FEDERAL SUPPLY SERVICE
AUTHORIZED MULTIPLE AWARD SCHEDULE PRICE LIST

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Website: https://c2techsol.com
CONTRACT NUMBER: GS35F272GA
CONTRACT PERIOD: March 2, 2022 - March 1, 2027

SIN 54151HACS  Highly Adaptive Cybersecurity Services (HACS)
SIN 54151S   Information Technology Professional Services
SIN 541330ENG   Engineering Services
SIN 541420   Engineering System Design and Integration Services
SIN 541715   Engineering Research and Development and Strategic Planning Services

- FSC/PSC Class D302
  - IT AND TELECOM - SYSTEMS DEVELOPMENT
- FSC/PSC Class D306
  - IT AND TELECOM- SYSTEMS ANALYSIS
- FSC/PSC Class D307
  - IT AND TELECOM- IT STRATEGY AND ARCHITECTURE
- FSC/PSC Class D310
  - IT AND TELECOM- CYBER SECURITY AND DATA BACKUP
- FSC/PSC Class D313
  - IT AND TELECOM- COMPUTER AIDED DESIGN/COMPUTER AIDED MANUFACTURING (CAD/CAM)
- FSC/PSC Class D316
  - IT AND TELECOM- TELECOMMUNICATIONS NETWORK MANAGEMENT
- FSC/PSC Class D399
  - IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS
- FSC/PSC Class C214
  - ARCHITECT AND ENGINEERING – GENERAL: MANAGEMENT ENGINEERING

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage!™ System (http://www.gsaadvantage.gov).
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SPECIAL NOTICE TO AGENCIES: Small Business Participation  
SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

GEOGRAPHIC SCOPE OF CONTRACT  
Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities. Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:  
[X] The Geographic Scope of Contract will be domestic and overseas delivery.  
[ ] The Geographic Scope of Contract will be overseas delivery only.  
[ ] The Geographic Scope of Contract will be domestic delivery only.

CONTRACTOR’S ORDERING ADDRESS AND PAYMENT INFORMATION  
For mailed orders, the postal mailing address where written orders will be received is as follows:

C2 Technology Solutions, Inc.  
ATTN: Mr. Courtney Currie  
6700 Alexander Bell Dr, Suite 200  
Columbia, MD 21046
For orders by facsimile transmission, the point of contact is:
Courtney Currie
Email: ccurrie@c2techol.com
Phone: 410-794-6792

C2 Technology Solutions, Inc. (C2) accepts credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. C2 and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice. The following point of contact can be used by ordering activities to obtain technical and/or ordering assistance:
Attn: Courtney Currie
Phone: 410-794-6792
Email: ccurrie@c2techsol.com

LIABILITY FOR INJURY OR DAMAGE
The Contractor shall not be liable for any injury to ordering activity personnel or damage to order activity property arising from the use of equipment maintained by the Contractor unless such injury or damage is due to the fault or negligence of the Contractor.

STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279
Block 9: G. Order/Modification Under Federal Schedule Contract
Block 16: Data Universal Numbering System (DUNS) Number: 962178476
Block 30: Type of Contractor: 8(a) Small Disadvantaged Business
Block 31: Woman-Owned Small Business - No
Block 37: Contractor's Taxpayer Identification Number (TIN): 27-2291050
CAGE Code: 5ZWW2
C2 has registered with the Central Contractor Registration Database and System for Award Management (SAM) database.

FOB DESTINATION
Terms: Destination

DELIVERY SCHEDULE
TIME OF DELIVERY: C2 shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
<thead>
<tr>
<th>SPECIAL ITEM NUMBER</th>
<th>DELIVERY TIME (Days ARO)</th>
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<tr>
<td>54151S</td>
<td>10 Days within US, 30 days outside US</td>
</tr>
<tr>
<td>54151HACS</td>
<td>10 Days within US, 30 days outside US</td>
</tr>
<tr>
<td>541330ENG</td>
<td>10 Days within US, 30 days outside US</td>
</tr>
<tr>
<td>541420</td>
<td>10 Days within US, 30 days outside US</td>
</tr>
<tr>
<td>541715</td>
<td>10 Days within US, 30 days outside US</td>
</tr>
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</table>
URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact C2 for the purpose of obtaining accelerated delivery. C2 shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by C2 in writing.) If C2 offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

DISCOUNTS
Prices shown are NET Prices; Basic Discounts have been deducted.
   a)  Prompt Payment: Net 30 Days
   b)  Quantity: None
   c)  Dollar Volume: None
   d)  Other Special Discounts (i.e., Government Education Discounts, etc.): Same

TRADE AGREEMENTS ACT OF 1979, AS AMENDED
All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING
Not Applicable.

