SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

<table>
<thead>
<tr>
<th>FPDS Code</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>D301</td>
<td>IT Facility Operation and Maintenance</td>
</tr>
<tr>
<td>D302</td>
<td>IT Systems Development Services</td>
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<tr>
<td>D306</td>
<td>IT Systems Analysis Services</td>
</tr>
<tr>
<td>D307</td>
<td>Automated Information Systems Design and Integration Services</td>
</tr>
<tr>
<td>D308</td>
<td>Programming Services</td>
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<tr>
<td>D310</td>
<td>IT Backup and Security Services</td>
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<tr>
<td>D311</td>
<td>IT Data Conversion Services</td>
</tr>
<tr>
<td>D313</td>
<td>Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services</td>
</tr>
<tr>
<td>D316</td>
<td>IT Network Management Services</td>
</tr>
<tr>
<td>D399</td>
<td>Other Information Technology Services, Not Elsewhere Classified</td>
</tr>
</tbody>
</table>

**Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

**Note 2:** Offerors and Agencies are advised that the Multiple Award Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

**Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

**E3 Federal Solutions, LLC**
8281 Greensboro Drive, Suite 400
McLean, VA 22102
(P) 571 551-2726
[www.e3federal.com](http://www.e3federal.com)

Contract Administrator: LeNaye Willis-Lloyd, lwillis-lloyd@e3federal.com
Business Size: Small, Veteran-Owned Business
Contract Number: GS-35F-214CA
**Period Covered by Contract:** March 5, 2015 through March 4, 2025

**Pricelist current through Modification #A812, dated 04-20-2020**

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System ([http://www.gsaadvantage.gov](http://www.gsaadvantage.gov)).
CUSTOMER INFORMATION:

1. Awarded Special Item Number(s):

<table>
<thead>
<tr>
<th>SIN</th>
<th>Description</th>
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<tbody>
<tr>
<td>54151S</td>
<td>Information Technology Services</td>
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<tr>
<td>OLM</td>
<td>Order Level Materials</td>
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</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: Not Applicable.

1c. Descriptions of all corresponding commercial job titles with experience, functional responsibility and education are provided beginning on page 4.

2. Maximum Order: $500,000

3. Minimum Order: $100

4. Geographic Coverage: Domestic and Overseas

5. Point of Production: N/A

6. Prices Shown Herein are Net (discount deducted)

7. Quantity Discount: None

8. Prompt Payment Terms: Net 30

9. Government Purchase Cards: Will Accept at and below the micropurchase threshold.

10. Foreign Items: None

11. Time of Delivery: E3 Federal Solutions, LLC shall deliver or perform services in accordance with the terms negotiated in an agency’s order.

11b. Expedited Delivery: Consult with Contractor

11c. Overnight/2-Day Delivery: Consult with Contractor

11d. Urgent Requirements: Consult with Contractor

12. FOB Point: Destination

13. Ordering Address: E3 Federal Solutions, LLC
    LeNaye Willis-Lloyd
    8281 Greensboro Drive, Suite 400
    McLean, VA 22102
14. **Payment Address:** E3 Federal Solutions, LLC - Accounts Payable  
   Nellie Rhodes  
   8281 Greensboro Drive, Suite 400  
   McLean, VA 22102

15. **Warranty Provisions:** Contractor’s Standard Warranty

16. **Export Packing charges:** Not applicable

17. **Terms and conditions of Government Purchase Card Acceptance:** Contact E3 Federal Solutions, LLC for terms and conditions of Government Purchase Card acceptance.

18. **Terms and conditions of rental, maintenance, and repair:** Not applicable

19. **Terms and conditions of installation:** Not applicable

20b. **Terms and conditions of repair parts:** Not applicable

20b. **Terms and conditions for any other services:** Not applicable

20. **List of service and distribution points:** Not applicable

21. **List of participating dealers:** Not applicable

22. **Preventive maintenance:** Not applicable

24a. **Environmental attributes**, e.g., recycled content, energy efficiency, and/or reduced pollutants: Not applicable

24b. Contact E3 Federal Solutions, LLC for Section 508 compliance information. The EIT standards can be found at: http://www.section508.gov

25. **DUNS Number:** 17-0945823

26. E3 Federal Solutions, LLC is registered in the System for Award Management (SAM) database.
LABOR CATEGORY DESCRIPTIONS

IT Program Manager – III

Functional Duties/Responsibilities:
Supports the planning and management of single or multiple projects and retains overall responsibility for performance, implementing information technology projects and contractual compliance. Ensures management goals and standards are successfully implemented. Serves as an information technology resource on project team.

