GENERAL SERVICES ADMINISTRATION
Federal Supply Service

Authorized Federal Supply Schedule Price List

Multiple Award Schedule – MAS

Information Technology
Information Technology Professional Services
54151S - Information Technology Professional Services – D399
OLM - Order Level Materials

Fisher Associates, Inc.
111 N Glover Street
Baltimore, MD 21224
Tel: 301-919-2407
Fax: 202-379-9730
admin@fisherassocsinc.com
www.fisherassocsinc.com

Small Business
SBA Certified HUBZone Firm

Contract Number: GS-35F-193GA
Period Covered by Contract: 25 January 2022 through 24 January 2027

General Services Administration
Federal Acquisition Service

Pricelist current through Modification #PO-0012 January 25, 2021.

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (http://www.gsaadvantage.gov).
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CUSTOMER INFORMATION

1a. AUTHORIZED SPECIAL ITEM NUMBERS (SINs):

<table>
<thead>
<tr>
<th>SIN</th>
<th>DESCRIPTION</th>
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<tbody>
<tr>
<td>54151S</td>
<td>Information Technology (IT) Professional Services</td>
</tr>
<tr>
<td></td>
<td>OLM Order Level Materials</td>
</tr>
</tbody>
</table>

1b. Lowest Priced Service and Price for each Service Rate: See Price List

1c. SERVICES OFFERED: See Price List

2. MAXIMUM ORDER PER SIN:

<table>
<thead>
<tr>
<th>SIN</th>
<th>MAXIMUM ORDER</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>$500,000 per SIN/Order</td>
</tr>
<tr>
<td>OLM</td>
<td>$250,000 per SIN/Order</td>
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</tbody>
</table>

This maximum order threshold is a dollar amount at which it is suggested that the ordering agency request higher discounts from the contractor before issuing the order. The contractor may: (1) Offer a new lower price, (2) Offer the lowest price available under the contract, or (3) Decline the order within five (5) days. In accordance with the Maximum Order provisions contained in the Schedule, a delivery order may be placed against the Schedule contract even though it exceeds the maximum order threshold.

3. MINIMUM ORDER LIMITATION: $100

4. GEOGRAPHIC COVERAGE (DELIVERY AREA): The geographic scope of this contract is the 48 contiguous United States and District of Columbia.

5. POINT OF PRODUCTION: United States

6. BASIC DISCOUNT: Prices listed are net.

7. QUANTITY DISCOUNT:

   Dollar Volume: None.

8. PROMPT PAYMENT TERMS: Net 30 Days Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. FOREIGN ITEMS: None

10a. TIME OF DELIVERY: Negotiated at the order level.
10b. **EXPEDITED DELIVERY:** Negotiated at the order level.

10c. **OVERNIGHT AND 2-DAY DELIVERY:** Negotiated at the order level.

10d. **URGENT REQUIREMENTS:** Negotiated at the order level.

11. **F.O.B. POINT:** Destination

12a. **ORDERING ADDRESS:**

    ATTN: Order Processing  
    Fisher Associates  
    111 N Glover Street  
    Baltimore, MD 21224  
    Tel: 301-919-2407  
    Fax: 202-379-9730  
    admin@fisherassocsinc.com  
    www.fisherassocsinc.com

12b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3

13. **PAYMENT ADDRESS:**

    ATTN: Accounts Payable  
    Fisher Associates  
    111 N Glover Street  
    Baltimore, MD 21224  
    Tel: 301-919-2407  
    Fax: 202-379-9730  
    admin@fisherassocsinc.com  
    www.fisherassocsinc.com

14. **WARRANTY PROVISION:** Standard Commercial Warranty

15. **EXPORT PACKING CHARGES:** Not Applicable

16. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE AND REPAIR:** Not Applicable

17. **TERMS AND CONDITIONS OF INSTALLATION:** Not Applicable

18(a) **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (if applicable):** Not Applicable
18(b). TERMS AND CONDITIONS FOR ANY OTHER SERVICES: Not Applicable

19. LIST OF SERVICE AND DISTRIBUTION POINTS: Not Applicable

20. LIST OF PARTICIPATING DEALERS: Not Applicable

21. PREVENTIVE MAINTENANCE: Not Applicable

22a. SPECIAL ATTRIBUTES: Not Applicable

22b. SECTION 508 COMPLIANCE INFORMATION: Not Applicable

23. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER: 962847518

24. CONTRACTOR IS CURRENTLY REGISTERED IN THE SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE.

DESCRIPTION OF MAS PROFESSIONAL SERVICES AND PRICING

Fisher Associates is an eight (8) year old professional services and technology company that focuses on custom software development for federal agencies and corporate entities via the use of IT professional services and best of breed technologies. Our seasoned management team and professional service staff bring years of industry expertise, proven methodologies, and knowledge of industry best practices to develop custom software solutions for our clients. Our team of software professionals has delivered enterprise-wide, broad scale solutions for the Department of State and to commercial entities.

