



**AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Note: Four Rivers Software Systems, Inc. wishes to participate under the cooperative purchasing and disaster recovery programs. The following SINS are available to state and local: 132-33, 132-34, 132-50, 132-51 & 132-52

SIN 132-33 - PERPETUAL SOFTWARE LICENSES

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE
Large Scale Computers Microcomputers
Application Software Application Software

SIN 132-34 - MAINTENANCE OF SOFTWARE

SIN 132-50 - TRAINING COURSES FOR INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (FPDS Code U012)

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D306 IT Systems Analysis Services
FPDS Code D308 Programming Services
FPDS Code D311 IT Data Conversion Services

- Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.
- Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.
- Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

SIN 132-52 - ELECTRONIC COMMERCE (EC) SERVICES

FPDS Code D399 Other Data Transmission Services, Not Elsewhere Classified - Except "Voice" and Pager Services

NOTE: Electronic Commerce Services are not intended to supersede or be substitute for any voice requirements of FTS2001.

<p>Four Rivers Software Systems, Inc. 400 Penn Center Blvd., Suite 450 Pittsburgh, PA 15235 Phone: 412-256-9020 Fax: 412-256-9040 www.frsoft.com</p>

Contract Number: **GS-35F-0886R**

DUNS: **61-732-2193**

Period Covered by Contract: **September 21, 2005 through September 20, 2020**

General Services Administration
Federal Supply Service

Pricelist current through Modification # **PO-0037**, dated **July 31, 2015**.

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

TABLE OF CONTENTS

INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS.....	3
TERMS AND CONDITIONS APPLICABLE TO PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE	12
TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE (SPECIAL ITEM NUMBER 132-50).....	15
TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND ELECTRONIC COMMERCE (EC) SERVICES (SPECIAL ITEM NUMBER 132-52)	17
FOUR RIVERS SOFTWARE SYSTEMS, INC.'S INFORMATION TECHNOLOGY LABOR CATEGORY DESCRIPTIONS	21
USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS	22
BLANKET PURCHASE AGREEMENT (BPA).....	23
BPA FORMAT GUIDELINES	24
CONTRACTOR TEAM ARRANGEMENTS	26
FOUR RIVERS SOFTWARE SYSTEMS, INC.'S AWARDED GSA PRICING	27

**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:

**Four Rivers Software Systems, Inc.
400 Penn Center Blvd., Suite 450
Pittsburgh, PA 15235**

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards **will** be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

(P) 412-256-9020

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: **61-732-2193**

Block 30: Type of Contractor - **Other Small Business**

Block 31: Woman-Owned Small Business - **NO**

Block 36: Contractor's Taxpayer Identification Number (TIN): **25-1630764**

4a. CAGE Code: **3PGK9**

4b. Contractor **has** registered with the Central Contractor Registration Database.

5. FOB POINT

Destination

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

ITEMS OR GROUP OF ITEMS (Special Item No. or Nomenclature)	ORDERING ACTIVITY'S STATED DELIVERY TIME (Days ARO)	CONTRACTOR'S NORMAL COMMERCIAL DELIVERY TIME
132-33	2 Days	2 Days
132-34	2 Days	2 Days
132-50	30	*
132-51	30	*
132-52	30	*

* To Be Negotiated between Contractor and Ordering Activity

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

ITEM OR GROUP OF ITEMS (special (Special Item No. of nomenclature)	Expedited delivery time (Hours/Days ARO)
132-33	*
132-34	*

* To Be Negotiated between Contractor and Ordering Activity

7. **DISCOUNTS: PRICES SHOWN ARE NET PRICES; BASIC DISCOUNTS HAVE BEEN DEDUCTED.**
- a. Prompt Payment: **0% - 30 DAYS** from receipt of invoice or date of acceptance, whichever is later.
 - b. Quantity: **NONE**
 - c. Dollar Volume: **NONE**
 - d. Government Educational Institutions: **Government Educational Institutions are offered the same discounts as all other Government customers.**
 - e. Other: **NONE**

8. **TRADE AGREEMENTS ACT OF 1979, AS AMENDED:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING: None.**

10. **SMALL REQUIREMENTS: The minimum dollar value of orders to be issued is \$100.**

11. **MAXIMUM ORDER: (All dollar amounts are exclusive of any discount for prompt payment.)**

- a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:
 - Special Item Number 132-33 - Perpetual Software Licenses
 - Special Item Number 132-34 – Maintenance of Software
 - Special Item Number 132-51 - Information Technology (IT) Professional Services
 - Special Item Number 132-52 - Electronic Commerce (EC) Services
- b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:
 - Special Item Number 132-50 - Training Courses

12. **USE OF FEDERAL SUPPLY SERVICE INFORMATION TECHNOLOGY SCHEDULE CONTRACTS. IN ACCORDANCE WITH FAR 8.404:**

[NOTE: Special ordering procedures have been established for Special Item Numbers (SINs) 132-51 IT Professional Services and 132-52 EC Services; refer to the terms and conditions for those SINs.]

Orders placed pursuant to a Multiple Award Schedule (MAS), using the procedures in FAR 8.404, are considered to be issued pursuant to full and open competition. Therefore, when placing orders under Federal Supply Schedules, ordering activities need not seek further competition, synopsise the requirement, make a separate determination of fair and reasonable pricing, or consider small business set-asides in accordance with subpart 19.5. GSA has already determined the prices of items under schedule contracts to be fair and reasonable. By placing an order against a schedule using the procedures outlined below, the ordering activity has concluded that the order represents the best value and results in the lowest overall cost alternative (considering price, special features, administrative costs, etc.) to meet the ordering activity's needs.

- a. Orders placed at or below the micro-purchase threshold. ordering activities can place orders at or below the micro-purchase threshold with any Federal Supply Schedule Contractor.
- b. Orders exceeding the micro-purchase threshold but not exceeding the maximum order threshold. Orders should be placed with the Schedule Contractor that can provide the supply or service that represents the best value. Before placing an order, ordering activities should consider reasonably available information about the supply or service offered under MAS contracts by using the "GSA Advantage!" on-line shopping service, or by reviewing the catalogs/pricelists of at least three Schedule Contractors and selecting the delivery and other options available under the schedule that meets the ordering activity's needs. In selecting the supply or service representing the best value, the ordering activity may consider--

- (1) Special features of the supply or service that are required in effective program performance and that are not provided by a comparable supply or service;
 - (2) Trade-in considerations;
 - (3) Probable life of the item selected as compared with that of a comparable item;
 - (4) Warranty considerations;
 - (5) Maintenance availability;
 - (6) Past performance; and
 - (7) Environmental and energy efficiency considerations.
- c. Orders exceeding the maximum order threshold. Each schedule contract has an established maximum order threshold. This threshold represents the point where it is advantageous for the ordering activity to seek a price reduction. In addition to following the procedures in paragraph b, above, and before placing an order that exceeds the maximum order threshold, ordering activities shall--
- Review additional Schedule Contractors'
- (1) catalogs/pricelists or use the "GSA Advantage!" on-line shopping service;
 - (2) Based upon the initial evaluation, generally seek price reductions from the Schedule Contractor(s) appearing to provide the best value (considering price and other factors); and
 - (3) After price reductions have been sought, place the order with the Schedule Contractor that provides the best value and results in the lowest overall cost alternative. If further price reductions are not offered, an order may still be placed, if the ordering activity determines that it is appropriate.

NOTE: For orders exceeding the maximum order threshold, the Contractor may:

- (1) Offer a new lower price for this requirement (the Price Reductions clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitations);
 - (2) Offer the lowest price available under the contract; or
 - (3) Decline the order (orders must be returned in accordance with FAR 52.216-19).
- d. Blanket purchase agreements (BPAs). The establishment of Federal Supply Schedule BPAs is permitted when following the ordering procedures in FAR 8.404. All schedule contracts contain BPA provisions. ordering activities may use BPAs to establish accounts with Contractors to fill recurring requirements. BPAs should address the frequency of ordering and invoicing, discounts, and delivery locations and times.
- e. Price reductions. In addition to the circumstances outlined in paragraph c, above, there may be instances when ordering activities will find it advantageous to request a price reduction. For example, when the ordering activity finds a schedule supply or service elsewhere at a lower price or when a BPA is being established to fill recurring requirements, requesting a price reduction could be advantageous. The potential volume of orders under these agreements, regardless of the size of the individual order, may offer the ordering activity the opportunity to secure greater discounts. Schedule Contractors are not required to pass on to all schedule users a price reduction extended only to an individual ordering activity for a specific order.
- f. Small business. For orders exceeding the micro-purchase threshold, ordering activities should give preference to the items of small business concerns when two or more items at the same delivered price will satisfy the requirement.
- g. Documentation. Orders should be documented, at a minimum, by identifying the Contractor the item was purchased from, the item purchased, and the amount paid. If an ordering activity requirement, in excess of the micro-purchase threshold, is defined so as to require a particular brand name, product, or feature of a product peculiar to one manufacturer, thereby precluding consideration of a product manufactured by another company, the ordering activity shall include an explanation in the file as to why the particular brand name, product, or feature is essential to satisfy the ordering activity's needs.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated at open market purchases. Ordering Activities procuring open market items must follow FAR 8.401(d).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - (1) Time of delivery/installation quotations for individual orders;
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

NOT APPLICABLE

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

Federal Acquisition Regulation (FAR) 13.303-1(a) defines Blanket Purchase Agreements (BPAs) as "...a simplified method of filling anticipated repetitive needs for supplies or services by establishing 'charge accounts' with qualified sources of supply." The use of Blanket Purchase Agreements under the Federal Supply Schedule Program is authorized in accordance with FAR 13.303-2(c)(3), which reads, in part, as follows:

"BPAs may be established with Federal Supply Schedule Contractors, if not inconsistent with the terms of the applicable schedule contract."

