



**General Services Administration
Federal Acquisition Service
Authorized Federal Supply Schedule Price List**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system.

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**GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT,
SOFTWARE, AND SERVICES - Schedule 70**

Contract No: GS-35F-0499K
Special Item Nos. (SINs): 132-51

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract Period: 29 June 2000 through 28 June 2020
Option Period 3 Contract Period: 29 June 2015 through 28 June 2020

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Business Size: LARGE

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

*****NOTE:** *All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.*

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement. (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS □ COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I □ OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

(1) The offeror;

(2) Subcontractors; and/or

(3) Divisions, subsidiaries, or affiliates of the offeror under a common control

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education. The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

CUSTOMER INFORMATION

1a. Authorized Special Item Numbers (SINs): 132-51 - Information Technology (IT) Professional Services

LABOR Category	SIN
Project Manager	132-51
Information Engineer III	132-51
Information Engineer II	132-51
Information Engineer I	132-51
Systems Analyst IV	132-51
Systems Analyst III	132-51
Systems Analyst II	132-51
Systems Analyst I	132-51
Applications Developer IV	132-51
Applications Developer III	132-51
Applications Developer II	132-51
Applications Developer I	132-51
Communications (LAN/WAN) Specialist	132-51
LAN Manager	132-51
Network Engineer III	132-51
Network Engineer II	132-51
Network Engineer I	132-51
Database Specialist III	132-51
Database Specialist II	132-51
Database Specialist I	132-51
Lead Documentation Spec.	132-51
Technical Writer II	132-51
Technical Writer I	132-51
Outsourcing Subject Matter Expert III	132-51
Outsourcing Communications Specialist I	132-51
Outsourcing Help Desk Analyst III	132-51
Outsourcing Help Desk Analyst II	132-51
Outsourcing Hardware Specialist II	132-51

- 1b. the lowest priced labor category for SIN 132-51 awarded in the contract is Outsourcing Help Desk Analyst II.
- 1c. Descriptions of all commercial job titles, experience, functional responsibility, and education for those types of employees or subcontractors who will perform services can be found on pages 5 through 12.
- 2. Maximum order: \$500,000
- 3. Minimum order: \$100.00
- 4. Geographic coverage (delivery area): CONUS including Alaska, Hawaii, Puerto Rico, DC and U.S. Territories
- 5. Point(s) of production (city, county, and state or foreign country): The United States of America
- 6. Discount from list prices (Page 13) or statement of net price: Range of Discount of approved rates is 0% to 38.7%
- 7. Quantity discounts: (based upon volume of award):
 - \$500,000 to \$10,000,000 = .5%
 - \$10,000,000 to \$20,000,000 = 1.0%
 - \$20,000,000 and above = 2.0%
- 8. Prompt payment terms: 0%, Net 30 Days
- 9a. Government purchase cards are accepted below the micro purchase threshold
- 9b. Government purchase cards are accepted above the micro purchase threshold
- 10. Foreign items (list items by country of origin): Not Applicable
- 11a. Time of delivery: As Mutually Agreed per Delivery Order with the Ordering Activity
- 11b. Items available for expedited delivery: As Mutually Agreed per Delivery Order with the Ordering Activity
- 11c. Overnight and 2-day delivery: As Mutually Agreed per Delivery Order with the Ordering Activity
- 11d. Urgent Requirements: Not applicable
- 12. F.O.B. Point: Destination to the 48 contiguous states and Washington D. C. and port of exit to Alaska, Hawaii and Puerto Rico.
- 13a. Ordering address:
 - CRGT Inc.
 - 11921 Freedom Drive, Suite 1000
 - Reston, Virginia 20190
- 13b. Ordering Procedures: For supplies and services, the ordering procedures, and information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
- 14. Payment address:
 - CRGT Inc.

CRGT Inc.
 11921 Freedom Drive, Suite 1000
 Reston, Virginia 20190

- 15. Warranty provision: Not Applicable
- 16. Export packing charges: Not Applicable
- 17. Terms and conditions of Government purchase card acceptance (any thresholds above the micropurchase level): None
- 18. Terms and conditions of rental, maintenance, and repair: Not Applicable
- 19. Terms and conditions of installation: Not Applicable
- 20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices: Not Applicable
- 20a. Terms and conditions for any other services: See Page 1 for Terms and Conditions for SIN 132-51
- 21. List of service and distribution points: Not Applicable
- 22. List of participating dealers: Not Applicable
- 23. Preventive maintenance: Not Applicable
- 24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: Not Applicable
- 25. Data Universal Number System (DUNS) number. 849550983
- 26. CRGT Inc's registration in the System for Award Management is valid through 07/24/2015

