



Design | Build | Enhance

JRH Consultants, LLC

**AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE
PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION
TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES**

SIN 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**JRH Consultants, LLC
8843 Greenbelt Road
Suite 288
Greenbelt, MD 20770
www.jrhict.com**

Contract Number: GS-35F-190DA

Period Covered: February 24, 2016 thru February 23, 2021

Pricelist current through: Modification #1



Design | Build | Enhance

TABLE OF CONTENTS

Information For Ordering Activities	1-6
GSA Price List	11-17

CUSTOMER INFORMATION:

1a. Awarded Special Item Number(s):

SIN	Description
54151S	INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: **Not Applicable.**

1c. Descriptions of all corresponding commercial job titles with experience, functional responsibility and education. **Not applicable.**

2. Maximum Order: **\$500,000.00**

3. Minimum Order: **\$100.00**

4. Geographic Coverage: **48 contiguous States and the District of Columbia, Alaska, Hawaii, Puerto Rico, Washington, DC and US Territories.**

5. Point of Production:

**8843 Greenbelt Road
Suite 288
Greenbelt, MD 20770**

6. Prices Shown Herein are Net: **(discount included)**

7. Quantity Discount: **None**

8. Prompt Payment Terms: **2% 15 Net 30**

- 9. Government Purchase Cards: **are accepted.**
- 10. Foreign Items: **Not Applicable**
- 11. Time of Delivery: **30 Days ARO**
- 11b. Expedited Delivery: **30 Days ARO**
- 11c. Overnight/2-Day Delivery: **Available, Consult with Contractor**
- 11d. Urgent Requirements: **Available, Consult with Contractor**
- 12. FOB Point: **Destination for 48 contiguous States; freight charges apply outside 48 contiguous States**
- 13. Ordering Address:
8843 Greenbelt Road
Suite 288
Greenbelt, MD 20770
- 14. Payment Address:
8843 Greenbelt Road
Suite 288
Greenbelt, MD 20770
- 15. Warranty Provisions: **Standard Commercial Warranty**
- 16. Export Packing charges: **Not applicable**
- 17. Terms and conditions of Government Purchase Card Acceptance: **Contact JRH Consultants, LLC for terms and conditions of Government Purchase Card acceptance above micro-purchase threshold.**

18. Terms and conditions of rental, maintenance, and repair: **Not Applicable**

19. Terms and conditions of installation: **Not applicable**

20. Terms and conditions of repair parts: **Not applicable**

20a. Terms and conditions for any other services: **Not applicable**

21. List of service and distribution points:
8843 Greenbelt Road
Suite 288
Greenbelt, MD 20770

22. List of participating dealers: **Not applicable**

23. Preventive maintenance: **Not applicable**

24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: **Not applicable**

24b. Contact V E for Section 508 compliance information. The EIT standards can be found at: <http://www.section508.gov>

25. DUNS Number: **960186075**

26. JRH Consultants, LLC is registered in the System for Award Management (SAM) database.

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number **54151S** Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS --COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I --OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractor, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or
 - (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/EC SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers **54151S** and Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT services shall be in accordance with the contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices.

JRH Pricing & Rates

Effective Date: January 1, 2015

Labor Category	Commercial Price (with IFF)
Help Desk	\$73.30
Help Desk-Lead	\$92.84
Tester/QA	\$106.53
Remedy Administrator	\$117.28
System Architect I	\$118.94
Business Analyst	\$119.23
Technical Writer	\$121.17
UI/UX Designer	\$121.17
Jr. Developer	\$127.65
Web Developer	\$132.09
System Administrator	\$143.56
Sr. Developer	\$146.60
Database Integrator	\$171.03
Database Engineer	\$175.92
Network Operations Manager	\$180.81
Scrum Master	\$189.60
Sr. Network Engineer	\$195.47
Project Manager	\$199.38
Technical Product Owner	\$199.38
IT SME-Applications	\$258.99
IT SME-DBA	\$258.99
IT SME - IT Infrastructure	\$342.07
Program Manager	\$342.07
Delivery Lead/Architect	\$261.92
IT Analyst	\$94.04
SharePoint Administrator/SME	\$105.07
Project Server Administrator/ SME	\$105.07

Labor Category Descriptions

IT Analyst

Minimum/General Experience: Three (3) years of experience with analyzing information systems and applications.

