On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: GSAAdvantage.gov.

LARGE CATEGORY: INFORMATION TECHNOLOGY
SUBCATEGORY: IT SERVICES

SIN 54151S Information Technology Professional Services

IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.

The Contractor shall not resell IT Professional Services, except that IT professional services may only be resold in direct support of products that are authorized to be sold via the schedule contract, e.g. SIN 54151 - Software Maintenance Services that supports SIN 511210 - Software Licenses. (This does not include SINs within the IT Services Subcategory).

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: D399

LARGE CATEGORY: MISCELLANEOUS
SUBCATEGORY: COMPLEMENTARY SINs

SIN OLM Order-Level Materials (OLM)

OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs.

OLMs are procured under a special ordering procedure that simplifies the process for acquiring supplies and services necessary to support individual task or delivery orders placed against a Schedule contract or BPA. Using this new procedure, ancillary supplies and services not known at the time of the Schedule award may be included and priced at the order level.

OLM SIN-Level Requirements/Ordering Instructions:

OLMs are:
- Purchased under the authority of the FSS Program
- Unknown until an order is placed
- Defined and priced at the ordering activity level in accordance with GSAR clause 552.238-115 Special Ordering

Procedures for the Acquisition of Order-Level Materials. (Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA; therefore, GSAR 538.270 and 538.271 do not apply to OLMs)
- Only authorized for use in direct support of another awarded SIN.
- Only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN)
- Subject to a Not To Exceed (NTE) ceiling price
OLMs are not:
- "Open Market Items"
- Items awarded under ancillary supplies/services or other direct cost (ODC) SINs (these items are defined, priced, and awarded at the FSS contract level)

OLM Pricing:
- Prices for items provided under the Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF).
- The value of OLMs in a task or delivery order, or the cumulative value of OLMs in orders against a FSS BPA awarded under an FSS contract, cannot exceed 33.33%.

NOTE: When used in conjunction with a Cooperative Purchasing eligible SIN, this SIN is Cooperative Purchasing Eligible.

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: 0000

**Schedule Contract Number**
**GS-35F-258CA**

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at fss.gsa.gov.

Contract Period: March 20, 2015 through March 19, 2025

Contract current through: Modification 11 dated September 23, 2020  
MASS Modification A824 dated September 1, 2020

E Quality Corporation  
2550 Beckleymeade Avenue  
Suite 215B  
Dallas TX 75237  
Telephone: 469-337-0274  
Facsimile: 214-339-1911  
www.e-qacorp.com

Contractor Point of Contact for Contract Administration  
Rickey Scott  
GSA Program Manager  
E Quality Corporation  
2550 Beckleymeade Avenue  
Suite 215B  
Dallas TX 75237  
Telephone: 469-337-0274  
Facsimile: 214-339-1911  
rickey_scott@e-qacorp.com

An Economically-disadvantage Woman-owned Small Business  
A SBA-certified Small Disadvantaged Business  
A SBA-certified HUBZone Firm
CUSTOMER INFORMATION

1a. Table of awarded Special Item Numbers:
Special Item Number 54151S
Special Item Number OLM

1b. Identification of lowest priced model number and corresponding price for each awarded Special Item Number:

<table>
<thead>
<tr>
<th>Special Item Number</th>
<th>Labor Category</th>
<th>GSA Price with IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td>Documentation Specialist - Intermediate</td>
<td>$59.53</td>
</tr>
</tbody>
</table>

1c. Identification of Services and Hourly Rates:
See Pages 5 through 10, below.

2. Maximum Order:
Special Item Number 54151S $500,000
Special Item Number OLM $250,000

3. Minimum Order: $100

4. Geographic Coverage:
Special Item Number 54151S Worldwide
Special Item Number OLM Worldwide

5. Point of Production:
Special Item Number 54151S Dallas, Texas USA
Special Item Number OLM To be determined

6. Discount from Commercial List Price or Market Rate:
The GSA Net Prices published on the GSA Advantage website reflect the fully burdened price. The negotiated discount has been applied and the Industrial Funding Fee has been added.

7. Quantity Discounts: An additional 0.5% discount for a single order value greater than $1 million.

8. Prompt Payment Terms: 1.0% 7 days, Net 30 days
Information for Ordering Offices: Prompt Payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Government Purchase Card: Accepted for all purchases.

10. Foreign Item(s): Not Applicable.

11a. Time of Delivery: Please contact the Contractor for availability and pricing.

11b. Expedited Delivery: Please contact the Contractor for availability and pricing.

11c. Overnight and 2-day Delivery: Please contact the Contractor for availability and pricing.
11d. Urgent Requirements:

Ordering Activities can contact the Contractor’s Representative for the purpose of requesting accelerated delivery to meet urgent requirements.

