

AUTHORIZED  
INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
EQUIPMENT, SOFTWARE AND SERVICES

Special Item No. 132-52 Electronic Commerce and Subscription Services

SPECIAL ITEM NUMBER 132-50 - TRAINING COURSES (FPDS Code U012)

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DUNS: 606217508 CAGE: 4KQE7

Contract Number: GS-35F-0605X

Period Covered by Contract: September 21, 2011 to September 20, 2016

General Services Administration  
Federal Supply Service

Pricelist current through Modification # \_\_\_\_\_, dated \_\_\_\_\_.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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# INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

## **SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service ([www.gsaadvantage.gov](http://www.gsaadvantage.gov)). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page ([www.gsa.gov/fas](http://www.gsa.gov/fas)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

### **1. GEOGRAPHIC SCOPE OF CONTRACT:**

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

### **2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:**

**445 PINEDA CT  
MELBOURNE, FL 32940-7536**

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

**321-259-1137**

### **3. LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

**4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:**

Block 9: G. Order/Modification Under Federal Schedule Contract  
Block 16: Data Universal Numbering System (DUNS) Number: 606217508  
Block 30: Type of Contractor: B  
Block 31: Woman-Owned Small Business - No  
Block 37: Contractor's Taxpayer Identification Number (TIN): 59-3594175  
Block 40: Veteran Owned Small Business (VOSB): N/A

- 4a. CAGE Code: 4KQE7
- 4b. Contractor has registered with the Central Contractor Registration Database.

**5. FOB DESTINATION**

**6. DELIVERY SCHEDULE**

- a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-52	As negotiated with ordering activity
132-50	30 days

- b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

- c. i. SIN 132-54 and SIN 132-55, ACCELERATED SERVICE DELIVERY (7 calendar days or less): the time required for COMSATCOM services to be available after order award. Under Accelerated Service Task Orders, service acceptance testing, unless otherwise required by the satellite provider or host nation, shall be deferred until Ordering Activity operations permit.

- ii. SIN 132-54 and SIN 132-55, TIME-CRITICAL DELIVERY (4 hours or less): the time required for COMSATCOM services to be available after order award. Under Time-Critical Task Orders, service acceptance testing unless otherwise required by the satellite provider or host nation shall be deferred until Ordering Activity operations permit. Time-Critical Delivery shall be predicated on the availability of COMSATCOM transponded capacity (contracted bandwidth and power, pre-arranged Host Nation Agreements, frequency clearance) or COMSATCOM subscription services (bandwidth, terminals, network resources, etc.).

- iii. For SIN 132-54 and SIN 132-55, EXTENDED SERVICE DELIVERY TIMES: the time required under extenuating circumstances for COMSATCOM services to be available after order award. Such extenuating circumstances may include extended time required for host nation agreements or landing rights, or other time

intensive service delivery requirements as defined in the individual requirement. Any such extended delivery times will be negotiated between the Ordering Activity and Contractor.

7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.
- a. Prompt Payment: 1% - 20 days from receipt of invoice or date of acceptance, whichever is later.
  - b. Quantity: None
  - c. Dollar Volume: None
  - d. Government Educational Institutions are offered the same discounts as all other Government customers.
  - e. Other: None.

8. **TRADE AGREEMENTS ACT OF 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:**

10. **Small Requirements:** The minimum dollar value of orders to be issued is \$100.00.

11. **MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:  
Special Item No. 132-52 Electronic Commerce and Subscription Services
- b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:  
Special Item Number 132-50 - Training Courses

12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. **FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS**

**REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

**13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):**

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

**13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

**14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)**

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

**16. GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

**17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));

- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

**18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

**19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

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Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

**20. BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

**21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

**22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply

contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

**23. SECTION 508 COMPLIANCE.**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: [mauerbachceo@emtel911.com](mailto:mauerbachceo@emtel911.com)

The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

**24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

**26. SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF  
TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL  
INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE  
(SPECIAL ITEM NUMBER 132-50)**

**1. SCOPE**

- a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
- b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

**2. ORDER**

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

**3. TIME OF DELIVERY**

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

**4. CANCELLATION AND RESCHEDULING**

- a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
- b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
- c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
- d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

