GSA Contract # GS35F109BA

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address GSA Advantage! is: http://www.GSAAdvantage.gov.
Schedule for: General Purpose Commercial Information Technology Equipment, Software and Services

GSA Schedule: 70      SIN: 132 51
Contract #: GS35F109BA

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at http://www.fss.gsa.gov

Contract Period: Dec 3, 2013 to Dec 2, 2018

Contractor: HX5, LLC
212 Eglin Parkway SE
Fort Walton Beach, FL 32548

Business Size: Small business, Woman Owned business, Service Disabled Veteran Owned Small business, SBA Certified Small Disadvantaged business, SBA Certified 8(a) Firm

Telephone: 850-362-6551
Extension: NA
FAX Number: 850-362-6550
Web Site: www.hxfive.com
E-mail: todd.burkhardt@hxfive.com
Contract Administration: Todd Burkhardt

CUSTOMER INFORMATION

1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers: 132 51

1b. Lowest priced model number: NA

1c. Hourly rates: See Prices Below

2. Maximum Order: $500,000.00

3. Minimum Order: $100.00

4. Geographic Coverage (delivery area): Worldwide

5. Point(s) of production (city, county, and state or foreign country): Same as company address

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted). See Prices Below

7. Quantity discounts: NA

8. Prompt payment terms: None, Net 30 days

9a. Notification that Government purchase cards are accepted up to the micro-purchase threshold: Yes

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: No

10. Foreign items (list items by county of origin): None
11a. **Time of Delivery:** As negotiated with ordering agency

11b. **Expedited Delivery:** Contact Contractor

12. **F.O.B. Point:** Destination

13c. **Urgent Requirements:** Contact Contractor

14. **Payment address(es):** Same as company address

15. **Warranty provision:** NA

16. **Export Packing Charges (if applicable):** NA

17. **Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level):** None

18. **Terms and conditions of rental, maintenance, and repair (if applicable):** N/A

19. **Terms and conditions of installation (if applicable):** N/A

20a. **Terms and conditions for any other services (if applicable):** N/A

21. **List of service and distribution points (if applicable):** N/A

22. **List of participating dealers (if applicable):** None

23. **Preventive maintenance (if applicable):** N/A

24a. **Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants):** N/A

24b. **If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location). The EIT standards can be found at [www.section508.gov]:** N/A

25. **Data Universal Number System (DUNS) number:** 781841080

26. **Notification regarding registration in Central Contractor Registration (CCR) database:** Registration Current
Descriptions of IT Professional Services

Labor Code: 1
Labor Title: Support Specialist IV
Experience Required: 5+ years
Education Required: AA or Equivalent
Responsibilities: Provides non-routine administrative assignments of substantial variety and complexity. Serves as organizational authority in areas of administrative responsibility. Develops, recommends, and implements timely completion of functions to satisfy contract requirements which may include scheduling of material, man-hours, or information services.

Labor Code: 2
Labor Title: Systems Developer I
Experience Required: 2+ years
Education Required: Bachelors degree or equivalent
Responsibilities: Implements and maintains computer systems according to design specifications. Performs coding, testing, installation, and maintenance of routine computer systems using established scientific programming. Develops system documentation and operational procedures. Assists in the preparation of resources estimates and project cost analyses. Provides diagnostic support to correct processing anomalies in developed systems. Recommends computer software and procedure enhancements to improve systems.

Labor Code: 3
Labor Title: Systems Developer IV
Experience Required: 10+ years
Education Required: Bachelors degree or equivalent
Responsibilities: Develops, maintains and evaluates complex computer systems. Prepares design specifications for computer systems. Prepares estimates and cost analyses; coordinates organizational support activities for a project. Interprets mathematical specifications and implements computational algorithms. Assists in the training of less experienced personnel and in the development of training material; reviews the work of others for conformance to established techniques and procedures. Is considered an expert in standard concepts, practices, and procedures within their field of expertise. May supervise others.

Labor Code: 4
Labor Title: Information Systems Specialist I
Experience Required: 2-5 years
Education Required: Bachelors degree or equivalent
Responsibilities: Develops and executes unit test scripts and supports other quality control activities. Implements consulting and technology tools to satisfy project requirements by performing benchmark analyses, financial, and statistical modeling, and interviewing clients. Applies change management initiatives, reengineering business processes to support technology, and identifying strategic synergies within project scope.

Labor Code: 5
Labor Title: Information Systems Specialist II
Experience Required: 5-8 years
Education Required: Bachelors degree or equivalent
Responsibilities: Analyzes and documents data, conducts extensive research, and integrates technical solutions. Facilitates participation of the client’s functional specialists. Acts as functional lead for requirements definition to an IT systems development project. Maintains accountability for process deliverables and business presentations to client. Experience gathering functional requirements and translating business needs into technical requirements.
Labor Code: 6
Labor Title: Information Systems Specialist III
Experience Required: 8-10 years
Education Required: Bachelors degree or equivalent
Responsibilities: Reviews, analyzes, and modifies programming systems including encoding, testing, debugging and installing to support an organization's application systems. Consults with users to identify current operating procedures and to clarify program objectives. May write manuals for users to describe installation and operating procedures. Possesses a working knowledge of relational databases and client-server concepts. Relies on experience and judgment to plan and accomplish goals. May lead and direct the work of others. Typically reports to a project leader or manager. A wide degree of creativity and latitude is expected.

