General Services Administration  
Federal Supply Service  
Authorized Federal Supply Schedule Catalog/Price List

**Schedule:** Multiple Award Schedule (MAS)

**Contract Number:** GS-35F-0644Y  
**Contract Period:** Sept. 25, 2012 – Sept. 24, 2027  
**Pricelist Version:** PO-0034 dated Sept. 25, 2022  
**UEI:** KAHAY47HK3Z3  
**NAICS:** 541519  
**Business Size:** 8(a) American Indian Owned, Native American Owned, Small Disadvantaged Business

**Web Address:** [https://www.TTG-IT.com/](https://www.TTG-IT.com/)

<table>
<thead>
<tr>
<th>SIN</th>
<th>Description</th>
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<tr>
<td>OLM/RC</td>
<td>Order-Level Materials (OLMs)</td>
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<tr>
<td>54151S</td>
<td>IT Professional Services</td>
</tr>
<tr>
<td>D301</td>
<td>IT Facility Operation and Maintenance</td>
</tr>
<tr>
<td>D302</td>
<td>IT Systems Development Services</td>
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<tr>
<td>D306</td>
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<td>D307</td>
<td>Automated Information Systems Design and Integration Services</td>
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<tr>
<td>D316</td>
<td>IT Network Management Services</td>
</tr>
<tr>
<td>D399</td>
<td>Other IT Services, Not elsewhere classified</td>
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</table>

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**Note:**
1. All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

2. Offerors and Agencies are advised that the Group – Information Technology Schedule is **not** to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

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Technology Trends Group  
2121 North 15th Street, Suite 300  
Arlington, VA 22201

Kris R. Kurrus  
LLC Manager & Director, Integration Services

**PHONE:**  
571-388-5688

**FAX:**  
703-247-2180

**EMAIL:**  
Kris.kurrus@chickasaw.com

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.
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About TTG

TRUSTED EXPERTS IN IT INFRASTRUCTURE AND TELECOM OPERATIONS

At Technology Trends Group (TTG), our insights in telephony and networking also include deep expertise in the many operational functions that support these two disciplines, such as RFP preparation, proposal review, telecommunications billing analysis and more.

Our experienced managerial and technical staff includes a diverse array of subject matter experts, with decades of experience serving clients in the public and private sectors. Their unique skill set allows us to provide customers with a combination of strategic planning, project management and logistics to support the installation of new technologies or upgrading of existing IT resources.

To learn more about how we can help you address your telephony and networking challenges, please contact us.

WE HELP YOU MAXIMIZE RETURN ON TECHNOLOGY INVESTMENT

Since 1997, Technology Trends Group (TTG) has been helping public and private sector clients increase the impact and resiliency of their technology.

Our specialists in Contact Centers, Telephony, Cable Plant Design, Data Center Planning and other technology disciplines know the right questions to ask — and the right processes to implement. These are some of the many ways we help ensure that our clients have exactly the technology they need, installed and configured correctly.

To learn how we can help your organization maximize its return on technology investment, please contact us.

SERVICES

CONTACT CENTERS

We help clients maximize the benefits Contact Centers can deliver through Strategic Business Planning, New Systems Evaluation and Selection, Design and Implementation, and Strategic Operational Assessment. More...

CABLE PLANT DESIGN

Our Cable Plant Design practice helps you minimize downtime by creating a physical cable plant infrastructure that works not just today or next year, but for the length of your lease. More...

VOICE SYSTEMS

Through our highly focused auditing services, we’ll help you simplify your telephony structure — and save money. More...

IT PROJECT MANAGEMENT

We are experts at overseeing even the most complex projects, including office relocation, conversion to VoIP, and migration of data to the Cloud. More...

NETWORK SOLUTIONS

We’re highly skilled at helping your organization design and modify your network to ensure continuous operations while it evolves to meet the changing needs of your users. More...

