



General Services Administration Federal Supply Service IT Schedule 70

Contract Number: GS-35F-264AA

Period Covered by Contract: 19 MAR 2013 to 18 MAR 2018

Pricelist current through Modification # " ", dated " "

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Alaskan Tribal 8(a)

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AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE, AND SERVICES

SIN 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

On-line access to contract ordering information, terms, and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA Advantage!, a menu-driven database system. The internet address for GSA Advantage! is: <http://www.gsaadvantage.gov>. For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at <http://www.fss.gsa.gov>.

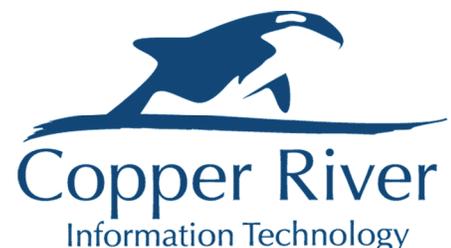


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INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION

Copper River Information Technology, LLC
16600 Centerfield Drive, Suite 205
Eagle River, AK 99577-7718

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance: **(703) 234-9000**

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279

Block 9: G. Order/Modification Under Federal Schedule Contract
Block 16: Data Universal Numbering System (DUNS) Number: 623462087
Block 30: Type of Contractor: A. Small Disadvantaged Business
Block 31: Woman-Owned Small Business: No
Block 37: Contractor's Taxpayer Identification Number (TIN): 20-4375501
Block 40: Veteran Owned Small Business (VOSB): No

- 4a. CAGE CODE: 4CS13
- 4b. CCR DATABASE: Contractor has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

6a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-51	30 days or as negotiated between the Contractor and Ordering Agency

6b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS

Prices shown are NET Prices; Basic Discounts have been deducted.

- 7a. PROMPT PAYMENT: No discount for prompt payment.
- 7b. QUANTITY: None
- 7c. DOLLAR VOLUME: None
- 7d. Government Educational Institutions are offered the same discounts as all other Government customers.

8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING

Not applicable.

10. SMALL REQUIREMENTS

The minimum dollar value of orders to be issued is \$100.00.

11. MAXIMUM ORDER

(All dollar amounts are exclusive of any discount for prompt payment.)

11a. The Maximum Order for the following Special Item Numbers (SINs) is \$500,000: Special Item Number 132-51 - Information Technology Professional Services

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

12a. FAR 8.405-1: Ordering procedures for supplies, and services not requiring a statement of work.

12b. FAR 8.405-2: Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS

Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS)

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS)

Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

14. CONTRACTOR TASKS/SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - (1) Time of delivery/installation quotations for individual orders;
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.
- c. The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

None

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes

No

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): www.copperriverit.com

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997) (FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51) AND IDENTITY ACCESS MANAGEMENT PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-60F)

NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES: I-FSS-60 (APRIL 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS—COMMERCIAL ITEMS (MAR 2009) (DEVIATION I – FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS – COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional Services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

Copper River Information Technology, LLC (Copper River), established in 2006 as an economically disadvantaged, federally recognized Alaskan Tribal 8(a) certified entity, provides a blend of enterprise support, IT product configurations, network and systems engineering, program and project management, and education services.

With its headquarters in Eagle River, Alaska, a Washington Metropolitan Area office in Chantilly, Virginia, and offices strategically located near our Federal customers, Copper River provides progressive, program-focused solutions based on expert engineering, agile execution, and proven past performance.

In order to provide preeminent professional services to its customers, Copper River has invested in establishing an efficient corporate infrastructure including a Program Management Office, Facility Security Officer, experienced Human Resources and accounting personnel, and contract managers with extensive knowledge of the FAR and small business regulations. These resources equip Copper River with experience in staffing and retaining cleared personnel, building effective teams, managing subcontractors, and providing proficient contract execution.

Copper River includes its labor categories, descriptions, qualifications, and hourly rates for the base year and years one to four in the following GSA Schedule Pricelist.

