GENERAL SERVICES ADMINISTRATION

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is: http://www.GSAAdvantage.gov.

Multiple Award Schedule (MAS)

Federal Supply Group: INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

Contract Number: GS-35F-0563Y
Contract Period: September 1, 2012 - August 31, 2027

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov

Contractor: Peridot Solutions, LLC
7927 Jones Branch Drive, Suite 2150
McLean, VA 22102-3356

Business Size: Small, Disadvantaged, 8(a) Business

Telephone: (703) 786-7262
FAX Number: (703) 852-7444
Web Site: www.peridotsolutions.com
E-mail: rchegu@peridotsolutions.com
Contract Administration: Ranapratap Chegu

Price list current as of Modification # PO-0020 effective July 19, 2022
CUSTOMER INFORMATION:

1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:

<table>
<thead>
<tr>
<th>SIN</th>
<th>Recovery</th>
<th>SIN Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>54151S RC</td>
<td>Information Technology Professional Services</td>
</tr>
<tr>
<td>OLM</td>
<td>OLMRC</td>
<td>Order-Level Materials</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See Page 4.

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. See Page 6

2. Maximum Order: $500,000.00

3. Minimum Order: $100.00

4. Geographic Coverage (delivery Area): Domestic Only

5. Point(s) of production (city, county, and state or foreign country): Same as company address

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).

7. Quantity discounts: 1% Discount for Delivery Orders Greater Than $500,000.

8. Prompt payment terms: ½% NET 20 Days from receipt of invoice or date of acceptance, whichever is later

Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions

9. Foreign items (list items by country of origin): None

10a. Time of Delivery (Contractor insert number of days): Specified on the Task Order

10b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery: Contact Contractor
10c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: Contact Contractor

10d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery: Contact Contractor

11. F.O.B Points(s): Destination

12a. Ordering Address(es): Same as Contractor

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es): Same as company address

14. Warranty provision: Contractor’s standard commercial warranty.

15. Export Packing Charges (if applicable): N/A

16. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

17. Terms and conditions of installation (if applicable): N/A

18. Terms and conditions of repair parts indicating date of parts price lists and any discounts from listprices (if applicable): N/A

18a. Terms and conditions for any other services (if applicable): N/A

19. List of service and distribution points (if applicable): N/A

20. List of participating dealers (if applicable): N/A

21. Preventive maintenance (if applicable): N/A

22a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: N/A

22b. SECTION 508 COMPLIANCE FOR ELECTRONIC AND INFORMATION TECHNOLOGY (EIT): The EIT standards can be found at: www.Section508.gov/. N/A

23. Unique Entity Identifier (UEI) number: HBCKKHME52C7

24. Notification regarding registration in System for Award Management (SAM) database: Registered
<table>
<thead>
<tr>
<th>Labor Category</th>
<th>*Hourly Rate w/IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Business Analyst</td>
<td>$67.83</td>
</tr>
<tr>
<td>Change and Risk Management Lead</td>
<td>$98.48</td>
</tr>
<tr>
<td>Configuration Management Analyst</td>
<td>$77.73</td>
</tr>
<tr>
<td>Data Center Infrastructure Engineer</td>
<td>$68.83</td>
</tr>
<tr>
<td>Data Center Infrastructure Architect</td>
<td>$100.47</td>
</tr>
<tr>
<td>Data Center/NOC Operator</td>
<td>$54.46</td>
</tr>
<tr>
<td>Database &amp; Data-warehouse Manager</td>
<td>$98.19</td>
</tr>
<tr>
<td>Database Developer/Administrator</td>
<td>$74.81</td>
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<tr>
<td>Enterprise Architect</td>
<td>$104.74</td>
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<tr>
<td>Equipment Specialist/Asset Management</td>
<td>$51.84</td>
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<tr>
<td>ERP Consultant</td>
<td>$124.68</td>
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<td>ERP Specialist</td>
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<tr>
<td>Information Assurance Analyst</td>
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<td>Information Security Operations Center (SOC) Engineer 2</td>
<td>$84.73</td>
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<tr>
<td>IT Subject Matter Expert</td>
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<td>IT Subject Matter Expert Level 1</td>
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<td>IT Subject Matter Expert Level 3</td>
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<tr>
<td>IT Test Engineer</td>
<td>$107.65</td>
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<tr>
<td>Jr. Business Analyst</td>
<td>$54.86</td>
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<tr>
<td>Jr. Pega Developer</td>
<td>$69.77</td>
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<tr>
<td>Jr. Software Developer</td>
<td>$54.86</td>
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<tr>
<td>Jr. Systems Analyst / Developer</td>
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<tr>
<td>Jr. Systems Engineer</td>
<td>$79.75</td>
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<tr>
<td>Network Engineer</td>
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<tr>
<td>Program Manager</td>
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<tr>
<td>Position</td>
<td>Rate</td>
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<tr>
<td>--------------------------------------------</td>
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<tr>
<td>Project Manager</td>
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<tr>
<td>Security Engineer</td>
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<tr>
<td>SharePoint Administrator</td>
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<tr>
<td>Software Developer</td>
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<tr>
<td>Sr. Analyst/Programmer</td>
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<tr>
<td>Sr. IT Consultant</td>
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<td>Sr. Information Assurance (IA) Specialist</td>
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<tr>
<td>Sr. IT Specialist</td>
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<td>Sr. Pega Developer</td>
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<td>Sr. IT Program Manager I</td>
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<tr>
<td>Sr. Project Manager</td>
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<tr>
<td>Systems Analyst / Developer</td>
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</tbody>
</table>

