



GENERAL SERVICES ADMINISTRATION

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address GSA Advantage! is: GSAAdvantage.gov.

General Purpose Commercial Information
Technology Equipment, Software and Services

FSC GROUP 70

Special Item Number 132-51 - Information Technology (IT) Professional Services

- FPDS Code D301 Facility Operation And Maintenance
- FPDS Code D302 Systems Development
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 IT Strategy And Architecture
- FPDS Code D308 Programming Services
- FPDS Code D310 Cyber Security And Data Backup
- FPDS Code D311 Data Conversion
- FPDS Code D316 Telecommunications Network Management
- FPDS Code D317 Web-Based Subscription
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

Contract Number: **GS-35F-164BA**

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Period Covered by Contract: **January 17, 2014 through January 16, 2019**

DUDAS IT RESOURCES & ADVISORY, INC.
DBA: ZAR TECHNOLOGY SERVICES
117 BUTTERNUT LN, STE 101
STAMFORD, CT, 06903-3836
Phone: (203) 653-2739 or Fax: (212)253-4151
robbie@zarit.com
<http://www.zarit.com>

Business size: Small

1a **Special Item Number 132-51 - Information Technology (IT) Professional Services . See 1c below.**

1b **Lowest Priced Service Offer – 132-51 Quality Assurance Analyst - \$70.53 per hour**

1c

Labor Category	Minimum/ General Experience and Years of Experience	Functional Responsibility	Educational Requirements	GSA Schedule Rate with IFF
Application Support	5	The Application Support role is to deliver support to end users in the organization about how to use various types of software programs efficiently and effectively in fulfilling business objectives. This includes troubleshooting applications and software for all internal customers, such as operations, development, and other business units. The Application Support is also responsible for assisting in the design, delivery, and improvement of in-house software applications training programs and related courseware.	Bachelors in Computer Science	\$742.67 (per day)
Business Systems Analyst	3	Gather and define requirements for software enhancements and modifications using a modified Rational Unified Process. Create Use Case Surveys, Estimates for Funding, Use Cases, and Supplemental Specifications for internal development projects, including new applications and modifications to existing systems. Create general and detailed specifications requirements documentation for internal and external development organizations. Create functional specifications where necessary. Create and maintain visual models, including activity diagrams, logical object models, and sequence diagrams when necessary. Perform requirements management, including assisting with scope management, on assigned projects. Work with business users to develop Vision Document and Business Requirements Specifications as necessary. Communicate user requirements to the Development and QA teams and serve as the liaison between the Development and the user team(s). Perform project planning and management activities as necessary. Perform testing and implementation activities, using Mercury Quality Center as appropriate. Use ClearQuest or similar program for defect and enhancement tracking.	Bachelors in Business	\$95.21 (per hour)

C#, C+, C++ Developer	2	Application development team within Capital Markets Application and data Services performs a variety of design, coding and testing tasks. The candidate will be assigned to the FX project and will work within the Development team, assigned to a dedicated business area, works on projects developing efficient and effective software solutions. Responsible for the production of software and the translation of specifications into physical software assets. Provide expertise in all aspects of development.	Bachelors in Computer Science	\$775.82 (per day)
Data Architect	2	To support this rapid business expansion, the growth of technology capabilities and services is critical. The position is in a data architecture group focused on delivering both tactical and strategic database solutions to support mortgages for retail banking. The individual will work closely with other team members, application developers, and IT owners of the data sources. Individual will be responsible for the development of ETL components, and providing user access to the data via reports, data extracts, and analysis tools such as Business Objects, and for coding stored procedures. To be successful, the role will require the individual to understand the banking technology landscape, and to have the ability to gather data requirements and design the database, the database changes, and/or ETL processes required to maintain and report on the data.	Bachelors in Computer Science	\$123.43 (per hour)
Database Administrator	3	Perform all tasks for Database Administration role including system setup, deployment, configuration, administration, troubleshooting, and backup. Provide day to day infrastructure tasks support including resolution of production issues including performance issues. Provide database development support including developer requests and database changes. Monitor and implement requests in the database request system. Provide performance tuning analysis for databases, execute database performance tests, document results and provide written recommendations. Provide database automation and scripting services as required. Provide design and consulting services as required for the global trade repository application. Identify problematic SQL and suggesting appropriate solutions. Advise developers how to code optimal SQL. Responsible for performance tuning of PL/SQL with the help of tools set. Responsible for monitoring the performance of the database servers and applications. Responsible for recommending changes to improve performance at both the database server and application level. Review existing database designs and recommend appropriate indices to support SQL access to the data. Review SQL access paths to predict performance. Recommend standards to establish reliable database performance.	Bachelors in Computer Science	\$670.03 (per day)
Desktop Engineer	2	The Desktop Engineer role is to provide a single point of contact for end-users to receive support and maintenance within the organization's desktop computing environment. This includes installing, diagnosing, repairing, maintaining, and upgrading all PC hardware and equipment to ensure optimal workstation performance. The person will also troubleshoot problem areas (in person, by telephone, or via e-mail) in a timely and accurate fashion, and provide end-user assistance where required.	Bachelors in Computer Science	\$84.63 (per hour)

