



**AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE CATALOG/PRICE LIST**

SCHEDULE TITLE: Federal Supply Schedule 70 – General Purpose Commercial Information
Technology Equipment, Software, and Services

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**, a menu-driven database system. The INTERNET address for **GSA Advantage!** is <http://www.gsaadvantage.gov>

For more information on ordering from Federal Supply go to this website:
www.gsa.gov/schedules



DEFINITIVE LOGIC

3000 Wilson Blvd

Suite 250

Arlington, VA 22201

Phone Number: 703-955-4186 x866

Fax Number: 877-349-4031

www.definitivelogic.com

SMALL BUSINESS

CONTRACT NUMBER: GS-35F-0508T

CONTRACT PERIOD: July 2, 2017 – July 2, 2022

CONTRACTOR'S ADMINISTRATION SOURCE:

Dedric Rogers, Contracts Manager
drogers@definitivelogic.com
301.535.7610

BUSINESS SIZE:

Small Business

CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs) SIN DESCRIPTION:

SIN 132.56 – Health Information Technology (IT) Services; Please see page 19 for the Descriptions of IT Professional Services

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN: Customer Service Rep I at \$37.03 per hour at the Government Site

1c. HOURLY RATES (Services only): See Page 27 for Description of IT Professional Service Hourly Rates

2. MAXIMUM ORDER*:

N/A

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. MINIMUM ORDER:

\$100

4. GEOGRAPHIC COVERAGE:

CONUS and OCONUS

5. POINT(S) OF PRODUCTION:

Arlington, Virginia

6. DISCOUNT FROM LIST PRICES: GSA Net Prices are shown on the attached GSA Pricelist. Negotiated discount has been applied and the IFF has been added.

7. QUANTITY DISCOUNT(S):

Negotiated dollar volume discount of an additional 1% for orders exceeding \$500k

8. PROMPT PAYMENT TERMS:

NET 30

9a. Government Purchase Cards: Definitive Logic accepts Government purchase cards for orders at or below the micro-purchase threshold of \$3,000.

9b. Government Purchase Cards: Definitive Logic also accepts Government purchase cards for

orders above the micro-purchase threshold.

10. FOREIGN ITEMS: N/A

11a. TIME OF DELIVERY: Negotiated between the Ordering Agency and the Contractor.

11b. EXPEDITED DELIVERY: Negotiated between the Ordering Agency and the Contractor.

11c. OVERNIGHT AND 2-DAY DELIVERY: Negotiated between the Ordering Agency and the Contractor.

11d. URGENT REQUIRMENTS: Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

12. FOB POINT: Destination

13a. ORDERING ADDRESS:

ATTN: Order Processing

DEFINITIVE LOGIC

3000 Wilson Blvd Suite 250

Arlington, VA 22201

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Fax Number: 877-349-4031

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13b. ORDERING PROCEDURES: Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules).

14. PAYMENT ADDRESS:

ATTN: Accounts Receivable

DEFINITIVE LOGIC

3000 Wilson Blvd Suite 250

Arlington, VA 22201

Phone Number: 703-955-4186 x866

Fax Number: 877-349-4031

www.definitivelogic.com

15. WARRANTY PROVISION: N/A

15. EXPORT PACKING CHARGES: N/A

16. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD
ACCEPTANCE: Any thresholds above the micro-purchase level may be inserted by contractor
17. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE): N/A
18. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): N/A
19. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE): N/A
- 20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): N/A
21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): N/A
22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): N/A
23. PREVENTIVE MAINTENANCE (IF APPLICABLE): N/A
- 24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): N/A
- 24b. Section 508 Compliance for Electronic and Information Technology (EIT): If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found at www.definitive.com. The EIT standards can be found at: www.Section508.gov/.
25. DUNS NUMBER: 115410404
26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE: Contractor has an Active Registration in the SAM database.