Service Contract Labor Standards: The Service Contract Labor Standards (SCLS), formerly known as the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided. While no specific labor categories have been identified as being subject to SCLS/SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CFR 541.300), this contract still maintains the provisions and protections for SCLS/SCA eligible labor categories. If and/or when the contractor adds SCLS/SCA labor categories to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS/SCA matrix identifying the GSA labor category titles, the occupational code, SCLS/SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.
DESCRIPTION OF IT PROFESSIONAL SERVICES (54151S)

(1) POSITION TITLE: BUSINESS ANALYST

MINIMUM/GENERAL EXPERIENCE: Eight or more years of experience with solid understanding of IT Business Process Flows. Skilled in gathering requirements, developing Use Cases, Test Approach, User Acceptance Testing (UAT).

FUNCTIONAL RESPONSIBILITY: Responsible for working closely with clients, project managers, core technical team members, and other project stakeholders. Provides leadership throughout the Software Development Life Cycle. Must possess solid business acumen, strong oral and written communication skills, flexibility, self-motivation, and social skills. Must have the ability to bridge the business/IT divide in a way that establishes rapport, persuades others, and gains understanding and trust. Translates business and system needs into solution requirements for Designers, Developers, and Testers to develop solutions.

MINIMUM EDUCATION: Bachelor’s Degree in Computer Science or related field.

(2) POSITION TITLE: CHANGE AND RISK MANAGEMENT LEAD

MINIMUM/GENERAL EXPERIENCE: Eight years

FUNCTIONAL RESPONSIBILITY: The Change and Risk Management Lead act as resource for Information Technology (IT) in use of change management procedures, with a focus on maintaining reference materials and ensuring new employees are trained in their proper role. Facilitates IT Application and Infrastructure change requests, approvals, and the scheduled releases into the production systems along with risk assessments. Represents the configuration, efficiency, and effectiveness of the change management process tool. Provides daily support for the change management policy, process, procedures and tool, including training to users when necessary.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(3) POSITION TITLE: CONFIGURATION MANAGEMENT ANALYST

MINIMUM/GENERAL EXPERIENCE: Seven years

FUNCTIONAL RESPONSIBILITY: The Configuration Management (CM) Analyst is responsible for using CM Databases with experience in tracking, logging, categorizing, and maintaining changes against the accepted baseline standards; developing, distributing, and tracking change packages; and providing direction regarding change status, deadlines, and problems.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(4) POSITION TITLE: DATA CENTER INFRASTRUCTURE ENGINEER

MINIMUM/GENERAL EXPERIENCE: Ten years of experience in Data Center infrastructure design, maintenance and support.

FUNCTIONAL RESPONSIBILITY: Provides technical expertise for design, implementation, operation, and maintenance of datacenter support infrastructure such as HVAC, Electrical Bus systems, power redundancy and battery/generator backup systems, etc. Possesses authoritative knowledge of large-scale electrical infrastructure systems for mission-critical facilities. Knowledge of architectural concerns, large-scale compute farms, networking, and large industrial/commercial power distribution systems is a major plus. Must have extensive experience with large scale technical operations and demonstrable problem-solving leadership with limited oversight.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Engineering, or related technical field.
POSITION TITLE: DATACENTER INFRASTRUCTURE ARCHITECT

MINIMUM/GENERAL EXPERIENCE: Six years of experience in Data Center infrastructure design, maintenance and support.

