



NEUBRAIN, LLC – GSA PRICE LIST

AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

SPECIAL ITEM NUMBERS (PRODUCTS/SERVICES)

- Special Item No. 132-33 Perpetual Software Licenses
- Special Item No. 132-34 Maintenance of Software as a Service
- Special Item No. 132-51 Information Technology Professional Services

SPECIAL ITEM NUMBER 132-33 - PERPETUAL SOFTWARE LICENSES

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

- Large Scale Computers
 - Application Software
 - Core Financial Management Software
 - Ancillary Financial Systems Software

- Microcomputers
 - Application Software
 - Core Financial Management Software
 - Ancillary Financial Systems Software

NOTE: Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

SPECIAL ITEM NUMBER 132-34 - MAINTENANCE OF SOFTWARE AS A SERVICE

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially.



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Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Contractor:

NEUBRAIN, LLC
2275 Research Blvd., Suite 500
Rockville, MD 20850
Tel: 301-296-4477
Fax: 301-560-8545
<http://www.neubrain.com>
e-mail: inquiries@neubrain.com

Contract Number: **GS-35F-0536S**

Period Covered by Contract: **July 18th, 2016 – July 17th, 2021**

General Services Administration
Federal Supply Service

Pricelist current through Modification # PO-025, dated April 12, 2016.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>



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INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

2275 Research Blvd., Suite 500
 Rockville, MD 20850
 Tel: 301-296-4477
 Fax: 301-560-8545

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:



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Tel: 301-296-4477

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule Contract: **Schedule 70 – Information Technology**

Block 16: Data Universal Numbering System (DUNS) Number: **133847397**

Block 30: Type of Contractor: **Small Disadvantaged Business**

Block 31: Woman-Owned Small Business: **Y**

Block 37: Contractor's Taxpayer Identification Number (TIN): **16-1675809**

4a. CAGE Code: **3GVN1**

4b. Contractor **has** registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-33	45 Days
132-34	45 Days
132-51	As agreed upon by the Agency and the Contractor

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

c. i. SIN 132-54 and SIN 132-55, ACCELERATED SERVICE DELIVERY (7 calendar days or less): the time required for COMSATCOM services to be available after order award. Under Accelerated Service Task Orders, service acceptance testing, unless otherwise required by the satellite provider or host nation, shall be deferred until Ordering Activity operations permit.

ii. SIN 132-54 and SIN 132-55, TIME-CRITICAL DELIVERY (4 hours or less): the time required for COMSATCOM services to be available after order award. Under Time-Critical Task Orders, service acceptance testing unless otherwise required by the satellite provider or host nation shall be deferred until Ordering Activity operations permit. Time-Critical Delivery shall be predicated on the availability of COMSATCOM



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transponded capacity (contracted bandwidth and power, pre-arranged Host Nation Agreements, frequency clearance) or COMSATCOM subscription services (bandwidth, terminals, network resources, etc.).

iii. For SIN 132-54 and SIN 132-55, EXTENDED SERVICE DELIVERY TIMES: the time required under extenuating circumstances for COMSATCOM services to be available after order award. Such extenuating circumstances may include extended time required for host nation agreements or landing rights, or other time intensive service delivery requirements as defined in the individual requirement. Any such extended delivery times will be negotiated between the Ordering Activity and Contractor.

7. **DISCOUNTS:** Prices shown are NET Prices; basic discounts have been deducted.
 - a. Prompt Payment: 0% - 30 days from receipt of invoice or date of acceptance, whichever is later.
 - b. Quantity –
SIN 132-33: Specified in the pricelist on page 18
 - c. Dollar Volume –
SIN 132-51: Volume discount on orders \$100k+, as specified in the pricelist on page 31

8. **TRADE AGREEMENTS ACT OF 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:**

10. **Small Requirements:** The minimum dollar of orders to be issued is \$100.

11. **MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

- a. The Maximum Order for the following Special Item Numbers (SINs) is \$500,000:
Special Item Number 132-33 - Perpetual Software Licenses
Special Item Number 132-34 - Maintenance of Software as a Service
Special Item Number 132-51 - Information Technology Professional Services

12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. **FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:**

ordering activities acquiring products from this Schedule must comply with the provisions of the Federal



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Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.



