General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Price List

Multiple Award Schedule (MAS)

Contract Number:
GS-35F-0448N

Contract Period of Performance:
March 26, 2003 through March 25, 2023

Pricelist current through Modification PS-A824, dated October 5, 2020

Knowledge Consulting Group (KCG)
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Reston, VA 20191
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On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.
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INFORMATION FOR ORDERING AGENCIES

1a. AWARDED SPECIAL ITEM NUMBERS (SINs):

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<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
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<tr>
<td>54151SSTLOC</td>
<td>Information Technology Professional Services – Cooperative Purchasing</td>
</tr>
<tr>
<td>54151SRC</td>
<td>Information Technology Professional Services – Recovery Purchasing</td>
</tr>
<tr>
<td>OLM</td>
<td>Order Level Materials (OLMs)</td>
</tr>
</tbody>
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1c. APPROVED LABOR CATEGORY RATES AND DESCRIPTIONS: See Pages 9-17

2. MAXIMUM ORDER: $500,000 per order for SIN 54151S and $100,000 per order for SIN OLM. Notwithstanding this limit, agencies may place and KCG may honor orders exceeding this limit in accordance with FAR 8.404. This maximum order value is a dollar amount at which it is suggested that the ordering agency request greater discounts from the contractor before issuing the order. The contractor may 1) offer a new lower price, 2) offer the lowest price available under the contract, or 3) decline the order within five (5) days. In accordance with the Maximum Order provisions contained in the Schedule, a delivery order may be placed against the schedule even though it exceeds the maximum order threshold. There is no maximum ceiling for any task order.

3. MINIMUM ORDER: $100.00 unless KCG agrees to accept a smaller order amount. When the Government requires supplies or services covered by this contract in an amount less than $100, the Government is not obligated to purchase, nor is KCG obligated to furnish those supplies or services under the contract. However, if the Government places such orders, they shall be deemed to be accepted by KCG, unless returned to the ordering office within 5 workdays after receipt by KCG.

4. GEOGRAPHIC COVERAGE: Services offered Locally, Nationally and/or Worldwide. The geographic scope of this contract is the 48 contiguous states and the District of Columbia, Alaska, Hawaii, and the Commonwealth of Puerto Rico, and, on a worldwide basis, all U.S. Government installations and/or agencies abroad and any foreign country in which the U.S. Government does not prohibit trade.

5. POINT OF PRODUCTION: Not Applicable

6. DISCOUNTS FROM LIST PRICES: Reference Net Pricing included herein. Discounts may be offered on specific orders depending upon the Statement of Work, staffing, geographic location, and other factors.

7. QUANTITY DISCOUNTS: None
8. **PROMPT PAYMENT TERMS:** None, Net 30 days

9a. **GOVERNMENT PURCHASE CARD ACCEPTED AT OR BELOW THE MICROPURCHASE THRESHOLD ($3,000).** Government Commercial Credit Cards will be acceptable for payment. Contractors are required to accept the Government purchase card for payments equal to or less than the micro-purchase threshold for oral or written delivery orders.

9b. **GOVERNMENT PURCHASE CARD ACCEPTED ABOVE THE MICROPURCHASE THRESHOLD.** Government purchase cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payment will be shown on the invoice.

10. **FOREIGN ITEMS:** None

11a. **TIME OF DELIVERY:** As negotiated between Contractor and Ordering Office

11b. **EXPEDITED DELIVERY:** Contact Knowledge Consulting Group

11c. **OVERNIGHT AND 2-DAY-DELIVERY:** Contact Knowledge Consulting Group

11d. **URGENT REQUIREMENTS:** Contact Knowledge Consulting Group

12. **FOB POINT:** Destination

13a. **ORDERING ADDRESS:** Knowledge Consulting Group
2000 Edmund Halley Drive, Suite 500
Reston, VA 20191

13b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs) and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).

