

# Authorized Information Technology GSA Pricelist

## Contractor:

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Reston, VA 20191  
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Fax: (703) 483-2001  
<http://www.siemensgovt.com>

## Contract Number:

GS-35F-0696M

## Period Covered By Contract:

January 11, 2013 through August 13, 2017

## General Services Administration (GSA) Federal Supply Service (FSS)

Products and ordering information in this Authorized Federal Supply Services Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gov/>.

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## Contract Modifications:

This Authorized Information Technology Schedule Pricelist incorporates all changes made to the subject contract as a result of Modifications through PO-0045.

# General Purpose Commercial Information Technology Equipment Software and Services

**Table 1:** A list of products and services identified with their Special Item Numbers (SIN)

SIN	Products/Services
132-8	Purchase of Equipment
132-12	Maintenance, Repair Service and Repair/Spare Parts
132-33	Perpetual Software Licenses
132-34	Maintenance of Software
132-50	Training Courses
132-51	Information Technology Professional Services

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## SIN 132-8 Purchase of Equipment

**Federal Supply Class (FSC) 7025:** .....Input/output and Storage Devices

- Other Communications Equipment

**FSC 7042:**.....Mini and Micro Computer Control Devices

- Microcomputer Control Devices
- Telephone Answering and Voice Messaging Systems

**FSC 5995:**.....Cable, Cord and Wire Assemblies: Communications Equipment

- Communication Equipment Cable

**FSC 5805:**.....Telephone and Telegraph Equipment

- Telephone Equipment

**FSC 5895:**.....Miscellaneous Communication Equipment

**Federal Procurement Data System (FPDS) Code N070:** Other

- Installation

**Note:** Installation must be incidental to, in conjunction with and in direct support of the products sold under SIN 132-8 of this contract and cannot be purchased separately. If the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply. In applying the Davis-Bacon Act, ordering activities are required to incorporate wage rate determinations into orders, as applicable.

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## SIN 132-12 Maintenance of Equipment, Repair Service, and Repair Parts/Spare Parts

**FPDS Code J070:** ..... See FSC for basic equipment

- Maintenance
- Repair Service
- Repair Parts/Spare Parts

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## SIN 132-33 Perpetual Software Licenses

**FSC 7030:**..... Information Technology Software

### Large Scale Computers

- Communications Software

### Microcomputers

- Communications Software

**Note:** Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interfaces may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

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## SIN 132-34 Maintenance of Software

**No Code or Class:**..... See FSC for basic software

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## SIN 132-50 Training Courses

**FPDS Code U012:** ..... Training Courses for Information  
Technology Equipment and Software

- Public Scheduled Courses
- On-Site Training Courses

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## SIN 132-51 Information Technology Professional Services

**FPDS Code D301:** ..... IT Facility Operation and  
Maintenance

**FPDS Code D302:** ..... IT Systems Development Services

**FPDS Code D306:** ..... IT Systems Analysis Services

**FPDS Code D307:** ..... Automated Information Systems  
Design and Integration Services

**FPDS Code D308:** ..... Programming Services

**FPDS Code D311:** ..... IT Data Conversion Services

**FPDS Code D316:** ..... IT Network Management Services

**FPDS Code D399:** .....Other Information Technology  
Services, Not Elsewhere Classified

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performed by the publisher or manufacturer or one of their authorized agents.

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# Information for Ordering Activities

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## Special Notice to Agencies

### Small Business Participation

Small Business Administration (SBA) strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!® on-line shopping service ([www.fss.gsa.gov](http://www.fss.gsa.gov)). The catalogs/pricelists, GSA Advantage!® and the Federal Supply Service Home Page ([www.fss.gsa.gov](http://www.fss.gsa.gov)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

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## 1. Geographic Scope of Contract

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

The Geographic Scope of Contract will be domestic and overseas delivery

## 2. Contractor Ordering Address and Payment Information

### Ordering Address

Siemens Government Technologies, Inc.  
1881 Campus Commons Drive  
Reston, VA 20191

### Payment Address

Siemens Government  
Technologies, Inc.  
Government Receipts  
1791 Solutions Center  
Chicago, IL 60677-1007

For bank specific information, agencies may wish to access the Siemens Government Technologies (SGT) information on CCR at <http://www.ccr.gov/>, or call SGT at (703) 483-2032.

### Government Credit Cards

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold.

### Technical and/or Ordering Assistance

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Technical Assistance & Ordering Assistance: (703) 264-0079

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## 3. Liability for Injury or Damage

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

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#### 4. Statistical Data for Government Ordering Office Completion of Standard Form 279

- a) Information for Field Buying Offices to Complete Standard Form 279, Federal Procurement Data System (FPDS) Individual Contract Action Report.

Block 9: G (Order/Modification Under Federal Schedule)

Block 16: Data Universal Numbering System (DUNS) number is 105162098

Block 30: Type of Contractor is (C) Large Business

Block 31: Woman-Owned Small Business (No)

Block 36: Contractor's Taxpayer Identification Number (TIN) is 22-3788843

- b) Commercial And Government Entity (CAGE) Code: 0DZG1 (for DD Form 350)
- c) Contractor has registered with the Central Contractor Registration Database.

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#### 5. Free on Board (FOB) Point

- a) Destination for the 48 contiguous states and the District of Columbia.
- b) Point of Exportation for Alaska, Hawaii, the Commonwealth of Puerto Rico and all other overseas locations. In place of a delivery/installation date for equipment, a shipping date shall be specified on the order. The Contractor shall pay for shipment to a CONUS APO/FPO. At the option of the ordering activity, F.O.B. will be Point of Origin, with freight prepaid and invoiced. Authorization for all shipping, export, and other charges must be included on the ordering activity order.

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#### 6. Delivery Schedule

##### Time of Delivery

The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below.

Special Item Number	Delivery Time (Days ARO)
132-8	90
132-33	90

## Expedited Delivery

Quicker delivery times than those set forth in paragraph (a) above are available from the Contractor based on the availability of product inventory. Delivery times of 1-90 days after receipt of order (ARO) are available, as negotiated between the Ordering Activity and the Contractor.

## Overnight and 2-Day Delivery

When schedule customers require overnight or 2-day delivery, ordering activities are encouraged to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor provides overnight and 2-day delivery times subject to the availability of product inventory. The Contractor shall pay for shipment, with freight prepaid and invoiced. Authorization must be included on the ordering activity order for products.

## Urgent Requirements

When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

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## 7. Discounts

### Prompt Payment

Prompt payment is 0%, Net 30 days from receipt of invoice or date of acceptance, whichever is later.

## Dollar Volume

For dollar volume discounts per order, the total discount offered for New System Material by product line, is as follows:

**Table 2: Hicom 150**

Dollar Volume	Discount
>\$1M	31%
>\$2M	32%
>\$3M	33%
>\$4M	34%
>\$5M	35%

**Table 3: Hicom 300/4000**

Dollar Volume	Discount
\$250k - \$500k	38%
\$500k +	43%

**Table 4: HiPath 3500**

Dollar Volume	Discount
>\$1M	31%
>\$2M	32%
>\$3M	33%
>\$4M	34%
>\$5M	35%

**Table 5: MetaDirectory**

Dollar Volume	Discount
\$0M - \$1M	5%
\$1M - \$2.5M	7%
\$>\$2.5M	10%

**Table 6: Station**

Dollar Volume	Discount
\$250k - \$500k	35%
\$500k +	40%

**Table 7: Trade Board**

Dollar Volume	Discount
\$250k - \$500k	30%
\$500k +	35%

## Government Educational Institutions

Government Educational Institutions are offered the same discounts as all other GSA customers.

## Other

When purchased with a Hicom 300 system, Trade Board, Station and PhoneMail products receive the Hicom 300 GSA discount.

## Prices

All prices shown herein are net GSA prices unless otherwise indicated.

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## 8. Trade Agreements Act of 1979 (as amended)

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

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## 9. Statement Concerning Availability of Export Packing

Not available within the scope of this contract.

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## 10. Small Requirements

The minimum dollar value of an order for delivery to one destination is \$100.00.

## **11. Maximum Order (All dollar amounts are exclusive of any discount for prompt payment)**

### **Special Item 132-8: Purchase of Equipment**

The maximum dollar value per order for all purchased equipment will be \$500,000.

### **Special Item 132-12: Maintenance of Equipment**

The maximum dollar value per order for all maintenance of equipment will be \$500,000.

### **Special Item 132-33: Perpetual Software Licenses**

The maximum dollar value per order for all perpetual licenses will be \$500,000.

### **Special Item 132-34: Maintenance of Software**

The maximum dollar value per order for all maintenance of software will be \$500,000.

### **Special Item 132-50: Training Courses**

The maximum dollar value per order for all training courses will be \$25,000.

### **Special Item 132-51: Information Technology (IT) Professional Services**

The maximum dollar value per order for all IT professional services will be \$500,000.

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## **12. Ordering Procedures for Federal Supply Schedule Contracts**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a) FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

- b) FAR 8.405-2 Ordering procedures for services requiring a statement of work.

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## **13. Federal Information Technology/Telecommunication Standard Requirements**

Federal departments and ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

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### **13.1. Federal Information Processing Standards Publications (FIPS PUBS)**

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

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### **13.2. Federal Telecommunication Standards (FED-STDS)**

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling

the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

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## **14. Contractor Tasks/Special Requirements (C-FSS-360)** (Nov 2001)

### **Security Clearances**

The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

### **Travel**

The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges. NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

### **Certifications, Licenses and Accreditations**

As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

### **Insurance**

As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

### **Personnel**

The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract.

Ordering activities may require agency approval of additions or replacements to key personnel.

### **Organizational Conflicts of Interest**

Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

### **Documentation/Standards**

The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

### **Data/Deliverable Requirements**

Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

### **Government-Furnished Property**

As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

### **Availability of Funds**

Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

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## **15. Contract Administration for Ordering Activities**

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

## 16. GSA Advantage!

The GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

1. Manufacturer;
2. Manufacturer's Part Number; and
3. Product category(ies).

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (e.g., NetScape). The Internet address is <http://www.gsa.gov/>.

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## 17. Purchase of Open Market Items

Note: Open Market Items are also known as incidental items, non-contract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.401(d).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

1. All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
2. The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
3. The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
4. All clauses applicable to items not on the Federal Supply Schedule are included in the order.

## 18. Contractor Commitments, Warranties and Representations

For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

1. Time of delivery/installation quotations for individual orders;
2. Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

The above is not intended to encompass items not currently covered by the GSA Schedule contract.

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## 19. Overseas Activities

The terms and conditions of this contract shall apply to all orders for all Special Item Numbers in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

- a) Orders will be subject to F.O.B. terms set forth in paragraph 5.b.
- b) All orders will be accepted by the Contractor on a case-by-case basis only.

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract (Purchase, Maintenance, Training, Repair Service, and IT Professional Services).

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## 20. Blanket Purchase Agreements (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

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## 21. Contractor Team Arrangements

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clause 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

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## 22. Installation, Deinstallation, Reinstallation

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

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## 23. Section 508 Compliance

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: [www.siemens.com/enterprise](http://www.siemens.com/enterprise).

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## 24. Prime Contractor Ordering from Federal Supply Schedules

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order

- a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- b) The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

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## 25. Insurance – Work on a Government Installation (Jan 1997) (FAR 52.228-5)

- a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
  - 1) For such period as the laws of the State in which this contract is to be performed prescribe; or
  - 2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

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## 26. Software Interoperability

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

## 27. Advance Payments

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324).

# Terms and Conditions Applicable to Purchase of General Purpose Commercial Information Technology Equipment (Special Item 132-8)

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## 1. Material and Workmanship

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

## 2. Order

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPA's, telephone orders are permissible.

## 3. Transportation of Equipment

Prices cover equipment delivery to destination, for any location within the 48 contiguous states and the District of Columbia. For all other destinations see FOB Point, paragraph 5.b. under Information for Ordering Activities.

## 4. Installation and Technical Services

### Installation

Installation is the initial setting in place and connecting of telecommunications equipment, cabling, or cable cross connects. When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges for such services are listed per item in the Contractor's Equipment Pricelist & Software Fee Schedule.

Prior to the start of installation, the installation/design plan must be provided by the ordering activity or the Contractor (as agreed upon). This installation/design plan may include, but is not limited to, the following: floor plans, cable runs, terminal locations, schematic drawings, circuit and wiring diagrams, and system software configurations.

Site preparation specifications shall be furnished in writing by the Contractor as a part of the equipment proposal. These specifications shall be in sufficient detail to ensure that the equipment to be installed shall operate in an environmentally efficient manner. The ordering activity shall prepare the site at its own expense, in accordance with the Contractor's written specifications, at least fifteen (15) to thirty (30) calendar days prior to the installation date, or as agreed to by the ordering activity and the Contractor. The ordering activity shall provide a secure storage area for Contractor's use during the installation phase.

The ordering activity shall provide environmental conditions including, but not limited to, the following:

- adequate power and power protection for the Product and peripheral equipment,
- adequate space, cooling, and ventilation for the Product and peripheral equipment, and
- additional electrical outlets, as required.

The Contractor must coordinate equipment installation with the Building Telecommunications Manager. The Contractor will be responsible for locating and identifying telephone lines (if applicable), connecting equipment, and coordinating with the telephone company (if applicable) to ensure that both equipment and dial tone function as a unit.

After installation, but prior to acceptance by the ordering activity, the Contractor must perform diagnostic testing for the telecommunications equipment listed on the delivery order. The diagnostic testing period cannot exceed 30 calendar days. Failure rate/completion rate must be the acceptable rates in accordance with industry standards. The Contractor must provide to the ordering activity written documentation of the diagnostic testing. If the telecommunications equipment fails to meet the acceptable industry standards within 30 calendar days from the installation date, the ordering activity may at its option request a replacement of the equipment or terminate the delivery order.

The Contractor shall inspect the site, and shall report to the ordering activity the dates of the inspection, any rejections, the reasons therefore, and the final inspection and acceptance.

Any alterations or modifications in site preparation, which are attributable to incomplete or erroneous Contractor-provided specifications, and would involve additional expense to the ordering activity, shall be made at the expense of the Contractor.

The Contractor shall install equipment, ready for use, before an installation date (day, month, year) agreed to, in writing, by the Contractor and the ordering activity. At the time of such an agreement, the Contractor shall also specify a period of time within which the order must be received by the Contractor, and beyond which the agreed to installation date will no longer be binding. In the event the delivery order is received after the period of time provided for that purpose, and the Contractor refuses to accept the order, a new agreed to installation date and delivery order receipt date may be established. The agreed to installation date shall be written into the order and forwarded to the Contractor by certified mail.

Any changes by the ordering activity to an order, or any part thereof, may require the establishment of a new and/or additional mutually agreed to installation date. The ordering activity may delay the installation date by notifying the Contractor at least thirty (30) calendar days before the installation date previously established.

It is the Contractor's responsibility to ensure that all work conforms to accepted industry installation practices. The installation of cabling and wiring must meet all regulatory and industry standards.

The equipment shall not be considered ready for use until:

- a) The Contractor provides the ordering activity with documentation of the successful system audit performed at the site, which demonstrates that the equipment meets minimum design capabilities; and
- b) after review of the documentation, the ordering activity agrees that the equipment is ready to begin the acceptance test.

If the equipment is certified to be ready for use on a day prior to the installation date, the ordering activity may, at its option, elect to use the equipment, and change the installation date accordingly. In this event, the order shall be so amended by the ordering activity.

The ordering activity shall provide the Contractor access to the site, prior to the installation date, for the purpose of installing the equipment. The Contractor shall specify in writing the time required to install the equipment.

## **Installation, Deinstallation, Reinstallation**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example,

the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

## Operating and Maintenance Manuals

The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals relating to the equipment being installed/purchased that is normally provided commercially at no charge.

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## 5. Inspection/Acceptance

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The user activity shall give the Contractor a written notice of acceptance or rejection within 30 days following “cut-over” of the equipment. “Cut-over” is defined by the Contractor as the date when the purchased equipment is placed into service. If the ordering activity does not provide written acceptance or rejection within 30 days after “cut-over”, the ordering activity shall be deemed to have accepted the equipment.

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## 6. Warranty

- a) Unless specified otherwise in this contract, the Contractor’s standard commercial warranty will apply to this contract.

The Contractor will furnish all maintenance, machine adjustments, repairs, and parts at the ordering activity’s location, for a period of 1 year or 90 days, as specified per line item in the Equipment Pricelist, beginning on the first day of acceptance.

- b) The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

- c) **Limitation of Liability:**  
Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
- d) Inspection and repair of defective equipment under this warranty will be performed at the ordering activity's site.

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## **7. Purchase Price for Ordered Equipment**

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

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## **8. Responsibilities of the Contractor**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

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## **9. Trade-in of Information Technology Equipment**

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in FPMR 41 CFR part 101-46.

# Terms and Conditions Applicable to Maintenance, Repair Service and Repair Parts/Spare Parts for Government-owned General Purpose Information Technology Equipment (After Expiration of Guarantee/Warranty Provisions and/or When Required Service is not Covered by Guarantee/Warranty Provisions (Special Item 132-12))

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## 1. Services Areas

The maintenance and repair service rates listed herein are applicable to any ordering activity location within a 50 mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.c of this Special Item Number 132-12.

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## 2. Maintenance Order

- a) Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.
- b) The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.
- c) Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided

that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.

d) Annual Funding:

When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

e) Cross-Year Funding Within Contract Period:

Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

f) Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

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### **3. Repair Service and Repair Parts/Spare Parts Orders**

- a) Ordering activities may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b) When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

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### **4. Loss or Damage**

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity's installation, until the equipment is returned to such installation.

## 5. Scope

- a) The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- b) Equipment placed under maintenance service shall be in good operating condition.
  - 1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity, when the equipment is under maintenance service. (For equipment not under maintenance service, Contractor's Repair Service rates apply as listed in paragraph 9.e.)
  - 2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
  - 3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 Repair Service (or outside the scope of this contract).

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## 6. Responsibilities of the Ordering Activity

- a) Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b) Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.
- c) The ordering activity shall provide environmental conditions including, but not limited to, the following:
  - adequate power and power protection for the Product and peripheral equipment
  - adequate space, cooling, and ventilation for the Product and peripheral equipment
  - additional electrical outlets, as required

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## 7. Responsibilities of the Contractor

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as available after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 5 working days after notification. Siemens will not accept trouble tickets directly from Customers of Unauthorized Maintenance Service Providers nor will we accept or work directly with any Unauthorized Maintenance Service Providers. This includes providing remote or on-site support for problem determination and resolution, and providing new software releases, maintenance releases and patches.

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## 8. Maintenance Rate Provisions

The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

### Regular Hours

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during Contractor's regular business hours, from 8 a.m. to 5 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location, and exclusive of holidays observed at the Contractor's location. A list of Contractor holidays is available from the Contractor upon request.

### After Hours

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance will be \$187.50 per hour. Periods of less than one hour will be prorated to the nearest quarter hour.

### Travel and Transportation

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be: \$125.00 per hour during Contractor's regular business hours, and \$187.50 per hour during overtime hours.

## Maintenance Prices

There are three options available for maintenance pricing depending on the date of equipment acceptance.

1. Maintenance pricing for TDM and IP HiPath 2000, 3000, 4000 and 8000 platforms and associated software are determined using the EPO pricing tool. The GSA discount will be 10% from the calculated maintenance price determined by the pricing tool.
2. Maintenance prices are based on fixed percentages of List Price, and vary by product line (see below). The GSA discount for new system maintenance is 10% for all products.

**Table 8: Maintenance Prices Based on Fixed Percentages**

Product Line	Percentage
HiCom 300 E/H – Model 80EX/EP HiPath 4500	13.24%
HiCom 300 E/H – Model 30EX/EP HiPath 4300	16.07%
Hicom 150 E/H (includes HG1500)	10.20%
HiPath HG 3800	12.73%
HiPath 35XX/HiPath 37XX	10.20%

**Table 9: Maintenance Prices Based on Fixed Percentages (Advanced Parts Replacement)**

Product Line	Percentage
HiPath 35XX/HiPath 37XX	20.20%

**Table 10: Maintenance Prices Based on Fixed Percentages (Remote)**

Product Line	Percentage
PhoneMail	10.50%
Xpressions 471 – Hardware & Software	14.00%
Xpressions 470 – Hardware & Software	14.00%
Xpressions 3.0	14.00%
Xpressions – Connect – Hardware	14.00%
ACD/FlexRouting	13.52%
Reporting	12.64%
BVFT	12.64%
HDMS Modular	14.00%
Teleworking	13.24%

**Table 11: Maintenance Prices Based on Fixed Percentages**

<b>Product Line</b>	<b>Percentage</b>
HIPATH 5000 next bus. day year 1	7.00%
HIPATH 5000 next bus. day year 2	10.00%
HIPATH 5000 4 hr. resp. year 1	10.00%
HIPATH 5000 4 hr resp. year 2	13.00%
Trading in conjunction w/80EX/EP	13.24%
Trading in conjunction w/30EX/EP	16.07%
PhoneMail M	10.00%
PhoneMail SE	10.00%

**Table 12: Maintenance Prices Based on Fixed Percentages (Uplift)**

<b>Uplift</b>	<b>Percentage</b>
12x5 Coverage, 6 a.m. to 6 p.m.	0.90%
24x7 Coverage	4.35%
E Coverage	1.30%
2-hr response	1.30%
Major Re-Definition	1.30%
Remote Routine Software MAC	1.90%
SmartServe 150 85 Plan or HIPath 35XX/37XX	10.00%
Smart Serve 150 85E Plan or HiPath 35XX/37XX	11.00%

To calculate the GSA new system maintenance price, determine the base percentage for the product line, multiply the resultant percentage by the total product List Price , apply the 10% GSA discount and then add the uplift percentage if applicable. (List Prices are shown per item in the Contractor’s Equipment Pricelist.)

3. GSA Legacy maintenance prices are shown per item in the Contractor's Equipment Pricelist.

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## 9. Repair Service Rate Provisions

### Charges

Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation

### Multiple Machines

When repairs are ordered by an ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

### Travel or Transportation

#### At the Contractor's Shop

- a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.
- b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

#### At the Ordering Activity Location (within established service areas)

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

**At the Ordering Activity Location (outside established service areas)**

- a) The repair service rates listed for subparagraph (2) above apply, except that an hourly rate of \$250, with a \$500 minimum plus \$100 call-in fee will apply to the travel time between the geographic limits of the applicable service area and the ordering activity location. Such charge will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop. On-line requests are accepted at no additional charge.
- b) When the overall travel charge computed at the above rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

**Labor Rates****Regular Hours**

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

**After hours**

Not available for Repair Service

**Sundays and Holidays**

Not available for Repair Service

**Repair Service Rates**

<b>Travel or Transportation</b>	<b>Minimum Charge*</b>	<b>Regular Hours Per Hour**</b>
Customer Engineer At Contractor's Shop or remotely	\$500	\$250
Tier III (BLS) Engineer at contractor's Shop	\$500	\$300
		(note: The charge for TAC should not be in addition to the charges for a CE and vice versa)
Customer Engineer At Ordering Activity Location (Within Established Service Areas)	\$500	\$250
Customer Engineer At Ordering Activity Location (Outside Established Service Areas)	\$500	\$250
Customer	\$500	\$250

\*Minimum charges include 2 full hours on the job.

\*\*Fractional hours, at the end of the job, will be prorated to the nearest quarter hour

**10. Repair Parts/Spare Parts Rate Provisions**

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's Schedule Pricelist under GSA Post-Cut Material Price. Parts used by the Contractor under valid maintenance agreements may be new or refurbished parts.

**11. Guarantee/Warranty – Repair Service and Repair Parts/Spare Parts**

**Repair Parts/Spare Parts**

All parts, furnished either as spares or repairs parts, will be guaranteed/warranted for a period of 30 days after installation.

## 12. Invoices and Payments

### Maintenance Service

1. Invoices for maintenance service shall be submitted by the Contractor on a monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). **Prompt payment discount, if applicable, shall be shown on the invoice.**
2. Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day

### Repair Service and Repair Parts/Spare

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of the work. Payment under blanket purchase orders will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph 10, above. **Prompt payment discount, if applicable, shall be shown on the invoice.**

# Terms and Conditions Applicable to Perpetual Software Licenses (Special Item 132-33) and Maintenance (Special Item 132-34) of General Purpose Commercial Information Technology Software

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## 1. Invoices and Payments

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The user activity shall give the Contractor a written notice of acceptance or rejection within 30 days following “cut-over” of the software. “Cut-over” is defined by the Contractor as the date when the purchased equipment is placed into service. If the ordering activity does not provide written acceptance or rejection within 30 days after “cut-over”, the ordering activity shall be deemed to have accepted the software.

## 2. Guarantee/Warranty

- a) Unless specified otherwise in this contract, the Contractor’s standard commercial warranty will apply to this contract.
- b) All software furnished pursuant to the terms of this contract will be unconditionally guaranteed for defects in the software or the disk for a period of 90 days or 1 year, as specified per line item in the Software Fee Schedule, beginning on the first day of acceptance.
- c) The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- d) Limitation of Liability:  
Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

## 3. Technical Services

Provided the ordering activity has entered into a valid maintenance agreement, the Contractor, without additional charge to the ordering activity, shall provide a

hot line technical support number (800) 628-7656 for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 8 a.m. to 5 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location, and exclusive of holidays observed at the Contractor's location. A list of Contractor holidays is available from the Contractor upon request.

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## 4. Software Maintenance

- a) Software maintenance service shall include the following:
  - o MetaDirectory. Telephone support, delivery of bug fixes, updates and new versions.
  - o All other software. Telephone support and corrective maintenance provided to repair problems in the software.
- b) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). **Prompt payment discount, if applicable, shall be shown on the invoice.**
- c) Software maintenance prices for MetaDirectory are calculated at 24% of the List Price for product. A 10% GSA discount is then applied.

For Uplift to 24x7 Coverage for MetaDirectory, software maintenance prices are calculated at a 32% of the List Price for product. A 10% GSA discount is then applied.

For all other software, maintenance prices are calculated per product line as detailed under SIN 132-8, section 8.e.

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## 5. Periods of Maintenance (132-34)

- a) The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.
- b) Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c) Annual Funding:  
When annually appropriated funds are cited on an order for maintenance, the period of the maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the maintenance orders citing the new

appropriation shall be required, if the maintenance is to be continued during any remainder of the contract period.

Notwithstanding "c", above, the ordering activity may choose to issue a delivery order for maintenance which extends beyond the end of the fiscal year, under the authority of FAR 37.106 and/or DFAR 237.106(2).

- d) Cross-Year Funding within Contract Period:  
Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e) Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if the maintenance is to be continued during the subsequent period.

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## 6. Conversion from Term License to Perpetual License

Not available under the scope of this contract.

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## 7. Term License Cessation

Not available under the scope of this contract.

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## 8. Utilization Limitations (132-33, and 132-34)

Commercial computer software and/or commercial computer software documentation is offered by the Contractor under licenses customarily provided to the public. The ordering activity shall have only those rights specified herein. The Contractor does not furnish technical information related to commercial computer software (or commercial computer software documentation) that is not customarily provided to the public. Further, the Contractor does not relinquish rights to use, modify, reproduce, release, perform, display, or disclose commercial computer software (or commercial computer software documentation) except as mutually agreed to by the parties. See 48 CFR 12.212.

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## 9. Software Conversions (132-33)

Software conversions are not available under the scope of the contract.

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## **10. Descriptions and Equipment Compatibility**

All equipment compatibility or supported hardware functions applicable to Contractor's products are set forth in the Contractor's published literature or manuals supplied with the Products. For all additional information concerning supported hardware or compatibility requirements the ordering activity is advised to contact the Contractor.

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## **11. Right-to-Copy Pricing**

Right to copy is limited solely for the purpose of system back-up.

# Terms and Conditions Applicable to Purchase of Training Related to General Purpose Information Technology Equipment and Software (Special Item 132-50)

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## 1. Scope

- a) The Contractor shall provide training normally available to commercial customers, which is necessary to permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
- b) The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

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## 2. Order

A written order, EDI (GSA Advantage! and FACNET), credit card orders and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

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## 3. Time of Delivery

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

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## 4. Cancellation and Rescheduling

- a) The ordering activity will notify the Contractor at least 10 business days before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
- b) In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering

activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.

- c) The ordering activity reserves the right to substitute one student for another up to the first day of class.
- d) In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

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## 5. Follow-Up Support

The Contractor agrees to provide each student with unlimited telephone support for the period of one (1) year from the completion of the training class. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

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## 6. Price for Training

The price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

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## 7. Invoices and Payment

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears 31 U.S.C. 3324). **Prompt payment discount, if applicable, shall be shown on the invoice.**

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## 8. Format and Content of Training

- a) The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.

- b) For hands-on training courses, there will normally be a one-to-one assignment of IT equipment to students when classes are conducted at the Contractor site.
- c) The Contractor shall provide each student with a Certificate of Training at the completion of each training course.
- d) The Contractor shall provide the following information for each training course offered:
  - 1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
  - 2) The length of the course;
  - 3) Mandatory and desirable prerequisites for student enrollment;
  - 4) The minimum and maximum number of students per class;
  - 5) The locations where the course is offered;
  - 6) Class schedules; and
  - 7) Price (per student, per class (if applicable)).
- e) For those courses conducted at the ordering activity's location, instructor travel charges (if applicable), including mileage and daily living expenses, (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

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## 9. "No Charge" Training

Not available under the scope of this contract.

# Course Catalog

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## Hicom 300 E CS Adv. Installation, Configuration & Maintenance

### Course Details

**Course:** TE97B

**Duration:** 15 Days

### Description:

This 15-day lecture-lab course teaches the skills necessary to install, configure, and maintain advanced applications on the Hicom 300 H CS.

### Objectives:

Upon completion of this course, a student will be able to:

- Identify the functional operation, perform diagnostic tests, and perform replacement and removal procedures for new PCAs and the Hicom 300 LAN
- Apply proper switch/jumper settings for new PCAs and the Hicom LAN
- Install the Hicom LAN and external servers
- Perform advanced troubleshooting techniques
- Configure, program, and perform moves, adds, and changes to the following:
  - Private networks
  - ACD
  - External application servers
  - Hard Disk Recovery and SMR Upgrades
  - Data

### Target Audience:

The target audience for this course includes:

All personnel responsible for performing configuration, installation, maintenance, and moves, adds, and changes on the Hicom 300 H CS. This includes Siemens installation specialists, Siemens and distributor customer engineers, and self-maintaining customers.

**Prerequisites:**

The prerequisite examination policy is in effect for this course. Student must receive a successful completion code from the on-line remote testing system before student is confirmed for class. The test includes material from all of the prerequisite courses listed below. Students not receiving completion codes will not be admitted to class. Contact Siemens Education with any questions regarding this policy.

- TE96B - Hicom 300 CS Installation, Configuration, and Maintenance.
- TE97P - TE97B Pretest (\*\*\*) MUST COMPLETE OR STUDENT WILL BE SENT HOME)
- MBDC - Basic Data Communications
- MLAN - Local Area Networks (LAN)
- LC55 - PhoneMail
- LC101 - Call Center Fundamentals
- WBT07 - Hicom 300 H and HiPath Procenter Update Training
- WBT13 - ANI/DNIS
- Update the PC or laptop that is to be used in class to meet the following minimum requirements:
  - Internet Explorer 5.01
  - Java Runtime Environment (JRE) 1.2 (or newer)
  - Winsock2 (look for C:\windows\system\ws2\_32.dll, if student has this, student has Winsock2)  
**Note:** Siemens internals must be current on all SMS updates (contact local IT specialist for content or regarding specific corporate guidelines).

**Course Notes:**

The LC45 and LC59 courses both include a video. If customer branch does not have the video for these courses, it is recommended the customer take the appropriate MMTA class. The MMTA classes take approximately 1.5 days to complete. Course credit is received after passing the appropriate MMTA test.

Student training transcripts will be updated within two weeks of passing the test. Student will be mailed a certificate for a passing grade.

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## Hicom 300 E CS Installation, Configuration & Maintenance

### Course Details

**Course:** TE96B

**Duration:** 15 Days

### Description:

This 15-day lecture-lab course teaches students the skills needed to configure, install, and maintain a Hicom 300 CS basic switch application.

**Note:** "Basic switch application" is defined as the hardware and software components that support the functionality of stations, trunks, and related features. This does not include server-based and other advanced applications such as remote shelf, ACD, PhoneMail, BVfT, data, ANI/DNIS, ATM, Teleworking, and private networks. Personnel requiring knowledge of these applications must attend the Hicom 300 CS Advanced Installation, Configuration, and Maintenance Course (TE97B) after successful completion of TE96A or TE96B.

It is strongly recommended that upon completion of TE96B, students be given several weeks to gain experience installing basic applications before returning for TE97B. During this time, those who will be returning should observe the installation of advanced applications by experienced personnel in preparation for TE97B.

### Objectives:

Upon completion of this course, the student will be able to:

- Complete pre-installation tasks related to the Hicom 300 CS hardware.
- Identify, install, and troubleshoot hardware components related to the basic switch application
- Isolate and repair failed hardware/software features using Enhanced Error Analysis and the Telephony Diagnostics System
- Configure, program, and perform moves, adds, and changes to the following:
  - System security

- System-wide tables
- Stations and related features
- Software groups
- Attendant consoles
- Trunks, related features, timers, and diagnostics
- Least cost routing

**Target Audience:**

The target audience for this course includes: All personnel responsible for performing configuration, installation, maintenance, and moves, adds, and changes on the Hicom 300 H CS basic switch application. This includes Siemens installation specialists, Siemens and distributor customer engineers, and self-maintaining customers.

**Prerequisites:**

- LC09 - MAINTENANCE CONCEPTS
- LC10 - TRUNKING CONCEPTS
- LC19 - ISDN Fundamentals
- LC53 - INTRODUCTION TO THE HICOM 300 E COMMUNICATIONS SER
- LC63B - Optiset E Fundamentals
- Update the PC or laptop that is to be used in class to meet the following minimum requirements:
  - Internet Explorer 5.01
  - Java Runtime Environment (JRE) 1.2 (or newer)
  - Winsock2 (look for C:\windows\system\ws2\_32.dll, if student has this, student has Winsock2)

**Course Notes:**

Siemens internals must be current on all SMS updates (contact local IT specialist for content or regarding specific corporate guidelines).

## **BASIC HICOM 300 E CS System Administration, VERSION 6.4 AND EARLIER USING EMMML**

### **Course Details**

**Course:** CU05

**Duration:** 5 Days

### **Description:**

This 5-day Hicom 300 E system administration classroom and lab course teaches customer telecommunication managers to make station and software group moves, adds, and changes (MAC). Students will become familiar with general telecommunications terminology and will be able to effectively manage the day-to-day MAC of the Hicom 300 E CS. The EMMML (Extended Machine Maintenance Language) administrative interface will be utilized during class.

### **Objectives:**

- Provide a foundation for effective system administration
- Discuss system architecture
- Maintain system records
- Assign or revise an extension's class of service and forwarding targets
- Use the hardware map to determine board usage and wired, equipped, and installed capacity
- Create, modify and delete analog phones
- Create, modify and delete ROLMphones and Optisets
- Modify ROLMphone and Optiset feature button tables
- Create, modify or delete com, pickup and hunt groups
- Add or revise system speed numbers
- Program station features through system administration
- Familiarize the student with the reference guides
- Activate and deactivate channels
- Describe basic voice trouble shooting procedures

This course does not address least cost routing, trunks, ACD, data, networking, PhoneMail and traffic. Please refer to the course catalog for additional courses offered by Siemens Education

**Target Audience:**

Customers responsible for making station related changes and who want more control in response time, level of service and costs. CU05 is structured to provide hands-on EMMML experience for basic administration areas. This class assumes no telecommunications background beyond what is covered in the prerequisite tutorial. CU05 is not targeted for customers who have a V6.5 switch, or have V6.4 and the HDMS Standard (LC-Win) administration interface. If student has a V6.5 or V6.4 with HDMS Standard, please enroll in CU07. If student has a V6.5 with HDMS Modular or HDMS Modular with Network Option, the CU56 course is appropriate

**Prerequisites:**

A self-paced prerequisite tutorial (LC53) is delivered with class confirmation and should be completed before coming to class. The tutorial provides an overview of the Hicom 300 E system and takes approximately 8 hours to complete.

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## **HICOM 300 E CS BUSINESSVIEW CALL CENTER MANAGEMENT System, (Ver. 6.4 and Earlier)**

**Course Details**

**Course:** CU06

**Duration:** 5 Days

**Description:**

This Siemens Communications 5-day course provides the tools necessary for an ACD supervisor or system administrator to effectively manage the day-to-day operations of a call center using Call Center Management Software.

**Objectives:**

Upon completion of this course, a student will be able to:

- Describe ACD features, functions, and terminology.
- Perform moves, adds and changes using CCMS.

- Request and print ACD reports using CCMS.
- Perform detailed report analysis
- Identify software and hardware applications which contribute to call center operations
- Describe the use of PhoneMail and VRUs with ACD

**Target Audience:**

Customers who are responsible for their company's call center operations, want more control over level of service, and are familiar with the company's ACD standards and practices.

**Prerequisites:**

- LC101 - Call Center Fundamentals
- Understanding of your company's ACD system
- To enhance your classroom experience and give you a better understanding of your company's flex routing, please bring a sample of your ACD Routing tables and copies of your ACD reports to class. The reports should be printed to include the same date and times.

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## Hicom 300 CS Basic System Administration Using HDMS Standard - LC- Win

**Course Details**

**Course:** CU07

**Duration:** 5 Days

**Description:**

This 5-day Hicom 300 system administration classroom and lab course teaches customer telecommunication managers to make station and software group moves, adds, and changes (MAC). Students will become familiar with general telecommunications terminology and will be able to effectively manage the day-to-day MAC of the Hicom 300 communications server(CS). Hicom Domain Management Service-Local Configuration Windows (HDMS Standard), EMMML (Extended Machine Maintenance Language) and DAD (Direct AMO Dialog) administrative interfaces will be utilized during class.

**Objectives:**

- Provide a foundation for effective system administration
- Discuss system architecture
- Maintain system records
- Use the hardware map to determine board usage and wired, equipped, and installed capacity
- Use LC-Win to create and modify analog and digital stations
- Use LC-Win for class of service, and COS changeover
- Use LC-Win to modify button tables
- Use LC-Win to add or revise system speed numbers
- Discuss ROLMphone and Optiset telephones and features
- Use LC-Win for software group MAC (pickup, hunt and com groups)
- Activate and deactivate channels
- Describe basic voice troubleshooting procedures
- Identify and explore EMMML and DAD requirements for LC-Win users
- Identify function of Siemens Customer Support Center

This course does not address least cost routing, trunks, ACD, data, networking, PhoneMail and traffic. Please refer to the course catalog for additional courses offered by Siemens Education.

