



GENERAL SERVICES ADMINISTRATION
Federal Acquisition Service Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAadvantage.gov.

MULTIPLE AWARDS SCHEDULE -
INFORMATION TECHNOLOGY - IT SERVICES
Contract number: GS-35F-139GA
Exercise Option 1

*For more information on ordering from Federal Supply Schedules go to the internet address:
<http://www.gsa.gov/schedules>.*

Contract period: December 19, 2016 through December 18, 2026



Trigyn Technologies, Inc.
100 Metroplex Drive
Edison, NJ 08817
Tel: 732-777-0050
www.trigyn.com

Business Size: Large

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Customer Information

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SIN	SIN Description
54151S OLM	Information Technology – IT Services

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

SIN	Labor Category	Rate
54151S OLM	Help Desk 1	\$25.84

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. See page 6.

2. Maximum order. Special Item No. 54151S -- \$500,000

3. Minimum order. \$100.00

4. Geographic coverage (delivery area). Domestic, 48 contiguous states and Washington D.C.

5. Point(s) of production (city, county, and State or foreign country). Same as company address

6. Discount from list prices or statement of net price. Prices shown in pricelist are net. Discounts have been deducted and the Industrial Funding Fee has been added.

7. Quantity discounts. 1% for orders over \$250,000.

8. Prompt payment terms. Note: Prompt payment terms must be followed by the statement "Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions." 0% Net 30 Days

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold. Government purchase cards are accepted at and below the micro-purchase threshold.

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold. Government purchase cards are accepted above the micro-purchase threshold.

10. Foreign items (list items by country of origin). NONE

11a. Time of delivery. (Contractor insert number of days.) Trigyn Technologies will adhere to the time of delivery negotiated with the contracting agency and specified in the purchase order.

11b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price lists that have expedited delivery. Trigyn Technologies will adhere to the expedited delivery requirements negotiated with the contracting agency and specified in the purchase order.

11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery. Trigyn Technologies will expedite service delivery as negotiated with the contracting agency and specified in the purchase order.

11d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery. For urgent requirements, please contact Trigyn Technologies at 732-777-0050.

12. F.O.B. point(s). Destination

13a. Ordering address(es).

Trigyn Technologies, Inc.
100 Metroplex Drive
Edison, NJ 08817
Telephone: 732-777-0050
Fax: 732-777-0013
Email: GSA@Trigyn.com

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3. For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), are found in the Federal Acquisition Regulation (FAR) 8.405-3

14. Payment address(es).

Trigyn Technologies, Inc.
100 Metroplex Drive
Edison, NJ 08817
Telephone: 732-777-0050
Fax: 732-777-0013
Email: GSA@Trigyn.com

15. Warranty provision. Trigyn Technologies will adhere to warranty provisions negotiated with the contracting agency and specified in the purchase order.

- 16. Export packing charges, if applicable.** Not applicable
- 17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level).** NONE
- 18. Terms and conditions of rental, maintenance, and repair (if applicable).** Not Applicable
- 19. Terms and conditions of installation (if applicable).** Not Applicable
- 20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable).** Not Applicable
- 20a. Terms and conditions for any other services (if applicable).** Not Applicable
- 21. List of service and distribution points (if applicable).** Not Applicable
- 22. List of participating dealers (if applicable).** Not Applicable
- 23. Preventive maintenance (if applicable).** Not Applicable
- 24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).** Not Applicable
- 24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/.** Usability and accessibility testing requirements and methods will be specified in the contracting agency work order. Trigyn Technologies ensures that its web development efforts are in compliance with the Americans with Disabilities Act (ADA) by verifying deliverables adhere to Section 508 requirements.
- 25. Data Universal Number System (DUNS) number:** 073496007
- 26. Notification regarding registration in System for Award Management (SAM) database:** Trigyn Technologies, Inc. is registered in SAM and the registration is current. CAGE Code: 68K58

SIN Descriptions

54151S – Information Technology – IT Services

Information Technology Professional Services IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.

OLM – Order Level Materials

Order-Level Materials (OLM) OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs.

OLMs are procured under a special ordering procedure that simplifies the process for acquiring supplies and services necessary to support individual task or delivery orders placed against a Schedule contract or BPA. Using this new procedure, ancillary supplies and services not known at the time of the Schedule award may be included and priced at the order level.

Labor Category Descriptions

Analyst 1

Responsibilities: Analyze and evaluate existing systems and define problems, data availability, reporting requirements and system design requirements. Responsibilities may include setting project objectives, preparing project design specifications, designing user interface, providing technical and administrative direction to the project team, and verifying deliverables against user requirements. This category may include individuals who provide Level 2 and Level 3 support for specialized applications issues.

Education: Degree or certification preferred.