Federal Supply Schedule contracts contain BPA provisions to enable schedule users to maximize their administrative and purchasing savings. This feature permits schedule users to set up "accounts" with Schedule Contractors to fill recurring requirements. These accounts establish a period for the BPA and generally address issues such as the frequency of ordering and invoicing, authorized callers, discounts, delivery locations and times. Agencies may qualify for the best quantity/volume discounts available under the contract, based on the potential volume of business that may be generated through such an agreement, regardless of the size of the individual orders. In addition, agencies may be able to secure a discount higher than that available in the contract based on the aggregate volume of business possible under a BPA. Finally, Contractors may be open to a progressive type of discounting where the discount would increase once the sales accumulated under the BPA reach certain prescribed levels. Use of a BPA may be particularly useful with the new Maximum Order feature. See the Suggested Format, contained in this Schedule Pricelist, for customers to consider when using this purchasing tool.

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no

laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following: www.frsoft.com

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program.

Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO
PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND
MAINTENANCE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE
COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE**

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)

The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

3. GUARANTEE/WARRANTY

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number **1-800-864-0013** for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from **8:00 AM to 5:00 PM EST**. You can also reach our technical support by fax at **412-256-9040**.

5. SOFTWARE MAINTENANCE

- a. Software maintenance service shall include the following:

During the term of this Agreement, Licensor will provide Licensee the following Maintenance Services for the Software: corrections of defects or errors in the Software so that the Software will perform substantially in accordance with Licensor's published specifications in effect on the Effective Date and, in the event that Licensee engaged Licensor to customize the Software under the License Agreement, so that the Software will perform substantially in accordance with the specifications for customizing the Software agreed to by Licensee and Licensor; Periodic updates of the Software that may incorporate (i) corrections of any substantial defects; (ii) fixes of any minor bugs; and (iii) at the sole discretion of Licensor, enhancements to the Software; telephone support, including dial-up access as provided in the License Agreement where applicable, telephone support outside of the days and times specified in current License Agreement, Section III.A.3, to assist Licensee in emergency situations only, defined to mean situations where the Software is down and not functioning; published collateral materials relevant to the Software as they become available, including, but not limited to, updated user manuals and technical notes, application notes, bulletins, tech alerts or newsletters, in either paper or electronic form as determined by Licensor in its sole discretion; and assistance with the Software's standard included report generation functions, including customization, for use on a laser printer, of the Work Order Form and PM Form reports.

- b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

6. PERIODS OF TERM LICENSE (SIN 132-2) AND MAINTENANCE (SIN 132-34)

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.
- b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years
- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

7. CONVERSION FROM LICENSE TO PERPETUAL LICENSE

- a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.
- b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.
- c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.
- d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to _____% of all term license payments during the period that the software was under a term license within the ordering activity.

8. UTILIZATION LIMITATIONS - (132-32, 132-33, AND 132-34)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
- (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
 - (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
 - (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of disaster recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.
 - (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

9. SOFTWARE CONVERSIONS - (132-32 AND 132-33)

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

11. RIGHT-TO-COPY PRICING

Contractor does not offer this option on a commercial basis and therefore cannot offer it in connection with this Contract.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL
INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE
(SPECIAL ITEM NUMBER 132-50)**

1. SCOPE

- a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
- b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

3. TIME OF DELIVERY

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

4. CANCELLATION AND RESCHEDULING

- a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
- b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
- c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
- d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

5. FOLLOW-UP SUPPORT

The Contractor agrees to provide each student with unlimited telephone support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

6. PRICE FOR TRAINING

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

7. INVOICES AND PAYMENT

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). **PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.**

8. FORMAT AND CONTENT OF TRAINING

- a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.
- b. ****If applicable**** For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.
- c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.
- d. The Contractor shall provide the following information for each training course offered:
 - (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
 - (2) The length of the course;
 - (3) Mandatory and desirable prerequisites for student enrollment;
 - (4) The minimum and maximum number of students per class;
 - (5) The locations where the course is offered;
 - (6) Class schedules; and
 - (7) Price (per student, per class (if applicable)).
- e. For those courses conducted at the ordering activity’s location, instructor travel charges (if applicable), including mileage and daily living expenses, must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts.

Instructor travel charges will include travel, mileage, transportation, and daily living expenses (if applicable, because of the distance between the Government/Regional location and Contractor’s training location). Rates paid as a result of travel will comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed.

9. “NO CHARGE” TRAINING

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below.

NONE

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND
ELECTRONIC COMMERCE (EC) SERVICES (SPECIAL ITEM NUMBER 132-52)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services and Special Item Number 132-52 Electronic Commerce Services apply exclusively to IT/EC Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract in accordance with this clause.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/EC Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

The Inspection of Services–Fixed Price (AUG 1996) (Deviation – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (JAN 1986) (Deviation – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – May 2003) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/EC Services.

9. INDEPENDENT CONTRACTOR

All IT/EC Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/EC services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.232-7 (DEC 2002), (Alternate II – Feb 2002) (Deviation – May 2003)) applies to labor-hour orders placed under this contract.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g. hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices. Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies. Minimum Education: Bachelor's Degree in Computer Science



LABOR CATEGORY DESCRIPTIONS (SIN 132-51)

FIELD ENGINEER

Minimum Experience: Two (2) to four (4) years experience in technical training delivery, preferably in a computer software environment. Prior problem solving with computer software experience. Knowledge of IIS, COM Components, MS Access, MS SQL Server 2000, Windows NT/2000/XP/2003 OS, and Networking. Ability to install and troubleshoot complex web applications. Excellent communication and classroom management skills. Ability to understand, use, and teach complex technical applications. Self-starter and ability to work independently.

Functional Responsibility: Providing on-site assistance to customers across the country. Function as implementation and training specialists for the TMS Family of Products, including new customer implementation, troubleshooting, training users, assisting in set-up of the products, system integration, and report writing. Responsibilities include: conducting on-site training for any of the TMS courses, providing customers with insight of how to apply the product(s) to their organization, performing troubleshooting of customers' systems, performing on-site integration services for installing TMS and add-on modules, continual training to keep up with the new

products and services that FRSoft offers, conducting on-site training for use of Seagate Crystal Reports with TMS products, creating reports for customers using Crystal Reports Professional and all other duties as assigned.

Minimum Education: Bachelor degree in Engineering or Computer Science preferred.

DATA CONVERSION SPECIALIST

Minimum Experience: Two (2) to three (3) years of Microsoft SQL Server 2000 Experience. Strong working knowledge of relational database systems. Working knowledge of Windows 98, NT, XP and 2000 operating systems. Working knowledge of MS Office 2000. Ability to understand and use complex technical applications. Self-starter/work independently. Knowledge of healthcare and/or maintenance operations. Knowledge of VB.NET.

Functional Responsibility: Convert customers’ past Computerize Maintenance Management System (CMMS) databases to Four Rivers Software Systems’ (FRSoft) proprietary database format. The process involves creating a program that transfers the database into a usable format, map/transforms field information, and perform quality assurance (QA) procedures. Responsibilities include: using custom and commercially available tools to transfer the customers’ core data, working with field engineer and/or customer to meet overall conversion expectations, performing translation for mapping, scrubbing, and consolidating data, documenting necessary changes to data (usually due to database structure incompatibilities) and notify the customer of these changes, performing testing and troubleshooting of customers’ data in FRSoft proprietary programs to verify that the data is populated correctly and the necessary customizations have been made, creating a program that automatically creates a FRSoft compatible database with the mapping specified by the customer and/or the field engineer, updating the data conversion tools as new products are released and evaluating new technology to assist with more efficient, higher quality conversion projects, creating repeatable programs and script tools to support customers and the Services department with data modifications, creating documentation for tools modified and created, conduct training for other members of FRSoft staff, coordinating the receipt of data in a FRSoft readable format from the customer, and all other duties as assigned.

Minimum Education: Bachelor Degree, Computer Information Science preferred.

