

GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through *GSA Advantage!*, a menu-driven database system. The INTERNET address for *GSA Advantage!* is <http://www.gsaadvantage.gov>

SCHEDULE TITLE: Federal Supply Schedule 70 – General Purpose Commercial Information Technology Equipment, Software, and Services

FSC GROUP, PART AND SECTION OR STANDARD INDUSTRIAL GROUP:

132-12 Maintenance of Equipment, Repair Services and/or Repair/Spare Parts

FPDS Code J070

Special Item No. 132-51 Information Technology (IT) Professional Services

FPDS Code D301 IT Facility Operation and Maintenance

FPDS Code D302 IT Systems Development Services

FPDS Code D306 IT Systems Analysis Services

FPDS Code D307 Automated Information Systems Design and Integration Services

FPDS Code D308 Programming Services

FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services

FPDS Code D316 IT Network Management Services

FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

CONTRACT NUMBER: GS-35F-0864R

CONTRACT PERIOD #2: September 15, 2015-September 14, 2020

MODIFICATION NUMBER: 0014

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at :
www.gsa.gov/schedules

CONTRACTOR:

Native Tele-Data Solutions, Inc.

4443 N Flowing Wells Road

Tucson, AZ 85705

Phone number: 520 888-5860

Fax number: 520 888-5945

E-Mail: ITSSESTIMATION@NTDS.ORG

BUSINESS SIZE: SBE, WOSB, SDB

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CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SIN DESCRIPTION

132-12 Maintenance of Equipment, Repair Services and/or Repair/Spare Parts – SUBJECT TO COOPERATIVE PURCHASING

132 51 Information Technology Professional Services - SUBJECT TO COOPERATIVE PURCHASING

Disaster Recovery & Cooperative Purchasing offered for both SINs

1b. DISCRIPTION OF IT PROFESSIONAL SERVICES AND PRICE FOR EACH SIN: See Pages 11-20

1c. HOURLY RATES (Services only): See Page 18

2. MAXIMUM ORDER*:

<u>SIN</u>	<u>MAXIMUM ORDER</u>
132-12	\$500,000/per Order
132-51	\$500,000/per Order

NOTE TO ORDERING ACTIVITIES: *If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. MINIMUM ORDER: SIN 132-12 \$250.00 or as negotiated at the task order level
SIN 132-51 \$100.00 or as negotiated at the task order level

4. GEOGRAPHIC COVERAGE:

SIN 132-12 – Domestic, 50 contiguous States and Washington, DC only, US territories only, and to a CONUS port or consolidation point for orders received from overseas activities.

SIN 132-51 - Domestic, 50 contiguous States and Washington, DC, US territories only, and to a CONUS port or consolidation point for orders received from overseas activities.

5. POINT(S) OF PRODUCTION: N/A

6. DISCOUNT FROM LIST PRICES: *Prices shown are NET Prices; Basic Discounts have been deducted.*

7. QUANTITY DISCOUNT(S): *Dollar Volume: Additional 1% discount for single task orders \$200K or more.*

8. PROMPT PAYMENT TERMS: *2% - 15 Net days from receipt of invoice or date of acceptance, whichever is later.*

9.a Government Purchase Cards are accepted at or below the micro-purchase threshold.

9.b Government Purchase Cards are accepted above the micro-purchase threshold. Contact contractor for limit.

10. FOREIGN ITEMS: None

11a. TIME OF DELIVERY: SIN 132-12 & SIN 132-51 - 30 Days ARO or as Negotiated at the task order level.

11b. EXPEDITED DELIVERY: Items available for expedited delivery are to be negotiated at the task/delivery order level.

11c. OVERNIGHT AND 2-DAY DELIVERY: Overnight and 2-day delivery are available and are to be negotiated at the delivery/task order level.

11d. URGENT REQUIREMENTS: Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

12. FOB POINT: Destination

13a. ORDERING ADDRESS:

Native Tele-Data Solutions, Inc.
4443 N Flowing Wells Road
Tucson, AZ 85705
Phone number: 520 888-5860
Toll Free: 1-888 275-6837
Fax number: 520 888-5945
E-Mail: ITSSESTIMATION@NTDS.ORG

13b. ORDERING PROCEDURES: Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage (fss.gsa.gov/schedules).

