SCHEDULE 70: GENERAL PURPOSE COMMERCIAL INFORMATION
TECHNOLOGY EQUIPMENT, SOFTWARE, AND SERVICES

Special Item No. 132-8 - Purchase of New Equipment
Special Item No. 132-12 – Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
Special Item No. 132-33 - Perpetual Software Licenses
Special Item No. 132-34 - Maintenance of Software as a Service
Special Item No. 132-51 - Information Technology Professional Services

Note:
1. All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.
2. Offerings are also available to State, Local, and Tribal Governments, anytime, under the Cooperative Purchasing provisions incorporated into this GSA schedule, and under the Disaster Purchasing provisions when recovering from, preparing for, or responding to a major disaster.

Please see list of FSC/PSC Classes on next page.

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is GSAAdvantage.gov.

3M Cogent, Inc.
639 North Rosemead Boulevard, Pasadena, CA 91107
Phone: (626) 352-9600
Fax: (626) 325-9700
www.cogentsystems.com

Contract Number: GS-35F-0763J
Period Covered by Contract: September 24, 2014 – September 23, 2019
Email: jhkester@mmm.com
Business Size: Other than Small

Price List current through Modification PS-0115 effective January 1, 2017

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov
List of Applicable FSC/PSC Classes:

Special Item No. 132-8 - Purchase of Equipment

- FSC/PSC Class 7010 - ADPE System Configuration
- FSC/PSC Class 7025 - ADP Input/Output and Storage Devices
- FSC/PSC Class N070 - Installation of Equipment – ADPEquipment/ Software/ Supplies/ Support Equipment

(Note: Installation must be incidental to, in conjunction with and in direct support of the products sold under SIN 132-8 of this contract and cannot be purchased separately. If the construction, alteration or repair is separable and exceeds $2,000, then the requirements of the Davis-Bacon Act apply. In applying the Davis-Bacon Act, ordering activities are required to incorporate wage rate determinations into orders, as applicable.)

Special Item No. 132-12 - Maintenance, Repair Service and Repair Parts/Spare Parts

FSC/PSC Class J070 – Maint/ Repair/ Build of Equipment- ADP Equipment/ Software/ Supplies/ Support Equipment

Special Item No. 132-33 – Perpetual Software Licenses

FSC/PSC Class 7030 - ADP Software

Special Item No. 132-34 – Maintenance of Software as a Service

FSC/PSC Class J070 – Maint/ Repair/ Rebuild of Equipment – ADP Equipment/ Software/ Supplies/ Support Equipment

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially.

Special Item No. 132-51 – Information Technology Professionals

FSC/PSC Class D301 - IT and Telecom – Facility Operation and Maintenance
FSC/PSC Class D302 - IT and Telecom – Systems Development Services
FSC/PSC Class D306 - IT and Telecom – Systems Analysis Services
FSC/PSC Class D307 - IT and Telecom – IT Strategy and Architecture
FSC/PSC Class D308 - IT and Telecom – Programming
FSC/PSC Class D310 - IT and Telecom – Cyber security and Data Backup
FSC/PSC Class D311 - IT and Telecom – Data Conversion
FSC/PSC Class D316 - IT and Telecom – Telecommunications and Network Management
FSC/PSC Class D317 - IT and Telecom – Web-based Subscription
FSC/PSC Class D399 - IT and Telecom – Other IT and Telecommunications

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.
Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

**Special Item No. 132-62 – HSPD-12 Product and Service Components**

FSC/PSC Class D399 - IT and Telecom – Other IT and Telecommunications

Personal Identity Verification (PIV) Credentials and Services. This facilitates trusted physical and electronic access to government facilities and networks using smart card technology. PIV Credentials and Services is a key enabler of identity assurance for access control and protects Federal facilities and information systems from unauthorized access, interception, and tampering.
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<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>Special Item Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-8/RC</td>
<td>Purchase of New Equipment</td>
</tr>
<tr>
<td>132-12/RC</td>
<td>Maintenance of Equipment, Repair Services and/or Repair/Spare Parts</td>
</tr>
<tr>
<td>132-33/RC</td>
<td>Perpetual Software License</td>
</tr>
<tr>
<td>132-34/RC</td>
<td>Maintenance of Software as a Service</td>
</tr>
<tr>
<td>132-51/RC/STLOC</td>
<td>Information Technology Professional Services</td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. Please refer to our pricing on GSA Advantage!

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. Please see pages 26-45 (SIN 132-51) and pages 55-62 (SIN 132-62).

2. Maximum Order:

<table>
<thead>
<tr>
<th>SIN</th>
<th>Maximum Order</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-8</td>
<td>$500,000.00</td>
</tr>
<tr>
<td>132-12</td>
<td>$500,000.00</td>
</tr>
<tr>
<td>132-33</td>
<td>$500,000.00</td>
</tr>
<tr>
<td>132-34</td>
<td>$500,000.00</td>
</tr>
<tr>
<td>132-51</td>
<td>$500,000.00</td>
</tr>
<tr>
<td>132-62</td>
<td>$1,000,000.00</td>
</tr>
</tbody>
</table>

3. Minimum Order: $100.00

4. Geographic Coverage: Domestic and Overseas Delivery

5. Point of production: N/A
6. **Discount from list prices or statement of net price:** Prices shown herein are net prices.

7. **Quantity discounts:** Offered on specific products as stated in Section VII, Product and Service Price List

8. **Prompt payment terms:** 0% - 30 days from receipt of invoice or date of acceptance, whichever is later. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9a. Government purchase cards **are accepted** up to the micro-purchase threshold.

9b. Government purchase cards **are accepted** above the micro-purchase threshold.

10. **Foreign items:** All items offered as GSA catalog items are compliant with the Trade Agreements Act.

11a. **Time of Delivery:**

<table>
<thead>
<tr>
<th>SIN</th>
<th>Time of Delivery</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-8</td>
<td>30 Days</td>
</tr>
<tr>
<td>132-12</td>
<td>30 Days</td>
</tr>
<tr>
<td>132-33</td>
<td>30 Days</td>
</tr>
<tr>
<td>132-34</td>
<td>30 Days</td>
</tr>
<tr>
<td>132-51</td>
<td>As agreed to by 3M Cogent and Ordering Agency</td>
</tr>
<tr>
<td>132-62</td>
<td>As agreed to by 3M Cogent and Ordering Agency</td>
</tr>
</tbody>
</table>

11b. **Expedited Delivery:** Contact Contractor.

11c. **Overnight and 2-day delivery:** Contact Contractor.

11d. **Urgent Requirements:** Contact Contractor.

12. **F.O.B Points:** Destination

13a. **Ordering Address:**

<table>
<thead>
<tr>
<th>Ordering Address:</th>
</tr>
</thead>
<tbody>
<tr>
<td>3M Cogent, Inc.</td>
</tr>
<tr>
<td>1881 Campus Commons, Suite 250</td>
</tr>
<tr>
<td>Reston, VA 20191</td>
</tr>
<tr>
<td>Phone: (703) 483-4600</td>
</tr>
<tr>
<td>Facsimile: (703) 476-9384</td>
</tr>
</tbody>
</table>
13b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. **Payment address:**

<table>
<thead>
<tr>
<th>Payment Address:</th>
</tr>
</thead>
<tbody>
<tr>
<td>3M Cogent, Inc.</td>
</tr>
<tr>
<td>639 North Rosemead Boulevard</td>
</tr>
<tr>
<td>Pasadena, CA 91107</td>
</tr>
<tr>
<td>Phone (626) 325-9600</td>
</tr>
<tr>
<td>Facsimile: (626) 325-9700</td>
</tr>
</tbody>
</table>

15. **Warranty Provisions:** Standard Commercial Warranty.

16. **Export Packing Charges:** Export packing is available. Prices will be quoted upon request.

17. Government purchase cards are accepted above the micro-purchase threshold.

18. **Terms and conditions of rental, maintenance, and repair:** Specifics related to this item can be found within the Terms and Conditions applicable to individual Special Item Numbers.

19. **Terms and conditions of installation:** Specifics related to this item can be found within the Terms and Conditions applicable to individual Special Item Numbers.

20. **Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices:** Specifics related to this item can be found within the Terms and Conditions applicable to individual Special Item Numbers.

20a. **Terms and conditions for any other services:** Specifics related to this item can be found within the Terms and Conditions applicable to individual Special Item Numbers.

21. **List of service and distribution points:** Please see page #77.

22. **List of participating dealers:** N/A

23. **Preventive maintenance:** Specifics related to this item can be found within the Terms and Conditions applicable to individual Special Item Numbers.

24a. **Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants:** Specifics related to this item can be found within the Terms and Conditions applicable to individual Special Item Numbers.

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: [www.Section508.gov](http://www.Section508.gov). 3M Cogent is compliance with Section 508.
25. Data Universal Numbering System (DUNS) number: 790254312

26. 3M Cogent, Inc. is registered in the System for Award Management (SAM) database.
II. Terms and Conditions Applicable to Purchase of General Purpose Commercial Information Technology Equipment (Special Item Number 132-8)

Material and Workmanship

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

Order

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

Transportation of Equipment

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

Installation and Technical Services

This price list includes both equipment that is self-installable and equipment that requires professional IT support for installation/integration. The labor category rates for installation of equipment, de-installation, and re-installation are the rates as listed for SIN 132-51. If installation requires travel outside of a 50-mile radius from Contractor's plant, customer will also be charged travel and per diem at approved government rates.

a. INSTALLATION. When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are established using the labor categories/rates contained in SIN 132-51, IT Professional Services.

b. INSTALLATION, DEINSTALLATION, REINSTALLATION. The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies,
equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act apply.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

### Inspection/Acceptance

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

### Warranty

a. Unless specified otherwise in this contract, the Contractor’s standard commercial warranty as stated in the contract’s commercial pricelist will apply to this contract.

3M Cogent products are sold with an exclusive warranty that represents and warrants that:

(a) each piece of equipment sold will be free from defects in materials and workmanship under normal use for the applicable warranty period from the acceptance date;

(b) if the piece of equipment includes software, the Licensed Software will substantially operate in accordance with the specifications set forth in the applicable Order Schedule for a period of thirty (30) days from the Acceptance Date.