Infrastructure Manager	5	Perform all tasks for Data stage DBA role including system setup, deployment configuration, and administration, troubleshooting and backup. Provide day to day infrastructure tasks support including resolution of production issues. Provide database development support, including developer requests and database changes. Monitor and implement requests in the database request system. Provide performance tuning analysis for databases, execute database performance tests, document results and provide written recommendations. Provide database automation and scripting services. Provide software installation and configuration services. Provide support for in scope project work. Provide Datastage subject matter expertise as required. Provide physical and logical database models. Provide support of database backup and recovery test cases for BCP/DRP.	Bachelors in Computer Science	\$634.76 (per day)
LINUX Systems Administrator	1	Working as part of the IT team the Linux systems administrator will be responsible for day to day support of R&D's systems and users as well as helping develop the tools and systems required by the R&D teams. The Linux Systems Administrator will also play an essential role in the monitoring and management of the IT infrastructure and assets as well as ensuring compliance with security policies and software licensing.	High School	\$88.16 (per hour)
Messaging Engineer*	1	Works closely with all levels of MIS to deploy and support MS messaging/archive environments. This will require coordination with multiple technical parties including application development, systems, network, and security administrators. This position is responsible for supporting messaging and archive solutions including email, faxes, instant messaging, mobile messaging, mobile device management, email retention/compliance, and backup/archive in development and production. Identify opportunities to improve availability, reliability, and performance of the messaging/archive infrastructure by staying current on technology and exploring new opportunities. Provide technical leadership within team and on project teams to accomplish tasks and projects. Identify problems, create solutions and guide change across multiple areas. Design and develop advanced computing methods to better improve the MS computing experience. Document work and follows MS corporate, department and work center policies. Partner and interact with technology vendors in support of MS environment. Provide a positive example to junior members of team with regards to attitude, customer service and teamwork.	High School	\$660.15 (per day)
Project Manager	4	Responsible for managing the overall IT project portfolio. Develops the program strategy, supporting business case, and various enterprise-wide high-level project plans. Ensures integration of projects and adjusts project scope, timing, and budgets as needed, based on the needs of the business. Communicates with IT leadership, business leadership and IT Business Consultants to communicate program strategy, direction, and changes. Responsible for delivering all projects contained in the IT project portfolio on time, within budget and meeting the strategic and business requirements. Responsible for tracking key project milestones and recommending adjustments to Project Managers. Partners with senior leadership of the business community to identify and prioritize opportunities for utilizing IT to achieve the goals of the enterprise. Must possess extensive knowledge	Bachelors in Computer Science	\$846.35 (per day)

		and expertise in the use of Project Management methodologies and tools.		
Quality Assurance (QA) Analyst	3	Responsible for managing the definition, implementation and integration of quality principles and quality processes into the design and development of software and IT processes. Ensures that quality methods and procedures are executed. Ensures that products, applications, and systems are in compliance with established quality standards, and meet customer requirements. Analyzes best-in-class processes, establishes customer satisfaction metrics, understands the interaction and relationship of business operations and operating systems and network processes. Champions the application of quality principles in business and IT processes through training, meeting and team facilitation, communication programs and team building activities. Responsible for researching, developing and implementing testing methods and procedures.	Bachelors in Analysis	\$70.53 (per hour)
SharePoint Architect	2	Interact with a wide array of stakeholders inclusive of business and technology management in addition to a large, user-base who demand excellent service. Puts together a technology strategy and governance structure to ensure agile, efficient and secure provisioning of SharePoint based solutions throughout the firm. Has the ability to operate in a fast moving entrepreneurial environment and be able to devise creative solutions to complex management and technology situations.	Bachelors in Computer Science	\$158.69 (per hour)
SharePoint Developer	3	The SharePoint Developer is responsible for developing business-changing enterprise solutions with SharePoint 2010 and other leading-edge technologies. The candidate will have experience developing web applications using Microsoft and compatible technologies. Candidate must have excellent analytical skills, good knowledge of project life cycles and the ability to work in a team environment. NextDocs is seeking a SharePoint Solution Developer with 3+ years of experience as a SharePoint Developer in the analysis, design, hands-on development and delivery of web-based applications. In addition, a SharePoint Developer will have 2+ years experience with SharePoint Technologies (Windows SharePoint Services 3.0, Office SharePoint Server 2007, InfoPath, Forms Services, Excel Services, Search, Business Data Catalog and Web Services) in a variety of business environments. Must be able to assist in design and development reviews. Should be comfortable with direct communication with all levels of technical and business resources.	Bachelors in Computer Science	\$141.06 (per hour)

