



**GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY SERVICE**

**AUTHORIZED  
INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY  
EQUIPMENT, SOFTWARE AND SERVICES**

**Contract Number: GS-35F-0697V**

**Period Covered by Contract:  
September 10, 2009 – September 9, 2019**

**New River Systems Corporation  
22636 Davis Drive, Suite 145  
Sterling, VA 20164  
Tel: 571-926-9476  
Fax: 703-935-3086  
Service Disabled, Veteran Owned Small Business  
<http://www.newriversystems.com>**

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).



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General Services Administration  
 Federal Acquisition Service

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**INFORMATION FOR ORDERING ACTIVITIES  
 APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

**SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service ([www.gsaadvantage.gov](http://www.gsaadvantage.gov)). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page ([www.fss.gsa.gov](http://www.fss.gsa.gov)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

**1. GEOGRAPHIC SCOPE OF CONTRACT:**

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.



**2. CONTRACTOR’S ORDERING ADDRESS AND PAYMENT INFORMATION:**

**Ordering and Payment Address**  
New River Systems Corporation  
43300-116 Southern Walk Plaza, No 200  
Ashburn, VA 20148

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency will agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

**571-926-9037**  
**Attn: Tara Knowlton**

**3. LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

**4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:**

Block 9: G. Order/Modification under Federal Schedule  
Block 16: Data Universal Numbering System (DUNS) Number: 799154450  
Block 30: Type of Contractor – B. Other Small Business  
  
Block 31: Woman-Owned Small Business - No  
Block 36: Contractor's Taxpayer Identification Number (TIN): 20-8718960

- 4a. CAGE Code: 4RNU2
- 4b. Contractor has registered with the Central Contractor Registration Database.

**5. FOB DESTINATION**

**6. DELIVERY SCHEDULE**

- a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-51	As Negotiated Days

- b. **URGENT REQUIREMENTS:** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall



be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.
  - a. Government Educational Institutions are offered the same discounts as all other Government Customers

8. **TRADE AGREEMENTS ACT OF 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING: None**

10. **Small Requirements:** The minimum dollar value of orders to be issued is \$100.

11. **MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:  
Special Item Number 132-51 - Information Technology Professional Services

12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. **FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 **FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):** Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield,



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Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

**13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.



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**14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)**

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.



- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

**16. GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsadvantage.gov>

**17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

**18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;



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- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

## **19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

## **20. BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

## **21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74; Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

## **22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.



The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

**23. SECTION 508 COMPLIANCE.**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

*[www.newriversystems.com](http://www.newriversystems.com)*

The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

**24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997) (FAR 52.228-5)**

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.



**26. SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D310 IT Backup and Security Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D313 Computer Aided Design (CAD) Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D317 Creation/Retrieval of IT Related Data Services, or Other Information Services (All other information services belong under Schedule 76)
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

**SPECIAL ITEM NUMBER 132-8 – PURCHASE OF EQUIPMENT**

- FSC Class 7025 Input/Output and Storage Devices – Network Equipment - Other Communications Equipment
- FSC Class 7035 ADP Support Equipment - ADP Support Equipment
- FSC Class 5995 Cable, Cord, and Wire Assemblies: Communications Equipment - Communications Equipment Cables
- FSC Class 6015 Fiber Optic Cables – Fiber Optic Cables



FSC Class 6020 Fiber Optic Cable Assemblies and Harnesses - Fiber Optic Cable Assemblies and Harnesses

FSC Class 6145 Wire and Cable, Electrical - Coaxial Cables

FSC Class 5805 Telephone and Telegraph Equipment - Telephone Equipment – Audio and Video Teleconferencing Equipment

FSC Class 5810 Communications Security Equipment and Components – Communications Security Equipment

FSC Class 5895 Miscellaneous Communications Equipment - Miscellaneous Communications Equipment

- Installation for equipment under SIN 132-8 (FPDS Code N070)
- De-Installation for equipment under SIN 132-8 (FPDS Code N070)
- Re-Installation for equipment under SIN 132-8 (FPDS Code N070)

**SPECIAL ITEM NUMBER 132-12 – MAINTENANCE OF EQUIPMENT, REPAIR SERVICE, AND REPAIR PARTS/SPARE PARTS**

FPDS Code for Maintenance and Repair Service – J070;

FSC Class for Repair Parts/Spare Parts – See FSC Class for basic equipment

- Maintenance
- Repair Service

NOTE: Installation must be incidental to, in conjunction with and in direct support of the products sold under SIN 132-8 of this contract and cannot be purchased separately. If the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis -Bacon Act apply.

**SPECIAL ITEM NUMBER 132-32 - TERM SOFTWARE LICENSES**

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user’s self-diagnostics. Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package.

**FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE**

**Large Scale Computers**

- Operating System Software
- Application Software
- Electronic Commerce (EC) Software
- Utility Software
- Communications Software
- Core Financial Management Software
- Ancillary Financial Systems Software
- Special Physical, Visual, Speech, and Hearing Aid Software

**Microcomputers**

- Operating System Software
- Application Software
- Electronic Commerce (EC) Software



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Utility Software  
Communications Software  
Core Financial Management Software  
Ancillary Financial Systems Software  
Special Physical, Visual, Speech, and Hearing Aid Software

**SPECIAL ITEM NUMBER 132-33 - PERPETUAL SOFTWARE LICENSES**

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self-diagnostics. Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

**FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE**

Large Scale Computers  
Operating System Software  
Application Software  
Electronic Commerce (EC) Software  
Utility Software  
Communications Software  
Core Financial Management Software  
Ancillary Financial Systems Software  
Special Physical, Visual, Speech, and Hearing Aid Software  
Microcomputers  
Operating System Software  
Application Software  
Electronic Commerce (EC) Software  
Utility Software  
Communications Software  
Core Financial Management Software  
Ancillary Financial Systems Software  
Special Physical, Visual, Speech, and Hearing Aid Software.



**TERMS AND CONDITIONS APPLICABLE TO INFORMATION  
TECHNOLOGY (IT) PROFESSIONAL SERVICES  
(SPECIAL ITEM NUMBER 132-51)**

**1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed.



Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

## **5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

## **6. INSPECTION OF SERVICES**

The Inspection of Services-Fixed Price (AUG 1996) (Deviation 1 – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection-Time-and-Materials and Labor-Hour (May 2001) (Deviation 1 – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

## **7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – Dec 2007) Rights in Data – General, may apply.



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## **8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

## **9. INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## **10. ORGANIZATIONAL CONFLICTS OF INTEREST**

### **a. Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## **11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.



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(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

**13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

**14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

**15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

**16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING**

The below pricing includes GSS Industrial Funding Fee (IFF) of 0.75%.



