General Services Administration  
Federal Supply Service  
Authorized Federal Supply Schedule Price List  

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage, a menu-driven database system. The Internet address for GSA Advantage is:  

General Purpose Commercial Information Technology Equipment, Software and Services  
Schedule 70  
Contract No: GS-35F-0547Y  
Contract Period: 31/07/2012 – 31/07/2022  

Critigen, LLC  
7555 E Hampden  
Ave Suite 415  
Denver, CO 80231  

Telephone: (303) 728-3230  
http://www.critigen.com  
Business Size: Large  
Business  

Contact: Susan Aznoff, Senior Contracts Manager, susan.aznoff@critigen.com
TABLE OF CONTENTS

Contract Terms and Conditions
Company Profile
Hourly Labor Rates
Labor Category Descriptions
CONTRACT TERMS AND CONDITIONS

1. a. Awarded Special Item Numbers (SINs):
   - 132-51, IT Professional Services
   - 132-100 Ancillary Services

1. b. Pricing. Labor category rates proposed are valid for all SINs and all sites. See GSA Schedule Rates for Critigen prices.

1. c. Hourly Rates. See GSA Schedule Rates and Labor Category Descriptions.

2. Maximum Order: $500,000. Critigen is obligated to honor orders up to this amount. Critigen may at our discretion honor orders that exceed this amount.

3. Minimum Order: $100


5. Points of Production: Denver, CO

6. Discount from list price: Prices shown are NET prices.

7. Quantity Discounts: None offered.

8. Prompt Payment Terms: None.

9. a. Government Purchase Cards. Accepted up to the micro-purchase threshold.

9. b. Government purchase cards. Accepted over the micro-purchase threshold.

10. Foreign items: N/A.

11. a. Time of Delivery: As specified in each task order.

11. b. Expedited Delivery: Contact Contractor.

11. c. Overnight and 2-day Delivery: Contact Contractor.

11. d. Urgent Requirements: Contact Contractor.

12. F.O.B. Point(s): Destination.

13. a. Ordering Address(es): Same as company address.

13. b. Ordering Procedures: For supplies and services, ordering procedures, information on Blanket Purchase Agreements (BPAs) and a sample BPA please visit the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).
14. Payment Address: Same as company address

15. Warranty Provision: Contractor’s standard commercial warranty.

16. Export Packing Charges: N/A.

17. Terms and Conditions of Government Purchase Card Acceptance: Contact Contractor.

18. Terms and Conditions of Rental, Maintenance, and Repair: N/A

19. Terms and Conditions of Installation: N/A

20. Terms and Conditions of repair parts: N/A.

20. a. Terms and Conditions for any other services: N/A.

21. Service and Distribution Points: N/A.

22. List of Participating Dealers: N/A.

23. Preventive Maintenance: N/A.

24. a. Environmental Attributes: N/A.

24. b. Section 508 Compliance. Yes.

25. Data Universal Numbering System (DUNS): 83 – 2422567

COMPANY PROFILE

Critigen is a leading systems integrator who specializes in delivering geospatial and IT solutions to drive down costs and make services more effective for our clients. Businesses and governments hire Critigen to help them benefit from modern technologies like geospatial and mapping solutions, cloud computing, mobile technology, business intelligence, data management, web services, and IT outsourcing. Critigen is a global leader in providing full-service IT support, IT project management, geospatial technology consulting, and IT outsourcing. Critigen leverages layered location data, business intelligence tools, and cloud computing to drive financial results and enterprise collaboration for public and private clients.

Our innovative solutions are supported from inception through sustainment by domain expertise and award-winning cloud-based IT services. With over 400 consultants worldwide, Critigen’s deep domain expertise includes water and transportation infrastructure, environmental services, renewable energy, traditional energy logistics, and federal, state, and local government operations and defense services.

**IT Consulting Services and Support.** Critigen has a long history in providing the full range of IT services; integrating operations data and applications, collecting and managing data, implementing and operating ERP systems, offering custom application development and maintenance (including Geographic Information Systems integration), hosting applications, monitoring servers and network infrastructure, offering access to 24x7x365 help desk support, and offering server and network operations infrastructure support.

**IT Project Management.** Critigen uses proven IT project management principals based on the Project Management Institute’s (PMI) Project Management Body of Knowledge (PMBOK). The Critigen project management methodology implements a process that includes chartering the project team, developing a focused project plan, securing endorsement of the plan, directing and managing the work, monitoring project status, proactively managing change, continually communicating with stakeholders, and effectively closing out tasks and the project. It sets clear standards for cost controls and quality assurance, and monitors progress during each step of the process.

