GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

Multiple Award Schedule (MAS)

Federal Supply Group: MAS
Large Category: Information Technology
PSC: D399
Contract Number: GS-35F-0468Y

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Period Covered by Contract: June 21, 2017 through June 20, 2022
Pricelist current through Modification: #A824 dated September 16, 2020

Custom Software Systems

Contractor:	Custom Software Systems, Inc.
	17 Loudoun Street SE
	Leesburg, VA 20175
Telephone:	703.771.9757
Web Site:	www.CustomSoftwareSystems.com
E-mail:	LisaCusack@CustomSoftwareSystems.com
Contract Administration:	Lisa Cusack
Business Size:	Small Business, Woman-Owned (WOSB), SBA Certified HUBZone Firm

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CUSTOMER INFORMATION

1a.   Table of Awarded Special Item Numbers (SIN):

SIN	Category	SIN Description
54151S	Information Technology Professional Services	IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.
OLM	Order-Level Materials	OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs.

1b.   LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN: See Authorized Pricelist

1c.   HOURLY RATES: See Authorized Pricelist

2.   Maximum order:

SIN Title	Maximum Order
54151S Information Technology Professional Services	$500,000.00
Order-Level Materials	$250,000.00

3.   Minimum order: $100.00

4.   Geographic coverage (delivery area): CONUS

5.   Points of production: Same as Contractor Address

6.   Discount from list prices: GSA Net Prices are shown on the attached GSA Pricelist. Negotiated discount has been applied and the IFF has been added.

7.   Quantity discounts: 0.25% on orders of $500,000-$999,999.99; 0.50% on orders of $1,000,000 +

8.   Prompt payment terms: 1% in Net 15 Days

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9.a   Government Purchase Cards are accepted at or below the micro-purchase threshold.

9.b   Government Purchase Cards are accepted above the micro-purchase threshold.

10.   FOREIGN ITEMS: None

11a.	Time of Delivery: Services Specified on the Task Order

11b.	Expedited Delivery: Contact Contractor

11c.	Overnight and 2-day delivery: Contact Contractor

11d.	Urgent Requirements: Contact Contractor

12.	F.O.B. Points: Not Applicable

13a.	Ordering Address: Same as Contractor Address

13b.	Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), are found in Federal Acquisition Regulation (FAR) 8.405-3.

14.	Payment address: Same as Contractor Address

15.	Warranty provision: Not Applicable

16.	Export Packing Charges: Not Applicable

17.	Terms and conditions of Government purchase card acceptance (any thresholds above the micropurchase level): Contact Contractor

18.	Terms and conditions of rental, maintenance, and repair: Not Applicable

19.	Terms and conditions of installation: Not Applicable

20.	Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: Not Applicable

20a.	Terms and conditions for any other services: Not Applicable

21.	List of service and distribution points: Not Applicable

22.	List of participating dealers: Not Applicable

23.	Preventive maintenance: Not Applicable

24a.	Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: Not Applicable

24b.	 Section 508 Compliance for EIT: As Applicable

25.	Data Universal Number System (DUNS) number. 783476930

26.	NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE: Contractor has an Active Registration in the SAM database

AUTHORIZED PRICELIST

SIN	Labor Category	PRICE OFFERED TO GSA (including IFF)
54151S	Business Process Consultant – Level IV	$167.86
54151S	Technical Writer, Level II	$78.79
54151S	Subject Matter Expert – Level V	$207.92
54151S	Subject Matter Expert – Level IV	$180.57
54151S	Systems Architect, Level IV	$152.36
54151S	Senior Task Order Manager/Technical Lead	$122.69
54151S	Application Systems Analyst, Principal	$139.98
54151S	Internet Technology Specialist, Senior	$108.02
54151S	Data Warehouse/Mining Specialist	$125.35
54151S	Database Administrator, Principal	$138.68
54151S	Database Administrator, Associate	$112.00

