



**GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**, a menu-driven database system. The INTERNET address for **GSA Advantage!** is <http://www.gsaadvantage.gov>

**SCHEDULE TITLE:** Federal Supply Schedule 70 – General Purpose Commercial Information Technology Equipment, Software, and Services

**CONTRACT NUMBER:** GS-35F-266GA  
**CONTRACT PERIOD:** March 15, 2017 – March 14, 2022

For more information on ordering from Federal Supply go to this website: [www.gsa.gov/schedules](http://www.gsa.gov/schedules)

**CONTRACTOR:** **Unique Communication Solutions**  
1665 W Horizon Ridge Pkwy  
Henderson NV, 89012  
Phone number: 702-216-0266  
Fax number: 702-216-1213  
E-Mail: [sales@unique.net](mailto:sales@unique.net)

**CONTRACTOR'S ADMINISTRATION SOURCE:** Sharlene Arthur Secretary/Treasurer  
1665 W Horizon Ridge Pkwy  
Henderson NV, 89012  
Phone number: 702-372-0057  
Fax number: 702-216-1213  
E-Mail: [sharlene@unique.net](mailto:sharlene@unique.net)

**BUSINESS SIZE:** [Small Business](#)

**CUSTOMER INFORMATION:**

**1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)**

SIN	DESCRIPTION
511210	Perpetual Software License Visual, Speech, and Hearing Aid Software.
33411	Purchase of New Equipment
54151S	Information Technology Professional Services
54151	Maintenance of Software as a Service

**1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:**  
(Government net price based on a unit of one)

[See Pricelist attached below](#)

1c. **HOURLY RATES (Services only):**

[See Pricelist attached below](#)

2. **MAXIMUM ORDER\*:**

33411 - \$500,000

511210 - \$500,000

54151 - \$500,000

54151S - \$500,000

3. **MINIMUM ORDER:** \$100

4. **GEOGRAPHIC COVERAGE:** Domestic, 50 states, Washington, DC, Puerto Rico, US Territories and to a CONUS port or consolidation point for orders received from overseas activities

5. **POINT(S) OF PRODUCTION:** Henderson, Clark, Nevada

6. **DISCOUNT FROM LIST PRICES:** *GSA Net Prices are shown on the attached GSA Pricelist.*

7. **QUANTITY DISCOUNT(S):** .5 % over \$150,000

8. **PROMPT PAYMENT TERMS:** Net 30

9.a **Government Purchase Cards must be accepted at or below the micro-purchase threshold.**

9.b **Government Purchase Cards are accepted above the micro-purchase threshold. Contact contractor for limit.**

10. **FOREIGN ITEMS:** N/A

11a. **TIME OF DELIVERY:** 30 Business days from the time of the order is placed

11b. **EXPEDITED DELIVERY:** Contact contractor

11c. **OVERNIGHT AND 2-DAY DELIVERY:** Overnight and 2-day delivery are available. Contact the Contractor for rates.

11d. **URGENT REQUIRMENTS:** Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

12. **FOB POINT:** Destination

13a. **ORDERING ADDRESS:** [Same as contractor](#)

13b. **ORDERING PROCEDURES:** Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage ([fss.gsa.gov/schedules](http://fss.gsa.gov/schedules)).

14. **PAYMENT ADDRESS:** [Same as contractor](#)

15. **WARRANTY PROVISION:** [Standard Commercial Warranty](#)

16. **EXPORT PACKING CHARGES:** [Not applicable](#)

17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** (any thresholds above the micro purchase level may be inserted by contractor)

18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):**  
[N/A](#)
19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** [N/A](#)
20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** [N/A](#)
- 20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** [N/A](#)
21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** [N/A](#)
22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** [N/A](#)
23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** [N/A](#)
- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** [N/A](#)
- 24b. **Section 508 Compliance for Electronic and Information Technology (EIT):** [Unique Communications Solutions meets section 508 requirements](#)
25. **DUNS NUMBER:** [148571144](#)
26. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Contractor has an Active Registration in the SAM database.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY NEW EQUIPMENT(SPECIAL ITEM NUMBER 132-8)**

**1. MATERIAL AND WORKMANSHIP**

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

**2. ORDER**

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

**3. TRANSPORTATION OF EQUIPMENT**

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

**4. INSTALLATION AND TECHNICAL SERVICES**

**\*\*NOTE: Contractors are to indicate in the pricelist whether the equipment is self-installable.\*\***

- a. INSTALLATION. When the equipment provided under this contract is not normally self- installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

The cost to the ordering activity is determined by the device that is to be installed and the average time to install and train. These total number of hours is based on Unique Communications experience in installing and training the devices we offer. The labor hourly and then total cost is part of the original quote to the ordering activity prior to the ordering activities commitment to buy.

