AUTHORIZED FEDERAL SUPPLY SERVICE
MULTIPLE AWARD SCHEDULE PRICELIST

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Contract Number: GS-35F-0801R
DUNS: 13-624-9088
Period Covered by Contract: August 19, 2015 through August 18, 2025

General Services Administration, Federal Supply Service
Pricelist current through Modification # PO-0041, dated August 19, 2020

Products and ordering information in this Authorized MAS Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service’s Home Page via the Internet at http://www.fss.gsa.gov/
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SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage™ online shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

[X] The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

i4DM, LLC
8227 Cloverleaf Drive
Suite 312
Millersville, MD 21108

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

410.729.7920

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.
4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS) Number: 13-624-9088
Block 30: Type of Contractor - A. Small Disadvantaged Business
Block 31: Woman-Owned Small Business – No
Block 36: Contractor's Taxpayer Identification Number (TIN): 03-0444072
4a. CAGE Code: 3MCB0
4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>Delivery Time (Days ARO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S and OLM</td>
<td>*</td>
</tr>
</tbody>
</table>

*Delivery to be negotiated between Contractor and Ordering Activity

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

* Expedited delivery to be negotiated between Contractor and Ordering Activity

7. DISCOUNTS:

Prices shown are NET prices. Basic Discounts have been deducted.

a. Prompt Payment: 0% - 30 days from receipt of invoice or date of acceptance, whichever is later.
b. Quantity: NONE
c. Dollar Volume: NONE
d. Government Educational Institutions are offered the same discounts as all other Government customers.
e. Other: NONE

8. TRADE AGREEMENTS ACT OF 1979, ASAMENDED:

Not Applicable – Services Only

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

Export Packing is not available on this contract.

10. SMALL REQUIREMENTS:

The minimum dollar value of orders to be issued is $100 for all vendors.

11. MAXIMUM ORDER
Maximum Order (All dollar amounts are exclusive of any discount for prompt payment).

a. The Maximum Order value for the following Special Item Numbers (SINs) is $500,000:
   Special Item Number 54151S - Information Technology (IT) Professional Services

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDs), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDs):

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDs) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDs should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
(d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor’s participation in such order may be restricted in accordance with FAR Part 9.5.

(g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency’s order.

(h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency’s order.

(i) Government-Furnished Property: As specified by the agency’s order, the Government may provide property, equipment, materials or resources as necessary.

(j) Availability of Funds: Many Government agencies’ operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government’s obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity’s convenience, and (m) Termination for Cause (See C.1.)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

1. Manufacturer;
2. Manufacturer’s Part Number; and
3. Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.fss.gsa.gov/.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

1. All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
(2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
(3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
(4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS
   a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
      (1) Time of delivery/installation quotations for individual orders;
      (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
      (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
   b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES
   The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:
   NONE
   Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)
   The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS
   Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION
   The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act applies.
The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: [www.i4dm.com](http://www.i4dm.com)
The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order—

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:
   This order is placed under written authorization from _______ dated _______. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
   (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
   (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors’ proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at [http://www.core.gov](http://www.core.gov).

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)
BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s)____________________.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity ___________________ Date ___________________ Contractor ___________________ Date ___________________
Pursuant to GSA Federal Supply Schedule Contract Number(s) __________, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

<table>
<thead>
<tr>
<th>MODEL NUMBER/PART NUMBER</th>
<th>*SPECIAL BPA DISCOUNT/PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>________________________</td>
<td>__________________________</td>
</tr>
<tr>
<td>________________________</td>
<td>__________________________</td>
</tr>
</tbody>
</table>

(2) Delivery:

<table>
<thead>
<tr>
<th>DESTINATION</th>
<th>DELIVERY SCHEDULES / DATES</th>
</tr>
</thead>
<tbody>
<tr>
<td>____________</td>
<td>_________________________</td>
</tr>
<tr>
<td>____________</td>
<td>_________________________</td>
</tr>
</tbody>
</table>

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be ________________.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _______________ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

<table>
<thead>
<tr>
<th>OFFICE</th>
<th>POINT OF CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>____________</td>
<td>__________________________</td>
</tr>
<tr>
<td>____________</td>
<td>__________________________</td>
</tr>
</tbody>
</table>

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;

(b) Contract Number;

(c) BPA Number;

(d) Model Number or National Stock Number (NSN);

(e) Purchase Order Number;

(f) Date of Purchase;
BASIC GUIDELINES FOR USING
“CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

• The customer identifies their requirements.
• Federal Supply Schedule Contractors may individually meet the customers needs, or -
• Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
• Customers make a best value selection.
Application Programmer

Position Description: Performs functional and data requirements analysis, information system design, development, and documentation for internet, intranet, and client based software applications. Translates business requirements, rules, processes and workflows into functional application designs and software programs. Implements corresponding custom reports and information portals for required data output and delivery.

