For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov
1. Applicable Special Item Number (SIN):

Large Category—Information Technology
Subcategory—IT Software
SIN 54151—Software Maintenance Services
SIN 54151S--OLM

See Section 2 below for pricing of services. See Section 3 below for labor category descriptions, including job titles, experience requirements, functional responsibilities, and educational requirements.

2. Maximum Order: $500,000.00

3. Minimum Order: $1,000.00

4. Geographic Coverage: SIN 54151—Worldwide

5. Points of Production: N/A   Primary Corporate Location—Annapolis Junction, MD

6. Discounts: Prices shown herein are net.

7. Quantity Discounts: N/A

8. Prompt Payment Terms: 0% discount for prompt payment. Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Government Purchase Cards: Government purchase cards are accepted for purchases at, below, or above the micro-purchase threshold.

10. Foreign Items: N/A

11. Delivery: N/A  Services only. Services will be delivered per the applicable purchase order.

12. F.O.B. Points: Per the applicable purchase order.

   Ordering Procedures: See Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment Address:  BCT LLC, 10180 Guilford Rd., Suite 111, Annapolis Junction, MD 20701.

15. Warranty Provision: Per applicable purchase order.

16. System for Award Management Unique Entity Identifier: EK2ZE1HLDXY6

17. System for Award Management (SAM) Notification: BCT LLC’s SAM registration is current and active.
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1 Contract

1.1 Summary Data

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1.2 Terms and Conditions

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# Commercial Price List

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</tbody>
</table>
3 Labor Categories

3.1 Senior Technician

Minimum/General Experience: Ten (10) years technical experience with electronic and computer equipment.

Functional Responsibility: Performs a variety of project tasks applied to specialized technology problems. Typical assignments involve installation, troubleshooting, repair, test, operation of electronic and computer equipment.

Education: An AA degree in Electronics, Information Technology or an applicable technical field, equivalent vocational, military certification may be substituted for two (2) years of experience. A BA or BS degree in Electronics, Information Technology or an applicable technical field, equivalent vocational, military certification may be substituted for four (4) years of experience.

3.2 Technician

Minimum/General Experience: Five (5) year technical experience with electronic and computer equipment.

Functional Responsibility: Performs a variety of routine project tasks applied to specialized technology problems. Typical assignments involve assisting with installation, troubleshooting, repair, test, and operation of electronic and computer equipment.

Education: An AA degree in Electronics, Information Technology or an applicable technical field, equivalent vocational, military certification may be substituted for two (2) years of experience. A BA or BS degree in Electronics, Information Technology or an applicable technical field, equivalent vocational, military certification may be substituted for four (4) years of experience.

3.3 Senior Systems Administrator

Minimum/General Experience: Ten (10) years overall technical experience, five (5) of which are specific to database administration. Experience includes holding responsibility for administering databases, successful history with operations, ability to perform in high-stress, quick reaction situations, and adaptability to changing or evolving requirements.

Functional Responsibility: Provides overall administration for databases and database applications.

Education: A BS degree in scientific, engineering, or other applicable technical or analytic discipline is required. Four (4) years of additional experience may be substituted for a degree.

3.4 Program Manager

Minimum/General Experience: Five (5) years overall technical experience, two (2) of which are specific to managing programs. Experience includes holding responsibility for projects, successful history of technical innovations, ability to perform in high-stress, quick reaction situations, and adaptability to changing or evolving requirements.

Functional Responsibility: Provides overall technical, marketing, customer relations and personnel management direction of a program to ensure timely and cost effective accomplishment of contractual commitments. Personnel should be proficient with automated program management tools such as Microsoft Project or other.

Education: BS or other academic degree in scientific, engineering, or other applicable technical or analytic discipline.

3.5 Technical Writer

Minimum/General Experience: Five (5) years of experience preparing written text and coordinating layout and organization of manuals and other documents.
**Functional Responsibility:** Collects and organizes information required for preparation of a broad range of technical publications. Researches available technical data including drawings, design reports, equipment and test specifications. May participate in client review of technical documents.