Authorized Labor Category Descriptions effective 29 June 2015 to 28 June 2020

The following Labor Categories detail the general experience and functional responsibility for each position description:

CRGT GENERAL LABOR CATEGORIES		
Labor Category	Description	
Project Manager	Minimum/General Experience	A minimum of three (3) years supervisory experience in managing large data processing systems projects.
	Functional Responsibility	Independently performs, or leads one or more project teams in performing data processing project tasks. Manages tasks within a task order. Organizes and coordinates planning and production of support activities. Meets with customer's management personnel and CRGT Program Executive to report progress, problems, and problem resolution. Formulates and reviews project plans and deliverable items and ensures conformance with standards. Assigns, schedules, and reviews work of subordinates. Explains policies, purposes, and project goals to subordinates.
	Minimum Education	BS/BA Degree in an IT Field. The equivalent of a Bachelors Degree is three (3) year additional experience (minimum 7 years total experience).
Information Engineer III	Minimum/General Experience	A minimum of nine (9) years of experience, of which at least four (4) years are in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design, data conversion implementation, and documentation preparation.
	Functional Responsibility	Facilitates group working sessions. Applies, as appropriate, activity and data modeling, transaction/workflow analysis, internal control and risk analysis and modern business methods, and performance measurement techniques. Assists in establishing standards for information systems procedures. Constructs sound logical business improvement opportunities consistent with customer's business objectives, cost savings, and open system architecture objectives.
	Minimum Education	BS/BA Degree in a Computer Sciences or IT field. The equivalent of a Bachelors Degree is three (3) years additional experience (minimum 12 years total experience).

CRGT GENERAL LABOR CATEGORIES		
Labor Category	Description	
Information Engineer II	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of six (6) years of experience, of which at least two (2) years are in information systems development, functional and data requirements analysis, systems analysis and design, data conversion implementation, and documentation preparation.</p> <p>Applies business process improvement practices to re-engineer methodologies/principles and business process modernization projects. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems.</p> <p>BS/BA Degree in a Computer Sciences or IT field. The equivalent of a Bachelors Degree is two (2) years additional experience (minimum 8 years total experience).</p>
Information Engineer I	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of three (3) years of industry experience, to include one 1 to three 3 years of object process, data architecture, or management experience.</p> <p>Provide technical expertise in one or more of the following areas: a) Develop process and data models to support data architecture design and life cycle CASE development. b) Develop requirements analysis; alternatives analysis; and design, development, and installation of object systems.</p> <p>High School Diploma.</p>
Systems Analyst IV	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of nine (9) years experience or four (4) years supervisory experience on information systems development, functional and data requirements analysis, systems analysis and design, programming, program design, data conversion implementation, and documentation preparation.</p> <p>Develops and prepares computer systems requirements and develops procedures to process data. Confers with end users and technical personnel to determine functional problems and types of data to be processed. Analyzes functional problems and determines techniques and requirements most feasible for processing the data. Prepares definition of functional problems and makes recommendations for equipment and/or software to resolve the problems. Develops analytical reports or other products. Ensures all work is done in compliance with customer's system development life cycle procedures.</p> <p>BS Degree in a Management, IT, or other Technical field. The equivalent of a Bachelors Degree is three (3) years additional experience (minimum 12 years total experience).</p>
Systems Analyst III	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of five (5) years experience or two 2 years supervisory experience, on information systems development, functional and data requirements analysis, systems analysis and design, programming, program design, data conversion implementation, and documentation preparation.</p> <p>Develops and prepares computer systems requirements and develops procedures to process data. Confers with end users and technical personnel to determine functional problems and types of data to be processed. Analyzes functional problems and determines techniques and requirements most feasible for processing the data. Prepares definition of functional problems and makes recommendations for equipment and/or software to resolve the problems. Develops analytical reports or other products. Ensures all work is done in compliance with customer's system development life cycle procedures. Develops analytical reports or other products. Ensures all work is done in compliance with customer's system development life cycle procedures.</p> <p>BS Degree in a Management, IT, or other Technical field. The equivalent of a Bachelors Degree is two (2) years additional experience (minimum 7 years total experience).</p>