DATA CENTERS

We have years of experience assessing data center facilities and making recommendations to improve their reliability, performance, and storage capacity. More...
1a. Table of Awarded Special Item Numbers (SINs):
   OLM, OLM/RC – Order Level Materials (OLMs)
   54151S – IT Professional Services

1b. Identification of the lowest priced model number and lowest unit price for each SIN:
   See Exhibit A.

1c. Description of All Labor Categories:
   See Exhibit B.

2. Maximum order:
   OLM, OLM/RC – $250,000
   54151S – $500,000

3. Minimum order:
   $100.00

4. Geographic coverage (delivery area):
   Domestic Delivery Only (the 48 contiguous states, D.C., Hawaii, Alaska, and US Territories). Domestic Delivery also includes a port of consolidation point, within the aforementioned areas, for orders received from overseas activities.

5. Point(s) of production (city, county, and State or foreign country).
   Technology Trends Group, LLC (TTG)
   2121 North 15th St., Suite 300
   Arlington, VA 22201

6. Discount from list prices or statement of net price.
   Prices are listed as GSA Net. Discount deducted and IFF included.

7. Quantity Discounts:
   None

8. Prompt payment terms:
   Net 30 Days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions."

9. Foreign Items (list items by country of origin):
   Not Applicable

10a. Time of Delivery: (Contractor insert number of days.)
   Technology Trends Group, LLC (TTG) will adhere to the delivery schedule stipulated in each delivery order and/or delivery order amendment.

10b. Expedited Delivery:
   See Urgent Requirements (10d) below.

10c. Overnight and 2-day delivery:
   See Urgent Requirements (10d) below.

10d. Urgent Requirements:
   When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing). If the Contractor offers an accelerated delivery time acceptable to the ordering activity, and order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

11. F.O.B. point(s):
   Destination, Point of Exportation

12a. Ordering address(es):
   Technology Trends Group, LLC (TTG)
   2121 North 15th St., Suite 300
   Arlington, VA 22201

12b. Ordering procedures:
   For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es):
   Technology Trends Group, LLC (TTG)
   2121 North 15th St., Suite 300
   Arlington, VA 22201

14. Warranty provision:
   Not Applicable

15. Export packing charges, if applicable:
   Not Applicable

16. Terms and conditions of rental, maintenance, and repair (if applicable):
   Not Applicable
17. Terms and conditions of installation (if applicable):
   Not Applicable

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable).
   Not Applicable

18b. Terms and conditions for any other services (if applicable).
   Not Applicable

19. List of service and distribution points (if applicable).
   Technology Trends Group, LLC (TTG)
   2121 North 15th St., Suite 300
   Arlington, VA 22201

20. List of participating dealers (if applicable).
   Not Applicable

21. Preventive maintenance (if applicable).
   Not Applicable

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).
   Not Applicable

22b. Section 508 compliance for EIT:
   Not Applicable

23. Unique Entity Identifier (UEI)
   KAHAY47HK3Z3

24. Notification regarding registration in System for Award Management (SAM) database.
   Contractor has an Active Registration in the SAM database.
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</table>
Exhibit B: Labor Category Descriptions

JUNIOR IT COMMUNICATIONS SUPPORT SPECIALIST

Functional Responsibility: The Junior IT Communications Support Specialist is very knowledgeable in all aspects of telecommunications and is able to fully support other Specialists and Consultants in the field. The Junior IT Communications Specialist also demonstrates good oral and written communication skills; provides highly technical and specialized guidance and solutions to complex telecommunication problems; performs elaborate analysis and studies with assistance; prepares reports and supports on the execution of presentations to management; and able to work a member of a team.

Minimum Education: Associate degree in telecommunications or related field.

Minimum Experience: 3 years of experience in telecommunications or related field.