Implements IT requirements relating to devices, systems, and/or services, and related technology and processes. Author and organize information about an organization's IT operations, and performs analyses of availability, capacity, configuration, environment and security. Assists in managing the IT change and configuration process, performing change control analysis, status reporting and tracking, and assists in the development of configuration management plans, policies and procedures.

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

SharePoint Administrator/SME

Minimum/General Experience: Three (3) years of experience with SharePoint administration and development.

Functional Responsibility: Responsible for providing technical support for SharePoint operational and development environments including overseeing the development and organization of the SharePoint sites, databases, owning, tracking and resolving database related incidents and requests, participation in design of SharePoint architecture for current and future products, responding to database related alerts and escalations and working with business unit leaders to implement strategic solutions.

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

Project Server Administrator/SME

Minimum/General Experience: Three (3) years of experience with Microsoft Project Server installation, configuration, administration and development.

Functional Responsibility: Responsible for providing technical support for Project Server operational and development environments including overseeing the development and organization of the project schedules, project center, and resolving project management configuration issues and requests. Support Project Management Office (PMO) staff, and work with business unit leaders to implement strategic solutions.

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

Help Desk

Minimum/General Experience: Five (5) years of experience in a related field.

Functional Responsibility: Provides Tier 1 and/or Tier 2 IT support for end-users, desktop, laptop and mobile devices and works to provide professional customer services through identifying, assessing, and resolving technical requests with efficient ticket-resolution documenting procedures. Responsible for assisting with networking and engineering teams with troubleshooting, tracking program performance, creating statistical reports for operational activities, and financial reporting.

Minimum Education: Associates degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.

Help Desk Lead

Minimum/General Experience: Eight (8) years of experience in a related field.

Functional Responsibility: Responsible for overseeing the reporting process for tracking program performance, creating statistical reporting on operations, accounts payable and accounts receivable processing and other duties as assigned.

Minimum Education: Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline.

Tester/QA

Minimum/General Experience: Two (2) years of software test experience to include data validation on a relational database using PL/SQL.

Functional Responsibility: Responsible for participating in software test planning, test procedure development, and test execution for all vendor supplied and custom built software solutions. Review and provide technical, value-added, documented input to requirements, design specifications based on testing requirements.

Minimum Education: Bachelor's Degree in Computer Science or related field.

Remedy Administrator

Minimum/General Experience: Three (3) years of experience with a Remedy application system, design and configuration.

Functional Responsibility: Responsible for supporting the ITSM Landscape for the business end user to include analyzing, troubleshooting, resolving L2/L3 tickets for the ITSM applications in a timely manner.

Minimum Education: Bachelor's Degree in Computer Science or related field.

Business Analyst I

Minimum/General Experience: Zero (0) to 2 years of related experience.

Functional Responsibility: Supports the development and implementation of information technology (IT) business solutions. Acts as a liaison between customers and other stakeholders to define and baseline business processes, systems, and product requirements. Develops proactive solutions to customer problems.

Minimum Education: Bachelor's Degree or equivalent.

Systems Architect I

Minimum/General Experience: Three (3) years of experience with analyzing architect designs and applications

Functional Description: The Systems Architect designs, implements, secures and administers enterprise-level application systems, infrastructure, and solutions (e.g., mobility management, endpoint systems, software defined networks, etc.). They provide technical consultation and guidance for the creation of policies, procedures, guidelines and standard operating procedures. The Systems Architect develops technical solutions for the deployment, management, tracking and auditing of projects.

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

Technical Writer I

Minimum/General Experience: Two (2) years of experience, of which at least one year must be specialized to include editing documents, including technical documents, as well as the design, layout and generation of technical documents.