**Target Audience:**

Customers responsible for making station related changes and who want more control in response time, level of service and costs. CU07 is specifically designed for Hicom 300 CS customers with HDMS Standard (LC-Win). CU07 is structured to provide hands-on LC-Win experience; it also provides EMMML and DAD experience for basic administration areas not covered by the LC-Win interface. CU07 assumes no telecommunications background beyond what is covered in the prerequisite tutorial. If student has a Hicom 300 CS with HDMS Modular or HDMS Modular with Network Option, the CU56 course is appropriate.

**Prerequisites:**

An optional self-paced tutorial (LC53) is delivered with class confirmation. The tutorial provides an overview of the Hicom 300 system and takes approximately 8 hours to complete.

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## Advanced Hicom 300 E CS System Administration, Version 6.5 and Earlier Using EMLL

**Course Details**

**Course:** CU12

**Duration:** 5 Days

**Description:**

Siemens Communications offers this 5-day lecture, lab & case study course to provide experienced telecom managers with the background to effectively manage their voice network using the EMLL interface. As the company's needs change, students will be able to provide software modifications for their trunk, console, least cost routing, Automatic Number Identification, Dialed Number Identification Service, Satellite Operations, CorNet and ROLMnet applications.

**Objectives:**

- Upon completion of this course, a student will be able to:
- Describe and modify attendant console tables
- Add and modify trunks and trunk groups
- Describe and modify least cost routing
- Troubleshoot least cost routing
- Describe and modify ANI and DNIS tables
- Describe network software applications
- Discuss network management tools
- Identify security exposures
- Describe and modify private networks with CorNet, Satellite Operations or ROLMnet.

- Overview of Automatic Call distribution software thorough EMLL administration.

**Target Audience:**

System Managers who are responsible for their company's telephone system and who want more control in the areas of trunking, call routing and network services.

**Prerequisites:**

- This course requires attendance in the basic Hicom 300 E CS Basic Administration class (CU05, CU07, CU48 or CU56)
- Working knowledge of EMLL
- Completion of the precourse tutorial (LC53)
- Six months experience performing station moves and changes

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## **XPRESSIONS 470 System Administration**

**Course Details**

**Course:** CU16

**Duration:** 4 Days

**Description:**

This 4 day lecture/lab course provides the student with the skills necessary to administer the Xpressions 470 unified messaging system using the Xpressions Administrator accessed from the Microsoft Internet Explorer browser. It focuses on the initial setup and day-to-day operations of the Xpressions 470 system. It also includes the user interface with the Xpressions Viewer accessed from Outlook, Xpressions Assistant, and the Telephony User Interface (TUI).

The course combines lecture, demonstration, and hands-on practice modules. It is beneficial for the student to have a working knowledge of Windows NT administration, Microsoft Exchange administration, and PBX system administration. However, these are not required.

**Objectives:**

Upon completion of this course, the student will be able to:

- Recognize the items related to an Xpressions 470 system plan.
- Use the Xpressions Administrator to configure an Xpressions 470 system.
- Configure general setup requirements.
- Configure global subscriber settings.
- Import, add, change, and delete subscribers.
- Create public and private distribution lists.
- Recognize and configure call handler applications.
- Configure call routing tables.
- Create restriction tables and assign them to subscribers.
- Recognize and use the Telephony User Interface (TUI).
- Recognize and use the Xpressions Viewer options in Outlook.
- Recognize and use the Xpressions Assistant.
- Describe the fax server application.
- Recognize how to maintain the Xpressions 470 system by performing regular backups, requesting reports, and the viewing the Status Monitor.

**Target Audience:**

Any Siemens Communications customer requiring Xpressions 470 system administration training.

**Prerequisites:**

WBT04 - XPRESSIONS 470 Fundamentals

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## XPRESSIONS 470 Networking

**Course Details**

**Course:** CU17

**Duration:** 2 Days

**Description:**

This 2-day lecture/lab course provides the student with the skills necessary to administer the Xpressions 470 unified messaging system network. The student will gain the skills necessary to configure and administer Xpressions 470 site-to-site networking in the same Exchange organization, site-to-site networking in different Exchange organizations, and networking with an existing PhoneMail Long Distance Network (LDN).

The course also includes configuration of Connect Server used to network Xpressions 470 with a PhoneMail long distance network or when migrating PhoneMail subscribers to Xpressions.

It focuses on the initial setup and day-to-day networking operations of Xpressions 470 and Connect Server. The course combines lecture, demonstration, and hands-on practice modules. It is written with the assumption that the student has a working knowledge of Windows NT, Microsoft Exchange, and LAN/WAN internetworking. If the student will be implementing an Xpressions 470 network with PhoneMail, it is highly recommended that the student to be familiar with PhoneMail LDN.

**Objectives:**

Upon completion of this course, the student will be able to:

- Recognize network message address options and Xpressions 470 networking terms
- Recognize the three types of Xpressions 470 networking options
- Configure Xpressions 470 networking in the same Exchange organization, in different Exchange organizations, and when networking with PhoneMail
- Recognize PhoneMail requirements when networking with Xpressions 470
- Configure Connect Server for networking Xpressions 470 to PhoneMail
- Configure PhoneMail when networking with Xpressions 470
- Configure Connect Server and Xpressions 470 for PhoneMail to Xpressions 470 migration
- Use Connect Server utilities and reports

**Target Audience:**

Any Siemens Communications customer implementing and maintaining an Xpressions 470 unified messaging network.

**Prerequisites:**

WBT02 - Connect Server Fundamentals

CU16 - XPRESSIONS 470 System Administration

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**Hicom 300 H CS Advanced Administration Using HDMS-Standard (LC-Win 4)****Course Details****Course:** CU19**Duration:** 5 Days**Description:**

Siemens Communications offers this 5-day lecture, laboratory with hands-on applications and case study course that provides experienced telecom managers the knowledge to effectively manage a Siemens Hicom 300 CS voice network. The primary tool supporting the course topics and objectives is the Graphical User Interface (GUI) LC-Win 4 interface. Students actively participate by performing software modifications for trunking, attendant consoles, least cost routing, Automatic Number Identification (ANI), Dialed Number Identification Service (DNIS), Satellite Operations, CorNet and ROLMnet applications.

**Objectives:**

Students participating in this course demonstrate the skill and ability to describe and modify the following functional components of the Hicom 300 CS:

- Attendant console configuration
- Trunk groups and trunks
- ANI and DNIS digit manipulation using Direct AMO Dialogue (DAD)
- DID trunk conversion using Direct AMO Dialogue (DAD)
- Satellite Operations, ROLMnet, and CorNet private networks

Hands-on activities and facilitated discussions enable the student to:

- Analyze least cost routing software
- Troubleshoot least cost routing scenarios

- Identify security exposures

**Target Audience:**

System Managers who are responsible for communication network and want to learn more about trunking, call routing, and network service capabilities and features of the Hicom 300 CS.

**Prerequisites:**

- Attendance in the basic Hicom 300 CS Basic Administration class (CU05, CU07, CU48, or CU56)
- Completion of the pre-course tutorial
- Six months experience performing station moves and changes

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## PhoneMail System Administration

### Course Details

**Course:** CU25

**Duration:** 5 Days

**Description:**

This 5-day Siemens Communications course teaches customer PhoneMail system administrators how to effectively manage and maintain a Release 5/6 ROLM PhoneMail system.

**Objectives:**

Upon completion of this course, a student will be able to:

- Implement a PhoneMail Ready program
- Create class of service and subscriber profiles
- Modify system and node parameters
- Design, set up, and monitor outcalling and call processing applications
- Use reports to monitor and troubleshoot system operations and subscriber use

- Address subscriber training issues
- Identify and report equipment difficulties

This course does not address PhoneMail long distance networking. Please refer to the course catalog for additional courses offered by Siemens Communications Education.

**Target Audience:**

Customers responsible for managing the PhoneMail system and who need to better understand the system operation.

**Prerequisites:**

- Students should be familiar with the basic operation of the PhoneMail system, including the operation of the subscriber features.
- Completion of a System Administration course (Recommended)

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## HIPATH PROCENTER COMPOSER and PROCENTER OBServer

**Course Details**

**Course:** CU46

**Duration:** 5 Days

**Description:**

This 5-day lecture/lab class provides the tools necessary for an ACD supervisor or system administrator to effectively manage and maintain a Hicom 300 H ACD system using ProCenter Composer and ProCenter Observer.

**Objectives:**

Upon completion of this course, the student will be able to:

- Describe ACD features, functions, and terminology.
- Perform moves, adds, and changes using ProCenter Composer.
- Request and print ACD reports using ProCenter Composer.

- Perform detailed report analysis.
- Identify software and hardware requirements for ProCenter Composer and ProCenter Observer
- Identify the features and functions of ProCenter Observer
- Describe the use of PhoneMail and VRUs with ACD.

**Target Audience:**

Customers who are responsible for their company's call center operations, want more control over level of service, and are familiar with the company's ACD standards and practices.

**Prerequisites:**

- Have an understanding of company's ACD system
- LC101 - Call Center Fundamentals
- Windows experience
- To enhance the student's classroom experience and give the student a better understanding of their company's flex routing, the student should bring a sample of their ACD Routing tables and copies of their ACD reports to class. These should be printed to include the same date and times.

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## Hicom 300 E CS Basic System Administration using Business View for Telemanagement

**Course Details**

**Course:** CU48

**Duration:** 5 Days

**Description:**

This 5-day Hicom 300 E CS system administration classroom and lab course teaches customer telecommunication managers to make station and software group moves, adds, and changes (MAC). Students will become familiar with general telecommunications terminology and will be able to effectively manage the day-to-day MAC of the Hicom 300 E CS. Both BusinessView for

Telemangement (BVfT) and EMMML (Enhanced Man Machine Language) administrative interfaces will be utilized during class.

**Objectives:**

Upon completion of this course, a student will be able to:

- Provide foundation for effective system administration
- Discuss system architecture
- Maintain system records
- Define system-wide tables (i.e., dial plan, system speed, class of service, and COS changeover)
- Configure hotline and off-hook intercepts
- Use the hardware map to determine board usage and wired, equipped, and installed capacity
- Modify default button tables
- Use BVfT for station, software group, and PhoneMail MAC
- Use EMMML for station and software group MAC
- Identify EMMML requirements for BVfT users
- Activate and deactivate channels
- Create and modify station applications (i.e. DSS and DDS keys)
- Create and modify recorders
- Understand BVfT batches, broadcast capability, and session log
- Describe basic voice trouble shooting procedures
- Identify function of Siemens Customer Support Center

**Target Audience:**

CU48 is specifically designed for customers who purchase BusinessView for Telemangement as their administrative interface. CU48 covers the same material as CU05 but CU48 also includes BVfT lecture and labs.

**Prerequisites:**

A self-paced prerequisite tutorial is delivered with class confirmation and should be completed before coming to class. The tutorial covers system and station features. The prerequisites take approximately 4 hours to complete. A BVfT tutorial is included with the BVfT product. Completion of this tutorial is suggested but not required.

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## Reports for HiPath ProCenter Composer and ProCenter Observer

**Course Details**

**Course:** CU55

**Duration:** 2 Days

**Description:**

This 2-day lecture class provides the tools necessary for an ACD supervisor or system administrator to effectively manage and analyze the Hicom 300 H ACD Reports using ProCenter Composer and ProCenter Observer.

**Objectives:**

Upon completion of this course, the student will be able to:

- Describe ACD call flow
- Describe how to request ACD Reports using ProCenter Composer/Observer
- Describe each field on the ProCenter Composer Reports
- Analyze ACD reports

**Target Audience:**

Customers who are responsible for requesting and analyzing ACD Reports using ProCenter Composer and ProCenter Observer. This course is also for ACD Supervisors who need to use ProCenter Observer to monitor ACD Agent Real time Activity.

This course does not teach any components of ACD Configuration.

**Prerequisites:**

- Have an understanding of your company's ACD system (Recommended)
- LC101 - Call Center Fundamentals (Optional)
- Windows experience
- To enhance the student's classroom experience and give the student a better understanding of their company's flex routing, the student should bring a sample of their ACD Routing tables and copies of their ACD reports to class. These should be printed to include the same date and times.

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## Hicom 300 CS Basic System Administration using HDMS Modular

**Course Details**

**Course:** CU56

**Duration:** 5 Days

**Description:**

This 5-day Hicom 300 CS system administration classroom and lab course teaches customer telecommunication managers how to make station and software group moves, adds, and changes (MAC). Students will become familiar with general telecommunications terminology and will be able to effectively manage the day-to-day administration of the Hicom 300 CS in a multiple system and user environment. The Hicom Domain Management Service (HDMS-Modular) application is used in class with a few Enhanced Machine Maintenance Language (EMML) tasks included.

**Objectives:**

Upon completion of this course, a student will be able to:

- Use HDMS-Modular for the following:
- Administer Voice Stations, Adapters, Phantoms
- Move stations between systems
- Administer Tables: Class of Service, COS Switchover, Dial Plan,
- Hotlines, Personal Identification Numbers, PhoneMail COS, PhoneMail

- Mailbox and Speed Dial Lists
- Administer Groups: Com, Voice Hunt, ICOM, and Pickup
- Administer Personal Data for subscriber information
- Use EMMML for supplementary MAC tasks
- Recognize major and minor alarm notifications with Fault Management (special purchase feature)
- Maintain system records in a multi-user and system environment
- Use the hardware map to determine board traffic usage for wired, equipped, and installed capacity
- Use these HDMS-Modular features: batch, broadcast, report generation and logs
- Identify the function of Siemens Customer Support Center

**Target Audience:**

CU56 is specifically designed for customers who purchase HDMS-Modular as their system administration interface. CU56 covers the same MAC tasks as CU05 (EMML), CU07 HDMS-Standard (LC-Win), and CU48 Business View for TeleManagement (BVfT) but CU56 has HDMS-Modular lectures and labs. Two Computer Based Training (CBT) tutorials, one on HDMS Desktop and the other on Configuration Management are included with the product. Students may use these as an introduction to the product before coming to class.

**Prerequisites:**

Students receive an optional self-paced tutorial (LC53-Computer Based Training (CBT)). The tutorial covers system architecture, features and desktop products. The prerequisite takes approximately 8 hours to complete, however, students may prefer to take the course in lesson segments.

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## **HIPATH PROCENTER SUITE, VERSION 4.0, DESIGN & Administration(WINDOWS NT)**

**Course Details**

**Course:** CU81

**Duration:** 5 Days

**Description:**

This 5-day course covers the basic concepts of the HiPath ProCenter Suite, which includes ResumeRouting Standard, ResumeRouting Advanced, the Desktop applications, system design and configuration, and on-going administrative functions. It consists of lectures, demonstrations, and comprehensive, practical exercises.

**Objectives:**

Upon completion of this course, the student will be able to:

- Describe the ACD Call Process and Flex Routing
- Describe the Basic Concepts of ResumeRouting Standard and ResumeRouting Advanced
- Plan an implementation of the Procenter Suite
- Design and document call routing by the ProCenter Suite application
- Design and document call routing by the backup ACD Flex routing
- Complete the Installation Worksheets
- Configure the system
- Use the Simulator
- Monitor and maintain the application
- Produce and use ProCenter Suite

**Target Audience:**

Sales Engineers and Customers

**Prerequisites:**

- LC61 - Introduction to ResumeRouting
- LC101 - Call Center Fundamentals
- Familiarity with the Windows NT operating system (strongly recommended)

## IVR Administration OS/2

### Course Details

**Course:** 80600007

**Duration:** 2 Days

#### Description:

Designed for all audiences, this course introduces programming concepts of the InVision tool, the available administrator and operation features of the system including report generation, testing the system in production, and the modification of business hours and other external control files. The course format is instructor-led and provides hands-on practice for the participant.

#### Prerequisites:

Prerequisites include experience with PC operating systems, experience with Graphical User Interfaces, and familiarity with Interactive Voice Response Systems.

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## IVR Programming Fundamentals, InVision

### Course Details

**Course:** 80600010

**Duration:** 5 Days

#### Description:

This course is intended for programmers who will be responsible for developing and/or modifying applications using InVision version 2. This class provides an introduction to InterVoiceBrite system operational tasks and promotes fundamental programming skills while developing an application within InVision version 2. This course is taught on the Windows NT platform.

## IVR Administration, NT

### Course Details

**Course:** 80600012

**Duration:** 2 Days

**Description:**

This classroom course provides an introduction to an InterVoiceBrite System, associated administrative and operational tasks.

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## Certification Training

### Course Details

**Course:** 80600019

**Duration:** 1 Days

**Description:**

This certification is for one day of IVB training for experienced customer trainers. The certification is conducted at our Dallas Facility. The certification process used can be found in InterDoc, DCN # 970 and 971. The customer trainer will attend the class, audit the class, practice teach with certified IVB trainers, and team teach the class with certified IVB trainers. Once certified, a soft copy of all needed training materials will be provided. Certifications for courses longer than one day require multiple orders of this item, one for each day of the class

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## Certification OnSite

### Course Details

**Course:** 80600020

**Duration:** 1 Days

**Description:**

This certification is for one day of IVB training for experienced customer trainers. The certification is conducted onsite at the customer's facility. The customer is responsible for providing suitable training facilities with the required equipment. The certification process used can be found in InterDoc, DCN # 970 and 971. The customer trainer will attend the class, audit the class, practice teach with certified IVB trainers, and team teach the class with certified IVB trainers. Once certified, a soft copy of all needed training materials will be provided. Certifications for courses longer than one day require multiple orders of this item, one for each day of the class.

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## ESP Operations

### Course Details

**Course:** 80600022

**Duration:** 5 Days

**Description:**

This five-day class, taught in Dallas, develops the necessary skills to administer and manage the IN\*Control, Enhanced Services Platform.

**Objectives:**

The core objectives of this course are:

- Describe the architecture of the ESP system
- Configure system resources
- Manage system tables
- Provision service accounts
- Configure and manage services
- Administer system access
- Generate administrative reports

## Hardware Maintenance - NT

### Course Details

**Course:** 80600024

**Duration:** 3 Days

**Description:**

This three-day class, taught in Dallas, is designed to acquaint the student with the hardware used in InterVoiceBrite Systems, and various hardware troubleshooting techniques; includes instruction in isolating, identifying, and correcting hardware problems that may occur in an InterVoiceBrite System. The course will demonstrate the use of Windows NT and InterVoiceBrite diagnostic utilities, Remote GUI connections over TCP/IP and RAS, and Remote Services Management.

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## Implementing SpeechAccess Applications

### Course Details

**Course:** 80600025

**Duration:** 5 Days

**Description:**

A five day training session for up to two people. Topics to be covered include; the content and abilities of the SpeechAccess product, advanced speech recognition call flow design approaches, programming SpeechAccess with InVision, creating and demonstrating a SpeechAccess application prototype, bringing a speech-enabled application into runtime, and debugging and tuning a speech-enabled application.

**Prerequisites:**

Attendees must be familiar with programming in InVision and must have implemented an InVision application in a production-type environment.

## Designing Speech Recognition Applications

### Course Details

**Course:** 80600030

**Duration:** 2 Days

**Description:**

This two-day course is intended for programmers/business analysts, responsible for designing InterVoice-Brite directed dialog speech recognition applications. The course promotes fundamental concepts in designing speech recognition applications.

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## InVision Speech Recognition Implementation-SpeechWorks

### Course Details

**Course:** 80600031

**Duration:** 3 Days

**Description:**

A three-day training session in which the following will be taught: the content and abilities of the SpeechAccess™ product; programming SpeechAccess with InVision; creating and demonstrating a SpeechAccess application prototype; bringing a speech-enabled application into runtime; debugging and tuning a speech-enabled application and using the SpeechWizard.

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## AgentConnect Call Center Management

### Course Details

**Course:** 80600032

**Duration:** 2 Days

**Description:**

This two-day course is designed to front load the employees of newly acquired systems with the knowledge needed to operate an AgentConnect Call Center. This course will acquaint the students with using the AgentConnect Call Center Manager to manage Switches, TRMS, ACD queues, AgentConnect database, system configurations, system security, Companies, Call Lists, Agents, Campaigns, Pools, and generate Reports. Class size is limited to 12 students.

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## AgentConnect Call Center Management – Business Operations

**Course Details**

**Course:** 80600033

**Duration:** 1 Days

**Description:**

This one-day course is designed to acquaint the student with using the AgentConnect Call Center Manager to create and manage Companies, Call Lists, Agents, Campaigns, Pools, and Reports.

**Target Audience:**

Managers, Shift Supervisors, System Operators, Database Administrators and other employees who will be responsible for supporting the day-to-day Business plan of an AgentConnect Call Center.

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## AgentConnect Call Center Management – Technical Operations

**Course Details**

**Course:** 80600034

**Duration:** 1 Days

**Description:**

This one-day class, taught in Dallas, develops a fundamental knowledge of technical system operations and management. The course is designed to acquaint the student with using the AgentConnect Call Center Manager to create and manage Switches, TRMS, ACD queues, AgentConnect database, system configurations, system security, and generate reports.

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## IVR Administration NTV2

**Course Details**

**Course:** 80600037

**Duration:** 3 Days

**Description:**

This three-day course provides an introduction to the InterVoice-Brite IVR running InterSoft V2.x. IVR administrative and operational tasks, InnerView Local and Remote Service Management will be discussed. The culmination of the course is a hands-on practical application of administrative tasks scheduled for the afternoon of the last day of training.

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## Design & Impl Speech Recognition Applications

**Course Details**

**Course:** 80600041

**Duration:** 5 Days

**Description:**

This five-day course is intended for programmers/business analysts, responsible for designing and implementing InterVoice-Brite directed dialog speech recognition applications using SpeechAccess with InVision. The course promotes fundamental concepts in designing speech recognition applications, creating and demonstrating a SpeechAccess application prototype; bringing a speech-enabled application into runtime; debugging and tuning a speech-enabled application.

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# Terms and Conditions Applicable to Information Technology Professional Services (Special Item 132-51)

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## 1. Scope

- a) The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b) The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

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## 2. Performance Incentives

- a) Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b) The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c) Incentives should be designed to relate results achieved by the Contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the Contractor. Incentives shall be based on objectively measurable tasks.

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## 3. Ordering Procedures for Services (Requiring a Statement of Work) (G-FCI-920) (Mar 2003)

FAR 8.402 contemplates that GSA may occasionally find it necessary to establish special ordering procedures for individual Federal Supply Schedules or for some Special Item Numbers (SINs) within a Schedule. GSA has established special ordering procedures for services that require a Statement of Work. These special ordering procedures take precedence over the procedures in FAR 8.404 (b)(2) through (b)(3).

When ordering services over \$100,000, Department of Defense (DOD) ordering offices and non-DOD agencies placing orders on behalf of the DOD must follow

the policies and procedures in the Defense Federal Acquisition Regulation Supplement (DFARS) 208.404-70 – Additional ordering procedures for services. When DFARS 208.404-70 is applicable and there is a conflict between the ordering procedures contained in this clause and the additional ordering procedures for services in DFARS 208.404-70, the DFARS procedures take precedence.

GSA has determined that the prices for services contained in the contractor's price list applicable to this Schedule are fair and reasonable. However, the ordering activity using this contract is responsible for considering the level of effort and mix of labor proposed to perform a specific task being ordered and for making a determination that the total firm-fixed price or ceiling price is fair and reasonable.

a) When ordering services, ordering activities shall—

1) Prepare a Request (Request for Quote or other communication tool):

- (a) A statement of work (a performance-based statement of work is preferred) that outlines, at a minimum, the work to be performed, location of work, period of performance, deliverable schedule, applicable standards, acceptance criteria, and any special requirements (i.e., security clearances, travel, special knowledge, etc.) should be prepared.
- (b) The request should include the statement of work and request the contractors to submit either a firm-fixed price or a ceiling price to provide the services outlined in the statement of work. A firm-fixed price order shall be requested, unless the ordering activity makes a determination that it is not possible at the time of placing the order to estimate accurately the extent or duration of the work or to anticipate cost with any reasonable degree of confidence. When such a determination is made, a labor hour or time-and-materials proposal may be requested. The firm-fixed price shall be based on the rates in the schedule contract and shall consider the mix of labor categories and level of effort required to perform the services described in the statement of work. The firm-fixed price of the order should also include any travel costs or other incidental costs related to performance of the services ordered, unless the order provides for reimbursement of travel costs at the rates provided in the Federal Travel or Joint Travel Regulations. A ceiling price must be established for labor-hour and time-and-materials orders.
- (c) The request may ask the contractors, if necessary or appropriate, to submit a project plan for performing the task, and information on the contractor's experience and/or past performance performing similar tasks.
- (d) The request shall notify the contractors what basis will be used for selecting the contractor to receive the order. The notice shall include the basis for determining whether the contractors are technically

qualified and provide an explanation regarding the intended use of any experience and/or past performance information in determining technical qualification of responses. If consideration will be limited to schedule contractors who are small business concerns as permitted by paragraph (2) below, the request shall notify the contractors that will be the case.

## 2) Transmit the Request to Contractors:

Based upon an initial evaluation of catalogs and price lists, the ordering activity should identify the contractors that appear to offer the best value (considering the scope of services offered, pricing and other factors such as contractors' locations, as appropriate) and transmit the request as follows:

**Note:** When buying IT professional services under SIN 132-51 ONLY, the ordering activity, at its discretion, may limit consideration to those schedule contractors that are small business concerns. This limitation is not applicable when buying supplies and/or services under other SINs as well as SIN 132-51. The limitation may only be used when at least three (3) small businesses that appear to offer services that will meet the ordering activity's needs are available, if the order is estimated to exceed the micro-purchase threshold.

- (a) The request should be provided to at least three (3) contractors if the proposed order is estimated to exceed the micro-purchase threshold, but not exceed the maximum order threshold.
- (b) For proposed orders exceeding the maximum order threshold, the request should be provided to additional contractors that offer services that will meet the ordering activity's needs.
- (c) In addition, the request shall be provided to any contractor who specifically requests a copy of the request for the proposed order.
- (d) Ordering activities should strive to minimize the contractors' costs associated with responding to requests for quotes for specific orders. Requests should be tailored to the minimum level necessary for adequate evaluation and selection for order placement. Oral presentations should be considered, when possible.

## 3) Evaluate Responses and Select the Contractor to Receive the Order:

After responses have been evaluated against the factors identified in the request, the order should be placed with the schedule contractor that represents the best value. (See FAR 8.404)

- b) The establishment of Federal Supply Schedule Blanket Purchase Agreements (BPAs) for recurring services is permitted when the procedures outlined herein are followed. All BPAs for services must define

the services that may be ordered under the BPA, along with delivery or performance time frames, billing procedures, etc. The potential volume of orders under BPAs, regardless of the size of individual orders, may offer the ordering activity the opportunity to secure volume discounts. When establishing BPAs, ordering offices shall—

- 1) Inform contractors in the request (based on the ordering activity's requirement) if a single BPA or multiple BPAs will be established, and indicate the basis that will be used for selecting the contractors to be awarded the BPAs.
  - (a) **Single BPA:**

Generally, a single BPA should be established when the ordering activity can define the tasks to be ordered under the BPA and establish a firm-fixed price or ceiling price for individual tasks or services to be ordered. When this occurs, authorized users may place the order directly under the established BPA when the need for service arises. The schedule contractor that represents the best value should be awarded the BPA. (See FAR 8.404)
  - (b) **Multiple BPAs:**

When the ordering activity determines multiple BPAs are needed to meet its requirements, the ordering activity should determine which contractors can meet any technical qualifications before establishing the BPAs. When establishing the BPAs, the procedures in (a)(2) above must be followed. The procedures at (a)(2) do not apply to orders issued under multiple BPAs. Authorized users must transmit the request for quote for an order to all BPA holders and then place the order with the Schedule contractor that represents the best value.
- 2) Review BPAs Periodically: Such reviews shall be conducted at least annually. The purpose of the review is to determine whether the BPA still represents the best value. (See FAR 8.404)
- c) The ordering activity should give preference to small business concerns when two or more contractors can provide the services at the same firm-fixed price or ceiling price.
- d) When the ordering activity's requirement involves both products as well as executive, administrative and/or professional, services, the ordering activity should total the prices for the products and the firm-fixed price for the services and select the contractor that represents the best value. (See FAR 8.404)
- e) The ordering activity, at a minimum, should document orders by identifying the contractor from which the services were purchased, the services purchased, and the amount paid. If other than a firm-fixed price order is placed, such documentation should include the basis for the determination to use a labor-hour or time-and-materials order. For ordering activity requirements in excess of the micro-purchase threshold, the order file

should document the evaluation of Schedule contractors' quotes that formed the basis for the selection of the contractor that received the order and the rationale for any trade-offs made in making the selection.

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## 4. Order

- a) Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

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## 5. Performance of Services

- a) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b) The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d) Any Contractor travel required in the performance of IT services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

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## 6. Stop-Work Order (FAR 52.242-15) (Aug 1989)

- a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called

for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- 1) Cancel the stop-work order; or
  - 2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
- 1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - 2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

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## 7. Inspection of Services

The Inspection of Services–Fixed Price (AUG 1996) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time and Materials and Labor-Hour (JAN 1986) clause at FAR 52.246-6 applies to time and materials and labor hour orders placed under this contract.

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## 8. Responsibilities of the Contractor

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 Rights in Data – General, may apply.

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## 9. Responsibilities of the Ordering Activity

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT services.

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## 10. Independent Contractor

All IT services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

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## 11. Organizational Conflicts of Interest

a) Definitions:

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b) To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational

conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

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## 12. Invoices

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

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## 13. Payments

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time and materials orders, the Payments under Time and Materials and Labor Hour Contracts at FAR 52.232-7 (DEC 2002), Alternate I (APR 1984) applies to time and materials orders placed under this contract. For labor hour orders, the Payment under Time and Materials and Labor Hour Contracts at FAR 52.232-7 (DEC 2002), Alternate II (DEC 2002) applies to labor hour orders placed under this contract.

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## 14. Resumes

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

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## 15. Incidental Support Costs

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

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## 16. Approval of Subcontracts

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

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## **17. Description of IT Services and Pricing**

A description of the types of Information Technology Services offered under SIN 132-51 is set forth under the IT Service Descriptions Section. Specific Labor Categories and Rates are set forth in the IT Professional Services Pricelist.

## Information Technology Services Descriptions – Telecom/Networking

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### Customer Engineer – Subcontractor

#### Position Details:

##### Minimum/General Experience:

At least two years of related experience.

##### Functional Responsibility:

Responsible for installation, upgrades and migrations of Siemens Communications servers and related partners product: Central Branch Exchanges (CBX's), Key Systems, PhoneMail, Desktop Products, Data Communication Devices, Telco circuits, and all peripheral devices. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications and LAN/WAN industry, and data collection. Responsible for hardware Moves, Adds, and Changes (MAC) on Central Branch Exchanges (CBX's), Key Systems, PhoneMail, Desktop Products, Data Communication Devices, Telco circuits, and all peripheral devices. Knowledgeable on industry standards for MAC activities involving station equipment and cabling. Utilizes reference documentation and establishes upgrade procedures that are project specific to minimize downtime.

##### Minimum Education:

A high school diploma or equivalent years of related experience and training from Siemens or industry certifications.

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### Customer Engineer - Siemens: Level 1

#### Position Details:

##### Minimum/General Experience:

At least two years of related experience.

**Functional Responsibility:**

Responsible for installation, upgrades and migrations of Siemens Communications servers and related partners product: Central Branch Exchanges (CBX's), Key Systems, PhoneMail, Desktop Products, Data Communication Devices, Telco circuits, and all peripheral devices. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications and LAN/WAN industry, software coordination, data collection and data entry. Responsible for both software and hardware Moves, Adds, and Changes (MAC) on Central Branch Exchanges (CBX's), Key Systems, PhoneMail, Desktop Products, Data Communication Devices, Telco circuits, and all peripheral devices. Knowledgeable on industry standards for MAC activities involving station equipment and cabling. Utilizes reference documentation and establishes upgrade procedures that are project specific to minimize downtime.

**Minimum Education:**

A high school diploma or equivalent years of related experience, certified Siemens training and industry certifications.

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## Customer Engineer - Siemens Level 2

**Position Details:****Minimum/General Experience:**

At least two years of related experience.

**Functional Responsibility:**

Responsible for installation, upgrades and migrations of Siemens Communications servers and related partners product: Central Branch Exchanges (CBX's), Key Systems, PhoneMail, Desktop Products, Data Communication Devices, Telco circuits, and all peripheral devices. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications and LAN/WAN industry, software coordination, data collection and data entry. Responsible for both software and hardware Moves, Adds, and Changes (MAC) on Central Branch Exchanges (CBX's), Key Systems, PhoneMail, Desktop Products, Data Communication Devices, Telco circuits, and all peripheral devices. Knowledgeable on industry standards for MAC activities involving station equipment and cabling. Assumes full

responsibility for end user satisfaction, and recommends user solutions as needed that will optimize Siemens equipment and enhance user performance. Utilizes reference documentation and establishes upgrade procedures that are project specific to minimize downtime. Manage and coordinate the activities of subcontractor resources in accordance with employee relations' practices.

**Minimum Education:**

A high school diploma or equivalent years of related experience, certified Siemens training and industry certifications.

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## Program/Project Manager/Project Coordinator/Solutions Integration Architect – Level 1

**Position Details:****Minimum/General Experience:**

Three years of related work experience.

**Functional Responsibility:**

Responsible for planning, installation, testing, and implementation of project activities. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications or call center services and LAN/WAN industry, software coordination, data collection and data entry. Assumes full responsibility for end user satisfaction, and recommends user solutions as needed that will optimize Siemens equipment and enhance user performance. Manage and coordinates the activities of all resources as well as reviews the scope of work to be implemented, orders materials and equipment, identifies special requirements, schedules Siemens, Business Partner, and sub contractor labor, and performs cutover and acceptance testing. Develops installation plan, cable requirements, milestone charts, and cutover plans. Advises as necessary as to implications of non-compliance activities as it relates to the installation. Ensures that proper documentation exists for all materials ordered and used, inventory controls are implemented and adhered to and secure storage is available.

-or-

Independently identifies and resolves a broad range of technical issues in advanced solutions. Understands and can clearly articulate the concepts, issues, questions, and trade-offs involved in creating and implementing a blueprint for advanced solutions. Possesses in-depth knowledge in one or

more advanced solutions specialty. Has obtained and maintains current industry standard certification within one or more technical specialties. Has a broad, general understanding of the communications industry, including structure, players, terminology, issues, debates, and trends. Understands and communicates technical and industry trends and their impact on our solutions. Creates competitive designs that effectively balance technical options with realistic constraints and create value for the customer. Effectively applies a broad range of existing and new technologies to create tailored customer solutions. Collaborates effectively with the customer to identify design requirements. Communicates with customer to define the customer's priorities, concerns, issues and constraints.

**Minimum Education:**

A high school diploma or equivalent years of related experience and training from Siemens or industry certifications.

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## **Program/Project Manager/Project Coordinator/Solutions Integration Architect Level 2**

**Position Details:****Minimum/General Experience:**

Three years of related work experience.

**Functional Responsibility:**

Responsible for planning, installation, testing, and implementation of project activities. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications or call center services and LAN/WAN industry, software coordination, data collection and data entry. Assumes full responsibility for end user satisfaction, and recommends user solutions as needed that will optimize Siemens equipment and enhance user performance. Manage and coordinates the activities of all resources as well as reviews the scope of work to be implemented, orders materials and equipment, identifies special requirements, schedules Siemens, Business Partner, and sub contractor labor, and performs cutover and acceptance testing. Develops installation plan, cable requirements, milestone charts, and cutover plans. Advises as necessary as to implications of non-compliance activities as it relates to the installation. Ensures that proper documentation exists for all materials ordered and used, inventory controls are implemented and adhered to and secure storage is available.

-OR-

Independently identifies and resolves a broad range of technical issues in advanced solutions. Understands and can clearly articulate the concepts, issues, questions, and trade-offs involved in creating and implementing a blueprint for advanced solutions. Possesses in-depth knowledge in one or more advanced solutions specialty. Has obtained and maintains current industry standard certification within one or more technical specialties. Has a broad, general understanding of the communications industry, including structure, players, terminology, issues, debates, and trends. Understands and communicates technical and industry trends and their impact on our solutions. Creates competitive designs that effectively balance technical options with realistic constraints and create value for the customer. Effectively applies a broad range of existing and new technologies to create tailored customer solutions. Collaborates effectively with the customer to identify design requirements. Communicates with customer to define the customer's priorities, concerns, issues and constraints.

**Minimum Education:**

Two-year AA Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## **Program/Project Manager/Project Coordinator/Solutions Integration Architect: Level 3**

**Position Details:**

**Minimum/General Experience:**

Five years of related work experience.

**Functional Responsibility:**

Responsible for planning, installation, testing, and implementation of project activities. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications or call center services and LAN/WAN industry, software coordination, data collection and data entry. Assumes full responsibility for end user satisfaction, and recommends user solutions as needed that will optimize Siemens equipment and enhance user performance. Manage and coordinates the activities of all resources as well as reviews the scope of work to be implemented, orders materials and equipment, identifies special requirements, schedules Siemens, Business Partner, and sub contractor labor, and performs cutover and acceptance testing. Develops

installation plan, cable requirements, milestone charts, and cutover plans. Advises as necessary as to implications of non-compliance activities as it relates to the installation. Ensures that proper documentation exists for all materials ordered and used, inventory controls are implemented and adhered to and secure storage is available.

-or-

Independently identifies and resolves a broad range of technical issues in advanced solutions. Understands and can clearly articulate the concepts, issues, questions, and trade-offs involved in creating and implementing a blueprint for advanced solutions. Possesses in-depth knowledge in one or more advanced solutions specialty. Has obtained and maintains current industry standard certification within one or more technical specialties. Has a broad, general understanding of the communications industry, including structure, players, terminology, issues, debates, and trends. Understands and communicates technical and industry trends and their impact on our solutions. Creates competitive designs that effectively balance technical options with realistic constraints and create value for the customer. Effectively applies a broad range of existing and new technologies to create tailored customer solutions. Collaborates effectively with the customer to identify design requirements. Communicates with customer to define the customer's priorities, concerns, issues and constraints.

**Minimum Education:**

Two-year AA Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## **Program/Project Manager/Project Coordinator/Solutions Integration Architect: Level 4**

**Position Details:**

**Minimum/General Experience:**

Five years of related work experience.