14. PAYMENT ADDRESS:

Native Tele-Data Solutions, Inc.
4443 N Flowing Wells Road
Tucson, AZ 85705
Phone number: 520 888-5860
Toll Free: 1-888 275-6837
Fax number: 520 888-5945
E-Mail: ITSSESTIMATION@NTDS.ORG

15. WARRANTY PROVISION: Standard Commercial Warranty. Customer should contact contractor for a copy of the warranty

16. EXPORT PACKING CHARGES: Not applicable

17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE: Accepted at or below and above the micro-purchase level.

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):
N/A

19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE): N/A

20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE): N/A

20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE): N/A

21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE): N/A

22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE): N/A

23. PREVENTIVE MAINTENANCE (IF APPLICABLE): N/A

- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A
- 24b. **Section 508 Compliance for Electronic and Information Technology (EIT):** www.ntds.org
The EIT standard can be found at: www.Section508.gov
25. **DUNS NUMBER:** 96-090-850
26. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Contractor has an Active Registration in the SAM database.

TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE OF EQUIPMENT, REPAIR SERVICES AND/OR REPAIR/SPARE PARTS (SPECIAL ITEM NUMBER 132-12)

1. SERVICE AREAS

- a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a 5 mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be negotiated at the Task Order level.
- b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

NA

2. MAINTENANCE ORDER

- a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.
- b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.
- c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.
- d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.
- e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

- a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.
- b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

- a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
- b. Equipment placed under maintenance service shall be in good operating condition.
 - (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
 - (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
 - (3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

- a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
- b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.
- c. If the Ordering Activity desires a factory authorized/certified service personnel then this should be clearly stated in the task or delivery order.

7. RESPONSIBILITIES OF THE CONTRACTOR

- a. For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.
- b. If the Ordering Activity task or delivery order specifies a factory authorized/certified service personnel then the Contractor is obligated to provide such a factory authorized/certified service personnel for the equipment to be repaired or serviced, unless otherwise agreed to in advance between the Agency and the Contractor.

8. MAINTENANCE RATE PROVISIONS

- a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.
- b. **REGULAR HOURS**
The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.
- c. **AFTER HOURS**
Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.
- d. **TRAVEL AND TRANSPORTATION**

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be negotiated at the Task Order level. _____

e. **QUANTITY DISCOUNTS**

Quantity discounts from listed maintenance service rates for multiple equipment owned and/or leased by a ordering activity are indicated below:

	Quantity Range	Discounts
NA	_____ Units	_____ %
	_____ Units	_____ %
	_____ Units	_____ %

9. REPAIR SERVICE RATE PROVISIONS

- a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.
- b. **MULTIPLE MACHINES.** When repairs are ordered by a ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.
- c. **TRAVEL OR TRANSPORTATION**
 - (1) **AT THE CONTRACTOR'S SHOP**
 - (a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.
 - (b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.
 - (2) **AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)**

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.
 - (3) **AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)**
 - (a) If repairs are to be made at the ordering activity location, and the location is outside the service area as shown in paragraph 1.a, the repair service and mileage rates negotiated per subparagraphs 1.a and 8.d will apply.
 - (b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

- d. **LABOR RATES**
 - (1) **REGULAR HOURS**

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) AFTER HOURS

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) SUNDAYS AND HOLIDAYS

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

REPAIR SERVICE RATES

LOCATION	MINIMUM CHARGE*	REGULAR HOURS PER HOUR**	AFTER HOURS PER HOUR**	SUNDAYS AND HOLIDAYS PER HOUR
CONTRACTOR'S SHOP	___NA___	___NA___	___NA___	___NA___
ORDERING ACTIVITY LOCATION (WITHIN ESTABLISHED SERVICE AREAS)	___\$50.00___	___\$60.00___	___\$90.00___	___\$120.00___
ORDERING ACTIVITY LOCATION (OUTSIDE ESTABLISHED SERVICE AREAS)	___\$50.00___	___\$60.00___	___\$90.00___	___\$120.00___

*MINIMUM CHARGES INCLUDE _1_ FULL HOURS ON THE JOB.