SMALL REQUIREMENTS
The minimum dollar of orders to be issued is $100.

MAXIMUM ORDER THRESHOLD
The Maximum Order for the following Special Item Numbers is $10,000,000:
   • Special Item Number 54151S - Information Technology Professional Services
   • Special Item Number 54151HACS - Highly Adaptive Cybersecurity Services (HACS)
   Special Item Number 541330ENG - Engineering Services
   • Special Item Number 541420 - Engineering System Design and Integration Services
   • Special Item Number 541715 - Engineering Research and Development and Strategic Planning Services

ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS
Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.
   a)  FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
   b)  FAR 8.405-2 Ordering procedures for services requiring a statement of work.
FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS
Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by C2.

FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS)
Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS)
Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L’Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)
   a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
   b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31 and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency.
The Industrial Funding Fee does NOT apply to travel and per diem charges.

c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor’s participation in such order may be restricted in accordance with FAR Part 9.5.

g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency’s order.

h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency’s order.

i) Government-Furnished Property: As specified by the agency’s order, the Government may provide property, equipment, materials or resources as necessary.

j) Availability of Funds: Many Government agencies’ operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government’s obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

**CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES**

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity’s convenience, and (m) Termination for Cause (See 52.212-4)

**GSA ADVANTAGE™**

GSA Advantage™ is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA
Advantage!™ will allow the user to perform various searches across all contracts including, but not limited to:

a) Manufacturer
b) Manufacturer's Part Number; and
c) Product categories.

Agencies can browse GSA Advantage!™ by accessing the Internet World Wide Web utilizing a browser (ex.: Google Chrome). The Internet address is http://www.gsaadvantage.gov.

PURCHASE OF OPEN MARKET ITEMS
Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f). For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable.
3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS
1) For the purpose of this contract, commitments, warranties, and representations include, in addition to those agreed to for the entire schedule contract:
   a. Time of delivery/installation quotations for individual orders.
   b. Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
   c. Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
2) The above is not intended to encompass items not currently covered by the GSA Schedule contract.
3) The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.
OVERSEAS ACTIVITIES
The terms and conditions of this contract shall apply to all orders for installation, maintenance, and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated: **Not Applicable.**

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

BLANKET PURCHASE AGREEMENTS (BPAs)
The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

CONTRACTOR TEAM ARRANGEMENTS
Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

INSTALLATION, DEINSTALLATION, REINSTALLATION
The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act apply.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.
SECTION 508 COMPLIANCE
I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

- [X] Yes
- [ ] No

PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES
Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

b) The following statement:
   a. This order is placed under written authorization from (date). In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

INSURANCE-WORK ON A GOVERNMENT INSTALLATION (JAN 1997) (FAR 52.228-5)

a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
   a. For such period as the laws of the State in which this contract is to be performed prescribe; or
   b. Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance and shall make copies available to the Contracting Officer upon request.

SOFTWARE INTEROPERABILITY
Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent
organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.

ADVANCE PAYMENTS
A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)
TERMS AND CONDITIONS

APPLICABLE TO SINs: 54151S; 54151HACS; 541330ENG; 541420; 541715

SCOPE

a) The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services, 54151HACS Highly Adaptive Cybersecurity Services (HACS), 541330ENG Engineering Services, 541420 Engineering System Design and Integration Services; and 541715 Engineering Research and Development and Strategic Planning Services apply exclusively to the services within the scope of this Schedule.

b) The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

a) Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

b) The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

c) Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

ORDER

a) Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

b) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

PERFORMANCE OF SERVICES

a) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

b) The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

c) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
d) Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

**STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

   a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

      a. Cancel the stop-work order; or
      b. Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

   b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

      a. The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
      b. The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

   c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

   d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

**INSPECTION OF SERVICES**

RESPONSIBILITIES OF THE CONTRACTOR
The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

RESPONSIBILITIES OF THE ORDERING ACTIVITY
Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

INDEPENDENT CONTRACTOR
All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

ORGANIZATIONAL CONFLICTS OF INTEREST
a) Definitions.
   a. “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.
   b. “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.
   b) An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
   c) To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

INVOICES
The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.
PAYMENTS
For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
   a. The offeror
   b. Subcontractors; and/or
   c. Divisions, subsidiaries, or affiliates of the offeror under a common control.