16A. SIN 132-51 – IT PROFESSIONAL SERVICES PRICING: ON-SITE

On-Site Labor Category	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
	9/10/2009 9/9/2010	9/10/2010 9/9/2011	9/10/2011 9/9/2012	9/10/2012 9/9/2013	9/10/2013 9/9/2014	1/1/2015 12/31/2015	1/1/2016 12/31/2016	1/1/2017 12/31/2017	1/1/2018 12/31/2018	1/1/2019 12/31/2019
Principle Consultant, SME	\$224.06	\$228.54	\$233.11	\$241.27	\$249.71	\$249.71	\$253.21	\$256.75	\$260.35	\$263.99
Principle Technical Director	\$194.30	\$198.19	\$202.15	\$207.66	\$214.93	\$214.93	\$217.94	\$220.99	\$224.08	\$227.22
Principle Analyst	\$191.43	\$195.26	\$199.16	\$204.59	\$211.76	\$211.76	\$214.72	\$217.73	\$220.78	\$223.87
Principle Solutions Consultant				\$192.68	\$199.43	\$199.43	\$202.22	\$205.05	\$207.92	\$210.83
Senior Consultant, SME	\$172.28	\$175.73	\$179.24	\$184.14	\$190.58	\$190.58	\$193.25	\$195.95	\$198.70	\$201.48
Lead Business Systems Consultant	\$168.22	\$171.58	\$175.02	\$179.80	\$186.09	\$186.09	\$188.70	\$191.34	\$194.02	\$196.73
Senior Business Systems Consultant	\$163.28	\$166.55	\$169.88	\$174.51	\$180.62	\$180.62	\$183.15	\$185.71	\$188.31	\$190.95
Principle Systems Engineer				\$167.75	\$173.62	\$173.62	\$176.05	\$178.52	\$181.01	\$183.55
Senior Systems Engineer	\$141.20	\$144.02	\$146.90	\$150.91	\$156.19	\$156.19	\$158.38	\$160.59	\$162.84	\$165.12
Senior Program Manager				\$141.20	\$146.14	\$146.14	\$148.18	\$150.26	\$152.36	\$154.49
SW Engineer III	\$130.66	\$133.27	\$135.94	\$139.65	\$144.53	\$144.53	\$146.55	\$148.61	\$150.69	\$152.80
Systems Engineer II				\$137.83	\$142.65	\$142.65	\$144.65	\$146.67	\$148.73	\$150.81
Senior Information Security Engineer	\$123.16	\$125.62	\$128.14	\$131.64	\$136.24	\$136.24	\$138.15	\$140.08	\$142.04	\$144.03
SW Engineer II	\$120.00	\$122.40	\$124.85	\$128.26	\$132.75	\$132.75	\$134.61	\$136.49	\$138.40	\$140.34
Project Manager				\$125.96	\$130.37	\$130.37	\$132.19	\$134.04	\$135.92	\$137.82
Senior Application Engineer				\$114.62	\$118.63	\$118.63	\$120.29	\$121.97	\$123.68	\$125.41
SW Engineer I	\$103.37	\$105.44	\$107.55	\$110.48	\$114.35	\$114.35	\$115.95	\$117.57	\$119.22	\$120.89
Business Systems Analyst				\$106.47	\$110.20	\$110.20	\$111.74	\$113.30	\$114.89	\$116.50
Application Engineer	\$91.88	\$93.72	\$95.59	\$98.21	\$101.64	\$101.64	\$103.06	\$104.51	\$105.97	\$107.45
System Admin II				\$94.79	\$98.10	\$98.10	\$99.48	\$100.87	\$102.28	\$103.71
Junior Application Engineer	\$81.36	\$82.99	\$84.65	\$86.95	\$90.00	\$90.00	\$91.26	\$92.54	\$93.83	\$95.15
System Admin I				\$84.37	\$87.32	\$87.32	\$88.54	\$89.78	\$91.04	\$92.32
Network, Computer & Communications Specialist II				\$77.38	\$80.08	\$80.08	\$81.21	\$82.34	\$83.50	\$84.66
Training Specialist				\$71.09	\$73.58	\$73.58	\$74.61	\$75.65	\$76.71	\$77.78
Network, Computer & Communications Specialist I				\$63.95	\$66.19	\$66.19	\$67.12	\$68.06	\$69.01	\$69.97
Logistics Analyst				\$55.86	\$57.81	\$57.81	\$58.62	\$59.44	\$60.27	\$61.12



**16B. SIN 132-51 – IT PROFESSIONAL SERVICES PRICING: OFF-SITE**

Off-Site Labor Category	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
	9/10/2009	9/10/2010	9/10/2011	9/10/2012	9/10/2013	1/1/2015	1/1/2016	1/1/2017	1/1/2018	1/1/2019
	9/9/2010	9/9/2011	9/9/2012	9/9/2013	9/9/2014	12/31/2015	12/31/2016	12/31/2017	12/31/2018	12/31/2019
Principle Consultant, SME	\$250.95	\$255.96	\$261.08	\$270.22	\$279.68	\$279.68	\$283.59	\$287.56	\$291.59	\$295.67
Principle Technical Director	\$217.62	\$221.97	\$226.41	\$232.58	\$240.72	\$240.72	\$244.09	\$247.51	\$250.97	\$254.49
Principle Analyst	\$214.40	\$218.69	\$223.06	\$229.14	\$237.17	\$237.17	\$240.49	\$243.86	\$247.27	\$250.73
Principle Solutions Consultant	-	-	-	\$215.81	\$223.36	\$223.36	\$226.49	\$229.66	\$232.87	\$236.13
Senior Consultant, SME	\$192.95	\$196.82	\$200.75	\$206.24	\$213.45	\$213.45	\$216.44	\$219.47	\$222.54	\$225.66
Lead Business Systems Consultant	\$188.41	\$192.17	\$196.02	\$201.38	\$208.42	\$208.42	\$211.34	\$214.30	\$217.30	\$220.34
Senior Business Systems Consultant	\$182.87	\$186.54	\$190.27	\$195.45	\$202.29	\$202.29	\$205.13	\$208.00	\$210.91	\$213.86
Principle Systems Engineer	-	-	-	\$187.88	\$194.45	\$194.45	\$197.18	\$199.94	\$202.74	\$205.57
Senior Systems Engineer	\$158.14	\$161.30	\$164.53	\$169.02	\$174.93	\$174.93	\$177.38	\$179.87	\$182.38	\$184.94
Senior Program Manager	-	-	-	\$158.14	\$163.67	\$163.67	\$165.96	\$168.29	\$170.64	\$173.03
SW Engineer III	\$146.34	\$149.26	\$152.25	\$156.41	\$161.87	\$161.87	\$164.14	\$166.44	\$168.77	\$171.13
Systems Engineer II	-	-	-	\$154.37	\$159.77	\$159.77	\$162.00	\$164.27	\$166.57	\$168.90
Senior Information Security Engineer	\$137.94	\$140.69	\$143.52	\$147.44	\$152.59	\$152.59	\$154.73	\$156.89	\$159.09	\$161.31
SW Engineer II	\$134.40	\$137.09	\$139.83	\$143.65	\$148.68	\$148.68	\$150.76	\$152.87	\$155.01	\$157.18
Project Manager	-	-	-	\$141.07	\$146.01	\$146.01	\$148.05	\$150.13	\$152.23	\$154.36
Senior Application Engineer	-	-	-	\$128.37	\$132.86	\$132.86	\$134.72	\$136.61	\$138.52	\$140.46
SW Engineer I	\$115.77	\$118.09	\$120.46	\$123.74	\$128.07	\$128.07	\$129.87	\$131.68	\$133.53	\$135.40
Business Systems Analyst	-	-	-	\$119.25	\$123.42	\$123.42	\$125.15	\$126.90	\$128.68	\$130.48
Application Engineer	\$102.91	\$104.97	\$107.06	\$110.00	\$113.84	\$113.84	\$115.43	\$117.05	\$118.69	\$120.35
System Admin II	-	-	-	\$106.16	\$109.88	\$109.88	\$111.41	\$112.97	\$114.56	\$116.16
Junior Application Engineer	\$91.12	\$92.95	\$94.81	\$97.38	\$100.80	\$100.80	\$102.21	\$103.64	\$105.09	\$106.56
System Admin I	-	-	-	\$94.49	\$97.80	\$97.80	\$99.17	\$100.56	\$101.97	\$103.39
Network, Computer & Communications Specialist II	-	-	-	\$86.66	\$89.69	\$89.69	\$90.95	\$92.22	\$93.51	\$94.82
Training Specialist	-	-	-	\$79.62	\$82.41	\$82.41	\$83.56	\$84.73	\$85.92	\$87.12
Network, Computer & Communications Specialist I	-	-	-	\$71.63	\$74.13	\$74.13	\$75.17	\$76.22	\$77.29	\$78.37
Logistics Analyst	-	-	-	\$62.56	\$64.75	\$64.75	\$65.65	\$66.57	\$67.51	\$68.45