**5. FOLLOW-UP SUPPORT**

The Contractor agrees to provide each student with unlimited telephone support or online support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

## **6. PRICE FOR TRAINING**

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

## **7. INVOICES AND PAYMENT**

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

## **8. FORMAT AND CONTENT OF TRAINING**

a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.

b. **\*\*If applicable\*\*** For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.

c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.

d. The Contractor shall provide the following information for each training course offered:

- (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
- (2) The length of the course;
- (3) Mandatory and desirable prerequisites for student enrollment;
- (4) The minimum and maximum number of students per class;
- (5) The locations where the course is offered;
- (6) Class schedules; and
- (7) Price (per student, per class (if applicable)).

e. For those courses conducted at the ordering activity's location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

f. For Online Training Courses, a copy of all training material must be available for electronic download by the students.

## **9. "NO CHARGE" TRAINING**

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below.

**TERMS AND CONDITIONS APPLICABLE TO  
ELECTRONIC COMMERCE AND SUBSCRIPTION SERVICES (SPECIAL  
IDENTIFICATION NUMBER 132-52)**

**1. SCOPE**

The prices, terms and conditions stated under Special Item Number 132-52 Electronic Commerce (EC) Services apply exclusively to EC Services within the scope of this Information Technology Schedule.

**2. ELECTRONIC COMMERCE CAPACITY AND COVERAGE**

**The Ordering Activity shall specify the capacity and coverage required as part of the initial requirement.**

**3. INFORMATION ASSURANCE**

- a. The Ordering Activity is responsible for ensuring to the maximum extent practicable that each requirement issued is in compliance with the Federal Information Security Management Act (FISMA)
- b. The Ordering Activity shall assign an impact level (per Federal Information Processing Standards Publication 199 & 200 (FIPS 199, "*Standards for Security Categorization of Federal Information and Information Systems*") (FIPS 200, "*Minimum Security Requirements for Federal Information and Information Systems*") prior to issuing the initial statement of work. Evaluations shall consider the extent to which each proposed service accommodates the necessary security controls based upon the assigned impact level. The Contractor awarded SIN 132-52 is capable of meeting at least the minimum security requirements assigned against a low-impact information system (per FIPS 200).
- c. The Ordering Activity reserves the right to independently evaluate, audit, and verify the FISMA compliance for any proposed or awarded Electronic Commerce services. All FISMA certification, accreditation, and evaluation activities are the responsibility of the ordering activity.

**4. DELIVERY SCHEDULE.**

The Ordering Activity shall specify the delivery schedule as part of the initial requirement. The Delivery Schedule options are found in *Information for Ordering Activities Applicable to All Special Item Numbers*, paragraph 6. *Delivery Schedule*.

**5. INTEROPERABILITY.**

When an Ordering Activity requires interoperability, this requirement shall be included as part of the initial requirement. Interfaces may be identified as interoperable on the basis of participation in a sponsored program acceptable to the Ordering Activity. Any such access or interoperability with teleports/gateways and provisioning of enterprise service access will be defined in the individual requirement.

**6. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering electronic services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all electronic services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**7. PERFORMANCE OF ELECTRONIC SERVICES**

The Contractor shall provide electronic services on the date agreed to by the Contractor and the ordering activity.

**8. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

**9. RIGHTS IN DATA**

The Contractor shall comply FAR 52.227-14 RIGHTS IN DATA – GENERAL and with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

**10. ACCEPTANCE TESTING**

If requested by the ordering activity the Contractor shall provide acceptance test plans and procedures for ordering activity approval. The Contractor shall perform acceptance testing of the systems for ordering activity approval in accordance with the approved test procedures.

**11. WARRANTY**

The Contractor shall provide a warranty covering each Contractor-provided electronic commerce service. The minimum duration of the warranty shall be the duration of the manufacturer’s commercial warranty for the item listed below:

**Emergency Management Telecommunications, Inc.  
Limited Warranty**

When RESPOND®\* technology is used for sending messages via the established telephone infrastructure in the United States. The “customer’s local telephone provider” delivers the RESPOND® messages to the final user or recipient. Since EMTEL has no control over the operational integrity of the local provider’s switches, there is and can not be any guarantee by EMTEL that the local provider selected by the customer will deliver all of the messages. EMTEL warrants the activation of the message and the delivery of the message in a timely manner to the Central Office Provider selected by the customer.