Summary of notes and limitations:

1. Duration of Warranty. The length of the warranty period varies from product to product and is disclosed in the specification for each product. Warranties range from 30 days to 1 year, depending on the product.
2. **Exclusive Remedies.** The customer must report any breach of warranty during the relevant warranty period. The customer’s sole and exclusive remedies in the event of a breach, and 3M Cogent’s entire liability, will be:

   (a) **Hardware:** the correction of the error or defect that caused the breach of warranty or, if 3M Cogent is unable to make the product operate as warranted, the replacement of the defective product; and

   (b) **Licensed Software:** the correction of the error or defect that caused the breach of warranty or the provision of a reasonable workaround for the error that caused the breach of warranty. If 3M Cogent is unable to make the licensed software operate as warranted, the Customer will be entitled to terminate the software license and recover the fees paid to 3M Cogent for the license.

3. **Warranty Claim Process.** Before requesting warranty services, the Customer shall exercise commercially reasonable efforts to determine the cause of the problem using documentation, problem analysis procedures, and service request procedures provided by 3M Cogent. If Customer requests warranty services and 3M Cogent reasonably determines that there is no failure or that the services are outside the scope of the warranty, the Customer will be billed for applicable labor and travel.

4. **Limitations.** 3M Cogent will have no liability or obligations if a breach of warranty is attributable in whole or in part to (i) abuse, misuse (including use of a System for purposes other than that for which it was not designed), alteration, relocation, neglect, accidental damage or unauthorized repair, modification or installation of a System, (ii) Customer’s failure to continually provide and maintain a suitable installation and operation environment (including, without limitation, proper electrical power, air conditioning, and humidity control), or (iii) the use or attempted use of software, hardware, supplies or services other than that supplied and supported by 3M Cogent. Replacement or repair of a system does not extend its warranty period beyond the original warranty expiration date.

   **b.** The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

   **c.** Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

   **d.** If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows:

   - **3M Cogent, Inc.:** 639 North Rosemead Boulevard, Pasadena, CA 91107
   - **3M Cogent, Inc.:** 1881 Campus Commons, Suite 250, Reston, VA 20191
   - **3M Cogent, Inc.:** 3300 Acorn Street, Williamsburg, VA 23188
8.

Responsibilities of the Contractor

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9.

Trade-In of Information Technology Equipment

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).
III. Terms and Conditions Applicable to Maintenance, Repair Service and Repair Parts/Spare Parts for Government-Owned General Purpose Commercial Information Technology Equipment, (After Expiration of Guarantee/Warranty Provisions and/or When Required Service is not Covered by Guarantee/Warranty Provisions) (Special Item Number 132-12)

Service Areas

a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a 100-mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 132-12.

b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

- 3M Cogent, Inc.: 639 North Rosemead Boulevard, Pasadena, CA 91107
- 3M Cogent, Inc.: 1881 Campus Commons, Suite 250, Reston, VA 20191
- 3M Cogent, Inc.: 3300 Acorn Street, Williamsburg, VA 23188
- 3M Cogent, Inc.: 5450 Frantz Road, Suite 250, Dublin, OH 43017

Maintenance Order

a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.

b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.
c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.

d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

### Repair Service and Repair Parts/Spare Parts Orders

a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.

b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

### Loss or Damage

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

### Scope

a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
b. Equipment placed under maintenance service shall be in good operating condition.

   (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.

   (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.

   (3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

### Responsibilities of the Ordering Activity

a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.

b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.

c. If the Ordering Activity desires a factory authorized/certified service personnel then this should be clearly stated in the task or delivery order.

### Responsibilities of the Contractor

a. For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

b. If the Ordering Activity task or delivery order specifies a factory authorized/certified service personnel then the Contractor is obligated to provide such a factory authorized/certified service personnel for the equipment to be repaired or serviced, unless otherwise agreed to in advance between the Agency and the Contractor.
**Maintenance Rate Provisions**

a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. **REGULAR HOURS**

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

c. **AFTER HOURS**

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

d. **TRAVEL AND TRANSPORTATION**

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:

Travel or transportation charges do not normally apply for maintenance when a purchased item is covered by warranty or is covered by any of the annual maintenance service packages offered under SINS 132-12 and 132-14. (See Section VII, Product and Service Price List.) If a product is not covered by warranty or by an active maintenance agreement, corrective maintenance (repair services) can be purchased on a time and materials basis as outlined in Section III.9 below.

e. **QUANTITY DISCOUNTS**

Quantity discounts are provided for some listed maintenance service rates when an ordering activity has purchased multiple units of a product. Where available, the discounts are stated in Section VII, Product and Service Price List.

**Repair Service Rate Provisions**

a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, for travel and transportation.

b. **MULTIPLE MACHINES.** When repairs are ordered by an ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the
ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. TRAVEL OR TRANSPORTATION

(1) AT THE CONTRACTOR'S SHOP

(a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.

(b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)

(a) Travel cost (transportation and per diem) will be added to the labor costs. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.

(b) When the overall travel charge is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. LABOR RATES

(1) REGULAR HOURS

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service
which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) **AFTER HOURS**

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) **SUNDAYS AND HOLIDAYS**

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

### Repair Service Rates

<table>
<thead>
<tr>
<th>Location</th>
<th>Minimum Charge*</th>
<th>Regular Hours per Hour**</th>
<th>After Hours Per Hour</th>
<th>Sundays and Holidays Per Hour</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contractor’s Shop (Senior Technician, Cogent Site Rate)</td>
<td>$107.05</td>
<td>107.05</td>
<td>Not offered</td>
<td>Not offered</td>
</tr>
<tr>
<td>Ordering Activity Location (within Established Service Areas)</td>
<td>$107.05</td>
<td>107.05</td>
<td>Not offered</td>
<td>Not offered</td>
</tr>
<tr>
<td>Ordering Activity Location (Outside Established Service Areas)</td>
<td>$107.05, plus travel costs</td>
<td>$107.05 plus travel costs</td>
<td>Not offered</td>
<td>Not offered</td>
</tr>
</tbody>
</table>

* Minimum charge includes one full hour on the job.

** Fractional hours, at the end of the job, will be prorated to the nearest quarter hour.

### Repair Parts/Spare Parts Rate Provisions

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor’s commercial pricelist dated **June 2016**, at a discount of **5%** from such listed prices.
Guarantee/Warranty – Repair Service and Repair Parts/Spare Parts

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of no less than three months.

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period of three months.

Invoices and Payments

a. Maintenance Service

(1) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

(2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. Repair Service and Repair Parts/Spare Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.
IV. Terms and Conditions Applicable to Perpetual Software Licenses (Special Item Number 132-33) and Maintenance As a Service (Special Item Number 132-34) for General Purpose Commercial Information Technology Software

Inspection and Acceptance

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

Enterprise User License Agreements Requirements (EULA)

The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

Guarantee/Warranty

a. Unless specified otherwise in this contract, the Contractor’s standard commercial guarantee/warranty as stated in the contract’s commercial pricelist will apply to this contract.

See Section II.6.a for a description of 3M Cogent’s commercial warranty.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

Technical Services

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number - (866) 500-2347 - for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available on a 24x7 basis.
Software Maintenance

a. Software maintenance as it is defined as:

X 1. Software Maintenance as a Product (SIN 132-33)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user’s self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

X 2. Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE

Periods of Maintenance (132-34)

a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.

b. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
c. Annual Funding. When annually appropriated funds are cited on an order for maintenance, the period of the maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of maintenance orders citing the new appropriation shall be required, if the maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity’s specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the maintenance is to be terminated at that time. Orders for the continuation of maintenance will be required if maintenance is to be continued during the subsequent period.

Conversion from Term License to Perpetual License

Not applicable. 3M Cogent does not offer term licenses.

Term License Cessation

Not applicable. 3M Cogent does not offer term licenses.

Utilization Limitations (132-33 and 132-34)

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user
agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

**Software Conversions (132-33)**

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version.
Descriptions and Equipment Compatibility

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

Right-to-Copy Pricing

The Contractor shall insert the discounted pricing for right to copy licenses. No such discount offered.
V. Terms and Conditions Applicable to Information Technology (IT) Professional Services (Special Item Number 132-51)

Scope

a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.

b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

Performance Incentives I-FSS-60
Performance Incentives (April 2000)

a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.

b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

Order

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.
Performance of Services

a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

Stop-Work Order (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor’s cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that, if the Contracting Officer decides the facts justify
the action, the Contracting Officer may receive and act upon the claim submitted at any

time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the

convenience of the Government, the Contracting Officer shall allow reasonable costs resulting

from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default,

the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs

resulting from the stop-work order.

**Inspection of Services**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS

(MAR 2009) (DEVIAION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT

TERMS AND CONDITIONS --COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I -- OCT 2008)

(DEVIAION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed

under this contract.

**Responsibilities of the Contractor**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise)

covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec

2007) Rights in Data – General, may apply.

**Responsibilities of the Ordering Activity**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities

necessary to perform the requisite IT Services.

**Independent Contractor**

All IT Services performed by the Contractor under the terms of this contract shall be as an independent

Contractor, and not as an agent or employee of the ordering activity.

