

Company Name: TASC Management Corp.

Contract #: GS-35F-0525T

**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE
LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**, a menu-driven database system. The INTERNET address for **GSA Advantage!** is <http://www.gsaadvantage.gov>

SCHEDULE TITLE: Federal Supply Schedule 70 – General Purpose Commercial Information Technology Equipment, Software, and Services

CONTRACT NUMBER: GS-35F-0525T

CONTRACT PERIOD: May 28, 2012 through May 27, 2017

For more information on ordering from Federal Supply go to this website: www.gsa.gov/schedules

CONTRACTOR: TASC Management Corp.

21525 Ridgetop Circle, Suite 180

Sterling, VA 20166

Phone number: 703-310-7760

Fax number: 703-410-1404

E-Mail: www.tascmanagement.com

CONTRACTOR'S ADMINISTRATION SOURCE:

Nawaz Hormozdyaran/ Chief Operating Officer

21525 Ridgetop Circle, Suite 180

Sterling, VA 20166

Phone number: 703-310-7760

Fax number: 703-410-1404

E-Mail: nawaz@tascmanagement.com

BUSINESS SIZE: Woman Owned Small Business

CUSTOMER INFORMATION:**1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs):**

SIN	DESCRIPTION
132-50	TRAINING COURSES
132-51	INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:

Please refer to Page 6 for Price List for SIN 132-50

1c. HOURLY RATES:

Please refer to Page 14 for Labor Category Hourly Rates

2. MAXIMUM ORDER

The maximum order value for SIN 132-50 is \$25,000.00 per order.

The maximum order value for SIN 132-51 is \$500,000 per order.

3. MINIMUM ORDER: \$100.00**4. GEOGRAPHIC COVERAGE: 50 United States and U.S. Territories.****5. POINT(S) OF PRODUCTION: Not Applicable****6. GSA Net Prices are shown on the attached GSA Pricelist. Negotiated discount has been applied and the IFF has been added.****7. QUANTITY DISCOUNT(S): None****8. PROMPT PAYMENT TERMS: No special discount is offered for prompt payment. Payment terms are net 30 days.****9a. Government Purchase Cards must be accepted at or below the micro-purchase threshold.****9b. Government Purchase Cards [are] accepted above the micro-purchase threshold. Contact contractor for limit.****10. FOREIGN ITEMS: Not Applicable****11a. TIME OF DELIVERY: Specific to each task order.****11b. EXPEDITED DELIVERY: Specific to each task order.****11c. OVERNIGHT AND 2-DAY DELIVERY: Specific to each task order.****11d. URGENT REQUIREMENTS: Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting**

accelerated delivery.

12. FOB POINT: Destination

13a. ORDERING ADDRESS:

21525 Ridgetop Circle, Suite 180 Sterling, VA 20166

Phone number: 703-310-776 Fax number: 703-410-1404

E-Mail: www.tascmanagement.com

13b. ORDERING PROCEDURES: Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules).

14. PAYMENT ADDRESS: 21525 Ridgetop Circle, Suite 180 Sterling, VA 20166

For wire or ACH payments, TASC Management Corp. will provide the necessary information on the invoice.

15. WARRANTY PROVISION: Not Applicable.

16. EXPORT PACKING CHARGES: Not Applicable.

17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE: Government Purchase Cards will be acceptable for payments. Bank account information for wire transfer payments or ACH payments will be shown on the invoices.

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE): Not Applicable.

19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): Not Applicable.

20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE): Not Applicable.

20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): Not Applicable.

21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): Not Applicable.

22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): Not Applicable.

23. PREVENTIVE MAINTENANCE (IF APPLICABLE): Not Applicable.

24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants): Not Applicable.

- 24b. **Section 508 Compliance for Electronic and Information Technology (EIT):** Not Applicable.
- 25. **DUNS NUMBER:** 93-273-5699
- 26. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Contractor has an Active Registration in the SAM database.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
TRAINING COURSES
SPECIAL ITEM NUMBER 132-50**

1. CANCELLATION AND RESCHEDULING

- a) The ordering activity will notify TASC Management Corporation at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. TASC Management Corporation will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
- b) In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a), above, the ordering activity will be liable for the contracted dollar amount of the training course. TASC Management Corporation agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
- c) The ordering activity reserves the right to substitute one student for another up to the first day of class.
- d) In the event TASC Management Corporation is unable to conduct training on the date agreed to by them and the ordering activity, they will notify the ordering activity at least seventy-two (72) hours before the scheduled training.

