



AUTHORIZED
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES

Special Item No. 132-51 Information Technology (IT) Professional Services

Special Item No. 132-51 Information Technology (IT) Professional Services

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D310 IT Backup and Security Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D317 Automated News Services, Data Services, or Other Information Services
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

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Contract Number: GS-35F-0614W
Period Covered by Contract: August 30, 2010 through August 29, 2015

General Services Administration
Federal Acquisition Service

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

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**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

Ordering and Payment Information:

ARMA Global Corporation
2701 N Rocky Point Drive
Tampa, Florida 33607
Tel: 813-402-0669
Fax: 813-418-7698
www.arma-global.com

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Name: Amy Colleary
Phone: 813-532-8173
Email: Amy.Colleary@arma-global.com

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS) Number: **82-516-6528**
Block 30: Type of Contractor - B. **Other Small Business**
Block 31: Woman-Owned Small Business – **No**
Block 36: Contractor's Taxpayer Identification Number (TIN): **26-2275447**

- 4a. CAGE Code: **53N51**
- 4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

- a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-51	*see note below

*NOTE: Contractor will deliver services on a specified schedule mutually determined between the ordering agency and contractor.

- b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

URGENT REQUIREMENTS are negotiation on a task order basis.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: **None**
- b. Quantity: **None**
- c. Dollar Volume: **None**
- d. **Government Educational Institutions Offered the same discounts as all other government customers.**
- e. Other: **None**

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

10. Small Requirements: The minimum dollar value of orders to be issued is \$1,000.00.

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
Special Item Number 132-51 - IT Professional Services

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.

- (c) **Certifications, Licenses and Accreditations:** As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) **Insurance:** As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) **Personnel:** The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) **Organizational Conflicts of Interest:** Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) **Documentation/Standards:** The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) **Data/Deliverable Requirements:** Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) **Government-Furnished Property:** As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) **Availability of Funds:** Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) **Overtime:** For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if**-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

- a. In place of an installation date for equipment, a shipping date shall be specified on the order.
- b. The contractor agrees to promptly install all equipment, ready for use.
- c. Upon request of the contractor, the Government may provide the contractor with logistics support, as available, in accordance with all applicable Government regulations. Such Government support will be provided on a reimbursable basis, and will only be provided to the contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

- (1) **Logistical Support Privileges.** Where Contractor may require logistical support in overseas areas in order to meet contractual obligations, the ordering agency, on a reimbursable basis, is responsible for obtaining the required logistics support, as available, in accordance with their applicable regulations prior to issuance of any delivery orders under this contract. Logistics support will be provided in support of Contractor's technical personnel whose services are required in the performance of the delivery order(s) as mutually agreed upon by the ordering activity and Contractor, as the occasion and environment demand. Contractor will provide all necessary information required by the applicable regulations in order to assist the ordering activity in obtaining the logistical support privileges. Contractor understands the ordering activity,

in all cases, will make the decision as to whether the requested support will be granted. Logistical support which may be furnished by the Government hereunder includes, but is not limited to, the following:

- i. Military or other U.S. Government Clubs, exchanges, other non-appropriated fund organizations.
- ii. Military of other U.S. Government commissary stores.
- iii. Military or other U.S. Government postal facilities.
- iv. Utilities and services in accordance with priorities, rates, or tariffs established by military or other U.S. Government agencies.
- v. Military Payment Certificates (MPC), where applicable.
- vi. Military or other U.S. Government banking facilities.
- vii. Military or other U.S. Government provided telephones, lines, and services with direct dialing capability and access to the Defense Switched Network (DSN), (formerly AUTOVON). The precedence of usage shall be coincident with the urgency of the requirement and in accordance with Government/Military regulations.

(2) If logistics support is essential to the performance of the contractor's personnel whose services are required overseas under this contract and logistics support is not provided by the Government, the contractor shall not be obligated to perform under the contract.

(3) Services provided outside the geographical scope will be subject to mutual agreement and priced accordingly.

(4) In the event of an international crisis as determined by the Government, and technical services are needed, logistics support shall be provided and the price will be determined on a case-by-case basis.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

www.arma-global.com

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES
(SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Professional Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (MAR 2009) (Deviation 1 – FEB 2007) clause at FAR 52.212-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (MAR 2009) (ALTERNATE I – OCT 2008) (Deviation 1 – FEB 2007) clause at FAR 52.212-4 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of

interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional Services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

Please see pages 26-31 of this document.

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Brian Overstreet, SVP
ARMA Global Corporation
2701 N Rocky Point Drive
Tampa, Florida 33607
Tel: 813-402-0669
Fax: 813-418-7698
Brian.overstreet@arma.global.com
www.arma-global.com

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING
“CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.

