

ESSolutions, Inc.

1401 South Clark Street, Suite 200

Arlington, VA 22202

Contract # GS-35F-0812P

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240-215-6993

240-215-6694

Period Covered by Contract: 31 August 2004 – 30 August 2019

Pricelist current through Modification #PO-0016

**AUTHORIZED
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Special Item No. 132-51 Information Technology Professional Services

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301 IT Facility Operation and Maintenance

FPDS Code D302 IT Systems Development Services

FPDS Code D306 IT Systems Analysis Services

FPDS Code D307 Automated Information Systems Design and Integration Services

FPDS Code D308 Programming Services

FPDS Code D310 IT Backup and Security Services

FPDS Code D311 IT Data Conversion Services

FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services

FPDS Code D316 IT Network Management Services

FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or

Other Information Services (All other information services belong under Schedule 76)

FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

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PRICE LIST

ESSolutions Labor Category	GSA Price w/o IFF	GSA Labor Rate w/ IFF
Program Manager	\$127.59	\$128.55
Project Manager	\$110.87	\$111.71
Logistics Analyst II	\$50.53	\$50.91
Logistics Analyst III	\$56.75	\$57.18
Senior Intelligence Analyst I	\$107.54	\$108.35
Senior Intelligence Analyst II	\$96.34	\$97.07
Intelligence Analyst	\$76.91	\$77.49
Senior Intelligence Analyst Professional	\$114.94	\$115.81
Principal Intelligence Analyst Support Professional	\$145.92	\$147.02
Humint Targeting Officer - Mid Level	\$46.42	\$46.77
Applications Developer III	\$32.48	\$32.72
Applications Developer II	\$50.33	\$50.71
Senior Administrative Assistant	\$61.65	\$62.12
Graphics Specialist	\$45.54	\$45.88
Hardware Engineer III	\$33.83	\$34.09
Hardware Engineer II	\$48.72	\$49.08
Hardware Engineer I	\$71.91	\$72.46
Helpdesk Specialist I	\$41.62	\$41.94
Network Specialist III	\$36.83	\$37.11
Network Specialist II	\$47.95	\$48.31
Network Specialist I	\$68.50	\$69.02
Voice / Data Communications Engineer II	\$50.33	\$50.71
Voice / Data Communications Engineer I	\$71.91	\$72.46
IT Security Specialist III	\$87.22	\$87.88
Communications/ Network Operator Technician II	\$60.35	\$60.80
Communications/Network Operator Technician III	\$65.79	\$66.28
Communications / Network Engineer III	\$84.06	\$84.70
General System Administrator II	\$59.23	\$59.68
General System Administrator III	\$92.96	\$93.67

General System Administrator IV	\$95.30	\$96.02
Hardware Technician III	\$80.42	\$81.03
Database Analyst/Programmer III	\$60.71	\$61.17
System Administrator MCSA Certified II	\$81.95	\$82.57
System Administrator MCSA Certified III	\$92.03	\$92.73
System Administrator MCSA Certified IV	\$99.63	\$100.38
System Engineer III	\$96.19	\$96.91
Helpdesk Specialist IV	\$84.91	\$85.55
Helpdesk Specialist III	\$78.84	\$79.44
Helpdesk Specialist II	\$65.39	\$65.88
Administrative Assistant	\$38.86	\$49.16

INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area:

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

ESSolutions, Inc.
Attn: Robert L. Brown
rbrown@essworld.net
703-413-3106
1401 South Clark Street, Suite 200
Arlington, VA 22202

Contractor will accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

ESSolutions, Inc
Accounts Payable
Attn: Carrie Ann Dennis
cdennis@emsolve.com
240-215-6993
1401 South Clark Street, Suite 200
Arlington, VA 22202

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule
Block 16: Data Universal Numbering System (DUNS) Number: 926162462
Block 30: Type of Contractor - C

Block 31: Woman-Owned Small Business - No
Block 36: Contractor's Taxpayer Identification Number (TIN): 1998D046200

- 4a. CAGE Code: 048N8
- 4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
_____	_____ Days
_____	_____ Days

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

- a. Prompt Payment: 0 % - 0 days from receipt of invoice or date of acceptance, whichever is later.
- b. Quantity - 0
- c. Dollar Volume - \$500,000, willing to negotiate
- d. Government Educational Institutions - 0
- e. Other - 0

8. TRADE AGREEMENTS ACT OF 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:

10. **Small Requirements:** The minimum dollar value of orders to be issued is \$100.

