GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST
MULTIPLE AWARD SCHEDULE
FSC GROUP MAS

System 1, Inc.
4905 Cedar Croft Drive
Bethesda, MD 20814
Contract Administrator: Julia A Abeles
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Contract Number: GS-35F-0571V

Period Covered by Contract: July 10, 2009 through July 9, 2024

Price List Effective through Modification PS-0023, signed February 16, 2021

For more information on ordering from Federal Supply Schedule click on the FSS Schedules button at fss.gsa.gov. On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is: http://www.GSAAdvantage.gov.
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CUSTOMER INFORMATION

1a. Table of awarded the special item number with appropriate cross-reference to item descriptions and awarded price.
   Special Item No. 54151S Information Technology Professional Services
   Special Item No. OLM Order Level Materials

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.
   See Price Sheet

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. Skill category descriptions begin on page 10

2. Maximum order. $500,000

3. Minimum order. $100

4. Geographic coverage. Domestic only

5. Point of production (city, county, and State or foreign country).
   United States

6. Discount from list prices or statement of net price. Government prices are net

7. Quantity discounts. None

8. Prompt payment terms: Net 30 days from receipt of invoice. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign items (list items by country of origin). None.

10a. Time of delivery. (Contractor inserts number of days.)
   SPECIAL ITEM NUMBER DELIVERY TIME (Days ARO)
   54151S As Negotiated

10b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price lists that have expedited delivery.
   As negotiated between the ordering activity and the contractor
10c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery. *As negotiated on the task order level*

10d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery. *As negotiated on the task order level*

11. F.O.B. point. *Destination*

12a. Ordering address.
*System 1, Inc.*
4905 Cedar Croft Drive
Bethesda, MD 20814

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address.
*System 1, Inc.*
4905 Cedar Croft Drive
Bethesda, MD 20814


15. Export packing charges, if applicable. *Not Applicable*

16. Terms and conditions of rental, maintenance, and repair. *Not Applicable*

17. Terms and conditions of installation. *Not Applicable*

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices. *Not Applicable*

18b. Terms and conditions for any other services. *Not Applicable*

19. List of service and distribution points. *Not Applicable*

20. List of participating dealers. *Not Applicable*

21. Preventive maintenance. *Not Applicable*

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants): *Not Applicable*
22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/
www.syst1.com

23. Data Universal Number System (DUNS) number: 944995604

24. Notification regarding registration in the System for Award Management (SAM.gov).
   CAGE Code: 3A3D5
TERMS AND CONDITIONS APPLICABLE TO SIN 54151S

1. SCOPE
   a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Services within the scope of this Multiple Award Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
   d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.
5. **STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**
   a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
      (1) Cancel the stop-work order; or
      (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
   b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
      (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
      (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
   c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
   d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. **INSPECTION OF SERVICES**
   The Inspection of Services—Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection—Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. **RESPONSIBILITIES OF THE CONTRACTOR**
   The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. **RESPONSIBILITIES OF THE ORDERING ACTIVITY**
   Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. **INDEPENDENT CONTRACTOR**
   All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.
10. ORGANIZATIONAL CONFLICTS OF INTEREST
   a. Definitions.
      “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
      “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
      An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
   b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES
The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS
For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:
   (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
   (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
      (1) The offeror;
      (2) Subcontractors; and/or
      (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.
14. INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT SERVICES AND PRICING
Please refer to the labor category descriptions and pricing incorporated into this GSA Pricelist.

17. SUBSTITUTIONS
System 1, Inc. reserves the right to make the following substitutions in the education and/or experience requirements of any of the service skill categories set forth herein.

1. One year of experience is the equivalent of one year of education (four years equivalent for a Bachelor’s degree, six for a Masters, and two additional plus Bachelors equivalent to a Masters).