**FRACTIONAL HOURS, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist dated 01/01/2015, at a discount of 3% from such listed prices.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of 2 years.

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period 2 years.

12. INVOICES AND PAYMENTS

a. Maintenance Service

(1) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

(2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. Repair Service and Repair Parts/Spare Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or

- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to

individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

SEE FOR PAGES 14 of 18 for Descriptions of IT Professional Services and pricing.

IT PROFESSIONAL SERVICES

Column1	Column2
Labor Categories	
Item #	Position Title
40259	GS-35F-0864R SIN 132-51 CAD Technician
40260	GS-35F-0864R SIN 132-51 CCTV Engineer
40261	GS-35F-0864R SIN 132-51 CCTV Technician
40262	GS-35F-0864R SIN 132-51 Communications Distribution Designer
40263	GS-35F-0864R SIN 132-51 Copper Cable Splicer
40264	GS-35F-0864R SIN 132-51 Fiber Cable Splicer
40269	GS-35F-0864R SIN 132-51 Lead Technician
40270	GS-35F-0864R SIN 132-51 Project Administrator
40271	GS-35F-0864R SIN 132-51 Project Manager
40273	GS-35F-0864R SIN 132-51 Technician
40274	GS-35F-0864R SIN 132-51 Telephone Technician
40276	GS-35F-0864R SIN 132-51 Wireless Technician

40259: CAD Technician

Minimum/General Experience: **Minimum one to two years related experience and/or training or equivalent combination of education and experience; Effective communication and technical writing skills, Experience producing architectural drawings using AutoCAD, Working knowledge of the CSI system of specifications. Excellent organizational skills. Ability to process multiple projects and deadlines. Requires strong computer skills and experience with Microsoft Word, Excel, Visio, and AutoCAD. Experience with ProE, Catia, AutoCAD, FTP, Unigraphics, Novel, I Aperture, Archibus, ArchiCAD or other CAFM software a plus.**

Functional Responsibility: **Provide user software support for CAD operating system issues. Provide user hardware support for workstation, printer, and plotter issues. Provide support for CAD software applications. Draft architectural plans, elevations, sections and details. Coordinate consultant drawings. Position will provide technical and engineering support to an assigned department. Essential functions include drafting, updating, and maintaining engineering drawings; ability to read and/or write legal descriptions; preparing displays for meeting presentations; scanning of current and archived documents/files; creating and/or updating databases and spreadsheets; preparing project drawings and/or plans using AutoCAD; scanning large scale documents for department agenda item attachments and GIS files; conducting field site inspections; reviewing and analyzing statistical data; performing other related duties as assigned.**

Minimum Education: **BA in Information Systems or equivalent industry certificate and/or work experience, Bachelor of Science or a combination of AA or AS or equivalent work experience and minimum 5 years experience.**

40260: CCTV Engineer

Minimum/General Experience: **Minimum of three years engineering experience in the security electronics field. MCP or MCSE certifications desirable, along with LAN/WAN certifications or experience. Strong Microsoft Office experience (Excel, Word and PowerPoint) desirable. Should have knowledge of the CCTV engineering process, including design and estimating practices. Knowledge of networking hardware, protocols and troubleshooting; experience with AutoCAD. Knowledge of access control, CCTV and burglary systems.**

Functional Responsibility: **Access Control/CCTV Engineer for the design and implementation of Access Control and CCTV electronic systems. Must be able to work with contractors/subcontractors and direct**

them as necessary to conduct successful installations. Provide a combination of day-to-day leadership of CCTV engineers, and CCTV engineering services. Ability to communicate with team members, Staff, Technicians, customers and vendors.

