



U.S. General Services Administration

Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAvantage.gov.

SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

- FSC/PSC Class D302 ADP SYSTEMS DEVELOPMENT SERVICES
- FSC/PSC Class D306 ADP SYSTEMS ANALYSIS SERVICES
- FSC/PSC Class D307 AUTOMATED INFORMATION SYSTEM SVCS
- FSC/PSC Class D308 PROGRAMMING SERVICES
- FSC/PSC Class D310 ADP BACKUP AND SECURITY SERVICES
- FSC/PSC Class D311 ADP DATA CONVERSION SERVICES
- FSC/PSC Class D313 IT AND TELECOM CAD/CM
- FSC/PSC Class D316 TELECOMMUNICATION NETWORK MGMT SVCS
 - IT Network Management Services -FSC/PSC Class D317 AUTO NEWS, DATA & OTHER SVCS
 - Creation/Retrieval of IT Related Data Services
 - Creation/Retrieval of Other Information Services
- FSC/PSC Class D399 OTHER ADP & TELECOMMUNICATIONS SVCS
 - Other Information Technology Services, Not Elsewhere Classified

Special Item Number 132-33 – Perpetual Software Licenses

Special Item Number 132-34 Maintenance of Software

BizFlow Corporation
3141 Fairview Park Drive, Ste 850
Falls Church, VA 22042 USA
Phone: 703-645-4500
Toll-Free: 1-800-753-9343
Fax: 703-641-2815
<http://www.bizflow.com>

Contract Number: GS35F250BA

Base Period: March 4 2014-March 3 2019

Small Business

General Services Administration
Federal Acquisition Service

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.
Contract period

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.



Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Customer Information:

1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:

| SIN | Description |
|--------|--------------------------------------|
| 132-51 | IT Professional Services |
| 132 33 | Perpetual Software License |
| 132 34 | Maintenance of Software as a Service |

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item.

2. Maximum Order: \$500,000.00 (132-51, 132-33, 132-34)

3. Minimum Order: \$100.00 (132-51, 132-33, 132-34)

4. Geographic Coverage (delivery Area): Domestic

5. Point(s) of production (city, county, and state or foreign country): N/A

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).

7. Quantity discounts: None Offered

8. Prompt payment terms: Net 30 days

9a. Notification that Government purchase cards are accepted up to the micro-purchase threshold: Yes

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: will not accept over the micropurchase threshold

10. Foreign items (list items by country of origin): None

11a. Time of Delivery (Contractor insert number of days): Specified on the Task Order and shall deliver or perform services in accordance with the terms negotiated in an agency’s order.

11b. Expedited Delivery. The Contractor will insert the sentence “Items available for expedited delivery are noted in this price list.” under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery: Contact Contractor



- 11c. Overnight and 2-day delivery.** The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: Contact Contractor
- 11d. Urgent Requirements.** The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery: Contact Contractor
- 12. F.O.B Points(s):** Destination
- 13a. Ordering Address(es):**
BizFlow Corporation
3141 Fairview Park Drive, Ste 850
Falls Church, VA 22042 USA
Phone: 703-645-4500
Toll-Free: 1-800-753-9343
Fax: 703-641-2815
<http://www.bizflow.com>
- 13b. Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).
- 14. Payment address(es):**
3141 Fairview Park Drive, Ste 850
Falls Church, VA 22042 USA
Phone: 703-645-4500
Toll-Free: 1-800-753-9343
Fax: 703-641-2815
<http://www.bizflow.com>
- 15. Warranty provision.:** Contractor’s standard commercial warranty.
- 16. Export Packing Charges (if applicable):** N/A
- 17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level):** Contact Contractor
- 18. Terms and conditions of rental, maintenance, and repair (if applicable):** N/A
- 19. Terms and conditions of installation (if applicable):** N/A
- 20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable):** N/A
- 20a. Terms and conditions for any other services (if applicable):** N/A
- 21. List of service and distribution points (if applicable):** N/A
- 22. List of participating dealers (if applicable):** N/A
- 23. Preventive maintenance (if applicable):** N/A
- 24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants:** N/A



- 24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contactor's website or other location.) The EIT standards can be found at: www.Section508.gov/.
25. Data Universal Numbering System (DUNS) number: 00-891-3373
26. Notification regarding registration in the System for Award Management (SAM) Database: Registered

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.



d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.



8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:



(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

Title: [Software Engineer I](#)

Functional Responsibility(s):

The Software Engineer I can have the following functional responsibilities: Participates in the software requirements definition, design, development, testing, and documentation of application prototypes, utilities, and solutions across multiple environments, using full life-cycle methodologies. Requires technical supervision. Ensures software system are compatible and in compliance with the standards for open systems architectures as they apply to the implementation and specification of information technology solutions. Analyzes system requirements and develops design alternatives to satisfy those requirements. Can provide technical input for developing solutions for engineering studies and internet/intranet applications.

Minimum/General Experience:

Software Engineer I possesses at least 2 year of experience developing and implementing web-based enterprise applications under technical supervision. Has demonstrated working knowledge in one or more of the following development and database platforms: Java, .NET, SAP, SQL Server, and Oracle.

Minimum Education:

Requires a 4-year degree (BA/BS) in an IT related field.

Title: [Software Engineer II](#)



Functional Responsibility(s):

The Software Engineer II can have the following functional responsibilities: Designs, develops, implements, tests and troubleshoots application prototypes, utilities, and solutions across multiple environments using full life-cycle methodologies. Gathers technical requirements through interview of client technical staff, review of technical documentation and observation of system behavior. Produces specifications and design documentation including process flows, object/class models, sequence diagrams, system and web services interface specifications, data dictionaries and data models Establishes system engineering and information requirements using analysis of the information engineer in the development of enterprise-wide or large scale information technology systems. Designs architecture to include software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Can provide technical input for developing solutions for engineering studies and internet/intranet applications. Can also be expected to manage lower level Software Engineers and other personnel.