CRGT GENERAL LABOR CATEGORIES		
Labor Category	Description	
Systems Analyst II	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of three (3) years experience on information systems projects involving planning and performing studies and analyses of functional requirements and the derivation of automated processes that satisfy application requirements.</p> <p>Develops and prepares computer systems requirements and develops procedures to process data. Analyzes functional problems and determines techniques and requirements most feasible for processing the data. Prepares definition of functional problems and makes recommendations for equipment and/or software to resolve the problems. Develops analytical reports or other products.</p> <p>High School Diploma.</p>
Systems Analyst I	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>No experience is needed on information systems projects involving planning and performing studies and analyses of functional requirements and the derivation of automated processes that satisfy application requirements.</p> <p>Supports the project team in analyzing functional problems most feasible for processing the data. Supports in the preparation of definitions of functional problems. Supports in the development of analytical reports or other products.</p> <p>High School Diploma.</p>
Applications Developer IV	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of nine (9) years experience in full life cycle development including software analysis, design, development, installation, and integration.</p> <p>Performs requirements analysis, software design, development, installation, testing, and maintenance for application system components for large-scale and distributed systems. Performs operating system, and/or product evaluation, integration, testing, and problem diagnosis/resolution. Assists in planning and coordinating large-scale, complex, or technically unique projects that require the efforts of multiple technical individuals.</p> <p>BS/BA Degree in Computer Science or IT Field. The equivalent of a Bachelors Degree is three (3) years additional experience (minimum 12 years total experience).</p>
Applications Developer III	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of six (6) years experience in full life cycle development including software analysis, design, development, installation, and integration.</p> <p>Performs requirements analysis, software design, development, installation, testing, and maintenance for application system components for large-scale and distributed systems. Performs operating system, and/or product evaluation, integration, testing, and problem diagnosis/resolution. Assists in planning and coordinating large-scale, complex, or technically unique projects that require the efforts of multiple technical individuals.</p> <p>BS/BA Degree in Computer Science or IT Field. The equivalent of a Bachelors Degree is three (3) years additional experience (minimum 9 years total experience).</p>
Applications Developer II	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of three (3) years of experience in software design, development, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis / resolution.</p> <p>Performs requirements analysis, software design, development, installation, testing, and maintenance for application system components for large-scale and distributed systems. Performs operating system, and/or product evaluation, integration, testing, and problem diagnosis/resolution. Provides technical leadership, reviews work products, and makes technical recommendations, as needed, for changes in the supported technical architecture.</p> <p>High School Diploma.</p>

CRGT GENERAL LABOR CATEGORIES		
Labor Category	Description	
Applications Developer I	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of zero (0) years experience in software design, development, installation, integration, evaluation, enhancement, maintenance, testing, or problem diagnosis / resolution.</p> <p>Supports the project team in performing requirements analysis, software design, development, installation, testing, and maintenance for application system components for software systems.</p> <p>High School Diploma.</p>
Communications (LAN/WAN) Specialist	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>Three years of progressive experience in the development and support of data/ telecommunications systems. Experience installing and supporting hardware and software interfaces for the transmission of data from mainframe to mainframe, mainframe to microcomputer and microcomputer to mainframe. Experience developing, implementing and maintaining LANs using front-end processors, file servers, gateways and other state-of-the-art communications tools. Experience with installing and maintaining cabling systems to supports LANs, WANs, etc.</p> <p>Is fully familiar with the client's local area network (LAN) or wide area networks (WANs) including all network protocols, operating system platforms and hardware configurations. Provide support for all users on the system for network-related problems and questions including those related to cabling, routers, bridges, gateways and nodes. Provide technical support for the LAN/WAN by troubleshooting, correcting, enhancing and monitoring the performance of the LAN or WAN. Assist in recommending new hardware and software to improve the performance of the LAN or WAN. Be aware of industry trends and make suggestions for improving LAN/WAN performance and reliability.</p> <p>BS/BA degree in Communications, Computer science, IT, Engineering or related field. The equivalent of a Bachelors Degree is three (3) year additional experience (minimum 6 years total experience).</p>
LAN Manager	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>Four years of progressive experience in the development of data/telecommunications systems. Experience developing hardware and software interfaces for the transmission of data from mainframe to mainframe, mainframe to microcomputer and microcomputer to mainframe. Experience developing, implementing and maintaining local area networks (LANs) using front-end processors, file servers, gateways and other state-of-the-art communications tools. Experience with distributed systems and database development methods and techniques is desirable.</p> <p>Be fully familiar with the client's local area network (LAN) or wide area networks (WANs) including all network protocols, operating system platforms and hardware configurations. Provide support for all users on the system for network-related problems and questions including those related to cabling, routers, bridges, gateways and nodes. Assist in training users on the use and optimization of the network facilities. Provide technical assistance to users in preparing proposals for changes and enhancements to the network. Provide technical support for the LAN/WAN by troubleshooting, connecting, enhancing and monitoring the performance of the LAN or WAN. Assist in recommending new hardware and software to improve the performance of the LAN or WAN. Be aware of industry trends and make suggestions for improving LAN/WAN performance and reliability.</p> <p>BS/BA degree in Computer Science, CIS, Mathematics, Engineering or related field; MS/MA degree desirable.</p>