**Organizational Conflict of Interest**

a. Definitions.
“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (I) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

**Invoices**

The Contractor, upon completion of the work ordered, shall submit invoices for IT services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

**Payments**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIAITON I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

(1) The offeror;
(2) Subcontractors; and/or
(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

Resumes

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

Incidental Support Costs

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

Approval of Subcontracts

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

Description of IT Services and Pricing

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

Based on 3M Cogent’s customary commercial practices, services are provided by staff working in the labor categories defined below. Hourly labor rates for these labor categories can be found in Section VII, Product and Service Price List.
# Labor Category Descriptions for SIN 132-51

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Part Number</th>
<th>Qualifications and Responsibilities</th>
</tr>
</thead>
</table>
| **Principal Program Manager**   | 75-0501-3075-8| **Experience**: 15 high-level program management and/or organizational management experience. Also meets or exceeds the requirements for Principal Subject Matter Expert.  
**Education**: Master’s degree in related discipline preferred.  
**Functional Description**: Serves as 3M Cogents’ authorized interface with the Government’s Contracting Officer’s Representative (COR), other Government management personnel, and customer agency representatives on highly complex programs. Responsible for the overall task performance and supervision of personnel assigned. Provides technical oversight, formulates and enforces work standards, communicates policies, purposes, and project goals to subordinates; organizes resources to support multiple concurrent projects, formulates and reviews project status, and determines and controls costs. |
| **Managing Associate I**        | 75-0501-3076-6| **Experience**: 8 to 10 years of technical experience applicable to systems analysis and design techniques for complex computer systems.  
**Education**: Master’s degree in related discipline preferred.  
**Functional Description**: Manages project tasks required to assess feasibility, formulate system design, and provide conversion and implementation support. |
| **Managing Associate II**       | 75-0501-3077-4| **Experience**: 8 to 10 years of technical experience applicable to systems analysis and design techniques for complex computer systems.  
**Education**: Master’s degree in related discipline preferred.  
**Functional Description**: Manages project tasks required to assess feasibility, formulate system design, and provide conversion and implementation support. |
<table>
<thead>
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<th>Qualifications and Responsibilities</th>
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</thead>
</table>
| Senior Associate I | 75-0501-3078-2 | **Experience:** 7 to 10 years of technical experience applicable to systems analysis and design techniques for complex computer systems.  
**Education:** Bachelor’s degree in related discipline preferred.  
**Functional Description:** Provides technical assistance on tasks required to assess feasibility, formulate system design, and provide conversion and implementation support. |
| Senior Associate II | 75-0501-3079-0 | **Experience:** 5 to 7 years of technical experience applicable to systems analysis and design techniques for complex computer systems.  
**Education:** Bachelor’s degree in related discipline preferred.  
**Functional Description:** Provides technical assistance on tasks required to assess feasibility, formulate system design, and provide conversion and implementation support. |
| Associate I       | 75-0501-3080-8 | **Experience:** 3 to 5 years of technical experience applicable to systems analysis and design techniques for complex computer systems.  
**Education:** Bachelor’s degree in related discipline preferred.  
**Functional Description:** Provides technical assistance on tasks required to assess feasibility, formulate system design, and provide conversion and implementation support. |
| Associate II      | 75-0501-3081-6 | **Experience:** 1 to 3 years of technical experience applicable to systems analysis and design techniques for complex computer systems.  
**Education:** Bachelor’s degree in related discipline preferred.  
**Functional Description:** Provides technical assistance on tasks required to assess feasibility, formulate system design, and provide conversion and implementation support. |
<table>
<thead>
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<th>Labor Category</th>
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</tr>
</thead>
</table>
| Program Manager     | 75-0501-3082-4| **Experience:** 10 years experience. Experience to include information systems project management from inception to deployment with demonstrated ability to provide guidance and direction. Proven expertise in the management and control of funds and resources, and demonstrated capability in managing complex information systems.  
**Education:** Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other related discipline.  
**Functional Description:** Serves as 3M Cogents’ authorized interface with the Government’s COR, other Government management personnel, and customer agency representatives. Responsible for the overall task performance and supervision of personnel assigned. Provides technical oversight, formulates and enforces work standards, communicates policies, purposes, and project goals to subordinates; organizes resources to support multiple concurrent projects, formulates and reviews project status, and determines and controls costs. |
| Project Manager     | 75-0501-3083-2| **Experience:** 8 years in supervision of substantial IT projects. 5 years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills and must have occurred in the last ten years.  
**Education:** Master’s degree in related discipline preferred. |
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<td><strong>Functional Description:</strong> Maintains the project schedule and ensures that deliverables are completed in timely manner. Oversees project cost control and cost projections. Knowledgeable in the use of the project management tools used for activity assignment, resource planning, and cost control. Ensures the invoicing process provides the proper information and distribution on the invoices. Ensures smooth coordination consistent with the contract and task order procedures for the key personnel approval, consent to subcontract as well as consent to purchase travel, tools and other direct costs. Ensures problem resolution and customer satisfaction for individual task orders.</td>
</tr>
</tbody>
</table>
| Operations Manager   | 75-0501-3084-0 | **Experience:** 5 years experience managing the operations of a data center or comparable facility.  
**Education:** Associates Degree or Bachelor’s degree preferred. If no academic degree held, minimum experience required is 8 years.  
**Functional Description:** Responsible for operations and maintenance support of less complex systems after the system has been accepted. Responsible for coordinating operations and maintenance support activities with customer personnel and with the cognizant 3M Cogent program manager. Supervises staff responsible for performing operations and maintenance tasks or personally performs tasks. Provides technical oversight, formulates and enforces work standards, communicates policies, purposes, and project goals to any assigned subordinates; organizes resources to support multiple concurrent tasks, manages budget for operations and maintenance activities, and prepares required internal and external status reports and system performance reports. |
<p>| Business Process Consultant | 75-0501-3085-7 | <strong>Experience:</strong> 10 years progressive IT experience including at least 6 projects. At least 1 project must have occurred within the past three 3 years. |</p>
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| **Principal Subject Matter Expert** | 75-0501-3086-5 | **Experience:** 10 years experience in applied research and or system development in a defined area such as fingerprint identification, biometric security systems, neural networks, imaging technology, massively parallel processing, etc.  
 **Education:** Advanced degree relating to his/her area of expertise.  
 **Functional Description:** Serves as technical expert on highly complex information technology projects, produces and/or reviews substantive or complex technical documentation reflecting detailed subject matter knowledge. |
| **Systems Architect**     | 75-0501-3087-3 | **Experience:** 10 years progressive IT experience including at least 6 projects. At least 1 project must have occurred within the past 3 years.  
 **Education:** Master’s degree in related discipline preferred. |
| **Education:** Master’s degree in related discipline preferred.  
 **Functional Description:** Responsible for complex systems process analysis, design, and simulation. Has highest level understanding of organization’s business systems and industry requirements. Focus is on process analysis and re-engineering, with an understanding of technical problems and solutions as they relate to the current and future business environment. Creates process change by integrating new processes with existing ones, and communicating these changes to impacted Business Systems teams. Recommends and facilitates quality improvement efforts. May lead re-engineering team and act as project manager. |
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<td><strong>Functional Description:</strong> Works independently designing and developing new IT products or major enhancements to existing IT systems. May lead a large development team in design of highly complex IT systems. Acts as highest level technical expert, addressing problems of systems integration, compatibility, and multiple platforms. Performs feasibility analysis on potential future projects to management.</td>
</tr>
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</table>
| Lead IT Analyst    | 75-0501-3088-1 | **Experience:** 10 years progressive IT experience including at least 6 projects. At least 1 project must have occurred within the past 3 years.  
**Education:** Master’s degree in related discipline preferred. |
|                    |              | **Functional Description:** Formulates/defines system scope and objectives based on user defined needs. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time and form of desired results. Prepares detailed specifications from which programs will be written. Analyzes and revises existing system logic difficulties and documentation as necessary. Has full technical knowledge of all phases of applications systems analysis. Also has duties instructing, directing, and checking the work of other IT analysis personnel. Responsible for quality assurance review. Acts as project leader for projects with small budgets or limited duration. |
| Senior IT Analyst  | 75-0501-3089-9 | **Experience:** 7 years of progressive IT experience including at least 5 projects. At least 1 project must have occurred within the past 3 years.  
**Education:** Bachelor’s degree in related discipline preferred. |
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<td><strong>Functional Description:</strong> Under general direction, formulates/defines system scope and objectives based on user needs. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time and form of desired results. Prepares detailed specifications from which programs will be written. Analyzes and revises existing system logic difficulties and documentation as necessary. Competent to work at the highest technical level of all phases of applications systems analysis activities.</td>
</tr>
<tr>
<td>Journeyman IT Analyst</td>
<td>75-0501-3090-7</td>
<td><strong>Experience:</strong> 5 years of progressive IT experience including at least 3 projects. At least 1 project must have occurred within the past 3 years. <strong>Education:</strong> Bachelor’s degree in related discipline preferred. <strong>Functional Description:</strong> Under general supervision, formulates and defines system scope and objectives through research and fact-finding to develop or modify moderately complex information systems. Prepares detailed specifications from which programs will be written. Analyzes and revises existing system logic difficulties and documentation as necessary. Competent to work on most phases of applications systems analysis activities, but requires instruction and guidance in other phases.</td>
</tr>
<tr>
<td>Senior Scientist/Engineer</td>
<td>75-0501-3091-5</td>
<td><strong>Experience:</strong> 2 years in supervision of substantial IT projects. 1 year of this experience must have been in supervising large IT services contracts, including people of various job categories and skills and must have occurred in the last 5 years. <strong>Education:</strong> Master’s degree in related discipline preferred.</td>
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| Software Systems Engineer | 75-0501-3092-3 | **Functional Description:** Performs high-level systems analysis, evaluation, design, integration, documentation, and implementation of very complex application, which require a thorough knowledge of administrative and technical skills. Directs and participates in all phases of system development with emphasis on planning, analysis, evaluation, integration, testing and acceptance phases (IV&V and DT&E). Applies higher level business or technical principles and methods to very difficult technical problems to arrive at automated engineering solution. Designs and prepares technical reports and related documentation, and makes charts and graphs to record results. Prepare and deliver presentations and briefings as required by the Task Order. May be required to serve as Task Leader. Responsible for ensuring the quality and services delivered for particular task(s) for which this skill is performing the Task Leader position.  

**Experience:** 10 years progressive IT experience including at least 6 projects. At least 1 project must have occurred within the past 3 years.  