Minimum Education: **Associates degree or equivalent work experience in Electronic Technology, Computer Science Technology, or other electrically related field.**

40261: **CCTV Technician**

Minimum/General Experience: **Minimum of two years of performing equipment troubleshooting, repair and preventative maintenance for Access Control, CCTV, Intrusion Detection, PC based systems and hands-on experience in tracking of jobs. Lenel, Loronix, and Microsoft certifications a plus! Electronic lock and locking systems knowledge very helpful. Outstanding written and oral communication skills.**

Functional Responsibility: **Access Control/CCTV Technician for the installation and service of Access Control and CCTV electronic systems. The main duties of this position are to perform daily maintenance, system upgrades, and respond to service calls. Must be able to work with subcontractors and direct them as necessary to conduct successful installations. Ability to communicate with sales staff, customers and vendors is necessary. Must be able to lift a minimum of 65 pounds. Must be physically agile and able to maneuver and work in a confined space. Must be able to perform duties while on ladder / high locations. Flexible working hours are required, including nights and weekends.**

Minimum Education: **Associates Degree, Industry Certificate or equivalent CCTV related work experience.**

40262: **Communications Distribution Designer**

Minimum/General Experience: **Minimum of five years of formal & on-the-job training specifically dealing with all construction phases, inside and outside plant installation, maintenance and repair. Requires competence in all phases of ISP & OSP technology, design & engineering. Requires excellent job cost analytical knowledge. Must have knowledge of all types of construction materials including fireproof materials, equipment and appropriate guidelines for safety applications**

Functional Responsibility: **Responsible for providing all documentation regarding the engineering of all projects associated with the division. Perform field visits as necessary to determine required material, manpower, and timeframes in order to adequately estimate and quote the project in order to meet predetermined budgetary requirements. Be able to communicate clearly both verbally and in writing exact details required to successfully complete each project.**

Minimum Education: **BiCSi Certification for Registered Communications Distribution Designer or equivalent in Design & Engineering for Telco Inside Connectivity & OSP.**

40263: **Copper Cable Splicer**

Minimum/General Experience: **Minimum three years of formal & on-the-job training specifically dealing with inside & outside plant installation, maintenance and repair. Requires competence in all phases of wiring connectivity technology and design & engineering. Must have knowledge of all types of construction materials, equipment and appropriate guidelines for safety applications.**

Functional Responsibility: **Job functions to include the installation, maintenance & repair/splicing of inside and outside copper plant. Practical application & knowledge of all OSP national construction codes. Must be proficient regarding safety in all overhead, in-ground & underground facilities construction requirements, guidelines & techniques.**

Minimum Education: **Industry Certification & Minimum 5 Years Extensive Work Experience & Knowledge in Structured Connectivity for Outside Plant and Wired Services.**

40264: Fiber Cable Splicer

Minimum/General Experience: Minimum of three years of formal & on-the-job training specifically dealing with fiber optics inside & outside plant installation, maintenance and repair/splicing. Technical Education, training, or related experience to perform well defined structured technical tasks with or without direction and guidance. Must be proficient regarding safety in all overhead, in-ground & underground facilities construction requirements, guidelines & techniques. Experience in outside plant or premise wiring installation with good working knowledge of job drawings, sketches, prints, and other project documentation.

Functional Responsibility: Job functions to include the installation, maintenance & repair/splicing of inside and outside fiber plant. Practical application & knowledge of all OSP national construction codes. Must be proficient regarding safety in all overhead, in-ground & underground facilities construction requirements, guidelines & techniques.

Minimum Education: Industry Certification & Minimum 5 Years Extensive Work Experience & Knowledge in Structured Connectivity for Outside Plant and Wired Services.

40269: Lead Technician

Minimum/General Experience: Minimum of three years of technical education, training, or related experience to perform installation of Inside Premise Wiring.

Functional Responsibility: Install wired services as outlined on job drawings, prints, material list, and/or Scope of Work on assigned projects. Look for potential roadblocks or hazards that may hinder productivity or planning of the project and develop back-up plans, when required. If possible, meet with the customer before starting work to review the project. Maintain daily job logs, test records, inspection reports and other quality documents required by the specific project assigned. Ensure personal times sheets, vouchers, advance request, and other administrative documents are processed as required. Promote an atmosphere on each project of teamwork and quality services to our customer. Maintain safety and security standards at all times on assigned projects. Respond to any customer concern or questions or direct them to the Project Manager for an appropriate response. Must have the ability to plan, organize, and lead work groups on assigned projects. Experience outside plant or premise wiring installation with good working knowledge of job drawings, sketches, prints, and other project documentation. Good interpersonal skills.