2. FOLLOW-UP SUPPORT

TASC Management Corporation agrees to provide each student with unlimited telephone support for a period of one (1) year from the completion of the training course. During this period, the student may contact TASC Management Corporation’s instructors for refresher assistance and answers to related course curriculum questions

**TRAINING COURSES
DESCRIPTIONS AND PRICES FOR
SPECIAL ITEM NUMBER 132-50**

TRAINING PROGRAM	GOVERNMENT RATE (PER STUDENT RATE)	PREREQUISITES
TECHNOLOGY MANAGEMENT TRAINING PROGRAMS		
CompTIA A+ Certification	\$1,799.90	6-12 months hands-on experience in the lab or field
CompTIA Network+ Certification	\$1,799.90	Basic knowledge of network technologies recommended
CompTIA Cloud+	\$1,389.90	Basic knowledge of implementing and maintaining cloud technologies recommended

TRAINING PROGRAM	GOVERNMENT RATE (PER STUDENT RATE)	PREREQUISITES
CompTIA Linux+	\$1,553.90	Basic A+/ Network+ knowledge recommended
Red Hat Certified Engineer (RHCE)	\$3,865.70	Experience on operating systems such as Windows NT, Windows 2000, and NetWare. Familiarity with Linux or UNIX
Red Hat Certified Systems Administrator (RHCSA)	\$3,865.70	Experience on operating systems such as Windows NT, Windows 2000, and NetWare.
Microsoft Certified Information Technology Professional (MCITP)	\$4,615.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the certification basic knowledge of that domain
Microsoft Certified Solutions Associate (MCSA)	\$3,775.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the certification basic knowledge of that domain
Microsoft Certified Solutions Associate (MCSA) per exam	\$1,423.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the certification basic knowledge of that domain
Microsoft Certified Solutions Expert (MCSE) Server Infrastructure	\$4,615.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the certification basic knowledge of that domain
Microsoft Certified Solutions Expert (MCSE) Desktop Infrastructure	\$4,615.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the certification basic knowledge of that domain
Microsoft Certified Solutions Expert (MCSE) Private Cloud	\$4,615.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the certification basic knowledge of that domain
Microsoft Certified Solutions Expert (MCSE) Messaging	\$4,615.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the

TRAINING PROGRAM	GOVERNMENT RATE (PER STUDENT RATE)	PREREQUISITES
		certification basic knowledge of that domain
Microsoft Certified Solutions Expert (MCSE) Communication	\$4,615.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the certification basic knowledge of that domain
Microsoft Certified Solutions Expert (MCSE) SharePoint	\$4,615.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the certification basic knowledge of that domain
Microsoft Certified Solutions Expert (MCSE) Data Platform	\$4,615.80	3-5 years of experience as a tier 2-level or lead desktop support technician
Microsoft Certified Solutions Expert (MCSE) Business Intelligence	\$4,615.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the certification basic knowledge of that domain
Microsoft Certified Solutions Expert (MCSE) per exam	\$1,423.80	Knowledge of Microsoft Windows operating system and its core functionality and depending on the certification basic knowledge of that domain
Microsoft Office (2010, 2013) All Levels	\$1,591.80	Basic computer skills and knowledge
Microsoft Certified Solutions Developer (MCS D) SharePoint	\$6,295.80	Programming knowledge
Microsoft Certified Application Developer (MCAD)	\$4,615.80	Programming knowledge
Microsoft Certified Database Administration (MCDBA)	\$4,615.80	Programming knowledge
Microsoft SQL Server 2012	\$2,095.80	Basic computer skills and knowledge
Cisco Certified Network Associate (CCNA) Routing & Switching	\$2,195.60	Knowledge of networking concepts
Cisco Certified Network Associate (CCNA ICND1)	\$1,097.80	Knowledge of networking concepts
Cisco Certified Network Associate (CCNA ICND2)	\$1,097.80	Knowledge of networking concepts
Cisco Certified Network Associate (CCNA) Security	\$2,195.60	Knowledge of networking concepts

