



U.S. General Services Administration



**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE**

AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The Internet address for GSA Advantage! is: <http://www.gsaadvantage.gov>

**WORLDWIDE FEDERAL SUPPLY SCHEDULE CONTRACT
SCHEDULE TITLE: MULTIPLE AWARD SCHEDULE (MAS)
FEDERAL SUPPLY SCHEDULE : INFORMATION TECHNOLOGY**

**CONTRACT NUMBER:
GS-35F-192DA**

**PERIOD COVERED BY CONTRACT:
February 19, 2016 – February 18, 2026**

Arctic Information Technology, Inc

375 W 36th Ave, Suite 300

Anchorage, AK 99503

(P) 907-261-9537

(F) 907-261-9591 <http://www.arcticit.com>

Contractor's Administration Source: rkinson@arcticit.com

General Services Administration

Management Services Center Acquisition Division

Modification #P)-0017 , dated February 19, 2021

Business Size: **Small, SBA Certified 8(a) Firm, Small Disadvantaged Business**

DUNS: **607611469**

GSA AWARDED TERMS AND CONDITIONS ARCTIC INFORMATION TECHNOLOGY, INC

1a. **TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)**

<u>SIN 54151S:</u>	Information Technology Professional Services
<u>SIN 511210:</u>	Software License
<u>SIN 518210C:</u>	Cloud and Cloud-Related IT Professional Services
<u>OLM:</u>	Order Level Materials

1b. **LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:** See attached Proposed Pricelist

1c. **HOURLY RATES (Services Only):** See attached proposed pricelist

2. **MAXIMUM ORDER*:**

<u>SIN 54151S:</u>	\$500,000
<u>SIN 511210:</u>	\$500,000
<u>SIN 518210C:</u>	\$500,000

*If the "best value" selection places your order over this Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement; (2) offer the lowest price available under this contract; or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the Schedule contract in accordance with FAR 8.404

3. **MIMINUM ORDER:** \$100

4. **GEOGRAPHIC COVERAGE:** 48 Contiguous States and Washington, DC, Alaska, Puerto Rico, Hawaii

5. **POINT(S) OF PRODUCTION:** Arctic Information Technology, Inc, 375 W 36th Ave, Suite 300, Anchorage, AK 99503

6. **DISCOUNT FROM LIST PRICES:** Net GSA pricing is listed in the attached pricing table

7. **QUANTITY DISCOUNT(S):** 1% for orders over \$1,000,000

8. **PROMPT PAYMENT TERMS:** 1% Net 10. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions

9a. Government purchase cards **are accepted** at or below the micro-purchase threshold

9b. Government purchase cards **are not accepted** above the micro-purchase threshold

10. **FOREIGN ITEMS:** None

11a. **TIME OF DELIVERY:** To be negotiated at the task order level

11b. **EXPEDITED DELIVERY:** To be negotiated at the task order level

11c. **OVERNIGHT AND 2-DAY DELIVERY:** To be negotiated at the task order level

11d. **URGENT REQUIREMENTS:** Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery

12. **FOB POINT:** Destination

13a. **ORDERING ADDRESS:**

Arctic Information Technology, Inc
375 W 36TH AVE STE 300 Anchorage, AK, 99503-5814
Phone: 907-261-9537
Fax: 907-261-9591
Email: rkinson@arcticit.com

Arctic Information Technology, Inc
5700-H General Washington Drive,
Alexandria, VA, 22312
Phone: 571-218-0072
Fax: 703-956-6357
Email: rkinson@arcticit.com

13b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in FAR 8.405-3

14. **PAYMENT ADDRESS:**

Arctic Information Technology, Inc
375 W 36th Ave, Suite 300
Anchorage, AK 99503
(P) 907-261-9537
(F) 703-956-6357

15. **WARRANTY PROVISION:** N/A

16. **EXPORT PACKING CHARGES:** N/A

17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:**

Accepted at and below the micro-purchase threshold

18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (if applicable):** N/A

19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A

20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A

20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A

21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A
22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A
23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A
- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A
- 24b. **Section 508 Compliance for EIT:** as applicable
25. **DUNS NUMBER:** 607611469
26. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Active

