

AUTHORIZED FEDERAL SUPPLY SERVICE  
 INFORMATION TECHNOLOGY SCHEDULE PRICE LIST  
 GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
 EQUIPMENT, SOFTWARE AND SERVICES

Special Item Number (SIN) 132-51 Information Technology (IT) Professional Services FPDS CODE(s)	
<b>D301</b>	IT Facility Operation and Maintenance
<b>D302</b>	IT Systems Development Services
<b>D306</b>	IT Systems Analysis Services
<b>D307</b>	Automated Information Systems Design and Integration Services
<b>D308</b>	Programming Services
<b>D310</b>	IT Backup and Security Services
<b>D311</b>	IT Data Conversion Services
<b>D316</b>	IT Network Management Services
<b>D317</b>	Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under schedule 76)
<b>D399</b>	Other Information Technology Services, Not Elsewhere Classified

**Information Management Services, Inc.**

3901 Calverton Boulevard, Suite 200  
 Calverton, Maryland 20705

**Phone:** 301-680-9770 **Fax:** 301-680-8304

**Website:** [imsweb.com](http://imsweb.com)

**DUNS: 083656892**

*Contract Number: GS-35F-0448W*

*Period Covered by Contract: May 25, 2010 through May 24, 2020*

General Services Administration  
 Federal Supply Service

Price list current through Modification PS-0024, January 19, 2018.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System:

<http://www.gsaadvantage.gov/>

**TABLE OF CONTENTS**

<u>CONTENTS</u>	<u>PAGE</u>
INFORMATION FOR ORDERING ACTIVITIES .....	3
TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)	
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) .....	12
SERVICES PRICE LIST .....	16
BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS” .....	24

## INFORMATION FOR ORDERING ACTIVITIES

### APPLICABLE TO ALL SPECIAL ITEM NUMBERS

#### **SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ On-line shopping service ([www.fss.gsa.gov](http://www.fss.gsa.gov)). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page ([www.fss.gsa.gov](http://www.fss.gsa.gov)) contains information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

#### **1. GEOGRAPHIC SCOPE OF CONTRACT:**

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

## **2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:**

The following telephone number(s) and e-mail can be used by ordering agencies to obtain technical and/or ordering assistance:

### **ORDERING CONTACT INFORMATION:**

**Andrew J. Lake**  
**Information Management Services, Inc.**  
**3901 Calverton Boulevard, Suite 200**  
**Calverton, MD 20705**  
**Ph: 301-680-9770**  
**Fax: 301-680-8304**  
**Email: gsa@imsweb.com**

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards **will not** be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) and e-mail can be used by ordering agencies regarding payment information:

### **PAYMENT CONTACT INFORMATION:**

**Information Management Services, Inc.**  
**Attn: William B. Lake**  
**6110 Executive Blvd., Suite 310**  
**Rockville, MD 20852**  
**Ph: 301-984-3445**  
**Fax: 301-984-6887**

## **3. LIABILITY FOR INJURY OR DAMAGE:**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

## **4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:**

Block 9: G. Order/Modification Under Federal schedule: **GS-35F-0448W**  
Block 16: Data Universal Numbering System (DUNS) Number: **083656892**  
Block 30: Type of Contractor: **Large Business**  
Block 31: Woman-Owned Small Business: **No**  
Block 36: Contractor's Taxpayer Identification Number (TIN): **52-1009727**

4a. CAGE Code: **3E4H0**

4b. Contractor has registered with the Central Contractor Registration Database.

**5. FOB Destination**

**6. DELIVERY SCHEDULE:**

a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
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IT Services (132-51)	As Negotiated
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b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

**7. DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.

- |    |                 |                    |
|----|-----------------|--------------------|
| a. | Prompt Payment: | <b>Net 30 Days</b> |
| b. | Quantity:       | <b>None</b>        |
| c. | Dollar Volume:  | <b>None</b>        |
| d. | Other:          |                    |

Higher discounts for GSA large volume clients or existing preferred client who moved to GSA Schedule from Cost Plus Fixed Fee. Each GSA RFQ will be evaluated based on the period of performance, the anticipated level of effort, and the labor mix to determine the level of discount to be provided.