Education Requirements: Bachelor’s Degree

Experience Requirements: 6 years

IT Program Manager - II

Functional Duties/Responsibilities:
Directs the planning and management of single or multiple projects and retains overall responsibility for performance, implementing information technology projects and contractual compliance. Ensures management goals and standards are successfully implemented. Serves as an information technology resource on project team.

Education Requirements: Bachelor’s Degree

Experience Requirements: 4 years

IT Project Manager – IV

Functional Duties/Responsibilities:
Functions in a senior to mid-level project manager capacity. Directs and supports project planning, scheduling, service integration with consuming applications, monitoring, and reporting activities. Responsible for handling the day to day management and administration of project tasks. Demonstrates proven skills in those technical areas addressed by the delivery order to be managed. Organizes, directs, and coordinates the planning and production of all activities associated with assigned delivery order projects. Demonstrates writing and oral communication skills. Interacts continually with government technical representatives to present interim results, discuss concerns, and ensure total product/service satisfaction. Provide direction and oversight throughout project lifecycle to project team to meet applicable business requirements. Engage appropriate stakeholders in risk identification and mitigation. Serves as an analytical IT resource on project team.

Education Requirements: Bachelor’s Degree

Experience Requirements: 6 years
**Configuration Management Analyst- III**

**Functional Duties/Responsibilities:**
Functions in a mid-level configuration/data management capacity. Supports tasks and staff in preparing configuration management plans and procedures, performs configuration audits, monitors trouble reports and change requests, evaluates and selects tools to automate the change control process, and provides status accounting support. Coordinates with users and developers on the release of new software versions. Establishes, operates, and maintains program documentation support libraries. Assists in the evaluation, definition, standardization, and tracking of data elements and object names. Determines entity relationships, assigns attributes, and develops procedures for maintaining enterprise data models. Facilitates working groups of functional experts to establish central repository requirements for data storage, protection, and retrieval. Creates and populates data dictionaries. Provides full range of data mapping, validation, and documentation support.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 4 years

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**Systems Administrator - III**

**Functional Duties/Responsibilities:**
Functions in a mid-level systems administrator capacity. Leading, directing and responsible for effective provisioning, installation/configuration, operation, and maintenance of systems hardware and software. Develop and maintain all elements of a technology infrastructure that supports systems and applications. Install new software releases, system upgrades, evaluates and installs patches and resolves software related problems. Perform system backups and recovery. Maintain data files and monitors system configuration to ensure data integrity. Monitors and defines the use of resources, and works with management to define requests for information. Participates in technical research and development to enable continuing innovation within the infrastructure. Ensures that system hardware, operating systems, software systems, and related procedures adhere to organizational values. Performs and/or oversees daily backup operations. Confers with user departments regularly to identify computerization needs and determines how the desired results can be achieved. Analyzes existing systems and programs and develops or recommends new systems or modifications to existing systems.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 4 years

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**Systems Administrator - I**

**Functional Duties/Responsibilities:**
Functions in a junior level systems administrator capacity. Leading, directing and responsible for effective provisioning, installation/configuration, operation, and maintenance of systems hardware and software. Develop and maintain all elements of a technology infrastructure that supports systems and applications. Install new software releases, system upgrades, evaluates and installs patches and resolves software related problems. Perform system backups and recovery. Maintain data files and monitors system configuration to ensure data integrity. Monitors and defines the use of resources, and works with management to define requests for information. Participates in technical research and...
development to enable continuing innovation within the infrastructure. Ensures that system hardware, operating systems, software systems, and related procedures adhere to organizational values. Performs and/or oversees daily backup operations. Confers with user departments regularly to identify computerization needs and determines how the desired results can be achieved. Analyzes existing systems and programs and develops or recommends new systems or modifications to existing systems. Works closely with senior Analysts or Team Leads.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 0 years