IT COMMUNICATIONS SUPPORT SPECIALIST

Functional Responsibility: The IT communications Support Specialist is very knowledgeable in all aspects of telecommunications and is able to fully support other Specialists and Consultants in the field. The IT Communications Specialist also demonstrates good oral and written communication skills; provides highly technical and specialized guidance and solutions to complex telecommunications problems; performs elaborate analysis and studies with assistance; prepares reports and supports on the execution of presentations to management; and able to work a member of a team.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 4 years of experience in telecommunications or related field.

SENIOR IT COMMUNICATIONS SPECIALIST

Functional Responsibility: The Senior IT Communications Specialist is very knowledgeable in all aspects of telecommunications and may support other consultants. The Senior IT Communications Specialist also demonstrates good oral and written communications skills; provides highly technical and specialized guidance and solutions to complex telecommunication problems; performs elaborate analysis and studies; prepares reports and gives presentations to management; and able to work independently or as a member of a team.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

SENIOR IT COMMUNICATIONS CONSULTANT

Functional Responsibility: The Senior IT Communications Consultant is very knowledgeable in all aspects of telecommunications and has more experience and responsibilities than all levels of the IT Communications Specialists and Support Specialists. The Senior IT Communications Consultant also demonstrates excellent oral and written communications skills; provides highly technical and specialized guidance and solutions to complex telecommunication problems; performs elaborate analysis and studies; prepares reports and gives presentations to management; and able to work independently or as a member of a team.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 7 years of experience in telecommunications or related field.

SENIOR TECHNICAL WRITER
Functional Responsibility: The Senior Technical Writer has experience with document editing, document structure, desktop publishing, automated work processing, and writing for technical and non-technical audiences in the telecommunications field. Also has the knowledge and ability to interpret engineering and maintenance drawings, and operational procedures, and to absorb and synthesize large quantities of telecommunications-related information. The Senior Technical Writer also gathers, analyzes, and composes special reports, or any other deliverables and documents; conducts research and ensures the use of proper technical terminology; translates technical information into clear and concise documents to be used by technical and non-technical personnel.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

IT PROJECT MANAGER

Functional Responsibility: The Project Manager plans and directs highly technical projects, involving all aspects of information resources managements with a strong emphasis on telecommunications. The Project Manager also directs completion of tasks within estimated timeframes and budget restraints; schedules and assigns duties to subordinates; interfaces with client management teams; reports in writing and orally to client management; must be capable of negotiating and making binding decisions for the client.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 8 years of experience in telecommunications or related field.

IT CONSULTANT

Functional Responsibility: The Consultant is very knowledgeable in all aspects of telecommunications and demonstrates excellent oral and written communications skills; provides highly technical and specialized guidance and solutions to complex Telecommunications problems; performs elaborate analysis and studies; prepares reports and gives presentations to management; and able to work independently or as a member of a team.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 6 years of experience in telecommunications or related field.

SENIOR IT CONSULTANT

Functional Responsibility: The Senior Consultant is very knowledgeable in all aspects of telecommunications and demonstrates excellent oral and written communications skills; provides highly technical and specialized guidance and solutions to complex Telecommunications problems; performs elaborate analysis and studies; prepares reports and gives presentations to management; able to and able to work independently or as a member of a team.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 8 years of experience in telecommunications or related field.

SUBJECT MATTER EXPERT (SME) – CALL CENTER/CONTACT CENTER PRACTICE LEAD

Functional Responsibility: The Call/Contact Center Practice Lead is very knowledgeable in all aspects of contact center technology and demonstrates excellent oral and written communications skills; is able to align operational requirements with technology, provides highly technical and specialized guidance and solutions to complex contact center problems; performs elaborate analysis and studies; prepares reports and gives presentations to
management; and able to work independently or as the leader of a team. The Call Center/Contact Center Practice Lead has experience as management experience to lead a team.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 10 years of experience in telecommunications or related field.