FUNCTIONAL RESPONSIBILITY: Assess the current IT infrastructure environment and provide appropriate technical solutions to address business challenges related to data center optimization. Architects and creates complex IT data center solutions. Leads the strategic planning of data center IT infrastructure and services with focus on data center transformation and outsourcing initiatives. Provides architecture solutions those include central, local and Hybrid datacenter infrastructure environments including: Generate operational efficiencies for storage, network and computing. Responsible for new platform and architecture recommendations and decisions. Creates the roadmap for Hyper Converged Infrastructure. Collaborates with data center network, Windows, LINUX, AIX, and Mainframe teams. Interface with Automation SMEs and drive automation and efficiencies for Next Generation Data Center. Drives the Disaster Recovery strategy and ensure alignment with Daimler central strategy. Designs and creates next generation remote access solutions such as VPN for teleworking.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

POSITION TITLE: DATA CENTER/NOC OPERATOR

MINIMUM/GENERAL EXPERIENCE: Minimum five years of experience in a Technical Support or similar role and has basic understanding of network monitoring concepts and management tools.

FUNCTIONAL RESPONSIBILITY: Performs network monitoring using tools and protocols and collate and interpret data from various sources. Must be able to analyze system and network performance using monitoring and graphical data. Ability to assess faults, prioritize, respond and escalate accordingly. Must be able to diagnose network and service issues, following them through to resolution.

MINIMUM EDUCATION: Associate’s degree or equivalent certification in Information Technology.

POSITION TITLE: DATABASE & DATA-WAREHOUSE MANAGER

MINIMUM/GENERAL EXPERIENCE: Ten years

FUNCTIONAL RESPONSIBILITY: The Database & Data-warehouse Manager determines business information needs and identifies system requirements. Analyzes business intelligence data and provides reports. Acts as liaison between IT and business units. Ensures data accuracy. Assesses data extraction, report generation, and bugs appearing in operations involving the data warehouse.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

POSITION TITLE: DATABASE DEVELOPER/ADMINISTRATOR

MINIMUM/GENERAL EXPERIENCE: Five years’ experience in IT system analysis or programming. Two years of experience specializing in Data Base Management Systems (DBMS).

FUNCTIONAL RESPONSIBILITY: Provides technical expertise for design, implementation, operation, and maintenance of DBMS. Evaluates and recommends available DBMS products. Determines file organization, indexing methods, and security procedures for specific applications. Monitors the global view of the DBMS, while assuring the safekeeping of the DBMS. Defines required database administration policies, procedures, standards, and guidelines. Prepares and delivers presentations on DBMS concepts. Installs, tests, and implements vendor DBMS software including new releases.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Engineering, or related technical field.
(9)  POSITION TITLE: ENTERPRISE ARCHITECT

MINIMUM/GENERAL EXPERIENCE: Eight years’ experience as an enterprise architect/designer with at least four years of experience as an architect on a major enterprise system-of-systems.

FUNCTIONAL RESPONSIBILITY: Responsible for understanding of the overall architecture of a suite of enterprise systems, including the necessary network requirements to interconnect the systems. Understands the full scale and scope of HW, SW, communications, networking, and security of the entire enterprise system. Has the ability to translate the business strategy into technical architecture through an understanding of a client’s business and the technology issues associated with the business. Works to define interfaces both inside and outside the agency as part of a broader business model. Interacts with the client regarding strategies, requirements, problem solving, and support issues.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Engineering, or related technical field.

(10)  POSITION TITLE: EQUIPMENT SPECIALIST / ASSET MANAGEMENT

MINIMUM/GENERAL EXPERIENCE: Five years

FUNCTIONAL RESPONSIBILITY: The Equipment Specialist / Asset Management is responsible for supporting the asset management life cycle of IT hardware and/or software assets throughout the organization. Possesses experience in the management of an IT asset portfolio.

MINIMUM EDUCATION: Associate’s degree or equivalent in IT or related field.

(11)  POSITION TITLE: ERP CONSULTANT

MINIMUM/GENERAL EXPERIENCE: Requires strong Enterprise Resource Planning (ERP) consulting and business skills with a minimum of eight years of IT experience and at least three years of experience supporting ERP projects. Must have current experience working with government clients on large scale enterprise technology initiatives and implementation of large, Tier 1 ERP solutions such as SAP, Oracle, PeopleSoft, or CGI. Previous consulting experience with a tier 1 / "big-4" consulting organization is a plus.

