

AUTHORIZED FEDERAL SUPPLY SERVICE  
INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
EQUIPMENT, SOFTWARE AND SERVICES

**SIN 132-32 - TERM SOFTWARE LICENSES**

## FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

## Large Scale Computers

Application Software  
Utility Software  
Communications Software

## Microcomputers

Application Software  
Utility Software  
Communications Software

**SIN 132-34 - MAINTENANCE OF SOFTWARE AS A SERVICE**

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

**SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Automated News Services, Data Services, or Other Information Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

**TurningPoint Global Solutions LLC**  
**1355 Piccard Drive, Suite 250**  
**Rockville MD 20850**  
**(301) 795 1616**  
[www.tpgsi.com](http://www.tpgsi.com)

Contract Number: **GS-35F-0528P**

Period Covered by Contract: **05-14-2009 through 05-13-2019**

General Services Administration  
Federal Supply Service

Pricelist current through Modification # 009, dated 04/30/2014.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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INFORMATION FOR ORDERING ACTIVITIES  
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service ([www.fss.gsa.gov](http://www.fss.gsa.gov)). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page ([www.fss.gsa.gov](http://www.fss.gsa.gov)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. Geographic Scope of Contract:

*Domestic delivery* : delivery within 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington DC, and US Territories.

2. Contractor's Ordering Address and Payment Information:

**Ordering:**       **TurningPoint Global Solutions LLC**  
                  **Attention: Sales**  
                  **1355 Piccard Drive, Suite 250**  
                  **Rockville, MD 20850**

**Payment:**       **TurningPoint Global Solutions LLC**  
                  **Attention: Accounting**  
                  **1355 Piccard Drive, Suite 250**  
                  **Rockville, MD 20850**

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

**Phone: (301) 795-1620, (301) 795 1655**

**Fax: (301) 990-9374**

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statistical Data for Government Ordering Office Completion of Standard Form 279:

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 123611282

Block 30: Type of Contractor – A. Small Disadvantaged Business

- A. Small Disadvantaged Business
- B. Other Small Business
- C. Large Business
- G. Other Nonprofit Organization
- L. Foreign Contractor

Block 31: Woman-Owned Small Business - No

Block 36: Contractor's Taxpayer Identification Number (TIN): 81-0575201

4a. CAGE Code: 3D9V3

4b. Contractor **has** registered with the Central Contractor Registration Database.

5. FOB Destination

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-32	<u>3 Days</u>
132-34	<u>3 Days</u>
132-51	<u>To be determined between Turning Point Global Solutions and the ordering agency.</u>

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. Discounts: Prices shown are NET Prices; Basic Discounts have been deducted.

a. Prompt Payment: 0% - 30 days from receipt of invoice or date of acceptance, whichever is later.

b. Quantity: See attached pricing for details

c. Dollar Volume: None

d. Government Educational Institutions: Government Educational Institutions are offered the same discounts as all other Government customers.

e. Other: None

8. Trade Agreements Act of 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. Statement Concerning Availability of Export Packing:

10. Small Requirements: The minimum dollar value of orders to be issued is **\$100.00**

11. Maximum Order (All dollar amounts are exclusive of any discount for prompt payment.)

a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-32 – Term Software Licenses

Special Item Number 132-34 – Maintenance of Software as a Service

Special Item Number 132-51 - Information Technology (IT) Professional Services

12. USE OF FEDERAL SUPPLY SERVICE INFORMATION TECHNOLOGY SCHEDULE CONTRACTS.

For SIN 132-32, and 132-34, ordering activities shall use the ordering procedures of FAR 8.405 when placing an order or establishing BPA for supplies or services. These procedures shall apply to all schedules.

- a) FAR 8.405-1 Ordering procedures for supplies and services not requiring statement of work
- b) FAR 8.405-2 Ordering procedures for services requiring a statement of work

In accordance with FAR 8.404:

**[NOTE: Special ordering procedures have been established for Special Item Numbers (SINs) 132-51 IT Professional Services and 132-52 EC Services; refer to the terms and conditions for those SINs.]**

Orders placed pursuant to a Multiple Award Schedule (MAS), using the procedures in FAR 8.404, are considered to be issued pursuant to full and open competition. Therefore, when placing orders under Federal Supply Schedules, ordering activities need not seek further competition, synopsise the requirement, make a separate determination of fair and reasonable pricing, or consider small business set-asides in accordance with subpart 19.5. GSA has already determined the prices of items under schedule contracts to be fair and reasonable. By placing an order against a schedule using the procedures outlined below, the ordering activity has concluded that the order represents the best value and results in the lowest overall cost alternative (considering price, special features, administrative costs, etc.) to meet the ordering activity's needs.

a. Orders placed at or below the micro-purchase threshold. ordering activities can place orders at or below the micro-purchase threshold with any Federal Supply Schedule Contractor.

b. Orders exceeding the micro-purchase threshold but not exceeding the maximum order threshold. Orders should be placed with the Schedule Contractor that can provide the supply or service that represents the best value. Before placing an order, ordering activities should consider reasonably available information about the supply or service offered under MAS contracts by using the "GSA Advantage!" on-line shopping service, or by reviewing the catalogs/pricelists of at least three Schedule Contractors and selecting the delivery and other options available under the schedule that meets the ordering activity's needs. In selecting the supply or service representing the best value, the ordering activity may consider--

- (1) Special features of the supply or service that are required in effective program performance and that are not provided by a comparable supply or service;
- (2) Trade-in considerations;

- (3) Probable life of the item selected as compared with that of a comparable item;
- (4) Warranty considerations;
- (5) Maintenance availability;
- (6) Past performance; and
- (7) Environmental and energy efficiency considerations.

c. Orders exceeding the maximum order threshold. Each schedule contract has an established maximum order threshold. This threshold represents the point where it is advantageous for the ordering activity to seek a price reduction. In addition to following the procedures in paragraph b, above, and before placing an order that exceeds the maximum order threshold, ordering activities shall--

Review additional Schedule Contractors'

- (1) catalogs/pricelists or use the "GSA Advantage!" on-line shopping service;
- (2) Based upon the initial evaluation, generally seek price reductions from the Schedule Contractor(s) appearing to provide the best value (considering price and other factors); and
- (3) After price reductions have been sought, place the order with the Schedule Contractor that provides the best value and results in the lowest overall cost alternative. If further price reductions are not offered, an order may still be placed, if the ordering activity determines that it is appropriate.

NOTE: For orders exceeding the maximum order threshold, the Contractor may:

- (1) Offer a new lower price for this requirement (the Price Reductions clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitations);
- (2) Offer the lowest price available under the contract; or
- (3) Decline the order (orders must be returned in accordance with FAR 52.216-19).

d. Blanket purchase agreements (BPAs). The establishment of Federal Supply Schedule BPAs is permitted when following the ordering procedures in FAR 8.404. All schedule contracts contain BPA provisions. Ordering activities may use BPAs to establish accounts with Contractors to fill recurring requirements. BPAs should address the frequency of ordering and invoicing, discounts, and delivery locations and times.

e. Price reductions. In addition to the circumstances outlined in paragraph c, above, there may be instances when ordering activities will find it advantageous to request a price reduction. For example, when the ordering activity finds a schedule supply or service elsewhere at a lower price or when a BPA is being established to fill recurring requirements, requesting a price reduction could be advantageous. The potential volume of orders under these agreements, regardless of the size of the individual order, may offer the ordering activity the opportunity to secure greater discounts. Schedule Contractors are not required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order.

f. Small business. For orders exceeding the micro-purchase threshold, ordering activities should give preference to the items of small business concerns when two or more items at the same delivered price will satisfy the requirement.

g. Documentation. Orders should be documented, at a minimum, by identifying the Contractor the item was purchased from, the item purchased, and the amount paid. If an ordering activity requirement, in excess of the micro-purchase threshold, is defined so as to require a particular brand name, product, or feature of a product peculiar to one manufacturer, thereby precluding consideration of a product manufactured by another company, the ordering activity shall include an explanation in the file as to why the particular brand name, product, or feature is essential to satisfy the ordering activity's needs.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS  
REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of

the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 **FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):** Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 **FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

#### 14. **CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)**

- (a) **Security Clearances:** The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) **Travel:** The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) **Certifications, Licenses and Accreditations:** As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) **Insurance:** As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) **Personnel:** The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) **Organizational Conflicts of Interest:** Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. **CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

#### 16. **GSA Advantage!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

#### 17. **PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract.

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

#### 18. **CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;

- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

## 19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Not Applicable

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Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

## 20. BLANKET PURCHASE AGREEMENTS (BPAs)

Federal Acquisition Regulation (FAR) 13.303-1(a) defines Blanket Purchase Agreements (BPAs) as "...a simplified method of filling anticipated repetitive needs for supplies or services by establishing 'charge accounts' with qualified sources of supply." The use of Blanket Purchase Agreements under the Federal Supply Schedule Program is authorized in accordance with FAR 13.303-2(c)(3), which reads, in part, as follows:

"BPAs may be established with Federal Supply Schedule Contractors, if not inconsistent with the terms of the applicable schedule contract."

Federal Supply Schedule contracts contain BPA provisions to enable schedule users to maximize their administrative and purchasing savings. This feature permits schedule users to set up "accounts" with Schedule Contractors to fill recurring requirements. These accounts establish a period for the BPA and generally address issues such as the frequency of ordering and invoicing, authorized callers, discounts, delivery locations and times. Agencies may qualify for the best quantity/volume discounts available under the contract, based on the potential volume of business that may be generated through such an agreement, regardless of the size of the individual orders. In addition, agencies may be able to secure a discount higher than that available in the contract based on the aggregate volume of business possible under a BPA. Finally, Contractors may be open to a progressive type of discounting where the discount would increase once the sales accumulated under the BPA reach certain prescribed levels. Use of a BPA may be particularly useful with the new Maximum Order feature. See the Suggested Format, contained in this Schedule Pricelist, for customers to consider when using this purchasing tool.

## 21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Contractor's Reports of Sales and 552.238-76, Industrial Funding Fee, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

## 22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

### **23. SECTION 508 COMPLIANCE.**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

**Please contact TurningPoint Global Solutions directly at (301)795-1616 for specific information on Section 508 compliance.**

The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

### **24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

### **25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
  - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
  - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain

the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

**26. SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)  
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)****1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDERING PROCEDURES FOR SERVICES (REQUIRING A STATEMENT OF WORK)  
(G-FCI-920) (MAR 2003)**

FAR 8.402 contemplates that GSA may occasionally find it necessary to establish special ordering procedures for individual Federal Supply Schedules or for some Special Item Numbers (SINs) within a Schedule. GSA has established special ordering procedures for services that require a Statement of Work. These special ordering procedures take precedence over the procedures in FAR 8.404 (b)(2) through (b)(3).

When ordering services over \$100,000, Department of Defense (DOD) ordering offices and non-DOD agencies placing orders on behalf of the DOD must follow the policies and procedures in the Defense Federal Acquisition Regulation Supplement (DFARS) 208.404-70 – Additional ordering procedures for services. When DFARS 208.404-70 is applicable and there is a conflict between the ordering procedures contained in this clause and the additional ordering procedures for services in DFARS 208.404-70, the DFARS procedures take precedence.

GSA has determined that the prices for services contained in the contractor's price list applicable to this Schedule are fair and reasonable. However, the ordering activity using this contract is responsible for considering the level of effort and mix of labor proposed to perform a specific task being ordered and for making a determination that the total firm-fixed price or ceiling price is fair and reasonable.

- (a) When ordering services, ordering activities shall—
  - (1) Prepare a Request (Request for Quote or other communication tool):
    - (i) A statement of work (a performance-based statement of work is preferred) that outlines, at a minimum, the work to be performed, location of work, period of performance, deliverable schedule, applicable standards, acceptance criteria, and any special requirements (i.e., security clearances, travel, special knowledge, etc.) should be prepared.
    - (ii) The request should include the statement of work and request the contractors to submit either a firm-fixed price or a ceiling price to provide the services outlined in the statement of work.

A firm-fixed price order shall be requested, unless the ordering activity makes a determination that it is not possible at the time of placing the order to estimate accurately the extent or duration of the work or to anticipate cost with any reasonable degree of confidence. When such a determination is made, a labor hour or time-and-materials proposal may be requested. The firm-fixed price shall be based on the rates in the schedule contract and shall consider the mix of labor categories and level of effort required to perform the services described in the statement of work. The firm-fixed price of the order should also include any travel costs or other incidental costs related to performance of the services ordered, unless the order provides for reimbursement of travel costs at the rates provided in the Federal Travel or Joint Travel Regulations. A ceiling price must be established for labor-hour and time-and-materials orders.

(iii) The request may ask the contractors, if necessary or appropriate, to submit a project plan for performing the task, and information on the contractor's experience and/or past performance performing similar tasks.

(iv) The request shall notify the contractors what basis will be used for selecting the contractor to receive the order. The notice shall include the basis for determining whether the contractors are technically qualified and provide an explanation regarding the intended use of any experience and/or past performance information in determining technical qualification of responses. If consideration will be limited to schedule contractors who are small business concerns as permitted by paragraph (2) below, the request shall notify the contractors that will be the case.

(2) Transmit the Request to Contractors:

Based upon an initial evaluation of catalogs and price lists, the ordering activity should identify the contractors that appear to offer the best value (considering the scope of services offered, pricing and other factors such as contractors' locations, as appropriate) and transmit the request as follows:

NOTE: When buying IT professional services under SIN 132—51 ONLY, the ordering office, at its discretion, may limit consideration to those schedule contractors that are small business concerns. This limitation is not applicable when buying supplies and/or services under other SINs as well as SIN 132-51. The limitation may only be used when at least three (3) small businesses that appear to offer services that will meet the agency's needs are available, if the order is estimated to exceed the micro-purchase threshold.

(i) The request should be provided to at least three (3) contractors if the proposed order is estimated to exceed the micro-purchase threshold, but not exceed the maximum order threshold.

(ii) For proposed orders exceeding the maximum order threshold, the request should be provided to additional contractors that offer services that will meet the ordering activity's needs.

(iii) In addition, the request shall be provided to any contractor who specifically requests a copy of the request for the proposed order.

(iv) Ordering activities should strive to minimize the contractors' costs associated with responding to requests for quotes for specific orders. Requests should be tailored to the minimum level necessary for adequate evaluation and selection for order placement. Oral presentations should be considered, when possible.

(3) Evaluate Responses and Select the Contractor to Receive the Order:

After responses have been evaluated against the factors identified in the request, the order should be placed with the schedule contractor that represents the best value. (See FAR 8.404)

(b) The establishment of Federal Supply Schedule Blanket Purchase Agreements (BPAs) for recurring services is permitted when the procedures outlined herein are followed. All BPAs for services must define the services that may be ordered under the BPA, along with delivery or performance time frames, billing procedures, etc. The potential volume of orders under BPAs, regardless of the size of individual orders, may offer the ordering activity the opportunity to secure volume discounts. When establishing BPAs, ordering activities shall—

- (1) Inform contractors in the request (based on the ordering activity's requirement) if a single BPA or multiple BPAs will be established, and indicate the basis that will be used for selecting the contractors to be awarded the BPAs.
  - (i) **SINGLE BPA:** Generally, a single BPA should be established when the ordering activity can define the tasks to be ordered under the BPA and establish a firm-fixed price or ceiling price for individual tasks or services to be ordered. When this occurs, authorized users may place the order directly under the established BPA when the need for service arises. The schedule contractor that represents the best value should be awarded the BPA. (See FAR 8.404)
  - (ii) **MULTIPLE BPAs:** When the ordering activity determines multiple BPAs are needed to meet its requirements, the ordering activity should determine which contractors can meet any technical qualifications before establishing the BPAs. When establishing the BPAs, the procedures in (a)(2) above must be followed. The procedures at (a)(2) do not apply to orders issued under multiple BPAs. Authorized users must transmit the request for quote for an order to all BPA holders and then place the order with the Schedule contractor that represents the best value.
- (2) **Review BPAs Periodically:** Such reviews shall be conducted at least annually. The purpose of the review is to determine whether the BPA still represents the best value. (See FAR 8.404)
- (c) The ordering activity should give preference to small business concerns when two or more contractors can provide the services at the same firm-fixed price or ceiling price.
- (d) When the ordering activity's requirement involves both products as well as executive, administrative and/or professional, services, the ordering activity should total the prices for the products and the firm-fixed price for the services and select the contractor that represents the best value. (See FAR 8.404)
- (e) The ordering activity, at a minimum, should document orders by identifying the contractor from which the services were purchased, the services purchased, and the amount paid. If other than a firm-fixed price order is placed, such documentation should include the basis for the determination to use a labor-hour or time-and-materials order. For ordering activity requirements in excess of the micro-purchase threshold, the order file should document the evaluation of Schedule contractors' quotes that formed the basis for the selection of the contractor that received the order and the rationale for any trade-offs made in making the selection.

#### 4. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

#### 5. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

## 6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

## 7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 Rights in Data – General, may apply.

## 8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

## 9. INDEPENDENT CONTRACTOR

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## 10. ORGANIZATIONAL CONFLICTS OF INTEREST

### a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## 11 INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## 12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), Alternate I (APR 1984) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), Alternate II (DEC 2002) applies to labor-hour orders placed under this contract.

## 13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

## 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

## 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT SERVICES AND PRICING

Provided are descriptions of each type of IT Service offered under Special Item Number 132-51.

Labor Category	GSA Hourly Rate				
	5/14/14-5/13/15	5/14/15-5/13/16	5/14/16-5/13/17	5/14/17-5/13/18	5/14/18-5/13/19
Senior Project Manager	\$221.47	\$230.33	\$239.54	\$249.12	\$259.09
Senior Project Engineer-II	\$162.41	\$168.90	\$175.66	\$182.69	\$189.99
Senior Software Developer-I	\$110.73	\$115.16	\$119.76	\$124.55	\$129.54
Senior Software Developer-II	\$140.28	\$145.89	\$151.72	\$157.79	\$164.10
Web Software Developer-I	\$82.69	\$86.00	\$89.44	\$93.02	\$96.74
Application Systems Analyst-I	\$110.73	\$115.16	\$119.76	\$124.55	\$129.54
Application Systems Programmer-I	\$110.73	\$115.16	\$119.76	\$124.55	\$129.54
Systems Analyst-I	\$121.07	\$125.91	\$130.95	\$136.18	\$141.63
Database Analyst-I	\$121.07	\$125.91	\$130.95	\$136.18	\$141.63
Junior Application Systems Analyst-I	\$59.06	\$61.42	\$63.88	\$66.44	\$69.09

**Labor Category Description:**

**Job Title: Senior Project Manager**

Minimum/General Experience: 7 years in Project Management or Technical Project Lead role

Functional Responsibility: Oversees various systems projects of a highly complex nature. Responsible for assembling project team, assigning individual responsibilities, identifying appropriate resources needed, and developing schedule to ensure timely completion of project and meeting deadlines of project. Must be familiar with the systems scope and project objectives, as well as the role and function of each team member in order to effectively coordinate the activities of the team.

Minimum Education: BS/15 years total experience

**Job Title: Senior Project Engineer - II**

Minimum/General Experience: 10 years of work experience.

Functional Responsibility: Works independently as highest level technical expert, providing both external and internal consulting services. Gives guidance and direction to all levels of technical staff. Key contributor in development of applications systems analysis and programming. May help develop and evaluate user training programs. May lead large project teams. Maintains currency in applications expertise. Recommends future directions or projects to clients. Resolves customer problems with software and responds to suggestions for

improvements/enhancements. Works with technical staff and/or customer to evaluate and develop solutions for highly complex software problems. Responsible for project completion and customer satisfaction.

Minimum Education: Bachelor's degree in Math or Computer Science OR technical training equivalent.

### **Job Title: Senior Software Developer - I**

Minimum/General Experience: 5 years programming or systems analysis experience.

Functional Responsibility: Under general direction, formulates/defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time and form of desired results. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debugs, documents and maintains those programs.

Minimum Education: Bachelor's degree in technical area or technical training equivalent.

### **Job Title: Senior Software Developer - II**

Minimum/General Experience: 8 years programming or systems analysis experience

Functional Responsibility: Formulates/defines system scope and objectives for assigned projects. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time and form of desired results. Prepares detailed specifications from which programs will be written. Responsible for program design, coding, testing, debugging and documentation. Has full technical knowledge of all phases of applications systems analysis and programming. Also has duties instructing, directing and checking the work of other systems analysis and programming personnel. Responsible for quality assurance review. Responsible for directing and monitoring the work of team members. May be responsible for project completion and user satisfaction.

Minimum Education: Bachelor's degree in technical area or technical training equivalent.

### **Job Title: Application Systems Analyst - I**

Minimum/General Experience: 8 years programming or systems analysis experience

Functional Responsibility: Works independently as technical expert in specific technology area. Key contributor in development of applications systems analysis and programming. May help develop and evaluate user training programs. May lead large project teams. Recommends future directions or projects to clients. Resolves customer problems with software and responds to suggestions for improvements/enhancements. Works with technical staff and/or customer to evaluate and develop solutions for highly complex software problems. Responsible for project completion and customer satisfaction.

Minimum Education: Bachelor's degree in technical area or technical training equivalent.

### **Job Title: Application Systems Programmer - I**

Minimum/General Experience: 8 years programming or systems analysis experience

Functional Responsibility: Works independently as technical expert in specific technology area. Key contributor in development of applications systems analysis and programming. May help develop and evaluate user training programs. May lead large project teams. Recommends future directions or projects to clients. Resolves customer problems with software and responds to suggestions for improvements/enhancements. Works with technical staff and/or customer to evaluate and develop solutions for highly complex software problems. Responsible for project completion and customer satisfaction.

Minimum Education: Bachelor's degree in technical area or technical training equivalent.

### **Job Title: Database Analyst - I**

Minimum/General Experience: 8 years programming or systems analysis experience

Functional Responsibility: Works independently as technical expert in Database Management and Analysis. Key contributor in development of applications systems analysis and programming. May help develop and evaluate user training programs. May lead large project teams. Recommends future directions or projects to clients. Resolves customer problems with software and responds to suggestions for improvements/enhancements. Works with technical staff and/or customer to evaluate and develop solutions for highly complex software problems. Responsible for project completion and customer satisfaction.

Minimum Education: Bachelor's degree in technical area or technical training equivalent.

### **Job Title: Systems Analyst - I**

Minimum/General Experience: 8 years programming or systems analysis experience

Functional Responsibility: Works independently as technical expert in Database Management and Analysis. Key contributor in development of applications systems analysis and programming. May help develop and evaluate user training programs. May lead large project teams. Recommends future directions or projects to clients. Resolves customer problems with software and responds to suggestions for improvements/enhancements. Works with technical staff and/or customer to evaluate and develop solutions for highly complex software problems. Responsible for project completion and customer satisfaction.

Minimum Education: Bachelor's degree in technical area or technical training equivalent.

### **Job Title: Junior Applications Systems Analyst - I**

Minimum/General Experience: 1 year programming or systems analysis experience.

Functional Responsibility: Under general supervision, formulates and defines system scope and objectives through research and fact-finding to develop or modify moderately complex problems. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debugs, documents and maintains those programs.

Minimum Education: Bachelor's degree in technical area or technical training equivalent.

### **Job Title: Web Software Developer - I**

Minimum/General Experience: 3 years programming or systems analysis experience.

Functional Responsibility: Under general supervision, formulates and defines system scope and objectives through research and fact-finding to develop or modify moderately complex problems. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debugs, documents and maintains those programs.

Minimum Education: Bachelor's degree in technical area or technical training equivalent.

**TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES  
(SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL  
ITEM NUMBER 132-33) AND MAINTENANCE AS A SERVICE (SPECIAL ITEM  
NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION  
TECHNOLOGY SOFTWARE**

**1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

**2. GUARANTEE/WARRANTY**

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

**LIMITED WARRANTY. TurningPoint warrants that, for a period of ninety (90) days from the initial Delivery of the Program, (the "Warranty Period"), the Program shall operate substantially in accordance with the functional specifications in the Documentation. TurningPoint does not, however, warrant that Customer's use of the Program will be uninterrupted or error free. In addition, the security mechanism, implemented by the Program and identified to Customer by TurningPoint, has inherent limitations and Customer must determine that the security mechanism as documented in the user manuals meets Customer's requirements. If, during the Warranty Period, the Program does not meet this limited warranty, Customer may contact TurningPoint and TurningPoint shall, at its option, either advise Customer how to achieve substantially the same functionality with the Program as described in the Documentation by undertaking reasonable and credible action that is both capable of being implemented in the ordinary course by the Customer and when implemented accomplishes the warranted performance, replace the Program with a Program that meets the warranted performance, or refund Customer's full license fees paid hereunder (which refund shall constitute a termination of this Agreement under section 7), . The foregoing constitutes Customer's sole and exclusive remedy for breach by TurningPoint of any warranties (express or implied) made under this Agreement. This limited warranty shall be void to the extent that failure of the Program results from accident, abuse or misapplication by Customer. Any replacement Program will be warranted for the longer of the then remaining balance of the initial 90 day Warranty Period or twenty (20) days from Customer's date of receipt of the warranted remedy. TurningPoint warrants the Program will work with Customer's existing production hardware and software (servers, web-server, mainframe, workstations, and operating systems) as documented in the user manuals with no adverse effects.**

TurningPoint warrants it has full intellectual property ownership of the Program licensed to Customer hereunder and it has the right to license the Program to Customer. TurningPoint warrants the Program, when and as delivered by TurningPoint, does not contain any virus or other software routine designed to erase, disable, or otherwise harm the software or Customer's equipment, data, or other software other than license management software for which TurningPoint warrants that it shall provide a key enabling full use of NiOS for the license term. TurningPoint warrants that the Program, when and as delivered by TurningPoint, does not contain any technology the purpose or result of which is to act as a passive collection mechanism with regard to information about or related to any user.

TurningPoint warrants that the Program licensed hereunder and delivered to Customer shall meet the Year 2000 Compliance Standard and will record, store, process, and present calendar dates falling on or after January 1, 2000,

in the same manner, and with the same functionality, as such software on or before December 31, 1999. "Year 2000 Compliance Standard" means: (a) all dates receivable by the Program (input data) will accept a century indicator; (b) date calculations involving either a single century or multiple centuries will neither cause an abnormal ending nor generate incorrect results; and (c) when sorting by date, all records will be sorted in accurate sequence, and when the date is used as a key, records will be read and written in accurate sequence.

EXCEPT FOR THE WARRANTIES SET FORTH ABOVE, THE PROGRAM AND THE DOCUMENTATION ARE LICENSED "AS IS," AND TURNINGPOINT DISCLAIMS ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT. SOME JURISDICTIONS DO NOT ALLOW EXCLUSIONS OF AN IMPLIED WARRANTY, SO THIS DISCLAIMER MAY NOT APPLY TO YOU AND YOU MAY HAVE OTHER LEGAL RIGHTS THAT VARY BY JURISDICTION

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

### 3. TECHNICAL SERVICES

**The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number (301) 795-1620 or (301) 795 1655 for the purpose of providing user assistance and guidance in the implementation of the software.**

### 4. SOFTWARE MAINTENANCE

a. **Software maintenance as it is defined: (select software maintenance type) :**

#### X 2. Software Maintenance as a Service (SIN 132-34)

**Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.**

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). **PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.**

### 5. PERIODS OF TERM LICENSES (SIN 132-32) AND MAINTENANCE (SIN 132-34)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

- c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

#### **6. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE - NOT APPLICABLE**

- a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.
- b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.
- c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.
- d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to \_\_\_\_\_% of all term license payments during the period that the software was under a term license within the ordering activity.

#### **7. TERM LICENSE CESSATION - NOT APPLICABLE**

- a. After a software product has been on a continuous term license for a period of \_\_N/A\_\_\_\_\_ months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.
- b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number I32-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

#### **8. UTILIZATION LIMITATIONS - (SIN 132-32, SIN 132-33, AND SIN 132-34)**

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
- (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
  - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even

if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

## **9. SOFTWARE CONVERSIONS - (SIN 132-32 AND SIN 132-33) – NOT APPLICABLE**

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

## **10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY**

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

## **11. RIGHT-TO-COPY PRICING**

The Contractor shall insert the discounted pricing for right-to-copy licenses.

## **DESCRIPTION OF PRODUCT, SERVICES and PRICING**

### **NIOS SOFTWARE LICENSE AND SUPPORT**

#### **WIRED SERVICE OFFERING**

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TurningPoint offers clients the use of our NiOS software for a fixed monthly fee. The amount of the fee is based upon the product packaging the client chooses, the Agency's annual telecommunications expenditure, and the number Agency suppliers (and associated product catalogues). The monthly fee is inclusive of all costs associated with

- Software licensing,
- Software maintenance,
- Core product software enhancements listed in TurningPoint's NiOS product calendar,
- Help desk services; and
- User documentation.

#### **1.1 Product Packaging**

TurningPoint offers three standard NiOS functional configuration; NiOS Telecommunications Lifecycle Management (TLM), NiOS Ordering and Inventory Management (OIM), or Telecommunications Expense Management (TEM). Custom configurations are also available upon request. NiOS TLM provides full telecommunications lifecycle management (TLM) capabilities and an integrated supply chain that connects an Agency with its network and telecommunications suppliers. NiOS OIM enables an Agency to successfully manage its telecommunications inventory management and ordering processes. NiOS TEM provides telecommunications expense management service to ensure accurate supplier billing. Figure 1 shows the comparison between TurningPoint's TLM, TEM, and OIM offerings.