Arctic Information Technology, Inc
GSA Awarded Pricelist

SIN	Labor Category	Minimum Education/ Certification	Minimum Years of Experience	Functional Responsibility	UOI	Net GSA Price 2/19/2016-2/18/2017	Net GSA Price 2/19/2017-2/18/2018	Net GSA Price 2/19/2018-2/18/2019	Net GSA Price 2/19/2019-2/18/2020	Net GSA Price 2/19/2020-2/18/2021
54151S	Engagement Manager	Bachelor's degree or equivalent years of experience.	5 years	Lead business point of contact for customers and contracts, coordinates and schedules project resources to ensure development, analysis, or deployment, remains on schedule and in line with the current capabilities and future directions of Microsoft products. Oversees all contracting and subcontracting.	Per Hour	\$178.94	\$184.31	\$189.84	\$195.53	\$201.40
54151S	Senior Project Manager	Bachelor's degree or equivalent years of experience.	5 years	Lead business point of contact for customers, coordinates and schedules project resources to ensure development, analysis or deployment remains on schedule and in line with the current capabilities and future directions of Microsoft products.	Per Hour	\$178.94	\$184.31	\$189.84	\$195.53	\$201.40
54151S	CRM Solution Architect	Bachelor's degree or equivalent years of experience.	5 years	Works closely with Project Manager and Engagement Manager as the Microsoft subject matter expert. Ensure the development, design, analysis, solution and deployment remains in line with the current capabilities and future directions of Microsoft products (i.e. Dynamics 365). Makes architectural decisions for Client projects and ensures that the final solution fits with the business needs of the Client.	Per Hour	\$178.94	\$184.31	\$189.84	\$195.53	\$201.40
54151S	Senior Business Analyst	Bachelor's degree or equivalent years of experience.	5 years	Works to support the Project Manager by providing strategy in regards to collecting business requirements, perform analysis and traceability on these requirements to gain in-depth understanding of the customer's business strategy, processes, services, roadmap and the context in which the business operates. Reviews business processes from start to finish to identify and address operational, financial, technological risks, and identify opportunities to improve efficiencies. Responsible for guiding the technical team in the building of the final product and being an expert in multiple software development lifecycles tools (e.g. Agile, Waterfall, DevOps, etc.).	Per Hour	\$178.94	\$184.31	\$189.84	\$195.53	\$201.40
54151S	Senior CRM Application Resource	Bachelor's degree or equivalent years of experience.	5 years	Works to support the Project Manager to ensure development, analysis and deployment remains on schedule and in line with the current capabilities and future directions of Microsoft products. Provides contract level technical and application support on projects (i.e. Dynamics 365).	Per Hour	\$178.94	\$184.31	\$189.84	\$195.53	\$201.40
54151S	Senior CRM Developer	Bachelor's degree or equivalent years of experience.	5 years	Works to support the Project Manager by using their expertise and knowledge of industry practices to perform various software development tasks such as, coding, app development, web development and overseeing projects. They are experts in multiple software development lifecycles tools (e.g. Agile, Waterfall, DevOps, etc.).	Per Hour	\$178.94	\$184.31	\$189.84	\$195.53	\$201.40
54151S	Senior CRM Trainer	Bachelor's degree or equivalent years of experience.	5 years	Works closely with Project Manager, Senior Consultant and/or the Solution Architect as the technical lead to plan, develop, and coordinate, and deploy training, both internally and externally, to be in line with the current capabilities and future directions of Microsoft products. (i.e. Dynamics 365).	Per Hour	\$178.94	\$184.31	\$189.84	\$195.53	\$201.40