Minimum Education: Technical education, training, or related experience to perform well defined structured technical tasks under direction and guidance. Must have the ability to follow instructions and have a working knowledge of job drawings, sketches, prints, and other project documentation.

40270: Project Administrator

Minimum/General Experience: Four to six years managerial experience (in lieu of degree). Requires working knowledge of Microsoft Excel, Project, Access, and Word; project management experience and technical competence with WAN/LAN and PDS (Premise Distribution Systems).

Functional Responsibility: Develops project plans and proposals; implements and manages project plan to conclusion. Develops project documentation including site installation scope check list, test results, and documentation. Delegates the construction scope of work, and monitors material quantities, stock and pricing; forwards billing information. Supervises Admin. Assistants, and enforces company standards. Resolves customer technical concerns.

Minimum Education: Associate degree (Bachelors Degree preferred) or equivalent related work experience

40271: Project Manager

Minimum/General Experience Minimum of five years of formal & on-the-job training specifically dealing with construction phase, inside & outside plant installation, maintenance and repair. Requires

competence in all phases of wiring connectivity technology and design & engineering. Must have knowledge of all types of construction materials including fireproof materials, equipment and appropriate guidelines for safety applications.

Functional Responsibility Job functions to include the supervision and implementation of all OSP and Wired Services technicians under his direct control and those working on projects, which are being directed by him. Responsible for timesheet reconciliation to ensure proper and accurate reporting of time. Must provide direct and indirect guidance in order to ensure the highest degree of quality and the optimum level of profit potential. Provides adequate and timely feedback on technician job performance and administers discipline as required.

Minimum Education: Bachelor's Degree, Industry Certification or equivalent in Structured Connectivity for Inside Wiring & Outside Plant Design

40273: Technician

Minimum/General Experience: One to three years of technical education, training, or related experience to perform installation of Inside Premise Wiring.

Functional Responsibility: Install wired services as outlined on job drawings, prints, material list, and/or Scope of Work on assigned projects, as directed by the Lead Technician or Project Manager. Ensure personal times sheets, vouchers, advance request, and other administrative documents are processed as required. Promote an atmosphere on each project of teamwork and quality services to our customer. Maintain safety and security standards at all times on assigned projects. Respond to any customer concern or questions or direct them to the Lead Technician or Project Manager for an appropriate response.

Minimum Education: Technical education, training, or related experience to perform well defined structured technical tasks under direction and guidance. Must have the ability to follow instructions and have a working knowledge of job drawings, sketches, prints, and other project documentation.

40274: Telephone Technician

Minimum/General Experience: Minimum of three years experience in the installation and repair of PBX, key, cable, wire and station equipment. Ability to read and interpret technical manuals, schematics, drawings and blueprints. Knowledge of placing, terminating, splicing and testing fiber optic, coaxial, voice and data cables (Cat 5 & 6) in addition to MAC experience with voice, video and data. Video and data switch experience a plus. Knowledge of digital and analog telecommunications systems and associated equipment electronic key systems and switching equipment; basic inventory control; record keeping methods; telecommunications testing and troubleshooting procedures and tools; analog and digital microwave systems; basic concepts of fiber optics.

Functional Responsibility: Under general supervision installs, interfaces, maintains and repairs all telephone, key systems, PBX switches, wires, cables, jacks and telephone apparatus. Installs and removes telephone equipment, punch blocks, features and wiring as required. Operates power hand tools, test equipment and other equipment associated with the installation and maintenance of telecommunications system. Maintains service records, inventory records and other logs associated with the operations of the telecommunications system. Conducts training on the usage of new telephone equipment and accessories for customers. Assists in the development, planning and implementation of new telecommunications systems to meet the requirements of various customers. Identifies and reports circuit problems associated with telephone and data lines, troubleshoots and repairs telephone circuits, instruments, lines and electronic key system equipment. Interprets oral and written instructions including technical manuals, drawings, blueprints and specifications. Performs bench repair of station apparatus and returns defective equipment. Must be able to work on ladders/scaffolding, etc., and be able to carry loads in excess of 75lbs. Requires travel and emergency holiday, weekend and evening availability.