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- (e) **Personnel:** The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) **Organizational Conflicts of Interest:** Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) **Documentation/Standards:** The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) **Data/Deliverable Requirements:** Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) **Government-Furnished Property:** As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) **Availability of Funds:** Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) **Overtime:** For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

17. PURCHASE OF OPEN MARKET ITEMS



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NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

c. The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and



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implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE.

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL):

<http://www.neubrain.com/government.html>

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:



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This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

- (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
- (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

Board 7 software architecture is based on the "Service Oriented Architecture" (SOA) paradigm. In this architecture you can identify a "service provider" which is the Board Server program, and a set of different service consumers which are the client programs, namely the Board 7 client, the MS-Office Add-in, the Web browser client, Mobile applications, or other web service consumer. Board's architecture is based entirely on open and innovative standards:

- Unicode compliant
- Bi-directional, read-write access to ODBC, OLE-DB, ODBC, and ASCII compliant data sources.
- Integrated HTTP service with HTTPS secured data encryption
- Single Sign-on (SSO) and LDAP authentication
- Embedded Peer to Peer (P2P) technology allows two or more users, located remotely, to share real-time navigation of applications
- Dynamic load balancing - adapts to internal scaling (hardware upgrades on the server), and external scaling (adding additional servers). Supports large numbers of simultaneous users, granting dynamic optimization of available resources.
- Microsoft Office® compatible export of screen reports and raw data
- **Board Web Services.** The Board server, conceived to be used as a Web Service, manages SOAP messages (usually formatted in XML) and returns XML data structures. The services supplied by the Board server can be used by other Web Services; by legacy systems; by Java, .NET and web applications; by company portals and by any application in general, in a simple and standardized way (W3C Standard). By providing these services, Board makes it possible to extend advanced Business Intelligence and Performance Management functions to the existing company application environment.



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- **Windows Presentation Foundation.** Windows Presentation Foundation (WPF) is a unified presentation system, which offers a latest-generation approach to the construction of Windows application interfaces. The advanced management of vector graphics, 3D, animations and multi-media content allows the creation of innovative front-ends, capable of revolutionizing the traditional user experience.
- **Windows Communication Foundation.** The Windows Communication Foundation is the unified programming model for building service-oriented applications on a Microsoft platform. The adoption of this standard makes it possible to build secure and reliable applications that guarantee full interoperability with different solutions and systems, through a standardized use of web services. The Board server, conceived to be used as a Web Service, manages SOAP messages (usually formatted in XML) and returns XML data structures. The services supplied by the Board server can be used by other Web Services; by legacy systems; by Java, .NET and web applications; by company portals and by any application in general, in a simple and standardized way (W3C Standard). By providing these services, Board makes it possible to extend advanced Business Intelligence and Performance Management functions to the existing company/organization application environment.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)



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TERMS AND CONDITIONS APPLICABLE TO PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE AS A SERVICE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. GUARANTEE/WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

The Contractor warrants that:

it has been authorized by Software Manufacturer to offer the rights granted in this Agreement to the Customer; for a period of ninety (90) days from the date of delivery of the Software, the Software, when stored and used in accordance with the Software Documentation and in conjunction with properly maintained, fully operational and appropriate equipment, will materially conform to the performance set forth in the Software Documentation. The Contractor does not warrant that the Software will meet the Customer's requirements or that the operation of the Software will be uninterrupted or error-free.

The Customer shall report any warranty claims relating to the Software in writing to the Reseller promptly upon discovery but in no event fourteen (14) days after the expiration of the Warranty Period.

The Customer acknowledges and agrees that the foregoing warranties shall not apply if the Software: (i) is used by the Customer in a manner inconsistent with this Agreement; (ii) is altered or modified by the Customer or someone other than the Contractor or the Software Manufacturer without the prior written approval of the Contractor; or (iii) becomes defective due to any cause within the control of the Customer.

EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT, THE RESELLER GRANTS NO WARRANTIES AND ALL WARRANTIES AND CONDITIONS RELATING TO THE SOFTWARE AND THE SOFTWARE DOCUMENTATION, WHETHER EXPRESS OR IMPLIED BY STATUTE, INCLUDING BUT NOT LIMITED TO IMPLIED CONDITIONS OF SATISFACTORY QUALITY, DESIGN, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, COMMON LAW OR OTHERWISE, ARE EXCLUDED TO THE FULLEST EXTENT PERMITTED BY LAW.