11. **MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

- Special Item Number 132-3 - Leasing of Product
- Special Item Number 132-4 – Daily / Short Term Rental
- Special Item Number 132-8 - Purchase of Equipment
- Special Item Number 132-9 - Purchase of Used or Refurbished Equipment
- Special Item Number 132-12 - Equipment Maintenance
- Special Item Number 132-32 - Term Software Licenses
- Special Item Number 132-33 - Perpetual Software Licenses
- Special Item Number 132-34 - Maintenance of Software as a Service
- Special Item Number 132-51 - Information Technology Professional Services
- Special Item Number 132-52 - Electronic Commerce (EC) Services
- Special Item Number 132-53 – Wireless Services

b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:

- Special Item Number 132-50 - Training Courses

c. The Maximum Order value for the following Special Item Numbers (SINs) is \$1,000,000:

- Special Item Number 132-60A-F – Access Certificates for Electronic Services (ACES) Program
- Special Item Number 132-61 – Public Key Infrastructure (PKI) Shared Service Provider (SSP) Program
- Special Item Number 132-62 – HSPD-12 Product and Service Components

12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. **FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS**

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of

appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaaadvantage.gov>

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a

product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

Please email mstitley@essworld.net for full details

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

TERMS AND CONDITIONS

APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND IDENTITY ACCESS
MANAGEMENT PROFESSIONAL SERVICES
(SPECIAL ITEM NUMBER 132-60F)

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation 1 – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (May 2001) (Deviation 1 – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed

against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices.

LABOR CATEGORY DESCRIPTIONS

1. Program Manager

Minimum/General Experience: A sustained record of fifteen (15) or more years of technical leadership (eight years of specialized experience) in areas such as software development, systems integration, systems administration, network engineering, network security, modeling & simulation.

Functional Responsibilities: This position shall accomplish human resource objectives by recruiting, selecting, orienting, training, assigning, scheduling, coaching, counseling, and disciplining employees; communicating job expectations; planning, monitoring, appraising, and reviewing job contributions; planning and reviewing compensation actions; enforcing policies and procedures. Achieve operational objectives by contributing information and recommendations to strategic plans and reviews; preparing and completing action plans; implementing production, productivity, quality, and customer-service standards; resolving problems; completing audits; identifying trends; determining system improvements; implementing change. The position shall meet financial objectives by forecasting requirements; preparing an annual budget; scheduling expenditures; analyzing variances; initiating corrective actions.

Minimum Education: Bachelor of Science degree or higher in computer science, management, engineering, or Information Technology discipline (e.g., Computer Information Systems or Management Information Systems) is needed.

2. Project Manager

Minimum/General Experience: A sustained record of ten (10) or more years of technical leadership (eight years of specialized experience) in areas such as software development, systems integration, systems administration, network engineering, network security, modeling & simulation.

Functional Responsibilities: This position manages system life cycle processes including planning, monitoring, measuring, evaluating and providing technical direction for all phases and aspects of the Information Technology (IT) projects from the identification and analysis of user requirements, architectural design, implementation, configuration management, documentation, system integration and testing. Leads a workforce that uses Integrated Product Team approach to meeting the needs of a customer base that has diverse objectives and technical backgrounds. Effectively interfaces and interacts with Contracting Officer's Representatives (COR), government management personnel, customer agency representatives and end-users. Provides direction to technically qualify IT and other personnel to think creatively while coordinating and directing complex technical tasks.

Minimum Education: Bachelor of Science degree or higher in computer science, management, engineering, or Information Technology discipline (e.g., Computer Information Systems or Management Information Systems) is needed.

3. Logistics Analyst II

Minimum/General Experience: The candidate must have a total of three (3) years of logistical experience.

