



DEW SOFTWARE, INC.

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GENERAL SERVICES ADMINISTRATION

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address GSA Advantage! is: GSAAdvantage.gov.

General Purpose Commercial Information
Technology Equipment, Software and Services

FSC GROUP 70

Special Item Number 132-51 - Information Technology (IT) Professional Services

FPDS Code D301 Facility Operation And Maintenance
FPDS Code D302 Systems Development
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 IT Strategy And Architecture
FPDS Code D308 Programming Services
FPDS Code D311 Data Conversion
FPDS Code D316 Telecommunications Network Management
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Contract Number: GS35F116BA

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Period Covered by Contract: December 10, 2013 through December 9, 2018

DEW SOFTWARE INC
983 CORPORATE WAY,
FREMONT, CA, 94539-0000
Phone: (510)490-9995, 1205 or Fax: 510-743-4106
projects@dewsoftware.com

Contractor's internet address/web site where schedule information can be found: <http://www.dewsoftware.com>

Business size: Small

1a Special Item Number 132-51 - Information Technology (IT) Professional Services . See 1c below.

1b Lowest Priced Service Offer – 132-51 Sales Force Developer - \$69.12 per hour

1c

Labor Category	Minimum/General Experience and Years of Experience	Functional Responsibility	Educational Requirements	GSA Schedule Rate with IFF	2nd Year	3rd Year	4th Year	5th Year
C++ Developer*	6 years	Implement new Identity Risk mitigation capabilities using C++ and SQL in an Apache/Linux environment. Enhance and maintain existing Identity Risk mitigation capabilities. Create detailed technical design documents and participate in design reviews.	Bachelors Degree in Computer Science or Equivalent	\$89.02	\$90.80	\$92.61	\$94.47	\$96.36
Database Administrator*	6 years	Manage and monitor databases to drive troubleshooting and tuning. Second tier resolution of production issues and alerts. Understand all components of the eBay site infrastructure in order to analyze impact of alarms and other system messages. Work with external teams to diagnose complex problems and drive resolution.	Bachelors Degree in Computer Science or Equivalent	\$87.88	\$89.64	\$91.43	\$93.26	\$95.12
Java Developer*	6 years	Provides technical assistance to customers in resolving day-to-day systems or business, problems which may include specific project support or computer-based applications, Participates in inspection/audits and conducts control evaluations, Analyzes and researches new or existing products, systems, procedures, and/or work flow needs; recommends solutions/action.	Bachelors Degree in Computer Science or Equivalent	\$85.90	\$87.62	\$89.37	\$91.16	\$92.99
.Net*	8 years	Responsible for development and support of web-based projects, responsible for all aspects of the software development lifecycle, but will be focused on development. Experience in C#, COM/COM+ and .NET software development. Experience in ASP/ASP.NET development and related skills in HTML, DHTML, XML. Experience with	Bachelors Degree in Computer Science or Equivalent	\$81.08	\$82.70	\$84.35	\$86.04	\$87.76

Oracle*	8 years	An expert Oracle engineer capable of architecting, designing, and implementing complex business logic and high performance ETL processes of an ODS Oracle environment. Expert in performance tuning of Oracle PL/SQL and SQL, good design skills and the ability to work unsupervised.	Bachelors Degree in Computer Science or Equivalent	\$96.77	\$98.70	\$100.68	\$102.69	\$104.74
Project manager*	6 years	Create and manage project plans, timelines and deliverables. Communicate schedules and deliverables in a concise manner and ensure that deadlines are met. Work with engineering, product development, QA, TechOps and other departments to resolve resource and schedule conflicts and dependencies. Run weekly project status meetings, track status of existing issues and identify new issues and risks. Act as a central point of contact for all communications relating to the project(s).	Bachelors Degree in Computer Science or Equivalent	\$74.06	\$75.54	\$77.05	\$78.59	\$80.16
QA Analyst*	6 years	Working on an Agile Scrum Team to influence the design of highly usable products, define test strategies, work with engineers to ensure product testability, understand and mitigate risk, create test plans, write and maintain automation, and perform black box, white box, and ad-hoc tests for new product releases. This entails working closely with engineers to understand what is “under the hood”, creating and maintaining detailed test plans and test scripts for proposed work, automating robust and maintainable test cases in Selenium, using code coverage tools to optimize coverage, setting up complex environments, running automated and manual tests, reviewing unit tests, estimating and prioritizing work for optimal risk mitigation, submission and follow-	Bachelors Degree in Computer Science or Equivalent	\$72.63	\$74.09	\$75.57	\$77.08	\$78.62