ARMA GLOBAL CORPORATION'S
INFORMATION TECHNOLOGY
LABOR CATEGORY DESCRIPTIONS

	Position	Description & Minimum Requirements
1	Program Manager - Senior	<p>Experience: Must have 12-15 years of experience and 3-5 years Supervisor/Management experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Assists higher level program/project manager in directing the project lifecycle by assisting in development of comprehensive IT project plans to include both long- and short-range goals and milestones. Identifies, acquires and utilizes company resources to achieve project technical objectives. Directs a project team usually within a matrix organization, monitoring and supports organizations to complete milestones within specific budgets and schedules. May on occasion interface with external customers as well as top management for the purpose of communicating status of IT projects throughout their lifecycles. May supervise direct reports who are Subject Matter Experts in the IT field. Trains and directs employee work activities in support of IT programs. Signs timecards, prepares performance reviews, handles discipline problems and has input to hiring and firing as directed.</p>
2	Project Manager - Senior	<p>Experience: Must have 9-12 years experience and 2-4 years Supervisor/Management experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Responsible for planning, organizing and managing an IT project, or series of smaller IT projects or a definable piece of a larger program for successful completion and performance consistent with contractual agreements. Directs and supervises all IT support resources for the performance of project assignments and activities. Manages the technical direction of a project through the design, implementation and testing in accordance with customer IT policies and procedures. Also responsible for acquiring follow-on business associated with assigned projects and for supporting new business development by leading or assisting with proposals. Projects managed are typically of moderate technical complexity. Trains and directs employee work activities. Signs timecards, prepares performance reviews, handles discipline problems and has input to hiring and firing as directed.</p>
3	Project Manager - Intermediate	<p>Experience: Must have 7-9 years experience and 1-3 years Supervisor/Management experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Responsible for the performance of relatively small technical IT projects or a definable portion of a larger technical IT program in accordance with contract requirements and company policies, procedures and guidelines. Directs and supervises all support resources for the performance of project assignments and activities. Manages the technical direction of a project through the design, implementation and testing in accordance with project objectives. Direct supervisor of IT Subject Matter Experts across enterprise and client technical disciplines. Trains and directs employee work activities. Signs timecards, prepares performance reviews, handles discipline problems and has input to hiring and firing as directed.</p>

4	Project Manager - Associate	<p>Experience: Must have 5-7 years experience and 1-2 years Supervisor/Management experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Responsible for the coordination and supervision of a specific task or function. Ensures all activities are carried out in accordance with project commitments or specific objectives. Responsible for day-to-day coordination and administration of tasks by ensuring quality and productivity standards are maintained while meeting client schedules. Coordinates with other contract and subcontract personnel to ensure work moves smoothly from one functional area to another. Works with project manager and/or client to prepare work schedules and man-hour estimates. Maintains record of changes in instructions and ensures all team members are informed of changes. Assigns and reviews subordinates' performance. Ensures completion of administrative reporting (e.g., daily statistics, logs, task narratives). Responds to client requests and questions. Assists with writing manuals and other documentation. Responsible for status and task management reports for area of responsibility. Sets up and manages project facilities as dictated by workload requirements.</p>
5	Systems Engineer - Senior	<p>Experience: Must have 10-12 years of experience.</p> <p>Education: BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Manages design of server and application architectures. Manages the administrative operation and maintenance of server hardware and software. Maintains system security and establishes practices and procedures, monitors usage statistics and logs, monitors and remedies attempts to penetrate or corrupt server files. Develops baseline configurations and directs modification of configuration settings. Develops troubleshooting and incident response procedures. Troubleshoots system related problems. Provides team leadership and guidance to less experienced administrators. Provides direction to the Web Authors, Web Developers and outside vendors for the development of databases, interactive applets and custom graphics. Acts as a liaison between the website and users, utilizing knowledge of technical organization and operations. Responsible for the training, motivation, discipline and performance evaluation of assigned employees. Remains current in operating systems/software analysis and technological developments and applications. Recommends future direction or projects to management. Provides expertise and direction in the development or modification of software programs and applications to enhance an operating system. Serves as lead Web and Portal design specialist.</p>
6	Systems Engineer - Intermediate	<p>Experience: Must have 7-9 yrs exp.</p> <p>Education: BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Performs design of server and application architectures. Performs the administrative operation and maintenance of server hardware and software. Maintains system security and executes practices and procedures, monitors usage statistics and logs, monitors and remedies attempts to penetrate or corrupt server files. Maintains baseline configurations and performs modification of configuration settings. Institutes troubleshooting and incident response procedures. Troubleshoots system related problems. Provides team leadership and guidance to less experienced administrators. Performs duties as the Web Author/Developer for the development of databases, interactive applets and custom graphics. Acts as a liaison between the website and users, utilizing knowledge of technical organization and operations. Responsible for the training, motivation, discipline and performance evaluation of assigned employees. Remains current in operating systems/software analysis and technological developments and applications. Recommends future direction or projects to management. Provides expertise and direction in the development or modification of software programs and applications to enhance an operating system. Serves as lead Web and Portal Master.</p>

