



GENERAL SERVICES ADMINISTRATION  
Federal Supply Service  
Authorized Federal Supply Schedule Price List

On line access to contract ordering information, terms and conditions, up to date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov. For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Multiple Award Schedule (MAS)  
Category: Information Technology

Contract Number: GS-35F-0660M

Contract Period: July 29, 2017 – July 28, 2022

**Column Technologies, LLC**  
**10 East 22nd Street, Suite 300**  
**Lombard, IL 60148-6109**  
**Phone: 630-515-6660**  
**<https://www.columnit.com/>**

Business Size: Small Business  
Solicitation 47QSMD20R0001

## CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross reference to item descriptions and awarded price(s).

SIN	Description
511210	Software Licenses
54151	Software Maintenance Services
54151ECOM	Electronic Commerce and Subscription Services
54151S	Information Technology Professional Services
611420	Information Technology Training
OLM	Order-Level Materials (OLM)

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

**See Price List**

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided.

**See Price List**

2. Maximum order.

**\$250,000 (SINs 611420 and OLM); \$500,000 (All Other SINs)**

3. Minimum order.

**\$100**

4. Geographic coverage.

**Domestic**

5. Point(s) of production.

**Lombard, DuPage, Illinois**

6. Discount from list prices or statement of net price.

**Prices shown are NET Prices; Basic Discounts have been deducted**

7. Quantity discounts.

**None**

8. Prompt payment terms.

**1% - 15 days; Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.**

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold.

**Will Accept**

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold.

**Will Accept**

10. Foreign items.

**None**

11a. Time of delivery.

**30 Days ARO**

11b. Expedited Delivery.

**Contact Contractor**

11c. Overnight and 2 day delivery.

**Contact Contractor**

11d. Urgent Requirements.

**Contact Contractor**

12. F.O.B. point.

**Destination**

13a Ordering address.

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13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address.

**Same as company address**

15. Warranty provision.

**Standard Commercial Warranty**

16. Export packing charges.

**Not Applicable**

17. Terms and conditions of Government purchase card acceptance.

**Contact Contractor**

18. Terms and conditions of rental, maintenance, and repair.

**Not Applicable**

19. Terms and conditions of installation.

**Not Applicable**

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices.

**Not Applicable**

20a. Terms and conditions for any other services.

**Not Applicable**

21. List of service and distribution points.

**Not Applicable**

22. List of participating dealers.

**Not Applicable**

23. Preventive maintenance.

**Not Applicable**

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).

**Not Applicable**

24b. Indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/).

25. Data Universal Number System (DUNS) number.

**062528968**

26. Notification regarding registration in System for Award Management (SAM) database.

**Registered**

**COLUMN TECHNOLOGIES  
GSA MAINTENANCE AND SERVICES PRICELIST**

**SPECIAL ITEM NUMBER 54151**

Manufacturer	MFR Part #	Description	GSA Price
Column Technologies, Inc.	COL-SUPP-GS	Software maintenance for Column Manufactured Software includes changes to software that solve one or more problems and is not included with the price of the software. Software maintenance includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance is billed in advance on an annual basis.	23% of sale purchase price per annum

**SPECIAL ITEM NUMBER 611420**

Location	Course Name	Price – Per Hour
Online Training	BMC Virtual Training <a href="http://www.columnit.com/education-overview.html">http://www.columnit.com/education-overview.html</a>	\$103.00
Onsite or Virtual Training	BMC Administering Training Part 2 BMC Foundations Training Part 2 <a href="http://www.columnit.com/education-overview.html">http://www.columnit.com/education-overview.html</a>	\$103.00
Onsite or Virtual Training	ITIL Foundations <a href="http://www.columnit.com/education-overview.html">http://www.columnit.com/education-overview.html</a>	\$125.00 maximum 18 attendees

**SPECIAL ITEM NUMBER 54151S**

Labor Category	Description	Hourly Rate	Daily Rate
Consultant Level I	<p><b>Service Offering:</b> A Level I Consultant provides basic requirements including implementation and configuration project activities for IT Service Management, Discovery and Client Management, Asset management, Cloud Management, Application Performance Management, Configuration Management, Self Service, Identity and security solutions. Integrations and API technologies. Reporting and Analytic Basics, Case Management and Record Management. Consultant is versed in ITIL and DevOps methodologies and can work independently or in teams with other consultants, customer personnel or third-party vendors as needed.</p> <p><b>Experience:</b> 1 year consulting experience; ITIL foundations certified.</p>	\$141.05 per hour	\$1,128.40 per day