Functional Responsibilities: The candidate shall enhance product workflow by analyzing and developing logistics plans that affect production, distribution, and inventory. Create and review procedures for distribution and inventory management to maximize customer satisfaction and minimize cost. The candidate shall be familiar with standard concepts, practices, and procedures within a particular field; rely on limited experience and judgment to plan and accomplish goals; perform a variety of tasks. Works under general supervision. A certain degree of creativity and latitude is required. It is desired that the candidate has experience in the Theater Enterprise Wide Logistics System (TEWLS) or Defense Medical Logistics Supply Support (DMLSS).

Minimum education: A minimum of Bachelor's degree in computer science or Information Technology discipline (e.g., Computer Information Systems or Management Information Systems).

4. Logistics Analyst III

Minimum/General Experience: The candidate must have a total of five (5) years of logistical experience.

Functional Responsibility: The candidate shall enhance product workflow by analyzing and developing logistics plans that affect production, distribution, and inventory. Create and review procedures for distribution and inventory management to maximize customer satisfaction and minimize cost. The candidate should be familiar with a variety of the field's concepts, practices, and procedures; rely on experience and judgment to plan and accomplish goals. The candidate shall perform a variety of complicated tasks and may report to an executive or manager. A wide degree of creativity and latitude is expected. The candidate may be required to develop technical reports, direct and supervise the technical work of junior staff members, and make formal technical presentations as required.

Minimum Education: A minimum of Bachelor's degree in management, logistics or Information Technology (e.g., Computer Information Systems or Management Information Systems).

5. Senior Intelligence Analyst I

Minimum/General Experience: Position requires eight (8) years of experience in the Intelligence field with progressive responsibility.

Functional Responsibility: The candidate shall perform research on designated databases and open sources; compile specialized reports and queries, provide results in designated formats, and create and present briefings as needed. Duties shall also include review of products against defined criteria as candidates for potential dissemination, ensure accuracy and quality control of data and reports, and ensure that all policies, procedures, and protocols are adhered to. Further duties include the preparation and presentation of briefings to SIGINT customers, working with other analysts to determine needs for new processes, elicit knowledge about targets, and ensure analytic needs are met. The candidate shall conduct

long-term analysis of data which may be required to meet specific intelligence needs. Further duties may include the capture of metrics on a daily basis to be reported on a weekly, monthly and quarterly basis.

Minimum Education: A Bachelor's degree in an intelligence related discipline.

6. Senior Intelligence Analyst II

Minimum/General Experience: Position requires five (5) years of experience in the Intelligence field with progressive responsibility.

Functional Responsibility: The position may include software development, systems integration, systems administration, network engineering, network security, modeling & simulation. Suggest content topics; recommend the sequence for presenting topics, and recommend activities based on objectives. Verify and ensure the technical accuracy of the subject content. Assist in performance of the planning process. Consider the relationship of the subject undergoing development to other subjects in the program, making recommendations to enhance the situation. Point out elements in the content that may be difficult, confusing or that may be a likely area of trouble. Advise as to how long it takes for particular segments, what the best information sources are, and which techniques in resource books are good.

Minimum Education: A Bachelor's degree in an intelligence related discipline.

7. Intelligence Analyst

Minimum/General Experience: Position requires three (3) years of experience in an intelligence related field.

Functional Responsibility: The candidate shall perform research on designated databases and open sources. The candidate shall compile specialized reports and queries and provide results to a Senior Intelligence Analyst. In addition, the candidate shall ensure accuracy of data and reports and ensure that all policies, procedures, and protocols are adhered to.

Minimum Education: A minimum of a Bachelor's degree intelligence related discipline.

8. Senior Intelligence Analyst Professional

Minimum/General Experience: Position requires seven (7) years of experience in an intelligence related field.

Functional Responsibilities: The analyst will support development, exploitation, and documentation of new accesses to information. Candidate will be responsible for producing written reports in support of mission. The candidate must be clearly proficient in the use of reporting tools such as: CPE, Skywriter, Messiah, and AMHS. Clear demonstration in the resume of recent or current proficiency with understanding of USSIDs and reporting procedures is imperative. Additionally, candidate may be tasked with conducting other intelligence analysis tasks dealing with target maintenance/development, call chaining experience, and Social Network analysis.