**\*\*NOTE: CONTRACTORS SHOULD PROVIDE COMMERCIAL PRACTICES FOR INSTALLATION/DEINSTALLATION/REINSTALLATION FOR REVIEW AND POSSIBLE INCLUSION IN THE CONTRACT.\*\***

- b. INSTALLATION, DEINSTALLATION, REINSTALLATION. The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirement of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or SIN 132-9.

- c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

## **5. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

## **6. WARRANTY**

- a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

### **WARRANTY**

#### **HARDWARE:**

All Hardware warranty comes directly from the manufacturer:

- Servers: Delivered with three year manufacturer's warrant
  - Teleboss: Delivered with a one year manufacturer's warranty.
- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
  - c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
  - d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: \_\_\_\_\_

## **7. PURCHASE PRICE FOR ORDEREDEQUIPMENT**

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time or order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

## **8. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

## **9. TRADE-IN OF INFORMATION TECHNOLOGYEQUIPMENT**

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

**TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL ITEM NUMBER 132-33) AND MAINTENANCE AS A SERVICE (SPECIAL ITEM NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY SOFTWARE**

**1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

**2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)**

The Contractor shall provide all Enterprise User License Agreements in an editable Microsoft Office (Word) format.

**3. GUARANTEE/WARRANTY**

- a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

**SOFTWARE**

All software comes with a one year warranty.

- b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract. If no implied warranties are given, an express warranty of at least 60 days must be given in accordance with FAR 12.404(b)(2)
- c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

**4. TECHNICAL SERVICES**

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number (702) ~~216-0266~~ for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from Monday – Thursday from 4:00 am to 7:00 pm, Fridays from 4:00 am to 3:00 pm. Mountain time

**5. SOFTWARE MAINTENANCE**

- a. Software maintenance as it is defined: (select software maintenance type) :

1. Software Maintenance as a Product (SIN 511210)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self-diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

2. Software Maintenance as a Service (SIN 54151)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support,

customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

- b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

#### 6. PERIODS OF TERM LICENSES (SIN 511210) AND MAINTENANCE (SIN 54151)

- a. The Contractor shall honor orders for periods for the duration of the contract period or a lesser period of time.
- b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.
- c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.
- d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.
- e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

**\*\*Each separately priced software product shall be individually enumerated, if different accrual periods apply for the purpose of perpetual license attainment.\*\***

- f. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number I32-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

#### 7. UTILIZATION LIMITATIONS - (SIN 511210, SIN 54151)

- a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
  - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
  - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtain without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

## 8. SOFTWARE CONVERSIONS - (SIN 511210)

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

## 9. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

## 10. RIGHT-TO-COPY PRICING

The Contractor shall insert the discounted pricing for right-to-copy licenses.

# LABOR DEFINITIONS AND QUALIFICATIONS for SIN 54151

## DATA BASE CONVERSION

Indicates the cost per system to convert data from a existing Telecommunications Management System (TMS) into a CAIRS data base. The division of each system size is as follows:

Database Conversion (**Small= 1-2000 Active Telephone Numbers**) - Price to analyze, format and load Customer Provided Telecommunication Data and then loaded by Unique Communications into the CAIRS Telecommunications Management System (TMS). This rate for data conversion is based on a small CAIRS system size.

Database Conversion (**Medium = 2001 – 6000 Active Telephone Numbers**) - Price to analyze, format and load Customer Provided Telecommunication Data and then loaded by Unique Communications into the CAIRS Telecommunications Management System (TMS). This rate for data conversion is based on a medium CAIRS system size.

Database Conversion (**Large = 6001 or more Active Telephone Numbers**) - Price to analyze, format and load Customer Provided Telecommunication Data and then loaded by Unique Communications into the CAIRS Telecommunications Management System (TMS). This rate for data conversion is based on a large CAIRS system size.

