FEDERAL SUPPLY SERVICE
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

GSA Multiple Award Schedule
Federal Supply Group: Information Technology

Eight Eleven Group, LLC
8365 Keystone Crossing Suite 104
Indianapolis, IN 46240

Contact for Contract Administration: Mark Droese
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Business Size: Large

Contract Number: GS-35F-175GA
Period Covered by Contract: January 18, 2017, through January 17, 2027
General Services Administration
Federal Supply Service

Pricelist updated through Modification No. PO-0011 (Eff. Date: September 23, 2021)

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.
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Customer Information

1a. Awarded Special Item Numbers (SINs):

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<tr>
<th>SINs</th>
<th>Recovery Purchasing/Cooperative Purchasing</th>
<th>SIN Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Recovery: 54151SRC</td>
<td>Information Technology Professional Services</td>
</tr>
<tr>
<td></td>
<td>Cooperative: 54151SSTLOC</td>
<td></td>
</tr>
<tr>
<td>54151HEAL</td>
<td>Recovery: 54151HEALRC</td>
<td>Health Information Technology Services</td>
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<td></td>
<td>Cooperative: 54151HEALSTLOC</td>
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<td>OLM</td>
<td>Recovery: OLMRC</td>
<td>Order-Level Materials</td>
</tr>
<tr>
<td></td>
<td>Cooperative: OLMSTLOC</td>
<td></td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

See page 11.

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibilities and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item.

See pages 5-10.

2. Maximum order.

   SINs 54151S and 54151HEAL: $500,000; SIN OLM: $250,000

   Note: The amount shown for each SIN is not a limit on the size of any task order. The contractor may honor orders exceeding the maximum in accordance with Clause 52.216-19.

3. Minimum order.

   $100

4. Geographic coverage (delivery area).

   Domestic.

5. Point(s) of production (city, county, and State or foreign country).

   Indianapolis, IN (Marion County)

6. Discount from list prices or statement of net price.

   Government net prices (discounts already deducted). See “Pricing” section.

7. Quantity discounts.

   See “Pricing” section, below.
8. Prompt payment terms.
   2% 15 Days, Net 30. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign Items.
   None.

10a. Time of Delivery.
   As specified in Task Orders.

10b. Expedited Delivery.
   Contact Contractor.

10c. Overnight and 2-day Delivery.
   Contact Contractor.

10d. Urgent Requirements.
   Contact Contractor.

11. F.O.B. point(s).
   Destination.

12a. Ordering address(es).
   Eight Eleven Group, LLC
   8365 Keystone Crossing Suite 104
   Indianapolis, IN 46240
   Phone: (317) 475-0079
   Fax: (317) 550-4427
   E-mail: mdroese@eightelevengroup.com
   Website: www.eightelevengroup.com

12b. Ordering procedures.
   For supplies and services, the ordering procedures and information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es).
   Same as ordering address.

14. Warranty provision.
   N/A

15. Export packing charges, if applicable.
   N/A

16. Terms and conditions of rental, maintenance, and repair (if applicable).
   N/A

17. Terms and conditions of installation (if applicable).
   N/A
18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable).
   N/A
18b. Terms and conditions for any other services (if applicable).
   N/A
19. List of service and distribution points (if applicable).
   N/A
20. List of participating dealers (if applicable).
   N/A
21. Preventive maintenance (if applicable).
   N/A
22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).
   N/A
22b. Section 508 compliance information.
   Full details can be found in the *Eight Eleven Group Section 508 Policy Document*, which we maintain on an internal company server. We will make a copy available on request. The EIT standards can be found at: www.Section508.gov/.
23. Unique Entity Identifier (UEI).
   029322612
24. Notification regarding registration in the System for Award Management (SAM).
   Eight Eleven Group is registered in SAM.
Scope of our GSA Contract

SIN 54151S, Information Technology Professional Services

IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.

NOTE: Subject to Cooperative Purchasing

SIN 54151HEAL, Health Information Technology Services

54151HEAL includes a wide range of Health IT services to include connected health, electronic health records, health information exchanges, health analytics, personal health information management, innovative Health IT solutions, health informatics, emerging Health IT research, and other Health IT services.

Services offered SIN 54151HEAL shall be in accordance with the following laws and standards when applicable to the specific task orders, including but not limited to:

- Health Information Technology for Economic and Clinical Health Act of 2009 (HITECH)
- The Health Insurance Portability and Accountability Act of 1996 (HIPAA)
- The National Institute of Standards and Technology (NIST) Federal Information Processing Standards (FIPS) and Special Publications
- Federal Information Security Management Act (FISMA) of 2002

NOTE: Subject to Cooperative Purchasing

SIN OLM, Order-Level Materials

Order-Level Materials (OLMs) are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Federal Supply Schedule (FSS) contract or FSS blanket purchase agreement (BPA). OLMs are not defined, priced, or awarded at the FSS contract level. They are unknown before a task or delivery order is placed against the FSS contract or FSS BPA. OLMs are only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN) and are subject to a Not to Exceed (NTE) ceiling price. OLMs include direct materials, subcontracts for supplies and incidental services for which there is not a labor category specified in the FSS contract, other direct costs, and indirect costs. OLMs are purchased under the authority of the FSS Program and are not "open market items."