Minimum Education: A minimum of a Bachelor's degree in an intelligence related discipline.

9. Principal Intelligence Analyst Support Professional

Minimum/General Experience: Must have ten (10) years of experience in the intelligence field.

Functional Responsibility:

The candidate shall perform research on designated databases and open sources. The candidate shall compile specialized reports and queries and provide results to a Senior Intelligence Analyst. In addition, the candidate shall ensure accuracy of data and reports and ensure that all policies, procedures, and protocols are adhered to. The analyst will support development, exploitation, and documentation of new accesses to information. Candidate may be tasked with conducting other intelligence analysis tasks dealing with target maintenance/development, call chaining experience, Social Network analysis. The candidate will have excellent analytic skills while working with strategic targets. There must be a clear demonstration in the resume of recent or current proficiency with understanding of USSIDs and reporting procedures is imperative.

Minimum Education: A minimum of a Bachelor's degree in an intelligence related discipline.

10. Humint Targeting Officer – Mid

Minimum/General Experience: Must have six (6) years professional experience.

Functional Responsibility: Credentialed SME or recognized Specialist in relevant field may also be considered; Expert command of GEO Metadata Analysis; Expert command of Pattern of Life Analysis; Expert command of Network Analysis using tools such as Palantir; Must have excellent verbal communication skills for briefings and presentations.

Minimum Education: A minimum of a Bachelor's degree.

11. Applications Developer III

Minimum/General Experience: Must have two (2) years engineering experience.

Functional Responsibility: Candidates will analyze production, inventory control, distribution, cost analysis, finance, marketing, human resources, and/or a variety of other business and technical problems to formulate and develop new and modified information processing systems. Candidates will determine techniques to improve the basis for decision making, policy construction, and program design and execution. Develops, maintains, and establishes operational specifications for information processing systems.

Minimum Education: A minimum of an Associate's degree in a scientific or engineering discipline.

12. Applications Developer II

Minimum/General Experience: Must possess five (5) years of engineering experience.

Functional Responsibility: Candidates will analyze production, inventory control, distribution, cost analysis, finance, marketing, human resources, and/or a variety of other business and technical problems to formulate and develop new and modified information processing systems. Candidates will determine techniques to improve the basis for decision making, policy construction, and program design and execution. Develops, maintains, and establishes operational specifications for information processing systems. Candidate shall coordinate with all organizations involved to ascertain system requirements such as program functions, output requirements, input data acquisition, and system techniques and controls.

Minimum Education: A minimum of a Bachelor's degree in a Computer Science, Information Systems, Engineering, or other related discipline.

13. Senior Administrative Assistant

Minimum/General Experience: The Candidate must have five (5) years of experience.

Functional Responsibility: Provides administrative support such as technical writing, proofreading, technical editing of word processing and other computer-based documents, integration of various sources into a cohesive product which may be delivered as computer-based magnetic media, preparation of graphical and narrative presentation material. Assists in the preparation of management plans and reports. Coordinates schedules to facilitate completion of proposals, contract deliverables, task order review, and briefings/presentations. Performs analysis, development and review of program or functional areas, as required.

Minimum Education: A minimum of an Associate's Degree.

14. Graphics Specialist

Minimum/General Experience: Candidate must have two (2) years of experience in the Graphics field.

Functional Responsibility: Candidate shall use knowledge of current graphic design software to produce graphic art and visual materials for promotions, advertisements, films, packaging, and informative and instructional material through a variety of media outlets such as websites and CD-ROMs. Generates and manipulates graphic images, animations, sound, text and video into consolidated and seamless multimedia programs. Must remain abreast of technological advances in the field and be able to identify areas of use in the organization. Candidate should be familiar with standard concepts, practices, and procedures within a particular field. Relies on limited experience and judgment to plan and accomplish goals, and performs a variety of tasks. Works under general supervision; typically reports to a supervisor or manager. A great deal of creativity and latitude is expected.

Minimum Education: A minimum of an Associate's degree.