2. One year of education is the equivalent of one year of experience.

3. Each industry-recognized certification related to security or technology (such as a CISSP or CISA) is equivalent to two years of experience or education requirement and vice versa. Two certifications are equivalent to a Bachelors and three or more certifications can count as an equivalent of a Master’s degree.
LABOR CATEGORY DESCRIPTIONS

Enterprise Architect - SME

**Duties and responsibilities:** Provides expert knowledge on Federal Enterprise Architecture (FEA) models to assure that Information Technology plans/procurements are aligned with Department/mission requirements. Familiar with enterprise management tools (e.g. Popkins) and the Uniformed Modeling Language (UML). Leads the deployment of enterprise-wide system technology and management tools. Performs ongoing operation issues. Has a good understanding of complex, multi-platform information technology (IT) infrastructure operations, processes and tools. Deploys architected solution and ability to solve unanticipated complications due to technical differences in infrastructure. Deploys and documents enterprise management solutions for complex heterogeneous IT environments. Integrates systems, network and help desk tools into an integrated IT solution. Provides hardware and software tool selection analysis and recommendations. Leads technical teams with diverse areas of specialization to implement multiple software management tools either sequentially or in parallel.

**Educational Requirements:** Master's Degree in Computer Science, Information Technology, Engineering or equivalent and 12 years of general experience.

**Experience Requirements:** 12 years experience in multi-platform information system development and support. Strong operational background required. Six years working in an environment that adheres to the multi-layer the enterprise architecture model and other industry established process methodologies.

Cyber Subject Matter Expert Intermediate

**Duties and responsibilities:** Provides technical knowledge and analysis of highly specialized information technologies (IT) applications and operational environments. Specialized knowledge includes network protocols, mobile code use, hosting service in a VMware environment and hardening network equipment to reduce intrusion. Leads (as needed) in all phases of IT development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Implements requested network changes and prepares technical reports and related documentation, makes charts and graphs to record results. Prepares and delivers presentations and briefings as required by the task order.

**Educational Requirements:** Minimum Master’s degree in Computer Science, Information Technology, Engineering or equivalent which provides substantial knowledge in the specific subject matter discipline.

**Experience Requirements:** 15 years of progressive experience in the individual’s field of study and specialization.

Cyber Subject Matter Expert Junior

**Duties and responsibilities:** Provides technical knowledge and analysis of highly specialized information technologies (IT) applications and operational environments. Specialized knowledge includes network protocols, mobile code use, hosting service in a VMware environment and hardening network equipment to reduce intrusion. Participates (as needed) in all phases of IT development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Assists in implementation of requested network changes and help prepares technical reports and related documentation, makes charts and graphs to record results. Assist in the preparation and delivery of presentations and briefings as required by the task order.

**Educational Requirements:** Master’s degree in Computer Science, Information Technology, Engineering or equivalent which provides substantial knowledge in the specific subject matter discipline (see functional area)

**Experience Requirements:** 10 years of progressive experience in the individual’s field of study and specialization.
Senior IT Security Specialist

**Duties and responsibilities:** Involved in a wide range of security issues including architectures, firewalls, electronic data traffic, and network access. Uses encryption technology, penetration and vulnerability analysis of various security technologies, and information technology security research. May prepare security reports to regulatory agencies. Candidate may have to provide computer forensics as well as law enforcement evidence collection and preservation in support of our client's organization. May assist in vulnerability assessments of their current information systems and infrastructure and analysis of remediation alternatives.

**Educational Requirements:** Bachelor's degree in Computer Science, Information Technology, Engineering, or equivalent experience/combined education. A Master’s degree will substitute for 2 years of professional experience

**Experience Requirements:** 14 Years or more of professional experience in several of the following areas is required: understanding of business security practices and procedures; knowledge of current security tools available; hardware/software security implementation; different communication protocols; encryption techniques/tools.

Advanced Program Manager

**Duties and responsibilities:** Manages complex information technology efforts involving multiple facets of engineering disciplines. Must be capable of leading projects that involve the successful management of teams composed of engineers, technicians, and direct line professionals who have been involved in analyzing, designing, developing, integrating, training, testing, documenting, implementing, and maintaining complex information management systems. Performs day-to-day management of overall contract support operations, possibly involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities. Demonstrates written and oral communication skills. Establishes and alters (as necessary) corporate management structure to direct effective contract support activities

**Educational Requirements:** Bachelor's degree in Computer Science, Information Technology, Engineering or equivalent from an accredited college or university, which provides substantial knowledge of the information sciences.

**Experience Requirements:** 10 years of intensive and progressive experience in program management demonstrating the required proficiency levels related to task. At least 8 years of direct supervision of technical personnel involved in life-cycle management support of complex information technology/management systems.