**Education:** BA, BS, or other academic degree. Four (4) years of experience may be substituted for the required degree.

3.6 **Documentation Specialist**

**Minimum/General Experience:** Five (5) years of related experience

**Functional Responsibility:** Under direct supervision provides support to engineering and staff functions such as project control, finance and accounting, contracts, and purchasing. Prepares reports, test procedures, and deliverables. Follows clearly defined procedures for completing tasks requiring minimal creative thinking and independent judgment.

**Education:** AA degree in an applicable technical field, equivalent vocational, military certification or equivalent experience in Quality Assurance. Two (2) years of experience may be substituted for each year of college leading to the required degree.

3.7 **Senior Information System Security Engineer**

**Minimum/General Experience:** Ten (10) years of technical experience in the analysis, design, and test of information security systems. Requires competence in all phases of security requirements analysis, and information security system design as well as available products, and management practices. Requires understanding of U.S. Government security policy including Department of Defense and appropriate civil agencies such as NIST, as well as commercial “best practices”. Experience includes holding technical responsibility for projects, and a successful history of task accomplishment.

**Functional Responsibility:** Performs standard project tasks to analyze information security requirements, translate these into security designs, implements these designs, and tests effectiveness. Has working knowledge of standard information security products including firewalls, intrusion detection systems, anti-virus systems, vulnerability testing, and security analysis tools.

**Education:** BS in engineering, computer science, or other applicable technical or analytic discipline. Four (4) years of applicable experience may be substituted for degree.

3.8 **Information System Security Engineer**

**Minimum/General Experience:** Five (5) years of technical experience in the analysis, design, and test of information security systems. Requires competence in all phases of security requirements analysis, and information security system design as well as available products, and management practices. Requires understanding of U.S. Government security policy including Department of Defense and appropriate civil agencies such as NIST, as well as commercial “best practices”. Experience includes holding technical responsibility for projects, and a successful history of task accomplishment.

**Functional Responsibility:** Performs standard project tasks to analyze information security requirements, translate these into security designs, implements these designs, and tests effectiveness. Has working knowledge of standard information security products including firewalls, intrusion detection systems, anti-virus systems, vulnerability testing, and security analysis tools.

**Education:** BS in engineering, computer science, or other applicable technical or analytic discipline. Four (4) years of applicable experience may be substituted for degree.

3.9 **Information Systems Security Officer**

**Minimum/General Experience:** Five (5) years of operational experience documenting, implementing, operating, and assessing information system security requirements.
**Functional Responsibility:** Identifies applicable information system security policies; determines information security requirements; conducts tests; verifies compliance; assesses processes and systems; supports audits; prepares information system security plans and other documentation.

**Education:** BS in engineering, computer science, or other applicable technical or analytic discipline. Four (4) years of applicable experience may be substituted for degree.

### 3.10 Principal Engineer

**Minimum/General Experience:** Twenty (20) years of technical experience in the analysis, design, and test of complex systems. Requires competence in all phases of analysis and design as well as available hardware, software, and management practices. Experience includes holding major technical responsibility for projects, successful history of technical innovations, and the ability to perform in high-stress, quick reaction situations, and adaptability to changing or evolving requirements.

**Functional Responsibility:** Performs at the highest levels of technical complexity, a variety of project tasks applied to specialized technology problems. Typical assignments involve over-arching technical responsibility for the integration of electronic processes or methodologies to resolve total system problems or applications. Personnel should be proficient with the application, availability, and management of software, hardware, mechanical or other development tools that are applicable to their area of expertise.

**Education:** BS or other academic degree in scientific, engineering, or other applicable technical or analytic discipline.

### 3.11 Engineering Specialist

**Minimum/General Experience:** One (1) year of technical experience supporting the analysis, design, and test of complex systems. Requires competence in the analysis and design as well as available hardware, software, and management practices. Experience includes holding technical responsibility for projects, and a successful history of task accomplishment.

**Functional Responsibility:** Performs at a basic level of technical competence, a variety of project tasks applied to technology problems. Typical assignments involve execution of electronic processes or methodologies for system problems or applications. Personnel should be competent with the application, availability, and management of software, hardware, mechanical or other development tools that are applicable to their area of expertise.