15. Hardware Engineer III

Minimum/General Experience: Candidate must have two (2) years of experience.

Functional Responsibility: The candidate shall provide analysis related to the design, development, and implementation of hardware for production. Candidate shall also develop test strategies, devices, and systems. Perform stress and performance tests on a variety of computer hardware including circuit boards, processors and wiring.

Minimum Education: A minimum of an Associate's Degree in Computer Science, Information Systems, Engineering or other related discipline.

16. Hardware Engineer II

Minimum/General Experience: Candidate must have four (4) years of hardware related experience.

Functional Responsibility:

The candidate shall provide analysis related to the design, development, and implementation of hardware for production. Candidate shall also develop test strategies, devices, and systems. Perform stress and performance tests on a variety of computer hardware including circuit boards, processors and wiring.

Minimum Education: A minimum of Bachelor's Degree in engineering or Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems)

16. Hardware Engineer I

Minimum/General Experience: The candidate must possess six (6) years of hardware related experience.

Functional Responsibilities: The candidate shall provide analysis related to the design, development, and implementation of hardware for production. Candidate shall also develop test strategies, devices, and systems. Perform stress and performance tests on a variety of computer hardware including circuit boards, processors and wiring.

Minimum Education: A minimum of Bachelor's Degree in engineering or Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems)

17. Helpdesk Specialist I

Minimum/General Experience: The candidate must possess three years of helpdesk experience.

Functional Responsibilities: The candidate shall resolve technical problems and answer queries by telephone in support of internal and/or outside customer computer hardware, software, network, and telecommunications systems. Candidate shall diagnose, identify, isolate and analyze problems utilizing historical database records. May route calls to product line specialists. Maintains and updates records and tracking databases. Alerts management to recurring problems and patterns of problems.

Minimum Education: A minimum of Bachelor's Degree in a computer science related discipline.

18. Network Specialist III

Minimum/General Experience: The candidate must possess a minimum of two (2) years of experience with networks.

Functional Responsibilities: The candidate shall provide technical guidance for directing and monitoring information systems operations. Designs, builds, and implements network systems. Directs compilation of records and reports concerning network operations and maintenance. Troubleshoots network performance issues. Analyzes network traffic and provides capacity planning solutions. Monitors and responds to complex technical control facility hardware and software problems. Interfaces with vendor support service groups to ensure proper escalation during outages or periods of degraded system performance. Manages the purchase, testing, installation, and support of network communications, including LAN/MAN/WAN systems.

Minimum Education: Ann Associate's degree in a computer science related discipline.

19. Network Specialist II

Minimum/General Experience: Candidate must have five (5) years of technical experience.

Functional Responsibilities: The candidate shall perform system-level design and configuration of products including determination of hardware, OS, and other platform specifications. Plans large-scale systems

projects through vendor comparison and cost studies. Performs a variety of systems engineering tasks and activities that are broad in nature and are concerned with major systems design, integration, and implementation, including personnel, hardware, software, budgetary, and support facilities and/or equipment. Provides assistance and oversight for all information systems operations activities, including computer and telecommunications/communications operations, data entry, data control, LAN/MAN/WAN administration and operations support, operating systems programming, system security policy procedures, and/or web strategy and operations.

Minimum Education: Bachelor's degree in Computer Science, Information Systems, Engineering, or other related discipline.

20. Network Specialist I

Minimum/General Experience: Candidate must have seven (7) years of technical experience.

Functional Responsibilities: This position shall perform system-level design and configuration of products including determination of hardware, OS, and other platform specifications. Plans large-scale systems projects through vendor comparison and cost studies. Performs a variety of systems engineering tasks and activities that are broad in nature and are concerned with major systems design, integration, and implementation, including personnel, hardware, software, budgetary, and support facilities and/or equipment. Provides assistance and oversight for all information systems operations activities, including computer and telecommunications/communications operations, data entry, data control, LAN/MAN/WAN administration and operations support, operating systems programming, system security policy procedures, and/or web strategy and operations. Supervises all personnel engaged in the operation and support of network facilities, including all communications equipment on various platforms in large scale or multi-shift operations. This position shall supervise complex operations that involve two or more additional functions such as, but not limited to, network operations, systems security, systems software support, and production support activities.