**IT Training.** Critigen provides multiple types of training based on client needs. Overview training provides a general overview of a topic, industry standards, and best practices. Detailed “power” user training is typically a hands-on interactive workshop giving participants the opportunity to work together and relate the material to specific projects. For example, Critigen offers three courses supporting the US Marine Corps GeoFidelis program:

- Introduction to Operational GIS
- GIS Data Production and Editing Techniques
- Trimble GPS Mapping for GIS Training
GSA Schedule Rates

Schedule 70

Labor Category: Hourly Rate.

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category</th>
<th>Hourly Rate (inclusive of IFF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-51, 132-100</td>
<td>Executive Manager</td>
<td>$234.96</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Executive Consultant</td>
<td>$199.63</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Program Manager</td>
<td>$181.21</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Project Manager</td>
<td>$190.07</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Task Manager</td>
<td>$141.85</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Applications Engineer 4</td>
<td>$234.96</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Applications Engineer 3</td>
<td>$156.05</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Applications Engineer 2</td>
<td>$133.68</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Applications Engineer 1</td>
<td>$108.17</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>IT Business Analyst 3</td>
<td>$160.81</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>IT Business Analyst 2</td>
<td>$124.61</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>IT Business Analyst 1</td>
<td>$77.12</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Geospatial Technologist 2</td>
<td>$162.61</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Geospatial Technologist 1</td>
<td>$108.59</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>GIS Analyst</td>
<td>$114.58</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>GIS Specialist</td>
<td>$65.28</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Managed Service Engineer 1</td>
<td>$93.10</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Managed Service Engineer 2</td>
<td>$110.83</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Managed Service Engineer 3</td>
<td>$133.00</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Contract Administration &amp; Procurement</td>
<td>$112.36</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Project control Specialist</td>
<td>$102.33</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Project Control Manager</td>
<td>$179.55</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Accounting &amp; Administrative Support 1</td>
<td>$75.68</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Accounting &amp; Administrative Support 1</td>
<td>$93.94</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Jr. Technician</td>
<td>$54.99</td>
</tr>
<tr>
<td>132-51, 132-100</td>
<td>Technician</td>
<td>$95.70</td>
</tr>
</tbody>
</table>
Labor Category Descriptions

EXECUTIVE MANAGER
Education: Bachelor’s or Master’s degree in applicable field (information technology, engineering, science) or equivalent work experience.
Experience: 25 years of experience
Job Duties: Corporate executive sponsor for client programs and projects. Ultimate responsibility for client relationship. Oversight of personnel assigned to client delivery.

EXECUTIVE CONSULTANT
Education: Bachelor’s degree, Master’s strongly preferred. Doctorate desired.
Experience: 20 years of experience in applicable field
Job Duties: Technical though leader. Ability to translate business needs into solution architecture requirements, ability to define multiple solution options to business problems. Understanding of the enterprise’s political climate and how to respond to the political challenges. Knowledge in application development, network design, middleware, servers and storage, database management, operations technical disciplines. Develop the firms consulting policies, develop regionally and globally significant clients and projects and serve on regionally and global significant projects. Advises the firm management in developing and planning consulting strategies in the areas of expertise. Support significant increase in market penetrations or new markets.

PROGRAM MANAGER
Education: Bachelor’s or Master’s degree in applicable field (information technology, engineering, science) or equivalent work experience.
Experience: 20 years of experience
Job Duties: Manages multiple large size projects and/or a small to large sized programs. Oversees planning, staffing, scheduling, budget management, quality control, safety and coordination of subcontractors and internal technical and support staff. Demonstrates exemplary leadership skills and accomplishment of results in critical areas. Decision maker able to draw timely conclusions, translate strategies and plans into action and effective handle stressful and ambiguous situations. Contract negotiation and administration skills to proactively work with the client to develop and adapt program scope, services and budgets to changing needs and requirements. Organizational and team leadership skills to integrate client, company, partners and sub-consulting organizations as required.

PROJECT MANAGER
Education: Bachelor’s degree in applicable field (information technology, engineering, science) or equivalent work experience.
Experience: 10 years of experience
Job Duties: Manages medium to large size projects. Oversees planning, staffing, scheduling, budget management, quality control, safety, and coordination or subcontractors and internal technical and support staff. Develops and implements recommendations for corrective action. Ensures adherence to quality standards and reviews project deliverables and statements of work. Interfaces with all areas affected by the project including end users, distributors, vendors and client representatives.

TASK MANAGER
Education: Bachelor’s degree in applicable field (information technology, engineering, science) or equivalent work experience.
Experience: 7 years of experience
Job Duties: Manages small to medium size projects. Participate in project decision regarding technical approaches, cost and scheduling, and performance. May communicate to Senior Project Manager, Functional Area Manager, Program Manager or Portfolio Manager regarding status of specific projects.
APPLICATIONS ENGINEER 4
Education: Bachelor’s degree in computer science, system analysis or a related study, or equivalent work experience.
Experience: 12 years of experience
Job Duties: Technical expert or ‘guru’ in a subject area or discipline. Business software analysis, requirements analysis, review, identification of code metrics, system risk analysis, reliability analysis. Performance tuning, improvement, balancing, usability, automation. Senior-level architect with high level business software development, data management and analytical skills. Provides expertise in the development, testing, and debugging of business applications and enhancements to existing applications. Serves as technical or project lead as well as providing technical advice to other project teams. Excellent at training.