TRAINING PROGRAM	GOVERNMENT RATE (PER STUDENT RATE)	PREREQUISITES
Cisco Certified Network Associate (CCNA) Voice	\$2,195.60	Knowledge of networking concepts
Cisco Certified Network Associate (CCNA) Video	\$2,195.60	Knowledge of networking concepts
Cisco Certified Network Associate (CCNA) Wireless	\$2,195.60	Knowledge of networking concepts
Cisco Certified Network Professional (CCNP)	\$6,595.60	CCNA
Cisco Certified Network Professional (CCNP) Voice	\$6,595.60	CCNA
Cisco Certified Network Professional (CCNP) Security	\$8,355.60	CCNA
Cisco Certified Network Professional (CCNP) Video	\$8,355.60	CCNA
Cisco Certified Network Professional (CCNP) Wireless	\$8,355.60	CCNA
Upgrade to Oracle Database 12c	\$4,095.90	Working knowledge of Oracle database
Oracle Database 12c: SQL Fundamentals	\$4,095.90	Working knowledge of Oracle database
Oracle Database 12c: Installation and Administration	\$4,095.90	Working knowledge of Oracle database
Oracle Database 12c: Advanced Administration	\$4,095.90	Working knowledge of Oracle database
Virtualization Foundation	\$1,440.75	Basic computer skills and knowledge
COBIT Foundation	\$1,440.75	Basic computer skills and knowledge
Certified ISO 38500 Corporate Governance of IT Manager	\$1,440.75	Basic computer skills and knowledge
Fiber Optic Technologies	\$1,815.80	Basic experience working with Fiber Optics
Technology Management Learning Solutions (Customized Instructor-Led)	\$1,500/Day	Basic computer skills and knowledge
Technology Management Learning Solutions Self-paced eLearning (90 Day Access)	\$995.00	Basic computer skills and knowledge
INFORMATION SECURITY TRAINING PROGRAMS		
CompTIA Security+ Certification	\$1,799.90	Knowledge of TCP/IP. Network+ certification or equivalent knowledge and experience recommended
Certified Advanced Security Practitioner (CASP)	\$2,045.90	Knowledge of TCP/IP. Network+ certification or equivalent knowledge and experience recommended

TRAINING PROGRAM	GOVERNMENT RATE (PER STUDENT RATE)	PREREQUISITES
Certified Information Security Associate (CISA)	\$1,921.15	5 years of professional information systems auditing, control and security work experienced
Certified Information Security Manager (CISM)	\$1,921.15	3 year information security management work experience
Certified Information Systems Security Professional (CISSP)	\$2,045.90	3 years of direct full-time security professional work experience in one or more of the ten test domains of the information systems security
Certified Ethical Hacker (CEH)	\$2,045.90	Knowledge of the Windows Operating System. Exposure to the Linux Operating System or other Unix-based OS. Grasp of the TCP/IP protocols
Certified Hacking Forensic Investigator (CHFI)	\$2,045.90	Basic knowledge of CEH
Certified ISO 27001 Information Security Management - Foundation	\$1,440.75	Basic computer skills and knowledge
Certified ISO 27001 Information Security Management - Lead Auditor	\$2,045.90	Basic computer skills and knowledge
Certified ISO 27001 Information Security Management - Lead Implementer	\$2,045.90	Basic computer skills and knowledge
Information Security Learning Solutions (Customized Instructor-Led)	\$1,500.00 /Day	Basic computer skills and knowledge
Information Security Learning Solutions Self-paced eLearning (90 Day Access)	\$995.00	Basic computer skills and knowledge
IT SERVICE MANAGEMENT TRAINING PROGRAMS		
ITIL Foundation	\$1,799.90	None
ITIL Lifecycle--Service Strategy (SS)	\$1,799.90	ITIL Foundation
ITIL Lifecycle--Service Design (SD)	\$1,799.90	ITIL Foundation
ITIL Lifecycle--Service Strategy(SS) & Service Design (SD)	\$2,045.90	ITIL Foundation
ITIL Lifecycle--Service Transition (ST)	\$1,799.90	ITIL Foundation
ITIL Lifecycle--Service Operation (SO)	\$1,799.90	ITIL Foundation
ITIL Lifecycle--Service Transition (ST) & Service Operation (SO)	\$2,045.90	ITIL Foundation
ITIL Lifecycle--Continual Service Improvement (CSI)	\$1,799.90	ITIL Foundation