The Customer agrees and acknowledges that Customer's sole remedy in the case of a breach of the warranty shall be for Contractor to either, at Contractor's option, (a) repair or replace the defective Software so that it complies with the warranty or (b) refund the License Fee for the defective Software and terminate the applicable License.



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- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. **Limitation of Liability.** Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

3. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 1.301.296.4477 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 9:00AM EST to 5:30 PM EST.

4. SOFTWARE MAINTENANCE

- a. Software maintenance as it is defined:

1. Software Maintenance as a Product (SIN 132-33)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

2. Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.



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b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

5. PERIODS OF MAINTENANCE (SIN 132-34)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for maintenance, the period of the maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the maintenance orders citing the new appropriation shall be required, if the maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if maintenance is to be continued during the subsequent period.

6. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to _____% of all term license payments during the period that the software was under a term license within the ordering activity.

7. TERM LICENSE CESSATION

a. After a software product has been on a continuous term license for a period of _____ * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be



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discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 132-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

8. UTILIZATION LIMITATIONS - (SIN 132-33, AND SIN 132-34)

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.



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9. SOFTWARE CONVERSIONS - (SIN 132-33)

Not currently available.

10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

11. RIGHT-TO-COPY PRICING

Right-to-copy licenses are not offered commercially.



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NEUBRAIN GSA SCHEDULE BOARD SOFTWARE PRICE LIST (SIN: 132-33)

SIN	MFR Part Number	Product Description	GSA Price
132-33	B10-D-N	Board 10 DEVELOPER USER NAMED	\$9,975
132-33	B10-PU-N	Board 10 POWER USER NAMED	\$4,987
132-33	B10-LP-N	Board 10 LITE+ USER NAMED	\$1,814
132-33	B10-L-N	Board 10 LITE USER NAMED	\$1,179
132-33	B10-D-C	Board 10 DEVELOPER USER CONCURRENT	\$29,924
132-33	B10-PU-C	Board 10 POWER USER CONCURRENT	\$14,962
132-33	B10-LP-C	Board 10 LITE+ USER CONCURRENT	\$5,441
132-33	B10-L-C	Board 10 LITE USER CONCURRENT	\$3,537
132-33	B10-Value	Board 10 Volume Licenses - B10Value-up to 100 NAMED USERS OF ANY TYPE	\$113,350
132-33	B10-Bronze	Board 10 Volume Licenses - B10Bronze- to 200 NAMED USERS OF ANY TYPE	\$158,690
132-33	B10-Silver	Board 10 Volume Licenses - B10Silver-up to 300 NAMED USERS OF ANY TYPE	\$249,370
132-33	B10-Gold	Board 10 Volume Licenses - B10Gold-up to 400 NAMED USERS OF ANY TYPE	\$317,380
132-33	B10-Platinum	Board 10 Volume Licenses - G10Platinum-up to 500 NAMED USERS OF ANY TYPE	\$385,390
132-33	B10-Enterprise	Board 10 Volume Licenses - G10Enterprise-up to 1000 NAMED USERS OF ANY TYPE	\$589,421
132-33	B10-Office	Board 10 Office Add-in User	\$816
132-33	B10-Mobile	Board 10 Mobile User	\$680
132-33	B10-Beam	Board 10 Beam	\$9,068
132-33	B10-Cluster	Board 10 Data Clustering	\$4,534
132-33	B10-Predictive	Board 10 Predictive Analytics	\$4,534
132-33	B10-PublicViewer250	Board 10 Public Viewer License for up to 250 concurrent viewers (Includes 1 Developer)	\$27,204
132-33	B10-PublicViewer500	Board 10 Public Viewer License for up to 500 concurrent viewers (Includes 1 Developer)	\$45,340
132-32	B10-PublicViewer1000	Board 10 Public Viewer License for up to 1,000 concurrent viewers (Includes 1 Developer)	\$68,010
132-33	B10-SAP-C20P	Board 10 SAP Connector (less than 20,000 points)	\$1,995
132-33	B10-SAP-C50P	Board 10 SAP Connector (less than 50,000 points)	\$4,987
132-33	B10-SAP-C50PLUS	Board 10 SAP Connector (50,000 points+)	\$9,975
132-33	B10-B-C	Board 10 Board Connector for Cloud Based Sources (up to 3 data sources)	\$2,267
132-33	B10-Broadcast	Board 10 Broadcasting	\$4,353
132-33	B10-Dev50	Board 10 Licenses for DEV Servers are 50% of PRD	\$0
132-33	B10-OfficeAll	Board 10 Office Add-in for All - 20% of the license costs	\$0
132-33	B10-MobileAll	Board 10 Mobile for All - 20% of the license costs	\$0