FUNCTIONAL RESPONSIBILITY: Applies advanced analysis skills to the principals of business process design to define appropriate customer solutions. Must have delivered ERP projects through the entire project lifecycle, which includes managing multi-phase/multi-dimensional/multi-resource projects to conclusion while maintaining high customer satisfaction. Has the ability to facilitate and manage key decision making, lead projects or initiatives, drive issues to resolution and take ownership in the end-to-end solutions. Requires resourcefulness, confidence under pressure, and demonstrated skill in both crisis management and expectation management.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Engineering, Business or related technical field.

(12)  POSITION TITLE: ERP SPECIALIST

MINIMUM/GENERAL EXPERIENCE: Eight years

FUNCTIONAL RESPONSIBILITY: The Enterprise Resource Planning (ERP) Specialist Reviews, analyzes, and modifies the programming systems including encoding, testing, and debugging to support an organization's ERP applications. Ensures that software can be completely integrated into the ERP system. Designs new modules to improve system efficiency.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(13)  POSITION TITLE: INFORMATION ASSURANCE ANALYST
MINIMUM/GENERAL EXPERIENCE: Seven years

FUNCTIONAL RESPONSIBILITY: The Information Assurance (IA) Analyst is responsible for providing assessment of information system security requirements, functionality, and the effectiveness of security solutions against present and projected threats; implementing solutions by planning, training, and installing/configuring information systems; assisting management with producing reports, briefings, and input regarding security and functionality requirements; system architecture, security designs, and policies and procedures.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field

(14) POSITION TITLE: INFORMATION SECURITY OPERATIONS CENTER (SOC) ENGINEER 2

MINIMUM/GENERAL EXPERIENCE: Six years

FUNCTIONAL RESPONSIBILITY: Supports daily operations; oversees engineering staff, delegate tasks, and provide instruction to engineering staff; and project planning and execution. Manages, supports, and maintains all operations HW and SW. Conducts after-hours maintenance and troubleshooting as required. Manages and administers operations center domain. Processes documentation, development, and improvement. The following are detailed responsibilities: conducts Operations and Maintenance and configuration management for all information security tools required for the data center. Provides information security engineering, integration and implementation of security tools for the data center. Provides analysis related to the design, development, and integration of hardware, software, man-machine interfaces and all system level requirements to provide an integrated IT solution. Performs analysis, design, and development of security infrastructure for an agency-level environment. Performs O&M for SOC tools including incident response and tracking system, NIDS, SIEM, Log Management architecture, DLP, Forensic tool suites, Vulnerability Assessment scanners, and many other SOC-tools. Conducts troubleshooting of mission-critical system issues. Performs incident response and detection, systems and database administration, network and software engineering and event/log management.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field

(15) POSITION TITLE: IT SUBJECT MATTER EXPERT

MINIMUM/GENERAL EXPERIENCE: Ten years

FUNCTIONAL RESPONSIBILITY: The IT Subject Matter Expert is responsible for assessing organizational, operational, and functional capabilities impacting IA, preparedness, security, and working with senior officials; advising on vision and strategic direction; determining industry issues and trends; providing expert consulting and advisory expertise, and is recognized for strong expertise in cognizant discipline.

MINIMUM EDUCATION: Master’s degree or equivalent in IT or related field.

(16) POSITION TITLE: IT SUBJECT MATTER EXPERT LEVEL 1

MINIMUM/GENERAL EXPERIENCE: 8 years

FUNCTIONAL RESPONSIBILITY: The Subject Matter Expert Level 1 is responsible for developing requirements from a project's inception to its conclusion in the subject matter area for simple to moderately complex systems. Assists other senior consultants with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk
management/electronic analysis; software; life-cycle management; software development methodologies; and modeling and simulation.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field

(17) POSITION TITLE: IT SUBJECT MATTER EXPERT LEVEL 2

MINIMUM/GENERAL EXPERIENCE: Twelve years

FUNCTIONAL RESPONSIBILITY: The IT Subject Matter Expert Level 2 is responsible for defining the problems and analyzes and develops plans and requirements in the subject matter area for moderately complex to complex systems. Coordinates and manages the preparation of analysis, evaluations, and recommendations for proper implementation of programs and systems specifications in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; life-cycle management; software development methodologies; and modeling and simulation.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(18) POSITION TITLE: IT SUBJECT MATTER EXPERT LEVEL 3