CRGT GENERAL LABOR CATEGORIES		
Labor Category	Description	
Network Engineer III	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of six (6) years experience working with computer telecommunications, LANs and networks, hardware and software.</p> <p>Designs computer LANs and networks. Installs, tests, and monitors the operations of computer communications and hardware to include: cabling, fiber, hubs, routers, switches, modems, controllers, servers, multiplexers, and testing/monitoring equipment. Schedules conversions and cut-overs to new telecommunication hardware and software. Supervises telecommunication support staff.</p> <p>BS/BA Degree in a Technical field. The equivalent of a Bachelors Degree is three (3) years additional experience (minimum 9 years total experience).</p>
Network Engineer II	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of three (3) years experience with two (2) years in designing, testing, installing, and implementing, and maintaining LANs.</p> <p>Analyzes network characteristics (e.g., traffic, connect time, transmission speeds, packet sizes, and throughput) and recommends procurement, removals, and modifications to network components. Designs and optimizes network topologies and site configurations. Plans installations, transitions, and cut-overs of network components and capabilities.</p> <p>High School Diploma.</p>
Network Engineer I	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>No experience is needed in designing, testing, installing, and implementing and maintaining computer networks.</p> <p>Performs installation, testing, and operations of computer communications and LAN hardware.</p> <p>High School Diploma.</p>
Database Specialist III	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of nine (9) years experience in relational database design and database administration.</p> <p>Provides technical expertise in the use of flat file and Database Management Systems (DBMS)/Relational Database Management Systems (RDBMS). Evaluates and recommends available DBMS or products to customer requirements. Defines organization and indexing methods for specific application databases. Works closely with customer security specialists to define required security procedures for backup and recovery and to control access to the data. Monitors and fine-tunes database performance.</p> <p>BS/BA Degree in CIS or other technical field. The equivalent of a Bachelors Degree is three (3) years additional experience (minimum 12 years total experience).</p>
Database Specialist II	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of six (6) years experience in relational database design and database administration.</p> <p>Provides technical expertise in the use of flat file and Database Management Systems (DBMS)/Relational Database Management Systems (RDBMS). Evaluates and recommends available DBMS or products to customer requirements. Defines organization and indexing methods for specific application databases. Works closely with customer security specialists to define required security procedures for backup and recovery and to control access to the data. Monitors and fine-tunes database performance.</p> <p>BS/BA Degree in CIS or other technical field. The equivalent of a Bachelors Degree is three (3) years additional experience (minimum 9 years total experience).</p>

CRGT GENERAL LABOR CATEGORIES		
Labor Category	Description	
Database Specialist I	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of three (3) years experience in relational database design and database administration.</p> <p>Provides technical expertise in the use of flat file and Database Management Systems (DBMS)/Relational Database Management Systems (RDBMS). Evaluates and recommends available DBMS or products to customer requirements. Defines organization and indexing methods for specific application databases. Works closely with customer security specialists to define required security procedures for backup and recovery and to control access to the data. Monitors and fine-tunes database performance.</p> <p>High School Diploma.</p>
Lead Documentation Spec.	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>Six years plus of general and progressively responsible experience in the field of technical documentation. Demonstrated ability to work independently or under only general direction on complex information systems problems; may also work as a member of a team.</p> <p>Reviews and approves documentation for technical processes and decisions by other documentation personnel. Documentation consists of text, illustrations, diagrams, indexes and other narrative media necessary to convey technical information to end users or decision makers.</p> <p>Bachelor's degree in the field of English, library science, information systems, computer science or other related disciplines.</p>
Technical Writer II	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of three (3) years experience in writing and editing technical materials, two years of which involves ADP subjects.</p> <p>Assists project teams in collecting and organizing information required for preparation of user manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user manuals, special reports, or any other deliverables and documents. Ensure that all documentation is in compliance with customer documentation requirements. Supervises technical writing support staff.</p> <p>High School Diploma.</p>
Technical Writer I	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>A minimum of one (1) year experience in writing and editing technical materials, one year of which involves ADP subjects.</p> <p>Assists project teams in collecting and organizing information required for preparation of user manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user manuals, special reports, or any other deliverables and documents. Ensure that all documentation is in compliance with customer documentation requirements.</p> <p>High School Diploma.</p>