**Functional Responsibility:**

Responsible for planning, installation, testing, and implementation of project activities. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications or call center services and LAN/WAN

industry, software coordination, data collection and data entry. Assumes full responsibility for end user satisfaction, and recommends user solutions as needed that will optimize Siemens equipment and enhance user performance. Manage and coordinates the activities of all resources as well as reviews the scope of work to be implemented, orders materials and equipment, identifies special requirements, schedules Siemens, Business Partner, and sub contractor labor, and performs cutover and acceptance testing. Develops installation plan, cable requirements, milestone charts, and cutover plans. Advises as necessary as to implications of non-compliance activities as it relates to the installation. Ensures that proper documentation exists for all materials ordered and used, inventory controls are implemented and adhered to and secure storage is available.

-or-

Independently identifies and resolves a broad range of technical issues in advanced solutions. Understands and can clearly articulate the concepts, issues, questions, and trade-offs involved in creating and implementing a blueprint for advanced solutions. Possesses in-depth knowledge in one or more advanced solutions specialty. Has obtained and maintains current industry standard certification within one or more technical specialties. Has a broad, general understanding of the communications industry, including structure, players, terminology, issues, debates, and trends. Understands and communicates technical and industry trends and their impact on our solutions. Creates competitive designs that effectively balance technical options with realistic constraints and create value for the customer. Effectively applies a broad range of existing and new technologies to create tailored customer solutions. Collaborates effectively with the customer to identify design requirements. Communicates with customer to define the customer's priorities, concerns, issues and constraints.

**Minimum Education:**

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## **Program/Project Manager/Project Coordinator/Solutions Integration Architect: Level 5**

**Position Details:**

**Minimum/General Experience:**

Seven years of related work experience.

**Functional Responsibility:**

Responsible for planning, installation, testing, and implementation of project activities. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications or call center services and LAN/WAN industry, software coordination, data collection and data entry. Assumes full responsibility for end user satisfaction, and recommends user solutions as needed that will optimize Siemens equipment and enhance user performance. Manage and coordinates the activities of all resources as well as reviews the scope of work to be implemented, orders materials and equipment, identifies special requirements, schedules Siemens, Business Partner, and sub contractor labor, and performs cutover and acceptance testing. Develops installation plan, cable requirements, milestone charts, and cutover plans. Advises as necessary as to implications of non-compliance activities as it relates to the installation. Ensures that proper documentation exists for all materials ordered and used, inventory controls are implemented and adhered to and secure storage is available.

-or-

Independently identifies and resolves a broad range of technical issues in advanced solutions. Understands and can clearly articulate the concepts, issues, questions, and trade-offs involved in creating and implementing a blueprint for advanced solutions. Possesses in-depth knowledge in one or more advanced solutions specialty. Has obtained and maintains current industry standard certification within one or more technical specialties. Has a broad, general understanding of the communications industry, including structure, players, terminology, issues, debates, and trends. Understands and communicates technical and industry trends and their impact on our solutions. Creates competitive designs that effectively balance technical options with realistic constraints and create value for the customer. Effectively applies a broad range of existing and new technologies to create tailored customer solutions. Collaborates effectively with the customer to identify design requirements. Communicates with customer to define the customer's priorities, concerns, issues and constraints.

**Minimum Education:**

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## Program/Project Manager/Project Coordinator/Solutions Integration Architect: Level 6

### Position Details:

#### Minimum/General Experience:

Ten years of related work experience.

#### Functional Responsibility:

Responsible for planning, installation, testing, and implementation of project activities. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications or call center services and LAN/WAN industry, software coordination, data collection and data entry. Assumes full responsibility for end user satisfaction, and recommends user solutions as needed that will optimize Siemens equipment and enhance user performance. Manage and coordinates the activities of all resources as well as reviews the scope of work to be implemented, orders materials and equipment, identifies special requirements, schedules Siemens, Business Partner, and sub contractor labor, and performs cutover and acceptance testing. Develops installation plan, cable requirements, milestone charts, and cutover plans. Advises as necessary as to implications of non-compliance activities as it relates to the installation. Ensures that proper documentation exists for all materials ordered and used, inventory controls are implemented and adhered to and secure storage is available.

-or-

Independently identifies and resolves a broad range of technical issues in advanced solutions. Understands and can clearly articulate the concepts, issues, questions, and trade-offs involved in creating and implementing a blueprint for advanced solutions. Possesses in-depth knowledge in one or more advanced solutions specialty. Has obtained and maintains current industry standard certification within one or more technical specialties. Has a broad, general understanding of the communications industry, including structure, players, terminology, issues, debates, and trends. Understands and communicates technical and industry trends and their impact on our solutions. Creates competitive designs that effectively balance technical options with realistic constraints and create value for the customer. Effectively applies a broad range of existing and new technologies to create tailored customer solutions. Collaborates effectively with the customer to identify design requirements. Communicates with customer to define the customer's priorities, concerns, issues and constraints.

**Minimum Education:**

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

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**Program/Project Manager/Project Coordinator/Solutions Integration Architect: Level 7****Position Details:****Minimum/General Experience:**

Ten years of related work experience.

**Functional Responsibility:**

Responsible for planning, installation, testing, and implementation of project activities. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications or call center services and LAN/WAN industry, software coordination, data collection and data entry. Assumes full responsibility for end user satisfaction, and recommends user solutions as needed that will optimize Siemens equipment and enhance user performance. Manage and coordinates the activities of all resources as well as reviews the scope of work to be implemented, orders materials and equipment, identifies special requirements, schedules Siemens, Business Partner, and sub contractor labor, and performs cutover and acceptance testing. Develops installation plan, cable requirements, milestone charts, and cutover plans. Advises as necessary as to implications of non-compliance activities as it relates to the installation. Ensures that proper documentation exists for all materials ordered and used, inventory controls are implemented and adhered to and secure storage is available.

-or-

Independently identifies and resolves a broad range of technical issues in advanced solutions. Understands and can clearly articulate the concepts, issues, questions, and trade-offs involved in creating and implementing a blueprint for advanced solutions. Possesses in-depth knowledge in one or more advanced solutions specialty. Has obtained and maintains current industry standard certification within one or more technical specialties. Has a broad, general understanding of the communications industry, including structure, players, terminology, issues, debates, and trends. Understands and communicates technical and industry trends and their impact on our solutions. Creates competitive designs that effectively balance technical options with

realistic constraints and create value for the customer. Effectively applies a broad range of existing and new technologies to create tailored customer solutions. Collaborates effectively with the customer to identify design requirements. Communicates with customer to define the customer's priorities, concerns, issues and constraints.

**Minimum Education:**

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## **Program/Project Manager/Project Coordinator/Solutions Integration Architect: Level 8**

**Position Details:****Minimum/General Experience:**

Thirteen years of related work experience.

**Functional Responsibility:**

Responsible for planning, installation, testing, and implementation of project activities. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications or call center services and LAN/WAN industry, software coordination, data collection and data entry. Assumes full responsibility for end user satisfaction, and recommends user solutions as needed that will optimize Siemens equipment and enhance user performance. Manage and coordinates the activities of all resources as well as reviews the scope of work to be implemented, orders materials and equipment, identifies special requirements, schedules Siemens, Business Partner, and sub contractor labor, and performs cutover and acceptance testing. Develops installation plan, cable requirements, milestone charts, and cutover plans. Advises as necessary as to implications of non-compliance activities as it relates to the installation. Ensures that proper documentation exists for all materials ordered and used, inventory controls are implemented and adhered to and secure storage is available.

-or-

Independently identifies and resolves a broad range of technical issues in advanced solutions. Understands and can clearly articulate the concepts, issues, questions, and trade-offs involved in creating and implementing a blueprint for advanced solutions. Possesses in-depth knowledge in one or

more advanced solutions specialty. Has obtained and maintains current industry standard certification within one or more technical specialties. Has a broad, general understanding of the communications industry, including structure, players, terminology, issues, debates, and trends. Understands and communicates technical and industry trends and their impact on our solutions. Creates competitive designs that effectively balance technical options with realistic constraints and create value for the customer. Effectively applies a broad range of existing and new technologies to create tailored customer solutions. Collaborates effectively with the customer to identify design requirements. Communicates with customer to define the customer's priorities, concerns, issues and constraints.

**Minimum Education:**

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## **Program/Project Manager/Project Coordinator/Solutions Integration Architect: Level 9**

**Position Details:****Minimum/General Experience:**

Fifteen years of related work experience.

**Functional Responsibility:**

Responsible for planning, installation, testing, and implementation of project activities. Basic knowledge of digital switching, cable installation and LAN/WAN installation practices. Must have knowledge of installation practices and processes for telecommunications or call center services and LAN/WAN industry, software coordination, data collection and data entry. Assumes full responsibility for end user satisfaction, and recommends user solutions as needed that will optimize Siemens equipment and enhance user performance. Manage and coordinates the activities of all resources as well as reviews the scope of work to be implemented, orders materials and equipment, identifies special requirements, schedules Siemens, Business Partner, and sub contractor labor, and performs cutover and acceptance testing. Develops installation plan, cable requirements, milestone charts, and cutover plans. Advises as necessary as to implications of non-compliance activities as it relates to the installation. Ensures that proper documentation exists for all materials ordered and used, inventory controls are implemented and adhered to and secure storage is available.

-or-

Independently identifies and resolves a broad range of technical issues in advanced solutions. Understands and can clearly articulate the concepts, issues, questions, and trade-offs involved in creating and implementing a blueprint for advanced solutions. Possesses in-depth knowledge in one or more advanced solutions specialty. Has obtained and maintains current industry standard certification within one or more technical specialties. Has a broad, general understanding of the communications industry, including structure, players, terminology, issues, debates, and trends. Understands and communicates technical and industry trends and their impact on our solutions. Creates competitive designs that effectively balance technical options with realistic constraints and create value for the customer. Effectively applies a broad range of existing and new technologies to create tailored customer solutions. Collaborates effectively with the customer to identify design requirements. Communicates with customer to define the customer's priorities, concerns, issues and constraints.

**Minimum Education:**

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## **Management Support/Call Center Manager/Call Center Administrator: Level 1**

**Position Details:**

**Minimum/General Experience**

Five years of related work experience.

**Functional Responsibility:**

Leads Needs Assessment consulting engagements. Facilitates the interviews, meetings and other activities in the data collection process and is a lead writer of the deliverable for the engagement. The Management Support provides overall project management of the engagement and retains oversight of the recommendations throughout the engagement.

-or-

Recognizes and clearly articulates the total integrated solution and its component parts for Call Centers. Can talk intelligently about the features of company and non-company products; knows and understands the relationship

between different areas of the product line and applications. Optimizes staff to allow maximum effectiveness/efficiency understand alternatives for meeting business staffing needs and balances resources. Effective at interpretation of resumes and practitioner of behavioral interviewing; builds rapport and uncovers critical data in support of making the best choice. Able to anticipate future staffing needs by linking changing business requirements with smart selection and people development. Maintains effective staffing plans to ensure the ongoing availability of necessary human resources.

-or-

Ability to understand ACD functionality and conventional applications. Understands the products' impact of business processes and costs. Understands basic interface between call centers and their organizations and the factors, which influence the products; reliability, availability and serviceability. Communicates relationship between call centers and larger business unit, both internally and for customers.

**Minimum Education:**

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## Management Support/Call Center Manager/Call Center Administrator: Level 2

**Position Details:**

**Minimum/General Experience:**

Seven years of related work experience.

**Functional Responsibility:**

Leads Needs Assessment consulting engagements. Facilitates the interviews, meetings and other activities in the data collection process and is a lead writer of the deliverable for the engagement. The Management Support provides overall project management of the engagement and retains oversight of the recommendations throughout the engagement.

-or-

Recognizes and clearly articulates the total integrated solution and its component parts for Call Centers. Can talk intelligently about the features of

company and non-company products; knows and understands the relationship between different areas of the product line and applications. Optimizes staff to allow maximum effectiveness/efficiency understand alternatives for meeting business staffing needs and balances resources. Effective at interpretation of resumes and practitioner of behavioral interviewing; builds rapport and uncovers critical data in support of making the best choice. Able to anticipate future staffing needs by linking changing business requirements with smart selection and people development. Maintains effective staffing plans to ensure the ongoing availability of necessary human resources.

-or-

Ability to understand ACD functionality and conventional applications. Understands the products' impact of business processes and costs. Understands basic interface between call centers and their organizations and the factors, which influence the products; reliability, availability and serviceability. Communicates relationship between call centers and larger business unit, both internally and for customers.

**Minimum Education:**

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## **Management Support/Call Center Manager/Call Center Administrator: Level 3**

**Position Details:**

**Minimum/General Experience:**

Ten years of related work experience.

**Functional Responsibility:**

Leads Needs Assessment consulting engagements. Facilitates the interviews, meetings and other activities in the data collection process and is a lead writer of the deliverable for the engagement. The Management Support provides overall project management of the engagement and retains oversight of the recommendations throughout the engagement.

-or-

Recognizes and clearly articulates the total integrated solution and its component parts for Call Centers. Can talk intelligently about the features of

company and non-company products; knows and understands the relationship between different areas of the product line and applications. Optimizes staff to allow maximum effectiveness/efficiency understand alternatives for meeting business staffing needs and balances resources. Effective at interpretation of resumes and practitioner of behavioral interviewing; builds rapport and uncovers critical data in support of making the best choice. Able to anticipate future staffing needs by linking changing business requirements with smart selection and people development. Maintains effective staffing plans to ensure the ongoing availability of necessary human resources.

-or-

Ability to understand ACD functionality and conventional applications. Understands the products' impact of business processes and costs. Understands basic interface between call centers and their organizations and the factors, which influence the products; reliability, availability and serviceability. Communicates relationship between call centers and larger business unit, both internally and for customers.

**Minimum Education:**

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## **Management Support/Call Center Manager/Call Center Administrator: Level 4**

**Position Details:**

**Minimum/General Experience:**

Five years of related work experience.

**Functional Responsibility:**

Leads Needs Assessment consulting engagements. Facilitates the interviews, meetings and other activities in the data collection process and is a lead writer of the deliverable for the engagement. The Management Support provides overall project management of the engagement and retains oversight of the recommendations throughout the engagement.

-or-

Recognizes and clearly articulates the total integrated solution and its component parts for Call Centers. Can talk intelligently about the features of company and non-company products; knows and understands the relationship between different areas of the product line and applications. Optimizes staff to allow maximum effectiveness/efficiency understand alternatives for meeting business staffing needs and balances resources. Effective at interpretation of resumes and practitioner of behavioral interviewing; builds rapport and uncovers critical data in support of making the best choice. Able to anticipate future staffing needs by linking changing business requirements with smart selection and people development. Maintains effective staffing plans to ensure the ongoing availability of necessary human resources.

-or-

Ability to understand ACD functionality and conventional applications. Understands the products' impact of business processes and costs. Understands basic interface between call centers and their organizations and the factors, which influence the products; reliability, availability and serviceability. Communicates relationship between call centers and larger business unit, both internally and for customers.

**Minimum Education:**

MBA Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## **Management Support/Call Center Manager/Call Center Administrator: Level 5**

**Position Details:**

**Minimum/General Experience:**

Seven years of related work experience

**Functional Responsibility:**

Leads Needs Assessment consulting engagements. Facilitates the interviews, meetings and other activities in the data collection process and is a lead writer of the deliverable for the engagement. The Management Support provides overall project management of the engagement and retains oversight of the recommendations throughout the engagement.

-or-

Recognizes and clearly articulates the total integrated solution and its component parts for Call Centers. Can talk intelligently about the features of company and non-company products; knows and understands the relationship between different areas of the product line and applications. Optimizes staff to allow maximum effectiveness/efficiency understand alternatives for meeting business staffing needs and balances resources. Effective at interpretation of resumes and practitioner of behavioral interviewing; builds rapport and uncovers critical data in support of making the best choice. Able to anticipate future staffing needs by linking changing business requirements with smart selection and people development. Maintains effective staffing plans to ensure the ongoing availability of necessary human resources.

-or-

Ability to understand ACD functionality and conventional applications. Understands the products' impact of business processes and costs. Understands basic interface between call centers and their organizations and the factors, which influence the products; reliability, availability and serviceability. Communicates relationship between call centers and larger business unit, both internally and for customers.

**Minimum Education:**

MBA Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## **Management Support/Call Center Manager/Call Center Administrator: Level 6**

**Position Details:**

**Minimum/General Experience:**

Ten years of related work experience

**Functional Responsibility:**

Leads Needs Assessment consulting engagements. Facilitates the interviews, meetings and other activities in the data collection process and is a lead writer of the deliverable for the engagement. The Management Support provides overall project management of the engagement and retains oversight of the recommendations throughout the engagement.

-or-

Recognizes and clearly articulates the total integrated solution and its component parts for Call Centers. Can talk intelligently about the features of company and non-company products; knows and understands the relationship between different areas of the product line and applications. Optimizes staff to allow maximum effectiveness/efficiency understand alternatives for meeting business staffing needs and balances resources. Effective at interpretation of resumes and practitioner of behavioral interviewing; builds rapport and uncovers critical data in support of making the best choice. Able to anticipate future staffing needs by linking changing business requirements with smart selection and people development. Maintains effective staffing plans to ensure the ongoing availability of necessary human resources.

-or-

Ability to understand ACD functionality and conventional applications. Understands the products' impact of business processes and costs. Understands basic interface between call centers and their organizations and the factors, which influence the products; reliability, availability and serviceability. Communicates relationship between call centers and larger business unit, both internally and for customers.

**Minimum Education:**

MBA Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## Development Engineer/Application Architect/System Integrator: Level 1

**Position Details:**

**Minimum/General Experience:**

Three years of related work experience

**Functional Responsibility:**

Defines integration requirements and design for the implementation of complex applications. Works with the client to fine tune and document client requirements and application solutions. The Design Engineer/Application Architect

- Validates the technical approach and architecture
- Prepares sections of detailed design definition document(s)

- Identifies hardware/software prerequisites
- Works with client to define the testing approach and test plans
- Will support implementation personnel during the delivery of the solution

**Minimum Education:**

Two-year AA Degree or equivalent years of related experience and training.

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## Development Engineer/Application Architect/System Integrator: Level 2

**Position Details:****Minimum/General Experience:**

Five years of related work experience

**Functional Responsibility:**

Defines integration requirements and design for the implementation of complex applications. Works with the client to fine tune and document client requirements and application solutions. The Design Engineer/Application Architect

- Validates the technical approach and architecture
- Prepares sections of detailed design definition document(s)
- Identifies hardware/software prerequisites
- Works with client to define the testing approach and test plans
- Will support implementation personnel during the delivery of the solution

**Minimum Education:**

Two-year AA Degree or equivalent years of related experience and training.

## Development Engineer/Application Architect/System Integrator: Level 3

### Position Details:

#### Minimum/General Experience:

Five years of related work experience

#### Functional Responsibility:

Provides a key role in the implementation of complex applications. Works with the client to fine tune and document client requirements and application solutions. The Design Engineer/Application Architect

- Validates the technical approach and architecture
- Leads all aspects of executing requirements definition and design reviews with client
- Prepares detailed design definition document(s)
- Insures hardware/software prerequisites are defined and accomplished
- Works with client to define the testing approach and test plans
- Will support implementation personnel during the delivery of the solution
- Defines technical acceptance criteria in conjunction with customer
- Defines and reviews all project deliverables

#### Minimum Education:

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

## Development Engineer/Application Architect/System Integrator: Level 4

### Position Details:

#### Minimum/General Experience:

Seven years of related work experience

#### Functional Responsibility:

Provides a key role in the implementation of complex applications. Works with the client to fine tune and document client requirements and application solutions. The Design Engineer/Application Architect

- Validates the technical approach and architecture
- Leads all aspects of executing requirements definition and design reviews with client
- Prepares detailed design definition document(s)
- Insures hardware/software prerequisites are defined and accomplished
- Works with client to define the testing approach and test plans
- Will support implementation personnel during the delivery of the solution
- Defines technical acceptance criteria in conjunction with customer
- Defines and reviews all project deliverables

#### Minimum Education:

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

## Development Engineer/Application Architect/System Integrator: Level 5

### Position Details:

#### Minimum/General Experience:

Ten years of related work experience

#### Functional Responsibility:

In addition to the basic responsibilities Design Engineer/Application Architect – Level 5 leads the Requirements Definition activity, with the assistance of a junior Design Engineer/Application Architect. Leads and facilitates the interviews, workgroups and other processes in the requirements definition activity. Retains technical oversight throughout the engagement. On some engagements the Design Engineer/Application Architect – Level 5 will provide overall project management.

#### Minimum Education:

Bachelors Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## Development Engineer/Application Architect/System Integrator: Level 6

### Position Details:

#### Minimum/General Experience:

Fifteen years of related work experience

#### Functional Responsibility:

In addition to the basic responsibilities Design Engineer/Application Architect – Level 6 leads the Requirements Definition activity, with the assistance of a junior Design Engineer/Application Architect. Leads and facilitates the interviews, workgroups and other processes in the requirements definition activity. Retains technical oversight throughout the engagement. On some

engagements the Design Engineer/Application Architect – Level 6 will provide overall project management.

**Minimum Education:**

MBA Degree or equivalent years of related experience and specialized training from Siemens or industry certifications.

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## Laboratory Engineer: Level 1

**Position Details:****Minimum/General Experience:**

At least two years of related experience.

**Functional Responsibility:**

Broad knowledge of current information technologies within voice/data systems (LAN/WAN, CTI, Public Network, Internet, IVR, Dialer, Voice Recording, Voice Recognition, ACD, etc.) and how company products integrate with partner technologies. Fully understands partner and competitor product offerings in the market. Fully understands industry standards and their implications for the technology.

**Minimum Education:**

Two-year AA Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## Laboratory Engineer: Level 2

**Position Details:****Minimum/General Experience:**

Five years of related work experience.

**Functional Responsibility:**

Broad knowledge of current information technologies within voice/data systems (LAN/WAN, CTI, Public Network, Internet, IVR, Dialer, Voice Recording, Voice Recognition, ACD, etc.) and how company products integrate with partner technologies. Fully understands partner and competitor product offerings in the market. Fully understands industry standards and their implications for the technology.

**Minimum Education:**

Two-year AA Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## Laboratory Engineer: Level 3

**Position Details:****Minimum/General Experience:**

Seven years of related work experience.

**Functional Responsibility:**

Broad knowledge of current information technologies within voice/data systems (LAN/WAN, CTI, Public Network, Internet, IVR, Dialer, Voice Recording, Voice Recognition, ACD, etc.) and how company products integrate with partner technologies. Fully understands partner and competitor product offerings in the market. Fully understands industry standards and their implications for the technology.

**Minimum Education:**

Two-year AA Degree or equivalent years of related experience and training from Siemens or industry certifications.

## Laboratory Engineer: Level 4

### Position Details:

#### Minimum/General Experience:

Ten years of related work experience.

#### Functional Responsibility:

Broad knowledge of current information technologies within voice/data systems (LAN/WAN, CTI, Public Network, Internet, IVR, Dialer, Voice Recording, Voice Recognition, ACD, etc.) and how company products integrate with partner technologies. Fully understands partner and competitor product offerings in the market. Fully understands industry standards and their implications for the technology.

#### Minimum Education:

Two-year AA Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## Laboratory Engineer: Level 5

### Position Details:

#### Minimum/General Experience:

Twelve years of related work experience.

#### Functional Responsibility:

Broad knowledge of current information technologies within voice/data systems (LAN/WAN, CTI, Public Network, Internet, IVR, Dialer, Voice Recording, Voice Recognition, ACD, etc.) and how company products integrate with partner technologies. Fully understands partner and competitor product offerings in the market. Fully understands industry standards and their implications for the technology.

**Minimum Education:**

Two-year AA Degree or equivalent years of related experience and training from Siemens or industry certifications.

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## Laboratory Engineer: Level 6

**Position Details:****Minimum/General Experience:**

Fifteen years of related work experience.

**Functional Responsibility:**

Broad knowledge of current information technologies within voice/data systems (LAN/WAN, CTI, Public Network, Internet, IVR, Dialer, Voice Recording, Voice Recognition, ACD, etc.) and how company products integrate with partner technologies. Fully understands partner and competitor product offerings in the market. Fully understands industry standards and their implications for the technology.

**Minimum Education:**

Two-year AA Degree or equivalent years of related experience and training from Siemens or industry certifications.

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# USA Commitment to Promote Small Business Participation Procurement Programs

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## 1. Preamble

Contractor provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

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## 2. Commitment

- a) To actively seek and partner with small businesses.
- b) To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.
- c) To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.
- d) To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.
- e) To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.
- f) To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.
- g) To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact the Contractor.

# Suggested Formats for Blanket Purchase Agreements

## Best Value

### Blanket Purchase Agreement Federal Supply Schedule

#### (Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act

    (Ordering Activity)     and     (Contractor)     enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) \_\_\_\_\_.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

#### Signatures

\_\_\_\_\_  
Ordering Activity Date

\_\_\_\_\_  
Contractor Date

BPA NUMBER \_\_\_\_\_

**(Insert Customer Name)**

**Blanket Purchase Agreement**

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH  (Ordering Activity) :

- 1. The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

<b>Model/Part Number</b>	<b>*Special BPA Discount/Price</b>
_____	_____
_____	_____

- 2. Delivery:

<b>Destination</b>	<b>Delivery Schedule/Dates</b>
_____	_____
_____	_____

- 3. The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.
- 4. This BPA does not obligate any funds.
- 5. This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.
- 6. The following office(s) is hereby authorized to place orders under this BPA:

<b>Office</b>	<b>Point of Contact</b>
_____	_____
_____	_____

- 7. Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.
- 8. Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:
  - a. Name of Contractor;

- b. Contract Number;
  - c. BPA Number;
  - d. Model Number or National Stock Number (NSN);
  - e. Purchase Order Number;
  - f. Date of Purchase;
  - g. Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
  - h. Date of Shipment.
9. The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
10. The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

## Basic Guidelines for using "Contractor Team Arrangements"

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.

## Non Telecom IT Professional Services

Commercial Job Title	Minimum/General Experience	Functional Responsibility	Minimum Education
Associate Customer Engineer	One year hands-on repair and installation experience	Install, maintain, and repair desktop systems and peripherals	High school diploma, A+, Associates degree or related military/technical training
Customer Engineer	Two – four years hands-on repair and maintenance experience	Install, maintain, and repair desktop systems and peripherals	High school diploma, A+, Associates degree or related military/technical training
Senior Customer Engineer	Four – six years experience on at least two network operating systems	Install, maintain, and repair desktop systems and peripherals	High school diploma, A+, Associates degree or related military/technical training. Multiple hardware and software certifications.
Network Engineer	Five – seven years experience on at least two network operating systems	Service support, installation, configuration and problem resolution of PC/Network environment	High school diploma, A+, Associates degree or related military/technical training. Vendor certifications in at least 2 network operating systems. Additional hardware and software certifications.
Systems Engineer	Six – nine years experience on at least two network operating systems	Provide pre-sales and post-sales support and technical assistance of connectivity and high end system products to internal and external clients	High school diploma, A+, Associates degree or related military/technical training. Vendor certifications in at least 2 network operating systems. Additional hardware and software certifications.

Commercial Job Title	Minimum/General Experience	Functional Responsibility	Minimum Education
Senior Systems Engineer	Nine+ years experience on at least two network operating systems	Provide pre-sales and post-sales support and technical assistance of connectivity and high end system products to internal and external clients	High school diploma, A+, Associates degree or related military/technical training. Vendor certifications in at least 3 network operating systems. Additional hardware and software certifications.
Associate Consultant I	2+ years general industry or subject matter specific expertise	<ul style="list-style-type: none"> <li>• Participant on outsourcing engagements and internal SIEMENS business-related projects</li> <li>• Contributor in scope statement and project plan development under supervision of senior consultant</li> <li>• Participate in training, configuration, and internal systems support</li> <li>• Attends client meetings with other members of the SIEMENS consulting and project team</li> <li>• Provide sales support in the development of marketing, plans, proposals, configuration verification and presentations.</li> </ul>	Associates Degree and/or 2 years equivalent training/experience and/or relative completed coursework

Commercial Job Title	Minimum/General Experience	Functional Responsibility	Minimum Education
Associate Consultant II, Project Manager I	3+ years general industry or subject matter specific expertise	<ul style="list-style-type: none"> <li>• Provide technical consulting to customers on SIEMENS supported products.</li> <li>• Manage small projects</li> <li>• Be able to influence customers and effectively resolve problems</li> <li>• Active participant in client meetings with other members of the SIEMENS project team</li> <li>• Key contributor of major project components including project scope, planning, pricing, risk assessment, reporting, quality management; under limited senior PM supervision develops scope and corresponding plans for smaller sub-projects;</li> <li>• Develop professionally with management assistance in determining appropriate courses of study to meet company objectives</li> <li>• Participate in identifying key data requirements and collection</li> </ul>	Associates Degree and/or 3 years equivalent training/experience and/or relative completed coursework

Commercial Job Title	Minimum/General Experience	Functional Responsibility	Minimum Education
Systems Consultant I, Project Manager I	4+ years general industry or subject matter specific expertise	<ul style="list-style-type: none"> <li>• Participate in the successful installation and development of local and wide area networks</li> <li>• Provide training, configuration, and internal systems support to promote sale and use of SIEMENS network services and support</li> <li>• Provide technical consulting and programming services to meet customer requirements</li> <li>• Facilitate client pre-sales customer calls, to support presentation of SIEMENS knowledge, capability and expertise in service delivery</li> <li>• Participate in the modification of PSOW into the final contract statement of work</li> <li>• Provide technical guidance to systems engineers, network engineers, customer engineers, and other SIEMENS personnel</li> </ul>	Bachelors Degree and/or 4 years equivalent training/experience and/or relative completed coursework

Commercial Job Title	Minimum/General Experience	Functional Responsibility	Minimum Education
Consultant II, Project Manager II, Senior Systems Consultant	6+ years general industry or subject matter specific expertise	<ul style="list-style-type: none"> <li>• Lead in the successful installation and development of local and wide area networks</li> <li>• Provide guidance and marketing support in the development of marketing strategies, proposal preparation, configuration verification, and customer presentations</li> <li>• Manage small to moderate-sized projects and be able to influence customers and effectively resolve problems</li> <li>• Provide training and guidance to Associate and 1<sup>st</sup> level consultants</li> <li>• Document initial solution design, delivered to the Solution Architect</li> </ul>	Bachelors Degree and/or 6 years equivalent training/experience and/or relative completed coursework

Commercial Job Title	Minimum/General Experience	Functional Responsibility	Minimum Education
Senior Consultant (Enterprise), Project Manager III	8+ years general industry or subject matter specific expertise	<ul style="list-style-type: none"> <li>• Plan and direct the successful installation and development of local and wide area networks, high speed PC host communications systems, as well as workstations and other strategic or advanced products</li> <li>• Provide guidance and direction to support marketing efforts in the development of marketing efforts in the development of marketing plans, strategies and proposals</li> <li>• Provide high-level technical consulting to customers on SIEMENS supported products as well as customer specific products to meet customer needs.</li> <li>• Frequently manage moderate to large projects customers and be able to effectively resolve problems</li> <li>• Ownership of high-end outsourcing engagements</li> <li>• Recommend redefinition of solution design or process implementation as necessary to improve efficiency and/or to reduce cost</li> <li>• Frequently lead groups of lower level consultants on projects</li> </ul>	Bachelors Degree and/or 8 years equivalent training/experience and/or relative completed coursework

Commercial Job Title	Minimum/General Experience	Functional Responsibility	Minimum Education
Practice/Lead Manager, Senior Consultant II, Director I	10+ years general industry or subject matter specific expertise	<ul style="list-style-type: none"> <li>• Manage and direct training, configuration, and internal systems support</li> <li>• Ownership of large activation, transition, startup and/or multi-discipline projects from a consulting perspective</li> <li>• Provide major marketing support in the development of marketing plans, proposals, and customer presentations</li> <li>• Frequently manage large projects and be able to effectively solve problems</li> <li>• Frequently lead large groups of lower level consultants on projects</li> <li>• Presentation of consulting issues, practices, and skills to SIEMENS groups</li> <li>• Expert knowledge in consulting concepts and Siemens-related business processes, procedures, and best practices</li> </ul>	Bachelors Degree and/or 10 years equivalent training/experience and/or relative completed coursework
Principal National Practice Director II, Area Practice Director, Project Director	Min. 8 years industry experience + 4 years management experience	Consulting to customer base regarding Information Communication (IC) technology, development and implementation of IC solutions	Degree and/or 10 years equivalent training/experience and/or relative completed coursework

## Appendix A

### SGS United States Locations

All orders are to be sent to Siemens Government Services' office in Reston, Virginia.

The following table displays Siemens Government Services non-secured locations in the continental United States.

**Table 13: City Classifications** (effective July 1, 2001)

A Cities (low range)	B Cities (middle range)	C Cities (high range)
Boise, ID	Albany, NY	Boston, MA
Columbia, SC	Atlanta, GA	Chicago, IL
Little Rock, AR	Baltimore, MD	Hartford, CT
New Orleans, LA	Charlotte, NC	Los Angeles, CA
Omaha, NE	Cincinnati, OH	New York, NY
Orlando, FL	Cleveland, OH	Stamford, CT
Salt Lake City, UT	Dallas, TX	Philadelphia, PA
Tucson, AZ	Denver, CO	San Francisco, CA
	Des Moines, IA	Seattle, WA
	Detroit, MI	
	Fort Lauderdale, FL	
	Houston, TX	
	Indianapolis, IN	
	Kansas City, KS	
	Louisville, KY	
	Milwaukee, WI	
	Minneapolis, MN	
	Nashville, TN	
	Phoenix, AZ	
	Pittsburgh, PA	
	Portland, OR	
	Providence, RI	
	Rochester, NY	

<b>A Cities (low range)</b>	<b>B Cities (middle range)</b>	<b>C Cities (high range)</b>
	Sacramento, CA San Diego, CA St. Louis, MO Tulsa, OK Washington, DC Wichita, KC	

## Appendix B

### ADP Services Dedicated Resource SIN 132-51

#### “A” City Rates

See [Appendix A](#) for city classifications.

**Note:** Managed services labor utilization requirements:

- **Hourly Rate:** 1hour minimum utilization
- **Quarterly Rate:** 480 hours minimum utilization
- **Annual Rate:** 2080 hours minimum utilization

**Table 14: Managed Services Labor Rates**

Managed Services Labor Category	Hourly Rate	Quarterly Rate	Annual Rate
Associate Customer Engineer	\$ 93.76	\$ 54.74	\$ 41.98
Customer Engineer	\$ 93.76	\$ 60.14	\$ 46.26
Senior Customer Engineer	\$ 93.76	\$ 66.43	\$ 51.00
Network Engineer	\$ 124.55	\$ 73.29	\$ 56.21
Systems Engineer	\$ 166.06	\$ 84.22	\$ 80.66
Senior Systems Engineer	\$ 183.87	\$ 91.34	\$ 87.78

**Note:** Consulting service labor utilization requirements:

- **Daily Rate:** 1hour minimum utilization
- **Weekly Rate:** 80 hours minimum utilization
- **Monthly Rate:** 240 hours minimum utilization
- **Quarterly Rate:** 480 hours minimum utilization
- **Annual Rate:** 2080 hours minimum utilization

**Table 15: Consulting Services Labor Rates**

Consulting Services Labor Category	Daily Rate	Weekly Rate	Monthly Rate	Quarterly Rate	Annual Rate
Associate Consultant I	\$ 89.77	\$ 84.92	\$ 80.56	\$ 76.63	\$ 73.93
Associate Systems Consultant II, Project Manager I	\$ 107.72	\$ 101.90	\$ 96.67	\$ 91.96	\$ 88.71
Systems Consultant I, Project Manager I	\$ 134.65	\$ 127.37	\$ 120.84	\$ 114.94	\$ 110.89
Consultant II, Project Manager II, Senior Systems Consultant	\$ 161.58	\$ 152.85	\$ 145.01	\$ 137.93	\$ 133.08
Senior Consultant I (Enterprise Consultant), Project Manager III	\$ 224.42	\$ 217.72	\$ 199.82	\$ 184.65	\$ 171.62
Practice / Lead Manager, Senior Consultant, II, Director I	\$ 269.30	\$ 241.17	\$ 221.35	\$ 204.53	\$ 190.10
Principal, National Practice Director II, Area Practice Director, Project Director	NA	\$ 310.31	\$ 279.28	\$ 253.89	\$ 232.73

**“B” City Rates**

See [Appendix A](#) for city classifications.

**Note:** Managed services labor utilization requirements:

- **Hourly Rate:** 1hour minimum utilization
- **Quarterly Rate:** 480 hours minimum utilization
- **Annual Rate:** 2080 hours minimum utilization

**Table 16: Managed Services Labor Rates**

Managed Services Labor Category	Hourly Rate	Quarterly Rate	Annual Rate
Associate Customer Engineer	\$ 93.76	\$ 57.95	\$ 44.45
Customer Engineer	\$ 93.76	\$ 63.95	\$ 49.96
Senior Customer Engineer	\$ 96.09	\$ 70.67	\$ 55.08
Network Engineer	\$ 134.51	\$ 76.87	\$ 74.31
Systems Engineer	\$ 179.35	\$ 90.97	\$ 87.12

Managed Services Labor Category	Hourly Rate	Quarterly Rate	Annual Rate
Senior Systems Engineer	\$ 198.58	\$ 98.66	\$ 94.81

**Note:** Consulting service labor utilization requirements:

- Daily Rate: 1 hour minimum utilization
- Weekly Rate: 80 hours minimum utilization
- Monthly Rate: 240 hours minimum utilization
- Quarterly Rate: 480 hours minimum utilization
- Annual Rate: 2080 hours minimum utilization

**Table 17: Consulting Services Labor Rates**

Consulting Services Labor Category	Daily Rate	Weekly Rate	Monthly Rate	Quarterly Rate	Annual Rate
Associate Consultant I	\$ 96.95	\$ 91.71	\$ 87.01	\$ 82.77	\$ 80.64
Associate Systems Consultant II, Project Manager I	\$ 116.34	\$ 110.06	\$ 104.41	\$ 99.31	\$ 95.81
Systems Consultant I, Project Manager I	\$ 145.42	\$ 137.56	\$ 130.51	\$ 124.08	\$ 119.76
Consultant II, Project Manager II, Senior Systems Consultant	\$ 174.51	\$ 165.07	\$ 156.62	\$ 148.98	\$ 143.71
Senior Consultant I (Enterprise Consultant), Project Manager III	\$ 242.37	\$ 235.14	\$ 215.81	\$ 199.43	\$ 185.34
Practice / Lead Manager, Senior Consultant, II, Director I	\$ 290.85	\$ 260.46	\$ 239.05	\$ 220.90	\$ 205.31
Principal, National Practice Director II, Area Practice Director, Project Director	NA	\$ 335.13	\$ 301.62	\$ 274.20	\$ 251.35

### “C” City Rates

See [Appendix A](#) for city classifications.