Established in March of 2008, the limited liability corporation has grown rapidly to a team of more than 10 professionals with revenues that exceed $1 million. Fisher Associates is in the process of becoming a leader in the custom software professional services industry.

Fisher Associates demonstrates a strong technical capability to integrate a Federal (Government of the shelf) GOTS product for global applications and distributed client, to support constant changing priorities and data requirements. Fisher Associates has the ability to completely understand our clients’ business process and anticipate their needs. Our success on this project is based on our ability to stay abreast of changing technology in the rapidly progressing functional areas, and to staff with talented resources with high retention rates, and to remain a best value to the HR client.

Fisher Associates works closely with key system users to obtain insight and to establish a baseline of understanding for the needs at the Human Resource office at the Department of State. Fisher Associates uses the Agile methodology to obtain user stories and scenarios to identify true user requirements. Fisher Associates gathers this information to prepare detailed requirements documentation which outlines the business processes identified by our clients. We use CMMI level II documents as the basis for these documents. Once development begins, we prototype small portions of a process to demonstrate the current functionality to our clients.
Fisher Associates Labor Category Descriptions

1. Job Title: Mid Training Analyst
   Minimum Experience: Three (3) years of technical experience which applies to creating training documentation, and providing training classes for complex computer systems. Requires competence in understanding computer systems and translating the functionality into written training material and training classes. Requires the ability to communicate effectively with a wide variety of technical skilled audiences.

   Functional Responsibility: Creates written training material along with training classes for computer systems for the end users.

   Minimum Education: Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 4 years of experience in the Information Systems field.

2. Job Title: Junior Help Desk Support
   Minimum Experience: One (1) year of technical experience which applies to working on a Help Desk, and responding to users calls for complex computer systems. Requires competence in understanding computer systems and translating the user’s questions/issues into Help Desk Tickets. Requires the ability to communicate effectively with a wide variety of technical skilled user.

   Functional Responsibility: Monitors and answers calls/emails for a Help Desk support center. Help users with questions and issues involving computer systems. Create and track help desk tickets.

   Minimum Education: Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 2 years of experience in the Information Systems field.

3. Job Title: Mid Information Assurance Analyst
   Minimum Experience: Three (3) years of technical experience on complex computer systems which applies to performing security risk assessments, developing security plans, performing C&A activities. Requires competence in performing security audits of controls of relevant IT security regulations, policies and procedures, and writing technical documents and specifications.

   Functional Responsibility: Create and update system security plans along with auditing controls and documenting POAMs.

   Minimum Education: Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 4 years of experience in the Information Systems field.

4. Job Title: Mid Information Assurance Engineer
   Minimum Experience: Three (3) years of technical experience on complex computer systems which applies to defining and conducting software tests and evaluations for technical verification and validation of security control implementations, conducting vulnerability assessments and penetration tests of complex database and web-based systems and networks, application of relevant IT security regulations, policies and procedures, writing technical documents and specifications, analyzing complex technical issues, and developing comprehensive auditing plans, corrective actions plans, and risk assessments.

   Functional Responsibility: Research and find system vulnerabilities using automated tools or manual testing technics. Provide solutions for system vulnerabilities and track open items to be resolved.

   Minimum Education: Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 4 years of experience in the Information field.

5. Job Title: Junior Functional Analyst
   Minimum Experience: One (1) year of technical experience on complex computer systems which applies to working on complex technical issues with specific direction and guidance. Requires competence in writing functional and technical requirement documents and specifications.
**Functional Responsibility:** Analyze complex technical issues, develop test plans, test cases, and test scripts, develop training plans, and develop other life cycle documentation such as implementation plans, traceability matrices, and/or risk assessments.

**Minimum Education:** Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 2 years of experience in the Information field.