NiOS Modules	TLM Offering	TEM Offering	OIM Offering
Inventory and Asset Management. <b>Inventory and asset management provides the ability to manage the full lifecycle of a telecommunications asset from initial ordering through disposition. Inventory Asset Management supports carrier supplied telecommunications services and equipment and purchased network equipment. Inventory and Asset Management is able to relate carrier provided services with service enabling devices.</b>	Yes	Yes	Yes
Contract Administration. <b>Contract Administration includes maintaining supplier product catalogues and contract terms, warranty periods, maintenance periods, and contract parameters that are used to monitor performance against service level agreements.</b>	Yes (Ordering, Pricing, and Billing)	Yes (Pricing and Billing)	Yes (Ordering and Billing)
Billing Verification and Validation. <b>Billing Verification and Validation provides electronic bill processing of carrier invoices and cost allocation to individual assets being managed within NiOS.</b>	Yes	Yes	No
Dispute Management. <b>Dispute Management provides the ability to generate and submit billing disputes to the service supplier for credit adjustment and the tracking of adjustments as they are adjudicated.</b>	Yes	Yes	No
Reporting. <b>NiOS Pre-defined reports and Crystal Reports reporting capabilities for creating Agency customized reports.</b>	Yes	Yes	Yes
Work Flow Processing. <b>Work flow processing includes the ability to create, route, approve, and submit service requests to DARS for processing and the ability to create, route, approve, requests for proposal for individual case basis services. Work Flow also allows service requests to be routed within the organization for funding approval.</b>	Yes	No	Yes
Electronic Ordering. <b>Electronic Ordering provides the ability to convert telecommunications Service Requests into service orders that DARS can submit to their suppliers through a variety of electronic ordering mechanisms (for those carriers supporting electronic ordering). NiOS also support electronic process of FOC, SOC, and SOCN notices generated by Network carriers (for those Networkx awardees supporting electronic processing of these notices).</b>	Yes	No	Yes
Transition Support. <b>Transition support provides the ability to generate transition orders and the coordinated disposition of refreshed services.</b>	Yes	No	No

Figure 1 NiOS Telecom Lifecycle Management – Offering Comparison – for WIRED SERVICES

## 1.2 NiOS Software Configuration Sizing – Base Configuration

The NiOS Base Configuration includes support for (up to) two network and telecommunications service contracts, two electronic supplier interfaces, ten different monthly invoice formats, and fifteen separate invoices each month. Additional telecommunications services contracts; supplier interfaces; monthly bill formats; and monthly invoices can be acquired for an additional fee as listed in NiOS Add-On Pricing table in the pricing section 1.11

### **1.3 NiOS Software License and Support**

TurningPoint's Software License and Solution offering incorporates the following terms and conditions.

#### **1.3.1 NiOS License**

Under the terms of the NiOS Software License and Support Agreement, TurningPoint will grant the End User a non-exclusive, worldwide, non-transferable NiOS license to install and use the Program on a single cluster of production computer systems (CPUs) owned or controlled by End User and used solely for support of End User's organization or other Government Departments or Agencies. Under the terms of this License Grant, the Government may allow an outsourcer to use the licensed software solely to provide services on its behalf. This license includes the right for the End User to make and use a reasonable number of copies of the Program solely for archival, disaster recovery, fail-over and backup purposes. For purposes of the license to use the Program, the term "End User" shall be deemed to include the licensing Government Agency, outsourced staff, and contractors. There is no limit to the number of users that may access the NiOS Software other than may be imposed by limitations within the deployment hardware and 3<sup>rd</sup>-party software.

#### **1.3.2 NiOS Software Enhancements and Maintenance**

The End User will receive all updates, version releases, upgrades and enhancements to the licensed Program for updates that are not designated by Licensor as new products or modules for which it may charge a separate fee.

#### **1.3.3 Help Desk Support**

TurningPoint will provide access to its NiOS Help Desk to report problems encountered in the end users' use of the NiOS Software. The NiOS Help Desk operates from 8:00 AM to 5:00 PM EST/EDT, Monday through Friday excluding government holidays.

#### **1.3.4 Deployment Options**

TurningPoint's customers can choose to host the NIOS Application in their own Data Center, or utilize our cloud computing option.

Should the Agency desire to host the application, it will be responsible for providing all 3<sup>rd</sup>-party Hardware, Software, and communications infrastructure required to operate the NiOS Application. TurningPoint will support Agency FISMA Certification and Accreditation requirements under a professional services agreement.

Alternatively, an Agency may choose to have TurningPoint provide a cloud computing environment. Under the cloud computing option, TurningPoint will provide all 3<sup>rd</sup>-party hardware, 3<sup>rd</sup>-party software, and system administration support that NiOS needs to operate. The Agency will be responsible for establishing communications links to suppliers for e-bonding.

## **1.4 Professional Services**

TurningPoint offers a variety of professional services to ensure that our clients are able to achieve the highest return on their NiOS investment. These services are designed to get the product up and running quickly in an ideal operational environment.

### **1.4.1 NiOS Configuration and Data Loading**

TurningPoint provides professional services to ensure that our customers are able to fully benefit from the NiOS Managed Service offering. TurningPoint's Professional Services Team conducts a five-step process to individually configure the NiOS Application to each Customer and perform data loading:

- Configure NiOS with Customer-specific information such as employees, locations, hierarchy codes, and service definitions.
- Perform electronic data loading from electronic sources such as carrier web portals, carrier supplied customer service record information, carrier bills, internally maintained systems, and spreadsheets. The extent of this work is based on whether an existing source interface to the carrier currently exists, and the quality of any existing electronic or spreadsheet records.
- Perform data comparison among various electronic sources and data augmentation.
- Perform manual data augmentation, if required.
- Perform billing reconciliation to create an initial inventory baseline.

The labor hours required for configuration depend on the quality of records, complexity of services, and customer-specific requirements.

### **1.4.2 Training**

TurningPoint offers three types of training; end user training, configuration training, and system administration training. Each class can be designed to train either the personnel that will be directly supporting the NiOS application or "Train the Trainer" classes that will enable a 3<sup>rd</sup>-party to effectively train the NiOS user, system administrator, or hosting support specialist.

### **1.4.3 End User Training**

TurningPoint's End User Training Class will provide the knowledge that an Agency Designated Agency Representative (DAR) or Telecom Specialist requires for effectively using the NiOS application to manage network and telecommunications assets.

### **1.4.4 Configuration Training**

TurningPoint's Configuration Training Class will provide the Agency system administrator with the information he/she requires to effectively maintain each NiOS configuration tables. These tables include location information, screen labels, contact information, CLINS, other contract administration data, contacts, hierarchy codes, user-defined fields, and user and role administration.

### **1.4.5 Hosting Support Specialist Training**

TurningPoint's Hosting Support Specialist Training Class provides the knowledge required to effectively maintain the NiOS application in a high-availability environment.

### **1.4.6 Continuity of Operations/Ordering Guide Development**

TurningPoint's continuity of operations – ordering guide development service will define the function and purpose, guiding standards and regulations, organizational structure, roles and responsibilities, business processes and resource requirements for the management of telecommunications services using NiOS under all operational scenarios. TurningPoint will review and document the "As Is" methodology for ordering services, identifying targets for process improvement, defining the "To Be" model to reflect NiOS functionality and document the new methodology in the CONOPS /Ordering Guide.

TurningPoint uses Rummler-Brache business process modeling technique to analyze the "As Is" telecom ordering processes. Under this process modeling technique we will identify the departments, organizational entities or individuals who are active contributors to the process. Then we will overlay process steps sequentially in a swim lane fashion such that the owners of the activity are clearly identified along with the tools used to complete the step (manual or automated).

After receipt of approval for the "To Be" process model from the Agency, TurningPoint will complete and deliver the CONOPS Ordering Guide.

### **1.4.7 Customized Software Development and Integration**

TurningPoint offers two types of Software Development (and Integration) services. One service is incorporated within the NiOS Software License and Support Fee at no additional cost. To qualify for this no additional cost development option, enhancements must be formally included in TurningPoint's NiOS Product calendar and they will be made available to all clients as requested. TurningPoint will also develop custom software to meet an Agency's specific requirements for an additional professional services fee that is determined based upon the individual requirement. Custom software will be developed to meet an Agency-specific requirement and will not be made available to other NiOS clients.

### **1.4.8 Invoice Loading**

TurningPoint will upload monthly invoices into NiOS and run standard scheduled monthly reports as an optional service.

### **1.4.9 Invoice Processing**

TurningPoint will process carrier invoices on behalf of our Agency customers under an Agency Letter of Authorization. TurningPoint will ensure that accurate payments have been made for and all appropriate adjustments have been recorded. Funds for paying the invoices are the responsibility of the Agency.

### **1.4.10 Dispute Processing**

TurningPoint will process billing disputes on behalf of the Agency under an Agency Agreement. TurningPoint personnel will identify billing errors and prepare dispute packages that will be submitted to the carrier. TurningPoint personnel will negotiate

dispute settlements in partnership with the Agency COTR and Contracting Officer and ensure that proper billing adjustments are made. TurningPoint will also maintain report logs that track the status of all billing discrepancies.

#### **1.4.11 C&A Certification**

Our designated Information Security officer will coordinate C&A certification with Agency's security compliance organization. As part of this service, we will work with the Agency to integrate NiOS into their Internet/Intranet and comply with the Agency's C&A policy. TurningPoint will price this activity on an individual case basis, using contract labor rates in effect at the time of award.

### **1.5 Pricing Tables – NiOS Wired Service**

The following tables provide NiOS fixed Managed Services Pricing based on annual telecom spend by contract term for Wired TLM, OIM and TEM offerings. NiOS add-on pricing is listed at the end of each offering.

## NiOS Wired TLM – Monthly Recurring Fee – 1 Year Term (Page 1)

NiOS Wired Telecom Lifecycle Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (1 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (1 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TLM-5	5	\$8,416.67	\$168.33	\$8,248.33	\$8,310.66	Contract Length	US
132-32	TurningPoint	TLM-6	6	\$10,100.00	\$202.00	\$9,898.00	\$9,972.80	Contract Length	US
132-32	TurningPoint	TLM-7	7	\$11,783.33	\$235.67	\$11,547.67	\$11,634.93	Contract Length	US
132-32	TurningPoint	TLM-8	8	\$13,466.67	\$269.33	\$13,197.33	\$13,297.06	Contract Length	US
132-32	TurningPoint	TLM-9	9	\$15,150.00	\$303.00	\$14,847.00	\$14,959.19	Contract Length	US
132-32	TurningPoint	TLM-10	10	\$16,833.33	\$336.67	\$16,496.67	\$16,621.33	Contract Length	US
132-32	TurningPoint	TLM-11	11	\$18,516.67	\$370.33	\$18,146.33	\$18,283.46	Contract Length	US
132-32	TurningPoint	TLM-12	12	\$20,200.00	\$404.00	\$19,796.00	\$19,945.59	Contract Length	US
132-32	TurningPoint	TLM-13	13	\$21,883.33	\$437.67	\$21,445.67	\$21,607.72	Contract Length	US
132-32	TurningPoint	TLM-14	14	\$23,566.67	\$471.33	\$23,095.33	\$23,269.86	Contract Length	US
132-32	TurningPoint	TLM-15	15	\$25,250.00	\$505.00	\$24,745.00	\$24,931.99	Contract Length	US
132-32	TurningPoint	TLM-16	16	\$26,933.33	\$538.67	\$26,394.67	\$26,594.12	Contract Length	US
132-32	TurningPoint	TLM-17	17	\$28,616.67	\$572.33	\$28,044.33	\$28,256.26	Contract Length	US
132-32	TurningPoint	TLM-18	18	\$30,300.00	\$606.00	\$29,694.00	\$29,918.39	Contract Length	US
132-32	TurningPoint	TLM-19	19	\$31,983.33	\$639.67	\$31,343.67	\$31,580.52	Contract Length	US
132-32	TurningPoint	TLM-20	20	\$33,666.67	\$673.33	\$32,993.33	\$33,242.65	Contract Length	US
132-32	TurningPoint	TLM-21	21	\$35,350.00	\$707.00	\$34,643.00	\$34,904.79	Contract Length	US
132-32	TurningPoint	TLM-22	22	\$37,033.33	\$740.67	\$36,292.67	\$36,566.92	Contract Length	US
132-32	TurningPoint	TLM-23	23	\$38,716.67	\$774.33	\$37,942.33	\$38,229.05	Contract Length	US
132-32	TurningPoint	TLM-24	24	\$40,400.00	\$808.00	\$39,592.00	\$39,891.18	Contract Length	US
132-32	TurningPoint	TLM-25	25	\$42,083.33	\$841.67	\$41,241.67	\$41,553.32	Contract Length	US
132-32	TurningPoint	TLM-26	26	\$43,766.67	\$875.33	\$42,891.33	\$43,215.45	Contract Length	US
132-32	TurningPoint	TLM-27	27	\$45,450.00	\$909.00	\$44,541.00	\$44,877.58	Contract Length	US
132-32	TurningPoint	TLM-28	28	\$47,133.33	\$942.67	\$46,190.67	\$46,539.71	Contract Length	US
132-32	TurningPoint	TLM-29	29	\$48,816.67	\$976.33	\$47,840.33	\$48,201.85	Contract Length	US
132-32	TurningPoint	TLM-30	30	\$50,500.00	\$1,010.00	\$49,490.00	\$49,863.98	Contract Length	US
132-32	TurningPoint	TLM-31	31	\$52,183.33	\$1,043.67	\$51,139.67	\$51,526.11	Contract Length	US
132-32	TurningPoint	TLM-32	32	\$53,866.67	\$1,077.33	\$52,789.33	\$53,188.25	Contract Length	US
132-32	TurningPoint	TLM-33	33	\$55,550.00	\$1,111.00	\$54,439.00	\$54,850.38	Contract Length	US
132-32	TurningPoint	TLM-34	34	\$57,233.33	\$1,144.67	\$56,088.67	\$56,512.51	Contract Length	US
132-32	TurningPoint	TLM-35	35	\$58,916.67	\$1,178.33	\$57,738.33	\$58,174.64	Contract Length	US
132-32	TurningPoint	TLM-36	36	\$60,600.00	\$1,212.00	\$59,388.00	\$59,836.78	Contract Length	US
132-32	TurningPoint	TLM-37	37	\$62,283.33	\$1,245.67	\$61,037.67	\$61,498.91	Contract Length	US
132-32	TurningPoint	TLM-38	38	\$63,966.67	\$1,279.33	\$62,687.33	\$63,161.04	Contract Length	US
132-32	TurningPoint	TLM-39	39	\$65,650.00	\$1,313.00	\$64,337.00	\$64,823.17	Contract Length	US
132-32	TurningPoint	TLM-40	40	\$67,333.33	\$1,346.67	\$65,986.67	\$66,485.31	Contract Length	US
132-32	TurningPoint	TLM-41	41	\$69,016.67	\$1,380.33	\$67,636.33	\$68,147.44	Contract Length	US
132-32	TurningPoint	TLM-42	42	\$70,700.00	\$1,414.00	\$69,286.00	\$69,809.57	Contract Length	US
132-32	TurningPoint	TLM-43	43	\$72,383.33	\$1,447.67	\$70,935.67	\$71,471.70	Contract Length	US
132-32	TurningPoint	TLM-44	44	\$74,066.67	\$1,481.33	\$72,585.33	\$73,133.84	Contract Length	US
132-32	TurningPoint	TLM-45	45	\$75,750.00	\$1,515.00	\$74,235.00	\$74,795.97	Contract Length	US
132-32	TurningPoint	TLM-46	46	\$77,433.33	\$1,548.67	\$75,884.67	\$76,458.10	Contract Length	US
132-32	TurningPoint	TLM-47	47	\$79,116.67	\$1,582.33	\$77,534.33	\$78,120.24	Contract Length	US
132-32	TurningPoint	TLM-48	48	\$80,800.00	\$1,616.00	\$79,184.00	\$79,782.37	Contract Length	US
132-32	TurningPoint	TLM-49	49	\$82,483.33	\$1,649.67	\$80,833.67	\$81,444.50	Contract Length	US
132-32	TurningPoint	TLM-50	50	\$84,166.67	\$1,683.33	\$82,483.33	\$83,106.63	Contract Length	US

**NiOS Wired TLM – Monthly Recurring Fee – 1 Year Term (page 2)**

NiOS Wired Telecom Lifecycle Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (1 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (1 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TLM-51	51	\$85,850.00	\$1,717.00	\$84,133.00	\$84,768.77	Contract Length	US
132-32	TurningPoint	TLM-52	52	\$87,533.33	\$1,750.67	\$85,782.67	\$86,430.90	Contract Length	US
132-32	TurningPoint	TLM-53	53	\$89,216.67	\$1,784.33	\$87,432.33	\$88,093.03	Contract Length	US
132-32	TurningPoint	TLM-54	54	\$90,900.00	\$1,818.00	\$89,082.00	\$89,755.16	Contract Length	US
132-32	TurningPoint	TLM-55	55	\$92,583.33	\$1,851.67	\$90,731.67	\$91,417.30	Contract Length	US
132-32	TurningPoint	TLM-56	56	\$94,266.67	\$1,885.33	\$92,381.33	\$93,079.43	Contract Length	US
132-32	TurningPoint	TLM-57	57	\$95,950.00	\$1,919.00	\$94,031.00	\$94,741.56	Contract Length	US
132-32	TurningPoint	TLM-58	58	\$97,633.33	\$1,952.67	\$95,680.67	\$96,403.69	Contract Length	US
132-32	TurningPoint	TLM-59	59	\$99,316.67	\$1,986.33	\$97,330.33	\$98,065.83	Contract Length	US
132-32	TurningPoint	TLM-60	60	\$101,000.00	\$2,020.00	\$98,980.00	\$99,727.96	Contract Length	US
132-32	TurningPoint	TLM-61	61	\$102,683.33	\$2,053.67	\$100,629.67	\$101,390.09	Contract Length	US
132-32	TurningPoint	TLM-62	62	\$104,366.67	\$2,087.33	\$102,279.33	\$103,052.23	Contract Length	US
132-32	TurningPoint	TLM-63	63	\$106,050.00	\$2,121.00	\$103,929.00	\$104,714.36	Contract Length	US
132-32	TurningPoint	TLM-64	64	\$107,733.33	\$2,154.67	\$105,578.67	\$106,376.49	Contract Length	US
132-32	TurningPoint	TLM-65	65	\$109,416.67	\$2,188.33	\$107,228.33	\$108,038.62	Contract Length	US
132-32	TurningPoint	TLM-66	66	\$111,100.00	\$2,222.00	\$108,878.00	\$109,700.76	Contract Length	US
132-32	TurningPoint	TLM-67	67	\$112,783.33	\$2,255.67	\$110,527.67	\$111,362.89	Contract Length	US
132-32	TurningPoint	TLM-68	68	\$114,466.67	\$2,289.33	\$112,177.33	\$113,025.02	Contract Length	US
132-32	TurningPoint	TLM-69	69	\$116,150.00	\$2,323.00	\$113,827.00	\$114,687.15	Contract Length	US
132-32	TurningPoint	TLM-70	70	\$117,833.33	\$2,356.67	\$115,476.67	\$116,349.29	Contract Length	US
132-32	TurningPoint	TLM-71	71	\$119,516.67	\$2,390.33	\$117,126.33	\$118,011.42	Contract Length	US
132-32	TurningPoint	TLM-72	72	\$121,200.00	\$2,424.00	\$118,776.00	\$119,673.55	Contract Length	US
132-32	TurningPoint	TLM-73	73	\$122,883.33	\$2,457.67	\$120,425.67	\$121,335.68	Contract Length	US
132-32	TurningPoint	TLM-74	74	\$124,566.67	\$2,491.33	\$122,075.33	\$122,997.82	Contract Length	US
132-32	TurningPoint	TLM-75	75	\$126,250.00	\$2,525.00	\$123,725.00	\$124,659.95	Contract Length	US

## NiOS Wired TLM – Monthly Recurring Fee – 3 Year Term (page 1)

NiOS Wired Telecom Lifecycle Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (3 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (3 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TLM-5	5	\$7,583.33	\$151.67	\$7,431.67	\$7,487.83	Contract Length	US
132-32	TurningPoint	TLM-6	6	\$9,100.00	\$182.00	\$8,918.00	\$8,985.39	Contract Length	US
132-32	TurningPoint	TLM-7	7	\$10,616.67	\$212.33	\$10,404.33	\$10,482.96	Contract Length	US
132-32	TurningPoint	TLM-8	8	\$12,133.33	\$242.67	\$11,890.67	\$11,980.52	Contract Length	US
132-32	TurningPoint	TLM-9	9	\$13,650.00	\$273.00	\$13,377.00	\$13,478.09	Contract Length	US
132-32	TurningPoint	TLM-10	10	\$15,166.67	\$303.33	\$14,863.33	\$14,975.65	Contract Length	US
132-32	TurningPoint	TLM-11	11	\$16,683.33	\$333.67	\$16,349.67	\$16,473.22	Contract Length	US
132-32	TurningPoint	TLM-12	12	\$18,200.00	\$364.00	\$17,836.00	\$17,970.78	Contract Length	US
132-32	TurningPoint	TLM-13	13	\$19,716.67	\$394.33	\$19,322.33	\$19,468.35	Contract Length	US
132-32	TurningPoint	TLM-14	14	\$21,233.33	\$424.67	\$20,808.67	\$20,965.91	Contract Length	US
132-32	TurningPoint	TLM-15	15	\$22,750.00	\$455.00	\$22,295.00	\$22,463.48	Contract Length	US
132-32	TurningPoint	TLM-16	16	\$24,266.67	\$485.33	\$23,781.33	\$23,961.04	Contract Length	US
132-32	TurningPoint	TLM-17	17	\$25,783.33	\$515.67	\$25,267.67	\$25,458.61	Contract Length	US
132-32	TurningPoint	TLM-18	18	\$27,300.00	\$546.00	\$26,754.00	\$26,956.17	Contract Length	US
132-32	TurningPoint	TLM-19	19	\$28,816.67	\$576.33	\$28,240.33	\$28,453.74	Contract Length	US
132-32	TurningPoint	TLM-20	20	\$30,333.33	\$606.67	\$29,726.67	\$29,951.30	Contract Length	US
132-32	TurningPoint	TLM-21	21	\$31,850.00	\$637.00	\$31,213.00	\$31,448.87	Contract Length	US
132-32	TurningPoint	TLM-22	22	\$33,366.67	\$667.33	\$32,699.33	\$32,946.43	Contract Length	US
132-32	TurningPoint	TLM-23	23	\$34,883.33	\$697.67	\$34,185.67	\$34,444.00	Contract Length	US
132-32	TurningPoint	TLM-24	24	\$36,400.00	\$728.00	\$35,672.00	\$35,941.56	Contract Length	US
132-32	TurningPoint	TLM-25	25	\$37,916.67	\$758.33	\$37,158.33	\$37,439.13	Contract Length	US
132-32	TurningPoint	TLM-26	26	\$39,433.33	\$788.67	\$38,644.67	\$38,936.69	Contract Length	US
132-32	TurningPoint	TLM-27	27	\$40,950.00	\$819.00	\$40,131.00	\$40,434.26	Contract Length	US
132-32	TurningPoint	TLM-28	28	\$42,466.67	\$849.33	\$41,617.33	\$41,931.82	Contract Length	US
132-32	TurningPoint	TLM-29	29	\$43,983.33	\$879.67	\$43,103.67	\$43,429.39	Contract Length	US
132-32	TurningPoint	TLM-30	30	\$45,500.00	\$910.00	\$44,590.00	\$44,926.95	Contract Length	US
132-32	TurningPoint	TLM-31	31	\$47,016.67	\$940.33	\$46,076.33	\$46,424.52	Contract Length	US
132-32	TurningPoint	TLM-32	32	\$48,533.33	\$970.67	\$47,562.67	\$47,922.08	Contract Length	US
132-32	TurningPoint	TLM-33	33	\$50,050.00	\$1,001.00	\$49,049.00	\$49,419.65	Contract Length	US
132-32	TurningPoint	TLM-34	34	\$51,566.67	\$1,031.33	\$50,535.33	\$50,917.21	Contract Length	US
132-32	TurningPoint	TLM-35	35	\$53,083.33	\$1,061.67	\$52,021.67	\$52,414.78	Contract Length	US
132-32	TurningPoint	TLM-36	36	\$54,600.00	\$1,092.00	\$53,508.00	\$53,912.34	Contract Length	US
132-32	TurningPoint	TLM-37	37	\$56,116.67	\$1,122.33	\$54,994.33	\$55,409.91	Contract Length	US
132-32	TurningPoint	TLM-38	38	\$57,633.33	\$1,152.67	\$56,480.67	\$56,907.47	Contract Length	US
132-32	TurningPoint	TLM-39	39	\$59,150.00	\$1,183.00	\$57,967.00	\$58,405.04	Contract Length	US
132-32	TurningPoint	TLM-40	40	\$60,666.67	\$1,213.33	\$59,453.33	\$59,902.60	Contract Length	US
132-32	TurningPoint	TLM-41	41	\$62,183.33	\$1,243.67	\$60,939.67	\$61,400.17	Contract Length	US
132-32	TurningPoint	TLM-42	42	\$63,700.00	\$1,274.00	\$62,426.00	\$62,897.73	Contract Length	US
132-32	TurningPoint	TLM-43	43	\$65,216.67	\$1,304.33	\$63,912.33	\$64,395.30	Contract Length	US
132-32	TurningPoint	TLM-44	44	\$66,733.33	\$1,334.67	\$65,398.67	\$65,892.86	Contract Length	US
132-32	TurningPoint	TLM-45	45	\$68,250.00	\$1,365.00	\$66,885.00	\$67,390.43	Contract Length	US
132-32	TurningPoint	TLM-46	46	\$69,766.67	\$1,395.33	\$68,371.33	\$68,887.99	Contract Length	US
132-32	TurningPoint	TLM-47	47	\$71,283.33	\$1,425.67	\$69,857.67	\$70,385.56	Contract Length	US
132-32	TurningPoint	TLM-48	48	\$72,800.00	\$1,456.00	\$71,344.00	\$71,883.12	Contract Length	US
132-32	TurningPoint	TLM-49	49	\$74,316.67	\$1,486.33	\$72,830.33	\$73,380.69	Contract Length	US
132-32	TurningPoint	TLM-50	50	\$75,833.33	\$1,516.67	\$74,316.67	\$74,878.25	Contract Length	US

## NiOS Wired TLM – Monthly Recurring Fee – 3 Year Term (page 2)

NiOS Wired Telecom Lifecycle Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (3 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (3 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TLM-51	51	\$77,350.00	\$1,547.00	\$75,803.00	\$76,375.82	Contract Length	US
132-32	TurningPoint	TLM-52	52	\$78,866.67	\$1,577.33	\$77,289.33	\$77,873.38	Contract Length	US
132-32	TurningPoint	TLM-53	53	\$80,383.33	\$1,607.67	\$78,775.67	\$79,370.95	Contract Length	US
132-32	TurningPoint	TLM-54	54	\$81,900.00	\$1,638.00	\$80,262.00	\$80,868.51	Contract Length	US
132-32	TurningPoint	TLM-55	55	\$83,416.67	\$1,668.33	\$81,748.33	\$82,366.08	Contract Length	US
132-32	TurningPoint	TLM-56	56	\$84,933.33	\$1,698.67	\$83,234.67	\$83,863.64	Contract Length	US
132-32	TurningPoint	TLM-57	57	\$86,450.00	\$1,729.00	\$84,721.00	\$85,361.21	Contract Length	US
132-32	TurningPoint	TLM-58	58	\$87,966.67	\$1,759.33	\$86,207.33	\$86,858.77	Contract Length	US
132-32	TurningPoint	TLM-59	59	\$89,483.33	\$1,789.67	\$87,693.67	\$88,356.34	Contract Length	US
132-32	TurningPoint	TLM-60	60	\$91,000.00	\$1,820.00	\$89,180.00	\$89,853.90	Contract Length	US
132-32	TurningPoint	TLM-61	61	\$92,516.67	\$1,850.33	\$90,666.33	\$91,351.47	Contract Length	US
132-32	TurningPoint	TLM-62	62	\$94,033.33	\$1,880.67	\$92,152.67	\$92,849.03	Contract Length	US
132-32	TurningPoint	TLM-63	63	\$95,550.00	\$1,911.00	\$93,639.00	\$94,346.60	Contract Length	US
132-32	TurningPoint	TLM-64	64	\$97,066.67	\$1,941.33	\$95,125.33	\$95,844.16	Contract Length	US
132-32	TurningPoint	TLM-65	65	\$98,583.33	\$1,971.67	\$96,611.67	\$97,341.73	Contract Length	US
132-32	TurningPoint	TLM-66	66	\$100,100.00	\$2,002.00	\$98,098.00	\$98,839.29	Contract Length	US
132-32	TurningPoint	TLM-67	67	\$101,616.67	\$2,032.33	\$99,584.33	\$100,336.86	Contract Length	US
132-32	TurningPoint	TLM-68	68	\$103,133.33	\$2,062.67	\$101,070.67	\$101,834.42	Contract Length	US
132-32	TurningPoint	TLM-69	69	\$104,650.00	\$2,093.00	\$102,557.00	\$103,331.99	Contract Length	US
132-32	TurningPoint	TLM-70	70	\$106,166.67	\$2,123.33	\$104,043.33	\$104,829.55	Contract Length	US
132-32	TurningPoint	TLM-71	71	\$107,683.33	\$2,153.67	\$105,529.67	\$106,327.12	Contract Length	US
132-32	TurningPoint	TLM-72	72	\$109,200.00	\$2,184.00	\$107,016.00	\$107,824.69	Contract Length	US
132-32	TurningPoint	TLM-73	73	\$110,716.67	\$2,214.33	\$108,502.33	\$109,322.25	Contract Length	US
132-32	TurningPoint	TLM-74	74	\$112,233.33	\$2,244.67	\$109,988.67	\$110,819.82	Contract Length	US
132-32	TurningPoint	TLM-75	75	\$113,750.00	\$2,275.00	\$111,475.00	\$112,317.38	Contract Length	US