**Education:** An AA degree in scientific, engineering, or other applicable technical or analytic discipline is required. Two (2) years of additional experience may be substituted for a degree.

### 3.12 Senior System Engineer

**Minimum/General Experience:** Ten (10) years applicable experience.

**Functional Responsibility:** Designs, develops, modifies and evaluates complicated and difficult engineering projects. Has technical responsibility for planning and conducting technical projects or phases of projects and may coordinate the efforts of engineers, technical support personnel, drafters, technical writers, and electronic technicians as required. Develops and recommends design approaches for new or improved products or processes. Conducts independent technical investigations involving the origination or modification of material, component or process specifications and requirements. May evaluate vendor capabilities to provide required products or services. Individuals working in this category have supported other engineers and have taken one or more projects through the entire development cycle. The individual has demonstrated an appreciation of values and cost, the capability for critical thinking and the ability to communicate clearly.

**Education:** A BS degree in scientific, engineering, or other applicable technical or analytic discipline is required. Four (4) years of additional experience may be substituted for a degree.
3.13 System Engineer

**Minimum/General Experience:** Five (5) years applicable experience.

**Functional Responsibility:** Designs, develops, modifies and evaluates complex engineering projects. Diagnoses malfunctions in existing products and makes improvements or modifications to produce desired results. Compiles and evaluates design and test data and prepares technical specifications. Analyzes, develops and recommends design approaches to meet production requirements for new or improved products or processes. Interacts with technical support personnel, drafters, technical writers and engineering technicians as required.

Individuals working in this category have supported other engineers and have taken at least one project through the entire development cycle. The individual has demonstrated an appreciation of values and cost, the capability for critical thinking and the ability to communicate clearly.

**Education:** A BS degree in scientific, engineering, or other applicable technical or analytic discipline is required. Four (4) years of additional experience may be substituted for a degree.

3.14 Senior Network Engineer

**Minimum/General Experience:** Ten (10) years of technical experience in the design, implementation, and verification of computer networks. Requires competence in TCP/IP network protocols, routing, all phases of network design, engineering as well as available network hardware, software, and management systems including routers, switches. Experience includes holding technical responsibility for projects, and a successful history of task accomplishment.

**Functional Responsibility:** Performs standard project tasks applied to specialized technology problems. Typical assignments involve developing, implementing, and verifying computer networks including local area networks (LANs), campus area networks (CANs), and Internet wide area networks (WANs). Designs, implements, and tests TCP routed networks. Manages IP address assignments.

**Education:** A BS degree in scientific, engineering, or other applicable technical or analytic discipline is required. Four (4) years of additional experience may be substituted for a degree.

3.15 Network Engineer

**Minimum/General Experience:** Five (5) years of technical experience in the design, implementation, and verification of computer networks. Requires competence in TCP/IP network protocols, routing, all phases of network design, engineering as well as available network hardware, software, and management systems including routers, switches. Experience includes holding technical responsibility for projects, and a successful history of task accomplishment.

**Functional Responsibility:** Performs standard project tasks applied to specialized technology problems. Typical assignments involve developing, implementing, and verifying computer networks including local area networks (LANs), campus area networks (CANs), and Internet wide area networks (WANs). Designs, implements, and tests TCP routed networks. Manages IP address assignments.

**Education:** A BS degree in scientific, engineering, or other applicable technical or analytic discipline is required. Four (4) years of additional experience may be substituted for a degree.

3.16 Senior Software Engineer

**Minimum/General Experience:** Ten (10) years of technical experience in software design and development. Requires technical competence in all phases of software requirements analysis, design, development and engineering. Experience includes holding technical responsibility for projects, successful history of task accomplishment, and the ability to perform in high-stress, quick reaction situations.

**Functional Responsibility:** Technical experience in the analysis, design, and test of complex software and computer systems, and competence in all phases of analysis and design as well as available hardware and software. Personnel should be very experienced with operating systems (Linux, Unix, Windows, or Mac OS),
software languages (C, C++, Java), computer hardware platforms (x86, SPARC, SGI, Mac) or other applicable computer systems. Designs, codes, tests, develops, and documents application programs for complex computer systems. Works with users to define system scope and objectives. Performs modifications to and maintenance of fairly complex operational programs and procedures.