**FOUR RIVERS SOFTWARE SYSTEMS, INC.’S
AWARDED GSA PRICING**

SIN	Product Number	Product Description	Awarded GSA Price	Warranty	COO
-----	----------------	---------------------	-------------------	----------	-----

TMS WorkGroup Software

132-33	TWG-SL	TMS WorkGroup Software License. License for (1) physical database with (1) User Segment.	\$ 4,307.07	90 Days	US
132-33	TWG-UL	TMS WorkGroup Concurrent User License for (1) physical TMS database.	\$ 226.69	90 Days	US
132-33	TWG-SEG	TMS WorkGroup User Segment License for (1) physical TMS database.	\$ 4,307.06	90 Days	US
132-52	TWG-MOB-ML	TMS Mobile Machine License for TMS WorkGroup with support for bar coding. 1 license per device required.	\$ 680.06	90 Days	US

132-33	TWG-NS-WIRE	TMS Now Wireless Standard Edition license for 1 TMS WorkGroup physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing the facilities Wi-Fi network. Technicians access the full TMS database in order to open and close work orders, add time and material data, and access work order details such as comments. The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians.	\$ 906.75	90 Days	US
132-33	TWG-NC-WIRE-1	TMS Now Wireless Customization Edition Software License. This is a license to use one customized version for one TMS WorkGroup database. Requires agreement on a written Statement of Work (SOW).	\$ 906.75	90 Days	US
132-33	TWG-N-WIRE-1	TMS Now Wireless User Software License. This license is for one TMS WorkGroup user to use TMS Now Wireless for one TMS WorkGroup database.	\$ 226.69	90 Days	US
132-33	TWG-PAGE	TMS WorkGroup Pager Interface License for (1) physical TMS database. Includes software to generate and send alphanumeric pages via email. Requires, but does not include any cables, modems, paging systems, paging services, internet connections, email addresses or pagers.	\$ 1,813.50	90 Days	US
132-33	TWG-SNAP	TMS WorkGroup Snap-In module software license for (1) database. Requires agreement on a written Statement of Work (SOW).	\$ 906.75	90 Days	US
132-33	TWG-SUR-1	TMS WorkGroup Survey Module License for (1) physical TMS database.	\$ 1,813.50	90 Days	US
132-33	TWG-TC-CUST	TMS Connect Custom Interface software license for 1 physical database. This software license covers the on-going use by the customer and the on-going tracking, updating, and testing of the interface by FRSoft. This includes software changes caused by changes to the TMS software due to new releases, but not changes requested or required by the customer. Order Integration Services for the design and development of the interface. Requires agreement on a written Statement of Work (SOW).	\$ 2,720.25	90 Days	US
132-33	TWG-TC-MED-1	TMS Connect medTester standardized interface license for (1) TMS WorkGroup database for one or more interfaces. Includes no cables or hardware. Customer must purchase Module #10 and Firmware Revision 5.08 directly from Fluke Biomedical Corporation. License covers unlimited medTester devices. Supports medTester 5000C only.	\$ 1,813.50	90 Days	US
132-33	TWG-WR	TMS WorkGroup Web Request License for (1) physical TMS database.	\$ 1,813.50	90 Days	US

TMS Enterprise Software

132-33	TE-SL	TMS Enterprise Software License for (1) physical MS SQL database. Includes (1) Shared Segment and (1) User Segment License. Requires, but does not include, MS SQL database license. Requires agreement on a written Statement of Work (SOW).	\$ 36,270.00	90 Days	US
132-33	TE-SEG	TMS Enterprise User Segment License for (1) physical TMS database.	\$ 4,533.75	90 Days	US
132-33	TE-AD	TMS Enterprise Active Directory module software license for (1) physical TMS Database.	\$ 1,813.50	90 Days	US
132-33	TE-DASH-1	TMS Enterprise Dashboard for (1) physical TMS Database.	\$ 4,533.75	90 Days	US
132-33	TE-DISP	TMS Enterprise Dispatch Module for (1) physical TMS database with 1 or more user segments.	\$ 4,533.75	90 Days	US
132-52	TE-MOB-ML	TMS Mobile Machine License for TMS Enterprise with support for bar coding. 1 license per device required.	\$ 680.06	90 Days	US
132-33	TE-NS-WIRE	TMS Now Wireless Standard Edition license for 1 TMS Enterprise physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing the facilities Wi-Fi network. Technicians access the full TMS database in order to open and close work orders, add time and material data, and access work order details such as comments. The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians. Requires one or more TMS Now Wire User Licenses.	\$ 906.75	90 Days	US
132-33	TE-NC-WIRE-1	TMS Now Wireless Customization Edition Software License. This is a license to use one customized version for one TMS Enterprise database. Requires agreement on a written Statement of Work (SOW).	\$ 906.75	90 Days	US

132-33	TE-N-WIRE-1	TMS Now Wireless User Software License. This license is for one TMS Enterprise user to use TMS Now Wireless for one TMS Enterprise database.	\$ 226.69	90 Days	US
132-33	TE-PAGE	TMS Enterprise Pager Interface License for (1) physical TMS database with 1 or more user segments. Includes software to generate and send alphanumeric pages via email. Requires, but does not include any cables, modems, paging systems, paging services, internet connections, email addresses or pagers.	\$ 1,989.87	90 Days	US
132-33	TE-SNAP	TMS Enterprise Snap-In module software license for (1) database. Requires agreement on a written Statement of Work (SOW).	\$ 906.75	90 Days	US
132-33	TE-SUR	TMS Enterprise Survey Module License for (1) physical TMS database with 1 or more user segments.	\$ 4,533.75	90 Days	US
132-33	TE-TC-CUST	TMS Connect Custom Interface software license for 1 physical database. This software license covers the on-going use by the customer and the on-going tracking by FRSoft. Order Integration Services for the design and development of the interface. Requires agreement on a written Statement of Work (SOW).	\$ 2,720.25	90 Days	US
132-33	TE-TC-MED-1	TMS Connect medTester standardized interface license for (1) TMS Enterprise database for one or more interfaces. Includes no cables or hardware. Customer must purchase Module #10 and Firmware Revision 5.08 directly from Fluke Biomedical Corporation. License covers unlimited medTester devices. Supports medTester 5000C only.	\$ 2,720.25	90 Days	US
132-33	TE-WR-SEG1	TMS Enterprise Web Request License for (1) physical TMS database and (1) user segment.	\$ 1,360.13	90 Days	US

TMS OnSite Software

132-33	TOSP-4-SL	TMS OnSite Software License for (1) physical MS SQL database. Requires, but does not include, MS SQL database license. Requires at least on user segment. Requires agreement on a written Statement of Work (SOW).	\$ 5,440.50	90 Days	US
132-33	TOSP-4-SEG	TMS OnSite User Segment License for (1) physical TMS database.	\$ 1,042.76	90 Days	US
132-33	TOSP-4-AD	TMS OnSite Active Directory module software license for (1) physical TMS Database.	\$ 417.11	90 Days	US
132-33	TOSP-4-ANY-SERV-C	TMS Anywhere Server Custom License for 1 TMS OnSite physical database. Requires agreement on a written Statement of Work (SOW).	\$ 208.56	90 Days	US
132-33	TOSP-4-ANY-U	TMS Anywhere User License. This license is for one TMS OnSite user to use TMS Anywhere for one TMS OnSite database.	\$ 54.41	90 Days	US
132-33	TOSP-4-SK-U	TMS Sidekick User License. This license is for one TMS OnSite user to use TMS Sidekick for one TMS OnSite database on either an iPhone or iPad. Software delivered via the iTunes App Store.	\$ 54.41	90 Days	US
132-33	TOSP-4-TC-ANSR	TMS Connect Ansur standardized interface license for (1) TMS OnSite database for one or more interfaces. Includes no cables or hardware. Customer must purchase Ansur software directly from Fluke Biomedical Corporation.	\$ 625.69	90 Days	US
132-33	TOSP-ANY-SERV-C	TMS Anywhere Server Custom License for 1 TMS OnSite physical database. Requires agreement on a written Statement of Work (SOW).	\$ 906.80	90 Days	US
132-33	TOSP-ANY-U	TMS Anywhere User License. This license is for one TMS OnSite user to use TMS Anywhere for one TMS OnSite database.	\$ 226.70	90 Days	US
132-33	TOSP-SK-U	TMS Sidekick User License. This license is for one TMS OnSite user to use TMS Sidekick for one TMS OnSite database on either an iPhone or iPad. Software delivered via the iTunes App Store.	\$ 226.70	90 Days	US

132-33	TOSP-QCON	TMS OnSite Quick Convert License for (1) physical TMS database with 1 or more user segments. Supports the import of Work Order and Asset information into the TMS database by user without assistance from FRSoft.	\$ 1,813.60	90 Days	US
132-33	TOSP-TC-ANSR	TMS Connect Ansur standardized interface license for (1) TMS OnSite database for one or more interfaces. Includes no cables or hardware. Customer must purchase Ansur software directly from Fluke Biomedical Corporation.	\$ 2,720.40	90 Days	US
132-33	TOSP-4-CONT	TMS OnSite Contracts module software license for (1) physical TMS Database.	\$ 1,042.76	90 Days	US
132-33	TOSP-4-DASH-1	TMS OnSite Dashboard for (1) physical TMS Database.	\$ 1,042.76	90 Days	US
132-33	TOSP-4-DISP	TMS OnSite Dispatch Module for (1) physical TMS database with 1 or more user segments.	\$ 1,042.76	90 Days	US
132-33	TOSP-4-INSP-SERV-S	TMS Inspections Server Standard License for 1 TMS OnSite physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing cellular data service or the facility's Wi-Fi network. The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians.	\$ 208.55	90 Days	US
132-33	TOSP-4-INSP-SERV-C	TMS Inspections Server Custom License for 1 TMS OnSite physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing cellular data service or the facility's Wi-Fi network. Requires agreement on a written Statement of Work (SOW). The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians.	\$ 208.55	90 Days	US
132-33	TOSP-4-INSP-U	TMS Inspections User License. This license is for one TMS OnSite user to use TMS Inspections for one TMS OnSite database.	\$ 54.41	90 Days	US
132-33	TOSP-4-PAGE	TMS OnSite Pager Interface License for (1) physical TMS database with 1 or more user segments. Includes software to generate and send alphanumeric pages via email. Requires, but does not include any cables, modems, paging systems, paging services, internet connections, email addresses or pagers.	\$ 417.11	90 Days	US
132-33	TOSP-4-PUR	TMS OnSite Requisition and Purchasing module software license for (1) physical TMS Database.	\$ 1,042.76	90 Days	US
132-33	TOSP-4-SNAP	TMS OnSite Snap-In module software license for (1) database. Requires agreement on a written Statement of Work (SOW).	\$ 208.55	90 Days	US
132-33	TOSP-4-SUR	TMS OnSite Survey Module License for (1) physical TMS database with 1 or more user segments.	\$ 1,042.76	90 Days	US
132-33	TOSP-4-TC-CUST	TMS Connect Custom Interface software license for 1 physical database. This software license covers the on-going use by the customer and the on-going tracking, updating, and testing of the interface by FRSoft. This includes software changes caused by changes to the TMS software due to new releases, but not changes requested or required by the customer. Order Integration Services for the design and development of the interface. Requires agreement on a written Statement of Work (SOW).	\$ 625.66	90 Days	US
132-33	TOSP-4-TC-MED-1	TMS Connect medTester standardized interface license for (1) TMS OnSite database for one or more interfaces. Includes no cables or hardware. Customer must purchase Module #10 and Firmware Revision 5.08 directly from Fluke Biomedical Corporation. License covers unlimited medTester devices. Supports medTester 5000C only.	\$ 625.66	90 Days	US
132-33	TOSP-4-WR-SEG1	TMS OnSite Web Request License for (1) physical TMS database and (1) user segment.	\$ 317.36	90 Days	US