## NiOS Wired TLM – Monthly Recurring Fee – 4 Year Term (page 1)

NiOS Wired Telecom Lifecycle Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (4 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (4 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TLM-5	5	\$7,166.67	\$143.33	\$7,023.33	\$7,076.41	Contract Length	US
132-32	TurningPoint	TLM-6	6	\$8,600.00	\$172.00	\$8,428.00	\$8,491.69	Contract Length	US
132-32	TurningPoint	TLM-7	7	\$10,033.33	\$200.67	\$9,832.67	\$9,906.97	Contract Length	US
132-32	TurningPoint	TLM-8	8	\$11,466.67	\$229.33	\$11,237.33	\$11,322.25	Contract Length	US
132-32	TurningPoint	TLM-9	9	\$12,900.00	\$258.00	\$12,642.00	\$12,737.53	Contract Length	US
132-32	TurningPoint	TLM-10	10	\$14,333.33	\$286.67	\$14,046.67	\$14,152.81	Contract Length	US
132-32	TurningPoint	TLM-11	11	\$15,766.67	\$315.33	\$15,451.33	\$15,568.09	Contract Length	US
132-32	TurningPoint	TLM-12	12	\$17,200.00	\$344.00	\$16,856.00	\$16,983.38	Contract Length	US
132-32	TurningPoint	TLM-13	13	\$18,633.33	\$372.67	\$18,260.67	\$18,398.66	Contract Length	US
132-32	TurningPoint	TLM-14	14	\$20,066.67	\$401.33	\$19,665.33	\$19,813.94	Contract Length	US
132-32	TurningPoint	TLM-15	15	\$21,500.00	\$430.00	\$21,070.00	\$21,229.22	Contract Length	US
132-32	TurningPoint	TLM-16	16	\$22,933.33	\$458.67	\$22,474.67	\$22,644.50	Contract Length	US
132-32	TurningPoint	TLM-17	17	\$24,366.67	\$487.33	\$23,879.33	\$24,059.78	Contract Length	US
132-32	TurningPoint	TLM-18	18	\$25,800.00	\$516.00	\$25,284.00	\$25,475.06	Contract Length	US
132-32	TurningPoint	TLM-19	19	\$27,233.33	\$544.67	\$26,688.67	\$26,890.34	Contract Length	US
132-32	TurningPoint	TLM-20	20	\$28,666.67	\$573.33	\$28,093.33	\$28,305.63	Contract Length	US
132-32	TurningPoint	TLM-21	21	\$30,100.00	\$602.00	\$29,498.00	\$29,720.91	Contract Length	US
132-32	TurningPoint	TLM-22	22	\$31,533.33	\$630.67	\$30,902.67	\$31,136.19	Contract Length	US
132-32	TurningPoint	TLM-23	23	\$32,966.67	\$659.33	\$32,307.33	\$32,551.47	Contract Length	US
132-32	TurningPoint	TLM-24	24	\$34,400.00	\$688.00	\$33,712.00	\$33,966.75	Contract Length	US
132-32	TurningPoint	TLM-25	25	\$35,833.33	\$716.67	\$35,116.67	\$35,382.03	Contract Length	US
132-32	TurningPoint	TLM-26	26	\$37,266.67	\$745.33	\$36,521.33	\$36,797.31	Contract Length	US
132-32	TurningPoint	TLM-27	27	\$38,700.00	\$774.00	\$37,926.00	\$38,212.59	Contract Length	US
132-32	TurningPoint	TLM-28	28	\$40,133.33	\$802.67	\$39,330.67	\$39,627.88	Contract Length	US
132-32	TurningPoint	TLM-29	29	\$41,566.67	\$831.33	\$40,735.33	\$41,043.16	Contract Length	US
132-32	TurningPoint	TLM-30	30	\$43,000.00	\$860.00	\$42,140.00	\$42,458.44	Contract Length	US
132-32	TurningPoint	TLM-31	31	\$44,433.33	\$888.67	\$43,544.67	\$43,873.72	Contract Length	US
132-32	TurningPoint	TLM-32	32	\$45,866.67	\$917.33	\$44,949.33	\$45,289.00	Contract Length	US
132-32	TurningPoint	TLM-33	33	\$47,300.00	\$946.00	\$46,354.00	\$46,704.28	Contract Length	US
132-32	TurningPoint	TLM-34	34	\$48,733.33	\$974.67	\$47,758.67	\$48,119.56	Contract Length	US
132-32	TurningPoint	TLM-35	35	\$50,166.67	\$1,003.33	\$49,163.33	\$49,534.84	Contract Length	US
132-32	TurningPoint	TLM-36	36	\$51,600.00	\$1,032.00	\$50,568.00	\$50,950.13	Contract Length	US
132-32	TurningPoint	TLM-37	37	\$53,033.33	\$1,060.67	\$51,972.67	\$52,365.41	Contract Length	US
132-32	TurningPoint	TLM-38	38	\$54,466.67	\$1,089.33	\$53,377.33	\$53,780.69	Contract Length	US
132-32	TurningPoint	TLM-39	39	\$55,900.00	\$1,118.00	\$54,782.00	\$55,195.97	Contract Length	US
132-32	TurningPoint	TLM-40	40	\$57,333.33	\$1,146.67	\$56,186.67	\$56,611.25	Contract Length	US
132-32	TurningPoint	TLM-41	41	\$58,766.67	\$1,175.33	\$57,591.33	\$58,026.53	Contract Length	US
132-32	TurningPoint	TLM-42	42	\$60,200.00	\$1,204.00	\$58,996.00	\$59,441.81	Contract Length	US
132-32	TurningPoint	TLM-43	43	\$61,633.33	\$1,232.67	\$60,400.67	\$60,857.09	Contract Length	US
132-32	TurningPoint	TLM-44	44	\$63,066.67	\$1,261.33	\$61,805.33	\$62,272.38	Contract Length	US
132-32	TurningPoint	TLM-45	45	\$64,500.00	\$1,290.00	\$63,210.00	\$63,687.66	Contract Length	US
132-32	TurningPoint	TLM-46	46	\$65,933.33	\$1,318.67	\$64,614.67	\$65,102.94	Contract Length	US
132-32	TurningPoint	TLM-47	47	\$67,366.67	\$1,347.33	\$66,019.33	\$66,518.22	Contract Length	US
132-32	TurningPoint	TLM-48	48	\$68,800.00	\$1,376.00	\$67,424.00	\$67,933.50	Contract Length	US
132-32	TurningPoint	TLM-49	49	\$70,233.33	\$1,404.67	\$68,828.67	\$69,348.78	Contract Length	US
132-32	TurningPoint	TLM-50	50	\$71,666.67	\$1,433.33	\$70,233.33	\$70,764.06	Contract Length	US

## NiOS Wired TLM – Monthly Recurring Fee – 4 Year Term (page 2)

NiOS Wired Telecom Lifecycle Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (4 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (4 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TLM-51	51	\$73,100.00	\$1,462.00	\$71,638.00	\$72,179.35	Contract Length	US
132-32	TurningPoint	TLM-52	52	\$74,533.33	\$1,490.67	\$73,042.67	\$73,594.63	Contract Length	US
132-32	TurningPoint	TLM-53	53	\$75,966.67	\$1,519.33	\$74,447.33	\$75,009.91	Contract Length	US
132-32	TurningPoint	TLM-54	54	\$77,400.00	\$1,548.00	\$75,852.00	\$76,425.19	Contract Length	US
132-32	TurningPoint	TLM-55	55	\$78,833.33	\$1,576.67	\$77,256.67	\$77,840.47	Contract Length	US
132-32	TurningPoint	TLM-56	56	\$80,266.67	\$1,605.33	\$78,661.33	\$79,255.75	Contract Length	US
132-32	TurningPoint	TLM-57	57	\$81,700.00	\$1,634.00	\$80,066.00	\$80,671.03	Contract Length	US
132-32	TurningPoint	TLM-58	58	\$83,133.33	\$1,662.67	\$81,470.67	\$82,086.31	Contract Length	US
132-32	TurningPoint	TLM-59	59	\$84,566.67	\$1,691.33	\$82,875.33	\$83,501.60	Contract Length	US
132-32	TurningPoint	TLM-60	60	\$86,000.00	\$1,720.00	\$84,280.00	\$84,916.88	Contract Length	US
132-32	TurningPoint	TLM-61	61	\$87,433.33	\$1,748.67	\$85,684.67	\$86,332.16	Contract Length	US
132-32	TurningPoint	TLM-62	62	\$88,866.67	\$1,777.33	\$87,089.33	\$87,747.44	Contract Length	US
132-32	TurningPoint	TLM-63	63	\$90,300.00	\$1,806.00	\$88,494.00	\$89,162.72	Contract Length	US
132-32	TurningPoint	TLM-64	64	\$91,733.33	\$1,834.67	\$89,898.67	\$90,578.00	Contract Length	US
132-32	TurningPoint	TLM-65	65	\$93,166.67	\$1,863.33	\$91,303.33	\$91,993.28	Contract Length	US
132-32	TurningPoint	TLM-66	66	\$94,600.00	\$1,892.00	\$92,708.00	\$93,408.56	Contract Length	US
132-32	TurningPoint	TLM-67	67	\$96,033.33	\$1,920.67	\$94,112.67	\$94,823.85	Contract Length	US
132-32	TurningPoint	TLM-68	68	\$97,466.67	\$1,949.33	\$95,517.33	\$96,239.13	Contract Length	US
132-32	TurningPoint	TLM-69	69	\$98,900.00	\$1,978.00	\$96,922.00	\$97,654.41	Contract Length	US
132-32	TurningPoint	TLM-70	70	\$100,333.33	\$2,006.67	\$98,326.67	\$99,069.69	Contract Length	US
132-32	TurningPoint	TLM-71	71	\$101,766.67	\$2,035.33	\$99,731.33	\$100,484.97	Contract Length	US
132-32	TurningPoint	TLM-72	72	\$103,200.00	\$2,064.00	\$101,136.00	\$101,900.25	Contract Length	US
132-32	TurningPoint	TLM-73	73	\$104,633.33	\$2,092.67	\$102,540.67	\$103,315.53	Contract Length	US
132-32	TurningPoint	TLM-74	74	\$106,066.67	\$2,121.33	\$103,945.33	\$104,730.81	Contract Length	US
132-32	TurningPoint	TLM-75	75	\$107,500.00	\$2,150.00	\$105,350.00	\$106,146.10	Contract Length	US

## NiOS Wired TLM – Monthly Recurring Fee – 5 Year Term (page 1)

NiOS Wired Telecom Lifecycle Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (5 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (5 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TLM-5	5	\$6,750.00	\$135.00	\$6,615.00	\$6,664.99	Contract Length	US
132-32	TurningPoint	TLM-6	6	\$8,100.00	\$162.00	\$7,938.00	\$7,997.98	Contract Length	US
132-32	TurningPoint	TLM-7	7	\$9,450.00	\$189.00	\$9,261.00	\$9,330.98	Contract Length	US
132-32	TurningPoint	TLM-8	8	\$10,800.00	\$216.00	\$10,584.00	\$10,663.98	Contract Length	US
132-32	TurningPoint	TLM-9	9	\$12,150.00	\$243.00	\$11,907.00	\$11,996.98	Contract Length	US
132-32	TurningPoint	TLM-10	10	\$13,500.00	\$270.00	\$13,230.00	\$13,329.97	Contract Length	US
132-32	TurningPoint	TLM-11	11	\$14,850.00	\$297.00	\$14,553.00	\$14,662.97	Contract Length	US
132-32	TurningPoint	TLM-12	12	\$16,200.00	\$324.00	\$15,876.00	\$15,995.97	Contract Length	US
132-32	TurningPoint	TLM-13	13	\$17,550.00	\$351.00	\$17,199.00	\$17,328.97	Contract Length	US
132-32	TurningPoint	TLM-14	14	\$18,900.00	\$378.00	\$18,522.00	\$18,661.96	Contract Length	US
132-32	TurningPoint	TLM-15	15	\$20,250.00	\$405.00	\$19,845.00	\$19,994.96	Contract Length	US
132-32	TurningPoint	TLM-16	16	\$21,600.00	\$432.00	\$21,168.00	\$21,327.96	Contract Length	US
132-32	TurningPoint	TLM-17	17	\$22,950.00	\$459.00	\$22,491.00	\$22,660.96	Contract Length	US
132-32	TurningPoint	TLM-18	18	\$24,300.00	\$486.00	\$23,814.00	\$23,993.95	Contract Length	US
132-32	TurningPoint	TLM-19	19	\$25,650.00	\$513.00	\$25,137.00	\$25,326.95	Contract Length	US
132-32	TurningPoint	TLM-20	20	\$27,000.00	\$540.00	\$26,460.00	\$26,659.95	Contract Length	US
132-32	TurningPoint	TLM-21	21	\$28,350.00	\$567.00	\$27,783.00	\$27,992.95	Contract Length	US
132-32	TurningPoint	TLM-22	22	\$29,700.00	\$594.00	\$29,106.00	\$29,325.94	Contract Length	US
132-32	TurningPoint	TLM-23	23	\$31,050.00	\$621.00	\$30,429.00	\$30,658.94	Contract Length	US
132-32	TurningPoint	TLM-24	24	\$32,400.00	\$648.00	\$31,752.00	\$31,991.94	Contract Length	US
132-32	TurningPoint	TLM-25	25	\$33,750.00	\$675.00	\$33,075.00	\$33,324.94	Contract Length	US
132-32	TurningPoint	TLM-26	26	\$35,100.00	\$702.00	\$34,398.00	\$34,657.93	Contract Length	US
132-32	TurningPoint	TLM-27	27	\$36,450.00	\$729.00	\$35,721.00	\$35,990.93	Contract Length	US
132-32	TurningPoint	TLM-28	28	\$37,800.00	\$756.00	\$37,044.00	\$37,323.93	Contract Length	US
132-32	TurningPoint	TLM-29	29	\$39,150.00	\$783.00	\$38,367.00	\$38,656.93	Contract Length	US
132-32	TurningPoint	TLM-30	30	\$40,500.00	\$810.00	\$39,690.00	\$39,989.92	Contract Length	US
132-32	TurningPoint	TLM-31	31	\$41,850.00	\$837.00	\$41,013.00	\$41,322.92	Contract Length	US
132-32	TurningPoint	TLM-32	32	\$43,200.00	\$864.00	\$42,336.00	\$42,655.92	Contract Length	US
132-32	TurningPoint	TLM-33	33	\$44,550.00	\$891.00	\$43,659.00	\$43,988.92	Contract Length	US
132-32	TurningPoint	TLM-34	34	\$45,900.00	\$918.00	\$44,982.00	\$45,321.91	Contract Length	US
132-32	TurningPoint	TLM-35	35	\$47,250.00	\$945.00	\$46,305.00	\$46,654.91	Contract Length	US
132-32	TurningPoint	TLM-36	36	\$48,600.00	\$972.00	\$47,628.00	\$47,987.91	Contract Length	US
132-32	TurningPoint	TLM-37	37	\$49,950.00	\$999.00	\$48,951.00	\$49,320.91	Contract Length	US
132-32	TurningPoint	TLM-38	38	\$51,300.00	\$1,026.00	\$50,274.00	\$50,653.90	Contract Length	US
132-32	TurningPoint	TLM-39	39	\$52,650.00	\$1,053.00	\$51,597.00	\$51,986.90	Contract Length	US
132-32	TurningPoint	TLM-40	40	\$54,000.00	\$1,080.00	\$52,920.00	\$53,319.90	Contract Length	US
132-32	TurningPoint	TLM-41	41	\$55,350.00	\$1,107.00	\$54,243.00	\$54,652.90	Contract Length	US
132-32	TurningPoint	TLM-42	42	\$56,700.00	\$1,134.00	\$55,566.00	\$55,985.89	Contract Length	US
132-32	TurningPoint	TLM-43	43	\$58,050.00	\$1,161.00	\$56,889.00	\$57,318.89	Contract Length	US
132-32	TurningPoint	TLM-44	44	\$59,400.00	\$1,188.00	\$58,212.00	\$58,651.89	Contract Length	US
132-32	TurningPoint	TLM-45	45	\$60,750.00	\$1,215.00	\$59,535.00	\$59,984.89	Contract Length	US
132-32	TurningPoint	TLM-46	46	\$62,100.00	\$1,242.00	\$60,858.00	\$61,317.88	Contract Length	US
132-32	TurningPoint	TLM-47	47	\$63,450.00	\$1,269.00	\$62,181.00	\$62,650.88	Contract Length	US
132-32	TurningPoint	TLM-48	48	\$64,800.00	\$1,296.00	\$63,504.00	\$63,983.88	Contract Length	US
132-32	TurningPoint	TLM-49	49	\$66,150.00	\$1,323.00	\$64,827.00	\$65,316.88	Contract Length	US
132-32	TurningPoint	TLM-50	50	\$67,500.00	\$1,350.00	\$66,150.00	\$66,649.87	Contract Length	US

## NiOS Wired TLM – Monthly Recurring Fee – 5 Year Term (page 2)

NiOS Wired Telecom Lifecycle Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (5 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (5 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TLM-51	51	\$68,850.00	\$1,377.00	\$67,473.00	\$67,982.87	Contract Length	US
132-32	TurningPoint	TLM-52	52	\$70,200.00	\$1,404.00	\$68,796.00	\$69,315.87	Contract Length	US
132-32	TurningPoint	TLM-53	53	\$71,550.00	\$1,431.00	\$70,119.00	\$70,648.87	Contract Length	US
132-32	TurningPoint	TLM-54	54	\$72,900.00	\$1,458.00	\$71,442.00	\$71,981.86	Contract Length	US
132-32	TurningPoint	TLM-55	55	\$74,250.00	\$1,485.00	\$72,765.00	\$73,314.86	Contract Length	US
132-32	TurningPoint	TLM-56	56	\$75,600.00	\$1,512.00	\$74,088.00	\$74,647.86	Contract Length	US
132-32	TurningPoint	TLM-57	57	\$76,950.00	\$1,539.00	\$75,411.00	\$75,980.86	Contract Length	US
132-32	TurningPoint	TLM-58	58	\$78,300.00	\$1,566.00	\$76,734.00	\$77,313.85	Contract Length	US
132-32	TurningPoint	TLM-59	59	\$79,650.00	\$1,593.00	\$78,057.00	\$78,646.85	Contract Length	US
132-32	TurningPoint	TLM-60	60	\$81,000.00	\$1,620.00	\$79,380.00	\$79,979.85	Contract Length	US
132-32	TurningPoint	TLM-61	61	\$82,350.00	\$1,647.00	\$80,703.00	\$81,312.85	Contract Length	US
132-32	TurningPoint	TLM-62	62	\$83,700.00	\$1,674.00	\$82,026.00	\$82,645.84	Contract Length	US
132-32	TurningPoint	TLM-63	63	\$85,050.00	\$1,701.00	\$83,349.00	\$83,978.84	Contract Length	US
132-32	TurningPoint	TLM-64	64	\$86,400.00	\$1,728.00	\$84,672.00	\$85,311.84	Contract Length	US
132-32	TurningPoint	TLM-65	65	\$87,750.00	\$1,755.00	\$85,995.00	\$86,644.84	Contract Length	US
132-32	TurningPoint	TLM-66	66	\$89,100.00	\$1,782.00	\$87,318.00	\$87,977.83	Contract Length	US
132-32	TurningPoint	TLM-67	67	\$90,450.00	\$1,809.00	\$88,641.00	\$89,310.83	Contract Length	US
132-32	TurningPoint	TLM-68	68	\$91,800.00	\$1,836.00	\$89,964.00	\$90,643.83	Contract Length	US
132-32	TurningPoint	TLM-69	69	\$93,150.00	\$1,863.00	\$91,287.00	\$91,976.83	Contract Length	US
132-32	TurningPoint	TLM-70	70	\$94,500.00	\$1,890.00	\$92,610.00	\$93,309.82	Contract Length	US
132-32	TurningPoint	TLM-71	71	\$95,850.00	\$1,917.00	\$93,933.00	\$94,642.82	Contract Length	US
132-32	TurningPoint	TLM-72	72	\$97,200.00	\$1,944.00	\$95,256.00	\$95,975.82	Contract Length	US
132-32	TurningPoint	TLM-73	73	\$98,550.00	\$1,971.00	\$96,579.00	\$97,308.82	Contract Length	US
132-32	TurningPoint	TLM-74	74	\$99,900.00	\$1,998.00	\$97,902.00	\$98,641.81	Contract Length	US
132-32	TurningPoint	TLM-75	75	\$101,250.00	\$2,025.00	\$99,225.00	\$99,974.81	Contract Length	US

### Base Configuration Add-Ons

Monthly Recurring Rate									
Item	Manufacturer	Product Number	Description	Retail Price	GSA Discount	Net	Proposed GSA Price w/IFF	Warranty	COO
Add On Cost									
132-32	TurningPoint	TLM-PC	Each Additional Product Catalogue and Billing Format	\$1,020.00	\$20.40	\$999.60	\$1,007.15	Contract Length	US
132-32	TurningPoint	TLM-INT	Each Additional Online Supplier Interface (eBonding)	\$7,650.00	\$153.00	\$7,497.00	\$7,553.65	Contract Length	US

## NiOS Wired Order & Inventory Management Solution – Monthly Recurring Fee – 1 Year Term (page 1)

NiOS Wired Order & Inventory Management solution - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (1 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (1 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	OIM-5	5	\$5,000.00	\$100.00	\$4,900.00	\$4,937.03	Contract Length	US
132-32	TurningPoint	OIM-6	6	\$6,000.00	\$120.00	\$5,880.00	\$5,924.43	Contract Length	US
132-32	TurningPoint	OIM-7	7	\$7,000.00	\$140.00	\$6,860.00	\$14,000.00	Contract Length	US
132-32	TurningPoint	OIM-8	8	\$8,000.00	\$160.00	\$7,840.00	\$16,000.00	Contract Length	US
132-32	TurningPoint	OIM-9	9	\$9,000.00	\$180.00	\$8,820.00	\$18,000.00	Contract Length	US
132-32	TurningPoint	OIM-10	10	\$10,000.00	\$200.00	\$9,800.00	\$20,000.00	Contract Length	US
132-32	TurningPoint	OIM-11	11	\$11,000.00	\$220.00	\$10,780.00	\$22,000.00	Contract Length	US
132-32	TurningPoint	OIM-12	12	\$12,000.00	\$240.00	\$11,760.00	\$24,000.00	Contract Length	US
132-32	TurningPoint	OIM-13	13	\$13,000.00	\$260.00	\$12,740.00	\$26,000.00	Contract Length	US
132-32	TurningPoint	OIM-14	14	\$14,000.00	\$280.00	\$13,720.00	\$28,000.00	Contract Length	US
132-32	TurningPoint	OIM-15	15	\$15,000.00	\$300.00	\$14,700.00	\$30,000.00	Contract Length	US
132-32	TurningPoint	OIM-16	16	\$16,000.00	\$320.00	\$15,680.00	\$32,000.00	Contract Length	US
132-32	TurningPoint	OIM-17	17	\$17,000.00	\$340.00	\$16,660.00	\$34,000.00	Contract Length	US
132-32	TurningPoint	OIM-18	18	\$18,000.00	\$360.00	\$17,640.00	\$36,000.00	Contract Length	US
132-32	TurningPoint	OIM-19	19	\$19,000.00	\$380.00	\$18,620.00	\$38,000.00	Contract Length	US
132-32	TurningPoint	OIM-20	20	\$20,000.00	\$400.00	\$19,600.00	\$40,000.00	Contract Length	US
132-32	TurningPoint	OIM-21	21	\$21,000.00	\$420.00	\$20,580.00	\$42,000.00	Contract Length	US
132-32	TurningPoint	OIM-22	22	\$22,000.00	\$440.00	\$21,560.00	\$44,000.00	Contract Length	US
132-32	TurningPoint	OIM-23	23	\$23,000.00	\$460.00	\$22,540.00	\$46,000.00	Contract Length	US
132-32	TurningPoint	OIM-24	24	\$24,000.00	\$480.00	\$23,520.00	\$48,000.00	Contract Length	US
132-32	TurningPoint	OIM-25	25	\$25,000.00	\$500.00	\$24,500.00	\$50,000.00	Contract Length	US
132-32	TurningPoint	OIM-26	26	\$26,000.00	\$520.00	\$25,480.00	\$52,000.00	Contract Length	US
132-32	TurningPoint	OIM-27	27	\$27,000.00	\$540.00	\$26,460.00	\$54,000.00	Contract Length	US
132-32	TurningPoint	OIM-28	28	\$28,000.00	\$560.00	\$27,440.00	\$56,000.00	Contract Length	US
132-32	TurningPoint	OIM-29	29	\$29,000.00	\$580.00	\$28,420.00	\$58,000.00	Contract Length	US
132-32	TurningPoint	OIM-30	30	\$30,000.00	\$600.00	\$29,400.00	\$60,000.00	Contract Length	US
132-32	TurningPoint	OIM-31	31	\$31,000.00	\$620.00	\$30,380.00	\$62,000.00	Contract Length	US
132-32	TurningPoint	OIM-32	32	\$32,000.00	\$640.00	\$31,360.00	\$64,000.00	Contract Length	US
132-32	TurningPoint	OIM-33	33	\$33,000.00	\$660.00	\$32,340.00	\$66,000.00	Contract Length	US
132-32	TurningPoint	OIM-34	34	\$34,000.00	\$680.00	\$33,320.00	\$68,000.00	Contract Length	US
132-32	TurningPoint	OIM-35	35	\$35,000.00	\$700.00	\$34,300.00	\$70,000.00	Contract Length	US
132-32	TurningPoint	OIM-36	36	\$36,000.00	\$720.00	\$35,280.00	\$72,000.00	Contract Length	US
132-32	TurningPoint	OIM-37	37	\$37,000.00	\$740.00	\$36,260.00	\$74,000.00	Contract Length	US
132-32	TurningPoint	OIM-38	38	\$38,000.00	\$760.00	\$37,240.00	\$76,000.00	Contract Length	US
132-32	TurningPoint	OIM-39	39	\$39,000.00	\$780.00	\$38,220.00	\$78,000.00	Contract Length	US
132-32	TurningPoint	OIM-40	40	\$40,000.00	\$800.00	\$39,200.00	\$80,000.00	Contract Length	US
132-32	TurningPoint	OIM-41	41	\$41,000.00	\$820.00	\$40,180.00	\$82,000.00	Contract Length	US
132-32	TurningPoint	OIM-42	42	\$42,000.00	\$840.00	\$41,160.00	\$84,000.00	Contract Length	US
132-32	TurningPoint	OIM-43	43	\$43,000.00	\$860.00	\$42,140.00	\$86,000.00	Contract Length	US
132-32	TurningPoint	OIM-44	44	\$44,000.00	\$880.00	\$43,120.00	\$88,000.00	Contract Length	US
132-32	TurningPoint	OIM-45	45	\$45,000.00	\$900.00	\$44,100.00	\$90,000.00	Contract Length	US
132-32	TurningPoint	OIM-46	46	\$46,000.00	\$920.00	\$45,080.00	\$92,000.00	Contract Length	US
132-32	TurningPoint	OIM-47	47	\$47,000.00	\$940.00	\$46,060.00	\$94,000.00	Contract Length	US
132-32	TurningPoint	OIM-48	48	\$48,000.00	\$960.00	\$47,040.00	\$96,000.00	Contract Length	US
132-32	TurningPoint	OIM-49	49	\$49,000.00	\$980.00	\$48,020.00	\$98,000.00	Contract Length	US
132-32	TurningPoint	OIM-50	50	\$50,000.00	\$1,000.00	\$49,000.00	\$100,000.00	Contract Length	US