**Note:** Managed services labor utilization requirements:

- **Hourly Rate:** 1 hour minimum utilization

- **Quarterly Rate:** 480 hours minimum utilization
- **Annual Rate:** 2080 hours minimum utilization

**Table 18: Managed Services Labor Rates**

Managed Services Labor Category	Hourly Rate	Quarterly Rate	Annual Rate
Associate Customer Engineer	\$ 93.76	\$ 60.87	\$ 46.38
Customer Engineer	\$ 95.49	\$ 67.16	\$ 51.51
Senior Customer Engineer	\$ 102.32	\$ 74.33	\$ 58.65
Network Engineer	\$ 143.23	\$ 81.85	\$ 79.13
Systems Engineer	\$ 190.97	\$ 96.86	\$ 92.76
Senior Systems Engineer	\$ 211.44	\$ 105.05	\$ 100.95

**Note:** Consulting service labor utilization requirements:

- **Daily Rate:** 1 hour minimum utilization
- **Weekly Rate:** 80 hours minimum utilization
- **Monthly Rate:** 240 hours minimum utilization
- **Quarterly Rate:** 480 hours minimum utilization
- **Annual Rate:** 2080 hours minimum utilization

**Table 19: Consulting Services Labor Rates**

Consulting Services Labor Category	Daily Rate	Weekly Rate	Monthly Rate	Quarterly Rate	Annual Rate
Associate Consultant I	\$ 103.23	\$ 97.66	\$ 92.64	\$ 88.12	\$ 85.02
Associate Systems Consultant II, Project Manager I	\$ 123.88	\$ 117.19	\$ 111.17	\$ 105.75	\$ 102.02
Systems Consultant I, Project Manager I	\$ 154.85	\$ 146.48	\$ 138.97	\$ 132.19	\$ 127.52
Consultant II, Project Manager II, Senior Systems Consultant	\$ 185.82	\$ 175.78	\$ 166.76	\$ 158.63	\$ 153.02
Senior Consultant I (Enterprise Consultant), Project Manager III	\$ 258.08	\$ 250.38	\$ 229.80	\$ 212.35	\$ 197.36

<b>Consulting Services Labor Category</b>	<b>Daily Rate</b>	<b>Weekly Rate</b>	<b>Monthly Rate</b>	<b>Quarterly Rate</b>	<b>Annual Rate</b>
Practice / Lead Manager, Senior Consultant, II, Director I	\$ 309.70	\$ 277.34	\$ 254.55	\$ 235.21	\$ 218.62
Principal, National Practice Director II, Area Practice Director, Project Director	NA	\$ 356.86	\$ 321.17	\$ 291.980	\$ 267.64

**PLM GSA LABOR PRICING**

<b>Role</b>	<b>Commercial Hourly Base Rate</b>	<b>GSA Price List Base with TCV* &lt; \$40,000 OR &lt; 3 months</b>	<b>GSA Price with TCV* \$40,000-\$99,000 OR &gt; 3 and &lt;= 6 months (5% Discount)</b>	<b>GSA Price with TCV* \$100,000-\$249,000 OR &gt; 6 and &lt;= 12 months (10% Discount)</b>	<b>GSA Price with TCV* \$250,000-\$1,000,000 OR &gt; 12 and &lt;= 18 months (15% Discount)</b>	<b>GSA Price with TCV* &gt;\$1,000,000 multi-year OR &gt; 18 months (20% Discount)</b>
<b>Software Product Consultant 2</b>	\$170.00	\$170.00	\$161.50	\$153.00	\$144.50	\$136.00
<b>Software Product Consultant 3</b>	\$200.00	\$200.00	\$190.00	\$180.00	\$170.00	\$160.00
<b>Software Product Consultant 4</b>	\$210.00	\$210.00	\$199.50	\$189.00	\$178.50	\$168.00
<b>Solutions Architect 2</b>	\$230.00	\$230.00	\$218.50	\$207.00	\$195.50	\$184.00
<b>Project Manager 1</b>	\$230.00	\$230.00	\$218.50	\$207.00	\$195.50	\$184.00
<b>Project Manager 2</b>	\$260.00	\$260.00	\$247.00	\$234.00	\$221.00	\$208.00

**SIN 132-51**  
**SGS Product Lifecycle Management (PLM)**  
**Non-Telecom Information Technology Professional Services**

<b>Role</b>	<b>Labor Description</b>
<b>Software Product Consultant Level 2</b>	Provide consulting for solution definition and aligning processes to PLM solutions, identifying gaps and recommending PLM Solutions to close gaps. Provide Knowledge of workflow design, change management and provide direction for customization and configuration. Provide client interface and interaction while working as a consulting team member or an individual consultant on project implementation, enhancements, or integration projects. Expertise and work efforts are focused on the analysis of the customer's business goals, objectives and needs and the general business environment. Usually works at customer's site. Provide consulting for solution definition, configuration, and deployment of specific PLM Solutions. Experiences may include Workgroup to medium complexity implementations.
<b>Software Product Consultant Level 3</b>	Provide consulting for solution definition and aligning processes to PLM solutions, identifying gaps and recommending PLM Solutions to close gaps. Provide knowledge of workflow design, change management and provide direction for customization and configuration. Provide client interface and interaction while working as a consulting team member or an individual consultant on project implementation, enhancements, or integration projects. Expertise and work efforts are focused on the analysis of the customer's business goals, objectives and needs and the general business environment. Usually works at customer sites. Utilizing a high degree of discretion and judgment, provide consulting for solution definition, configuration, and deployment of specific PLM Solutions. Experiences may include medium complexity implementations with integration content.
<b>Software Product Consultant Level 4</b>	Provide consulting for solution definition and aligning processes to PLM solutions, identifying gaps and recommending PLM Solutions to close gaps. Provide knowledge of workflow design, change management and provide direction for customization and configuration. Provide client interface and interaction while working as a consulting team member or an individual consultant on project implementation, enhancements, or integration projects. Expertise and work efforts are focused on the analysis of the customer's business goals, objectives and needs and the general business environment. Usually works at customer sites. Utilizing a high degree of discretion and judgment, provide consulting for solution definition, configuration, and deployment of specific PLM Solutions. Experience may include medium to high complexity implementations.
<b>Solutions Architect Level 2</b>	Translates business requirements into specific systems, applications or process designs for moderately complex IT solutions and integrating architecture. Acts as the ultimate authority on the architecture design to address business problems. Provides direction for design, deployment and rollout activities. Works on projects either internally or at customer sites. Experiences will include working with customer environments which are medium- to high-complexity solutions where the solution includes use of automated business rules and customization to achieve the solution.
<b>Project Manager Level 1</b>	Coordinates and monitors billable projects from initiation through delivery. Serves as liaison between the company and client in order to ensure all targets and requirements are met. Ensures that billable projects are completed on schedule and within budget. Responsible for moderately complex to complex projects with one to two projects occurring simultaneously. Develops add-on business.
<b>Project Manager Level 2</b>	Coordinates and monitors billable projects from initiation through delivery. Serves as liaison between the company and client in order to ensure all targets and requirements are met. Ensures that billable projects are completed on schedule and within budget. Responsible for highly complex or very large projects with multiple projects occurring simultaneously. Develops significant new business.

Unify

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-8	11223	FLEX RTG 9006 40 DAY STORAGE	\$1,843.53	Unify, Inc.
132-8	11225	FLEX RTG OPTL STORAGE 100 DAYS	\$3,072.54	Unify, Inc.
132-8	11229	ACD PROMPT RESPONSE INTEG	\$3,881.11	Unify, Inc.
132-8	11240	ACD COMPOSER GRAPHICAL REPORTS	\$3,234.26	Unify, Inc.
132-8	11241	ACD OPEN DATABASE ACCESS(ODBA)	\$1,293.70	Unify, Inc.
132-8	11242	FLEX-ROUTING CALL BY CALL, 1-35 A	\$1,290.68	Unify, Inc.
132-8	11243	FLEX-ROUTING CALL BY CALL, 36-50	\$829.72	Unify, Inc.
132-8	11244	FLEX-ROUTING CALL BY CALL, 51-75	\$1,213.30	Unify, Inc.
132-8	11245	FLEX-ROUTING CALL BY CALL, 76-100	\$1,091.79	Unify, Inc.
132-8	11246	FLEX-ROUTING CALL BY CALL, 101-15	\$1,940.55	Unify, Inc.
132-8	11247	FLEX-ROUTING CALL BY CALL, 151-20	\$1,455.42	Unify, Inc.
132-8	11248	FLEX-ROUTING CALL BY CALL, 201-30	\$1,940.55	Unify, Inc.
132-8	11249	FLEX-ROUTING CALL BY CALL, 301-40	\$1,455.42	Unify, Inc.
132-8	11250	FLEX-ROUTING CALL BY CALL, 401-50	\$485.44	Unify, Inc.
132-8	11251	FLEX-ROUTING CALL BY CALL, 501-75	\$808.87	Unify, Inc.
132-8	11252	FLEX-ROUTING CALL BY CALL, 751-10	\$485.44	Unify, Inc.
132-8	11253	FLEX-ROUTING CALL BY CALL, 1001-1	\$485.44	Unify, Inc.
132-33	14605	9006 PER PORT SW LICENSE	\$15.11	Unify, Inc.
132-8	46905	RP 244PC PM FCPLT 100/PK	\$63.48	Unify, Inc.
132-8	57041	ProCenter Agent Application, 51-75 Users	\$4,460.00	Unify, Inc.
132-8	58112	HANDSET CRADLE GRAY	\$60.76	Unify, Inc.
132-8	61920	RP120 PHML FCPLT 100/PK	\$34.46	Unify, Inc.
132-8	62920	RP240 PHML FCPLT 100/PK	\$43.53	Unify, Inc.
132-8	66917	RP312/612 KEO STD FCPLT 100/PK	\$63.48	Unify, Inc.
132-8	66921	RP624 KEO PHML FCPLT 100/PK (TRAC	\$39.90	Unify, Inc.
132-8	69605	OPTISET E HANDSET GRAY W/O LOGO	\$35.37	Unify, Inc.
132-8	69606	OPTISET E HANDSET BLACK W/O LOGO	\$35.37	Unify, Inc.
132-8	69607	OPT E HNDSET GRY PUSH TO TALK	\$125.14	Unify, Inc.
132-8	69608	OPTISET HANDSET BLACK PUSH TO TAL	\$125.14	Unify, Inc.
132-8	69610	OPT E HNDSET BLK PUSH TO MUTE	\$125.14	Unify, Inc.
132-8	69631	FACEPLATE LENS OE 8 POS BLACK 50	\$178.64	Unify, Inc.
132-8	69632	FCPLT LENS OE 8 POS GRAY 50/PK	\$178.64	Unify, Inc.
132-8	69634	FCPLT LENS OE 8 POS GRAY 10/PK	\$36.27	Unify, Inc.
132-8	69635	FCPLT LENS OE 4 POS BLK 50/PK	\$99.75	Unify, Inc.
132-8	69636	FCPLT LENS OE 4 POS GRY 50/PK	\$99.75	Unify, Inc.
132-8	69637	FCPLT LENS OE 4 POS BLK 10/PK	\$19.95	Unify, Inc.
132-8	69638	FCPLT LENS OE 4 POS GRAY 10/PK	\$19.95	Unify, Inc.
132-8	69639	FACEPLATE LENS OE BASIC BLK 50/PK	\$79.80	Unify, Inc.
132-8	69652	FCPLT LENS OE ENTRY BLK 10/PK	\$16.32	Unify, Inc.
132-8	69653	FCPLT LENS OE ENTRY GRAY 50/PK	\$79.80	Unify, Inc.
132-8	69654	FCPLT LENS OE BASIC GRAY 10/PK	\$16.32	Unify, Inc.
132-8	69655	FCPLT LENS OE BASIC BLK 10/PK	\$16.32	Unify, Inc.
132-8	69656	FCPLT LENS OE BASIC GRAY 50/PK	\$79.80	Unify, Inc.
132-8	69657	FP LENS OPT E ENT G 10/PK	\$16.32	Unify, Inc.
132-8	69658	FACEPLATE LENS OE ENTRY BLACK 50	\$79.80	Unify, Inc.
132-8	69672	OPTISET E ACD TEMPLET BLACK 25 PK	\$49.87	Unify, Inc.
132-8	69685	FP OPE PHNS/EXP CUT SHT 100/PK	\$19.95	Unify, Inc.
132-8	69686	FP OPE PHNS/EXP TRCTRFD 100/PK	\$20.86	Unify, Inc.
132-8	69748	OPTISET E FACE PLATE CUTSHEET 10/	\$18.14	Unify, Inc.
132-8	69761	OPTISET E WALLMOUNT ENTRY BASIC G	\$25.39	Unify, Inc.
132-8	69762	OPTISET E WALL MOUNT STD/ADV/PLUS	\$28.11	Unify, Inc.
132-8	69801	HANDSET CORD 22" LIGHT 10/PK	\$49.87	Unify, Inc.
132-8	69802	HANDSET CORD 46 INCH LIGHT 10 PPK	\$69.82	Unify, Inc.
132-8	69803	HANDSET CORD 22 " BLACK 10/PK	\$49.87	Unify, Inc.
132-8	69804	HANDSET CORD 46 INCH DARK 10 PK	\$69.82	Unify, Inc.
132-8	96217	CCMF CABLE MODULE	\$754.46	Unify, Inc.
132-8	96796	150E ATTENDT P HANDSET	\$42.62	Unify, Inc.
132-8	96847	ATTENDANT P CRD/DISK/HND/CRDL	\$693.70	Unify, Inc.
132-8	97652	SUBSCRBR LN MOD OPTISET SLMO24	\$3,734.21	Unify, Inc.
132-8	103423	Openstage Handset PPT Button lava	\$170.29	Unify, Inc.
132-8	568000	Music on Hold, Adapter	\$131.00	Unify, Inc.
132-8	06D8412	CONTROL ADAPTR M/N 69676	\$149.62	Unify, Inc.
132-8	06E0473	PWR SUP (SPARE)	\$89.77	Unify, Inc.
132-8	12850-701	VERTICAL 15-AMP OUTLET STRIP, 10	\$93.46	Unify, Inc.
132-8	14072-719	VENTED STEEL SHELF, 19" X 29", BL	\$81.93	Unify, Inc.
132-8	18D7401	RP240 KEYBOARD LENS 102 PK	\$174.11	Unify, Inc.
132-8	21A1323	RP240E PHML FCPLT 100/PK	\$63.48	Unify, Inc.
132-8	21A1324	RP240E KEYBOARD LENS 60/PK	\$174.11	Unify, Inc.
132-33	228-09842	MS SQL SERVER STD ED 2012 10 CLT DVD ENG	\$3,431.34	Unify, Inc.
132-33	228-09884	MS OLB SQL SERVER STANDARD 2012	\$1,012.90	Unify, Inc.
132-8	3002-8	MUSIPHONE 8 PORT SYSTEM	\$2,829.22	Unify, Inc.
132-8	306-342	DIVA BRI-2 PCIE V1	\$488.74	Unify, Inc.
132-8	30E6192	KEYBOARD OVERLAY 6.2	\$12.63	Unify, Inc.
132-8	30E6234	9765 ATC ACCESSORY KIT	\$101.65	Unify, Inc.
132-8	30E7012	FLAT CABLE	\$6.89	Unify, Inc.
132-8	30E7053	W/ INTERNAL BATT.	\$102.23	Unify, Inc.
132-8	30E7302	PANEL	\$875.24	Unify, Inc.
132-8	30E7304	CABLE, ASPEN MODEM	\$48.82	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-8	30E7306	PANEL, CBPX	\$907.98	Unify, Inc.
132-8	30E7319	ADPX	\$926.75	Unify, Inc.
132-8	30E8346	CAB 2 WITHOUT POWER	\$4,126.97	Unify, Inc.
132-8	31E2833	9006 STANDARD NETWORK CLOCK GENERATOR	\$2,087.61	Unify, Inc.
132-8	31E3409	PWA, CONB0	\$151.13	Unify, Inc.
132-8	31E3453	BATTERY ASSY WORLD WIDE DTL	\$803.46	Unify, Inc.
132-8	31E3454	KIT,WALL MOUNTING(BATTERY	\$27.52	Unify, Inc.
132-8	31E3573	CABLE, PLUG-IN	\$128.64	Unify, Inc.
132-8	31E3574	CABLE, PLUG-IN	\$132.66	Unify, Inc.
132-8	31E3575	CABLE, PLUG-IN	\$142.43	Unify, Inc.
132-8	31E3747	COVER, EXTENDED	\$436.80	Unify, Inc.
132-8	31E4239	HIPATH 3000 EXTENDER BOARD EXTEB	\$241.81	Unify, Inc.
132-8	31E4581	CABLE, PLUG-IN	\$54.41	Unify, Inc.
132-8	31E4583	CABLE, PLUG-IN	\$55.62	Unify, Inc.
132-8	31E4585	CABLE, PLUG-IN	\$54.41	Unify, Inc.
132-8	31E4875	HIPATH 3000 TST1C2 CABLE-T1 CARD TO CSU	\$117.88	Unify, Inc.
132-8	31E4889	CABLE, PLUG-IN	\$199.86	Unify, Inc.
132-8	31E5261	WALL MOUNT TABLE	\$471.54	Unify, Inc.
132-8	31E7736	CBPC OFFICEPOINT	\$816.12	Unify, Inc.
132-8	31E8159	Hicom Trading System Manager Server S/W Note: Part number extension N=New, P=Post-Cut, I=Installation	\$6,502.00	Unify, Inc.
132-8	31E8159	HTS, MANAGER S/W VER 2.3	\$5,857.87	Unify, Inc.
132-8	31E8294	KIT, LE SERVER, INCL FLOPPY	\$179.55	Unify, Inc.
132-8	31E8358	MOUNTING KIT, SD3HP HD/MO	\$59.73	Unify, Inc.
132-8	31E8381	KIT, 80CMX LABELS	\$20.10	Unify, Inc.
132-8	31E8544	EXTERNAL MUSIC KIT FOR HIPATH 3500	\$80.70	Unify, Inc.
132-8	31E8586	HDMS Modular V.24 Terminal Controller	\$361.00	Unify, Inc.
132-8	31E8646	3500 V24/E SNMP Interface Card Note: Part number extension N=New, P=Post-Cut, I=Installation	\$575.00	Unify, Inc.
132-8	31E8646	V24/E KIT	\$497.53	Unify, Inc.
132-8	31E8673	V24/2 KIT	\$99.75	Unify, Inc.
132-8	31E8750	256 MB Memory Addition (SDRAM) Note: Part number extension N=New, P=Post-Cut, I=Installation	\$718.00	Unify, Inc.
132-8	31E8772	CBSIM2 MAIN MODULE	\$698.24	Unify, Inc.
132-8	31E8805	Slide Mount Kit for HiPath 5300-US Optional Note: Part number extension N=New, P=Post-Cut, I=Installation	\$72.00	Unify, Inc.
132-8	31E9067	TMQ4 USA UPPER KIT	\$239.40	Unify, Inc.
132-8	31E9279	OFFPRO CAB1&2 REL 3.0 W/ BACKPLAN	\$386.90	Unify, Inc.
132-8	42C0819	IBM 3650T 146GB 15KRPM SCSI HD W/TRAY	\$914.06	Unify, Inc.
132-8	42D0637	IBM 300 GB2.5IN SFFSLIM-HS10K6GBPSSASHDD	\$380.86	Unify, Inc.
132-8	43W8480	IBM DDS GENERATION 5 SATA TAPE DRIVE	\$552.24	Unify, Inc.
132-8	43W8480	IBM DDS GENERATION 5 SATA TAPE DRIVE	\$552.24	Unify, Inc.
132-8	46M0829	SERVERRAID M5015 SAS/SATA CONTROLLER	\$588.51	Unify, Inc.
132-8	49Y6873	5U X 26D TOWER TO RACK CONVERSION	\$225.79	Unify, Inc.
132-8	49Y9883	IBM X3650 M2 RDX DDS INT ENABLEMENT KIT	\$104.28	Unify, Inc.
132-8	51A3885	KIT, LENS, KEO, SPARE	\$191.34	Unify, Inc.
132-8	51A4871	Optiset E/optiPoint 500 Line Cord 4 Wire Note: Part number extension N=New, P=Post-Cut, I=Installation	\$1.00	Unify, Inc.
132-8	51D0400	CBX ATTENDANT 9004/5	\$249.82	Unify, Inc.
132-8	58124A	TRADEBOARD/MUX POWER SUPPLY	\$58.94	Unify, Inc.
132-8	601-294	DIVA BRI-2 PCIE V1 (SIEMENS)	\$261.31	Unify, Inc.
132-8	60922A	ROLMPHONE 120/240 WALLMOUNT	\$29.92	Unify, Inc.
132-8	61917A	RP120 STD BLANK FCPLT 100/PK	\$84.33	Unify, Inc.
132-8	66926A	RP300/600 WALLMNT HK BLK 25/PK	\$69.82	Unify, Inc.
132-8	66928B	RP300/600 WALLMNT HK GRY 25/PK	\$69.82	Unify, Inc.
132-8	66942A	RP300/600 WALLMOUNT KIT BLACK	\$29.92	Unify, Inc.
132-8	66943B	RP300/600 WALLMOUNT KIT GRAY	\$13.44	Unify, Inc.
132-8	69680A	OPTISET E PHML TEMPL GRAY 25/P	\$49.87	Unify, Inc.
132-8	69Y0893	IBM 3500M3 SERVER RACK MOUNT KIT	\$225.79	Unify, Inc.
132-8	71800-41	DA40 - USB HEADSET ADAPTER	\$53.50	Unify, Inc.
132-33	800-5002-001	UPGRADE IP UNITY MEDIA SERVER SW TO V2.7	\$4,534.01	Unify, Inc.
132-33	886-197	CAMPAIGN DIRECTOR HMP VOICE	\$19.06	Unify, Inc.
132-33	886-201	CAMPAIGN DIRECTOR HMP RTP G.711	\$19.06	Unify, Inc.
132-33	886-205	CAMPAIGN DIRECTOR HMP IP CALL CONTROL	\$27.06	Unify, Inc.
132-33	886-209	CAMPAIGN DIR HMP ENHNCED RTP G.723&G.729	\$63.53	Unify, Inc.
132-33	886-211	CAMPAIGN DIRECTOR HMP CONFERENCING	\$84.72	Unify, Inc.
132-12	89-555-0311	BASIC MAINTENANCE FOR 1ST YEAR	\$356.10	Unify, Inc.
132-8	96D4966	PWA, 8 CH DID TRUNK	\$1,056.12	Unify, Inc.
132-8	96D9282	RP DCM POWER SUPPLY 50/60HZ INTL	\$89.77	Unify, Inc.
132-8	97D0476	PWA, T-TAMA 1	\$835.62	Unify, Inc.
132-8	97D0523	PWA, T-TAMB2	\$1,326.08	Unify, Inc.
132-8	97D0526	PWA, T-TAMA2	\$921.19	Unify, Inc.
132-8	97D8733	PWA, DIGITAL TRUNK MOTHERBOARD DT	\$416.95	Unify, Inc.
132-8	98D0350	PWA, T-TMB1	\$858.02	Unify, Inc.
132-8	98D5795	MODULE,DCO,WALL POWERED	\$268.41	Unify, Inc.
132-8	ANG Standard	ANG Standard 3 position/6 radio/1 location	\$256,819.44	Unify, Inc.
132-50	APTNASD	APT-DAY TRAINING CONTACT APT MGMT	\$584.89	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-8	ASC 30100008	ASC MARATHON EVOLITE 8 CHANNEL	\$10,591.44	Unify, Inc.
132-8	ASC 30100016	ASC MARATHON EVOLITE 16 CHANNEL	\$14,001.01	Unify, Inc.
132-8	ASC 30100024	ASC MARATHON EVOLITE 24 CHANNEL	\$16,249.87	Unify, Inc.
132-8	ASC 30100048	ASC MARATHON EVOLITE 48 CHANNEL	\$27,911.34	Unify, Inc.
132-8	BSB:650647	OP PUSH TO TALK HANDSET MANGAN	\$131.49	Unify, Inc.
132-8	BSB:650649	OP PUSH TO MUTE HANDSET MANGAN	\$131.49	Unify, Inc.
132-8	C1030-741	SLIMFRAME C-SERIES CAB, 84"HX19"WX30"D	\$2,240.71	Unify, Inc.
132-8	CPES-SS-PREM	CHECK POINT ENTERPRISE SUPPORT - SUB&PRM	\$1.27	Unify, Inc.
132-33	CPUTM-CKP-1-50	CHECK POINT BUNDLE 1 SITE 50 USERS	\$2,670.53	Unify, Inc.
132-8	C-RJ45/8-50-2F	EICON 4BRI ADAPTER CABLE(RJ45 TO 50 PIN)	\$68.01	Unify, Inc.
132-8	CS-9900-1	RADIO INTERFACE BOX	\$1,014.35	Unify, Inc.
132-8	CXC-354-BDL	CXC-354 INTEL 1RU SERVER BUNDLE	\$9,430.73	Unify, Inc.
132-8	CXC-554-BDL	CXC-554 INTEL 2RU SERVER BUNDLE	\$12,899.24	Unify, Inc.
132-8	DGU:06D8415	OPTISET E ACD TEMPLLET GRAY 25/PK	\$49.87	Unify, Inc.
132-33	DYNAMIC1000	OPENScape(HP8000) SOFTWARE	\$33.25	Unify, Inc.
132-33	DYNAMIC200	OPENScape(HP8000) SOFTWARE	\$43.22	Unify, Inc.
132-33	DYNAMIC2000	OPENScape(HP8000) SOFTWARE	\$26.60	Unify, Inc.
132-33	DYNAMIC500	OPENScape(HP8000) SOFTWARE	\$39.90	Unify, Inc.
132-50	EL1250E	OPTICLIENT 130 V5.0 FOR SERVICE &	\$292.90	Unify, Inc.
132-50	EL1251E	OPTICLIENT 130 SIP FOR USER	\$292.90	Unify, Inc.
132-50	EL1252E	OPTICLIENT 130 V5.0 -END USER	\$292.90	Unify, Inc.
132-50	EL1255E	OPTICLIENT 130 SIP END USER, SERV	\$292.90	Unify, Inc.
132-50	EL7100E	VOICE OVER IP (VOIP)	\$292.90	Unify, Inc.
132-50	EL7107E	IP PRINCIPLES	\$292.90	Unify, Inc.
132-50	EL7120	SIP BASICS 2.0	\$584.89	Unify, Inc.
132-50	EL7538E	802.11 FUNDAMENTALS	\$292.90	Unify, Inc.
132-50	ELOSC3UE	OPENScape UC APP VER 3 USER TRAIN	\$292.90	Unify, Inc.
132-8	F31035L1158A	HiPath HG1500 Expan - 2 Channels Vce/Dta Pkg Note: Part number extension N=New, P=Post-Cut, I=Installation	\$462.00	Unify, Inc.
132-8	FLEX-V-DSP-SIP	SIP RADIO INTERFACE	\$3,173.80	Unify, Inc.
132-8	FOM-E1T1/AC/ST13L	E1/T1 FIBER OPTIC MODEM, AC, SM, 1310NM	\$713.65	Unify, Inc.
132-8	FOM-E1T1/AC/ST85	E1/T1 FIBER OPTIC MODEM, AC, MM, 850NM	\$586.70	Unify, Inc.
132-8	FOM-E1T1/ST13L/48	E1/T1 FIBER OPTIC MODEM, 1310 NM	\$713.65	Unify, Inc.
132-8	FS116NA	NETWORK HUB - 16 PORT (10/100)	\$81.63	Unify, Inc.
132-8	G281089900	HIPATH 3000/5000 V6.0 DEALER CD	\$90.68	Unify, Inc.
132-8	G341175600	Xpressions V3.0 Wallet Card 50Pk Note: Part number extension N=New, P=Post-Cut, I=Installation	\$11.25	Unify, Inc.
132-50	GV17-4DAY	CLASS:GVP INSTALL & CONF (GVI 7-4DAYS)	\$2,901.76	Unify, Inc.
132-50	H3KV8UCS	HIPATH 3000 V8 SERVICE UPDATE	\$2,924.43	Unify, Inc.
132-50	H4KV5UCS	HIPATH 4000 V5 SERVICE UPDATE	\$2,339.55	Unify, Inc.
132-8	HDD-IB-42D0637	IBM 300GB 2.5IN HS 10K HDD (FOR X3550)	\$379.59	Unify, Inc.
132-50	HIP3K4KDLS	HIPATH DEPLOYMENT SERVICE TOOL FO	\$584.89	Unify, Inc.
132-50	HIP3KV7U	HIPATH 3000 V7 SERVICE UPDATE	\$584.89	Unify, Inc.
132-50	HIP3V6	HP3K V6.0 INSTALL AND MAINT UPDAT	\$292.90	Unify, Inc.
132-50	HIP4APE	HIPATH 4000 VER 2.0 AP EMERGENCY	\$1,169.77	Unify, Inc.
132-50	HIP4BUNDLE	INCLUDES HIP4USADM1 AND HIP4INTRO	\$3,509.32	Unify, Inc.
132-50	HIP4CAP	HIPATH CAP V3.0 INSTALL OVFOR THE	\$292.90	Unify, Inc.
132-50	HIP4INTROB	HIPATH 4000 V4 FUNDAMENTALS	\$584.89	Unify, Inc.
132-50	HIP4LEGK	H4K IP/ SIP TRUNK INSTALL, CONFIG	\$2,339.55	Unify, Inc.
132-50	HIP4MGR	H4K MANAGER INSTALL AND MAINT	\$2,339.55	Unify, Inc.
132-50	HIP4MMCS	HP4K MEETME CONF SERV DESIGN, INS	\$1,169.77	Unify, Inc.
132-50	HIP4USADM1	HP4K SYS ADMIN USING ASSISTANT/MG	\$3,509.32	Unify, Inc.
132-50	HIP4USADM2	HP4K ADV SYS ADMIN USING ASSISTAN	\$1,754.66	Unify, Inc.
132-50	HIP4USADV	(PR) HIPATH 4000 ADVANCED	\$5,848.87	Unify, Inc.
132-50	HIP4USBAS	(PR)HIPATH 4000 BASIC-US	\$8,773.30	Unify, Inc.
132-50	HIP4V30S	HIPATH 4000 V3.0 SERVICE UPDATE	\$1,754.66	Unify, Inc.
132-50	HIP4V4S	HIPATH 4000 V4 SERVICE UPDATE	\$1,754.66	Unify, Inc.
132-50	HIPENDPT	ENDPOINT FUNDAMENTALS	\$584.89	Unify, Inc.
132-50	HIPCC20AR	HIPATH PROCENTER COMPACT V2.0 ADM	\$584.89	Unify, Inc.
132-8	HP TRADING PC	HIPATH TRADING (APPLICATIONS) PC	\$590.33	Unify, Inc.
132-50	HPPC70BC	PROCENTER ENT&AGILE 7.0 BASIC INS	\$2,924.43	Unify, Inc.
132-50	HPPC70ES	PROCENTER ENT&AGILE V7.0 EXT INST	\$2,924.43	Unify, Inc.
132-50	HPPC70INTRO	HIPATH PROCENTER V7 TECH INTRO AG	\$584.89	Unify, Inc.
132-50	HPPC70MAN	HPPC 7.0 MGR FOR GROUP AND SKILLS	\$2,924.43	Unify, Inc.
132-50	HPPC70REP	HIPATH PROCENTER 6.5 OR 7.0 REPOR	\$1,169.77	Unify, Inc.
132-8	HST66974	SIEMENS WIRELESS HDST ADAPTER	\$231.97	Unify, Inc.
132-50	HTEV41SRV	HIPATH TRADING ENHANCED INSTALL &	\$4,679.09	Unify, Inc.
132-8	ICS-CD0165-020	T1 CROSSOVER CABLE, 20' LONG	\$36.27	Unify, Inc.
132-8	ICS-CD0165-025	T1 CROSSOVER CABLE, 25' LONG	\$43.53	Unify, Inc.
132-8	L30220D0600A023	RG8702 GATEWAY V1.3 - USA	\$6,689.80	Unify, Inc.
132-8	L30220D0600A024	RG 8708 GATEWAY V1.3 - USA	\$15,438.02	Unify, Inc.
132-8	L30220D0600A025	RG8716 GATEWAY V1.3 - USA	\$20,116.20	Unify, Inc.
132-33	L30220D0600A026	RG 8700 SOFTWARE V1.3	\$9.80	Unify, Inc.
132-8	L30220D0600A027	RG8700 REDUNDANCY UNIT	\$1,581.23	Unify, Inc.
132-8	L30220D0600A028	RG8700 TO RG8700 CABLE KIT	\$42.11	Unify, Inc.
132-8	L30220D0600A029	RG8700 SPLITTER CARD W CABLES	\$608.16	Unify, Inc.
132-8	L30220D0600A067	MEDIATRIX 1204 4-PORT ANALOG GATE	\$645.59	Unify, Inc.
132-8	L30220D0600A180	MEDIATRIX 3631DG -1-PORT T1 / E1	\$2,245.53	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-8	L30220D0600A183	MEDIATRIX 3632DG -2-PORT T1 / E1	\$3,153.10	Unify, Inc.
132-8	L30220D0600A184	MEDIATRIX RACK MOUNT KIT 1104, 12	\$62.38	Unify, Inc.
132-8	L30220D0600A185	MEDIATRIX WALL MOUNT KIT 1104, 12	\$62.38	Unify, Inc.
132-8	L30220D0600A186	MEDIATRIX PATCH PANEL 24 PORTS	\$291.63	Unify, Inc.
132-8	L30220D0600A187	MEDIATRIX EMI SHD TELCO CAB 1124	\$121.51	Unify, Inc.
132-8	L30220D0600A210	MEDIATRIX 4104-4 PORT ANALOG I/F	\$355.55	Unify, Inc.
132-8	L30220D0600A211	MEDIATRIX 4108-8 PORT ANALOG I/F	\$645.59	Unify, Inc.
132-8	L30220D0600A212	MEDIATRIX 4116-16 PORTANALOG I/F	\$1,001.13	Unify, Inc.
132-8	L30220D0600A213	MEDIATRIX 4124-24 PORTANALOG I/F	\$1,300.53	Unify, Inc.
132-8	L30220D0600A214	MEDIATRIX 4102 -2 PORT ANALOG ADA	\$149.70	Unify, Inc.
132-8	L30220D0600A215	MEDIATRIX LP24-PORT LONG LOOP ANL	\$1,759.00	Unify, Inc.
132-33	L30220D0600A236	OPENScape OFFBOARD APPL EXPAN PKG	\$362.67	Unify, Inc.
132-8	L30220D0600A246	IBM ESERVER X3250 M3	\$2,559.60	Unify, Inc.
132-8	L30220D0600A247	OPENScape IBM ESERVER X3550 M3	\$10,518.89	Unify, Inc.
132-33	L30220D0600A326	OPENScape OFFBOARD APP EXPANSION	\$362.67	Unify, Inc.
132-8	L30220D0600A354	OPENScape BRANCH 50 19-INCH RACKM	\$52.65	Unify, Inc.
132-8	L30220D0600A395	OPENScape BRANCH 50I V1 SERVER	\$631.86	Unify, Inc.
132-8	L30220D0600A396	OPENScape BRANCH 1000 V1 SERVER	\$2,176.32	Unify, Inc.
132-8	L30220D0600A397	OSB 6000 V1 SERVER X3550 M3	\$10,518.89	Unify, Inc.
132-33	L30220D0600A400	OPENScape BRANCH/ SBC CD	\$13.37	Unify, Inc.
132-33	L30220D0600A460	UMN LICENSE TO MANAGE 1ST 20 UNIT	\$675.74	Unify, Inc.
132-33	L30220D0600A461	UMN LICENSE TO MANAGE ADDITIONAL	\$412.46	Unify, Inc.
132-33	L30220D0600A526	OSC OFFBOARD APPLICATIONS V6	\$362.67	Unify, Inc.
132-8	L30220D0600A560	OSC BRANCH V2 DOCU CD	\$14.70	Unify, Inc.
132-8	L30220D0600A561	OSC BRANCH 50I A84 V2 SERVER	\$1,559.40	Unify, Inc.
132-8	L30220D0600A564	OSC BRANCH 50I DP14T V2 SERVER	\$1,603.95	Unify, Inc.
132-8	L30220D0600A565	OpenScape Branch 50i A024 V2/V7 Server	\$2,290.09	Unify, Inc.
132-8	L30220D0600A566	OPENScape BRANCH 50I - A048 V2 SERVER	\$3,555.43	Unify, Inc.
132-8	L30220D0600A567	OSC BRANCH 50/250 V2 SERVER	\$864.35	Unify, Inc.
132-8	L30220D0600A568	OSC BRANCH 1000 V2 SERVER IBM X3250 M3	\$2,289.67	Unify, Inc.
132-8	L30220D0600A569	OSC BRANCH 6000 V2 SERVER IBM X3550 M3	\$10,799.40	Unify, Inc.
132-8	L30220D0600A571	OPENScape-BRANCH500I - DP4 V2 SERVER	\$3,412.85	Unify, Inc.
132-8	L30220D0600A572	OPENScape-BRANCH500I - DP8 V2 SERVER	\$4,633.63	Unify, Inc.
132-8	L30220D0600A573	Patch Panel 24 ports for OpenScape Branch 50i	\$130.99	Unify, Inc.
132-8	L30220D0600A574	Centronic Cable 24 Pair for OpenScape Branch 50i	\$102.92	Unify, Inc.
132-8	L30220D0600A600	OSC SBC V2 DOCUMENTATION CD	\$14.70	Unify, Inc.
132-8	L30220D0600A601	OSC SBC 1000 V2 SERVER IBM X3250 M3	\$2,327.46	Unify, Inc.
132-8	L30220D0600A602	OSC SBC 6000 V2 SERVER IBM X3550 M3	\$10,799.40	Unify, Inc.
132-33	L30220D0600A620	OpenScape Branch V7 Documentation CD	\$14.70	Unify, Inc.
132-8	L30220D0600A650	OPENScape SBC V7 DOCUMENTATION CD	\$14.70	Unify, Inc.
132-33	L30220D0601A301	OSC SWA OPENScape VOICE	\$8.79	Unify, Inc.
132-33	L30220D0622A224	HIPATH 8000 V3.1 DYNAMIC LICENSE	\$138.12	Unify, Inc.
132-33	L30220D0622A225	HIPATH 8000 V3.1 TRUNKING SESSION	\$34.53	Unify, Inc.
132-33	L30220D0622A227	OPENScape VOICE REDUNDANCY V1	\$7,636.58	Unify, Inc.
132-33	L30220D0622A228	OPENScape VOICE UPGRADE FOR OS UC	\$14,006.93	Unify, Inc.
132-33	L30220D0622A229	HIPATH 8000 V3.1 CLIENT ACCESS US	\$34.53	Unify, Inc.
132-33	L30220D0622A234	HIPATH 8000 EDGE V3.1 TRUNKINGSESS	\$34.53	Unify, Inc.
132-33	L30220D0622A237	OPENScape VOICE PREPRODUCTION BAS	\$8,910.83	Unify, Inc.
132-33	L30220D0622A270	OSV V3.1 CHAMELEON LICENSE FM HP4 V1.0	\$643.00	Unify, Inc.
132-33	L30220D0622A271	OSV V3.1 CHAMELEON LICENSE FM HP4	\$66.65	Unify, Inc.
132-33	L30220D0622A272	OSV V3.1 CHAMELEON LICENSE FM HP4	\$53.91	Unify, Inc.
132-33	L30220D0622A273	OSV V3.1 CHAMELEON LICENSE FM HP4	\$41.17	Unify, Inc.
132-33	L30220D0622A274	OSV V3.1 CHAMELEON LICENSE FM HP4	\$29.41	Unify, Inc.
132-33	L30220D0622A411	OSB V1 USER LICENSE (PER USER)	\$14.48	Unify, Inc.
132-33	L30220D0622A412	OSB V1 BACKUP ACD LICENSE	\$96.53	Unify, Inc.
132-33	L30220D0622A413	OSB V1 AUTO ATTENDANT LICENSE	\$77.23	Unify, Inc.
132-33	L30220D0622A421	OPENScape VOICE V5 BASE LICENSE P	\$13,794.71	Unify, Inc.
132-33	L30220D0622A422	OSV V5 UGRADE LIC FROM V3.1 DYNAMIC LIC	\$75.97	Unify, Inc.
132-33	L30220D0622A423	OSV V5 UGRADE LIC FROM V4 DYNAMIC	\$37.41	Unify, Inc.
132-33	L30220D0622A424	OPENScape VOICE V5 DYNAMIC USER L	\$158.61	Unify, Inc.
132-33	L30220D0622A426	OPENScape OFFBOARD APP EXPANSION	\$357.18	Unify, Inc.
132-33	L30220D0622A427	OPENScape VOICE V5 REDUNDANCY OPT	\$8,272.97	Unify, Inc.
132-33	L30220D0622A428	OPENScape VOICE V5 PREPRODUCTION	\$11,082.05	Unify, Inc.
132-33	L30220D0622A429	OPENScape VOICE V5 CLIENT ACCESS U	\$37.41	Unify, Inc.
132-33	L30220D0622A441	OS FLEX LICENSE FROM HP 4K V2 TO	\$48.27	Unify, Inc.
132-33	L30220D0622A442	OS FLEX LICENSE FROM HP 4K V3 TO	\$48.27	Unify, Inc.
132-33	L30220D0622A443	OS FLEX LICENSE FROM HP 4K V4 TO	\$24.13	Unify, Inc.
132-33	L30220D0622A444	OS FLEX LICENSE FROM HP 4K V5 TO	\$24.13	Unify, Inc.
132-33	L30220D0622A445	OS FLEX LICENSE FROM HP 4K V6 TO	\$24.13	Unify, Inc.
132-33	L30220D0622A452	OSC UC SERV XPR WEB-CTI EXP PKG	\$490.10	Unify, Inc.
132-33	L30220D0622A470	OpenScape Voice V7 Base Package License	\$14,006.93	Unify, Inc.
132-33	L30220D0622A471	OSV V7 SUSE BASIS UPG PROTECTION 3YR LIC	\$592.57	Unify, Inc.
132-33	L30220D0622A472	OPENScape VOICE V7 DYNAMIC USER LICENSE	\$161.05	Unify, Inc.
132-33	L30220D0622A473	OPENScape VOICE V7 CLIENT ACCESS USR LIC	\$37.98	Unify, Inc.
132-33	L30220D0622A474	OPENScape VOICE V7 REDUNDANCY OPTION	\$8,400.24	Unify, Inc.
132-33	L30220D0622A475	OPENScape VOICE V7 PRE-PRODUCTION LICNSE	\$9,830.46	Unify, Inc.
132-33	L30220D0622A476	OPENScape VOICE V7 SUSE UPG PROTECT 1 YR	\$301.17	Unify, Inc.
132-33	L30220D0622A477	OPENScape VOICE V7 SUSE UPG PROTECT 3 YR	\$592.57	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L30220D0622A478	OPENScape VOICE V7 BASE UPG V6 OR BEFORE	\$1,232.22	Unify, Inc.
132-33	L30220D0622A479	OPENScape VOICE V7 DYNAMIC USR UPG FR V6	\$37.98	Unify, Inc.
132-33	L30220D0622A480	OPENScape VOICE V7 DYNAMIC USR UPG FR V5	\$73.51	Unify, Inc.
132-33	L30220D0622A481	OPENScape VOICE V7 DYNAMIC USR UPG FR V4	\$111.50	Unify, Inc.
132-33	L30220D0622A482	OPENScape VOICE V7 DYNAMIC USR UPG V3.1	\$147.03	Unify, Inc.
132-33	L30220D0622A484	OPENScape VOICE V7 DEMO LICENSE	\$6,520.23	Unify, Inc.
132-33	L30220D0622A486	OPENScape VOICE V7 REDUNDANCY DEMO LIC	\$10,419.44	Unify, Inc.
132-33	L30220D0622A490	OPENPATH FLEX HIPATH 4000 V1.0 TO OSV V7	\$356.43	Unify, Inc.
132-33	L30220D0622A491	OPENPATH FLEX HIPATH 4000 V2.0 TO OSV V7	\$49.01	Unify, Inc.
132-33	L30220D0622A492	OPENPATH FLEX HIPATH 4000 V3.0 TO OSV V7	\$49.01	Unify, Inc.
132-33	L30220D0622A493	OPENPATH FLEX HIPATH 4000 V4 TO OSV V7	\$24.50	Unify, Inc.
132-33	L30220D0622A494	OPENPATH FLEX HIPATH 4000 V5 TO OSV V7	\$24.50	Unify, Inc.
132-33	L30220D0622A495	OPENPATH FLEX HIPATH 4000 V6 TO OSV V7	\$24.50	Unify, Inc.
132-33	L30220D0622A519	OSV V6 DYNAMIC USER LIC UPGR FR OSV V3.1	\$111.75	Unify, Inc.
132-33	L30220D0622A520	OSV V6 DYNAMIC USER LIC UPGR FR OSV V3.0	\$148.99	Unify, Inc.
132-33	L30220D0622A521	OSC VOICE V6 BASE PACKAGE LICENSE	\$14,006.93	Unify, Inc.
132-33	L30220D0622A522	OSC VOICE V6 DYNAMIC USER UPGRADE FR V5	\$37.98	Unify, Inc.
132-33	L30220D0622A523	OSC VOICE V6 DYNAMIC USER UPGRADE FR V4	\$73.51	Unify, Inc.
132-33	L30220D0622A524	OSC VOICE V6 DYNAMIC USER LICENSE	\$161.05	Unify, Inc.
132-33	L30220D0622A527	OSC VOICE V6 REDUNDANCY OPTION	\$8,400.24	Unify, Inc.
132-33	L30220D0622A528	OSC VOICE V6 PRE-PRODUCTION LICENSE	\$9,801.91	Unify, Inc.
132-33	L30220D0622A529	OSC VOICE V6 CLIENT ACCESS USER LICENSE	\$37.98	Unify, Inc.
132-33	L30220D0622A531	OSC VOICE V6 DEMO LICENSE	\$6,520.23	Unify, Inc.
132-33	L30220D0622A533	OSC VOICE V6 REDUNDANT DEMO BASE LICENSE	\$10,419.44	Unify, Inc.
132-33	L30220D0622A540	OPENPATH FLEX LIC FR 4000 V1.0 TO OSV V6	\$392.08	Unify, Inc.
132-33	L30220D0622A541	OPENPATH FLEX LIC FR 4000 V2.0 TO OSV V6	\$49.01	Unify, Inc.
132-33	L30220D0622A542	OPENPATH FLEX LIC FR 4000 V3.0 TO OSV V6	\$49.01	Unify, Inc.
132-33	L30220D0622A543	OPENPATH FLEX LIC FR 4000 V4 TO OSV V6	\$24.50	Unify, Inc.
132-33	L30220D0622A544	OPENPATH FLEX LIC FR 4000 V5 TO OSV V6	\$24.50	Unify, Inc.
132-33	L30220D0622A545	OPENPATH FLEX LIC FR 4000 V6 TO OSV V6	\$24.50	Unify, Inc.
132-33	L30220D0622A581	OSC BRANCH V2 USER LICENSE (PER USER)	\$14.70	Unify, Inc.
132-33	L30220D0622A582	OSC BRANCH V2 BACKUP ACD LICENSE	\$98.02	Unify, Inc.
132-33	L30220D0622A583	OSC BRANCH V2 AUTO ATTENDANT LICENSE	\$78.42	Unify, Inc.
132-33	L30220D0622A611	OSC SBC V2 SESSION LICENSE (PER SESSION)	\$24.50	Unify, Inc.
132-33	L30220D0622A622	OpenScape Branch V7 User License (per User)	\$14.70	Unify, Inc.
132-33	L30220D0622A623	OpenScape Branch V7 Backup ACD License (per OSB)	\$98.02	Unify, Inc.
132-33	L30220D0622A624	OpenScape Branch V7 Auto Attendant License (per OSB)	\$78.42	Unify, Inc.
132-33	L30220D0622A652	OpenScape SBC V7 Session License (per Session)	\$24.50	Unify, Inc.
132-33	L30220S0622L100	MONTHLY SUB LIC HOSTED VOICE-1 PRI	\$3.51	Unify, Inc.
132-33	L30220S0622L101	MONTHLY SUB LIC HOSTED VM-1 MAILB	\$0.71	Unify, Inc.
132-33	L30220S0622L102	MONTHLY SUB LIC HOSTED UM-1 MAILB	\$1.49	Unify, Inc.
132-33	L30220S0622L103	MONTHLY SUB LIC HOSTED PKGED UC-1	\$2.63	Unify, Inc.
132-33	L30220S0622L104	MONTHLY SUB LIC HOSTED INTGRTED U	\$3.95	Unify, Inc.
132-33	L30220S0622L105	MONTHLY SUB LIC HOSTED WEB CONF-1	\$6.58	Unify, Inc.
132-33	L30220S0622L106	MONTHLY SUB LIC HOSTED 3RDPARTY U	\$0.88	Unify, Inc.
132-33	L30220S0622L107	MONTHLY SL HOSTED MOBILE PER USER	\$1.06	Unify, Inc.
132-33	L30220S0622L108	MONTHLY SUB LIC HOSTED TELEPHYAGN	\$61.43	Unify, Inc.
132-33	L30220S0622L109	MONTHLY SUB LIC HOSTED MM AGENT-1	\$79.86	Unify, Inc.
132-33	L30220S0622L110	MONTHLY SUB LIC HOSTED MANAGER-1	\$82.49	Unify, Inc.
132-33	L30220S0622L111	MONTHLY SUB LIC HOSTED IVR PORTS-	\$26.33	Unify, Inc.
132-33	L30220S0622L114	MONTHLY SUB LIC HOSTED FUSION USE	\$1.14	Unify, Inc.
132-33	L30220S0622L115	MONTHLY SUB LIC HOSTED AGTRVIEW P	\$5.44	Unify, Inc.
132-33	L30220S0622L116	MONTHLY SUB LIC HOSTED ATNDCONSOLE USER	\$124.76	Unify, Inc.
132-33	L30220S0622L118	MONTHLY SUBSCRIPTION LIC HOSTED OS SBC	\$0.89	Unify, Inc.
132-33	L30220S0622L119	MONTHLY SUBSCR LIC HOSTED OSC-BRANCH USR	\$0.89	Unify, Inc.
132-33	L30220S0622L120	MONTHLY SUBSCRIPT LIC HOSTED OS CMP UM	\$1.51	Unify, Inc.
132-33	L30220S0622L202	OPENScape XP V6 SRVR SP LIC AGREE	\$486.05	Unify, Inc.
132-33	L30220S0622L212	OPENScape UC V3 SRVR INSTANCE SP	\$486.05	Unify, Inc.
132-33	L30220S0622L213	OSV V6 PRODUCT INSTANCE SVC PRVDR	\$486.05	Unify, Inc.
132-33	L30220S0622L214	OSC-UC V6 PRODUCT INSTANCE SVC PRVDR	\$486.05	Unify, Inc.
132-33	L30220S0622L215	OPENScape DLS V6 INSTANCE SVC PROV 8/11	\$486.05	Unify, Inc.
132-33	L30220S0622L216	OPENScape XP V7 SRVR SP LIC AGREEMENT	\$486.05	Unify, Inc.
132-33	L30220S0622L220	OSCC V8 PROD INSTANCE SERVICE PROVDR LIC	\$486.05	Unify, Inc.
132-33	L30220S0622L221	OS ATTENDANTV2 PROD INSTNCESVCPROVDR LIC	\$486.05	Unify, Inc.
132-33	L30220S0622L222	OSV V7 PRODUCT INSTANCE SERVICE PROVIDER	\$356.43	Unify, Inc.
132-33	L30220S0622L224	OPENScape CMP V7 UM PRODUCT INSTANCE SL	\$356.43	Unify, Inc.
132-33	L30220S0622L225	OPENScape UC APP V7 PRODUCT INSTANCE SP	\$486.05	Unify, Inc.
132-33	L30220S0622L226	OSC DLS V7 PRODUCT INSTANCE SVC PROVIDER	\$486.05	Unify, Inc.
132-33	L30220S0622L227	XPRESSIONS V7 PRODUCT INSTANCE SVC PROV	\$486.05	Unify, Inc.
132-33	L30220S0622L300	MONTHLY SUB LIC ENT VOICE PER REG	\$3.51	Unify, Inc.
132-33	L30220S0622L301	MONTHLY SUB LIC ENTERPRISE VM BOX	\$0.71	Unify, Inc.
132-33	L30220S0622L302	MONTHLY SUB LIC ENTERPRISE UM BOX	\$1.49	Unify, Inc.
132-33	L30220S0622L303	MONTHLY SUB LIC ENTERPRISE PKG UC	\$2.63	Unify, Inc.
132-33	L30220S0622L304	MONTHLY SUB LIC ENTERPRISE INTEG	\$3.95	Unify, Inc.
132-33	L30220S0622L305	MONTHLY SUB LIC ENTRPRISE WEBCONF	\$6.58	Unify, Inc.
132-33	L30220S0622L306	MONTHLY SUB LIC ENTRPRISE 3RD-PTY	\$0.88	Unify, Inc.
132-33	L30220S0622L307	MONTHLY SL ENT MOBILE USER (PER U	\$1.06	Unify, Inc.
132-33	L30220S0622L308	MONTHLY SL ENT TELEPHONY AGENT PE	\$61.43	Unify, Inc.