132-33	TOSP-SL5	TMS OnSite Software License for (1) physical MS SQL database. Requires, but does not include, MS SQL database license. Requires at least on user segment. Requires agreement on a written Statement of Work (SOW).	\$ 27,202.50	90 Days	US
132-33	TOSP-SEG	TMS OnSite User Segment License for (1) physical TMS database.	\$ 4,533.75	90 Days	US
132-33	TOSP-AD	TMS OnSite Active Directory module software license for (1) physical TMS Database.	\$ 1,813.50	90 Days	US
132-33	TOSP-CONT	TMS OnSite Contracts module software license for (1) physical TMS Database.	\$ 4,533.75	90 Days	US
132-33	TOSP-DASH-1	TMS OnSite Dashboard for (1) physical TMS Database.	\$ 4,533.75	90 Days	US
132-33	TOSP-DISP	TMS OnSite Dispatch Module for (1) physical TMS database with 1 or more user segments.	\$ 4,533.75	90 Days	US
132-33	TOSP-INSP-SERV-S	TMS Inspections Server Standard License for 1 TMS OnSite physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing cellular data service or the facility's Wi-Fi network. The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians.	\$ 906.75	90 Days	US
132-33	TOSP-INSP-SERV-C	TMS Inspections Server Custom License for 1 TMS OnSite physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing cellular data service or the facility's Wi-Fi network. Requires agreement on a written Statement of Work (SOW). The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians.	\$ 906.75	90 Days	US
132-33	TOSP-INSP-U	TMS Inspections User License. This license is for one TMS OnSite user to use TMS Inspections for one TMS OnSite database.	\$ 226.69	90 Days	US
132-33	TOSP-PAGE	TMS OnSite Pager Interface License for (1) physical TMS database with 1 or more user segments. Includes software to generate and send alphanumeric pages via email. Requires, but does not include any cables, modems, paging systems, paging services, internet connections, email addresses or pagers.	\$ 1,813.50	90 Days	US
132-33	TOSP-PUR	TMS OnSite Requisition and Purchasing module software license for (1) physical TMS Database.	\$ 4,533.75	90 Days	US
132-33	TOSP-SNAP	TMS OnSite Snap-In module software license for (1) database. Requires agreement on a written Statement of Work (SOW).	\$ 906.75	90 Days	US
132-33	TOSP-SUR	TMS OnSite Survey Module License for (1) physical TMS database with 1 or more user segments.	\$ 4,533.75	90 Days	US
132-33	TOSP-TC-CUST	TMS Connect Custom Interface software license for 1 physical database. This software license covers the on-going use by the customer and the on-going tracking, updating, and testing of the interface by FRSoft. This includes software changes caused by changes to the TMS software due to new releases, but not changes requested or required by the customer. Order Integration Services for the design and development of the interface. Requires agreement on a written Statement of Work (SOW).	\$ 2,720.25	90 Days	US
132-33	TOSP-TC-MED-1	TMS Connect medTester standardized interface license for (1) TMS OnSite database for one or more interfaces. Includes no cables or hardware. Customer must purchase Module #10 and Firmware Revision 5.08 directly from Fluke Biomedical Corporation. License covers unlimited medTester devices. Supports medTester 5000C only.	\$ 2,720.25	90 Days	US
132-33	TOSP-WR-SEG1	TMS OnSite Web Request License for (1) physical TMS database and (1) user segment.	\$ 1,360.13	90 Days	US

TMS CAFM Software

132-33	CAFM-4-ENT	TMS CAFM Core software license for one site.	\$ 4,533.75	90 Days	US
132-33	CAFM-4-U	TMS CAFM Concurrent user.	\$ 4,080.38	90 Days	US
132-33	CAFM-4-MEP	TMS CAFM MEP Solution.	\$ 4,080.38	90 Days	US
132-33	CAFM-4-MOVE	TMS CAFM Move Solution.	\$ 4,080.38	90 Days	US
132-33	CAFM-4-POR	TMS CAFM Portal licensed by the TMS database. The portal software supports unlimited users.	\$ 4,533.75	90 Days	US
132-33	CAFM-ENT	TMS CAFM Core software license for one site.	\$ 4,533.75	90 Days	US
132-33	CAFM-U	TMS CAFM Concurrent user.	\$ 4,080.38	90 Days	US
132-33	CAFM-MEP	TMS CAFM MEP Solution.	\$ 4,080.38	90 Days	US
132-33	CAFM-MOVE	TMS CAFM Move Solution.	\$ 4,080.38	90 Days	US
132-33	CAFM-POR	TMS CAFM Portal licensed by the TMS database. The portal software supports unlimited users.	\$ 4,533.75	90 Days	US

Harvest Software

132-33	H-CEMS-SL	HarvestCEMS Software Software License for (1) physical, production MS Access database. Requires, but does not include, MS Access database license.	\$ 3,627.00	90 Days	US
132-33	H-CEMS-UL	HarvestCEMS User License for (1) physical, production Harvest database.	\$ 226.69	90 Days	US
132-33	H-CEMS-WR	HarvestCEMS Web Request License for (1) physical, production TMS database.	\$ 906.75	90 Days	US

TMS OnLine Pro Accounts

132-52	TOLP-4-DB-1	TMS OnLine Annual Database Fee. Includes access to (1) TMS OnLine database with one or more user IDs. Includes annual fee for first 500 assets. Requires at least on user segment. Requires agreement on a written Statement of Work (SOW).	\$ 3,064.82	90 Days	US
132-52	TOLP-4-SG-1	TMS OnLine User Database Segment - (1) Segment. Annual price per user database segment.	\$ 498.71	90 Days	US
132-52	TOLP-4-ASSET-1	TMS OnLine Annual Per Asset Fee. Price per asset record in the TMS OnLine database after the first 500 assets. This is estimated the first year. The actual number of assets at the time of renewal is used for the 2nd and subsequent years.	\$ 1.36	90 Days	US
132-52	TOLP-4-AD	TMS OnLine Active Directory Services. Requires agreement on a written Statement of Work (SOW). Accomplished by establishing a dedicated TMS OnLine machine connected via VPN to customer active directory controller. Includes setup and support for FRSoft end of VPN connection. Annual fee.	\$ 906.80	90 Days	US
132-52	TOLP-4-ANY-SERV-C	TMS Anywhere Server Custom License for 1 TMS OnLine physical database. Requires agreement on a written Statement of Work (SOW).	\$ 181.36	90 Days	US
132-52	TOLP-4-ANY-U	TMS Anywhere User License. This license is for one TMS OnLine user to use TMS Anywhere for one TMS OnLine database.	\$ 36.27	90 Days	US
132-52	TOLP-4-SK-U	TMS Sidekick User License. This license is for one TMS OnLine user to use TMS Sidekick for one TMS OnLine database on either an iPhone or iPad. Software delivered via the iTunes App Store.	\$ 36.27	90 Days	US
132-52	TOLP-4-TC-ANSR	TMS Connect Ansur standardized interface license for (1) TMS OnLine database for one or more interfaces. Includes no cables or hardware. Customer must purchase Ansur software directly from Fluke Biomedical Corporation.	\$ 335.52	90 Days	US
132-52	TOLP-SG-1	TMS OnLine User Database Segment - (1) Segment. Annual price per user database segment.	\$ 2,194.46	90 Days	US