EMTEL is not responsible for any damage or injury which results from any failure to contact anyone when equipment utilized in the delivery network is not owned or controlled by EMTEL. Further, EMTEL accepts no responsibility for the contacts chosen by CUSTOMER, as it is CUSTOMER's sole decision to create and deliver the list of the intended contacts in the event of an emergency.

EMTEL will repair all RESPOND® systems to correct factory defects in the RESPOND® systems as necessary for a period of three (3) years from the time of purchase. It is the CUSTOMER's responsibility to test the RESPOND® system periodically and make any claim with respect to any factory defect during the warranty period in order for the defect to be corrected free of charge by EMTEL. For factory defects found after the warranty period expires, EMTEL will repair the defect on a time and materials basis at GSA Price List service rates or under the terms of the GSA agreement, if one exists between the Parties at the time the defect is discovered.

Notwithstanding the foregoing, if EMTEL does not provide the equipment, EMTEL shall not be responsible to correct any defects in the RESPOND® system resulting from defects in the equipment included in the RESPOND® configuration. Customer's sole warranty with respect to equipment not purchased from and installed by EMTEL shall be the warranty provided from the manufacturer.

EMTEL's warranty obligation herein is strictly limited to the RESPOND® systems as delivered and installed by EMTEL to the Customer. Any modification or change made to the RESPOND® system by anyone other than a representative of EMTEL shall automatically cause this warranty to become null and void for all purposes and EMTEL shall have no further warranty obligations hereunder.

Warranties (if any) for any third party software included along with the RESPOND® software are provided exclusively by the manufacturer of the third party software. EMTEL disclaims all warranties, express or implied, including without limitation those regarding merchantability, fitness for a particular purpose, non-infringement and title for any software not designed by EMTEL and selected for use by the customer.

\*RESPOND® refers to all emergency management products designed and developed by EMTEL.

The warranty shall commence upon the later of the following:

- a. Activation of the user's service
- b. Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within five working days of notification of the defect. Warranty service shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible but not later than ten (10) working days after notification.

## 12. MANAGEMENT AND OPERATIONS PRICING

The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

## 13. TRAINING

The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. If there is a separate charge, indicate below:

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**14. MONTHLY REPORTS**

In accordance with commercial practices, the Contractor may furnish the ordering activity/user with a monthly summary ordering activity report.

**14. ELECTRONIC COMMERCE SERVICE PLAN**

(a) Describe the electronic service plan and eligibility requirements.

The EMTEL Corporation provides a suite of emergency notification automated services which address the communication of hazard situations to both responders and the general public on over 20 communication delivery devices. The services address every type of emergency including severe weather and terrorist events and provide immediate feedback from responders and the general public. The system can notify large regions of the United States, selected or all counties within a state, selected or all municipalities in a county, and individual small cities and municipalities as independent entities. The technology supports both outbound and inbound calling and can utilize landline, pagers, cell phones, cell broadcast, FM broadcast, email, fax, SMS, SMTP cell email, Twitter, Facebook, collaboration networking in secure environments, activation of sirens and PA systems, alarm systems, TDD/TTY, instant messaging, automated conferencing (300 participants), airborne tracking and notification, wireless devices, Smart Phone & I phones, and many other communication devices. EMTEL has just added new Artificial Intelligence systems that plug into the OutReach911® outbound notification that can provide unlimited operators in an emergency. The customer needs no additional hardware, software, or electronic/phone circuits to implement the EMTEL electronic services. The only requirements are for connectivity to the Worldwide Internet. Microsoft Internet Explorer is preferential; however other browsers can be used. A basic understanding of Microsoft Windows is suggested but not necessary. The service has numerous fail safes; one of these is a mobile wireless server which is not required but extremely useful in power free and internet scarce environments. Simply, plug the server into a cigarette lighter in a vehicle and all connectivity is available. This system has options for 3 wideband cell providers and 1 satellite communications interface.

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(b) Describe charges, if any, for additional usage guidelines.