14. **PAYMENT ADDRESS:** Knowledge Consulting Group
c/o ManTech International Corporation
P.O. Box 822895
Philadelphia PA 19182-2895

15. **WARRANTY PROVISIONS:** Reference Ordering Procedures for Services

16. **EXPORT PACKING CHARGES:** Actual costs plus applicable G&A

17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** Government Commercial Credit Cards will be acceptable for payment. Contractors are required to accept the Government purchase card for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Government purchase cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.
18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR: Not Applicable

19. TERMS AND CONDITIONS OF INSTALLATION: Not Applicable

20. TERMS AND CONDITIONS OF REPAIR PARTS: Not Applicable

20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES: Not Applicable

21. LIST OF SERVICE AND DISTRIBUTION POINTS: Not Applicable

22. LIST OF PARTICIPATING DEALERS: Not Applicable

23. PREVENTATIVE MAINTENANCE: Not Applicable

24a. SPECIAL ATTRIBUTES: Not Applicable

24b. SECTION 508: Not Applicable

25. DATA UNIVERAL NUMBER SYSTEM (DUNS) NUMBER: 007232429

26. REGISTERED IN THE SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE: Yes

27. TYPES OF ORDERS: Both firm fixed-price and time and materials task orders are acceptable under this contract.

28. SECURITY REQUIREMENTS: In the event security requirements are necessary, the ordering activities may incorporate in their delivery order(s), a security clause in accordance with current laws, regulations, and individual agency policy; however, the burden of administering the security requirements shall be with the ordering agency. If any costs are incurred as a result of the inclusion of security requirements, such costs will not exceed ten percent (10%) or $100,000, of the total dollar value of the order, whichever is less.

29. CONTRACT ADMINISTRATION FOR ORDERING OFFICES: Any ordering office, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (1) Termination for the Government’s convenience, and (m) Termination for Cause (See C.1.).

30. PURCHASE OF INCIDENTAL, NON-SCHEDULE ITEMS: For administrative convenience, open market (non-contract) items may be added to a Federal Supply Schedule Blanket Purchase Agreement (BPA) or an individual order, provided that the items are clearly labeled as such on the order, all applicable regulations have been followed, and the price reasonableness has been determined by the ordering activity for the open market (non-contract) items.
31. **SUBCONTRACTORS:** Subcontractors are to be included on task orders under the schedule price list labor categories and rates when possible. Upon the approval of the ordering agency, subcontractors may be included as off-schedule costs if their services are not suitable under the contract labor categories as listed herein (per the Schedule 70 solicitation).

32. **TRAVEL & OTHER DIRECT COSTS (ODCS):** For travel and ODCs costs, KCG will follow the Federal Travel Regulations or Joint Travel Regulations, as applicable. As documented within KCG’s disclosure statement for each Business Unit, KCG will apply applicable indirect rates to travel and/or ODC costs per our disclosure statements.

33. **DIFFERENTIALS/ALLOWANCES:** The rates included herein do not include Cost of Living Allowances or Site Differentials, nor do they include Housing or Relocation Costs. These costs, to include overtime pay and shift differentials shall be negotiated separately on a case-by-case basis with the ordering agencies. Additionally, the rates do not include Hazardous Duty Pay or Sea Duty/Isolated Duty. These costs shall also be negotiated separately on a case-by-case basis with the ordering agencies.

34. **OVERTIME:** KCG observes all overtime pay requirements of the Fair Labor Standards Act of 1938, as amended. Thus all employees who are subject to the law’s wage and hour provisions (that is “non-exempt” employees, such as administrative personnel and certain technicians) will receive compensation for approved overtime in accordance with those provisions. In states that have established other overtime standards, applicable legal requirements will be observed.

35. **DEFENSE PRIORITIES AND ALLOCATIONS SYSTEM REQUIREMENTS:** For task orders issued under this schedule, KCG recognizes the Defense Priorities and Allocations System Requirements regulation, reference DFAR 252.211-15.

36. **LIABILITY FOR INJURY OR DAMAGE:** The Contractor shall not be liable for any injury to Government personnel or damage to Government property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

37. **INDUSTRIAL FUNDING FEE:** The Industrial Funding Fee is included in the labor rates awarded under this Schedule. The IFF does not apply to off-schedule items such as travel, materials, and other direct costs.
TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S)

NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

1. SCOPE
   a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)
   (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either:
   (1) Cancel the stop-work order; or
   (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
   (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
   (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
   (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
   (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
   (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

7. RESPONSIBILITIES OF THE CONTRACTOR
   The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.
8. **RESPONSIBILITIES OF THE ORDERING ACTIVITY**
Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. **INDEPENDENT CONTRACTOR**
All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. **ORGANIZATIONAL CONFLICTS OF INTEREST**
    a. **Definitions.**
       “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
       “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
       An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
    b. **To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.**

11. **INVOICES**
The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. **PAYMENTS**
For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I –
OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

(1) The offeror;
(2) Subcontractors; and/or
(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING
The labor category descriptions start on page 9 and the approved GSA rates are on page 16.
LABOR CATEGORY DESCRIPTIONS

Enterprise Information Assurance Engineer IV
Minimum/General Experience: Seven years of information assurance services experience. Experience shall be in a related security technology or discipline such as security assessments (planning & compliance, architecture, audits, risk & vulnerability identification), creating and implementing security concepts and policy, encryption technology, firewall technology, or information protection. Four of the seven years experience shall be in a lead security design or technical task/program leadership position.