MINIMUM/GENERAL EXPERIENCE: Fifteen years

FUNCTIONAL RESPONSIBILITY: The Subject Matter Expert Level 3 is responsible for providing technical, managerial, and administrative direction for problem definition, analysis, requirements development and implementation for complex to extremely complex systems in the subject matter area. Makes recommendations and advises on organization-wide system improvements, optimization or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; life-cycle management; software development methodologies; and modeling and simulation.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(19) POSITION TITLE: IT TEST ENGINEER

MINIMUM/GENERAL EXPERIENCE: Eight years

FUNCTIONAL RESPONSIBILITY: The IT Test Engineer is responsible for supervising test and evaluation technical effort; performing prototype development and first article testing; environmental testing; verification and validation; demonstration and validation; simulation and modeling; Quality Assurance (QA); and physical testing of the system.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(20) POSITION TITLE: JR. BUSINESS ANALYST

MINIMUM/GENERAL EXPERIENCE: Five or more years of experience with an understanding of IT Business Process Flows. Skilled in gathering requirements, developing Use Cases, Test Approach, User Acceptance Testing (UAT).

FUNCTIONAL RESPONSIBILITY: Responsible for working closely with clients, project managers, core technical team members, and other project stakeholders. Must possess business acumen, strong oral and written communication skills, flexibility, self-motivation, and social skills. Must have the ability to bridge the business/IT
divide in a way that establishes rapport, persuades others, and gains understanding and trust. Translates business and system needs into solution requirements for Designers, Developers, and Testers to develop solutions.

**MINIMUM EDUCATION:** Bachelor’s Degree in Business or related field.

(21) **POSITION TITLE:** JR. PEGA DEVELOPER

**MINIMUM/GENERAL EXPERIENCE:** Five years

**FUNCTIONAL RESPONSIBILITY:** The Jr. Pega Developer participates and contributes in Design sessions with Pega Development team, Architecture team, and Business Analysis team. Prepares design document or interface specification documents.

**MINIMUM EDUCATION:** Associate’s degree or related in IT or related field.

(22) **POSITION TITLE:** JR. SOFTWARE DEVELOPER

**MINIMUM/GENERAL EXPERIENCE:** Three years of experience in software design, development, and management which includes but not limited to the initial development and deployment of a software task. Requires knowledge of appropriate programming languages, hardware, data communications and general knowledge of business operations.

**FUNCTIONAL RESPONSIBILITY:** Active participation in IT technical designs and specifications development of software products. Researches and integrates software design strategies, product specifications and user expectations into complex schedules. Uses software development technologies and tools to build, test, and maintain product modules, components, and subsystems.

**MINIMUM EDUCATION:** Associate’s Degree in Computer Science or related technical field.

(23) **POSITION TITLE:** JR. SYSTEMS ANALYST / DEVELOPER

**MINIMUM/GENERAL EXPERIENCE:** Five years

**FUNCTIONAL RESPONSIBILITY:** The Jr. Systems Analyst / Developer analyzes and develops computer software, possessing a wide range of capabilities, including numerous engineering, business, and record management duties. Develops plans for IT systems from project inception to conclusion. Analyzes the problem and the information to be processed. Defines the problem and develops system requirements and program specifications from which programmers prepare detailed flowcharts, programs, and tests. Closely coordinates with programmers to ensure proper implementation of program and system specifications. In conjunction with functional users, develops system alternative solutions.

**MINIMUM EDUCATION:** Bachelor’s degree or equivalent in IT or related field.

(24) **POSITION TITLE:** JR. SYSTEMS ENGINEER

**MINIMUM/GENERAL EXPERIENCE:** Five years

**FUNCTIONAL RESPONSIBILITY:** The Junior Systems Engineer provides some technical support in system architecture, system design, system integration, and technical management. Assists in providing technical input to the systems engineering process. May assist in developing and implementing installation plans. May assist in preparation and presentation of systems assurance reviews. Identifies requirements and deficiencies in Hardware (HW) and Software (SW) products.

**MINIMUM EDUCATION:** Bachelor’s degree or equivalent in IT or related field.
(25) POSITION TITLE: NETWORK ENGINEER

MINIMUM/GENERAL EXPERIENCE: Eight years’ experience in network engineering to include five years of experience in design, development, and implementation of complex networks for IT systems. Requires a strong working knowledge of the latest techniques to interconnect networks.

FUNCTIONAL RESPONSIBILITY: Performs engineering work in the research, development, and design of networks necessary to support systems that will operate on a large scale network. Interacts with management and clients regarding the optimal network design and configurations to support existing and emerging requirements. Factors in emerging technologies, cost considerations, and product supportability into the network design. Also, requires a high degree of independent judgment and the ability to solve problems and implement solutions quickly.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Engineering, or related technical field.