None

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(c) Describe corporate volume discounts and eligibility requirements, if any.

None

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## PRODUCTS AND SERVICES PRICELIST

**OutReach911 Heavy:** OutReach911 Heavy is a robust geo-spatial notification system that uses geo-coded maps to locate and notify responders, the general public or any other group that can be added to a map layer using latitude/longitude coordinates. "Heavy" denotes very large data bases up to the entire United States Population. These systems utilize ten to forty processors to notify hundreds of thousands of people at a telephone delivery rate of 2,000,000 calls per hour. This system is unique in that it can utilize seventeen delivery mechanisms to deliver messages to residents or responders simultaneously. OutReach911 utilizes land lines, pagers, cell phones, TURBO SMS, instant messaging, FAX, TDD/TTY, Blackberry, collaboration network, fire alarm, siren/PA, FM Broadcast, Cell Broadcast (Awaiting Providers), E-mail, SMTP-Mail, electronic signs, and satellite.

OutReach911 has earned a Certificate of Networthiness from the United States Army and is designed to be reliable and secure by utilizing triple redundancy in Hosting Centers, Call Centers, and activation and delivery systems. OutReach911 can be activated by eight front end interfaces and activated from moving vehicles both terrestrial and airborne. The OutReach911 system interfaces with a FIPS 140-2 conferencing system which can activate notifications in real time. OutReach911 can sort on 27 different foreign languages and accomplish text to speech in 10 dialects and numerous foreign languages. The OutReach911 system can be differentiated from its competitors due to its superior, mobility, speed, reliability, security, maintainability, friendliness, activation methods, delivery mechanisms, data management, and its audit and history mechanisms. OutReach911 Heavy has the option of being hosted and operated by EMTEL or the customer, located on the customer site, or implemented as a combination of both.

**OutReach911 Light:** OutReach911 Light is a geospatial notification system with all of the same features as OutReach911 Heavy; it was designed to be more cost effective for smaller data bases and smaller coverage areas. The high speed and reliability is maintained as are all of the other competitor discriminators. This smaller system highlights mobile computer, and hand held activation devices such as DROIDS, Blackberries, and other smart phone type devices. The SecureCall911 tokens are utilized and provided with this system. OutReach911 Light is ideal for smaller government agencies, integrated agencies, executive and or responder communications, conference notifications, and field operations. Since an entire notification processor can be mounted on an EMTEL "FOOTBALL" (Tough book style mobile computer) the Light system can support any field or "Power Scarce" operation via battery powered interface such as vehicle cigarette lighter. OutReach911 Light can utilize wide band cell or SatComm interfaces to reach the Hosting and Call Centers.

OutReach911 Light was designed to support custom user defined features that can be easily programmed into the system by the EMTEL Intellisys team. All EMTEL Notification systems come with automated training, electronic training and site training options.

**SchoolCall911 Heavy:** This education facility oriented notification and communication product was designed to accomplish all communications required by schools from K-12, Junior Colleges, Colleges and Universities and other institutes of learning nationwide. This system is designed to provide both administrative and emergency communications to and for students, parents, teachers, administrators, other employees and any associated residents or business entities in the area. The SchoolCall911 systems provide all seventeen (17) of the delivery infrastructures provided by OutReach911 and concentrate on SMS TURBO text messaging, electronic signs, cell phones, land lines, FM Broadcast, and Cell Broadcast ( Awaiting Cell Provider Connectivity ) Sirens/PA, Fire Alarms, and other audible devices.

The Heavy systems are designed for large government agencies (United States Department of Education), state and county schools, large colleges/universities, and entire school districts or combination of schools and private sector teaming partners. The systems can be partitioned so that multiple schools/agencies can utilize the systems simultaneously but still maintain their own group list of administrators, employees, responders, etc. in a secure and segregated environment. Different administrators can have different levels of authority and access to the system. SchoolCall911 is the most reliable and secure notification system available for schools to date. SchoolCall911 provides the FIPS 140-2 collaboration option for conferencing and activation as OutReach911.