Minimum/General Experience:

Software Engineer II possesses at least 4 years of experience developing, implementing, and maintaining web-based enterprise applications with moderate technical supervision. Has demonstrated strong working knowledge in one or more of the following development and database platforms: Java, .NET, SAP, SQL Server, and Oracle.

Minimum Education:

Requires a 4-year degree (BA/BS) in an IT related field.

Title: [Software Engineer III](#)

Functional Responsibility(s):

The Software Engineer III can have the following functional responsibilities: Provides technical leadership and direction for software application development projects. Designs, develops, implements, tests and troubleshoots application prototypes, utilities, and solutions across multiple environments, using full life-cycle methodologies. Consults with clients and recommends best practices and provides technical expertise for successful implementation. Gathers technical requirements through interview of client technical staff, review of technical documentation and observation of system behavior. Produces specifications and design documentation including process flows, object/class models, sequence diagrams, system and web services interface specifications, data dictionary and/or data model, etc. Can provide technical input for developing solutions for engineering studies and internet/intranet applications. Can also be expected to manage lower level Software Engineers and other personnel.

Minimum/General Experience:

Software Engineer III possesses at least 6 years of experience designing, developing, implementing, and maintaining web-based enterprise applications. Has demonstrated technical mastery in two or more of the following development and database platforms: Java, .NET, SAP, SQL Server, and Oracle These individuals will also have a solid understanding of application development on one or more operating systems (UNIX (Solaris, HP, AIX), LINUX, or Windows Servers), as well as a broad knowledge in either MS SQL or Oracle and strong experience in SQL and database design.

Minimum Education:

Requires a 4-year degree (BA/BS) in an IT related field.

Title: [Technical Manager](#)



Functional Responsibility(s):

The Technical Manager can have the following functional responsibilities: Design, recommend and implement enterprise technology infrastructure to include hardware configurations and logical architecture. Produce design documentation including process flow, class diagrams, sequence diagrams, physical architecture, system and web services interface specifications, data dictionary and data model, etc. Can lead internal design reviews and code reviews; perform unit testing and conduct system testing. Will assist with and provide input to implementation plans and operational plans. Create project work estimates under close supervision of a Project Manager; Report progress to internal manager and the client manager in a timely and effective manner. Will design and develop application prototypes, utilities, and solutions across multiple environments using full life-cycle methodologies (requirements definition, design, development, testing, and implementation). Can consult with clients and recommend best practices for successful implementation; interview customer technical personnel; gather technical requirements and develop design specifications. Set priorities and resolve project issues, escalating when appropriate. Can be expected to manage lower level employees and can manager projects and tasks as directed.

Minimum/General Experience:

Technical Manager possesses at least 5 years of experience providing technical information technology expertise to clients and project team members.

Minimum Education:

Requires a 4-year degree (BA/BS) in an IT related field.

Title: [IT Project Manager II](#)

Functional Responsibility(s):

The IT Project Manager I can have the following functional responsibilities: Applies proven strong working application and mastery of project management methodologies (PMP, Lean Six Sigma, etc.) to plan and manage the provision and successful implementation of information technology projects and programs for clients, including deliverables, resources, personnel, and materials. Coordinates and supervises engagement activities on a day-to-day basis, including administrative matters, communications, status reporting, time and cost control, planning and scheduling as it relates to the specific IT program or project that is being managed.

Minimum/General Experience:

IT Project Manager II possesses at least 7 years of experience developing and delivering business solutions to clients in information technology in a program and project driven environment.

Minimum Education:

Requires a 4-year degree (BA/BS) in an IT related field.

Title: [Subject Matter Expert I](#)

Functional Responsibility(s):

The Subject Matter Expert I can have the following functional responsibilities: The Subject Matter Expert will serve as technical experts in areas relevant to a particular Information Technology project or Program. Utilizes advance skills and experience to coordinate and manage the preparation of analyses, evaluations, and recommendations for system improvements, optimization, development, and/or maintenance efforts of moderately complex to complex systems in any of the following specialties: business process management; workflow automation; continuous process improvement; change management; information systems architecture; networking; telecommunications; communications protocols; risk management/electronic



analysis; software life-cycle management; software development methodologies; and modeling and simulation. Can also manage projects or programs related to the Subject Matter Experts field of expertise.

Minimum/General Experience:

Subject Matter Expert I possesses at least 10 years of experience providing strategic, operational, and tactical guidance, training, and/or support in a specific subject area that is related to the Information Technology Field.

Minimum Education:

Requires a Master's Degree (MA/MS) in an IT related field.

Title: Customer Account Manager

Functional Responsibility(s):

The Customer Account Manager can have the following functional responsibilities: Ensure productive use of BizFlow technologies, focusing on delivery quality through planning and governance. Provide support delivery management of Premier issues and services designed to improve customer IT operational health in assigned account(s). Act as advisor to the account's Customer Support Manager (CSM) and the BizFlow owner of the customers IT operational health. Manage support delivery on reactive incidents provided by BizFlow Customer Service. Provide expertise regarding a wide range of BizFlow technology with industry recognized IT Operations certification. Maintain Support Delivery Plans that sales can use for opportunities and renewal. Manage the delivery and follow-up of proactive support designed to reduce reactive support cases and costs.

Minimum/General Experience:

The Customer Account Manager possesses at least 3 year's experience managing software or business processes for operations, systems, projects, tools, or policies; Applying Information Technology to solve business problems; Delivering product or technology services presentations; Corporate IT Management; Project Management; Database Management Systems; Systems Analysis and Design.

Minimum Education:

Requires a 4-year degree (BA/BS) or equivalent in an IT related field.