**Education:** Master’s degree in related discipline preferred. |
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<td><strong>Functional Description:</strong> Formulates/defines specifications for complex software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. Responsible for program design, coding, testing, debugging and documentation. Usually responsible for applications dealing with the overall operation system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting and advanced mathematical/scientific software packages. Has full technical knowledge of all phases of software systems programming applications. Also has duties instructing, directing and checking the work of other operating systems programming personnel. Responsible for quality assurance review and the evaluation of new and existing software products.</td>
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**Principal Software Engineer**

<p>|                         | 75-0501-3093-1 | Experience: 12 years experience in software engineering, and a demonstrated capability in managing complex software development, testing, and implementation efforts. Proven expertise in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design, and technical documentation. Education: Advanced degree in Computer Science, Information Systems, Engineering, Business, or other relevant discipline. |</p>
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<td><strong>Functional Description:</strong> Responsible for designing software tools and subsystems to support and manage software systems implementation. Manages software development and support on highly complex efforts using formal specifications, data flow diagrams, other accepted design techniques, and Computer Aided Software Engineering (CASE) tools. Estimate software development costs and schedules. Reviews existing program and engineer improvements and refinements that improve the performance and reliability of software systems. Establishes and manages software configurations.</td>
</tr>
<tr>
<td>Senior Software Engineer</td>
<td>75-0501-3094-9</td>
<td><strong>Experience:</strong> 10 years of experience managing and performing software engineering activities. This position required at least two year of recent experience working with programming languages in the designing and implementation of large scale information systems using modern relational database management systems. <strong>Education:</strong> A bachelor's degree or higher in Computer Science, Information Systems, Engineering, Business, or other related discipline. <strong>Functional Description:</strong> Responsible for designing software tools and subsystems to support and manage software systems implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques, and Computer Aided Software Engineering (CASE) tools. Estimate software development costs and schedules. Reviews existing program and engineer improvements and refinements that improve the performance and reliability of software systems. Establishes and manages software configurations.</td>
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| Software Engineer    | 75-0501-3095-6 | **Experience:** 5 years of experience working with modern software languages for the design and implementation of automated systems. This position required at least one year of recent software programming experience.  
**Education:** Bachelor’s degree or higher in Computer Science, Information Systems, Engineering, Business, or other related discipline.  
**Functional Description:** Responsible for designing software tools and subsystems to support software implementations. Interprets software requirements and design specifications to code. Integrates and tests software components. |
| Senior Systems Engineer | 75-0501-3096-4 | **Experience:** 10 years experience in systems or software engineering, and demonstrated capability in managing complex information systems development, testing, and implementation. Proven expertise in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design, and technical documentation.  
**Education:** Bachelor’s degree or higher in Computer Science, Information Systems, Engineering, Business, or other related discipline. |
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<td>Systems Engineer</td>
<td>75-0501-3097-2</td>
<td><strong>Functional Description:</strong> Plans and directs the design, installation, implementation, and modification of operating system and application system software. Plans operating system and application software enhancements and upgrades and approves systems design recommendations. Applies analytical and computational techniques and methodologies for problem solving. Performs enterprise-wide strategic systems planning, and business area analysis and planning. Serves as technical expert in areas relevant to a particular project, produces and/or reviews substantive or complex technical documentation reflecting detailed subject matter knowledge. Provides technical guidance and oversight in software engineering techniques and the use of automated support tools. Applies, as appropriate, business process improvement practices and methodologies, activity and data modeling, transaction flow analysis, internal control and risk analysis, and performance measurement techniques.</td>
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<td><strong>Experience:</strong> 5 years experience in systems or software engineering, and demonstrated capability in performing complex information systems development, testing, and implementation. Specialized experience must include information systems development, functional and data requirements analysis, systems analysis and design, programming, and technical and systems documentation preparation.</td>
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<td><strong>Education:</strong> Bachelor’s degree or higher in Computer Science, Information Systems, Engineering, Business, or other related discipline.</td>
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<td><strong>Functional Description:</strong> Provides design, programming, documentation, and installation, and fielding of operating system and application software. Designs and develop software code, maintains development folders, and prepares and executes software test plans and procedures. The Systems Engineer uses software tools for developing and maintaining code and develops and maintains technical documentation as an integral part of programming activities. Responsible for identifying and applying new and emerging technologies to support enterprise automation and business requirements.</td>
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<td><strong>Experience:</strong> 10 years progressive IT experience including at least 6 projects. At least 1 project must have occurred within the past 3 years.</td>
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<td><strong>Education:</strong> Master’s degree in related discipline preferred.</td>
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<tr>
<td><strong>Data Security Administrator</strong></td>
<td>75-0501-3098-0</td>
<td><strong>Functional Description:</strong> Directs and implements the necessary controls and procedures to cost-effectively protect information systems assets from intentional or inadvertent modification, disclosure or destruction. Provides guidance and direction for the physical protection of information systems assets to other functional units. Provides reports to superiors regarding effectiveness of data security and makes recommendations for the adoption of new procedures. Assigns work to subordinates and monitors performance. Interviews and make recommendations for additional staff.</td>
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<tr>
<td><strong>Database Administrator</strong></td>
<td>75-0501-3099-8</td>
<td><strong>Experience:</strong> 10 years progressive IT experience including at least 6 projects. At least 1 project must have occurred within the past 3 years.</td>
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<td><strong>Education:</strong> Master’s degree in related discipline preferred.</td>
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### Functional Description:
Responsible for activities related to the administration of computerized databases. Assigns personnel to various projects and directs their activities; reviews and evaluates their work and prepares performance reports. Confers with and advises subordinates on administrative policies and procedures, technical problems, priorities and methods. Consults with and advises users of the various databases. Projects long-range requirements for database administration and design in conjunction with other managers in the information systems function. Prepares activity and progress reports regarding the database management section.

### Experience:
7 years progressive IT experience including at least 5 projects. At least 1 project must have occurred within the past 3 years.

### Education:
Bachelor’s degree in related discipline preferred.

### Database Specialist
- **Part Number**: 75-0501-3100-4
- **Experience**: 7 years progressive IT experience including at least 5 projects. At least 1 project must have occurred within the past 3 years.
- **Education**: Bachelor’s degree in related discipline preferred.

### Functional Description:
Responsible for quality control and auditing of databases to ensure accurate and appropriate use of data. Works with management to develop database strategies to support company’s needs. Consults with and advises users of the various databases. Works directly with users of data to resolve data conflicts and inappropriate data usage. Identifies opportunities for effectively satisfying corporate information needs through automation. Directs the maintenance and use of the data dictionary.

### Database Analyst/Programmer
- **Part Number**: 75-0501-3101-2
- **Experience**: 5 years progressive IT experience including at least 3 projects. At least 1 project must have occurred within the past 3 years.
- **Education**: Bachelor’s degree in related discipline preferred.
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<td><strong>Functional Description</strong>: Under general direction, designs, implements and maintains complex databases with respect to access methods, access time, device allocation, validation checks, organization, protection and security, documentation, and statistical methods. Includes maintenance of database dictionaries, overall monitoring of standards and procedures, and integration of systems through database design. Competent to work at the highest level of all phases of database management.</td>
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<tr>
<td>Technical Writer</td>
<td>75-0501-3102-0</td>
<td><strong>Experience</strong>: 2 years experience planning, coordinating, and developing documentation for all aspects of the systems engineering life-cycle.</td>
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<td><strong>Education</strong>: Bachelor’s degree in related field or equivalent.</td>
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<td><strong>Functional Description</strong>: Under the direction of a senior technical writer or program manager, writes assigned sections of complex documents or writes simple documents based on approved outlines. Coordinates the preparation of documents that require the support of multiple staff members (e.g., writers, editors, graphic artists, technical experts).</td>
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<tr>
<td>Software Programmer</td>
<td>75-0501-3103-8</td>
<td><strong>Experience</strong>: 10 years progressive IT including at least 6 projects. At least 1 project must have occurred within the past 3 years.</td>
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<td><strong>Education</strong>: Bachelor’s degree in related field or equivalent.</td>
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<td><strong>Functional Description:</strong> Has full technical knowledge and thorough understanding of the applications associated with the project. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time and form of desired results. Responsible for program design, coding, testing, debugging and documentation. Has full technical knowledge of all phases of applications programming. Responsible for quality assurance review. May be involved in design phase of project as well. Works with customers and technical staff to resolve problems with software and responds to suggestions for improvements and enhancements. Participates in development of software user manuals.</td>
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<tr>
<td>Senior Quality Assurance Technician</td>
<td>75-0501-3104-6</td>
<td><strong>Experience:</strong> 5 years of experience working in position requiring the development or application of quality metrics in as they relate to information technology projects. Demonstrated ability to develop and follow procedures for evaluating hardware, software, and associated documentation.</td>
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<td><strong>Education:</strong> Bachelor’s degree in Computer Science, Information Systems, Engineering, Business, or other relevant discipline.</td>
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<td>Information Systems Training Specialist</td>
<td>75-0501-3105-3</td>
<td><strong>Experience:</strong> 10 years progressive IT experience including at least 6 projects. At least 1 project must have occurred within the past 3 years.</td>
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<td><strong>Education:</strong> Master’s degree in related discipline preferred.</td>
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<td>Quality Assurance Technician</td>
<td>75-0501-3106-1</td>
<td><strong>Functional Description:</strong> Organizes, conducts training, and educational programs for information systems or user personnel. Maintains records of training activities, employee progress and program effectiveness. Competent to work in all phases of information systems training. <strong>Experience:</strong> 2 years of experience working in position requiring the application of quality metrics in as they relate to information technology projects. Demonstrated ability to follow established procedures for evaluating hardware, software, and associated documentation. <strong>Education:</strong> Associates degree in Computer Science, Information Systems, Engineering, Business, or other relevant discipline.</td>
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<tr>
<td>Lead Technician</td>
<td>75-0501-3107-9</td>
<td><strong>Experience:</strong> 8 years in supervision of substantial IT projects. Five years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills and must have occurred in the last ten years. <strong>Education:</strong> Bachelor’s degree in related discipline preferred.</td>
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<td><strong>Functional Description:</strong> Monitors and responds to complex technical control facility hardware and software problems utilizing a variety of hardware and software testing tools and techniques. Provides primary interface with vendor support service groups or provides internal analysis and support to ensure proper escalation during outages or periods of degraded system performance. May provide LAN server support. Requires extensive knowledge of PC/LAN hardware/software in a multi-protocol environment, and network management software. May function as lead job providing guidance and training for less experienced technicians.</td>
</tr>
<tr>
<td>Senior Technician</td>
<td>75-0501-3108-7</td>
<td><strong>Experience:</strong> 7 years of progressive IT experience including at least 5 projects. At least 1 project must have occurred within the past 3 years. <strong>Education:</strong> Bachelor’s degree in related discipline preferred.</td>
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<tr>
<td>Journeyman Technician</td>
<td>75-0501-3109-5</td>
<td><strong>Experience:</strong> 5 years of progressive IT experience including at least 3 projects. At least 1 project must have occurred within the past 3 years. <strong>Education:</strong> Associate’s degree or formal accreditation.</td>
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<td><strong>Functional Description:</strong> Monitors and responds to technical control facility hardware and software problems utilizing hardware and software testing tools and techniques. May interface with vendor support service groups to ensure proper escalation during outages or period of degraded system performance. May assist with installation of terminals and associated hardware. May provide LAN server support. Requires strong knowledge of PC/LAN hardware/software, in a multi-protocol environment, and network management software.</td>
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| Help Desk Manager      | 75-0501-3110-3 | **Experience:** 10 years progressive IT experience including at least 6 projects. At least 1 project must have occurred within the past 3 years.  
**Education:** Bachelor’s degree in related discipline preferred.  
**Functional Description:** Has overall responsibility for help desk staff and the activities associated with the identification, prioritization, and resolution of reported problems. Ensures that all phases of help desk support are properly coordinated, monitored, logged, tracked and resolved appropriately. May maintain responsibility for development, maintenance and integrity of help desk software. Assigns personnel to various operations and directs their activities; reviews and evaluates their work and prepares performance reports. |
| Senior Help Desk Coordinator | 75-0501-3111-1 | **Experience:** 7 years progressive IT experience including at least 5 projects. At least 1 project must have occurred within the past 3 years.  
**Education:** Bachelor’s degree in related discipline preferred. |
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<td><strong>Functional Description:</strong> Under general direction of the Help Desk Manager, is responsible for ensuring the timely process through which problems are controlled. Includes problem recognition, research, isolation, resolution and follow-up steps. Is able to resolve less complex problems immediately, while more complex problems are assigned to second level support or supervisor. Typically involves use of problem management database and help desk system. May provide guidance/training for less experienced personnel.</td>
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| Help Desk Coordinator | 75-0501-3112-9 | **Experience:** 1 year progressive IT experience  
**Education:** High School Diploma or Equivalent  