LABOR CATEGORY DESCRIPTIONS

1. Senior Task Order Manager/Technical Lead

Functional Responsibilities: Oversees a significantly large and/or highly complex tasks from a combined program management and technical lead/expert basis and represents the highest (senior) level of skill, experience and responsibility for these functions. Responsible for assembling the task team, assigning individual responsibilities, identifying appropriate resources needed and developing the schedule to ensure the timely completion of the task's milestones and final acceptance. Must be familiar with the systems scope and project objectives, as well as the role and function of each team member, in order to effectively coordinate the activities of the team. Monitors each assigned task, implements and assures adherence to task level quality and methodology standards, and keeps upper management abreast of all problems and accomplishments. Anticipates problems and works to mitigate the anticipated problems. As a technical leader, provides competent leadership and highly specialized and technical guidance to complex software engineering challenges. Has detailed specialized experience in recent or rare technologies. Simultaneously plans, manages and provides technical oversight for systems analysis and software development activities, including, but not limited to, analysis and design; software development cost and schedule estimation; use of accepted software engineering practices, design techniques and tools; and review of legacy systems. Directs completion of tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates and formulates and enforces work standards. Has experience in managing multiple tasks and coordinates with upper management to ensure problem resolution and customer satisfaction. Has extensive experience in project management and specific software engineering. As a subject matter expert (SME), resolves unique and unyielding systems problems using new technology. Interacts with client management personnel. Prepares activity and progress reports regarding all assigned tasks. Reports in writing and orally to company and client representatives.

Minimum Education: BS/BA

Minimum Related Experience: 12 years

2. Application Systems Analyst, Principal

Functional Responsibilities: Provides competent leadership, and highly specialized and technical guidance, to complex software engineering challenges. Has detailed specialized experience in recent or rare technologies. Simultaneously plans, manages and provides technical oversight for systems analysis and software development activities, including, but not limited to, analysis and design; software development cost and schedule estimation; use of accepted software engineering practices, design techniques and tools; and review of legacy systems. Directs completion of tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates and formulates and enforces work standards. Coordinates with upper management to ensure problem resolution and customer satisfaction. Has extensive experience in project management and specific software engineering disciplines.

Minimum Education: BS/BA

Minimum Related Experience: 12 years

3. Internet Technology Specialist, Senior

Functional Responsibilities: Provides highly technical and specialized guidance, and solutions to, complex Internet technology challenges, based on a higher level of demonstrated experience. Provides direction to junior Internet Technology Specialists. Provides independent services and leadership in specialized technology area. Provides expert advice and assistance in state-of-the-art Internet software/hardware solutions involving hardware of various capabilities, multiple hardware/software platforms, database management systems, specialized software, data communications facilities and protocols, fourth generation technologies, and complex software tools or packages. Performs analyses and studies, enhances or implements system software solutions, performs test and acceptance phases. Has experience in data-driven Web applications and integrating components and technologies that comprise current and future Web product deployment. Requires database, deployment, integration and optimization skills. Must understand traditional methods of Web development. Must be comfortable conducting presentations for user conferences, communicating and outlining the overall goals of the application development process to senior management, along with providing technical solutions to meet goals.

Minimum Education: BS/BA

Minimum Related Experience: 8 years

4. Data Warehouse/Mining Specialist

Functional Responsibilities: Designs, implements and supports data warehousing. Implements business rules via stored procedures, middleware or other technologies. Defines user interfaces and functional specifications. Responsible for verifying accuracy of data, and the maintenance and support of the data warehouse. Experienced in database design, particularly in the integration of multiple data sources into a single repository. Experienced in applying data analysis and statistical techniques on large data sets to develop predictive models that address and target problems. Experienced in utilizing data that is multichannel (web, email, direct mail and call center) in origin and application. Ability to perform sophisticated statistical analysis and also interpret the data and communicate results to technical and non-technical audiences.

Minimum Education: BS/BA

Minimum Related Experience: 5 years

5. Database Administrator, Principal

Functional Responsibilities: Provides competent leadership and highly specialized and technical guidance to complex challenges to Database Administration challenges. Has detailed specialized experience in recent or rare technologies.

Simultaneously plans, manages and provides technical oversight for other database administrators. Works in cross functional domain of data analyst and database administrator. Able to work in ambiguous circumstances. Requires a minimum of 12 years professional experience as a database administrator. Performs duties including the monitoring and maintenance of databases, installation of database software upgrades, monitoring of database backups, standardization and implementation of databases to improve the management of production and test environments, physical database design, performance monitoring and tuning, documentation of standards and procedures, assistance to application developers, backup and recovery and consulting. Supports users by resolving problems with applications' databases. Provides direction to junior Database Administrators. Has substantive experience in Database Administration discipline(s) and technologies described in an actual task order proposal. Coordinates with upper management to ensure problem resolution and customer satisfaction.