GENERAL SERVICES ADMINISTRATION FEDERAL SUPPLY SERVICE

AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST

Clause I-FSS-600, Contract Price List

**Terms and Conditions Applicable to Information Technology (IT) Professional Services
(Special Item Number 132-51)**

A. SCOPE

1. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
2. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

B. PERFORMANC INCENTIVES

1. Performance incentives may be agreed upon between the Contractor and the ordering activity on
2. individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
3. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
4. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

C. Ordering Procedures For Services (Requiring A Statement Of Work) (G-FCI-920) (MAR 2003)

1. FAR 8.402 contemplates that GSA may occasionally find it necessary to establish special ordering procedures for individual Federal Supply Schedules or for some Special Item Numbers (SINs) within schedule. GSA has established special ordering procedures for services that require a Statement of Work. These special ordering procedures take precedence over the procedures in FAR 8.404 (b) (2) through (b) (3).
2. When ordering services over \$100,000, Department of Defense (DOD) ordering offices and non-DOD agencies placing orders on behalf of the DOD must follow the policies and procedures in the Defense Federal Acquisition Regulation Supplement (DFARS) 208.404-70 – Additional ordering procedures for services. When DFARS 208.404-70 is

applicable and there is a conflict between the ordering procedures contained in this clause and the additional ordering procedures for services in DFARS208.404-70, the DFARS procedures take precedence.

3. GSA has determined that the prices for services contained in the contractor's price list applicable to this Schedule are fair and reasonable. However, the ordering activity using this contract is responsible for considering the level of effort and mix of labor proposed to perform a specific task being ordered and for making a determination that the total firm-fixed price or ceiling price is fair and reasonable.
4. When ordering services, ordering activities shall—
 - a. Prepare a Request (Request for Quote or other communication tool):
 - i. A statement of work (a performance-based statement of work is preferred) that outlines, at a minimum, the work to be performed, location of work, period of performance, deliverable schedule, applicable standards, acceptance criteria, and any special requirements (i.e., security clearances, travel, special knowledge, etc.) should be prepared.
 - ii. The request should include the statement of work and request the contractors to submit either a firm-fixed price or a ceiling price to provide the services outlined in the statement of work. A firm-fixed price order shall be requested, unless the ordering activity makes a determination that it is not possible at the time of placing the order to estimate accurately the extent or duration of the work or to anticipate cost with any reasonable degree of confidence. When such a determination is made, a labor hour or time-and-materials proposal may be requested. The firm-fixed price shall be based on the rates in the schedule contract and shall consider the mix of labor categories and level of effort required to perform the services described in the statement of work. The firm-fixed price of the order should also include any travel costs or other incidental costs related to performance of the services ordered, unless the order provides for reimbursement of travel costs at the rates provided in the Federal Travel or Joint Travel Regulations. A ceiling price must be established for labor-hour anytime-and-materials orders.
 - iii. The request may ask the contractors, if necessary or appropriate, to submit a project plan for performing the task, and information on the contractor's experience and/or past performance performing similar tasks.
 - iv. The request shall notify the contractors what basis will be used for selecting the contractor to receive the order. The notice shall include the basis for determining whether the contractors are technically qualified and provide an explanation regarding the intended use of any experience and/or past performance information in determining technical qualification of responses.
 - v. If consideration will be limited to schedule contractors who are small business concerns as permitted, the request shall notify the contractors that will be the case.

D. Transmit the Request to Contractors:

Based upon an initial evaluation of catalogs and price lists, the ordering activity should identify

the contractors that appear to offer the best value (considering the scope of services offered, pricing and other factors such as contractors' locations, as appropriate) and transmit the request as follows:

NOTE: When buying IT professional services under SIN132—51 ONLY, the ordering office, at its discretion, may limit consideration to those schedule contractors that are small business concerns.

1. This limitation is not applicable when buying supplies and/or services under other SINs as well as SIN132-51. The limitation may only be used when at least three (3) small businesses that appear to offer services that will meet the agency's needs are available, if the order is estimated to exceed the micro-purchase threshold.
 - a. The request should be provided to at least three (3) contractors if the proposed order is estimated to exceed the micro-purchase threshold, but not exceed the maximum order threshold.
 - b. For proposed orders exceeding the maximum order threshold, the request should be provided to additional contractors that offer services that will meet the ordering activity's needs.
 - c. In addition, the request shall be provided to any contractor who specifically requests a copy of the request for the proposed order.
 - d. Ordering activities should strive to minimize the contractors' costs associated with responding to requests for quotes for specific orders. Requests should be tailored to the minimum level necessary for adequate evaluation and selection for order placement. Oral presentations should be considered, when possible.