12. F.O.B. Point: Destination

13a. Ordering Address:

Rickey Scott
GSA Program Manager
E Quality Corporation
2550 Beckleymeade Avenue
Suite 215B
Dallas TX 75237
Telephone: 469-337-0274
Facsimile: 214-339-1911
rickey_scott@e-qacorp.com

13b. Ordering Procedures:

For supplies and services, the ordering procedures and information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3.

14. Payment Address:

Rickey Scott
GSA Program Manager
E Quality Corporation
2550 Beckleymeade Avenue
Suite 215B
Dallas TX 75237
Telephone: 469-337-0274
Facsimile: 214-339-1911
rickey_scott@e-qacorp.com

15. Warranty Provision: All services shall be performed in a good and workmanlike manner.


17. Terms and conditions of Government purchase card acceptance:

18. Terms and conditions of Rental, Maintenance, and Repair: Not Applicable.

19. Terms and conditions of Installation: Not Applicable.

20. Terms and conditions of Repair Parts indicating date of parts price lists and any discounts from list prices:

Not Applicable.

20a. Terms and conditions for any other Service: Not Applicable.


22. List of Participating Dealer: Not Applicable.

24a. Special Attributes such as Environmental Attributes (E.G., Recycled Content, Energy Efficiency, and/or Reduced Pollutants):

Not Applicable.

24b. Section 508 Compliance Information:

Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT). The EIT standard can be found at: http://www.Section508.gov/.

25. Data Universal Number System (DUNS) Number: 015 692 234

26. Notification regarding registration in System for Award Management (SAM) database:

Contractor has a current registration in the Systems for Award Management.

SPECIAL ITEM NUMBER 54151S
INFORMATION TECHNOLOGY PROFESSIONAL SERVICES

Business Subject Matter Specialist (E Quality-001)

Minimum/General Experience: This position requires a minimum of ten (10) years of experience. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases.

Functional Responsibility: Applies extensive technical expertise, and has full knowledge of other related disciplines. Guides the successful completion of major programs and may function in a project leadership role.

Minimum Education: Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

Business Systems Analyst – Intermediate (E Quality-002)

Minimum/General Experience: This position requires a minimum of five (5) years of experience. Under general supervision, formulates and defines systems scope and objectives through research and fact-finding combined with an understanding of applicable business systems and industry requirements. With this knowledge, develops or modifies moderately complex information systems. Includes analysis of business and user needs, documenting requirements, and revising existing system logic difficulties as necessary. Guides and advises less-experienced Business Systems Analysts. Competent to work in some phases of systems analysis and considers the business implications of the application of technology to the current business environment.

Functional Responsibility: Perform research and analysis to support business operations. Develops recommendations to address problems/issues and makes presentations to the supervisor, project leader or manager.

Minimum Education: Bachelor's degree from an accredited college or university in Computer Science or Information Technology.
Data/Configuration Management Specialist (E Quality-003)

Minimum/General Experience: This position requires a minimum of five (5) years of experience in the field. Provides configuration management planning. Describes provisions for configuration identification, change control, configuration status accounting, and configuration audits. Regulates the change process so that only approved and validated changes are incorporated into product documents and related software.

Functional Responsibility: Develops configuration management planning.

Minimum Education: Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

Database Administrator (E Quality-004)

Minimum/General Experience: This position requires a minimum of four (4) years of experience in the field. Participates in the design, creation, and maintenance of computerized databases. Responsible for quality control and auditing of databases to ensure accurate and appropriate use of data. Works with management to develop database strategies to support company needs. Consults with and advises users on access to various databases. Works directly with users to resolve data conflicts and inappropriate data usage. Directs the maintenance and use of the corporate data dictionary. Provides highly technical expertise in the use of relational and/or object-oriented database management systems. Ability to resolve program and system problems through dumps and other debugging techniques.

Functional Responsibility: Evaluates and recommends available DBMS products to support validated user requirements. Defines file organization, indexing methods and security procedures for specific user applications. Specialized experience in designing DBMS architectures in client-server and Internet environments. Proficient in utilizing Web-enabled software to access mainframe and/or server database for desktop presentation.

Minimum Education: Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

Database Analyst/Programmer – Senior (E Quality-005)

Minimum/General Experience: This position requires a minimum of four (4) years of experience in the field. Under general direction, designs, implements and maintains complex database with respect to JCL, access methods, access time, device allocation, validation checks, organization, protection and security, documentation and statistical methods. Includes maintenance of database dictionaries, overall monitoring of standards and procedures and integration of systems through database design. Competent to work at the highest level of all phases of database management.

Functional Responsibility: Designs, implements and maintains complex databases.