**LABOR CATEGORY DESCRIPTIONS**

Labor Category	Description and Minimum Requirements
<p align="center">1</p> <p align="center">Principal Consultant, SME</p>	<p><u>Minimum/General Experience:</u> Twenty years of experience in information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; life-cycle management; software development methodologies; and modeling and simulation, Information Technology Infrastructure Library (ITIL), Capability Maturity Model® Integration (CMMI), or related field or domain with at least 10 years executive management experience.</p> <p><u>Functional Responsibility:</u> Provides senior executive level IT consultancy, technical management and direction for problem technical definition, analysis, requirements development and implementation for complex to extremely complex systems in the subject matter area. Makes recommendations and advises on organization-wide information technology system improvements, optimization or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; life-cycle management; software development methodologies; and modeling and simulation. Prepare and deliver presentations to colleagues, subordinates, and executive government representatives.</p> <p><u>Minimum Education:</u> BA/BS</p>
<p align="center">2</p> <p align="center">Principal Solutions Consultant</p>	<p><u>Minimum/General Experience:</u> Fifteen years of experience in the IT field. At least 10 years of combined new and related older technical experience in the IT field directly related to the required area of expertise. Demonstrated exceptional written and oral communications skills, including giving formal presentations. Must demonstrate the ability to work independently.</p> <p><u>Functional Responsibility:</u> Provides technical, managerial, and administrative direction for problem definition, analysis, requirements development and implementation for complex to extremely complex systems in the subject matter area. Makes recommendations and advises on organization-wide system improvements, optimization or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; life-cycle management; software development methodologies; and modeling and simulation. Prepare and deliver presentations to colleagues, subordinates, and government representatives.</p> <p><u>Minimum Education:</u> An advanced degree with relevant experience or a Bachelor’s degree and seven years’ experience. Experience requirements may be waived or reduced by client based on relevant experience in management of analytic efforts and enterprise system implementations, or specialized training.</p>
<p align="center">3</p> <p align="center">Principal Technical Director</p>	<p><u>Minimum/General Experience:</u> Eighteen years of applicable information technology experience in the industry in a variety of technical disciplines to include: Software Engineering (Java, Microsoft, Oracle, SAP, and IBM environments), System Design and Development, Service Oriented Architecture and Enterprise Service Bus Design, Development and Operations, Network Design and Operations, Enterprise Configuration Management, and System Automation. Directs the performance of a variety of related projects which may be organized by technology, program or client. Oversees the technology development and/or application, marketing, and resource allocation within program client base. Typically represents more than three functional areas that may include engineering, systems analysis, quality control, and administration.</p>



		<p><u>Functional Responsibility:</u> Provides Principle Technical expert advice on highly complex information technology programs. Responsible for the effective technical management of IT personnel, and is accountable for the quality and timely delivery of all program/project contract deliverables. Operates within the client’s architectural guide lines, contractual limitations, and corporate business and policy directives. Serves as the focal point for the contract for all program technical activities. Ensures that all required resources including technical manpower, production standards are available for program implementation. Provides management with project identification, design, development and delivery.</p> <p><u>Minimum Education:</u> BA/BS Degree.</p>
4	Principle Analyst	<p><u>Minimum/General Experience:</u> Sixteen years of applicable information technology and IT managerial experience in the Public Sector Industry with significant management, and specialized training in: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; life-cycle management; software development methodologies; Information Technology Infrastructure Library (ITIL), and Capability Maturity Model Integration (CMMI).</p> <p><u>Functional Responsibility:</u> Provides the high-level information technology analysis and program oversight for complex information technology programs. Provides executive analysis and program leadership and information technology consultation to clients. Leads information technology team to manage deliverables. Exercises independent judgment and a high level of analytical skills in solving technical, administrative, and managerial problems. Accountable for project planning, execution, and performance.</p> <p><u>Minimum Education:</u> BA/BS Degree.</p>
5	Senior Consultant, SME	<p><u>Minimum/General Experience:</u> Fifteen years of experience in a related field or domain with at least 10 years management in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.</p> <p><u>Functional Responsibility:</u> Provides technical, business process management, problem definition, analysis, requirements development and implementation for complex systems in the subject matter area. Makes recommendations and advises on organization-wide information technology system improvements, optimization or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; life-cycle management; business process management software, software development methodologies; modeling and simulation; Information Technology Infrastructure Library (ITIL); Capability Maturity Model Integration (CMMI).</p> <p><u>Minimum Education:</u> BA/BS Degree.</p>
6	Principle Systems Engineer	<p><u>Minimum/General Experience:</u> Minimum of ten years’ experience in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design and documentation preparation. Of the ten years, a minimum of seven years specialized experience is required in the following: demonstrated experience in managing the implementation of information engineering projects and experience in systems analysis, design and programming. Demonstrated experience in the client/server environment. Proven managerial and supervisory skills. Demonstrated exceptional written and oral communications skills, including giving formal presentations. Must demonstrate the ability to work independently.</p> <p><u>Functional Responsibility:</u> Analyzes information requirements. Evaluates analytically and systematically problems of workflow, organization, and planning and develops appropriate corrective action. Applies business process improvement practices to re-</p>