Functional Responsibility: Supports the Program Manager or Project Manager by providing administrative and clerical support. Drafts correspondence and a variety of documents and forms as directed.

Minimum Education: Bachelor's degree in Computer Science, Technical Communications, English, or equivalent experience.

UI/UX Designer

Minimum/General Experience: Five (5) years of professional with three (3) or more years of experience in combination of business/user experience consulting and/or interactive product/solution design, and three (3) or more years of experience working with cross functional teams and collaborating closely with developers.

Functional Responsibility: Responsible for web application development and demonstrate good UI development best-practices as well as have an eye for user interaction and code maintainability.

Minimum Education: Bachelor's Degree and/or equivalent experience.

Jr. Developer

Minimum/General Experience: One (1) to five (5) years of experience with end users to develop custom applications in Java/J2EE software languages.

Functional Responsibility: Responsible for developing and supporting Web-based Java applications, Web services and Web interfaces. This person will be responsible for server side component design, detailed technical design, development, testing, implementation, and maintenance.

Minimum Education: Bachelor's (preferably Computer Science or Information Systems) or software development/programming certifications

Web Developer

Minimum/General Experience: Five (5) to seven (7) years of experience as a web developer with a strong proficiency in programming languages, along with demonstrated ability to handle multiple tasks and assignments simultaneously.

Functional Responsibility: Responsible for designing, coding, and modifying websites from concept to function.

Minimum Education: Bachelor's degree in Computer Science, Information technology, or related field.

Systems Administrator II

Minimum/General Experience: Six (6) years (4+ years specialized experience) qualifications to include experience in engineering and administration of mid to large LAN/WAN or VPN or other related networks in a business environment.

Functional Responsibility: Responsible for overseeing system performance, coordinates operational designs, develops support plans, coordinates implementations, and provides second level support for local area network (LAN), campus area network (CAN), and wide area network (WAN) solutions encompassing heterogeneous platforms.

Minimum Education: Bachelor's degree in Computer Science, Information technology, or related field.

Sr. Developer

Minimum/General Experience: Five (5) to Seven (7) years in leadership roles including experience with programming tools and a comprehensive understanding of database technologies.

Functional Responsibility: Responsible creating user information solutions by developing, implementing, and maintaining Internet/intranet applications; leading team of developers.

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

Database Integrator

Minimum/General Experience: Five (5) years of experience with database administration and information system management.

Functional Responsibility: Responsible for providing technical support for the operational and development database environments including overseeing the development and organization of the databases, owning, tracking and resolving database related incidents and requests, participation in design of database architecture for current and future products, responding to database related alerts and escalations and working with business unit leaders to implement strategic solutions.

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

Database Engineer

Minimum/General Experience: Three (3) years of experience with database administration and information system management.

Functional Responsibility: Responsible for designing, implementing, and managing current data and databases and inspect and clean data.

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

Network Operations Manager

Minimum/General Experience: Ten (10) years of experience with managing personnel in a data center environment.

Functional Responsibility: Responsible for supervising a technical staff who will design, install, maintain and coordinate the use of the network system.

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

Scrum Master

Minimum/General Experience: Fifteen (15) years of experience in Software Development with demonstrated ability and experience with managing Scrum Teams.

Functional Responsibility: Responsible for facilitating the scrum team to include working with the product owner and the development team to maximize productivity; maintain the product and sprint backlog; remove impediments and obstacles the team is experiencing; create and update various statuses and productivity reporting; ensure all standards and processes are followed; and generate all required reports and related artifacts.

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

Senior Network Engineer

Minimum/General Experience: Eight (8) years of experience analyzing, identifying and resolving complex network hardware, circuit, and transmission logic problems.

Functional/Responsibility: Responsible for designing and coordinating the installation and acceptance testing of the system network, monitors network hardware operations; plans implementation of enhancements and upgrades; performs cost/benefit studies of network configurations and recommends enhancements; directs acquisition, installation, and testing of network hardware; advises network users of hardware requirements, configurations, and limitations, and isolates, resolves, or circumvents network problems.

