On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: GSAAdvantage.gov.

**LARGE CATEGORY: INFORMATION TECHNOLOGY**
**SUBCATEGORY: IT SERVICES**

Special Item Number 54151S Information Technology Professional Services

IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.

The Contractor shall not resell IT Professional Services, except that IT professional services may only be resold in direct support of products that are authorized to be sold via the schedule contract, e.g. SIN 54151 - Software Maintenance Services that supports SIN 511210 - Software Licenses. (This does not include SINs within the IT Services Subcategory).

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: DA01

**LARGE CATEGORY: MISCELLANEOUS**
**SUBCATEGORY: COMPLEMENTARY SINs**

Special Item Number OLM Order-Level Materials (OLM)

OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs.

OLMs are procured under a special ordering procedure that simplifies the process for acquiring supplies and services necessary to support individual task or delivery orders placed against a Schedule contract or BPA. Using this new procedure, ancillary supplies and services not known at the time of the Schedule award may be included and priced at the order level.

OLM SIN-Level Requirements/Ordering Instructions:

OLMs are:
- Purchased under the authority of the FSS Program
- Unknown until an order is placed
- Defined and priced at the ordering activity level in accordance with GSAR clause 552.238-115 Special Ordering
Procedures for the Acquisition of Order-Level Materials. (Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA; therefore, GSAR 538.270 and 538.271 do not apply to OLMs)

- Only authorized for use in direct support of another awarded SIN.
- Only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN)
- Subject to a Not To Exceed (NTE) ceiling price

OLMs are not:
- "Open Market Items"
- Items awarded under ancillary supplies/services or other direct cost (ODC) SINs (these items are defined, priced, and awarded at the FSS contract level)

OLM Pricing:
- Prices for items provided under the Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF).
- The value of OLMs in a task or delivery order, or the cumulative value of OLMs in orders against a FSS BPA awarded under an FSS contract, cannot exceed 33.33%.

NOTE: When used in conjunction with a Cooperative Purchasing eligible SIN, this SIN is Cooperative Purchasing Eligible.

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: 0000

Schedule Contract Number
GS-35F-0552W

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at fss.gsa.gov.

Contract Period: July 27, 2010 through July 26, 2025

Contract current through: Modification 24 dated April 5, 2021
MASS Modification A826 dated March 4, 2021

Zillion Technologies, Inc.
20745 Williamsport Place
Suite # 250
Ashburn VA 20147
703-579-6891 (telephone)
703-349-6527 (facsimile)
www.zilliontechnologies.com

Contractor Point of Contact for Contract Administration
Anthony M. Irudhayanathan, President
Zillion Technologies, Inc.
20745 Williamsport Place, Suite # 250
Ashburn VA 20147
240-793-9268 (telephone)
703-579-6892 (facsimile)
anthony@zilliontechnologies.com

A Small Business
CUSTOMER INFORMATION
1a. Table of awarded Special Item Numbers:
Special Item Number 54151S
Special Item Number OLM

1b. Identification of lowest priced model number and corresponding price for each awarded Special Item Number:

<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>Labor Category</th>
<th>GSA Price with IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Desk Top Support</td>
<td>$69.53</td>
</tr>
</tbody>
</table>

1c. Identification of Services and Hourly Rates: See Pages 5 through 9, below.

2. Maximum Order:
Special Item Number 54151S $500,000
Special Item Number OLM $250,000

3. Minimum Order: $100

4. Geographic Coverage: Worldwide

5. Point of Production:
Special Item Number 54151S Ashburn, Virginia USA
Special Item Number OLM To be determined

6. Discount from Commercial List Price or Market Rate:
The GSA Net Prices published on the GSA Advantage website reflect the fully burdened price. The negotiated discount has been applied and the Industrial Funding Fee has been added.

7. Quantity Discounts: Not Applicable

8. Prompt Payment Terms: Net 30 days

Information for Ordering Offices: Prompt Payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Government Purchase Card:
Accepted only for purchases equal to or below the micro-purchase threshold.

10. Foreign Item(s): Not Applicable

11a. Time of Delivery:
Special Item Number 54151S As negotiated with the Ordering Activity
Special Item Number OLM As negotiated with the Ordering Activity

11b. Expedited Delivery: Please contact the Contractor for availability and rates.

11c. Overnight and 2-day Delivery: Please contact the Contractor for availability and rates.

11d. Urgent Requirements:
Ordering Activities can contact the Contractor’s Representative for the purpose of requesting accelerated delivery to meet urgent requirements.