COPPER RIVER IT: GSA SCHEDULE PRICELIST

LABOR CATEGORY	GSA SCHEDULE HOURLY RATE* (BASE YEAR)	GSA SCHEDULE HOURLY RATE (YEAR 1)†	GSA SCHEDULE HOURLY RATE (YEAR 2)	GSA SCHEDULE HOURLY RATE (YEAR 3)	GSA SCHEDULE HOURLY RATE (YEAR 4)
Business Process Reengineering Analyst 1	\$90.32	\$92.13	\$93.97	\$95.85	\$97.77
Business Process Reengineering Analyst 2	\$99.71	\$101.70	\$103.74	\$105.81	\$107.93
Cable Foreman	\$68.32	\$69.69	\$71.08	\$72.50	\$73.95
Cable Installer 1	\$47.84	\$48.80	\$49.77	\$50.77	\$51.78
Cable Installer 2	\$51.21	\$52.23	\$53.28	\$54.34	\$55.43
Cabling Site Coordinator 1	\$93.22	\$95.08	\$96.99	\$98.93	\$100.90
Cabling Site Coordinator 2	\$133.09	\$135.75	\$138.47	\$141.24	\$144.06
Computer Security Analyst 1	\$85.38	\$87.09	\$88.83	\$90.61	\$92.42
Computer Security Analyst 2	\$101.10	\$103.12	\$105.18	\$107.29	\$109.43
Computer Security Analyst 3	\$132.56	\$135.21	\$137.92	\$140.67	\$143.49
Computer Systems Analyst 1	\$61.78	\$63.02	\$64.28	\$65.56	\$66.87
Computer Systems Analyst 2	\$73.47	\$74.94	\$76.44	\$77.97	\$79.53
Computer Systems Analyst 3	\$85.24	\$86.94	\$88.68	\$90.46	\$92.27
Database Administrator 1	\$82.17	\$83.81	\$85.49	\$87.20	\$88.94
Database Administrator 2	\$96.42	\$98.35	\$100.32	\$102.32	\$104.37
Database Administrator 3	\$121.58	\$124.01	\$126.49	\$129.02	\$131.60
Information Technology Analyst	\$74.41	\$75.90	\$77.42	\$78.96	\$80.54
Network Engineer 1	\$81.36	\$82.99	\$84.65	\$86.34	\$88.07
Network Engineer 2	\$134.00	\$136.68	\$139.41	\$142.20	\$145.05
Network Engineer 3	\$191.43	\$195.26	\$199.16	\$203.15	\$207.21
Principal Enterprise Architect 1	\$91.22	\$93.04	\$94.91	\$96.80	\$98.74
Principal Enterprise Architect 2	\$113.17	\$115.43	\$117.74	\$120.10	\$122.50
Programmer 1	\$64.45	\$65.74	\$67.05	\$68.39	\$69.76
Programmer 2	\$77.50	\$79.05	\$80.63	\$82.24	\$83.89
Programmer 3	\$102.40	\$104.45	\$106.54	\$108.67	\$110.84

* All rates include the 0.75% Industrial Funding Fee (IFF)
† The hourly rates for Years 1 to 4 reflect an annual escalation of 2%.

LABOR CATEGORY	GSA SCHEDULE HOURLY RATE* (BASE YEAR)	GSA SCHEDULE HOURLY RATE (YEAR 1) [†]	GSA SCHEDULE HOURLY RATE (YEAR 2)	GSA SCHEDULE HOURLY RATE (YEAR 3)	GSA SCHEDULE HOURLY RATE (YEAR 4)
Programmer 4	\$117.44	\$119.79	\$122.18	\$124.63	\$127.12
Project Manager 1	\$95.71	\$97.62	\$99.58	\$101.57	\$103.60
Project Manager 2	\$129.21	\$131.79	\$134.43	\$137.12	\$139.86
Subject Matter Expert 1	\$156.01	\$159.13	\$162.31	\$165.56	\$168.87
Subject Matter Expert 2	\$210.57	\$214.78	\$219.08	\$223.46	\$227.93
Systems Administrator 1	\$56.91	\$58.05	\$59.21	\$60.39	\$61.60
Systems Administrator 2	\$68.90	\$70.28	\$71.68	\$73.12	\$74.58
Systems Administrator 3	\$80.91	\$82.53	\$84.18	\$85.86	\$87.58
Technician 1	\$58.63	\$59.80	\$61.00	\$62.22	\$63.46
Technician 2	\$61.55	\$62.78	\$64.04	\$65.32	\$66.62
Telecommunications Specialist 3	\$100.04	\$102.04	\$104.08	\$106.16	\$108.29