132-52	TOLP-ASSET-1	TMS OnLine Annual Per Asset Fee. Price per asset record in the TMS OnLine database after the first 500 assets. This is estimated the first year. The actual number of assets at the time of renewal is used for the 2nd and subsequent years.	\$ 1.36	90 Days	US
132-52	TOLP-AD	TMS OnLine Active Directory Services. Requires agreement on a written Statement of Work (SOW). Accomplished by establishing a dedicated TMS OnLine machine connected via VPN to customer active directory controller. Includes setup and support for FRSoft end of VPN connection. Annual fee.	\$ 906.80	90 Days	US
132-52	TOLP-ANY-SERV-C	TMS Anywhere Server Custom License for 1 TMS OnLine physical database. Requires agreement on a written Statement of Work (SOW).	\$ 752.64	90 Days	US
132-52	TOLP-ANY-U	TMS Anywhere User License. This license is for one TMS OnLine user to use TMS Anywhere for one TMS OnLine database.	\$ 90.68	90 Days	US
132-52	TOLP-SK-U	TMS Sidekick User License. This license is for one TMS OnLine user to use TMS Sidekick for one TMS OnLine database on either an iPhone or iPad. Software delivered via the iTunes App Store.	\$ 90.68	90 Days	US
132-52	TOLP-PAGE	TMS OnLine Pager Interface for (1) physical TMS database. Includes service to generate and send alphanumeric pages via email. Requires, but does not include any cables, modems, paging systems, paging services, internet connections, email addresses or pagers.	\$ 1,060.96	90 Days	US
132-52	TOLP-QCON	TMS OnSite Quick Convert License for (1) physical TMS database with 1 or more user segments. Supports the import of Work Order and Asset information into the TMS database by user without assistance from FRSoft.	\$ 816.12	90 Days	US
132-52	TOLP-TC-ANSR	TMS Connect Ansur standardized interface license for (1) TMS OnLine database for one or more interfaces. Includes no cables or hardware. Customer must purchase Ansur software directly from Fluke Biomedical Corporation.	\$ 1,450.88	90 Days	US
132-52	TOLP-TC-EALT-1	TMS ECRI Alerts integration license for (1) physical MS SQL database for standardized interface. Supports integration of ECRI Institute Alerts Tracker application with TMS OnLine. Requires TMS software key to activate. Requires separate agreement with ECRI Institute and ID and password from ECRI Institute to activate.	\$ 680.10	90 Days	US
132-52	TOLP-TC-EALT-1	TMS ECRI Alerts integration license for (1) physical MS SQL database for standardized interface. Supports integration of ECRI Institute Alerts Tracker application with TMS OnLine. Requires TMS software key to activate. Requires separate agreement with ECRI Institute and ID and password from ECRI Institute to activate.	\$ 680.10	90 Days	US
132-52	TOLP-WR-SEG1	TMS OnLine Web Request License for (1) physical TMS database and (1) user segment.	\$ 661.96	90 Days	US
132-52	TOLP-4-CONT	TMS OnLine Contracts module software license for (1) physical TMS Database.	\$ 453.38	90 Days	US
132-52	TOLP-4-DASH-1	TMS OnLine Dashboard for (1) physical TMS Database.	\$ 453.38	90 Days	US
132-52	TOLP-4-DISP	TMS OnLine Dispatch Module for (1) physical TMS database with 1 or more user segments.	\$ 453.38	90 Days	US
132-52	TOLP-4-INSP-SERV-S	TMS Inspections Server Standard License for 1 TMS OnLine physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing cellular data service or the facility's Wi-Fi network. The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians.	\$ 181.35	90 Days	US
132-52	TOLP-4-INSP-SERV-C	TMS Inspections Server Custom License for 1 TMS OnLine physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing cellular data service or the facility's Wi-Fi network. Requires agreement on a written Statement of Work (SOW). The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians.	\$ 181.35	90 Days	US
132-52	TOLP-4-INSP-U	TMS Inspections User License. This license is for one TMS OnLine user to use TMS Inspections for one TMS OnLine database.	\$ 36.27	90 Days	US

132-52	TOLP-4-PAGE	TMS OnLine Pager Interface for (1) physical TMS database. Includes service to generate and send alphanumeric pages via email. Requires, but does not include any cables, modems, paging systems, paging services, internet connections, email addresses or pagers.	\$ 244.82	90 Days	US
132-52	TOLP-4-PUR	TMS OnLine Requisition and Purchasing module software license for (1) physical TMS Database.	\$ 453.38	90 Days	US
132-52	TOLP-4-SNAP	TMS OnLine Snap-In module software license for (1) database. Requires agreement on a written Statement of Work (SOW).	\$ 181.35	90 Days	US
132-52	TOLP-4-SUR	TMS OnLine Survey Module License for (1) physical TMS database with 1 or more user segments.	\$ 453.38	90 Days	US
132-52	TOLP-4-TC-CUST	TMS Connect Custom Interface software license for 1 physical database. This software license covers the on-going use by the customer and the on-going tracking, updating, and testing of the interface by FRSoft. This includes software changes caused by changes to the TMS software due to new releases, but not changes requested or required by the customer. Order Integration Services for the design and development of the interface. Requires agreement on a written Statement of Work (SOW).	\$ 317.36	90 Days	US
132-52	TOLP-4-TC-EALT-1	TMS ECRI Alerts integration license for (1) physical MS SQL database for standardized interface. Supports integration of ECRI Institute Alerts Tracker application with TMS OnLine. Requires TMS software key to activate. Requires separate agreement with ECRI Institute and ID and password from ECRI Institute to activate.	\$ 154.15	90 Days	US
132-52	TOLP-4-TC-MED-1	TMS Connect medTester standardized interface license for (1) TMS OnLine database for one or more interfaces. Includes no cables or hardware. Customer must purchase Module #10 and Firmware Revision 5.08 directly from Fluke Biomedical Corporation. License covers unlimited medTester devices. Supports medTester 5000C only.	\$ 335.50	90 Days	US
132-52	TOLP-4-WR-SEG1	TMS OnLine Web Request License for (1) physical TMS database and (1) user segment.	\$ 154.15	90 Days	US
132-52	IS-TOLP-4-VPN	TMS OnLine VPN connection from customer site to TMS OnLine site. Includes setup and on-going support. Annual fee. Requires agreement on a written Statement of Work (SOW).	\$ 906.75	90 Days	US
132-52	TOLP-DB5	TMS OnLine Annual Database Fee. Includes access to (1) TMS OnLine database with one or more user IDs. Includes annual fee for first 500 assets. Requires at least on user segment. Requires agreement on a written Statement of Work (SOW).	\$ 4,352.40	90 Days	US
132-52	TOLP-CONT	TMS OnLine Contracts module software license for (1) physical TMS Database.	\$ 1,967.65	90 Days	US
132-52	TOLP-INSP-SERV-S	TMS Inspections Server Standard License for 1 TMS OnLine physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing cellular data service or the facility's Wi-Fi network. The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians.	\$ 752.60	90 Days	US
132-52	TOLP-INSP-SERV-C	TMS Inspections Server Custom License for 1 TMS OnLine physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing cellular data service or the facility's Wi-Fi network. Requires agreement on a written Statement of Work (SOW). The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians.	\$ 752.60	90 Days	US
132-52	TOLP-INSP-U	TMS Inspections User License. This license is for one TMS OnLine user to use TMS Inspections for one TMS OnLine database.	\$ 90.68	90 Days	US
132-52	TOLP-PUR	TMS OnLine Requisition and Purchasing module software license for (1) physical TMS Database.	\$ 1,967.65	90 Days	US
132-52	TOLP-SNAP	TMS OnLine Snap-In module software license for (1) database. Requires agreement on a written Statement of Work (SOW).	\$ 752.60	90 Days	US
132-52	TOLP-SUR	TMS OnLine Survey Module License for (1) physical TMS database with 1 or more user segments.	\$ 1,967.65	90 Days	US

132-52	TOLP-TC-CUST	TMS Connect Custom Interface software license for 1 physical database. This software license covers the on-going use by the customer and the on-going tracking, updating, and testing of the interface by FRSoft. This includes software changes caused by changes to the TMS software due to new releases, but not changes requested or required by the customer. Order Integration Services for the design and development of the interface. Requires agreement on a written Statement of Work (SOW).	\$ 1,360.13	90 Days	US
132-52	TOLP-TC-MED-1	TMS Connect medTester standardized interface license for (1) TMS OnLine database for one or more interfaces. Includes no cables or hardware. Customer must purchase Module #10 and Firmware Revision 5.08 directly from Fluke Biomedical Corporation. License covers unlimited medTester devices. Supports medTester 5000C only.	\$ 1,450.80	90 Days	US
132-52	IS-TOLP-VPN	TMS OnLine VPN connection from customer site to TMS OnLine site. Includes setup and on-going support. Annual fee. Requires agreement on a written Statement of Work (SOW).	\$ 906.75	90 Days	US