Required Experience: This position requires a minimum of 4 years of experience in the areas listed above.

Required Education: This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.

Application Programmer, Associate

Position Description: Performs functional and data requirements analysis, information system design, development, and documentation for internet, intranet, and client based software applications. Translates business requirements, rules, processes and workflows into functional application designs and software programs. Implements corresponding custom reports and information portals for required data output and delivery.

Required Experience: This position requires a minimum of 2 years of experience in the areas listed above.

Required Education: This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.

Application Programmer, Wireless

Position Description: Performs functional and data requirements analysis, information system design, development and documentation for the wireless environment. Translates business requirements, rules, processes and workflows into wireless application designs and wireless software programs. Analyzes client requirements for wireless data output and designs and implements corresponding custom reports and information portals for required wireless data output and delivery.

Required Experience: This position requires a minimum of 4 years of experience in the areas listed above.

Required Education: This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.

Database Programmer

Position Description: Performs logical and physical database design. Reviews designs of existing logical and physical database systems to recommend and implement improvements. Provides guidance and expertise in the use of database languages. Performs database design, data analysis, development and implementation of database systems and database conversions.

Required Experience: This position requires a minimum of 4 years of experience in the areas listed above.

Required Education: This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.
Database Programmer, Associate

**Position Description:** Performs logical and physical database design. Reviews designs of existing logical and physical database systems to recommend and implement improvements. Provides guidance and expertise in the use of database languages. Performs database design, data analysis, development and implementation of database systems and database conversions.

**Required Experience:** This position requires a minimum of 2 years of experience in the areas listed above.

**Required Education:** This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.

Database Administrator

**Position Description:** Provides technical assistance in all areas of administration of database systems. Works with users to ensure data integrity, access, and rapid response to database inquiries and requests.

**Required Experience:** This position requires a minimum of 4 years of experience in the areas listed above.

**Required Education:** This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.

Network & Systems Management Consultant


**Required Experience:** This position requires a minimum of 4 years of experience in the areas listed above.

**Required Education:** This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.

Network Design Consultant

**Position Description:** Provides expertise and consultative support in the areas of LAN/WAN design and implementation, including functional analysis, connectivity, redundancy, fault tolerance and disaster recovery. Provides guidance in the use of LAN/WAN, T1/T3, ISDN, Frame Relay, TCP/IP, BGP, EIGRP, HSRP, and other related network, communication and connectivity technologies.

**Required Experience:** This position requires a minimum of 4 years of experience in the areas listed above.

**Required Education:** This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.

Network Engineer

**Position Description:** Provides functional support in the areas of LAN/WAN administration, hardware & software technical support, communications and network systems analysis, and configuration management. Implements security policies and security hardware/software systems. Interfaces with end users to manage and maintain required network connectivity and continuity.

**Required Experience:** This position requires a minimum of 4 years of experience in the areas listed above.
**Required Education:** This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.

**Project Manager**

**Position Description:** Provides management oversight to coordinate project execution. Facilitates all communication and meetings between client and PH. Acts as primary PH POC/liaison for project. Manages development, modification and dissemination of master project plan. Ensures client and PH expectations are clearly communicated and understood to ensure timely and accurate results are delivered. Provides oversight and management of fiscal aspects of project completion.

**Required Experience:** This position requires a minimum of 4 years of experience in the areas listed above.

**Required Education:** This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.

**Application Developer**

**Position Description:** Design, document, implement, and test applications both individually and as part of a team to client specifications. Develop, deploy, and maintain moderately complex software applications and systems that are customized or standardized. Adhere to release management practices and procedures. Adapt to new technologies as needed. Interface with the client to perform maintenance and testing activities for newly implemented and existing applications.

**Required Experience:** Two to Five years of experience in designing and developing complex software applications. Experience with Object Oriented Programming.