COPPER RIVER IT: LABOR CATEGORY DESCRIPTIONS

LABOR CATEGORY	YEARS OF EXPERIENCE & EDUCATIONAL REQUIREMENTS	FUNCTIONAL REQUIREMENTS
Business Process Reengineering Analyst 1	Degree in IT, business, or management; or 5 years of background and experience in business analysis, functional requirements management, IT systems test and evaluation, and/or IT operations; 2 years in business analysis, functional requirements management, IT systems test and evaluation or IT operations	The Business Process Engineer/ Analyst works with stakeholders, including program management, technical, functional and business process SMEs, to build a holistic view of the organization's strategy, processes, information, and information technology requirements. The role of the Business Analyst is to take this knowledge and ensure that the business and functional requirements are defined to support the development or acquisition and test & evaluation of business applications and IT capabilities. The business analyst helps document the business mission, strategy, and processes of an organization to support its IT strategy. The business analyst documents this using various technical plans and reports, and may contribute to the production of multiple architectural models or views that show how the current and future needs of an organization will be met in an efficient, sustainable, agile, and adaptable manner.
Business Process Reengineering Analyst 2	Degree in IT, business, or management thereof; or 10 years of background and experience in business analysis, functional requirements management, IT systems test and evaluation, and/or IT operations; 5 years in business analysis, functional requirements management, IT systems test and evaluation or IT operations	The Business Process Engineer/ Analyst works with stakeholders, including program management, technical, functional and business process SMEs, to build a holistic view of the organization's strategy, processes, information, and information technology requirements. The role of the Business Analyst is to take this knowledge and ensure that the business and functional requirements are defined to support the development or acquisition and test & evaluation of business applications and IT capabilities. The business analyst helps document the business mission, strategy, and processes of an organization to support its IT strategy. The business analyst documents this using various technical plans and reports, and may contribute to the production of multiple architectural models or views that show how the current and future needs of an organization will be met in an efficient, sustainable, agile, and adaptable manner.