SECTION 5: EDUCATION / EXPERIENCE SUBSTITUTIONS

It is the policy of BizFlow Corporation to hire the most capable employees for all positions. In some instances, education and experience may be substituted interchangeably in order to meet the goals of hiring the best individual for the position. The following relevant education and experience substitutions may be accepted by BizFlow:

| Degree | Experience Equivalence | Other Equivalence |
|-------------|--|--|
| Associate's | 2 years relevant experience | Vocational or technical training in work-related field |
| Bachelor's | Associate's degree + 2 years relevant experience, or 4 years relevant experience | Professional certification |
| Master's | Bachelor's + 2 years relevant experience, or Associate's + 4 years relevant experience | |
| Doctorate | Master's + 2 years relevant experience, or Bachelor's + 4 years relevant experience | |



**SECTION 6: LABOR CATEGORY RATES (SIN 132-51)- GSA SCHEDULE
CONTRACT INFORMATION TECHNOLOGY (IT) SERVICES**

| | GSA |
|---------------------------------|-----------|
| LABOR | RATE |
| CATEGORY | With/IFF |
| | |
| Technical Manager | \$ 166.37 |
| Software Engineer I | \$ 72.54 |
| Software Engineer II | \$ 111.23 |
| Software Engineer III | \$ 154.76 |
| IT Project Manager II | \$ 174.11 |
| Subject Matter Expert I | \$ 241.81 |
| Customer Account Manager | \$ 166.37 |



TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE AS A SERVICE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)

The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

3. GUARANTEE/WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

Warranty available upon request.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES

Online: Community site <http://community.bizflow.com>

Phone: During normal business hours at 703.645.4539 or 800.753.9343 (x4539), option 3. Premium Support customers are provided an after-hours phone number to reach us for critical issues involving Production systems.

Email: support@bizflow.com, and welcome@bizflow.com to obtain login credentials

5. SOFTWARE MAINTENANCE

a. Software maintenance as it is defined: (select software maintenance type) :

_____ 1. Software Maintenance as a Product (SIN 132-32 or SIN 132-33)



Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

2. Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

6. PERIODS OF TERM LICENSES (SIN 132-32) AND MAINTENANCE (SIN 132-34)

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.
- b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term



licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

7. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE n/a

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to n/a% of all term license payments during the period that the software was under a term license within the ordering activity.

8. TERM LICENSE CESSATION

a. After a software product has been on a continuous term license for a period of N/A * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 132-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

9. UTILIZATION LIMITATIONS - (SIN 132-32, SIN 132-33, AND SIN 132-34)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
 - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
 - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.
 - (3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.
 - (4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.
 - (5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

10. SOFTWARE CONVERSIONS - (SIN 132-32 AND SIN 132-33)



Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system , or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

11. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

12. RIGHT-TO-COPY PRICING

N/A



SIN 132-33 and 132-34 Price List

| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|---|--------------------|
| 132-33 | BF-PEN-12S | BizFlow 12 Series Plus Edition - Named User License Consists of BizFlow 12 Series Named User License; BizFlow 12 Series Advanced Reporting; BizFlow 12 Series WebMaker; API SDK; Adapter (choice of 1); Back-up or DR environment. | \$ 616.62 |
| 132-34 | BF-PEN-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Plus Edition Named Maintenance for perpetual Named User. Pricing per user per year. | \$ 167.00 |
| 132-34 | BF-PEN-12S-STDMX | BizFlow 12 Series Standard Maintenance - Plus Edition Named Maintenance for perpetual Named User. Pricing per user per year. | \$ 113.05 |
| 132-33 | BF-PEC-12S | BizFlow 12 Series Plus Edition - Concurrent User License Consists of BizFlow 12 Series Concurrent User License; BizFlow 12 Series Advanced Reporting; BizFlow 12 Series WebMaker; API SDK; Adapter (choice of 1); Back-up or DR environment. User concurrency ratio equals 5:1 | \$ 1,813.60 |
| 132-34 | BF-PEC-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Plus Edition Concurrent | \$ 491.18 |
| 132-34 | BF-PEC-12S-STDMX | BizFlow 12 Series Standard Maintenance - Plus Edition Concurrent | \$ 352.64 |
| 132-33 | BF-PEP-12S | BizFlow 12 Series Plus Edition - New Customer Starter Pack Two (2) BizFlow 12 Series Administrator License, Two (2) BizFlow 12 Series Designer License. Requires purchase of BizFlow 12 Series Plus Edition 20 Named User Licenses or 4 Concurrent User Licenses. Purchase available for New Customers ONLY. | \$ 7,738.04 |
| 132-34 | BF-PEP-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Plus Edition Starter Pack | \$ 2,085.64 |
| 132-34 | BF-PEP-12S-STDMX | BizFlow 12 Series Standard Maintenance - Plus Edition Starter Pack | \$ 1,499.24 |
| 132-33 | BF-ADM-12S | BizFlow 12 Series Administrator License Provides one System Administrator license and one General Administrator license | \$ 2,433.25 |
| 132-34 | BF-ADM-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Administrator | \$ 608.31 |
| 132-34 | BF-ADM-12S-STDMX | BizFlow 12 Series Standard Maintenance - Administrator | \$ 437.28 |
| 132-33 | BF-DES-12S | BizFlow 12 Series Plus Designer License Includes Base Process designer, Advanced Reporting designer, and WebMaker designer. | \$ 4,171.28 |
| 132-34 | BF-DES-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Designer | \$ 1,042.82 |
| 132-34 | BF-DES-12S-STDMX | BizFlow 12 Series Standard Maintenance – Designer | \$ 749.62 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|--|--------------------|
| 132-33 | BF-PEC-11S | BizFlow 11 Series Plus Edition - Concurrent User License Consists of BizFlow 11 Series Concurrent User License; BizFlow 11 Series Advanced Reporting; BizFlow 11 Series WebMaker; API SDK; Adapter (choice of 1); Back-up or DR environment. User concurrency ratio equals 5:1 | \$ 1,914.36 |
| 132-34 | BF-PEC-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Plus Edition Concurrent | \$ 491.18 |
| 132-34 | BF-PEC-11S-STDMX | BizFlow 11 Series Standard Maintenance - Plus Edition Concurrent | \$ 352.64 |
| 132-33 | BF-CON-11S | BizFlow 11 Series Base Edition - Concurrent User License Available ONLY for current customers with existing base BizFlow installations. BizFlow 11 Series Base Edition is NOT available for new customers and BizFlow 11 Series Plus Edition customers. User concurrency ratio equals 5:1 | \$ 1,394.96 |
| 132-34 | BF-CON-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Base Edition Concurrent | \$ 348.74 |
| 132-34 | BF-CON-11S-STDMX | BizFlow 11 Series Standard Maintenance - Base Edition Concurrent | \$ 250.38 |
| 132-33 | BF-PEP-11S | BizFlow 11 Series Plus Edition - New Customer Starter Pack Two (2) BizFlow 11 Series Administrator License, Two (2) BizFlow 11 Series Designer License. Requires purchase of BizFlow 11 Series Plus Edition 20 Named User Licenses or 4 Concurrent User Licenses. Purchase available for New Customers ONLY. | \$ 8,342.57 |
| 132-34 | BF-PEP-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Plus Edition Starter Pack | \$ 2,085.64 |
| 132-34 | BF-PEP-11S-STDMX-RN | BizFlow 11 Series Standard Maintenance Renewal - Plus Edition Starter Pack | \$ 1,668.51 |
| 132-33 | BF-NCP-11S | BizFlow 11 Series - Combo Starter Pack One (1) BizFlow 11 Series Administrator License, One (1) BizFlow 11 Series Designer License. Requires purchase of BizFlow 11 Series Plus - 20 Named User Licenses or 4 Concurrent User Licenses Purchase available for New Customers ONLY. | \$ 4,727.46 |
| 132-34 | BF-NCP-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Combo Starter Pack | \$ 1,181.86 |
| 132-34 | BF-NCP-11S-STDMX | BizFlow 11 Series Standard Maintenance - Combo Starter Pack | \$ 945.49 |
| 132-33 | BF-ARN-11S | BizFlow 11 Series Advanced Reporting - Named User License Web-based, on-demand reporting and analytics. It allows non-technical Users to rapidly analyze and visualize data from BizFlow applications as well as other systems. Price per user. MUST be licensed for all users (named and concurrent) at each installation site. | \$ 62.87 |
| 132-34 | BF-ARN-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Advanced Reporting Named User | \$ 15.72 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|---|--------------------|
| 132-34 | BF-ARN-11S-STDMX | BizFlow 11 Series Standard Maintenance - Advanced Reporting Named User | \$ 12.57 |
| 132-33 | BF-ARC-11S | BizFlow 11 Series Advanced Reporting - Concurrent User License Web-based, on-demand reporting and analytics. It allows non-technical Users to rapidly analyze and visualize data from BizFlow applications as well as other systems. Price per user. MUST be licensed for all users (named and concurrent) at each installation site. This is an upgrade to existing base BizFlow named and concurrent user licenses. Cannot be purchased without a corresponding user license. User concurrency ratio equals 5:1 | \$ 186.65 |
| 132-34 | BF-ARC-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Advanced Reporting Concurrent User | \$ 46.66 |
| 132-34 | BF-ARC-11S-STDMX | BizFlow 11 Series Standard Maintenance - Advanced Reporting Concurrent User | \$ 37.33 |
| 132-33 | BF-WEBN-11S | BizFlow 11 Series WebMaker - Named User License BizFlow WebMaker is a rapid application development studio for designing and developing process-driven, web-based applications. Price per user. MUST be licensed for all users (named and concurrent) at each installation site. | \$ 68.77 |
| 132-34 | BF-WEBN-11SU-PRMMX | BizFlow 11 Series Premium Maintenance - WebMaker Named User | \$ 17.19 |
| 132-34 | BF-WEBN-11SU-STDMX | BizFlow 11 Series Standard Maintenance - WebMaker Named User | \$ 13.75 |
| 132-33 | BF-WEBC-11S | BizFlow 11 Series WebMaker - Concurrent User License BizFlow WebMaker is a rapid application development studio for designing and developing process-driven, web-based applications. Price per user. MUST be licensed for all users (named and concurrent) at each installation site. This is an upgrade to existing base BizFlow named and concurrent user licenses. Cannot be purchased without a corresponding user license. | \$ 206.30 |