		<p>engineer methodologies/ principles and business process modernization projects. Applies an enterprise-wide set of disciplines for the planning, analysis, design and construction of information systems on an enterprise-wide basis or across a major sector of the enterprise. Develops analytical and computational techniques and methodology for problem solutions. Performs enterprise wide strategic systems planning, business information planning, and business analysis. Performs process and data modeling in support of the planning and analysis efforts using both manual and automated tools; such as Integrated Computer-Aided Software Engineering (I-CASE) tools. Applies reverse engineering and re-engineering disciplines to develop migration strategic and planning documents. Has experience with such methodologies as process modeling and data modeling. Provides technical guidance in software engineering techniques and automated support tools. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assist in establishing standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and databases management systems. Constructs sound, logical business improvement opportunities consistent with the configuration information management guiding principles, cost savings, and open architecture objectives.</p> <p><u>Minimum Education:</u> A Master of Sciences Degree in Computer Science, Information Systems, Engineering, or other related scientific or technical discipline. Or a Bachelor's Degree in Computer Science, Information Systems, Engineering, or other related scientific or technical discipline and twelve years general experience.</p>
7	Lead ERP Consultant	<p><u>Minimum/General Experience:</u> Fifteen years of applicable engineering experience.</p> <p><u>Functional Responsibility:</u> Provides senior consulting services in overall leadership of the analysis, design, development, integration, or installation of Enterprise Resource Planning (ERP) software systems SAP, Oracle, PeopleSoft, and JD Edwards. Independently performs complex tasks including design and configuration of ERP information systems to a customer's unique requirements. Performs high-level systems analysis or programming tasks. Defines and executes systems engineering activities within a project. Activities may consist of systems planning, performance management, capacity planning, testing and validation, benchmarking, information engineering, and development and staffing of a systems engineering plan. Provides technical direction to professional staff or team working on tasks in area of discipline or related areas.</p> <p><u>Minimum Education:</u> BA/BS Degree or six additional years' experience.</p>
8	Senior ERP Consultant	<p><u>Minimum/General Experience:</u> Ten years of experience in a related field or domain with at least 5 years management experience.</p> <p><u>Functional Responsibility:</u> Provides management and technical direction to program managers or other program or project personnel in the implementation of Enterprise Resource Planning (ERP) software systems such as SAP, Oracle, PeopleSoft, and JD Edwards. Exercises independent judgment and a high level of analytical skills in solving technical, administrative, and managerial problems. Accountable for project planning, execution, and performance.</p> <p><u>Minimum Education:</u> BA/BS Degree or five additional years' experience.</p>
9	Senior Systems Engineer	<p><u>Minimum/General Experience:</u> Ten years of experience in a related field or domain with at least 8 years management experience.</p> <p><u>Functional Responsibility:</u> Applies business process improvement practices to re-engineer methodologies/ principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques.</p>



		<p>Assists in establishing standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Constructs sound, logical business improvement opportunities consistent with corporate information management guiding principles, cost savings, and open system architecture objectives. Provides daily supervision and direction to staff.</p> <p><u>Minimum Education:</u> BA/BS Degree or five additional years' experience.</p>
10	Senior Program Manager	<p><u>Minimum/General Experience:</u> Eighteen years of applicable information technology experience in the industry in a variety of technical disciplines to include: Software Engineering (Java, Microsoft, Oracle, SAP, and IBM environments), System Design and Development, Service Oriented Architecture and Enterprise Service Bus Design, Development and Operations, Network Design and Operations, Enterprise Configuration Management, and System Automation. Directs the performance of a variety of related projects which may be organized by technology, program or client. Oversees the technology development and/or application, marketing, and resource allocation within program client base. Typically represents more than three functional areas that may include engineering, systems analysis, quality control, and administration.</p> <p><u>Functional Responsibility:</u> Serves as the interface with the client's senior management personnel, and program managers, as required to successfully meet program objectives. Maintains liaison and direction of lower level managers, business and technical staff. Leads cross-functional business, management or technical teams; using staff effectively; employing management and engineering skills to achieve program results. Directs senior level staff in developing cost projections, controlling and reporting cost, formulating and enforcing work standards, assigning staff work schedules, reviewing and resolving work discrepancies, supervising personnel, and communicating policies, purposes, and goals of the organization to subordinates and subcontractors.</p> <p><u>Minimum Education:</u> Experience in managing multidisciplinary programs/projects with senior management experience or a Bachelor's degree and seven years' experience or equivalent.</p>
11	Systems Engineer II	<p><u>Minimum/General Experience:</u> Minimum of six years of experience, of which at least two years must be specialized. Specialized experience, in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design and documentation preparation. The following experience is also required: demonstrated experience in the implementation of information engineering projects; systems analysis, design and programming, systems planning, business information planning</p> <p><u>Functional Responsibility:</u> Analyzes information requirements. Evaluates analytically and systematically problems of workflow, organization, and planning and develops appropriate corrective action. Applies business process improvement practices to re-engineer methodologies/ principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assists in establishing standards of information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Constructs sound logical business improvement opportunities consistent with the configuration information management, guiding principles, cost savings, and open architecture objectives.</p>