## NiOS Wired Order & Inventory Management Solution – Monthly Recurring Fee – 1 Year Term (page 2)

NiOS Wired Order & Inventory Management solution - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (1 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (1 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	OIM-51	51	\$51,000.00	\$1,020.00	\$49,980.00	\$50,357.68	Contract Length	US
132-32	TurningPoint	OIM-52	52	\$52,000.00	\$1,040.00	\$50,960.00	\$51,345.09	Contract Length	US
132-32	TurningPoint	OIM-53	53	\$53,000.00	\$1,060.00	\$51,940.00	\$52,332.49	Contract Length	US
132-32	TurningPoint	OIM-54	54	\$54,000.00	\$1,080.00	\$52,920.00	\$53,319.90	Contract Length	US
132-32	TurningPoint	OIM-55	55	\$55,000.00	\$1,100.00	\$53,900.00	\$54,307.30	Contract Length	US
132-32	TurningPoint	OIM-56	56	\$56,000.00	\$1,120.00	\$54,880.00	\$55,294.71	Contract Length	US
132-32	TurningPoint	OIM-57	57	\$57,000.00	\$1,140.00	\$55,860.00	\$56,282.12	Contract Length	US
132-32	TurningPoint	OIM-58	58	\$58,000.00	\$1,160.00	\$56,840.00	\$57,269.52	Contract Length	US
132-32	TurningPoint	OIM-59	59	\$59,000.00	\$1,180.00	\$57,820.00	\$58,256.93	Contract Length	US
132-32	TurningPoint	OIM-60	60	\$60,000.00	\$1,200.00	\$58,800.00	\$59,244.33	Contract Length	US
132-32	TurningPoint	OIM-61	61	\$61,000.00	\$1,220.00	\$59,780.00	\$60,231.74	Contract Length	US
132-32	TurningPoint	OIM-62	62	\$62,000.00	\$1,240.00	\$60,760.00	\$61,219.14	Contract Length	US
132-32	TurningPoint	OIM-63	63	\$63,000.00	\$1,260.00	\$61,740.00	\$62,206.55	Contract Length	US
132-32	TurningPoint	OIM-64	64	\$64,000.00	\$1,280.00	\$62,720.00	\$63,193.95	Contract Length	US
132-32	TurningPoint	OIM-65	65	\$65,000.00	\$1,300.00	\$63,700.00	\$64,181.36	Contract Length	US
132-32	TurningPoint	OIM-66	66	\$66,000.00	\$1,320.00	\$64,680.00	\$65,168.77	Contract Length	US
132-32	TurningPoint	OIM-67	67	\$67,000.00	\$1,340.00	\$65,660.00	\$66,156.17	Contract Length	US
132-32	TurningPoint	OIM-68	68	\$68,000.00	\$1,360.00	\$66,640.00	\$67,143.58	Contract Length	US
132-32	TurningPoint	OIM-69	69	\$69,000.00	\$1,380.00	\$67,620.00	\$68,130.98	Contract Length	US
132-32	TurningPoint	OIM-70	70	\$70,000.00	\$1,400.00	\$68,600.00	\$69,118.39	Contract Length	US
132-32	TurningPoint	OIM-71	71	\$71,000.00	\$1,420.00	\$69,580.00	\$70,105.79	Contract Length	US
132-32	TurningPoint	OIM-72	72	\$72,000.00	\$1,440.00	\$70,560.00	\$71,093.20	Contract Length	US
132-32	TurningPoint	OIM-73	73	\$73,000.00	\$1,460.00	\$71,540.00	\$72,080.60	Contract Length	US
132-32	TurningPoint	OIM-74	74	\$74,000.00	\$1,480.00	\$72,520.00	\$73,068.01	Contract Length	US
132-32	TurningPoint	OIM-75	75	\$75,000.00	\$1,500.00	\$73,500.00	\$74,055.42	Contract Length	US

## NiOS Wired Order & Inventory Management Solution – Monthly Recurring Fee – 3 Year Term (page 1)

NiOS Wired Order & Inventory Management solution - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (3 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (3 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	OIM-5	5	\$4,583.33	\$91.67	\$4,491.67	\$4,525.61	Contract Length	US
132-32	TurningPoint	OIM-6	6	\$5,500.00	\$110.00	\$5,390.00	\$5,430.73	Contract Length	US
132-32	TurningPoint	OIM-7	7	\$6,416.67	\$128.33	\$6,288.33	\$6,335.85	Contract Length	US
132-32	TurningPoint	OIM-8	8	\$7,333.33	\$146.67	\$7,186.67	\$7,240.97	Contract Length	US
132-32	TurningPoint	OIM-9	9	\$8,250.00	\$165.00	\$8,085.00	\$8,146.10	Contract Length	US
132-32	TurningPoint	OIM-10	10	\$9,166.67	\$183.33	\$8,983.33	\$9,051.22	Contract Length	US
132-32	TurningPoint	OIM-11	11	\$10,083.33	\$201.67	\$9,881.67	\$9,956.34	Contract Length	US
132-32	TurningPoint	OIM-12	12	\$11,000.00	\$220.00	\$10,780.00	\$10,861.46	Contract Length	US
132-32	TurningPoint	OIM-13	13	\$11,916.67	\$238.33	\$11,678.33	\$11,766.58	Contract Length	US
132-32	TurningPoint	OIM-14	14	\$12,833.33	\$256.67	\$12,576.67	\$12,671.70	Contract Length	US
132-32	TurningPoint	OIM-15	15	\$13,750.00	\$275.00	\$13,475.00	\$13,576.83	Contract Length	US
132-32	TurningPoint	OIM-16	16	\$14,666.67	\$293.33	\$14,373.33	\$14,481.95	Contract Length	US
132-32	TurningPoint	OIM-17	17	\$15,583.33	\$311.67	\$15,271.67	\$15,387.07	Contract Length	US
132-32	TurningPoint	OIM-18	18	\$16,500.00	\$330.00	\$16,170.00	\$16,292.19	Contract Length	US
132-32	TurningPoint	OIM-19	19	\$17,416.67	\$348.33	\$17,068.33	\$17,197.31	Contract Length	US
132-32	TurningPoint	OIM-20	20	\$18,333.33	\$366.67	\$17,966.67	\$18,102.43	Contract Length	US
132-32	TurningPoint	OIM-21	21	\$19,250.00	\$385.00	\$18,865.00	\$19,007.56	Contract Length	US
132-32	TurningPoint	OIM-22	22	\$20,166.67	\$403.33	\$19,763.33	\$19,912.68	Contract Length	US
132-32	TurningPoint	OIM-23	23	\$21,083.33	\$421.67	\$20,661.67	\$20,817.80	Contract Length	US
132-32	TurningPoint	OIM-24	24	\$22,000.00	\$440.00	\$21,560.00	\$21,722.92	Contract Length	US
132-32	TurningPoint	OIM-25	25	\$22,916.67	\$458.33	\$22,458.33	\$22,628.04	Contract Length	US
132-32	TurningPoint	OIM-26	26	\$23,833.33	\$476.67	\$23,356.67	\$23,533.17	Contract Length	US
132-32	TurningPoint	OIM-27	27	\$24,750.00	\$495.00	\$24,255.00	\$24,438.29	Contract Length	US
132-32	TurningPoint	OIM-28	28	\$25,666.67	\$513.33	\$25,153.33	\$25,343.41	Contract Length	US
132-32	TurningPoint	OIM-29	29	\$26,583.33	\$531.67	\$26,051.67	\$26,248.53	Contract Length	US
132-32	TurningPoint	OIM-30	30	\$27,500.00	\$550.00	\$26,950.00	\$27,153.65	Contract Length	US
132-32	TurningPoint	OIM-31	31	\$28,416.67	\$568.33	\$27,848.33	\$28,058.77	Contract Length	US
132-32	TurningPoint	OIM-32	32	\$29,333.33	\$586.67	\$28,746.67	\$28,963.90	Contract Length	US
132-32	TurningPoint	OIM-33	33	\$30,250.00	\$605.00	\$29,645.00	\$29,869.02	Contract Length	US
132-32	TurningPoint	OIM-34	34	\$31,166.67	\$623.33	\$30,543.33	\$30,774.14	Contract Length	US
132-32	TurningPoint	OIM-35	35	\$32,083.33	\$641.67	\$31,441.67	\$31,679.26	Contract Length	US
132-32	TurningPoint	OIM-36	36	\$33,000.00	\$660.00	\$32,340.00	\$32,584.38	Contract Length	US
132-32	TurningPoint	OIM-37	37	\$33,916.67	\$678.33	\$33,238.33	\$33,489.50	Contract Length	US
132-32	TurningPoint	OIM-38	38	\$34,833.33	\$696.67	\$34,136.67	\$34,394.63	Contract Length	US
132-32	TurningPoint	OIM-39	39	\$35,750.00	\$715.00	\$35,035.00	\$35,299.75	Contract Length	US
132-32	TurningPoint	OIM-40	40	\$36,666.67	\$733.33	\$35,933.33	\$36,204.87	Contract Length	US
132-32	TurningPoint	OIM-41	41	\$37,583.33	\$751.67	\$36,831.67	\$37,109.99	Contract Length	US
132-32	TurningPoint	OIM-42	42	\$38,500.00	\$770.00	\$37,730.00	\$38,015.11	Contract Length	US
132-32	TurningPoint	OIM-43	43	\$39,416.67	\$788.33	\$38,628.33	\$38,920.24	Contract Length	US
132-32	TurningPoint	OIM-44	44	\$40,333.33	\$806.67	\$39,526.67	\$39,825.36	Contract Length	US
132-32	TurningPoint	OIM-45	45	\$41,250.00	\$825.00	\$40,425.00	\$40,730.48	Contract Length	US
132-32	TurningPoint	OIM-46	46	\$42,166.67	\$843.33	\$41,323.33	\$41,635.60	Contract Length	US
132-32	TurningPoint	OIM-47	47	\$43,083.33	\$861.67	\$42,221.67	\$42,540.72	Contract Length	US
132-32	TurningPoint	OIM-48	48	\$44,000.00	\$880.00	\$43,120.00	\$43,445.84	Contract Length	US
132-32	TurningPoint	OIM-49	49	\$44,916.67	\$898.33	\$44,018.33	\$44,350.97	Contract Length	US
132-32	TurningPoint	OIM-50	50	\$45,833.33	\$916.67	\$44,916.67	\$45,256.09	Contract Length	US

## NiOS Wired Order & Inventory Management Solution – Monthly Recurring Fee – 3 Year Term (page 2)

NiOS Wired Order & Inventory Management solution - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (3 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (3 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	OIM-51	51	\$46,750.00	\$935.00	\$45,815.00	\$46,161.21	Contract Length	US
132-32	TurningPoint	OIM-52	52	\$47,666.67	\$953.33	\$46,713.33	\$47,066.33	Contract Length	US
132-32	TurningPoint	OIM-53	53	\$48,583.33	\$971.67	\$47,611.67	\$47,971.45	Contract Length	US
132-32	TurningPoint	OIM-54	54	\$49,500.00	\$990.00	\$48,510.00	\$48,876.57	Contract Length	US
132-32	TurningPoint	OIM-55	55	\$50,416.67	\$1,008.33	\$49,408.33	\$49,781.70	Contract Length	US
132-32	TurningPoint	OIM-56	56	\$51,333.33	\$1,026.67	\$50,306.67	\$50,686.82	Contract Length	US
132-32	TurningPoint	OIM-57	57	\$52,250.00	\$1,045.00	\$51,205.00	\$51,591.94	Contract Length	US
132-32	TurningPoint	OIM-58	58	\$53,166.67	\$1,063.33	\$52,103.33	\$52,497.06	Contract Length	US
132-32	TurningPoint	OIM-59	59	\$54,083.33	\$1,081.67	\$53,001.67	\$53,402.18	Contract Length	US
132-32	TurningPoint	OIM-60	60	\$55,000.00	\$1,100.00	\$53,900.00	\$54,307.30	Contract Length	US
132-32	TurningPoint	OIM-61	61	\$55,916.67	\$1,118.33	\$54,798.33	\$55,212.43	Contract Length	US
132-32	TurningPoint	OIM-62	62	\$56,833.33	\$1,136.67	\$55,696.67	\$56,117.55	Contract Length	US
132-32	TurningPoint	OIM-63	63	\$57,750.00	\$1,155.00	\$56,595.00	\$57,022.67	Contract Length	US
132-32	TurningPoint	OIM-64	64	\$58,666.67	\$1,173.33	\$57,493.33	\$57,927.79	Contract Length	US
132-32	TurningPoint	OIM-65	65	\$59,583.33	\$1,191.67	\$58,391.67	\$58,832.91	Contract Length	US
132-32	TurningPoint	OIM-66	66	\$60,500.00	\$1,210.00	\$59,290.00	\$59,738.04	Contract Length	US
132-32	TurningPoint	OIM-67	67	\$61,416.67	\$1,228.33	\$60,188.33	\$60,643.16	Contract Length	US
132-32	TurningPoint	OIM-68	68	\$62,333.33	\$1,246.67	\$61,086.67	\$61,548.28	Contract Length	US
132-32	TurningPoint	OIM-69	69	\$63,250.00	\$1,265.00	\$61,985.00	\$62,453.40	Contract Length	US
132-32	TurningPoint	OIM-70	70	\$64,166.67	\$1,283.33	\$62,883.33	\$63,358.52	Contract Length	US
132-32	TurningPoint	OIM-71	71	\$65,083.33	\$1,301.67	\$63,781.67	\$64,263.64	Contract Length	US
132-32	TurningPoint	OIM-72	72	\$66,000.00	\$1,320.00	\$64,680.00	\$65,168.77	Contract Length	US
132-32	TurningPoint	OIM-73	73	\$66,916.67	\$1,338.33	\$65,578.33	\$66,073.89	Contract Length	US
132-32	TurningPoint	OIM-74	74	\$67,833.33	\$1,356.67	\$66,476.67	\$66,979.01	Contract Length	US
132-32	TurningPoint	IOM-75	75	\$68,750.00	\$1,375.00	\$67,375.00	\$67,884.13	Contract Length	US

## NiOS Wired Order & Inventory Management Solution – Monthly Recurring Fee – 4 Year Term (page 1)

NiOS Wired Order & Inventory Management solution - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (4 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (4 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	OIM-5	5	\$4,333.33	\$86.67	\$4,246.67	\$4,278.76	Contract Length	US
132-32	TurningPoint	OIM-6	6	\$5,200.00	\$104.00	\$5,096.00	\$5,134.51	Contract Length	US
132-32	TurningPoint	OIM-7	7	\$6,066.67	\$121.33	\$5,945.33	\$5,990.26	Contract Length	US
132-32	TurningPoint	OIM-8	8	\$6,933.33	\$138.67	\$6,794.67	\$6,846.01	Contract Length	US
132-32	TurningPoint	OIM-9	9	\$7,800.00	\$156.00	\$7,644.00	\$7,701.76	Contract Length	US
132-32	TurningPoint	OIM-10	10	\$8,666.67	\$173.33	\$8,493.33	\$8,557.51	Contract Length	US
132-32	TurningPoint	OIM-11	11	\$9,533.33	\$190.67	\$9,342.67	\$9,413.27	Contract Length	US
132-32	TurningPoint	OIM-12	12	\$10,400.00	\$208.00	\$10,192.00	\$10,269.02	Contract Length	US
132-32	TurningPoint	OIM-13	13	\$11,266.67	\$225.33	\$11,041.33	\$11,124.77	Contract Length	US
132-32	TurningPoint	OIM-14	14	\$12,133.33	\$242.67	\$11,890.67	\$11,980.52	Contract Length	US
132-32	TurningPoint	OIM-15	15	\$13,000.00	\$260.00	\$12,740.00	\$12,836.27	Contract Length	US
132-32	TurningPoint	OIM-16	16	\$13,866.67	\$277.33	\$13,589.33	\$13,692.02	Contract Length	US
132-32	TurningPoint	OIM-17	17	\$14,733.33	\$294.67	\$14,438.67	\$14,547.77	Contract Length	US
132-32	TurningPoint	OIM-18	18	\$15,600.00	\$312.00	\$15,288.00	\$15,403.53	Contract Length	US
132-32	TurningPoint	OIM-19	19	\$16,466.67	\$329.33	\$16,137.33	\$16,259.28	Contract Length	US
132-32	TurningPoint	OIM-20	20	\$17,333.33	\$346.67	\$16,986.67	\$17,115.03	Contract Length	US
132-32	TurningPoint	OIM-21	21	\$18,200.00	\$364.00	\$17,836.00	\$17,970.78	Contract Length	US
132-32	TurningPoint	OIM-22	22	\$19,066.67	\$381.33	\$18,685.33	\$18,826.53	Contract Length	US
132-32	TurningPoint	OIM-23	23	\$19,933.33	\$398.67	\$19,534.67	\$19,682.28	Contract Length	US
132-32	TurningPoint	OIM-24	24	\$20,800.00	\$416.00	\$20,384.00	\$20,538.04	Contract Length	US
132-32	TurningPoint	OIM-25	25	\$21,666.67	\$433.33	\$21,233.33	\$21,393.79	Contract Length	US
132-32	TurningPoint	OIM-26	26	\$22,533.33	\$450.67	\$22,082.67	\$22,249.54	Contract Length	US
132-32	TurningPoint	OIM-27	27	\$23,400.00	\$468.00	\$22,932.00	\$23,105.29	Contract Length	US
132-32	TurningPoint	OIM-28	28	\$24,266.67	\$485.33	\$23,781.33	\$23,961.04	Contract Length	US
132-32	TurningPoint	OIM-29	29	\$25,133.33	\$502.67	\$24,630.67	\$24,816.79	Contract Length	US
132-32	TurningPoint	OIM-30	30	\$26,000.00	\$520.00	\$25,480.00	\$25,672.54	Contract Length	US
132-32	TurningPoint	OIM-31	31	\$26,866.67	\$537.33	\$26,329.33	\$26,528.30	Contract Length	US
132-32	TurningPoint	OIM-32	32	\$27,733.33	\$554.67	\$27,178.67	\$27,384.05	Contract Length	US
132-32	TurningPoint	OIM-33	33	\$28,600.00	\$572.00	\$28,028.00	\$28,239.80	Contract Length	US
132-32	TurningPoint	OIM-34	34	\$29,466.67	\$589.33	\$28,877.33	\$29,095.55	Contract Length	US
132-32	TurningPoint	OIM-35	35	\$30,333.33	\$606.67	\$29,726.67	\$29,951.30	Contract Length	US
132-32	TurningPoint	OIM-36	36	\$31,200.00	\$624.00	\$30,576.00	\$30,807.05	Contract Length	US
132-32	TurningPoint	OIM-37	37	\$32,066.67	\$641.33	\$31,425.33	\$31,662.80	Contract Length	US
132-32	TurningPoint	OIM-38	38	\$32,933.33	\$658.67	\$32,274.67	\$32,518.56	Contract Length	US
132-32	TurningPoint	OIM-39	39	\$33,800.00	\$676.00	\$33,124.00	\$33,374.31	Contract Length	US
132-32	TurningPoint	OIM-40	40	\$34,666.67	\$693.33	\$33,973.33	\$34,230.06	Contract Length	US
132-32	TurningPoint	OIM-41	41	\$35,533.33	\$710.67	\$34,822.67	\$35,085.81	Contract Length	US
132-32	TurningPoint	OIM-42	42	\$36,400.00	\$728.00	\$35,672.00	\$35,941.56	Contract Length	US
132-32	TurningPoint	OIM-43	43	\$37,266.67	\$745.33	\$36,521.33	\$36,797.31	Contract Length	US
132-32	TurningPoint	OIM-44	44	\$38,133.33	\$762.67	\$37,370.67	\$37,653.06	Contract Length	US
132-32	TurningPoint	OIM-45	45	\$39,000.00	\$780.00	\$38,220.00	\$38,508.82	Contract Length	US
132-32	TurningPoint	OIM-46	46	\$39,866.67	\$797.33	\$39,069.33	\$39,364.57	Contract Length	US
132-32	TurningPoint	OIM-47	47	\$40,733.33	\$814.67	\$39,918.67	\$40,220.32	Contract Length	US
132-32	TurningPoint	OIM-48	48	\$41,600.00	\$832.00	\$40,768.00	\$41,076.07	Contract Length	US
132-32	TurningPoint	OIM-49	49	\$42,466.67	\$849.33	\$41,617.33	\$41,931.82	Contract Length	US
132-32	TurningPoint	OIM-50	50	\$43,333.33	\$866.67	\$42,466.67	\$42,787.57	Contract Length	US

## NiOS Wired Order & Inventory Management Solution – Monthly Recurring Fee – 4 Year Term (page 2)

NiOS Wired Order & Inventory Management solution - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (4 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (4 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	OIM-51	51	\$44,200.00	\$884.00	\$43,316.00	\$43,643.32	Contract Length	US
132-32	TurningPoint	OIM-52	52	\$45,066.67	\$901.33	\$44,165.33	\$44,499.08	Contract Length	US
132-32	TurningPoint	OIM-53	53	\$45,933.33	\$918.67	\$45,014.67	\$45,354.83	Contract Length	US
132-32	TurningPoint	OIM-54	54	\$46,800.00	\$936.00	\$45,864.00	\$46,210.58	Contract Length	US
132-32	TurningPoint	OIM-55	55	\$47,666.67	\$953.33	\$46,713.33	\$47,066.33	Contract Length	US
132-32	TurningPoint	OIM-56	56	\$48,533.33	\$970.67	\$47,562.67	\$47,922.08	Contract Length	US
132-32	TurningPoint	OIM-57	57	\$49,400.00	\$988.00	\$48,412.00	\$48,777.83	Contract Length	US
132-32	TurningPoint	OIM-58	58	\$50,266.67	\$1,005.33	\$49,261.33	\$49,633.59	Contract Length	US
132-32	TurningPoint	OIM-59	59	\$51,133.33	\$1,022.67	\$50,110.67	\$50,489.34	Contract Length	US
132-32	TurningPoint	OIM-60	60	\$52,000.00	\$1,040.00	\$50,960.00	\$51,345.09	Contract Length	US
132-32	TurningPoint	OIM-61	61	\$52,866.67	\$1,057.33	\$51,809.33	\$52,200.84	Contract Length	US
132-32	TurningPoint	OIM-62	62	\$53,733.33	\$1,074.67	\$52,658.67	\$53,056.59	Contract Length	US
132-32	TurningPoint	OIM-63	63	\$54,600.00	\$1,092.00	\$53,508.00	\$53,912.34	Contract Length	US
132-32	TurningPoint	OIM-64	64	\$55,466.67	\$1,109.33	\$54,357.33	\$54,768.09	Contract Length	US
132-32	TurningPoint	OIM-65	65	\$56,333.33	\$1,126.67	\$55,206.67	\$55,623.85	Contract Length	US
132-32	TurningPoint	OIM-66	66	\$57,200.00	\$1,144.00	\$56,056.00	\$56,479.60	Contract Length	US
132-32	TurningPoint	OIM-67	67	\$58,066.67	\$1,161.33	\$56,905.33	\$57,335.35	Contract Length	US
132-32	TurningPoint	OIM-68	68	\$58,933.33	\$1,178.67	\$57,754.67	\$58,191.10	Contract Length	US
132-32	TurningPoint	OIM-69	69	\$59,800.00	\$1,196.00	\$58,604.00	\$59,046.85	Contract Length	US
132-32	TurningPoint	OIM-70	70	\$60,666.67	\$1,213.33	\$59,453.33	\$59,902.60	Contract Length	US
132-32	TurningPoint	OIM-71	71	\$61,533.33	\$1,230.67	\$60,302.67	\$60,758.35	Contract Length	US
132-32	TurningPoint	OIM-72	72	\$62,400.00	\$1,248.00	\$61,152.00	\$61,614.11	Contract Length	US
132-32	TurningPoint	OIM-73	73	\$63,266.67	\$1,265.33	\$62,001.33	\$62,469.86	Contract Length	US
132-32	TurningPoint	OIM-74	74	\$64,133.33	\$1,282.67	\$62,850.67	\$63,325.61	Contract Length	US
132-32	TurningPoint	IOM-75	75	\$65,000.00	\$1,300.00	\$63,700.00	\$64,181.36	Contract Length	US

## NIOS Wired Order & Inventory Management Solution – Monthly Recurring Fee – 5 Year Term (page 1)

NIOS Wired Order & Inventory Management solution - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (5 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (5 Year Term)	Warranty	COO
<b>NIOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend</b>									
132-32	TurningPoint	OIM-5	5	\$4,166.67	\$83.33	\$4,083.33	\$4,114.19	Contract Length	US
132-32	TurningPoint	OIM-6	6	\$5,000.00	\$100.00	\$4,900.00	\$4,937.03	Contract Length	US
132-32	TurningPoint	OIM-7	7	\$5,833.33	\$116.67	\$5,716.67	\$5,759.87	Contract Length	US
132-32	TurningPoint	OIM-8	8	\$6,666.67	\$133.33	\$6,533.33	\$6,582.70	Contract Length	US
132-32	TurningPoint	OIM-9	9	\$7,500.00	\$150.00	\$7,350.00	\$7,405.54	Contract Length	US
132-32	TurningPoint	OIM-10	10	\$8,333.33	\$166.67	\$8,166.67	\$8,228.38	Contract Length	US
132-32	TurningPoint	OIM-11	11	\$9,166.67	\$183.33	\$8,983.33	\$9,051.22	Contract Length	US
132-32	TurningPoint	OIM-12	12	\$10,000.00	\$200.00	\$9,800.00	\$9,874.06	Contract Length	US
132-32	TurningPoint	OIM-13	13	\$10,833.33	\$216.67	\$10,616.67	\$10,696.89	Contract Length	US
132-32	TurningPoint	OIM-14	14	\$11,666.67	\$233.33	\$11,433.33	\$11,519.73	Contract Length	US
132-32	TurningPoint	OIM-15	15	\$12,500.00	\$250.00	\$12,250.00	\$12,342.57	Contract Length	US
132-32	TurningPoint	OIM-16	16	\$13,333.33	\$266.67	\$13,066.67	\$13,165.41	Contract Length	US
132-32	TurningPoint	OIM-17	17	\$14,166.67	\$283.33	\$13,883.33	\$13,988.25	Contract Length	US
132-32	TurningPoint	OIM-18	18	\$15,000.00	\$300.00	\$14,700.00	\$14,811.08	Contract Length	US
132-32	TurningPoint	OIM-19	19	\$15,833.33	\$316.67	\$15,516.67	\$15,633.92	Contract Length	US
132-32	TurningPoint	OIM-20	20	\$16,666.67	\$333.33	\$16,333.33	\$16,456.76	Contract Length	US
132-32	TurningPoint	OIM-21	21	\$17,500.00	\$350.00	\$17,150.00	\$17,279.60	Contract Length	US
132-32	TurningPoint	OIM-22	22	\$18,333.33	\$366.67	\$17,966.67	\$18,102.43	Contract Length	US
132-32	TurningPoint	OIM-23	23	\$19,166.67	\$383.33	\$18,783.33	\$18,925.27	Contract Length	US
132-32	TurningPoint	OIM-24	24	\$20,000.00	\$400.00	\$19,600.00	\$19,748.11	Contract Length	US
132-32	TurningPoint	OIM-25	25	\$20,833.33	\$416.67	\$20,416.67	\$20,570.95	Contract Length	US
132-32	TurningPoint	OIM-26	26	\$21,666.67	\$433.33	\$21,233.33	\$21,393.79	Contract Length	US
132-32	TurningPoint	OIM-27	27	\$22,500.00	\$450.00	\$22,050.00	\$22,216.62	Contract Length	US
132-32	TurningPoint	OIM-28	28	\$23,333.33	\$466.67	\$22,866.67	\$23,039.46	Contract Length	US
132-32	TurningPoint	OIM-29	29	\$24,166.67	\$483.33	\$23,683.33	\$23,862.30	Contract Length	US
132-32	TurningPoint	OIM-30	30	\$25,000.00	\$500.00	\$24,500.00	\$24,685.14	Contract Length	US
132-32	TurningPoint	OIM-31	31	\$25,833.33	\$516.67	\$25,316.67	\$25,507.98	Contract Length	US
132-32	TurningPoint	OIM-32	32	\$26,666.67	\$533.33	\$26,133.33	\$26,330.81	Contract Length	US
132-32	TurningPoint	OIM-33	33	\$27,500.00	\$550.00	\$26,950.00	\$27,153.65	Contract Length	US
132-32	TurningPoint	OIM-34	34	\$28,333.33	\$566.67	\$27,766.67	\$27,976.49	Contract Length	US
132-32	TurningPoint	OIM-35	35	\$29,166.67	\$583.33	\$28,583.33	\$28,799.33	Contract Length	US
132-32	TurningPoint	OIM-36	36	\$30,000.00	\$600.00	\$29,400.00	\$29,622.17	Contract Length	US
132-32	TurningPoint	OIM-37	37	\$30,833.33	\$616.67	\$30,216.67	\$30,445.00	Contract Length	US
132-32	TurningPoint	OIM-38	38	\$31,666.67	\$633.33	\$31,033.33	\$31,267.84	Contract Length	US
132-32	TurningPoint	OIM-39	39	\$32,500.00	\$650.00	\$31,850.00	\$32,090.68	Contract Length	US
132-32	TurningPoint	OIM-40	40	\$33,333.33	\$666.67	\$32,666.67	\$32,913.52	Contract Length	US
132-32	TurningPoint	OIM-41	41	\$34,166.67	\$683.33	\$33,483.33	\$33,736.36	Contract Length	US
132-32	TurningPoint	OIM-42	42	\$35,000.00	\$700.00	\$34,300.00	\$34,559.19	Contract Length	US
132-32	TurningPoint	OIM-43	43	\$35,833.33	\$716.67	\$35,116.67	\$35,382.03	Contract Length	US
132-32	TurningPoint	OIM-44	44	\$36,666.67	\$733.33	\$35,933.33	\$36,204.87	Contract Length	US
132-32	TurningPoint	OIM-45	45	\$37,500.00	\$750.00	\$36,750.00	\$37,027.71	Contract Length	US
132-32	TurningPoint	OIM-46	46	\$38,333.33	\$766.67	\$37,566.67	\$37,850.55	Contract Length	US
132-32	TurningPoint	OIM-47	47	\$39,166.67	\$783.33	\$38,383.33	\$38,673.38	Contract Length	US
132-32	TurningPoint	OIM-48	48	\$40,000.00	\$800.00	\$39,200.00	\$39,496.22	Contract Length	US
132-32	TurningPoint	OIM-49	49	\$40,833.33	\$816.67	\$40,016.67	\$40,319.06	Contract Length	US
132-32	TurningPoint	OIM-50	50	\$41,666.67	\$833.33	\$40,833.33	\$41,141.90	Contract Length	US