**SUBJECT MATTER EXPERT (SME) – CALL CENTER/CONTACT CENTER SPECIALIST**

Functional Responsibility: The Call/Contact Center Specialist is knowledgeable in all aspects of contact center technology and demonstrates excellent oral and written communications skills; is able to align operational requirements with technology, provides technical and specialized guidance and solutions to complex contact center problems; performs analysis and studies; prepares reports; and is able to work independently or as a member of a team.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

**SUBJECT MATTER EXPERT (SME) – SENIOR CONTACT CENTER CONSULTANT**

Functional Responsibility: The Senior Contact Center Consultant is knowledgeable in all aspects of contact center technology and demonstrates excellent oral and written communications skills; is able to align operational requirements with technology, provides technical and specialized guidance and solutions to complex contact center problems; performs analysis and studies; prepares reports; and is able to work independently or as a member of a team.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

**PROJECT MANAGER 1**

Functional Responsibility: Diagnose and resolve problems in response to customer reported incidents; Research, evaluate, and provide feedback on problematic trends and patterns in client support requirements; Develop and maintain problem tracking and resolution; Develop and manage client service performance requirements; Ensure the rigorous application of information security/information assurance policies, principles, and practices in the delivery of client support services.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 3 years of experience in telecommunications or related field.

**PROJECT MANAGER 2**

Functional Responsibility: Diagnose and resolve problems in response to customer reported incidents; Research, evaluate, and provide feedback on problematic trends and patterns in client support requirements; Develop and maintain problem tracking and resolution; Develop and manage client service performance requirements; Ensure the rigorous application of information security/information assurance policies, principles, and practices in the delivery of client support services.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

**BUSINESS ANALYST 2**
Functional Responsibility: Reviews, analyzes, and evaluates business IT systems and user needs. Formulates systems to parallel overall business strategies. Writes detailed description of user needs, program functions, and steps required to develop or modify computer programs. Familiar with related computer software/programs used to perform job functions. Relies on experience and judgment to plan and accomplish goals. Performs a variety of complicated tasks. May lead and direct the work of others.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

**IT DEVELOPER 2**

Functional Responsibility: Responsible for computer programming and system design and for developing and maintaining websites, databases and project tracking systems. Provides technical guidance to the IT Team in performance of the work and reviews the quality of work. Responsible for computer programming and system design and for developing and maintaining websites, databases and project tracking systems.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

**PROGRAM MANAGER**

Functional Responsibility: Primary point of contact for project management activities to ensure successful execution of program cost schedule, performance goals, and perform risk management activities. Plan, direct, or coordinate project activities. Provides input to contract and government management to identify program costs, level of effort of labor, hardware/software, and other program costs prioritized to project risks. Manage program results, major milestones and reports to the government program objectives, status, milestone schedule. Has authority over personnel actions.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

**SUBJECT MATTER EXPERT I**

Functional Responsibility: Manages and establishes budget, business plan, and financial policies for IT function. Supervises accounting personnel. Requires a bachelor’s degree. Manages subordinate staff in the day-to-day performance of their jobs. True first level manager. Ensures that project/department milestones/goals are met and adhering to approved budgets. Has full authority for personnel actions. Extensive knowledge of department processes.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

**SUBJECT MATTER EXPERT II**

Functional Responsibility: Manages and establishes budget, business plan, and financial policies for IT function. Supervises accounting personnel. Requires a bachelor’s degree. Manages subordinate staff in the day-to-day performance of their jobs. True first level manager. Ensures that project/department milestones/goals are met and adhering to approved budgets. Has full authority for personnel actions. Extensive knowledge of department processes.

Minimum Education: BS in telecommunications or related field.
Minimum Experience: 6 years of experience in telecommunications or related field.

**SUBJECT MATTER EXPERT III**

Functional Responsibility: Manages and establishes budget, business plan, and financial policies for IT function. Supervises accounting personnel. Requires a bachelor’s degree. Manages subordinate staff in the day-to-day performance of their jobs. True first level manager. Ensures that project/department milestones/goals are met and adhering to approved budgets. Has full authority for personnel actions. Extensive knowledge of department processes.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 7 years of experience in telecommunications or related field.