SIN	Labor Category	Minimum Education/ Certification	Minimum Years of Experience	Functional Responsibility	UOI	Net GSA Price 2/19/2016-2/18/2017	Net GSA Price 2/19/2017-2/18/2018	Net GSA Price 2/19/2018-2/18/2019	Net GSA Price 2/19/2019-2/18/2020	Net GSA Price 2/19/2020-2/18/2021
54151S	Senior Systems Engineer (CRM/SQL)	Bachelor's degree or equivalent years of experience.	8 years	Works closely with Project Manager and Solution Architect as the Microsoft subject matter expert to ensure the development, design, analysis, and final deployment of the solution remains within the overall approved technical architecture and the security controls are in line with the current capabilities and future directions of Microsoft products (i.e. Dynamics 365).	Per Hour	\$178.94	\$184.31	\$189.84	\$195.53	\$201.40
54151S	CRM Application Specialist	Bachelor's degree or equivalent years of experience.	1 year	Works to support the Project Manager to ensure development, analysis, deployment, implementation, and documentation is in line with the current capabilities and future directions of Microsoft products. (i.e. Dynamics 365). Provides contract level technical and application support on projects.	Per Hour	\$178.94	\$184.31	\$189.84	\$195.53	\$201.40

Software Licenses and Cloud and Cloud-Related IT Professional Services							
SIN	Manufacturer	Part Number	Product Name	Product Description	UOI	Coo	GSA Price (Monthly)
518210C 511210	Scribe Software Corporation	BASIC	Scribe Online Basic	"Scribe gives you the control to integrate all your applications, with an intuitive graphical interface. Entry level front office to back office integration, and basic data connectivity. Includes: 3 connections, 1 product organization, basic connector suite, interoperability w/ Premise app, developer's Toolkit, Message Maps, Text & Scribe Labs Connectors, Training, and Standard Support Plan"	/Month	US	\$386.90
518210C 511210	Scribe Software Corporation	STANDARD	Scribe Online Standard	Scribe gives you the control to integrate all your applications, with an intuitive graphical interface. Full, front office to back office, marketing automation, and extended data integration. Includes: 5 connections, 1 production organization, 1 Test Organization, basic connector suite, standard connector suite, interoperability w/ Premise app, Developer's Toolkit, Message Maps, Text & Scribe Labs Connectors, Training, Standard Support Plan	/Month	US	\$773.80
518210C 511210	Scribe Software Corporation	PROFESSIONAL	Scribe Online Professional	Scribe gives you the control to integrate all your applications, with an intuitive graphical interface. Full, front office to back office, marketing automation, and extended data integration. Includes: 8 connections, 1 production organization, 2 Test Organization, basic connector suite, standard connector suite,	/Month	US	\$1,934.51

				interoperability w/ Premise app, Developer's Toolkit, Message Maps, Text & Scribe Labs Connectors, Training, Standard Support Plan, Management APIs			
5182100 511210	Scribe Software Corporation	Add-on Test Organization	Scribe Add-on Test Organization	Optional Add-on for additional Test Organizations	/Month	US	\$96.73
5182100	Retail Realm	MAXPay	Retail Realm MAXPay Monthly License	Payment Processing for Dynamics 365 for Operations and AX2012 - Integrates to all major payment processors. MAX Pay extends Microsoft Dynamics 365 by fully integrating payment processing functionality, giving retailers choice and flexibility. Key Features Include: Support of all Major Payment Processors., Hardware/Device Agnostic, EMV, PCI Compliant, P2PE, Tokenization, PCI Validated, Omni-Channel and Cross-Channel Commerce, Call Center and Mail Order/Telephone Order (MOTO), Sales Order Processing, Private Label and Gift Cards, International Cross-Border Brands, Complete Reliability and Security, Compatible with Dynamics 365 for Operations, Dynamics 365 for Retail and Dynamics AX2012	/Month	US	\$7.36

Arctic Information Technology, Inc

GS-35F-192DA

Minimum Education Equivalency Table

PhD	Can be substituted for Masters Degree and four (4) additional years' experience specifically related to project tasks.
Masters Degree	Can be substituted for a Bachelors Degree and four (4) additional years' experience specifically related to project tasks.
Bachelors Degree	Can be substituted for an Associates Degree and two (2) additional years' experience specifically related to project tasks.
Associates Degree	Can be substituted for High School Diploma and two (2) additional years' experience specifically related to project tasks.