TRAINING PROGRAM	GOVERNMENT RATE (PER STUDENT RATE)	PREREQUISITES
ITIL Managing Across the Lifecycle (MALC)	\$2,045.90	ITIL Foundation; 17 ITIL credits
ITIL Capability--Service Offerings & Agreements (SOA)	\$2,045.90	ITIL Foundation
ITIL Capability--Operational Support & Analysis (OSA)	\$2,045.90	ITIL Foundation
ITIL Capability--Release, Control & Validation (RCV)	\$2,045.90	ITIL Foundation
ITIL Capability--Planning, Protection & Optimization (PPO)	\$2,045.90	ITIL Foundation
Certified ISO/IEC 20000 Information Technology - Foundation	\$1,440.75	Basic computer skills and knowledge
Certified ISO/IEC 20000 Information Technology - Lead Auditor	\$2,045.90	Basic computer skills and knowledge
Certified ISO/IEC 20000 Information Technology - Lead Implementer	\$2,045.90	Basic computer skills and knowledge
IT Service Management Learning Solutions (Customized Instructor-Led)	\$1,500.00 /Day	Basic computer skills and knowledge
IT Service Management Learning Solutions Self-paced eLearning (90 Day Access)	\$995.00	Basic computer skills and knowledge
BUSINESS MANAGEMENT TRAINING PROGRAMS		
Project Management Professional (PMP)	\$2,045.90	3 years' work experience in managing Projects
Program Management Professional (PgMP)	\$2,045.90	4 years' of Project Management experience
Project Management Learning Solutions (Customized Instructor-Led)	\$1,500.00 /Day	Basic computer skills and knowledge
Project Management Learning Solutions Self-paced eLearning (90 Day Access)	\$995.00	Basic computer skills and knowledge
Business Management Learning Solutions (Customized Instructor-Led)	\$1,500.00 /Day	Basic computer skills and knowledge
Business Management Learning Solutions Self-paced eLearning (90 Day Access)	\$995.00	Basic computer skills and knowledge

**LABOR CATEGORY DESCRIPTIONS AND PRICES FOR
INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES
(SPECIAL ITEM NUMBER 132-51)**

LABOR CATEGORIES	EXPERIENCE	EDUCATION	FUNCTIONAL RESPONSIBILITIES
Business Analyst I	3-5 years of experience helping businesses implement technology solutions in a cost-effective way.	A Bachelor's degree in Computer Science, Information Systems, Business, or related field.	Works with all levels of personnel in business areas to understand and define the functions and needs of the organization. Tracks paper flows, system procedures and examines department interfaces. Documents organizational business requirements, and makes recommendations for improved performance.
Business Analyst II	4-6 years of experience helping businesses implement technology solutions in a cost-effective way.	A Bachelor's degree in Computer Science, Information Systems, Business, or related field.	Works with all levels of personnel in business areas to understand and define the functions and needs of the organization. Tracks paper flows, system procedures and examine department interfaces. Documents organizational business requirements, and makes recommendations for improved performance. Manages and directs projects and project phases.
Business Analyst III	6-8 years of experience helping businesses implement technology solutions in a cost-effective way.	A Bachelor's degree in Computer Science, Information Systems, Business, or related field.	Works with all levels of personnel in business areas to understand and define the functions and needs of the organization. Tracks paper flows, system procedures and examine department interfaces. Documents organizational business requirements, and makes recommendations for improved performance. Manages and directs projects and project phases.

LABOR CATEGORIES	EXPERIENCE	EDUCATION	FUNCTIONAL RESPONSIBILITIES
Database Analyst/Administrator I	3-5 years of expertise in one or more of the following: relational or N-tier applications including Sybase, MS SQL, and Oracle.	A Bachelor's degree in Computer Science, Mathematics, Engineering or Business.	Designs, implements, and maintains complex databases, including maintenance of database dictionaries, overall monitoring of standards and procedures, and integration of systems through database design. Projects long-range requirements for database administration and design in the information systems function.
Database Analyst/Administrator II	4-6 years of expertise in one or more of the following: relational or N-tier applications including Sybase, MS SQL, and Oracle.	A Bachelor's degree in Computer Science, Mathematics, Engineering or Business.	Designs, implements, and maintains complex databases, including maintenance of database dictionaries, overall monitoring of standards and procedures, and integration of systems through database design. Projects long-range requirements for database administration and design in the information systems function.
Database Analyst/Administrator III	6-8 years of expertise in one or more of the following: relational or N-tier applications including Sybase, MS SQL, and Oracle.	A Bachelor's degree in Computer Science, Mathematics, Engineering or Business.	Designs, implements, and maintains complex databases, including maintenance of database dictionaries, overall monitoring of standards and procedures, and integration of systems through database design. Projects long-range requirements for database administration and design in conjunction with other managers in the information systems function.
Financial Systems Specialist	6-8 years of experience working as Financial Systems Analyst.	A Bachelor's degree in Computer Science, Management, Finance or Accounting.	Responsible for accounting and financial aspects of the agency. Identifying, analyzing and categorizing budget data and managing training programs.
Lead Trainer	6-8 years of experience in developing computer-based	A Bachelor's degree in technical or educational field, or an Associate's	Responsible for training course/curricula design and/or the authoring, media digitization, and graphics