Minimum Education: Bachelor's degree in Computer Science, Information Systems, Engineering, or other related discipline.

21. Voice / Data Communications Engineer II

Minimum/General Experience: The candidate must have a minimum of three (3) years of experience.

Functional Responsibilities: The candidate shall plan, design and implement local and/or remote voice communications hardware, software and procedures. Maintain technical expertise in identifying, evaluating, selecting or developing voice and/or video systems. The candidate shall oversee voice network configurations; prepare or ensure appropriate network documentation exists, including operational instructions. The candidate shall provide regular monitoring and voice network analysis regarding short and long range planning for in-house systems. May design networks or portions of networks that include selection of hardware and software packages.

Minimum Education: A Bachelor's Degree in management, logistics, or Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems), or an engineering discipline

22. Voice / Data Communications Engineer I

Minimum/General Experience: The candidate must have five (5) years of experience.

Functional Responsibilities: The candidate shall plan, design and implement local and/or remote voice communications hardware, software and procedures. Maintain technical expertise in identifying, evaluating, selecting or developing voice and/or video systems. The candidate shall oversee voice network configurations; prepare or ensure appropriate network documentation exists, including operational instructions. The candidate shall provide regular monitoring and voice network analysis regarding short and long range planning for in-house systems. May design networks or portions of networks that include selection of hardware and software packages.

Minimum Education: A Bachelor's Degree in management, logistics, or Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems), or an engineering discipline

23. IT Security Specialist III

Minimum/General Experience: The candidate must have a total of five (5) years of professional experience (e.g., Computer Science, language programming or systems analysis). At least two (2) years of which with IT security experience.

Functional Responsibilities: The candidate shall provide support to plan, coordinate, and implement the organization's information security. Provide support for facilitating current security infrastructure and define future programs, design and implementation. Ensure IA and IA-enabled software, hardware, and firmware comply with appropriate security configuration guidelines, policies and procedures. Deployment and usage of appropriate communication protocols and encryption techniques/tools. Complete and maintain Information Security plans and documentation. Maintain knowledge of computer and network technology, security policy and procedures and familiarity with the specific mission and function of assigned information systems. Design and prepare technical reports and related documentation. The candidate shall report security incidents in accordance with appropriate policies.

Minimum Education: A Bachelor's Degree in an Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems)

24. Communications / Network Operator Technician II

Minimum/General Experience: Must have a minimum of three (3) years of professional experience in Information Technology field (e.g., computer science, language programming or systems analysis).

Functional Responsibilities: The candidate shall monitor, analyze, troubleshoot, and/or evaluate hardware, software and other network related problems; provide technical expertise for performance and/or configuration of the global networks and systems. The candidate shall perform general LAN/CAN/WAN administration. Schedules conversions and cutover. The candidate shall coordinate with all responsible users and sites to resolve network or system incidents and will be responsible for monitoring, tracking and evaluating global Information Technology Infrastructure incidents.

Minimum Education: A Bachelor's Degree in an Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems)

25. Communications / Network Operator Technician III

Minimum/General Experience: Must have a minimum of five (5) years of professional experience in Information Technology field (e.g., computer science, language programming or systems analysis).

Functional Responsibilities: The candidate shall monitor, analyze, troubleshoot, and/or evaluate hardware, software and other network related problems; provide technical expertise for performance and/or configuration of the global networks and systems. The candidate shall perform general LAN/CAN/WAN administration. Schedules conversions and cutover. The candidate shall coordinate with all responsible users and sites to resolve network or system incidents and will be responsible for monitoring, tracking and evaluating global Information Technology Infrastructure incidents.

Minimum Education: A Bachelor's Degree in an Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems)

26. General System Administrator II

Minimum/General Experience: The candidate must possess three (3) years of professional experience.

Functional Responsibility: The candidate shall provide support for implementation, troubleshooting and maintenance of IT systems. Manages IT system infrastructure and any processes related to these systems. Provide support to IT systems including: day-to-day operations, monitoring and problem resolution for all of the client problems. Provide second level problem identification, diagnosis and resolution of problems. Provide support for the dispatch system and hardware problems and remain involved in the resolution process. Provide support for the escalation and communication of status to agency management and internal customers.