Experience: 1-2 years' experience

Analyst 2

Responsibilities: Analyze and evaluate existing systems and define problems, data availability, reporting requirements and system design requirements. Responsibilities may include setting project objectives, preparing project design specifications, designing user interface, providing technical and administrative direction to the project team, and verifying deliverables against user requirements. Responsibilities may also include writing technical documentation.

Education: Degree or certification preferred.

Experience: 3-5 years' experience. Up to 4 years' experience may be replaced with a relevant college degree.

Analyst 3

Responsibilities: Analyze and evaluate existing systems and define problems, data availability, reporting requirements and system design requirements. Responsibilities may include setting project objectives, preparing project design specifications, designing user interface, providing technical and administrative direction to the project team, and verifying deliverables against user requirements. Responsibilities may include managing other analysts.

Education: Degree or certification preferred.

Experience: 6-7 years' experience. 4 years' experience may be replaced with a relevant college degree.

Analyst 4

Responsibilities: Analyze and evaluate existing systems and define problems, data availability, reporting requirements and system design requirements. Responsibilities may include setting project objectives, prepare project design specifications, design of user interface, architect solutions, provide technical and administrative direction to the project team, and verify deliverables against user requirements. Responsibilities may include managing other analysts.

Education: Degree and certification preferred.

Experience: 8+ years' experience. 4 years' experience may be replaced with a relevant college degree.

Help Desk 1

Responsibilities: Filters Help Desk calls and provides basic support and troubleshooting, ticket routing and escalation as required. Provide support for identified Level 2 and Level 3 issues where solutions have already been documented.

Education: Degree and/or Certifications preferred

Experience: 1-2 years

Help Desk 2

Responsibilities: Filters Help Desk calls and provides basic support and troubleshooting, ticket routing and escalation as required. Provide support for identified Level 2 and Level 3 issues where solutions have already been documented. Responsibility may include contacting software vendors as required.

Education: Degree and/or Certifications preferred

Experience: 3-4 years

Help Desk 3

Responsibilities: Filters Help Desk calls and provides basic support and troubleshooting, ticket routing and escalation as required. Develop solutions for Level 2 or Level 3 requests including contacting software vendors as required.

Education: Degree and/or Certifications preferred

Experience: 5+ years

Programmer 1

Responsibilities: Develop and maintain basic applications, software, operating systems, database packages, utilities, compilers or assemblers. Create custom software or implement a technology platform in accordance with provided project specifications. Role involves specialization using a low complexity technology or platform.

Education: Degree required or 2 years of experience

Experience: 1 to 4 years' experience.

Programmer 2

Responsibilities: Develop and maintain basic applications, software, operating systems, database packages, utilities, compilers or assemblers. Create custom software or implement a technology platform in accordance with provided project specifications. Role involves specialization using a moderately complex technology or platform.

Education: Degree required or 2 years of experience

Experience: 5-7 years

Programmer 3

Responsibilities: Develop and maintain basic applications, software, operating systems, database packages, utilities, compilers or assemblers. Create custom software or implement a technology platform in accordance with provided project specifications. Role involves specialization using a moderately complex technology or platform.

Education: Degree required or 2 years of experience

Experience: 8+ years

Project Manager 1

Responsibilities: Manages small project or, for larger projects, individual tasks within the scope. Responsibilities including planning, coordinating and scheduling resources, and managing the execution of the overall against the plan.

Education: Degree or relevant certification required or 2 years of relevant experience.

Experience: 2 to 4 years' experience.

Project Manager 2

Responsibilities: Manages development of an IT project following the scope. Responsibilities may include planning, coordinating and scheduling resources, and managing the execution of the overall project against the plan including management of budget and evaluation of project outcome. May also include individuals with specialization or experience in a specific industry vertical.

Education: Degree or relevant certification required or 2 years of relevant experience.

Experience: 5-7 years' PM experience or fewer years of specialized experience.

Project Manager 3

Responsibilities: Manages development of multiple IT projects following the scope. Responsibilities include planning, coordinating and scheduling resources, and managing the execution of the overall project against the plan including management of budget and evaluation of project outcome. Day to day responsibility for managing performance against contracts. May also include individuals with specialization or experience in a specific industry vertical.

Education: Degree or relevant certification required or 2 years of relevant experience.

Experience: 8+ years' PM experience or fewer years of specialized experience.

Specialist 1

Responsibilities: Information technology professional with expertise in a specific technology or platform or industry-specific knowledge or experience.

Education: Degree required or 2 years of experience.

Experience: 1-4 years.

Specialist 2

Responsibilities: Information technology professional with expertise in a specific technology or platform or industry-specific knowledge or experience.

Education: Degree required or 2 years of experience.

Experience: 5-7 years general experience or 2 years in a particular specialty.

Specialist 3

Responsibilities: Information technology professional with expertise in a specific technology or platform or industry-specific knowledge or experience.

Education: Degree required or 2 years of experience.

Experience: 8+ years general experience or 3+ years' experience in a particular specialty.