LABOR CATEGORY	YEARS OF EXPERIENCE & EDUCATIONAL REQUIREMENTS	FUNCTIONAL REQUIREMENTS
Cable Foreman	High School Diploma or GED and 2 years of experience in leading communications network cabling projects	Provides on-site (field) supervision and technical support for the installation team. Installs, terminates and tests fiber optic and UTP (Voice, Video and Data cables) backbone and horizontal cables. Performs cabling infrastructure Moves, Adds, and Changes. Performs trouble shooting of cabling infrastructure problems.
Cable Installer 1	High School Diploma or GED and 1 to 2 years of related experience in telecommunications or fiber optic cabling	Duties include, but are not limited to pulling cable, providing full support to the cable technician in the performance of his/her duties.
Cable Installer 2	High School Diploma or GED and 3 to 5 years of related experience in telecommunications or fiber optic cabling	Duties include, but are not limited to pulling cable, providing full support to the cable technician in the performance of his/her duties.
Cabling Site Coordinator 1	Bachelor's Degree in an associated discipline and 3 years of related experience in project management	Responsible for all aspects of project performance. Interacts with the customer to address all services required and report project progress. Manages and supervised personnel involved in all aspects of the project activity. Organizes and assigns responsibilities to subordinates and oversees the successful completion of all assigned tasks. Also establishes and maintains technical and financial reports.
Cabling Site Coordinator 2	Bachelor's Degree in an associated discipline and 5 years of related experience in project management	Responsible for all aspects of project performance. Interacts with the customer to address all services required and report project progress. Manages and supervised personnel involved in all aspects of the project activity. Organizes and assigns responsibilities to subordinates and oversees the successful completion of all assigned tasks and establishes/maintains technical and financial reports.
Computer Security Analyst 1	Bachelor's Degree in an associated discipline and 5 years of related experience	Under general supervision, performs all procedures asked to ensure the safety of Information Systems Assets and to protect systems from intentional or inadvertent access or destruction. Demonstrated ability to develop IT security standards and procedures. Demonstrated knowledge and understanding of information technology industry trends and emerging technologies and an ability to relate them to the company and its objectives. Assists in providing technical knowledge and analysis of information assurance, to include applications, operating systems, physical security, networks, risk assessment, critical infrastructure continuity and contingency planning, emergency preparedness, security awareness and training. Also assists in providing analysis of existing system's vulnerability to possible intrusions, resource manipulation, resource denial and destruction of resources. Provides limited technical support and analysis to document organizational information protection framework, and supports policy and procedures preparation and implementation. Familiarity with ITIL, CMMI, and/or PMP processes and implementation.
Computer Security Analyst 2	Bachelor's Degree in an associated discipline and 8 years of related experience	Under minimal supervision, performs all procedures asked to ensure the safety of Information Systems Assets and to protect systems from intentional or inadvertent access or destruction. Demonstrated ability to develop IT security standards and procedures. Demonstrated knowledge and understanding of information technology industry trends and emerging technologies and an ability to relate them to the company and its objectives. Assists in providing technical knowledge and analysis of information assurance, to include applications, operating systems, physical security, networks, risk assessment, critical infrastructure continuity and contingency planning, emergency preparedness, security awareness and training. Also assists in providing analysis of existing system's vulnerability to possible intrusions, resource manipulation, resource denial and destruction of resources. Provides limited technical support and analysis to document organizational information protection framework, and supports policy and procedures preparation and implementation. Familiarity with ITIL, CMMI, and/or PMP processes and implementation.

LABOR CATEGORY	YEARS OF EXPERIENCE & EDUCATIONAL REQUIREMENTS	FUNCTIONAL REQUIREMENTS
Computer Security Analyst 3	Bachelor's Degree in an associated discipline and 10 years of related experience	Performs all procedures necessary to ensure the safety of information systems assets and to protect systems from intentional or inadvertent access or destruction. Interfaces with user community to understand their security needs and implements procedures to accommodate them. Ensures that user community understands and adheres to necessary procedures to maintain security. May require familiarity with domain structures, user authentication, and digital signatures. Conducts accurate evaluation of the level of security required. May require understanding of firewall theory and configuration. Must be able to weigh business needs against security concerns and articulate issues to management. Provides technical knowledge and analysis of information assurance, to include applications, operating systems, physical security, networks, risk assessment, critical infrastructure continuity and contingency planning, emergency preparedness, security awareness and training. Provides analysis of existing system's vulnerability to possible intrusions, resource manipulation, resource denial and destruction of resources. Provides technical support and analysis to document organizational information protection framework, and supports policy and procedures preparation and implementation. May have experience with ITIL, CMMI, and/or PMP processes and implementation.
Computer Systems Analyst 1	Bachelor's Degree in Computer Science or related field and 2 years; or 3 years of relevant work experience	Provides customer service support activities while adhering to established process and procedures and Interacts with clients via telephone and e-mail to resolve problems beyond the scope of junior staff members. Performs fault isolation in regard to customer utilization of the wide area network, applications or provisioning support. Executes required procedures and tools in support of registration activities. This may include phone and in-person support to users and serves as the initial point of contact. Interacts with customers via e-mail and telephone, evaluates data submissions for accuracy and compliance with defined policies and standards in the creating of trouble tickets, scheduling and tracking of preventative and remedial maintenance activities. Enters data, corrects data forms, and participate in testing of data processing software. Provides technical assistance/guidance.
Computer Systems Analyst 2	Bachelor's Degree in Computer Science or related field and 5 years; or 7 years of relevant work experience	Directs or participates in a help desk workgroup that provides customer service support activities and supports established processes and procedures through a basic understanding of industry standard frameworks such as ITIL. Tasks are performed at an advanced level. Interacts with clients via telephone and e-mail to resolve problems beyond the scope of junior staff members. Identifies solutions to requirements caused by changes in policy, system upgrades, or advances in technology. Coordinates the design, development, and testing of software to implement these solutions. Responds to client queries regarding network operation, registration, and security. Documents client questions and resolutions. Establishes work procedures and tools in support of registration activities. Functions as task leader or other support staff, and provides technical guidance and training to junior staff member. Provides functional guidance, supervision, technical support, training, and quality assurance/quality control to lower level personnel.
Computer Systems Analyst 3	Bachelor's Degree in Computer Science or related field and 8 years; or 10 years of relevant work experience	Supervises and directs or participates in a help desk workgroup that provides customer service support activities and may help to implement industry standard process frameworks such as ITIL. Tasks are performed at an advanced level. Interacts with clients via telephone and e-mail to resolve problems beyond the scope of junior staff members. Identifies solutions to requirements caused by changes in policy, system upgrades, or advances in technology. Coordinates the design, development, and testing of software to implement these solutions. Responds to client queries regarding network operation, registration, and security. Documents client questions and resolutions. Performs fault isolation in regard to customer utilization of the wide area network, applications or provisioning support. Establishes work procedures and tools in support of registration activities. Provides leadership, technical guidance and training to staff. Provides functional guidance, supervision, technical support, training, and quality assurance/quality control to less experienced personnel. Supports senior staff as required and ensures customer requirements and project milestones are met. Experience includes, but is not limited to, hands on experience with systems, application and network usage, network access, assignment and allocation of IP network address space, and network security such as processing incident reports and maintaining ID/password lists; maintaining an internet or intranet web page using HTML and PERL; and maintains mail lists.