**MINIMUM EDUCATION/ CERTIFICATION LEVEL, ISSUE.**

**MINIMUM YEARS OF EXPERIENCE and UNIT OF**

Minimum of 2 years of managing, automatically data loading and creating tables in either SQL or Oracle relational data bases. Certifications:

Certifications Required: Certificate as Master Data Base Administrator (DBA) in either SQL Server or Oracle. The certification must be obtained from an accredited SQL Server or Oracle training institute or university and must include the following sub-certifications: Data base Tuning and Trouble Shooting, SQL or PLSQL, Forms Development and Auto-Data Loading and Table Creation. Creation. Each of these are sub-Certifications as a Master Data Base Administrator

**SOFTWARE MAINTENANCE CONTINENTAL UNITES STATES (CONUS)**

Software Maintenance Continental United States (CONUS): Provide Technical Support to customers that have purchased an annual maintenance contract. This includes Technical assistance via telephone, email and on-site maintenance. Tasks include software troubleshooting to determine software defects, quarterly software updates, scheduled onsite visits, if purchased in the contract, as well as training tips, Quick Tips and technical documentation, release notes for new software updates, on-line learning program, training videos, user guides and Q&A. This category and rate is specific to all customers in the Continental United States (CONUS)

**MINIMUM EDUCATION/ CERTIFICATION LEVEL, MINIMUM YEARS OF EXPERIENCE and UNIT OF ISSUE.**

Minimum of 3 years of troubleshooting communications systems, 3 Months of Unique Communications Technical Support Training and Interning, 6 months experience with networking as well as telephone switching for Time Division Multiplexer/Multiplexing (TDM), systems to include Call Data Record (CDR) analysis and CISCO knowledge and completion of Cisco Classes: ICND1, ICND2, Voice and Quality of Service. :

Certification/Degrees required: 2 year associates degree in IT Communications from an accredited university or an accredited Technical Institute in IT Communications.

**SOFTWARE MAINTENANCE OUTSIDE CONTINENTAL UNITES STATES (OCONUS)**

Software Maintenance Outside Continental United States (OCONUS): Provide Technical Support to customers that have purchased an annual maintenance contract. This includes Technical assistance via telephone, email and on-site maintenance. Tasks include software troubleshooting to determine software defects, quarterly software updates, scheduled onsite visits, if purchased in the contract, as well as training tips, Quick Tips and Technical documentation, release notes for new software updates, on-line learning program, training videos, user guides and Q&A. This category and rate is specific to all customers Outside the Continental United States (CONUS)

**MINIMUM EDUCATION/ CERTIFICATION LEVEL, MINIMUM YEARS OF EXPERIENCE and UNIT OF ISSUE.**

Minimum qualifications include a minimum of 5 years of PM (Program/project Management/Consultant) experience, 5 years of project budget analysis, 3 years of technical Support experience managing communications management system of communication switches, CISCO knowledge and completion of Cisco Classes: ICND1, ICND2, Voice and Quality of Service, and PMI equivalent certification in Project and. Or Program Management. Proficient in Microsoft Project.

Certifications /Degrees Required: A 2 year associates degree in IT Communications from an accredited university or Technical Institute and minimally a Certification as a Program Manager from PMI or any other accredited Program Management Training Institute or university to include Bell Labs Project and Program Management Institute.

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

\*\*\*\*NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

## 2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

## 3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation I V May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

## 4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

## 5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
  - (1) Cancel the stop-work order; or
  - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

## 6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS f{COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I {OCT 2008) (DEVIATION I V FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

## 7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data General, may apply.

#### 8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

#### 9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

#### 10. ORGANIZATIONAL CONFLICTS OF INTEREST

##### a. Definitions.

Contractor means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

Contractor and its affiliates and Contractor or its affiliates refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An Organizational conflict of interest exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractors or its affiliates objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

#### 11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

#### 12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212- 4 (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements, Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.  
(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by:

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

#### 13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

#### 14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

#### 15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

#### 16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

## SIN 54151S IT Professional Services:

### **CERTIFIED ENGINEER**

Certified Engineer - Indicates the cost per hour, for a Unique Communications Certified Engineer to provide on-site engineer to install, train and provide technical support of the CAIRS software product

### **MINIMUM EDUCATION/ CERTIFICATION LEVEL, MINIMUM YEARS OF EXPERIENCE and UNIT OF ISSUE.**

Minimum of 3 years of troubleshooting communications switching systems for Time Division Multiplexer/Multiplexing (TDM), 9 months of Unique Communications Technical Support Training and Interning. Qualifications include 6 months experience voice networking as well as Call Data Record (CDR) analysis and a working knowledge of CISCO switching system with preferably completion of CISCO training: ICND1, ICND2, Voice and Quality of Service.

Certifications Required: A 2 year associates degree in IT Communications from an accredited university or a 2 Year Degree from a Technical School in IT Communications.