**SchoolCall911 Light:** SchoolCall911 Light provides a very fast and mobile version of the SchoolCall911 notification and communication systems from EMTEL. SchoolCall911 Light provides all of the delivery infrastructures and high speed text and voice coupled with the mobility of the "FootBall" Tough book mobile server

which allows the user to bring the notification system to field operations where “Power Scarce” environments could threaten the success of more traditional systems. Utilizing three Cell Wide Band interfaces and miniature Satcom instrumentation, this mobile SchoolCall911 allows school administrators and public safety officials to plan and support normal or hazardous school events with the security of being able to move the system to a new command site in a matter of seconds. SchoolCall911 Light can also be activated by a secure token from any internet site worldwide so the system administrators do not need to take the Football with them, any hotel business computer can serve as a secure activation point. SchoolCall911 Light provides the highest levels of speed, reliability, redundancy, security and mobility but also provides the above at cost levels that are affordable, predictable and straight forward. There are no hidden costs associated with any of the EMTEL products.

**PyrAlert911 Heavy:** PyrAlert911 is a notification system based upon list or group calling that can be defined by scenario or situation. This high speed system delivers communications on seventeen (17) delivery infrastructures including: land lines, pagers, cell phones, TURBO SMS, instant messaging, FAX, TDD/TTY, Blackberry, collaboration network, fire alarm, siren/PA, FM Broadcast, Cell Broadcast (Awaiting Providers), E-mail, SMTP-Mail, electronic signs, and satellite. The system was originally designed to replace the “Pyramid” calling method utilized by United States armed forces. Hence, PyrAlert911 was utilized as the product name. The United States Army and the Federal Communications Commission has purchased PyrAlert911 as part of their administrative and emergency notification communications arsenal. PyrAlert911 provides the user with the capability to establish an unlimited number of notifications in a library which are stored by scenario name and attached to a message that can be modified in real time at the time of the notification. PyrAlert911 also provides an activation panel with scenario buttons that will notify a small group or hundreds of thousands of personnel of administrative changes or hazardous operations with real time feedback displayed on a status screen followed by reporting options locally and from the Call Centers switching. PyrAlert911 is used when the Geospatial systems are not necessary. PyrAlert911 is used to setup the automated conferencing for AutoCon911. Attendees are called and provided the conference meeting message and then the option to transfer to the conference.

The PyrAlert911 system is the fastest and most reliable list/group notification system available today. Activation time can be as short as 4 seconds on the EMTEL Interactive Servers. Delivery and status response can be as short as 7 seconds and 30 seconds respectively. PyrAlert911 is ideal when the general population does not have to be contacted. OutReach911 is used for general population and group/list notification.

**PyrAlert911 Light:** PyrAlert911 Light has all of the features of the Heavy version but was designed to provide a cost effective notification solution for smaller government agencies where thousands instead of hundreds of thousands of individuals are available for notification.

Delivery rates, reliability, security, dependability and real time response match the larger “Heavy” version and cost is appreciably reduced. Portable, mobile, wireless, internally powered servers are available which makes the “Light Version” truly light and portable. This system works well in power scarce environments utilizing battery powered units with chargeable interfaces. This system performs extremely well in “FIELD” operations and can be transported to new command locations easily and quickly. Secure mobile conferencing is available in this FIPS 140-2 conferencing environment. PyrAlert911 is a United States Army approved system and has been awarded a Certification of Networthiness.

**LoTrak911:** LoTrak911 is a mobile tracking and notification system that can be used on terrestrial or airborne systems such as helicopters. The system can be utilized for both emergency and non-emergency tracking and associated communications from the moving vehicle. The LoTrak911 system has three components: 1) GPS tracking device, 2) a peer to peer radio working line of sight with the receiving radio, and 3) an OutReach911 geospatial computer. The GPS system tracks the path of the vehicle on the ground or in the air. The track then pulls the data from the computer associated with the track and notifications can be directed at the contact data. This system works extremely well for surveying, terrain mapping, pipeline tracking and many other non-hazardous jobs. Lotrak911 also works extremely well for hazardous event location, tracking and hazard notification such as fires, chemical spills, mud slides, hurricane recovery, quarantines, and numerous other hazard scenarios.

If an infra-red option is added, heat generators such as fire flames, human bodies, ordinance, and others can be identified on the map and targeted for further action such as fire control, public safety, and military action. This system is customized to each customer requirements.