**SUBJECT MATTER EXPERT IV**

Functional Responsibility: Manages and establishes budget, business plan, and financial policies for IT function. Supervises accounting personnel. Requires a bachelor’s degree. Manages subordinate staff in the day-to-day performance of their jobs. True first level manager. Ensures that project/department milestones/goals are met and adhering to approved budgets. Has full authority for personnel actions. Extensive knowledge of department processes.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 8 years of experience in telecommunications or related field.

**AV/VIDEO CONFERENCING ENGINEER**

Functional Responsibility: Provides support and services in the AV/Video Engineering Team, supporting an agency organization with video teleconferencing services. Resolves system operational problems by troubleshooting and performing fault isolation. Acts as equipment custodian and performs inventory asset management and accountability functions. Provides life cycle refresh projections for AV/VTC infrastructure and AV equipment build-out projects. Conducts site surveys to establish AV/VTC systems and equipment customer requirements. Provides on-site support primarily at main customer site location; provides occasional site support and/or local travel as needed. Performs other tasks as assigned and demonstrating proficiency, accuracy, and attention to detail in assigned duties.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

**SR. TELECOM SPEC II LEVEL 1**

Functional Responsibility: Provides technical direction and engineering knowledge for communications activities including planning and maintaining large communications networks. Develops, operates, and maintains voice, wireless, video, and data communications systems. Provides engineering or analytical tasks and activities associated with one or more technical areas within the communications function.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

**SR. TELECOM SPECIALIST II**
Functional Responsibility: Provides technical direction and engineering knowledge for communications activities including planning and maintaining large communications networks. Develops, operates, and maintains voice, wireless, video, and data communications systems. Provides complex engineering or analytical tasks and activities associated with one or more technical areas within the communications function.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 6 years of experience in telecommunications or related field.

TELECOM SUPERVISOR/PROJECT MANAGER

Functional Responsibility: Responsible for the coordination and completion of projects and tasks. Oversees all aspects of the assigned area of responsibility. Sets deadlines, assigns work, and monitors, summarizes and reports progress. Prepares reports for upper management regarding task order status. Position requires familiarity with the assigned subject matter area concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a wide range of work and management tasks. Supervises and directs the work of others. Administers personnel functions including candidate interviews, project staff hiring, review and approval of job descriptions, selection, and placement of personnel, conduct of performance evaluations, and recommending salary adjustments.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

TELECOM CONSULTANT

Functional Responsibility: The Telecom Consultant is very knowledgeable in all aspects of telecommunications and demonstrates excellent oral and written communications skills; provides highly technical and specialized guidance and solutions to complex Telecommunications problems; performs elaborate analysis and studies; prepares reports and gives presentations to management; and able to work independently or as a member of a team.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.

AUTO CAD DESIGNER

Functional Responsibility: The visual depiction in drafting and drawing of cable plant infrastructure and other associated telecommunications infrastructure or similar systems. Will be required to work with the Project Manager on projects. Proficient with Microsoft WORD and Excel as well as any required AutoCad system required for the project.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 3 years of experience in telecommunications or related field.

RCDD SENIOR ENGINEER

Functional Responsibility: The Registered Communications Distribution Designer evaluates systems and equipment, develops, and analyzes requirements, performing studies, analyzes cost estimates and prepares documents. Must possess a current RCDD certificate from BICSI.

Minimum Education: BS in telecommunications or related field.

Minimum Experience: 5 years of experience in telecommunications or related field.
SENIOR TELECOM CONSULTANT

Functional Responsibility: The Senior Telecom Consultant is very knowledgeable in all aspects of telecommunications and demonstrates excellent oral and written communications skills; provides highly technical and specialized guidance and solutions to complex Telecommunications problems; performs elaborate analysis and studies; prepares reports and gives presentations to management; and able to work independently or as a member of a team.