Items awarded under ancillary supplies/services or other direct cost (ODC) SINs are not OLMs. These items are defined, priced, and awarded at the FSS contract level, whereas OLMs are unknown before an order is placed. Ancillary supplies/services and ODC SINs are for use under all order type CLINs (Fixed-Price (FP), T&M, and LH), whereas the Order-Level Materials SIN is only authorized for use under T&M and LH order CLINs.

The Order-Level Materials SIN is only authorized for use in direct support of another awarded SIN. Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA; therefore, GSAR 538.270 and 538.271 do not apply to OLMs. OLMs are defined and priced at the ordering activity level in accordance with GSAR clause 552.238-82 Special Ordering Procedures for the Acquisition of Order-Level Materials. Prices for items provided under the Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF). The cumulative value of OLMs in an individual task or delivery order cannot exceed 33.33% of the total value of the order.

NOTE: Subject to Cooperative Purchasing
SIN 54151S Labor Category Descriptions

Software Consultant 2

Minimum/General Experience: 10 years

Functional Responsibilities: Provides expert advice and strategic direction for implementation of new software applications or enhancements to existing applications, to ensure that the project is performed to incorporate best industry practices. Assignments often focus on large, complex applications, on multiple concurrent projects. In addition to providing expert advice, works with project managers to plan projects, and assists in monitoring status, with a focus on identifying potential issues ahead of time, and developing plans to resolve them as early in the process as possible. Advises clients on adjustments to their envisioned software solutions, to ensure that the software is as efficient and comprehensive as possible.

Minimum Education: Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

Cloud Architect 3

Minimum/General Experience: 8 years

Functional Responsibilities: Applies a strong understanding of cloud computing technology and infrastructure as well as expertise in designing and migrating applications to the cloud. Applies expert-level experience with multiple programming languages, such as Java, Node.js, PHP, Python, Ruby on Rails, among others. Takes a lead technical role on projects to deploy tools and services for all areas of cloud computing, such as data and networks.

Minimum Education: Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

Senior Scrum/Agile Lead 2

Minimum/General Experience: 7 years

Functional Responsibilities: Guides project teams and client organizations on how to use Agile/Scrum practices and values, typically for very large or complex software applications, or for multiple projects of lesser complexity. Facilitates getting the job done without formal assignments, and facilitates discussion, decision making, and conflict resolution. Guides project teams on how to produce excellent results through self-organization. Assesses the Scrum Maturity of the team and client organization, and coaches the time to help achieve higher levels of maturity at a sustainable and comfortable pace. Takes lead in removing impediments or guiding the team to remove them. Builds a trusting and safe environment where team members can raise problems without fear of retribution or being judged, with an emphasis on finding the right personnel to remove the impediments.

Minimum Education: Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

Scrum/Agile Lead 2

Minimum/General Experience: 5 years

Functional Responsibilities: Guides individual project teams and client organizations on how to
use Agile/Scrum practices and values, or assists a Senior Scrum/Agile Lead on large or complex software projects. Facilitates getting the job done without formal assignments, and facilitates discussion, decision making, and conflict resolution. Guides project teams on how to produce excellent results through self-organization. Assesses the Scrum Maturity of the team and client organization, and coaches the time to help achieve higher levels of maturity at a sustainable and comfortable paces. Takes lead in removing impediments or guiding the team to remove them.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**IT Infrastructure Specialist 3**

**Minimum/General Experience:** 6 years

**Functional Responsibilities:** Plan, direct, and coordinate the design, installation, and connectivity of computer systems and network infrastructure to ensure the stable operation of the organization’s IT assets. This includes developing, configuring, maintaining, supporting, and optimizing all new and existing network hardware, and communication links. Design and implement short- and long-term strategic plans to make certain infrastructure capacity meets existing and future requirements. Develop, implement, and maintain policies, procedures, and associated training plans for infrastructure resource administration and appropriate use.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**Software Engineer 3**

**Minimum/General Experience:** 5 years

**Functional Responsibilities:** Design, write, and/or code complex programs in either open or closed source software also provide new software resources, typically using specifications that are provided by IT analysts. Specific tasks can include reviewing current systems, presenting ideas for system improvements, producing detailed specifications, writing the program code, and testing the code in controlled, real situations before going live. Prepare technical and user documentation. Oversee work performed by less senior software developers.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**Software Engineer 2**