**Functional Description:** Under immediate direction of the Help Desk Manager or senior help desk personnel, responds to and diagnoses problems through discussions with users. Includes problem recognition, research, isolation and resolution steps. Typically is able to resolve less complex problems immediately, while more complex problems are assigned to second level support, senior operator or supervisor. May involve use of problem management database and help desk systems. |
| Clerical | 75-0501-3113-7 | **Experience:** N/A  
**Education:** High School Diploma or Equivalent  

**Functional Description:** Performs a variety of office related duties to include filing, copying, delivery, mailing, etc. |

**Labor Category Substitution**

3M Cogent, Inc. reserves the right to make the following substitutions in the education and/or experience requirements of any of the service skill categories set forth herein:

1. One (1) year experience is the equivalent of (1) year of education.
2. One (1) year of education is the equivalent of one (1) year of experience.
3. Certification related to the technology is equivalent to two (2) years of the experience/education requirement.
VI. Terms And Conditions Applicable to Authentication Products And Services (Special Item Number 132-62)

Order

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering authentication products and services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

c. When placing an order, ordering activities may deal directly with the contractor or ordering activities may send the requirement to the Program Management Office to receive assisted services for a fee.

Performance of Services

a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of the Services under SINs 132-60, 132-61 and 132-62 must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

Stop-Work Order (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the
Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

**Inspection of Services**

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (MAY 2001) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

**Responsibility of the Ordering Activity**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite services.
Independent Contractor

All services performed by the Contractor under the terms of this contract shall be an independent Contractor, and not as an agent or employee of the ordering activity.

Organizational Conflicts of Interest

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

Invoices

The Contractor, upon completion of the work ordered, shall submit invoices for products and/or services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

Payments

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments

10. Resumes

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

11. Incidental Support Costs

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

12. Approval of Subcontracts

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

13. Description of Authentication Products, Services, and Pricing

3M Cogent, Inc. has been certified and approved by GSA for the following HSPD-12, SIN 132-62 Managed Services:

- Enrollment and Registration Services and Products
- PIV Systems Infrastructure Services and Products
- PIV Card Management and Production Services and Products
- PIV Card Activation and Finalization Services and Products
- PIV System Integration Services and Products

As a GSA qualified contractor to provide Personal Identity Verification (PIV) program support and FIPS-201 compliant products and services, 3M Cogent, Inc. offers the full spectrum of HSPD-12 Managed Services as part of its comprehensive approach to supplying IT systems integration and services. The 3M Cogent PIV Identity Management (IdM) Solution Managed Service offering is a fully
integrated and compliant HSPD-12 solution, providing an end-to-end solution including the following elements:

### 13.1. PIV Enrollment and Registration Services

3M Cogent provides comprehensive business process supporting procedures, integration services, training, and operations/maintenance of enrollment/registration solutions comprised of:

a. Full development of standard operating procedures aligned with PIV I and PIV II.

b. Privacy reviews, audits, and development of a privacy impact assessment.

c. Training for enrollment/registration agents, including a full certification program

d. Use of enrollment components that meet or exceed the specific requirements defined in FIPS 201 and that are already tested or in the process of being tested for FIPS 201 compliance by the GSA and the National Institute of Standards and Technology (NIST).

e. Integrated quality checks which ensure that the biometric images captured are usable as interoperable biometric templates in all environments.

f. Role-based access control for registration personnel, system administrators, etc.

g. Performance metrics and reporting tools.

h. Staffing of enrollment workstations with certified PIV registrars.

### 13.2. PIV Infrastructure Services

End-to-end infrastructure services for PIV card lifecycle and IdM as part of a full PIV solution.

a. Standards-based infrastructure that leverages Service Oriented Architecture principles (SOA).

i. Standards-based services that work with each other to support the various functional scenarios.

j. Cost-effective and easily integrated services developed in different languages and technologies to include other PIV components.

k. System-wide integrity, privacy protection, and assurance provided through a comprehensive set of security mechanisms, including: graphical card security; electrical card security; physical security; Hardware Security Models (HSMs); digital signatures; strong identification & authentication (I&A); Role-based Access Control (RBAC); data segmentation; secure communications; audit; security training; and Standard Operating Procedures (SOPs).

l. Fully integrated, layered security structure, which makes extensive use of Public Key Infrastructure (PKI), as well as best practices in secure system design methods.
m. High standard of data security by using cryptographic and biometric logon techniques with password protection, as well as other symmetric key-based techniques for access control.

n. Data encryption methodologies for strong privacy of applicant data.

### 13.3. PIV Card Management Services

3M Cogent provides Card Management Services covering all card management and production hardware and/or software required to be a GSA qualified HSPD-12 provider

a. PIV cards
   i. Data model development
   ii. Topography design
   iii. Managing inventory of PIV compliant card stock and supplies in a secure environment.
   iv. Managing secure shipping.
   v. Conducting inventory control.
   vi. Performing routine quality checks
   vii. Managing the delivery of quantities of cards via secure shipping and delivery processes, including delivery tracking and confirmation, to authorized locations and authorities.


c. Manage all aspects of a card life cycle

d. Support of card level interfaces, including multiple card types.

e. Support authentication and authorization processes tied to integrated security processes

f. Establish an interface with the IDMS, the PKI certification authority, and the card printing system, and capability of interacting with a variety of government systems for enterprise-level physical and logical access control systems in a secure manner.

g. Specify, integrate, and implement printer workstations that meet all of the GSA FIPS 201 Evaluation Program specifications for card printer stations, including peripherals, with enough ports to connect all of them simultaneously. Additionally, identify supply requirements for each card activation and finalization station, including hardware, software, consumables, replacement parts, etc.
13.4. PIV Card Activation and Finalization Services

3M Cogent provides:

a. Centralized or distributed configurations to support activation functions and final personalization of the PIV card.

u. Activation and finalization deployment services, including the card architectures, data models, card topographies, are put into a standardized configuration management process.

v. Support the hardware and software in the infrastructure that supports activation and finalization, including the portal activation tool, enrollment workstation, card production facility, and help desk.

w. Configuration Management processes

x. Central or distributed application of software changes,

y. Online or offline card activation activities

z. Comprehensive inventory control including provision of on-line access to authorized authorities and PIV system components.

aa. Secure shipping, including tracking capabilities, only to authorized locations and authorities.

bb. Setup instructions and installation support at government or contractor sites.

c. Set up or transfer of finalization services from one facility to another, including provision of detailed setup instructions.

dd. Inventory control system and detailed quality assurance measure.

ee. Card activation and finalization personnel services.

13.5. PIV Integration Services

3M Cogent provides integration of all major PIV components, including:

a. Enrollment software

ff. Card management system

gg. Identity management system (IDMS)

hh. Public Key Infrastructure

ii. Physical access control systems

jj. Logical access control systems
kk. Card-level interfaces

ll. System interfaces, including interfaces to complete background checks, human resources, security, and other subsystems or databases

mm. Internet-based workflow products

nn. Web page integration and management

oo. Card production facility/finalization.

pp. Help Desk

qq. Integration of new unit components such as biometric readers, card readers, electronic signature capture stations, document scanners, cameras, etc.

13.6. HSPD-12 MANAGED SERVICES

The pricing for the HSPD-12 Managed Services under SIN 132-62 are based on the following conditions:

1. A minimum single order of 10,000 seats and a maximum of five (5) enrollment stations.

   a) Any single order for less than 10,000 seats will be negotiated separately on a case by case basis; 3M Cogent, Inc. reserves the right to quote a price higher than that shown on this pricelist for such orders.

   b) Any single order for more than 10,000 seats will be negotiated separately and will not exceed the per seat price shown on this pricelist. Volume discounts may be offered on a case by case basis and will be calculated from the 10,000 minimum order price.

   c) Additional enrollments stations beyond five (5) may be purchased on a per station basis.