		<p><u>Minimum Education:</u> A Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.</p>
12	Software Engineer III	<p><u>Minimum/General Experience:</u> Eight years of applicable technical experience.</p> <p><u>Functional Responsibility:</u> Provides management and technical direction to program managers or other program or project personnel. Exercises independent judgment and a high level of analytical skills in solving technical, administrative, and managerial problems. Accountable for project planning, execution, and performance. The Software Engineer I assists senior technical leadership with the design, development, maintenance, and operating efficiency of a software system or subsystem. Experienced with software engineering tools such as Computer Aided Software Engineering (CASE), Data Base design tools, automated test and analysis tools. Thorough understanding of various software and component architectures such as COM/DCOM, CORBA, etc. Experience with relational database management systems and maintains expertise in the area of Internet/Intranet software applications and products. Responsibilities include: Develop software object models and interface specifications. Continually assess the performance of appropriate software systems to identify and correct problems which impact operation efficiency and work quality. Analyzes performance indicators such as system's response time and number of programs being processed to ensure operational efficiency. Designs, code, installs, and maintains appropriate systems software program. Identifies, evaluates, tailors and directs the implementation of vendor-supplied software packages. Ensures the maintenance of adequate software systems documentation. Trains users in applications programming and other user personnel in the use of systems software and related hardware.</p> <p>Performs other duties as assigned.</p> <p><u>Minimum Education:</u> BA/BS Degree or five additional years’ experience.</p>
13	Senior Information Security Engineer	<p><u>Minimum/General Experience:</u> Responsible for providing technical and security policy for the protection of automated information systems including Internet/Intranet systems. Designs, develops, engineers, and implements solutions to various security requirements including firewalls, threat assessment, vulnerability assessment, risk assessment, etc. Experienced with various security concepts, intrusion detection strategies, products, protocols, strategies and methodologies.</p> <p><u>Functional Responsibility:</u> The Senior Information Systems Engineer plans and performs network security research, design, development, and analysis in accordance with customer guidelines, specifications, and policies. Gather and organize technical information about an organization's mission goals and needs, existing security products, and ongoing programs. Specialized experience in defining computer security requirements for high level applications, evaluation of approved security product capabilities, and developing information assurance solutions.</p> <p><u>Minimum Education &amp; Experience:</u> Bachelor's Degree in related field or equivalent. Five years of general experience is considered equivalent to a Bachelor s Degree or four years of general experience and a technical certification such as a MCSE, CNE, or CCIE is considered equivalent to a Bachelor’s Degree.</p>
14	Software Engineer II	<p><u>Minimum/General Experience:</u> Six years of experience in a related field or domain experience.</p> <p><u>Functional Responsibility:</u> The Software Engineer II works under supervision to support the activities of a Software Engineer III or Technical Director. Supports the design, development, maintenance, and operating efficiency of a software system or subsystem. Supports the use of software engineering tools such as Computer Aided Software Engineering (CASE), Data Base design tools, automated test and analysis tools. Maintains knowledge of various software and component architectures such as COM/DCOM,</p>



		<p>CORBA, etc. Experienced with relational database management systems and Internet/Intranet software applications and products. Functions as a team lead responsible for various components of a software system. Responsibilities include: support the continual assessment of the performance of appropriate software systems to identify and correct problems which impact operation efficiency and work quality. Analyzes performance indicators such as system's response time and number of programs being processed to ensure operational efficiency. Designs, code, installs, and maintains appropriate systems software program. Supports the identification, evaluation, customizing and implementation of vendor-supplied software packages. Ensures the maintenance of adequate software systems documentation. Trains users in applications programming and other user personnel in the use of systems software and related hardware. Performs other duties as assigned.</p> <p><u>Minimum Education:</u> BA/BS Degree or three additional years' experience developing software systems. Five (5) years of general experience is considered equivalent to a Bachelor's Degree or four (4) years of experience and a technical certification.</p>
15	Project Manager	<p><u>Minimum/General Experience:</u> Minimum of ten years' experience with increasing responsibilities in information systems design and management. With a Master's Degree (in the fields described above); ten years of experience. With fifteen years' experience, a degree is not required. Provides business, technical, and personnel management across multiple projects, such as engineering studies, computer applications and systems development.</p> <p><u>Functional Responsibility:</u> Serves as Project Manager for a large, complex task order (or a group of task orders affecting the same common/standard/migration system) and shall assist the Program Manager in working with the Government Contracting Officer (CO), the contract-level Contracting Officer's Representative (COR), the task order level COR(s), government management personnel and customer agency representatives. Under the guidance of the Program Manager, responsible for the overall management of the specific task order(s) and insuring that the technical solutions and schedules in the task order are implemented in a timely manner.</p> <p>Performs enterprise wide horizontal integration planning and interfaces to other functional systems. Directs completion of tasks within estimated timeframes and budget constraints. Schedules and assigns duties to subordinates and subcontractors and ensures assignments are completed as directed. Enforces work standards and reviews/resolves work discrepancies to ensure compliance with contract requirements. Reports in writing and orally to contractor management and Government representatives. Provides competent leadership and responsible program direction through successful performance of a variety of detailed, diverse elements of project transitioning. Plans and directs technological improvements and project management implementation. Manages a diverse group of functional activities, subordinate groups of technical and administrative personnel.</p> <p><u>Minimum Education:</u> BA/BS Degree. A Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.</p>
16	Senior Application Engineer	<p><u>Minimum/General Experience:</u> This position requires a minimum of eight years' experience managing or performing software engineering activities, of which at least seven years must be specialized. Specialized experience includes demonstrated experience with programming languages in the design and implementation of systems and using database management systems. General experience includes increasing responsibilities in software engineering activities. Knowledgeable of applicable standards.</p> <p><u>Functional Responsibility:</u> Analyzes and studies complex system requirements. Designs software tools and subsystems to support software reuse and domain analyses and</p>



		<p>manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and, when appropriate, computer Aided Software Engineering (CASE) tools. Estimates software development costs and schedule. Reviews existing programs and assists in making refinements, reducing operating time, and improving current techniques. Supervises software configuration management. Analyzes functional business applications and design specifications for functional areas such as payroll, logistics and contracts. Develops block diagrams and logic flow charts. Translates detailed design into computer software. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time or improve efficiency. Provides technical direction to programmers as required ensuring program deadlines are met.</p> <p><u>Minimum Education:</u> A Bachelor's Degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.</p>
17	Software Engineer I	<p><u>Minimum/General Experience:</u> Five years of experience in a related field or experience. Works independently, with management review of end results.</p> <p><u>Functional Responsibility:</u> Works under supervision to support the activities of a Software Engineer II or III. Assists in the support of the design, development, maintenance, and operating efficiency of a software system or subsystem. Primary duties and responsibilities include: Assists in the assessment of the performance of appropriate software systems to identify and correct problems which impact operation and work quality. Assists in analyzing performance indicators such as system response time and number of programs being processed to ensure operational efficiency. Codes, in accordance with specific design parameters, system software modules as directed by the team lead. Assists in the identification, evaluation, customizing and implementation of vendor-supplied software packages. Assist in the end user training in applications programming and other user personnel in the use of systems software and related hardware. Confers with project manager to provide technical advice and to assist with problem resolution. Performs other duties as assigned.</p> <p><u>Minimum Education:</u> BA/BS Degree or 6 years of experience developing complex software systems. Five (5) years of general experience is considered equivalent to a Bachelor's Degree or four (4) years of experience and a technical certification.</p>
18	Business Systems Analyst	<p><u>Minimum/General Experience:</u> Five years of experience in a related field or experience. Works independently, with management review of end results.</p> <p><u>Functional Responsibility:</u> Provides the high-level authoritative analytic leadership and consultation. Extracts operational requirements from user community, operations and client management and establishes system requirements using analysis of the needs of the enterprise to determine functional and cross-functional requirements and life cycle costs. Performs function allocation to identify required task and their interrelationships. Carries out design analysis to transform overall requirements and architecture to a complete design. Formulates and enforces standards, directs and supervises staff and personnel, preparing or approving work schedules, reviewing work, resolving discrepancies, and communicating policies, and goals to subordinates. Provides guidance to staff as they work on detailed designs, development, building and testing. Assures consistency of overall effort.</p> <p><u>Minimum Education:</u> An advanced degree with relevant experience or a Bachelor's degree and seven years' experience. Experience requirements may be waived or reduced by client based on relevant experience in management of analytic efforts and enterprise system implementations, or specialized training.</p>