Minimum Education: Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

Database Manager (E Quality-006)

Minimum/General Experience: This position requires a minimum of five (5) years of experience in the field. Responsible for all activities related to the administration of computerized databases. Assigns personnel to various projects and directs their activities. Reviews and evaluates work and prepares performance reports. Confers with and advises subordinates on administrative policies and procedures, technical problems, priorities, and methods. Consults with and advises users of various databases.
Functional Responsibility: Responsible for all activities related to the administration of computerized databases. Projects long-range requirements for database administration in conjunction with other managers in the information systems function as well as business function managers. Prepares activity and progress reports regarding the database management section.

Minimum Education: Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

Documentation Specialist – Intermediate (E Quality-007)

Minimum/General Experience: This position requires a minimum of three (3) years of experience in the field. Under general supervision, prepares and/or maintains systems, programming, and operations documentation, including user manuals. Maintains a current internal documentation library. Competent to work on most phases of documentation.

Functional Responsibility: Competent to work on most phases of documentation.

Minimum Education: Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

Information Systems Training Specialist – Senior (E Quality-008)

Minimum/General Experience: This position requires a minimum of eight (8) years of experience in the field. Under general direction, organizes, prepares, and conducts complex training and educational programs for information systems or user personnel. May design and develop in-house programs. Maintains records of training activities, employee progress, and program effectiveness. Competent to work at the highest level of all phases of information systems training.

Functional Responsibility: Competent to work at the highest level of all phases of information systems training.

Minimum Education: Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

IT Subject Matter Specialist (E Quality-009)

Minimum/General Experience: This position requires a minimum of ten (10) years of experience in the field. Provides extremely high-level subject matter proficiency for work described in the task. Provides advanced technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, training, and implementation advice on complex problems that require doctorate level knowledge of the subject matter for effective implementation.

Functional Responsibility: Provides extremely high-level subject matter proficiency for work for Information Technology projects.

Minimum Education: Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

Project Manager – Senior (E Quality-010)

Minimum/General Experience: This position requires a minimum of eight (8) years of experience in the field. Responsible for all aspects of the development and implementation of assigned projects and provides a single point of contact for those projects. Takes projects from original concept through final implementation. Interfaces with all areas affected by the project including end users, computer services, and client services. Defines project scope and objectives. Develops detailed work plans, schedules, project estimates, resource
plans, and status reports. Conducts project meetings and is responsible for project tracking and analysis. Ensures adherence to quality standards and reviews project deliverables. Manages the integration of vendor tasks and tracks and reviews vendor deliverables. Recommends and takes action to direct the analysis and solutions of problems.

**Functional Responsibility:** Oversees various system projects of a highly complex nature. Responsible for assembling project team, assigning individual responsibilities, identifying appropriate resources needed, and developing the project schedule to ensure timely completion of project and meeting deadlines of project. Must be familiar with system scope, project objectives, and team member skills in order to effectively coordinate the activities of the team. Provides technical and analytical guidance to project team.

**Minimum Education:** Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

**Quality Assurance Specialist (E Quality-011)**

**Minimum/General Experience:** This position requires a minimum of four (4) years of experience in the field. Provides development of project Software Quality Assurance Plan and the implementation of procedures that conforms to the requirements of the contract. Provides an independent assessment of how the project's software development process is being implemented relative to the defined process and recommends methods to optimize the organization's process.

**Functional Responsibility:** Provides development of project Software Quality Assurance Plan and the implementation of procedures that conforms to the requirements of the contract.

**Minimum Education:** Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

**Software Architect (E Quality-012)**

**Minimum/General Experience:** This position requires a minimum of ten (10) years of experience in the field. Works independently designing and developing new software products or major enhancements to existing software. May lead a large development team in the design of highly complex software systems. Acts as highest-level technical expert, addressing problems of systems integration, compatibility, and multiple platforms. Responsible for project completion. Performs feasibility analysis on potential future projects to management.

**Functional Responsibility:** Highest-level technical expert, addressing problems of systems integration, compatibility, and multiple platforms.

**Minimum Education:** Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

**Software Developer – Senior (E Quality-013)**

**Minimum/General Experience:** This position requires a minimum of Six (6) years of experience in the field. Under general direction, participates as high-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software. Works with technical staff to understand problems with software and develops specifications to resolve them. Resolves customer complaints and responds to suggestions for improvements and enhancements. Participates in the development of software user manuals. May act as team leader on less complex projects. Assists in training less experienced software development staff.
**Functional Responsibility:** High-level technical expert in design development, coding, testing, and debugging new software or significant enhancements to existing software.

**Minimum Education:** Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

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**Technical Writer (E Quality-014)**

**Minimum/General Experience:** This position requires a minimum of two (2) years of experience in the field. Writes a variety of technical articles, reports, brochures, and/or manuals for documentation for a wide range of uses. Coordinates the display of graphics and the production of the document.