Labor Code: 7
Labor Title: Programmer Analyst III
Experience Required: 8-10 years
Education Required: Bachelors degree or equivalent
Responsibilities: Formulates and defines system scope and objectives. Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debug, and document those programs. Competent to work at the highest technical level of all phases of applications systems analysis and programming activities. May be responsible for completion of a phase of a project. Regularly provides guidance and training to less-experienced analyst/programmers.

Labor Code: 8
Labor Title: Programmer Analyst IV
Experience Required: 15 years plus
Education Required: Bachelors degree or equivalent
Responsibilities: Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debug, and document those programs. Competent to work at the highest technical level of all phases of applications systems analysis and programming activities. May be responsible for completion of a phase of a project. May supervise others.

Labor Code: 9
Labor Title: Functional Area Specialist II
Experience Required: 5-8 years
Education Required: Bachelors degree or equivalent
Responsibilities: Completes support services focused in specialized business departments. Applies procedures and techniques to resolving issues and completing tasks. May lead special project teams. Works under supervision.

Labor Code: 10
Labor Title: Functional Area Specialist III
Experience Required: 8-10 years
Education Required: Bachelors degree or equivalent
Responsibilities: Responsible for high-level repair, installation and maintenance of personal computer hardware and peripherals at customer locations. Demands a strong emphasis on customer satisfaction. Works on assignments that are complex in nature. Works in an unsupervised environment within policies and procedures. May supervise others.

Labor Code: 11
Labor Title: Engineering Specialist
Experience Required: 2+ years
Education Required: Bachelors degree or equivalent
Responsibilities: Performs technical research and develops solutions and techniques. Creates or analyzes complex mechanisms, systems, and equipment which require broad knowledge of several fields and an extensive knowledge of own specialty. Responsible for design, development, implementation, and analysis for a wide range technical products and systems. Familiar with standard concepts, practices, and procedures within a particular field. Works under supervision.

Labor Code: 12
Labor Title: Engineering Specialist III
Experience Required: 8+ years
Education Required: Bachelors degree or equivalent
Responsibilities: Researches, analyzes, and presents factors bearing upon the design or development of a highly complex computer system or network, and the ability to detect and analyze problems encountered in the operation of such a system or network, and develop viable solutions for improved operation. Must also be able to troubleshoot inoperative equipment or systems hardware and software, and the technical documentation, to locate, isolate, and correct discrepancies causing the malfunction. Experience must involve design, development, production or installation of systems, and the evaluation of a systems ability to meet or exceed stated objectives.

Labor Code: 13
Labor Title: Engineering Specialist IV
Experience Required: 10-15 years
Education Required: Masters degree or equivalent
Responsibilities: Experience working with one or more of appropriate disciplines related to individual tasking, and be able to demonstrate knowledge by referencing inventions, novel concepts, groundbreaking technology, publications, presentations to professional groups, and successful program leadership. Must also possess proven capability to direct and manage a specified program and its staff, achieving success from both technological and budgetary standpoints.

Labor Code: 14
Labor Title: Support Engineer III
Experience Required: 8-10 years
Education Required: Bachelors degree or equivalent
Responsibilities: Performs field installation, configuration, and troubleshooting of computer hardware and software components in large and complex automation environments. The types of hardware and software range from minicomputers and microcomputers to networking and communications equipment, and computer peripherals. Supports new installations and adds, moves, and changes to existing environments. Also dispatched by help desk personnel to troubleshoot and repair faulty computer and communications equipment.

Labor Code: 15
Labor Title: System Engineer
Experience Required: 2+ years of experience
Education Required: Associates Degree or Equivalent
Responsibilities: Develops code, tests, and debugs new software or enhancements to existing software. Works with technical staff to understand problems with software and resolve them. Resolves customer complaints with software and responds to suggestions for improvements and enhancements. May assist in development of software user manuals. Experience in information system development, functional and data requirements analysis, systems analysis and design, programming, program design, computer software, system security, or LANs/WANs. Equivalent experience may be substituted for a degree. Works under close supervision.
Labor Code: 16
Labor Title: System Engineer I
Experience Required: 5+ year experience
Education Required: Bachelors degree or equivalent
Responsibilities: Participates as technical support in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. Assists in training less experienced software development staff. Works under supervision.

Labor Code: 17
Labor Title: System Engineer II
Experience Required: 5+ years of experience
Education Required: Bachelors degree or equivalent
Responsibilities: Participates as high-level technical support in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. May act as team leader on less complex projects. Assists in training less experienced software development staff.

Labor Code: 18
Labor Title: System Engineer III
Experience Required: 8+ years of experience
Education Required: Bachelors degree or equivalent
Responsibilities: May lead development teams and provides highly skilled expertise in designing, developing, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. Provides subject matter expertise and mentors less experienced software development staff.