**AutoMailer911:** This product is available for use with OutReach911 to generate mailing labels or address listings to notify any and all residents or businesses on the map via the US mail or any other common carrier. This capability was originally designed to follow a public notification with a hard copy of the same notification. An example is a “Boil Water” notice. The system can be used for any non-hazard communication requiring a hard copy notice of any message. This system can also be used to identify residents in a political boundary, identify foreign language requirements, identify special needs distribution, identify any other special groups sorted by the OutReach911 selection filters. This product is extremely useful as a data filter and cost effective labeling device.

**OuterComm911:** This siren/PA voice and wail communication system can deliver voice messages for a one mile radius and siren wail up to a three mile radius. The OutReach911 and PyrAlert911 systems can provide the front end processing for unlimited arrays of sirens, providing different messages to different groups of sirens. OuterComm911 is the interface to the sirens; the siren devices and installation is priced according to deployment schematics. This control system can send the telephone voice message to the siren, send a wail to the siren for a user defined period or activate stored notifications on chips located in the siren controllers. OuterComm911 can be customized to multiple brands of siren and PA systems.

**MobAlert911:** This Mobile and Portable communication and alerting system is a self contained Microsoft Windows based server, mounted on a ruggedized laptop chassis, which contains broad band and satellite provider connectivity to the EMTEL hosting and call centers nationwide. MobAlert911 provides administrative or emergency notifications to small groups or hundreds of thousands of residents via numerous communication infrastructures. MobAlert911 utilizes land lines, pagers, cell phones, TURBO SMS, instant messaging, FAX, TDD/TTY, Blackberry, collaboration network, fire alarm, siren/pa, FM Broadcast, Cell Broadcast (Awaiting Providers), E-mail, SMTP-Mail, electronic signs, and satellite to deliver emergency or non-emergency messages to targeted recipients selected from group listings or geo-coded maps. MobAlert911 provides the same communication speed, reliability, security, and maintainability as does OutReach911 with the added features of being portable and having power available in transient power scarce environments. This mobile server or “FOOTBALL” as EMTEL refers to this unit is available in two models: 1) One is the MA-100-D or DELL Toughened Laptop and 2) the MA-100-P or Panasonic Toughened Laptop, both having specific features that make them durable enough to survive challenging natural and non-natural disasters. Specification list are available from EMTEL for both models.

**NetComm911:** This universal collaboration network and notification system was developed from the combination of Ezenia and EMTEL communication applications to generate the Nation’s only secure conference network that can activate a list or geospatial notification from within the secure conference where all attendees can view the results of the notification and take appropriate action. The collaboration network provides video, data and VOIP communications. The interactive white board provides real time communication on maps, documents and other information conveyances. Military events can be tracked, SWAT Team floor plans can be edited by all, fire-fighters can identify hot spots in burning buildings. The system provides multi-language communications, training capability, PowerPoint presentations, secure file transfer and storage and administrative tracking and auditing of all communications. Secure E-mail is an option that can be ordered. The network utilizes CITRIX interfaces to activate notifications to individuals or to the entire country. Mitigation Strategies and recovery processes can be developed and implemented via the conference and notification capabilities.

**StormTrek911:** StormTrek911 has an interactive connection to the NOAA National Weather Service severe weather site providing ten real time notices of severe weather located on the National geospatial mapping system. Tornado Warning Polygons are imported, compared to local US, State, County, and Municipal outline files and applied to the map coordinates to pull contact information from the area of impact or of general interest. The system will automatically “wake up”, notify management and/or directly notify the general public of severe weather or any other weather event that the user management decides to use as a system trigger. This automated system can activate in five seconds and direct all necessary communication power necessary to meet the threat or project objective. The StormTrek911 solution provides NEXRAD radar tracking with the product.

**Updata911:** This WEB site data management system allows responders and general population to enter fifteen (15) contact numbers which are loaded in the OutReach911 notification systems daily. Registrants can edit their own information at any time and administrators can edit everyone’s information and generate group relationships. Data

Base files can be accessed at any time and responder basis can be loaded. Text messages can be loaded by the administrator on different site pages to relate data management directions or usage criteria.