7	Network Engineer - Senior	<p>Experience: Must have 12-15 yrs. exp.</p> <p>Education: BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: As a recognized authority, evaluates, designs, documents, installs, implements, tests, performs problem isolation and resolution, monitors, tunes and sets standards. Maintains a complex range of computer network components and systems. Plans and coordinates major computer network initiatives. Researches, evaluates and recommends new computer network equipment and technologies. Utilizes monitoring, performance analysis, network management, software and hardware equipment to trouble shoot and isolate problems, gauge network performance and trace data and protocol activity. Devises solutions to complex operational problems within the capacity and operational limitations of installed equipment. Develops and executes contingency plans for network software and hardware failures including isolated and major outages. Provides internal consulting, technical guidance, information and support to application developers, computer operations, workstation support, company management and departmental clients. Assists in internal training programs. Meets regularly with other network team leads to plan and coordinate efforts, resolve cross-team issues and communicate changes.</p>
8	Network Engineer - Intermediate	<p>Experience: Must have 5-7 years of experience.</p> <p>Education: BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: With a wide range of knowledge, evaluates, designs, documents, installs, implements, tests, performs problem isolation and resolution, monitors, tunes and sets standards. Maintains a complex range of computer network components and systems. Provides client consulting and training on the interfacing and use of the network facilities. Plans and coordinates computer network initiatives. Researches, evaluates and recommends new computer network equipment and technologies. Devises solutions to operational problems within the capacity and operational limitations of installed equipment. Provides internal consulting, technical guidance, information and support to application developers, computer operations, workstation support, company management and departmental clients. Works with other network professionals as directed to coordinate efforts, resolve cross-team issues and communicate changes.</p>
9	Software Engineer - Intermediate	<p>Experience: Must have 2-4 years experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Designs, develops, troubleshoots and analyzes software programs for computer based systems. Performs systems modeling, simulation and analysis. Designs and develops compilers, assemblers, utility programs and operating systems. As required, provides inputs for documentation of new or existing programs. Primarily interfaces with intra-organizational staff with infrequent contact with inter-organizational staff and outside customers and vendors on routine matters.</p>
10	Information Assurance Engineer - Senior	<p>Experience: Must have 7-9 years of experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: As an emerging expert performs a variety of complex tasks associated with information security ranging from the design of security components to complex architectures. Directs the work of other engineers performing a variety of information security tasks. Capable of independent project supervision.</p>
11	Information Assurance Engineer - Intermediate	<p>Experience: Must have 5-7 years of experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Designs and develops information security architectures. Possesses a wide range of knowledge in design of security components and architectures. Guides less experienced engineers. Capable of independent management of projects.</p>

12	Information Assurance Engineer - Associate	<p>Experience: Must have 2-4 years experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Under general supervision, designs and conducts tests of designs and architectures. Requires basic familiarity with information network elements such as routers and firewalls. Ability to apply technical knowledge to information security designs.</p>
13	Information Security Specialist - Senior	<p>Experience: Must have 5-7 years of experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: With a wide range of knowledge performs independent assessment of the information security posture of an organization using applicable tools. Assesses information network threats such as computer viruses. Operates vulnerability assessment equipment in support of penetration analyses. Provides guidance to less experienced information security professionals. Prepares evaluation reports. Recommends remedial action. Performs information system administration. Knowledge and experience with information network software and hardware. Assesses information network threats such as computer viruses. Operates vulnerability assessment equipment in support of penetration analyses.</p>
14	Systems Administrator - Senior	<p>Experience: Must have 10-12 years of experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Serves as expert in establishing complex operational databases, software configuration control and system interfaces for computer systems assigned. Develops procedures to maintain file servers, network access; documents, analyzes and troubleshoots system anomalies to ensure optimum equipment performance. May supervise less experienced systems personnel. Prepares system for operational use and oversee operational tests.</p>
15	Configuration Manager - Intermediate	<p>Experience: Must have 7-9 years experience.</p> <p>Education: BA/BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Serves as company expert in establishing complex operational databases, software configuration control and system interfaces for computer systems assigned. Develops procedures to maintain file servers, network access; documents, analyzes and troubleshoots system anomalies to ensure optimum equipment performance. May supervise less experienced systems personnel. Prepares system for operational use and oversee operational tests.</p>
16	Network Administrator - Intermediate	<p>Experience: Must have 2-4 years experience.</p> <p>Education: BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Under general supervision designs, installs and maintains the network system and coordinates its use. Maintains and reviews system and security logs. Evaluates hardware and software and peripheral equipment for simple networks. Manages network performance. Troubleshoots and resolves problems to ensure quality transmission service on the network. Maintains, creates/deletes user accounts, maintains and updates system security plans on most platforms. Administers network policies, procedures and standards. Enforces security procedures. Schedules the Network Technician staff and trains users.</p>

17	Chief Enterprise Architect	<p>Experience: Must have 15-18 years of experience.</p> <p>Education: MS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Serve in a trusted advisor capacity for customers in the area of Enterprise Architecture best practices. Posses highly developed business analysis skills in consulting to identify business and technical requirements and formulate solutions to complex business problems. Provide technical leadership for solution development, guiding design/development activities and reviewing product deliverables for functional, performance and architectural conformance. Provide technical leadership to project teams in a fast-paced environment, to ensure successful project completion on time and within budget, while exceeding client expectations. Develop a deep understanding of the customer's business and be able to dive seep into technology issues to align business goals and the IT infrastructure to achieve the goals of the customer around a service-oriented architecture (SOA) approach.</p>
18	Database Administrator - Intermediate	<p>Experience: Must have 2-3 years of experience.</p> <p>Education: Bachelor's degree in Computer Science, Management Information Systems or the equivalent years in experience.</p> <p>Functional Responsibility: Responsible for the performance, integrity and security of a database which are likely to include planning, development and troubleshooting. Assists in refining the logical design so that it can be translated into a specific data model. Assists in further refining the physical design to meet system storage requirements. Installs and testes new versions of the database management system. Writes database documentation, including data standards, procedures and definitions for the data dictionary. Controls access permissions and privileges. Develops, manages and tests backup and recovery plans. Ensures that storage, archiving, backup and recovery procedures are functioning correctly.</p>
19	Communications/Voice Engineer - Senior	<p>Experience: Must have 12-15 years of experience and 3-5 years of supervisor/management experience required.</p> <p>Education: BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Manages the overall activities of the network voice operations. Responsible for the long-term planning for voice network, including circuit forecasts, traffic studies, budgets and other network performance reports. Plans integration of new voice technologies into network. Oversees ordering process to effectively and economically meet grade of service objectives. Plans new routing revisions to ensure that the network databases are consistent with network plans. Ensures that traffic planning software is developed and revised to accurately report traffic levels. Responsible for the employment, training, motivation, discipline and performance evaluation of assigned employees. Participates in planning and policy development issues.</p>
20	Subject Matter Expert - Intermediate	<p>Experience: Must have 10-12 years experience.</p> <p>Education: BS Degree in associated discipline or the equivalent years in experience.</p> <p>Functional Responsibility: Serves as recognized company expert in establishing complex operational databases, software configuration control and system interfaces for computer systems assigned. Develops procedures to maintain file servers, network access; documents, analyzes and troubleshoots system anomalies to ensure optimum equipment performance. May supervise less experienced systems personnel. Prepares system for operational use and oversee operational tests.</p>

ARMA GLOBAL CORPORATION'S
INFORMATION TECHNOLOGY
LABOR CATEGORY RATES

Item #	Position Title	GSA Labor Category Rate (hourly)
1	Program Manager - Senior	\$ 122.73
2	Project Manager - Senior	\$ 92.05
3	Project Manager - Intermediate	\$ 85.44
4	Project Manager - Associate	\$ 70.15
5	Systems Engineer - Senior	\$ 78.90
6	Systems Engineer - Intermediate	\$ 56.98
7	Network Engineer - Senior	\$ 60.29
8	Network Engineer - Intermediate	\$ 52.91
9	Software Engineer - Intermediate	\$ 80.73
10	Information Assurance Engineer - Senior	\$ 73.81
11	Information Assurance Engineer - Intermediate	\$ 61.36
12	Information Assurance Engineer - Associate	\$ 52.03
13	Information Security Specialist - Senior	\$ 45.07
14	Systems Administrator - Senior	\$ 58.15
15	Configuration Manager - Intermediate	\$ 52.60
16	Network Administrator - Intermediate	\$ 43.89
17	Chief Enterprise Architect	\$ 112.18
18	Database Administrator - Intermediate	\$ 81.58
19	Communications/Voice Engineer - Senior	\$ 84.11
20	Subject Matter Expert - Intermediate	\$ 97.09