PRODUCTS				
SIN	PRODUCT NAME	PRODUCT	UOI	GSA PRICE (including IFF)
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 1-250 Ports	Each	\$6,548.11
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 251-500 Ports	Each	\$8,573.30
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 501-750 Ports	Each	\$10,530.98
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 751-1000 Ports	Each	\$15,121.41
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 1001-1500 Ports	Each	\$17,619.14
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 1501-2000 Ports	Each	\$20,116.88

511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 2001-2500 Ports	Each	\$25,179.85
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 2501-3000 Ports	Each	\$30,175.31
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 3001-4000 Ports	Each	\$35,305.79
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 4001-6000 Ports	Each	\$50,359.70
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 6001-8000 Ports	Each	\$74,931.99
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 8001-10000 Ports	Each	\$126,236.78
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 10001-15000 Ports	Each	\$176,191.44
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 15001-20000 Ports	Each	\$226,686.15
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 20001-30000 Ports	Each	\$277,113.35
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 30001-40000 Ports	Each	\$327,405.54
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 40001-50000 Ports	Each	\$378,035.26
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System Basic with 50001-60000 Ports	Each	\$453,372.29

511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 60001-70000 Ports	Each	\$528,979.35
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 70001-80000 Ports	Each	\$604,518.89
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 80001-90000 Ports	Each	\$680,125.94
511210	CAIRS Telephone Management System (Basic)	CAIRS Telephone Management System (Basic) with 90001-100000 Ports	Each	\$755,733.00
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 1-250 Ports	Each	\$4,050.38
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 251-500 Ports	Each	\$6,548.11
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 501-750 Ports	Each	\$8,573.30
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 751-1000 Ports	Each	\$12,151.13
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 1001-1500 Ports	Each	\$18,091.69
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 1501-2000 Ports	Each	\$22,142.07
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 2001-2500 Ports	Each	\$24,167.25
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 2501-3000 Ports	Each	\$26,192.44
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 3001-4000 Ports	Each	\$28,217.63

511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 4001-6000 Ports	Each	\$33,280.60
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 6001-8000 Ports	Each	\$38,276.07
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 8001-10000 Ports	Each	\$43,339.04
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 10001-15000 Ports	Each	\$48,402.02
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 15001-20000 Ports	Each	\$53,397.48
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 20001-30000 Ports	Each	\$58,440.20
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 30001-40000 Ports	Each	\$63,455.92
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 40001-50000 Ports	Each	\$68,518.89
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 50001-60000 Ports	Each	\$73,581.86
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 60001-70000 Ports	Each	\$78,577.33
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 70001-80000 Ports	Each	\$83,640.30
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 80001-90000 Ports	Each	\$88,703.27
511210	CAIRS ASI-WOPR Per Switch	CAIRS ASI-WOPR Per Switch with 90001-100000 Ports	Each	\$93,698.74
511210	UCE CDR Collection Tool	UCE CDR Collection Tool with Per Switch	Each	\$2,518.89
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 1-250 Ports	Each	\$3,037.78

511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 251-500 Ports	Each	\$4,050.38
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 501-750 Ports	Each	\$5,062.97
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 751-1000 Ports	Each	\$10,058.44
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 1001-1500 Ports	Each	\$15,121.41
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 1501-2000 Ports	Each	\$20,184.38
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 2001-2500 Ports	Each	\$25,179.85
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 2501-3000 Ports	Each	\$30,242.82
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 3001-4000 Ports	Each	\$37,330.98
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 4001-6000 Ports	Each	\$40,301.26
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 6001-8000 Ports	Each	\$45,364.23
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 8001-10000 Ports	Each	\$50,427.20
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 10001-15000 Ports	Each	\$65,481.11
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 15001-20000 Ports	Each	\$80,602.52
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 20001-30000 Ports	Each	\$95,723.93

511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 30001-40000 Ports	Each	\$110,845.34
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 40001-50000 Ports	Each	\$130,962.22
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 50001-60000 Ports	Each	\$151,146.60
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 60001-70000 Ports	Each	\$176,326.45
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 70001-80000 Ports	Each	\$201,506.30
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 80001-90000 Ports	Each	\$226,686.15
511210	CAIRS Call Accounting System Per Switch	CAIRS Call Accounting System Per Switch with 90001-100000 Ports	Each	\$251,865.99
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 1-250 Ports	Each	\$2,565.24
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 251-500 Ports	Each	\$3,037.78
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 501-750 Ports	Each	\$3,577.83
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 751-1000 Ports	Each	\$5,062.97
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 1001-1500 Ports	Each	\$7,088.16
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 1501-2000 Ports	Each	\$9,113.35
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 2001-2500 Ports	Each	\$11,071.03

