

GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu driven database system. The INTERNET address for GSA Advantage! is: www.GSAAdvantage.gov.

Schedule Title: Multiple Award Schedule

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Schedule Title: Multiple Award Schedule

FSC Group, Part, and Section or Standard Industrial Group: Information Technology

PSC: 7010, J070, D399

Contract Number: GS-35F-0524S

Period Covered by Contract: July 12, 2021 until July 11, 2026

Storage Engine, Inc.
One Sheila Drive, Building 6A,
Tinton Falls, NJ 07724-2658
732-747-6995
gregga@storageengine.com
www.storageengine.com

Business Size: Small

Pricelist current through Modification # 0074, dated September 28, 2020

CUSTOMER INFORMATION

1a. Table of awarded Special Item Numbers (SINs):

SIN	SIN Title
33411	Purchasing of new electronic equipment
811212	Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
54151S	Information Technology Professional Services
OLM	Order Level Materials

1b. Identification of the lowest priced service for each special item number awarded in the contract.

<u>SIN #</u>	<u>Model</u>	<u>Price</u>
33411	SC-RESTORE-OL	\$0.01
811212	MAINTENANCE-BRONZE	\$0.65
54151S	SC-RMTBU-SERV-A4	\$21.76

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item.

2. Maximum order for each SIN:

<u>SIN#</u>	<u>MAXIMUM ORDER</u>
33411, 811212, 54151S	\$ 500,000
OLM	\$ 250,000

3. Minimum order: \$ 100.00

4. Geographic coverage (delivery area): Domestic Only

5. Point(s) of production: See Product Price List

6. Discount from list prices or statement of net price: [Net prices are included on this price list.](#)

7. Quantity discounts: None

8. Prompt payment terms: NET 30 DAYS Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold: Yes

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold.

10. Foreign items:

11a. Time of delivery: 29 Days ARO

11b. Expedited delivery: Items available for expedited delivery are noted in this price list.

- 11c. Overnight and 2-day delivery: Contact Vendor
- 11d. Urgent requirements: Contact Vendor
- 12. F.O.B. point(s): Destination
- 13a. Ordering address(es):
 Storage Engine Inc.,
 Attn: Sales Department
 One Sheila Drive, Building 6A
 Tinton Falls, NJ 07724
- 13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
- 14. Payment address:
 Storage Engine Inc.,
 Attn: Accounts Receivable
 One Sheila Drive, Building 6A
 Tinton Falls, NJ 07724
- 15. Warranty provision: Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.
- 16. Export packing charges: N/A
- 17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level). None
- 18. Terms and conditions of rental, maintenance, and repair:
 All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist dated 10.28.05, at a discount of 27% from such listed prices.

REPAIR SERVICE RATES

LOCATION	MINIMUM CHARGE*	REGULAR HOURS PER HOUR**	AFTER HOURS PER HOURS**	SUNDAYS AND HOLIDAYS
CONTRACTOR'S SHOP	\$250	\$250	\$300	\$325
ORDERING ACTIVITY LOCATION (WITHIN ESTABLISHED SERVICE AREAS)	\$250	\$300	\$325	\$500
ORDERING ACTIVITY LOCATION (OUTSIDE ESTABLISHED SERVICE AREAS)	\$250	\$300	\$325	\$1000

*MINIMUM CHARGES INCLUDE ___ FULL HOURS ON THE JOB.

**FRACTIONAL HOURS, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.

All repair work will be guaranteed/warranted for a period of 90 days.

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period 30 days.

19. Terms and conditions of installation: The price list includes a price for such. Travel and related expenses are billed at the Government level allowed on a per diem basis. Charged as apply for travel authorized in advance by the customer for actual costs only. A travel charge of \$ 0.55 per mile for repairmen will apply to the round-trip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.
20. Terms and conditions of repair parts: n/a
- 20a. Terms and conditions for any other services:
21. List of service and distribution points: The maintenance and repair service rates listed herein are applicable to any ordering activity location within a 100 mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 132-12. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below: [Storage Engine Inc., One Sheila Drive, Building 6A, Tinton Falls, NJ 07724](#)
22. List of participating dealers: none
23. Preventative maintenance: None
- 24a. Special attributes such as environmental attributes: n/a
- 24b. Section 508 compliance: www.storageengine.com
25. Data Universal Number System (DUNS) number: 099288102
26. Notification regarding registration in the System for Award Management (SAM) database. Registered

Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

Synchronism, Synchronix, and Synchronexion purchased from SEI are covered by a three (3) year Return to Factory (RTF) warranty. SEI Extends first year warranty coverage to include next business day advanced replacement on a ny failed component, which is removable by the customer. Whole chassis replacements are processed on a best-case basis only. Additionally, SEI includes one (1) year of technical phone support, as defined within, through the SEI Technical Assistance Center during normal SEI business hours. Warranty coverage and telephone support begins on the date of shipment to Purchaser.