LABOR CATEGORY	YEARS OF EXPERIENCE & EDUCATIONAL REQUIREMENTS	FUNCTIONAL REQUIREMENTS
Database Administrator 1	Bachelor's Degree in Computer Science or related field and 2 years; or 3 years of relevant work experience	The Database Administrator (DBA) will be responsible for the start/stop applications, perform backup and recovery, and apply patches, upgrades and configurations. The DBA will develop and implement authentication solutions. The DBA will develop, install, and configure various databases and architectures. The DBA will develop, install, configure and sustain software tools to include software installation, patching, upgrading, maintaining, troubleshooting and tuning the database and applications. The DBA will build and support design documentation for database and application architecture.
Database Administrator 2	Bachelor's Degree in Computer Science or related field and 5 years; or 7 years of relevant work experience	Supports multiple instances of the enterprise business suite application and applicable technology stack components for the vanilla, development, test and production environments. Builds and maintains all tiers of the environment: application tier, middle tier and database tier. Extensive experience with installing and maintaining the commercial-off-the-shelf (COTS) product and custom developed objects and monitoring, troubleshooting and optimizing the environment using the latest methods and tools. Backup and recovery (including maintaining Recovery Manager (RMAN) instances), space management, account management, patch, and upgrade. Develop, install, configure and sustain High Availability Databases. Provide end user support related to database access and software installation and maintenance. Document and provide support; resolve issues to ensure the system is functioning according to specifications. Monitor database and application performance. Additional duties may include: Perform environments builds, upgrades, patching, cloning and maintenance; Perform system monitoring, performance tuning, load balancing and capacity planning; Execute disaster recovery/high availability activities, backups, restores and flashbacks; Track and monitor the production and test environments, support issue resolution; Define operational procedures and create system documentation; Implement and maintain database security; Interface with vendor support for technical issue resolution.
Database Administrator 3	Bachelor's Degree in Computer Science or related field and 8 years; or 10 years of relevant work experience	Performs application and database design and development. Develops solutions for integrating multiple applications and databases. Assists in design of the system architecture, conceptual design documents, technical specifications and writing code for the technical specifications. Develops solutions for application and databases and configure for functionality. Also develops solutions for but not limited to: high availability; single-sign-on authentication using F5, product upgrades, and patching; RAC implementation; physical database design; backup and recovery solutions, database and application performance; and, IA compliance. Also performs software configuration within customer environments engineering software solutions based upon client requirements. Works with the functional staff to help provide application solutions.
Information Technology Analyst	Bachelor's Degree in Computer Science or related field and 2 years; or 4 years relevant work experience	Analyzes general information assurance-related technical problems and provides basic engineering and technical support in solving these problems. Designs, develops, engineers, and implements solutions that meet network security requirements. Performs vulnerability/risk analyses of computer systems and applications during all phases of the system development life cycle.
Network Engineer 1	Bachelor's Degree in Computer Science or related field and 2 years; or 3 years of relevant work experience	Under general supervision, works on problems of diverse scope where analysis of situation requires evaluation and judgment. Responsible for evaluating current systems. Assists in the planning of large-scale systems projects through vendor comparison and cost studies. Requires thorough knowledge of LAN/WAN systems, networks, and applications.
Network Engineer 2	Bachelor's Degree in Computer Science or related field and 5 years; or 7 years of relevant work experience	Under general supervision, oversees the purchase, installation, and support of network communications, including LAN/WAN systems. Works on problems of diverse scope where analysis of situation requires evaluation and judgment. Responsible for evaluating current systems. Assists in the planning of large-scale systems projects through vendor comparison and cost studies. Requires thorough knowledge of LAN/WAN systems, networks, and applications.
Network Engineer 3	Bachelor's Degree in Computer Science or related field and 8 years; or 10 years of relevant work experience	Under general direction, manages the purchase, installation, and support of network communications, including LAN/WAN systems. Responsible for evaluating current systems. Works on complex problems where analysis of situation requires in-depth evaluation of various factors. Plans large-scale systems projects through vendor comparison and cost studies. Provides work leadership and training to lower level network engineers. Requires expert knowledge of LAN/WAN systems, networks, and applications.