TMS OnLine Accounts

132-52	TOL-UL-1	TMS OnLine User ID - 1 ID for 1 month with access to (1) shared database segment and (1) user segment.	\$ 181.35	90 Days	US
132-52	TOL-SG-1	TMS OnLine Additional User Database Segment - Single Segment. Billed per month.	\$ 181.35	90 Days	US
132-52	TOL-DASH-1	TMS OnLine Dashboard for (1) physical TMS Database.	\$ 181.35	90 Days	US
132-52	TOL-DISP	TMS OnLine Dispatch Module for (1) physical TMS database with 1 or more user segments.	\$ 181.35	90 Days	US
132-52	TOL-MOB-ML	TMS Mobile Machine License for TMS OnLine with support for bar coding for 1 month. 1 license per device required. Requires USB connection. Serial connection not recommended or supported.	\$ 54.41	90 Days	US
132-52	TOL-NS-WIRE	TMS Now Wireless Standard Edition license for 1 TMS OnLine physical database. This mobile solution provides access to TMS in real-time via a cellular phone utilizing the facilities Wi-Fi network. Technicians access the full TMS database in order to open and close work orders, add time and material data, and access work order details such as comments. The standard screens provided with the application can assist with automating manual processes and eliminating return trips by technicians. Requires one or more TMS Now Wire User Licenses.	\$ 72.54	90 Days	US
132-52	TOL-NC-WIRE-1	TMS Now Wireless Customization Edition Software License. This is a license to use one customized version for one TMS Enterprise database. Requires agreement on a written Statement of Work (SOW).	\$ 72.54	90 Days	US
132-52	TOL-N-WIRE-1	TMS Now Wireless User Software License. This license is for one TMS Enterprise user to use TMS Now Wireless for one TMS Enterprise database. Requires Customization Software License (TOL-NC-WIRE-1) or Standard Software License (TOL-NS-WIRE).	\$ 54.41	90 Days	US
132-52	TOL-SNAP	TMS OnLine Snap-in module software license for (1) database. Requires agreement on a written Statement of Work (SOW).	\$ 77.08	90 Days	US
132-52	TOL-PAGE	TMS OnLine Pager Interface for (1) physical TMS database. Includes service to generate and send alphanumeric pages via email. Requires, but does not include any cables, modems, paging systems, paging services, internet connections, email addresses or pagers.	\$ 181.35	90 Days	US
132-52	TOL-SUR-1	TMS OnLine Survey Module License for (1) physical TMS database with 1 or more user segments.	\$ 181.35	90 Days	US
132-52	TOL-WR-SEG1	TMS OnLine Web Request License for (1) physical TMS database and (1) user segment.	\$ 90.68	90 Days	US
132-34	SM-TOL-NC-WIRE-1	Software Maintenance and Support for one TMS Now Wireless Customization Edition Software License for one database for one year. Requires (TOL-NC-WIRE-1).	\$ 453.38	90 Days	US

TMS OnLine Basic Accounts

132-52	TOLB-DB-1	TMS OnLine Basic Annual Database Fee. Includes access to (1) TMS OnLine Basic database with one or more user IDs. Includes annual fee for first 500 assets.	\$ 1,632.15	90 Days	US
132-52	TOLB-ASSET-1	TMS OnLine Basic Annual Per Asset Fee. Price per asset record in the TMS OnLine Basic database after the first 500 assets. This is estimated the first year. The actual number of assets at the time of renewal is used for the 2nd and subsequent years.	\$ 0.45	90 Days	US

TMS WorkGroup Software Maintenance

132-34	SM-TWG-SL	Software Maintenance and Support for TMS WorkGroup for (1) year.	\$ 725.40	90 Days	US
132-34	SM-TWG-UL	Software Maintenance and Support for TMS WorkGroup for (1) User License for (1) year for (1) database.	\$ 45.34	90 Days	US
132-34	SM-TWG-SEG	Software Maintenance and Support for TMS WorkGroup for (1) User Segment License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TWG-MOB-ML	Software Maintenance and Support for TMS Mobile for TMS WorkGroup for (1) year. Covers all TMS Mobile licenses purchased at one site.	\$ 272.03	90 Days	US
132-34	SM-TWG-NS-WIRE	Software Maintenance and Support for one TMS Now Wireless Standard Edition Software License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TWG-NC-WIRE-1	Software Maintenance and Support for one TMS Now Wireless Customization Edition Software License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TWG-N-WIRE-1	Software Maintenance and Support for one TMS Now Wireless User License for (1) year for (1) database.	\$ 18.14	90 Days	US
132-34	SM-TWG-PAGE	Software Maintenance and Support for TMS WorkGroup for Pager Interface for (1) year for (1) database.	\$ 272.03	90 Days	US
132-34	SM-TWG-SNAP	Software Maintenance and Support for TMS WorkGroup Snap-In software license for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TWG-SUR	Software Maintenance and Support for TMS WorkGroup for Survey Module for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TWG-TC-AVS-1	Software Maintenance and Support for TMS Connect AVS interface from ATG for (1) year for (1) database.	\$ 906.75	90 Days	US
132-34	SM-TWG-TC-CUST	Software Maintenance and Support for one TMS Connect Custom Interface License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TWG-TC-HL7	Software Maintenance and Support for one TMS Connect Standardized HL7 Work Order Interface License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TWG-TC-MED-1	Software Maintenance and Support for TMS Connect medTester interface for (1) year for (1) database.	\$ 362.70	90 Days	US
132-34	SM-TWG-WR	Software Maintenance and Support for TMS WorkGroup for Web Request for (1) year for (1) database.	\$ 272.03	90 Days	US

TMS Enterprise Software Maintenance

132-34	SM-TE-SL	Software Maintenance and Support for TMS Enterprise for (1) year.	\$ 3,173.63	90 Days	US
132-34	SM-TE-SEG	Software Maintenance and Support for TMS Enterprise for (1) User Segment License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-AD	Software Maintenance and Support for TMS Enterprise Active Directory software license for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-CUST	Software Maintenance and Support for TMS Enterprise Customization for (1) year for (1) database.	\$ 1,813.50	90 Days	US
132-34	SM-TE-DASH-1	Software Maintenance and Support for TMS Enterprise for the Dashboard Module for (1) year for (1) database.	\$ 453.38	90 Days	US

132-34	SM-TE-DISP	Software Maintenance and Support for TMS Enterprise for the Dispatch Module for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-MOB-ML	Software Maintenance and Support for TMS Mobile for TMS Enterprise for (1) year. Covers all TMS Mobile licenses purchased at one site.	\$ 453.38	90 Days	US
132-34	SM-TE-NS-WIRE	Software Maintenance and Support for one TMS Now Wireless Standard Edition Software License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-NC-WIRE-1	Software Maintenance and Support for one TMS Now Wireless Customization Edition Software License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-N-WIRE-1	Software Maintenance and Support for one TMS Now Wireless User License for (1) year for (1) database.	\$ 18.14	90 Days	US
132-34	SM-TE-PAGE	Software Maintenance and Support for TMS Enterprise for Pager Interface for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-SNAP	Software Maintenance and Support for TMS Enterprise Snap-In software license for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-SUR	Software Maintenance and Support for TMS Enterprise for Survey Module for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-TC-AVS-1	Software Maintenance and Support for TMS Connect AVS interface from ATG for (1) year for (1) database.	\$ 906.75	90 Days	US
132-34	SM-TE-TC-CUST	Software Maintenance and Support for one TMS Connect Custom Interface License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-TC-EALT-1	Software Maintenance and Support for TMS ECRI Alerts integration for (1) year for (1) database.	\$ 680.06	90 Days	US
132-34	SM-TE-TC-HL7	Software Maintenance and Support for one TMS Connect Standardized HL7 Work Order Interface License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-TC-MED-1	Software Maintenance and Support for TMS Connect medTester interface for (1) year for (1) database.	\$ 544.05	90 Days	US
132-34	SM-TOSP-4-ANY-SERV-C	Software Maintenance and Support for one TMS Anywhere Server Software License for a custom version for (1) year for (1) database.	\$ 108.82	90 Days	US
132-34	SM-TOSP-4-ANY-U	Software Maintenance and Support for one TMS Anywhere User License for (1) year for (1) database.	\$ 18.14	90 Days	US
132-34	SM-TOSP-4-SK-U	Software Maintenance and Support for one TMS Sidekick User License for (1) year for (1) database.	\$ 18.14	90 Days	US
132-34	SM-TOSP-4-TC-ANSR	Software Maintenance and Support for TMS Connect Ansur Interface for (1) year for (1) database.	\$ 126.95	90 Days	US
132-34	SM-TOSP-ANY-SERV-C	Software Maintenance and Support for one TMS Anywhere Server Software License for a custom version for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP-ANY-U	Software Maintenance and Support for one TMS Anywhere User License for (1) year for (1) database.	\$ 18.14	90 Days	US
132-34	SM-TOSP-SK-U	Software Maintenance and Support for one TMS Sidekick User License for (1) year for (1) database.	\$ 18.14	90 Days	US
132-34	SM-TOSP-QCON	Software Maintenance and Support for TMS Quick Convert Tool for (1) year for (1) database.	\$ 272.04	90 Days	US
132-34	SM-TOSP-TC-ANSR	Software Maintenance and Support for TMS Connect Ansur Interface for (1) year for (1) database.	\$ 544.08	90 Days	US
132-34	SM-TE-TC-TK	Software Maintenance and Support for one TMS Connect Toolkit software license for (1) year for (1) database.	\$ 1,360.13	90 Days	US
132-34	SM-TE-WR	Software Maintenance and Support for TMS Enterprise for Web Request for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TE-WR-SEG1	Software Maintenance and Support for TMS Enterprise for Web Request for (1) year for (1) user segment.	\$ 204.02	90 Days	US
132-52	SHA-Ent	TMS Enterprise Site Hosting and Administration Services. FRSoft to host customer TMS Enterprise software license at FRSoft TMS OnLine site for (1) year. Requires agreement on a written Statement of Work (SOW).	\$ 9,067.50	90 Days	US

