On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

Multiple Award Schedule

SIN 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES
FPDS Code D301 IT Facility Operation and Maintenance
FPDS Code D302 IT Systems Development Services
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 Automated Information Systems Design and Integration Services
FPDS Code D308 Programming Services
FPDS Code D310 IT Backup and Security Services
FPDS Code D311 IT Data Conversion Services
FPDS Code D316 IT Network Management Services
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

OLM - Order Level Materials

Contract Number: GS35F0577V

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Contract period: 7/30/2009 through 7/29/2024

TrueTandem, LLC
520 Huntmar Park Drive, Suite A
Herndon, VA, 20170-5156
703-915-3390
www.truetandem.com

Business size: Small business

Pricelist current through Modification #PS-0025, dated April 2, 2020
1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SIN 54151S, Labor Category Descriptions page 2, GSA Prices shown on page 15.
SIN 70-500, Order Level Materials, not priced. Instructions for use of this SIN are on page 14.

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

Lowest GSA Priced Labor Category: Junior Developer - $83.38

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item.

Labor Category Descriptions:

**JUNIOR DEVELOPER**

Functional Responsibility - Designs, modifies, develops, writes and implements software-programming applications. Supports and/or installs software applications. Participates in the testing process through test review and analysis, test witnessing and certification of software.

Minimum / General Experience - Requires at least two (2) years of IT experience with at least one year of experience in the field of applications development. Has knowledge of commonly used concepts, practices, and procedures within application development, Unified Modeling Language, and Object Oriented Analysis and Design (OOAD). Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision of Mid-Level Developer or Solutions Architect.

Minimum Education - Requires a bachelor's degree applied industry equivalent experience.

**MID-LEVEL ENTERPRISE DEVELOPER**

Functional Responsibility - Designs, modifies, develops, writes and implements software-programming applications. In addition, is directly involved in implementation planning and project monitoring of development lifecycle. Supports and/or installs software applications. Participates in the testing process through test review and analysis, code review, debugging, test witnessing and certification of software.

Minimum / General Experience - Requires at least five (5) years of IT experience with at least two years of experience in the field of applications development. Has knowledge of commonly used concepts, practices, and procedures within applications development, Unified Modeling
Language, and Object Oriented Analysis and Design (OOAD). Is well versed in solutions framework development methodologies. Relies on instructions and pre-established guidelines to perform the functions of the job. Works under immediate supervision of Solutions Architect.

Minimum Education - Requires a bachelor's degree or applied industry equivalent experience.

**SOLUTIONS ARCHITECT**

Functional Responsibility - Architects and designs complex Enterprise Java or Microsoft applications. Provides technical support to the entire project team. Designs, plans, and coordinates work teams. Demonstrates expertise in a variety of the field's concepts, practices, and procedures within Enterprise Java or .NET and Object Oriented Analysis and Design (OOAD). Relies on extensive experience and judgment to plan and accomplish goals. Provides consultation on technical design and analysis for the entire project and is considered to be the top-level contributor/specialist. May lead and direct the work of others.

Minimum / General Experience - Requires at least eight (8) years of IT experience with at least four years of experience in the field of Java or Microsoft applications development. Has knowledge of commonly used concepts, practices, and procedures within Enterprise Java or .NET, Unified Modeling Language, and Object Oriented Analysis and Design (OOAD). Technical and Organizational Leadership is expected.

Minimum Education - Requires a bachelor's degree.

**SENIOR USER INTERFACE/USABILITY ENGINEER**

Functional Responsibility - Designs, modifies, develops, writes and implements everything associated with a systems user interface. Also involved in aspects of human systems integrations in the areas of human computer interaction. Collects, analyzes, and documents requirements for design and development. May lead and direct the work of others.

Minimum / General Experience - Requires at least seven (7) years of IT experience with at least three years of experience in the field of UI/UE development. Has knowledge of commonly used concepts, practices, and procedures within UI and human systems integration.

Minimum Education - Requires a bachelor's degree or applied industry equivalent experience.