		through of software defects.						
Sales Force Developer*	2 years	Consult on the development & manage CRM side implementation of system infrastructure for an ongoing Salesforce.com integration project. Engage with cross-functional teams that design, develop, & implement systems architecture & supporting infrastructure.	Bachelors Degree in Computer Science or Equivalent	\$69.12	70.50	\$71.91	\$73.35	\$74.82
UNIX Administrator*	6 years	Strong troubleshooting skills and ability to understand complex relationships between components of a multi-tiered and distributed web site. Proficient in UNIX and one of the following languages: Perl, Python, PHP or Java. Knowledge of TCP/IP network fundamentals and common applications such as Apache, Squid, MySQL, SNMP, DHCP, SSH, DNS and LDAP.	Bachelors Degree in Computer Science or Equivalent	\$71.09	72.52	\$73.97	\$75.44	\$76.95

2. **Maximum order.** \$500,000
3. **Minimum order.** \$100
4. **Geographic coverage.** 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories.
5. **Point(s) of production.** Not Applicable.
6. **Discount from list prices or statement of net price.** Net prices set forth above.
7. **Quantity discounts.** None.
8. **Prompt payment terms.** Net 30.
- 9a **Government purchase cards are accepted at or below the micro-purchase threshold.**
- 9b **Government purchase cards are accepted above the micro-purchase threshold.**
10. **Foreign items.** None.
- 11a. **Time of delivery.** To be negotiated between the ordering agency and Contractor.
- 11b. **Expedited Delivery.** Not Applicable.
- 11c. **Overnight and 2-day delivery.** Not Applicable.
- 11d. **Urgent Requirements.** Not Applicable.
12. **F.O.B. point(s).** Destination
- 13a. **Ordering address(es).** DEW SOFTWARE INC

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment address(es). DEW SOFTWARE INC
983 CORPORATE WAY,
FREMONT, CA, 94539-0000

15. Warranty provision. Not Applicable.

16. Export packing charges. Not Applicable.

17. Terms and conditions of Government purchase card acceptance. None.

18. Terms and conditions of rental, maintenance, and repair. Not Applicable.

19. Terms and conditions of installation. Not Applicable.

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices. Not Applicable.

20a. Terms and conditions for any other services. Not Applicable.

21. List of service and distribution points. Not Applicable.

22. List of participating dealers. Not Applicable.

23. Preventive maintenance. Not Applicable.

24a. Special attributes such as environmental attributes. None.

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/.

25. Data Universal Number System (DUNS) number. 020321753.

26. Contractor is current in SAM as of 03/06/2013.

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.

b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS --COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

See Section 1c

Established in 1997, **Dew Software** is a premier IT Services company head quartered in Fremont, California. We work with Fortune 500 and High Growth companies to fulfill their staffing needs. Our team of recruiters and account managers come from a technical background and understand technology. However, it is our ability to find and nurture talent that sets us apart from other consulting firms in the industry.

Dew Mobility, a division of Dew Software, provides software design, development, integration (for client/server model) and QA services for all mobile platforms.

Dew has offices in Mahwah, New Jersey and Vadodara and Coimbatore in India.

Why Dew Software?

- Leaders in IT staffing with 15+ years in business
- 25 Technical Recruiters and Account Managers with strong technical background
- 100+ consultants working with clients in US and around the world
- Huge resource pool to tap
- Creative recruiting methodology
- Referred by clients and consultants
- Flexible and transparent contracts
- Consistent double digit growth year-on-year

Areas We Specialize In:

Web Development
Business and Systems Analysis
Software Development and Engineering
Database Design, Development, and Administration
Network Engineering and Administration
Help Desk and Technical Support
Project Management
Quality Assurance

Our Engagement Models:

Direct Placement
Contract Placement
Contract to Hire
Offsite and Offshore Managed Services

Testimonials

“A few years ago when we had a need for resources, after looking at potential candidates from several established staffing companies, we decided to interview candidates from Dew Software and have not looked at any other company since. We are very pleased with not just the technical abilities of their employees but also the fact that they are well-rounded and bring pleasing personalities to the table.”

Senior Product Manager, Paypal

“I would recommend Dew, without a second thought, to anyone who is in search of an opportunity to enhance their talents.”

Salesforce Developer

“Dew understands the stress that applicants can go through when applying for jobs and always did that little bit extra to keep me informed of progress with job applications and offered practical advice on how best to handle interviews. I would just like to say Thank You very much for listening to the type of role I require and managing to find me one very quickly.”

Senior Software Developer

“There are companies that give you your money's worth and there are companies that give you MORE than your money's worth. Dew Software belongs to the latter set. We are very happy with their services.”

Director of Engineering, Blackhawk Network



dewsoftware



@Dewsoftware



www.linkedin.com/company/dew-software-inc/

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