Minimum Education: BS/BA

Minimum Related Experience: 12 years

6. Database Administrator, Associate

Functional Responsibilities: Provides competent leadership and highly specialized and technical guidance to complex challenges to Database Administration challenges. Has specialized experience in recent technologies not yet in wide demand. Capable of simultaneously planning, managing and providing technical oversight for other database administrators. Requires a minimum of 10 years professional experience as a database administrator. Performs duties including the monitoring and maintenance of databases, installation of database software upgrades, monitoring of database backups, standardization and implementation of databases to improve the management of production and test environments, physical database design, performance monitoring and tuning, documentation of standards and procedures, assistance to application developers, backup and recovery and consulting. Supports users by resolving problems with applications' databases. Provides direction to junior Database Administrators. Has substantive experience in Database Administration discipline(s) and technologies described in an actual task order proposal. Coordinates with upper management to ensure problem resolution and customer satisfaction.

Minimum Education: BS/BA

Minimum Related Experience: 10 years

7. Business Process Consultant – Level IV

Functional Responsibilities: Develops business requirements and business processes re-engineering methodologies. Solves application and process related problems by creating detail process and system design specifications and works with other areas across the business units to support a total solution approach. Communicates business requirements for reports and applications development. Facilitates collaboration within and across business units and across IT functions. Resolves problems and improves business units' technical environments.

Minimum Education: Bachelor's Degree from an accredited college or university in Business, Human Resources Management or a related field. An MBA or MPA is preferred.

Minimum Related Experience: At least eight (8) years of experience in business process re-engineering.

Specialized Experience: At least five (5) years of experience in reengineering large scale business processes.

8. Technical Writer, Level II

Functional Responsibilities: Assists in collecting and organizing information for preparation of user manuals, training materials, installation guides, proposals and reports. Edits functional descriptions, system specifications, user manuals, special reports, or any other customer deliverables and documents. Conducts research and ensures the use of proper technical terminology. Translates technical information into clear, readable documents to be used by technical and non-technical personnel. Assists in performing financial and administrative functions as required. Must demonstrate the ability to work independently or under only general direction.

Minimum Education: Associate's Degree in related field. A Bachelor's degree is preferred.

Minimum Related Experience: Five (5) years of experience in this area.

Specialized Experience: At least two (2) years of experience in preparing and editing documents, including technical documents.

9. Subject Matter Expert – Level V

Functional Responsibilities: The area of expertise may be related to a specific discipline required by the Customer including, but not limited to: information technology, health care, education, public safety, social services, human resources, transportation and environment. Requires expertise in the formulation of specifications and in the execution of technical initiatives in vertical areas. Defines requirements, performs analyses, and develops plans and requirements for systems.

Minimum Education: Bachelor's Degree from an accredited college or university in the specific discipline required. A Master's Degree or Ph.D. Degree is preferred.

Minimum Related Experience: At least 12 years of relevant industry experience in the discipline is required.

Specialized Experience: At least 10 years of combined new and related older technical experience in the IT field directly related to the required area of expertise.

10. Subject Matter Expert – Level IV

Functional Responsibilities: Defines the problems and analyzes and develops plans and requirements in the subject matter area for moderately complex to complex systems. Coordinates and manages the preparation of analysis, evaluations and recommendations for proper implementation of programs and systems specifications including, but not limited to: information technology, health care, education, public safety, social services, human resources, transportation and environment.

Minimum Education: A Bachelor's Degree from an accredited college or university with a major in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline. A Master's Degree is preferred.

Minimum Related Experience: Must have seven at least (7) years of experience in the IT field.

Specialized Experience: At least five (5) years of combined new and related older technical experience in the IT field directly related to the required area of expertise.

11. Systems Architect, Level IV

Functional Responsibilities: Responsible for developing business, data, systems and infrastructure models to develop enterprise architectures. Develops plans for migrating architectures. Develops technical reference models to include hardware/software standards. Engineers integrated hardware and software solutions to meet mission requirements.

Minimum Education: Bachelor's Degree from an accredited college or university in Computer Science, Information Systems or related field or three (3) years of equivalent experience in a related field. A Master's Degree in information technology is a plus.

Minimum Related Experience: Must have at least seven (7) years of experience in the IT field. In addition, must have experience performing architecture related work on at least five (5) IT systems.

Specialized Experience: Must have experience performing a significant role in all aspects of architecture related work on at least two (2) large IT systems.