**StatComm911:** This live technical support system is available for all products 24/7/365. EMTEL support personnel can access all hosted products and provide real time support from generating live scenario notification to providing electronic training on any and all aspects of the product line. An automated wizard is provided with OutReach911 to walk the user through the notification process. Customized wizards can be provided with other products. Manuals are also provided electronically as part of the StatComm911 option.

**Intellisys911:** EMTEL provides a suite of consulting services including Telephony Engineering, Geo-spatial systems engineering, WEB Site development and Data Exchange, Server Systems Networking and Customized Security and Backup Systems, Scenario Development and Notification Design, Geo-graphic Layer Development, Severe Weather Tracking and Notification, and many other consulting Services.

**AutoTrain911 Electronic:** EMTEL utilizes the NetComm911 collaboration network to provide all product training for up to twenty students at one session. Duration varies per product; user and administrative features. This training includes interactive application activation and operation, PowerPoint presentation, document delivery, and multilingual communications. Electronic training is provided during normal working hours and can be scheduled for special sessions and targeted subject matter.

**AutoTrain911 On Site:** The EMTEL training team can be scheduled for on-site training sessions of all EMTEL products. EMTEL trainers will provide application training in eight hour increments for up to twenty students per increment at the user site. Training manuals will be provided with each training session.

**AutoCon911:** AutoCon911 is EMTEL's new conferencing product that will conference up to fifty attendees on the same bridge to be provided by the user or by EMTEL. The attendees will be called and automatically transferred to the bridge when the attendee enters the appropriate digit or digits into the phone. AutoCon911 is an add-on module to PyrAlert911 and OutReach911.

**PopAlert911:** PopAlert911 is the new high speed computer messaging system that was designed for the United States Army. The message is sent to the screen and locks the screen until a response is entered. This lock can be removed after a user specified duration. The response is sent back to the management console for delivery validation. If no response is sent, the system will send an SMS message to the user cell phone with the same message. The system can redirect the user screen to another WEB site location where additional information can be provided; an evacuation map is one example. A recorded message can be played over the media player on the WEB site to provide direction or explanation. This system is secure and can be run behind the user firewalls utilizing local clients with configured alerts. Sirens can be played. Any audible alert can be provided with the system.

**CallCast911:** CallCast911 is the new SMS text delivery system (TURBO SMS) which will run at 2X and 3X speeds which double and triple the delivery rates. This system utilizes certified Short Codes which ensure that the providers will service the text messaging. This system is so fast it sometimes precedes the voice messages. CallCast911 is used in conjunction with PopAlert911 to ensure computer message delivery. The CallCast911 system delivers the text in parallel with all other sixteen high speed delivery mechanisms.



## Training All Products

### Electronic –Remote

The Electronic Training is provided over the EMTEL AutoTrain911 secure collaboration network.

Virtual conference rooms can be used for up to 10 different disparate locations simultaneously. Electronic and Hard Copy Manuals are available. The training lasts four hours and is provided by an EMTEL Training Specialist.

User and Administrator training is provided. User training includes message development, delivery profile generation, and recipient targeting for both listing and geo-spatial environments. The user is trained in system activation, operational controls, status and survey recovery, automated and manual reporting, data evaluation, and systems shutdown and recovery. The Administrator training includes, setup and maintenance of Interactive Voice Response software, simulation and simulators, user multi-level user access and features control, voice and text-to-speech engine setup, messaging profiles, scenario button control configuration, phone systems setup, call center configuration, administrative setup options, password and security key deployment, custom report configuration, map layer and shape file development, GPS if option purchased, special needs bases, and batch provider interfaces.

Both users and administrators will be trained in WEB site data base entry and maintenance.

Other product specific features will be addressed for about two hours of the four hour electronic training course. Live demonstrations of the product usage will be provided for both.