LABOR CATEGORIES	EXPERIENCE	EDUCATION	FUNCTIONAL RESPONSIBILITIES
	and/or multimedia training products or in the delivery of training curricula. A strong background in instructional design or course instruction with knowledge of digital video, CD-ROM and network delivery techniques.	degree in a related field with Instructional Technology certification.	implementation of training products. Defining curricula, creating course content/materials. Responsible for setting up and conducting classes, soliciting student feedback, and reporting on student performances.
Management Consultant	15 years of experience in Information Technology and Project Development. 8-10 years in supervision of large IT projects.	A Master's degree in Computer Science, Engineering, Information Systems, or a related field.	Demonstrated ability to perform senior level systems engineering and/or IT projects across multiple technical areas. Capable of translating mission requirements and information problems into technology solutions. Performs delivery order management.
Principal	10 years of Information Technology experience, 8 years' experience in enterprise applications.	A Master's degree in Computer Science, Engineering, Information Systems, or a related field.	Provides commercial industry leadership and technology perspectives. Performs overall contract support operations. Negotiates and makes binding decisions.
Program Manager	10 years of professional experience in an Information Technology/Information Management or related field.	A Master's Degree in Information Technology or higher.	Responsible for project oversight and direction. Ensures conformance with work standards, interprets policies, procedures, goals and objectives of the organization. Ensures appropriate resources are applied to the project. May also involve complex technical engineering design and technology architectural tasks.

LABOR CATEGORIES	EXPERIENCE	EDUCATION	FUNCTIONAL RESPONSIBILITIES
Programmer/Software Engineer I	3- 5 years of experience in the Information Systems environment and 4 years of technology specific experience.	A Bachelor's degree in Computer Science, Engineering, Information Systems, or a related field.	Designs and develops software applications using client/server technology. Interprets system specifications into design modules, and develops those modules into usable application components. Performs unit and system testing.
Programmer/Software Engineer II	4-6 years of experience in the Information Systems environment and 3 years of technology specific experience.	A Bachelor's degree in Computer Science, Engineering, Information Systems, or a related field.	Designs and develops software applications using client/server technology. Interprets system specifications into design modules, and develops those modules into usable application components. Performs unit and system testing.
Programmer/Software Engineer III	6 -8 years of experience in the Information Systems environment and 6 years of technology specific experience.	A Master's degree in Computer Science, Engineering, Information Systems, or a related field.	Designs and develops software applications using client/server technology. Interprets system specifications into design modules, and develops those modules into usable application components. Performs unit and system testing.
Project Manager I	6 years Information Technology experience, 3 years of experience in a management or supervisory capacity, plus 3 years of experience in the functional area of project to be managed.	A Bachelor's degree in Information Technology, Business or Management	Supervises and coordinates project through all phases of the systems development life cycle, including planning, requirements analysis, design, development, testing, installation, and evaluation. Acts as team leader, ensuring that projects are completed on time and under budget, forecasts monthly invoicing, and develops scope of work.
Project Manager II	8 years Information Technology experience, 4 years of experience in a management or supervisory capacity, plus 4 years of experience in the functional area	A Bachelor's degree in Information Technology, Business or Management	Supervises and coordinates project through all phases of the systems development life cycle, including planning, requirements analysis, design, development, testing, installation, and evaluation. Acts as team leader, ensuring that projects are completed on

