General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Pricelist
On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSAAdvantage®, a menu-driven database system. The INTERNET address for GSAAdvantage® is: GSAAdvantage.gov.

Multiple Award Schedule (MAS)
Category F, Information Technology (IT)
Subcategory F06, IT Training, FSC/PSC U012

Contract: GS-35F-0653T
For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

Current through Modification: A821, Dated July 10, 2020

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New York, NY 10018-6544
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Contact for Contract Administration: Monica Cummings
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Business Size: Small Business
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<th>Section</th>
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<td>10-11</td>
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</tbody>
</table>
1. CUSTOMER INFORMATION

1. SPECIAL ITEM NUMBERS (SINS)
   a. Table of awarded Special Item Numbers (SINs)

<table>
<thead>
<tr>
<th>SIN</th>
<th>Products/Services</th>
<th>FSC Class/FPDS Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>611420, 611420-RC, STLOC</td>
<td>IT Training</td>
<td>U012, ADP Software, Equipment, and Telecommunications Training</td>
</tr>
<tr>
<td>OLM, OLM-RC, STLOC</td>
<td>Order-level Materials</td>
<td></td>
</tr>
</tbody>
</table>

   b. Prices shown in the pricelist are net.
   c. Descriptions of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who are perform services are not applicable.

2. MAXIMUM ORDER
   a. The Maximum Order value for the following Special Item Numbers (SINs) is $250,000.
      611420, 611420-RC, STLOC, IT Training
      OLM, OLM-RC, STLOC, Order-level Materials

3. MINIMUM ORDER
   a. The minimum dollar value of orders to be issued is $100.

4. GEOGRAPHIC SCOPE OF CONTRACT
   *Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

   *Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

   The Geographic Scope of Contract is domestic delivery only.

5. POINT OF PRODUCTION
   NetCom Learning
   519 8th Avenue, 2nd Floor
   New York, NY 10018-6544
6. **DISCOUNTS**

Prices shown are NET Prices; Basic Discounts have been deducted.

7. **QUANTITY DISCOUNTS**
   a. Quantity -- None
   b. Dollar Volume -- None

8. **PROMPT PAYMENT TERMS**

Prompt payment: 3% - 10 days from receipt of invoice or date of acceptance, whichever is later. Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. **GOVERNMENT PURCHASE CARD**
   a. Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders.
   b. Credit cards are NOT acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

10. **FOREIGN ITEMS:** None

11. **DELIVERY SCHEDULE**
   a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>Delivery Time (Days ARO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>611420, RC, STLOC</td>
<td>As agreed upon between the contractor and Ordering Activity</td>
</tr>
</tbody>
</table>

   b. EXPEDITED DELIVERY
      As negotiated between NetCom Learning and the Ordering Activity.
   c. OVERNIGHT AND 2-DAY DELIVERY
      As negotiated between NetCom Learning and the Ordering Activity.
   d. URGENT REQUIREMENTS
      As negotiated between NetCom Learning and the Ordering Activity.

12. **FOB:** Destination

13. **ORDERING ADDRESS AND PAYMENT INFORMATION:**
   a. Agencies should address all orders to the following address:
b. Ordering Procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. PAYMENT ADDRESS

NetCom Learning
519 8th Avenue 2nd Floor
New York, NY 10018-6544

15. WARRANTY PROVISION: Contractor’s standard commercial warranty.

16. EXPORT PACKING CHARGE: Not Applicable

17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE (ANY THRESHOLDS ABOVE THE MICRO-PURCHASE LEVEL): Not Applicable

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE): Not Applicable

19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): Not Applicable

20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF APPLICABLE): Not Applicable

20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): Not Applicable

21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): Not Applicable

22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): Not Applicable
23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** Not Applicable

24a. **SPECIAL ATTRIBUTES:** None

24b. If applicable, Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services can be found at the following website address (URL):

   http://www.netcomlearning.com

   The EIT standards can be found at: www.Section508.gov/.