**Functional Responsibility:** Responsible for the proof reading, editing, lay-out, reproduction and publication of published materials, including documents, training manuals, periodicals, newsletters and academic course materials.

**Minimum Education:** Bachelor's degree from an accredited college or university in Computer Science or Information Technology.

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**SPECIAL ITEM NUMBER 54151S**

**APPROVED HOURLY RATES**

<table>
<thead>
<tr>
<th>Item No.</th>
<th>Labor Category</th>
<th>GSA Price with IFF</th>
</tr>
</thead>
<tbody>
<tr>
<td>E Quality-001</td>
<td>Business Subject Matter Specialist</td>
<td>$127.18</td>
</tr>
<tr>
<td>E Quality-002</td>
<td>Business Systems Analyst - Intermediate</td>
<td>$89.50</td>
</tr>
<tr>
<td>E Quality-003</td>
<td>Data/Configuration Management Specialist</td>
<td>$120.28</td>
</tr>
<tr>
<td>E Quality-004</td>
<td>Database Administrator</td>
<td>$92.25</td>
</tr>
<tr>
<td>E Quality-005</td>
<td>Database Analyst/ Programmer – Senior</td>
<td>$99.74</td>
</tr>
<tr>
<td>E Quality-006</td>
<td>Database Manager</td>
<td>$105.99</td>
</tr>
<tr>
<td>E Quality-007</td>
<td>Documentation Specialist - Intermediate</td>
<td>$59.53</td>
</tr>
<tr>
<td>E Quality-008</td>
<td>Information Systems Training Specialist - Senior</td>
<td>$88.69</td>
</tr>
<tr>
<td>E Quality-009</td>
<td>IT Subject Matter Specialist</td>
<td>$140.89</td>
</tr>
<tr>
<td>E Quality-010</td>
<td>Project Manager – Senior</td>
<td>$128.34</td>
</tr>
<tr>
<td>E Quality-011</td>
<td>Quality Assurance Specialist</td>
<td>$88.50</td>
</tr>
<tr>
<td>E Quality-012</td>
<td>Software Architect</td>
<td>$117.28</td>
</tr>
<tr>
<td>E Quality-013</td>
<td>Software Developer – Senior</td>
<td>$103.76</td>
</tr>
<tr>
<td>E Quality-014</td>
<td>Technical Writer</td>
<td>$71.00</td>
</tr>
</tbody>
</table>
INFORMATION TECHNOLOGY CATEGORY
ITSERVICES SUBCATEGORY
SPECIAL ITEM NUMBER 54151S
INFORMATION TECHNOLOGY PROFESSIONAL SERVICES

There are no additional terms.

MISCELLANEOUS CATEGORY
COMPLEMENTARY SINs SUBCATEGORY
SPECIAL ITEM NUMBER OLM
ORDER-LEVEL MATERIALS

The use of the Order Level Materials (OLM) SIN is limited to 59 OLM-eligible subcategories under the MAS program. Supplies and/or services provided utilizing OLM authority must be acquired in direct support of an individual task or delivery order that is placed under an OLM-eligible subcategory as identified below:

1) Apparel
2) Audio Visual Products
3) Audio Visual Services
4) Awards
5) Background Investigations
6) Business Administrative Services
7) Compensation and Benefits
8) Document Services
9) Electronic Commerce
10) Environmental Services
11) Facilities Maintenance and Repair
12) Facilities Services
13) Facilities Solutions
14) Financial Services
15) Fire/Rescue/Safety/Environmental Protection Equipment
16) Fitness Solutions.
17) Flags
18) Flooring
19) Fuel Management
20) Furniture Services
21) Healthcare Furniture
22) Household, Dormitory & Quarters Furniture
23) Human Resources
24) Identity Protection Services
25) Industrial Products
26) Industrial Products and Services Maintenance and Repair
27) IT Hardware
28) IT Services
29) IT Software
30) IT Solutions
31) IT Training
32) Language Services
33) Legal Services
34) Logistical Services
35) Machinery and Components
36) Mail Management
37) Marine and Harbor
38) Marketing and Public Relations
39) Medical Equipment
40) Miscellaneous Furniture
41) Musical Instruments
42) Office Furniture
43) Office Management Maintenance and Repair
44) Office Services
45) Packaged Furniture.
46) Printing and Photographic Equipment
47) Protective Equipment
48) Records Management
49) Search and Navigation
50) Security Animals and Related Services
51) Security Services
52) Security Systems
53) Signs
54) Social Services
55) Structures
56) Technical and Engineering Services
57) Telecommunications
58) Testing Equipment
59) Training

NOTE: More information related to the Order Level Materials SIN is available at gsa.gov/mascategoryrequirements