LABOR CATEGORY	YEARS OF EXPERIENCE & EDUCATIONAL REQUIREMENTS	FUNCTIONAL REQUIREMENTS
Principal Enterprise Architect 1	Degree in IT, engineering, or management; or FEAC certification; or 8 years equivalent experience; 5 years in Enterprise Architecture; or 5 years in design, development, test and evaluation, or ops and support of information systems or databases; 3 years in team leadership or management; 3 years working with DoD community	Enterprise Architects work with stakeholders, including program management, technical, functional and business process SMEs, to build a holistic view of the organization's strategy, processes, information, and information technology assets. The role of the Enterprise Architect is to take this knowledge and ensure that the business and IT are in alignment. The enterprise architect links the business mission, strategy, and processes of an organization to its IT strategy, and documents this using multiple architectural models or views that show how the current and future needs of an organization will be met in an efficient, sustainable, agile, and adaptable manner. The Enterprise Architect may also focus on analyzing and eliciting customer needs and required functionality early in the development cycle, documenting requirements and performing design synthesis and system validation while considering the complete system lifecycle. Devises, builds, and maintains networking and computer systems, including the software and hardware aspects of databases. Installs both hardware and software during the setup and maintenance of these systems. These systems operate as part of a business infrastructure, and as such the enterprise architect is responsible for provisioning, configuring and operating the network systems that allow the business to function. The architect ensures that this set of high level requirements is consistent, complete, correct, and operationally defined.
Principal Enterprise Architect 2	Degree in IT, engineering, or management; or FEAC certification; or 10 years equivalent experience; 5 years in Enterprise Architecture; or 5 years in design, development, test and evaluation, or ops and support of information systems or databases; 3 years in team leadership or management; 3 years working with DoD community	Enterprise Architects work with stakeholders, including program management, technical, functional and business process SMEs, to build a holistic view of the organization's strategy, processes, information, and information technology assets. The role of the Enterprise Architect is to take this knowledge and ensure that the business and IT are in alignment. The enterprise architect links the business mission, strategy, and processes of an organization to its IT strategy, and documents this using multiple architectural models or views that show how the current and future needs of an organization will be met in an efficient, sustainable, agile, and adaptable manner. The Enterprise Architect may also focus on analyzing and eliciting customer needs and required functionality early in the development cycle, documenting requirements and performing design synthesis and system validation while considering the complete system lifecycle. Devises, builds, and maintains networking and computer systems, including the software and hardware aspects of databases. Installs both hardware and software during the setup and maintenance of these systems. These systems operate as part of a business infrastructure, and as such the enterprise architect is responsible for provisioning, configuring and operating the network systems that allow the business to function. The architect ensures that this set of high level requirements is consistent, complete, correct, and operationally defined.
Programmer 1	Bachelor's Degree in Computer Science, or other IT-related field; 1 year in programming	The Programmer is concerned with facets of the software development, production, discrepancy identification and repair, and software sustainment process. The Programmer may be a specialist in one area of computer programming or a generalist who writes code for many kinds of software.
Programmer 2	Bachelor's Degree in Computer Science, or other IT-related field; 5 years in programming	The Programmer is concerned with facets of the software development, production, discrepancy identification and repair, and software sustainment process. The Programmer may be a specialist in one area of computer programming or a generalist who writes code for many kinds of software.
Programmer 3	Bachelor's Degree in Computer Science, or other IT-related field; 8 years in programming	Under general direction, formulates and defines specifications for complex operating software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. Designs, codes, tests, debug, and document those programs. Responsible for applications dealing with the overall operating system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. Competent to work at the highest technical level on all phases of software systems programming applications. May have responsibility for the evaluation of new and existing software products. May assist other systems programmers to effectively utilize the system's technical software. Experience with CMMI and may have familiarity with PMBOK processes and implementation.