E Evaluate Responses and Select the Contractor to Receive the Order

1. After responses have been evaluated against the factors identified in the request, the order should be placed with the schedule contractor that represents the best value. (See FAR 8.404)
2. The establishment of Federal Supply Schedule Blanket Purchase Agreements (BPAs) for recurring services is permitted when the procedures outlined herein are followed. All BPAs for services must define the services that may be ordered under the BPA, along with delivery or performance time frames, billing procedures, etc. The potential volume of orders under BPAs, regardless of the size of individual orders, may offer the ordering activity the opportunity to secure volume discounts. When establishing BPAs, ordering activities shall—
 - a. Inform contractors in the request (based on the ordering activity's requirement) if single BPA or multiple BPAs will be established, and indicate the basis that will be used for selecting the contractors to be awarded the BPAs.
 - b. SINGLE BPA: Generally, a single BPA should be established when the ordering activity can define the tasks to be ordered under the BPA and establish a firm-fixed price or ceiling price for individual tasks or services to be ordered. When this occurs, authorized users may place the order directly under the established BPA when the need for service arises. The schedule contractor that represents the

best value should be awarded the BPA. (See FAR 8.404)

- c. **MULTIPLE BPAs:** When the ordering activity determines multiple BPAs are needed to meet its requirements, the ordering activity should determine which contractors can meet any technical qualifications before establishing the BPAs. When establishing the BPAs, the procedures in (a) (2) above must be followed. The procedures at (a) (2) do not apply to orders issued under multiple BPAs. Authorized users must transmit the request for quote for an order to all BPA holders and then place the order with the Schedule contractor that represents the best value.

F Review BPAs Periodically

1. Such reviews shall be conducted at least annually. The purpose of the review is to determine whether the BPA still represents the best value. (See FAR 8.404)
2. The ordering activity should give preference to small business concerns when two or more contractors can provide the services at the same firm-fixed price or ceiling price.
3. When the ordering activity's requirement involves both products as well as executive, administrative and/or professional, services, the ordering activity should total the prices for the products and the firm fixed price for the services and select the contractor that represents the best value. (See FAR 8.404)
4. The ordering activity, at a minimum, should document orders by identifying the contractor from which the services were purchased, the services purchased, and the amount paid. If other than a firm-fixed price order is placed, such documentation should include the basis for the determination to use a labor-hour or time-and-materials order. For ordering activity requirements in excess of the micro-purchase threshold, the order file should document the evaluation of Schedule contractors' quotes that formed the basis for the selection of the contractor that received the order and the rationale for any trade-offs made unmaking the selection.

G Order

1. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
2. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

H. Performance of Services

The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

2. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
3. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
4. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

I. Stop-Work Order (FAR 52.242-15) (AUG 1989)

1. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - a. Cancel the stop-work order; or
 - b. Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
2. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - a. The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - b. The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
3. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
4. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

J. Inspection of Services

The Inspection of Services—Fixed Price (AUG 1996) (Deviation –May 2003) clause at FAR

52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

K. Responsibilities of the Contractor

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

L. Responsibilities of the Ordering Activity

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

M. Independent Contractor

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

N. Organizational Conflicts of Interest

1. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor. An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- ##### 2.
- To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

O. Invoices

The Contractor, upon completion of the work ordered, shall submit invoices for IT services.

Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

P. Payments

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to labor-hour orders placed under this contract.

Q. Resumes

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

R. Incidental Support Costs

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

S. Approval of Subcontracts

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

T. Description of IT Services and Pricing

3. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 and 132-52. IT Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
4. Pricing for all IT Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices. The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE:

Labor Category/Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure, and management practices.

Functional Description/Responsibility: Guides users in formulating requirements, advises alternative approaches, and conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS PREAMBLE

Definitive Logic provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses. To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical. To develop and promote company policy initiatives that demonstrates our support for awarding contracts and subcontracts to small business concerns. To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company. To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged and women-owned small businesses. To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner. To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities. We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact.