(26) POSITION TITLE: PROGRAM MANAGER

MINIMUM/GENERAL EXPERIENCE: Eight years

FUNCTIONAL RESPONSIBILITY: The Program Manager is responsible for performing day-to-day management of overall contract support operations, possibly involving multiple IT projects and groups of personnel at multiple locations including organizing, directing, and coordinating planning and production of all IT support contract support activities.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(27) POSITION TITLE: PROJECT MANAGER

MINIMUM/GENERAL EXPERIENCE: Requires strong IT technical and business skills with a minimum of ten years of IT experience and at least five years experience in a management position.

FUNCTIONAL RESPONSIBILITY: Experienced manager to lead a Department-level Office of the Chief Information Officer (OCIO) Project, with a focus on IT Capital Planning and Investment Control (CPIC). Responsible for senior-level IT client management, strategic guidance, quality assurance, and coordinating a team of client IT professionals or consultants. In addition, responsible for project management duties, such as System Integration, Work Breakdown Structure maintenance, status reporting, and providing executive-level briefings. Additional skills include project risk management and mitigation, technical documentation development, ability to act as a liaison to external stakeholders, excellent presentation, written and oral communication skills.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Engineering, Mathematics, or Business.

(28) POSITION TITLE: SECURITY ENGINEER

MINIMUM/GENERAL EXPERIENCE: Minimum ten years of experience in IT system Security procedures and policy. Responsible for understanding the overall architecture of systems, network security and information, including the applications security. Has the technical ability to simulate discussion at the highest levels of the security organization. Interacts with customers regarding strategies, requirements, problem solving, and support issues.

FUNCTIONAL RESPONSIBILITY: Responsible for designing the security architecture for provisioning interoperable and portable identities across multiple business applications and platforms. Implemets security solutions to manage digital identities and their access by implementing role based entitlements on critical business objects. Analyzes security requirements for new releases of intranet/internet/portal applications. Develops procedures/guidelines for information security on the intranet/internet/portal applications as well as designs and
implements training to support application managers’ technical needs. Improves regulatory compliance by tying in identity management to business objectives and characterizing the risk created by insufficient identity management controls. Identifies the requirements for cross-certification of digital identities among the business units and their counterparts and implements solutions to meet application managers’ needs. Provides an educational role, fostering broader understanding of security technology solutions and terminology throughout the systems and business support teams.

**MINIMUM EDUCATION:** Master’s Degree in IT Engineering, Computer Science, or related field.

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### (29) POSITION TITLE: SHAREPOINT ADMINISTRATOR

**MINIMUM/GENERAL EXPERIENCE:** Eight years

**FUNCTIONAL RESPONSIBILITY:** The SharePoint (SP) Administrator is responsible for providing technical support for the SharePoint environment including assessment and implementation of new capabilities, and providing IT support.

**MINIMUM EDUCATION:** Bachelor’s degree or equivalent in IT or related field.

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### (30) POSITION TITLE: SR. ANALYST/PROGRAMMER

**MINIMUM/GENERAL EXPERIENCE:** Eight years’ experience as an analyst/programmer designing and developing software systems. Four years of related experience and expert knowledge of the specific applications and lines of business being developed. Requires comprehensive knowledge of programming techniques, IT networking, database products, and centralized operating systems.

**FUNCTIONAL RESPONSIBILITY:** Leads lower-level analysts/programmers and other technical staff on a large, complex internal development project or serves as the lead analyst/programmer on numerous smaller projects and systems. Typically directs program development in complex applications and systems where existing architectures and techniques provide little guidance. Consults with user management and technical staff as necessary to clarify program intent, identify problems, suggest changes, and determine required coding. Assigns, coordinates, and reviews work of lower-level analysts/programmers. May train lower-level analyst/programmers in advanced techniques. Keeps prime contractor and customer leadership apprised of progress and escalates items as required when issues/conflicts cannot be resolved.

**MINIMUM EDUCATION:** Master’s Degree in Computer Science or related field.

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### (31) POSITION TITLE: SR. IT CONSULTANT

**MINIMUM/GENERAL EXPERIENCE:** Fifteen years of experience as a consultant in the IT field in varying roles including IT strategy development for extremely complex enterprise-wide business and IT issues. Has a very broad understanding of the most complex issues regarding IT life cycle, requirements business rules, processes, and/or tools. Works well with senior management, policy makers and final end users.