**Education:** A BS degree in scientific, engineering, or other applicable technical or analytic discipline is required. Four (4) years of additional experience may be substituted for a degree.

### 3.17 Software Engineer

**Minimum/General Experience:** Five (5) years of technical experience in software design and development. Requires technical competence in all phases of software requirements analysis, design, development and engineering. Experience includes holding technical responsibility for projects, successful history of task accomplishment, and the ability to perform in high-stress, quick reaction situations.

**Functional Responsibility:** Technical experience in the analysis, design, and test of complex software and computer systems, and competence in all phases of analysis and design as well as available hardware and software. Personnel should be very experienced with operating systems (Linux, Unix, Windows, or Mac OS), software languages (C, C++, Java), computer hardware platforms (x86, SPARC, SGI, Mac) or other applicable computer systems. Designs, codes, tests, develops, and documents application programs for complex computer systems. Works with users to define system scope and objectives. Performs modifications to and maintenance of fairly complex operational programs and procedures.

**Education:** A BS degree in scientific, engineering, or other applicable technical or analytic discipline is required. Four (4) years of additional experience may be substituted for a degree.

### 3.18 Senior Scheduler

**Minimum/General Experience:** Ten (10) years of experience as a Scheduler in programs and contracts of similar scope, type, and complexity. Shall have two (2) years of demonstrated experience managing a schedule for an engineering program involving hardware and software development and multiple sub-components using Microsoft Project or other professional scheduling application.

**Functional Responsibility:** Responsible for designing, developing, and maintaining detailed resource-loaded schedules for implementation, developmental and operational systems. Works with developmental and operational teams to develop detailed schedules and assists in keeping these schedules current. Uses or recommends automated tools such as Microsoft Project or other professional scheduling application. Develops and or modifies project schedules and or the integration of multiple project schedules into an overall Master Program Schedule. Maintains the overall Master Program /Project Schedule. Links project schedules with the overarching program, Investment Portfolio, functional area and/or other Integrated Master Plans (IMPs). Provides hands-on development of layered schedules and IMPs that address how an acquisition project is progressing and how that project contributes to overarching requirements and objectives. Maintains status on linkages and dependencies with related projects. Facilitates weekly meetings, provides recommendations to the program manager for allocation of management reserve to address resource/schedule constraints. Coordinates a crosswalk of milestones and interdependencies among projects and/or functional areas (engineering, manufacturing, test, quality control, etc.).

**Education:** A BS degree in an applicable discipline is required. Four (4) years of additional experience may be substituted for a degree.

### 3.19 Configuration Manager

**Minimum/General Experience:** Five (5) years experience as a CM in complex programs and contracts.

**Functional Responsibility:** Responsible for configuration management (CM) of development and operational systems. Works on developmental and operational teams to create and maintain configuration baselines (development, test, production, etc.) supporting developmental and operational systems. Uses or recommends automated CM tools to implement CM policies and procedures. Develops or modifies CM plans, policies, and
procedures tailored to the complexity and scope of the developmental or operational system. Implements CM
discipline for the entire life cycle of systems from initial requirements/capabilities baselines to system end-of-
life. Performs change control and configuration audits. Maintains the CM environment for hardware and
software product build, staging, testing and integration. Applies concepts and defines and implements hardware
and software configuration management processes and procedures, such as creating product build scripts and
procedures, and integrates those scripts with the hardware and software build process. Develops hardware and
software version control processes, policies and procedures and ensures that they are followed on hardware and
software development projects.

**Education:** A BS degree in a technical or business discipline from an accredited college or university is
required. Four (4) years of additional configuration management experience may be substituted for a Bachelors
degree.

### 3.20 Logistics Engineer

**Minimum/General Experience:** Five (5) years experience in systems engineering, logistics, or program
management including two (2) years in the acquisition logistics engineering for projects.

