GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

Prices Shown Herein are Net (discount deducted)

GenCore Candeo, Ltd.
5800 Eagles Nest Boulevard
Tyler, TX 75703
Phone: (903) 787-7400
Toll Free: (877) 548-0465
Fax: (903) 787-7460
www.genesisworld.com
Contractor/Business Size: Small Business (Other)

February 1, 2022

MAS Consolidated Schedule: 47QSMD20R0001
Contract Number: GS 35F – 0475Y
Period Covered by Contract: June 26, 2022 to June 26, 2027

FSC Code 7030 Information Technology Software
FSC Code D319 Information Technology Annual Software Maintenance Service Plans
FSC Code U012 Education / Training – Information Technology Training

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address GSA Advantage® is: GSAAdvantage.gov.
CUSTOMER INFORMATION

1(a). Table of awarded special item number(s) with descriptions and awarded price(s).

All Products proposed are produced by GenCore Candeo, Ltd.
All Services proposed are performed by GenCore Candeo, Ltd. personnel.

Pricing for GenWatch3 Software – SIN 511210

All items in this price list below are available for expedited delivery.

<table>
<thead>
<tr>
<th>MFR</th>
<th>MFR Part #</th>
<th>Product Description</th>
<th>Retail Price</th>
<th>MSRP</th>
<th>Proposed GSA Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT2264</td>
<td>GenWatch3-OTA Network Management Software Base Bundle</td>
<td>$14,300</td>
<td>$10,806.04</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>GW3-H-CORE-INSTALL</td>
<td>Host or Stand Alone Control Channel CORE – OTA Network Management Software Base Bundle</td>
<td>$1,000</td>
<td></td>
<td>$755.67</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05408AA</td>
<td>P25 Control Channel Option</td>
<td>$4,000</td>
<td>$3,022.67</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05154AA</td>
<td>Additional Simultaneous Site Monitor (3600 or P25)</td>
<td>$2,200</td>
<td>$1,662.47</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05155AA</td>
<td>Affiliation / Deaffiliation Display</td>
<td>$1,100</td>
<td>$831.23</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05234AA-UP</td>
<td>Reports UPGRADE from Limited to Full</td>
<td>$4,180</td>
<td>$3,158.69</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05217AA</td>
<td>Trigger Monitor</td>
<td>$1,870</td>
<td>$1,413.10</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05160AA</td>
<td>SysVista</td>
<td>$650</td>
<td>$424.35</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05411AA</td>
<td>Activity by Talkgroup with Emergencies – LIMIT 9 TGs</td>
<td>$500</td>
<td>$377.83</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05410AA</td>
<td>Activity by Talkgroup with Emergencies – NO LIMIT</td>
<td>$2,500</td>
<td>$1,889.17</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05235AA</td>
<td>Archiving UPGRADE from 2 months to 12 Months</td>
<td>$5,000</td>
<td>$3,778.34</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT3580A</td>
<td>GenSPOut</td>
<td>$4,950</td>
<td>$3,740.55</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06067AA</td>
<td>GenSPOut - Additional Connections</td>
<td>$1,100</td>
<td>$831.23</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05216AA</td>
<td>SAM (Subscriber Access Manager - CloneWatch) for OTA Systems</td>
<td>$5,500</td>
<td>$4,156.17</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05721AA</td>
<td>Advanced Power Monitor Module</td>
<td>$2,750</td>
<td>$2,078.09</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05722AA</td>
<td>Advanced Power Monitor Module - Additional Connections</td>
<td>$220</td>
<td>$166.25</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>GW3-RCM-CADI</td>
<td>RCM- CADI (includes Technical Consulting)</td>
<td>$19,250</td>
<td>$14,546.60</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>GW3-ADD-CADI</td>
<td>RCM- Add CADI Port</td>
<td>$2,750</td>
<td>$2,078.09</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT05409AA</td>
<td>Simultaneous Client Connection to GW3 Host Computer</td>
<td>$4,500</td>
<td>$3,400.50</td>
<td></td>
</tr>
</tbody>
</table>

Pricing for GENSAC and GenGET Software – SIN 511210

All items in this price list below are available for expedited delivery.