Consultant Level II	<p><b><u>Service Offering:</u></b> A Level II Consultant provides intermediate requirements including analysis, development and configuration project activities for IT Service Management, Discovery and Client Management, Asset management, Cloud Management, Application Performance Management, Configuration Management, Self Service, Identity and security solutions. Integrations and API technologies. Reporting and Analytic Basics, Case Management and Record Management Consultant is versed in ITIL and DevOps methodologies and can work independently or in teams with other Column consultants, customer personnel or third-party vendors as needed.</p> <p><b><u>Experience:</u></b> 1-2 years consulting experience; ITIL foundations certified.</p>	\$151.12 per hour	\$1,209.00 per day
Consultant Level III	<p><b><u>Service Offering:</u></b> A Level III Consultant provides tactical requirements including analysis, light design, enterprise development and implementation and training skills for the Column suite of products, the BMC Software suite of products, Reporting products, remote desktop products, Performance Management tools. Also has the ability to perform integrations with existing architecture. Consultant is versed in ITIL methodologies and can work independently or in teams with other Column consultants, customer personnel or third-party vendors as needed.</p> <p><b><u>Experience:</u></b> 2-3 years consulting experience; ITIL foundations certified.</p>	\$161.20 per hour	\$1,289.60 per day
Consultant Level IV	<p><b><u>Service Offering:</u></b> A Level IV Consultant provides complete enterprise-level requirements including analysis, design, enterprise development and implementation or training skills for the Column suite of products, the BMC Software suite of products, Reporting products, remote desktop products, Service Request products, Performance Management tools. Consultant is versed in ITIL methodologies and can work independently or in teams with other Column Consultants, customer personnel or third-party vendors as needed.</p> <p><b><u>Experience:</u></b> 3 + years consulting experience; 6 years IT experience; ITIL foundations certified</p>	\$171.27 per hour	\$1,370.20 per day
Consultant Level V	<p><b><u>Service Offering:</u></b> A Level V Consultant provides complete analysis, design, development and implementation or training skills for the Column suite of products, the BMC Software suite of products, Reporting products, remote desktop products, Service Request products, Performance Management tools. Consultant also performs project management functions, risk mitigation, project planning, resource allocation and project coordination to meet customer objectives or technical project management, such as architecture, design review, SDLC and integrated solutions.</p> <p><b><u>Experience:</u></b> 3 + years consulting or project management experience; 6 plus years IT experience; ITIL foundations certified</p>	\$181.35 per hour	\$1,450.80 per day

Consultant Level VI	<p><b><u>Service Offering:</u></b>  A Level VI Consultant provides information technology process and requirements consulting related to information technology infrastructure management specifically, or complex/expert services for all supported products to include:</p> <ul style="list-style-type: none"> <li>• Process consulting and design</li> <li>• Requirements analysis and ITIL compliancy consulting for all supported products</li> <li>• Enterprise architectural design</li> <li>• Program/Project Management</li> </ul> <p><b><u>Experience:</u></b>  4+ years consulting experience 7+ years of experience managing projects, with significant development and technical writing; continuing business management classes, product certifications, project management certifications, ITIL certifications.</p>	\$201.50 per hour	\$1,612.00 per day
Consultant Level VII	<p><b><u>Service Offering:</u></b>  A Level VII Application Performance Management Senior Consultant provides extensive knowledge of Application Performance. Multiple customer implementations. Experience with installation, configuration and deployment including:</p> <ul style="list-style-type: none"> <li>• APM Code Development</li> <li>• APM Integrations</li> <li>• API Support</li> <li>• Testing and Scripting</li> <li>• Migrations</li> <li>• Production Roll-outs</li> </ul> <p><b><u>Experience:</u></b>  2+ years consulting experience, with significant development and technical writing; continuing business management classes, product certifications.</p>	\$201.50 per hour	\$1,612.00 per day
Consultant Architect	<p><b><u>Service Offering:</u></b>  A Consultant Architect provides comprehensive knowledge with architecting and scaling Application Performance Management deployments with multiple customer experiences. Lead and drive workshops, interpret business needs, and define and solve problems. Very good verbal and technical writing skills. Responsible for the solution vision and the execution of the vision into the solution. Is knowledgeable of product and industry best practices. Provides leadership, guidance, and solutions to customer and other team members.</p> <ul style="list-style-type: none"> <li>• Architecture Design &amp; review</li> <li>• Impact Analysis</li> <li>• Network Protocol Communication Definition</li> <li>• Gap Analysis</li> <li>• Experienced with Multiple Vendor Integrations</li> </ul> <p><b><u>Experience:</u></b>  3+ years consulting experience, with significant development and technical</p>	\$225.00 per hour	\$1,800.00 per day

ITIL Process Consultant	<p><b><u>Service Offering:</u></b>  ITIL Process Consultants are ITIL certified and are able to provide expert advice for all aspects of IT Service Management, including Problem, Change, Configuration, Release, Availability, Capacity, Financial and Service Level management. Consultant comprehensively assess, analyze, develop and deploy process solutions and CMDB strategies to enhance IT Service Management and Support Delivery. ITIL Process Consultants work with process owners to meld ITIL best practices, client goals, current procedures and organizational realities together in a fashion that will serve to maximize client ROI.</p> <p><b><u>Experience:</u></b>  7+ years of IT experience, 4-5 years Infrastructure Management consulting, ITIL certifications.</p>	\$201.50 per hour	\$1,612.00 per day
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