Functional Responsibility: Responsible for applying information assurance expertise and knowledge to either network and/or enterprise security. Is familiar with and able to apply industry “best practices” security methodologies. Experienced in managing all major areas of information assurance to include assessment, protection, validation, monitoring, and incident handling. Functional expertise in three or more information assurance technologies or capabilities such as Vulnerability/Threat Assessments, Network Intrusion Detection, Secure Operations, Firewall Design & Deployment, Public Key Encryption, Virtual Private Networks, etc. Interfaces with all necessary levels of management and staff regarding Information Assurance services. Keeps aware of local, national, and international trends and developments in the area of information security and relates them to the needs of the client.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Information Assurance services experience.

Enterprise Information Assurance Engineer III
Minimum/General Experience: Five years of information assurance services experience. Experience shall be in a related security technology or discipline such as security assessments (planning & compliance, architecture, audits, risk & vulnerability identification), creating and implementing security concepts and policy, encryption technology, firewall technology, or information protection. Two of the five years experience shall be in a lead security design or technical task/program leadership position.

Functional Responsibility: Responsible for applying information assurance expertise and knowledge to either network and/or enterprise security. Is familiar with and able to apply “best practices” security methodologies. Experienced in managing all major areas of information assurance to include assessment, protection, validation, monitoring, and incident handling. Functional expertise in two or more information assurance technologies or capabilities such as Vulnerability/Threat Assessments, Network Intrusion Detection, Secure Operations, Firewall Design & Deployment, Public Key Encryption, Virtual Private Networks, etc. Interfaces with all necessary levels of management and staff regarding Information Assurance services. Keeps aware of local, national, and international trends and developments in the area of information security and relates them to the needs of the client.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Information Assurance services experience.
Enterprise Information Assurance Engineer II
Minimum/General Experience: Two years of information assurance services experience. Experience shall be in a related security technology or discipline such as security assessments (planning & compliance, architecture, audits, risk & vulnerability identification), creating and implementing security concepts and policy, encryption technology, firewall technology, or information protection. One of the two years experience shall be in a lead security design or technical task/program leadership.

Functional Responsibility: Responsible for applying information assurance expertise and knowledge to either network and/or enterprise security. Is familiar with and able to apply “best practices” security methodologies. Functional expertise in one or more information assurance technologies or capabilities such as Vulnerability/Threat Assessments, Network Intrusion Detection, Secure Operations, Firewall Design & Deployment, Public Key Encryption, Virtual Private Networks, etc. Interfaces with all necessary levels of management and staff regarding Information Assurance services. Keeps aware of local, national, and international trends and developments in the area of information security and relates them to the needs of the client.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Information Assurance services experience.

Enterprise Information Assurance Engineer I
Minimum/General Experience: One year of information assurance services experience. Experience shall be in a related security technology or discipline such as security assessments (planning & compliance, architecture, audits, risk & vulnerability identification), creating and implementing security concepts and policy, encryption technology, firewall technology, or information protection.

Functional Responsibility: Responsible for applying information assurance expertise and knowledge to either network and/or enterprise security. Is familiar with and able to apply “best practices” security methodologies. Functional expertise in one or more information assurance technologies or capabilities such as Vulnerability/Threat Assessments, Network Intrusion Detection, Secure Operations, Firewall Design & Deployment, Public Key Encryption, Virtual Private Networks, etc. Interfaces with all necessary levels of management and staff regarding Information Assurance services. Keeps aware of local, national, and international trends and developments in the area of information security and relates them to the needs of the client.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Information Assurance services experience.
**Enterprise Infrastructure Engineer III**

Minimum/General Experience: Eight years of enterprise infrastructure experience with large-scale, multi-vendor Enterprise environments and operations. Four of the eight years experience shall be in a lead Enterprise Operations management or a technical task/project leadership position. Has substantial experience with overall project management, financial management and planning, personnel supervision, shift scheduling, and providing quality service. Interfaces with all necessary levels of management and staff regarding Enterprise Infrastructure and Operation services.

Functional Responsibility: Responsible for managing large-scale, complex enterprise projects and operations. Expert in 3 or more Enterprise technologies including: operating systems, enterprise management, application integration, messaging systems, enterprise networking, storage systems, etc. Supervisory responsibilities could include management of the entire operations staff and the physical location of the operations environment.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Enterprise services experience.