**IT Subject Matter Expert - IV**

**Functional Duties/Responsibilities:**
Possesses extensive demonstrated knowledge in designated field or discipline. Provides insight and advice concerning task or project strategic direction and outcomes. May contribute to the evaluation, analysis, and development of recommended solutions. Capable of planning, directing and implementing initiatives. Analyzes project requirements and develops strategic solutions and tactical plans to meet agencies’ needs. Resolves complex problems, which require an in-depth knowledge of subject matter related to the designated field or discipline. Applies principles and methods of the subject matter to specialized solutions.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 8 years

**IT Analyst - V**

**Functional Duties/Responsibilities:**
Senior expert with extensive knowledge and experience developing and applying analytic methodologies and principles. Leads, directs, and supports the application of analytic techniques and helps define project objectives and strategic direction. Provides guidance and assistance. Is responsible for providing leadership and vision to client and project teams around the methodology. Resolves complex problems, which require an in-depth knowledge of analytic methodologies and principles. Performs technical and non-technical analyses on project issues and helps to ensure technical implementations follow quality assurance metrics. Supports operational system demonstrations and user training sessions. Other experience includes data warehousing, information systems design, financial modeling, and business process improvement documentation. Analyzes data and systems architecture, creates designs, and implements information systems solutions. May direct the activities of more junior Analysts or other staff as necessary on activities related to the application of analytical techniques and methodologies. Demonstrated managerial and supervisory skills.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 8 years
IT Analyst - IV

Functional Duties/Responsibilities:
Senior expert with extensive knowledge and experience developing and applying analytic methodologies and principles. Leads the application of analytic techniques and helps define project objectives and strategic direction. Is responsible for providing leadership and vision to client and project teams around the methodology. Performs technical and non-technical analyses on project issues and helps to ensure technical implementations follow quality assurance metrics. Supports operational system demonstrations and user training sessions. Other experience includes data warehousing, information systems design, financial modeling, and business process improvement documentation. Analyzes data and systems architecture, creates designs, and implements information systems solutions.

Resolves complex problems, which require an in-depth knowledge of analytic methodologies and principles. May direct the activities of more junior Analysts or other staff as necessary on activities related to the application of analytical techniques and methodologies. Demonstrated managerial and supervisory skills.

Education Requirements: Bachelor’s Degree

Experience Requirements: 6 years

IT Analyst - III

Functional Duties/Responsibilities:
Possesses demonstrated knowledge and experience applying analytic methodologies and principles to address client needs. Applies analytic techniques in the evaluation of project objectives and contributes to the implementation of strategic direction. Performs analyst functions including data collection, interviewing, data modeling, project testing, and creation of performance measurements to support project objectives. Conducts activities in support of project team’s objectives. Performs technical and non-technical analyses on project issues and helps to ensure technical implementations follow quality assurance metrics. Supports operational system demonstrations and user training sessions. Other experience includes data warehousing, information systems design, financial modeling, and business process improvement documentation. Analyzes data and systems architecture, creates designs, and implements information systems solutions. Works closely with Task Leads or Project Manager. May direct the activities of junior staff as necessary.

Education Requirements: Bachelor’s Degree

Experience Requirements: 4 years

IT Analyst - II

Functional Duties/Responsibilities:
Possesses knowledge and experience applying analytic methodologies and principles to address client needs. Applies analytic techniques in the evaluation of project objectives and contributes to the implementation of strategic direction. Performs analyst functions including data collection, interviewing, data modeling, project testing, and creation of performance measurements to support project objectives. Performs technical and non-technical analyses on project issues and helps to ensure technical implementations follow quality assurance metrics. Supports operational system demonstrations and user training sessions. Other experience includes data warehousing, information
systems design, financial modeling, and business process improvement documentation. Analyzes data and systems architecture, creates designs, and implements information systems solutions. Conducts activities in support of project team’s objectives.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 2 years