| 132-34 | BF-WEBC-11SU-PRMMX | BizFlow 11 Series Premium Maintenance - WebMaker Concurrent User | \$ 51.57 |
| 132-34 | BF-WEBC-11SU-STDMX | BizFlow 11 Series Standard Maintenance - WebMaker Concurrent User | \$ 41.26 |
| 132-33 | BF-NAMED-11S | BizFlow 11 Series Base Edition - Named User License Available ONLY for current customers with existing base BizFlow installations. BizFlow 11 Series Base Edition is NOT available for new customers and BizFlow 11 Series Plus Edition customers. | \$ 465.64 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|---|--------------------|
| 132-34 | BF-NAMED-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Base Named User | \$ 116.41 |
| 132-34 | BF-NAMED-11S-STDMX | BizFlow 11 Series Standard Maintenance - Base Named User | \$ 93.13 |
| 132-33 | BF-SVR-115 | BizFlow 11.5 Series New Server (Back-up / DR environment) | \$ 15,798.49 |
| 132-34 | BF-SVR-115-STDMX | BizFlow 11.5 Standard Maintenance | \$ 2,843.73 |
| 132-33 | BF-NCP-12S | BizFlow 12 Series - Combo Starter Pack One (1) BizFlow 12 Series Administrator License, One (1) BizFlow 12 Series Designer License. Requires purchase of BizFlow 12 Series Plus - 20 Named User Licenses or 4 Concurrent User Licenses Purchase available for New Customers ONLY. | \$ 4,727.46 |
| 132-34 | BF-NCP-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Combo Starter Pack | \$ 1,181.86 |
| 132-34 | BF-NCP-12S-STDMX | BizFlow 12 Series Standard Maintenance - Combo Starter Pack | \$ 945.49 |
| 132-33 | BF-ARN-12S | BizFlow 12 Series Advanced Reporting - Named User License Web-based, on-demand reporting and analytics. It allows non-technical Users to rapidly analyze and visualize data from BizFlow applications as well as other systems. Price per user. MUST be licensed for all users (named and concurrent) at each installation site. This is an upgrade to existing base BizFlow named and concurrent user licenses. Cannot be purchased without a corresponding user license. | \$ 62.87 |
| 132-34 | BF-ARN-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Advanced Reporting Named User | \$ 15.72 |
| 132-34 | BF-ARN-12S-STDMX | BizFlow 12 Series Standard Maintenance - Advanced Reporting Named User | \$ 12.57 |
| 132-33 | BF-ARC-12S | BizFlow 12 Series Advanced Reporting - Concurrent User License Web-based, on-demand reporting and analytics. It allows non-technical Users to rapidly analyze and visualize data from BizFlow applications as well as other systems. Price per user. MUST be licensed for all users (named and concurrent) at each installation site. This is an upgrade to existing base BizFlow named and concurrent user licenses. Cannot be purchased without a corresponding user license. User concurrency ratio equals 5:1 | \$ 186.65 |
| 132-34 | BF-ARC-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Advanced Reporting Concurrent User | \$ 46.66 |
| 132-34 | BF-ARC-12S-STDMX | BizFlow 12 Series Standard Maintenance - Advanced Reporting Concurrent User | \$ 37.33 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|--|--------------------|
| 132-33 | BF-WEBN-12S | <p>BizFlow 12 Series WebMaker - Named User License BizFlow WebMaker is a rapid application development studio for designing and developing process-driven, web-based applications. Price per user. MUST be licensed for all users (named and concurrent) at each installation site. This is an upgrade to existing base BizFlow named and concurrent user licenses. Cannot be purchased without a corresponding user license.</p> | \$ 68.77 |
| 132-34 | BF-WEBN-12SU-PRMMX | BizFlow 12 Series Premium Maintenance - WebMaker Named User | \$ 17.19 |
| 132-34 | BF-WEBN-12SU-STDMX | BizFlow 12 Series Standard Maintenance - WebMaker Named User | \$ 13.75 |
| 132-33 | BF-WEBC-12S | <p>BizFlow 12 Series WebMaker - Concurrent User License BizFlow WebMaker is a rapid application development studio for designing and developing process-driven, web-based applications. Price per user. MUST be licensed for all users (named and concurrent) at each installation site. This is an upgrade to existing base BizFlow named and concurrent user licenses. Cannot be purchased without a corresponding user license. User concurrency ratio equals 5:1</p> | \$ 206.30 |
| 132-34 | BF-WEBC-12SU-PRMMX | BizFlow 12 Series Premium Maintenance - WebMaker Concurrent User | \$ 51.57 |
| 132-34 | BF-WEBC-12SU-STDMX | BizFlow 12 Series Standard Maintenance - WebMaker Concurrent User | \$ 41.26 |
| 132-33 | BF-NAMED-12S | <p>BizFlow 12 Series Base Edition - Named User License Available ONLY for current customers with existing base BizFlow installations. BizFlow 12 Series Base Edition is NOT available for new customers and BizFlow 12 Series Plus Edition customers.</p> | \$ 465.64 |
| 132-34 | BF-NAMED-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Base Named User | \$ 116.41 |
| 132-34 | BF-NAMED-12S-STDMX | BizFlow 12 Series Standard Maintenance - Base Named User | \$ 93.13 |
| 132-33 | BF-CON-12S | <p>BizFlow 12 Series Base Edition - Concurrent User License Available ONLY for current customers with existing base BizFlow installations. BizFlow 12 Series Base Edition is NOT available for new customers and BizFlow 12 Series Plus Edition customers. User concurrency ratio equals 5:1</p> | \$ 1,394.96 |
| 132-34 | BF-CON-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Base Edition Concurrent | \$ 348.74 |
| 132-34 | BF-CON-12S-STDMX | BizFlow 12 Series Standard Maintenance - Base Edition Concurrent | \$ 278.99 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|---|--------------------|
| 132-33 | BF-PAL-12S | BizFlow 12 Series Process Analyzer License (Add-On to Designer License) Provides ability to export process models into an Analysis environment to conduct "what-if" scenarios | \$ 1,719.14 |
| 132-34 | BF-PAL-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Process Analyzer | \$ 429.79 |
| 132-34 | BF-PAL-12S-STDMSX | BizFlow 12 Series Standard Maintenance - Process Analyzer | \$ 343.83 |
| 132-33 | BF-DESB-12S | BizFlow 12 Series Base Designer License Includes Standard Process designer. Available ONLY for current customers with existing base BizFlow installations. BizFlow 12 Series Base Edition is NOT available for new customers and BizFlow 12 Series Plus Edition customers. | \$ 3,128.46 |
| 132-34 | BF-DESB-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Base Designer | \$ 782.12 |
| 132-34 | BF-DESB-12S-STDMSX | BizFlow 12 Series Standard Maintenance - Base Designer | \$ 625.69 |
| 132-33 | ADP-SDK-12S | BizFlow 12 Series API SDK Grants access to BizFlow Application Programming Interface / Software Development Kit and its reference documentation. | \$ 5,157.43 |
| 132-34 | ADP-SDK-12S-PRMMX | BizFlow 12 Series Premium Maintenance - API SDK | \$ 1,289.36 |
| 132-34 | ADP-SDK-12S-STDMSX | BizFlow 12 Series Standard Maintenance - API SDK | \$ 1,031.49 |
| 132-33 | ADP-EDMS-12S | BizFlow 12 Series EDMS SDK Grants access to Electronic Document Management System Software Development Kit and its reference documentation. EDMS SDK is for developers to create a new EDMS adapter for BizFlow. | \$ 5,157.43 |