**Enterprise Infrastructure Engineer II**

Minimum/General Experience: Five years of enterprise infrastructure experience with large-scale, multi-vendor Enterprise environments and operations. Two of the five years experience shall be in a lead Enterprise Operations management or a technical task/project leadership position. Has substantial experience with overall project management, financial management and planning, personnel supervision, shift scheduling, and providing quality service. Interfaces with all necessary levels of management and staff regarding Enterprise Infrastructure and Operation services.

Functional Responsibility: Responsible for managing large-scale, complex enterprise projects and operations. Expert in 2 or more Enterprise technologies including: operating systems, enterprise management, application integration, messaging systems, enterprise networking, storage systems, etc. Supervisory responsibilities could include management of the entire operations staff and the physical location of the operations environment.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Enterprise services experience.

**Enterprise Infrastructure Engineer I**

Minimum/General Experience: Three years of enterprise infrastructure experience with large-scale, multi-vendor Enterprise environments and operations.

Functional Responsibility: Responsible for managing large-scale, complex enterprise projects and operations. Specialist in 1 or more Enterprise technologies including: operating systems, enterprise management, application integration, messaging systems, enterprise networking, storage systems, etc.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Enterprise services experience.
**Enterprise Support Engineer III**
Minimum/General Experience: Three years of experience with designing, developing, testing, deploying, and sustaining Enterprise environments.

Functional Responsibility: Responsible for supporting the appropriate phases of the enterprise lifecycle. Experience in two or more Enterprise phases including requirements definition, application development, test planning, execution, and analysis, deployment, and operating and sustaining the Enterprise. Interfaces with all necessary levels of management and staff regarding Enterprise services.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Enterprise services experience.

**Enterprise Support Engineer II**
Minimum/General Experience: Two years of experience with designing, developing, testing, deploying, and sustaining Enterprise environments.

Functional Responsibility: Responsible for supporting the appropriate phases of the enterprise lifecycle. Experience in one or more Enterprise phases including requirements definition, application development, test planning, execution, and analysis, deployment, and operating and sustaining the Enterprise. Interfaces with all necessary levels of management and staff regarding Enterprise services.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Enterprise services experience.

**Enterprise Support Engineer I**
Minimum/General Experience: One year of experience with designing, developing, testing, deploying, and sustaining Enterprise environments.

Functional Responsibility: Responsible for supporting the appropriate phases of the enterprise lifecycle. Exposure to one or more Enterprise phases including requirements definition, application development, test planning, execution, and analysis, deployment, and operating and sustaining the Enterprise. Interfaces with all necessary levels of management and staff regarding Enterprise services.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Enterprise services experience.

**Enterprise Information Management Engineer II**
Minimum/General Experience: Five years experience in the design, deployment, and operations of enterprise storage solutions and large consolidation efforts. One of the five years experience shall be in a lead enterprise storage design or technical task/project leadership position.

Functional Responsibility: Responsible for enterprise storage solution design and implementation, storage management operations, disaster recovery solutions, and highavailability and replication solution design and implementation. Interfaces with all necessary levels of management and staff regarding Enterprise Information Management services.
Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Enterprise Information services experience.

**Enterprise Information Management Engineer I**
Minimum/General Experience: Two years experience in the design, deployment, and operations of enterprise storage solutions and large consolidation efforts.

Functional Responsibility: Responsible for enterprise storage solution design and implementation, storage management operations, disaster recovery solutions, and high availability and replication solution design and implementation. Interfaces with all necessary levels of management and staff regarding Enterprise Information Management services.

Minimum Education: B.A. or B.S. in related field. B.A. or B.S. may be substituted with 4 years of professional Enterprise Information services experience.

**Security Integration Expert**
Minimum/General Experience: Four years of expert level design, implementation, and optimization services for two or more network security technologies, including (but not limited to): Security Information Management (SIM), Intrusion Detection Systems (IDS), Instruction Prevention Systems (IPS), threat detection systems, information technology forensics, encryption, and Enterprise Vulnerability Management Systems (EVMS).

Functional Responsibility: Responsible for performing customization, tuning, and performance-improvement activities for two or more advanced security technologies.

Minimum Education and Experience: B.A. or B.S. in related field with four years security solution integration experience. Degree may be substituted with four additional years of network security experience.