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SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L30220S0622L309	MONTHLY SL ENT LIC MM AGENT PER	\$79.86	Unify, Inc.
132-33	L30220S0622L310	MONTHLY SL ENT CC MANAGER PER USE	\$82.49	Unify, Inc.
132-33	L30220S0622L311	MONTHLY SL ENTERPRISE IVR PORTS P	\$26.33	Unify, Inc.
132-33	L30220S0622L314	MONTHLY SUB LIC ENTERPRISE FUSION	\$1.14	Unify, Inc.
132-33	L30220S0622L315	MONTHLY SUB LIC ENT AGTRVIEW (PE	\$5.44	Unify, Inc.
132-33	L30220S0622L316	MONTHLY SL ENT ATTEND CONSOLE PER	\$122.86	Unify, Inc.
132-33	L30220S0622L318	MONTHLY SUBSCR LIC ENTERPRISE OS SBC	\$0.89	Unify, Inc.
132-33	L30220S0622L320	MONTHLY SUBSCR LIC ENTERPRISE OS CMP UM	\$1.51	Unify, Inc.
132-33	L30220S0622L422	OSV V7 PRODUCT INSTANCE ENTERPRISE	\$356.43	Unify, Inc.
132-33	L30220S0622L424	OPENScape CMP V7 UM PRODUCT INSTANCE ENT	\$356.43	Unify, Inc.
132-33	L30220S0622L425	OPENScape UC APP V7 PRODUCT INSTANCE ENT	\$486.05	Unify, Inc.
132-33	L30220S0622L426	OSC DLS V7 PRODUCT INSTANCE ENTERPRISE	\$486.05	Unify, Inc.
132-33	L30220S0622L427	XPRESSIONS V7 PRODUCT INSTANCE ENTERPRSE	\$486.05	Unify, Inc.
132-33	L30220S0632L772	SWA OS WEBCOLLAB COMMUNICATION SERVER	\$51.82	Unify, Inc.
132-33	L30220S0632L773	SWA OS WEBCOLLAB TENANT	\$51.82	Unify, Inc.
132-33	L30220S0632L774	SWA OS WEBCOLLAB PRESENTED 1 ROOM	\$11.38	Unify, Inc.
132-33	L30220S0632L775	SWA OS WEBCOLLAB PRESENTED 10 ROOMS	\$66.34	Unify, Inc.
132-33	L30220S0632L776	SWA OS WEBCOLLAB PRESENTED 50 ROOMS	\$290.65	Unify, Inc.
132-33	L30220S0632L777	SWA OS WEBCOLLAB PRESENTED 100 ROOMS	\$508.64	Unify, Inc.
132-33	L30220S0632L778	SWA OS WEBCOLLAB SUPPORTED 1 ROOM	\$55.61	Unify, Inc.
132-33	L30220S0632L779	SWA OS WEBCOLLAB SUPPORTED 10 ROOMS	\$435.98	Unify, Inc.
132-33	L30220S0632L780	SWA OS WEBCOLLAB SUPPORTED 50 ROOMS	\$1,807.11	Unify, Inc.
132-33	L30220S0632L781	SWA OS WEBCOLLAB SUPPORTED 100 ROOMS	\$2,874.95	Unify, Inc.
132-33	L30220S0632L782	SWA OS WEBCOLLAB CONFERED 1 ROOM	\$65.72	Unify, Inc.
132-33	L30220S0632L783	SWA OS WEBCOLLAB CONFERED 10 ROOMS	\$508.64	Unify, Inc.
132-33	L30220S0632L784	SWA OS WEBCOLLAB CONFERED 50 ROOMS	\$2,173.59	Unify, Inc.
132-33	L30220S0632L785	SWA OS WEBCOLLAB CONFERED 100 ROOMS	\$3,614.24	Unify, Inc.
132-33	L30220S0632L786	SWA OS WEBCOLLAB REMOTED 100 CLIENTS	\$146.59	Unify, Inc.
132-33	L30220S0632L787	SWA OS WEBCOLLAB REMOTED 500 CLIENTS	\$549.72	Unify, Inc.
132-33	L30220S0632L788	SWA OS WEBCOLLAB REMOTED 1000 CLIENTS	\$729.79	Unify, Inc.
132-33	L30220S0632L789	SWA OS WEBCOLLAB REMOTED 2500 CLIENTS	\$1,455.81	Unify, Inc.
132-33	L30220S0632L790	SWA OS WEBCOLLAB REMOTED SERVER	\$7.58	Unify, Inc.
132-33	L30220S0632L792	SWA OS WEBCOLLAB REM/SECURE ADVISOR 1	\$1.28	Unify, Inc.
132-33	L30220S0632L884	SWA UC ADV SOLUTION PKG V6R1-H4K UPG	\$5.35	Unify, Inc.
132-33	L30220S0632L893	SWA UC SRVR ENT SOL ENH PKG V6R1-H4K UPG	\$344.35	Unify, Inc.
132-33	L30220S0632L894	SWA UC SRVR ENT SOL ENH PKG V6R1-H4K	\$514.96	Unify, Inc.
132-33	L30220S0632L895	SWA UC SRV ENT SOL ENH PKG V6R1-OSV4KMIG	\$514.96	Unify, Inc.
132-33	L30220S0632L896	SWA UC ADV SOL ENH PKG V6R1-H4K UPG	\$568.68	Unify, Inc.
132-33	L30220S0632L897	SWA UC ADV SOL ENH PKG V6R1-H4K	\$751.92	Unify, Inc.
132-33	L30220S0632L898	SWA UC ADV SOL ENH PKG V6R1-OSV 4KMIG	\$751.92	Unify, Inc.
132-33	L30220S0632L905	OSC SWA UC APPL. SPEECH PORTAL	\$189.56	Unify, Inc.
132-33	L30220S0632L906	OSC SWA UC APPL. AUTO ATT	\$94.77	Unify, Inc.
132-33	L30220S0632L907	OSC SWA UC APPL. SPEECH APPL	\$94.77	Unify, Inc.
132-33	L30220S0632L908	OSC SWA UC APPL. ASR PORT	\$94.77	Unify, Inc.
132-33	L30220S0632L909	OSC SWA UC APPL ENTPR TTS-VP LIC	\$56.87	Unify, Inc.
132-33	L30220S0632L912	OSC SWA UC SERVER ENT SOL ENHNCMNT PKG	\$315.94	Unify, Inc.
132-33	L30220S0632L926	OSC SWA UC ADV SOL ENHNCMNT PKG-4000 UPG	\$505.48	Unify, Inc.
132-33	L30220S0632L928	OSC SWA UC STD SOL ENHNCMNT PKG-4000 UPG	\$300.13	Unify, Inc.
132-33	L30220S0632L930	OSC SWA UC ENTRY SOL ENHNC PKG-4000 UPG	\$157.96	Unify, Inc.
132-33	L30220S0632L938	OSC SWA UC ADV SOL ENHNCMNT PKG-OSC V	\$631.86	Unify, Inc.
132-33	L30220S0632L940	OSC SWA UC STD SOL ENHNCMNT PKG-OSC V	\$445.46	Unify, Inc.
132-33	L30220S0632L942	OSC SWA UC ENTRY SOL ENHNCMNT PKG-OSC V	\$315.94	Unify, Inc.
132-33	L30220S0632L950	SWA HIPATH 4000 V6 BASE-SW CPCL	\$157.96	Unify, Inc.
132-33	L30220S0632L951	SWA HIPATH 4000 V6 BASE-SW SERVER EDITN	\$157.96	Unify, Inc.
132-33	L30220S0632L952	SWA HIPATH 4000 V6 DUPLEX CONTROL	\$126.38	Unify, Inc.
132-33	L30220S0632L953	SWA HIPATH 4000 V6 APE (JE JAHR)	\$126.38	Unify, Inc.
132-33	L30220S0632L954	SWA HIPATH 4000 V6 SIGNAL SURVIVABILITY	\$157.96	Unify, Inc.
132-33	L30220S0632L957	OSC SWA for OSC UC Application Enterprise Edition for Base License (per year)	\$125.28	Unify, Inc.
132-33	L30220S0632L958	OSC SWA OPENScape VOICE CONFERENCE CHNL	\$37.91	Unify, Inc.
132-33	L30220S0632L959	OSC SWA OSC UC APPL USER LIC PER YR-USER	\$6.95	Unify, Inc.
132-33	L30220S0632L960	OSC SWA for OSC Voice Base System	\$764.02	Unify, Inc.
132-33	L30220S0632L964	OSC SWA UC SERVER XPRESS WEB-CTI EXP PKG	\$88.45	Unify, Inc.
132-33	L30220S0632L965	OSC SWA OSC CONTACT CENTER ENTPR BASE	\$298.51	Unify, Inc.
132-33	L30220S0632L966	OSC SWA OSC CONTACT CENTER AGILE BASE	\$129.21	Unify, Inc.
132-33	L30220S0632L967	OSC SWA FOR OSC XPRESSIONS SINGLE SMS	\$1.57	Unify, Inc.
132-33	L30220S0632L968	OSC SWA E/A- COCKPIT PACKAGE LIC	\$1.89	Unify, Inc.
132-33	L30220S0632L969	OSC SWA OSC VIDEO CONF CHNNL	\$109.36	Unify, Inc.
132-33	L30220S0632L973	SWA OSC VOICE & UC APPL. ENTERPR EDITION	\$1,657.41	Unify, Inc.
132-33	L30220S0632L975	OSC SWA OSC-E BASE	\$53.46	Unify, Inc.
132-33	L30220S0632L976	OSC SWA OSC-E CONCIERGE USER	\$188.20	Unify, Inc.
132-33	L30220S0632L977	OSC SWA OSC-E AD-WEB USER	\$48.12	Unify, Inc.
132-33	L30220S0632L978	OSC SWA OSC-E AD-WEB BACK USR	\$10.69	Unify, Inc.
132-33	L30220S0632L979	OSC SWA OSC-E ARTV USER	\$8.55	Unify, Inc.
132-33	L30220S0632L980	OSC SWA OSC-E REPORTER PACKAGE	\$256.63	Unify, Inc.
132-33	L30220S0632L981	OSC SWA OSC-E REPORTER USER	\$128.31	Unify, Inc.
132-33	L30220S0632L982	OSC SWA OSC-E INT CONN USER	\$8.55	Unify, Inc.
132-33	L30220S0632L983	OSC SWA FOR OSC XPRESSIONS SINGLE FAX	\$1.57	Unify, Inc.
132-33	L30220S0632L984	OSC SWA OSC XPRESS AUDIO CONFERENCING	\$45.49	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L30220S0632L985	OSC SWA FOR OSC XPRESSIONS ASR	\$45.49	Unify, Inc.
132-33	L30220S0632L986	OSC SWA FOR OSC XPRESSIONS TTS	\$45.49	Unify, Inc.
132-33	L30220S0632L987	OSC SWA FOR OSC XPRESSIONS BASE	\$15.80	Unify, Inc.
132-33	L30220S0632L990	SWA HIPATH 4000 MANAGER	\$157.96	Unify, Inc.
132-33	L30220S0632L993	OSC SWA FOR HIPATH FAULT MANAGEMENT BASE	\$68.24	Unify, Inc.
132-33	L30220S0632L994	OSC SWA WEBCOLL XPRES. ROOM	\$18.95	Unify, Inc.
132-33	L30220S0632L998	OSC SWA UC SER XPRESS EXPANSION	\$341.21	Unify, Inc.
132-33	L30220S0632L999	OSC SWA UC SER XPRESS BASE	\$5,433.98	Unify, Inc.
132-8	L30220Y0600A145	HG 3575 (45ch) EQ CH) NCUI Note: Part number extension N=New, P=Post-Cut, I=Installation	\$2,257.50	Unify, Inc.
132-8	L30220Y0600A146	HG 3575 (90ch) EQ Note: Part number extension N=New, P=Post-Cut, I=Installation	\$4,515.00	Unify, Inc.
132-33	L30220Y0600A187	BLF-WIN V3.0 UPG FRM BLF-WIN V2.0	\$36.39	Unify, Inc.
132-33	L30220Y0600A188	BLF-WIN V3.0 SERVER SOFTWARE	\$121.78	Unify, Inc.
132-33	L30220Y0600A189	BLF-WIN V3.0 CLIENT LICENSE	\$248.02	Unify, Inc.
132-33	L30220Y0600A200	AC-WIN IP V2 (AC-WIN 2Q IP V2/MQ)	\$543.57	Unify, Inc.
132-33	L30220Y0600A201	UPG AC-WIN IP V1.0 TO V2 (2Q V2 /	\$90.60	Unify, Inc.
132-33	L30220Y0600A202	UPGRADE FROM AC-WIN XP TO AC-WIN	\$668.31	Unify, Inc.
132-33	L30220Y0600A203	AC-WIN IP V2 SOFTWARE CD	\$23.77	Unify, Inc.
132-8	L30220Y0600A252	Digital User Circuits (SLMO24)	\$790.00	Unify, Inc.
132-33	L30220Y0600A290	HIPATH 4000 US GOVERNMENT MLPP	\$3,272.88	Unify, Inc.
132-8	L30220Y0600A415	HG 3500 V4 (max 60 Channels)	\$5,109.00	Unify, Inc.
132-8	L30220Y0600A416	HG 3500 V4 (max 120 Channels)	\$9,230.00	Unify, Inc.
132-8	L30220Y0600A417	HG 3575 V4 (50 Channels)	\$3,160.00	Unify, Inc.
132-8	L30220Y0600A703	Trnk Mod E&M Signlg - US (TMEMUS)	\$145.00	Unify, Inc.
132-8	L30220Y0600A916	SIM CARD FOR TESTING REF & TRAIN	\$283.53	Unify, Inc.
132-8	L30220Y0600G101	Duplex Control Option HiPath 4000 V2.0	\$29,700.00	Unify, Inc.
132-8	L30220Y0600G130	HDCF Module for HiPath 4000 V2/V3/V4	\$527.00	Unify, Inc.
132-8	L30220Y0600G131	DSCXL 1 GB MEMORY UPGRADE	\$141.76	Unify, Inc.
132-8	L30220Y0600G210	REDUNDANT POWER SUPPLY FOR HIPATH	\$850.58	Unify, Inc.
132-8	L30220Y0600G254	HIPATH 4000 SURVIVABILITY MODULE	\$2,835.26	Unify, Inc.
132-33	L30220Y0600G260	OP SYSTEM AND SOFTGATE APPLICAT.	\$600.81	Unify, Inc.
132-33	L30220Y0600G261	SoftGate Basic Package V6	\$600.81	Unify, Inc.
132-8	L30220Y0600G300	HiPath 4000 Basic System	\$4,804.80	Unify, Inc.
132-8	L30220Y0600G301	HiPath AP cPCI Server Expansion Shelf	\$1,650.00	Unify, Inc.
132-8	L30220Y0600G302	UCS Box for cPCI Shelf	\$792.00	Unify, Inc.
132-8	L30220Y0600G307	Dynamic Pkg DSCXL2 Upg cPCI-CTRL	\$4,725.44	Unify, Inc.
132-8	L30220Y0600G309	Upgrade for APE-Unit to V6	\$9,113.35	Unify, Inc.
132-8	L30220Y0600G312	Duplex option for cPCI in V6	\$4,725.44	Unify, Inc.
132-8	L30220Y0600G313	Dyn Pkg DSCXL2 OS4000V6 (Addon to B Unit)	\$7,898.24	Unify, Inc.
132-33	L30220Y0600G320	BasicSoftware OS4000V6 for PC-Dep	\$354.41	Unify, Inc.
132-33	L30220Y0600K134	HG 3550 IP TRUNK I/F (45CH) CP	\$212.64	Unify, Inc.
132-33	L30220Y0600K136	HG 3570 I/F IP ACCESS (45CH) CP	\$212.64	Unify, Inc.
132-33	L30220Y0600K137	HIPATH HG 3530 IP V2.0 I/F (60 CH	\$212.64	Unify, Inc.
132-33	L30220Y0600K144	HG 3550 IP TRUNK I/F (90CH) CP	\$425.29	Unify, Inc.
132-33	L30220Y0600K153	HIPATH HG 3530 V1.0 IP INTERFACE	\$219.40	Unify, Inc.
132-33	L30220Y0600K156	HG 3570 I/F IP ACCESS (90CH) CP	\$421.91	Unify, Inc.
132-33	L30220Y0600K252	DIGITAL USER CIRCUITS (SLMO24) P	\$36.45	Unify, Inc.
132-33	L30220Y0600K702	TRUNK MODULE DIRECT INWARD DIAL C	\$38.48	Unify, Inc.
132-33	L30220Y0600K706	TRUNK MODULE CENTRAL OFFICE 16 PO	\$38.48	Unify, Inc.
132-33	L30220Y0600K717	DIGITAL I/F UNIT US WITH BOS (DIU	\$72.23	Unify, Inc.
132-8	L30220Y0600T212	LINEAR LAB SYSTEM OS4K V6	\$6,413.10	Unify, Inc.
132-8	L30220Y0600T237	GATEWAY RG 8350A V6 W 128 FLEX LIC	\$7,485.10	Unify, Inc.
132-33	L30220Y0600T453	OS4K V6 FLEX LICENSE AND XPR V6 L	\$105.45	Unify, Inc.
132-33	L30220Y0601A700	HIPATH 4000 MLPP GATEWAY	\$675.06	Unify, Inc.
132-8	L30220Y0601G200	Redundant Pwr Sup HiPath 4000/4500 V2.0	\$3.96	Unify, Inc.
132-8	L30220Y0601G211	(Virtual) High Traffic Port	\$9.90	Unify, Inc.
132-8	L30220Y0601G211	(VIRTUAL) HIGH TRAFFIC PORT	\$5.67	Unify, Inc.
132-33	L30220Y0622A110	HIPATH 4000 V4 AB DISASTER RECOVERE	\$31,445.92	Unify, Inc.
132-33	L30220Y0622A295	HP4K COMSCENDO V3 UPG UA HP4K V1	\$105.31	Unify, Inc.
132-33	L30220Y0622A296	HP4K COMSCENDO V3 UPG EXCH/NETW	\$105.31	Unify, Inc.
132-33	L30220Y0622A297	HP4K COMSCENDO V3 UPG ATM HP4K	\$105.31	Unify, Inc.
132-33	L30220Y0622A300	BASE SOFTWARE HIPATH 4000 V3.0	\$297.03	Unify, Inc.
132-33	L30220Y0622A466	HIPATH 4000 V1.0 TO V3.0 LICENSE	\$20.25	Unify, Inc.
132-33	L30220Y0622A467	HIPATH 4000 S/W UPG FROM V2 TO V3	\$8.44	Unify, Inc.
132-33	L30220Y0622A500	Operating Software HiPath 4000 V1.0 (8)	\$461.00	Unify, Inc.
132-33	L30220Y0622A501	Operating Software HP 4000 V1.0 (24)	\$1,106.00	Unify, Inc.
132-33	L30220Y0622A510	HIPATH AP REMOTE SURVIVEABILITY	\$742.57	Unify, Inc.
132-33	L30220Y0622A511	APPLICATION CONNECTION VIA SUBSCR	\$408.41	Unify, Inc.
132-33	L30220Y0622A518	HIPATH4000 SURVIVABILITY MODULE S	\$1,856.42	Unify, Inc.
132-33	L30220Y0622A541	HIPATH COMSCENDO FOR HIPATH 4000	\$92.83	Unify, Inc.
132-33	L30220Y0622A542	HIPATH COMSCENDO HIPATH 4000 V3.0	\$51.98	Unify, Inc.
132-33	L30220Y0622A543	HIPATH COMSCENDO FOR HIPATH 4000	\$92.83	Unify, Inc.
132-33	L30220Y0622A544	HIPATH COMSCENDO FOR APP CONNECTI	\$51.98	Unify, Inc.
132-33	L30220Y0622A545	HIPATH COMSCENDO PLUS FOR HIPATH	\$103.96	Unify, Inc.
132-33	L30220Y0622A548	HIPATH COMSCENDO HIPATH4000V3.0-S	\$1.86	Unify, Inc.
132-33	L30220Y0622A557	HP 4000 COMSCENDO UPGR LIC V1.0TO	\$30.28	Unify, Inc.
132-33	L30220Y0622A558	HP 4000 COMSCENDO UPGR LIC V2.0TO	\$18.63	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L30220Y0622A559	HP 4000 COMSCENDO UPGR LIC V3.0TO	\$10.97	Unify, Inc.
132-33	L30220Y0622A565	HIPATH COMSCENDO PLUS FOR HIPATH	\$103.96	Unify, Inc.
132-33	L30220Y0622A566	HIPATH COMSCENDO FOR HIPATH 4000	\$92.83	Unify, Inc.
132-33	L30220Y0622A567	HIPATH COMSCENDO FOR HP4K V4, APP	\$51.98	Unify, Inc.
132-33	L30220Y0622A569	HP4000 CS V5 UPGRD LIC 4000 V2.0	\$30.38	Unify, Inc.
132-33	L30220Y0622A570	HP4000 CS V5 UPGRD LIC 4000 V3.0	\$20.25	Unify, Inc.
132-33	L30220Y0622A571	HP4000 CS V5 UPGRD LIC 4000 V4.0	\$10.13	Unify, Inc.
132-33	L30220Y0622A597	HIPATH 4000 V5 SOFTGATE 50 APPLIC	\$742.57	Unify, Inc.
132-33	L30220Y0622A598	HIPATH 4000 V5 SOFTGATE 1000 APPL	\$2,598.99	Unify, Inc.
132-33	L30220Y0622A599	HIPATH 4000 V5 SOFTGATE 1000 UPGR	\$1,856.42	Unify, Inc.
132-33	L30220Y0622A605	HiPath 4000 V6 SoftGate 50 Applic	\$742.57	Unify, Inc.
132-33	L30220Y0622A606	HiPath 4000 V6 SoftGate 1000 Appl	\$2,598.99	Unify, Inc.
132-33	L30220Y0622A607	HiPath 4000 V6 SoftGate Upg 50to1	\$1,856.42	Unify, Inc.
132-33	L30220Y0622A608	HiPath 4000 V6 SoftGate Upgrade V	\$371.28	Unify, Inc.
132-33	L30220Y0622A697	SOFTGATE V6 50 TO 500 UPGRADE	\$1,113.85	Unify, Inc.
132-33	L30220Y0622A698	SOFTGATE V6 500 TO 1000 UPGRADE	\$742.57	Unify, Inc.
132-33	L30220Y0622A860	Basic Software HiPath 4000 V6	\$1,856.42	Unify, Inc.
132-33	L30220Y0622A861	HiPath ComScendo Plus HiPath 4000	\$105.45	Unify, Inc.
132-33	L30220Y0622A863	HiPath 4000 Duplex-License V6	\$3,712.85	Unify, Inc.
132-33	L30220Y0622A864	HP ComScendo 4000 V6 Ap Connectio	\$51.98	Unify, Inc.
132-33	L30220Y0622A866	HIPATH 4000 V6 CSPCI FLEX BASIC L	\$1,113.85	Unify, Inc.
132-33	L30220Y0622A867	HIPATH 4000 V6 SERV R EDITIONBASE	\$4,826.70	Unify, Inc.
132-33	L30220Y0622A868	DEMO-SYSTEM HIPATH 4000 V6 BASIC LICENSE	\$877.58	Unify, Inc.
132-33	L30220Y0622A869	Upg HiPath 4000 V1.0 to HiPath 40	\$43.88	Unify, Inc.
132-33	L30220Y0622A870	Upg HiPath 4000 V2.0 to HiPath 40	\$40.50	Unify, Inc.
132-33	L30220Y0622A871	Upg HiPath 4000 V3.0 to HiPath 40	\$36.45	Unify, Inc.
132-33	L30220Y0622A872	UPG HIPATH 4000 V4 TO HIPATH 4000 V6	\$20.25	Unify, Inc.
132-33	L30220Y0622A873	HiPath 4K V6 Upgrade for HiPath 4000 V5	\$18.23	Unify, Inc.
132-33	L30220Y0622A875	Partial Upg ComScendo V2.0 to V6	\$40.50	Unify, Inc.
132-33	L30220Y0622A876	Partial Upg ComScendo V3.0 to V6	\$36.45	Unify, Inc.
132-33	L30220Y0622A877	Partial Upg ComScendo V4 to V6	\$20.25	Unify, Inc.
132-33	L30220Y0622A878	PARTIAL UPG COMSCENDO V5 TO V6	\$18.23	Unify, Inc.
132-33	L30220Y0622A879	Partial Upg ComScendo V1 to V6 -	\$324.03	Unify, Inc.
132-33	L30220Y0622A880	Partial Upg ComScendo V5 to V6 -	\$297.03	Unify, Inc.
132-33	L30220Y0622A965	HIPATH ACCESS V1 BASE LICENSE	\$1,856.42	Unify, Inc.
132-33	L30220Y0622T295	OSC SWA HIPATH 4000	\$8.86	Unify, Inc.
132-33	L30220Y0622T460	CHAMELEON LICENSE FM OSV 3.1 TO H	\$29.41	Unify, Inc.
132-8	L30220Z0600A534	REPLACEMENT CUSTOMER DONGLE/CODEW	\$1,063.22	Unify, Inc.
132-33	L30250F0600A024	OPENScape DLS V6 - SOFTWARE DVD	\$29.41	Unify, Inc.
132-8	L30250F0600A156	WALL BRACKET KIT FOR OPTIPOINT 50	\$16.42	Unify, Inc.
132-8	L30250F0600A157	Wall bracket kit optiPoint 500 - All Note: Part number extension N=New, P=Post-Cut, I=Installation	\$19.32	Unify, Inc.
132-8	L30250F0600A157	WALL BRACKET KIT ALL OPTIPOINT SE	\$16.42	Unify, Inc.
132-8	L30250F0600A163	EXTERNAL MICROPHONE - MANGAN	\$70.40	Unify, Inc.
132-8	L30250F0600A165	Y CORD FOR ACTIVE LOUDSPEAKER BOX	\$11.59	Unify, Inc.
132-33	L30250F0600A175	HIPATH TAPI 120/170 V2.0 BASIC PA	\$31.18	Unify, Inc.
132-8	L30250F0600A599	OP500 FCPLTS ANYPHONE QTY50	\$33.25	Unify, Inc.
132-8	L30250F0600A842	LAN CABLE (CAT5), 4M, OPENSTAGE/O	\$8.91	Unify, Inc.
132-8	L30250F0600A843	LAN CABLE (CAT5), 8M, OPENSTAGE/O	\$15.14	Unify, Inc.
132-33	L30250F0600A850	AP 1120 CORNET-IP V5.1	\$280.70	Unify, Inc.
132-8	L30250F0600C100	OpenStage 20 - ice blue Note: Part number extension N=New, P=Post-Cut, I=Installation	\$229.00	Unify, Inc.
132-8	L30250F0600C101	OpenStage 40 - ice blue Note: Part number extension N=New, P=Post-Cut, I=Installation	\$330.00	Unify, Inc.
132-8	L30250F0600C101	OPENSTAGE 40 - ICE BLUE	\$218.32	Unify, Inc.
132-8	L30250F0600C102	OPENSTAGE 60 G HFA (ICE BLUE)	\$400.99	Unify, Inc.
132-8	L30250F0600C105	OPENSTAGE 40 G HFA (ICE BLUE)	\$245.05	Unify, Inc.
132-8	L30250F0600C106	OPENSTAGE 60 - ICE BLUE	\$365.34	Unify, Inc.
132-8	L30250F0600C107	OpenStage 20 SIP Note: Part number extension N=New, P=Post-Cut, I=Installation	\$229.00	Unify, Inc.
132-8	L30250F0600C108	OPENSTAGE 40 SIP ICE BLUE	\$218.32	Unify, Inc.
132-8	L30250F0600C109	OpenStage 60 SIP Note: Part number extension N=New, P=Post-Cut, I=Installation	\$439.00	Unify, Inc.
132-8	L30250F0600C109	OPENSTAGE 60 SIP	\$365.34	Unify, Inc.
132-8	L30250F0600C110	OpenStage 20 T - ice blue Note: Part number extension N=New, P=Post-Cut, I=Installation	\$147.00	Unify, Inc.
132-8	L30250F0600C111	OPENSTAGE 40 T - ICE BLUE	\$218.32	Unify, Inc.
132-8	L30250F0600C112	OPENSTAGE 60 T - ICE BLUE	\$365.34	Unify, Inc.
132-8	L30250F0600C113	OpenStage 80 T - ice blue Note: Part number extension N=New, P=Post-Cut, I=Installation	\$668.00	Unify, Inc.
132-8	L30250F0600C116	OPENSTAGE 40 GSIP - GIG ETHERNET	\$245.05	Unify, Inc.
132-8	L30250F0600C117	OPENSTAGE 60 GSIP - GIG ETHERNET	\$400.99	Unify, Inc.
132-8	L30250F0600C118	OpenStage 80 SIP Note: Part number extension N=New, P=Post-Cut, I=Installation	\$833.00	Unify, Inc.
132-8	L30250F0600C120	OS KEY MODULE - OS 40 - ICE BLUE	\$169.31	Unify, Inc.
132-8	L30250F0600C121	OS KEY MODULE - OS 60 - ICE BLUE	\$225.44	Unify, Inc.
132-8	L30250F0600C122	OPENSTAGE KEY MODULE - OS 80	\$296.74	Unify, Inc.
132-8	L30250F0600C123	OPENSTAGE BUSY LAMP FIELD 40 - IC	\$529.30	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-8	L30250F0600C128	OPENSTAGE PHONE ADAPTER	\$212.08	Unify, Inc.
132-8	L30250F0600C132	OS WALL MOUNT KIT FOR 20/40 - ICE	\$21.39	Unify, Inc.
132-8	L30250F0600C133	USB Extension Cord for Memory Stick Note: Part number extension N=New, P=Post-Cut, I=Installation	\$4.00	Unify, Inc.
132-8	L30250F0600C134	OPENSTAGE BUSY LAMP FIELD 40 - LA	\$529.30	Unify, Inc.
132-8	L30250F0600C135	OPENSTAGE 10 T ICE BLUE	\$44.55	Unify, Inc.
132-8	L30250F0600C136	OPENSTAGE 10 T LAVA	\$44.55	Unify, Inc.
132-8	L30250F0600C137	OpenStage 40 US SIP Lava	\$218.32	Unify, Inc.
132-8	L30250F0600C138	OPENSTAGE 40 US - G SIP LAVA	\$245.05	Unify, Inc.
132-8	L30250F0600C140	OS WALL MOUNT KIT FOR 20/40 - LAV	\$21.39	Unify, Inc.
132-8	L30250F0600C143	OpenStage / optiPoint Power Supply USA - Type B plug - C5	\$35.65	Unify, Inc.
132-8	L30250F0600C150	OPENSTAGE 20 T - LAVA	\$142.57	Unify, Inc.
132-8	L30250F0600C151	OpenStage 40 T - lava Note: Part number extension N=New, P=Post-Cut, I=Installation	\$247.00	Unify, Inc.
132-8	L30250F0600C151	OPENSTAGE 40 T - LAVA	\$218.32	Unify, Inc.
132-8	L30250F0600C152	OPENSTAGE 60 T - LAVA	\$365.34	Unify, Inc.
132-8	L30250F0600C154	OpenStage 20 - lava Note: Part number extension N=New, P=Post-Cut, I=Installation	\$229.00	Unify, Inc.
132-8	L30250F0600C155	OPENSTAGE 40 - LAVA	\$218.32	Unify, Inc.
132-8	L30250F0600C157	OpenStage 60 lava Note: Part number extension N=New, P=Post-Cut, I=Installation	\$439.00	Unify, Inc.
132-8	L30250F0600C159	OPENSTAGE 40 G HFA (LAVA)	\$245.05	Unify, Inc.
132-8	L30250F0600C160	OPENSTAGE 60 G HFA (LAVA)	\$400.99	Unify, Inc.
132-8	L30250F0600C163	OPENSTAGE 60 SIP - LAVA	\$365.34	Unify, Inc.
132-8	L30250F0600C164	OPENSTAGE 40 SIP - LAVA	\$218.32	Unify, Inc.
132-8	L30250F0600C165	OpenStage 20 SIP - lava Note: Part number extension N=New, P=Post-Cut, I=Installation	\$229.00	Unify, Inc.
132-8	L30250F0600C167	OPENSTAGE 60 G SIP - LAVA	\$400.99	Unify, Inc.
132-8	L30250F0600C168	OPENSTAGE 40 G SIP - LAVA	\$245.05	Unify, Inc.
132-8	L30250F0600C170	OS KEY MODULE - OS 40 - LAVA	\$169.31	Unify, Inc.
132-8	L30250F0600C171	OS KEY MODULE - OS 60 - LAVA	\$225.44	Unify, Inc.
132-8	L30250F0600C174	OPENSTAGE 15T ICE BLUE	\$120.29	Unify, Inc.
132-8	L30250F0600C175	OPENSTAGE 15T LAVA	\$120.29	Unify, Inc.
132-8	L30250F0600C176	OPENSTAGE 15S ICE BLUE	\$120.29	Unify, Inc.
132-8	L30250F0600C177	OPENSTAGE 15S LAVA	\$120.29	Unify, Inc.
132-8	L30250F0600C178	OPENSTAGE 15 HFA ICE BLUE	\$120.29	Unify, Inc.
132-8	L30250F0600C179	OPENSTAGE 15 HFA LAVA	\$120.29	Unify, Inc.
132-8	L30250F0600C180	OPENSTAGE KEY MODULE 15 ICE BLUE	\$55.24	Unify, Inc.
132-8	L30250F0600C181	OPENSTAGE KEY MODULE 15 LAVA	\$55.24	Unify, Inc.
132-8	L30250F0600C187	OPENSTAGE 30 T - LAVA	\$164.85	Unify, Inc.
132-8	L30250F0600C194	OPENSTAGE 5 SIP ICE BLUE	\$86.44	Unify, Inc.
132-8	L30250F0600C195	OPENSTAGE 5 SIP LAVA	\$86.44	Unify, Inc.
132-8	L30250F0600C196	OS WALL MOUNT KIT FOR 5 - LAVA	\$16.93	Unify, Inc.
132-8	L30250F0600C225	OPENSTAGE 20 US - SIP LAVA	\$142.57	Unify, Inc.
132-8	L30250F0600C226	OPENSTAGE 20 US G - SIP LAVA	\$169.31	Unify, Inc.
132-8	L30250F0600C260	OPENSTAGE 10 LIFTER	\$22.28	Unify, Inc.
132-8	L30250F0600C261	OPENSTAGE 15/20/30 LIFTER	\$22.28	Unify, Inc.
132-8	L30250F0600C262	OPENSTAGE 40 LIFTER	\$22.28	Unify, Inc.
132-8	L30250F0600C263	OPENSTAGE 60/80 LIFTER	\$22.28	Unify, Inc.
132-8	L30250F0600C264	OPENSTAGE 15 KEY MODULE LIFTER	\$22.28	Unify, Inc.
132-8	L30250F0600C265	OPENSTAGE 40/60/80 KEY MODULE LIFTER	\$22.28	Unify, Inc.
132-8	L30250F0600C266	OPENSTAGE WALL MOUNT KIT V2 ICE BLUE	\$21.39	Unify, Inc.
132-8	L30250F0600C267	OPENSTAGE WALL MOUNT KIT V2 LAVA	\$21.39	Unify, Inc.
132-8	L30250F0600C272	LAN CABLE,CAT 6, 6M	\$19.61	Unify, Inc.
132-8	L30250F0600C280	OpenScape Desk Phone IP 35G	\$169.31	Unify, Inc.
132-8	L30250F0600C281	OpenScape Desk Phone IP 55G	\$413.14	Unify, Inc.
132-8	L30250F0600C284	Stencilled Labels for OS Desk Phone IP 35G	\$20.49	Unify, Inc.
132-33	L30250F0622A010	OPENScape DLS V6 DB MIRRORING LIC	\$1,078.21	Unify, Inc.
132-33	L30250F0622A011	OPENScape DLS V6 - 1 MOBILE USER	\$65.67	Unify, Inc.
132-33	L30250F0622A012	OPENScape DLS V6 - 100 MOBILE USE	\$4,998.97	Unify, Inc.
132-33	L30250F0622A013	OPENScape DLS V6 - 1,000 MOBILE U	\$37,247.27	Unify, Inc.
132-33	L30250F0622A014	OSC DLS V6 - LOCATION SUPPORT LIC	\$9.80	Unify, Inc.
132-33	L30250F0622A015	OPENScape DLS V6 - MULTI NODE SUP	\$3,744.33	Unify, Inc.
132-33	L30250F0622A016	OPENScape DLS V6 - XML APPLICATIO	\$1,323.25	Unify, Inc.
132-33	L30250F0622A018	OPENScape DLS V6 - PKI LIC 1 USER	\$68.61	Unify, Inc.
132-33	L30250F0622A019	OPENScape DLS V6 - PKI LIC 1,000	\$44,598.71	Unify, Inc.
132-33	L30250F0622A020	OPENScape DLS V6 - PKI LIC 5,000	\$137,226.80	Unify, Inc.
132-33	L30250F0622A021	OPENScape DLS V6 - PKI LIC 10,000	\$240,146.90	Unify, Inc.
132-33	L30250F0622A044	OS DEPLOYMENT SERVICE V3 SOFTWARE	\$14.48	Unify, Inc.
132-33	L30250U0601A356	OSC SWA OSO MX	\$265.38	Unify, Inc.
132-33	L30250U0601A357	OSC SWA OSO HX	\$265.38	Unify, Inc.
132-33	L30250U0622A360	HIPATH TAPI 120 V2.0 IP DRIVER	\$56.14	Unify, Inc.
132-33	L30250U0622B325	OPTICLIENT BLF V1 LICENSE	\$127.24	Unify, Inc.
132-33	L30250U0622B345	HIPATH TAPI 170 V2.0 1-USER LICEN	\$31.18	Unify, Inc.
132-8	L30250U0622B346	CSTA INTERFACE/CSTA SERVICE PROVI	\$714.35	Unify, Inc.
132-33	L30250U0622B350	COMSCENDO LICENSE IP WORKPOINTS V	\$110.50	Unify, Inc.
132-33	L30250U0622B352	HG1500 V3 ADDITIONAL B-CHANNEL -	\$335.04	Unify, Inc.
132-33	L30250U0622B353	LICENSE FOR ONE XPRESS COM ANN FO	\$438.41	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L30250U0622B355	HG1500 V3 VPN - LWCA PACKAGE FOR	\$144.35	Unify, Inc.
132-33	L30250U0622B356	MOBILITY ENTRY LICENSE FOR V8	\$99.80	Unify, Inc.
132-33	L30250U0622B357	XPRESS COM MOBILITY LICENSE FOR 3	\$2,502.17	Unify, Inc.
132-33	L30250U0622B359	XPRESSIONS COMPACT CONF LICENSE F	\$1,502.37	Unify, Inc.
132-8	L30250U0622B380	OPTICLIENT ATTENDANT V8 LIC 3000/	\$801.97	Unify, Inc.