Subject Matter Expert

Responsibilities: Information technology professional with expertise in a highly specialized or complex technology or platform or deep industry-specific knowledge or experience. Subject matter expertise in the declared area of focus.

Education: Degree required or 2 years of experience.

Experience: 3+ years' specialized experience.

Junior Quality Assurance Specialist

Responsibilities: Under supervision, executes quality assurance and testing plan, participating in reviews of software and related documentation.

Education: Degree and/or QA certification preferred.

Experience: 1+ years' experience,

Test Specialist

Responsibilities: Works independently to perform manual or automated testing and may include preparing of test scripts and test documentation.

Education: Degree and/or certification preferred.

Experience: 2+ years' experience

Performance Tester

Responsibilities: Hands-on experience building enterprise level performance test suites including script writing. Proven ability to partner with Architects, Developers, Systems Engineers, Database Administrators and other business representatives to collaboratively evaluate and tune systems. Ability to review performance automation implementations and demonstrate sound design principles while remaining practical and milestone driven. Possess a thorough understanding and hands-on experience of performance testing tools.

Education: Degree and/or certification preferred.

Experience: 3+ years' experience

Technician Entry Level

Responsibilities: Install, monitor and maintain hardware and software, troubleshoot problems. Responsibilities may include installation or upgrading of equipment, updating software, managing security and user access, training employees and advising on hardware and software upgrades.

Education: Degree and/or certification preferred.

Experience: 0 to 1 years.

Technician 1

Responsibilities: Install, monitor and maintain hardware and software, troubleshoot problems. Responsibilities may include installation or upgrading of equipment, updating software, managing security and user access, training employees and advising on hardware and software upgrades.

Education: Degree and/or certification preferred.

Experience: 2 to 4 years.

Technician 2

Responsibilities: Install, monitor and maintain hardware and software, troubleshoot problems. Responsibilities may include installation or upgrading of equipment, updating software, managing security and user access, training employees and advising on hardware and software upgrades.

Education: Degree and/or certification preferred.

Experience: 5 to 7 years.

Technician 3

Responsibilities: Install, monitor and maintain hardware and software, troubleshoot problems. Responsibilities may include installation or upgrading of equipment, updating software, managing security and user access, training employees and advising on hardware and software upgrades.

Education: Degree and/or certification preferred.

Experience: 8+ years.

Services Price Lists**

Labor Category	12/19/2021 thru 12/18/2022	12/19/2022 thru 12/18/2023	12/19/2023 thru 12/18/2024	12/19/2024 thru 12/18/2025	12/19/2025 thru 12/18/2026
Analyst 1	\$68.53	\$69.05	\$70.36	\$71.70	\$73.06
Analyst 2	\$77.27	\$77.85	\$79.33	\$80.84	\$82.37
Analyst 3	\$94.24	\$94.95	\$96.75	\$98.59	\$100.47
Analyst 4	\$120.42	\$121.33	\$123.63	\$125.98	\$128.37
Help Desk 1	\$27.62	\$27.83	\$28.35	\$28.89	\$29.44
Help Desk 2	\$40.84	\$41.15	\$41.93	\$42.72	\$43.54
Help Desk 3	\$44.76	\$45.10	\$45.96	\$46.83	\$47.72
Programmer 1	\$64.92	\$65.41	\$66.65	\$67.92	\$69.21
Programmer 2	\$83.77	\$84.40	\$86.00	\$87.64	\$89.30
Programmer 3	\$104.71	\$105.50	\$107.51	\$109.55	\$111.63
Project Manager 1	\$71.99	\$72.53	\$73.91	\$75.32	\$76.75
Project Manager 2	\$91.04	\$91.72	\$93.47	\$95.24	\$97.05
Project Manager 3	\$141.36	\$142.43	\$145.13	\$147.89	\$150.70
Specialist 1	\$91.10	\$91.79	\$93.53	\$95.31	\$97.12
Specialist 2	\$122.74	\$123.67	\$126.02	\$128.42	\$130.86
Specialist 3	\$136.12	\$137.15	\$139.76	\$142.41	\$145.12
Subject Matter Expert	\$209.42	\$211.00	\$215.01	\$219.10	\$223.26
Junior Quality Assurance Specialist	\$57.59	\$58.03	\$59.13	\$60.25	\$61.40
Test Specialist	\$71.60	\$72.14	\$73.51	\$74.91	\$76.33
Performance Tester	\$81.67	\$82.29	\$83.85	\$85.45	\$87.07
Technician Entry Level	\$37.70	\$37.98	\$38.70	\$39.44	\$40.19
Technician 1	\$54.45	\$54.86	\$55.90	\$56.96	\$58.05
Technician 2	\$75.55	\$76.12	\$77.57	\$79.04	\$80.54
Technician 3	\$94.13	\$94.85	\$96.65	\$98.48	\$100.36

**The above rates include the Industrial Funding Fee (IFF)