APPLICATIONS ENGINEER 3
Education: Bachelor’s degree in computer science, system analysis or a related study, or equivalent experience.
Experience: 8 years of experience
Job Duties: Advance knowledge of subject area or discipline. Acts as a subject matter expert. Integrates understanding of emerging business/industry trends and implications for own area. Works independently designing and developing new business applications or major enhancements to existing applications. Acts as high level technical expert, addressing problems of integrations. May be technical expert in one or more highly specialized areas of business application analysis and programming. Excellent at training.

APPLICATIONS ENGINEER 2
Education: Bachelor’s degree in computer science, system analysis or a related study, or equivalent experience.
Experience: 6 years of experience
Job Duties: Thorough understanding of business objectives, priorities and strategy for own area. Support, maintain and document functionality. Under limited direction, works as high level technical expert in design development, coding, testing, and debugging new business applications or significant enhancements to packages. Works with clients to define and document. Works with technical staff to understand problems and to develop specifications to resolve them. Resolves client feedback and responds to suggestions for improvements and enhancements.

APPLICATIONS ENGINEER 1
Education: Bachelor’s degree in computer science, system analysis or a related study, or equivalent experience.
Experience: 3 years of experience
Job Duties: Understand how own area integrates with and impacts other areas. Support, maintain and document software functionality. Maintain standards compliance. Under general direction, works as a technical expert in design development, coding, testing and debugging new software applications or significant enhancements to existing software. Works with technical staff to understand problems with software and to develop specifications to resolve them. Resolves client feedback and responds to suggestions for improvement and enhancements.

IT BUSINESS ANALYST 3
Education: Bachelor’s degree, or equivalent experience in related field.
Experience: 12 years of experience in applicable field
Job Duties: Senior resource. Excellent interpersonal skills in areas such as teamwork, facilitation and negotiation. Ability to understand the long-term/big picture and short-term perspective of situations. Ability to translate business needs into solution architecture requirements. Ability to quickly comprehend the functions and capabilities of new technologies. Knowledge in application development, network design, middleware, servers and storage, database management and operations technical disciplines. Leader who is recognized in the profession as an expert in areas of specialization. Supports global and regional business development teams. Provides leadership support for client workshops and meetings. Excellent at training.

IT BUSINESS ANALYST 2
Education: Bachelor’s degree, or equivalent experience in related field.
Experience: 8 years of experience
Job Duties: Advanced knowledge of subject areas of disciplines. Knowledge of key aspects of the business. Basic knowledge of business re-engineering principals and processes. Basic knowledge of financial models and budgeting. Defines test conditions, develop user acceptance test plans, ensure testing is performed according to plan. Proactively, communicate and collaborate with external and internal customers to analyze information needs and functional requirements. Conducts presentations to client’s representatives.

**IT BUSINESS ANALYST 1**
Education: Bachelor’s degree, or equivalent experience in related field.
Experience: 3 years of experience
Job Duties: Basic knowledge of business re-engineering principals and processes. Basic knowledge of financial models and budgeting. Defines test conditions, develop user acceptance test plans, ensure testing is performed according to plan. Proactively, communicate and collaborate with external and internal customers to analyze information needs and functional requirements. Conducts presentations to client’s representatives.

**GEOSPATIAL TECHNOLOGIST 2**
Education: BA/BS degree from an accredited College or University in Geography, Planning, Natural Resources, Engineering, or related field; or equivalent work experience.
Experience: 10 years of experience
Job Duties: Serves as the lead technical role for successful project execution when managing GIS projects and/or tasks. Manage small to medium projects but will also be responsible for performing technical tasks and delivering work. Works as a high level technical expert in design, development, implementation and testing of complex GIS applications. Possesses the competency to work on all phases of GIS projects as well as mentoring and managing junior staff. Provide guidance to staff concerning new technology or business trends and may affect their practice. Serves as the primary point of contact with clients.

**GEOSPATIAL TECHNOLOGIST 1**
Education: BA/BS degree from an accredited College or University in Geography, Planning, Natural Resources, Engineering, or related field; or equivalent work experience.
Experience: 8 years of experience
Job Duties: Serves as the lead technical role for success project execution when managing GIS projects and/or tasks. Works as high level technical expert in design, development, implementation and testing of complex GIS applications. Possesses the competency to work on all phases of GIS projects as well as mentoring and managing junior staff. Plans and conducts work requiring judgment in the independent evaluation, selection and adaptation of GIS Best Practices, techniques, procedures, and criteria.