132-8	L30251C0600A104	V24/1 INTRFCE FOR HIPATH3550 & OP	\$81.09	Unify, Inc.
132-8	L30251C0600A108	V.24 ADAPTER CABLE FOR SERVICE PC	\$33.86	Unify, Inc.
132-8	L30251C0600A117	DIGI. SUBSCR. LINE MODULE SLU8	\$306.53	Unify, Inc.
132-8	L30251C0600A141	CLOCK MODULE SMALL (CMS)	\$146.14	Unify, Inc.
132-8	L30251C0600A144	COVERING PANEL FOR UNUSED SLOTS	\$12.47	Unify, Inc.
132-8	L30251C0600A151	DIG. SUBSCR. MODULE SLU8R	\$306.53	Unify, Inc.
132-8	L30251C0600A156	OPTIONAL ADAPTER (OPALR)	\$8.02	Unify, Inc.
132-8	L30251C0600A372	FLOATING CONTACTS (STRB)	\$150.59	Unify, Inc.
132-8	L30251C0600A377	FLOATING CONT (STRBR ACTUATORS/SE	\$166.74	Unify, Inc.
132-8	L30251U0600A077	PP NPPAB (24XRJ45, 2-WIRE)	\$98.02	Unify, Inc.
132-8	L30251U0600A078	PP NPPS0 (8XRJ45, 4-WIRE)	\$67.72	Unify, Inc.
132-8	L30251U0600A082	Kit F. HiPath 3800 Rack installation Note: Part number extension N=New, P=Post-Cut, I=Installation	\$87.00	Unify, Inc.
132-8	L30251U0600A083	DIGITAL S0 CARD STLSX4R HIPATH 33	\$366.24	Unify, Inc.
132-8	L30251U0600A084	LIMS MODULE FOR HIPATH 3800	\$73.96	Unify, Inc.
132-8	L30251U0600A085	LUNA2 POWER SUPPLY UNIT FOR HIPAT	\$281.58	Unify, Inc.
132-8	L30251U0600A092	DIGI. SLM (SLMO2), HIPATH 3800	\$996.23	Unify, Inc.
132-8	L30251U0600A094	S0 MODULE (8 S0) STMD3, HIPATH 38	\$882.18	Unify, Inc.
132-8	L30251U0600A096	ANALOG E&M MODULE TMEW2	\$271.78	Unify, Inc.
132-8	L30251U0600A108	IMODN INTEGRATED MODEM	\$147.92	Unify, Inc.
132-8	L30251U0600A146	LAN INTERFACE MODULE (LIM)	\$406.34	Unify, Inc.
132-8	L30251U0600A166	TST1 TRUNK MODULE W/ FRONT PANEL	\$1,622.66	Unify, Inc.
132-8	L30251U0600A167	CABLE T1 TO KENTROX CSU	\$152.37	Unify, Inc.
132-8	L30251U0600A182	T1/PRI TRUNK MODULE TST1	\$1,622.66	Unify, Inc.
132-8	L30251U0600A184	HIPATH 3350/3550 MDF ADAPTER CABL	\$93.56	Unify, Inc.
132-8	L30251U0600A185	HIPATH 3350/3550 MDF ADAPTER CABL	\$93.56	Unify, Inc.
132-8	L30251U0600A187	MDF CBL (3M) 2-1SU TO CHP (F) HIP	\$135.45	Unify, Inc.
132-8	L30251U0600A190	MDF CBL (3M) 1SU TO CHP(F) HIPATH	\$28.51	Unify, Inc.
132-8	L30251U0600A191	PC CABLE FOR OPERATING TECHNOLOGY	\$8.02	Unify, Inc.
132-8	L30251U0600A201	INTERNAL PATCH PANEL NPPSC	\$49.01	Unify, Inc.
132-8	L30251U0600A238	POWER CORD 2-5M, USA	\$9.80	Unify, Inc.
132-8	L30251U0600A305	HiPath HG1500 V3.0 Expansion PDM1 Module Note: Part number extension N=New, P=Post-Cut, I=Installation	\$406.00	Unify, Inc.
132-8	L30251U0600A426	ALUM FOR HIPATH 3800	\$91.78	Unify, Inc.
132-8	L30251U0600A436	Front covering panel, HiPath 3800 Note: Part number extension N=New, P=Post-Cut, I=Installation	\$5.00	Unify, Inc.
132-8	L30251U0600A437	REAR COVERING PANEL, HIPATH 3800	\$8.02	Unify, Inc.
132-8	L30251U0600A442	Cabinet Cover for HiPath 3800 Note: Part number extension N=New, P=Post- Cut, I=Installation	\$42.00	Unify, Inc.
132-8	L30251U0600A474	SIVAPAC/SIPAC ADAPTER FOR TMEW2	\$44.55	Unify, Inc.
132-8	L30251U0600A600	ANALOG SLM (SLMAE200), HIPATH 380	\$1,244.85	Unify, Inc.
132-8	L30251U0600A601	ANALOG EXCH/CO (TMDID8), HIPATH 3	\$515.04	Unify, Inc.
132-33	L30251U0600A602	HiPath Xpressions Compact V3 (IVMP4R) Note: Part number extension N=New, P=Post-Cut, I=Installation	\$1,082.00	Unify, Inc.
132-33	L30251U0600A603	HiPath Xpressions Compact V3 (IVMP4) Note: Part number extension N=New, P=Post-Cut, I=Installation	\$1,082.00	Unify, Inc.
132-33	L30251U0600A604	HiPath Xprs Cmpct 3300/3500 V3 (IVMS8NR) Note: Part number extension N=New, P=Post-Cut, I=Installation	\$1,606.00	Unify, Inc.
132-33	L30251U0600A605	HiPath Xprs Cmpct 3350/3550 V3 (IVMS8N) Note: Part number extension N=New, P=Post-Cut, I=Installation	\$1,606.00	Unify, Inc.
132-8	L30251U0600A640	SLAD8 FOR HIPATH 3300/3500	\$306.53	Unify, Inc.
132-8	L30251U0600A642	SLAD8 FOR HIPATH 3350/3550	\$306.53	Unify, Inc.
132-33	L30251U0600A750	OPENScape OFFICE V3 SOFTWARE DVD	\$17.82	Unify, Inc.
132-8	L30251U0600A780	SLMAV8 (CLIP) FOR HIP3800	\$470.49	Unify, Inc.
132-8	L30251U0600A781	SLMAV24 (CLIP) FOR HIP3800	\$1,244.85	Unify, Inc.
132-8	L30258W0600D200	SUBSCRIBER LINE MODULE (TAG)	\$3,540.04	Unify, Inc.
132-8	L30258W0600D201	INTERFACE MODULE FOR VOICE REC.	\$4,189.01	Unify, Inc.
132-8	L30258W0600D204	SUBSCRIBER LINE MODULE (LDG)	\$3,220.60	Unify, Inc.
132-8	L30258W0600D206	MOUNTING KIT FOR OCTI	\$131.43	Unify, Inc.
132-8	L30258W0600D207	FRONT CABLE 1M	\$27.29	Unify, Inc.
132-8	L30258W0600D208	FRONT CABLE 2M	\$27.29	Unify, Inc.
132-8	L30258W0600D209	FRONT CABLE 1M FOR H4K CABINET	\$27.29	Unify, Inc.
132-8	L30258W0600D210	FRONT CABLE 2M FOR H4K CABINET	\$27.29	Unify, Inc.
132-8	L30258W0600D211	LOUDSPEAKER MODULE DOUBLE	\$498.85	Unify, Inc.
132-8	L30258W0600D212	LOUDSPEAKER MODULE SINGLE	\$327.83	Unify, Inc.
132-8	L30258W0600D213	MICROPHONE AND LS MODULE	\$726.92	Unify, Inc.
132-8	L30258W0600D214	TRIP	\$404.26	Unify, Inc.
132-8	L30258W0600D215	MUXY	\$2,456.05	Unify, Inc.
132-8	L30258W0600D216	OCTI	\$3,492.50	Unify, Inc.
132-8	L30258W0600D217	CCMY	\$620.63	Unify, Inc.
132-8	L30258W0600D218	CCMTY	\$782.18	Unify, Inc.
132-8	L30258W0600D219	SLMY	\$3,041.81	Unify, Inc.
132-8	L30258W0600D220	TRIMY	\$3,352.21	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-8	L30258W0600D221	HANDSET CRADLE	\$53.54	Unify, Inc.
132-8	L30258W0600D222	HANDSET	\$191.05	Unify, Inc.
132-33	L30258W0600D224	SYSTEM SW HIPATH TRADING V3.0	\$15.60	Unify, Inc.
132-33	L30258W0600D230	SYSTEM SW OCS4 TRADING V4	\$15.60	Unify, Inc.
132-8	L30258W0600D235	OPENSTAGE XPERT 6010P BASE MODULE	\$3,778.32	Unify, Inc.
132-8	L30258W0600D236	OPENSTAGE XPERT 6010P HANDSET AND	\$276.69	Unify, Inc.
132-8	L30258W0600D241	OPENScape XPert USB ADAPTER	\$528.00	Unify, Inc.
132-8	L30258W0600D242	HIPATH TRADING POWER SUPPLY OCTI,	\$95.99	Unify, Inc.
132-8	L30258W0600D244	OPENSTAGE XPert GOOSENECK MIC (W/O LED)	\$261.97	Unify, Inc.
132-8	L30258W0600D245	OPENSTAGE XPert GOOSENECK MIC (WITH LED)	\$388.29	Unify, Inc.
132-8	L30258W0600D246	OPENSTAGE XPert SPEAKER MODULE	\$582.44	Unify, Inc.
132-8	L30258W0600D247	OPENSTAGE XPert DESKTOP CRADLE	\$46.78	Unify, Inc.
132-8	L30258W0600D248	OPENSTAGE XPert HANDSET W/VOLUME CONTROL	\$145.61	Unify, Inc.
132-8	L30258W0600D249	OPENSTAGE XPert DUO-CRADLE	\$154.97	Unify, Inc.
132-33	L30258W0600D641	OSC AVAILABILITY: IBM TSA DVD	\$388.07	Unify, Inc.
132-33	L30258W0622D225	TRADING V3.0 SINGLE LICENCE (VAP	\$2,014.75	Unify, Inc.
132-33	L30258W0622D226	UPG. SINGLE LIC. CLASSIC OR V2 TO	\$863.65	Unify, Inc.
132-33	L30258W0622D231	OCS4TRADING V4 BASE LICENCE	\$1,000.60	Unify, Inc.
132-33	L30258W0622D232	UPG. SINGLE LIC. CLASSIC TO V4	\$5,717.77	Unify, Inc.
132-33	L30258W0622D233	UPG. SINGLE LIC. V2 TO V4	\$4,312.85	Unify, Inc.
132-33	L30258W0622D234	UPG. SINGLE LIC. V3 TO V4	\$3,063.10	Unify, Inc.
132-33	L30258W0622D238	OCS4TRADING V4 SINGLE LICENCE	\$6,738.82	Unify, Inc.
132-33	L30258W0622D243	OS XPertV4 SINGLE LIC DISASTER RECOVERY	\$1,531.56	Unify, Inc.
132-33	L30258W0622D250	OSX V4 FULL CLIENT LICENSE (ONE DEVICE)	\$6,738.82	Unify, Inc.
132-33	L30258W0622D251	OSX V4 BASIC CLIENT LICENSE	\$1,470.29	Unify, Inc.
132-33	L30258W0622D252	OSX V4 PAGE LICENSE (UP TO 10)	\$980.19	Unify, Inc.
132-33	L30258W0622D253	OSX V4 PAGE LICENSE (UP TO 200)	\$1,470.29	Unify, Inc.
132-33	L30258W0622D254	OSX V4 ADDL HANDSETS LICENSE (UP TO 4)	\$1,470.29	Unify, Inc.
132-33	L30258W0622D255	OSX V4 SPEECH MONITORING LICENSE	\$490.10	Unify, Inc.
132-33	L30258W0622D256	OSX V4 WEB INTERFACE LICENSE	\$735.14	Unify, Inc.
132-33	L30258W0622D257	OSX V4 API LICENSE (CENTRAL)	\$14,702.87	Unify, Inc.
132-33	L30258W0622D258	OSX V4 API LICENSE (LOCAL)	\$735.14	Unify, Inc.
132-33	L30258W0622D259	OSX V4 2ND DEVICE LICENSE	\$1,531.56	Unify, Inc.
132-33	L30258W0622D270	OS XPert-VOICE BASIC LIC PKG (25/125)	\$56,115.96	Unify, Inc.
132-33	L30258W0622D271	1 OSXPertCLIENT LIC-5 OSV DYNAMIC USRLIC	\$3,185.62	Unify, Inc.
132-33	L30258W0622D272	20OSXPertCLIENT LIC-100OSV DYNAMICUSRLIC	\$57,341.20	Unify, Inc.
132-33	L30258W0622D273	75OSXPertCLIENT LIC-375OSV DYNAMICUSRLIC	\$191,137.33	Unify, Inc.
132-33	L30258W0622D274	1 OSXPert CLIENT LIC; 5 HIPATH FLEX LIC	\$3,185.62	Unify, Inc.
132-33	L30258W0622D275	20 OSXPert CLIENT LIC-100 HIPATH FLEXLIC	\$57,341.20	Unify, Inc.
132-33	L30258W0622D276	75 OSXPert CLIENT LIC-375 HIPATH FLEXLIC	\$191,137.33	Unify, Inc.
132-33	L30258W0622D645	OSC AVAILABILITY: IBM TSA LICENSE	\$32.08	Unify, Inc.
132-33	L30258W0622D646	OSC AVAILABILITY: IBM TSA SW RENEWAL LIC	\$28.51	Unify, Inc.
132-33	L30258W0622D682	FUSION V1 OUTLOOK ESSENTIAL USER	\$7.84	Unify, Inc.
132-33	L30258W0622D683	FUSION V1 OUTLOOK PROFESSIONAL US	\$15.68	Unify, Inc.
132-33	L30258W0622D684	FUSION V1 OUTLOOK TEAM USER LICEN	\$19.61	Unify, Inc.
132-33	L30258W0622D692	FUSION V1 NOTES ESSENTIAL USER LI	\$7.84	Unify, Inc.
132-33	L30258W0622D693	FUSION V1 NOTES PROFESSIONAL USER	\$15.68	Unify, Inc.
132-33	L30258W0622D694	FUSION V1 NOTES TEAM USER LICENSE	\$19.61	Unify, Inc.
132-33	L30258W0622D703	OPENScape FUSION MOC ESSENTIAL US	\$15.45	Unify, Inc.
132-33	L30258W0622D704	OPENScape FUSION MOC PROFESSIONAL	\$23.17	Unify, Inc.
132-33	L30258W0622D705	OPENScape FUSION MOC TEAM USR LIC	\$28.96	Unify, Inc.
132-33	L30258W0622D710	OPENScape UC SOFTWARE	\$1,960.38	Unify, Inc.
132-33	L30258W0622D711	OPENScape UC SOFTWARE	\$490.10	Unify, Inc.
132-33	L30258W0622D716	FUSION V1 OUTLOOK APPS SERVER LIC	\$3,430.67	Unify, Inc.
132-33	L30258W0622D717	FUSION V1 GOOGLE APPS USER LICENS	\$14.70	Unify, Inc.
132-33	L30258W0622D752	OPENScape ILA V2 500 USER IDS LICENSE	\$11,138.54	Unify, Inc.
132-33	L30258W0622D753	OPENScape ILA V2 5000 USER IDS LICENSE	\$106,929.97	Unify, Inc.
132-33	L30258W0622D754	OPENScape ILA V2 10000 USER IDS LICENSE	\$204,949.12	Unify, Inc.
132-33	L30258W0622D755	OPENScape ILA V2 CP - SAP 500 USER IDS	\$2,227.71	Unify, Inc.
132-33	L30258W0622D756	OPENScape ILA V2 CP - IBM 500 USER IDS	\$2,227.71	Unify, Inc.
132-33	L30258W0622D757	OPENScape ILA V2 CP - PHS 500 USER IDS	\$2,227.71	Unify, Inc.
132-33	L30258W0622D758	OPENScape ILA V2 CP - HEA 500 USER IDS	\$2,227.71	Unify, Inc.
132-33	L30280A0600A002	OSCC AGILE V8 SOFTWARE CD	\$17.82	Unify, Inc.
132-33	L30280A0600A003	OSCC AGILE V8 BASE SOFTWARE CDS	\$17.82	Unify, Inc.
132-8	L30280A0600A029	HIPATH PROCENTER VOICE PORTAL DEM	\$668.31	Unify, Inc.
132-33	L30280A0600A078	OSCC CAMPAIGN DIRECTOR V6 SOFTWARE	\$14.58	Unify, Inc.
132-33	L30280A0600A178	OSCC Enterprise V8 - Software CD	\$17.82	Unify, Inc.
132-33	L30280A0600A179	OSCC ENTERPRISE V8 BASE SW (HIPATH 3000)	\$17.82	Unify, Inc.
132-33	L30280A0600A290	SW CD HiPath ProCenter Enterprise V7.0	\$9.00	Unify, Inc.
132-8	L30280A0600A365	OSCC CD DIALOGIC BOARD DMV600BTPE	\$10,070.86	Unify, Inc.
132-8	L30280A0600A366	OSCC CD DIALOGIC BOARD DMV1200BTE	\$16,097.82	Unify, Inc.
132-8	L30280A0600A367	OSCC CD DIALOGIC BOARD HDSI480PCI	\$11,315.13	Unify, Inc.
132-8	L30280A0600A368	OSCC CD DIALOGIC BOARD HDSI720PCI	\$17,040.75	Unify, Inc.
132-8	L30280A0600A369	OSCC CD DIALOGIC BOARD HDSI960PCI	\$21,881.76	Unify, Inc.
132-8	L30280A0600A370	OSCC CD DIALOGIC BOARD HDSI1200PC	\$24,778.59	Unify, Inc.
132-8	L30280A0600A371	OSCC CD DIALOGIC BOARD SI240DB	\$4,841.01	Unify, Inc.
132-8	L30280A0600A372	OSCC CD DIALOGIC BOARD DMIP24-1T1	\$8,078.08	Unify, Inc.
132-8	L30280A0600A373	OSCC CD DIALOGIC BOARD DMIP481-2T	\$12,248.34	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-8	L30280A0600A376	OSCC CD DIALOGIC BOARD DMN160TEC	\$13,171.83	Unify, Inc.
132-8	L30280A0600A377	OSCC CD DIALOGIC BOARD DMT160TEC	\$16,651.91	Unify, Inc.
132-8	L30280A0600A378	OSCC CD DIALOGIC BOARD DMV1200BTE	\$16,097.82	Unify, Inc.
132-8	L30280A0600A379	OSCC CD DIALOGIC BOARD DMV600BTEC	\$11,072.11	Unify, Inc.
132-8	L30280A0600A380	OSCC CD DIALOGIC BOARD DMV4800BC-	\$16,476.94	Unify, Inc.
132-8	L30280A0600A387	OSCC CD DIALOGIC CONN RIODMX160RJ	\$592.98	Unify, Inc.
132-8	L30280A0600A389	OSCC CD DIALOGIC BOX BOB32T1E1W	\$767.95	Unify, Inc.
132-8	L30280A0600A770	ProCenter Switch only Agent Licenses - 1	\$33.00	Unify, Inc.
132-33	L30280A0601A438	OSC SWA CONTACT CENTER AGILE	\$12.47	Unify, Inc.
132-33	L30280A0601A439	OSC SWA CONTACT CENTER ENTERPRISE	\$40.10	Unify, Inc.
132-33	L30280A0622A001	OSCC AGILE V8 BASE PACKAGE	\$2,584.14	Unify, Inc.
132-33	L30280A0622A004	OSCC AGILE V8 BASE UPG V7.0 TO V8	\$178.22	Unify, Inc.
132-33	L30280A0622A005	OSCC AGILE V8 UPG V7.0 TO V8 PER AGT	\$40.10	Unify, Inc.
132-33	L30280A0622A006	OSCC AGILE V8 DEMO SYS (HIPATH 3000)	\$2,182.27	Unify, Inc.
132-33	L30280A0622A010	OSCC AGILE V8 1 USER LICENSE	\$204.95	Unify, Inc.
132-33	L30280A0622A011	OSCC AGILE V8 1 AGENT DESKTOP LICENSE	\$249.50	Unify, Inc.
132-33	L30280A0622A012	OSCC AGILE V8 1 ASSOCIATE DESKTOP LIC	\$124.76	Unify, Inc.
132-33	L30280A0622A013	OSCC AGILE V8 CALL DIRECTOR SYSTEM LIC	\$659.41	Unify, Inc.
132-33	L30280A0622A014	OSCC AGILE V8 1 MANAGER LICENSE	\$365.34	Unify, Inc.
132-33	L30280A0622A015	OSCC AGILE V8 1 E-MAIL USER LICENSE	\$204.95	Unify, Inc.
132-33	L30280A0622A016	OSCC AGILE V8 1 CALLBACK USER LIC	\$89.11	Unify, Inc.
132-33	L30280A0622A065	OSCC CAMPAIGN DIRECTOR V6 BASE PK	\$10,790.21	Unify, Inc.
132-33	L30280A0622A066	OSCC CAMPAIGN DIRECTOR V6 1 USER	\$1,594.23	Unify, Inc.
132-33	L30280A0622A067	OSCC CAMPAIGN DIRECTOR V6 50 USER	\$63,652.49	Unify, Inc.
132-33	L30280A0622A068	OSCC CAMPAIGN DIRECTOR V6 150 USER	\$152,773.77	Unify, Inc.
132-33	L30280A0622A069	OSCC CAMPAIGN DIRECTOR V6 SUPERVI	\$447.16	Unify, Inc.
132-33	L30280A0622A070	OSCC CAMPAIGN DIRECTOR V6 ADMIN L	\$1,778.92	Unify, Inc.
132-33	L30280A0622A071	OSCC CAMPAIGN DIRECTOR V6 IVR LIC	\$417.99	Unify, Inc.
132-33	L30280A0622A072	OSCC CAMPAIGN DIRECTOR V6 1 CHAT	\$291.63	Unify, Inc.
132-33	L30280A0622A073	OSCC CAMPAIGN DIRECTOR V6 50 CHAT	\$11,519.27	Unify, Inc.
132-33	L30280A0622A074	OSCC CAMPAIGN DIRECTOR V6 150 CHA	\$27,646.26	Unify, Inc.
132-33	L30280A0622A075	OSCC CD V6 1 ENT BLENDING USER LI	\$374.26	Unify, Inc.
132-33	L30280A0622A076	OSCC CD V6 50 ENT BLENDING USER L	\$14,979.92	Unify, Inc.
132-33	L30280A0622A077	OSCC CD V6 150 ENT BLENDING USERS	\$35,947.91	Unify, Inc.
132-33	L30280A0622A135	OSCC ENTERPRISE V8 BASEPKG (HIPATH 3000)	\$5,970.26	Unify, Inc.
132-33	L30280A0622A136	OSCC ENTERPRISE V8BASE PKG (HIPATH 4000)	\$5,970.26	Unify, Inc.
132-33	L30280A0622A137	OSCC Enterprise V8 - Base Package "Enterprise" (OpenScape Voice)	\$5,970.26	Unify, Inc.
132-33	L30280A0622A138	OSCC ENTERPRISE V8 BASEPKGATTENDANT(OSV)	\$2,673.25	Unify, Inc.
132-33	L30280A0622A139	OSCC ENTERPRISE V8 BASEPKG CTRLREPORTING	\$3,118.79	Unify, Inc.
132-33	L30280A0622A140	OSCC ENTERPRISE V8 1 CRS MANAGER LIC	\$213.86	Unify, Inc.
132-33	L30280A0622A141	OSCC ENTERPRISE V8 1 USER LICENSE	\$668.31	Unify, Inc.
132-33	L30280A0622A142	OSCC Enterprise V8 - 50 User Licenses	\$25,083.99	Unify, Inc.
132-33	L30280A0622A143	OSCC ENTERPRISE V8 150 USER LICENSES	\$56,405.56	Unify, Inc.
132-33	L30280A0622A144	OSCC ENTERPRISE V8 1 AGENT DESKTOP LIC	\$801.97	Unify, Inc.
132-33	L30280A0622A145	OSCC Enterprise V8 - 50 Agent Desktop Licenses	\$30,074.06	Unify, Inc.
132-33	L30280A0622A146	OSCC ENTERPRISE V8 150 AGENT DESKTOP LIC	\$67,677.76	Unify, Inc.
132-33	L30280A0622A147	OSCC ENTERPRISE V8 1 ASSOCIATEDESKTOPLIC	\$481.19	Unify, Inc.
132-33	L30280A0622A148	OSCC ENTERPRISE V8 50 ASSOC DESKTOP LIC	\$18,044.43	Unify, Inc.
132-33	L30280A0622A149	OSCC ENTERPRISE V8 150 ASSOC DESKTOPLIC	\$50,483.91	Unify, Inc.
132-33	L30280A0622A153	OSCC ENTERPRV8 1 ATTDCONSOLEDESKTOPLIC	\$1,782.17	Unify, Inc.
132-33	L30280A0622A154	OSCC Enterprise V8 - 1 Manager License	\$891.08	Unify, Inc.
132-33	L30280A0622A155	OSCC ENTERPRISE V8 1 E-MAIL USER LICENSE	\$623.76	Unify, Inc.
132-33	L30280A0622A156	OSCC ENTERPRISE V8 50 E-MAIL USER LIC	\$23,390.93	Unify, Inc.
132-33	L30280A0622A157	OSCC ENTERPRISE V8 150 E-MAIL USER LIC	\$52,663.01	Unify, Inc.
132-33	L30280A0622A158	OSCC ENTERPRISE V8 1 CALLBACK USER LIC	\$311.88	Unify, Inc.
132-33	L30280A0622A159	OSCC Enterprise V8 - 50 Callback User Licenses	\$11,691.01	Unify, Inc.
132-33	L30280A0622A160	OSCC ENTERPRISE V8 150 CALLBACK USER LIC	\$26,331.51	Unify, Inc.
132-33	L30280A0622A161	OSCC ENTERPRISE V8 1 WEB USER LIC	\$311.88	Unify, Inc.
132-33	L30280A0622A162	OSCC ENTERPRISE V8 50 WEB USER LIC	\$11,691.01	Unify, Inc.
132-33	L30280A0622A163	OSCC ENTERPRISE V8 150 WEB USER LIC	\$26,331.51	Unify, Inc.
132-33	L30280A0622A164	OSCC Enterprise V8 - Skills-based Routing System License	\$3,475.22	Unify, Inc.
132-33	L30280A0622A165	OSCC Enterprise V8 - Call Director System License	\$1,960.38	Unify, Inc.
132-33	L30280A0622A166	OSCC ENTERPRISE V8 NETWORKING SYS LIC	\$5,613.82	Unify, Inc.
132-33	L30280A0622A167	OSCC ENTERPRISE V8 - OUTBOUND SYS LIC	\$980.19	Unify, Inc.
132-33	L30280A0622A168	OSCC ENTERPRISE V8 1 SAPCIC DESKTOP LIC	\$534.65	Unify, Inc.
132-33	L30280A0622A169	OSCC ENTERPRISE V8 50 SAPCIC DESKTOP LIC	\$19,514.72	Unify, Inc.
132-33	L30280A0622A170	OSCC ENTERPRISE V8 1 SAPICI DESKTOP LIC	\$534.65	Unify, Inc.
132-33	L30280A0622A171	OSCC ENTERPRISE V8 50 SAPICI DESKTOP LIC	\$19,514.72	Unify, Inc.
132-33	L30280A0622A172	OSCC ENTERPRISE V8 150 SAPICIDESKTOP LIC	\$45,133.36	Unify, Inc.
132-33	L30280A0622A173	OSCC ENTERPRISE V8 1 SDK RTM CLIENT LIC	\$311.88	Unify, Inc.
132-33	L30280A0622A174	OSCC ENTERPRISE V8 50 SDK RTM CLIENT LIC	\$11,691.01	Unify, Inc.
132-33	L30280A0622A175	OSCC ENTERPRISE V8 150 SDK RTMCLIENT LIC	\$26,331.51	Unify, Inc.
132-33	L30280A0622A176	OSCC ENTERPRISE V8 1 SDK RTM SERVER LIC	\$3,118.79	Unify, Inc.
132-33	L30280A0622A177	OSCC ENTERPRISE V8 1 TENANT LICENSE	\$3,564.33	Unify, Inc.
132-33	L30280A0622A180	OSCC ENTERPRISE V8 BASE PKG REDUNDANCY	\$2,495.03	Unify, Inc.
132-33	L30280A0622A181	OSCC ENTERPRISE V8 1 COLD RED USER LIC	\$49.01	Unify, Inc.
132-33	L30280A0622A182	OSCC ENTERPRISE V8 50 COLD RED USER LIC	\$1,837.86	Unify, Inc.
132-33	L30280A0622A183	OSCC ENTERPRISE V8 150 COLD RED USER LIC	\$4,135.18	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L30280A0622A184	OSCC ENTERPRS V8 1 UPG COLD/WARM RED LIC	\$294.06	Unify, Inc.
132-33	L30280A0622A185	OSCC ENTERPR V8 50 UPG COLD/WARM RED LIC	\$11,049.43	Unify, Inc.
132-33	L30280A0622A186	OSCC ENTERP V8 150 UPG COLD/WARM RED LIC	\$24,816.66	Unify, Inc.
132-33	L30280A0622A187	OSCC ENTERPRISE V8 1 PORT CDSS LIC	\$409.89	Unify, Inc.
132-33	L30280A0622A189	OSCC V8UPG AGILEV8 TO ENTERPRSV8 1AGENT	\$1,033.65	Unify, Inc.
132-33	L30280A0622A190	OSCC ENTERPRV8 BASE UPGR V7TOV8 1SYS LIC	\$445.54	Unify, Inc.
132-33	L30280A0622A191	OSCC Enterprise V8 - Upgrade V7.0 Enterprise to V8 per Agent license	\$106.93	Unify, Inc.
132-33	L30280A0622A192	OSCC ENTERPRISEV8 UPG V7TOV8 PER 50 AGTS	\$4,009.87	Unify, Inc.
132-33	L30280A0622A193	OSCC Enterprise V8 - Upgrade V7 Ent.	\$9,022.22	Unify, Inc.
132-33	L30280A0622A194	OSCC ENTERPRISE V8 DEMO SYS (HIPATH3000)	\$3,637.40	Unify, Inc.
132-33	L30280A0622A195	OSCC ENTERPRISE V8 DEMO SYS (4000/8000)	\$3,637.40	Unify, Inc.
132-33	L30280A0622A197	OSCC V8 BASE HA CALL DIRECTOR SIP LIC	\$122.97	Unify, Inc.
132-33	L30280A0622A238	1 LICENSE USER ENTERPRISE	\$668.31	Unify, Inc.
132-33	L30280A0622A239	50 LICENSES USER ENTERPRISE	\$25,061.71	Unify, Inc.
132-33	L30280A0622A240	150 LICENSE USER ENTERPRISE	\$56,388.86	Unify, Inc.
132-33	L30280A0622A241	1 LICENSE AGENT DESKTOP	\$801.97	Unify, Inc.
132-33	L30280A0622A242	50 LICENSES AGENT DESKTOP	\$30,074.06	Unify, Inc.
132-33	L30280A0622A243	150 LICENSES AGENT DESKTOP	\$67,666.63	Unify, Inc.
132-33	L30280A0622A248	1 LICENSE MANAGER ENTERPRISE	\$891.08	Unify, Inc.
132-33	L30280A0622A354	1 Lic Redundancy User Enterprise V7.0	\$44.00	Unify, Inc.
132-33	L30280A0622A355	50 Lic Redundancy User Enterprise V7.0	\$1,751.00	Unify, Inc.
132-33	L30280A0622A391	OSCC CAMPAIGN DIRECTOR HMP VOICE LIC	\$13.37	Unify, Inc.
132-33	L30280A0622A392	OSCC CAMPAIGN DIRECTOR HMPCONFERENCE LIC	\$60.59	Unify, Inc.
132-33	L30280A0622A393	OSCC CAMPAIGN DIRECTOR HMP RTP G.711 LIC	\$30.30	Unify, Inc.
132-33	L30280A0622A394	OSCC CAMPAIGN DIRECTOR HMP RTP G.729 LIC	\$73.07	Unify, Inc.
132-33	L30280A0622A395	OSCC CAMPAIGN DIRECTOR HMP VOICE DR LIC	\$6.68	Unify, Inc.
132-33	L30280A0622A396	OSCC CAMPAIGN DIRECTOR HMP CONF DR LIC	\$30.30	Unify, Inc.
132-33	L30280A0622A397	OSCC CAMPAIGNDIRECTOR HMP RTPG711 DR LIC	\$15.14	Unify, Inc.
132-33	L30280A0622A398	OSCC CAMPAIGNDIRECTOR HMP RTPG729 DR LIC	\$36.53	Unify, Inc.
132-33	L30280D0600A560	OPENScape BRANCH V2 DOCUMENTATION CD	\$14.27	Unify, Inc.
132-33	L30280D0600B011	OPENScape XPRESSIONS V6 BASE SW &	\$29.41	Unify, Inc.
132-33	L30280D0600B039	XPRESSIONS TTS REALSPEAK TELECOM	\$29.41	Unify, Inc.
132-8	L30280D0600B349	EICON VOICEBOARD PRI 24 PORTS (PC	\$8,272.97	Unify, Inc.
132-8	L30280D0600B563	EICON VOICE/FAXBOARD BRI 2 PORTS	\$980.19	Unify, Inc.
132-8	L30280D0600B565	EICON VOICE/FAXBOARD BRI 8 PORTS	\$2,793.54	Unify, Inc.
132-8	L30280D0600B567	EICON VOICE/FAXBOARD PRI 24 PORTS	\$14,702.87	Unify, Inc.
132-8	L30280D0600B569	EICON VOICEBOARD PRI 24 PORTS	\$8,400.24	Unify, Inc.
132-8	L30280D0600B786	EICON VOICE/FAXBOARD BRI 2 PORTS,	\$980.19	Unify, Inc.
132-8	L30280D0600B787	EICON VOICE/FAXBOARD BRI 8 PORTS,	\$2,793.54	Unify, Inc.
132-8	L30280D0600B932	EICON DIVA 2PRI VOICE	\$13,448.22	Unify, Inc.
132-8	L30280D0600B933	EICON DIVA 4PRI VOICE	\$21,515.20	Unify, Inc.
132-8	L30280D0600B934	EICON VOICE/FAXBOARD PRI 24 PORTS	\$14,702.87	Unify, Inc.
132-33	L30280D0600C500	OPENScape WEBCOLLABORATION DVD ME	\$19.61	Unify, Inc.
132-33	L30280D0600C646	OpenScape Web Collaboration Software DVD	\$14.70	Unify, Inc.
132-33	L30280D0600C723	OPENScape FAULT MANAGEMENT V7 SW DVD	\$24.50	Unify, Inc.
132-33	L30280D0600D050	OSC XPRESSIONS V7 SW DVD INCL. DOC.	\$78.42	Unify, Inc.
132-8	L30280D0600F161	HIPATH MOBILE CONNECT	\$117.62	Unify, Inc.
132-8	L30280D0600F174	HIPATH MOBILE CONNECT	\$48.51	Unify, Inc.
132-33	L30280D0600F330	HIPATH CAP V3.0 SERVER SW	\$199.96	Unify, Inc.
132-8	L30280D0600F698	OPENScape DLS V7 - SOFTWARE DVD	\$29.41	Unify, Inc.
132-33	L30280D0600F784	OPENScape VOICELINK V2 SW	\$14.48	Unify, Inc.
132-8	L30280D0600F890	OPENFIRE SOFTWARE SUPPORT	\$2,058.40	Unify, Inc.
132-33	L30280D0600F893	OPENScape VOICE V5 DEMO REDUNDANT	\$9,409.83	Unify, Inc.
132-33	L30280D0600F906	OPENScape UC APPLICATION V4 SOFTW	\$14.48	Unify, Inc.
132-33	L30280D0600F960	OPENScape PERSONAL EDITION V4 MED	\$14.48	Unify, Inc.
132-33	L30280D0600H001	OPENScape PERSONAL EDITION V6 MEDIA DISK	\$14.70	Unify, Inc.
132-33	L30280D0600H011	OpenScape Personal Edition V7 Media Disc	\$14.70	Unify, Inc.
132-33	L30280D0600H100	OSC UC V6 SW FOR EXISTING SEN PLATFORMS	\$14.70	Unify, Inc.
132-33	L30280D0600H101	OPENScape UC V6 AND OSV V6 SW	\$14.70	Unify, Inc.
132-33	L30280D0600H131	OpenScape Voice and OpenScape UC Application Enterprise Edition Package	\$88.22	Unify, Inc.
132-33	L30280D0600H160	OPENScape UC APP V7 SW EXISTING PLATFORM	\$88.22	Unify, Inc.
132-33	L30280D0601B295	OSC SWA OSC XPRESSIONS VOICE	\$1.89	Unify, Inc.
132-33	L30280D0601B296	OSC SWA OSC XPRESSIONS UNIFIED	\$3.79	Unify, Inc.
132-33	L30280D0601B297	OSC SWA OSC XPRESSIONS CTI	\$2.53	Unify, Inc.
132-33	L30280D0601F965	OSC SWA PE (SIP)	\$3.79	Unify, Inc.
132-33	L30280D0601F966	OSC SWA PE (HFA)	\$5.37	Unify, Inc.
132-33	L30280D0622B012	OPENScape XPRESSIONS V6 BASE LICE	\$49.01	Unify, Inc.
132-33	L30280D0622B015	VOICE LICENSE XPRESSIONS V6, 1 US	\$58.81	Unify, Inc.
132-33	L30280D0622B016	VOICE LICENSE XPRESSIONS V6, 100	\$3,920.77	Unify, Inc.
132-33	L30280D0622B017	VOICE LICENSE XPRESSIONS V6, 500	\$16,173.16	Unify, Inc.
132-33	L30280D0622B018	VOICE LICENSE XPRESSIONS V6, 1000	\$25,975.07	Unify, Inc.
132-33	L30280D0622B020	UNIFIED LICENSE XPRESSIONS V6, 1	\$93.12	Unify, Inc.
132-33	L30280D0622B021	UNIFIED LICENSE XPRESSIONS V6, 10	\$6,469.26	Unify, Inc.
132-33	L30280D0622B022	UNIFIED LICENSE XPRESSIONS V6, 50	\$29,895.84	Unify, Inc.
132-33	L30280D0622B023	UNIFIED LICENSE XPRESSIONS V6, 10	\$53,910.53	Unify, Inc.
132-33	L30280D0622B024	UPGRADE USER VOICE-UNIFIED XPRESS	\$39.20	Unify, Inc.
132-33	L30280D0622B029	OPTICLIENT LICENSE XPRESSIONS V6,	\$68.61	Unify, Inc.
132-33	L30280D0622B035	OPENScape XPRESSIONS V6 FAX ON DE	\$1,470.29	Unify, Inc.