**Terms and Conditions Applicable to Health Information
Technology (IT) Services (Special Item Number 132-56)**

A. SCOPE

The prices, terms and conditions stated under Special Item Number 132-56 Health Information Technology Services apply exclusively to Health IT services to include connected health, electronic health records, health information exchanges, health analytics, personal health information management, innovative Health IT solutions, health informatics, emerging Health IT research, and other Health IT services.IT Services.

The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

B. PERFORMANCE INCENTIVES

Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.

The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

C. ORDER

Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003)

Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

D. PERFORMANCE OF SERVICES

The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

Any Contractor travel required in the performance of Health IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel.

Contractors cannot use GSA city pair contracts.

E. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage.

Within a period of 90 days after a stop- work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

Cancel the stop-work order; or

Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall

be modified, in writing, accordingly, if-

The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop- work order in arriving at the termination settlement.

If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop- work order.

F. INSPECTION/ACCEPTANCE OF SERVICES

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The Government reserves the right to inspect or test any supplies or services that have been tendered for acceptance. The Government may require repair or replacement of nonconforming supplies or reperformance of nonconforming services at no increase in contract price. If repair/replacement or reperformance will not correct the defects or is not possible, the Government may seek an equitable price reduction or adequate consideration for acceptance of nonconforming supplies or services. The Government must exercise its post- acceptance rights—

Within a reasonable time after the defect was discovered or should have been discovered; and
Before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

G. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec. 2007) Rights in Data – General, may apply.

H. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

I. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

J. ORGANIZATIONAL CONFLICTS OF INTEREST

Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

K. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

L. PAYMENTS

Services accepted. Payment shall be made for services accepted by the Government that have been delivered to the delivery destination(s) set forth in this contract. The Government will pay the Contractor as follows upon the submission of commercial invoices approved by the

Contracting Officer:

Hourly rate.

The amounts shall be computed by multiplying the appropriate hourly rates prescribed in the contract by the number of direct labor hours performed. Fractional parts of an hour shall be payable on a prorated basis.

The rates shall be paid for all labor performed on the contract that meets the labor qualifications specified in the contract. Labor hours incurred to perform tasks for which labor qualifications were specified in the contract will not be paid to the extent the work is performed by individuals that do not meet the qualifications specified in the contract, unless specifically authorized by the Contracting Officer.

Invoices may be submitted once each month (or at more frequent intervals, if approved by the Contracting Officer) to the Contracting Officer or the authorized representative.

When requested by the Contracting Officer or the authorized representative, the Contractor shall substantiate invoices (including any subcontractor hours reimbursed at the hourly rate in the schedule) by evidence of actual payment, individual daily job timecards, records that verify the employees meet the qualifications for the labor categories specified in the contract, or other substantiation specified in the contract.

Unless the Schedule prescribes otherwise, the hourly rates in the Schedule shall not be varied by virtue of the Contractor having performed work on an overtime basis.

If no overtime rates are provided in the Schedule and the Contracting Officer approves overtime work in advance, overtime rates shall be negotiated.

Failure to agree upon these overtime rates shall be treated as a dispute under the Disputes clause of this contract.

If the Schedule provides rates for overtime, the premium portion of those rates will be reimbursable only to the extent the overtime is approved by the Contracting Officer.

M. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

N. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

O. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

GENERAL SERVICES ADMINISTRATION FEDERAL SUPPLY SERVICE

AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST

Clause I-FSS-600, Contract Price List

Labor Category Descriptions

Analyst I
Minimum education/experience: Bachelor's Degree and 2 to 5 years of experience
Functional Description: Develops, analyzes, evaluates, and advises on methods and techniques to improve organization, work processes, procedures, information systems, documentation, and similar Functions. Conducts management and organizational studies involving analysis of specific programs, functions and organizations of the agency. Based upon study findings, assists in the development of detailed recommendations on methods, procedures to apply, alternative ways to organize efficiently and generate staff and dollar savings. Develops project plans and determines resource needs. Determines information needed to perform in-depth analysis. Devises methods for securing the required information and develops survey data sources, on-site investigations, discussions with appropriate managers or specialists. Identifies problems and develops recommendations. Coordinates action with client and corporate staff. Keeps Program Manager aware of status, problems, and solutions. May have level appropriate knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.
Analyst II
Minimum education/experience: Bachelor's Degree and 6 or more years of experience
Functional Description: Develops, analyzes, evaluates, and advises on methods and techniques to improve organization, work processes, procedures, information systems, documentation, and similar Functions. Conducts management and organizational studies involving analysis of specific programs, functions and organizations of the agency. Based upon study findings, assists in the development of detailed recommendations on methods, procedures to apply, alternative ways to organize efficiently and generate staff and dollar savings. Develops project plans and determines resource needs. Determines information needed to perform in-depth analysis. Devises methods for securing the required information and develops survey data sources, on-site investigations, discussions with appropriate managers or specialists. Identifies problems and develops recommendations. Coordinates action with client and corporate staff. Keeps Program Manager aware of status, problems, and solutions. Needs to have level appropriate knowledge of IT and/or Health Information Technology Services In one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Associates I
Minimum education/experience: Bachelor's Degree and 0 to 1 years of experience
Functional Description: Supports the project team in performing requirements analysis, design, development, installation, testing, and maintenance for application system components for software/hardware. May also assist with additional duties, such as data analysis and reporting, documentation, and administrative tasks. May have level appropriate knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.
Associate II
Minimum education/experience: Bachelor's Degree and 2 to 4 years of experience
Functional Description: Supports the project team in performing requirements analysis, design, development, installation, testing, and maintenance for application system components for software/hardware. May also assist with additional duties, such as data analysis and reporting, documentation, and administrative tasks. Needs to have level appropriate knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.
Associate III
Minimum education/experience: Bachelor's Degree and 5 to 7 years of experience
Functional Description: Supports the project team in performing requirements analysis, design, development, installation, testing, and maintenance for system components. Work may include systems analysis and design, network services, database planning and design, facilities management, programming, conversion and implementation support, project support, data management, and other computer related services. Participates in the evaluation of computer hardware and software and assessment of its ability to support specific requirements and to interface with other equipment and systems. Responsibilities may require developing new or improved techniques and procedures relating to the development or operation of systems. Needs to have knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.
Associate IV
Minimum education/experience: Bachelor's Degree and 8 or more years of experience

Functional Description: Supports the project team in performing requirements analysis, design, development, installation, testing, and maintenance for system components. Work may include systems analysis and design, network services, database planning and design, facilities management, programming, conversion and implementation support, project support, data management, and other computer related services. Participates in the evaluation of computer hardware and software and assessment of its ability to support specific requirements and to interface with other equipment and systems. Responsibilities may require developing new or improved techniques and procedures relating to the development or operation of systems. Can act in a task lead role. Needs to have knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Customer Service Representative I

Minimum education/experience: Bachelor’s Degree and 0 to 1 year of experience

Functional Description: Provides technical and administrative assistance to Help Desk customers. Uses product and technology expertise to respond to user questions, system administrative requests and to resolve identified system/operational problems. Uses tools such as on-line knowledge bases to improve problem resolution success. Exercises interpersonal skills to assist customers in identifying, correcting and/or reporting system performance or functionality problems. Provides initial technical support to expedite fault correction. Needs to have a basic knowledge of IT and/or Health Information Technology Services.

Customer Service Representative II

Minimum education/experience: Bachelor’s Degree and 2 or more years of experience

Functional Description: Provides technical and administrative assistance to Help Desk customers. Uses product and technology expertise to respond to user questions, system administrative requests and to resolve identified system/operational problems. Uses tools such as on-line knowledge bases to improve problem resolution success. Exercises interpersonal skills to assist customers in identifying, correcting and/or reporting system performance or functionality problems. Provides initial technical support to expedite fault correction. Needs to have a basic knowledge of IT and/or Health Information Technology Services.