SEI provides technical phone support during normal business hours, 8:30am through 6:00pm eastern standard time (EST), excluding Saturdays, Sundays and SEI holidays, via the SEI Technical Support Assistance Center Hotline. Calls placed to the SEI Technical Assistance Center after the warranty period is charged at the prevailing hourly rates. SEI does offer 24-hour phone assistance as part of an extended service agreement, beyond the standard warranty.

SEI product firmware and software are upgraded at no charge for mandatory or suggested upgrades during the warranty period in your warranty time or extended time determined by purchasers then current on-site support agreement service time (window of service). Purchaser is responsible for all installation and removal labor, shipping charges to SEI with an SEI product upgrade. On-site services are not covered in this warranty. SEI Products upgraded carry the balance of the original warranty period. Disk drive firmware upgrades are not part of this warranty. Purchaser is responsible for all costs associated with drive firmware upgrades. Items returned for repair carry a 30 warranty, unless covered by and existing SEI warranty.

All third party products, including disk drives, carry original manufacturers stated warranty unless amended by formal agreement between purchaser and SEI. SEI will provide limited technical support and process warranty repairs.

During the warranty period, if Purchaser is unable to reasonably resolve an issue through the use of the SEI technical support (hotline), the SEI technical Assistance Center will implement the SEI Return Material Authorization (RMA) procedure, or take other action at their discretion alone.

Purchaser shall be held responsible and will reimburse SEI for any time or effort spent by SEI in providing support for products that are subsequently determined to no longer be covered under warranty, or for products containing defects caused by Purchaser's misuse of the product or for SEI services requested for a non-SEI problem.

Power provisions must meet the power specifications of the SEI product and third party products as defined by the manufacturer's specifications. Improper power provisions will void warranty. Purchaser must, at their own expense prepare before the delivery of the SEI products and/or third party products, and maintain thereafter, the site in accordance with the manufacturer's then current specifications. Purchaser must also provide safe and adequate working conditions for all maintenance personnel, including space, heat, light, ventilation, clean electric current (void of surges and spikes), electrical outlets, and outside telephone access for in and out bound calls. Failure to adhere to these requirements will void warranty.

SEI shall have no obligation to make repairs or replace expendable components or a product that fails through normal wear and tear necessitated in whole or in part by negligence of the user, improper or unauthorized use of the product including use of components other than supplied or recommended components, use of the product including in such a manner for which it was not designed, or events which occur beyond its control including but not limited to catastrophic fault, or by causes external to the product such as, but not limited to, power or cooling failures.

EXCEPT FOR THE EXPRESS WARRANTY SET FORTH WITHIN STORAGE ENGINE'S WARRANTY POLICY, STORAGE ENGINE GRANTS NO WARRANTIES, EITHER EXPRESSED OR IMPLIED ON PRODUCTS, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL STORAGE ENGINE BE LIABLE UNDER ANY CIRCUMSTANCES FOR SPECIAL, INDIRECT, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER (WHETHER ARISING OUT OF CONTRACT, STRICT LIABILITY, OR OTHERWISE), INCLUDING WITHOUT LIMITATION, ANY LOSS OF REVENUES OR PROFITS OF BUYER RESULTING FROM OR ARISING OUT OF BREACH OF THIS WARRANTY AND/OR USE OR FAILURE OF THE ABOVE SPECIFIED PRODUCTS WHETHER OR NOT STORAGE ENGINE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL STORAGE ENGINE'S LIABILITY HEREUNDER EXCEED AMOUNTS RECEIVED BY STORAGE ENGINE FROM BUYER FOR SUCH SPECIFIED PRODUCT.

This warranty is contingent upon proper use of the Storage Engine Product Warranty will be voided if subject products have been misused or modified by any third party, misused/tampered with by an uncertified person(s), or parts on the product have been currently or previously subjected to improper use, or unusual physical, or electrical stress, or which the original identification marks have been removed or altered, or any damaged caused by the customer or their agent.

- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

[Storage Engine Inc., RMA Department, One Sheila Drive, Building 6A, Tinton Falls, NJ 07724](#)

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EXCEPT FOR THE EXPRESS WARRANTY SET FORTH WITHIN STORAGE ENGINE'S WARRANTY POLICY, STORAGE ENGINE GRANTS NO WARRANTIES, EITHER EXPRESSED OR IMPLIED ON PRODUCTS, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL STORAGE ENGINE BE LIABLE UNDER ANY CIRCUMSTANCES FOR SPECIAL, INDIRECT, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER (WHETHER ARISING OUT OF CONTRACT, STRICT LIABILITY, OR OTHERWISE), INCLUDING WITHOUT LIMITATION, ANY LOSS OF REVENUES OR PROFITS OF BUYER RESULTING FROM OR ARISING OUT OF BREACH OF THIS WARRANTY AND/OR USE OR FAILURE OF THE ABOVE SPECIFIED PRODUCTS WHETHER OR NOT STORAGE ENGINE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL STORAGE ENGINE'S LIABILITY HEREUNDER EXCEED AMOUNTS RECEIVED BY STORAGE ENGINE FROM BUYER FOR SUCH SPECIFIED PRODUCT.

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