Unify

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L30280D0622B036	XPRESSIONS V6 ISDN-TDM PORT	\$49.01	Unify, Inc.
132-33	L30280D0622B037	XPRESSIONS V6 MEDIASTREAMING SIP-	\$294.06	Unify, Inc.
132-33	L30280D0622B038	XPRESSIONS V6 DIALOGIC DMG (PIMG)	\$176.43	Unify, Inc.
132-33	L30280D0622B040	XPRESSIONS TTS REALSPEAK TELECOM	\$539.10	Unify, Inc.
132-33	L30280D0622B042	XPRESSIONS ASR OPEN SPEECH RECOGN	\$539.10	Unify, Inc.
132-33	L30280D0622B045	OPENScape XPRESSIONS V6 NETWORKIN	\$1,960.38	Unify, Inc.
132-33	L30280D0622B046	OPENScape XPRESSIONS V6 CLUSTER >	\$29,405.74	Unify, Inc.
132-33	L30280D0622B047	OPENScape XPRESSIONS V6 CLUSTER <	\$17,643.45	Unify, Inc.
132-33	L30280D0622B048	OPENScape XPRESSIONS V6 CLUSTER <	\$8,331.63	Unify, Inc.
132-33	L30280D0622B049	XPRESSIONS V6 CALLER GUIDE PORT	\$2,450.48	Unify, Inc.
132-33	L30280D0622B050	XPRESSIONS V6 AUDIO CONFERENCING	\$490.10	Unify, Inc.
132-33	L30280D0622B055	XPRESSIONS V6 AUDIO CONFERENCING	\$509.70	Unify, Inc.
132-33	L30280D0622B062	Xpressions Webconference, 3 Rms/1	\$6,959.36	Unify, Inc.
132-33	L30280D0622B063	Xpressions Webconference, 1 Add'l	\$241.13	Unify, Inc.
132-33	L30280D0622B064	XPRESSIONS V6 ADDL WEBCONFSERVER	\$3,764.83	Unify, Inc.
132-33	L30280D0622B071	OPENScape XPRESSIONS V6 VOGUEIVR	\$627.32	Unify, Inc.
132-33	L30280D0622B072	OPENScape XPRESSIONS V6 FODMENU	\$1,254.65	Unify, Inc.
132-33	L30280D0622B078	OPENScape XPRESSIONS V6 MULTITEN	\$2,842.56	Unify, Inc.
132-33	L30280D0622B080	XPR V6 CONVERSATION RECORDER	\$1,568.30	Unify, Inc.
132-33	L30280D0622B081	OPENScape XPRESSIONS V6 SMSPROVI	\$2,842.56	Unify, Inc.
132-33	L30280D0622B082	OPENScape XPRESSIONS V6 SAPPHONE	\$29.41	Unify, Inc.
132-33	L30280D0622B090	OPENScape XPRESSIONS V6 SINGLE F	\$19.61	Unify, Inc.
132-33	L30280D0622B091	OPENScape XPRESSIONS V6 SINGLE S	\$19.61	Unify, Inc.
132-33	L30280D0622B092	OPENScape XPRESSIONS V6 XML APL	\$2,352.46	Unify, Inc.
132-33	L30280D0622B277	PhoneMail IP Networking V4.0 Note: Part number extension N=New, P=Post-Cut, I=Installation	\$2,992.00	Unify, Inc.
132-33	L30280D0622C502	OPENScape WEBCOLLABORATION SERVER	\$685.16	Unify, Inc.
132-33	L30280D0622C503	OPENScape WEBCOLLABORATION TENANT	\$685.16	Unify, Inc.
132-33	L30280D0622C504	OSC WEBCOLLAB. WEBCAST, 1 ROOM LI	\$146.06	Unify, Inc.
132-33	L30280D0622C505	OSC WEBCOLLAB. WEBCAST, 10 ROOM L	\$872.37	Unify, Inc.
132-33	L30280D0622C506	OSC WEBCOLLAB. WEBCAST, 50 ROOM L	\$3,871.76	Unify, Inc.
132-33	L30280D0622C507	OSC WEBCOLLAB. WEBCAST, 100 ROOM	\$6,763.32	Unify, Inc.
132-33	L30280D0622C508	OSC WEBCOLLAB. SUPPORT, 1 ROOM LI	\$734.17	Unify, Inc.
132-33	L30280D0622C509	OSC WEBCOLLAB. SUPPORT, 10 ROOM L	\$5,783.13	Unify, Inc.
132-33	L30280D0622C510	OSC WEBCOLLAB. SUPPORT, 50 ROOM L	\$24,014.69	Unify, Inc.
132-33	L30280D0622C511	OSC WEBCOLLAB. SUPPORT, 100 ROOM	\$38,227.47	Unify, Inc.
132-33	L30280D0622C512	OSC WEBCOLLAB. MEETING, 1 ROOM LI	\$872.37	Unify, Inc.
132-33	L30280D0622C513	OSC WEBCOLLAB. MEETING, 10 ROOM L	\$6,763.32	Unify, Inc.
132-33	L30280D0622C514	OSC WEBCOLLAB. MEETING, 50 ROOM L	\$28,915.65	Unify, Inc.
132-33	L30280D0622C515	OSC WEBCOLLAB. MEETING, 100 ROOM	\$48,029.38	Unify, Inc.
132-33	L30280D0622C516	OSC WEBCOLLAB. HELPDESH, 100 CLIE	\$1,950.58	Unify, Inc.
132-33	L30280D0622C517	OSC WEBCOLLAB. HELPDESH, 500 CLIE	\$7,302.43	Unify, Inc.
132-33	L30280D0622C518	OSC WEBCOLLAB. HELPDESH, 1000 CLI	\$9,703.90	Unify, Inc.
132-33	L30280D0622C519	OSC WEBCOLLAB. HELPDESH, 2500 CLI	\$19,358.78	Unify, Inc.
132-33	L30280D0622C630	OpenScape Instant Meeting Base Package	\$872.37	Unify, Inc.
132-33	L30280D0622C631	OPENScape SECURE ADVISOR BASE PKG	\$872.37	Unify, Inc.
132-33	L30280D0622C632	OpenScape Instant Meeting 1 Room	\$610.66	Unify, Inc.
132-33	L30280D0622C633	OPENScape SECURE ADVISOR 1 ROOM	\$610.66	Unify, Inc.
132-33	L30280D0622C634	OPENScape SECURE ADVISOR 1 CLIENT	\$12.64	Unify, Inc.
132-33	L30280D0622C635	OPENScape INSTANT MEETING BASIS UPGRADE	\$174.47	Unify, Inc.
132-33	L30280D0622C636	OPENScape SECURE ADVISOR BASIS UPGRADE	\$174.47	Unify, Inc.
132-33	L30280D0622C637	OPENScape INSTANT MEETING 1 ROOM UPGRADE	\$122.14	Unify, Inc.
132-33	L30280D0622C638	OPENScape SECURE ADVISOR 1 CLIENT UPG	\$2.53	Unify, Inc.
132-33	L30280D0622C639	OPENScape SECURE ADVISOR 1 ROOM UPGRADE	\$122.14	Unify, Inc.
132-33	L30280D0622C647	OpenScape Web Collaboration Communication Server License	\$685.16	Unify, Inc.
132-33	L30280D0622C648	OS WEB COLLABORATION TENANT LIC V7	\$1,460.48	Unify, Inc.
132-33	L30280D0622C700	OPENScape FAULT MGMT V7 BASE PACKAGE	\$1,244.85	Unify, Inc.
132-33	L30280D0622C701	OPENScape FAULT MGMT V7 PORT LICENSE	\$17.64	Unify, Inc.
132-33	L30280D0622C702	OPENScape FM V7 PORT LICENSE	\$12,742.49	Unify, Inc.
132-33	L30280D0622C703	EXPANSION IP NETWORK SIZE FOR 1 IP NODE	\$4.46	Unify, Inc.
132-33	L30280D0622C704	EXP IP NETWORK SIZE FOR 500 IP NODES	\$1,788.85	Unify, Inc.
132-33	L30280D0622C705	SYSTEM MGMT ENHANCE AND EPM PER IP NODE	\$593.02	Unify, Inc.
132-33	L30280D0622C706	SYS MGMT ENHANCE AND EPM PER 10 IP NODES	\$4,763.73	Unify, Inc.
132-33	L30280D0622C707	UPG HIPATH FM V3 TO OPENScape FM V7 BASE	\$833.16	Unify, Inc.
132-33	L30280D0622C708	UPG HIPATH FM V3 TO OPENScape FM V7 PORT	\$7.84	Unify, Inc.
132-33	L30280D0622C709	UPG HIPATH FM V4 TO OPENScape FM V7 BASE	\$416.58	Unify, Inc.
132-33	L30280D0622C710	UPG HIPATH FM V4 TO OPENScape FM V7 PORT	\$3.92	Unify, Inc.
132-33	L30280D0622C711	UPG ENT MIB LIC TO SM LIC - PER IP NODE	\$347.53	Unify, Inc.
132-33	L30280D0622C712	EVENT CORRELATION ENGINE BASE PACKAGE	\$57,145.16	Unify, Inc.
132-33	L30280D0622C713	EVENT CORRELATION ENGINE 1 PORT LICENSE	\$2.41	Unify, Inc.
132-33	L30280D0622C714	EVENT CORRELATION ENGINE 1000 PORT LIC	\$1,911.38	Unify, Inc.
132-33	L30280D0622C715	SERVICE WORKBENCH BASE PACKAGE	\$38,129.45	Unify, Inc.
132-33	L30280D0622C716	SERVICE WORKBENCH TICKET AGENT	\$8,576.68	Unify, Inc.
132-33	L30280D0622C717	ACTION REQUEST TICKET CREATOR BASE PKG	\$42,834.37	Unify, Inc.
132-33	L30280D0622C718	ACTION REQUEST TICKET CREATOR 1 PORT	\$2.41	Unify, Inc.
132-33	L30280D0622C719	ACTION REQUEST TICKET CREATOR 1000 PORTS	\$1,911.38	Unify, Inc.
132-33	L30280D0622C720	FM_2_FM GATEWAY BASE LICENSE	\$28,425.55	Unify, Inc.
132-8	L30280D0622C721	FM_2_FM GATEWAY 1 CONNECTOR	\$9,507.86	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L30280D0622C722	UPGRADE SYSTEM MANAGEMENT PER IP NODE	\$84.65	Unify, Inc.
132-33	L30280D0622C724	UPGRADING EVENT CORRELATION ENGINE BASE	\$10,390.03	Unify, Inc.
132-33	L30280D0622C725	UPGRADING EVENT CORRELATION ENGINE PORT	\$0.36	Unify, Inc.
132-33	L30280D0622C726	UPG ACTION REQ TICKET CREATOR BASIS PKG	\$7,796.98	Unify, Inc.
132-33	L30280D0622C727	UPG ACTION REQ TICKET CREATOR PORT	\$0.36	Unify, Inc.
132-33	L30280D0622D052	OSC XPRESSIONS V7 BASE LICENSE	\$49.01	Unify, Inc.
132-33	L30280D0622D053	OSC XPRESSIONS V7 ADDITIONAL LANGUAGE	\$2,303.45	Unify, Inc.
132-33	L30280D0622D058	OSC XPRESSIONS V7 VOICE USER LIC	\$58.81	Unify, Inc.
132-33	L30280D0622D059	OSC XPRESSIONS V7 VOICE USER LIC (100)	\$3,920.77	Unify, Inc.
132-33	L30280D0622D060	OSC XPRESSIONS V7 VOICE USER LIC (500)	\$16,173.16	Unify, Inc.
132-33	L30280D0622D061	OSC XPRESSIONS V7 VOICE USER LIC (1000)	\$25,975.07	Unify, Inc.
132-33	L30280D0622D062	OSC XPRESSIONS V7 UNIFIED USER LIC	\$93.12	Unify, Inc.
132-33	L30280D0622D063	OSC XPRESSIONS V7 UNIFIED USER LIC (100)	\$6,469.26	Unify, Inc.
132-33	L30280D0622D064	OSC XPRESSIONS V7 UNIFIED USER LIC (500)	\$29,895.84	Unify, Inc.
132-33	L30280D0622D065	OSC XPRESSIONS V7 UNIFIED USR LIC (1000)	\$53,910.53	Unify, Inc.
132-33	L30280D0622D066	OSC XPRESSIONS V7 UPG VM TO UM USER LIC	\$39.20	Unify, Inc.
132-33	L30280D0622D067	OSC XPRESSIONS V7 OPTICLIENT/WEBCLIENT	\$68.61	Unify, Inc.
132-33	L30280D0622D072	OSC XPRESSIONS V7 FAX ON DEMAND	\$1,470.29	Unify, Inc.
132-33	L30280D0622D073	OSC XPRESSIONS V7 ISDN-TDM PORT	\$49.01	Unify, Inc.
132-33	L30280D0622D074	OSC XPRESSIONS V7 MEDIATRNG SIP-IP PORT	\$294.06	Unify, Inc.
132-33	L30280D0622D075	OSC XPRESSIONS V7 DIALOGIC DMG PORT	\$176.43	Unify, Inc.
132-33	L30280D0622D076	OSC XPRESSIONS V7 VOCALIZER 5 NTRWK LIC	\$539.10	Unify, Inc.
132-33	L30280D0622D077	OSC XPRESSIONS V7 NUANCE SPEECHREC 9 LIC	\$539.10	Unify, Inc.
132-33	L30280D0622D078	OSC XPRESSIONS V7 NETWORKING VPIM	\$1,960.38	Unify, Inc.
132-33	L30280D0622D079	OSC XPRESSIONS V7 CLUSTER >10,000	\$29,405.74	Unify, Inc.
132-33	L30280D0622D080	OSC XPRESSIONS V7 CLUSTER <10,000	\$17,643.45	Unify, Inc.
132-33	L30280D0622D081	OSC XPRESSIONS V7 CLUSTER <2,000	\$8,331.63	Unify, Inc.
132-33	L30280D0622D082	OSC XPRESSIONS V7 CALLER GUIDE	\$2,450.48	Unify, Inc.
132-33	L30280D0622D083	OSC XPRESSIONS V7 AUDIO CONF (SIP PORT)	\$490.10	Unify, Inc.
132-33	L30280D0622D084	OSC XPRESSIONS V7 AUDIO CONF (TDM PORT)	\$509.70	Unify, Inc.
132-33	L30280D0622D086	OSC XPRESSIONS V7 WEB CONF (1 ROOM)	\$241.13	Unify, Inc.
132-33	L30280D0622D087	OSC XPRESSIONS V7 ADDL WEBCONFSERVER LIC	\$3,822.75	Unify, Inc.
132-33	L30280D0622D088	OSC XPRESSIONS V7 SINGLENUMBER	\$196.04	Unify, Inc.
132-33	L30280D0622D089	OSC XPRESSIONS V7 VOGUEIVR	\$627.32	Unify, Inc.
132-33	L30280D0622D090	OSC XPRESSIONS V7 FODMENU	\$1,254.65	Unify, Inc.
132-33	L30280D0622D091	OSC XPRESSIONS V7 MULTITENANT	\$2,842.56	Unify, Inc.
132-33	L30280D0622D092	OSC XPRESSIONS V7 CONVERSATION RECORDER	\$1,568.30	Unify, Inc.
132-33	L30280D0622D093	OSC XPRESSIONS V7 SMSPROVIDER	\$2,842.56	Unify, Inc.
132-33	L30280D0622D094	OSC XPRESSIONS V7 SAPPHONE	\$29.41	Unify, Inc.
132-33	L30280D0622D095	OSC XPRESSIONS V7 SINGLE FAX	\$19.61	Unify, Inc.
132-33	L30280D0622D096	OSC XPRESSIONS V7 SINGLE SMS	\$19.61	Unify, Inc.
132-33	L30280D0622D097	OSC XPRESSIONS V7 XML APL (SOAP SAP-ICI)	\$2,352.46	Unify, Inc.
132-33	L30280D0622D098	OpenScape Xpressions V7 Upg Base License from V6 License	\$49.01	Unify, Inc.
132-33	L30280D0622D099	OpenScape Xpressions V7 Upg Voice User from V6 License	\$5.87	Unify, Inc.
132-33	L30280D0622D100	OSC XPRESSIONS V7 UPGR UNIFIED USR FR V6	\$11.77	Unify, Inc.
132-33	L30280D0622D101	OpenScape Xpressions V7 Upgrade	\$11.77	Unify, Inc.
132-33	L30280D0622D102	OSC XPRESSIONS V7 UPGR UNIFIED UER FR V5	\$23.53	Unify, Inc.
132-33	L30280D0622D103	OSC XPRESSIONS V7 UPGR OPTICLIENT FR V6	\$8.23	Unify, Inc.
132-33	L30280D0622D104	OSC XPRESSIONS V7 UPGR OPTICLIENT FR V5	\$16.46	Unify, Inc.
132-33	L30280D0622D105	OSC XPRESSIONS V7 UPGR TTS FR V5/V6	\$147.03	Unify, Inc.
132-33	L30280D0622D106	OSC XPRESSIONS V7 UPGR ASR FR V5/V6	\$539.10	Unify, Inc.
132-33	L30280D0622D107	OSC XPRESSIONS V7 UPG AUDIOCONF FR V5/V6	\$93.12	Unify, Inc.
132-33	L30280D0622D108	OSC XPRESSIONS V7 UPGR WEBCONF FR V5/V6	\$39.20	Unify, Inc.
132-33	L30280D0622D109	OSC XPRESSIONS V7 UPGR ONE# FAX FR V5/V6	\$5.87	Unify, Inc.
132-33	L30280D0622D110	OSC XPRESSIONS V7 UPGR ONE# SMS FR V5/V6	\$5.87	Unify, Inc.
132-33	L30280D0622D111	OSC XPRESSIONS V7 DEMO 10 UM USR	\$882.18	Unify, Inc.
132-33	L30280D0622D112	OSC XPRESSIONS V7 DEMO 10 UM USR TTS/ASR	\$1,470.29	Unify, Inc.
132-33	L30280D0622F181	OPENScape MOBILE V1 FOR OSV V5	\$98.02	Unify, Inc.
132-33	L30280D0622F182	OPENScape MOBILE V1 FOR OSV V6	\$98.02	Unify, Inc.
132-33	L30280D0622F188	OPENScape MOBILE V7 FOR OSV V7	\$98.02	Unify, Inc.
132-33	L30280D0622F190	OSC MOBILEV7 FOR OSV V7 MIG MOBILCONNTV3	\$49.01	Unify, Inc.
132-33	L30280D0622F294	UPGR HIPATH CAP V3.0 ENTRY 1 CL	\$3.79	Unify, Inc.
132-33	L30280D0622F295	UPGR HIPATH CAP V3.0 STD 1 CL	\$7.58	Unify, Inc.
132-33	L30280D0622F296	UPGR HIPATH CAP V3.0 ADV 1 CL	\$13.19	Unify, Inc.
132-33	L30280D0622F297	OS 4000 CSTA 100 CLIENTS	\$1,206.68	Unify, Inc.
132-33	L30280D0622F298	OS 4000 CSTA UNLIMITED	\$2,413.35	Unify, Inc.
132-33	L30280D0622F299	OS 4000 CSTA UNLIMITED UPGRADE	\$1,206.68	Unify, Inc.
132-33	L30280D0622F331	HIPATH CAP V3.0 ENTRY 10 CLIENTS	\$119.59	Unify, Inc.
132-33	L30280D0622F332	HIPATH CAP V3.0 STANDARD 10 CLIE	\$274.46	Unify, Inc.
132-33	L30280D0622F334	HIPATH CAP V3.0 STANDARD 100 CLIE	\$2,058.40	Unify, Inc.
132-33	L30280D0622F337	HIPATH CAP V3.0 ADVANCED 10 CLIE	\$470.49	Unify, Inc.
132-33	L30280D0622F339	HIPATH CAP V3.0 ADVANCED 100 CLIE	\$3,528.69	Unify, Inc.
132-33	L30280D0622F365	HIPATH CAP V3.0 PARTNER CALL RECO	\$607.72	Unify, Inc.
132-33	L30280D0622F366	HIPATH CAP V3.0 PARTNER CALL CENT	\$5,293.04	Unify, Inc.
132-33	L30280D0622F398	HIPATH CAP V3.0 PARTNER COMMAND C	\$2,450.48	Unify, Inc.
132-33	L30280D0622F399	HIPATH CAP V3.0 PARTNER COMMAND C	\$29.41	Unify, Inc.
132-33	L30280D0622F684	OPENScape DLS V7 DB MIRRORING LICENSE	\$1,078.21	Unify, Inc.
132-33	L30280D0622F685	OPENScape DLS V7 MOBILE LICENSE 1 USER	\$65.67	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L30280D0622F686	OPENScape DLS V7 MOBILE LICENSE 100 USER	\$4,998.97	Unify, Inc.
132-33	L30280D0622F687	OPENScape DLS V7 MOBILE LICENSE 1000 USR	\$37,247.27	Unify, Inc.
132-33	L30280D0622F688	OPENScape DLS V7 LOCATION SUPPORT 1 USER	\$9.80	Unify, Inc.
132-33	L30280D0622F689	OPENScape DLS V7 NODE LICENSE	\$3,744.33	Unify, Inc.
132-33	L30280D0622F690	OPENScape DLS V7 LICENSE FOR XML APP	\$1,323.25	Unify, Inc.
132-33	L30280D0622F691	OPENScape DLS V7 UPGR FR V3 OR V6 TO V7	\$4.90	Unify, Inc.
132-33	L30280D0622F692	OPENScape DLS V7 PKI LICENSE 1 USER	\$68.61	Unify, Inc.
132-33	L30280D0622F693	OPENScape DLS V7 PKI LICENSE 1000 USERS	\$44,598.71	Unify, Inc.
132-33	L30280D0622F694	OPENScape DLS V7 PKI LICENSE 5000 USERS	\$137,226.80	Unify, Inc.
132-33	L30280D0622F695	OPENScape DLS V7 PKI LICENSE 10000 USERS	\$240,146.90	Unify, Inc.
132-33	L30280D0622F785	OPENScape VOICELINK V2 BASE PACKA	\$2,757.97	Unify, Inc.
132-33	L30280D0622F786	OPENScape VOICELINK V2 USER LICEN	\$55.21	Unify, Inc.
132-33	L30280D0622F788	OPENScape VOICELINK V2 BASE PKG 4000	\$2,800.41	Unify, Inc.
132-33	L30280D0622F789	OPENScape VOICELINK V2 USER LIC 4000	\$56.06	Unify, Inc.
132-33	L30280D0622F791	OPENScape VOICELINK UPG BASE PKG	\$675.74	Unify, Inc.
132-33	L30280D0622F792	OPENScape VOICELINK UPG USER LIC	\$27.61	Unify, Inc.
132-33	L30280D0622F793	VOICELINK V2 (1000) USER LIC FOR OSV	\$29,405.74	Unify, Inc.
132-33	L30280D0622F794	VOICELINK V2 (1000) USER LIC FOR HP4K	\$29,405.74	Unify, Inc.
132-33	L30280D0622F870	OPENScape TEAM USR LIC INCL MOBIL	\$130.99	Unify, Inc.
132-33	L30280D0622H003	OPENScape PERSONAL EDITION V6 HFA USER	\$68.61	Unify, Inc.
132-33	L30280D0622H004	OPENScape PERSONAL V6 UPGR FR V3/V4 SIP	\$12.25	Unify, Inc.
132-33	L30280D0622H005	OPENScape PERSONAL V6 UPGR FR V3/V4 HFA	\$17.16	Unify, Inc.
132-33	L30280D0622H012	OPENScape PERSONAL V7 SIP USER LIC	\$49.01	Unify, Inc.
132-33	L30280D0622H013	OPENScape PERSONAL V7 HFA USER LIC	\$68.61	Unify, Inc.
132-33	L30280D0622H014	OPENScape PE V7 UPGR FROM V4/6 (SIP) LIC	\$12.25	Unify, Inc.
132-33	L30280D0622H015	OPENScape PE V7 UPGR FROM V4/6 (HFA) LIC	\$17.16	Unify, Inc.
132-33	L30280D0622H051	OSC-CMP V6 USER MGMT USER LIC	\$12.35	Unify, Inc.
132-33	L30280D0622H052	OSC-CMP V6 USER MGMT FEATURE LDAP	\$196.04	Unify, Inc.
132-33	L30280D0622H053	OSC-CMP V6 USER MGMT FEATURE OSC-ILA	\$4,900.96	Unify, Inc.
132-33	L30280D0622H061	OSC CMP V7 USER MANAGEMENT USER LICENSE	\$13.23	Unify, Inc.
132-33	L30280D0622H062	OPENScape CMP V7 USER MANAGEMENT LDAP	\$196.04	Unify, Inc.
132-33	L30280D0622H063	OPENScape CMP V7 USER MANAGEMENT ILA	\$4,900.96	Unify, Inc.
132-33	L30280D0622H064	OPENScape CMP V7 UM UPGR FR V7 1 USER	\$1.47	Unify, Inc.
132-33	L30280D0622H070	OSC WEBCOLLABORATION V6 ROOM LICENSE	\$241.13	Unify, Inc.
132-33	L30280D0622H071	OSC WEBCOLLAB V6 SERVER/SCALABILITY LIC	\$3,822.75	Unify, Inc.
132-33	L30280D0622H074	OSC WEBCOLLABORATION UPGR LICENSE TO V6	\$60.28	Unify, Inc.
132-33	L30280D0622H080	OSC WEBCOLLAB V7 ROOM LICENSE (EMBEDDED)	\$241.13	Unify, Inc.
132-33	L30280D0622H081	OSC WEBCOLLAB V7 SERVER LIC (EMBEDDED)	\$3,822.75	Unify, Inc.
132-33	L30280D0622H082	OSC WEBCOLLAB ROOM UPGR TO V7 (EMBEDDED)	\$60.28	Unify, Inc.
132-33	L30280D0622H083	OSC WEBCOLLAB SERVER UPGR TO V7 (EMBED)	\$614.85	Unify, Inc.
132-33	L30280D0622H104	OSC UC V6 ESSENTIAL USER LICENSE	\$115.66	Unify, Inc.
132-33	L30280D0622H105	OSC UC V6 PROFESSIONAL USER LICENSE	\$135.26	Unify, Inc.
132-33	L30280D0622H106	OSC UC V6 TEAM USER LICENSE	\$145.07	Unify, Inc.
132-33	L30280D0622H107	OSC UC V6 HFA USER LIC H4000 SOFTPHONE	\$19.61	Unify, Inc.
132-33	L30280D0622H108	OSC UC V6 TTS PORT LICENSE	\$539.10	Unify, Inc.
132-33	L30280D0622H109	OSC UC V6 ASR PORT LICENSE	\$960.58	Unify, Inc.
132-33	L30280D0622H110	OSC UC V6 SPEECH APPLICATION CHANNEL	\$960.58	Unify, Inc.
132-33	L30280D0622H111	OSC UC V6 AUTO ATTENDANT CHANNEL	\$960.58	Unify, Inc.
132-33	L30280D0622H112	OSC UC V6 VIDEO CONFERENCE CHANNEL	\$784.15	Unify, Inc.
132-33	L30280D0622H113	OSC UC V6 UPGR ESSENTIAL TO PROFESSIONAL	\$29.41	Unify, Inc.
132-33	L30280D0622H114	OSC UC V6 UPGR PROFESSIONAL TO TEAM	\$19.61	Unify, Inc.
132-33	L30280D0622H115	OSC UC V6 UPGR ESSENTIAL TO TEAM	\$39.20	Unify, Inc.
132-33	L30280D0622H116	OSC UC BASE LICENSE UPGRADE V3/V4 TO V6	\$3,479.68	Unify, Inc.
132-33	L30280D0622H117	OSC UC ESSENTIAL LICNSE UPGR V3/V4 TO V6	\$32.34	Unify, Inc.
132-33	L30280D0622H118	OSC UC PROFESSIONAL LIC UPGR V3/V4 TO V6	\$32.34	Unify, Inc.
132-33	L30280D0622H119	OSC UC TEAM LICENSE UPGR V3/V4 TO V6	\$32.34	Unify, Inc.
132-33	L30280D0622H120	OSC UC LOQUENDO TO NUANCE UPGRADE	\$186.24	Unify, Inc.
132-33	L30280D0622H127	OSV V4/V5 AND OSC UC V3 UPGR TO V6	\$7,277.92	Unify, Inc.
132-33	L30280D0622H128	OSC UC V6 SPEECH PORTAL CHANNEL	\$1,911.38	Unify, Inc.
132-33	L30280D0622H129	OSC-PE V3/4 SIP MIGRT TO UC V6 ESSEN USR	\$78.42	Unify, Inc.
132-33	L30280D0622H130	OSC-PE V6 SIP MIGRAT TO UC V6 ESSEN USR	\$66.65	Unify, Inc.
132-33	L30280D0622H134	SUSE UPGRADE PROTECTION 1 YEAR LICENSE	\$285.15	Unify, Inc.
132-33	L30280D0622H140	OSC E/A- COCKPIT V7 BASE PACK.	\$490.10	Unify, Inc.
132-33	L30280D0622H141	OSC E/A- COCKPIT V7 STANDARD USER	\$14.70	Unify, Inc.
132-33	L30280D0622H142	OSC E/A- COCKPIT V7 PREMIUM USER	\$34.31	Unify, Inc.
132-33	L30280D0622H145	OSC E/A- COCKPIT UPGR. TO V7	\$6.14	Unify, Inc.
132-33	L30280D0622H151	E/A- COCKPIT V6 STANDARD USER LICENSE	\$14.70	Unify, Inc.
132-33	L30280D0622H152	E/A- COCKPIT V6 PREMIUM USER LICENSE	\$34.31	Unify, Inc.
132-33	L30280D0622H162	OpenScape UC Application Enterprise Edition V7 Base License Package, for e	\$906.68	Unify, Inc.
132-33	L30280D0622H164	OPENScape UC APP V7 TTS UPGRADE	\$134.78	Unify, Inc.
132-33	L30280D0622H165	OPENScape UC APP V7 ASR UPGRADE	\$240.15	Unify, Inc.
132-33	L30280D0622H166	OpenScape Enterprise Edition V7 User License	\$88.22	Unify, Inc.
132-33	L30280D0622H167	OPENScape UC APP AUTO UPGR TO V7	\$240.15	Unify, Inc.
132-33	L30280D0622H168	OPENScape UC APP V7 TTS PORT LICENSE	\$539.10	Unify, Inc.
132-33	L30280D0622H169	OPENScape UC APP V7 ASR USER LICENSE	\$960.58	Unify, Inc.
132-33	L30280D0622H170	OPENScape UC APP V7 ASR CHANNEL LICENSE	\$960.58	Unify, Inc.
132-33	L30280D0622H171	OPENScape UC APP V7 AUTO-ATTENDNT CH LIC	\$960.58	Unify, Inc.
132-33	L30280D0622H172	OPENScape UC APP V7 VIDEO CHANNEL LIC	\$784.15	Unify, Inc.