**CONSULTANT I**

Functional Responsibility - Works independently or supports the Project manager to ensure development, analysis or deployment remains on schedule and in line with the current capabilities and future directions of software products and systems. Assist in delivering technical presentations to customer staff. Design and write code as required for selected customer systems or assist in infrastructure design and deployment activities. Develop documentation on selected customer systems and objectives. Directly involved in the hands-on implementation of customer systems. Provide Technical Writing and Documentation support. Work with customer staff personnel to support technical strategy and control objectives.

Minimum / General Experience – Three (3) years demonstrated performance in related technology. Experienced in topic such complex networks, cross-platform integration and large-
scale, complex systems design and implementation. Have been formally trained in product features, and relevant Certified Training associated with products.

Minimum Education: Bachelor's degree or applied industry equivalent experience.

CONSULTANT II

Functional Responsibility - Responsible for applying best practices and supported architectures during the integration of complex information technology systems. The senior consultant assists with all levels of project execution and planning as well as project and system lifecycle management. Assist in the contribute to review of customer tasks and development of strategic approaches. Direct the activities of junior level Consultants

Leads technical presentations to customer. Meet/interview customer to capture specific requirements in concise format. Participate in delivering technical presentations to customer staff. Participate in design of information systems. Directly involved in project staffing decisions. Participate in strategic planning sessions with Technical Project Manager and customer staff. Work with customer staff personnel to support technical strategy and control objectives

Minimum/General Experience - Requires at least five (5) years of experience in IT engineering capacity. Experience in making a variety of recommendations based on skill, with concern for impact on others, but primarily affecting own of area of control. Proven ability to apply analytical skills in assessing concepts/principles and alternative solutions. Have been formally trained in product features, and relevant Certified Training associated with products. Able to operate independently when business objectives and goals are defined.

Minimum Education - Requires a Bachelors Degree or applied industry equivalent experience.

TECHNICAL ARCHITECT

Functional Responsibility - Responsible for applying best practices and supported architectures during the integration of complex information technology systems. The senior consultant assists with all levels of project execution and planning as well as project and system lifecycle management. Contribute to review of customer tasks and development of strategic approaches.

Direct the activities of other junior level Consultants. Primary/Lead role in directing and delivering technical presentations to customer. Meet/interview customer to capture specific requirements in concise format. Participate in delivering technical presentations to customer staff. Participate in design of information systems. Participate in project staffing decisions. Participate in strategic planning sessions with Technical Project Manager and customer staff

Minimum/General Experience - Requires at least six (6) years of experience in IT engineering capacity. Experience in making a variety of recommendations based on skill, some complex in nature, with concern for impact on others, but primarily affecting own of area of control. Proven ability to apply advanced analytical skills in assessing concepts/principles and alternative solutions. Operate independently when business objectives and goals are defined.

Minimum Education - Requires a Bachelors Degree or applied industry equivalent experience.

ARCHITECTURAL CONSULTANT
Functional Responsibility – Works independently or closely with Project manager as the Microsoft Advocate and sole or shared Technical lead to ensure development or analysis or deployment remains on schedule and in line with the current capabilities and future directions of software products. Contribute to review of customer tasks and development of strategic approaches. Direct the activities of other junior level Consultants. Lead role in delivering technical presentations to customer. Meet/interview customer to capture specific requirements in concise format. Participate in delivering technical presentations to customer staff. Participate in design of information systems Participate in project staffing decisions. Participate in strategic planning sessions with Technical Project Manager and customer staff. Perform Rapid Economic Justification (REJ) and Total Cost of Ownership (TCO) Analysis Provide quality assurance review of engagement process and deliverables. Provide technical expertise in designing and architecting systems.

Minimum / General Experience - Five (5) to fifteen (15) years demonstrated performance in related technology. Experienced in topics such as complex networks, messaging, cross-platform integration and large-scale, complex systems and applications design and implementation. This individual will have been formally trained with relevant Certified Training in infrastructure and/or development.

Minimum Education - Requires a Bachelors or Masters Degree or equivalent work experience.

**SENIOR SYSTEMS ENGINEER/ANALYST**

Functional Responsibility – Integrates project engineering efforts across disciplines including software and hardware. Derives requirements through analysis of clients needs and documents these objectives and missions. Defines processes/methodologies, and standards to be applied to reach clients targets and goals. Is capable of leading project requirements analysis and managing these requirements for complex systems.

