AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE
PRICELIST GENERAL PURPOSE COMMERCIAL
INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE
AND SERVICES

PRICING FOR PAGING SERVICES
SPECIAL ITEM NUMBER 517312

American Messaging Services, LLC
1720 Lakepointe Drive, Suite 100
Lewisville, TX 75057
(972) 353-1913
www.americanmessaging.net

Contract Number: ___GS-35F-0514S_______

Period Covered by Contract: 07/11/2016 to 07/10/2021
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SECTION 1

INFORMATION FOR ORDERING ACTIVITIES
SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

[ ] The Geographic Scope of Contract will be domestic and overseas delivery.
[ ] The Geographic Scope of Contract will be overseas delivery only.
[X] The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 517312 Wireless Mobility Solutions, if awarded, list the limited geographic coverage area:

American Messaging provides paging on nationwide frequencies and numerous local frequencies, with coverage in all 50 states, 98 of the top 100 major metro markets, and beyond. *

- Local – includes one or more Metropolitan Statistical Areas (MSAs)
- Wide Area – Statewide – includes major MSAs within a state. Please ask your Account Representative about availability in your area.
- Regional / Multi-State
- Nationwide

*Actual coverage may vary due to terrain, weather, building density, interference, and equipment failures. No wireless coverage is 100% accurate at all times.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

<table>
<thead>
<tr>
<th>Ordering Address</th>
<th>Payment Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Messaging Services, LLC</td>
<td>American Messaging</td>
</tr>
<tr>
<td>1720 Lakepointe Drive, Suite 100</td>
<td>PO BOX 5749</td>
</tr>
<tr>
<td>Lewisville, TX 75057</td>
<td>Carol Stream, IL  60197-5749</td>
</tr>
<tr>
<td><a href="mailto:FederalAcctPagingSales@americanmessaging.net">FederalAcctPagingSales@americanmessaging.net</a></td>
<td></td>
</tr>
</tbody>
</table>
Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance: 866-556-7305 or 972-353-1913

When Authorized Dealers are allowed by the Contractor to bill ordering activities and accept payment, the order and/or payment must be in the name of the Contractor, in care of the Authorized Dealer.

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule Contract
Block 16: Data Universal Numbering System (DUNS) Number: 617155809
Block 30: Type of Contractor: B. Other Small Business
Block 31: Woman-Owned Small Business - No
Block 37: Contractor's Taxpayer Identification Number (TIN): 223724253
Block 40: Veteran Owned Small Business (VOSB): No

4a. CAGE Code: 4G5K7

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
<thead>
<tr>
<th>SPECIAL ITEM NUMBER</th>
<th>DELIVERY TIME (Days ARO)</th>
</tr>
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<tbody>
<tr>
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<td>3-5 Days</td>
</tr>
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</table>

GSA Buyers can request overnight delivery at an additional charge

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.
7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.
   a. Prompt Payment: 0 % - 0 days from receipt of invoice or date of acceptance, whichever is later.
   b. Quantity - None
   c. Dollar Volume - None
   d. Government Educational Institutions – Offered the same discounts as all other Government customers.
   e. Other - None

8. **TRADE AGREEMENTS ACT OF 1979, as amended:**
   All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:**

10. **Small Requirements:** The minimum dollar value of orders to be issued is $ 1.00.

11. **MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**
    a. The Maximum Order value for the following Special Item Numbers (SINs) is $500,000:
       Special Item Number 517312 – Wireless Mobility Solutions - $500,000.00

12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**
    Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.
    a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
    b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. **FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 **FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):**
    Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.
13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDs): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDs) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDs should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L’Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.

(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor’s participation in such order may be restricted in accordance with FAR Part 9.5.

(g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency’s order.

(h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency’s order.

(i) Government-Furnished Property: As specified by the agency’s order, the Government may provide property, equipment, materials or resources as necessary.
Availability of Funds: Many Government agencies’ operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government’s obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity’s convenience, and (m) Termination for Cause (See 52.212-4).

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors’ schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

1. Manufacturer;
2. Manufacturer’s Part Number; and
3. Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.gsaadvantage.gov

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if:

1. All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
2. The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
3. The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
4. All clauses applicable to items not on the Federal Supply Schedule are included in the order.
18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS
   a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
      (1) Time of delivery/installation quotations for individual orders;
      (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
      (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
   b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.
   c. The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

19. OVERSEAS ACTIVITIES
The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:
American Messaging does not offer services outside of the United States under this contract.
Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)
The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS
Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION
The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act applies.
The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. **SECTION 508 COMPLIANCE.**

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes ___X____
No  _______

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): www.americanmessaging.net

The EIT standard can be found at: www.Section508.gov/.