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SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L30280D0622H173	OPENScape UC APP V7 AUDIO CONF CH LIC	\$490.10	Unify, Inc.
132-33	L30280D0622H174	OPENScape UC APP V7 SPEECH PORTAL CH UPGR	\$477.84	Unify, Inc.
132-33	L30280D0622H175	OPENScape UC APP V7 VIDEO UPGR	\$196.04	Unify, Inc.
132-33	L30280D0622H176	OPENScape UC APP V7 BASE SW UPGR	\$3,479.68	Unify, Inc.
132-33	L30280D0622H177	OPENScape VOICE AND UC APP UPGR TO V7	\$7,277.92	Unify, Inc.
132-33	L30280D0622H178	OPENScape UC APP V7 ESSEN UPGR 10 USER	\$289.16	Unify, Inc.
132-33	L30280D0622H179	OPENScape SPEECH APP CH UPGR FR V6 TO V7	\$240.15	Unify, Inc.
132-33	L30280D0622H180	OPENScape UC APP V7 PROFSSNL UPG 10 USER	\$338.17	Unify, Inc.
132-33	L30280D0622H182	OPENScape UC APP V7 DEMO LICENSE	\$3,430.67	Unify, Inc.
132-33	L30280D0622H183	OPENScape UC APP V7 REDUNDANCY OPTION	\$3,430.67	Unify, Inc.
132-33	L30280D0622H184	OPENScape UC APP V7 COMASSIST BASE UPGR	\$1,236.38	Unify, Inc.
132-33	L30280D0622H185	OPENScape UC APP V7 COMASSIST USER UPGR	\$42.15	Unify, Inc.
132-33	L30280D0622H186	OPENScape UC APP V7 XPR OPTICLIENT UPGR	\$42.15	Unify, Inc.
132-33	L30280D0622H187	OPENScape UC APP V7 SLES PROTECTN 3 YR	\$592.57	Unify, Inc.
132-33	L30280D0622H188	OPENScape UC APP V7 SPEECH PORTAL CHANNL	\$1,911.38	Unify, Inc.
132-33	L30280D0622H189	OPENScape UC APP V7 PERSONAL V4/6/7 UPGR	\$78.42	Unify, Inc.
132-33	L30280D0622H190	OPENScape UC APP V7 TEAM UPGR 10 USER	\$362.67	Unify, Inc.
132-33	L30280D0622H221	OSC UC V6R1 ENT EXPAN SOLN PKG - OSV	\$4,776.20	Unify, Inc.
132-33	L30280D0622H223	OSC UC V6R1 ENT EXPN SOLN PKG - OSV UPGR	\$3,798.25	Unify, Inc.
132-33	L30280D0622H225	OSC UC V6R1 ENT EXPN SOL PKG - H4K	\$4,778.44	Unify, Inc.
132-33	L30280D0622H227	OSC UC V6R1 ENT EXPN SOL PKG - H4K UPGR	\$3,185.62	Unify, Inc.
132-33	L30280D0622H229	OSC UC V6R1 ENT EXPN SOLN PKG - H4K MIGR	\$3,185.62	Unify, Inc.
132-33	L30280D0622H233	OSC UC V6R1 ADV EXPAN SOLN PKG - OSV	\$6,983.87	Unify, Inc.
132-33	L30280D0622H235	OSC UC V6R1 ADV EXPN SOLN PKG - OSV UPGR	\$5,881.15	Unify, Inc.
132-33	L30280D0622H237	OSC UC V6R1 ADV EXPN SOL PKG - H4K	\$6,983.87	Unify, Inc.
132-33	L30280D0622H239	OSC UC V6R1 ADV EXPN SOL PKG - H4K UPGR	\$5,268.53	Unify, Inc.
132-33	L30280D0622H241	OSC UC V6R1 ADV EXPN SOL PKG - H4K MIGR	\$5,268.53	Unify, Inc.
132-33	L30280G0600A275	HIPATH DS-WIN V4	\$742.57	Unify, Inc.
132-33	L30280G0600A276	UPGRADE HIPATH DS-WIN FROM V3.0 T	\$274.08	Unify, Inc.
132-33	L30280G0600A700	DISPLAY TELEPHONE BOOK V9.0 BASIC	\$358.46	Unify, Inc.
132-33	L30280G0600A761	HIPATH QM V1.0 PRODUCT SW & DOC C	\$58.32	Unify, Inc.
132-8	L30280G0600A932	HIPATH USER MGMT V3 DATA STORAGE-	\$44.11	Unify, Inc.
132-33	L30280G0601A355	OSC SWA HIPATH FAULT MANAGEMENT	\$1.26	Unify, Inc.
132-33	L30280G0601A766	OSC SWA HIPATH USER MANAGEMENT	\$1.26	Unify, Inc.
132-33	L30280G0601A853	OSC SWA HIPATH 4000 MANAGER	\$0.63	Unify, Inc.
132-33	L30280G0622A432	FM V4 1 Port License	\$16.17	Unify, Inc.
132-33	L30280G0622A433	FM V4 1000 Port License	\$11,615.26	Unify, Inc.
132-33	L30280G0622A434	FM V4 Enterprise MIB License	\$16.17	Unify, Inc.
132-33	L30280G0622A730	DTB LIC 5 USERS WO CALLS LIST & C	\$78.98	Unify, Inc.
132-33	L30280G0622A732	DTB LIC 5 USERS W CALLS LIST & CA	\$107.34	Unify, Inc.
132-33	L30280G0622A733	DTB LIC 1K USERS W CALLS LIST & C	\$12,913.95	Unify, Inc.
132-33	L30280G0622A753	HIPATH USER MANAGEMENT LIC PER PO	\$12.45	Unify, Inc.
132-33	L30280G0622A754	HIPATH USER MGT LIC PER 1,000 POR	\$9,654.88	Unify, Inc.
132-33	L30280G0622A760	HIPATH QM V1.0 BASIC PACKAGE	\$410.02	Unify, Inc.
132-33	L30280G0622A762	HIPATH QM V1.0 IP CLIENT LICENSE	\$14.31	Unify, Inc.
132-33	L30280G0622A763	HIPATH QM V1.0 GATEWAY LICENSE	\$140.46	Unify, Inc.
132-33	L30280G0622A764	HIPATH QM V1.0 SERVICE LEVEL MGT	\$9.56	Unify, Inc.
132-33	L30280G0622A835	HIPATH 4000 MGR V4 LIC FOR ADD SE	\$816.83	Unify, Inc.
132-33	L30280G0622A863	HIPATH 4000MGRV5 LIC ADD CONCURRE	\$1,061.87	Unify, Inc.
132-33	L30280G0622A898	RG 8300 V6 ASSIST PERFORM MGMT PO	\$12.11	Unify, Inc.
132-33	L30280G0622A899	HIPATH 4K V6 ASSIST PERFORM MGMT	\$12.11	Unify, Inc.
132-33	L30280G0622A921	HIPATH 4000 MANAGER V6 BASE MGMT LIC	\$29.70	Unify, Inc.
132-33	L30280G0622A922	HIPATH 4000 MGR V6 PERFORMANCE MGMT LIC	\$9.65	Unify, Inc.
132-33	L30280G0622A923	HIPATH 4000 MANAGER V6 "COMBI" LIC	\$37.87	Unify, Inc.
132-33	L30280G0622A931	HIPATH USER MANAGEMENT V3 BASE PA	\$350.91	Unify, Inc.
132-33	L30280G0622A933	HIPATH USER MANAGEMENT V3 LIC 1 P	\$12.45	Unify, Inc.
132-33	L30280G0622A934	HIPATH USER MANAGEMENT V3 LIC 100	\$9,654.88	Unify, Inc.
132-33	L30280G0622A935	HIPATH USER MANAGEMENT V3 UPG FRO	\$88.22	Unify, Inc.
132-33	L30280G0622A936	HIPATH USER MGMT V3 UPG 1 LIC FROM V2	\$3.14	Unify, Inc.
132-33	L30280G0622A937	HIPATH USER MGMT V3 UPG 1000 LIC	\$2,416.17	Unify, Inc.
132-8	L30280Z0600F112	POWER CORD FOR OPENScape BRANCH 2	\$9.65	Unify, Inc.
132-34	L30280Z0622A615	HIPATH SESAP CONTRACT 5-YEAR LICE	\$1.22	Unify, Inc.
132-8	L30460X1278X022	ACTIVE LOUDSPEAKER BOX MANGANESE	\$107.91	Unify, Inc.
132-8	L30460X1278X031	LOUDSKR BOX W/ PWR SUPPLY (ARCTIC)	\$176.83	Unify, Inc.
132-8	L30460X1278X032	LOUDSKR BOX W/ PWR SUPPLY (MANGAN)	\$176.83	Unify, Inc.
132-8	L30460X1279X001	MICROPHONE (ARCTIC)	\$95.99	Unify, Inc.
132-8	L30460X1279X002	MICROPHONE (MANGAN)	\$95.99	Unify, Inc.
132-8	L30460X1345X	OP500 HEAVY DUTY RELAY	\$24.66	Unify, Inc.
132-8	L36140H0000X073	OP500 HANDSET (ARCTIC)	\$19.04	Unify, Inc.
132-8	L36363A332C2811	OP500 LENS COVER KEY MODULE QTY 1	\$45.34	Unify, Inc.
132-8	L36453Z00005C199	OP500 Y-CABLE LOUDSPKR/MIC	\$15.80	Unify, Inc.
132-8	L50041A0330A050	3300/3500 ANIR ANALOG CALL ID KIT	\$133.00	Unify, Inc.
132-8	L50041A0370A033	3700/3750 TMST1 KIT (CD & ADP) Note: Part number extension N=New, P=Post-Cut, I=Installation	\$1,508.00	Unify, Inc.
132-8	L50041A0370A036	3700/3750 LAN INTERFACE MODULE KI	\$397.23	Unify, Inc.
132-8	L50041A0613A032	HPS_VP ONSITE INSTALLATION (PER DAY) TE	\$748.11	Unify, Inc.
132-8	L50041A0613A034	HPS_VP ONSITE DESIGN (PER DAY) TE	\$748.11	Unify, Inc.
132-8	L50041A0613A037	HPS_VP ONSITE POST PROD (PER DAY) -T&E	\$748.11	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-33	L50041A0622A357	WINDOWS 2003 OS SERVER SOFTWARE	\$990.41	Unify, Inc.
132-8	L50041A0970A026	HIPATH 3750/3700 REAL KIT	\$75.57	Unify, Inc.
132-33	L50041D0622A200	HIPATH PROCENTER V8 ENTERPRISE SW	\$508.72	Unify, Inc.
132-33	L50041D0622A201	HIPATH PROCENTER V8 ENTERPRISE SW	\$19,084.53	Unify, Inc.
132-33	L50041D0622A202	HIPATH PROCENTER V8 ENTERPRISE SW	\$42,932.49	Unify, Inc.
132-33	L50041D0622A203	HIPATH PROCENTER V8 ENTERPRISE SW	\$431.64	Unify, Inc.
132-33	L50041D0622A204	HIPATH PROCENTER V8 ENTERPRISE SW	\$16,183.13	Unify, Inc.
132-33	L50041D0622A205	HIPATH PROCENTER V8 ENTERPRISE SW	\$36,442.52	Unify, Inc.
132-33	L50041D0622A218	CONFERENCE XPRESS BASE PACKAGE	\$47,558.84	Unify, Inc.
132-33	L50041D0622A219	CONFERENCE XPRESS ADD'L 24 PORT PACKAGE	\$9,246.52	Unify, Inc.
132-33	L50041D0622A220	CONFERENCE XPRESS SERVER EXPANSION	\$27,338.29	Unify, Inc.
132-33	L50041D0622A221	WEB CONFERENCING RED SERV'R/ADD'L SERVER	\$3,334.52	Unify, Inc.
132-33	L50041D0622A222	WEB CONFERENCING BASE PACKAGE	\$6,070.44	Unify, Inc.
132-33	L50041D0622A223	WEB CONFERENCING ADD'L ROOM	\$333.93	Unify, Inc.
132-8	L50041E0370A039	HiPath3700 v3.0 upgr kit (for v1.0/r2.2) Note: Part number extension N=New, P=Post-Cut, I=Installation	\$1,047.00	Unify, Inc.
132-8	L50041F0201A119	HIPATH PROCENTER ENTPRSE RDNDT CAPAB KIT	\$1,466.84	Unify, Inc.
132-8	L50041F0201A120	OSCC V8 MAIN SERVER (UP TO 750 USERS)	\$2,867.30	Unify, Inc.
132-8	L50041F0201A121	OSCC V8 MAIN SERVER (OVER 750 USERS)	\$6,334.91	Unify, Inc.
132-8	L50041F0201A122	OSCC V8 HA SERVER (OVER 750 USERS)	\$5,763.63	Unify, Inc.
132-8	L50041F0201A123	OSCC V8 CENTRAL REPORTING SERVER	\$2,867.30	Unify, Inc.
132-8	L50041F0201A125	TAPE BACKUP OPTION	\$657.43	Unify, Inc.
132-8	L50041F0201A301	BASE/AUX SVR RACK MT OPT	\$362.72	Unify, Inc.
132-8	L50041F0201A302	ENT/CENRPT SVR RK MT OP	\$544.08	Unify, Inc.
132-8	L50041F0201A401	HIPATH 4000 ENTRY SERVER	\$1,922.47	Unify, Inc.
132-8	L50041F0201A402	HIPATH 4000 ADVANCED SERVER	\$7,444.95	Unify, Inc.
132-8	L50041F0201A403	HIPATH 4000 PREMIUM SERVER	\$7,493.92	Unify, Inc.
132-8	L50041F0302A301	SERVER RACK MOUNT OPTION	\$289.27	Unify, Inc.
132-8	L50041F0601A110	HIPATH XPRESSIONS BASE SERVER	\$3,415.01	Unify, Inc.
132-8	L50041F0601A111	HIPATH XPRESSIONS ENTERPRISE SERV	\$4,303.68	Unify, Inc.
132-8	L50041F0601A112	HIPATH XPRESSIONS ENTRPR W/DISK P	\$4,938.44	Unify, Inc.
132-8	L50041F0601A208	RACKMT OPT FOR BASE SERVER	\$289.27	Unify, Inc.
132-8	L50041H0600A260	HIPATH TRADING LOCAL CONTACT KIT	\$265.99	Unify, Inc.
132-8	L50041H0582S262	HiPath Trading Contact I/F (48)	\$934.11	Unify, Inc.
132-8	L50041H0582S263	HIPATH TRADING CONTACT I/F (96)	\$1,668.19	Unify, Inc.
132-8	L50041H0600A240	HIPATH TRADING SYST MGR SRVR SW V	\$302.58	Unify, Inc.
132-8	L50041H0600A731	MULTIPLEXER KIT HIPATH TRADING	\$2,472.37	Unify, Inc.
132-8	L50041H0600A792	HIPATH TRADING POSITION (LICENSE)	\$5,611.57	Unify, Inc.
132-8	L50041H0600A793	OPTICLIENT TRADING KIT FOR MIGRAT	\$3,656.96	Unify, Inc.
132-8	L50041U0600A810	HP3000 OSO HX V3 SERVER	\$1,922.47	Unify, Inc.
132-51	L50041W0513D731	APPLICATION ARCHITECT INSTALL PER HOUR	\$194.51	Unify, Inc.
132-51	L50041W0513D732	SR. ARCHITECT INSTALLATION PER HOUR	\$194.51	Unify, Inc.
132-51	L50041W0513D735	SOLUTION INTEGRATOR PER HOUR	\$194.51	Unify, Inc.
132-51	L50041W0513D739	REGIONAL PM INSTALLATION PER HOUR	\$194.51	Unify, Inc.
132-51	L50041W0513D740	SENIOR PM INSTALLATION PER HOUR	\$194.51	Unify, Inc.
132-51	L50041W0513D741	SUBCONTRACTOR TRAINER PER HOUR	\$139.65	Unify, Inc.
132-51	L50041W0613D101	DESIGN INSTALLATION PER HOUR	\$174.56	Unify, Inc.
132-51	L50041W0613D102	CUSTOMER ENGINEER INSTALLATION PER HOUR	\$139.65	Unify, Inc.
132-51	L50041W0613D103	SUBCONTRACTOR INSTALLATION PER HOUR	\$139.65	Unify, Inc.
132-51	L50041-W613-D101	Designer	\$123.75	Unify, Inc.
132-50	LCP0001	LEARNING CREDIT POINTS (1 POINT)	\$54.41	Unify, Inc.
132-50	LCP0010	LEARNING CREDIT POINTS (10 POINTS)	\$544.08	Unify, Inc.
132-50	LCP0100	LEARNING CREDIT POINTS (100 POINTS)	\$5,277.58	Unify, Inc.
132-50	LCP1000	LEARNING CREDIT POINTS (1000 POINTS)	\$51,687.66	Unify, Inc.
132-8	M7275S-2SFA	VERSITRON 10/100TX 100FX MEDIA CONVERTOR	\$853.75	Unify, Inc.
132-8	M7275S-2SFB	VERSITRON 10/100FX 100TX MEDIA CONVERTOR	\$853.75	Unify, Inc.
132-12	MB247PHAHR	PHONE REPLACEMENT - NBD/AHR-REM24	\$5.22	Unify, Inc.
132-12	13212 MBASEPHAHR	PHONE REPLACEMENT - NBD/AHR-REM8X	\$5.22	Unify, Inc.
132-8	MDF1501	MDF FOR 3350	\$227.61	Unify, Inc.
132-8	MDF1502A	MDF FOR 3550 BASIC SYSTEM	\$284.74	Unify, Inc.
132-8	MDF1503A	MDF FOR 37XX CABINET 1	\$446.15	Unify, Inc.
132-8	MDF1504A	OFFICEPRO 66M150 MDF CAB 2/3	\$390.83	Unify, Inc.
132-12	MOS247PHAHR	PHONE REPLACEMENT - NBD/AHR-OS247	\$5.75	Unify, Inc.
132-12	MOS247PHOS	PHONE REPLACEMENT - ON-SITE 247	\$10.88	Unify, Inc.
132-12	MOSPHAHR	PHONE REPLACEMENT - NBD/AHR-OS8X5	\$5.75	Unify, Inc.
132-12	MOSPHOS	PHONE REPLACEMENT - ON-SITE 8X5	\$10.88	Unify, Inc.
132-12	MSFM146	XPRESSIONS COMPACT	\$1,098.39	Unify, Inc.
132-12	MSFM16	COMSCENDO PLUS LICENSES	\$3.70	Unify, Inc.
132-12	MSFM200	FAULT MANAGEMENT	\$12,595.47	Unify, Inc.
132-12	MSFM201	OPENScape FASTVIEWER	\$441.09	Unify, Inc.
132-12	MSFM202	OPENScape MS OUTLOOK/NOTES	\$930.38	Unify, Inc.
132-12	MSFM203	OPENScape WEB CONFERENCE	\$925.05	Unify, Inc.
132-12	MSFM204	OEM CONTACT CENTER	\$1,088.16	Unify, Inc.
132-12	MSFM205	OEM MESSAGING SYSTEM	\$870.53	Unify, Inc.
132-12	MSFM22	HG1500	\$7.51	Unify, Inc.
132-12	MSFM26	MOBILE CONNECT 1500	\$442.66	Unify, Inc.
132-12	MSFM27	MOBILE CONNECT 250	\$442.66	Unify, Inc.
132-12	MSFM28	MOBILE CONNECT 50	\$442.66	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/IFF	Brand
132-12	MSFM32	HiPath OpenOffice EE-FM	\$914.46	Unify, Inc.
132-12	MSFM35	HIPATH TRADING	\$681.19	Unify, Inc.
132-12	MSFM37	HP 3000 COMSCENDO LICENSE	\$14.26	Unify, Inc.
132-12	MSFM38	HP 3000 IP SUBSCRIBER	\$14.26	Unify, Inc.
132-12	MSFM39	HP 3000 STATION	\$14.26	Unify, Inc.
132-12	MSFM40	HP 3000 TRUNK	\$14.26	Unify, Inc.
132-12	MSFM42	HP 4000 LICENSE	\$14.37	Unify, Inc.
132-12	MSFM43	HIPATH 4000 MANAGER	\$462.25	Unify, Inc.
132-12	MSFM76	OPENScape VOICE & UC BUNDLE ENH.	\$133.30	Unify, Inc.
132-12	MSFM82	OPENScape VOICE BUNDLE ENH. PKG.	\$119.70	Unify, Inc.
132-12	MSFM99	QOS MANAGEMENT	\$762.04	Unify, Inc.
132-50	OCCCDADM	OS CAMPAIGN DIRECTOR V6R2 OPS & ADMIN	\$2,924.43	Unify, Inc.
132-50	OCCV8EWC	OS CONTACT CENTER V8 E-MAIL + WEB COLLAB	\$584.89	Unify, Inc.
132-50	OCCV8MAN	OPENScape CONTACT CENTER V8 MANAGER	\$2,924.43	Unify, Inc.
132-50	OCCV8REP	OPENScape CONTACT CENTER V8 MANAGER	\$1,169.77	Unify, Inc.
132-8	OP-106/SC/SF1	4 CHL T1 MULTIPLEXER, 1550 TX, 1310 RX	\$874.16	Unify, Inc.
132-8	OP-106/SC/SF2	4 CHL T1 MULTIPLEXER, 1310 TX, 1550 RX	\$874.16	Unify, Inc.
132-8	OP-106/SC85L	4 CHL T1 MULTIPLEXER, SC, FIBER, VCSEL	\$586.70	Unify, Inc.
132-8	OP-106/ST13L	4 CHNL T1 MULTIPLEXER, ST CONCTR, 1310 NM	\$722.72	Unify, Inc.
132-8	OP108/B/ETH/SC/SF1	FIBER MULTIPLEXER, 4CH E1 PLUS LAN INPUT	\$1,303.98	Unify, Inc.
132-8	OP108/B/ETH/SC/SF2	FIBER MULTIPLEXER, 4CH E1 PLUS LAN OUTPUT	\$1,303.98	Unify, Inc.
132-33	OPENPATHENTRY	OPENScape (HP8000) SOFTWARE	\$11,178.44	Unify, Inc.
132-33	OPENPATHSTD	OPENScape (HP8000) SOFTWARE	\$20,488.26	Unify, Inc.
132-50	OSAUACADM	OPENScape UC ADMINISTRATION	\$4,094.21	Unify, Inc.
132-50	OSCCADMIN	OPENScape CONTACT CENTER ADMINIST	\$1,754.66	Unify, Inc.
132-50	OSENDUSRAS	ADVANCED END USER TRAINING PACKAGE	\$1,033.75	Unify, Inc.
132-50	OSENDUSRBS	BASIC END USER TRAINING PACKAGE	\$816.12	Unify, Inc.
132-50	OSPOSTSUP	POST CUTOVER TRAINING SUPPORT	\$816.12	Unify, Inc.
132-50	OSTRNHOT	TRAINING HOTLINE	\$816.12	Unify, Inc.
132-50	OSVADVSSCS	OPENScape VOICE ADVANCED ADMINIST	\$2,924.43	Unify, Inc.
132-50	OSVBASSSCS	OPENScape VOICE ADMINISTRATION	\$1,754.66	Unify, Inc.
132-50	OSVDLS	OPENScape VOICE DEPLOYMENT SERVIC	\$1,754.66	Unify, Inc.
132-50	OSVDLS-SVU	OPENScape VOICE MAINTENANCE COURS	\$1,169.77	Unify, Inc.
132-50	OSVFEATSCS	OPENScape VOICE FEATURE COURSE FO	\$2,924.43	Unify, Inc.
132-50	OSVGW87SCS	RG87XX GATEWAYS BASIC COURSE FOR	\$2,924.43	Unify, Inc.
132-50	OSVMAINSCS	OPENScape VOICE MAINTENANCE COURS	\$2,924.43	Unify, Inc.
132-50	OSVOBRASCS	OPENScape BRANCH ADMINISTRATION A	\$2,924.43	Unify, Inc.
132-8	P2782A	12,24,48 VDC DUAL POWER SUPPLIES	\$691.89	Unify, Inc.
132-8	P30370P1032A816	3500/3550 MMC 16MB w/V3.0 SW Note: Part number extension N=New, P=Post-Cut, I=Installation	\$279.00	Unify, Inc.
132-8	P73-04982	MS WIN SVR STD 2008 R2-32 BT WNT SGL LNG	\$986.60	Unify, Inc.
132-8	PGL100	PHONEGUIDE LIVE! 100 PACK	\$1,088.16	Unify, Inc.
132-8	PGL1000	PHONEGUIDE LIVE! 1000 PACK	\$6,347.61	Unify, Inc.
132-8	PGL10K	PHONEGUIDE LIVE! 10,000 PACK	\$35,365.24	Unify, Inc.
132-8	PGL20K	PHONEGUIDE LIVE! 20,000 PACK	\$62,569.27	Unify, Inc.
132-8	PGL25	PHONEGUIDE LIVE! 25 PACK	\$283.38	Unify, Inc.
132-8	PGL5000	PHONEGUIDE LIVE! 5000 PACK	\$20,856.42	Unify, Inc.
132-8	PGLISB	PHONEGUIDE LIVE! IMPLEMENTATION BASE PKG	\$362.72	Unify, Inc.
132-8	PGLISE	PHONEGUIDE LIVE! IMPLEMENTATION EXPANDED	\$725.44	Unify, Inc.
132-8	PGLISH	PHONEGUIDE LIVE! IMPLEMENTATION HALF HR	\$95.72	Unify, Inc.
132-8	PHN4618	PhoneMail M AMIS Networking Note: Part number extension N=New, P=Post-Cut, I=Installation	\$1,586.00	Unify, Inc.
132-8	PHN4625	PhoneMail M 4 to 8 Expansion Note: Part number extension N=New, P=Post-Cut, I=Installation	\$10,943.00	Unify, Inc.
132-8	PROT150E	LIGHTNING PROTECTION (4 CIRCUIT-SNEAKFUS	\$22.22	Unify, Inc.
132-8	PTTBOX	PTT CLOSURE BOX	\$444.33	Unify, Inc.
132-8	RM-11/NEW	OPTIMUX - XLE1 RACK MOUNT KIT	\$21.33	Unify, Inc.
132-8	RM-33-2	19" RACK MOUNT KIT	\$31.99	Unify, Inc.
132-8	RM334A	WALL MOUNTED 19" RACK	\$488.87	Unify, Inc.
132-8	S30122K7236X	V.24/E SNMP/LAN Interface Card for Point/Com Note: Part number extension N=New, P=Post-Cut, I=Installation	\$419.00	Unify, Inc.
132-8	S30267Z0346A030	150E R2 MDF Cable for OfficePro/OfficeCom Note: Part number extension N=New, P=Post-Cut, I=Installation	\$46.00	Unify, Inc.
132-8	SESAP-DLS	SESAP-DLS SERVER W/O OS SW	\$3,077.32	Unify, Inc.
132-8	SIFA-C-000X	SIFA Cabinet	\$2,493.70	Unify, Inc.
132-8	SIFA-I-000X	SIFA Cabinet	\$2,493.70	Unify, Inc.
132-8	ST-ACR-1	AUDIO CONTROLLED RELAY	\$100.29	Unify, Inc.
132-8	STD-600	AUDIO SPLITTER	\$66.02	Unify, Inc.
132-8	ST-LCR-1	DUAL OUTPUT LOGIC RELAY	\$95.21	Unify, Inc.
132-8	STR-19B	RACK MOUNT SHELF 10 UNITS	\$139.65	Unify, Inc.
132-12	SUP-HDS-STD	STANDARD 1-YEAR, HW DEVICE SUPPORT PKG	\$321.19	Unify, Inc.
132-50	SVU168A	HIPATH FAULT MGMT ADMIN FOR HP4K	\$584.89	Unify, Inc.
132-50	SVU174B	HIPATH 3000 INSTALL AND MNT FUNDA	\$292.90	Unify, Inc.
132-50	SVU175B	HIPATH MANAGER E FUNDAMENTALS	\$292.90	Unify, Inc.
132-50	SVU176B	HIPATH 3000 MANAGER CONFIGURATION	\$2,339.55	Unify, Inc.
132-50	SVU260B	HIPATH 5000 RSM ADMIN AND MAINTEN	\$1,754.66	Unify, Inc.
132-50	SVU270	HP4K ADMINISTRATION W/ ASST/MGR-N	\$2,339.55	Unify, Inc.
132-50	SVUACDADM	HIPATH PROCENTER 4000 ACD ADMIN	\$1,169.77	Unify, Inc.

SIN	MFGPART	Part Description	GSAPRICE W/FF	Brand
132-50	SVUHIP4NV	(PR)HIPATH 4000 NON-VOICE AND I/O	\$292.90	Unify, Inc.
132-8	SW/M1K/SAS	STAND-ALONE SURVIVABILITY (SAS) APPL	\$453.40	Unify, Inc.
132-8	TB-24R/24-01(G)	ADLINK TERMINATION BOARD 24 OUTPUTS	\$312.85	Unify, Inc.
132-50	TE88B	HIPATH 3000 NETWORKING AND HG1500	\$2,924.43	Unify, Inc.
132-50	TE93B	HIPATH 3000 INSTALL AND MAINT CON	\$1,754.66	Unify, Inc.
132-8	USR5699B	56K/92PCI FAXMODEM INT WIN95/98/ME/2K/XP	\$41.98	Unify, Inc.
132-8	VP-PERFORMANCE	VPI PERF TICKERS, SCORECARDS, KPI	\$272.04	Unify, Inc.
132-8	VP-Q	VPI VOICE/SCRN REC, AGT EVAL, DASHBOARD	\$562.22	Unify, Inc.
132-50	WBT63	HIPATH 4000 ANI/DNIS OVERVIEW	\$292.90	Unify, Inc.
132-8	CABS-MIL567-R2	T-1 MIL DISPATCH R7 UPGRADE	\$17,821.67	Unify, Inc.