### 6. Job Title: Mid Functional Analyst

**Minimum Experience:** Three (3) year of technical experience on complex computer systems which applies to working independently on complex technical issues with some direction and guidance. Requires competence in writing functional and technical requirement documents and specifications.

**Functional Responsibility:** Analyze complex technical issues, develop test plans, test cases, and test scripts, develop training plans, and develop other life cycle documentation such as implementation plans, traceability matrices, and/or risk assessments.

**Minimum Education:** Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 4 years of experience in the Information Systems field.

### 7. Job Title: Senior Functional Analyst

**Minimum Experience:** Five (5) year of technical experience on complex computer systems which applies to working independently on complex technical issues with minimal direction and guidance. Requires competence in writing functional and technical requirement documents and specifications.

**Functional Responsibility:** Analyze complex technical issues, develop test plans, test cases, and test scripts, develop training plans, and develop other life cycle documentation such as implementation plans, traceability matrices, and/or risk assessments.

**Minimum Education:** Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 4 years of experience in the Information Systems field.

### 8. Job Title: Junior Technical Analyst

**Minimum Experience:** One (1) years of technical experience on complex computer systems which applies to working on complex technical issues with specific direction and guidance. Requires competence in developing and/or installing code, applications, or computer systems.

**Functional Responsibility:** Analyze complex technical issues, design and develop code, integration plans, and functional documentation. Provide solutions using development tools and COTS products. Implement software patches and releases along with administration of software applications.

**Minimum Education:** Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 2 years of experience in the Information Systems field.

### 9. Job Title: Mid Technical Analyst

**Minimum Experience:** Three (3) years of technical experience on complex computer systems which applies to working independently on complex technical issues with some direction and guidance. Requires competence in developing and/or installing code, applications, or computer systems.

**Functional Responsibility:** Analyze complex technical issues, develop code, integration plans, and design documentation. Provide solutions using development tools and our COTS products. Implement

**Minimum Education:** Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 4 years of experience in the Information Systems field.

### 10. Job Title: Senior Technical Analyst

**Minimum Experience:** Five (5) years of technical experience on complex computer systems which applies to working independently on complex technical issues with minimal direction and guidance. Requires competence in developing and/or installing code, applications, or computer systems.
Functional Responsibility: Analyze complex technical issues, develop code, integration plans, and design documentation. Provide solutions using development tools and our COTS products.

Minimum Education: Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 4 years of experience in the Information Systems field.

11. Job Title: Entry Level IT Analyst
Minimum Experience: 2 months of technical experience on simple computer systems which applies to working on simple technical issues with specific direction and guidance. Requires competence in writing functional and technical requirement documents and specifications along performing routine IT support tasks such as data entry.

Functional Responsibility: Analyze simple technical issues. Perform routine tasks such as Data Entry, creating simple documentation, answering simple IT questions, and performing simple IT support tasks.

Minimum Education: Associates degree. Can be substituted with 1 year of experience in the Information field.

12. Job Title: Subject Matter Expert Functional Analyst
Minimum Experience: Eight (8) years of technical experience on complex computer systems which applies to working independently on complex technical issues with minimal direction and guidance. Requires competence in writing functional and technical requirement documents and specifications.

Functional Responsibility: Analyze complex technical issues, develop test plans, test cases, and test scripts, develop training plans, and develop other life cycle documentation such as implementation plans, traceability matrices, and/or risk assessments.

Minimum Education: Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 5 years of experience in the Information Systems field.

13. Job Title: Subject Matter Expert Technical Analyst
Minimum Experience: Eight (8) years of technical experience on complex computer systems which applies to working independently on complex technical issues with minimal direction and guidance. Requires competence in developing and/or installing code, applications, or computer systems.

Functional Responsibility: Analyze complex technical issues, develop code, integration plans, and design documentation. Provide solutions using development tools and our COTS products. Implement

Minimum Education: Bachelor’s degree in Computer Science, Information Systems, Business, Engineering or other related study. Can be substituted with 5 years of experience in the Information Systems field.
# AUTHORIZED GSA MAS PRICELIST

Fisher Associates, Inc.

<table>
<thead>
<tr>
<th>Part #</th>
<th>Description</th>
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<th>Year 7 1/25/23-1/24/24</th>
<th>Year 8 1/25/24-1/24/25</th>
<th>Year 9 1/25/25-1/24/26</th>
<th>Year 10 1/25/26-1/24/27</th>
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