LABOR CATEGORIES	EXPERIENCE	EDUCATION	FUNCTIONAL RESPONSIBILITIES
	of project to be managed.		time and under budget.
Quality Assurance Manager	6-8 years of experience developing and implementing quality assurance programs.	A Bachelor's degree or higher in Business, Information Systems, or a related discipline.	Understands usage profiles and user needs. Writes test plans for systems. Designs strategies and writes scripts for automated testing of programs. Writes, executes, and analyzes the results of test procedures. Writes test reports or problem reports and provides analysis. Participates in reviews in the software life cycle.
Quality Assurance Specialist	6 years' experience in quality assurance and quality control. 4 years Specialized experience includes: Configuration Management, verification and validation, software testing and integration.	A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or related field.	Inspects and monitors project activities. Monitors quality assurance activities to determine conformance with policy and procedures, ensures the effective implementation of the quality programs for assigned project tasks, and provides periodic reports on the effectiveness of the quality program for assigned tasks.
Security Specialist I	3-5 years' experience, 3 years must be specialized experience in defining computer security requirements for high-level applications, evaluating approved security product capabilities, and developing solutions to multi-level security problems.	A Bachelor's degree in Computer Science, Information Systems, Business, or related field.	Provides expertise in designing and implementing solutions to security requirements. Performs risk analysis and risk assessment. Supports and assists with coordination and implementation of client's information security.
Security Specialist II	4-6 years' experience, 4 years must be specialized experience in defining computer security	A Bachelor's degree in Computer Science, Information Systems, Business, or related field.	Provides expertise in designing and implementing solutions to security requirements. Performs risk analysis and risk assessment. Supports and assists with coordination and

LABOR CATEGORIES	EXPERIENCE	EDUCATION	FUNCTIONAL RESPONSIBILITIES
	<p>requirements for high-level applications, evaluating approved security product capabilities, and developing solutions to multi-level security problems.</p>		<p>implementation of client's information security.</p>
<p>Security Specialist III</p>	<p>6-8 years' experience, 6 years must be specialized experience in defining computer security requirements for high-level applications, evaluating approved security product capabilities, and developing solutions to multi-level security problems.</p>	<p>A Master's degree in Computer Science, Engineering, Information Systems, or a related field.</p>	<p>Designs, develops, engineers and implements solutions to security requirements. Implements and develops IT security. Gathers and organizes technical information about an organization's mission goals and needs, existing security products, and ongoing programs in the security arena. Performs risk analyses and risk assessments. Provides support to plans, coordinates and implements organization's information security. Provides support for facilitating and helping organizations identify their current security infrastructure and define future programs.</p>
<p>Subject Matter Expert I</p>	<p>3-5 years of Information Technology experience. 4 years must be in performing large IT projects related to the individual's subject matter expertise.</p>	<p>A Bachelor's degree in Information Technology, Business or Management.</p>	<p>Serves as a subject matter technical expert in areas relevant to the project. Produces/reviews substantive and/or complex technical documentation reflecting detailed knowledge of technical areas. Reports to internal management and customer representatives.</p>
<p>Subject Matter Expert II</p>	<p>4-6 years of Information Technology experience. 6 years must be in performing large IT</p>	<p>A Bachelor's degree in Information Technology, Business or Management.</p>	<p>Serves as a senior subject matter technical expert in areas relevant to the project. Produces/reviews substantive and/or complex technical documentation reflecting</p>

LABOR CATEGORIES	EXPERIENCE	EDUCATION	FUNCTIONAL RESPONSIBILITIES
	projects related to the individual's subject matter expertise.		detailed knowledge of technical areas. Reports to internal management and customer representatives.
Subject Matter Expert III	8-10 years of Information Technology experience. 7 years must be in performing large IT projects related to the individual's subject matter expertise.	A Master's degree in Computer Science, Engineering, Information Systems, or a related field.	Serves as a senior subject matter technical expert in areas relevant to the project. Produces/reviews substantive and/or complex technical documentation reflecting detailed knowledge of technical areas. Reports to internal management and customer representatives.
Systems/Network Specialist I	3-5 years of Information Technology experience in the Information Systems environment and 1 year of technology specific experience.	A Bachelor's degree in Information Technology, Business or Management.	Provides technical support in the areas of design, architecture, development, documentation, testing, administration, network, engineering, operations and security.
Systems/Network Specialist II	4-6 years of Information Technology experience in the Information Systems environment and 3 year of technology specific experience.	A Bachelor's degree in Information Technology, Business or Management.	Provides technical support in the areas of design, architecture, development, documentation, testing, administration, network, engineering, operations and security.
Systems/Network Specialist III	6-8 years of Information Technology experience in the Information Systems environment and 4 year of technology specific experience.	A Master's degree in Information Technology, Business or Management.	Provides technical support in the areas of design, architecture, development, documentation, testing, administration, network, engineering, operations and security.
Technical Support/ Help Desk Specialist I	3 -5 years' experience managing help desks in a multi-server environment. Comprehensive	A Bachelor's degree in Computer Science, Information Systems, Engineering,	Maintains desktop and laptop hardware and software. Diagnoses and corrects hardware and software problems. Maintains software applications.