<table>
<thead>
<tr>
<th>MFR</th>
<th>MFR Part #</th>
<th>Product Description</th>
<th>Retail Price</th>
<th>MSRP</th>
<th>Proposed GSA Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>L3622</td>
<td>GENSAC-16 - Software Bundle</td>
<td>$12,200</td>
<td>$9,219.14</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>L3623</td>
<td>GENSAC-32 - Software Bundle</td>
<td>$15,400</td>
<td>$11,637.28</td>
<td></td>
</tr>
<tr>
<td>MFR</td>
<td>MFR Part #</td>
<td>Product Description</td>
<td>Retail Price</td>
<td>MSRP</td>
<td>Proposed GSA Price</td>
</tr>
<tr>
<td>----------------</td>
<td>------------</td>
<td>----------------------------------------------------------</td>
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<td>--------------------</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT2234B</td>
<td>GenWatch3 - ATIA Network Management Software ASTRO 25 Systems - Base Bundle with iVista Filters, and Integrated and Enhanced Data Input, Processing and Archiving</td>
<td>$76,725</td>
<td>$57,978.59</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT5394BB</td>
<td>GenWatch3-ATIA for additional zones or DSR with Integrated and Enhanced Data Input, Processing and Archiving</td>
<td>$38,383</td>
<td>$28,989.67</td>
<td></td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>GG-WARE-</td>
<td>GG Data Install</td>
<td>$1,500</td>
<td>$1,133.50</td>
<td></td>
</tr>
</tbody>
</table>
## Pricing for GADI Software – SIN 511210

All items highlighted in yellow on this price list below are available for expedited delivery.

<table>
<thead>
<tr>
<th>MFR</th>
<th>MFR Part #</th>
<th>Product Description</th>
<th>Retail Price MSR</th>
<th>Proposed GSA Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT2905A</td>
<td>GADI Server License</td>
<td>$6,000</td>
<td>$4,534.00</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06091AA</td>
<td>GADI Server License (Hot Standby)</td>
<td>$6,000</td>
<td>$4,534.00</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06092AA</td>
<td>GADI - Emergency Display - Feature License</td>
<td>$5,000</td>
<td>$3,778.34</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06093AA</td>
<td>GADI - Emergency Display - Client License</td>
<td>$300</td>
<td>$226.70</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06094AA</td>
<td>GADI - Emergency Tone Management - Feature License</td>
<td>$2,500</td>
<td>$1,889.17</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06095AA</td>
<td>GADI - Emergency Tone Management - Client License</td>
<td>$100</td>
<td>$75.57</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06096AA</td>
<td>GADI - Emergency Volume Management - Feature License</td>
<td>$2,500</td>
<td>$1,889.17</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06097AA</td>
<td>GADI - Emergency Volume Management - Client License</td>
<td>$100</td>
<td>$75.57</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06098AA</td>
<td>GADI - Unattended Emergency - Feature License</td>
<td>$7,500</td>
<td>$5,667.51</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06099AA</td>
<td>GADI - Unattended Emergency - Client License</td>
<td>$300</td>
<td>$226.70</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06100AA</td>
<td>GADI - Patch - Feature License</td>
<td>$5,000</td>
<td>$3,778.34</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06101AA</td>
<td>GADI - Patch - Client License</td>
<td>$300</td>
<td>$226.70</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>TT06102AA</td>
<td>GADI - Centralized Patching - Feature License</td>
<td>$25,000</td>
<td>$18,891.68</td>
</tr>
</tbody>
</table>