| 132-34 | ADP-EDMS-12S-PRMMX | BizFlow 12 Series Premium Maintenance - EDMS SDK | \$ 1,289.36 |
| 132-34 | ADP-EDMS-12S-STDMSX | BizFlow 12 Series Standard Maintenance -EDMS SDK | \$ 1,031.49 |
| 132-33 | ADP-DNN-12S | BizFlow 12 Series DotNetNuke Module Enables features integrating with DotNetNuke Portal | \$ 5,214.11 |
| 132-34 | ADP-DNN-12S-PRMMX | BizFlow 12 Series Premium Maintenance -DotNetNuke | \$ 1,303.53 |
| 132-34 | ADP-DNN-12S-STDMSX | BizFlow 12 Series Standard Maintenance -DotNetNuke | \$ 1,042.82 |
| 132-33 | ADP-IBM-12S | BizFlow 12 Series IBM MQ Adapter Enables features integrating with IBM MQ | \$ 10,314.86 |
| 132-34 | ADP-IBM-12S-PRMMX | BizFlow 12 Series Premium Maintenance - IBM MQ Adapter | \$ 2,578.72 |
| 132-34 | ADP-IBM-12S-STDMSX | BizFlow 12 Series Standard Maintenance - IBM MQ Adapter | \$ 2,062.97 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|---|--------------------|
| 132-33 | ADP-MQ-12S | BizFlow 12 Series MS MQ Adapter Enables features integrating with Microsoft MQ | \$ 10,314.86 |
| 132-34 | ADP-MQ-12S-PRMMX | BizFlow 12 Series Premium Maintenance - MS MQ Adapter | \$ 2,578.72 |
| 132-34 | ADP-MQ-12S-STDMSX | BizFlow 12 Series Standard Maintenance - MS MQ Adapter | \$ 2,062.97 |
| 132-33 | ADP-PKI-12S | BizFlow 12 Series Entrust PKI Adapter Enables features integrating with Entrust PKI | \$ 10,314.86 |
| 132-34 | ADP-PKI-12S-PRMMX | BizFlow 12 Series Premium Maintenance - PKI Adapter | \$ 2,578.72 |
| 132-34 | ADP-PKI-12S-STDMSX | BizFlow 12 Series Standard Maintenance - PKI Adapter | \$ 2,062.97 |
| 132-33 | ADP-DOC-12S | BizFlow 12 Series Documentum 5 Adapter Enables features integrating with Documentum 5 | \$ 10,314.86 |
| 132-34 | ADP-DOC-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Documentum 5 Adapter | \$ 2,578.72 |
| 132-34 | ADP-DOC-12S-STDMSX | BizFlow 12 Series Standard Maintenance - Documentum 5 Adapter | \$ 2,062.97 |
| 132-33 | ADP-SP-12S | BizFlow 12 Series Sharepoint Adapter Enables features integrating with Microsoft SharePoint | \$ 10,314.86 |
| 132-34 | ADP-SP-12S-PRMMX | BizFlow 12 Series Premium Maintenance -Sharepoint Adapter | \$ 2,578.72 |
| 132-34 | ADP-SP-12S-STDMSX | BizFlow 12 Series Standard Maintenance -Sharepoint Adapter | \$ 2,062.97 |
| 132-33 | ADP-HB-12S | BizFlow 12 Series OpenText eDocs DM (HummingBird) EDMS Adapter Enables features integrating with OpenText eDocs DM (A.K.A. "Hummingbird") | \$ 10,314.86 |
| 132-34 | ADP-HB-12S-PRMMX | BizFlow 12 Series Premium Maintenance OpenText eDocs DM (Hummingbird) Adapter | \$ 2,578.72 |
| 132-34 | ADP-HB-12S-STDMSX | BizFlow 12 Series Standard Maintenance OpenText eDocs DM (Hummingbird) Adapter | \$ 2,062.97 |
| 132-33 | BF-CLU-12S | BizFlow 12 Series Clustering. Provides clustering option for Production, Test, Dev & DR (Base Edition customers must purchase DR environment separately). | \$ 34,382.87 |
| 132-34 | BF-CLU-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Clustering | \$ 8,595.72 |
| 132-34 | BF-CLU-12S-STDMSX | BizFlow 12 Series Standard Maintenance - Clustering | \$ 6,876.57 |
| 132-33 | BF-SVR-12S | BizFlow 12 Series New Server (Back-up / DR environment) | \$ 13,753.15 |
| 132-34 | BF-SVR-12S-PRMMX | BizFlow 12 Series Premium Maintenance - New Server | \$ 3,438.29 |
| 132-34 | BF-SVR-12S-STDMSX | BizFlow 12 Series Standard Maintenance - New Server | \$ 2,750.63 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|---|--------------------|
| 132-33 | BF-UPN-12S | BizFlow 12 Series Plus Edition Upgrade - Named User License. This is available for BizFlow Base Edition customers. | \$ 202.37 |
| 132-34 | BF-UPN-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Plus Upgrade Named | \$ 50.59 |
| 132-34 | BF-UPN-12S-STDMS | BizFlow 12 Series Standard Maintenance - Plus Upgrade Named | \$ 40.47 |
| 132-33 | BF-UPC-12S | BizFlow 12 Series Plus Edition Upgrade - Concurrent User License. This is available for BizFlow Base Edition customers. | \$ 569.77 |
| 132-34 | BF-UPC-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Plus Upgrade Concurrent | \$ 142.44 |
| 132-34 | BF-UPC-12S-STDMS | BizFlow 12 Series Standard Maintenance - Plus Upgrade Concurrent | \$ 113.95 |
| 132-33 | BF-DESUPG-12S | BizFlow 12 Series Plus Edition Upgrade - Designer License. This is available for BizFlow Base Edition customers. | \$ 1,057.93 |
| 132-34 | BF-DESUPG-12S-PRMMX | BizFlow 12 Series Premium Maintenance - Upgrade Designer | \$ 264.48 |
| 132-34 | BF-DESUPG-12S-STDMS | BizFlow 12 Series Standard Maintenance - Upgrade Designer | \$ 211.59 |
| 132-33 | BF-PEN-11S | BizFlow 11 Series Plus Edition - Named User License Consists of BizFlow 11 Series Named User License; BizFlow 11 Series Advanced Reporting; BizFlow 11 Series WebMaker; API SDK; Adapter (choice of 1); Back-up or DR environment. | \$ 668.01 |
| 132-34 | BF-PEN-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Plus Edition Named Maintenance for perpetual Named User. Pricing per user per year. | \$ 167.00 |
| 132-34 | BF-PEN-11S-STDMS | BizFlow 11 Series Standard Maintenance - Plus Edition Named Maintenance for perpetual Named User. Pricing per user per year. | \$ 133.60 |
| 132-33 | BF-ADM-11S | BizFlow 11 Series Administrator License Provides one System Administrator license and one General Administrator license | \$ 2,433.25 |
| 132-34 | BF-ADM-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Administrator | \$ 608.31 |
| 132-34 | BF-ADM-11S-STDMS | BizFlow 11 Series Standard Maintenance - Administrator | \$ 486.65 |
| 132-33 | BF-DES-11S | BizFlow 11 Series Plus Designer License Includes Base Process designer, Advanced Reporting designer, WebMaker designer. | \$ 4,171.28 |
| 132-34 | BF-DES-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Designer | \$ 1,042.82 |
| 132-34 | BF-DES-11S-STDMS | BizFlow 11 Series Standard Maintenance - Designer | \$ 834.26 |
| 132-33 | BF-PAL-11S | BizFlow 11 Series Process Analyzer License (Add-On to Designer License) Provides ability to export process models into an Analysis environment to conduct "what-if" scenarios | \$ 1,719.14 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|---|--------------------|
| 132-34 | BF-PAL-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Process Analyzer | \$ 429.79 |
| 132-34 | BF-PAL-11S-STDMX | BizFlow 11 Series Standard Maintenance - Process Analyzer | \$ 343.83 |
| 132-33 | BF-DESB-11S | BizFlow 11 Series Base Designer License Includes Standard Process designer. Available ONLY for current customers with existing base BizFlow installations. BizFlow 11 Series Base Edition is NOT available for new customers and BizFlow 11 Series Plus Edition customers. | \$ 3,128.46 |
| 132-34 | BF-DESB-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Base Designer | \$ 782.12 |
| 132-34 | BF-DESB-11S-STDMX | BizFlow 11 Series Standard Maintenance - Base Designer | \$ 625.69 |
| 132-33 | ADP-SDK-11S | BizFlow 11 Series API SDK Grants access to BizFlow Application Programming Interface / Software Development Kit and its reference documentation. | \$ 5,157.43 |