12. **F.O.B. Point**: Destination

13a. **Ordering Address**:

Anthony M. Irudhayanathan  
President  
Zillion Technologies, Inc.  
20745 Williamsport Place  
Suite # 250  
Ashburn VA  20147  
240-793-9268 (telephone)  
703-579-6892 (facsimile)  
anthony@zilliontechnologies.com

13b. **Ordering Procedures**:

For supplies and services, the ordering procedures and information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. **Payment Address**:

Anthony M. Irudhayanathan  
President  
Zillion Technologies, Inc.  
45189 Research Place  
Suite # 150  
Ashburn VA  20147  
240-793-9268 (telephone)  
703-579-6892 (facsimile)  
anthony@zilliontechnologies.com

15. **Warranty Provision**:

The Contractor shall only tender for acceptance those service that conform to the requirements of the contract.

16. **Export Packing Charges**: Not Applicable

17. **Terms and conditions of Government purchase card acceptance**:

Please contact the Contract Administrator for more information.

18. **Terms and conditions of Rental, Maintenance, and Repair**: Not Applicable

19. **Terms and conditions of Installation**: Not Applicable

20. **Terms and conditions of Repair Parts indicating date of parts price lists and any discounts from list prices**:

Not Applicable

20a. **Terms and conditions for any other Service**: Not Applicable
21. List of Service and Distribution Points: Not Applicable

22. List of Participating Dealer: Not Applicable

23. Preventative Maintenance: Not Applicable

24a. Special Attributes such as Environmental Attributes (E.G., Recycled Content, Energy Efficiency, and/or Reduced Pollutants):

Not Applicable.

24b. Section 508 Compliance Information:

Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT). The EIT standard can be found at: http://www.Section508.gov/.

25. Data Universal Number System (DUNS) Number: 622 610 959

26. Notification regarding registration in System for Award Management database:

Contractor has a current registration in the Systems for Award Management.

27. Description of Services and Approved Hourly Rates

SPECIAL ITEM NUMBER 54151S
INFORMATION TECHNOLOGY PROFESSIONAL SERVICES
AUTHORIZED LABOR CATEGORIES

Program Manager

Minimum/General Experience: 7 years

Functional Responsibility: Experience in Program governance creates the structure and practices to guide programs and provide senior-level leadership, oversight, and control. The role encompasses the strategic relationship between program oversight and enterprise business direction, and also encompasses responsibilities and decision-making involved in executing the program effort.

Minimum Education: Bachelors

Project Manager

Minimum/General Experience: 3 years

Functional Responsibility: Experience in Information Resources Management to include systems management experience. Duties include, but are not limited to, overall management of tasks, software development, installation, training, transition, maintenance, security, and acceptance. Functional Responsibility: Provide supervisory technical / administrative direction for project personnel: work products review for correctness, adherence to design, Government regulation and standards, and progress on approved schedules. Responsible for overall contract performance.

Minimum Education: Bachelors

Subject Matter Expert (SME)
Minimum/General Experience: 8 years

**Functional Responsibility:** In-depth knowledge of operating systems, software and hardware interfaces, communication protocols; expert in software development concepts, best practices, and procedures; expert in IT sustainability, system design, infrastructure design, integrated facilities design, and environmental IT systems. Extensive functional experience in enterprise software design and architecture; draws on prior experience to solve problems, plan, and accomplish business goals.

Minimum Education: Bachelors

**Software Engineer**

Minimum/General Experience: 4 years

**Functional Responsibility:** Analyzes and studies complex system requirements. Designs software tools and sub-systems to support. Manages implementation, software development and support using formal specifications, data flow diagrams and other accepted design techniques.

Minimum Education: Bachelors

**Systems Analyst**

Minimum/General Experience: 3 years

**Functional Responsibility:** Provide expert knowledge of information systems, techniques and methodologies in support of enterprise business information and systems planning and analysis efforts. Depth in manual and automated CASE tools to perform process and data modeling in support of planning and analysis efforts. Apply reverse engineering and business process reengineering techniques to develop migration strategies. Provides guidance to technical staff in information engineering techniques and use of automated CASE tools. Develops techniques, guidelines, and methodologies for systems planning, analysis and development.