511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 2501-3000 Ports	Each	\$16,134.01
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 3001-4000 Ports	Each	\$21,196.98
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 4001-6000 Ports	Each	\$39,153.65
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 6001-8000 Ports	Each	\$48,402.02
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 8001-10000 Ports	Each	\$54,410.08
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 10001-15000 Ports	Each	\$68,518.89
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 15001-20000 Ports	Each	\$88,703.27
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 20001-30000 Ports	Each	\$108,820.15
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 30001-40000 Ports	Each	\$129,004.53
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 40001-50000 Ports	Each	\$149,121.41
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 50001-60000 Ports	Each	\$169,305.79
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 60001-70000 Ports	Each	\$189,422.67
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 70001-80000 Ports	Each	\$209,607.05
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 80001-90000 Ports	Each	\$229,723.93
511210	CAIRS Subscriber Portal	CAIRS Subscriber Portal with 90001-100000 Ports	Each	\$249,908.31
511210	CAIRS Fault/Performance Per Site	CAIRS Fault/Performance Per Site is Required	Each	\$25,188.92
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 1-1000 Ports	Each	\$2,430.23
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 1001-1500 Ports	Each	\$3,105.29

511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 1501-2000 Ports	Each	\$3,645.34
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 2001-2500 Ports	Each	\$4,320.40
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 2501-3000 Ports	Each	\$5,130.48
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 3001-4000 Ports	Each	\$5,670.53
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 4001-6000 Ports	Each	\$6,210.58
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 6001-8000 Ports	Each	\$6,885.64
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 8001-10000 Ports	Each	\$7,425.69
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 10001-15000 Ports	Each	\$8,100.76
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 15001-20000 Ports	Each	\$8,775.82
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 20001-30000 Ports	Each	\$9,315.87
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 30001-40000 Ports	Each	\$9,855.92
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 40001-50000 Ports	Each	\$10,530.98

511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 50001-60000 Ports	Each	\$12,151.13
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 60001-70000 Ports	Each	\$14,176.32
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 70001-80000 Ports	Each	\$16,201.51
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 80001-90000 Ports	Each	\$18,226.70
511210	CAIRS Fault/Performance Per Switch	CAIRS Fault/Performance Per Switch with 90001-100000 Ports	Each	\$20,251.89
511210	CAIRS Morale Minder / Morale Manager System	CAIRS Morale Call Manager with MM-4-Lines	Each	\$15,121.41
511210	CAIRS Morale Minder / Morale Manager System	CAIRS Morale Call Manager with MM-8-Lines	Each	\$20,251.89
511210	CAIRS Morale Minder / Morale Manager System	CAIRS Morale Call Manager with MM-12-Lines	Each	\$25,179.85
511210	CAIRS Morale Minder / Morale Manager System	CAIRS Morale Call Manager with MM-16-Lines	Each	\$30,242.82
511210	CAIRS Morale Minder / Morale Manager System	CAIRS Morale Call Manager with MM-20-Lines	Each	\$35,238.29
511210	CAIRS Morale Minder / Morale Manager System	CAIRS Morale Call Manager with MM-24-Lines	Each	\$40,301.26
511210	CAIRS Morale Minder / Morale Manager System	CAIRS Morale Call Manager with MM-28-Lines	Each	\$45,364.23
511210	CAIRS Morale Minder / Morale Manager System	CAIRS Morale Call Manager with MM-36-Lines	Each	\$50,359.70
511210	CAIRS Morale Minder / Morale Manager System	CAIRS Morale Call Manager with MM-48-Lines	Each	\$55,422.67
511210	UCID-911	Interface for NENA2/XML	Each	\$23,222.17
511210	CAIRS VoIP Discovery	CAIRS VoIP Discovery per Port	Each	\$26.49
33411	T850 Buffer Box	T850 Buffer Box	Each	\$2,443.32

SERVICES			
SIN	SERVICE	UNIT OF ISSUE	PRICE TO GSA (including IFF)
54151S	Labor (Professional Services)	Hour	\$124.07
54151	Software Maintenance Continental United States (CONUS)	Task	13% of Purchased Software Cost
54151	Software Maintenance Outside Continental United States (OCONUS)	Task	18% of Purchased Software Cost
54151	Database Conversion(Small)	Task	\$4,322.42
54151	Database Conversion(Medium)	Task	\$6,982.37
54151	Database Conversion(Large)	Task	\$10,307.30

Warranty Terms: 1 year on services, 1 year on Teleboss Buffer Box, 3 years on servers