24. **PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order—

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from ______ dated _______. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. **INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.
26. **SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at [http://www.core.gov](http://www.core.gov).

27. **ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)
SECTION 2

Terms and Conditions Applicable to SIN 517312
1. ACCEPTANCE TESTING
The Contractor shall provide acceptance test plans and procedures for ordering activity approval. The Contractor shall perform acceptance testing of the systems for ordering activity approval in accordance with the approved test procedures.

2. EQUIPMENT
The Contractor shall make available cellular voice and data devices. The cellular devices offered shall be compatible with the cellular access standards employed within the geographical scope of contract.

The Contractor shall provide programming of any cellular telephone device, including Contractor-provided and ordering activity-furnished devices, that conforms to the cellular service furnished by the Contractor.

A quality network, customer support, and a variety of services are just part of American Messaging. We are also proud to offer this primary collection of paging equipment.

NUMERIC - SUN TELECOM Z400
This user-friendly 2-button interface pager uses FLEX™ technology and offers many enhanced features including 30 message slots, the ability to save messages when changing the battery, 3 built-in alarm clocks, extended message display time, and 12 musical alerts, plus a helpful vibrate feature to keep communications discreet. In addition, the Z400 remains a reliable product, with the capability to lock messages, retain messages when off, and utilize private time so you can manage your schedule more effectively.

ALPHANUMERIC / TEXT - ADVISOR ELITE
Storage and retrieval of up to 34 messages with an Optimax EL Electra light display are just a few of the innovations that make this text pager unique. The Advisor Elite utilizes FLEX™ technology, zooms from four lines to two, has notebook slots to store important messages, a built-in alarm clock, silent vibration, multiple musical alerts, and a management must: the selective-erase and erase-all feature.
3. **WARRANTY**

The Contractor shall provide a warranty covering each Contractor-provided device. The minimum duration of the warranty shall be the duration of the manufacturer’s commercial warranty for the item listed below:

American Messaging extends to our customers the Manufacturer’s Consumer Warranties, where applicable, received by American Messaging and intended for the end user with respect to the paging equipment. For leased equipment, American Messaging will exchange paging units at no additional charge that are defective or stop working due to normal wear and tear.

The warranty shall commence upon the later of the following:

a. Activation of the user’s service
b. Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within five working days of notification of the defect. Warranty service shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible but not later than ten (10) working days after notification.

4. **MANAGEMENT AND OPERATIONS PRICING**

The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

5. **TRAINING**

The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. If there is a separate charge, indicate below:

There is no additional charge for training.

6. **MONTHLY REPORTS**

In accordance with commercial practices, the Contractor may furnish the ordering activity/user with a monthly summary ordering activity report.
7. **WIRELESS SERVICE PLAN**

(a) Describe the wireless service plan and eligibility requirements. Including, but not limited to, service area, monthly service charge, minutes included, etc.

American Messaging presents its portfolio of products to meet all of your paging needs. Services range from basic **Numeric** to **Alphanumeric** to **Two-Way Paging**, which allows the user to send and receive email messages.

**NUMERIC PAGING**
- Receive numeric messages or codes, up to 24 digits in length
- The perfect solution when a phone number is all that is needed to stay in touch
- Convenient, economical and easy to use

**ALPHANUMERIC / TEXT PAGING**
- Allows receipt of a text message sent directly to the pager
- Text paging provides full text messaging capability and potentially eliminates the need for a return phone call
- Text paging allows the receipt of messages from email. Co-workers, friends and family can send messages to your pager via www.MyAirMail.com, or by <10-digit pager #>@MyAirMail.com

**TWO-WAY PAGING**
- Pager has full two-way capabilities to send and receive messages and reply to incoming messages. Responding messages can be sent to another two-way device, to any email address, or a text-enabled mobile phone
- **PAGER2MOBILE℠ Service** enables two-way paging subscribers to send and receive TXT messages with mobile phones
- If the pager receives a garbled message, the pager will automatically request that the network resend the message. If the pager is still unable to receive the message, the network will store the message for up to 96 hours while it continues to try to locate the pager to deliver the message. If the pager is turned off, changes coverage area, or is out of the local coverage area, the system will deliver the stored messages once it locates the pager or after the pager returns to a designated local coverage area. A total of 25 stored messages can be delivered based on a first in, first out methodology. Undeliverable messages stored within the system for longer than 96 hours will be deleted.