## NiOS Wired Order & Inventory Management Solution – Monthly Recurring Fee – 5 Year Term (page 2)

NiOS Wired Order & Inventory Management solution - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (\$M)	Retail Price (5 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (5 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	OIM-51	51	\$42,500.00	\$850.00	\$41,650.00	\$41,964.74	Contract Length	US
132-32	TurningPoint	OIM-52	52	\$43,333.33	\$866.67	\$42,466.67	\$42,787.57	Contract Length	US
132-32	TurningPoint	OIM-53	53	\$44,166.67	\$883.33	\$43,283.33	\$43,610.41	Contract Length	US
132-32	TurningPoint	OIM-54	54	\$45,000.00	\$900.00	\$44,100.00	\$44,433.25	Contract Length	US
132-32	TurningPoint	OIM-55	55	\$45,833.33	\$916.67	\$44,916.67	\$45,256.09	Contract Length	US
132-32	TurningPoint	OIM-56	56	\$46,666.67	\$933.33	\$45,733.33	\$46,078.93	Contract Length	US
132-32	TurningPoint	OIM-57	57	\$47,500.00	\$950.00	\$46,550.00	\$46,901.76	Contract Length	US
132-32	TurningPoint	OIM-58	58	\$48,333.33	\$966.67	\$47,366.67	\$47,724.60	Contract Length	US
132-32	TurningPoint	OIM-59	59	\$49,166.67	\$983.33	\$48,183.33	\$48,547.44	Contract Length	US
132-32	TurningPoint	OIM-60	60	\$50,000.00	\$1,000.00	\$49,000.00	\$49,370.28	Contract Length	US
132-32	TurningPoint	OIM-61	61	\$50,833.33	\$1,016.67	\$49,816.67	\$50,193.12	Contract Length	US
132-32	TurningPoint	OIM-62	62	\$51,666.67	\$1,033.33	\$50,633.33	\$51,015.95	Contract Length	US
132-32	TurningPoint	OIM-63	63	\$52,500.00	\$1,050.00	\$51,450.00	\$51,838.79	Contract Length	US
132-32	TurningPoint	OIM-64	64	\$53,333.33	\$1,066.67	\$52,266.67	\$52,661.63	Contract Length	US
132-32	TurningPoint	OIM-65	65	\$54,166.67	\$1,083.33	\$53,083.33	\$53,484.47	Contract Length	US
132-32	TurningPoint	OIM-66	66	\$55,000.00	\$1,100.00	\$53,900.00	\$54,307.30	Contract Length	US
132-32	TurningPoint	OIM-67	67	\$55,833.33	\$1,116.67	\$54,716.67	\$55,130.14	Contract Length	US
132-32	TurningPoint	OIM-68	68	\$56,666.67	\$1,133.33	\$55,533.33	\$55,952.98	Contract Length	US
132-32	TurningPoint	OIM-69	69	\$57,500.00	\$1,150.00	\$56,350.00	\$56,775.82	Contract Length	US
132-32	TurningPoint	OIM-70	70	\$58,333.33	\$1,166.67	\$57,166.67	\$57,598.66	Contract Length	US
132-32	TurningPoint	OIM-71	71	\$59,166.67	\$1,183.33	\$57,983.33	\$58,421.49	Contract Length	US
132-32	TurningPoint	OIM-72	72	\$60,000.00	\$1,200.00	\$58,800.00	\$59,244.33	Contract Length	US
132-32	TurningPoint	OIM-73	73	\$60,833.33	\$1,216.67	\$59,616.67	\$60,067.17	Contract Length	US
132-32	TurningPoint	OIM-74	74	\$61,666.67	\$1,233.33	\$60,433.33	\$60,890.01	Contract Length	US
132-32	TurningPoint	OIM-75	75	\$62,500.00	\$1,250.00	\$61,250.00	\$61,712.85	Contract Length	US

### Base Configuration Add-Ons

Monthly Recurring Rate									
Item	Manufacturer	Product Number	Description	Retail Price	GSA Discount	Net	Proposed GSA Price w/IFF	Warranty	COO
Add On Cost									
132-32	TurningPoint	OIM-PC	Each Additional Product Catalogue and Billing Format	\$1,020.00	\$20.40	\$999.60	\$1,007.15	Contract Length	US
132-32	TurningPoint	OIM-INT	Each Additional Online Supplier Interface (eBonding)	\$7,650.00	\$153.00	\$7,497.00	\$7,553.65	Contract Length	US

## NiOS Wired Telecom Expense Management Solution - Monthly Recurring Fee – 1 Year Term (page 1)

NiOS Wired Telecom Expense Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (Millions)	Retail Price (1 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (1 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TEM-5	5	\$5,000.00	\$100.00	\$4,900.00	\$4,937.03	Contract Length	US
132-32	TurningPoint	TEM-6	6	\$6,000.00	\$120.00	\$5,880.00	\$5,924.43	Contract Length	US
132-32	TurningPoint	TEM-7	7	\$7,000.00	\$140.00	\$6,860.00	\$6,911.84	Contract Length	US
132-32	TurningPoint	TEM-8	8	\$8,000.00	\$160.00	\$7,840.00	\$7,899.24	Contract Length	US
132-32	TurningPoint	TEM-9	9	\$9,000.00	\$180.00	\$8,820.00	\$8,886.65	Contract Length	US
132-32	TurningPoint	TEM-10	10	\$10,000.00	\$200.00	\$9,800.00	\$9,874.06	Contract Length	US
132-32	TurningPoint	TEM-11	11	\$11,000.00	\$220.00	\$10,780.00	\$10,861.46	Contract Length	US
132-32	TurningPoint	TEM-12	12	\$12,000.00	\$240.00	\$11,760.00	\$11,848.87	Contract Length	US
132-32	TurningPoint	TEM-13	13	\$13,000.00	\$260.00	\$12,740.00	\$12,836.27	Contract Length	US
132-32	TurningPoint	TEM-14	14	\$14,000.00	\$280.00	\$13,720.00	\$13,823.68	Contract Length	US
132-32	TurningPoint	TEM-15	15	\$15,000.00	\$300.00	\$14,700.00	\$14,811.08	Contract Length	US
132-32	TurningPoint	TEM-16	16	\$16,000.00	\$320.00	\$15,680.00	\$15,798.49	Contract Length	US
132-32	TurningPoint	TEM-17	17	\$17,000.00	\$340.00	\$16,660.00	\$16,785.89	Contract Length	US
132-32	TurningPoint	TEM-18	18	\$18,000.00	\$360.00	\$17,640.00	\$17,773.30	Contract Length	US
132-32	TurningPoint	TEM-19	19	\$19,000.00	\$380.00	\$18,620.00	\$18,760.71	Contract Length	US
132-32	TurningPoint	TEM-20	20	\$20,000.00	\$400.00	\$19,600.00	\$19,748.11	Contract Length	US
132-32	TurningPoint	TEM-21	21	\$21,000.00	\$420.00	\$20,580.00	\$20,735.52	Contract Length	US
132-32	TurningPoint	TEM-22	22	\$22,000.00	\$440.00	\$21,560.00	\$21,722.92	Contract Length	US
132-32	TurningPoint	TEM-23	23	\$23,000.00	\$460.00	\$22,540.00	\$22,710.33	Contract Length	US
132-32	TurningPoint	TEM-24	24	\$24,000.00	\$480.00	\$23,520.00	\$23,697.73	Contract Length	US
132-32	TurningPoint	TEM-25	25	\$25,000.00	\$500.00	\$24,500.00	\$24,685.14	Contract Length	US
132-32	TurningPoint	TEM-26	26	\$26,000.00	\$520.00	\$25,480.00	\$25,672.54	Contract Length	US
132-32	TurningPoint	TEM-27	27	\$27,000.00	\$540.00	\$26,460.00	\$26,659.95	Contract Length	US
132-32	TurningPoint	TEM-28	28	\$28,000.00	\$560.00	\$27,440.00	\$27,647.36	Contract Length	US
132-32	TurningPoint	TEM-29	29	\$29,000.00	\$580.00	\$28,420.00	\$28,634.76	Contract Length	US
132-32	TurningPoint	TEM-30	30	\$30,000.00	\$600.00	\$29,400.00	\$29,622.17	Contract Length	US
132-32	TurningPoint	TEM-31	31	\$31,000.00	\$620.00	\$30,380.00	\$30,609.57	Contract Length	US
132-32	TurningPoint	TEM-32	32	\$32,000.00	\$640.00	\$31,360.00	\$31,596.98	Contract Length	US
132-32	TurningPoint	TEM-33	33	\$33,000.00	\$660.00	\$32,340.00	\$32,584.38	Contract Length	US
132-32	TurningPoint	TEM-34	34	\$34,000.00	\$680.00	\$33,320.00	\$33,571.79	Contract Length	US
132-32	TurningPoint	TEM-35	35	\$35,000.00	\$700.00	\$34,300.00	\$34,559.19	Contract Length	US
132-32	TurningPoint	TEM-36	36	\$36,000.00	\$720.00	\$35,280.00	\$35,546.60	Contract Length	US
132-32	TurningPoint	TEM-37	37	\$37,000.00	\$740.00	\$36,260.00	\$36,534.01	Contract Length	US
132-32	TurningPoint	TEM-38	38	\$38,000.00	\$760.00	\$37,240.00	\$37,521.41	Contract Length	US
132-32	TurningPoint	TEM-39	39	\$39,000.00	\$780.00	\$38,220.00	\$38,508.82	Contract Length	US
132-32	TurningPoint	TEM-40	40	\$40,000.00	\$800.00	\$39,200.00	\$39,496.22	Contract Length	US
132-32	TurningPoint	TEM-41	41	\$41,000.00	\$820.00	\$40,180.00	\$40,483.63	Contract Length	US
132-32	TurningPoint	TEM-42	42	\$42,000.00	\$840.00	\$41,160.00	\$41,471.03	Contract Length	US
132-32	TurningPoint	TEM-43	43	\$43,000.00	\$860.00	\$42,140.00	\$42,458.44	Contract Length	US
132-32	TurningPoint	TEM-44	44	\$44,000.00	\$880.00	\$43,120.00	\$43,445.84	Contract Length	US
132-32	TurningPoint	TEM-45	45	\$45,000.00	\$900.00	\$44,100.00	\$44,433.25	Contract Length	US
132-32	TurningPoint	TEM-46	46	\$46,000.00	\$920.00	\$45,080.00	\$45,420.65	Contract Length	US
132-32	TurningPoint	TEM-47	47	\$47,000.00	\$940.00	\$46,060.00	\$46,408.06	Contract Length	US
132-32	TurningPoint	TEM-48	48	\$48,000.00	\$960.00	\$47,040.00	\$47,395.47	Contract Length	US
132-32	TurningPoint	TEM-49	49	\$49,000.00	\$980.00	\$48,020.00	\$48,382.87	Contract Length	US
132-32	TurningPoint	TEM-50	50	\$50,000.00	\$1,000.00	\$49,000.00	\$49,370.28	Contract Length	US

**NiOS Wired Telecom Expense Management Solution - Monthly Recurring Fee – 1 Year Term (page 2)**

NiOS Wired Telecom Expense Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (Millions)	Retail Price (1 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (1 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TEM-51	51	\$51,000.00	\$1,020.00	\$49,980.00	\$50,357.68	Contract Length	US
132-32	TurningPoint	TEM-52	52	\$52,000.00	\$1,040.00	\$50,960.00	\$51,345.09	Contract Length	US
132-32	TurningPoint	TEM-53	53	\$53,000.00	\$1,060.00	\$51,940.00	\$52,332.49	Contract Length	US
132-32	TurningPoint	TEM-54	54	\$54,000.00	\$1,080.00	\$52,920.00	\$53,319.90	Contract Length	US
132-32	TurningPoint	TEM-55	55	\$55,000.00	\$1,100.00	\$53,900.00	\$54,307.30	Contract Length	US
132-32	TurningPoint	TEM-56	56	\$56,000.00	\$1,120.00	\$54,880.00	\$55,294.71	Contract Length	US
132-32	TurningPoint	TEM-57	57	\$57,000.00	\$1,140.00	\$55,860.00	\$56,282.12	Contract Length	US
132-32	TurningPoint	TEM-58	58	\$58,000.00	\$1,160.00	\$56,840.00	\$57,269.52	Contract Length	US
132-32	TurningPoint	TEM-59	59	\$59,000.00	\$1,180.00	\$57,820.00	\$58,256.93	Contract Length	US
132-32	TurningPoint	TEM-60	60	\$60,000.00	\$1,200.00	\$58,800.00	\$59,244.33	Contract Length	US
132-32	TurningPoint	TEM-61	61	\$61,000.00	\$1,220.00	\$59,780.00	\$60,231.74	Contract Length	US
132-32	TurningPoint	TEM-62	62	\$62,000.00	\$1,240.00	\$60,760.00	\$61,219.14	Contract Length	US
132-32	TurningPoint	TEM-63	63	\$63,000.00	\$1,260.00	\$61,740.00	\$62,206.55	Contract Length	US
132-32	TurningPoint	TEM-64	64	\$64,000.00	\$1,280.00	\$62,720.00	\$63,193.95	Contract Length	US
132-32	TurningPoint	TEM-65	65	\$65,000.00	\$1,300.00	\$63,700.00	\$64,181.36	Contract Length	US
132-32	TurningPoint	TEM-66	66	\$66,000.00	\$1,320.00	\$64,680.00	\$65,168.77	Contract Length	US
132-32	TurningPoint	TEM-67	67	\$67,000.00	\$1,340.00	\$65,660.00	\$66,156.17	Contract Length	US
132-32	TurningPoint	TEM-68	68	\$68,000.00	\$1,360.00	\$66,640.00	\$67,143.58	Contract Length	US
132-32	TurningPoint	TEM-69	69	\$69,000.00	\$1,380.00	\$67,620.00	\$68,130.98	Contract Length	US
132-32	TurningPoint	TEM-70	70	\$70,000.00	\$1,400.00	\$68,600.00	\$69,118.39	Contract Length	US
132-32	TurningPoint	TEM-71	71	\$71,000.00	\$1,420.00	\$69,580.00	\$70,105.79	Contract Length	US
132-32	TurningPoint	TEM-72	72	\$72,000.00	\$1,440.00	\$70,560.00	\$71,093.20	Contract Length	US
132-32	TurningPoint	TEM-73	73	\$73,000.00	\$1,460.00	\$71,540.00	\$72,080.60	Contract Length	US
132-32	TurningPoint	TEM-74	74	\$74,000.00	\$1,480.00	\$72,520.00	\$73,068.01	Contract Length	US
132-32	TurningPoint	TEM-75	75	\$75,000.00	\$1,500.00	\$73,500.00	\$74,055.42	Contract Length	US

## NiOS Wired Telecom Expense Management Solution - Monthly Recurring Fee – 3 Year Term (page 1)

NiOS Wired Telecom Expense Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (Millions)	Retail Price (3 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (3 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TEM-5	5	\$4,583.33	\$91.67	\$4,491.67	\$4,525.61	Contract Length	US
132-32	TurningPoint	TEM-6	6	\$5,500.00	\$110.00	\$5,390.00	\$5,430.73	Contract Length	US
132-32	TurningPoint	TEM-7	7	\$6,416.67	\$128.33	\$6,288.33	\$6,335.85	Contract Length	US
132-32	TurningPoint	TEM-8	8	\$7,333.33	\$146.67	\$7,186.67	\$7,240.97	Contract Length	US
132-32	TurningPoint	TEM-9	9	\$8,250.00	\$165.00	\$8,085.00	\$8,146.10	Contract Length	US
132-32	TurningPoint	TEM-10	10	\$9,166.67	\$183.33	\$8,983.33	\$9,051.22	Contract Length	US
132-32	TurningPoint	TEM-11	11	\$10,083.33	\$201.67	\$9,881.67	\$9,956.34	Contract Length	US
132-32	TurningPoint	TEM-12	12	\$11,000.00	\$220.00	\$10,780.00	\$10,861.46	Contract Length	US
132-32	TurningPoint	TEM-13	13	\$11,916.67	\$238.33	\$11,678.33	\$11,766.58	Contract Length	US
132-32	TurningPoint	TEM-14	14	\$12,833.33	\$256.67	\$12,576.67	\$12,671.70	Contract Length	US
132-32	TurningPoint	TEM-15	15	\$13,750.00	\$275.00	\$13,475.00	\$13,576.83	Contract Length	US
132-32	TurningPoint	TEM-16	16	\$14,666.67	\$293.33	\$14,373.33	\$14,481.95	Contract Length	US
132-32	TurningPoint	TEM-17	17	\$15,583.33	\$311.67	\$15,271.67	\$15,387.07	Contract Length	US
132-32	TurningPoint	TEM-18	18	\$16,500.00	\$330.00	\$16,170.00	\$16,292.19	Contract Length	US
132-32	TurningPoint	TEM-19	19	\$17,416.67	\$348.33	\$17,068.33	\$17,197.31	Contract Length	US
132-32	TurningPoint	TEM-20	20	\$18,333.33	\$366.67	\$17,966.67	\$18,102.43	Contract Length	US
132-32	TurningPoint	TEM-21	21	\$19,250.00	\$385.00	\$18,865.00	\$19,007.56	Contract Length	US
132-32	TurningPoint	TEM-22	22	\$20,166.67	\$403.33	\$19,763.33	\$19,912.68	Contract Length	US
132-32	TurningPoint	TEM-23	23	\$21,083.33	\$421.67	\$20,661.67	\$20,817.80	Contract Length	US
132-32	TurningPoint	TEM-24	24	\$22,000.00	\$440.00	\$21,560.00	\$21,722.92	Contract Length	US
132-32	TurningPoint	TEM-25	25	\$22,916.67	\$458.33	\$22,458.33	\$22,628.04	Contract Length	US
132-32	TurningPoint	TEM-26	26	\$23,833.33	\$476.67	\$23,356.67	\$23,533.17	Contract Length	US
132-32	TurningPoint	TEM-27	27	\$24,750.00	\$495.00	\$24,255.00	\$24,438.29	Contract Length	US
132-32	TurningPoint	TEM-28	28	\$25,666.67	\$513.33	\$25,153.33	\$25,343.41	Contract Length	US
132-32	TurningPoint	TEM-29	29	\$26,583.33	\$531.67	\$26,051.67	\$26,248.53	Contract Length	US
132-32	TurningPoint	TEM-30	30	\$27,500.00	\$550.00	\$26,950.00	\$27,153.65	Contract Length	US
132-32	TurningPoint	TEM-31	31	\$28,416.67	\$568.33	\$27,848.33	\$28,058.77	Contract Length	US
132-32	TurningPoint	TEM-32	32	\$29,333.33	\$586.67	\$28,746.67	\$28,963.90	Contract Length	US
132-32	TurningPoint	TEM-33	33	\$30,250.00	\$605.00	\$29,645.00	\$29,869.02	Contract Length	US
132-32	TurningPoint	TEM-34	34	\$31,166.67	\$623.33	\$30,543.33	\$30,774.14	Contract Length	US
132-32	TurningPoint	TEM-35	35	\$32,083.33	\$641.67	\$31,441.67	\$31,679.26	Contract Length	US
132-32	TurningPoint	TEM-36	36	\$33,000.00	\$660.00	\$32,340.00	\$32,584.38	Contract Length	US
132-32	TurningPoint	TEM-37	37	\$33,916.67	\$678.33	\$33,238.33	\$33,489.50	Contract Length	US
132-32	TurningPoint	TEM-38	38	\$34,833.33	\$696.67	\$34,136.67	\$34,394.63	Contract Length	US
132-32	TurningPoint	TEM-39	39	\$35,750.00	\$715.00	\$35,035.00	\$35,299.75	Contract Length	US
132-32	TurningPoint	TEM-40	40	\$36,666.67	\$733.33	\$35,933.33	\$36,204.87	Contract Length	US
132-32	TurningPoint	TEM-41	41	\$37,583.33	\$751.67	\$36,831.67	\$37,109.99	Contract Length	US
132-32	TurningPoint	TEM-42	42	\$38,500.00	\$770.00	\$37,730.00	\$38,015.11	Contract Length	US
132-32	TurningPoint	TEM-43	43	\$39,416.67	\$788.33	\$38,628.33	\$38,920.24	Contract Length	US
132-32	TurningPoint	TEM-44	44	\$40,333.33	\$806.67	\$39,526.67	\$39,825.36	Contract Length	US
132-32	TurningPoint	TEM-45	45	\$41,250.00	\$825.00	\$40,425.00	\$40,730.48	Contract Length	US
132-32	TurningPoint	TEM-46	46	\$42,166.67	\$843.33	\$41,323.33	\$41,635.60	Contract Length	US
132-32	TurningPoint	TEM-47	47	\$43,083.33	\$861.67	\$42,221.67	\$42,540.72	Contract Length	US
132-32	TurningPoint	TEM-48	48	\$44,000.00	\$880.00	\$43,120.00	\$43,445.84	Contract Length	US
132-32	TurningPoint	TEM-49	49	\$44,916.67	\$898.33	\$44,018.33	\$44,350.97	Contract Length	US
132-32	TurningPoint	TEM-50	50	\$45,833.33	\$916.67	\$44,916.67	\$45,256.09	Contract Length	US

## NiOS Wired Telecom Expense Management Solution - Monthly Recurring Fee – 3 Year Term (page 2)

NiOS Wired Telecom Expense Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (Millions)	Retail Price (3 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (3 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TEM-51	51	\$46,750.00	\$935.00	\$45,815.00	\$46,161.21	Contract Length	US
132-32	TurningPoint	TEM-52	52	\$47,666.67	\$953.33	\$46,713.33	\$47,066.33	Contract Length	US
132-32	TurningPoint	TEM-53	53	\$48,583.33	\$971.67	\$47,611.67	\$47,971.45	Contract Length	US
132-32	TurningPoint	TEM-54	54	\$49,500.00	\$990.00	\$48,510.00	\$48,876.57	Contract Length	US
132-32	TurningPoint	TEM-55	55	\$50,416.67	\$1,008.33	\$49,408.33	\$49,781.70	Contract Length	US
132-32	TurningPoint	TEM-56	56	\$51,333.33	\$1,026.67	\$50,306.67	\$50,686.82	Contract Length	US
132-32	TurningPoint	TEM-57	57	\$52,250.00	\$1,045.00	\$51,205.00	\$51,591.94	Contract Length	US
132-32	TurningPoint	TEM-58	58	\$53,166.67	\$1,063.33	\$52,103.33	\$52,497.06	Contract Length	US
132-32	TurningPoint	TEM-59	59	\$54,083.33	\$1,081.67	\$53,001.67	\$53,402.18	Contract Length	US
132-32	TurningPoint	TEM-60	60	\$55,000.00	\$1,100.00	\$53,900.00	\$54,307.30	Contract Length	US
132-32	TurningPoint	TEM-61	61	\$55,916.67	\$1,118.33	\$54,798.33	\$55,212.43	Contract Length	US
132-32	TurningPoint	TEM-62	62	\$56,833.33	\$1,136.67	\$55,696.67	\$56,117.55	Contract Length	US
132-32	TurningPoint	TEM-63	63	\$57,750.00	\$1,155.00	\$56,595.00	\$57,022.67	Contract Length	US
132-32	TurningPoint	TEM-64	64	\$58,666.67	\$1,173.33	\$57,493.33	\$57,927.79	Contract Length	US
132-32	TurningPoint	TEM-65	65	\$59,583.33	\$1,191.67	\$58,391.67	\$58,832.91	Contract Length	US
132-32	TurningPoint	TEM-66	66	\$60,500.00	\$1,210.00	\$59,290.00	\$59,738.04	Contract Length	US
132-32	TurningPoint	TEM-67	67	\$61,416.67	\$1,228.33	\$60,188.33	\$60,643.16	Contract Length	US
132-32	TurningPoint	TEM-68	68	\$62,333.33	\$1,246.67	\$61,086.67	\$61,548.28	Contract Length	US
132-32	TurningPoint	TEM-69	69	\$63,250.00	\$1,265.00	\$61,985.00	\$62,453.40	Contract Length	US
132-32	TurningPoint	TEM-70	70	\$64,166.67	\$1,283.33	\$62,883.33	\$63,358.52	Contract Length	US
132-32	TurningPoint	TEM-71	71	\$65,083.33	\$1,301.67	\$63,781.67	\$64,263.64	Contract Length	US
132-32	TurningPoint	TEM-72	72	\$66,000.00	\$1,320.00	\$64,680.00	\$65,168.77	Contract Length	US
132-32	TurningPoint	TEM-73	73	\$66,916.67	\$1,338.33	\$65,578.33	\$66,073.89	Contract Length	US
132-32	TurningPoint	TEM-74	74	\$67,833.33	\$1,356.67	\$66,476.67	\$66,979.01	Contract Length	US
132-32	TurningPoint	TEM-75	75	\$68,750.00	\$1,375.00	\$67,375.00	\$67,884.13	Contract Length	US

## NiOS Wired Telecom Expense Management Solution - Monthly Recurring Fee – 4 Year Term (page 1)

NiOS Wired Telecom Expense Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (Millions)	Retail Price (4 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (4 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TEM-5	5	\$4,333.33	\$86.67	\$4,246.67	\$4,278.76	Contract Length	US
132-32	TurningPoint	TEM-6	6	\$5,200.00	\$104.00	\$5,096.00	\$5,134.51	Contract Length	US
132-32	TurningPoint	TEM-7	7	\$6,066.67	\$121.33	\$5,945.33	\$5,990.26	Contract Length	US
132-32	TurningPoint	TEM-8	8	\$6,933.33	\$138.67	\$6,794.67	\$6,846.01	Contract Length	US
132-32	TurningPoint	TEM-9	9	\$7,800.00	\$156.00	\$7,644.00	\$7,701.76	Contract Length	US
132-32	TurningPoint	TEM-10	10	\$8,666.67	\$173.33	\$8,493.33	\$8,557.51	Contract Length	US
132-32	TurningPoint	TEM-11	11	\$9,533.33	\$190.67	\$9,342.67	\$9,413.27	Contract Length	US
132-32	TurningPoint	TEM-12	12	\$10,400.00	\$208.00	\$10,192.00	\$10,269.02	Contract Length	US
132-32	TurningPoint	TEM-13	13	\$11,266.67	\$225.33	\$11,041.33	\$11,124.77	Contract Length	US
132-32	TurningPoint	TEM-14	14	\$12,133.33	\$242.67	\$11,890.67	\$11,980.52	Contract Length	US
132-32	TurningPoint	TEM-15	15	\$13,000.00	\$260.00	\$12,740.00	\$12,836.27	Contract Length	US
132-32	TurningPoint	TEM-16	16	\$13,866.67	\$277.33	\$13,589.33	\$13,692.02	Contract Length	US
132-32	TurningPoint	TEM-17	17	\$14,733.33	\$294.67	\$14,438.67	\$14,547.77	Contract Length	US
132-32	TurningPoint	TEM-18	18	\$15,600.00	\$312.00	\$15,288.00	\$15,403.53	Contract Length	US
132-32	TurningPoint	TEM-19	19	\$16,466.67	\$329.33	\$16,137.33	\$16,259.28	Contract Length	US
132-32	TurningPoint	TEM-20	20	\$17,333.33	\$346.67	\$16,986.67	\$17,115.03	Contract Length	US
132-32	TurningPoint	TEM-21	21	\$18,200.00	\$364.00	\$17,836.00	\$17,970.78	Contract Length	US
132-32	TurningPoint	TEM-22	22	\$19,066.67	\$381.33	\$18,685.33	\$18,826.53	Contract Length	US
132-32	TurningPoint	TEM-23	23	\$19,933.33	\$398.67	\$19,534.67	\$19,682.28	Contract Length	US
132-32	TurningPoint	TEM-24	24	\$20,800.00	\$416.00	\$20,384.00	\$20,538.04	Contract Length	US
132-32	TurningPoint	TEM-25	25	\$21,666.67	\$433.33	\$21,233.33	\$21,393.79	Contract Length	US
132-32	TurningPoint	TEM-26	26	\$22,533.33	\$450.67	\$22,082.67	\$22,249.54	Contract Length	US
132-32	TurningPoint	TEM-27	27	\$23,400.00	\$468.00	\$22,932.00	\$23,105.29	Contract Length	US
132-32	TurningPoint	TEM-28	28	\$24,266.67	\$485.33	\$23,781.33	\$23,961.04	Contract Length	US
132-32	TurningPoint	TEM-29	29	\$25,133.33	\$502.67	\$24,630.67	\$24,816.79	Contract Length	US
132-32	TurningPoint	TEM-30	30	\$26,000.00	\$520.00	\$25,480.00	\$25,672.54	Contract Length	US
132-32	TurningPoint	TEM-31	31	\$26,866.67	\$537.33	\$26,329.33	\$26,528.30	Contract Length	US
132-32	TurningPoint	TEM-32	32	\$27,733.33	\$554.67	\$27,178.67	\$27,384.05	Contract Length	US
132-32	TurningPoint	TEM-33	33	\$28,600.00	\$572.00	\$28,028.00	\$28,239.80	Contract Length	US
132-32	TurningPoint	TEM-34	34	\$29,466.67	\$589.33	\$28,877.33	\$29,095.55	Contract Length	US
132-32	TurningPoint	TEM-35	35	\$30,333.33	\$606.67	\$29,726.67	\$29,951.30	Contract Length	US
132-32	TurningPoint	TEM-36	36	\$31,200.00	\$624.00	\$30,576.00	\$30,807.05	Contract Length	US
132-32	TurningPoint	TEM-37	37	\$32,066.67	\$641.33	\$31,425.33	\$31,662.80	Contract Length	US
132-32	TurningPoint	TEM-38	38	\$32,933.33	\$658.67	\$32,274.67	\$32,518.56	Contract Length	US
132-32	TurningPoint	TEM-39	39	\$33,800.00	\$676.00	\$33,124.00	\$33,374.31	Contract Length	US
132-32	TurningPoint	TEM-40	40	\$34,666.67	\$693.33	\$33,973.33	\$34,230.06	Contract Length	US
132-32	TurningPoint	TEM-41	41	\$35,533.33	\$710.67	\$34,822.67	\$35,085.81	Contract Length	US
132-32	TurningPoint	TEM-42	42	\$36,400.00	\$728.00	\$35,672.00	\$35,941.56	Contract Length	US
132-32	TurningPoint	TEM-43	43	\$37,266.67	\$745.33	\$36,521.33	\$36,797.31	Contract Length	US
132-32	TurningPoint	TEM-44	44	\$38,133.33	\$762.67	\$37,370.67	\$37,653.06	Contract Length	US
132-32	TurningPoint	TEM-45	45	\$39,000.00	\$780.00	\$38,220.00	\$38,508.82	Contract Length	US
132-32	TurningPoint	TEM-46	46	\$39,866.67	\$797.33	\$39,069.33	\$39,364.57	Contract Length	US
132-32	TurningPoint	TEM-47	47	\$40,733.33	\$814.67	\$39,918.67	\$40,220.32	Contract Length	US
132-32	TurningPoint	TEM-48	48	\$41,600.00	\$832.00	\$40,768.00	\$41,076.07	Contract Length	US
132-32	TurningPoint	TEM-49	49	\$42,466.67	\$849.33	\$41,617.33	\$41,931.82	Contract Length	US
132-32	TurningPoint	TEM-50	50	\$43,333.33	\$866.67	\$42,466.67	\$42,787.57	Contract Length	US