2. The Per seat pricing shown on this pricelist includes the following services:

   a) Enrollment and Registration Services

   b) Systems Infrastructure Provisioning (including necessary facilities, operations staff, security, equipment and communications to support the Card Management and Production Services and Identity Management Services and Functions

   c) Interface to a GSA-approved PKI Shared Service Provider which will issue PKI certificates that are included in the price of the service

   d) System Infrastructure that will support the requirements of FIPS 201

   e) Helpdesk Support during hours of enrollment to assist Information Technology and Security personnel
f) Card Production Services to include centralized production services for standard PIV II card for each applicant with personalization services

g) Activation and Finalization Services and Products (PKI will be placed on card during finalization; finalization will be provided as mutually agreed with Customer)

3. Managed Services are offered on a per PIV identity basis.

4. All products and services for this SIN are qualified as being compliant with Government-wide requirements and the Approved Product List where applicable.

5. The monthly lease price quoted for the Standard Configuration Enrollment Station is based on a 12-month minimum commitment. Monthly lease costs for a commitment less than 12 months will be negotiated on a case by case basis.

13.7. Customary Labor Categories

Services provided on a time and materials basis will be provided using the labor categories listed below.
Labor Category Definitions for SIN 132-62

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<tr>
<th>Labor Category</th>
<th>Part Number</th>
<th>Qualifications and Responsibilities</th>
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| PIV Lead IT Analyst    | 75-0501-3134-3    | **Job Description:** Formulates/defines system scope and objectives based on user defined needs. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time and form of desired results. Prepares detailed specifications from which programs will be written. Analyzes and revises existing system logic difficulties and documentation as necessary. Has full technical knowledge of all phases of applications systems analysis. Also has duties instructing, directin and checking the work of other IT analysis personnel. Responsible for quality assurance review. Acts as project leader for projects with small budgets or limited duration.  
**General Experience:** Ten (10) years progressive Information Technology (IT) experience. At least one (1) project must have occurred within the past three (3) years.  
**Specialized Experience:** Eight (8) years in supervision of substantial IT projects. Five (5) years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills, and must have occurred in the last ten (10) years.  
**Minimum Education:** Master’s Degree. |
| PIV Senior IT Analyst  | 75-0501-3135-0    | **Description:** Under general direction, formulates/defines system scope and objectives based on user needs. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time and form of desired results. Prepares detailed specifications from which programs will be written. Analyzes and revises existing system logic difficulties and documentation as necessary. Competent to work at the highest technical level of all phases of applications systems analysis activities.  
**General Experience:** Seven (7) years of progressive IT experience including at least five (5) projects. At least (1) one project must have occurred within the past (3) years.  
**Specialized Experience:** Two (2) years in management of substantial IT projects. One (1) year of this experience must have been in supervising large IT service contracts, including people of various job categories and skills, and must have occurred in the last five (5) years.  
**Minimum Education:** Bachelor’s Degree. |
| PIV Journeyman IT Analyst | 75-0501-3136-8 | **Description:** Under general supervision, formulates and defines system scope and objectives through research and fact-finding to develop or modify moderately complex information systems. Prepares detailed specifications from which programs will be written. Analyzes and revises existing system logic difficulties and documentation as necessary. Competent to work on most phases of applications systems analysis activities, but requires instruction and guidance in other phases.  
**General Experience:** Five (5) years of progressive IT experience including at least three |
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<tr>
<td>PIV Associate IT Analyst</td>
<td>75-0501-3114-5</td>
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| **Description:** Under immediate supervision, assists in research and fact-finding to develop or modify information systems. Assists in preparing detailed specifications from which programs will be written. Analyzes and revises existing system logic difficulties and documentation as necessary.  
**General Experience:** Three (3) years of progressive IT experience including at least two (2) projects. At least one (1) project must have occurred within the past three (3) years.  
**Minimum Education:** Bachelor’s Degree.  |
| PIV Lead Technician    | 75-0501-3115-2      | 
| **Description:** Monitors and responds to complex technical control facility hardware and software problems utilizing a variety of hardware and software testing tools and techniques. Provides primary interface with vendor support service groups or provides internal analysis and support to ensure proper escalation during outages or periods of degraded system performance. May provide LAN server support. Requires extensive knowledge of PC/LAN hardware/software in a multi-protocol environment, and network management software. May function as lead job providing guidance and training for less experienced technicians.  
**General Experience:** Ten (10) years progressive IT experience including at least six (6) projects. At least one (1) project must have occurred within the past three (3) years.  
**Specialized Experience:** Eight (8) years in supervision of substantial IT projects. Five (5) years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills, and must have occurred in the last ten (10) years.  
**Minimum Education:** Associate’s Degree or formal accreditation.  |
| PIV Senior Technician  | 75-0501-3116-0      | 
| **Description:** Monitors and responds to technical control facility hardware and software problems utilizing hardware and software testing tools and techniques. May interface with vendor support service groups to ensure proper escalation during outages or period of degraded system performance. May assist with installation of terminals and associated hardware. May provide LAN server support. Requires strong knowledge of PC/LAN hardware/software, in a multi-protocol environment, and network management software.  
**General Experience:** Seven (7) years of progressive IT experience including at least five (5) projects. At least one (1) project must have occurred within the past (3) years.  
**Specialized Experience:** Two (2) years in management of substantial IT projects. One (1) year of this experience must have been in supervising large IT service contracts, including people of various job categories and skills, and must have occurred in the last five (5) years.  
**Minimum Education:** Bachelor’s Degree.  |
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| PIV System Architect   | 75-0501-3117-8    | **Description:** Works independently designing and developing new IT products or major enhancements to existing IT systems. May lead a large development team in design of highly complex IT systems. Acts as highest level technical expert, addressing problems of systems integration, compatibility, and multiple platforms. Performs feasibility analysis on potential future projects to management.  
**General Experience:** Ten (10) years progressive IT experience including at least six (6) projects. At least one (1) project must have occurred within the past three (3) years.  
**Minimum Education:** Master’s Degree. |
| PIV Software Systems Engineer | 75-0501-3118-6 | **Description:** Formulates/defines specifications for complex software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. Responsible for program design, coding, testing, debugging, and documentation. Usually responsible for applications dealing with the overall operation system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. Has full technical knowledge of all phases of software systems programming applications. Also has duties instructing, directing, and checking the work of other operating systems programming personnel. Responsible for quality assurance review and the evaluation of new and existing software products.  
**General Experience:** Ten (10) years progressive IT experience including at least six (6) projects. At least one (1) project must have occurred within the past three (3) years.  
**Minimum Education:** Master’s Degree. |
| PIV Software Programmer | 75-0501-3119-4   | **Description:** Has full technical knowledge and thorough understanding of the applications associated with the project. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Responsible for program design, coding, testing, debugging, and documentation. Has full technical knowledge of all phases of applications programming. Responsible for quality assurance review. May be involved in design phase of project as well. Works with customers and technical staff to resolve problems with software, and responds to suggestions for improvements and enhancements. Participates in development of software user manuals.  
**General Experience:** Ten (10) years progressive IT experience including at least six projects in technical areas. At least one (1) project must have occurred within the past three (3) years.  
**Minimum Education:** Bachelor's Degree. |
<p>| PIV Senior Scientist/Engineer | 75-0501-3120-2 | <strong>Description:</strong> Performs high-level systems analysis, evaluation, design, integration, documentation, and implementation of very complex application, which require a thorough knowledge of administrative and technical skills. Directs and participates in all phases of system development with emphasis on planning, analysis, evaluation, integration, testing, |</p>
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<tr>
<td>PIJ Journeyman Scientist/Engineer</td>
<td>75-0501-3121-0</td>
<td>Performs assigned portions of engineering/scientific projects, such as analysis, design, integration, applications which require a thorough knowledge of higher mathematics and related engineering/scientific skills and knowledge. Participates in all phases of scientific and engineering projects, such as design, development, testing, training, and documentation. May have responsibility for assisting in planning, and have individual responsibility for portions of an engineering/scientific project. General Experience: Five (5) years of progressive IT experience including at least three (3) projects. At least one (1) project must have occurred within the past (3) years. Minimum Education: Bachelor’s Degree.</td>
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<tr>
<td>PIJ Associate Scientist/Engineer</td>
<td>75-0501-3122-8</td>
<td>Under general supervision, performs assigned portions of engineering/scientific projects, such as analysis, design, integration, applications, which require a thorough knowledge of higher mathematics and related engineering/scientific skills and knowledge. Participates in all phases of scientific and engineering projects, such as design, development, testing, training, and documentation. General Experience: Three (3) year of progressive IT experience including at least two (2) projects. At least one (1) project must have occurred within the past three (3) years. Minimum Education: Bachelor’s Degree.</td>
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<tr>
<td>PIJ Business Process Consultant</td>
<td>75-0501-3123-6</td>
<td>Responsible for complex systems process analysis, design, and simulation. Has highest level understanding of organization’s business systems and industry requirements. Focus is on process analysis and reengineering, with an understanding of technical problems and solutions as they relate to the current and future business environment. Creates process change by integrating new processes with existing ones, and communicating these changes to impacted Business Systems teams. Recommends and facilitates quality improvement efforts. May lead re-engineering team and act as Task Leader. Responsible for ensuring the quality and services delivered for particular task(s) for which this skill is performing the Task Leader position. General Experience: Seven (7) years progressive IT experience including at least five (5) projects. At least one (1) project must have occurred within the past three (3) years. Specialized Experience: Two (2) years in supervision of substantial IT projects. One (1) years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills, and must have occurred in the last five (5) years. Minimum Education: Master’s Degree.</td>
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<td>project manager.</td>
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<td><strong>General Experience:</strong> Ten (10) years progressive IT experience including at least six (6) projects. At least one (1) project must have occurred within the past three (3) years.</td>
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<td><strong>Specialized Experience:</strong> Eight (8) years in supervision of substantial IT projects. Five (5) years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills, and must have occurred in the last ten (10) years.</td>
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<td><strong>Minimum Education:</strong> Master’s Degree.</td>
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<td>PIV Information Services Consultant</td>
<td>75-0501-3124-4</td>
<td><strong>Description:</strong> Top level technical expert supporting unlimited end user groups. Works with user groups to solve business problems with available technology including advise, hardware, software databases, and peripherals. Has high level of diverse technical experience related to studying and analyzing systems needs, systems development, and systems process analysis, design, and re-engineering. Has skills and experience related to business management, systems engineering, operations research, and management engineering. Typically has specialization in particular software or business application utilized in an end-user environment. Knowledgeable in technological developments and applications.</td>
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<td><strong>General Experience:</strong> Ten (10) years progressive IT experience including at least six (6) projects. At least one (1) project must have occurred within the past three (3) years.</td>
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<td><strong>Specialized Experience:</strong> Eight (8) years in supervision of substantial IT projects. Five (5) years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills, and must have occurred in the last ten (10) years.</td>
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<td><strong>Minimum Education:</strong> Master’s Degree.</td>
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<td>PIV Project Manager</td>
<td>75-0501-3125-1</td>
<td><strong>Description:</strong> Maintains the project schedule and ensures that deliverables are completed in timely manner. Oversees project cost control and cost projections. Knowledgeable in the use of the project management tools used for activity assignment, resource planning, and cost control. Ensures the invoicing process provides the proper information and distribution on the invoices. Ensures smooth coordination consistent with the contract and task order procedures for the key personnel approval, consent to subcontract as well as consent to purchase travel, tools, and other direct costs. Ensures problem resolution and customer satisfaction for individual task orders.</td>
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<td><strong>General Experience:</strong> Ten (10) years progressive IT experience including at least six (6) projects. At least one (1) project must have occurred within the past three (3) years.</td>
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<td><strong>Specialized Experience:</strong> Eight (8) years in supervision of substantial IT projects. Five (5) years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills, and must have occurred in the last ten (10) years.</td>
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| PIV Data Security Administrator Manager | 75-0501-3126-9 | **Description:** Directs and implements the necessary controls and procedures to cost-effectively protect information systems assets from intentional or inadvertent modification, disclosure, or destruction. Provides guidance and direction for the physical protection of information systems assets to other functional units. Provides reports to superiors regarding effectiveness of data security, and makes recommendations for the adoption of new procedures. Assigns work to subordinates and monitors performance. Interviews and make recommendations for additional staff.  
**General Experience:** Ten (10) years progressive IT experience including at least six (6) projects. At least one (1) project must have occurred within the past three (3) years.  
**Specialized Experience:** Eight (8) years in supervision of substantial IT projects. Five (5) years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills, and must have occurred in the last ten (10) years.  
**Minimum Education:** Master’s Degree. |
| PIV Data Security Analyst | 75-0501-3127-7 | **Description:** Under limited supervision, performs all procedures necessary to ensure the safety of information systems assets, and to protect systems from intentional or inadvertent access or destruction. Interfaces with user community to understand their security needs, and implements procedures to accommodate them. Ensures that user community understands and adheres to necessary procedures to maintain security. Conducts accurate evaluation of the level of security required. Provides management with status reports.  
**General Experience:** Five (5) years progressive IT experience including at least three (3) projects. At least one (1) project must have occurred within the past three (3) years.  
**Minimum Education:** Bachelor’s Degree. |
| PIV Database Administrator | 75-0501-3128-5 | **Description:** Responsible for activities related to the administration of computerized databases. Assigns personnel to various projects and directs their activities; reviews and evaluates their work; and prepares performance reports. Confers with and advises subordinates on administrative policies and procedures, technical problems, priorities, and methods. Consults with and advises users of the various databases. Projects long-range requirements for database administration and design in conjunction with other managers in the information systems function. Prepares activity and progress reports regarding the database management section.  
**General Experience:** Ten (10) years progressive IT experience including at least six (6) projects. At least one (1) project must have occurred within the past three (3) years.  
**Specialized Experience:** Eight (8) years in supervision of substantial IT projects. Five (5)
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<td><strong>years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills, and must have occurred in the last ten (10) years.</strong></td>
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<td><strong>Minimum Education:</strong> Master’s Degree.</td>
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| PIV Database Specialist                | 75-0501-3129-3            | **Description:** Responsible for quality control and auditing of databases to ensure accurate and appropriate use of data. Works with management to develop database strategies to support company’s needs. Consults with and advises users of the various databases. Works directly with users of data to resolve data conflicts and inappropriate data usage. Identifies opportunities for effectively satisfying corporate information needs through automation. Directs the maintenance and use of the data dictionary.  
**General Experience:** Seven (7) years progressive IT experience including at least five (5) projects. At least one (1) project must have occurred within the past three (3) years.  
**Minimum Education:** Bachelor’s Degree.                                                                                                                                                                                                                                                                                                                                                          |
| PIV Database Analyst/Programmer       | 75-0501-3130-1            | **Description:** Under general direction, designs, implements, and maintains complex databases with respect to access methods, access time, device allocation, validation checks, organization, protection and security, documentation, and statistical methods. Includes maintenance of database dictionaries, overall monitoring of standards and procedures, and integration of systems through database design. Competent to work at the highest level of all phases of database management.  
**General Experience:** Five (5) years progressive IT experience including at least three (3) projects. At least one (1) project must have occurred within the past three (3) years  
**Minimum Education:** Bachelor’s Degree.                                                                                                                                                                                                                                                                                                                                                          |
| PIV Information Systems Training Specialist | 75-0501-3131-9       | **Description:** Organizes, conducts training, and educational programs for information systems or user personnel. Maintains records of training activities, employee progress, and program effectiveness. Competent to work in all phases of information systems training.  
**General Experience:** Ten (10) years progressive IT experience including at least six (6) projects. At least one (1) project must have occurred within the past three (3) years.  
**Minimum Education:** Master’s Degree.                                                                                                                                                                                                                                                                                                                                                          |
| PIV Help Desk Manager                 | 75-0501-3132-7            | **Description:** Has overall responsibility for help desk staff and the activities associated with the identification, prioritization, and resolution of reported problems. Ensures that all phases of help desk support are properly coordinated, monitored, logged, tracked, and resolved appropriately. May maintain responsibility for development, maintenance, and integrity of help desk software. Assigns personnel to various operations and directs their activities; reviews and evaluates their work; and prepares performance reports.  
**General Experience:** Ten (10) years progressive IT experience including at least six (6)
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<td>projects. At least one (1) project must have occurred within the past three (3) years.</td>
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<td><strong>Specialized Experience</strong>: Eight (8) years in supervision of substantial IT projects. Five (5) years of this experience must have been in supervising large IT services contracts, including people of various job categories and skills, and must have occurred in the last ten (10) years.</td>
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<td><strong>Minimum Education</strong>: Bachelor’s Degree.</td>
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<tr>
<td>PIV Senior Help Desk Coordinator</td>
<td>75-0501-3133-5</td>
<td><strong>Description</strong>: Under general direction of the Help Desk Manager, is responsible for ensuring the timely process through which problems are controlled. Includes problem recognition, research, isolation, resolution, and follow-up steps. Is able to resolve less complex problems immediately, while more complex problems are assigned to second level support or supervisor. Typically involves use of problem management database and help desk system. May provide guidance/training for less experienced personnel.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>General Experience</strong>: Seven (7) years progressive IT experience including at least five (5) projects. At least one (1) project must have occurred within the past three (3) years.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Specialized Experience</strong>: Two (2) years in supervision of substantial IT projects. One (1) year of this experience must have been in supervising large IT services contracts, including people of various job categories and skills, and must have occurred in the last five (5) years.</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Minimum Education</strong>: Bachelor’s Degree.</td>
</tr>
</tbody>
</table>