LABOR CATEGORY	YEARS OF EXPERIENCE & EDUCATIONAL REQUIREMENTS	FUNCTIONAL REQUIREMENTS
Programmer 4	Bachelor's Degree in Computer Science, or other IT-related field; 10 years in programming	Acts independently under general direction in compliance with CMMI or similar process and procedure frameworks. Top level technical expert in one or more highly specialized phases of software systems programming. Provides technical consulting on complex projects. Formulates and defines specifications for complex operating software programming applications or modifies/maintains complex existing applications using engineering releases and utilities from the manufacturer. Responsible for program design, coding, testing, debugging, and documentation. Responsible for applications dealing with the overall operating system, such as sophisticated file maintenance routines, large telecommunications networks, computer accounting, and advanced mathematical/scientific software packages. Requires full technical knowledge of all phases of software systems programming applications. Responsible for instructing, directing, and checking the work of other software systems programming personnel. May have quality assurance review and/or new and existing software product evaluation responsibilities. May possess certifications in specific programming languages.
Project Manager 1	Bachelor's Degree in Business Administration or related field and 5 years; or PMP certification; or 10 years relevant work experience	Responsible for all aspects of the development and implementation of assigned projects and provides a single point of contact for those projects. Takes projects from original concept through final implementation. Interfaces with all areas affected by the project including end users and client services. Defines project scope and objectives. Develops detailed work plans, schedules, project estimates, resource plans, and status reports. Conducts project meetings and is responsible for project tracking and analysis. Ensures adherence to quality standards and reviews project deliverables. Manages vendor tasks and tracks and reviews vendor deliverables. Provides technical and analytical guidance to project team. Recommends and takes action to direct the analysis and solutions of problems.
Project Manager 2	Bachelor's Degree in Business Administration or related field and 10 years; or PMP certification; or 15 years relevant work experience	Responsible for all aspects of the development and implementation of assigned projects and provides a single point of contact for those projects. Takes projects from original concept through final implementation. Interfaces with all areas affected by the project including end users and client services. Defines project scope and objectives. Develops detailed work plans, schedules, project estimates, resource plans, and status reports. Conducts project meetings and is responsible for project tracking and analysis. Ensures adherence to quality standards and reviews project deliverables. Manages vendor tasks and tracks and reviews vendor deliverables. Provides technical and analytical guidance to project team. Recommends and takes action to direct the analysis and solutions of problems.
Subject Matter Expert 1	Bachelor's Degree in Computer Science or related field and 8 years; or 10 years of relevant work experience	Provides technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, and implementation advice on exceptionally complex problems that necessitate high-level knowledge of the subject matter for effective implementation.
Subject Matter Expert 2	Bachelor's Degree in Computer Science or related field and 12 years; or 10 years of relevant work experience	Provides extremely high-level subject matter proficiency for work described in the task. Provides advanced technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation, training, and implementation advice on complex problems that require the highest level knowledge of the subject matter for effective implementation.
Systems Administrator 1	Bachelor's Degree in Computer Science or related field; or 2 years relevant work experience	Under general supervision, responsible for installing, configuring, and maintaining operating system workstations and servers, including web servers, in support of business processing requirements. Performs software installations and upgrades to operating systems and layered software packages. Schedules installations and upgrades and maintains them in accordance with established IT policies and procedures. Monitors and tunes the system to achieve optimum performance levels. Ensures workstation/server data integrity by evaluating, implementing, and managing appropriate software and hardware solutions. Ensures data/media recoverability by implementing a schedule of system backups and database archive operations. Supports media management through internal methods and procedures or through offsite storage and retrieval services. Develops and promotes standard operating procedures. Conducts routine hardware and software audits of workstations and servers to ensure compliance with established standards, policies, and configuration guidelines. Develops and maintains a comprehensive operating system hardware and software configuration database/library of all supporting documentation.