Note: The table above lists retail prices and proposed GSA prices for various GADI software parts. Prices are subject to change and are valid as of the date of this document. For expedited delivery, specific items highlighted in yellow are available.
<table>
<thead>
<tr>
<th>MFR</th>
<th>MFR Part #</th>
<th>Product Description</th>
<th>Retail Price</th>
<th>MSRP</th>
<th>Proposed GSA Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>KAL-I0BFZCS</td>
<td>Kalibre Insight Operations Bridge for ASTRO25 - First Core Site</td>
<td>$8,190.00</td>
<td>$8,190.00</td>
<td>$6,188.92</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>KAL-I0BAZCS</td>
<td>Kalibre Insight Operations Bridge for ASTRO25 - Additional Core Site</td>
<td>$4,641.00</td>
<td>$4,641.00</td>
<td>$3,507.05</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>KAL-I0BESRFC</td>
<td>Kalibre Insight Operations Bridge for ASTRO25 - Small RF Site (100+ sites)</td>
<td>$910.00</td>
<td>$910.00</td>
<td>$687.66</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>KAL-I0BELRFC</td>
<td>Kalibre Insight Operations Bridge for ASTRO25 - Large RF Site (100+ sites)</td>
<td>$1,456.00</td>
<td>$1,456.00</td>
<td>$1,100.25</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>KAL-I0BS5CS</td>
<td>Kalibre Insight Operations Bridge for ASTRO25 - Small Console Site (up to 4 sites)</td>
<td>$728.00</td>
<td>$728.00</td>
<td>$550.13</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>KAL-I0BMCS</td>
<td>Kalibre Insight Operations Bridge for ASTRO25 - Medium Console Site (6 sites)</td>
<td>$2,548.00</td>
<td>$2,548.00</td>
<td>$1,925.44</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd.</td>
<td>KAL-I0BLC5</td>
<td>Kalibre Insight Operations Bridge for ASTRO25 - Large Console Site (20+ sites)</td>
<td>$5,551.00</td>
<td>$5,551.00</td>
<td>$4,194.71</td>
</tr>
</tbody>
</table>
Pricing for Maintenance of Software as a Product/Service – SIN 54151

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include additional no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user’s self-diagnostics. Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service. Software maintenance as a product is billed at the time of purchase. Pricing offered for GSA has a 25% discount of the total annual software charges.

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. In addition, this may include person-to-person communications regardless of the medium used to communicate telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324. Pricing offered for GSA has a 25% discount of the total annual software charges.

Genesis Service agreement is attached as a separate file to this Option.

Pricing for Training Courses – SIN 611420

<table>
<thead>
<tr>
<th>Manufacturer / County Origin</th>
<th>Course Title</th>
<th>Length</th>
<th>Prerequisites</th>
<th># Of students</th>
<th>Location</th>
<th>Class Schedules</th>
<th>Price Per Student</th>
</tr>
</thead>
<tbody>
<tr>
<td>GenCore Candeo, Ltd. USA</td>
<td>GenWatch3 (Hands-on Training)</td>
<td>3 Days</td>
<td>System Administrator experience</td>
<td>5-20</td>
<td>At customer location</td>
<td>Per customer requirements</td>
<td>$8491.90</td>
</tr>
<tr>
<td>GenCore Candeo, Ltd. USA</td>
<td>GADI (Hands-on Training)</td>
<td>1 Day</td>
<td>Dispatch Supervisor experience</td>
<td>Train the trainer</td>
<td>At customer location</td>
<td>Per customer requirements</td>
<td>$3583.19</td>
</tr>
</tbody>
</table>
FORMAT AND CONTENT OF TRAINING

Classes are all hands-on training with a one-to-one assignment of hardware equipment to students when applicable. Each student is provided with a Certificate of Training at the completion of each training course. The course descriptions and prerequisites are as follows:

**GenWatch3**

*Description:* This course shows system administrators how to initially configure, monitor, manage and report on all system wide and inter-agency radio system voice and data. Hands-on training with GenWatch3 provides an integrated tool to display real-time activity, send critical notifications and archive data for forensic reporting and analysis.

*Prerequisites:* System Administrator experience including knowledge and management of interoperable voice radio communications system. Experience of have knowledge of public safety procedures and techniques; budgeting; FCC rules and regulation pertaining to radio station license requirement in Part 90—Public Safety. Requires an Associate degree in computer science, business, or related field with five years of experience in radio communications or information technology; or a bachelor’s degree in computer science, public administration, business or related field with two-years’ experience in radio communications or information technology.

**GADI**

*Description:* GADI is a time and labor-saving hardware and software integration solution for MCC 7500 Dispatch Console users. This hands-on training course demonstrates how dispatchers can improve efficiency with the MCC7500 console by using custom hardware and software which provides detailed information about every affiliation, call, unmonitored emergency notifications and more. All the console activity from the zone controller ATIA is combined with the information from the MCC 7500 and displayed for students to analyze and perform what-if scenarios.

*Prerequisites:* Dispatch Supervisor experiences include monitoring dispatch workers and their calls regarding emergency situations to ensure the correct number of police, fire or other emergency vehicles and personnel are sent to the scene. In addition, experience in training and scheduling dispatchers to stay motivated and remain calm in distressing situations. Dispatch supervisors must be experienced communicators and have strong problem-solving and technological abilities.