Engineer I

Minimum education/experience: Bachelor’s Degree and 1 to 2 years of experience

Functional Description: Primary responsibility is the analysis of functional requirements, and design of IT and/or Health Information Technology-related applications. Work closely with the Project Manager and/or Business Analyst to interpret business requirements, effectively design the application according to requirements, and deliver high quality results. Must be able to communicate technical and non-technical information clearly, answer technical questions from customers, and be able provide efficient technical solutions to problems. May have level appropriate knowledge of general IT and/or IT and/or Health Information

Technology Services. to include one or more of the following: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.
Engineer II
Minimum education/experience: Bachelor's Degree and 3 to 5 years of experience
Functional Description: Primary responsibility is the analysis of functional requirements, and design of IT and/or Health Information Technology-related applications. Work closely with the Project Manager and/or Business Analyst to interpret business requirements, effectively design the application according to requirements, and deliver high quality results. Must be able to communicate technical and non-technical information clearly, answer technical questions from customers, and be able provide efficient technical solutions to problems. Needs to have level appropriate knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.
Engineer III
Minimum education/experience: Bachelor's Degree and 6 or more years of experience
Functional Description: Primary responsibility is the analysis of functional requirements, and design of IT and/or Health Information Technology-related applications. Work closely with the Project Manager and/or Business Analyst to interpret business requirements, effectively design the application according to requirements, and deliver high quality results. Must be able to communicate technical and non-technical information clearly, answer technical questions from customers, and be able provide efficient technical solutions to problems. Needs to have knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.
IT Specialist I
Minimum education/experience: Bachelor's Degree and 2 to 4 years of experience
Functional Description: Provides requirement analysis, systems design, development, installation, testing, system certification and accreditation, and/or operational support. Performs basic analysis of alternatives, systems design, integration, testing, and problem diagnosis/resolution. Reviews work products, and makes technical recommendations. Assist in ensuring operational readiness by providing technical support in developing and modifying applications and systems. Provides design and implements modifications or enhancements to forms, menus, and reports. Also can perform operational readiness of systems by providing infrastructure technical support. May have level appropriate knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics,

Personal Health Information Management, and/or Electronic Health Records.
IT Specialist II
Minimum education/experience: Bachelor's Degree and 5 to 7 years of experience
Functional Description: Performs requirement analysis, systems design, development, installation, testing, system certification and accreditation, and operational support for large-scale and distributed systems. Performs analysis of alternatives, architecture, systems design, integration, testing, and problem diagnosis/resolution. Provides technical leadership, reviews of work products, and makes technical recommendations, as needed, for changes in the supported technical architecture. Assist in ensuring operational readiness by providing technical expertise in developing and modifying applications and systems. Design and implement modifications or enhancements to forms, menus, and reports. Also can perform operational readiness of systems by providing infrastructure technical expertise in capacity planning. Also may prepare cost-benefit and return-on-investment analyses to help management decide whether implementing the proposed system will be financially feasible. Leads staff and other IT specialists. Needs to have level appropriate knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, and/or Electronic Health Records.
IT Specialist III
Minimum education/experience: Bachelor's Degree and 8 or more years of experience
Functional Description: Performs requirement analysis, systems design, development, installation, testing, system certification and accreditation, and operational support for large-scale and distributed systems. Performs analysis of alternatives, architecture, systems design, integration, testing, and problem diagnosis/resolution. Provides technical leadership, reviews of work products, and makes technical recommendations, as needed, for changes in the supported technical architecture. Assist in ensuring operational readiness by providing technical expertise in developing and modifying applications and systems. Design and implement modifications or enhancements to forms, menus, and reports. Also can perform operational readiness of systems by providing infrastructure technical expertise in capacity planning. Also may prepare cost-benefit and return-on-investment analyses to help management decide whether implementing the proposed system will be financially feasible. Leads staff and other IT specialists. Needs to have knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, and/or Electronic Health Records.
Program Manager II
Minimum education/experience: Bachelor's Degree and 10 or more years of experience
Functional Description: Responsible for coordinating, defining, staffing, and managing single or multiple projects or large program(s) in accordance with client requirements and company guidelines. Directs, organizes, and monitors work and is responsible for meeting

program cost, schedule, and performance objectives. Works with the project business owner and/or executive to oversee delivery performance, ensure delivery quality and report schedule, cost, and execution performance. Also organizes, directs, and coordinates the planning and production of all contract support activities. Needs to have knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Program Manager III