LABOR CATEGORY	YEARS OF EXPERIENCE & EDUCATIONAL REQUIREMENTS	FUNCTIONAL REQUIREMENTS
Systems Administrator 2	Bachelor's Degree in Computer Science or related field and 2 years relevant work experience; or 3-6 years relevant work experience	Develops/maintains systems configurations and executes administration and operational duties on computer systems while maintaining data/information as required. Analyzes, evaluates and tests software and hardware to provide issue/problem resolution. Installs, configures and maintains commercial off-the-shelf products. Regularly prepares activity and progress reports regarding support activities. Acts as a systems resource for all users. May direct the installation, planning and security of computer facilities and organize training as required and appropriate. May have familiarity with industry standard process and procedure frameworks such as ITIL, or CMMI or PMBOK.
Systems Administrator 3	Bachelor's Degree in Computer Science or related field and 3-6 years relevant work experience; or 7-10 years relevant work experience	Develops/maintains systems configurations and executes administration and operational duties on computer systems while maintaining data/information as required. Analyzes, evaluates and tests software and hardware to provide issue/problem resolution. Installs, configures and maintains commercial off-the-shelf products. Regularly prepares activity and progress reports regarding support activities. Acts as a systems resource for all users. May direct the installation, planning and security of computer facilities and organize training as required and appropriate. May have familiarity with industry standard process and procedure frameworks such as ITIL, or CMMI or PMBOK.
Technician 1	Associates Degree in an associated discipline and/or High School Diploma or GED and 2 to 3 years of related experience in telecommunications or fiber optic cabling	Duties include, but are not limited to the monitoring of the pulling of cable, preparing cable ends for connectors or splices, installation of closures, fusion or mechanical splices, documentation of job.
Technician 2	Associates Degree in an associated discipline and/or High School Diploma or GED and 4 to 6 years of related experience in telecommunications or fiber optic cabling	Duties include, but are not limited to the monitoring of the pulling of cable, preparing cable ends for connectors or splices, installation of closures, fusion or mechanical splices, documentation of job.
Telecommunications Specialist 3	Associates Degree in an associated discipline and 6-9 years relevant work experience; or 10 years engineering experience solving complex or unique engineering problems	Knowledgeable in all aspects of data communications and communications networks (Telecommunications). Extensive experience in the specific Telecommunications disciplines required. Provides highly technical and specialized guidance and solutions to complex telecommunications systems. Participates in systems analyses and feasibility studies concerning data communications and communications networks and submits written results to management. Analyzes and resolves Telecommunications problems. May perform elaborate analyses and studies. Prepares reports and gives presentations to upper management. Familiarity with ITIL and/or PMBOK processes and implementation.

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact Philip Livingston, phone: 703-234-9000, fax: 703-234-9040, email: philip.livingston@copperriverit.com.

BPA NUMBER _____

**(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT**

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

- (1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

- (2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

- (3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

- (4) This BPA does not obligate any funds.

- (5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

- (6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

- (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

- (8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to an ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer’s needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.