## NiOS Wired Telecom Expense Management Solution - Monthly Recurring Fee – 4 Year Term (page 2)

NiOS Wired Telecom Expense Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (Millions)	Retail Price (4 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (4 Year Term)	Warranty	COO
<b>NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend</b>									
132-32	TurningPoint	TEM-51	51	\$44,200.00	\$884.00	\$43,316.00	\$43,643.32	Contract Length	US
132-32	TurningPoint	TEM-52	52	\$45,066.67	\$901.33	\$44,165.33	\$44,499.08	Contract Length	US
132-32	TurningPoint	TEM-53	53	\$45,933.33	\$918.67	\$45,014.67	\$45,354.83	Contract Length	US
132-32	TurningPoint	TEM-54	54	\$46,800.00	\$936.00	\$45,864.00	\$46,210.58	Contract Length	US
132-32	TurningPoint	TEM-55	55	\$47,666.67	\$953.33	\$46,713.33	\$47,066.33	Contract Length	US
132-32	TurningPoint	TEM-56	56	\$48,533.33	\$970.67	\$47,562.67	\$47,922.08	Contract Length	US
132-32	TurningPoint	TEM-57	57	\$49,400.00	\$988.00	\$48,412.00	\$48,777.83	Contract Length	US
132-32	TurningPoint	TEM-58	58	\$50,266.67	\$1,005.33	\$49,261.33	\$49,633.59	Contract Length	US
132-32	TurningPoint	TEM-59	59	\$51,133.33	\$1,022.67	\$50,110.67	\$50,489.34	Contract Length	US
132-32	TurningPoint	TEM-60	60	\$52,000.00	\$1,040.00	\$50,960.00	\$51,345.09	Contract Length	US
132-32	TurningPoint	TEM-61	61	\$52,866.67	\$1,057.33	\$51,809.33	\$52,200.84	Contract Length	US
132-32	TurningPoint	TEM-62	62	\$53,733.33	\$1,074.67	\$52,658.67	\$53,056.59	Contract Length	US
132-32	TurningPoint	TEM-63	63	\$54,600.00	\$1,092.00	\$53,508.00	\$53,912.34	Contract Length	US
132-32	TurningPoint	TEM-64	64	\$55,466.67	\$1,109.33	\$54,357.33	\$54,768.09	Contract Length	US
132-32	TurningPoint	TEM-65	65	\$56,333.33	\$1,126.67	\$55,206.67	\$55,623.85	Contract Length	US
132-32	TurningPoint	TEM-66	66	\$57,200.00	\$1,144.00	\$56,056.00	\$56,479.60	Contract Length	US
132-32	TurningPoint	TEM-67	67	\$58,066.67	\$1,161.33	\$56,905.33	\$57,335.35	Contract Length	US
132-32	TurningPoint	TEM-68	68	\$58,933.33	\$1,178.67	\$57,754.67	\$58,191.10	Contract Length	US
132-32	TurningPoint	TEM-69	69	\$59,800.00	\$1,196.00	\$58,604.00	\$59,046.85	Contract Length	US
132-32	TurningPoint	TEM-70	70	\$60,666.67	\$1,213.33	\$59,453.33	\$59,902.60	Contract Length	US
132-32	TurningPoint	TEM-71	71	\$61,533.33	\$1,230.67	\$60,302.67	\$60,758.35	Contract Length	US
132-32	TurningPoint	TEM-72	72	\$62,400.00	\$1,248.00	\$61,152.00	\$61,614.11	Contract Length	US
132-32	TurningPoint	TEM-73	73	\$63,266.67	\$1,265.33	\$62,001.33	\$62,469.86	Contract Length	US
132-32	TurningPoint	TEM-74	74	\$64,133.33	\$1,282.67	\$62,850.67	\$63,325.61	Contract Length	US
132-32	TurningPoint	TEM-75	75	\$65,000.00	\$1,300.00	\$63,700.00	\$64,181.36	Contract Length	US

## NiOS Wired Telecom Expense Management Solution - Monthly Recurring Fee – 5 Year Term (page 1)

NiOS Wired Telecom Expense Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (Millions)	Retail Price (5 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (5 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TEM-5	5	\$4,166.67	\$83.33	\$4,083.33	\$4,114.19	Contract Length	US
132-32	TurningPoint	TEM-6	6	\$5,000.00	\$100.00	\$4,900.00	\$4,937.03	Contract Length	US
132-32	TurningPoint	TEM-7	7	\$5,833.33	\$116.67	\$5,716.67	\$5,759.87	Contract Length	US
132-32	TurningPoint	TEM-8	8	\$6,666.67	\$133.33	\$6,533.33	\$6,582.70	Contract Length	US
132-32	TurningPoint	TEM-9	9	\$7,500.00	\$150.00	\$7,350.00	\$7,405.54	Contract Length	US
132-32	TurningPoint	TEM-10	10	\$8,333.33	\$166.67	\$8,166.67	\$8,228.38	Contract Length	US
132-32	TurningPoint	TEM-11	11	\$9,166.67	\$183.33	\$8,983.33	\$9,051.22	Contract Length	US
132-32	TurningPoint	TEM-12	12	\$10,000.00	\$200.00	\$9,800.00	\$9,874.06	Contract Length	US
132-32	TurningPoint	TEM-13	13	\$10,833.33	\$216.67	\$10,616.67	\$10,696.89	Contract Length	US
132-32	TurningPoint	TEM-14	14	\$11,666.67	\$233.33	\$11,433.33	\$11,519.73	Contract Length	US
132-32	TurningPoint	TEM-15	15	\$12,500.00	\$250.00	\$12,250.00	\$12,342.57	Contract Length	US
132-32	TurningPoint	TEM-16	16	\$13,333.33	\$266.67	\$13,066.67	\$13,165.41	Contract Length	US
132-32	TurningPoint	TEM-17	17	\$14,166.67	\$283.33	\$13,883.33	\$13,988.25	Contract Length	US
132-32	TurningPoint	TEM-18	18	\$15,000.00	\$300.00	\$14,700.00	\$14,811.08	Contract Length	US
132-32	TurningPoint	TEM-19	19	\$15,833.33	\$316.67	\$15,516.67	\$15,633.92	Contract Length	US
132-32	TurningPoint	TEM-20	20	\$16,666.67	\$333.33	\$16,333.33	\$16,456.76	Contract Length	US
132-32	TurningPoint	TEM-21	21	\$17,500.00	\$350.00	\$17,150.00	\$17,279.60	Contract Length	US
132-32	TurningPoint	TEM-22	22	\$18,333.33	\$366.67	\$17,966.67	\$18,102.43	Contract Length	US
132-32	TurningPoint	TEM-23	23	\$19,166.67	\$383.33	\$18,783.33	\$18,925.27	Contract Length	US
132-32	TurningPoint	TEM-24	24	\$20,000.00	\$400.00	\$19,600.00	\$19,748.11	Contract Length	US
132-32	TurningPoint	TEM-25	25	\$20,833.33	\$416.67	\$20,416.67	\$20,570.95	Contract Length	US
132-32	TurningPoint	TEM-26	26	\$21,666.67	\$433.33	\$21,233.33	\$21,393.79	Contract Length	US
132-32	TurningPoint	TEM-27	27	\$22,500.00	\$450.00	\$22,050.00	\$22,216.62	Contract Length	US
132-32	TurningPoint	TEM-28	28	\$23,333.33	\$466.67	\$22,866.67	\$23,039.46	Contract Length	US
132-32	TurningPoint	TEM-29	29	\$24,166.67	\$483.33	\$23,683.33	\$23,862.30	Contract Length	US
132-32	TurningPoint	TEM-30	30	\$25,000.00	\$500.00	\$24,500.00	\$24,685.14	Contract Length	US
132-32	TurningPoint	TEM-31	31	\$25,833.33	\$516.67	\$25,316.67	\$25,507.98	Contract Length	US
132-32	TurningPoint	TEM-32	32	\$26,666.67	\$533.33	\$26,133.33	\$26,330.81	Contract Length	US
132-32	TurningPoint	TEM-33	33	\$27,500.00	\$550.00	\$26,950.00	\$27,153.65	Contract Length	US
132-32	TurningPoint	TEM-34	34	\$28,333.33	\$566.67	\$27,766.67	\$27,976.49	Contract Length	US
132-32	TurningPoint	TEM-35	35	\$29,166.67	\$583.33	\$28,583.33	\$28,799.33	Contract Length	US
132-32	TurningPoint	TEM-36	36	\$30,000.00	\$600.00	\$29,400.00	\$29,622.17	Contract Length	US
132-32	TurningPoint	TEM-37	37	\$30,833.33	\$616.67	\$30,216.67	\$30,445.00	Contract Length	US
132-32	TurningPoint	TEM-38	38	\$31,666.67	\$633.33	\$31,033.33	\$31,267.84	Contract Length	US
132-32	TurningPoint	TEM-39	39	\$32,500.00	\$650.00	\$31,850.00	\$32,090.68	Contract Length	US
132-32	TurningPoint	TEM-40	40	\$33,333.33	\$666.67	\$32,666.67	\$32,913.52	Contract Length	US
132-32	TurningPoint	TEM-41	41	\$34,166.67	\$683.33	\$33,483.33	\$33,736.36	Contract Length	US
132-32	TurningPoint	TEM-42	42	\$35,000.00	\$700.00	\$34,300.00	\$34,559.19	Contract Length	US
132-32	TurningPoint	TEM-43	43	\$35,833.33	\$716.67	\$35,116.67	\$35,382.03	Contract Length	US
132-32	TurningPoint	TEM-44	44	\$36,666.67	\$733.33	\$35,933.33	\$36,204.87	Contract Length	US
132-32	TurningPoint	TEM-45	45	\$37,500.00	\$750.00	\$36,750.00	\$37,027.71	Contract Length	US
132-32	TurningPoint	TEM-46	46	\$38,333.33	\$766.67	\$37,566.67	\$37,850.55	Contract Length	US
132-32	TurningPoint	TEM-47	47	\$39,166.67	\$783.33	\$38,383.33	\$38,673.38	Contract Length	US
132-32	TurningPoint	TEM-48	48	\$40,000.00	\$800.00	\$39,200.00	\$39,496.22	Contract Length	US
132-32	TurningPoint	TEM-49	49	\$40,833.33	\$816.67	\$40,016.67	\$40,319.06	Contract Length	US
132-32	TurningPoint	TEM-50	50	\$41,666.67	\$833.33	\$40,833.33	\$41,141.90	Contract Length	US

## NiOS Wired Telecom Expense Management Solution - Monthly Recurring Fee – 5 Year Term (page 2)

NiOS Wired Telecom Expense Management - Monthly Recurring Rate									
SIN	Manufacturer	Product Number	Annual Telecom Spend (Millions)	Retail Price (5 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (5 Year Term)	Warranty	COO
NiOS Fixed Managed Services Pricing: Pricing based on Annual Telecom Spend									
132-32	TurningPoint	TEM-51	51	\$42,500.00	\$850.00	\$41,650.00	\$41,964.74	Contract Length	US
132-32	TurningPoint	TEM-52	52	\$43,333.33	\$866.67	\$42,466.67	\$42,787.57	Contract Length	US
132-32	TurningPoint	TEM-53	53	\$44,166.67	\$883.33	\$43,283.33	\$43,610.41	Contract Length	US
132-32	TurningPoint	TEM-54	54	\$45,000.00	\$900.00	\$44,100.00	\$44,433.25	Contract Length	US
132-32	TurningPoint	TEM-55	55	\$45,833.33	\$916.67	\$44,916.67	\$45,256.09	Contract Length	US
132-32	TurningPoint	TEM-56	56	\$46,666.67	\$933.33	\$45,733.33	\$46,078.93	Contract Length	US
132-32	TurningPoint	TEM-57	57	\$47,500.00	\$950.00	\$46,550.00	\$46,901.76	Contract Length	US
132-32	TurningPoint	TEM-58	58	\$48,333.33	\$966.67	\$47,366.67	\$47,724.60	Contract Length	US
132-32	TurningPoint	TEM-59	59	\$49,166.67	\$983.33	\$48,183.33	\$48,547.44	Contract Length	US
132-32	TurningPoint	TEM-60	60	\$50,000.00	\$1,000.00	\$49,000.00	\$49,370.28	Contract Length	US
132-32	TurningPoint	TEM-61	61	\$50,833.33	\$1,016.67	\$49,816.67	\$50,193.12	Contract Length	US
132-32	TurningPoint	TEM-62	62	\$51,666.67	\$1,033.33	\$50,633.33	\$51,015.95	Contract Length	US
132-32	TurningPoint	TEM-63	63	\$52,500.00	\$1,050.00	\$51,450.00	\$51,838.79	Contract Length	US
132-32	TurningPoint	TEM-64	64	\$53,333.33	\$1,066.67	\$52,266.67	\$52,661.63	Contract Length	US
132-32	TurningPoint	TEM-65	65	\$54,166.67	\$1,083.33	\$53,083.33	\$53,484.47	Contract Length	US
132-32	TurningPoint	TEM-66	66	\$55,000.00	\$1,100.00	\$53,900.00	\$54,307.30	Contract Length	US
132-32	TurningPoint	TEM-67	67	\$55,833.33	\$1,116.67	\$54,716.67	\$55,130.14	Contract Length	US
132-32	TurningPoint	TEM-68	68	\$56,666.67	\$1,133.33	\$55,533.33	\$55,952.98	Contract Length	US
132-32	TurningPoint	TEM-69	69	\$57,500.00	\$1,150.00	\$56,350.00	\$56,775.82	Contract Length	US
132-32	TurningPoint	TEM-70	70	\$58,333.33	\$1,166.67	\$57,166.67	\$57,598.66	Contract Length	US
132-32	TurningPoint	TEM-71	71	\$59,166.67	\$1,183.33	\$57,983.33	\$58,421.49	Contract Length	US
132-32	TurningPoint	TEM-72	72	\$60,000.00	\$1,200.00	\$58,800.00	\$59,244.33	Contract Length	US
132-32	TurningPoint	TEM-73	73	\$60,833.33	\$1,216.67	\$59,616.67	\$60,067.17	Contract Length	US
132-32	TurningPoint	TEM-74	74	\$61,666.67	\$1,233.33	\$60,433.33	\$60,890.01	Contract Length	US
132-32	TurningPoint	TEM-75	75	\$62,500.00	\$1,250.00	\$61,250.00	\$61,712.85	Contract Length	US

### Base Configuration Add-Ons

Monthly Recurring Rate									
Item	Manufacturer	Product Number	Description	Retail Price	GSA Discount	Net	Proposed GSA Price w/IFF	Warranty	COO
Add On Cost									
132-32	TurningPoint	TEM-PC	Each Additional Product Catalogue and Billing Format	\$1,020.00	\$20.40	\$999.60	\$1,007.15	Contract Length	US
132-32	TurningPoint	TEM-INT	Each Additional Online Supplier Interface (eBonding)	\$7,650.00	\$153.00	\$7,497.00	\$7,553.65	Contract Length	US

## NIOS WIRELESS MANAGEMENT SERVICE PRICING

TurningPoint offers its NiOS Wireless Expense Management Service through five (5) CLINS as described below.

### **CLIN 1. Wireless TEM Project Startup / Transition Services**

- Provide a project implementation plan for each new task order that clearly details the steps to be performed and information to be provided by TurningPoint and Agency which are necessary to establish the TEM services delineated in the task order. This implementation plan shall include a projected schedule and timeline for each activity leading to the “cutover date” which is the date the implementation phase is considered complete and the date after which TurningPoint assumes day-to-day TEM service responsibility under the task order. The project implementation plan shall be delivered no later than 30 days after task order award in accordance with the delivery table.
- Assign a TurningPoint Project Manager (TPPM) to work with the Agency Project
- Manager to gather all relevant infrastructures, wireless service, contract, and asset data for upload into TurningPoint’s NiOS and configure NiOS to accomplish any initial optimization analyses. The TPPM will maintain daily contact with the Agency Project Manager during the startup phase to ensure timely communication and flow of information with Agency and to work towards the resolution of any problems or issues.
- Perform an initial contract optimization analysis and initial rate plan analysis of Agency’s wireless telecommunications service agreements and service lines with the major carriers to identify any quick-hit savings, consolidation, or improvement opportunities that might be quickly implemented during the startup phase or after commencement of wireless TEM services.
- Take any and all actions necessary to complete the startup tasks as defined in the project implementation plan and begin providing the services required by Agency by the “cutover date” agreed to with Agency.
- Configure NiOS application to load Agency specific information, configure work flow for approvals and ordering, and identify user and role access permissions.
- Integrate and align NiOS’s ordering and procurement process with Agency’s personnel and manpower systems taking into consideration multiple approval hierarchies and functional or business units.
- Configure NiOS to update asset information into the Agency approved property management system.
- Successfully test and/or demonstrate any electronic data transfer capabilities between the
- TurningPoint’s NiOS and any Agency financial, inventory, or contracting information systems being used as a data source.

CLIN 1 Pricing – Wireless TEM Project Startup/Transition Services; Each project service order to be individually priced using the contract labor rates in effect at the time of award.

### **CLIN 2. Ordering & Procurement Services**

CLIN 2 services must be ordered in conjunction with CLIN 1 services.

- Provide a centralized web-based ordering portal to facilitate the requisition of new wireless service, devices, and accessories from Agency-approved suppliers. The NiOS ordering portal will support Agency’s approved workflow as configured under CLIN 1 for coordinating and approving wireless service requisitions and will allow for the assignment of individuals with specific workflow approval responsibilities or roles.
- Provide automation of procurement transactions across Agency’s wireless carriers including moves, adds, changes, disconnects (MACDs) and their necessary Agency coordination and approvals.
- Track orders and order changes from order initiation through delivery and entry of the asset’s information into the Agency approved property management system.

- Provide Agency employee and management administrator visibility and monthly management reports on the status of all orders and order changes. The visibility and status of individual orders should also be continually available to representatives through the ordering portal.
- Provide Agency-specific help desk support M-F between the hours of 8:00 a.m. – 8:00 p.m. (Eastern) to assist Agency customers and telecommunications managers with procurement and ordering support. Support will be within the guidelines of Agency's policies and procedures. This support includes as a minimum support for:
  - Ordering new phones
  - Canceling and replacing lost phones
  - Fixing and/or replacing malfunctioning phones
  - Wireless account changes
  - Answering questions regarding rate plans and features
- Provide a centralized web-based ordering portal to facilitate the requisition of new wireless service, devices, and accessories from Agency-approved suppliers. The NiOS ordering portal will support Agency's approved workflow as configured under CLIN 1 for coordinating and approving wireless service requisitions and will allow for the assignment of individuals with specific workflow approval responsibilities or roles.
- Provide automation of procurement transactions across Agency's wireless carriers including moves, adds, changes, disconnects (MACDs) and their necessary Agency coordination and approvals.
- Track orders and order changes from order initiation through delivery and entry of the asset's information into the Agency approved property management system.
- Provide Agency employee and management administrator visibility and monthly management reports on the status of all orders and order changes. The visibility and status of individual orders should also be continually available to representatives through the ordering portal.
- Provide Agency-specific help desk support M-F between the hours of 8:00 a.m. – 8:00 p.m. (Eastern) to assist Agency customers and telecommunications managers with procurement and ordering support. Support will be within the guidelines of Agency's policies and procedures. This support includes as a minimum support for:
  - Ordering new phones
  - Canceling and replacing lost phones
  - Fixing and/or replacing malfunctioning phones
  - Wireless account changes
  - Answering questions regarding rate plans and features

## NiOS Wireless TEM Monthly Recurring Rate –Per Wireless Device-CLIN 2- 1 Year Term

NiOS Wireless TEM Monthly Recurring Rate - Per Wireless Device									
SIN	Manufacturer	Product Number	Devices Under Management	Retail Price (1 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (1 Year Term)	Warranty	COO
NiOS Wireless Expense Management based upon Number of Mobile Devices									
CLIN 2									
<b>CLIN 2 provides the following NIOS Wireless Expense Management services:</b> <ol style="list-style-type: none"> <li>1. Provides a centralized web-based ordering portal to facilitate the requisition of new wireless service, devices, and accessories;</li> <li>2. Automates procurement transactions to the clients wireless carriers including moves, adds, changes, disconnects (MACDs);</li> <li>3. Tracks orders and order changes from order initiation through delivery and entry;</li> <li>4. Provides Agency employees and management visibility and monthly management reports on the status of all orders and order changes.</li> <li>5. Provides Agency-specific help desk support M-F between the hours of 8:00 a.m. – 8:00 p.m. (Eastern) to assist Agency customers and</li> </ol>									
132-32	TurningPoint	CLIN2-2000	1,501 - 2,000 lines	\$2.00	\$0.04	\$1.96	\$1.97	Contract Length	US
132-32	TurningPoint	CLIN2-2500	2,001 - 2,500 lines	\$2.00	\$0.04	\$1.96	\$1.97	Contract Length	US
132-32	TurningPoint	CLIN2-3000	2,501 - 3,000 lines	\$2.00	\$0.04	\$1.96	\$1.97	Contract Length	US
132-32	TurningPoint	CLIN2-3500	3,001 - 3,500 lines	\$2.00	\$0.04	\$1.96	\$1.97	Contract Length	US
132-32	TurningPoint	CLIN2-4000	3,501 - 4,000 lines	\$2.00	\$0.04	\$1.96	\$1.97	Contract Length	US
132-32	TurningPoint	CLIN2-4500	4,001 - 4,500 lines	\$2.00	\$0.04	\$1.96	\$1.97	Contract Length	US
132-32	TurningPoint	CLIN2-5000	4,501 - 5,000 lines	\$2.00	\$0.04	\$1.96	\$1.97	Contract Length	US
132-32	TurningPoint	CLIN2-5500	5,001 - 5,500 lines	\$1.95	\$0.04	\$1.91	\$1.93	Contract Length	US
132-32	TurningPoint	CLIN2-6000	5,501 - 6,000 lines	\$1.95	\$0.04	\$1.91	\$1.93	Contract Length	US
132-32	TurningPoint	CLIN2-6500	6,001 - 6,500 lines	\$1.95	\$0.04	\$1.91	\$1.93	Contract Length	US
132-32	TurningPoint	CLIN2-7000	6,501 - 7,000 lines	\$1.95	\$0.04	\$1.91	\$1.93	Contract Length	US
132-32	TurningPoint	CLIN2-7500	7,001 - 7,500 lines	\$1.95	\$0.04	\$1.91	\$1.93	Contract Length	US
132-32	TurningPoint	CLIN2-8000	7,501 - 8,000 lines	\$1.95	\$0.04	\$1.91	\$1.93	Contract Length	US
132-32	TurningPoint	CLIN2-8500	8,001 - 8,500 lines	\$1.95	\$0.04	\$1.91	\$1.93	Contract Length	US
132-32	TurningPoint	CLIN2-9000	8,501 - 9,000 lines	\$1.95	\$0.04	\$1.91	\$1.93	Contract Length	US
132-32	TurningPoint	CLIN2-9500	9,001 - 9,500 lines	\$1.95	\$0.04	\$1.91	\$1.93	Contract Length	US
132-32	TurningPoint	CLIN2-10000	9,501 - 10,000 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-10500	10,001 - 10,500 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-11000	10,501 - 11,000 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-11500	11,001 - 11,500 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-12000	11,501 - 12,000 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-12500	12,001 - 12,500 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-13000	12,501 - 13,000 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-13500	13,001 - 13,500 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-14000	13,501 - 14,000 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-14500	14,001 - 14,500 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-15000	14,501 - 15,000 lines	\$1.90	\$0.04	\$1.86	\$1.88	Contract Length	US
132-32	TurningPoint	CLIN2-15500	15,001 - 15,500 lines	\$1.80	\$0.04	\$1.76	\$1.78	Contract Length	US
132-32	TurningPoint	CLIN2-16000	15,501 - 16,000 lines	\$1.80	\$0.04	\$1.76	\$1.78	Contract Length	US
132-32	TurningPoint	CLIN2-16500	16,001 - 16,500 lines	\$1.80	\$0.04	\$1.76	\$1.78	Contract Length	US
132-32	TurningPoint	CLIN2-17000	16,501 - 17,000 lines	\$1.80	\$0.04	\$1.76	\$1.78	Contract Length	US
132-32	TurningPoint	CLIN2-17500	17,001 - 17,500 lines	\$1.80	\$0.04	\$1.76	\$1.78	Contract Length	US
132-32	TurningPoint	CLIN2-18000	17,501 - 18,000 lines	\$1.80	\$0.04	\$1.76	\$1.78	Contract Length	US
132-32	TurningPoint	CLIN2-18500	18,001 - 18,500 lines	\$1.80	\$0.04	\$1.76	\$1.78	Contract Length	US
132-32	TurningPoint	CLIN2-19000	18,501 - 19,000 lines	\$1.80	\$0.04	\$1.76	\$1.78	Contract Length	US
132-32	TurningPoint	CLIN2-19500	19,001 - 19,500 lines	\$1.80	\$0.04	\$1.76	\$1.78	Contract Length	US
132-32	TurningPoint	CLIN2-20000	19,501 - 20,000 lines	\$1.80	\$0.04	\$1.76	\$1.78	Contract Length	US
132-32	TurningPoint	CLIN2-50000	20,001 - 50,000 lines	\$1.70	\$0.03	\$1.67	\$1.68	Contract Length	US

**CLIN 3. Core Wireless TEM Services**

CLIN 3 services must be ordered in conjunction with CLIN 1 services.

The following five services make up the “core” set of TEM services offered by TurningPoint:

1. Wireless Service Contract/Agreement Administration Services
2. Inventory Management Services
3. Invoice Management and Audit Services
4. Rate Plan Optimization Services
5. Management Reporting Services

Each of these services is described in detail in the following subsections.

**CLIN 3-1 Wireless Service Contract/Agreement Administration Services**

- Maintain accurate copies of Agency’s wireless service agreements, contracts, and other records with wireless carriers that specify the pricing, terms and conditions of wireless services provided.
- Monitor key events associated with wireless service contracts and agreements including, but not limited to: expiration dates, annual review dates, thresholds for additional discounts, notification deadlines for various contract or agreement options, etc... TurningPoint will provide Agency a listing of the upcoming key events with potential recommended actions on at least a quarterly basis.
- Monitor Agency spending levels, service line counts, or other measurable indicators that have been agreed upon between Agency and the wireless carriers. The intent will be to track Agency’s attainment of any commitment levels or spending obligations. TurningPoint will advise Agency of strategies to address potential shortfall scenarios.
- Meet regularly with Agency to develop strategy and guidance for dealing with carrier contract related issues, practical strategies for achieving optimal pricing or service terms, and methods to maximize negotiation strength with wireless carriers.
- Advise Agency on how their contracts or agreements might be impacted by changes in the wireless telecommunications industry or by new wireless service offerings and assist with developing strategies to include new, or terminate old, technical services into their carrier contracts or agreements.