**8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

**9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING: N/A**

**10. SMALL REQUIREMENTS:** The minimum dollar value of orders to be issued is \$3,000.00.

**11. MAXIMUM ORDER:** (All dollar amounts are exclusive of any discount for prompt payment.)

The Maximum Order value for the following Special Item Number (SIN) is \$500,000.  
Special Item Number 132-51 - Information Technology (IT) Professional Services.

## **12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

## **13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION**

**STANDARDS REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

**13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):** Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

### **13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):**

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting

information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

#### **14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)**

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed at time and a half of the labor rate).

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (see 52.212-4).

#### **16. GSA Advantage!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov/>.

#### **17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));



- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

## **18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
  - (1) Time of delivery/installation quotations for individual orders;
  - (2) Technical representations and/or warranties of products concerning performance, total system performance or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

## **19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 continuous states and the District of Columbia, except as indicated below:

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Upon request the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

## **20. BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs is to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing (BPA(s)).

## **21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

## **22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2000, then the requirement of the Davis-Bacon Act applies.

The Ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation service under SIN 132-8.

## **23. SECTION 508 COMPLIANCE**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: [imsweb.com](http://imsweb.com) or call (301) 680-9770

The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

## **24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

- (b) The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997) (FAR 52.228-5)**

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
- (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
  - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

**26. SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION  
TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM  
NUMBER 132-51)**

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

#### **4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of Information Technology Professional Services IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

#### **5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either:
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if:
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

## **6. INSPECTION OF SERVICES**

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

## **7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – Dec 2007) Rights in Data – General, may apply.

## **8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

## **9. INDEPENDENT CONTRACTOR**

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## **10. ORGANIZATIONAL CONFLICTS OF INTEREST**

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## **11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008), (Alternate II – OCT 2008) (Deviation I – Feb 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008), (Alternate II – OCT 2008) (Deviation I – Feb 2007), applies to labor-hour orders placed under this contract. 52.216-31 (Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
  - (1) The offeror;
  - (2) Subcontractors; and/or
  - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

## **13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

#### 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

#### 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

#### 16. DESCRIPTION OF IT SERVICES AND PRICING

<b>INFORMATION MANAGEMENT SERVICES, INC. INFORMATION TECHNOLOGY SERVICES SERVICES PRICE LIST GS-35F-0448W SIN 132-51 Rates are Effective: <a href="#">January 19, 2018 through May 24, 2020</a></b>		
<b>Labor Category</b>	<b>GSA Labor Category Offered</b>	<b>GSA Rates</b>
1	Program Manager	\$214.00
2	Project Manager	\$157.00
3	Programmer/Network Administrator	\$80.00
4	Programmer-Analyst/Sr Programmer-Analyst/Senior Network Admin	\$90.00
5	Systems Analyst/Sr Systems Analyst/Network Engineer	\$124.00
6	Administrative Specialist	\$57.00
7	Senior Administrative Analyst	\$84.00
8	Senior Administrative Manager	\$101.00
9	Statistician/Analyst	\$146.00
10	Admin Associate	\$57.00
11	Senior Admin Associate	\$86.00

Note: All non-professional labor categories must be used solely to support hardware, software, training, and/or professional services, and cannot be purchased separately.



## LABOR CATEGORY DESCRIPTIONS

### **1.0 Program Manager**

#### Program Manager Duties:

- manages large, complex projects or groups of projects.
- formulates and implements work standards across program.
- communicates policies, purposes, and goals of the client to program staff.
- assigns and supervises personnel across program.
- determines personnel training requirements and ensures their implementation across program.
- determines project schedules and insures timely implementation of technical solutions.
- reviews program discrepancies and takes corrective action to resolve the discrepancies.

#### Program Manager Requirements:

- BS degree in computer science, information systems, mathematics, biological sciences or related field. Ten years of experience with three of these years experience in a management position for small to medium sized projects. An MS degree is equivalent to one year of experience. A Ph.D. degree is equivalent to three years of experience. A degree is not required with twelve years of general experience if four of the years are in management.

### **2.0 Project Manager**

#### Project Manager Duties:

- manages large, complex tasks or groups of tasks.
- formulates and implements work standards.
- communicates with the client on project status and tracks budget items.
- communicates policies, purposes, and goals of the client to project staff.
- assigns and supervises personnel.
- determines personnel training requirements and ensures their implementation.
- determines task schedules and insures timely implementation of technical solutions.
- reviews work discrepancies and takes corrective action to resolve the discrepancies.