| 132-34 | ADP-SDK-11S-PRMMX | BizFlow 11 Series Premium Maintenance - API SDK | \$ 1,289.36 |
| 132-34 | ADP-SDK-11S-STDMX | BizFlow 11 Series Standard Maintenance - API SDK | \$ 1,031.49 |
| 132-33 | ADP-EDMS-11S | BizFlow 11 Series EDMS SDK Grants access to Electronic Document Management System Software Development Kit and its reference documentation. EDMS SDK is for developers to create a new EDMS adapter for BizFlow. | \$ 5,157.43 |
| 132-34 | ADP-EDMS-11S-PRMMX | BizFlow 11 Series Premium Maintenance - EDMS SDK | \$ 1,289.36 |
| 132-34 | ADP-EDMS-11S-STDMX | BizFlow 11 Series Standard Maintenance -EDMS SDK | \$ 1,031.49 |
| 132-33 | ADP-DNN-11S | BizFlow 11 Series DotNetNuke Module Enables features integrating with DotNetNuke Portal | \$ 5,214.11 |
| 132-34 | ADP-DNN-11S-PRMMX | BizFlow 11 Series Premium Maintenance -DotNetNuke | \$ 1,303.53 |
| 132-34 | ADP-DNN-11S-STDMX | BizFlow 11 Series Standard Maintenance -DotNetNuke | \$ 1,042.82 |
| 132-33 | ADP-IBM-11S | BizFlow 11 Series IBM MQ Adapter Enables features integrating with IBM MQ | \$ 10,314.86 |
| 132-34 | ADP-IBM-11S-PRMMX | BizFlow 11 Series Premium Maintenance - IBM MQ Adapter | \$ 2,578.72 |
| 132-34 | ADP-IBM-11S-STDMX | BizFlow 11 Series Standard Maintenance - IBM MQ Adapter | \$ 2,062.97 |
| 132-33 | ADP-MQ-11S | BizFlow 11 Series MS MQ Adapter Enables features integrating with Microsoft MQ | \$ 10,314.86 |
| 132-34 | ADP-MQ-11S-PRMMX | BizFlow 11 Series Premium Maintenance - MS MQ Adapter | \$ 2,578.72 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|---|--------------------|
| 132-34 | ADP-MQ-11S-STD MX | BizFlow 11 Series Standard Maintenance - MS MQ Adapter | \$ 2,062.97 |
| 132-33 | ADP-PKI-11S | BizFlow 11 Series Entrust PKI Adapter Enables features integrating with Entrust PKI | \$ 10,314.86 |
| 132-34 | ADP-PKI-11S-PRMMX | BizFlow 11 Series Premium Maintenance - PKI Adapter | \$ 2,578.72 |
| 132-34 | ADP-PKI-11S-STD MX | BizFlow 11 Series Standard Maintenance - PKI Adapter | \$ 2,062.97 |
| 132-33 | ADP-DOC-11S | BizFlow 11 Series Documentum 5 Adapter Enables features integrating with Documentum 5 | \$ 10,314.86 |
| 132-34 | ADP-DOC-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Documentum 5 Adapter | \$ 2,578.72 |
| 132-34 | ADP-DOC-11S-STD MX | BizFlow 11 Series Standard Maintenance - Documentum 5 Adapter | \$ 2,062.97 |
| 132-33 | ADP-SP-11S | BizFlow 11 Series Sharepoint Adapter Enables features integrating with Microsoft SharePoint | \$ 10,314.86 |
| 132-34 | ADP-SP-11S-PRMMX | BizFlow 11 Series Premium Maintenance -Sharepoint Adapter | \$ 2,578.72 |
| 132-34 | ADP-SP-11S-STD MX | BizFlow 11 Series Standard Maintenance -Sharepoint Adapter | \$ 2,062.97 |
| 132-33 | ADP-HB-11S | BizFlow 11 Series OpenText eDocs DM (HummingBird) EDMS Adapter Enables features integrating with OpenText eDocs DM (A.K.A. "Hummingbird") | \$ 10,314.86 |
| 132-34 | ADP-HB-11S-PRMMX | BizFlow 11 Series Premium Maintenance OpenText eDocs DM (Hummingbird) Adapter | \$ 2,578.72 |
| 132-34 | ADP-HB-11S-STD MX | BizFlow 11 Series Standard Maintenance OpenText eDocs DM (Hummingbird) Adapter | \$ 2,062.97 |
| 132-33 | BF-CLU-11S | BizFlow 11 Series Clustering. Provides clustering option for Production, Test, Dev & DR (Base Edition customers must purchase DR environment separately). | \$ 34,382.87 |
| 132-34 | BF-CLU-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Clustering | \$ 8,595.72 |
| 132-34 | BF-CLU-11S-STD MX | BizFlow 11 Series Standard Maintenance - Clustering | \$ 6,876.57 |
| 132-33 | BF-SVR-11S | BizFlow 11 Series New Server (Back-up / DR environment) | \$ 13,753.15 |
| 132-34 | BF-SVR-11S-PRMMX | BizFlow 11 Series Premium Maintenance - New Server | \$ 3,438.29 |
| 132-34 | BF-SVR-11S-STD MX | BizFlow 11 Series Standard Maintenance - New Server | \$ 2,750.63 |
| 132-33 | BF-UPN-11S | BizFlow 11 Series Plus Edition Upgrade - Named User License. This is available for BizFlow Base Edition customers. | \$ 202.37 |
| 132-34 | BF-UPN-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Plus Upgrade Named | \$ 50.59 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|--|--------------------|
| 132-34 | BF-UPN-11S-STDMX | BizFlow 11 Series Standard Maintenance - Plus Upgrade Named | \$ 40.47 |
| 132-33 | BF-UPC-11S | BizFlow 11 Series Plus Edition Upgrade - Concurrent User License. This is available for BizFlow Base Edition customers. | \$ 569.77 |
| 132-34 | BF-UPC-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Plus Upgrade Concurrent | \$ 142.44 |
| 132-34 | BF-UPC-11S-STDMX | BizFlow 11 Series Standard Maintenance - Plus Upgrade Concurrent | \$ 113.95 |
| 132-33 | BF-DESUPG-11S | BizFlow 11 Series Plus Edition Upgrade - Designer License. This is available for BizFlow Base Edition customers. | \$ 1,042.82 |
| 132-34 | BF-DESUPG-11S-PRMMX | BizFlow 11 Series Premium Maintenance - Upgrade Designer | \$ 260.71 |
| 132-34 | BF-DESUPG-11S-STDMX | BizFlow 11 Series Standard Maintenance - Upgrade Designer | \$ 208.56 |
| 132-33 | BF-PCL-120 | BizFlow 12.0 Plus Cloud - 50 Users Price per user per month; Annual subscription required. If additional users are purchased during annual term, the price for additional users will be prorated. Subscription will automatically renew for a successive one year term unless customer provides written notice of its desire not to renew at least 90 days prior to expiration of the then-current term; no refunds will be given to customer for any reductions in user quantities. | \$ 73.07 |
| 132-33 | BF-PEC-120-100 | BizFlow 12.0 Plus Cloud - 100 Users Price per user per month; Annual subscription required. If additional users are purchased during annual term, the price for additional users will be prorated. Subscription will automatically renew for a successive one year term unless customer provides written notice of its desire not to renew at least 90 days prior to expiration of the then-current term; no refunds will be given to customer for any reductions in user quantities. Limited # of Designers & Administrators included. | \$ 69.34 |
| 132-33 | BF-PEC-120-150 | BizFlow 12.0 Plus Cloud - 150 Users Price per user per month; Annual subscription required. If additional users are purchased during annual term, the price for additional users will be prorated. Subscription will automatically renew for a successive one year term unless customer provides written notice of its desire not to renew at least 90 days prior to expiration of the then-current term; no refunds will be given to customer for any reductions in user quantities. Limited # of Designers & Administrators included. | \$ 61.88 |
| 132-33 | BF-PEC-120-200 | BizFlow 12.0 Plus Cloud - 200 Users Price per user per month; Annual subscription required. If additional users are purchased during annual term, the price for additional users will be prorated. Subscription will automatically renew for a successive one year term unless customer provides written notice of its desire not to renew at least 90 days prior to expiration of the then-current term; no refunds will be given to customer for any reductions in user quantities. Limited # of Designers & Administrators included. | \$ 54.43 |