**CLIN 3-2 Inventory Management Services**

- Take necessary action to maintain an accurate master inventory of all wireless devices and services in current use by Agency. Inventory accountability shall be maintained from requisition through disposal or final disposition of the service line and device.
- Exchange wireless inventory data (either directly, or by file import/export) to/from Agency asset or property management systems, or make necessary accommodations within the TEM provider’s data systems that allow them to be used in lieu of and in compliance with Agency’s asset/property management policies and procedures.
- Work with Agency to support and accommodate asset tagging of controlled devices with Agency-approved labels as part of the requisition or deployment processes.
- Establish a process with Agency to accommodate moves, adds, changes, and deletions (MACDs) of service lines and devices in order to maintain the accurate master inventory of services and devices.
- Provide the capability to generate and deliver to Agency inventory managers both standard periodic inventory reports as well as custom-designed and ad hoc reports (as agreed-upon with Agency) at both a summary level, and at various organizational or inventory account levels, depending on the level of detail and information provided by Agency.
- Support periodic government audits of inventory accounts by providing inventory listings and cooperating with Agency audit officials as they perform their duties.

**CLIN 3-3 Invoice Management and Audit Services**

- Collect, process, and validate paper and electronic invoices received from multiple carriers in multiple billing formats against Agency information, ordering records, and wireless contract or service agreement terms maintained in the TEM provider's data system.
- Audit all carrier invoices billed to Agency in an effort to realize audit savings on behalf of Agency. At a minimum, auditing should include:
  - Validation of account ownership and service existence
  - Verification of rates, charges, and discounts
  - Verification of correct account numbers and phone numbers associated with accounts
  - Identification and recovery of missing carrier invoices
  - Analysis of invoices for abuse, misuse & fraud
- Allocate cost information from the carrier invoices across Agency's organizational units or financial accounts to provide increased visibility and accuracy for Agency's cost and spend management functions.
- Prepare monthly reports identifying billing and invoicing errors for Agency claim and dispute submittal.
- Integrate invoice data with TEM provider procurement and inventory management data records to enable and support spend, inventory and usage analysis by the TEM provider and Agency telecommunications managers.
- Prepare monthly standardized management reports detailing spending levels and trends by carrier, regions, business units, service lines and service types. Provide the capability to generate custom-designed and ad hoc spending reports at both a summary and various organizational or financial account levels.
- Prepare and provide necessary electronic reports or formatted data feeds to Agency's bill payment system (or the TEM provider's internal payment system if the task order includes the Bill Payment Services option).
- Provide recommendations to Agency on areas for improvement and savings regarding Agency's invoice process (e.g. where invoice consolidation with major carriers might make sense).
- Provide help desk support M-F between the hours of 8:00 a.m. – 8:00 p.m. (Eastern) to answer billing and invoicing questions from Agency financial and telecommunications account managers.

#### CLIN 3-4 Rate Plan Optimization Services

- At least quarterly, provide recommendations for rationalization of rate plan types, number of service lines with specific carriers, the number of total carriers, and other opportunities that might lower total cost while maintaining or improving the quality of wireless service provided to Agency's users.
- Calculate costs to Agency based on actual monthly usage patterns of users and determine where individual account and rate plan changes should be made to lower future costs.
- Work with Agency to carry out and implement approved optimization recommendations and changes intended to lower overall total cost.
- Continuously track and report savings derived from the rate plan optimization efforts on at least a quarterly basis.

#### CLIN 3-5 Management Reporting Services

- Compile, prepare, and deliver in electronic format standard reports that detail the following about Agency's wireless telecommunications:
  - Spending and expense levels, patterns and trends
  - Usage levels, patterns, and trends
  - Rate plan profile
  - Wireless device inventories
  - Wireless service line inventories
  - Invoice and billing statuses (if bill payment service provided)
  - Claims status (if dispute recovery service provided)

- Savings generated or attributable to TEM services
- Deliver standard reports as specified by Agency of reports may be facilitated by a web-based “download and save” capability through a reporting portal.
- Provide standard reports on each of the reporting areas that details and organizes the information by Agency’s designated organizational breakdown or reporting structure and wireless telecommunications service provider.
- Provide access to subject matter experts that are able to help Agency managers find answers to management questions or run ad hoc queries against data and information collected and maintained by TurningPoint.

## Monthly Recurring Rate - Per Wireless Device-CLIN 3-1 Year Term

Monthly Recurring Rate - Per Wireless Device									
SIN	Manufacturer	Product Number	Devices Under Management	Retail Price (1 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (1 Year Term)	Warranty	COO
<b>CLIN 3</b>									
<p><b>CLIN 2 provides the following NiOS Wireless Expense Management services:</b></p> <ol style="list-style-type: none"> <li>1. Provides a centralized web-based ordering portal to facilitate the requisition of new wireless service, devices, and accessories;</li> <li>2. Automates procurement transactions to the clients wireless carriers including moves, adds, changes, disconnects (MACDs);</li> <li>3. Tracks orders and order changes from order initiation through delivery and entry;</li> <li>4. Provides Agency employees and management visibility and monthly management reports on the status of all orders and order changes.</li> <li>5. Provides Agency-specific help desk support M-F between the hours of 8:00 a.m. – 8:00 p.m. (Eastern) to assist Agency customers and</li> </ol>									
132-32	TurningPoint	CLIN3-2000	1,501 - 2,000 lines	\$4.00	\$0.08	\$3.92	\$3.95	Contract Length	US
132-32	TurningPoint	CLIN3-2500	2,001 - 2,500 lines	\$4.00	\$0.08	\$3.92	\$3.95	Contract Length	US
132-32	TurningPoint	CLIN3-3000	2,501 - 3,000 lines	\$4.00	\$0.08	\$3.92	\$3.95	Contract Length	US
132-32	TurningPoint	CLIN3-3500	3,001 - 3,500 lines	\$4.00	\$0.08	\$3.92	\$3.95	Contract Length	US
132-32	TurningPoint	CLIN3-4000	3,501 - 4,000 lines	\$4.00	\$0.08	\$3.92	\$3.95	Contract Length	US
132-32	TurningPoint	CLIN3-4500	4,001 - 4,500 lines	\$4.00	\$0.08	\$3.92	\$3.95	Contract Length	US
132-32	TurningPoint	CLIN3-5000	4,501 - 5,000 lines	\$4.00	\$0.08	\$3.92	\$3.95	Contract Length	US
132-32	TurningPoint	CLIN3-5500	5,001 - 5,500 lines	\$3.90	\$0.08	\$3.82	\$3.85	Contract Length	US
132-32	TurningPoint	CLIN3-6000	5,501 - 6,000 lines	\$3.90	\$0.08	\$3.82	\$3.85	Contract Length	US
132-32	TurningPoint	CLIN3-6500	6,001 - 6,500 lines	\$3.90	\$0.08	\$3.82	\$3.85	Contract Length	US
132-32	TurningPoint	CLIN3-7000	6,501 - 7,000 lines	\$3.90	\$0.08	\$3.82	\$3.85	Contract Length	US
132-32	TurningPoint	CLIN3-7500	7,001 - 7,500 lines	\$3.90	\$0.08	\$3.82	\$3.85	Contract Length	US
132-32	TurningPoint	CLIN3-8000	7,501 - 8,000 lines	\$3.90	\$0.08	\$3.82	\$3.85	Contract Length	US
132-32	TurningPoint	CLIN3-8500	8,001 - 8,500 lines	\$3.90	\$0.08	\$3.82	\$3.85	Contract Length	US
132-32	TurningPoint	CLIN3-9000	8,501 - 9,000 lines	\$3.90	\$0.08	\$3.82	\$3.85	Contract Length	US
132-32	TurningPoint	CLIN3-9500	9,001 - 9,500 lines	\$3.90	\$0.08	\$3.82	\$3.85	Contract Length	US
132-32	TurningPoint	CLIN3-10000	9,501 - 10,000 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-10500	10,001 - 10,500 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-11000	10,501 - 11,000 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-11500	11,001 - 11,500 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-12000	11,501 - 12,000 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-12500	12,001 - 12,500 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-13000	12,501 - 13,000 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-13500	13,001 - 13,500 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-14000	13,501 - 14,000 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-14500	14,001 - 14,500 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-15000	14,501 - 15,000 lines	\$3.80	\$0.08	\$3.72	\$3.75	Contract Length	US
132-32	TurningPoint	CLIN3-15500	15,001 - 15,500 lines	\$3.70	\$0.07	\$3.63	\$3.65	Contract Length	US
132-32	TurningPoint	CLIN3-16000	15,501 - 16,000 lines	\$3.70	\$0.07	\$3.63	\$3.65	Contract Length	US
132-32	TurningPoint	CLIN3-16500	16,001 - 16,500 lines	\$3.70	\$0.07	\$3.63	\$3.65	Contract Length	US
132-32	TurningPoint	CLIN3-17000	16,501 - 17,000 lines	\$3.70	\$0.07	\$3.63	\$3.65	Contract Length	US
132-32	TurningPoint	CLIN3-17500	17,001 - 17,500 lines	\$3.70	\$0.07	\$3.63	\$3.65	Contract Length	US
132-32	TurningPoint	CLIN3-18000	17,501 - 18,000 lines	\$3.70	\$0.07	\$3.63	\$3.65	Contract Length	US
132-32	TurningPoint	CLIN3-18500	18,001 - 18,500 lines	\$3.70	\$0.07	\$3.63	\$3.65	Contract Length	US
132-32	TurningPoint	CLIN3-19000	18,501 - 19,000 lines	\$3.70	\$0.07	\$3.63	\$3.65	Contract Length	US
132-32	TurningPoint	CLIN3-19500	19,001 - 19,500 lines	\$3.70	\$0.07	\$3.63	\$3.65	Contract Length	US
132-32	TurningPoint	CLIN3-20000	19,501 - 20,000 lines	\$3.70	\$0.07	\$3.63	\$3.65	Contract Length	US
132-32	TurningPoint	CLIN3-50000	20,001 - 50,000 lines	\$3.60	\$0.07	\$3.53	\$3.55	Contract Length	US

## Monthly Recurring Rate - Per Wireless Device-CLIN 3- 3 Year Term

Monthly Recurring Rate - Per Wireless Device									
SIN	Manufacturer	Product Number	Devices Under Management	Retail Price (3 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (3 Year Term)	Warranty	COO
<b>NIOS Wireless Expense Management based upon Number of Mobile Devices</b>									
<b>CLIN 3</b>									
<p><b>CLIN 2 provides the following NiOS Wireless Expense Management services:</b></p> <ol style="list-style-type: none"> <li>1. Provides a centralized web-based ordering portal to facilitate the requisition of new wireless service, devices, and accessories;</li> <li>2. Automates procurement transactions to the clients wireless carriers including moves, adds, changes, disconnects (MACDs);</li> <li>3. Tracks orders and order changes from order initiation through delivery and entry;</li> <li>4. Provides Agency employees and management visibility and monthly management reports on the status of all orders and order changes.</li> <li>5. Provides Agency-specific help desk support M-F between the hours of 8:00 a.m. – 8:00 p.m. (Eastern) to assist Agency customers and</li> </ol>									
132-32	TurningPoint	CLIN3-2000	1,501 - 2,000 lines	\$3.68	\$0.07	\$3.61	\$3.63	Contract Length	US
132-32	TurningPoint	CLIN3-2500	2,001 - 2,500 lines	\$3.68	\$0.07	\$3.61	\$3.63	Contract Length	US
132-32	TurningPoint	CLIN3-3000	2,501 - 3,000 lines	\$3.68	\$0.07	\$3.61	\$3.63	Contract Length	US
132-32	TurningPoint	CLIN3-3500	3,001 - 3,500 lines	\$3.68	\$0.07	\$3.61	\$3.63	Contract Length	US
132-32	TurningPoint	CLIN3-4000	3,501 - 4,000 lines	\$3.68	\$0.07	\$3.61	\$3.63	Contract Length	US
132-32	TurningPoint	CLIN3-4500	4,001 - 4,500 lines	\$3.68	\$0.07	\$3.61	\$3.63	Contract Length	US
132-32	TurningPoint	CLIN3-5000	4,501 - 5,000 lines	\$3.68	\$0.07	\$3.61	\$3.63	Contract Length	US
132-32	TurningPoint	CLIN3-5500	5,001 - 5,500 lines	\$3.59	\$0.07	\$3.52	\$3.54	Contract Length	US
132-32	TurningPoint	CLIN3-6000	5,501 - 6,000 lines	\$3.59	\$0.07	\$3.52	\$3.54	Contract Length	US
132-32	TurningPoint	CLIN3-6500	6,001 - 6,500 lines	\$3.59	\$0.07	\$3.52	\$3.54	Contract Length	US
132-32	TurningPoint	CLIN3-7000	6,501 - 7,000 lines	\$3.59	\$0.07	\$3.52	\$3.54	Contract Length	US
132-32	TurningPoint	CLIN3-7500	7,001 - 7,500 lines	\$3.59	\$0.07	\$3.52	\$3.54	Contract Length	US
132-32	TurningPoint	CLIN3-8000	7,501 - 8,000 lines	\$3.59	\$0.07	\$3.52	\$3.54	Contract Length	US
132-32	TurningPoint	CLIN3-8500	8,001 - 8,500 lines	\$3.59	\$0.07	\$3.52	\$3.54	Contract Length	US
132-32	TurningPoint	CLIN3-9000	8,501 - 9,000 lines	\$3.59	\$0.07	\$3.52	\$3.54	Contract Length	US
132-32	TurningPoint	CLIN3-9500	9,001 - 9,500 lines	\$3.59	\$0.07	\$3.52	\$3.54	Contract Length	US
132-32	TurningPoint	CLIN3-10000	9,501 - 10,000 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-10500	10,001 - 10,500 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-11000	10,501 - 11,000 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-11500	11,001 - 11,500 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-12000	11,501 - 12,000 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-12500	12,001 - 12,500 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-13000	12,501 - 13,000 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-13500	13,001 - 13,500 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-14000	13,501 - 14,000 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-14500	14,001 - 14,500 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-15000	14,501 - 15,000 lines	\$3.50	\$0.07	\$3.43	\$3.45	Contract Length	US
132-32	TurningPoint	CLIN3-15500	15,001 - 15,500 lines	\$3.40	\$0.07	\$3.34	\$3.36	Contract Length	US
132-32	TurningPoint	CLIN3-16000	15,501 - 16,000 lines	\$3.40	\$0.07	\$3.34	\$3.36	Contract Length	US
132-32	TurningPoint	CLIN3-16500	16,001 - 16,500 lines	\$3.40	\$0.07	\$3.34	\$3.36	Contract Length	US
132-32	TurningPoint	CLIN3-17000	16,501 - 17,000 lines	\$3.40	\$0.07	\$3.34	\$3.36	Contract Length	US
132-32	TurningPoint	CLIN3-17500	17,001 - 17,500 lines	\$3.40	\$0.07	\$3.34	\$3.36	Contract Length	US
132-32	TurningPoint	CLIN3-18000	17,501 - 18,000 lines	\$3.40	\$0.07	\$3.34	\$3.36	Contract Length	US
132-32	TurningPoint	CLIN3-18500	18,001 - 18,500 lines	\$3.40	\$0.07	\$3.34	\$3.36	Contract Length	US
132-32	TurningPoint	CLIN3-19000	18,501 - 19,000 lines	\$3.40	\$0.07	\$3.34	\$3.36	Contract Length	US
132-32	TurningPoint	CLIN3-19500	19,001 - 19,500 lines	\$3.40	\$0.07	\$3.34	\$3.36	Contract Length	US
132-32	TurningPoint	CLIN3-20000	19,501 - 20,000 lines	\$3.40	\$0.07	\$3.34	\$3.36	Contract Length	US
132-32	TurningPoint	CLIN3-50000	20,001 - 50,000 lines	\$3.31	\$0.07	\$3.25	\$3.27	Contract Length	US

## Monthly Recurring Rate - Per Wireless Device-CLIN 3- 4 Year Term

Monthly Recurring Rate - Per Wireless Device									
SIN	Manufacturer	Product Number	Devices Under Management	Retail Price (4 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (4 Year Term)	Warranty	COO
<b>NIOS Wireless Expense Management based upon Number of Mobile Devices</b>									
<b>CLIN 3</b>									
<b>CLIN 2 provides the following NIOS Wireless Expense Management services:</b>									
1. Provides a centralized web-based ordering portal to facilitate the requisition of new wireless service, devices, and accessories;									
2. Automates procurement transactions to the clients wireless carriers including moves, adds, changes, disconnects (MACDs);									
3. Tracks orders and order changes from order initiation through delivery and entry;									
4. Provides Agency employees and management visibility and monthly management reports on the status of all orders and order changes.									
5. Provides Agency-specific help desk support M-F between the hours of 8:00 a.m. – 8:00 p.m. (Eastern) to assist Agency customers and									
132-32	TurningPoint	CLIN3-2000	1,501 - 2,000 lines	\$3.48	\$0.07	\$3.41	\$3.44	Contract Length	US
132-32	TurningPoint	CLIN3-2500	2,001 - 2,500 lines	\$3.48	\$0.07	\$3.41	\$3.44	Contract Length	US
132-32	TurningPoint	CLIN3-3000	2,501 - 3,000 lines	\$3.48	\$0.07	\$3.41	\$3.44	Contract Length	US
132-32	TurningPoint	CLIN3-3500	3,001 - 3,500 lines	\$3.48	\$0.07	\$3.41	\$3.44	Contract Length	US
132-32	TurningPoint	CLIN3-4000	3,501 - 4,000 lines	\$3.48	\$0.07	\$3.41	\$3.44	Contract Length	US
132-32	TurningPoint	CLIN3-4500	4,001 - 4,500 lines	\$3.48	\$0.07	\$3.41	\$3.44	Contract Length	US
132-32	TurningPoint	CLIN3-5000	4,501 - 5,000 lines	\$3.48	\$0.07	\$3.41	\$3.44	Contract Length	US
132-32	TurningPoint	CLIN3-5500	5,001 - 5,500 lines	\$3.39	\$0.07	\$3.33	\$3.35	Contract Length	US
132-32	TurningPoint	CLIN3-6000	5,501 - 6,000 lines	\$3.39	\$0.07	\$3.33	\$3.35	Contract Length	US
132-32	TurningPoint	CLIN3-6500	6,001 - 6,500 lines	\$3.39	\$0.07	\$3.33	\$3.35	Contract Length	US
132-32	TurningPoint	CLIN3-7000	6,501 - 7,000 lines	\$3.39	\$0.07	\$3.33	\$3.35	Contract Length	US
132-32	TurningPoint	CLIN3-7500	7,001 - 7,500 lines	\$3.39	\$0.07	\$3.33	\$3.35	Contract Length	US
132-32	TurningPoint	CLIN3-8000	7,501 - 8,000 lines	\$3.39	\$0.07	\$3.33	\$3.35	Contract Length	US
132-32	TurningPoint	CLIN3-8500	8,001 - 8,500 lines	\$3.39	\$0.07	\$3.33	\$3.35	Contract Length	US
132-32	TurningPoint	CLIN3-9000	8,501 - 9,000 lines	\$3.39	\$0.07	\$3.33	\$3.35	Contract Length	US
132-32	TurningPoint	CLIN3-9500	9,001 - 9,500 lines	\$3.39	\$0.07	\$3.33	\$3.35	Contract Length	US
132-32	TurningPoint	CLIN3-10000	9,501 - 10,000 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-10500	10,001 - 10,500 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-11000	10,501 - 11,000 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-11500	11,001 - 11,500 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-12000	11,501 - 12,000 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-12500	12,001 - 12,500 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-13000	12,501 - 13,000 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-13500	13,001 - 13,500 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-14000	13,501 - 14,000 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-14500	14,001 - 14,500 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-15000	14,501 - 15,000 lines	\$3.31	\$0.07	\$3.24	\$3.26	Contract Length	US
132-32	TurningPoint	CLIN3-15500	15,001 - 15,500 lines	\$3.22	\$0.06	\$3.15	\$3.18	Contract Length	US
132-32	TurningPoint	CLIN3-16000	15,501 - 16,000 lines	\$3.22	\$0.06	\$3.15	\$3.18	Contract Length	US
132-32	TurningPoint	CLIN3-16500	16,001 - 16,500 lines	\$3.22	\$0.06	\$3.15	\$3.18	Contract Length	US
132-32	TurningPoint	CLIN3-17000	16,501 - 17,000 lines	\$3.22	\$0.06	\$3.15	\$3.18	Contract Length	US
132-32	TurningPoint	CLIN3-17500	17,001 - 17,500 lines	\$3.22	\$0.06	\$3.15	\$3.18	Contract Length	US
132-32	TurningPoint	CLIN3-18000	17,501 - 18,000 lines	\$3.22	\$0.06	\$3.15	\$3.18	Contract Length	US
132-32	TurningPoint	CLIN3-18500	18,001 - 18,500 lines	\$3.22	\$0.06	\$3.15	\$3.18	Contract Length	US
132-32	TurningPoint	CLIN3-19000	18,501 - 19,000 lines	\$3.22	\$0.06	\$3.15	\$3.18	Contract Length	US
132-32	TurningPoint	CLIN3-19500	19,001 - 19,500 lines	\$3.22	\$0.06	\$3.15	\$3.18	Contract Length	US
132-32	TurningPoint	CLIN3-20000	19,501 - 20,000 lines	\$3.22	\$0.06	\$3.15	\$3.18	Contract Length	US
132-32	TurningPoint	CLIN3-50000	20,001 - 50,000 lines	\$3.13	\$0.06	\$3.07	\$3.09	Contract Length	US

## Monthly Recurring Rate - Per Wireless Device-CLIN 3- 5 Year Term

Monthly Recurring Rate - Per Wireless Device									
SIN	Manufacturer	Product Number	Devices Under Management	Retail Price (5 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (5 Year Term)	Warranty	COO
<b>NIOS Wireless Expense Management based upon Number of Mobile Devices</b>									
<b>CLIN 3</b>									
<b>CLIN 2 provides the following NIOS Wireless Expense Management services:</b> 1. Provides a centralized web-based ordering portal to facilitate the requisition of new wireless service, devices, and accessories; 2. Automates procurement transactions to the clients wireless carriers including moves, adds, changes, disconnects (MACDs); 3. Tracks orders and order changes from order initiation through delivery and entry; 4. Provides Agency employees and management visibility and monthly management reports on the status of all orders and order changes. 5. Provides Agency-specific help desk support M-F between the hours of 8:00 a.m. – 8:00 p.m. (Eastern) to assist Agency customers and									
132-32	TurningPoint	CLIN3-2000	1,501 - 2,000 lines	\$3.28	\$0.07	\$3.21	\$3.24	Contract Length	US
132-32	TurningPoint	CLIN3-2500	2,001 - 2,500 lines	\$3.28	\$0.07	\$3.21	\$3.24	Contract Length	US
132-32	TurningPoint	CLIN3-3000	2,501 - 3,000 lines	\$3.28	\$0.07	\$3.21	\$3.24	Contract Length	US
132-32	TurningPoint	CLIN3-3500	3,001 - 3,500 lines	\$3.28	\$0.07	\$3.21	\$3.24	Contract Length	US
132-32	TurningPoint	CLIN3-4000	3,501 - 4,000 lines	\$3.28	\$0.07	\$3.21	\$3.24	Contract Length	US
132-32	TurningPoint	CLIN3-4500	4,001 - 4,500 lines	\$3.28	\$0.07	\$3.21	\$3.24	Contract Length	US
132-32	TurningPoint	CLIN3-5000	4,501 - 5,000 lines	\$3.28	\$0.07	\$3.21	\$3.24	Contract Length	US
132-32	TurningPoint	CLIN3-5500	5,001 - 5,500 lines	\$3.20	\$0.06	\$3.13	\$3.16	Contract Length	US
132-32	TurningPoint	CLIN3-6000	5,501 - 6,000 lines	\$3.20	\$0.06	\$3.13	\$3.16	Contract Length	US
132-32	TurningPoint	CLIN3-6500	6,001 - 6,500 lines	\$3.20	\$0.06	\$3.13	\$3.16	Contract Length	US
132-32	TurningPoint	CLIN3-7000	6,501 - 7,000 lines	\$3.20	\$0.06	\$3.13	\$3.16	Contract Length	US
132-32	TurningPoint	CLIN3-7500	7,001 - 7,500 lines	\$3.20	\$0.06	\$3.13	\$3.16	Contract Length	US
132-32	TurningPoint	CLIN3-8000	7,501 - 8,000 lines	\$3.20	\$0.06	\$3.13	\$3.16	Contract Length	US
132-32	TurningPoint	CLIN3-8500	8,001 - 8,500 lines	\$3.20	\$0.06	\$3.13	\$3.16	Contract Length	US
132-32	TurningPoint	CLIN3-9000	8,501 - 9,000 lines	\$3.20	\$0.06	\$3.13	\$3.16	Contract Length	US
132-32	TurningPoint	CLIN3-9500	9,001 - 9,500 lines	\$3.20	\$0.06	\$3.13	\$3.16	Contract Length	US
132-32	TurningPoint	CLIN3-10000	9,501 - 10,000 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-10500	10,001 - 10,500 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-11000	10,501 - 11,000 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-11500	11,001 - 11,500 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-12000	11,501 - 12,000 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-12500	12,001 - 12,500 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-13000	12,501 - 13,000 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-13500	13,001 - 13,500 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-14000	13,501 - 14,000 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-14500	14,001 - 14,500 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-15000	14,501 - 15,000 lines	\$3.12	\$0.06	\$3.05	\$3.08	Contract Length	US
132-32	TurningPoint	CLIN3-15500	15,001 - 15,500 lines	\$3.03	\$0.06	\$2.97	\$3.00	Contract Length	US
132-32	TurningPoint	CLIN3-16000	15,501 - 16,000 lines	\$3.03	\$0.06	\$2.97	\$3.00	Contract Length	US
132-32	TurningPoint	CLIN3-16500	16,001 - 16,500 lines	\$3.03	\$0.06	\$2.97	\$3.00	Contract Length	US
132-32	TurningPoint	CLIN3-17000	16,501 - 17,000 lines	\$3.03	\$0.06	\$2.97	\$3.00	Contract Length	US
132-32	TurningPoint	CLIN3-17500	17,001 - 17,500 lines	\$3.03	\$0.06	\$2.97	\$3.00	Contract Length	US
132-32	TurningPoint	CLIN3-18000	17,501 - 18,000 lines	\$3.03	\$0.06	\$2.97	\$3.00	Contract Length	US
132-32	TurningPoint	CLIN3-18500	18,001 - 18,500 lines	\$3.03	\$0.06	\$2.97	\$3.00	Contract Length	US
132-32	TurningPoint	CLIN3-19000	18,501 - 19,000 lines	\$3.03	\$0.06	\$2.97	\$3.00	Contract Length	US
132-32	TurningPoint	CLIN3-19500	19,001 - 19,500 lines	\$3.03	\$0.06	\$2.97	\$3.00	Contract Length	US
132-32	TurningPoint	CLIN3-20000	19,501 - 20,000 lines	\$3.03	\$0.06	\$2.97	\$3.00	Contract Length	US
132-32	TurningPoint	CLIN3-50000	20,001 - 50,000 lines	\$2.95	\$0.06	\$2.89	\$2.91	Contract Length	US

**CLIN 4. Contract Optimization Services**

- Perform a comprehensive assessment of the Agency’s existing wireless service contracts and agreements to identify improvement and cost savings opportunities. This includes benchmarking Agency’s existing pricing, service terms and conditions with those of other federal and commercial customers and accepted “Best Practices” to identify recommended changes.
- Make specific recommendations for rationalization of rate plan types, migration of service lines between specific carriers, changing the number of total carriers, changes in contract terms & conditions, and other opportunities that might lower total cost while maintaining or improving the quality of wireless service provided to Agency’s users.
- Work with the Agency to carry out and implement approved contract optimization recommendations, changes, and sourcing/competitive bidding among carriers intended to lower overall total cost.
- Track and report savings derived from TurningPoint contract optimization efforts.

CLIN 4 – Contract Optimization Services; Each project task order to be individually priced using TurningPoint’s contract labor rates in effect at the time of award.

**CLIN 5. Dispute Recovery Services**

- Collect and prepare support material necessary to file and defend claims submitted to the carriers for billing and account corrections.
- Research, review, dispute, and track all potential billing errors and represent the agency as an authorized agent with all carriers and wireless telecommunications suppliers.
- Submit written claims to wireless carriers and suppliers, including reasonable and necessary support documentation, to identify and recover any audit savings for the agency. Claims referred to under this section are defined on page 22 of this document. These are not contract claims as defined in FAR Part 33, which will be handled by a warranted Contracting Officer.
- Handle and track all claims through final resolution. Upon expiration TurningPoint’s contract, TurningPoint will provide Agency with a report describing all outstanding claims filed with carriers on or before the contract expiration date. These are not contract claims as defined in FAR Part 33, which will be handled by a warranted Contracting Officer.
- Provide the agency with monthly reports detailing the status of claims filed with the carriers, billing accuracy rates for individual carriers, and the amount of any savings (or additional cost) recovered as a result of the audit and dispute recovery efforts.
- Implementation:
  - Dispute Recovery Service of prior over billings, those that resulted from invoice errors prior to the start of the TurningPoint contract, will be handled on a time and material basis.
  - Dispute Recovery Service of current over billings, those that occurs after the start of the TurningPoint contract, will be included in CLIN 3 Wireless TEM Services.

CLIN 5 – Dispute Recovery Services; Each project task order to be individually priced using TurningPoint’s contract labor rates in effect at the time of award.

## **NIOS SOFTWARE LICENSE AND SUPPORT – WIRELESS SERVICE**

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TurningPoint offers clients the use of our NiOS software for a fixed monthly fee. The amount of the fee is based on the number of wireless devices being managed within the NiOS solution. The monthly fee is inclusive of all costs associated with

- Software licensing,
- Software maintenance,
- Core product software enhancements listed in TurningPoint’s NiOS product calendar,
- Help desk services; and
- User documentation.