TMS OnSite Software Maintenance

132-34	SM-TOSP-4-SL	Software Maintenance and Support for TMS OnSite for (1) year.	\$ 816.12	90 Days	US
132-34	SM-TOSP-4-SEG	Software Maintenance and Support for TMS OnSite for (1) User Segment License for (1) year for (1) database.	\$ 154.15	90 Days	US
132-34	SM-TOSP-4-AD	Software Maintenance and Support for TMS OnSite Active Directory software license for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-CONT	Software Maintenance and Support for TMS OnSite Contracts software license for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-CUST	Software Maintenance and Support for TMS OnSite Customization for (1) year for (1) database.	\$ 417.11	90 Days	US
132-34	SM-TOSP-4-DASH-1	Software Maintenance and Support for TMS OnSite for the Dashboard Module for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-DISP	Software Maintenance and Support for TMS OnSite for the Dispatch Module for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-INSP-SERV-S	Software Maintenance and Support for one TMS Inspections Server Standard Software License for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-INSP-SERV-C	Software Maintenance and Support for one TMS Inspections Server Custom Software License for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-INSP-U	Software Maintenance and Support for one TMS Inspections User License for (1) year for (1) database.	\$ 18.14	90 Days	US
132-34	SM-TOSP-4-PAGE	Software Maintenance and Support for TMS OnSite for Pager Interface for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-PUR	Software Maintenance and Support for TMS OnSite Requisition and Purchasing software license for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-SNAP	Software Maintenance and Support for TMS OnSite Snap-In software license for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-SUR	Software Maintenance and Support for TMS OnSite for Survey Module for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-TC-CUST	Software Maintenance and Support for one TMS Connect Custom Interface License for (1) year for (1) database.	\$ 108.81	90 Days	US
132-34	SM-TOSP-4-TC-EALT-1	Software Maintenance and Support for TMS ECRI Alerts integration for (1) year for (1) database.	\$ 154.15	90 Days	US
132-34	SM-TOSP-4-TC-MED-1	Software Maintenance and Support for TMS Connect medTester interface for (1) year for (1) database.	\$ 126.95	90 Days	US
132-34	SM-TOSP-4-WR-SEG1	Software Maintenance and Support for TMS OnSite for Web Request for (1) year for (1) user segment.	\$ 45.34	90 Days	US
132-34	SM-TOSP-SL5	Software Maintenance and Support for TMS OnSite for (1) year.	\$ 3,627.20	90 Days	US
132-34	SM-TOSP-SEG	Software Maintenance and Support for TMS OnSite for (1) User Segment License for (1) year for (1) database.	\$ 680.06	90 Days	US
132-34	SM-TOSP-AD	Software Maintenance and Support for TMS OnSite Active Directory software license for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP-CONT	Software Maintenance and Support for TMS OnSite Contracts software license for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP-CUST	Software Maintenance and Support for TMS OnSite Customization for (1) year for (1) database.	\$ 1,813.50	90 Days	US
132-34	SM-TOSP-DASH-1	Software Maintenance and Support for TMS OnSite for the Dashboard Module for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP-DISP	Software Maintenance and Support for TMS OnSite for the Dispatch Module for (1) year for (1) database.	\$ 453.38	90 Days	US

132-34	SM-TOSP- INSP-SERV-S	Software Maintenance and Support for one TMS Inspections Server Standard Software License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP- INSP-SERV-C	Software Maintenance and Support for one TMS Inspections Server Custom Software License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP- INSP-U	Software Maintenance and Support for one TMS Inspections User License for (1) year for (1) database.	\$ 18.14	90 Days	US
132-34	SM-TOSP- PAGE	Software Maintenance and Support for TMS OnSite for Pager Interface for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP-PUR	Software Maintenance and Support for TMS OnSite Requisition and Purchasing software license for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP- SNAP	Software Maintenance and Support for TMS OnSite Snap-In software license for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP-SUR	Software Maintenance and Support for TMS OnSite for Survey Module for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP-TC- CUST	Software Maintenance and Support for one TMS Connect Custom Interface License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP-TC- EALT-1	Software Maintenance and Support for TMS ECRI Alerts integration for (1) year for (1) database.	\$ 680.06	90 Days	US
132-34	SM-TOSP-TC- HL7	Software Maintenance and Support for one TMS Connect Standardized HL7 Work Order Interface License for (1) year for (1) database.	\$ 453.38	90 Days	US
132-34	SM-TOSP-TC- MED-1	Software Maintenance and Support for TMS Connect medTester interface for (1) year for (1) database.	\$ 544.05	90 Days	US
132-34	SM-TOSP-WR- SEG1	Software Maintenance and Support for TMS OnSite for Web Request for (1) year for (1) user segment.	\$ 208.55	90 Days	US
132-52	HS-STD	TMS Hosting and Administration Services with standard service level agreement. FRSoft to host customer TMS software license at FRSoft TMS OnLine site for (1) year. Requires annual Hosting Asset Fee (HS-AF). Requires agreement on a written Statement of Work (SOW).	\$ 9,067.50	90 Days	US
132-52	HS-AF	TMS Hosting annual per asset fee per 1,000 assets. Estimated at startup and calculated each January 1st. Rounded down to the nearest 1,000 assets.	\$ 226.69	90 Days	US
132-52	HS-VPN-C	TMS Hosting client VPN service. We support either Cisco VPN Client or Cisco AnyConnect VPN Client.	\$ 544.05	90 Days	US
132-52	HS-VPN-S	TMS Hosting site-to-site VPN service. We support VPN concentrators that can establish a site-to-site VPN with a Cisco ASA Security Device.	\$ 1,088.10	90 Days	US

TMS CAFM Software Maintenance

132-34	SM-CAFM-4- ENT	Software Maintenance and Support for TMS CAFM Enterprise software license for (1) year.	\$ 680.06	90 Days	US
132-34	SM-CAFM-4-U	Software Maintenance and Support for TMS CAFM Concurrent User software license for (1) year.	\$ 612.06	90 Days	US
132-34	SM-CAFM-4- MEP	Software Maintenance and Support for TMS CAFM MEP Solution software license for (1) year.	\$ 612.06	90 Days	US
132-34	SM-CAFM-4- MOVE	Software Maintenance and Support for TMS CAFM Move Solution software license for (1) year.	\$ 612.06	90 Days	US
132-34	SM-CAFM-4- POR	Software Maintenance and Support for TMS CAFM Portal software license for (1) year.	\$ 612.06	90 Days	US
132-34	SM-CAFM-ENT	Software Maintenance and Support for TMS CAFM Enterprise software license for (1) year.	\$ 680.06	90 Days	US
132-34	SM-CAFM-U	Software Maintenance and Support for TMS CAFM Concurrent User software license for (1) year.	\$ 612.06	90 Days	US

132-34	SM-CAFM-MEP	Software Maintenance and Support for TMS CAFM MEP Solution software license for (1) year.	\$ 612.06	90 Days	US
132-34	SM-CAFM-MOVE	Software Maintenance and Support for TMS CAFM Move Solution software license for (1) year.	\$ 612.06	90 Days	US
132-34	SM-CAFM-POR	Software Maintenance and Support for TMS CAFM Portal software license for (1) year.	\$ 612.06	90 Days	US

Harvest Software Maintenance

132-34	SM-H-CEMS-SL	Software Maintenance and Support for HarvestCEMS for (1) year.	\$ 725.40	90 Days	US
132-34	SM-H-CEMS-UL	Software Maintenance and Support for HarvestCEMS for (1) User License for (1) year.	\$ 45.34	90 Days	US
132-34	SM-H-CEMS-WR	Software Maintenance and Support for HarvestCEMS for Web Request for (1) year.	\$ 181.35	90 Days	US

Software Maintenance

132-34	SS-E	Hourly Support billed in 1 hour increments. 1 hour minimum.	\$ 108.81	90 Days	US
--------	------	---	-----------	---------	----

Consulting Services

132-52	CON-ALRT-1	TMS Alert Creation or Update Service - 1 Alert. Includes design, creation, testing and electronic delivery of (1) alert for TMS WorkGroup, Plus, Enterprise or OnLine. FRSoft will update the alert as part of the original order for 90 days from delivery of the first version. An Alert Creation Form is required for each alert.	\$ 181.35	90 Days	US
132-52	CON-AMC	TMS Application Management and Consulting. Including Strategic planning and support, systems health monitoring, interface management, production control, change control, configuration management, and release management. All work to be done remotely. No on-site time or travel included.	\$ 204.02	90 Days	US
132-52	CON-C-1	TMS Consulting Services done on-site - 1 Day. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45	90 Days	US
132-52	CON-CAFM-PP-1	TMS CAFM Project Planning - 1 Hour. Ensures details of consulting, installation, drawing conversion and training are handled. Includes scheduling and hosting conference calls and updating project plans. Includes preparation and follow-up work in addition to project meeting.	\$ 158.68	90 Days	US
132-52	CON-CAFM-R-1	TMS CAFM Consulting Services done remotely via Nefsis Web conferencing - 1 Hour. Sold in 1 hour increments with a minimum purchase of 3 hours. Delivered in 3 hour minimum sessions.	\$ 158.68	90 Days	US
132-52	CON-CAFM-C-1	TMS CAFM Consulting Services done on-site - 1 Day. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45	90 Days	US
132-52	CON-H-R-1	Harvest Consulting Services done remotely via Nefsis Web conferencing - 1 Hour. Sold in 1 hour increments with a minimum purchase of 3 hours. Delivered in 3 hour minimum sessions. Requires Internet connection, Internet Explorer, telephone, and ability to use Nefsis Web conferencing.	\$ 158.68	90 Days	US
132-52	CON-INST-1	TMS Software Installation Services - 1 Hour. Includes training of IS staff on how to install the TMS software. System must meet FRSoft minimum requirements in advance. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 158.68	90 Days	US
132-52	CON-PP-1	TMS Project Planning - 1 Hour. Ensures details of consulting, installation, data conversion and training are handled. Includes scheduling and hosting conference calls and updating project plans. Includes preparation and follow-up work in addition to project meeting.	\$ 158.68	90 Days	US