**IT Analyst - I**

**Functional Duties/Responsibilities:**
Supports IT analyst resource functions including data collection, interviewing, data modeling, project testing, and creation of performance measurements to support project objectives. Conducts activities in support of project team’s objectives. Performs technical and non-technical analyses on project issues and helps to ensure technical implementations follow quality assurance metrics. Supports operational system demonstrations and user training sessions. Other experience includes data warehousing, information systems design, financial modeling, and business process improvement documentation. Analyzes data and systems architecture, creates designs, and implements information systems solutions. Works closely with senior Analysts or Team Leads.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 0 years

**Software Specialist - III**

**Functional Duties/Responsibilities:**
Functions in a mid-level software specialist capacity. Supports, directs, and provides assistance in all aspects of software development from design through implementation and the maintenance of upgrading existing software. Analyses, designs, specifies, documents, and implements web based and application software solutions. Make recommendations for system improvements that will result in optimal hardware and software use. Analyze organizational software needs, devise solutions and maintain PC software and hardware systems.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 4 years

**Software Specialist - II**

**Functional Duties/Responsibilities:**
Functions in a mid to junior level software specialist capacity. Performs and facilitates all aspects of software development from design through implementation and the maintenance of upgrading existing software. Analyses, designs, specifies, documents, and implements web based and application software solutions. Make recommendations for system improvements that will result in optimal hardware and software use. Analyze organizational software needs, devise solutions and maintain PC software and hardware systems. Works closely with senior specialists and team leads.

**Education Requirements:** Bachelor’s Degree
Experience Requirements: 2 years

Software Specialist - I

Functional Duties/Responsibilities:
Functions in a junior level software specialist capacity. Supports software development from design through implementation and the maintenance of upgrading existing software. Analyses, designs, specifies, documents, and implements web based and application software solutions. Make recommendations for system improvements that will result in optimal hardware and software use. Analyze organizational software needs, devise solutions and maintain PC software and hardware systems. Works closely with senior specialists and team leads.

Education Requirements: Bachelor’s Degree

Experience Requirements: 0 years

IT Specialist - V

Functional Duties/Responsibilities:
Functions in a senior level IT specialist capacity. Lead and provide guidance for engagement experience in program scope and approach, focus on program delivery and technical integration, ability to drive IT. Apply specialty techniques at all stages of developing IT systems to meet performance requirements and mission/users’ needs. Conduct advanced business/IT analysis, define functional, operational, and/or system requirements, apply techniques to identify and mitigate risk on IT programs, and collaborate with IT program leaders to deliver IT systems. Use analytical techniques, tools and methodologies for problem solving, solution development and mission analysis.

Education Requirements: Bachelor’s Degree

Experience Requirements: 8 years

IT Specialist - IV

Functional Duties/Responsibilities:
Functions in a senior to mid-level IT specialist capacity. Direct and support engagement experience in program scope and approach, focus on program delivery and technical integration, ability to drive IT. Apply specialty techniques at all stages of developing IT systems to meet performance requirements and mission/users’ needs. Conduct advanced business/IT analysis, define functional, operational, and/or system requirements, apply techniques to identify and mitigate risk on IT programs, and collaborate with IT program leaders to deliver IT systems. Use analytical techniques, tools and methodologies for problem solving, solution development and mission analysis.

Education Requirements: Bachelor’s Degree

Experience Requirements: 6 years
IT Specialist - III

Functional Duties/Responsibilities:
Functions in a mid-level IT specialist capacity. Supports, directs, and provide assistance with engagement experience in program scope and approach, focus on program delivery and technical integration, ability to drive IT. Apply specialty techniques at all stages of developing IT systems to meet performance requirements and mission/users’ needs. Conduct advanced business/IT analysis, define functional, operational, and/or system requirements, apply techniques to identify and mitigate risk on IT programs, and collaborate with IT program leaders to deliver IT systems. Use analytical techniques, tools and methodologies for problem solving, solution development and mission analysis.