#### Project Manager Requirements:

- BS degree in computer science, information systems, mathematics, biological sciences or related field. Six years of experience with three of these years experience in a management position for small to medium sized projects. An MS degree is equivalent to one year of experience. A Ph.D. degree is equivalent to three years of experience. A degree is not required with eight years of general experience if four of the years are in management.

### **3.0 Programmer/Senior Programmer/Network Administrator**

#### Programmer/Senior Programmer Duties:

- translates design requirements into computer software, following documented programming standards.
- tests, debugs, and refines the computer software to produce the required product.
- prepares required documentation, including both program-level and system-level documentation.
- enhances software to reduce operating time or improve efficiency.
- Participates in the impact assessment of requested changes to implemented software.
- Supervisor checks work.

#### Programmer Requirements:

- BS in computer science, biological sciences, mathematics, statistics or related field. Knowledge of a standard programming language such as SAS, C, C++, JAVA or Fortran. A combination of education and experience may be substituted for a BS degree.

#### Senior Programmer Requirements:

- Same as programmer, plus one or more years of programming experience that includes software development. An MS degree is equivalent to one year of experience.

#### Network Administrator Duties:

- maintains system software (e.g. operating system, installation of SAS, system utilities, and e-mail) on personal computers, laptop computers, and the network components.
- performs routine network and Linux/Unix maintenance.
- provides daily user support for software and hardware issues.
- assists in selection of vendors from which to purchase computer parts, software, and equipment.
- configures and administers security including assigning or removing access to data.
- prepares documentation for infrastructure components, including installation and change control.
- administers backup/recovery and disaster recovery.
- archives data.

#### Network Administrator Requirements:

- BS degree in a computer-related field. Software knowledge including, but not limited to MS Office and MS Outlook. A combination of education and experience can be substituted for the degree. A network administrator must maintain a working knowledge of MS Windows operating systems, Windows network administration, Linux/Unix hardware and software, Linux/Unix system administration, and TCP/IP networking.

#### **4.0 Programmer-Analyst/Senior Programmer-Analyst/Senior Network Administrator**

Programmer-Analyst/Senior Programmer-Analyst Duties (in addition to Programmer/Senior Programmer duties):

- defines user requirements on small to medium sized projects.
- analyzes requirements and defines system design specifications.
- Checks own work on all but the most complex tasks.

Programmer-Analyst/Senior Programmer-Analyst Requirements:

- Same as programmer/Sr Programmer, plus two or more years of programming experience that includes software development. An MS degree is equivalent to one year of experience.

Senior Network Administrator Duties (in addition to Network Administrator duties):

- maintains complex system software (e.g. operating system, installation of SAS, system utilities, and e-mail) on personal computers, laptop computers, and the network components.
- evaluates and selects vendors from which to purchase high level system computer parts, software, and equipment.
- configures and administers security including assigning or removing access to data.
- provides configuration management..

Senior Network Administrator Requirements:

- Same as network administrator, plus three or more years of networking experience that includes network administration. An MS degree is equivalent to one year of experience.

#### **5.0 Systems Analyst/Senior Systems Analyst/Network Engineer**

Systems Analyst/Senior Systems Analyst Duties (in addition to Senior Programmer duties):

- defines user requirements on medium to large sized projects.
- provides technical direction and supervision for personnel performing programming tasks.
- reviews work products for accuracy.
- ensures adherence to the design concept, and to user requirements and technical standards.
- ensures progress is on schedule.

Systems Analyst/Senior Systems Analyst Requirements:

- Same as programmer-analyst/senior programmer-analyst, plus four or more years of programming experience. An MS degree is equivalent to one year of experience.

Network Engineer Duties (in addition to Senior Network Administrator duties):

- defines network requirements on medium to large sized networks.
- sets policy and requirements for security including computer center physical and operational environments.

Network Engineer Requirements:

- Same as senior network administrator, plus five or more years of networking experience that includes network administration. An MS degree is equivalent to one year of experience. A combination of education and experience may be substituted for a BS degree.

## **6.0 Administrative Specialist**

### Administrative Specialist Duties:

- analyzes and documents user requirements specific to an area of IT related expertise.
- Translates user requirements into specifications for programming staff.
- writes user-friendly training guides, online help systems, and training materials from technical documents and programmer information in .
- provides technical support and training for users specific to an area of IT related expertise.