**FUNCTIONAL RESPONSIBILITY:** Offers insight into organizational and IT technical implications of decisions. Anticipates and works to overcome barriers and obstacles to technical, management, and organizational recommendations. Identifies the need for/applicability of research, testing, and developing of specific best IT practices. Plans and directs implementation of solutions for highly complex heterogeneous client and multi-client IT environments; helps define problems and approaches to improve client operations. Designs IT deliverables, work products, and technology that integrates highly complex requirements, business rules, systems, and other features as part of a unified solution, focusing on the most complex and critical elements. Defines options, evaluation criteria, methodologies and provides hardware and software tool selections and recommendations in highly complex client environments. Manages technical and consulting teams with diverse areas of specialization to deliver multiple
deliverables and work products either sequentially or in parallel on highly complex client IT problems. Keeps other contractors and customer leadership apprised of progress and escalates items as required when issues/conflicts arise.

MINIMUM EDUCATION: Master’s Degree in Computer Science or related field.

(32) POSITION TITLE: SR. INFORMATION ASSURANCE (IA) SPECIALIST

MINIMUM/GENERAL EXPERIENCE: Eight years

FUNCTIONAL RESPONSIBILITY: The Senior Information Assurance (IA) Specialist is responsible for monitoring software development for security issues, performing assessments of software releases, and updating documentation as necessary. Performs security assessments; monitors and coordinates security actions for new interface (and for any incident or deficiency discovered during security testing); and provides support to initiate and monitor corrective actions.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(33) POSITION TITLE: SR. IT SPECIALIST

MINIMUM/GENERAL EXPERIENCE: Eight years

FUNCTIONAL RESPONSIBILITY: The Senior IT Specialist is responsible for installation, configuration, and troubleshooting of computer SW, HW, and network in an enterprise-level environment. Manages service requests, using ITSM software. Performs equipment relocations, installations, connections / disconnections, and upgrades.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(34) POSITION TITLE: SR. PEGA DEVELOPER

MINIMUM/GENERAL EXPERIENCE: Eight years

FUNCTIONAL RESPONSIBILITY: The Sr. Pega Developer translates business requirements into Business Process Management (BPM) PegaRULES Process Commander (PRPC) technology specific System Level specifications. Participates and contributes in Design sessions with Pega Development team, Architecture team, and Business Analysis team. Prepares design documents or interface specification documents. Assures right methodology, guardrails, and best practices around PRPC are adhered. Contributes in User Interface (UI) design and database integration with Pega components.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(35) POSITION TITLE: SR. IT PROGRAM MANAGER I

MINIMUM/GENERAL EXPERIENCE: Eight years

FUNCTIONAL RESPONSIBILITY: The Senior IT Program Manager I is responsible for performing day-to-day management of multiple IT projects and groups of personnel at multiple locations including organizing, directing, and coordinating planning and production of all IT deliverables. Manages a fast paced agile development effort in support of achieving enterprise information technology solutions. Works closely with the sponsor’s management to plan, implement, and deliver solutions in accordance with schedule constraints and sponsor direction. Communicates status, direct team activities, and ensure the successful implementation and deployment of the system. Works with a diverse team of software developers, database administrators, system administrators, system testers, training and requirement specialists, and customer representatives to rapidly develop and deploy a high profile application for users across the enterprise.
MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field.

(36) POSITION TITLE: SR. PROJECT MANAGER

MINIMUM/GENERAL EXPERIENCE: Requires strong IT technical and business skills with a minimum of twelve years of IT experience and at least five years’ experience in a management position.

FUNCTIONAL RESPONSIBILITY: Responsible for the overall project management of an IT initiative. Plans, coordinates, and manages groups of personnel involved in various IT projects or individual IT tasks. Establishes overall project scope, develops estimates and resource requirements. Establishes and initiates procedures and controls to ensure that all services meet schedules. Provides the customer with the status and activities of personnel covered under contract. Responds to administrative or technical requests from the customer. Provides continuous project evaluations and measures project status. Also, provides effective communications between the project team and customer. Works without supervision.

MINIMUM EDUCATION: Master’s degree in Computer Science, Engineering, Mathematics, or Business.

(37) POSITION TITLE: SR. SOFTWARE DEVELOPER

MINIMUM/GENERAL EXPERIENCE: Eight years’ experience in software product development and expert knowledge of software products, IT systems and lines of business. Requires knowledge of state-of-the-art hardware and high level computer languages. Demonstrates expertise in system analysis, programming, and database management systems.