| SIN | Manufacturer Product Number | Product Description | GSA Price with IFF |
|--------|-----------------------------|--|--------------------|
| 132-33 | BF-PEC-120-250 | BizFlow 12.0 Plus Cloud - 250 Users Price per user per month; Annual subscription required. If additional users are purchased during annual term, the price for additional users will be prorated. Subscription will automatically renew for a successive one year term unless customer provides written notice of its desire not to renew at least 90 days prior to expiration of the then-current term; no refunds will be given to customer for any reductions in user quantities. Limited # of Designers & Administrators included. | \$ 50.70 |
| 132-33 | BF-PEC-120-500 | BizFlow 12.0 Plus Cloud - 500 Users Price per user per month; Annual subscription required. If additional users are purchased during annual term, the price for additional users will be prorated. Subscription will automatically renew for a successive one year term unless customer provides written notice of its desire not to renew at least 90 days prior to expiration of the then-current term; no refunds will be given to customer for any reductions in user quantities. Limited # of Designers & Administrators included. | \$ 39.52 |
| 132-33 | BF-PEC-120-1000 | BizFlow 12.0 Plus Cloud - 1000 Users Price per user per month; Annual subscription required. If additional users are purchased during annual term, the price for additional users will be prorated. Subscription will automatically renew for a successive one year term unless customer provides written notice of its desire not to renew at least 90 days prior to expiration of the then-current term; no refunds will be given to customer for any reductions in user quantities. Limited # of Designers & Administrators included. | \$ 29.08 |
| 132-33 | BF-PEC-120-AOE | BizFlow 12.0 Plus Cloud - Add on Environment This add on provides use of BizFlow Cloud for non-production use. Price is per year. Requires purchase of Cloud User License or perpetual user license. | \$ 39,500.25 |