**Operations Bridge**

*Description:* The solution will provide consolidated fault monitoring for the components of an ASTRO Radio System, including microwave backhaul systems, voice logging system, environmental monitoring systems, data component services and IP networks. The Operations Bridge system will provide comprehensive event management functionality including event suppression and de-duplication, event correlation, real-time service impact modelling, geographical views, and notification capabilities.

The course(s) are all offered and held at the customer’s location due to the radio system equipment and infrastructure being present and the number of students attending each class. Because of this there are no regular class sessions as tailored courses take place after equipment is ordered and shipped.
Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price.

As specified in the tables above, the lowest price model and the lowest unit price for each model are identified for every product in all SINs (511210, 54151, and 611420). This is based on a quantity of one unit, and there are no concessions for quantity/dollar volume, prompt payments, or other concessions.

Contractor proposing hourly rates
Not applicable

2. Maximum Order
The Maximum Order value for the following is $500,000:
   - SIN 511210 - Term Software Licenses
   - SIN 54151 - Maintenance of Software as a Service
The Maximum Order value for the following is $150,000:
   - SIN 611420 - Training Course

3. Minimum Order
The minimum dollar value of orders to be issued is $1,000.

4. Geographic Coverage
Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities. Overseas delivery is delivery to points outside of the 48 contiguous states, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

5. Point(s) of Production
Production, Distribution and Service Points for Hardware and Software are included below in the list of participating dealers and at the corporate office for the United States and Canada customers.
The corporate office address is:
GenCore Candeo, Ltd.
5800 Eagles Nest Boulevard
Tyler, TX 75703

List of Participating Dealers:
Europe, Middle East, and Africa – EMEA OPERATIONS
Phone: +44 203 056 4380 Email - emeaenquiries@genesisworld.com

Asia, Australia, and the Pacific Islands – KALIBRE, KALIBRE PTY, LTD.
Phone: +61 401 733 563 Email - sales@kalibre.com.au

Mexico, Caribbean, South, and Central America – SERVITRON
Phone: (5255) 5615-9200 Email - clientes@servitron.net

6. 7. 8. Discount from list prices or Statement of Net Price/Quantity discounts/Prompt Payment Terms
Prices shown are NET Prices; Basic Discounts have been deducted.
- Prompt Payment: 0 % -10 days from receipt of invoice; "Information for Ordering Offices:
  Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions."
- Quantity and/or Dollar Volume: Both are offered 0% discount

9(a). Notification that Government purchase cards are accepted at or below the micro-purchase threshold
Contractor will accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract.

9(b). Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold
Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.223-279 Payment by Credit Card).

10. Foreign items (list items by country of origin)
All items proposed are produced and originated in the United States.

11(a). Time of delivery
GenCore Candeo, Ltd. agrees that it will supply the U.S. General Services Administration with enough of the offered product(s) to meet the Government’s needs for the duration of the contract period and any extensions thereof and according to the same delivery schedule as identified in our initial schedule contract. Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
<thead>
<tr>
<th>ITEM NUMBER</th>
<th>DELIVERY TIME (Days ARO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIN 511210</td>
<td>10 Days – 4 Days Expedited</td>
</tr>
<tr>
<td>SIN 54151</td>
<td>10 Days – 4 Days Expedited</td>
</tr>
<tr>
<td>SIN 611420</td>
<td>20 Days – 15 Days Expedited</td>
</tr>
</tbody>
</table>

11(b). Expedited delivery
Items which are available for expedited delivery are noted in the price list.

11(c). Overnight and 2-day delivery
Overnight and 2-day delivery are available. The schedule customer may contact the Contractor for rates for overnight and 2-day delivery.

11(d). Urgent requirements
When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) Contractor will offer an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery period shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. F.O.B. point(s)
The seller retains title and control of goods until they are delivered, and the contract of carriage has been completed. The seller selects the carrier and is responsible for the risk of transportation and is responsible for filing claims for loss or damage. FOB Destination, Freight Prepaid & Add – The Seller pays the freight and adds the freight charges to its invoice to the buyer. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

13(a). Ordering address(es)
Contractor address is:
13(b). Ordering procedures
The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance: (903) 787-7400. In addition, emails may be sent to sales@genesisworld.com.
Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules as below:
- FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- FAR 8.405-2 Ordering procedures for services requiring a statement of work.