Education Requirements: Bachelor’s Degree

Experience Requirements: 4 years

IT Specialist - II

Functional Duties/Responsibilities:
Functions in a mid to junior level IT specialist capacity. Performs and facilitates with engagement experience in program scope and approach, focus on program delivery and technical integration, ability to drive IT. Apply specialty techniques at all stages of developing IT systems to meet performance requirements and mission/users’ needs. Assists in conducting advanced business/IT analysis, define functional, operational, and/or system requirements, apply techniques to identify and mitigate risk on IT programs, and collaborate with IT program leaders to deliver IT systems. Use analytical techniques, tools and methodologies for problem solving, solution development and mission analysis. Works closely with senior specialists and team leads.

Education Requirements: Bachelor’s Degree

Experience Requirements: 2 years

IT Specialist - I

Functional Duties/Responsibilities:
Functions in a junior level IT specialist capacity. Supports engagement experience in program scope and approach, focus on program delivery and technical integration, ability to drive IT. Apply specialty techniques at all stages of developing IT systems to meet performance requirements and mission/users’ needs. Assists in conducting advanced business/IT analysis, define functional, operational, and/or system requirements, apply techniques to identify and mitigate risk on IT programs, and collaborate with IT program leaders to deliver IT systems. Use analytical techniques, tools and methodologies for problem solving, solution development and mission analysis. Works closely with senior specialists and team leads.

Education Requirements: Bachelor’s Degree

Experience Requirements: 0 years
**Process Engineer - III**

**Functional Duties/Responsibilities:**
Functions in a mid-level process engineer capacity. Supports, directs, and provide assistance with design and implementation of processes to support the systems development lifecycle and/or processes to support systems requirements or use cases. Support all phases of the systems engineering lifecycle (SELC) from planning and requirements through operations and maintenance. Apply experience and formal process engineering or systems engineering methods and best practices to design system to meet mission requirements. Apply methods to support emerging processes for systems development, such as Agile development. Oversee and ensure the efficient and safe functioning of all the processes related to producing a product or service.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 4 years

**Technician - II**

**Functional Duties/Responsibilities:**
Functions in a mid to junior level technician capacity. Performs direct technical work on projects. Selects and adapts plans, techniques, designs, or layouts. Reviews, analyzes, and integrates the technical work of others. Coordinates with stakeholders to ensure accurate solutions and user satisfaction on technical matters. Performs systems analysis and plans tests to evaluate equipment performance, hardware capabilities and configurations. Conducts tests and prepares reports on findings and recommendations. Monitors and maintains various work stations and networks. Delivers IT assistance. Responsible for network and data security. Knowledgeable of IT trends and developments. Works closely with senior technicians and team leads.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 2 years

**Technician - I**

**Functional Duties/Responsibilities:**
Functions in a junior level technician capacity. Supports direct technical work on projects. Selects and adapts plans, techniques, designs, or layouts. Reviews, analyzes, and integrates the technical work of others. Coordinates with stakeholders to ensure accurate solutions and user satisfaction on technical matters. Performs systems analysis and plans tests to evaluate equipment performance, hardware capabilities and configurations. Conducts tests and prepares reports on findings and recommendations. Monitors and maintains various work stations and networks. Delivers IT assistance. Responsible for network and data security. Knowledgeable of IT trends and developments. Works closely with senior technicians and team leads.

**Education Requirements:** Bachelor’s Degree

**Experience Requirements:** 0 years
**Experience & Degree Substitution Equivalencies**

Experience exceeding the minimum shown may be substituted for education. Likewise, education exceeding the minimum shown may be substituted for experience.

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<tr>
<th>Equivalent Degree</th>
<th>Experience</th>
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<tbody>
<tr>
<td>Associate’s</td>
<td>2 years relevant experience</td>
</tr>
<tr>
<td>Bachelor’s</td>
<td>Associate’s degree + 2 years relevant experience or 4 years relevant experience</td>
</tr>
<tr>
<td>Master’s</td>
<td>Bachelor’s plus 2 years relevant experience or Associate’s degree + 4 years relevant experience or 6 years relevant experience</td>
</tr>
<tr>
<td>PhD</td>
<td>Master’s + 2 years relevant experience, or Bachelor’s + 4 years relevant experience, Associate’s degree + six years relevant experience or 8 years relevant experience</td>
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</tbody>
</table>
## LABOR CATEGORY RATES

<table>
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<tbody>
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</tr>
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</table>

*Government provided office space*