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Notes:

Software License Types

- **Named Users**, meaning that the BOARD Master only allows defining a number of user accounts equal to the number of purchased licenses.
- **Concurrent Users**, meaning that the BOARD Master counts the number of BOARD Client users that have logged on and allows only a certain number of users to work simultaneously. For example a 10-concurrent-users license allows defining more than 30 user accounts (1:3 is a standard industry ratio for reporting and analysis) and installing the BOARD Client software on more than 30 PCs but only up to 10 users can work simultaneously. When the limit is reached, if an additional user attempts to log-on, he receives the message “Too many users” and must wait until one of the active users logs-off.

Software User Categories

Category	License Description
Developer	Enables the user to perform all BOARD functions (database, capsules).
Power User	Enables the user to perform all functions except access the Database area. It is possible to create/modify capsules, run data readers (but not create new data readers).
Lite+	Enables the user to view a capsule with the ability to perform data entry in reports, run procedures and data readers. User cannot create/modify a capsule or access the database definition.
Lite	Enables the user to work with capsules (predefined applications) in read-only mode (without data-entry). This license is designed for users who need to analyze data through predefined reports that are accessed through menus and buttons.



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NEUBRAIN GSA SCHEDULE BOARD SOFTWARE MAINTENANCE PRICE LIST (SIN: 132-34)

SIN	MFR Part Number	Product Description	GSA Price
132-34	B10-D-N/M	Board 10 DEVELOPER USER NAMED/ Maintenance	\$1,995
132-34	B10-PU-N/M	Board 10 POWER USER NAMED/ Maintenance	\$997
132-34	B10-LP-N/M	Board 10 LITE+ USER NAMED/ Maintenance	\$363
132-34	B10-L-N/M	Board 10 LITE USER NAMED/ Maintenance	\$236
132-34	B10-D-C/M	Board 10 DEVELOPER USER CONCURRENT/ Maintenance	\$5,985
132-34	B10-PU-C/M	Board 10 POWER USER CONCURRENT/ Maintenance	\$2,992
132-34	B10-LP-C/M	Board 10 LITE+ USER CONCURRENT/ Maintenance	\$1,088
132-34	B10-L-C/M	Board 10 LITE USER CONCURRENT/ Maintenance	\$707
132-34	B10-Value/M	Board 10 Volume Licenses - B10Value-up to 100 NAMED USERS OF ANY TYPE/ Maintenance	\$22,670
132-34	B10-Bronze/M	Board 10 Volume Licenses - B10Bronze- to 200 NAMED USERS OF ANY TYPE/ Maintenance	\$31,738
132-34	B10-Silver/M	Board 10 Volume Licenses - B10Silver-up to 300 NAMED USERS OF ANY TYPE/ Maintenance	\$49,874
132-34	B10-Gold/M	Board 10 Volume Licenses - B10Gold-up to 400 NAMED USERS OF ANY TYPE/ Maintenance	\$63,476
132-34	B10-Platinum/M	Board 10 Volume Licenses - G10Platinum-up to 500 NAMED USERS OF ANY TYPE/ Maintenance	\$77,078
132-34	B10-Enterprise/M	Board 10 Volume Licenses - G10Enterprise-up to 1000 NAMED USERS OF ANY TYPE/ Maintenance	\$117,884
132-34	B10-Office/M	Board 10 Office Add-in User/ Maintenance	\$163
132-34	B10-Mobile/M	Board 10 Mobile User/ Maintenance	\$136
132-34	B10-Beam/M	Board 10 Beam / Maintenance	\$1,814
132-34	B10-Cluster/M	Board 10 Data Clustering/ Maintenance	\$907
132-34	B10-Predictive/M	Board 10 Predictive Analytics/ Maintenance	\$907
132-34	B10-PublicViewer250/M	Board 10 Public Viewer License for up to 250 concurrent viewers (Includes 1 Developer)/ Maintenance	\$5,441
132-34	B10-PublicViewer500/M	Board 10 Public Viewer License for up to 500 concurrent viewers (Includes 1 Developer)/ Maintenance	\$9,068
132-34	B10-PublicViewer1000/M	Board 10 Public Viewer License for up to 1,000 concurrent viewers (Includes 1 Developer)/ Maintenance	\$13,602
132-34	B10-SAP-C20P/M	Board 10 SAP Connector (less than 20,000 points)/ Maintenance	\$399
132-34	B10-SAP-C50P/M	Board 10 SAP Connector (less than 50,000 points)/ Maintenance	\$997
132-34	B10-SAP-C50PLUS/M	Board 10 SAP Connector (50,000 points+)/ Maintenance	\$1,995
132-34	B10-B-C/M	Board 10 Board Connector for Cloud Based Sources (up to 3 data sources)/ Maintenance	\$453