Minimum Education: Associate Degree or equivalent in systems administration and three years experience in telephone and data systems installation and maintenance.

40276: Wireless Technician

Minimum/General Experience: **Minimum of two years experience applicable to performance of traffic and hot spot analysis. Must be knowledgeable in quality, DL, and frequency allocations.**

Functional Responsibility: **Resolves problems with help of Wireless Site Install Supervisor and/or Wireless Multi-site Manager. Adheres to safety and security standards/procedures. Produces reports, Training Plan and Training Records; also update Desktop instructions. Identifies and present nonconformance issues to senior management, and takes part in communication and staff meetings.**

Minimum Education: Relative technical education or training

**NATIVE TELE-DATA SOLUTIONS LABOR CATEGORIES AND HOURLY RATES
GSA Schedule Price List for Government-Site (On-Site)
IT Professional Services SIN 132-51
Contract Period: Sept 15, 2015 - Sept 14, 2020**

		2015/2016	2016/2017	2017/2018	2018/2019	2014/2020
CONUS ITEMS	Labor Category	Year 11	Year 12	Year 13	Year 14	Year 15
40259	CAD Technician	\$107.57	\$108.64	\$109.73	\$110.83	\$111.93
40260	CCTV Engineer	\$97.11	\$98.08	\$99.06	\$100.05	\$101.05
40261	CCTV Technician	\$71.69	\$72.40	\$73.13	\$73.86	\$74.60
40262	Communications Distribution Designer	\$109.93	\$111.03	\$112.14	\$113.26	\$114.39
40263	Copper Cable Splicer	\$100.35	\$101.36	\$102.37	\$103.40	\$104.43
40264	Fiber Cable Splicer	\$102.90	\$103.93	\$104.97	\$106.02	\$107.08
40269	Lead Technician	\$85.20	\$86.05	\$86.91	\$87.78	\$88.66
40270	Project Administrator	\$77.65	\$78.43	\$79.22	\$80.01	\$80.81
40271	Project Manger	\$107.55	\$108.62	\$109.71	\$110.81	\$111.91
40273	Technician	\$68.09	\$68.77	\$69.46	\$70.15	\$70.85
40274	Telephone Technician	\$83.64	\$84.48	\$85.32	\$86.18	\$87.04
40276	Wireless Technician	\$83.64	\$84.48	\$85.32	\$86.18	\$87.04

**NATIVE TELE-DATA SOLUTIONS GSA Schedule Price List for
Government-Site (On-Site)
EQUIPMENT, REPAIR SERVICES AND/OR REPAIR/SPARE PARTS**

SIN	MFR NAME	MFR PART NO	PRODUCT NAME	PRODUCT DESCRIPTION	UOI	GSA OFFER PRICE (inclusive of the .75% IFF)	WARRANTY	COO
				TELEPHONE Cable Drop Assemblies				
				RISER				
132-12	NTDS	40350	Cat 5e CMR	Category 5e non plenum Telephone cable drop installed up to 100 feet	EA	\$135.34	2YR	USA
132-12	NTDS	40351	Cat 5e CMR	Category 5e non plenum Telephone cable drop installed up to 200 feet	EA	\$189.67	2YR	USA
132-12	NTDS	40352	Cat 5e CMR	Category 5e non plenum Telephone cable drop installed up to 300 feet	EA	\$230.40	2YR	USA
				PLENUM				
132-12	NTDS	40353	Cat 5e CMP	Category 5e plenum Telephone cable drop installed up to 100 feet	EA	\$149.33	2YR	USA
132-12	NTDS	40354	Cat 5e CMP	Category 5e plenum Telephone cable drop installed up to 200 feet	EA	\$217.65	2YR	USA
132-12	NTDS	40355	Cat 5e CMP	Category 5e plenum Telephone cable drop installed up to 300 feet	EA	\$272.38	2YR	USA
				NIPRNet/ DATA Cable Drop Assemblies				
				RISER Cat 5e				
132-12	NTDS	40356	Cat 5e CMR	Category 5e non plenum NIPRNet cable drop installed up to 100 feet	EA	\$135.34	2YR	USA
132-12	NTDS	40357	Cat 5e CMR	Category 5e non plenum NIPRNet cable drop installed up to 200 feet	EA	\$189.67	2YR	USA
132-12	NTDS	40358	Cat 5e CMR	Category 5e non plenum NIPRNet cable drop installed up to 300 feet	EA	\$230.40	2YR	USA
				Riser Cat 6				
132-12	NTDS	40359	Cat 6 CMR	Category 6 non plenum NIPRNet cable drop installed up to 100 feet	EA	\$149.33	2YR	USA
132-12	NTDS	40360	Cat 6 CMR	Category 6 non plenum NIPRNet cable drop installed up to 200 feet	EA	\$217.65	2YR	USA
132-12	NTDS	40361	Cat 6 CMR	Category 6 non plenum NIPRNet cable drop installed up to 300 feet	EA	\$272.38	2YR	USA