FUNCTIONAL RESPONSIBILITY: Oversees technical design, development, and implementation of large IT projects and/or major software products and systems. Assists in defining architecture requirements and establishing standards for design and development. Consults with management and customers regarding product feasibility and viability of product plans and designs. Factors emerging information technologies and product supportability into design and implementation. Serves as primary technical resource to the development team. May act as team leader in prioritizing group tasks, determining individual assignments, and reviewing the work of lower-level developers. Interacts with customers regarding strategies, requirements, problem solving, and support.

MINIMUM EDUCATION: Master’s Degree in Computer Science or related field.

(38) POSITION TITLE: SOFTWARE DEVELOPER

MINIMUM/GENERAL EXPERIENCE: Five years of experience in software design, development, and management which includes but not limited to the initial development and deployment of a software task. Two years’ experience in the software being developed is required. Prior experience working on complex analytical and programming tasks is required. Requires knowledge of appropriate programming languages, hardware, data communications and general knowledge of business operations.

FUNCTIONAL RESPONSIBILITY: Active participation in IT technical designs and specifications development of software products. Researches and integrates software design strategies, product specifications and user expectations into complex schedules. Uses software development technologies and tools to build, test, and maintain product modules, components, and subsystems. Provides technical leadership to lower-level developers as required. Requires interaction with customers, vendors, and external development partners.

MINIMUM EDUCATION: Bachelor’s Degree in Computer Science or related technical field.

(39) POSITION TITLE: SR. SYSTEM ENGINEER

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MIMIMUM/GENERAL EXPERIENCE: Eight years of experience in IT system engineering to include design, development, implementation, and management of complex IT systems. Requires a strong working knowledge of the latest system engineering tools and practices along with hardware, software, data communications, and database management systems.

FUNCTIONAL RESPONSIBILITY: Performs IT engineering work in the research, development, and design of products and systems. Interacts at the highest levels with client engineers and customers. Work requires the highest degree of creative ability, IT engineering, programming skills, and independent judgment. May coordinate and technically lead projects and subordinates. Also responsible to perform all tasks on schedule or notify superiors of potential delays and associated ramifications to the overall project.

MINIMUM EDUCATION: Master’s Degree in IT Engineering, Computer Science, or related field.

(40) POSITION TITLE: SYSTEM ARCHITECT

MINIMUM/GENERAL EXPERIENCE: Eight years’ experience as a system designer, with at least four years of experience as an architect of IT systems.

FUNCTIONAL RESPONSIBILITY: Responsible for understanding the overall architecture of a large scale HW, SW, communication, networking and security of the complete IT system. Has the technical ability to simulate and evaluate the current system architecture with respect to recommending system modifications, enhancements, and upgrades to meet current and future growth of the client’s mission. Interacts with customers regarding strategies, requirements, problem solving, and support issues.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science, Engineering, or related technical field.

(41) POSITION TITLE: SYSTEM ENGINEER

MINIMUM/GENERAL EXPERIENCE: Five years of experience in IT system engineering to include design, development, implementation, and management of complex IT systems. Requires a strong working knowledge of the latest system engineering tools and practices along with hardware, software, data communications, and database management systems.

FUNCTIONAL RESPONSIBILITY: Work requires a high degree of creative ability and IT engineering and programming skills. Participates with the Software Developers, Program Manager, and users to insure proper integration of the IT engineering portions of the total IT system being designed or modified. The incumbent must coordinate and lead the work of subordinate engineers on assigned projects.

MINIMUM EDUCATION: Bachelor’s degree in Computer Science or related technical field.

(42) POSITION TITLE: SYSTEMS ANALYST / DEVELOPER

MINIMUM/GENERAL EXPERIENCE: Eight years

FUNCTIONAL RESPONSIBILITY: The Systems Analyst/Developer analyzes and develops computer software possessing a wide range of capabilities, including numerous engineering, business, and record management duties. Develops plans for IT systems from project inception to conclusion. Analyzes the problem and the information to be processed. Defines the problem and develops system requirements and program specifications from which programmers prepare detailed flowcharts, programs, and tests. Closely coordinates with programmers to ensure proper implementation of program and system specifications. In conjunction with functional users, develops system alternative solutions.

MINIMUM EDUCATION: Bachelor’s degree or equivalent in IT or related field
NOTES:
A Masters’ Degree in a related field may be substituted for up to two years of experience. A Ph.D. in a related field may be substituted for up to four years of experience.

The requirement for a Master’s Degree can be met with a Bachelor’s Degree and 3 additional years of relevant experience