Minimum education/experience: Bachelor’s Degree and 7 to 10 years of experience

Functional Description: Responsible for coordinating, defining, staffing, and managing single or multiple projects or large program(s) in accordance with client requirements and company guidelines. Directs, organizes, and monitors work and is responsible for meeting program cost, schedule, and performance objectives. Works with the project business owner and/or executive to oversee delivery performance, ensure delivery quality and report schedule, cost, and execution performance. Also organizes, directs, and coordinates the planning and production of all contract support activities. Needs to have knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Project Manager

Minimum education/experience: Bachelor’s Degree and 4 to 6 years of experience

Functional Description: Responsible for coordinating, defining, staffing, and managing single or multiple projects or large program(s) in accordance with client requirements and company guidelines. Directs, organizes, and monitors work and is responsible for meeting project cost, schedule, and performance objectives. Works with the project business owner and/or executive to oversee delivery performance, ensure delivery quality and report schedule, cost, and execution performance. Also organizes, directs, and coordinates the planning and production of all contract support activities. Needs to have knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Subject Matter Expert I

Minimum education/experience: Bachelor’s Degree and 5 to 9 years of experience

Functional Description: Provides subject matter proficiency for IT and/or Health Information Technology-related programs. Provides technical, managerial, and administrative direction for problem definition, analysis, requirements development and implementation for complex systems in the subject matter area. Makes recommendations and advises on system improvements, optimization or maintenance efforts in the following specialties: information

systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; life-cycle management; software development methodologies; and modeling and simulation. Needs to be a subject matter expert in IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Subject Matter Expert II

Minimum education/experience: Bachelor's Degree and 10 or more years of experience

Functional Description: Provides subject matter proficiency for IT and/or Health Information Technology-related programs. Provides technical, managerial, and administrative direction for problem definition, analysis, requirements development and implementation for complex systems in the subject matter area. Makes recommendations and advises on system improvements, optimization or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; life-cycle management; software development methodologies; and modeling and simulation. Needs to be a subject matter expert in IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Technical Architect I

Minimum education/experience: Bachelor's Degree and 2 to 3 years of experience

Functional Description: Applies, as appropriate, enterprise architecture techniques, coding design, transaction/workflow analysis, activity and data modeling, internal control and risk analysis, modern business methods, and performance measurement techniques. Works under supervision to generate recommendations to personnel performing systems analysis and system/ subsystem development tasks.

Reviews and prepares system documents and specifications. Prepares reports, studies, and documentation, delivers presentations, and participates in meetings. May have level appropriate knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Technical Architect II

Minimum education/experience: Bachelor's Degree and 4 to 6 years of experience

Functional Description: Applies, as appropriate, enterprise architecture techniques, coding design, transaction/workflow analysis, activity and data modeling, internal control and risk analysis, modern business methods, and performance measurement techniques. Provides technical direction to personnel performing systems design and development. Reviews and prepares system documents and specifications. Prepares reports, studies, and documentation, and delivers white papers, presentations. Needs to have level appropriate knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Technical Architect III

Minimum education/experience: Bachelor’s Degree and 7 to 10 years of experience

Functional Description: Applies, as appropriate, enterprise architecture techniques, coding design, transaction/workflow analysis, activity and data modeling, internal control and risk analysis, modern business methods, and performance measurement techniques. Provides technical direction to personnel performing systems design and development. Reviews and prepares system documents and specifications. Prepares reports, studies, and documentation, delivers white papers, presentations, and leads technology forums. Needs to have knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Technical Architect IV

Minimum education/experience: Bachelor’s Degree and 10 to 12 years of experience

Functional Description: Applies, as appropriate, enterprise architecture techniques, coding design, transaction/workflow analysis, activity and data modeling, internal control and risk analysis, modern business methods, and performance measurement techniques. Provides technical direction to personnel performing systems design and development. Reviews and prepares system documents and specifications. Prepares reports, studies, and documentation, delivers white papers, presentations, and leads technology forums. Needs to have knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Technical Architect V