RESUMES
Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

INCIDENTAL SUPPORT COSTS
Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

APPROVAL OF SUBCONTRACTS
The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

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DESCRIPTION OF SERVICES

1. BUDGET ANALYST

**Labor Category Description:** Assist in the development of detailed programming and financial planning justification and documentation. Analyze trend and developments in planning, programming, budget, and execution process concerning appropriations, funding priorities and workload management, which supports overall program operations to provide budgetary information. Organize budget data according to appropriation account, object class, and line-item code. Review estimates to assure that amounts requested are within established guidelines. Research, compile, verify, and summarize data involving operating expenses, as they relate to object class and line-item information. Enter budgetary information in a variety of automated financial systems; develop reports and schedules using Microsoft applications, and automated systems. Attend budget briefings and conferences and assist in answering questions to justify and defend budget estimates, program and resource requirements, and appropriation requests.

**Minimum Experience & Education:** Bachelor's degree in business or related field and three (3) years' experiences on contracts or work projects with similar scope and nature. Four (4) years of additional experience may be substituted for a bachelor’s degree.

2. CLOUD ENGINEER

**Labor Category Description:** The Cloud Engineer will work to design, build, orchestrate, automate, and maintain Cloud IaaS, PaaS, and on-premises servers, storage, and solutions with a focus on Microsoft Azure. The Cloud Engineer will have a passion for infrastructure automation and coding; be self-motivated, and able to work with minimal supervision; has the drive and ability to learn new technologies and be willing to experiment. Responsible for the setup and ongoing health of relational and non-relational databases. Experience working with open systems infrastructure, Windows, and Linux servers, and MSSQL, Oracle, and MySQL databases.

**Minimum Experience & Education:** Five (5) years’ experience on contracts or work projects with similar scope and nature. Bachelor's degree is required. Four (4) years of cloud engineering experience may be substituted for a bachelor’s degree.

3. CYBERSECURITY ENGINEER

**Labor Category Description:** Develop technologies, tools, architectures, and processes for innovative Cyber Security solutions that our customer can test, demonstrate, and eventually move into operational environments. Contribute to cyber security research to ensure the defensibility of the nation’s systems and networks including improving the detection of the adversary through a thorough understanding of its tradecraft and intentions. Work in a fast-paced environment to develop cyber strategies, identify and experiment with next generation cyber capabilities, develop new architecture-independent tools and techniques, participate in technical analyses and assessments, define risk mitigation strategies, develop proof-of-concept prototypes, and perform vulnerability analysis.
Minimum Experience & Education: Five (5) years’ experience on contracts or work projects with similar scope and nature. Bachelor’s degree is required. Four (4) years of CSE experience may be substituted for a bachelor’s degree.

4. INFORMATION TECHNOLOGY SECURITY CONSULTANT

Labor Category Description: Develops requirements from project’s inception to its conclusion for a particular IT subject matter area (i.e., simple to complex systems). Assists other project members with management; software development methodologies; and modeling and simulation. analysis, evaluation and with the preparation of recommendations for system improvements, optimization, development, and maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; life-cycle management; software development methodologies; and modeling and simulation.

Minimum Experience & Education: Five (5) years’ experience on contracts or work projects with similar scope and nature. Bachelor’s degree is required. Four (4) years of additional experience may be substituted for a bachelor’s degree.

5. JUNIOR INFORMATION SYSTEMS SECURITY ENGINEER

Labor Category Description: The Information Systems Security Engineer (ISSE) shall perform, or review, technical security assessments of computing environments to identify points of vulnerability, non-compliance with established Information Assurance (IA) standards and regulations and recommend mitigation strategies. Validates and verifies system security requirements definitions and analysis and establishes system security designs. Designs, develops, implements and/or integrates IA and security systems and system components including those for networking, computing, and enclave environments to include those with multiple enclaves and with differing data protection/classification requirements. Builds IA into systems deployed to operational environments. Assists architects and systems developers in the identification and implementation of appropriate information security functionality to ensure uniform application of Agency security policy and enterprise solutions. Supports the building of security architectures. Enforce the design and implementation of trusted relations among external systems and architectures. Assesses and mitigates system security threats/risks throughout the program life cycle. Contributes to the security planning, assessment, risk analysis, risk management, certification and awareness activities for system and networking operations.

Review certification and accreditation (C&A) documentation, providing feedback on completeness and compliance of its content. Applies system security engineering expertise in one or more of the following to: system security design process; engineering life cycle; information domain; cross domain solutions; commercial off-the-shelf and government off-the-shelf cryptography; identification; authentication; and authorization; system integration; risk management; intrusion detection; contingency planning; incident handling; configuration control; change management; auditing; certification and accreditation process; principles of IA (confidentiality, integrity, non-repudiation, availability, and access control); and security testing. Support security authorization activities in compliance with NSA/CSS Information System
Certification and Accreditation Process (NISCAP) and DoD Information Assurance Certification and Accreditation Process (DIACAP) process, the NIST Risk Management Framework (RMF) process, and prescribed NSA/CSS business processes for security engineering.