132-52	CON-R-1	TMS Consulting Services done remotely via Webex connection - 1 Hour. Sold in 1 hour increments with a minimum purchase of 3 hours. Delivered in 3 hour minimum sessions.	\$ 158.68	90 Days	US
132-52	CON-REP-1	TMS Report Creation or Update Service - 1 Report. Includes (1) draft version and (1) final version. The draft version only will contain a watermark. Requested additions, corrections, and changes will be compared to the Report Creation Form, which is required from the customer for each report. Additions and changes after the final version will be billed, with prior written customer approval, at \$175/hour.	\$ 181.35	90 Days	US
132-52	SC-CRW-1R	TMS Crystal Report creation or modification - 1 Report. Customer is responsible for providing written design form.	\$ 226.69	90 Days	US
132-52	SC-H	TMS Consulting Services - Sold in 1 hour increments with a minimum purchase of 3 hours. Delivered in 3 hour minimum sessions.	\$ 158.68	90 Days	US

Data Services

132-52	DS-DE-D	TMS Data Entry Services - 1 Day. Services may include on-site data gathering and verification of asset information or keyboard entry of data from paper or other sources. Requires agreement on a written Statement of Work (SOW).	\$ 1,269.52	90 Days	US
132-52	DS-CON	TMS Data Services Consulting for 1 Hour. Services may include analysis of customer data and remote consultation to make recommendations on efficiency improvements through process improvements and data updates. Common suggestions include data standardization, reporting changes, code consolidation and archiving. The recommendations may include additional services and Statement of Work (SOW) creation. This model number should not include data changes to a customer database.	\$ 158.68	90 Days	US
132-52	DS-DCON-1	TMS Data Conversion Services - 1 Hour. Services may include programmatically converting existing databases of information to a TMS database. Requires agreement on a written Statement of Work (SOW).	\$ 158.68	90 Days	US
132-52	DS-DCON-Harvest	Harvest Data Conversion Services - 1 Hour. Services may include programmatically converting existing databases of information to a Harvest database. Requires agreement on a written Statement of Work (SOW).	\$ 158.68	90 Days	US
132-52	DS-DR	TMS Data Review Services for 1 Hour. Services may include consultation between the customer and a FRSoft representative comparing the Trial conversion database through TMS to the original system and may be delivered remotely via WebEx or performed onsite (onsite services are purchased separately). Data Review notes, an itemized list of requested changes for the final conversion, will be compiled and submitted to the Data Conversion Specialist for further analysis.	\$ 158.68	90 Days	US
132-52	DS-TU-1H	TMS Data TuneUp Services - 1 Hour. Services may include analysis of customer data, adding PM schedules or Tasks, programmatically updating asset and vendor descriptions, programmatically standardizing codes, or programmatically removing obsolete data.	\$ 158.68	90 Days	US

Integration Services

132-52	IS-CON	TMS Integration Services Consulting for 1 Hour. Services may includes teleconferences, information gathering, preparing recommendations, and delivering recommendations. Requires agreement on a written Statement of Work (SOW).	\$ 181.35	90 Days	US
132-52	IS-CON-INT-OS	TMS Integration Services Consulting for 1 Day on-site. Services may include assisting customer representative in installing, testing, and making an integration live. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45	90 Days	US
132-52	IS-DEV	TMS Integration Services Development Work for 1 Hour. Services may includes programming, testing, and documenting the solution. Requires agreement on a written Statement of Work (SOW).	\$ 181.35	90 Days	US

132-52	IS-DEV-ANY-W	TMS Anywhere Web Development Services - 1 Hour. Services may include programming, testing, and documenting the solution. Requires agreement on a written Statement of Work (SOW).	\$ 181.35	90 Days	US
132-52	IS-DEV-WIRE	TMS Now Wireless Development Services - 1 Hour. Services may include programming, testing, and documenting the solution. Requires agreement on a written Statement of Work (SOW).	\$ 181.35	90 Days	US

SIN	Product Number	Training Course Description	Awarded GSA Price
-----	----------------	-----------------------------	-------------------

132-50	TR-1	TMS Training for 1 day on-site. 1 day of 8 hours including travel hours as required. Daily rate covers up to 8 students for a single instructor. Customer responsible for facilities, computer hardware, software and network connection if appropriate, and operational copies of TMS software. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45
132-50	TR-ADMIN-OS	TMS Administrator Training for 1 day on-site. 1 day of 8 hours including travel hours as required. Daily rate covers up to 8 students for a single instructor. Customer responsible for facilities, computer hardware, software and network connection if appropriate, and operational copies of TMS software. Possible topics include: system administration procedures, group and security setup, system options, database utilities, Autoprint setup, and Automatic PM/PE Generation. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45
132-50	TR-CAFM-ELH	TMS CAFM Standard eLearning classes are hands-on and delivered via Nefsis Web conferencing. Possible topics include: Product Navigation, Move Solution, MEP, CAFM Forms, Administration and Security, and Basic Reporting. Requires Internet connection, Internet Explorer, ability to use Nefsis Web conferencing, and telephone. Price is per instructor hour for up to 4 students and is not sold for groups attending via speakerphone. Sold in 1 hour increments with a minimum purchase of 3 hours. Delivered in 3 hour minimum sessions.	\$ 158.68
132-50	TR-CAFM-OS	TMS CAFM Training for 1 day on-site. 1 day of 8 hours including travel hours as required. Daily rate covers up to 8 students for a single instructor. Customer responsible for facilities, computer hardware, software and network connection if appropriate, and operational copies of TMS software. Possible topics include: Product Navigation, Move Solution, MEP, CAFM Forms, Administration and Security, and Basic Reporting. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45
132-50	TR-CORE-OS-1	TMS Core Tier 1 Training for 1 day on-site. 1 day of 8 hours including travel hours as required. Daily rate covers up to 8 students for a single instructor. Customer responsible for facilities, computer hardware, software and network connection if appropriate, and operational copies of TMS software. Possible topics include: Work Orders, Assets, Tasks or Procedures, PMs or Schedules, PEs, Resources, Queries, Recording Time & Material Charges, and Basic Reporting. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45
132-50	TR-CORE-OS-2	TMS Core Tier 2 Training for 1 day on-site. 1 day of 8 hours including travel hours as required. Daily rate covers up to 8 students for a single instructor. Customer responsible for facilities, computer hardware, software and network connection if appropriate, and operational copies of TMS software. Possible topics include: advanced TMS features such as Saved Queries, Tasks or Schedules, Resources, Optional Modules such as Web Request and Dashboard, and Interfaces. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45
132-50	TR-C-TUT-1H	TMS tutorial customization done remotely. Requires agreement on a written Statement of Work (SOW). Minimum billing of 1 hour. Multiple hours may be required.	\$ 158.68
132-50	TR-ELH	TMS Standard eLearning classes are hands-on and delivered via WebEx. Possible topics include work orders, assets, resources, PM templates or schedules, tasks or procedures, material management, charging time and materials, basic reporting and various add on modules. Requires Internet connection, Internet Explorer, ability to use WebEx, and telephone. Price is per instructor hour for up to 4 students and is not sold for groups attending via speakerphone. Sold in 1 hour increments with a minimum purchase of 3 hours. Delivered in 3 hour minimum sessions.	\$ 158.68

132-50	TR-ELH-CUST	TMS Custom eLearning classes are hands-on and delivered via WebEx. Possible topics include work orders, assets, resources, PM templates or schedules, tasks or procedures, material management, charging time and materials, basic reporting and various add on modules. Topics and goals for each class to be determined before class begins to allow for preparation. Requires Internet connection, Internet Explorer, ability to use WebEx, and telephone. Price is per instructor hour for up to 4 students and is not sold for groups attending via speakerphone. Sold in 1 hour increments with a minimum purchase of 3 hours. Delivered in 3 hour minimum sessions.	\$ 158.68
132-50	TR-MS-OS	TMS Mobile Solutions Training for 1 day on-site. 1 day of 8 hours including travel hours as required. Daily rate covers up to 8 students for a single instructor. Customer responsible for facilities, computer hardware, software and network connection if appropriate, and operational copies of TMS software. Possible topics include: Recording data for incoming inspections, performing PMs and PEs, completing Work Orders, Work Orders on-the-fly, and capturing time and material charges. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45
132-50	TR-RPT-OS-1	TMS Reporting Tier 1 Training for 1 day on-site. 1 day of 8 hours including travel hours as required. Daily rate covers up to 8 students for a single instructor. Customer responsible for facilities, computer hardware, software and network connection if appropriate, and operational copies of TMS software. Possible topics include: creating and generating basic custom and specialized reports, exporting reports to Microsoft Excel and PDF, Saved Queries, and Report Security. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45
132-50	TR-RPT-OS-2	TMS Reporting Tier 2 Training for 1 day on-site. 1 day of 8 hours including travel hours as required. Daily rate covers up to 8 students for a single instructor. Customer responsible for facilities, computer hardware, software and network connection if appropriate, and operational copies of TMS software. Possible topics include: the Designer Reporting tool, reporting needs and solutions, and custom report creation. Travel and Living expenses billed separately unless specifically stated otherwise.	\$ 1,269.45

SIN	Labor Category	Awarded GSA Hourly Rate
132-51	Field Engineer	\$146.59
132-51	Data Conversion Specialist	\$146.59