Minimum Education: A Bachelor's Degree in an Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems)

27. General System Administrator III

Minimum/General Experience: The candidate must possess six (6) years of professional experience.

Functional Responsibility: The candidate shall provide support for implementation, troubleshooting and maintenance of IT systems. Manages IT system infrastructure and any processes related to these systems. Provide support to IT systems including: day-to-day operations, monitoring and problem resolution for all of the client problems. Provide second level problem identification, diagnosis and resolution of problems. Provide support for the dispatch system and hardware problems and remain involved in the resolution process. Provide support for the escalation and communication of status to agency management and internal customers.

A Bachelor's Degree in an Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems)

28. General System Administrator IV

Minimum/General Experience: The candidate must possess eight (8) years of professional experience.

Functional Responsibility: The candidate shall provide support for implementation, troubleshooting and maintenance of IT systems. Manages IT system infrastructure and any processes related to these systems. Provide support to IT systems including: day-to-day operations, monitoring and problem resolution for all of the client problems. Provide second level problem identification, diagnosis and resolution of problems. Provide support for the dispatch system and hardware problems and remain involved in the resolution process. Provide support for the escalation and communication of status to agency management and internal customers. Level IV shall have UNIX experience in addition to the experience required for a level III.

Minimum Education: A Bachelor's Degree in an Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems)

29. Hardware Technician III

Minimum/General Experience: The position requires a minimum of five (5) years of professional experience.

Functional Responsibility: The candidate shall organize and direct all hardware installations. Analyze and develop new hardware requirements and prepare specifications for hardware acquisitions. Direct and lead preparation of engineering plans and site installation of technical design packages. Develop hardware installation schedules. Mobilize installation team. Direct and lead preparation of drawings by documenting configuration changes at each site. Prepare site installation and test reports.

The candidate shall coordinate post installation operations and maintenance support. Occasional travel to regional sites for surveys, fix actions, and other support initiatives should be expected.

Minimum Education: A minimum of a Bachelor's degree (no specific field required).

30. Database Analyst / Programmer III

Minimum/General Experience: The position requires a minimum of five (5) years of engineering experience.

Functional Responsibility: The candidate shall design, implement, and maintain moderately complex databases, access methods, access time, device allocation, validation checks, organization, protection and security, documentation, and statistical methods. Maintain database dictionaries, and monitor standards, procedures, and integration of systems through database design.

Minimum Education: A minimum of a Bachelor's Degree in a scientific or engineering discipline.

31. System Administrator MCSA Certified II

Minimum/General Experience: The position requires a minimum of three (3) years of engineering experience.

Functional Responsibility: The candidate shall provide support for implementation, troubleshooting and maintenance of IT systems. Manage IT system infrastructure and any processes related to these systems. Provide support to IT systems including: day-to-day operations, monitoring and problem resolution for any client problems. Provide second level problem identification, diagnosis and resolution of issues. Provide support for the dispatch system and hardware problems and remain involved in the resolution process. Provide support for the escalation and communication of status to agency management and internal customers. Must possess experience in one or more systems and architectures and associated hardware:

mainframe, mini, or client/server based. Additionally, Microsoft Certified System Administrator (MCSA) or equivalent Microsoft Certification (or higher).

Minimum Education: A minimum of a Bachelor's Degree in a scientific or engineering discipline.

32. System Administrator MCSA Certified III

Minimum/General Experience: The position requires a minimum of five (5) years of engineering experience.

Functional Responsibility: The candidate shall provide support for implementation, troubleshooting and maintenance of IT systems. Manage IT system infrastructure and any processes related to these systems. Provide support to IT systems including: day-to-day operations, monitoring and problem resolution for any client problems. Provide second level problem identification, diagnosis and resolution of issues. Provide support for the dispatch system and hardware problems and remain involved in the resolution process. Provide support for the escalation and communication of status to agency management and internal customers. Must possess experience in one or more systems and architectures and associated hardware: mainframe, mini, or client/server based. Additionally, Microsoft Certified System Administrator (MCSA) or equivalent Microsoft Certification (or higher). The candidate may at times be required to participate in the ISP Enterprise Technical group which meets monthly to discuss issues, projects, etc. which affects the ISP infrastructure.