19	Application Engineer	<p><u>Minimum/General Experience:</u> Four years of experience in a related field or domain experience.</p> <p><u>Functional Responsibility:</u> The Application Engineer analyzes functional business applications and design specifications for functional activities. Develops block diagrams and logic flow charts. Translates detailed design into computer software. Tests, debugs, and refines the computer software to produce the required product. Prepares required documentation, including both program-level and user-level documentation. Enhances software to reduce operating time or improve efficiency.</p> <p><u>Minimum Education:</u> Appropriate and relevant college degree or equivalent training or experience, including proficiency with commercial word processing, publishing and graphics applications. Specialized experience includes: experience as an applications programmer on data base management systems, knowledge of computer equipment and ability to develop complex software to satisfy design objectives. Demonstrated ability to work independently or under only general direction.</p>
20	System Admin II	<p><u>Minimum/General Experience:</u> Works under supervision but independently works to perform a variety of system administration functions which are broad in nature and are concerned with the support of network systems, network servers and desktop computers.</p> <p><u>Functional Responsibility:</u> Establishes policies and procedures for administering the network servers. Works with the Information Assurance Specialist to ensure that security policies, procedures, and guidelines are being followed. Performs user account and password maintenance. Works with the Network Engineer to establish system backup and maintenance policies, procedures, and guidelines. Performs system backups. Troubleshoots network and desktop problems. Performs related duties as required.</p> <p><u>Minimum Education:</u> A technical certification and five years' experience.</p>
21	System Admin I	<p><u>Minimum/General Experience:</u> Works under supervision but independently works to perform a variety of system administration functions which are broad in nature and are concerned with the support of network systems, network servers and desktop computers.</p> <p><u>Functional Responsibility:</u> Establishes policies and procedures for administering the network servers. Works with the Information Assurance Specialist to ensure that security policies, procedures, and guidelines are being followed. Performs user account and password maintenance. Works with the Network Engineer to establish system backup and maintenance policies, procedures, and guidelines. Performs system backups. Troubleshoots network and desktop problems. Performs related duties as required.</p> <p><u>Minimum Education:</u> A technical certification and two years' experience.</p>
22	Junior Application Engineer	<p><u>Minimum/General Experience:</u> Two years of experience in a related field or domain experience.</p> <p><u>Functional Responsibility:</u> The Junior Application Engineer participates in the design of software tools and subsystems to support reuse and domain analysis. Assists senior engineers and applications programmers to interpret software requirements and design specifications to code, and integrate and test software components.</p> <p><u>Minimum Education:</u> Appropriate and relevant college degree or equivalent training or experience, including proficiency with commercial word processing, publishing and graphics applications.</p>
23	Network, Computer & Comms Specialist II	<p><u>Minimum/General Experience:</u> Five or more relevant years of experience supporting:</p> <ul style="list-style-type: none"> <li>-Requirements definition</li> <li>-IT systems design</li> </ul>



	<p>-Analyses/modeling/studies -HW/SW planning, Implementation, modeling, CM and Test. Support &amp; inputs to PMs, training documentation, tech writers, network technology, and communications.</p> <p><u>Functional Responsibility:</u> Analyzes and develops new hardware/network requirements; prepares specifications for equipment acquisitions; and modifies hardware as necessary to meet specialized user needs. Conducts site surveys to assess and document current site hardware/network configuration and user requirements. Prepares implementation plans and site installation technical design packages. Prepares configuration change drawings and documentation at each site. Prepares site installation and test reports. Coordinates post installation operations and maintenance support. Some or all work may be carried out independently. This may include the application of multiple engineering disciplines to IT and business modeling, analyses, specification development, hardware and software planning / implementation / modification / coding, scheduling, configuration changes and test reports for computer systems, messaging and telecommunications systems (including post implementation maintenance and support). Additional support may include IT/Technical, business and analytic efforts in focused support disciplines for Program Management, Training, Training Documentation and delivery systems, Technical Writing, Network Technology, and Communications.</p> <p><u>Minimum Education:</u> Appropriate and relevant college degree or equivalent training or experience, including proficiency with commercial Network, Computer &amp; Communications systems.</p>
24	<p>Network, Computer &amp; Comms Specialist I</p> <p><u>Minimum/General Experience:</u> Three or more relevant years of experience supporting: -Requirements definition -IT systems design -Analyses/modeling/studies -HW/SW planning, Implementation, modeling, CM and Test. Support &amp; inputs to PMs, training documentation, tech writers, network technology, and communications.</p> <p><u>Functional Responsibility:</u> Analyzes and develops new hardware/network requirements; prepares specifications for equipment acquisitions; and modifies hardware as necessary to meet specialized user needs. Conducts site surveys to assess and document current site hardware/network configuration and user requirements. Prepares implementation plans and site installation technical design packages. Prepares configuration change drawings and documentation at each site. Prepares site installation and test reports. Coordinates post installation operations and maintenance support. Some or all work may be carried out independently. This may include the application of multiple engineering disciplines to IT and business modeling, analyses, specification development, hardware and software planning / implementation / modification / coding, scheduling, configuration changes and test reports for computer systems, messaging and telecommunications systems (including post implementation maintenance and support). Additional support may include IT/Technical, business and analytic efforts in focused support disciplines for Program Management, Training, Training Documentation and delivery systems, Technical Writing, Network Technology, and Communications.</p> <p><u>Minimum Education:</u> Appropriate and relevant college degree or equivalent training or experience, including proficiency with commercial Network, Computer &amp; Communications systems.</p>



25	Training Specialist	<p><u>Minimum/General Experience:</u> This position requires a minimum of four years' experience, of which at least two years must be specialized. Specialized experience includes experience in developing and providing technical and end-user training on computer hardware and application software. General experience includes information systems development, training, or related fields. Demonstrated ability to communicate orally and in writing.</p> <p><u>Functional Responsibility:</u> Conducts the research necessary to develop and revise training courses. Develops and revises these courses and prepares appropriate training catalogs. Prepares instructor materials (course outline, background materials, and training aids). Prepares student materials (course manuals, workbooks, handouts, completion certificates, and course critique forms). Trains personnel by conducting formal classroom courses, workshops, and seminars. Designs instruments to assess individual or organizational change in knowledge skill attitude, behavior results. Designs instruments to assess program and instructional quality. Creates reports and conducts presentation on program impact on individuals or organizations. Evaluates and validates program designs and results. Creates video, audio, or computer-based resources to enhance learning.</p> <p><u>Minimum Education:</u> HS Diploma</p>
26	Logistics Specialist	<p><u>Minimum/General Experience:</u> This position requires a minimum of three years' experience, of which at least two years must be specialized. Specialized experience includes experience in developing and providing logistics support. General experience includes logistics systems, processes, or related fields. Demonstrated ability to communicate orally and in writing.</p> <p><u>Functional Responsibility:</u> Provides program support on all logistics processes to include material ordering, tracking, and delivery. Prepares required documentation, including both program-level and user-level documentation.</p> <p><u>Minimum Education:</u> HS Diploma</p>



## **USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS**

### **PREAMBLE**

New River Systems provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

### **COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrates our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Edward Albers, 571-926-9476, Fax: 703-935-3086.