Minimum education/experience: Minimum education/experience: Bachelor’s Degree and 13 or more years of experience

Functional Description: Applies, as appropriate, enterprise architecture techniques, coding design, transaction/workflow analysis, activity and data modeling, internal control and risk analysis, modern business methods, and performance measurement techniques. Provides technical direction to personnel performing systems design and development. Reviews and

prepares system documents and specifications. Prepares reports, studies, and documentation, delivers white papers, presentations, and leads technology forums. Needs to have knowledge of IT and/or Health Information Technology Services in one or more of the following disciplines: Health Analytics, Innovative Health IT Solution, Health Informatics, Personal Health Information Management, Electronic Health Records, System Development Services, Data Conversion Services, Automation, and Programming.

Labor Category Rates:

SIN	Labor Category	7/3/2017 - 7/2/2018	7/3/2018 - 7/2/2019	7/3/2019 - 7/2/2020	7/3/2020 - 7/2/2021	7/3/2021 - 7/2/2022
132-51, 132-56	Analyst I	\$109.17	\$111.35	\$113.58	\$115.85	\$118.17
132-51, 132-56	Analyst II	\$128.03	\$130.59	\$133.20	\$135.87	\$138.58
132-51, 132-56	Associate I	\$59.55	\$60.74	\$61.95	\$63.19	\$64.46
132-51, 132-56	Associate II	\$66.30	\$67.62	\$68.97	\$70.35	\$71.76
132-51, 132-56	Associate III	\$87.34	\$89.09	\$90.87	\$92.69	\$94.54
132-51, 132-56	Associate IV	\$99.24	\$101.22	\$103.25	\$105.31	\$107.42
132-51, 132-56	Customer Service Rep I	\$37.03	\$37.77	\$38.53	\$39.30	\$40.08
132-51, 132-56	Customer Service Rep II	\$42.45	\$43.30	\$44.16	\$45.05	\$45.95
132-51, 132-56	Engineer I	\$74.91	\$76.41	\$77.94	\$79.50	\$81.08
132-51, 132-56	Engineer II	\$79.40	\$80.99	\$82.61	\$84.26	\$85.95
132-51, 132-56	Engineer III	\$105.28	\$107.39	\$109.53	\$111.72	\$113.96
132-51, 132-56	IT Specialist I	\$93.13	\$94.99	\$96.89	\$98.83	\$100.81
132-51, 132-56	IT Specialist II	\$122.80	\$125.26	\$127.76	\$130.32	\$132.92
132-51, 132-56	IT Specialist III	\$133.93	\$136.61	\$139.34	\$142.13	\$144.97
132-51, 132-56	Program Manager	\$148.87	\$151.85	\$154.88	\$157.98	\$161.14
132-51, 132-56	Program Manager II	\$193.53	\$197.40	\$201.35	\$205.38	\$209.48
132-51, 132-56	Project Manager	\$114.13	\$116.41	\$118.74	\$121.12	\$123.54

SIN	Labor Category	7/3/2017 - 7/2/2018	7/3/2018 - 7/2/2019	7/3/2019 - 7/2/2020	7/3/2020 - 7/2/2021	7/3/2021 - 7/2/2022
132-51, 132-56	SME I	\$136.61	\$139.34	\$142.13	\$144.97	\$147.87
132-51, 132-56	SME II	\$177.29	\$180.84	\$184.45	\$188.14	\$191.90
132-51, 132-56	Technical Architect I	\$100.46	\$102.47	\$104.52	\$106.61	\$108.74
132-51, 132-56	Technical Architect II	\$124.06	\$126.54	\$129.07	\$131.65	\$134.29
132-51, 132-56	Technical Architect III	\$142.18	\$145.02	\$147.92	\$150.88	\$153.90
132-51, 132-56	Technical Architect IV	\$158.79	\$161.97	\$165.21	\$168.51	\$171.88
132-51, 132-56	Technical Architect V	\$223.30	\$227.77	\$232.32	\$236.97	\$241.71