**Labor Category Substitution**

3M Cogent, Inc. reserves the right to make the following substitutions in the education and/or experience requirements of any of the service skill categories set forth herein:

4. One (1) year experience is the equivalent of (1) year of education.
5. One (1) year of education is the equivalent of one (1) year of experience.
6. Certification related to the technology is equivalent to two (2) years of the experience/education requirement.
## VII. Products and Services Pricelist

**SIN 132-8, Purchase of Equipment**

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Item</th>
<th>Description</th>
<th>Quantity</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>FSC Class 7010 System Configuration</strong></td>
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</tr>
<tr>
<td></td>
<td>INTERLINK ePAD</td>
<td>USB SIGNATURE PAD (NOT SOLD SEPARATELY on GSA Contract)</td>
<td>1</td>
<td>$159.29</td>
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<td></td>
<td>LIVESCAN FOOT PEDAL</td>
<td>LIVESCAN FOOT PEDAL SWITCH (NOT SOLD SEPARATELY on GSA Contract)</td>
<td>1</td>
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<tr>
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<td>BARCODE SCANNER</td>
<td>BARCODE SCANNER (NOT SOLD SEPARATELY on GSA Contract)</td>
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<td>$243.21</td>
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### SIN 132-33, Perpetual Software Licenses

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<th>Item</th>
<th>Description</th>
<th>Quantity</th>
<th>Price</th>
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</thead>
<tbody>
<tr>
<td>75050131616</td>
<td>FP CAPTURE EXPRESS SDK</td>
<td>LIVESCAN ENROLLMENT SDK FOR TENPRINTS OR ID FLAT ENROLLMENT, PROVIDING A STANDALONE-ALIKE UI TO LET SUBJECTS ENROLL THEIR FINGER, QUALITY CHECK AND SEQUENCE CHECK. DEFAULT OUTPUT IS BMP OR IMG IMAGE FORMAT. OTHER FORMAT NEEDS SPECIAL FEATURES TURNED ON. DEVICE SUPPORTED: CS1000p, CS500p, CS500e</td>
<td>1</td>
<td>$404.64</td>
</tr>
</tbody>
</table>
# SIN 132-51, Information Technology Professionals