**GIS ANALYST**
Education: BA/BS degree from an accredited College or University in Geography, Planning, Natural Resources, Engineering, or related field; or equivalent work experience.
Experience: 5 years of experience
Job Duties: Performs all conventional aspects of GIS design and analysis. Demonstrates mid-level cartographic, data management and analytical skills. May provide some technical guidance to less experienced GIS professionals. Work as a mid-level technical expert in design, development, implementation and testing of simple to moderately complex GIS applications.

**GIS SPECIALIST**
Education: BA/BS degree from an accredited College or University in Geography, Planning, Natural Resources, Engineering, or related field; or equivalent work experience.
Experience: 3 years of experience
Job Duties: Performs all conventional aspects of GIS design and analysis. Demonstrates mid-level cartographic, data management and analytical skills. May provide some technical guidance to less experienced GIS
professionals. Work as a mid-level technical expert in design, development, implementation and testing of simple to moderately complex GIS applications.

**MANAGED SERVICE ENGINEER 1**
- **Education:** Bachelor’s degree, or equivalent experience depending on particular expertise.
- **Experience:** 5 years of experience
- **Job Duties:** Performs duties in Security Engineering, Enterprise Operations Center, Help Desk, Desktop and PC support in Critigen’s Management Services Environment.

**MANAGED SERVICE ENGINEER 2**
- **Education:** Bachelor’s degree or equivalent experience.
- **Experience:** 5 years of experience
- **Job Duties:** Performs job duties in Server Engineering, Application and Database administration, Help Desk, and Network Engineering in Critigen’s Managed Services Environment.

**MANAGED SERVICE ENGINEER 3**
- **Education:** Bachelor’s degree or equivalent experience.
- **Experience:** 15 years of experience
- **Job Duties:** Senior Manager of the MS team.

**CONTRACT ADMINISTRATION & PROCUREMENT**
- **Education:** Bachelor’s degree or equivalent experience.
- **Experience:** 9 years of directly applicable experience
- **Job Duties:** Administers Prime contracts and/or Subcontracts as assigned. Administers procurement activities. Responsible for assigned projects for contract administration services for contracts of low to medium risk on a domestic project.

**PROJECT CONTROLS SPECIALIST**
- **Education:** Bachelor’s degree or equivalent experience.
- **Experience:** 9 years of directly applicable experience
- **Job Duties:** Deep knowledge of multiple subject areas or disciplines. Thorough understanding of business objectives, priorities and strategy project controls area. Has a deep understanding of industry practice and competitor. Provides project control direction for part of project. Provides advice and counsel directly relating to the subject area.

**PROJECT CONTROLS MANAGER**
- **Education:** Bachelor’s degree or equivalent experience.
- **Experience:** 12 years of directly applicable experience
- **Job Duties:** Responsible for delivering results for a department or region. Responsible for allocating department resource- including budget responsibility and in depth knowledge of financial performance against plan for assigned area. Has a deep knowledge of multiple subject areas or disciplines. Understands how own department integrates across the organization and impacts Critigen. Deeply understands industry practices and competitors. Knowledgeable with full integration of scope, cost, and schedule elements for consistent methodology in establishment and management of the project baselines. In depth understanding of the complete project lifecycle including estimate and pricing, to base lining, and delivery through to closeout. Oversees estimate and pricing for bid and proposals in assigned area.

**ACCOUNTING & ADMINISTRATIVE SUPPORT 1**
- **Education:** High School Diploma
- **Experience:** 2 years of directly applicable experience
- **Job Duties:** Provide general administrative support to office or project staff. Duties may include filing, recording meeting notes, scheduling appointments, meeting coordination, word processing, preparation of correspondence, managing office supplies or other general office support duties.
ACCOUNTING & ADMINISTRATIVE SUPPORT 2
Education: High School Diploma
Experience: 9 years of directly applicable experience
Job Duties: Provide general administrative support to office or project staff. Duties may include filing, recording meeting notes, scheduling appointments, meeting coordination, word processing, preparation of correspondence, managing office supplies or other general office support duties.

JR. TECHNICIAN
Education: High School Diploma
Experience: 2 years of directly applicable experience
Job Duties: Under general supervision, performs assigned tasks from detailed instructions, established policy and procedures. Field duties will include conducting field surveys as well as direction and coordination of one or more survey parties. Conducts surveys using static and RTK GPS technology, electronic total stations, digital leveling and conventional surveying techniques.

TECHNICIAN
Education: High School Diploma
Experience: 8 years of directly applicable experience
Job Duties: Under general supervision, performs assigned tasks from detailed instructions, established policy and procedures. Field duties will include conducting field surveys as well as direction and coordination of one or more survey parties. Conducts surveys using static and RTK GPS technology, electronic total stations, digital leveling and conventional surveying techniques.