SIN	MFR NAME	MFR PART NO	PRODUCT NAME	PRODUCT DESCRIPTION	UOI	GSA OFFER PRICE (inclusive of the .75% IFF)	WARRANTY	COO
				PLENUM Cat 5e				
132-12	NTDS	40362	Cat 5e CMP	Category 5e plenum NIPRNet cable drop installed up to 100 feet	EA	\$149.33	2YR	USA
132-12	NTDS	40363	Cat 5e CMP	Category 5e plenum NIPRNet cable drop installed up to 200 feet	EA	\$217.65	2YR	USA
132-12	NTDS	40364	Cat 5e CMP	Category 5e plenum NIPRNet cable drop installed up to 300 feet	EA	\$272.38	2YR	USA
				PLENUM Cat 6				
132-12	NTDS	40365	Cat 6 CMP	Category 6 plenum NIPRNet cable drop installed up to 100 feet	EA	\$181.69	2YR	USA
132-12	NTDS	40366	Cat 6 CMP	Category 6 plenum NIPRNet cable drop installed up to 200 feet	EA	\$275.24	2YR	USA
132-12	NTDS	40367	Cat 6 CMP	Category 6 plenum NIPRNet cable drop installed up to 300 feet	EA	\$355.19	2YR	USA
				Classified Networks Fiber Optic Cabling Assemblies				
				RISER				
132-12	NTDS	40368	OM1 CMR	OM1 Multimode fiber non plenum cable drop installed up to 100 feet	EA	\$366.57	2YR	USA
132-12	NTDS	40369	OM1 CMR	OM1 Multimode fiber non plenum cable drop installed up to 200 feet	EA	\$415.68	2YR	USA
132-12	NTDS	40370	OM1 CMR	OM1 Multimode fiber non plenum cable drop installed up to 300 feet	EA	\$464.47	2YR	USA
132-12	NTDS	40371	OM3 CMR	OM3 Multimode fiber non plenum cable drop installed up to 100 feet	EA	\$366.57	2YR	USA
132-12	NTDS	40372	OM3 CMR	OM3 Multimode fiber non plenum cable drop installed up to 200 feet	EA	\$415.68	2YR	USA
132-12	NTDS	40373	OM3 CMR	OM3 Multimode fiber non plenum cable drop installed up to 300 feet	EA	\$464.47	2YR	USA
				PLENUM				
132-12	NTDS	40374	OM1 CMP	OM1 Multimode fiber plenum cable drop installed up to 100 feet	EA	\$366.57	2YR	USA
132-12	NTDS	40375	OM1 CMP	OM1 Multimode fiber plenum cable drop installed up to 200 feet	EA	\$415.68	2YR	USA
132-12	NTDS	40376	OM1 CMP	OM1 Multimode fiber plenum cable drop installed up to 300 feet	EA	\$464.47	2YR	USA
132-12	NTDS	40377	OM3 CMP	OM3 Multimode fiber plenum cable drop installed up to 100 feet	EA	\$366.57	2YR	USA
132-12	NTDS	40378	OM3 CMP	OM3 Multimode fiber plenum cable drop installed up to 200 feet	EA	\$415.68	2YR	USA
132-12	NTDS	40379	OM3 CMP	OM3 Multimode fiber plenum cable drop installed up to 300 feet	EA	\$464.47	2YR	USA