Principal Engineer

**Duties and responsibilities:** Responsible for implementation of large IT projects or significant segment of a large network. Technical lead on large projects or significant segment of large network projects. Works with client to identify information management requirements and develops the implementation plan. Subsequently leads a team in the initiating, planning, controlling, executing, and closing tasks of a project or segment of a project to produce the solution deliverable. Execute a wide range of process activities beginning with the functional specification through development, test and final delivery. Forms the technical interface between customer, suppliers and staff. Anticipates potential project related problems. Utilizes refined techniques for identifying, eliminating or mitigating solution, and project risk. Applies technical knowledge to implement solutions and meet project objectives.

**Educational Requirements:** Bachelor's degree in Computer Science, Information Technology, Engineering or equivalent from an accredited college or university in a related discipline, which provides substantial knowledge of information technology. CISSP, CISA and Cisco certification preferred.

**Experience Requirements:** Minimum 10 years of intensive and progressive experience demonstrating knowledge of network protocols, network architecture and virtual server services. Bachelor's degree may be substituted with 10 years of intensive and progressive experience demonstrating the required proficiency levels related to task. Master degree may be substituted an additional 5 years (beyond a Bachelor's degree or in addition to the 10 years experience) of intensive and progressive experience demonstrating the required proficiency levels related to task.
Information Technology Specialist

**Duties and responsibilities:** Supervision or implementation of technical efforts with hands-on experience in direct execution network implementation, and configuration management of IT assets. Must be capable of leading assignments involving analysis of network components, traffic patterns, scanning and intrusion detection tools, and implementing the recommended solution. Duties: Supervises engineering analysis and, technical implementation and performs typical associated tasks that include, but are not limited to configuration change management, network mapping, implementation of network group policies and network domain management.

**Educational Requirements:** Bachelor’s degree in Computer Science, Information Technology, Engineering or equivalent from an accredited college or university, which provides substantial knowledge of the information sciences.

**Experience Requirements:** Minimum 5 years of intensive and progressive experience demonstrating the required proficiency levels related to task.

Principal IT Consultant

**Duties and responsibilities:** Support the Program Manager to assure that solutions being proposed / developed are consistent with customer requirements. Responsible for the management of software engineering, design engineering, hardware engineering, and or system engineering functions through the creation and institutionalization of applicable methodologies and processes. Establishes, plans, and administers the overall policies and goals for the information technology department. Analyzes the needs of departments and establishes priorities for feasibility studies, systems design and implementation to develop new and/or modify the company’s information processing systems. May manage a group of exempt and nonexempt employees, and consultants. Relies on experience and judgment to plan and accomplish goals

**Educational Requirements:** Bachelor’s Degree in Computer Science, Engineering, or Equivalent Technical degree.

**Experience Requirements:** 10 years experience in system development, and strong operational background. Four years working in an environment that following ISO, SEI, CMM, SECMM, or other industry established process methodologies.

Business Case Analyst

**Duties and responsibilities:** Develops formulas for calculating existing and future costs, researches current financial indices, develops details of actual cost of systems using standard quantitative analyses. Develops and documents assumptions. Prepares investment analysis reports.

**Educational Requirements:** Bachelor’s Degree from an accredited college or university

**Experience Requirements:** 5 years experience in accounting and investment analysis, broad understanding of Government accounting methodologies, generally accepted accounting practices, investment analyses including opportunity costs, time value of money, etc.
# GSA PRICING

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<thead>
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<th>Labor Category</th>
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<tr>
<td>Enterprise Architect -SME</td>
<td>$179.62</td>
</tr>
<tr>
<td>Cyber Subject Matter Expert Intermediate</td>
<td>$182.65</td>
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<tr>
<td>Cyber Subject Matter Expert Junior</td>
<td>$162.80</td>
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<tr>
<td>Senior IT Security Specialist</td>
<td>$168.19</td>
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<tr>
<td>Advanced Program Manager</td>
<td>$166.27</td>
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<tr>
<td>Principal Engineer</td>
<td>$163.70</td>
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<tr>
<td>Information Technology Specialist</td>
<td>$148.39</td>
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<tr>
<td>Principal IT Consultant</td>
<td>$135.82</td>
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<tr>
<td>Business Case Analyst</td>
<td>$81.60</td>
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