Minimum Education: A minimum of a Bachelor's Degree in a scientific or engineering discipline.

33. System Administrator MCSA Certified IV

Minimum/General Experience: The position requires a minimum of seven (7) years of engineering experience.

Functional Responsibility: The candidate shall provide support for implementation, troubleshooting and maintenance of IT systems. Manage IT system infrastructure and any processes related to these systems. Provide support to IT systems including: day-to-day operations, monitoring and problem resolution for any client problems. Provide second level problem identification, diagnosis and resolution of issues. Provide support for the dispatch system and hardware problems and remain involved in the resolution process. Provide support for the escalation and communication of status to agency management and internal customers. Must possess experience in one or more systems and architectures and associated hardware: mainframe, mini, or client/server based. Additionally, Microsoft Certified System Administrator (MCSA) or equivalent Microsoft Certification (or higher). The candidate may at times be required to participate in the ISP Enterprise Technical group which meets monthly to discuss issues, projects, etc. which affects the ISP infrastructure. The candidate may have customized elevated privileges with local administrative privileges to regional center and supported member servers and workstations.

Minimum Education: A minimum of a Bachelor's Degree in a scientific or engineering discipline.

34. System Engineer III

Minimum/General Experience: The position requires a minimum of eight (8) years of experience.

Functional Responsibility: This position will analyze functional business requirements and design specifications for functional activities. Should provide identification/fixing for the problems within existing systems design/implementation of new systems, enhances the existing systems and participates in analysis, design and new construction of next generation IT systems. Responsible for understanding the needs of the customers and the realities of commercially available IT products, and creating requirements that will allow implementation by the architecture and engineering team and COTS products. The candidate must possess experience of system engineering in one or more areas including telecommunications concepts, computer languages, operating systems, database/DBMS and middleware.

Minimum Education: A minimum of a Bachelor's Degree in a scientific or engineering discipline.

35. Helpdesk Specialist IV

Minimum/General Experience: The position requires a minimum of seven (7) years of experience.

Functional Responsibilities:

The candidate shall provide phone and in-person support to users, including e-mail, LAN/WAN, directories, standard desktop images and applications, COTS and GOTS applications. Serves as the initial point of

contact for troubleshooting all IT related problems, including hardware/software, passwords, and printer problems. The candidate must be able to effectively and professionally communicate with customers as well as other IT support elements.

Minimum Education: A minimum of a Bachelor's Degree in a scientific or engineering discipline.

36. Helpdesk Specialist III

Minimum/General Experience: The position requires a minimum of five (5) years of experience.

Functional Responsibilities: The candidate shall provide phone and in-person support to users, including e-mail, LAN/WAN, directories, standard desktop images and applications, COTS and GOTS applications. Serves as the initial point of contact for troubleshooting all IT related problems, including hardware/software, passwords, and printer problems. The candidate must be able to effectively and professionally communicate with customers as well as other IT support elements.

Minimum Education: A Bachelor's Degree in an Information Technology discipline (e.g., Computer Science, Computer Information Systems or Management Information Systems)

37. Helpdesk Specialist II

Minimum/General Experience: The position requires a minimum of three (3) years of experience.

Functional Responsibilities: This position is responsible for ensuring all for analysis processing of information gathered when using forensics tools and ancillary tools supporting research and validation of digital forensics technology.

Minimum Education: Bachelor's Degree or equivalent.

38. Administrative Assistant

Minimum/General Experience: One year of office administrative experience

Candidate shall be responsible for developing, drafting, writing and editing reports, briefs, proposals, and other documents in support of a client's requirements. The candidate shall interface with personnel to coordinate meetings, maintain logs, records and files, and performs general administration duties.

Minimum Education: H.S. Diploma

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

ESSolutions, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Carrie Ann Dennis at 703-413-3106 or cdennis@emsolve.com.