Minimum/General Experience – Minimum of seven (7) years experience with information systems engineering, electrical or mechanical engineering or at least four years of applicable engineering experience.

Minimum Education - Requires a bachelor's degree or applied industry equivalent experience.

**INFRASTRUCTURE ENGINEER**

Functional Responsibility - Installs, configures, and maintains an organization's IT infrastructure. This includes but is not limited to operations software, networks, servers, and facilities engineering. Assesses, designs, reviews, and recommends system architecture. Analyzes and resolves problems associated with these items and application software. Detects, diagnoses, and reports systems related problems on servers.

Minimum / General Experience - Requires at least five (5) years of experience in the IT field with at least 3 years in systems administration. Familiar with standard concepts, practices, methodologies, and procedures within systems administration. Knowledge and understanding of different systems and platforms.

Minimum Education - Requires a bachelor's degree or applied industry equivalent experience.
PROJECT MANAGER

Functional Responsibility - Establishes, plans, and administers the overall policies and goals for the project team. Designs, plans, and coordinates work teams. Manages day-to-day operations of the project and periodic project reporting. Provides technical support to project team members. Handles complex application features and technical designs. Designs and implements the components required for complex applications. Generally manages a group of applications developers.

Minimum / General Experience - Requires at least seven (7) years of experience in the field with at least 4 years in applications development / project management. Familiar with a variety of the field's concepts, practices, and procedures in the applications development and project management arena.

Minimum Education - Requires a bachelor's degree or formal PMP (Project Management Personnel) Certification.

MS SENIOR CONSULTANT

Functional Responsibility - Responsible for applying best practices and supported architectures during the integration of complex information technology systems. The senior consultant assists with all levels of project execution and planning as well as project and system lifecycle management. Analyze technical requirements and develop effective technical solutions. Direct the activities of other Senior Consultants, Consultants and Associate Consultants. Lead role in conceiving architectural designs. Lead role in deploying applications and infrastructure components. Manage specific tasks including directing the efforts of selected MCS and customer staff. Meet/interview customer to capture specific requirements in concise format. Participate in design of information systems. Provide key personal link to technology groups. Provide leadership and guidance to support the implementation of large systems including methodology, design approaches, and architectural and engineering considerations. Provide quality assurance review of engagement processes and deliverables. Serve as Technical Project Manager. Work with customer staff to implement customer technology (e.g., testing, documentation, meeting user expectations).

Minimum/General Experience - Requires at least six (6) years of experience in IT engineering capacity. Experience in making a variety of recommendations based on skill, some complex in nature, with concern for impact on others, but primarily affecting own of area of control. Proven ability to apply advanced analytical skills in assessing concepts/principles and alternative solutions. Able to operate independently when business objectives and goals are defined.

Minimum Education - Requires a Bachelors Degree or applied industry equivalent experience.

MS CONSULTANT

Functional Responsibility - Responsibilities of delivering timely and high quality incident resolution, on site system support, development and execution of standard operating procedures, installation, configuration, and maintenance of servers and applications, and integration of infrastructure solutions. Analyze technical requirements and develop effective technical
solutions. Assist in conceiving architectural designs. Assist in delivering technical presentations to customer staff. Assist in the implementation of large systems including methodology, design approaches, and architectural and engineering considerations. Assist in deploying applications and infrastructure components. Design and write code as required for selected customer systems. Assist in infrastructure design and deployment activities. Meet/interview customer to capture specific requirements in concise format. Develop documentation on selected customer systems and objectives. Provide key personal link to Microsoft technology groups. Serve as Technical Project Lead. Work with customer staff to implement customer technology (e.g., testing, documentation, meeting user expectations). Work with customer staff to support technical strategy and control objectives

Minimum/General Experience - Requires at least five (5) years of experience in IT consulting capacity. Proven ability to make recommendations, some complex, affecting own area of responsibility. End results are generally defined but sound, independent judgment is required to meet these.

Minimum Education - Requires a Bachelors Degree or applied industry equivalent experience.