25. **DATA UNIVERSAL NUMBERING SYSTEM (DUNS) NUMBER:** 078843526

26. **CONTRACTOR HAS REGISTERED WITH THE SYSTEM FOR AWARD MANAGEMENT (SAM).**
2. TERMS AND CONDITIONS FOR ALL IT CONTRACTORS

1. ORGANIZATIONAL CONFLICTS OF INTEREST

   a. Definitions.

   "Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
   "Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

   An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

   b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

2. SERVICES PERFORMED

   a. All services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

   b. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

   c. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

3. TRAVEL

   Any Contractor travel required in the performance of services must comply with the Pub. L. 99-234 and FAR Part 31.205-46, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel.
4. **WARRANTY**

a. Unless otherwise specified in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

b. The Contractor's commercial guarantee/warranty shall be included in the Commercial Supplier Agreement to include Enterprise User License Agreements or Terms of Service (TOS) agreements, if applicable.

c. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
3. **SIN 611420, IT TRAINING**

1. **CANCELLATION AND RESCHEDULING**
   a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
   
   b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
   
   c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
   
   d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

2. **FOLLOW-UP SUPPORT**
   The Contractor agrees to provide each student with unlimited telephone support or online support for a period of ninety (90) days from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

3. **FORMAT AND CONTENT OF TRAINING**
   a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings, printed and copied two-sided on paper containing 30% postconsumer materials (fiber). Such documentation will become the property of the student upon completion of the training class.
   
   b. **If applicable** For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.
   
   c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.
   
   d. The Contractor shall provide the following information for each training course offered.
      
      (1) Course title
      (2) Brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training)
(3) Length of the course
(4) Mandatory and desirable prerequisites for student enrollment
(5) Minimum and maximum number of students per class
(6) Locations where the course is offered
(7) Class schedules
(8) Price (per student, per class (if applicable))

e. For those courses conducted at the ordering activity’s location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

f. For Online Training Courses, a copy of all training material must be available for electronic download by the students.

4. “NO CHARGE” TRAINING

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below.