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132-34	B10-Broadcast/M	Board 10 Broadcasting/ Maintenance	\$871
132-34	B10-Dev50/M	Board 10 Licenses for DEV Servers are 50% of PRD/ Maintenance	\$0
132-34	B10-OfficeAll/M	Board 10 Office Add-in for All - 20% of the license costs/ Maintenance	\$0
132-34	B10-MobileAll/M	Board 10 Mobile for All - 20% of the license costs/ Maintenance	\$0
132-34	B7-D-N/M	Board 7 DEVELOPER USER NAMED/ MAINTENANCE	\$1,360
132-34	B7-PU-N/M	Board 7 POWER USER NAMED/ MAINTENANCE	\$680
132-34	B7-LP-N/M	Board 7 LITE+ USER NAMED/ MAINTENANCE	\$227
132-34	B7-L-N/M	Board 7 LITE USER NAMED MAINTENANCE	\$79
132-34	B7-D-C/M	Board 7 DEVELOPER USER CONCURRENT/ MAINTENANCE	\$2,267
132-34	B7-PU-C/M	Board 7 POWER USER CONCURRENT/ MAINTENANCE	\$1,134
132-34	B7-LP-C/M	Board 7 LITE+ USER CONCURRENT/ MAINTENANCE	\$567
132-34	B7-L-C/M	Board 7 LITE USER CONCURRENT/ MAINTENANCE	\$227
132-34	B7-E-0-5/M	Board 7 Engine USERS - 0 TO 5/ MAINTENANCE	\$2,267
132-34	B7-E-6-25/M	Board 7 Engine USERS - 6 TO 25/ MAINTENANCE	\$3,401
132-34	B7-E-26-50/M	Board 7 Engine USERS - 26 TO 50/ MAINTENANCE	\$4,534
132-34	B7-E-51-100/M	Board 7 Engine USERS - 51 TO 100/ MAINTENANCE	\$6,801
132-34	B7-E-101-250/M	Board 7 Engine USERS - 101 TO 250/ MAINTENANCE	\$9,068
132-34	B7-E-251-500/M	Board 7 Engine USERS - 251 TO 500/ MAINTENANCE	\$11,335
132-34	B7Value/M	Board Volume Licenses - B7Value-USERS - up to 250/ MAINTENANCE	\$28,338

BOARD Annual Subscription Fee/ Software Maintenance includes the following:

- Correction of errors
- Maintenance releases
- Product improvements & extensions
- Unlimited case logging (via web and telephone numbers designated by the contract)
- Phone Support is provided during office hours, 9:00 AM to 6:00 PM EDT. Most support calls; however, are managed through the web site support area.
- Acceptance of the question/support issue posted and feedback is given on the same day or at most 24 hours from its posting.
- Web Site Support area provides the following services:
 - Web support and case status tracking via web;
 - Knowledge-base: over 300 articles mostly of a technical nature but also includes tips, tricks and best practice advice. Guidance to users on how to use BOARD with respect to common BI/CPM matters, optimizations, and so on;
 - Download: this area is for downloading the software itself, the documentation in various languages and also examples, demos, common drivers and utilities;
 - Licensing: this section is used to activate your copy of the software;
 - Mailing lists: users can subscribe to different mailing lists so that they are automatically notified when a new release of the software is published or when new articles are posted on the knowledge-base.



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TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed.



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Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS ☐COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I ☐OCT 2008) (DEVIATION I - FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.