FSC/PSC Classes D301, D302, D306, D307, D308, D310, D313, D316, D399

<table>
<thead>
<tr>
<th>Part Number</th>
<th>Labor Category*</th>
<th>Hourly Rate, Contractor Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>75-0501-3075-8</td>
<td>Principal Program Manager</td>
<td>$190.68</td>
</tr>
<tr>
<td>75-0501-3076-6</td>
<td>Managing Associate I</td>
<td>$148.19</td>
</tr>
<tr>
<td>75-0501-3077-4</td>
<td>Managing Associate II</td>
<td>$119.97</td>
</tr>
<tr>
<td>75-0501-3078-2</td>
<td>Senior Associate I</td>
<td>$112.88</td>
</tr>
<tr>
<td>75-0501-3079-0</td>
<td>Senior Associate II</td>
<td>$99.15</td>
</tr>
<tr>
<td>75-0501-3080-8</td>
<td>Associate I</td>
<td>$93.05</td>
</tr>
<tr>
<td>75-0501-3081-6</td>
<td>Associate II</td>
<td>$77.58</td>
</tr>
<tr>
<td>75-0501-3082-4</td>
<td>Program Manager</td>
<td>$169.51</td>
</tr>
<tr>
<td>75-0501-3083-2</td>
<td>Project Manager</td>
<td>$112.23</td>
</tr>
<tr>
<td>75-0501-3084-0</td>
<td>Operations Manager</td>
<td>$145.57</td>
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<tr>
<td>75-0501-3085-7</td>
<td>Business Process Consultant</td>
<td>$173.79</td>
</tr>
<tr>
<td>75-0501-3086-5</td>
<td>Principal Subject Matter Expert</td>
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</tr>
<tr>
<td>75-0501-3087-3</td>
<td>Systems Architect</td>
<td>$207.02</td>
</tr>
<tr>
<td>75-0501-3088-1</td>
<td>Lead IT Analyst</td>
<td>$146.01</td>
</tr>
<tr>
<td>75-0501-3089-9</td>
<td>Senior IT Analyst</td>
<td>$123.12</td>
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<tr>
<td>75-0501-3090-7</td>
<td>Journeyman IT Analyst</td>
<td>$100.79</td>
</tr>
<tr>
<td>75-0501-3091-5</td>
<td>Senior Scientist/Engineer</td>
<td>$125.63</td>
</tr>
<tr>
<td>75-0501-3092-3</td>
<td>Software Systems Engineer</td>
<td>$129.66</td>
</tr>
<tr>
<td>75-0501-3093-1</td>
<td>Principal Software Engineer</td>
<td>$155.81</td>
</tr>
<tr>
<td>75-0501-3094-9</td>
<td>Senior Software Engineer</td>
<td>$115.17</td>
</tr>
<tr>
<td>75-0501-3095-6</td>
<td>Software Engineer</td>
<td>$86.73</td>
</tr>
<tr>
<td>Part Number</td>
<td>Labor Category*</td>
<td>Hourly Rate, Contractor Site</td>
</tr>
<tr>
<td>------------------</td>
<td>-----------------------------------------------------</td>
<td>------------------------------</td>
</tr>
<tr>
<td>75-0501-3096-4</td>
<td>Senior Systems Engineer</td>
<td>$114.41</td>
</tr>
<tr>
<td>75-0501-3097-2</td>
<td>Systems Engineer</td>
<td>$91.09</td>
</tr>
<tr>
<td>75-0501-3098-0</td>
<td>Data Security Administrator Manager</td>
<td>$166.41</td>
</tr>
<tr>
<td>75-0501-3099-8</td>
<td>Database Administrator</td>
<td>$137.83</td>
</tr>
<tr>
<td>75-0501-3100-4</td>
<td>Database Specialist</td>
<td>$117.24</td>
</tr>
<tr>
<td>75-0501-3101-2</td>
<td>Database Analyst/Programmer</td>
<td>$98.39</td>
</tr>
<tr>
<td>75-0501-3102-0</td>
<td>Technical Writer</td>
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</tr>
<tr>
<td>75-0501-3103-8</td>
<td>Software Programmer</td>
<td>$104.82</td>
</tr>
<tr>
<td>75-0501-3104-6</td>
<td>Senior Quality Assurance Technician</td>
<td>$81.72</td>
</tr>
<tr>
<td>75-0501-3105-3</td>
<td>Information Systems Training Specialist</td>
<td>$109.94</td>
</tr>
<tr>
<td>75-0501-3106-1</td>
<td>Quality Assurance Technician</td>
<td>$77.58</td>
</tr>
<tr>
<td>75-0501-3107-9</td>
<td>Lead Technician</td>
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<tr>
<td>75-0501-3108-7</td>
<td>Senior Technician</td>
<td>$86.08</td>
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<tr>
<td>75-0501-3109-5</td>
<td>Journeyman Technician</td>
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<td>75-0501-3110-3</td>
<td>Help Desk Manager</td>
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<td>75-0501-3111-1</td>
<td>Senior Help Desk Coordinator</td>
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<tr>
<td>75-0501-3112-9</td>
<td>Help Desk Coordinator</td>
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</tr>
<tr>
<td>75-0501-3113-7</td>
<td>Clerical</td>
<td>$49.14</td>
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*Labor category descriptions can be found in Section V.16.
## SIN 132-62, HSPD-12 Product And Service Components

<table>
<thead>
<tr>
<th>SIN</th>
<th>Item Description</th>
<th>Part Number</th>
<th>Unit</th>
<th>GSA Hourly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-62</td>
<td>FIPS 201 PIV CLIENT API, WINDOWS (BO)</td>
<td>75050122607</td>
<td>Each</td>
<td>$7.66</td>
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<td>132-62</td>
<td></td>
<td>75050122615</td>
<td>Price per year 1</td>
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<tr>
<td>132-62</td>
<td></td>
<td>75050122615</td>
<td>Price per year 2</td>
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<tr>
<td>132-62</td>
<td>FIPS 201 PIV CLIENT API ANN MAINT WIN(BO) --(PER YEAR) FIPS 201 PIV CLIENT API ANN MAINT WIN(BO) --(PER YEAR)</td>
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<td>Price per year 3</td>
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<tr>
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<td>75050122615</td>
<td>Price per year 4</td>
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<td>132-62</td>
<td></td>
<td>75050122615</td>
<td>Price per year 5</td>
<td>$0.77</td>
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<tr>
<td>132-62</td>
<td>MANAGED SERVICES FOR PIV ENROLLMENT AND REGISTRATION SERVICES, PIV INFRASTRUCTURE SERVICES, CARD MANAGEMENT SERVICES AND PRODUCTION, PIV CARD ACTIVATION AND FINALIZATION SERVICES, PIV INTEGRATION SERVICES</td>
<td>75050131541</td>
<td>Price per Seat</td>
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<td>132-62</td>
<td>TECHNICAL SUPPORT SERVICES (per hour charge)</td>
<td>75050131624</td>
<td>Per Hour</td>
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<td>132-62</td>
<td>INTEGRATION WITH PKI PROVIDERS OTHER THAN SHARED SERVICE PKI PROVIDER</td>
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<td>Price per Interface</td>
<td>$225,922.49</td>
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<td>132-62</td>
<td>CLASSROOM TRAINING FOR REGISTRARS (2 DAYS) Training includes one trainer</td>
<td>75050131673</td>
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<tr>
<td>132-62</td>
<td>ENROLLMENT TRANSACTION NOT ASSOCIATED WITH SHARED SERVICE IDMS</td>
<td>75050131707</td>
<td>Price per Transaction</td>
<td>$94.58</td>
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## Labor Categories

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category</th>
<th>Line Item Number</th>
<th>GSA Hourly Rate</th>
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</thead>
<tbody>
<tr>
<td>132-62</td>
<td>PIV Lead IT Analyst</td>
<td>75-0501-3134-3</td>
<td>$146.01</td>
</tr>
<tr>
<td>132-62</td>
<td>PIV Senior IT Analyst</td>
<td>75-0501-3135-0</td>
<td>$123.12</td>
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<tr>
<td>132-62</td>
<td>PIV Journeyman IT Analyst</td>
<td>75-0501-3136-8</td>
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<tr>
<td>132-62</td>
<td>PIV Associate IT Analyst</td>
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<td>132-62</td>
<td>PIV Lead Technician</td>
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<tr>
<td>132-62</td>
<td>PIV Senior Technician</td>
<td>75-0501-3116-0</td>
<td>$86.08</td>
</tr>
<tr>
<td>132-62</td>
<td>PIV System Architect</td>
<td>75-0501-3117-8</td>
<td>$207.02</td>
</tr>
<tr>
<td>132-62</td>
<td>PIV Software Systems Engineer</td>
<td>75-0501-3118-6</td>
<td>$129.66</td>
</tr>
<tr>
<td>132-62</td>
<td>PIV Software Programmer</td>
<td>75-0501-3119-4</td>
<td>$104.82</td>
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<tr>
<td>132-62</td>
<td>PIV Senior Scientist/Engineer</td>
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<td>PIV Journeyman Scientist/Engineer</td>
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<td>PIV Associate Scientist/Engineer</td>
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<td>132-62</td>
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<td>PIV Information Services Consultant</td>
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<td>PIV Data Security Administrator</td>
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<td>$166.41</td>
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<td>132-62</td>
<td>PIV Data Security Analyst</td>
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<td>PIV Database Administrator</td>
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<td>132-62</td>
<td>PIV Database Specialist</td>
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<tr>
<td>132-62</td>
<td>PIV Database Analyst/Programmer</td>
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<tr>
<td>132-62</td>
<td>PIV Information Systems Training Specialist</td>
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<tr>
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<td>PIV Help Desk Manager</td>
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<td>PIV Senior Help Desk Coordinator</td>
<td>75-0501-3133-5</td>
<td>$74.09</td>
</tr>
</tbody>
</table>
VIII. List of Service and Distribution Points

Current distribution points for products and services provided under this contract are:

- 3M Cogent, Inc.: 639 North Rosemead Boulevard, Pasadena, CA 91107
- 3M Cogent, Inc.: 1881 Campus Commons, Suite 250, Reston, VA. 20191
- 3M Cogent, Inc.: 3300 Acorn Street, Williamsburg, VA 23188
- 3M Cogent, Inc.: 5025 Bradenton Ave, Suite A, Dublin, OH 43016