Labor Code: 19
Labor Title: System Engineer V
Experience Required: 10+ years
Education Required: PhD or equivalent
Responsibilities: Formulates and defines specifications for complex operating software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. Designs, codes, tests, debugs, and documents programs. Responsible for applications dealing with the overall operating system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. Competent to work at this highest technical level on all phases of software systems programming applications. May have responsibility for the evaluation of new and existing software products. May assist other systems programmers to effectively utilize the system’s technical software. May supervise others.

Labor Code: 20
Labor Title: Subject Matter Expert IV
Experience Required: 10+ years
Education Required: PhD or equivalent
Responsibilities: Applies sound expertise and practices to solve a wide variety of customer
problems. Completes re-engineering efforts of complex technical processes and systems; applies advanced scientific technologies in systems, experiments, and demonstrations; and introduces into systems the application of leading edge technological developments. Publishes articles or books in field of expertise. Specialized experience is directly applicable to the task requirements. May supervise others.

Labor Code: 21
Labor Title: Subject Matter Specialist II
Experience Required: 5-8 years
Education Required: Bachelors degree or equivalent
Responsibilities: Provides technical knowledge and analysis of highly specialized applications and operational environments. Provides high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Provides expert guidance and insight into specific technologies and their application and independently performs a variety of system design and integration tasks where a specific subject matter experience is required. May supervise others.

Labor Code: 22
Labor Title: Subject Matter Specialist V
Experience Required: >15 years
Education Required: Bachelors degree or equivalent
Responsibilities: Maintains a complete understanding and application of principles, concepts, practices, and standards. Full knowledge of industry practices. Develops solutions to a variety of complex problems. May refer to established precedents and policies. Work is performed without appreciable direction. Exercises considerable latitude in determining technical objectives of assignment. Completed work is reviewed from a relatively long-term perspective. May supervise others.

* For entries under the "Knowledge and Skill Requirements" column identifying college or experience requirements, one year of relevant experience can be substituted for one year of college. Alternatively, one year of college where relevant courses are taken can be substituted for one year of experience. For example; if the education requirement is Bachelor’s with 4 years’ experience, 8 years of relevant experience with no college would be equivalent and if the experience requirement is 4 years with no college, a Bachelor's degree in a relevant area would be equivalent. All advanced degrees require minimum of Bachelor's degree plus years of experience.
## HX5 GSA PRICES

### SIN 132-51 Labor Categories

<table>
<thead>
<tr>
<th>Item #</th>
<th>Category Name</th>
<th>GSA Price with IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Support Specialist IV</td>
<td>$54.12</td>
</tr>
<tr>
<td>2</td>
<td>Systems Developer I</td>
<td>$37.79</td>
</tr>
<tr>
<td>3</td>
<td>Systems Developer IV</td>
<td>$89.90</td>
</tr>
<tr>
<td>4</td>
<td>Information Systems Specialist I</td>
<td>$65.89</td>
</tr>
<tr>
<td>5</td>
<td>Information Systems Specialist II</td>
<td>$75.12</td>
</tr>
<tr>
<td>6</td>
<td>Information Systems Specialist III</td>
<td>$85.63</td>
</tr>
<tr>
<td>7</td>
<td>Programmer Analyst III</td>
<td>$81.38</td>
</tr>
<tr>
<td>8</td>
<td>Programmer Analyst IV</td>
<td>$97.83</td>
</tr>
<tr>
<td>9</td>
<td>Functional Area Specialist II</td>
<td>$49.69</td>
</tr>
<tr>
<td>10</td>
<td>Functional Area Specialist III</td>
<td>$52.90</td>
</tr>
<tr>
<td>11</td>
<td>Engineering Specialist</td>
<td>$57.73</td>
</tr>
<tr>
<td>12</td>
<td>Engineering Specialist III</td>
<td>$99.77</td>
</tr>
<tr>
<td>13</td>
<td>Engineering Specialist IV</td>
<td>$119.73</td>
</tr>
<tr>
<td>14</td>
<td>Support Engineer III</td>
<td>$65.20</td>
</tr>
<tr>
<td>15</td>
<td>System Engineer</td>
<td>$41.22</td>
</tr>
<tr>
<td>16</td>
<td>System Engineer I</td>
<td>$47.40</td>
</tr>
<tr>
<td>17</td>
<td>System Engineer II</td>
<td>$54.52</td>
</tr>
<tr>
<td>18</td>
<td>System Engineer III</td>
<td>$63.38</td>
</tr>
<tr>
<td>19</td>
<td>System Engineer V</td>
<td>$83.81</td>
</tr>
<tr>
<td>20</td>
<td>Subject Matter Expert IV</td>
<td>$181.84</td>
</tr>
<tr>
<td>21</td>
<td>Subject Matter Specialist II</td>
<td>$144.96</td>
</tr>
<tr>
<td>22</td>
<td>Subject Matter Specialist V</td>
<td>$182.34</td>
</tr>
</tbody>
</table>