CRGT GENERAL LABOR CATEGORIES		
Labor Category	Description	
Outsourcing Subject Matter Expert III	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>Three years of related experience with a Bachelors degree or no experience with a Master's Degree and specialized training in LAN/WAN design and implementation.</p> <p>Responsible for the overall integration of the enterprise-wide network including the planning, design, installation, maintenance, management, and coordination of the corporate LAN/WAN (may include local, metropolitan, and wide area networks). Has responsibility for technical architecture and recommendations related to LAN/WAN. Is typically a top-level technical contributor with advanced knowledge and experience in the area of local and wide area networking, communications, and related hardware/software. Maintains high level of technical expertise and studies vendor products to determine those which best meet company needs. Presents information to management which may result in the purchase and installation of hardware, software, and telecommunication equipment. Recommends network security procedures and policies. Knowledgeable in a multi-platform operating environment. May work with Voice and/or Data Communications Analysts.</p> <p>Master's degree in a technical or business discipline, and specialized training in LAN/WAN design and implementation or a Bachelors degree and three to five years of related experience.</p>
Outsourcing Communications Specialist I	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>Two years of related IT LAN/WAN experience.</p> <p>Is somewhat familiar with the client's local area network (LAN) or wide area networks (WANs) including all network protocols, operating system platforms and hardware configurations. Provide limited support for all users on the system for network-related problems and questions including those related to cabling, routers, bridges, gateways and nodes. Provide technical support for the LAN/WAN by troubleshooting, correcting, enhancing and monitoring the performance of the LAN or WAN.</p> <p>Bachelor's degree.</p>
Outsourcing Help Desk Analyst III	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>Three years of related help desk LAN/WAN experience.</p> <p>Under general direction of the Help Desk Manager, is responsible for ensuring the timely process through which problems are controlled. Includes problem recognition, research, isolation, resolution and follow-up steps. Requires experience and understanding of MIS environment. Is able to resolve less complex problems immediately, while more complex problems are assigned to second level support or supervisor. Typically involves use of problem management database and help desk system. May provide guidance/training for less experienced personnel.</p> <p>High School Diploma.</p>
Outsourcing Help Desk Analyst II	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>One year of related help desk LAN/WAN experience.</p> <p>Under immediate direction of the Help Desk Manager or senior help desk personnel, responds to and diagnoses problems through discussions with users. Includes problem recognition, research, isolation and resolution steps. Typically is able to resolve less complex problems immediately, while more complex problems are assigned to second level support, senior operator or supervisor. May involve use of problem management database and help desk systems.</p> <p>High School Diploma.</p>

CRGT GENERAL LABOR CATEGORIES		
Labor Category	Description	
Outsourcing Hardware Specialist II	<p>Minimum/General Experience</p> <p>Functional Responsibility</p> <p>Minimum Education</p>	<p>Two years of related hardware support experience in a LAN/WAN environment.</p> <p>Under general supervision, performs analytical, technical and administrative work in the planning, design and installation of new and existing personal computer systems. Works on moderately complex applications. Confers with end users to determine types of hardware and software required. Writes programs to fulfill requirements or selects appropriate off-the-shelf software and modifies to suit. May maintain or utilize telecommunications protocols. Installs new hardware and maintains existing hardware. Trains end users in use of equipment and software. Typically reports to PC Support Manager or LAN Manager.</p> <p>High School Diploma.</p>

Authorized Labor Category Rates - Effective 06/29/2015 to 6/28/2020

LABOR CATEGORY Government On-Site	Bill Rates
Project Manager	\$128.92
Information Engineer III	\$152.85
Information Engineer II	\$121.46
Information Engineer I	\$87.12
Systems Analyst IV	\$134.64
Systems Analyst III	\$114.85
Systems Analyst II	\$96.26
Systems Analyst I	\$70.34
Applications Developer IV	\$110.96
Applications Developer III	\$92.42
Applications Developer II	\$77.80
Applications Developer I	\$60.31
Communications (LAN/WAN) Specialist	\$80.42
LAN Manager	\$66.36
Network Engineer III	\$115.57
Network Engineer II	\$81.00
Network Engineer I	\$62.98
Database Specialist III	\$122.83
Database Specialist II	\$102.85
Database Specialist I	\$73.98
Lead Documentation Spec.	\$97.24
Technical Writer II	\$56.64
Technical Writer I	\$47.58
Outsourcing Subject Matter Expert III	\$155.45
Outsourcing Communications Specialist I	\$56.21
Outsourcing Help Desk Analyst III	\$49.74
Outsourcing Help Desk Analyst II	\$42.65
Outsourcing Hardware Specialist II	\$50.04