## **ATTACHMENT 1 – AUTHORIZED PARTICIPATING MANUFACTURERS**

New River Systems certifies that all manufacturers participating in the performance of this contract have agreed that their performance will be in accordance with all terms and conditions of this GSA Schedule. Manufacturers include:

Infor

Cardinal Peak, LLC

Product pricing can be found on GSA Advantage under Contract Number GS-35F-0697V.



Bundle Part Number	Part Number	System	SIN	Description	GSA Price
<b>1 Room Standard CaseCracker Options</b>					
C-STD-1BDL	C-STD-1	CaseCracker Standard 1 Room	132-8	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 3-year hardware warranty and software license. Performs motion JPEG compression of video/audio for one interview room with one or two camera views per room. Stores up to 900 hours of video with 1 TB of storage space. Perfect for one interview room.	\$9,560
	C-PERPH-1	CaseCracker Peripherals 1 Room		Includes two covert or overt cameras (must specify when ordering), one covert microphone kit, one external DVD recorder and one distribution amplifier.	
	C-SWSUP3	CaseCracker Software Support 3-year		3-year software support. Provides the services documented in the software support agreement.	
C-STD-LT-1BDL	C-STD-1	CaseCracker Standard 1 Room	132-8	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 3-year hardware warranty and software license. Performs motion JPEG compression of video/audio for one interview room with one or two camera views per room. Stores up to 900 hours of video with 1 TB of storage space. Perfect for one interview room.	\$7,785
	C-PERPH-1L	CaseCracker Lite Peripherals 1 Room		Includes one covert or overt camera (must specify when ordering) and one covert microphone kit.	
	C-SWSUP3	CaseCracker Software Support 3-year		3-year software support. Provides the services documented in the software support agreement.	
C-STD-1	C-STD-1	CaseCracker Standard 1 Room		Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 3-year hardware warranty and software license. Performs motion JPEG compression of video/audio for one interview room with one or two camera views per room. Stores up to 900 hours of video with 1 TB of storage space. Perfect for one interview room.	\$6,890
	C-SWSUP3	CaseCracker Software Support 3-year		3-year software support. Provides the services documented in the software support agreement.	
<b>1 Room CaseCracker Add-ons</b>					
C-FLAG-1		CaseCracker Flag 1 Room	132-8	Adds support for adding flags to one interview room. The kit includes: one flag adapter, one receiver, one power supply and one wireless key fob.	\$475
C-START/STOP		CaseCracker Start/Stop	132-8	Adds support for up to two interview rooms to (1) start and stop recording via an external momentary switch and (2) indicate whether recording is currently in progress via an external light, sometimes called a "tally light". Includes: one or two momentary switches and one or two plate covers.	\$495



Bundle Part Number	Part Number	System	SIN	Description	MSRP
<b>1 Room Premium CaseCracker Options</b>					
<b>C-PRE-1BDL</b>	<b>C-PRE-1</b>	<b>CaseCracker Premium 1 Room</b>	<b>132-8</b>	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 5-year hardware warranty and software license. Performs motion JPEG compression of video/audio for one interview room with one or two camera views per room. Includes RAID-5 for extra data security and a NAS license. Stores up to 1900 hours of video with 2 TBs of storage space. Recommended for agencies with high interview volume and extra data security requirements.	<b>\$13,389</b>
	<b>C-PERPH-1</b>	<b>CaseCracker Peripherals 1 Room</b>		Includes two covert or overt cameras (must specify when ordering), one covert microphone kit, one external DVD recorder and one distribution amplifier.	
	<b>C-SWSUP5</b>	<b>CaseCracker Software Support 5-year</b>		5-year software support. Provides the services documented in the software support agreement.	
<b>C-PRE-LT-1BDL</b>	<b>C-PRE-1</b>	<b>CaseCracker Premium 1 Room</b>	<b>132-8</b>	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 5-year hardware warranty and software license. Performs motion JPEG compression of video/audio for one interview room with one or two camera views per room. Includes RAID-5 for extra data security and a NAS license. Stores up to 1900 hours of video with 2 TBs of storage space. Recommended for agencies with high interview volume and extra data security requirements.	<b>\$11,885</b>
	<b>C-PERPH-1L</b>	<b>CaseCracker Lite Peripherals 1 Room</b>		Includes one covert or overt camera (must specify when ordering) and one covert microphone kit.	
	<b>C-SWSUP5</b>	<b>CaseCracker Software Support 5-year</b>		5-year software support. Provides the services documented in the software support agreement.	
<b>C-PRE-1</b>	<b>C-PRE-1</b>	<b>CaseCracker Premium 1 Room</b>	<b>132-8</b>	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 5-year hardware warranty and software license. Performs motion JPEG compression of video/audio for one interview room with one or two camera views per room. Includes RAID-5 for extra data security and a NAS license. Stores up to 1900 hours of video with 2 TBs of storage space. Recommended for agencies with high interview volume and extra data security requirements.	<b>\$10,990</b>
	<b>C-SWSUP5</b>	<b>CaseCracker Software Support 5-year</b>		5-year software support. Provides the services documented in the software support agreement.	
<b>1 Room CaseCracker Add-ons</b>					
<b>C-FLAG-1</b>	<b>CaseCracker Flag 1 Room</b>	<b>132-8</b>	Adds support for adding flags to one interview room. The kit includes: one flag adapter, one receiver, one power supply and one wireless key fob.	<b>\$475</b>	
<b>C-START/STOP</b>	<b>CaseCracker Start/Stop</b>	<b>132-8</b>	Adds support for up to two interview rooms to (1) start and stop recording via an external momentary switch and (2) indicate whether recording is currently in progress via an external light, sometimes called a "tally light". Includes: one or two momentary switches and one or two plate covers.	<b>\$495</b>	