### Verbal and Electronic –On Site

On Site training will be conducted by an EMTEL Training Specialist supporting hands on user and administrator demonstrations where appropriate. The EMTEL AutoTrain training network will provide remote access to users and administrators. The On Site training is an eight hour course addressing all of the features in the Electronic Training enhanced with hands on scenario development, activation, monitoring, evaluation, report generation, and automated data delivery. The onsite training will also address automated product triggering mechanisms and detached scheduling which activates the systems automatically in off hours. System security, data base farming, severe weather interfaces, and other product integration will also be addressed. Customer requests for customized solutions will be discussed and implemented as appropriate. A one hour question and answer period is scheduled to address user and administrator questions with hands on solutions. An operational knowledge of the specific product is provided so that even the most basic understanding of electronic systems will suffice to activate and correctly utilize the technology.

SIN	Item or Service	Service Description	Proposed GSA Price
132 52	OutReach911 Heavy	Extra-high Speed Multi-redundant Geo-Spatial Mass Notification System Hosted-Expanded Infrastructure	\$ 51,382.50
132 52	OutReach911 Light	Geo-Spatial Mass Notification System Hosted	\$ 29,973.13
132 52	SchoolCall911 Heavy	Campus Extra-high Speed Multi-redundant Geo-Spatial Mass Notification System Hosted-Expanded Infrastructure	\$ 51,382.50
132 52	SchoolCall911 Light	Campus Geo-Spatial Emergency Notification System	\$ 29,973.13
132 52	PyrAlert911 Heavy	Responder Extra-high Speed Multi-redundant Mass Notification System Hosted-Expanded Infrastructure	\$ 39,388.97
132 52	PyrAlert911 Light	Responder Mass Notification System Hosted	\$ 19,692.34
132 52	LoTrak911	Airborne or Terrestrial Hazard Tracking and Mass Notification System Responder and General Public	\$ 29,540.66
132 52	AutoMailer911	Automated Geo-Spatial Address Label Generator	\$ 4,281.88
132 52	OuterComm911	Exterior Siren/PA Voice and Wail Alerting System Interface	\$ 9,844.03
132 52	MobAlert911-D	Wireless, Portable, Mobile, Secure, Internally Powered, Hardened, Notification Server capable of calling hundreds of	\$ 8,859.20

		thousands of residents and responders quickly via 17 infrastructures.	
132 52	MobAlert911-P	Wireless, Portable, Mobile, Secure, Internally Powered, Hardened, Notification Server capable of calling hundreds of thousands of residents and responders quickly via 17 infrastructures.	\$ 9,844.03
132 52	StormTrek911	Severe Weather Automated Tracking and Alerting System Integrated with NOAA and National Weather Service	\$ 9,844.03
132 52	Updata911	Automated Public and Responder Contact Data Registration and and Data Management System	\$ 4,924.16
132 52	AutoCon911	Automated Phone Conferencing System Where PyrAlert911 calls attendees and Switches to Phone Bridge	\$ 13,393.71
132 52	PopAlert911	Automated Instant Computer Messaging with FeedBack, SMS validation Call, Site Redirection and Optional Voice	\$ 13,697.72
132 52	CallCast911	Real SMS Messaging with Short Code at 1X, 2X, and 3X Turbo Text Messaging	\$ 4,136.29
132 52	Intellisys911	System Maintenance and Application Service	\$ 149.86
132 52	StatComm911	24/7 Live Technical Support	\$ 4,431.74
132 50	AutoTrain911 Elec	Remote Training Utilizing the EMTEL Collaboration System	\$ 2,462.08
132 50	AutoTRain911 Site	On Site Training by EMTEL Training Staff (20 Students)	\$ 4,924.16

# USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

## PREAMBLE

EMTEL provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

## COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact (Mitch Auerbach CEO 321-259-1137 Mauerbach-ementel911@cfl.rr.com).

**BEST VALUE  
BLANKET PURCHASE AGREEMENT  
FEDERAL SUPPLY SCHEDULE**

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) \_\_\_\_\_.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

\_\_\_\_\_  
Ordering Activity

\_\_\_\_\_  
Date

\_\_\_\_\_  
Contractor

\_\_\_\_\_  
Date

BPA NUMBER \_\_\_\_\_

**(CUSTOMER NAME)  
BLANKET PURCHASE AGREEMENT**

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.

(4) This BPA does not obligate any funds.

(5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);

- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

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**BASIC GUIDELINES FOR USING  
“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer's needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer's requirement.
- Customers make a best value selection.