**Functional Responsibility:** Executes, monitors, reports, coordinates, on acquisition logistics and sustainment
functions as assigned. Provides acquisition logistics support to Program Managers and Program Executive
Offices (PEOs) in accordance with Government acquisition logistics policies. Participates in the evaluation of
technical proposals and development of acquisition strategies for system acquisitions. Coordinates logistics
product deliverables, as well as identification and development of requirements for provision of maintenance
planning, training, software support, and technical data. Prepares Acquisition Logistics Support Plans (ALSPs)
supporting acquisition, operation, and sustainment capabilities of systems throughout the logistics life cycle.
Develops the recommended acquisition logistics strategy. Establishes, schedules, coordinates, and facilitates
Acquisition Logistics Integrated Product Team (ALIPT) meetings. Authors, maintains, and updates ALSPs
according to the program requirements and evolution. Identifies acquisition logistics and technical data
deliverables via the ALIPT and data calls. Participates in program reviews. Proposes acquisition logistics
thresholds, objectives, and Milestone Decision Review exit criteria. Participates in all system acquisition phases
and Milestone Decision Reviews, as appropriate. Identifies the Data Item Deliverables (DIDs) for any proposed
acquisition and ensure they are included in the Contract Data Requirements List (CDRL). Monitors the
development and delivery of all acquisition logistics products and deliverables to ensure requirements are
satisfied in time for deployment. Participates in physical or virtual site surveys. Facilitates the deployment
readiness activities. Coordinates, facilitates, participates, documents PSAs and PSR, and disseminates reports to
all stakeholders. Identifies and evaluates alternative support concepts, seeking to minimize cost and support
risks affecting future equipment supportability and readiness. Participates as an active member of the
configuration management (CM) process on programs within the assigned portfolio. Assists the Government
Program Manager in the development and preparation of the Memorandum of Notification (MON) and the
Deployment Management Plan (DMP). Coordinates with stakeholders and other responsible organizations to
track the status of corrective actions required to work off and remove liens in a timely manner.

**Education:** A BS Degree or advanced degree in Business, Engineering, Logistics, or a technical discipline. In
lieu of a Bachelors Degree, an additional four (4) years for a total of six (6) years experience in systems
engineering, logistics, or program management.

### 3.21 Senior Cyber Intelligence Analyst

**Minimum/General Experience:** Eight (8) years of experience analyzing intelligence sources and developing
intelligence reports. Experience includes using and operating intelligence systems and databases for information
collection and analysis.

**Functional Responsibility:** Responsible for leading intelligence analysis tasks. Responsible for taking known
information about situations and entities of strategic, operational, or tactical importance, characterizing the
known, and, with appropriate statements of probability, assessing the future actions in those situations and by those entities.

**Education:** AA or other academic degree. Two (2) years of experience may be substituted for the AA degree.

### 3.22 Cyber Intelligence Analyst

**Minimum/General Experience:** Three (3) years of experience analyzing intelligence sources and developing intelligence reports. Experience includes using and operating intelligence systems and databases for information collection and analysis.

**Functional Responsibility:** Responsible for taking known information about situations and entities of strategic, operational, or tactical importance, characterizing the known, and, with appropriate statements of probability, assessing the future actions in those situations and by those entities.

**Education:** AA or other academic degree. Two (2) years of experience may be substituted for the AA degree.

### 3.23 Sr. Information Technology Strategy Consultant

**Minimum/General Experience:** Ten (10) years of experience leading teams on complex projects focused on translating customer requirements into agreements and implementing plans for IT initiatives.

**Functional Responsibility:** Leads team on large complex projects; translates customer requirements into formal agreements and plans to culminate in customer acceptance or results; executes a wide range of process activities beginning with the request for proposal through development, test, and final delivery; anticipates future customer, industry, and business trends; challenges the validity of given procedures and processes with a view toward enhancements or improvement; creates innovative solutions to problems involving finance, scheduling, technology, methodology, tools and solution components.

**Education:** Bachelor’s Degree in Engineering, Technology, or Related Field, or three (3) years related experience can be substituted for bachelor’s degree.