**Required Education:** BA/BS in Computer Science or a related area

**Database Architect**

**Position Description:** Perform the following SQL Server database administration duties: design and build instances, troubleshoot and diagnose database issues, optimize database performance, backup and recovery, capacity planning, and other operational tasks. Deploy databases following change management processes. Design highly available environments to support business continuity strategies. Document all programs/systems including system changes and maintenance plans. Prioritize and execute tasks in a high-pressure operational environment. Facilitate communication between infrastructure and application development teams.

**Required Experience:** Seven or more years of operational DBA experience. Working knowledge of ETL tools (SSIS and/or Informatica). Experience with the data warehouse lifecycle. SQL Server 2005 certification preferred, solid understanding a must. Strong interest in exploring the database architecture field.

**Required Education:** BA/BS in Computer Science or a related area

**Database Developer**

**Position Description:** Design, develop, and maintain database architecture, data dictionaries, and database schemas. Perform requirements analysis and data modeling using various design tools. Apply strategies for building and populating database structures. Adhere to release management practices and procedures. Adapt to new technologies as needed. Interface with clients to perform maintenance and testing activities for newly implemented and existing solutions.

**Required Experience:** Two to Five years of experience designing and developing complex database solutions using ETL tools. Experience with full system development lifecycle for database solutions. Solid understanding of Microsoft SQL Server or similar RDBMS. Knowledge of database development and release management concepts, practices and procedures along with performance tuning database code in OLTP or OLAP environments.

**Required Education:** BA/BS in Computer Science or a related area
Graphics/Interface Developer

Position Description: The Graphics/Interface Developer is a Senior Application Developer that focuses on the development of User Interfaces for client applications. The Graphics/Interface Developer will be responsible for Graphics design and Project Management within the constraints of the Project Plan.

Required Experience: Eight to ten years of experience in graphic design and intuitive front-end website design

Required Education: BA/BS in Computer Science, Graphics or related field.

Network Architect

Position Description: The network engineer is responsible for building, configuring, and supporting infrastructure for company and client networks.

Required Experience: At least two (2) years of experience in building, configuring, and supporting network infrastructure; OR an equivalent combination of experience and training which provides the required technical competencies noted below.

Required Education: BA or BS in Computer related subject

Senior Project Manager

Position Description: Provides management oversight to coordinate project execution. Facilitates all communication and meetings between client and PH. Acts as primary PH POC/liaison for project. Manages development, modification and dissemination of master project plan. Ensures client and PH expectations are clearly communicated and understood to ensure timely and accurate results are delivered. Provides oversight and management of fiscal aspects of project completion.

Required Experience: This position requires a minimum of 5 years of experience in the areas listed above.

Required Education: This position requires a minimum of a Bachelor’s degree in a related field or equivalent experience. Two (2) years of applicable experience shall be considered equivalent to a bachelor’s degree in a related field.

Senior Application Developer

Position Description: Senior Application Developers will be tasked with critical components of application development, including interfacing with client for requirement analysis and application design, development, testing, implementation and documentation. Adhere to release management practices and procedures. Evaluate and adapt to new technologies as needed. While senior-level developers may be expected to work on projects individually, they may be part of a team and be called upon to mentor junior developers and, possibly direct or lead the development effort.

Required Experience: Seven or more years of experience in designing and developing complex software applications. Experience with Object Oriented Programming, Experience with database design and implementation preferred.

Required Education: BA/BS in Computer Science or a related area

Senior Database Developer

Position Description: Design, develop, and maintain database architecture, data dictionaries, and database schemas. Perform requirements analysis and data modeling using various design tools. Define strategies for building and populating database structures. Adhere to release management practices and procedures. Evaluate and adapt to new technologies as needed. Interface with clients to perform maintenance and testing activities for newly implemented and existing solutions. While senior-level developers may be expected to work on projects individually, they may be part of a team and be called upon to mentor junior developers and, possibly direct or lead the development effort.

Required Experience: Seven or more years of experience designing and developing complex database solutions using ETL tools. Experience with full system development lifecycle for database solutions. Solid understanding of Microsoft SQL Server or similar RDBMS. Strong knowledge of database development and release management concepts, practices and procedures along with performance tuning database code in OLTP and OLAP environments.
**Required Education:** BA/BS in Computer Science or a related area

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**Senior Network Engineer**

**Position Description:** Responsible for designing, drawing, connecting, and configuring client networks. Performs architectural analysis and develop Enterprise class solutions for fully redundant, high-availability networks. Generate/provide status reports, provide network anomaly analysis, and develop engineering redlines, work engineering changes/upgrades, and security vulnerabilities.