Bundle Part Number	Part Number	System	SIN	Description	MSRP
<b>2 Room Standard CaseCracker Options</b>					
C-STD-2BDL	C-STD-2	CaseCracker Standard 2 Room	132-8	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 3-year hardware warranty and software license. Performs motion JPEG compression of video/audio for two interview rooms with one or two camera views per room. Stores up to 1900 hours of video with 2 TBs of storage space. Perfect for two interview rooms.	\$14,250
	C-PERPH-2	CaseCracker Peripherals 2 Room		Includes four covert or overt cameras (must specify when ordering), two covert microphone kits, two external DVD recorders and two distribution amplifiers.	
	C-SWSUP3	CaseCracker Software Support 3-year		3-year software support. Provides the services documented in the software support agreement.	
C-STD-LT-2BDL	C-STD-2	CaseCracker Standard 2 Room	132-8	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 3-year hardware warranty and software license. Performs motion JPEG compression of video/audio for two interview rooms with one or two camera views per room. Stores up to 1900 hours of video with 2 TBs of storage space. Perfect for two interview rooms.	\$11,385
	C-PERPH-2L	CaseCracker Peripherals Lite 2 Room		Includes two covert or overt cameras (must specify when ordering) and two covert microphone kits.	
	C-SWSUP3	CaseCracker Software Support 3-year		3-year software support. Provides the services documented in the software support agreement.	
C-STD-2	C-STD-2	CaseCracker Standard 2 Room	132-8	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 3-year hardware warranty and software license. Performs motion JPEG compression of video/audio for two interview rooms with one or two camera views per room. Stores up to 1900 hours of video with 2 TBs of storage space. Perfect for two interview rooms.	\$9,690
	C-SWSUP3	CaseCracker Software Support 3-year		3-year software support. Provides the services documented in the software support agreement.	
<b>2 Room CaseCracker Add-ons</b>					
C-FLAG-2	CaseCracker Flag 2 Room	132-8	Adds support for adding flags to two interview rooms. The kit includes: two flag adapters, two receivers, two power supplies and two wireless key fobs.	\$495	
C-START/STOP	CaseCracker Start/Stop	132-8	Adds support for up to two interview rooms to (1) start and stop recording via an external momentary switch and (2) indicate whether recording is currently in progress via an external light, sometimes called a "tally light". Includes: one or two momentary switches and one or two plate covers.	\$495	



Bundle Part Number	Part Number	System	SIN	Description	MSRP
<b>2 Room Premium CaseCracker Options</b>					
C-PRE-2BDL	C-PRE-2	CaseCracker Premium 2 Room	132-8	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 5-year hardware warranty and software license. Performs motion JPEG compression of video/audio for two interview rooms with one or two camera views per room. Includes RAID-5 for extra data security and a NAS license. Stores up to 2900 hours of video with 3 TBs of storage space. Recommended for agencies with high interview volume and extra data security requirements.	\$17,026
	C-PERPH-2	CaseCracker Peripherals 2 Room		Includes four covert or overt cameras (must specify when ordering), two covert microphone kits, two external DVD recorders and two distribution amplifiers.	
	C-SWSUP5	CaseCracker Software Support 5-year		5-year software support. Provides the services documented in the software support agreement.	
C-PRE-LT-2BDL	C-PRE-2	CaseCracker Premium 2 Room	132-8	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 5-year hardware warranty and software license. Performs motion JPEG compression of video/audio for two interview rooms with one or two camera views per room. Includes RAID-5 for extra data security and a NAS license. Stores up to 2900 hours of video with 3 TBs of storage space. Recommended for agencies with high interview volume and extra data security requirements.	\$14,185
	C-PERPH-2L	CaseCracker Peripherals Lite 2 Room		Includes two covert or overt cameras (must specify when ordering) and two covert microphone kits.	
	C-SWSUP5	CaseCracker Software Support 5-year		5-year software support. Provides the services documented in the software support agreement.	
C-PRE-2	C-PRE-2	CaseCracker Premium 2 Room	132-8	Includes CaseCracker workstation with CaseCracker software pre-installed, internal DVD burner, monitor, speakers, keyboard, mouse, 5-year hardware warranty and software license. Performs motion JPEG compression of video/audio for two interview rooms with one or two camera views per room. Includes RAID-5 for extra data security and a NAS license. Stores up to 2900 hours of video with 3 TBs of storage space. Recommended for agencies with high interview volume and extra data security requirements.	\$12,490
	C-SWSUP5	CaseCracker Software Support 5-year		5-year software support. Provides the services documented in the software support agreement.	
<b>2 Room CaseCracker Add-ons</b>					
C-FLAG-2	CaseCracker Flag 2 Room	132-8	Adds support for adding flags to two interview rooms. The kit includes: two flag adapters, two receivers, two power supplies and two wireless key fobs.	\$495	
C-START/STOP	CaseCracker Start/Stop	132-8	Adds support for up to two interview rooms to (1) start and stop recording via an external momentary switch and (2) indicate whether recording is currently in progress via an external light, sometimes called a "tally light". Includes: one or two momentary switches and one or two plate covers.	\$495	



Bundle Part Number	Part Number	System	SIN	Description	MSRP
<b>Standard Portable CaseCracker</b>					
C-STD-PBDL	C-STD-P	CaseCracker Standard Portable	132-8	Complete portable interview room kit with CaseCracker software pre-installed, USB integrated camera and microphone, rugged carry case, 3-year hardware warranty and software license. Performs motion JPEG compression of video/audio for one interview. Stores up to 250 hours of video with 250 GBs of storage space. Perfect for interviews on the road or in a conference room.	\$9,805
	C-SWSUP3	CaseCracker Software Support 3-year		3-year software support. Provides the services documented in the software support agreement.	
<b>Rugged Portable CaseCracker</b>					
C-RGD-PBDL	C-RGD-P	CaseCracker Rugged Portable	132-8	Complete portable interview room kit with CaseCracker software pre-installed on a rugged laptop, USB integrated camera and microphone, rugged carry case, 3-year hardware warranty and software license. Performs motion JPEG compression of video/audio for one interview. Stores up to 150 hours of video with 160 GBs storage space. Perfect for interviews on the road. Recommended for military users.	\$16,899
	C-SWSUP3	CaseCracker Software Support 3-year		3-year software support. Provides the services documented in the software support agreement.	
<b>Add-ons for CaseCracker</b>					
C-NASL		Network attached storage license	132-8	Configuration of approved network attached storage unit for additional storage.	\$1,995
C-Instal-1		1-Room CaseCracker Installation	132-8	Fixed Price, turn-key installation to include: one room configuration design, cabling, installation of cameras and microphones, connecting all items from the peripherals package to the CaseCracker system with cables, configuring CaseCracker settings, and a two-hour training session.	\$11,788
C-Instal-2		2-Room CaseCracker Installation	132-8	Fixed Price, turn-key installation to include: two room configuration design, cabling, installation of cameras and microphones, connecting all items from the peripherals package to the CaseCracker system with cables, configuring CaseCracker settings, and a two-hour training session.	\$12,191