### 3.24 Senior Information Technology Subject Matter Expert

**Minimum/General Experience:** Fifteen (15) years of experience providing subject matter expertise for complex information technology initiatives.

**Functional Responsibility:** Provides SME support specific to Information Technology; manages fact finding, analysis, and development of IT hypotheses/conclusions and productions of final reports and delivery of presentations; provides expert knowledge of IT practices, consulting groups and matrices, organization operations, and business objectives; collects, analyzes, and interprets IT data; develops or participates in the development of assignment methodology; formulates/defines system scope and objectives and develops or modifies processes to solve complex problems for computer systems and business and electronic interfaces to achieve desired results through the use of innovative technologies; develops and applies advanced IT and design methods, theories, and research techniques in the investigation and solution of complex and advanced IT requirements, hardware/software interfaces, and applications and solutions.

**Education:** Bachelor’s Degree in Engineering, Technology, or Related Field or three (3) years related experience can be substituted for bachelor’s degree.

### 3.25 Information Technology Subject Matter Expert

**Minimum/General Experience:** Ten (10) years of experience in Information Technology field and related disciplines; possesses significant experience providing solutions to an organization’s challenges through the application of IT knowledge gained through similar prior engagements.

**Functional Responsibility:** Participates in the development of IT solutions by leveraging knowledge of the designated field or discipline and contributing to the implementation of strategy; researches IT-related legislative and organizational matters, recommending alternatives and best practices; reviews IT and organizational effectiveness and recommends improvements; develops communication strategies for both internal and external audiences.
Education: Bachelor’s degree in Engineering, Technology, or Related Field, or three (3) years related experience can be substituted for bachelor’s degree

3.26 Junior Information Technology Subject Matter Expert

Minimum/General Experience: Five (5) years of experience in IT field/discipline.

Functional Responsibility: Supports assessments of organizations IT challenges using specializes skills and knowledge; contributes to the execution of project or task plans and helps assess the impact of IT trends, policies, or standard methodologies; conducts activities in support of the project team’s objectives.

Education: Bachelor’s degree in Engineering, Technology, Business, or Related Field or three (3) years of experience can be substituted for bachelor’s degree.

3.27 Information Technology Acquisition Subject Matter Expert

Minimum/General Experience: Ten (10) years of experience in strategic consulting, strategic planning, business winning, or other consultancy avenues.

Functional Responsibility: Applies demonstrated knowledge in strategic consulting, strategic planning, business winning, or other consultancy avenues; applies significant experience guiding solutions to an organization’s challenges; leads development and implementation of solutions to customer requirements by implementing consulting methods, processes and tools; reviews organizational effectiveness and recommends improvements; supports change management and strategic change practices; develops communication strategies for both internal and external audiences.

Education: Bachelor’s degree in Engineering, Technology, Business, or Related Field, or three (3) years related experience can be substituted for bachelor’s degree.

3.28 Information Technology Acquisition Apprentice

Minimum/General Experience: Two (2) years of professional or academic experience in IT acquisition, contracting, purchasing or finance.

Functional Responsibility: Provide acquisition support for IT systems and processes to include program/financial management. Assist project managers with analyzing and tracking the myriad of factors that influence cost, schedule, performance and risk. Advise in the interpretation and tailoring of DoD acquisition regulations.

Education: Bachelor’s Degree in Business Engineering, Technology or Related Field, or two (2) years related experience can be substituted for bachelor’s degree.

3.29 Information Technology Acquisition Journeyman

Minimum/General Experience: Five (5) years of experience in IT acquisition, contracting, purchasing of finance

Functional Responsibility: Provide acquisition support for IT systems and processes to include program/financial management. Assist project managers with analyzing and tracking the myriad of factors that influence cost, schedule, performance and risk. Advise in the interpretation and tailoring of DoD acquisition regulations. Provide assistance in analyzing and developing improved policies, plans, methods and procedures in support of system acquisition projects.

Education: Bachelor’s Degree in Business, Engineering, Technology, or Related Field; or three (3) years related experience can be substituted for bachelor’s degree.