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8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:



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(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING



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Commercial Job Title	Description
Information Architect	<p>Minimum/General Experience:</p> <ul style="list-style-type: none"> • Minimum of 6-9 years of overall professional experience • Experience with software applications being implemented • Knowledge of the subject matter area (software and capability) • Ability to communicate/translate functional requirements into configuration • Understanding of project management methodology to be utilized • Minimum of 6 years experience on large scale projects • Experience of similar scale roles and organizations • Ability to communicate at all levels of an organization and third parties • Ability to manage issues and direct teams • Ability to train users <p>Functional Responsibility:</p> <ul style="list-style-type: none"> • Provides technical/management leadership on major tasks, technology assignments, technical architectures, software components, and methodologies. Establishes goals and plans that meet project objectives. Has extensive domain and expert technical knowledge. Directs, controls, and architects activities/work products for a client, having overall responsibility for financial management, methods, quality, and staffing to ensure that technical requirements are met. Interactions involve client negotiations and interfacing with senior management. <p>Minimum Education:</p> <ul style="list-style-type: none"> • Bachelors degree in Business, Finance, Accounting, MIS or Operations Research
Sr. Software Engineer	<p>Minimum/General Experience:</p> <ul style="list-style-type: none"> • Minimum of 4-6 years of overall professional experience • Experience with software applications being implemented • Knowledge of the subject matter area (software and capability) • Experience of similar scale roles and organizations • Ability to communicate/translate functional requirements into configuration • Ability to communicate at all levels of an organization and third parties • Ability to manage issues and direct teams • Ability to train users <p>Functional Responsibility:</p> <ul style="list-style-type: none"> • Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Plans, leads, and delivers major technology assignments. Evaluates performance results and recommends major changes affecting short-term project growth and success. Functions as a technical expert across multiple project assignments. May supervise others. <p>Minimum Education:</p> <ul style="list-style-type: none"> • Bachelors degree in Business, Finance, Accounting, MIS or Operations Research
Software Engineer	<p>Minimum/General Experience:</p> <ul style="list-style-type: none"> • Minimum of 2-4 years of overall professional experience • Experience with software applications being implemented • Knowledge of the subject matter area (software and capability) • Experience of similar scale roles and organizations • Ability to communicate/translate functional requirements into configuration



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	<ul style="list-style-type: none">• Ability to communicate at all levels of an organization and third parties• Ability to manage issues• Ability to train users <p>Functional Responsibility:</p> <ul style="list-style-type: none">• Possesses and applies a comprehensive knowledge across key tasks and high impact assignments. Leads and delivers technology assignments. Evaluates performance results and recommends major changes affecting short-term project growth and success. Functions as a technical expert across multiple project assignments. <p>Minimum Education:</p> <ul style="list-style-type: none">• Bachelors degree in Business, Finance, Accounting, MIS or Operations Research
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NEUBRAIN GSA SCHEDULE IT PROFESSIONAL SERVICES PRICE LIST (SIN: 132-51)

				18-Jul-16 to 17-Jul-17	18-Jul-17 to 17-Jul-18	18-Jul-18 to 17-Jul-19	18-Jul-19 to 17-Jul-20	18-Jul-20 to 17-Jul-21
Total Delivery Order Amount	SIN	MFR'S PART NO.	DESCRIPTION	GSA Price	GSA Price	GSA Price	GSA Price	GSA Price
				\$/HR	\$/HR	\$/HR	\$/HR	\$/HR
\$1 - \$99,999	132-51	IA	Information Architect	\$222.00	\$226.00	\$230.06	\$234.21	\$238.42
\$100,000 +	132-51	IAD	Information Architect	\$219.00	\$222.94	\$226.95	\$231.04	\$235.20
\$1 - \$99,999	132-51	SSE	Senior Software Engineer	\$206.00	\$209.71	\$213.48	\$217.33	\$221.24
\$100,000 +	132-51	SSED	Senior Software Engineer	\$195.00	\$198.51	\$202.08	\$205.72	\$209.42
\$1 - \$99,999	132-51	SE	Software Engineer	\$183.00	\$186.29	\$189.65	\$193.06	\$196.54
\$100,000 +	132-51	SED	Software Engineer	\$174.00	\$177.13	\$180.32	\$183.57	\$186.87



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USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact



NEUBRAIN, LLC – GSA PRICE LIST

BPA NUMBER _____

(CUSTOMER NAME) BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;



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- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.



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BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.