Senior Technology Lead, Java Developer	4	The experienced java developer to work on a high – performance fixed income trading solution. The application provides traders with a sophisticated suite of pricing and analysis functions, allowing them to manage a large number of positions and execute high volumes of trades across numerous electronic trading venues. The environment is fast –paced and business focused.	Bachelors in Computer Science	\$930.98 (per day)
UNIX Administrator	3	The Unix System Administrator's role is to operate and tune Unix systems, servers, and related components to ensure high levels of availability and security of the supported business applications. This includes installs, configures, and maintains UNIX operating systems. Analyzes and resolves problems associated with the operating system's servers, hardware, applications, and software. Detects, diagnoses, and reports UNIX related problems on servers.	Bachelors in Computer Science	\$88.16 (per hour)
Web Application Developer - eCommerce	3	The Web application Developer role is to build the operations end of the organization's Web sites and keep them running smoothly. This includes designing, building, and implementing new Web pages and sites; integrating sites with back end applications; migrating legacy applications to the Web; and performing day-to-day administration of the organization's Web portfolio. Use of a variety of Web development languages is required.	Bachelors in Computer Science	\$88.16 (per hour)
Websphere UI Developer	2	Requirements analysis to integrate internal applications using Websphere Integration Platform. Code, deploy, test & support software applications using WPS, EBS, MQ Series, SQL Server, SOAP UI, Java and J2EE technologies. Performance tuning and optimization of applications. Design and review of new application development initiatives. Full software development life cycle implementation. Production support for existing applications as well as recently developed applications. Research and development of software utilities to reduce manual effort. Development and implementation of automated application deployment and maintenance scripts. Application migration to the higher version of application server.	Bachelors in Computer Science	\$88.16 (per hour)

***The Messaging Engineer labor category will not be sold separately and can only be sold in conjunction with a professional labor category.**

2. **Maximum order.** \$500,000
3. **Minimum order.** \$100
4. **Geographic coverage.** 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories.
5. **Point(s) of production.** Not Applicable.
6. **Discount from list prices or statement of net price.** Net prices set forth above.
7. **Quantity discounts.** None.
8. **Prompt payment terms.** 1% 15, Net 30.
- 9a **Government purchase cards are accepted at or below the micro-purchase threshold.**

- 9b Government purchase cards are accepted above the micro-purchase threshold.**
- 10. Foreign items.** None.
- 11a. Time of delivery.** To be negotiated between the ordering agency and Contractor.
- 11b. Expedited Delivery.** To be negotiated between the ordering agency and Contractor.
- 11c. Overnight and 2-day delivery.** To be negotiated between the ordering agency and Contractor.
- 11d. Urgent Requirements.** To be negotiated between the ordering agency and Contractor.
- 12. F.O.B. point(s).** Destination
- 13a. Ordering address(es).** ZAR TECHNOLOGY SERVICES
117 BUTTERNUT LN, STE 101
STAMFORD, CT, 06903-3836
- 13b. Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
- 14. Payment address(es).** ZAR TECHNOLOGY SERVICES
117 BUTTERNUT LN, STE 101
STAMFORD, CT, 06903-3836
- 15. Warranty provision.** Not Applicable.
- 16. Export packing charges.** Not Applicable.
- 17. Terms and conditions of Government purchase card acceptance.** None.
- 18. Terms and conditions of rental, maintenance, and repair.** Not Applicable.
- 19. Terms and conditions of installation.** Not Applicable.
- 20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices.** Not Applicable.
- 20a. Terms and conditions for any other services.** Not Applicable.
- 21. List of service and distribution points.** Not Applicable.
- 22. List of participating dealers.** Not Applicable.
- 23. Preventive maintenance.** Not Applicable.
- 24a. Special attributes such as environmental attributes.** None.
- 24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/.**
- 25. Data Universal Number System (DUNS) number.** [615491987](http://www.duns.com/).
- 26. Contractor is current in SAM as of** [03/27/2013](http://www.sam.gov/).

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is deliv-

ered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS --COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I - OCT 2008) (DEVIATION I - FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data - General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

See Section 1c