**Minimum Experience & Education:** No demonstrated experience required. A Bachelor’s Degree in a related field. Two (2) years of ISSE experience may be substituted for a bachelor’s degree.

6. **INTERMEDIATE INFORMATION SYSTEMS SECURITY ENGINEER**

**Labor Category Description:** The Information Systems Security Engineer (ISSE) shall perform, or review, technical security assessments of computing environments to identify points of vulnerability, non-compliance with established Information Assurance (IA) standards and regulations and recommend mitigation strategies. Validates and verifies system security requirements definitions and analysis and establishes system security designs. Designs, develops, implements and/or integrates IA and security systems and system components including those for networking, computing, and enclave environments to include those with multiple enclaves and with differing data protection/classification requirements. Builds IA into systems deployed to operational environments. Assists architects and systems developers in the identification and implementation of appropriate information security functionality to ensure uniform application of Agency security policy and enterprise solutions. Supports the building of security architectures. Enforce the design and implementation of trusted relations among external systems and architectures. Assesses and mitigates system security threats/risks throughout the program life cycle. Contributes to the security planning, assessment, risk analysis, risk management, certification and awareness activities for system and networking operations.

Review certification and accreditation (C&A) documentation, providing feedback on completeness and compliance of its content. Applies system security engineering expertise in one or more of the following to: system security design process; engineering life cycle; information domain; cross domain solutions; commercial off-the-shelf and government off-the-shelf cryptography; identification; authentication; and authorization; system integration; risk management; intrusion detection; contingency planning; incident handling; configuration control; change management; auditing; certification and accreditation process; principles of IA (confidentiality, integrity, non-repudiation, availability, and access control); and security testing. Support security authorization activities in compliance with NSA/CSS Information System Certification and Accreditation Process (NISCAP) and DoD Information Assurance Certification and Accreditation Process (DIACAP) process, the NIST Risk Management Framework (RMF) process, and prescribed NSA/CSS business processes for security engineering.

**Minimum Experience & Education:** Five (5) years’ experience as an ISSE, in programs and contracts of similar scope, type, and complexity is required. Bachelor’s degree in Computer Science or related discipline from an accredited college or university is required. Two (2) years of additional ISSE experience on projects with similar software processes may be substituted for a bachelor's degree.
7. SENIOR INFORMATION SYSTEMS SECURITY ENGINEER

Labor Category Description: The Information Systems Security Engineer (ISSE) shall perform, or review, technical security assessments of computing environments to identify points of vulnerability, non-compliance with established Information Assurance (IA) standards and regulations and recommend mitigation strategies. Validates and verifies system security requirements definitions and analysis and establishes system security designs. Designs, develops, implements and/or integrates IA and security systems and system components including those for networking, computing, and enclave environments to include those with multiple enclaves and with differing data protection/classification requirements. Builds IA into systems deployed to operational environments. Assists architects and systems developers in the identification and implementation of appropriate information security functionality to ensure uniform application of Agency security policy and enterprise solutions. Supports the building of security architectures. Enforce the design and implementation of trusted relations among external systems and architectures. Assesses and mitigates system security threats/risks throughout the program life cycle. Contributes to the security planning, assessment, risk analysis, risk management, certification and awareness activities for system and networking operations.

Review certification and accreditation (C&A) documentation, providing feedback on completeness and compliance of its content. Applies system security engineering expertise in one or more of the following to: system security design process; engineering life cycle; information domain; cross domain solutions; commercial off-the-shelf and government off-the-shelf cryptography; identification; authentication; and authorization; system integration; risk management; intrusion detection; contingency planning; incident handling; configuration control; change management; auditing; certification and accreditation process; principles of IA (confidentiality, integrity, non-repudiation, availability, and access control); and security testing. Support security authorization activities in compliance with NSA/CSS Information System Certification and Accreditation Process (NISCAP) and DoD Information Assurance Certification and Accreditation Process (DIACAP) process, the NIST Risk Management Framework (RMF) process, and prescribed NSA/CSS business processes for security engineering.

Minimum Experience & Education: Ten (10) years’ experience with bachelor’s degree is required. Four (4) years of ISSE experience may be substituted for a bachelor’s degree.

8. JUNIOR NETWORK ENGINEER

Labor Category Description: The network engineer will analyze complex local and wide area network systems, including planning, designing, evaluating, selecting operating systems and protocol suites, and configuring communication media with concentrators, bridges and other devices to execute classroom training requirements. The network engineer will work with the government to resolve difficult interoperability problems to maintain and obtain operations across all platforms, file transfers, multimedia, teleconferencing and the like. