

Authorized Federal Supply Service Information Technology Schedule Pricelist

General Purpose Commercial Information Technology
Equipment, Software and Services



Special Item Number (SIN) 132-51 Information Technology Professional Services

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316	IT Network Management Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified



CRV, Inc.

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Contract Number: GS-35F-0637K

Period Covered by Contract: September 8, 2005 – September 7, 2010

General Services Administration, Federal Supply Service

Pricelist current through Modification # PO0006, dated September 8, 2005.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

- Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.
- Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.
- Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Table of Contents

Information for Ordering Activities Applicable to All Special Item Numbers 1

Special Notice to Agencies: Small Business Participation.....	1
1. Geographic Scope of Contract	1
2. Contractor's Ordering Address and Payment Information	1
3. Liability for Injury or Damage	2
4. Statistical Data for Government Ordering Office Completion of Standard Form 279.....	2
5. FOB Destination.....	2
6. Delivery Schedule	2
7. Discounts.....	2
8. Trade Agreements Act of 1979, as amended	3
9. Statement Concerning Availability of Export Packing	3
10. Small Requirements	3
11. Maximum Order	3
12. Ordering Procedures for Federal Supply Schedule Contracts	3
13. Federal Information Technology/Telecommunication Standards Requirements	3
14. Contractor Tasks / Special Requirements (C-FSS-370) (NOV 2001).....	4
15. Contract Administration for Ordering Activities	5
16. GSA Advantage!	5
17. Purchase of Open Market Items	5
18. Contractor Commitments, Warranties, and Representations.....	5
19. Overseas Activities.....	6
20. Blanket Purchase Agreements (BPAs).....	6
21. Contractor Team Arrangements	6
22. Installation, Deinstallation, Reinstallation	6
23. Section 508 Compliance.....	6
24. Prime Contractor Ordering from Federal Supply Schedules.....	7
25. Insurance—Work on a Government Installation (JAN 1997) (FAR 52.228-5).....	7
26. Software Interoperability.....	7
27. Advance Payments	7

Terms and Conditions Applicable to Information Technology (IT) Professional Services (Special Item Number 132-51) 8

1. Scope	8
2. Performance Incentives.....	8
3. Order	8
4. Performance of Services.....	8
5. Stop-Work Order (FAR 52.242-15) (AUG 1989).....	9
6. Inspection of Services	9
7. Responsibilities of the Contractor	9
8. Responsibilities of the Ordering Activity.....	9
9. Independent Contractor	10
10. Organizational Conflicts of Interest	10
11. Invoices	10
12. Payments	10
13. Resumes	11
14. Incidental Support Costs	11
15. Approval of Subcontracts.....	11
16. Description of IT Services and Pricing	11

CRV, Inc. — Position Descriptions 12

Applications Support Specialists.....	12
Hardware Installation Technician — Level I.....	12
Hardware Installation Technician — Level II.....	12
Help Desk Managers.....	12
Help Desk Specialists.....	13
Network Administrator.....	13
Network Engineer — Level I.....	13
Network Engineer — Level II.....	13
Network Engineer — Level III.....	14
Network Engineer — Level IV.....	14
Network Installation Technician — Level I.....	14
Network Installation Technician — Level II.....	15
Principal Information Engineer.....	15
Program Director.....	15
Project Manager.....	15
Senior Program Architect.....	16
Senior Technical Advisor.....	16
System Administrator.....	16
Systems Engineer — Level I.....	16
Systems Engineer — Level II.....	16
Systems Engineer — Level III.....	17
Systems Engineer — Level IV.....	17
System Operator.....	17
CRV, Inc. — Pricing.....	18
USA Commitment To Promote Small Business Participation Procurement Programs	19
Best Value Blanket Purchase Agreement Federal Supply Schedule.....	20
Basic Guidelines for Using “Contractor Team Arrangements”.....	23

Information for Ordering Activities Applicable to All Special Item Numbers

Special Notice to Agencies: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!TM on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!TM and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. Geographic Scope of Contract

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area:

2. Contractor's Ordering Address and Payment Information

For both ordering and payment:

CRV, Inc.
3407 Northeast Parkway
Suite 170
San Antonio, Texas 78218-3349

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

210/828-8552 or 800/929-8521

3. Liability for Injury or Damage

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statistical Data for Government Ordering Office Completion of Standard Form 279

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS) Number: 86-920-5005
Block 30: Type of Contractor - A. Small Disadvantaged Business
Block 31: Woman-Owned Small Business - No
Block 36: Contractor's Taxpayer Identification Number (TIN): 74-2693617
4a. CAGE Code: OXED3
4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB Destination

6. Delivery Schedule

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<i>Special Item Number</i>	<i>Delivery Time (Days ARO)</i>
132-51	As agreed on each PO between the ordering agency and CRV

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. Discounts

Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment — none
- b. Quantity — none
- c. Dollar Volume — none
- d. Government Educational Institutions — Government Educational Institutions are offered the same discounts as all other Government customers.
- e. Other — none

8. Trade Agreements Act of 1979, as amended

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. Statement Concerning Availability of Export Packing

10. Small Requirements

The minimum dollar value of orders to be issued is \$100.

11. Maximum Order

All dollar amounts are exclusive of any discount for prompt payment.

The Maximum Order value for Special Item Number 132-51 - Information Technology (IT) Professional Services is \$500,000.

12. Ordering Procedures for Federal Supply Schedule Contracts

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. Federal Information Technology/Telecommunication Standards Requirements

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 Federal Information Processing Standards Publications (FIPS PUBS)

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 Federal Telecommunication Standards (FED-STDS)

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information

concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. Contractor Tasks / Special Requirements (C-FSS-370) (NOV 2001)

(a) **Security Clearances:** The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) **Travel:** The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

(c) **Certifications, Licenses and Accreditations:** As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) **Insurance:** As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) **Personnel:** The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) **Organizational Conflicts of Interest:** Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

(g) **Documentation/Standards:** The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

(h) **Data/Deliverable Requirements:** Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

(i) **Government-Furnished Property:** As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

(j) **Availability of Funds:** Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. Contract Administration for Ordering Activities

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. Purchase of Open Market Items

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. Contractor Commitments, Warranties, and Representations

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. Overseas Activities

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. Blanket Purchase Agreements (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. Contractor Team Arrangements

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. Installation, Deinstallation, Reinstallation

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. Section 508 Compliance

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

www.crvinc.com

The EIT standard can be found at: www.Section508.gov/.

24. Prime Contractor Ordering from Federal Supply Schedules

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. Insurance—Work on a Government Installation (JAN 1997) (FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

- (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
- (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. Software Interoperability

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. Advance Payments

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

Terms and Conditions Applicable to Information Technology (IT) Professional Services (Special Item Number 132-51)

1. Scope

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. Performance Incentives

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. Order

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. Performance of Services

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. Stop-Work Order (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. Inspection of Services

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. Responsibilities of the Contractor

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. Responsibilities of the Ordering Activity

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

9. Independent Contractor

All IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. Organizational Conflicts of Interest

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. Invoices

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. Payments

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or

(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. Resumes

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. Incidental Support Costs

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. Approval of Subcontracts

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. Description of IT Services and Pricing

These are identified on the following pages.

CRV, Inc. — Position Descriptions

Applications Support Specialists

Provides technical analysis in problem areas as well as technical assistance and training to users, including distributors, on software products. Gives hands-on assistance with on-site problems and troubleshooting of software products. Makes decisions and recommends solutions to problems with established guidelines. Responds to user's request for assistance by phone and in person. Can supervise other specialist. Installs and modifies microcomputer hardware and software. Make diagnosis of hardware, software, and operator problems and takes remedial actions or recommends procedural changes, May install and configure peripheral equipment such as monitors, keyboards, printers, and disk drives. May load and configure software such as operating systems and applications such as word processors, database and spreadsheet programs.

Minimum of three (3) years of experience providing technical support, supporting LAN hardware and software. Experience must include demonstrated capability to work independently and provide technical leadership to more junior staff. Preferred skill in staffing a help desk or information center. A comprehensive knowledge of one or more operating systems and environments. May possess a related degree or certification.

Hardware Installation Technician — Level I

Maintains, upgrades, and repairs all types of microprocessor based computers and peripheral equipment. Trains users on new and existing software and hardware uses. Assists users in selection and development of suitable hardware and software. Maintains inventory and license control of all microprocessor based hardware and software. Provides preventative maintenance and cleaning of hardware. Maintains and establishes a filing system for tracking and inventory control of hardware and software systems and equipment. Complies with hardware and software systems standards and procedures. Provides informal training in implementing programs based on user requirements. Maintains liaison with outside hardware and software vendors for system upgrades and maintenance. Provides technical assistance and informal training in implementing programs based on user requirements.

Vocational/technical training beyond high school is required and one year of job-related experience. Good communications and analytical skills, working knowledge of computer systems and integrated software application programs.

Hardware Installation Technician — Level II

Performs a range of design development, analysis or review tasks independently. Generates complete design specifications and/or procedures for complex projects or assignments. May train others in the operation and performance of systems. Coordinates and works closely with other engineering, logistics, financial, and program management disciplines to define system specifications and requirements. Directs on-site customer interface for equipment/system installation, testing, survey, fabrication, and other engineering tasks as needed. Verifies and complies with engineering documentation standards, engineering plans, system specifications and test procedures. Provides technical data and evaluation for components, equipment and systems consistent with engineering plans, layout and contract requirements.

Associates Degree and at least eight years of job related experience or equivalent. Excellent communications and analytical skills are essential. Requires working knowledge of computer systems and integrated software application programs. Position requires the ability to investigate, troubleshoot, and design solutions to problems in operational hardware and software.

Help Desk Managers

Provides daily supervision and direction to staff that are responsible for phone and in-person support to users in the areas of email, directories, standard Windows desktop applications, and applications developed or deployed that are site specific. Provides the first point of contact for troubleshooting hardware, software, and printer problems.

A Bachelors degree in Computer Science, Information Systems, Engineering, Business, or other related discipline. This position requires a minimum of five years experience, of which at least four years must be specialized. Specialized experience includes: management of help desks in a multi-server environment, comprehensive knowledge of PC operating systems, e.g., DOS, Windows, as well as networking and mail standards and supervision of help desk employees. General experience includes information systems development, network and other work in the client/server field, or related fields. Must have a demonstrated ability to communicate orally and in writing. Must have a positive customer service attitude. With six years general experience, only a High School Diploma or GED is required.

Help Desk Specialists

These personnel serve as the first point of contact for troubleshooting hardware/software PC and printer problems. A High School Education is required for this position and requires a minimum of four years experience, of which at least two years must be specialized. Specialized experience includes: management of help desks in a multi-server environment, comprehensive knowledge of PC operating systems, e.g., DOS, Windows, as well as networking and mail standards and supervision of help desk employees.

General experience includes information systems development, network and other work in the client/server field, or related fields. Demonstrated ability to communicate orally and in writing and a positive customer service attitude is needed.

Network Administrator

Designs, installs, maintains, and co-ordinates the use of employer's or customer's Local Area or Wide Area Network (LAN/WAN). Evaluates hardware and software, including peripherals, output and telecommunications equipment. Develops security procedures, installs network software, and manages network performance. Troubleshoots and resolves complex problems, implements and co-ordinates network policies, procedures, and standards. Monitors data communications to ensure that the network is available to all users. Provides training to users. Supervises subordinate network analyst. A minimum of three (3) years of experience in designing and implementing complex network solutions is required. Qualifying experience includes network systems projects involving integration of LANs and WANs and/or user network applications on distributed systems conforming with or supporting IEEE 802 standards.

A minimum of one-year experience in a supervisory role is required. Requires a Bachelor's Degree, or equivalent experience. Training certification as a network engineer in lieu of experience is acceptable.

Network Engineer — Level I

A mid-level consultant with expertise in various communications and network areas, to be specially versed in industry and Government standard strategies such as X.25, X.400, X.500, SNA, TCP/IP, GOSIP, etc., as well as PC-based LANs. This specialist shall have comprehensive knowledge of different network topologies, particularly Ethernet and Token Ring and have experience with network installation, configuration, and maintenance. Skill set shall include hands-on experience with various Network Operating Systems (NOS) and "Open" operating systems (such as Unix), solid methodologies for network configuration and maintenance such as wiring design, network simulation, load analysis, implementation and bench marking. This specialist shall possess the ability to conduct a project through post-installation issues such as file structure design, security features, data redundancy and integrity, printer configurations, Email configuration, and data recovery.

Position requires a High School Diploma plus two years of a technical electronics course, A Plus certification, and a minimum of two (2) years of related experience.

Network Engineer — Level II

An advanced consultant with multi-protocol and multi-topology LAN/WAN expertise. Skill set will include experience in network analysis, design, simulation, implementation and support. This consultant will have

comprehensive experience of networking from wiring through user configuration. This specialist will also have an in-depth understanding of communications and networking protocols and strategies such as asynchronous, IEEE 802.x, X.25, X.400, X.500, SDLC/HDLC, SPX/IPX, ISDN, ATM, TCP/IP, SNA, OSI, GOSIP, etc. Expertise also in WAN protocols (e.g. X.25, SDLC, ISDN, frame relay, ATM, etc.), familiarity with “Open” operating systems such as Unix, OSF1, Windows NT, etc., hands-on with bridges and routers, varied cable plants, wiring levels, hubs, and communications gateways.

Position requires a High School Diploma plus two years of a technical electronics course, A Plus certification, a minimum of three (3) years of related experience, and applicable vendor certifications.

Network Engineer — Level III

An advanced consultant with multi-protocol and multi-topology LAN/WAN expertise. A high-level network engineer with experience in systems analysis and design, software systems life-cycle development, systems implementation, configuration and performance analysis. Skill set will include experience in network analysis, design, simulation, implementation and support. This consultant will have comprehensive experience of networking from wiring through user configuration. This specialist will also have in-depth understanding of communications and networking protocols and strategies such as asynchronous, IEEE 802.x, X.25, X.400, X.500, SDLC/HDLC, SPX/IPX, ISDN, ATM, TCP/IP, SNA, OSI, GOSIP, etc. Expertise also in WAN protocols (e.g. X.25, SDLC, ISDN, frame relay, ATM, etc.), Network Operating System, (such as Novell Net Ware, Windows NT, etc.), familiarity with “Open” operating systems such as Unix, OSF1, DOS/Windows, NT, etc., hands-on with bridges and routers, varied cable plants, wiring levels, hubs, and communications gateways.

Position requires an Associate Degree in Computer Science, Business, or an equivalent technical experience; A Plus certification; a minimum of three (3) years of related experience; and applicable vendor certifications.

Network Engineer — Level IV

An advanced consultant with multi-protocol and multi-topology LAN/WAN expertise. This consultant will have hands-on experience in system and software engineering in multiple operating systems and network environments. A high-level network engineer with experience in systems analysis and design, software systems life-cycle development, systems implementation, configuration and performance analysis. Skill set will include experience in network analysis, design, simulation, implementation and support. This consultant will have comprehensive experience of networking from wiring through user configuration. This specialist will also have an in-depth understanding of communications and networking protocols and strategies such as asynchronous, IEEE 802.x, X.25, X.400, X.500, SDLC/HDLC, SPX/IPX, ISDN, ATM, TCP/IP, SNA, OSI, GOSIP, etc. Expertise also in WAN protocols (e.g. X.25, SDLC, ISDN, frame relay, ATM, etc.), Network Operating System, (such as Novell Net Ware, Windows NT, etc.), hands-on with bridges and routers, varied cable plants, wiring levels, hubs, and communications gateways.

Position requires a Bachelor Degree in Computer Science, Business, or an equivalent technical experience; A Plus certification; a minimum of four (4) years of related experience; and applicable vendor certifications.

Network Installation Technician — Level I

Monitor and facilitate the maintenance and control of the access network database; schedule and control the work spaces for secure access by authorized personnel; maintain user accounts by adding new users, deleting departing users, correcting user access problems and assigning rights and privileges. Analyze personal computer problems such as memory allocation and system lockup problems and making necessary corrections. Create network print queues, servers and install. Perform ADP secure systems backups on a periodic basis; diagnose network access problems and correct. Assist in the installation, assembly, repair, upgrade and maintenance of LAN hardware and software components. Maintain and establish a filing system for tracking and inventory control of hardware and software systems and equipment. Comply with hardware and software systems standards and procedures. Maintain liaison with outside hardware and software vendors for system upgrades and maintenance. Provide technical assistance and informal training in implementing network programs based on user requirements.

Requires Vocational Technical training beyond high school and one year of job-related experience. Requires certification as a certified network engineer. Good communications and analytical skills; demonstrated working knowledge of computer systems and integrated software application programs. Position requires the ability to investigate, troubleshoot, and design solutions to problems in operational hardware and software.

Network Installation Technician — Level II

Organizes and directs network installations on site surveys. Assesses and documents current site network configuration and user requirements. Designs and optimizes network topologies. Directs and leads preparation of engineering plans and site installation Technical Design Packages. Develops installation schedules. Mobilizes network installation team. Directs and leads preparation of drawings documenting configuration changes at each site. Prepares site installation and test reports. Coordinates post installation operations and maintenance support.

Minimum education requirement is a high school diploma. This position requires a minimum of nine years experience of which at least five years must be specialized. Specialized experience includes: supervision of installation technicians; analysis, design, and installation of local and wide area nets; and analysis and installation of communication systems. Familiar with engineering documentation, network configurations and topologies, X.25, TCP/IP, Frame Relay, Bridges, and Routers. General experience includes increasing responsibilities in technical management. With an Associate's Degree: eight years general experience of which at least four years must be specialized experience is required. With a Bachelor's Degree: six years general experience of which at least three years must be specialized experience is required.

Principal Information Engineer

Eight (8) years of progressive experience in computer systems development including five (5) years experience in data design and conversion. Conceptualizes, designs, develops, and fields information systems and applications that capitalize upon information sharing as a means to gain process efficiency. Focuses on the conversion of data into information and the enterprise-wide application of that information.

Master's Degree in Computer Science, Information Systems, or equivalent degree. A Bachelor's degree and one (1) additional year of experience may be substituted for the Master's degree.

Program Director

Fifteen (15) years of progressive experience in computer systems development including six (7) years experience in project management with four (4) years of experience managing multidisciplinary efforts similar to this procurement.

Serves as liaison between Contractor personnel and the Contracting Officer's Technical Representative (COTR) with overall responsibility for administrative matters. Organizes task teams. Reviews technical approaches and project deliverables to ensure compliance with proper methodologies, standards and procedures. Ensures quality and timeliness of all products and services.

Bachelors' degree in computer science, management information, engineering, statistics or a related discipline; advanced degree highly desirable.

Project Manager

Provides supervisory, technical and administrative direction for personnel under a specific task order. Develops overall project plans and budgets. Develops budget for project and overall operating plans. Supervises specific project operations utilizing technical experience pertinent to contract. Manages all areas of contract site operations.

Position requires a Bachelor Degree in Computer Science, Information Systems, Business, or an equivalent of eight (8) years general experience with five (5) years of specialized experience.

Senior Program Architect

Ten (10) years experience in system development including six (6) years experience in system design with three (3) years experience in design of system architectures.

Analyzes and assesses functional requirements and system specifications and translates them into a comprehensive system architecture. Identifies potential problem areas that threaten system performance and recommends practical solutions to eliminate these. Adjusts the architecture as necessary to meet changing program needs. Supervises the architecture team. Chairs or facilitates meetings and panels to review the system under development. Prepares briefings and technical reports for the system program manager. Communicates about technical issues with non-technical customers.

Master's Degree in Computer Science, Information Systems, or equivalent degree. A Bachelor's degree and one (1) additional year of experience may be substituted for the Master's degree.

Senior Technical Advisor

Twelve (12) years of progressive experience in computer systems development including six (6) years experience in system design.

Consults with technical managers to support project. Reviews project architectural planning and design; provides insight into potential risk and methods to mitigate same. Focuses technology and practice on the requirements of the current system activity. Maintains supervisory role to ensure high degree of quality assurance and compliance with system requirements.

Master's degree in computer science, management information, engineering, statistics or a related discipline; advanced degree highly desirable. A Bachelor's degree and one (1) additional year of experience may be substituted for the Master's degree.

System Administrator

Supervises and manages the daily activities of configuration and operation of business systems which may be mainframe, mini, or client/server based. Optimizes system operation and resource utilization, and performs system capacity analysis and planning. Provides assistance to users in accessing and using business systems.

A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related discipline. This position requires a minimum of four years experience, of which at least three years must be specialized experience in administrating open systems-compliant systems. General experience includes operations experience on a large-scale computer system or a multi-server local area network. With six years general experience, a High School Diploma or GED is required.

Systems Engineer — Level I

A PC integration specialist with complete knowledge and experience in PC hardware and software integration and configuration. Skill set includes expertise in installing, configuring, and maintaining user workstations running MS-DOS, Windows, and related software (including LAN-based versions). This specialist shall also possess LAN configuration and maintenance skills. An example of a duty to perform by a Level I SE would be upgrading MS-DOS 5.0 to 6.0.

Position requires a High School Diploma plus two years of a technical electronics course, A Plus certification, and a minimum of two (2) years of related experience.

Systems Engineer — Level II

An experienced system engineer with technical focus on client solutions implementation. This SE shall have experience in understanding client requirements and implementing systems and software solutions according to

specifications. This SE shall also possess the analysis and presentation skills necessary to enhance any systems and software design to be implemented for solving a client's needs. This SE shall have "Open" systems experience, programming skills, and solid end-user training and problem solving techniques.

Position requires a High School Diploma plus two years of a technical electronics course, A Plus certification, a minimum of three (3) years of related experience, and applicable vendor certifications.

Systems Engineer — Level III

A high-level system engineer with experience in systems analysis and design, software systems life-cycle development, systems implementation, configuration and performance analysis. This consultant shall have proven team and technical leadership abilities for system and software projects.

Skill set shall include systems analysis, end-user requirements analysis, system and software design, leading-edge technology experience in "Open" systems and software platforms including performance analysis tools, database analysis and design, programming techniques such as object-oriented and GUI development, and interoperability strategy including integration with legacy systems. Comprehensive knowledge of one or more operating system environments.

Position requires a Bachelor Degree or equivalent experience and application related training certificate; a two-year technical electronics certificate or equivalent; A Plus certification; a minimum of five (5) years of specialized experience; and applicable vendor certifications.

Systems Engineer — Level IV

A senior system/software engineering consultant with expertise in client requirement analysis, capacity planning, projects leadership, project design, concept presentation, and project implementation. Skill set shall include full life-cycle development, technical solutions meeting client requirements, polished communication skills, and solid project leadership. This consultant will have hands-on experience in system and software engineering in multiple operating systems and network environments. Other critical skills include systems and database migration, including integration strategies and successful experience implementing these concepts with client legacy systems. Comprehensive knowledge of one or more operating system environments.

Position requires a Bachelor Degree or equivalent experience and application related training certificate; a two-year technical electronics certificate or equivalent; A Plus certification; a minimum of six (6) years of specialized experience; and applicable vendor certifications.

System Operator

Monitors and supports computer processing. Coordinates input, output, and file media. Distributes output and controls computer operation that may be mainframe, mini, or client/server based. An Associate's Degree in Computer Science, Information Systems, Engineering, Business, or other related discipline is required. This position requires a minimum of three years experience, of which at least two years must be specialized experience operating a large-scale computer system or a multi-server local area network. Must demonstrate sufficient knowledge of programming to understand how programs use computer hardware.

With a Bachelor's Degree (in the fields described above): two years general experience of which at least one year must be specialized experience is required. With five years general experience, only a High School Diploma or GED is required.

CRV, Inc. — Pricing

Position	Rate per hour
Applications Support Specialist	\$48.50
Hardware Installation Technician — Level I	\$31.10
Hardware Installation Technician — Level II	\$40.24
Help Desk Manager	\$51.42
Help Desk Specialist	\$34.20
Network Administrator	\$46.95
Network Engineer — Level I	\$32.40
Network Engineer — Level II	\$34.56
Network Engineer — Level III	\$36.74
Network Engineer — Level IV	\$38.89
Network Installation Technician — Level I	\$35.77
Network Installation Technician — Level II	\$55.89
Principal Information Engineer	\$191.92
Program Director	\$287.88
Project Manager	\$44.57
Senior Program Architect	\$215.91
Senior Technical Advisor	\$239.90
System Administrator	\$53.65
System Engineer — Level I	\$37.46
System Engineer — Level II	\$39.96
System Engineer — Level III	\$42.47
System Engineer — Level IV	\$43.97
System Operator	\$33.53

USA Commitment To Promote Small Business Participation Procurement Programs

PREAMBLE

CRV, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Mr. Gilbert Garcia, President
210/828-8552 by phone
210/828-5042 by fax,
gilgarcia@crvinc.com by email

Best Value Blanket Purchase Agreement Federal Supply Schedule

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and CRV, Inc. (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract GS-35F-0637K.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity

Date

Contractor

Date

BPA NUMBER _____

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number GS-35K-0637K, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

Basic Guidelines for Using “Contractor Team Arrangements”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.