



**GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICELIST**

**SIN 33411 – Purchasing of New Electronic Equipment**

**SIN 511210 – Software Licenses**

**SIN 54151 – Software Maintenance Services**

**SIN 54151S – Information Technology Professional Services**

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D310 IT Backup and Security Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D317 Automated News Services, Data Services, or Other Information Services
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Multiple Awards Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

**SIN 611420 – Information Technology Training**

**SIN 811212 – Maintenance of Equipment, Repair Services and/or Repair/Spare Parts**

**SIN OLM – Order Level Materials**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through *GSA Advantage!*®, a menu-driven database system. The INTERNET address *GSA Advantage!*® is: [GSAAdvantage.gov](http://GSAAdvantage.gov).

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov).

**Schedule Title: Multiple Award Schedule  
Federal Supply Group: Information Technology Services**

Contract Number: **GS-35F-0585T**

Contract Period: **August 08, 2017 to August 07, 2022**

Contractor:	International Systems Marketing, Inc. 11810 Grand Park Ave, Ste. 500 North Bethesda, MD 20852-8679 (p) 301-670-1813 (f)301-670-4706 www.ism.com chris@ism.com	Business Size:	Small business
		Contract Administrator:	Chris Young

Pricelist current through Modification **#PO-0058**, effective **August 12, 2020**.

**CUSTOMER INFORMATION:**

1. Awarded Special Item Number(s):

Special Item Number (SIN)	Description
33411, 33411RC	Purchasing of New Electronic Equipment
511210, 511210RC	Software Licenses
54151, 54151RC	Software Maintenance Services
54151S, 54151SRC	Information Technology Professional Services
611420, 611420RC	Information Technology Training
811212, 811212RC	Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
OLM, OLMRC	Order Level Materials

- 1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: see Pricing on Page 6.
- 1c. Descriptions of all corresponding commercial job titles with experience, functional responsibility and education are provided beginning on Page 8.
- 2. Maximum Order: For SINs 33411, 511210, 54151, 54151S, and 811212 - \$500,000  
For SINs 611420 and OLM - \$250,000
- 3. Minimum Order: \$100
- 4. Geographic Coverage: Domestic only
- 5. Point of Production: Same as company address
- 6. Prices Shown Herein are Net (discount deducted)
- 7. Quantity Discount: None, except as provided in the schedule pricelist
- 8. Prompt Payment Terms: Net 30  
Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions
- 9. Government Purchase Cards are accepted below and above the micro-purchase threshold.
- 10. Foreign Items: None
- 11. Time of Delivery: For SINs 33411, 511210, 54151, and 811212 – 30 Days  
For SINs 54151S and 611420 – per service agreement/contract
- 11b. Expedited Delivery: Consult with Contractor
- 11c. Overnight/2-Day Delivery: Consult with Contractor
- 11d. Urgent Requirements: Consult with Contractor
- 12. FOB Point: Destination

13.     Ordering Address:           International Systems Marketing, Inc.  
  11810 Grand Park Ave, Ste. 500  
  North Bethesda, MD 20852-8679
  
- 13b.    For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs) are found in Federal Acquisition Regulation (FAR) 8.405-3.
  
14.     Payment Address:           International Systems Marketing, Inc.  
  11810 Grand Park Ave, Ste. 500  
  North Bethesda, MD 20852-8679
  
15.     Warranty Provisions:       See SIN-Specific Contractor Information on Page 4.
  
16.     Export Packing charges: Not applicable
  
17.     Terms and conditions of Government Purchase Card Acceptance: Contact International Systems Marketing, Inc. for terms and conditions of Government Purchase Card acceptance.
  
18.     Terms and conditions of rental, maintenance, and repair: Not applicable
  
19.     Terms and conditions of installation: Not applicable
  
20.     Terms and conditions of repair parts: Not applicable
  
- 20b.    Terms and conditions for any other services: Not applicable
  
21.     List of service and distribution points: Not applicable
  
22.     List of participating dealers: Not applicable
  
23.     Preventive maintenance: Not applicable
  
- 24a.    Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: Not applicable
  
- 24b.    Contact International Systems Marketing, Inc. for Section 508 compliance information. The EIT standards can be found at: <http://www.section508.gov>
  
25.     DUNS Number: 077802411
  
26.     International Systems Marketing, Inc. is registered in the System for Award Management (SAM) database.

**SIN-SPECIFIC CONTRACTOR INFORMATION:**

**SIN 33411 – Purchasing of New Electronic Equipment**

- a. Warranty Period:
  - McAfee Products - 90 Days
  - Motorola Products - 90 / 365 Days
  
- b. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:
  - International Systems Marketing, Inc.
  - 11810 Grand Park Ave, Ste. 500
  - North Bethesda, MD 20852-8679

**SIN 511210 – Software Licenses & SIN 54151 – Software Maintenance Services**

- a. Guarantee/Warranty:
  - McAfee Products - 90 Days
  - Motorola Products - 90 / 365 Days
  
- b. Technical Services: The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number (301) 670-1813 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 9:00AM to 4:00PM U.S. Eastern Time.
  