**Security Test Engineer**
Minimum/General Experience: Three years of network security and/or information technology security testing experience. Experience shall be in performing vulnerability assessments and performing penetration testing as part of comprehensive IT infrastructure assessments. Experience should include familiarity with open source and commercially available network security testing tools and technologies. Experience should also include a familiarity with performing security testing as part of the C&A process.

Functional Responsibility: Responsible for planning, documenting and executing Security Test and Evaluation (ST&E) requirements in accordance with federal and industry directives, guidelines, and best practices. Responsibility includes performing vulnerability assessments and penetration testing both as standalone services and as part of formal C&A Security Test and Evaluation.

Minimum Education and Experience: B.A. or B.S. in related field with three years network security testing experience. Degree may be substituted with three additional years of information technology support services experience.
Security Integration Engineer
Minimum/General Experience: Two years of expert level design, implementation, and optimization services for one or more network security technologies, including (but not limited to): Security Information Management (SIM), Intrusion Detection Systems (IDS), Instruction Prevention Systems (IPS), threat detection systems, information technology forensics, encryption, and Enterprise Vulnerability Management Systems (EVMS).

Functional Responsibility: Responsible for performing customization, tuning, and performance-improvement activities for one or more advanced security technologies.

Minimum Education and Experience: B.A. or B.S. in related field with four years security solution integration experience. Degree may be substituted with four additional years of network security experience.

Certification and Accreditation (C&A) Engineer
Minimum/General Experience: Two years of Certification and Accreditation experience. Experience shall be in performing C&A services for general support systems and/or major applications. Experience should include familiarity with at least one of the following directives/guidelines: DITSCAP/DIACAP, NIST 800 Series, and/or DCID 6/3.

Functional Responsibility: Responsible for executing the full life-cycle of C&A activities including: defining the certification boundary, performing formal and technical risk assessments, developing and executing Security Test and Evaluation (ST&E) requirements, and developing Systems Security Plans (SSP), and/or Systems Security Authorization Agreements (SSAA) in accordance with federal and industry directives, guidelines, and best practices.

Minimum Education and Experience: B.A. or B.S. in related field with two years certification and accreditation experience. Degree can be substituted with four additional years of network security related experience.

Security Auditor
Minimum/General Experience: One year of experience with network security services or network monitoring support experience. Experience includes a basic understanding and familiarity with routers, servers, firewalls, anti-virus, anti-spam, and intrusion detection systems as well as a basic understanding of network security architecture.

Functional Responsibility: Responsible for auditing network security technologies and enterprise systems for malicious activity, fraud, waste and abuse, network anomalies, and mis-configurations in enterprise technologies.

Minimum Education and Experience: Degree is not required. One year network security services experience or one year network security monitoring experience, or three years general information technology experience.
Security Analyst
Minimum/General Experience: Two years of experience providing network security services with an additional year of experience with general information technology support. Network security services experience should include a working knowledge of at least three of the following networking and network security devices/software: routers, firewalls, encryption, network and/or host based intrusion detection, intrusion prevention, security information management, anti-virus, vulnerability management, and patch management.

Functional Responsibility: Responsible for providing intrusion detection, prevention, and network security monitoring support for a variety of security technologies.

Minimum Education and Experience: B.A. or B.S. in related field with two years network security services experience. Degree may be substituted with three additional years of network security services experience.

Information Security Systems Officer (ISSO)
Minimum/General Experience: Two years of experience with providing network security, certification and accreditation, and/or risk assessment services.

Functional Responsibility: Responsible for developing and enforcing enterprise security policies and procedures. Responsible for developing and maintaining certification and accreditation documentation, providing education and awareness training, handling security incidents, performing network scans, and ensuring software patch compliancy.

Minimum Education and Experience: A.A or A.S. in related field with two years experience network security. Degree may be substituted with a minimum of four years of network security related experience of which two years are with certification and accreditation.

Program Manager
Minimum/General Experience: Eight years of program management experience in complex enterprise computing environments. Program management experience includes government contract management, use of project management solutions, organization optimizing, budget planning and operation, and personnel management.

Functional Responsibility: Responsible for the management, performance, and delivery of services for contracts and task orders. The Program Manager interfaces with the Contracting Officer (CO), the Contracting Officer Technical Representative (COTR), and other government contracting personnel to manage and resolve contract/task order related issues.

Minimum Education and Experience: B.A. or B.S. in related field with eight years program management experience. Degree may be substituted with four additional years of technology management experience.
## GOVERNMENT-SITE LABOR RATES

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## CONTRACTOR-SITE LABOR RATES

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