Minimum Education: Bachelors

**Network Engineer**

Minimum/General Experience: 3 years

**Functional Responsibility:** Operations Technologist to support System Analysis and Trouble Resolution for production support and networking services. Computer job scheduling, software scripting, network troubleshooting, system analysis and computer system administration activities. Duties include monitoring, troubleshooting, and maintaining schedules, diagnose network problems, and troubleshoot UNIX and NT systems failures etc.

Minimum Education: Bachelors

**System Administrator**

Minimum/General Experience: 3 years

**Functional Responsibility:** Progressively more responsible experience performing systems and network management/administration responsibilities. Provides expertise to properly maintain IT systems operations,
monitoring application/system software and hardware operations, routine/high priority system problem identification, and high priority corrective action. Coordinates system resource availability with database analysts, system and application programmers, and other users. Performs and oversees systems administration and network management/administration responsibilities. Functional Responsibility: Performs system administration duties to ensure efficient operation of computer systems site(s) that support database analysis and report production, and system maintenance by local and remote users.

**Minimum Education:** Bachelors

**Database Engineer**

**Minimum/General Experience:** 5 years

**Functional Responsibility:** Provides database-related leadership to evaluate client DB, telecommunications, telephony, internet/web or electronic commerce needs and develop effective database solutions on a cost-effective basis. Controls the global view of data bases, controls the access to the data bases, assures the safekeeping of the data bases (from accidental or intentional damage or loss), monitors the usage of data bases, and develops standards, procedures, and conventions for use. The Database Architect is an authority on the design of databases and the use of database management systems.

**Minimum Education:** Bachelors

**Technical Writer**

**Minimum/General Experience:** 2 years

**Functional Responsibility:** Writing or editing such technical materials as research findings reports; scientific or technical articles; news releases; and/or papers on scientific, research, or technical subjects. Draws on substantial knowledge of research programs and activities to develop informational materials and select or present information in a form and at a level suitable for the audience. Capabilities include information or materials for internal or external at national / international levels, covering reports, publications; clinical research; patient education; research summaries, and news articles. Able to write / edit for electronic media, presentations, and communications projects.

**Minimum Education:** Bachelors

**Quality Analyst**

**Minimum/General Experience:** 2 years

**Functional Responsibility:** Evaluates and tests new or modified software programs and development procedures to verify functionality accords to requirements and conforms to guidelines. Writes, revises, verifies quality standards and test procedures; provides product evaluation. Reviews or creates documentation, diagrams, and flow charts to record determination of program performance. Recommends program improvements or corrections.

**Minimum Education:** Bachelors

**Desk Top Support**

**Minimum/General Experience:** 2 years
**Functional Responsibility:** Maintain corporate workstation images, ensure support staff is informed of current processes and updates implemented. Research and create articles for knowledge bases. Evaluate hardware and software requests and provide recommendations to management, network, systems, and operations teams. Setup and deploy mobile devices. Interact with department and deployment managers to evaluate technical requests and develop implementation plans. Manage projects and provide status. Troubleshoot and assist team on requests or issues.

**Minimum Education:** Bachelors

**Hardware Engineer**

**Minimum/General Experience:** 3

**Functional Responsibility:** Analyze information to determine, recommend, and plan layout, including type of computers and peripheral equipment modifications. Analyze user needs and recommend appropriate hardware. Build, test and modify product prototypes, using working models or theoretical models constructed using computer simulation. Confer with engineering staff and consult specifications to evaluate interface between hardware and software and operational and performance requirements of overall system. Design and develop computer hardware and support peripherals, including central processing units (CPUs), support logic, microprocessors, custom integrated circuits, and printers and disk drives. Evaluate factors such as reporting formats required, cost constraints, and need for security restrictions to determine hardware configuration. Monitor functioning of equipment and make necessary modifications to ensure system operates in conformance with specifications. Specify power supply requirements and configuration, drawing on system performance expectations and design specifications. Test and verify hardware and support peripherals to ensure that they meet specifications and requirements, analyzing and recording test data.

**Minimum Education:** Bachelors

**Expert Software Engineer**

**Minimum/General Experience:** 7 years

**Functional Responsibility:** In-depth knowledge of various DW/ERP/CRM software application interfaces and communications protocols; expert in structured software development concepts, best practices and procedures; extensive experience designing and architecting enterprise software solutions; draws on prior experience to solve problems, plan and accomplish business goals. Focuses on designing and developing enterprise-wide repositories for all corporate data tools, e.g. Oracle, Sybase, DB2 and other database systems, or other specialized decision support or expert systems. Interfaces all current and legacy data and uses queries, ETL, BI and reporting tools to support corporate business units or external customers.