**Minimum/General Experience:** 3 years

**Functional Responsibilities:** Design, write, and/or code moderately complex programs or provide new software resources, typically using specifications that are provided by IT analysts. Specific tasks can include reviewing current systems, presenting ideas for system improvements, producing detailed specifications, writing the program code, and testing the code in controlled, real situations before going live. Prepare technical and user documentation. Oversee work performed by less senior software developers.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**Network/Systems Engineer 2**

**Minimum/General Experience:** 5 years

**Functional Responsibilities:** Establish and maintain network/ system performance by building network/system configurations and connections; troubleshoot network problems. Maximize
infrastructure performance by monitoring performance; troubleshoot network problems and outages; schedule upgrades; collaborate with infrastructure architects. Secure network system by establishing and enforcing policies, and defining and monitoring access.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**Software Business Analyst 2**

**Minimum/General Experience:** 4 years

**Functional Responsibilities:** Assist with identifying, documenting, and communicating business needs, and proposing IT solutions for software problems. Plan, elicit, capture, analyze, and validate business, functional and technical requirements. Facilitate requirements elicitation sessions and walkthroughs with business and IT resources. Perform current state analysis of existing business systems, applications and functions. Produce timely and high quality requirements-related work products, including requirement specifications, process flows, mock-ups and wireframes. Answer questions and clarify requirements for projects and enhancements during the estimation process. Become deeply immersed and knowledgeable about core business functions, processes and workflows associated with assigned business areas and projects.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**Software Project Manager 3**

**Minimum/General Experience:** 5 years

**Functional Responsibilities:** Accomplish software development project objectives for large or complex applications by selecting and deploying project teams; communicating project expectations; planning, monitoring, and appraising interim and final results; and coaching, counseling, and disciplining project team members. Perform these duties for very large software development projects, and mentor less senior project managers. Initiate, coordinate, and enforce software development policies and procedures.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**Software Project Manager 2**

**Minimum/General Experience:** 3 years

**Functional Responsibilities:** Accomplish software development project objectives for moderately complex or medium-size applications by selecting and deploying project teams; communicating project expectations; planning, monitoring, and appraising interim and final results; and coaching, counseling, and disciplining project team members. Perform these duties for very large software development projects, and mentor less senior project managers. Initiate, coordinate, and enforce software development policies and procedures.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**QA Tester 2**

**Minimum/General Experience:** 3 years

**Functional Responsibilities:** Creates end-to-end test plans using manual or automated testing; executes the plans and manages all activities in the plan to ensure that all the objectives are met and that the solution works as expected. Tests software in terms of functionality, performance,
reliability, stability and compatibility with other legacy and/or external systems. Ensures that every phase and feature of the software solution is tested and that any potential issue is identified and fixed before the product goes live.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**Infrastructure Engineer 3**

**Minimum/General Experience:** 4 years

**Functional Responsibilities:** Provides a single point of contact for the design and installation of infrastructure components. This includes designing, installing, diagnosing, repairing, maintaining, and upgrading hardware and equipment (including but not limited to PC, terminals, printers and scanners) to ensure optimal workstation performance. Diagnoses and repairs problem areas (in person, by telephone, or via remote access) in a timely and accurate fashion, and provides end-user assistance where required.

**Minimum Education:** Associate Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**Application Support Analyst 2**

**Minimum/General Experience:** 4 years

**Functional Responsibilities:** Evaluates and designs computer application systems for the storage, retrieval, analysis, and aggregation of financial, accounting, logistical, or other business information. Consults with client staff members to determine goals and objectives for applications systems, and translates these requirements into high-level application specifications. Identifies the required inputs, and formats the output to meet users’ needs. Creates diagrams and flow charts for computer programmers to follow. Also investigates errors, diagnoses problems and recommends solutions.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Sciences, or other related areas.

**Substitution Factors for all the above Labor Categories:**

- A Master’s Degree can substitute for 2 additional years of experience.
- A Ph.D. can substitute for 4 additional years of experience.
- A High School Degree and 2 additional years of experience can substitute for an Associate Degree.
- A High School Degree and 4 additional years of experience can substitute for a Bachelor's Degree.
- An Associate Degree and 2 additional years of experience can substitute for a Bachelor’s Degree.
SIN 54151HEAL Labor Category Descriptions

Health IT Applications Analyst 1

Minimum/General Experience: 1 year

Functional Responsibilities: Evaluates, designs, and develops computer application systems for the storage, retrieval, analysis, and aggregation of patient-centric, health-related data. Consults with doctors, hospital administrators, allied health professionals, and others to determine goals and objectives for applications systems, and then designs applications to meet them. Develops application specifications, identifies the required inputs, and formats the output to meet users’ needs. Creates diagrams and flow charts for computer programmers to follow. Also investigates errors, diagnoses problems and recommends solutions.