**TEXT MESSAGING METHODOLOGY:**
A person sending a message to an American Messaging **Alphanumeric** or **Two-Way** pager can send the message using one of the following methods:

- **Internet:** www.MyAirMail.com
- **Email:** any email program can dispatch alphanumeric messages to American Messaging Paging customers using <10-digit pager #>@MyAirMail.com
- **Alpha Paging Software:** stand-alone and network-based versions are available
- **Operator Dispatch:** messages are phoned in to the American Messaging national dispatch center
- **SNPP (Simple Network Paging Protocol):** via “telnet” to the American Messaging server
- **WCTP (Wireless Communication Transfer Protocol):** used for the secure transmission from automated, server-based systems

Messages are transmitted into an American Messaging switch, regardless of how or where the messages originate. Once in the switch, American Messaging routes the message via the appropriate Flex or ReFlex network, which then delivers the message to the pager.

(b) Describe charges, if any, for additional minutes, domestic wireless long distance, roaming, nights and weekends, etc.

*All overcalls are billed at $.25 per call.*
(c) Describe corporate volume discounts and eligibility requirements, if any.

American Messaging determines pricing to its customers on a case-by-case basis, based on the specific need, contract terms and scope of work for that customer.
SECTION 3

PRODUCTS AND SERVICES PRICELIST
### American Messaging Services LLC
#### GSA Pricing
**Period Covered (07/11/2006 to 07/10/2021)**

<table>
<thead>
<tr>
<th>SIN</th>
<th>Part Number</th>
<th>Type</th>
<th>GSA Rate</th>
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<tbody>
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<td><strong>COAM PRICING</strong></td>
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<td>Local Numeric Coam</td>
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<td><strong>Two - Way Service</strong></td>
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<td>517312</td>
<td>3005</td>
<td>Nationwide (Refurbished Equipment)</td>
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<td>517312</td>
<td>3005N</td>
<td>Nationwide (New Equipment)</td>
<td>$14.97</td>
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*Note: GSA rates for airtime have Unlimited Call Counts*
<table>
<thead>
<tr>
<th>SIN</th>
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<th>Feature Type</th>
<th>GSA Rate</th>
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</thead>
<tbody>
<tr>
<td>517312</td>
<td>1007 / 2007 / 3007</td>
<td>Pager Replacement Program (PRP)</td>
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<td><em>Discount on Equipment Purchase only</em></td>
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### Equipment Costs

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<tr>
<td>517312</td>
<td>1007</td>
<td>Numeric pagers</td>
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<td>517312</td>
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<td>2-Way / 1.7-Way</td>
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### Voice Mail Packages

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<tbody>
<tr>
<td>517312</td>
<td>1010A / 2010A / 3010A</td>
<td>Plan A (5 mess, 24 hr ret, 60 messg)</td>
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<td>1010 / 2010 / 3010</td>
<td>Plan B (10 mess, 24 hr ret, 60 messg)</td>
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<td>1011 / 2011 / 3011</td>
<td>Plan C (15 mess, 48 hr ret, 60 messg)</td>
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<td>1012 / 2012 / 3012</td>
<td>Plan D (20 mess, 72 hr ret, 60 messg)</td>
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<td>1013 / 2013 / 3013</td>
<td>Plan E (25 mess, 72 hr ret, 120 messg)</td>
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<td>1014A / 2014A / 3014A</td>
<td>800# VM (5 mess, 24 hr ret, 60 messg)</td>
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<td>1018 / 2018 / 3018</td>
<td>800# VM (25 mess, 72 hr ret, 60 messg)</td>
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<td>SIN</td>
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<td>Feature Type</td>
<td>GSA Rate</td>
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<tr>
<td>517312</td>
<td>1019 / 2019 / 3019</td>
<td>System Greeting</td>
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<tr>
<td>517312</td>
<td>1014 / 2014 / 3014</td>
<td>Custom Greeting</td>
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<td>517312</td>
<td>3018</td>
<td>Page Saver/Numeric Retrieval</td>
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**Additional Features**

**Secondary Numbers**

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<tbody>
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<td>517312</td>
<td>1017 / 2017 / 3017</td>
<td>Local Secondary Number or PIN</td>
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**Group Calls**

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<td>1016 / 2016 / 3016</td>
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<td>517312</td>
<td>1016 / 2016 / 3016</td>
<td>Alpha Group Call</td>
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