**Required Experience:** At least eight years of experience in building, configuring and supporting network infrastructure, or an equivalent of experience and training which provides the required technical competencies.

**Required Education:** BA/BS from a college or university with major course work in Computer Science or a related area

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**Software Architect**

**Position Description:** Designs and develops the enterprise architecture standards for the organization. Involved in building the framework and deploying enterprise solutions throughout the organization. Presents architecture concepts and standards to solution teams. Provides ongoing architecture support to solution teams. Advises the executive team on future technology direction. Possesses internal and external client interaction experience. Uses a variety of architect expression tools such as PowerPoint.

**Required Experience:** Seven or more years of experience in designing and developing complex software applications. Experience with Object Oriented Programming. Experience with Database Design and Implementation preferred. Understanding of n-tier Application Architecture (e.g. MVC, SOA) and Design Patterns, .NET certification preferred.

**Required Education:** BA/BS in Computer Science or a related area

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**Systems Analyst**

**Position Description:** Mapping customer requirements into formal Software Requirements, specifications that are consistent with customer defined business rules. Operating in a team environment with defined deliverables, reviews and sign-offs. Liaising with the software development manager in subsequent phases of the software development life cycle.

**Required Experience:** Five or more years of experience in software systems design, knowledge of Object Oriented Programming, knowledge of database design and implementation preferred, understanding of n-tier Application Architecture (e.g. MVC, SOA) and Design Patterns.

**Required Education:** BA/BS in Information Systems Management, Computer Science or a related area

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**Test Engineer, Senior**

**Position Description:** A Senior Test Engineer must have experience working with developers, end users and organizations to create test plans and test scripts. Coordinate with test sites and other team participants to plan test events. experience in creating reports. Tracks problems and reports on errors that are identified. Must have experience with configuring necessary hardware and operating environments as needed to complete assigned testing. Must have comprehensive technical expertise on IT products, operating systems, software, hardware, systems and networks and specialized environments. Must have experience in writing or assisting in the development of test plans and test procedures. Must manage the defect database under the guidance of senior QA engineers.

**Required Experience:** Five years

**Required Education:** BA/BS in Information Systems Management, Computer Science or a related area
Software Developer, Senior

Position Description: A Software Developer, Senior must be able to design, develop and unit test software code in a variety of languages. Must have experience in both front end user interface software development and backend business logic development. Must have experience analyzing and solving complex software functional and technical issues.

Required Experience: Eight years

Required Education: BA/BS in Information Systems Management, Computer Science or a related area

Quality Assurance Manager

Position Description: The Quality Assurance Manager must have experience in creating and implementing a detailed plan to ensure overall quality of all IT products, services and systems. They must have experience in resolving all project or program release problems and take corrective action, escalating as needed, to resolve and achieve results. They must also have experience in assuring the viability, functionality and effectiveness of essential tools.

Required Experience: Ten years

Required Education: BA/BS in Information Systems Management, Computer Science or a related area

Business Analyst, Senior

Position Description: A Senior Business Analyst has experience in the effective use of data provided by cost estimators to create overall cost versus benefit assessment while considering functional benefits, technical performance, risks, and schedule concerns.

Required Experience: Five years

Required Education: BA/BS in Information Systems Management, Computer Science or a related area

Configuration Manager

Position Description: A Configuration manager must have experience in management configuration programs to ensure that all proposed and actual changes to program technology and documentation are properly staffed, approved, and tracked. Must facilitate the change Notification process used for updating product. Must ensure notification of performing organizations or project teams of change activity.

Required Experience: Five years

Required Education: BA/BS in Information Systems Management, Computer Science or a related area

Technical Writer

Position Description: A Technical Writer must have experience in explaining highly technical data and information in simplistic grade school language for end users of complex IT systems and projects. Must be able to use a variety of word processing, spreadsheet, graphics and scheduling tools. Must have experience in being able to gather and convert data into a written narrative.

Required Experience: Five years

Required Education: BA/BS in Information Systems Management, Computer Science or a related area
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