**Minimum Education:** Bachelors

**Mobile Application Developer**

**Minimum/General Experience:** 2 years

**Functional Responsibility:** In-depth knowledge of mobile software development, architecture, language, or operating systems. Demonstrated capacity to craft innovative, efficient solutions across varying platforms. Expertise in mobile web applications, database integration/interfaces, platform capabilities.

**Minimum Education:** Bachelors
# INFORMATION TECHNOLOGY PROFESSIONAL SERVICES

**AUTHORIZED HOURLY RATES**

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>GSA Price with IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Manager</td>
<td>$136.11</td>
</tr>
<tr>
<td>Project Manager</td>
<td>$130.05</td>
</tr>
<tr>
<td>Subject Matter Expert (SME)</td>
<td>$125.96</td>
</tr>
<tr>
<td>Software Engineer</td>
<td>$137.27</td>
</tr>
<tr>
<td>Systems Analyst</td>
<td>$124.09</td>
</tr>
<tr>
<td>Network Engineer</td>
<td>$122.53</td>
</tr>
<tr>
<td>System Administrator</td>
<td>$125.97</td>
</tr>
<tr>
<td>Database Engineer</td>
<td>$130.00</td>
</tr>
<tr>
<td>Technical Writer</td>
<td>$110.89</td>
</tr>
<tr>
<td>Quality Analyst</td>
<td>$92.88</td>
</tr>
<tr>
<td>Desk Top Support</td>
<td>$69.53</td>
</tr>
<tr>
<td>Hardware Engineer</td>
<td>$105.82</td>
</tr>
<tr>
<td>Expert Software Engineer</td>
<td>$159.41</td>
</tr>
<tr>
<td>Expert Security Engineer</td>
<td>$158.00</td>
</tr>
<tr>
<td>Mobile Application Developer</td>
<td>$174.13</td>
</tr>
</tbody>
</table>

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a double asterisk (**) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA/SLSC Matrix. The prices awarded are in line with the geographic scope of the contract (e.g., nationwide).

**INFORMATION TECHNOLOGY CATEGORY**

**ITSERVICES SUBCATEGORY**

**SPECIAL ITEM NUMBER 54151S**

**INFORMATION TECHNOLOGY PROFESSIONAL SERVICES**

There are no additional terms.

**MISCELLANEOUS CATEGORY**

**COMPLEMENTARY SINs SUBCATEGORY**

**SPECIAL ITEM NUMBER OLM**

**ORDER-LEVEL MATERIALS**

The use of the Order Level Materials (OLM) SIN is limited to 59 OLM-eligible subcategories under the MAS program. Supplies and/or services provided utilizing OLM authority must be acquired in direct support of an individual task or delivery order that is placed under an OLM-eligible subcategory as identified below:

1) Apparel
2) Audio Visual Products
3) Audio Visual Services
4) Awards
5) Background Investigations
6) Business Administrative Services
7) Compensation and Benefits
8) Document Services
9) Electronic Commerce
10) Environmental Services
11) Facilities Maintenance and Repair
12) Facilities Services
13) Facilities Solutions
14) Financial Services
15) Fire/Rescue/Safety/Environmental Protection Equipment
16) Fitness Solutions.
17) Flags
18) Flooring
19) Fuel Management
20) Furniture Services
21) Healthcare Furniture
22) Household, Dormitory & Quarters Furniture
23) Human Resources
24) Identity Protection Services
25) Industrial Products
26) Industrial Products and Services Maintenance and Repair
27) IT Hardware
28) IT Services
29) IT Software
30) IT Solutions
31) IT Training
32) Language Services
33) Legal Services
34) Logistical Services
35) Machinery and Components
36) Mail Management
37) Marine and Harbor
38) Marketing and Public Relations
39) Medical Equipment
40) Miscellaneous Furniture
41) Musical Instruments
42) Office Furniture
43) Office Management Maintenance and Repair
44) Office Services
45) Packaged Furniture.
46) Printing and Photographic Equipment
47) Protective Equipment
48) Records Management
49) Search and Navigation
50) Security Animals and Related Services
51) Security Services
52) Security Systems
53) Signs
54) Social Services
55) Structures
56) Technical and Engineering Services (non- IT)
57) Telecommunications
58) Testing Equipment
59) Training

NOTE: More information related to the Order Level Materials SIN is available at gsa.gov/mascategoryrequirements