None.
## 4. FSS MAS AUTHORIZED PRICELIST

Special Item Number 611420, Information Technology Training

<table>
<thead>
<tr>
<th>Vendor Name</th>
<th>Vendor Course #</th>
<th>NetCom Course #</th>
<th>Course Name</th>
<th>GSA Price w/IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft - Application</td>
<td>407</td>
<td>407</td>
<td>XML Introduction -Level 1</td>
<td>$361.25</td>
</tr>
<tr>
<td>Microsoft - Application</td>
<td>408</td>
<td>408</td>
<td>XML: DTD Design (Second Edition) -Level 2</td>
<td>$361.25</td>
</tr>
<tr>
<td>Microsoft - Application</td>
<td>409</td>
<td>409</td>
<td>XML: Document Object Model -Level 3</td>
<td>$361.25</td>
</tr>
<tr>
<td>Microsoft - Technical</td>
<td>84718</td>
<td>84718</td>
<td>Microsoft Windows SharePoint Services 3.0: Level 1</td>
<td>$849.15</td>
</tr>
<tr>
<td>Microsoft - Technical</td>
<td>84719</td>
<td>84719</td>
<td>Microsoft Windows SharePoint Services 3.0: Level 2</td>
<td>$849.15</td>
</tr>
<tr>
<td>Microsoft Dynamics</td>
<td>8800</td>
<td>8800</td>
<td>Corporate Lab Rental</td>
<td>$1,130.50</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPA-APPVOUC250</td>
<td>CSPA-APPVOUC250</td>
<td>Application Training Voucher 250 seats (8-hour seat of Any Application Training)</td>
<td>$40,250.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPA-APPVOUC50</td>
<td>CSPA-APPVOUC50</td>
<td>Application Training Voucher 50 seats (8-hour seat of Any Application Training)</td>
<td>$9,850.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPA-TECVOUC250</td>
<td>CSPA-TECVOUC250</td>
<td>Technical Training Voucher 250 seats (8-hour seat of Any Technical Training) -Excluding MSFT Dynamics</td>
<td>$80,750.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPA-TECVOUC50</td>
<td>CSPA-TECVOUC50</td>
<td>Technical Training Voucher 50 seats (8-hour seat of Any Technical Training) -Excluding MSFT Dynamics</td>
<td>$20,200.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPB-CISCOVOUC250</td>
<td>CSPB-CISCOVOUC250</td>
<td>Cisco® Training Voucher 250 seats (8-hour seat of Any Cisco® Training) CCNA, CCNP, CCSP, CCVP, CWLF &amp; CWLTA</td>
<td>$80,750.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPB-CISCOVOUC50</td>
<td>CSPB-CISCOVOUC50</td>
<td>Cisco® Training Voucher 50 seats (8-hour seat of Any Cisco® Training) CCNA, CCNP, CCSP, CCVP, CWLF &amp; CWLTA</td>
<td>$20,200.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPB-COMPVOCU250</td>
<td>CSPB-COMPVOCU250</td>
<td>CompTIA Training Voucher 50 seats (8-hour seat of Any CompTIA Training) A+, Net+, Security+</td>
<td>$49,250.00</td>
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<tr>
<td>NetCom</td>
<td>CSPB-COMPVOCU50</td>
<td>CSPB-COMPVOCU50</td>
<td>CompTIA Training Voucher 50 seats (8-hour seat of Any CompTIA Training) A+, Net+, Security+</td>
<td>$12,100.00</td>
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<tr>
<td>NetCom</td>
<td>CSPB-MSAPPLVOUC250</td>
<td>CSPB-MSAPPLVOUC250</td>
<td>Microsoft Applications Training Voucher 250 seats (8-hour seat of Any Microsoft Applications Training)</td>
<td>$40,250.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPB-MSAPPLVOUC50</td>
<td>CSPB-MSAPPLVOUC50</td>
<td>Microsoft Applications Training Voucher 50 seats (8-hour seat of Any Microsoft Applications Training)</td>
<td>$9,850.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPB-MSDYNVOUC250</td>
<td>CSPB-MSDYNVOUC250</td>
<td>Microsoft Dynamics Training Voucher 250 seats (8-hour seat of Any Microsoft Dynamics Training)</td>
<td>$96,500.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPB-MSDYNVOUC50</td>
<td>CSPB-MSDYNVOUC50</td>
<td>Microsoft Dynamics Training Voucher 50 seats (8-hour seat of Any Microsoft Dynamics Training)</td>
<td>$24,250.00</td>
</tr>
<tr>
<td>Vendor Name</td>
<td>Vendor Course #</td>
<td>NetCom Course #</td>
<td>Course Name</td>
<td>GSA Price w/IFF</td>
</tr>
<tr>
<td>-------------</td>
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<td>------------------------------------------------------------------------------</td>
<td>-----------------</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPB-MSTECHVOUC-250</td>
<td>CSPB-MSTECHVOUC-250</td>
<td>Microsoft Technical Training Voucher 250 seats (8-hour seat of Any Microsoft Technical Training)</td>
<td>$71,750.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPB-MSTECHVOUC-50</td>
<td>CSPB-MSTECHVOUC-50</td>
<td>Microsoft Technical Training Voucher 50 seats (8-hour seat of Any Microsoft Technical Training)</td>
<td>$17,950.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPC-CREDITS-1</td>
<td>CSPC-CREDITS-1</td>
<td>NetCom Training Credits (1.1k of retail priced training)</td>
<td>$900.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPC-CREDITS-10</td>
<td>CSPC-CREDITS-10</td>
<td>NetCom Training Credits (11k of retail priced training)</td>
<td>$9,000.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPC-CREDITS-100</td>
<td>CSPC-CREDITS-100</td>
<td>NetCom Training Credits (130k of retail priced training)</td>
<td>$90,000.00</td>
</tr>
<tr>
<td>NetCom</td>
<td>CSPC-CREDITS-25</td>
<td>CSPC-CREDITS-25</td>
<td>NetCom Training Credits (27.5k of retail priced training)</td>
<td>$22,500.00</td>
</tr>
</tbody>
</table>