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

Program Manager

Minimum\General Experience:

Eight (8) years of experience in field of Information Technology and program management, providing guidance to project team and management in directing development of new IT applications and formulating contingency plans in areas such scheduling, fund allocations and work requirements.

Functional Responsibility

The Program Manager plans, directs and coordinates the efforts involving resources necessary to accomplish IT program objectives. The Program Manager initiates, supports and participates in overall IT projects. The Program Manager determines requirements and translates these requirements into operational plans for designated IT projects. Determines, monitors and review costs, operational budgets, schedules and staffing requirements for project team.

Analyzes effects of IT related project upon various operating and support areas, such as information processing/data centers, to determine the most cost effective approach.

Minimum Education

Bachelor's degree in Computer science.

Technical Product Owner

Minimum/General Experience: Six (6) years of related industry experience.

Functional/Responsibility: Responsible for leveraging in-depth knowledge and understanding of technology to execute new product initiatives, including product enhancements and architecture design and evaluates and provides requirements/specifications for use of appropriate business processes and systems to support product initiative

Minimum Education: Bachelor's degree in Computer Science, Information technology or Engineering, or related field.

Project Manager

Minimum/General Experience: Eight (8) years of relevant work experience and a Bachelor's degree in a related field of study or 12 years of relevant work experience and an undergraduate degree in a related field of study.

Functional Responsibility: Plans, directs and coordinates the efforts involving resources necessary to accomplish IT program objectives. Initiates, supports and participates in overall IT projects. Determines requirements and translates these requirements into operational plans for designated IT projects. Determines, monitors and review costs, operational budgets, schedules and staffing requirements for project team. Analyzes effects of IT related project upon various operating and support areas, such as information processing/data centers, to determine the most cost-effective approach.

Minimum Education: Bachelor's degree in a related discipline is required. A graduate degree is preferred.

IT SME-Applications

Minimum/General Experience: Ten (10) years of software engineering, with strong experience in web based software development, to include experience as a Lead or Applications SME.

Functional/Responsibility: Responsible for providing expertise in the full life cycle design, development and deployment of application software systems and components, O&M of application software, and proven experience selecting and integrating hardware and software components, troubleshoot performance and integration problems, support testing with other customer systems, provide support to plan and install new application releases, and address impediments to project success for a wide range of inter-dependent projects across various organizations, to ensure that impediments are removed effectively.

Minimum Education: Master's degree in Computer Science, Information technology or Engineering, or related field or technical discipline. Two years of experience may substituted for each year of college leading to the required degree.

IT SME-DBA

Minimum/General Experience: Ten (10) years of software engineering, with strong experience in database administration.

Functional/Responsibility: Responsible for providing technical support for the SQL Server database environment; this includes overseeing the development and organization of the databases, assessments and the implementation of new DB technologies, including Database cloud strategies.

Minimum Education: Master's degree in Computer Science, Information technology or Engineering, or related field or technical discipline. Two years of experience may substituted for each year of college leading to the required degree.

Delivery Lead/ Architect

Minimum/General Experience: Five (5) years in a combination of the demonstrated ability to provide expert guidance and resolve technical issues during the project lifecycle across system design, development testing environments, security, connectivity, infrastructure, etc.

Functional/Responsibility: Responsible for working with solution architects, development leads, IT Ops experts and lead the overall application, architecture, and design.

Minimum Education: Bachelor's degree in Computer Science or Engineering, or related field.

IT SME-IT Infrastructure

Minimum/General Experience: Ten (10) years of IT consulting experience as a senior technical specialist in customer-facing roles.

Functional/Responsibility: Responsible for providing expertise to help define and design the target infrastructure's architecture which encompasses analysis of the components and connectivity of the hardware, software, data centers, networks, servers, security frameworks, applications and platforms which make up the IT environment which enable IT operations. . Identify opportunities for improvement that will reduce total cost of ownership, streamline operations and/or reduce the overall infrastructure footprint.

Minimum Education: Master's degree in Computer Science, Information technology or Engineering, or related field or technical discipline. Two years of experience may substituted for each year of college leading to the required degree.