- c. Conversion from Term License to Perpetual License: Not Offered
  
- d. Term License Cessation: Not Offered
  
- e. Right-To-Copy Pricing: Right-to-copy Licenses are not offered by Manufacturers under this contract.

**SIN 611420 – Information Technology Training**

- a. "No Charge" Training: Not Offered

**SIN 811212 – Maintenance of Equipment, Repair Services and/or Repair/Spare Parts**

- a. Service Area: 50 miles
- b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:  
International Systems Marketing, Inc.  
11810 Grand Park Ave, Ste. 500  
North Bethesda, MD 20852-8679
- c. Quantity Discounts: None
- d. Repair Service Rates: ISM does not directly offer repair services. It provides customers with a pass-through warranty and support from Technology Vendors whose products it holds on contract. For repairs and services beyond the scope of purchased support, rates will be negotiated at the task order level.
- e. Guarantee/Warranty – Repair Service and Repair Parts/Spare Parts:  
Repair Service - All repair work will be guaranteed/ warranted for a period of 90 days  
Repair Parts/Spare Parts - All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period 90 days.
- f. Invoice and Payments  
Invoices for maintenance service, except that purchased as annual support contract, shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324).  
PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

## GSA RATES FOR SIN 611420

Course Title	Course Description	GSA Pricing (w/ IFF)
TR-ONSITE-1	AirDefense Training Class (On-location training class lasting two days for up to eight students; Excludes travel and living expenses for AirDefense instructor to be billed at actual cost)	\$8,980.39
TR-SEAT-1	Seat for 2-day AirDefense Training class [Single training seat in a scheduled 2-day training class (AirDefense Certified Engineer, Wireless Vulnerability Assessment, etc.); Training schedule is posted at <a href="http://edu.symbol.com">http://edu.symbol.com</a> ]	\$1,343.24

## GSA RATES FOR SIN 54151S

Labor Category	Year 1 Pricing (w/ IFF)
Network Security Engineer I	\$120.90
Network Security Engineer II	\$141.05

**Service Contract Labor Standards:** The Service Contract Labor Standards, formerly the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule and all services provided. While no specific labor categories have been identified as being subject to SCLS due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CFR 541.300), this contract still maintains the provisions and protections for SCLS eligible labor categories. If and/or when the contractor adds SCLS labor categories/employees to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS matrix identifying the GSA labor category titles, the occupational code, SCLS labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.

## LABOR CATEGORY DESCRIPTIONS FOR SIN 54151S

### NETWORK SECURITY ENGINEER I

**Functional Responsibility:** ISM Network Security Engineers provide professional network security services relating to the ISM security product offering. They are responsible for monitoring network and network security systems. They test and implement network solutions necessary to ensure the availability and security of information systems. They troubleshoot and resolve complex technical problems. They recommend and implement policies and procedures to ensure adherence to security standards. They support the customer throughout the security product lifecycle.

**Minimum Experience:** A minimum of three (3) years of related security experience; Vendor and/or Industry certification in one or more of the following areas: Firewalls, Intrusion Detection, Anti-Virus, Security Policy Compliance, or Authentication Servers.

**Minimum Education:** Associates degree with certification; or Product/Industry Certification with relevant security experience.

### NETWORK SECURITY ENGINEER II

**Functional Responsibility:** ISM Network Security Engineers provide professional network engineering skills that address clients' information security needs, Internet/Intranet security issues, and management systems requirements. Capabilities include:

1. Network Security Development: Analyze network requirements; design and plan; technology and component analysis and selection; capacity planning.
2. Network Security Deployment: Implementation and integration services including product acquisition support, staging and configuration; moves, adds, and changes coordination; project management and coordination.
3. Network Security Management: Ongoing network security monitoring; Troubleshooting
4. Security Product Implementation: ISM Network Security Engineers install and provide maintenance, upgrades, and support for the life of the services contract. This enables organizations to utilize the network security knowledge necessary to optimize their information security posture without having to assign staff to the task-of gathering network security data. Additionally, these services scale up or down to accommodate clients' changing infrastructure requirements.

**Minimum Experience:** A minimum of four to five (4-5) years of related network security experience; Vendor and/or Industry certification in one or more of the following areas: Firewalls, Host Intrusion Detection/Prevention, Network IDS/IPS, Anti-Virus, or Data & Root Encryption.

**Minimum Education:** Bachelor's degree with relevant certifications; or Associates degree with relevant certifications and experience.