TurningPoint’s Software License and Solution offering incorporates the following terms and conditions.

### **2.1 NiOS License**

Under the terms of the NiOS Software License and Support Agreement, TurningPoint will grant the End User a non-exclusive, worldwide, non-transferable NiOS license to install and use the Program on a single cluster of production computer systems (CPUs) owned or controlled by End User and used solely for support of End User’s organization or other Government Departments or Agencies. Under the terms of this License Grant, the Government may allow an outsourcer to use the licensed software solely to provide services on its behalf. This license includes the right for the End User to make and use a reasonable number of copies of the Program solely for archival, disaster recovery, fail-over and backup purposes. For purposes of the license to use the Program, the term “End User” shall be deemed to include the licensing Government Agency, outsourced staff, and contractors. There is no limit to the number of users that may access the NiOS Software other than may be imposed by limitations within the deployment hardware and 3<sup>rd</sup>-party software.

### **2.2 NiOS Software Enhancements and Maintenance**

The End User will receive all updates, version releases, upgrades and enhancements to the licensed Program for updates that are not designated by Licensor as new products or modules for which it may charge a separate fee.

### **2.3 Help Desk Support**

TurningPoint will provide access to its NiOS Help Desk to report problems encountered in the end users’ use of the NiOS Software. The NiOS Help Desk operates from 8:00 AM to 5:00 PM EST/EDT, Monday through Friday excluding government holidays.

## 2.4 NiOS Deployment Options

TurningPoint's customers can choose to host the NiOS Application on their own, or utilize our cloud computing option.

Should the Agency desire to host the application, it will be responsible for providing all 3<sup>rd</sup>-party Hardware, Software, and communications infrastructure required to operate the NiOS Application. TurningPoint will support Agency FISMA Certification and Accreditation requirements under a professional services agreement.

Alternatively, an Agency may chose to have TurningPoint host the NiOS application in a high availability environment for an additional fee. For this fee, TurningPoint will provide all 3<sup>rd</sup>-party hardware, 3<sup>rd</sup>-party software, and system administration support that NiOS needs to operate. The Agency will be responsible for the communication infrastructure necessary to operate the NiOS Software. This communication infrastructure includes secure access to the Agency's internal network and communications links to suppliers for e-bonding.

## 2.5 Professional Services

TurningPoint offers a variety of professional services to ensure that our clients are able to achieve the highest return on their NiOS investment. These services are designed to get the product up and running quickly in an ideal operational environment.

### 2.5.1 NiOS Configuration and Data Loading

TurningPoint provides professional services to ensure that our customers are able to fully benefit from the NIOS Managed Service offering. TurningPoint's Professional Services Team conducts a five-step process to individually configure the NIOS Application to each Customer and perform data loading:

- Configure NIOS with Customer-specific information such as employees, locations, hierarchy codes, and service definitions.
- Perform electronic data loading from electronic sources such as carrier web portals, carrier supplied customer service record information, carrier bills, internally maintained systems, and spreadsheets. The extent of this work is based on whether an existing source interface to the carrier currently exists, and the quality of any existing electronic or spreadsheet records.
- Perform data comparison among various electronic sources and data augmentation.
- Perform manual data augmentation, if required.
- Perform billing reconciliation to create an initial inventory baseline.

The labor hours required for configuration depend on the quality of records, complexity of services, and customer-specific requirements.

### 2.5.2 Training

TurningPoint offers three types of training; end user training, configuration training, and system administration training. Each class can be designed to train either the personnel that will be directly supporting the NiOS

application or “Train the Trainer” classes that will enable a 3<sup>rd</sup>-party to effectively train the NiOS user, system administrator, or hosting support specialist.

### **2.5.3 End User Training**

TurningPoint’s End User Training Class will provide the knowledge that an Agency Designated Agency Representative (DAR) or Telecom Specialist requires for effectively using the NiOS application to manage network and telecommunications assets.

### **2.5.4 Configuration Training**

TurningPoint’s Configuration Training Class will provide the Agency system administrator with the information he/she requires to effectively maintain each NiOS configuration tables. These tables include location information, screen labels, contact information, CLINS, other contract administration data, contacts, hierarchy codes, user-defined fields, and user and role administration.

### **2.5.5 Hosting Support Specialist Training**

TurningPoint’s Hosting Support Specialist Training Class provides the knowledge required to effectively maintain the NiOS application in a high-availability environment.

### **2.5.6 Continuity of Operations/Ordering Guide Development**

TurningPoint’s continuity of operations – ordering guide development service will define the function and purpose, guiding standards and regulations, organizational structure, roles and responsibilities, business processes and resource requirements for the management of telecommunications services using NiOS under all operational scenarios. TurningPoint will review and document the “As Is” methodology for ordering services, identifying targets for process improvement, defining the “To Be” model to reflect NiOS functionality and document the new methodology in the CONOPS /Ordering Guide.

TurningPoint uses Rummler-Brache business process modeling technique to analyze the “As Is” telecom ordering processes. Under this process modeling technique we will identify the departments, organizational entities or individuals who are active contributors to the process. Then we will overlay process steps sequentially in a swim lane fashion such that the owners of the activity are clearly identified along with the tools used to complete the step (manual or automated).

After receipt of approval for the “To Be” process model from the Agency, TurningPoint will complete and deliver the CONOPS Ordering Guide.

### **2.5.7 Customized Software Development and Integration**

TurningPoint offers two types of Software Development (and Integration) services. One service is incorporated within the NiOS Software License and Support Fee at no additional cost. To qualify for this no additional cost development option, enhancements must be formally included in TurningPoint’s NiOS Product calendar and they will be made available to all clients as requested. TurningPoint will also develop custom software to meet an Agency’s specific requirements for an additional

professional services fee that is determined based upon the individual requirement. Custom software will be developed to meet an Agency-specific requirement and will not be made available to other NiOS clients.

### **2.5.8 Invoice Loading**

TurningPoint will upload monthly invoices into NiOS and run standard scheduled monthly reports as an optional service.

### **2.5.9 Invoice Processing**

TurningPoint will process carrier invoices on behalf of our Agency customers under an Agency Letter of Authorization.

TurningPoint will ensure that accurate payments have been made for and all appropriate adjustments have been recorded.

Funds for paying the invoices are the responsibility of the Agency.

### **2.5.10 Dispute Processing**

TurningPoint will process billing disputes on behalf of the Agency under an Agency Agreement. TurningPoint personnel will identify billing errors and prepare dispute packages that will be submitted to the carrier. TurningPoint personnel will negotiate dispute settlements in partnership with the Agency COTR and Contracting Officer and ensure that proper billing adjustments are made. TurningPoint will also maintain report logs that track the status of all billing discrepancies.

### **2.5.11 C&A Certification**

Our designated Information Security officer will coordinate C&A certification with Agency's security compliance organization.

As part of this service, we will work with the Agency to integrate NiOS into their Internet/Intranet and comply with the

Agency's C&A policy. TurningPoint will price this activity on an individual case basis, using contract labor rates in effect at the time of award.

## **2.6 Pricing Table – NiOS Wireless Service**

The NiOS monthly fee is billed in arrears. Monthly NiOS Software License and Support pricing for NiOS Wireless services is provided in the following Monthly Recurring Rate tables by term.

## Monthly Recurring Rate - Per Wireless Device-License Fee-1 Year Term

Monthly Recurring Rate - Per Wireless Device									
SIN	Manufacturer	Product Number	Devices Under Management	Retail Price (1 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (1 Year Term)	Warranty	COO
<b>NiOS Wireless Expense Management based upon Number of Mobile Devices License Fee</b>									
TurningPoint provides a monthly license to use the NiOS Software for managing and Agencies wireless assets. The License includes all software capabilities subject to the license terms but is limited to an Agency's wireless assets. User help desk support, software maintenance, and software development support is provided as part of the NiOS license. No other professional services are incorporated in the terms of the License									
132-32	TurningPoint	WTEM-2000	1,501 - 2,000 lines	\$3.00	\$0.06	\$2.94	\$2.96	Contract Length	US
132-32	TurningPoint	WTEM-2500	2,001 - 2,500 lines	\$3.00	\$0.06	\$2.94	\$2.96	Contract Length	US
132-32	TurningPoint	WTEM-3000	2,501 - 3,000 lines	\$3.00	\$0.06	\$2.94	\$2.96	Contract Length	US
132-32	TurningPoint	WTEM-3500	3,001 - 3,500 lines	\$3.00	\$0.06	\$2.94	\$2.96	Contract Length	US
132-32	TurningPoint	WTEM-4000	3,501 - 4,000 lines	\$3.00	\$0.06	\$2.94	\$2.96	Contract Length	US
132-32	TurningPoint	WTEM-4500	4,001 - 4,500 lines	\$3.00	\$0.06	\$2.94	\$2.96	Contract Length	US
132-32	TurningPoint	WTEM-5000	4,501 - 5,000 lines	\$3.00	\$0.06	\$2.94	\$2.96	Contract Length	US
132-32	TurningPoint	WTEM-5500	5,001 - 5,500 lines	\$2.93	\$0.06	\$2.87	\$2.89	Contract Length	US
132-32	TurningPoint	WTEM-6000	5,501 - 6,000 lines	\$2.93	\$0.06	\$2.87	\$2.89	Contract Length	US
132-32	TurningPoint	WTEM-6500	6,001 - 6,500 lines	\$2.93	\$0.06	\$2.87	\$2.89	Contract Length	US
132-32	TurningPoint	WTEM-7000	6,501 - 7,000 lines	\$2.93	\$0.06	\$2.87	\$2.89	Contract Length	US
132-32	TurningPoint	WTEM-7500	7,001 - 7,500 lines	\$2.93	\$0.06	\$2.87	\$2.89	Contract Length	US
132-32	TurningPoint	WTEM-8000	7,501 - 8,000 lines	\$2.93	\$0.06	\$2.87	\$2.89	Contract Length	US
132-32	TurningPoint	WTEM-8500	8,001 - 8,500 lines	\$2.93	\$0.06	\$2.87	\$2.89	Contract Length	US
132-32	TurningPoint	WTEM-9000	8,501 - 9,000 lines	\$2.93	\$0.06	\$2.87	\$2.89	Contract Length	US
132-32	TurningPoint	WTEM-9500	9,001 - 9,500 lines	\$2.93	\$0.06	\$2.87	\$2.89	Contract Length	US
132-32	TurningPoint	WTEM-10000	9,501 - 10,000 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-10500	10,001 - 10,500 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-11000	10,501 - 11,000 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-11500	11,001 - 11,500 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-12000	11,501 - 12,000 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-12500	12,001 - 12,500 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-13000	12,501 - 13,000 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-13500	13,001 - 13,500 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-14000	13,501 - 14,000 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-14500	14,001 - 14,500 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-15000	14,501 - 15,000 lines	\$2.85	\$0.06	\$2.79	\$2.81	Contract Length	US
132-32	TurningPoint	WTEM-15500	15,001 - 15,500 lines	\$2.75	\$0.06	\$2.70	\$2.72	Contract Length	US
132-32	TurningPoint	WTEM-16000	15,501 - 16,000 lines	\$2.75	\$0.06	\$2.70	\$2.72	Contract Length	US
132-32	TurningPoint	WTEM-16500	16,001 - 16,500 lines	\$2.75	\$0.06	\$2.70	\$2.72	Contract Length	US
132-32	TurningPoint	WTEM-17000	16,501 - 17,000 lines	\$2.75	\$0.06	\$2.70	\$2.72	Contract Length	US
132-32	TurningPoint	WTEM-17500	17,001 - 17,500 lines	\$2.75	\$0.06	\$2.70	\$2.72	Contract Length	US
132-32	TurningPoint	WTEM-18000	17,501 - 18,000 lines	\$2.75	\$0.06	\$2.70	\$2.72	Contract Length	US
132-32	TurningPoint	WTEM-18500	18,001 - 18,500 lines	\$2.75	\$0.06	\$2.70	\$2.72	Contract Length	US
132-32	TurningPoint	WTEM-19000	18,501 - 19,000 lines	\$2.75	\$0.06	\$2.70	\$2.72	Contract Length	US
132-32	TurningPoint	WTEM-19500	19,001 - 19,500 lines	\$2.75	\$0.06	\$2.70	\$2.72	Contract Length	US
132-32	TurningPoint	WTEM-20000	19,501 - 20,000 lines	\$2.75	\$0.06	\$2.70	\$2.72	Contract Length	US
132-32	TurningPoint	WTEM-50000	20,001 - 50,000 lines	\$2.65	\$0.05	\$2.60	\$2.62	Contract Length	US

## Monthly Recurring Rate - Per Wireless Device-License Fee- 3 Year Term

Monthly Recurring Rate - Per Wireless Device									
SIN	Manufacturer	Product Number	Devices Under Management	Retail Price (3 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (3 Year Term)	Warranty	COO
NiOS Wireless Expense Management based upon Number of Mobile Devices									
License Fee									
<i>TurningPoint provides a monthly license to use the NiOS Software for managing and Agencies wireless assets. The License includes all software capabilities subject to the license terms but is limited to an Agency's wireless assets. User help desk support, software maintenance, and software development support is provided as part of the NiOS license. No other professional services are incorporated in the terms of the License</i>									
132-32	TurningPoint	WTEM-2000	1,501 - 2,000 lines	\$2.76	\$0.06	\$2.70	\$2.73	Contract Length	US
132-32	TurningPoint	WTEM-2500	2,001 - 2,500 lines	\$2.76	\$0.06	\$2.70	\$2.73	Contract Length	US
132-32	TurningPoint	WTEM-3000	2,501 - 3,000 lines	\$2.76	\$0.06	\$2.70	\$2.73	Contract Length	US
132-32	TurningPoint	WTEM-3500	3,001 - 3,500 lines	\$2.76	\$0.06	\$2.70	\$2.73	Contract Length	US
132-32	TurningPoint	WTEM-4000	3,501 - 4,000 lines	\$2.76	\$0.06	\$2.70	\$2.73	Contract Length	US
132-32	TurningPoint	WTEM-4500	4,001 - 4,500 lines	\$2.76	\$0.06	\$2.70	\$2.73	Contract Length	US
132-32	TurningPoint	WTEM-5000	4,501 - 5,000 lines	\$2.76	\$0.06	\$2.70	\$2.73	Contract Length	US
132-32	TurningPoint	WTEM-5500	5,001 - 5,500 lines	\$2.69	\$0.05	\$2.64	\$2.66	Contract Length	US
132-32	TurningPoint	WTEM-6000	5,501 - 6,000 lines	\$2.69	\$0.05	\$2.64	\$2.66	Contract Length	US
132-32	TurningPoint	WTEM-6500	6,001 - 6,500 lines	\$2.69	\$0.05	\$2.64	\$2.66	Contract Length	US
132-32	TurningPoint	WTEM-7000	6,501 - 7,000 lines	\$2.69	\$0.05	\$2.64	\$2.66	Contract Length	US
132-32	TurningPoint	WTEM-7500	7,001 - 7,500 lines	\$2.69	\$0.05	\$2.64	\$2.66	Contract Length	US
132-32	TurningPoint	WTEM-8000	7,501 - 8,000 lines	\$2.69	\$0.05	\$2.64	\$2.66	Contract Length	US
132-32	TurningPoint	WTEM-8500	8,001 - 8,500 lines	\$2.69	\$0.05	\$2.64	\$2.66	Contract Length	US
132-32	TurningPoint	WTEM-9000	8,501 - 9,000 lines	\$2.69	\$0.05	\$2.64	\$2.66	Contract Length	US
132-32	TurningPoint	WTEM-9500	9,001 - 9,500 lines	\$2.69	\$0.05	\$2.64	\$2.66	Contract Length	US
132-32	TurningPoint	WTEM-10000	9,501 - 10,000 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-10500	10,001 - 10,500 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-11000	10,501 - 11,000 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-11500	11,001 - 11,500 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-12000	11,501 - 12,000 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-12500	12,001 - 12,500 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-13000	12,501 - 13,000 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-13500	13,001 - 13,500 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-14000	13,501 - 14,000 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-14500	14,001 - 14,500 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-15000	14,501 - 15,000 lines	\$2.62	\$0.05	\$2.57	\$2.59	Contract Length	US
132-32	TurningPoint	WTEM-15500	15,001 - 15,500 lines	\$2.53	\$0.05	\$2.48	\$2.50	Contract Length	US
132-32	TurningPoint	WTEM-16000	15,501 - 16,000 lines	\$2.53	\$0.05	\$2.48	\$2.50	Contract Length	US
132-32	TurningPoint	WTEM-16500	16,001 - 16,500 lines	\$2.53	\$0.05	\$2.48	\$2.50	Contract Length	US
132-32	TurningPoint	WTEM-17000	16,501 - 17,000 lines	\$2.53	\$0.05	\$2.48	\$2.50	Contract Length	US
132-32	TurningPoint	WTEM-17500	17,001 - 17,500 lines	\$2.53	\$0.05	\$2.48	\$2.50	Contract Length	US
132-32	TurningPoint	WTEM-18000	17,501 - 18,000 lines	\$2.53	\$0.05	\$2.48	\$2.50	Contract Length	US
132-32	TurningPoint	WTEM-18500	18,001 - 18,500 lines	\$2.53	\$0.05	\$2.48	\$2.50	Contract Length	US
132-32	TurningPoint	WTEM-19000	18,501 - 19,000 lines	\$2.53	\$0.05	\$2.48	\$2.50	Contract Length	US
132-32	TurningPoint	WTEM-19500	19,001 - 19,500 lines	\$2.53	\$0.05	\$2.48	\$2.50	Contract Length	US
132-32	TurningPoint	WTEM-20000	19,501 - 20,000 lines	\$2.53	\$0.05	\$2.48	\$2.50	Contract Length	US
132-32	TurningPoint	WTEM-50000	20,001 - 50,000 lines	\$2.44	\$0.05	\$2.39	\$2.41	Contract Length	US

## Monthly Recurring Rate - Per Wireless Device-License Fee- 4 Year Term

Monthly Recurring Rate - Per Wireless Device									
SIN	Manufacturer	Product Number	Devices Under Management	Retail Price (4 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (4 Year Term)	Warranty	COO
<b>NIOS Wireless Expense Management based upon Number of Mobile Devices License Fee</b>									
<i>TurningPoint provides a monthly license to use the NIOS Software for managing and Agencies wireless assets. The License includes all software capabilities subject to the license terms but is limited to an Agency's wireless assets. User help desk support, software maintenance, and software development support is provided as part of the NIOS license. No other professional services are incorporated in the terms of the License</i>									
132-32	TurningPoint	WTEM-2000	1,501 - 2,000 lines	\$2.61	\$0.05	\$2.56	\$2.58	Contract Length	US
132-32	TurningPoint	WTEM-2500	2,001 - 2,500 lines	\$2.61	\$0.05	\$2.56	\$2.58	Contract Length	US
132-32	TurningPoint	WTEM-3000	2,501 - 3,000 lines	\$2.61	\$0.05	\$2.56	\$2.58	Contract Length	US
132-32	TurningPoint	WTEM-3500	3,001 - 3,500 lines	\$2.61	\$0.05	\$2.56	\$2.58	Contract Length	US
132-32	TurningPoint	WTEM-4000	3,501 - 4,000 lines	\$2.61	\$0.05	\$2.56	\$2.58	Contract Length	US
132-32	TurningPoint	WTEM-4500	4,001 - 4,500 lines	\$2.61	\$0.05	\$2.56	\$2.58	Contract Length	US
132-32	TurningPoint	WTEM-5000	4,501 - 5,000 lines	\$2.61	\$0.05	\$2.56	\$2.58	Contract Length	US
132-32	TurningPoint	WTEM-5500	5,001 - 5,500 lines	\$2.54	\$0.05	\$2.49	\$2.51	Contract Length	US
132-32	TurningPoint	WTEM-6000	5,501 - 6,000 lines	\$2.54	\$0.05	\$2.49	\$2.51	Contract Length	US
132-32	TurningPoint	WTEM-6500	6,001 - 6,500 lines	\$2.54	\$0.05	\$2.49	\$2.51	Contract Length	US
132-32	TurningPoint	WTEM-7000	6,501 - 7,000 lines	\$2.54	\$0.05	\$2.49	\$2.51	Contract Length	US
132-32	TurningPoint	WTEM-7500	7,001 - 7,500 lines	\$2.54	\$0.05	\$2.49	\$2.51	Contract Length	US
132-32	TurningPoint	WTEM-8000	7,501 - 8,000 lines	\$2.54	\$0.05	\$2.49	\$2.51	Contract Length	US
132-32	TurningPoint	WTEM-8500	8,001 - 8,500 lines	\$2.54	\$0.05	\$2.49	\$2.51	Contract Length	US
132-32	TurningPoint	WTEM-9000	8,501 - 9,000 lines	\$2.54	\$0.05	\$2.49	\$2.51	Contract Length	US
132-32	TurningPoint	WTEM-9500	9,001 - 9,500 lines	\$2.54	\$0.05	\$2.49	\$2.51	Contract Length	US
132-32	TurningPoint	WTEM-10000	9,501 - 10,000 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-10500	10,001 - 10,500 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-11000	10,501 - 11,000 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-11500	11,001 - 11,500 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-12000	11,501 - 12,000 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-12500	12,001 - 12,500 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-13000	12,501 - 13,000 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-13500	13,001 - 13,500 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-14000	13,501 - 14,000 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-14500	14,001 - 14,500 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-15000	14,501 - 15,000 lines	\$2.48	\$0.05	\$2.43	\$2.45	Contract Length	US
132-32	TurningPoint	WTEM-15500	15,001 - 15,500 lines	\$2.39	\$0.05	\$2.34	\$2.36	Contract Length	US
132-32	TurningPoint	WTEM-16000	15,501 - 16,000 lines	\$2.39	\$0.05	\$2.34	\$2.36	Contract Length	US
132-32	TurningPoint	WTEM-16500	16,001 - 16,500 lines	\$2.39	\$0.05	\$2.34	\$2.36	Contract Length	US
132-32	TurningPoint	WTEM-17000	16,501 - 17,000 lines	\$2.39	\$0.05	\$2.34	\$2.36	Contract Length	US
132-32	TurningPoint	WTEM-17500	17,001 - 17,500 lines	\$2.39	\$0.05	\$2.34	\$2.36	Contract Length	US
132-32	TurningPoint	WTEM-18000	17,501 - 18,000 lines	\$2.39	\$0.05	\$2.34	\$2.36	Contract Length	US
132-32	TurningPoint	WTEM-18500	18,001 - 18,500 lines	\$2.39	\$0.05	\$2.34	\$2.36	Contract Length	US
132-32	TurningPoint	WTEM-19000	18,501 - 19,000 lines	\$2.39	\$0.05	\$2.34	\$2.36	Contract Length	US
132-32	TurningPoint	WTEM-19500	19,001 - 19,500 lines	\$2.39	\$0.05	\$2.34	\$2.36	Contract Length	US
132-32	TurningPoint	WTEM-20000	19,501 - 20,000 lines	\$2.39	\$0.05	\$2.34	\$2.36	Contract Length	US
132-32	TurningPoint	WTEM-50000	20,001 - 50,000 lines	\$2.31	\$0.05	\$2.26	\$2.28	Contract Length	US

## Monthly Recurring Rate - Per Wireless Device-License Fee- 5 Year Term

Monthly Recurring Rate - Per Wireless Device									
SIN	Manufacturer	Product Number	Devices Under Management	Retail Price (5 Year Term)	GSA Discount	Net	Proposed GSA Price w/IFF (5 Year Term)	Warranty	COO
<b>NiOS Wireless Expense Management based upon Number of Mobile Devices License Fee</b>									
<i>TurningPoint provides a monthly license to use the NiOS Software for managing and Agencies wireless assets. The License includes all software capabilities subject to the license terms but is limited to an Agency's wireless assets. User help desk support, software maintenance, and software development support is provided as part of the NiOS license. No other professional services are incorporated in the terms of the License</i>									
132-32	TurningPoint	WTEM-2000	1,501 - 2,000 lines	\$2.46	\$0.05	\$2.41	\$2.43	Contract Length	US
132-32	TurningPoint	WTEM-2500	2,001 - 2,500 lines	\$2.46	\$0.05	\$2.41	\$2.43	Contract Length	US
132-32	TurningPoint	WTEM-3000	2,501 - 3,000 lines	\$2.46	\$0.05	\$2.41	\$2.43	Contract Length	US
132-32	TurningPoint	WTEM-3500	3,001 - 3,500 lines	\$2.46	\$0.05	\$2.41	\$2.43	Contract Length	US
132-32	TurningPoint	WTEM-4000	3,501 - 4,000 lines	\$2.46	\$0.05	\$2.41	\$2.43	Contract Length	US
132-32	TurningPoint	WTEM-4500	4,001 - 4,500 lines	\$2.46	\$0.05	\$2.41	\$2.43	Contract Length	US
132-32	TurningPoint	WTEM-5000	4,501 - 5,000 lines	\$2.46	\$0.05	\$2.41	\$2.43	Contract Length	US
132-32	TurningPoint	WTEM-5500	5,001 - 5,500 lines	\$2.40	\$0.05	\$2.35	\$2.37	Contract Length	US
132-32	TurningPoint	WTEM-6000	5,501 - 6,000 lines	\$2.40	\$0.05	\$2.35	\$2.37	Contract Length	US
132-32	TurningPoint	WTEM-6500	6,001 - 6,500 lines	\$2.40	\$0.05	\$2.35	\$2.37	Contract Length	US
132-32	TurningPoint	WTEM-7000	6,501 - 7,000 lines	\$2.40	\$0.05	\$2.35	\$2.37	Contract Length	US
132-32	TurningPoint	WTEM-7500	7,001 - 7,500 lines	\$2.40	\$0.05	\$2.35	\$2.37	Contract Length	US
132-32	TurningPoint	WTEM-8000	7,501 - 8,000 lines	\$2.40	\$0.05	\$2.35	\$2.37	Contract Length	US
132-32	TurningPoint	WTEM-8500	8,001 - 8,500 lines	\$2.40	\$0.05	\$2.35	\$2.37	Contract Length	US
132-32	TurningPoint	WTEM-9000	8,501 - 9,000 lines	\$2.40	\$0.05	\$2.35	\$2.37	Contract Length	US
132-32	TurningPoint	WTEM-9500	9,001 - 9,500 lines	\$2.40	\$0.05	\$2.35	\$2.37	Contract Length	US
132-32	TurningPoint	WTEM-10000	9,501 - 10,000 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-10500	10,001 - 10,500 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-11000	10,501 - 11,000 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-11500	11,001 - 11,500 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-12000	11,501 - 12,000 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-12500	12,001 - 12,500 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-13000	12,501 - 13,000 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-13500	13,001 - 13,500 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-14000	13,501 - 14,000 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-14500	14,001 - 14,500 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-15000	14,501 - 15,000 lines	\$2.34	\$0.05	\$2.29	\$2.31	Contract Length	US
132-32	TurningPoint	WTEM-15500	15,001 - 15,500 lines	\$2.26	\$0.05	\$2.21	\$2.23	Contract Length	US
132-32	TurningPoint	WTEM-16000	15,501 - 16,000 lines	\$2.26	\$0.05	\$2.21	\$2.23	Contract Length	US
132-32	TurningPoint	WTEM-16500	16,001 - 16,500 lines	\$2.26	\$0.05	\$2.21	\$2.23	Contract Length	US
132-32	TurningPoint	WTEM-17000	16,501 - 17,000 lines	\$2.26	\$0.05	\$2.21	\$2.23	Contract Length	US
132-32	TurningPoint	WTEM-17500	17,001 - 17,500 lines	\$2.26	\$0.05	\$2.21	\$2.23	Contract Length	US
132-32	TurningPoint	WTEM-18000	17,501 - 18,000 lines	\$2.26	\$0.05	\$2.21	\$2.23	Contract Length	US
132-32	TurningPoint	WTEM-18500	18,001 - 18,500 lines	\$2.26	\$0.05	\$2.21	\$2.23	Contract Length	US
132-32	TurningPoint	WTEM-19000	18,501 - 19,000 lines	\$2.26	\$0.05	\$2.21	\$2.23	Contract Length	US
132-32	TurningPoint	WTEM-19500	19,001 - 19,500 lines	\$2.26	\$0.05	\$2.21	\$2.23	Contract Length	US
132-32	TurningPoint	WTEM-20000	19,501 - 20,000 lines	\$2.26	\$0.05	\$2.21	\$2.23	Contract Length	US
132-32	TurningPoint	WTEM-50000	20,001 - 50,000 lines	\$2.17	\$0.04	\$2.13	\$2.15	Contract Length	US

**USA COMMITMENT TO PROMOTE  
SMALL BUSINESS PARTICIPATION  
PROCUREMENT PROGRAMS****PREAMBLE**

TurningPoint Global Solutions provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

**COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

**Bangalore S. Shivacharan, CEO  
TurningPoint Global Solutions LLC  
1355 Piccard Drive, Suite 250  
Rockville, MD 20850**

**(301) 795-1655 (ph)  
(301) 990-9374 (fax)**

**Bangalore@tpgsi.com**



BPA NUMBER \_\_\_\_\_

(CUSTOMER NAME)  
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.

(4) This BPA does not obligate any funds.

(5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

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BASIC GUIDELINES FOR USING  
“CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.