### Administrative Specialist Requirements:

- BS degree and/or experience in subject matter (i.e. biomedical sciences, website development, writing, etc.) related to IT requirements or an equivalent combination of education and experience.

## **7.0 Senior Administrative Analyst**

### Senior Administrative Analyst Duties (in addition to Administrative Specialist duties):

- supervises IT professionals and administrative staff for small- to medium-sized projects.

### Senior Administrative Analyst Requirements:

- BS degree in subject matter (i.e. biomedical sciences, website development, writing, etc.) related to IT requirement or an equivalent combination of education and experience. Three or more years of experience. An MS degree in a related field will be considered equivalent to one year of experience.

## **8.0 Senior Administrative Manager**

### Senior Administrative Manager Duties (in addition to Senior Administrative Analyst duties):

- manages IT professionals and administrative staff for small- to large-sized projects.

### Administrative Manager Requirements:

- BS degree in subject matter (i.e. biomedical sciences, website development, writing, etc.) related to IT requirement or an equivalent combination of education and experience. Six or more years of experience. An MS degree in a related field will be considered equivalent to one year of experience.

## **9.0 Statistician/Analyst**

### Statistician/Analyst Duties:

- Designs and implements computer software to implement statistical models and generate statistical analysis.
- develops statistical methods and data analysis procedures to analyze observational studies, intervention trials, and laboratory studies. Utilizes these methods and procedures to implement computer software.
- consults and actively collaborates on all phases of investigations, from initial feasibility assessments to study design. Also conducts statistical analysis, interpretation, and publication of results. Implements or develops the specifications for computer software to implement study design, statistical analysis, generate results for publication.

- works with population-based data sources to implement computer software to model trends in incidence, mortality, and survival. Also, relates those trends to changes in risk factors and control practices in the population.

#### Statistician Requirements:

- MS or Ph.D. in biostatistics, statistics, applied mathematics or related field or an equivalent combination of education and experience. A combination of education and experience can be substituted for the degree. Experience with higher-level programming languages such as R, SAS, C, C++, Fortran, and SPlus, and knowledge of software development methodology. Statisticians must maintain familiarity with modern statistical analysis techniques such as spatial analysis and survival analysis methods.

#### **10.0 Administrative Associate**

##### Administrative Associate Duties for Systems Support/Business Analysts/Technical Writers/Other:

- assists in the preparation of presentation graphics.
- implements websites using tools such as html, Plone, etc..
- analyzes and documents user requirements.
- Translates user requirements into specifications for programming staff.
- performs and verifies data entry via online data terminal, key-to-tape, key-to-disk, or similar device. analyzes and tests custom software systems.
- writes user-friendly training guides, online help systems, and training materials from technical documents and programmer information.
- provides technical support and training for users.
- writes and executes test plans.

##### Administrative Associate Duties for Administrative Support

- prepares formatted documents for presentations, publications, and research materials using word processing and desktop publishing software.
- supports Project Manager by maintaining personnel, training, and other contract files.
- supports the development of contract deliverables and reports.
- coordinates meetings and conferences both in-house and at remote locations.
- prepares correspondence.

##### Administrative Associate Requirements:

BS/BA in related subject for Systems support/Business Analysts/Technical Writers/Other skills required. A combination of education and experience may be substituted for a BS degree. Two years of college education with knowledge of computers and word processing software or an equivalent combination of education and experience for administrative support.

## **11.0 Senior Administrative Associate**

Senior Administrative Associate Duties (in addition to Administrative Associate duties):

- supervises administrative staff on small- to medium-sized projects.
- performs administrative associate tasks on medium- to large-sized projects.

Senior Administrative Associate Requirements:

- BS or BA degree. Four or more years of relevant experience. A combination of education and experience may be substituted for a BS degree.

**USA COMMITMENT TO PROMOTE SMALL BUSINESS  
PARTICIPATION PROCUREMENT PROGRAMS**

**PREAMBLE**

Information Management Services, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

**COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

**Andrew J. Lake**  
**Information Management Services, Inc.**  
**3901 Calverton Boulevard, Suite 200**  
**Calverton, MD 20705**  
**Ph: 301-680-9770**  
**Fax: 301-680-8304**  
**Email: gsa@imsweb.com**

## **BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to an ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer's requirement.
- Customers make a best value selection.