Minimum Education: Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Science, Biology, or other related areas.

Health IT Applications Specialist 1

Minimum/General Experience: 2 years

Functional Responsibilities: Has a thorough understand of modern electronic health systems and their physical and logical topologies, as well as their use as application development platforms. Plans and architect application solutions. Works with customers to define business process requirements.

Minimum Education: Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Science, Biology, or other related areas.

Health IT Population Project Manager 2

Minimum/General Experience: 3 years

Functional Responsibilities: Has a thorough and sophisticated understanding of how to aggregate patient data across multiple health information technology resources, and how make the data available (in a secure manner) to enable authorized users to analyze the data as single, actionable patient records. Develops integrated quantitative models that support strategic and demand projections, financial planning and alignment of physicians and other healthcare professionals.

Minimum Education: Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Science, Biology, or other related areas.

Health IT Project Manager 2

Minimum/General Experience: 2 years

Functional Responsibilities: Oversees complex IT Health Systems projects, often including the transition of paper records to electronic records, or the conversion from one electronic medical record system to another one. Oversees day-to-day tasks of other professionals, and takes a lead role in interacting with client management personnel.

Minimum Education: Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Science, Biology, or other related areas.

Health IT Software Consultant 2

Minimum/General Experience: 3 years

Functional Responsibilities: Has a thorough understand of modern electronic health systems and their physical and logical topologies, and has expertise in one of the leading electronic medical record application software packages. Has sophisticated knowledge of how to tailor systems to meet the needs of different
healthcare entities. Can design and build out the system to the customers workflow. Possesses the ability to Works with customers to define business process requirements.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Science, Biology, or other related areas.

**Health IT Sr. Database Administrator 1**

**Minimum/General Experience:** 1 year

**Functional Responsibilities:** Maintains databases that are within Health IT systems by identifying and solving database requirements, maintaining the system and supporting users. Interviews users, analyzes department applications, programming, and operations. Evaluates existing Health IT systems and designs proposed systems. Recommends solutions by defining database physical structure and functional capabilities, database security (e.g., to conform to HIPAA requirements), data back-up, and recovery specifications. Maintains database performance by calculating optimum values for database parameters; implementing new releases; completing maintenance requirements; evaluating computer operating systems and hardware products.

**Minimum Education:** Bachelor’s Degree in Computer Science, Information Systems, Engineering, Business, Social Science, Biology, or other related areas.

**Substitution Factors for all the above Labor Categories:**

- A Master's Degree can substitute for 2 additional years of experience.
- A Ph.D. can substitute for 4 additional years of experience.
- A High School Degree and 2 additional years of experience can substitute for an Associate Degree.
- A High School Degree and 4 additional years of experience can substitute for a Bachelor's Degree.
- An Associate Degree and 2 additional years of experience can substitute for a Bachelor’s Degree.
## Pricing

**Authorized GSA Hourly Rates for the Base Period** (inclusive of 0.75% IFF)

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Categories</th>
<th>Year 6 1/18/2022 to 1/17/2023</th>
<th>Year 7 1/18/2023 to 1/17/2024</th>
<th>Year 8 1/18/2024 to 1/17/2025</th>
<th>Year 9 1/18/2025 to 1/17/2026</th>
<th>Year 10 1/18/2026 to 1/17/2027</th>
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<tbody>
<tr>
<td>54151S</td>
<td>Software Consultant 2</td>
<td>$189.08</td>
<td>$193.81</td>
<td>$198.66</td>
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<td>$167.67</td>
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**Quantity Discounts:** 3.5% Discount to the above rates for any individual Task Order with >$2.5 million in labor billings per year; 5.0% for any individual Task Order with >$3 million in labor billings per year; 5.5% for any individual Task Order with >$3.5 million in labor billings per year. In the event that a GSA Task Order initially is too small to qualify for a Quantity Discount and is subsequently amended to qualify for a Quantity Discount, Eight Eleven Group will apply that discount on invoices as soon as administratively practicable thereafter, and in all cases starting no later than the first full month after the Task Order amendment has taken effect. In the event that a GSA Task Order initially qualifies for one Quantity Discount and is subsequently amended to qualify for a larger Quantity Discount, Eight Eleven Group will apply that larger discount on invoices as soon as administratively practicable thereafter, and in all cases no later than the first full month after the Task Order amendment has taken effect. Eight Eleven Group will not apply and initial Quantity Discount or a larger Quantity Discount retroactively, and will not provide retroactive refunds.