14. Payment addresses
Payment address for Contactor is:
GenCore Candeo, Ltd.
Attention: Accounts Receivable
5800 Eagles Nest Boulevard
Tyler, TX  75703
In addition, bank account information for wire transfer payments will be shown on the invoice and may be used for payments.

15. Warranty provision
For this contract, commitments, warranties, and representations include, in addition to those agreed to for the entire schedule contract:
(1) Time of delivery/installation quotations for individual orders,
(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract, and
(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
In addition, GenCore Candeo, Ltd EULA is attached as a separate file for this Option.

16. Export packing charges
The method of packing or shipping will depend on the product and the infrastructure in the country of destination. The necessary infrastructure to be in place will be ensured prior to destination shipment. Goods will be packed to avoid unnecessary loss during shipment.

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level)
The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card).

18. Terms and conditions of installation (if applicable).
Each original software purchase from Genesis includes a designated term of support based on the date of installation. The standard renewal term is 12 months; however, multi-year renewals are available. This allows the customer problem source identification; the technician assigned will determine if the source of the technical need is generated by: Genesis software, the hardware running the software, or the trunking system feeding the information to the previous elements. The technician determines this through communication with the customer by way of telephone, email, or remote-in access to their system. Most support cases are resolved this way. If the reported issue cannot be solved by the above activities, the Genesis Test Lab will reproduce the error or defect to
investigate further. If the identified issue requires development, the solution will be provided upon a mutually agreed schedule with the customer.

19. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices
Not applicable

20(a). Terms and conditions for any other services
Not applicable

21(a). List of service and distribution points (if applicable)/ List of participating dealers
Production, Distribution and Service Points for Hardware and Software are included below in the list of participating dealers and at the corporate office for the United States and Canada customers. The corporate office address is:
GenCore Candeo, Ltd.
5800 Eagles Nest Boulevard
Tyler, TX  75703

List of Participating Dealers:
These dealers will not be participating in the proposed contract as they sell and service outside of the United States and their territories.
Europe, Middle East, and Africa – EMEA OPERATIONS
Phone: +44 203 056 4380  Email - emeaenquiries@genesisworld.com

Asia, Australia, and the Pacific Islands – KALIBRE, KALIBRE PTY, LTD.
Phone: +61 401 733 563  Email - sales@kalibre.com.au

Mexico, Caribbean, South, and Central America – SERVITRON
Phone: (5255) 5615-9200  Email - clientes@servitron.net

The Trade Agreements Act is applicable. In accordance with FAR 52.225-5, all solicitations over the Trade Agreements Act threshold are subject to compliance with the Trade Agreements Act. Therefore, all offers submitted must be following this regulation. The production points are following the Trade Agreements Act and GenCore Candeo, Ltd. does not utilize any foreign end products, and, for services, the country in which the firm was established is in the U.S. or designated country (see FAR 25.402(a)(2)). Therefore, this firm complies the Trade Agreement Act.

TRADE AGREEMENTS ACT OF 1979, as amended:
All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

23. Preventive maintenance (if applicable).
Not applicable

24(a). Special attributes such as environmental attributes
There are no hazardous materials being proposed in this contract. There are no Commercial Items, which may be necessary to assure compliance with Foreign, FTA, Canadian, Israeli, and other end products as specified by 52.212-3 Contractor Representations and Certifications.

24(b). If applicable, indicate that Section 508 compliance information is available
Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: www.genesisworld.com.
25. **Data Universal Number System (DUNS) number.**
DUNS number for GenCore Candeo, Ltd. is 60-105-7045.

26. **Notification regarding registration in Central Contractor Registration (CCR) database.**
FAR Report is attached as a separate file for this Option and certification details for this are below.
FAR Report Certification for: GENCORE CANDEO, LTD.
Unique Entity ID (DUNS): 601057045
Unique Entity ID (SAM): YL8XH18JJLJ3
Certification Validity From: Thu Oct 21 21:08:37 EDT 2021
Certification Validity To: Fri Oct 21 21:08:37 EDT 2022