Minimum Education: BS in telecommunications or related field.
Minimum Experience: 7 years of experience in telecommunications or related field.

PROJECT MANAGER 2 LEAD

Functional Responsibility: Responsible for the coordination and completion of projects and tasks. Oversees all aspects of the assigned area of responsibility. Sets deadlines, assigns work, and monitors, summarizes and reports progress. Prepares reports for upper management regarding task order status. Position requires familiarity with the assigned subject matter area concepts, practices, and procedures. Relies on experience and judgment to plan and accomplish goals. Performs a wide range of work and management tasks. Supervises and directs the work of others. Administers personnel functions including candidate interviews, project staff hiring, review and approval of job descriptions, selection, and placement of personnel, conduct of performance evaluations, and recommending salary adjustments.

Minimum Education: BS in telecommunications or related field.
Minimum Experience: 6 years of experience in telecommunications or related field.

PROJECT COORDINATOR

Functional Responsibility: Works closely with the project team to perform IT and administrative functions as needed. Has the ability to prepare reports, briefings and other communication based on information gathered for presentation.

Minimum Education: BS in telecommunications or related field.
Minimum Experience: 5 years of experience in telecommunications or related field.

CONSULTANT/RCDD

Functional Responsibility: The Registered Communications Distribution Designer Consultant is very knowledgeable in all aspects of telecommunications and demonstrates excellent oral and written communications skills; provides highly technical and specialized guidance and solutions to complex Telecommunications problems; performs elaborate analysis and studies; prepares reports and gives presentations to management; and able to work independently or as a member of a team. Must posses a current RCDD certificate from BICSI.

Minimum Education: BS in telecommunications or related field.
Minimum Experience: 6 years of experience in telecommunications or related field.

EXECL LEAD/SENIOR CONSULTANT

Functional Responsibility: Researches and implements strategic technology solutions; plans, monitors, and appraises job results; initiates, coordinates, and enforces systems, policies, and procedures; coaches, and counsels employees; maintains proper staffing levels by recruiting, selecting, orienting, and training employees.
Minimum Education: BS in telecommunications or related field.
Minimum Experience: 7 years of experience in telecommunications or related field.

SENIOR CONSULTANT

Functional Responsibility: Provides support on multiple environmental, managerial, organizational, logistical, and technological consulting projects or a single, large, complex project. Researches and evaluates emerging business process re-engineering methods and briefs client management. Possess demonstrated knowledge, experience, and ability in the development of solutions, recommendations, or outcomes across multiple complex tasks and/or organizations. Evaluates options in the context of project objectives and contributes to the implementation of strategic direction.

Minimum Education: BS in telecommunications or related field.
Minimum Experience: 7 years of experience in telecommunications or related field.

EXPERIENCE & DEGREE SUBSTITUTION EQUIVALENCIES FOR ALL LABOR CATEGORIES

Experience exceeding the minimum shown may be substituted for education. Likewise, education exceeding the minimum shown may be substituted for experience.

<table>
<thead>
<tr>
<th>Degree</th>
<th>Substituted Experience</th>
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<tbody>
<tr>
<td>Associates</td>
<td>Can be substituted for a High School Diploma and 2 additional years’ relevant experience</td>
</tr>
<tr>
<td>Bachelors</td>
<td>Can be substituted for an Associates Degree and 2 additional years’ relevant experience; or a High School Diploma and 4 additional years’ relevant experience</td>
</tr>
<tr>
<td>Masters</td>
<td>Can be substituted for a Bachelors Degree and 2 additional years’ relevant experience; or an Associates Degree and 4 additional years’ relevant experience; or a High School Diploma and 6 additional years’ relevant experience</td>
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<tr>
<td>PhD</td>
<td>Can be substituted for a Masters Degree and 2 additional years’ relevant experience; or a Bachelors Degree and 4 additional years’ relevant experience; or an Associates Degree and 6 additional years’ relevant experience; or a High School Diploma and 8 additional years’ relevant experience</td>
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