LABOR CATEGORIES	EXPERIENCE	EDUCATION	FUNCTIONAL RESPONSIBILITIES
	knowledge of PC operating systems as well as networking, mail standards, and other work in the client/server field, or related fields.	Business, or other related field.	
Technical Support/ Help Desk Specialist II	4-6 years' experience managing help desks in a multi-server environment. Comprehensive knowledge of PC operating systems as well as networking, mail standards, and other work in the client/server field, or related fields.	A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related field.	Maintains desktop and laptop hardware and software. Diagnoses and corrects hardware and software problems. Maintains software applications. Manages and directs projects and project phases, tracks scheduled maintenance, trains and mentors junior team members.
Technical Support/ Help Desk Specialist III	6-8 years' experience managing help desks in a multi-server environment. Comprehensive knowledge of PC operating systems as well as networking, mail standards, and other work in the client/server field, or related fields.	A Master's degree in Computer Science, Information Systems, Engineering, Business, or other related field.	Maintains desktop and laptop hardware and software. Diagnoses and corrects hardware and software problems. Maintains software applications. Manages and directs projects and project phases, tracks scheduled maintenance, trains and mentors junior team members.
Technical Writer	5 years' experience in one or more of the following areas developing, editing, and producing technical and graphic documentation,	A Bachelor's Degree in technical or educational field.	Develops, reviews, and edits highly complex written and graphic technical materials, including system configuration, documentation, studies, reports and other presentation graphics. Ensures compliance with GSA FSS standards of style and format, good usage of English, and overall structure and organization of material.

LABOR CATEGORIES	EXPERIENCE	EDUCATION	FUNCTIONAL RESPONSIBILITIES
Trainer	4-6 years of experience in developing computer-based and/or multimedia training products or in the delivery of training curricula. A strong background in instructional design or course instruction with knowledge of digital video, CD-ROM and network delivery techniques.	A Bachelor's degree in technical or educational field, or an Associate's degree in a related field with Instructional Technology certification.	Responsible for training course/curricula design and/or the authoring, media digitization, and graphics implementation of training products. Responsibilities may also include defining curricula, creating course content/materials. Individuals are also responsible for setting up and conducting classes, soliciting student feedback, and reporting on student performance.

**LABOR CATEGORY PRICES FOR
INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES
(SPECIAL ITEM NUMBER 132-51)**

LABOR CATEGORY	PROPOSED GSA RATE/HOUR
Business Analyst I	\$68.02
Business Analyst II	\$82.95
Business Analyst III	\$98.10
Database Analyst/Administrator I	\$73.58
Database Analyst/Administrator II	\$94.67
Database Analyst/Administrator III	\$114.56
Financial Systems Specialist	\$112.50
Lead Trainer	\$136.56
Management Consultant	\$184.65
Principal	\$212.89
Program Manager	\$138.56
Programmer/Software Engineer I	\$66.12
Programmer/Software Engineer II	\$88.39
Programmer/Software Engineer III	\$104.69
Project Manager I	\$112.50
Project Manager II	\$129.34

LABOR CATEGORY	PROPOSED GSA RATE/HOUR
Quality Assurance Manager	\$108.79
Quality Assurance Specialist	\$78.45
Security Specialist I	\$92.45
Security Specialist II	\$108.34
Security Specialist III	\$125.75
Subject Matter Expert I	\$124.75
Subject Matter Expert II	\$146.44
Subject Matter Expert III	\$168.67
Systems/Network Specialist I	\$74.56
Systems/Network Specialist II	\$88.32
Systems/Network Specialist III	\$108.45
Technical Support/Help Desk Specialist I	\$53.09
Technical Support/Help Desk Specialist II	\$66.35
Technical Support/Help Desk Specialist III	\$84.50
Technical Writer	\$89.45
Trainer	\$105.23