**TECHNICIAN III**

Functional Responsibility - Works to support the Microsoft Project manager to ensure development, analysis or deployment remains on schedule and in line with the current capabilities and future directions of Microsoft products. Assist in delivering technical presentations to customer staff. Design and write code as required for selected customer systems or assist in infrastructure design and deployment activities. Develop documentation on selected customer systems and objectives. Directly involved in the hands-on implementation of customer systems. Meet/interview customer to capture specific requirements in concise format. Work with MCS & customer staff personnel to support technical strategy and control objectives

Minimum/General Experience - Five (5) plus years demonstrated performance in related technology. Experienced in topic such complex networks, cross-platform integration and large-scale, complex systems design and implementation. This individual will have been trained in product futures, and relevant Certified Training associated with Microsoft's products.

Minimum Education - Bachelor's degree or applied industry equivalent experience.

**MS ARCHITECTURAL CONSULTANT**

Functional Responsibility – Have sole or shared Technical lead to ensure development or analysis or deployment or solution remains on schedule and in line with the current capabilities and future direction of products. Works with customer and project team to gain consensus on Vision Scope, direct activities of lower tier consultants and subcontractors, lead role in delivering technical presentations to customer and customer’s staff, design and architect of complex enterprise systems, provide key personal link to Microsoft technology groups, perform Rapid Economic Justification (REJ) and Total Cost of Ownership (TCO) analysis, provide quality assurance review of engagement process and deliverables, focus on one or more key lifecycle segments; opportunity, delivery or operations. Depth architecture specialties may include enterprise, industry, platform and solutions. Possess Operational Excellence and Innovation (e.g., drive IP development and reuse initiative, drive best practice and architectural
awareness initiative). Provide technical guidance to management, develop business and market solutions and strategies, align with and support Microsoft product and strategy teams.

Minimum / General Experience - Requires at least eight (8) years of demonstrated IT experience. Experience in topics such as complex networks, messaging, cross-platform integration, large-scale complex systems and application design and implementation. Formally trained in relevant Certified Training in infrastructure and/or development areas associated with Microsoft Products. Proven ability to provide successful Solution Deployment, Business Value and Customer/Partner satisfaction (e.g., quality assurance over sales opportunities and project delivery, make go/no-go decisions on technical approaches, engage and lead resources).

Minimum Education - Requires a bachelor's degree applied industry equivalent experience.

**MS PRINCIPAL CONSULTANT**

Functional Responsibility - Contributes to the review of customer tasks and development of strategic approaches, directs the activities of the lower tier consultants, lead role in delivering technical presentation to customer, participate in delivering technical presentation to customer staff, meet/interview customer to capture specific requirements in concise format, participate in design of information systems, participate in project staff decisions, participate in strategic planning sessions with internal Technical Project Manager and customer staff, perform Rapid Economic Justification (REJ) and Total Cost of Ownership (TCO) analysis, provide key personal link to Microsoft technology groups, provide quality assurance review of engagement process and deliverables and provide technical expertise in designing and architecting systems.

Minimum / General Experience - Requires at least eight (8) years of IT experience. Experienced in complex networks, messaging, cross-platform integration and large-scale, complex systems and application design and implementation. Formally trained in relevant Certified Training in infrastructure and/or development areas associated with Microsoft Products

Minimum Education - Requires a bachelor's degree or applied industry equivalent experience.

2. **Maximum order:** $500,000

3. **Minimum order:** $100

4. **Geographic coverage (delivery area):** The Geographic Scope of Contract will be domestic delivery.

5. **Point(s) of production (city, county, and State or foreign country):** N/A

6. **Discount from list prices or statement of net price:** GSA prices shown are net, discounts deducted.

7. **Quantity discounts:** None

8. **Prompt payment terms:** None

9a. **Notification that Government purchase cards are accepted at or below the micro-purchase threshold:** Accepted at or below the micro-purchase threshold.
9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Accepted above the micro-purchase threshold.

10. Foreign items (list items by country of origin): N/A

11a. Time of delivery: 30 Days ARO.

11b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price lists that have expedited delivery: N/A

11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: N/A

11d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the contractor’s representative to effect a faster delivery: Ordering activities should contact TrueTandem, LLC for any urgent delivery requirements.

12. F.O.B. point(s): Destination

13a. Ordering address:

TrueTandem, LLC
520 Huntmar Park Drive, Suite A
Herndon, VA, 20170-5156

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address:

TrueTandem, LLC
520 Huntmar Park Drive, Suite A
Herndon, VA, 20170-5156

15. Warranty provision: N/A

16. Export packing charges, if applicable: N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): None

18. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

19. Terms and conditions of installation (if applicable): N/A
20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

20a. Terms and conditions for any other services (if applicable):

****NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

1. SCOPE

a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.

b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

I-FSS-60 Performance Incentives (April 2000)

a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
(1) Cancel the stop-work order; or
(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
(1) The stop-work order results in an increase in the time required for, or in the Contractor’s cost properly allocable to, the performance of any part of this contract; and
(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES


7. RESPONSIBILITIES OF THE CONTRACTOR
The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.
   “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
   “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
   An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
   b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR
time-and-materials orders placed under this contract. For labor-hour orders, the Payment under
Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I
– OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this
contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—
Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:
(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of
contract resulting from this solicitation.
(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general
and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate
for each labor category applies to labor performed by—
(1) The offeror;
(2) Subcontractors; and/or
(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon
request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be
negotiated separately with the ordering activity in accordance with the guidelines set forth in the
FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's
Contracting Officer, written consent before placing any subcontract for furnishing any of the
work called for in a task order.

21. List of service and distribution points (if applicable):  N/A

22. List of participating dealers (if applicable): N/A

23. Preventive maintenance (if applicable): N/A

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency,
and/or reduced pollutants): N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic
and Information Technology (EIT) supplies and services and show where full details can be
found (e.g. contractor’s website or other location.) The EIT standards can be found at:
www.Section508.gov/

www.truetandem.com

25. Data Universal Number System (DUNS) number:  826891546
26. Notification regarding registration in Central Contractor Registration (CCR) database:
TrueTandem, LLC is registered in SAM.

70 500 --- Order-Level Materials (OLMs) - SUBJECT TO COOPERATIVE PURCHASING

Order-Level Materials (OLMs) are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Federal Supply Schedule (FSS) contract or FSS blanket purchase agreement (BPA). OLMs are not defined, priced, or awarded at the FSS contract level. They are unknown before a task or delivery order is placed against the FSS contract or FSS BPA. OLMs are only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN) and are subject to a Not To Exceed (NTE) ceiling price. OLMs include direct materials, subcontracts for supplies and incidental services for which there is not a labor category specified in the FSS contract, other direct costs (separate from those under ODC SINs), and indirect costs. OLMs are purchased under the authority of the FSS Program and are not open market items.

Items awarded under ancillary supplies/services or other direct cost (ODC) SINs are not OLMs. These items are defined, priced, and awarded at the FSS contract level, whereas OLMs are unknown before an order is placed. Ancillary supplies/services and ODC SINs are for use under all order type CLINs (Fixed-Price (FP), T&M, and LH), whereas the Order-Level Materials SIN is only authorized for use under T&M and LH order CLINs. The Order-Level Materials SIN is only authorized for use in direct support of another awarded SIN. Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA; therefore, GSAR 538.270 and 538.271 do not apply to OLMs. OLMs are defined and priced at the ordering activity level in accordance with GSAR clause 552.238-82 Special Ordering Procedures for the Acquisition of Order-Level Materials. Prices for items provided under the Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF). The value of OLMs in a task or delivery order, or the cumulative value of OLMs in orders against an FSS BPA awarded under an FSS contract, cannot exceed 33.33%.

NOTE: Additional information, and the Order-Level Materials Vendor Webinar - Training Slides and FAQ Interact Post can be found at the following links: - www.gsa.gov/olm
<table>
<thead>
<tr>
<th>LABOR CATEGORY</th>
<th>GSA Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Junior Developer</td>
<td>$83.38</td>
</tr>
<tr>
<td>Mid-Level Enterprise Developer</td>
<td>$122.54</td>
</tr>
<tr>
<td>Solutions Architect</td>
<td>$155.00</td>
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<tr>
<td>Senior User Interface/Usability Engineer</td>
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<td>Consultant I</td>
<td>$141.06</td>
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<tr>
<td>Consultant II</td>
<td>$174.05</td>
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<tr>
<td>Technical Architect</td>
<td>$199.90</td>
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<td>Senior Systems Engineer/Analyst</td>
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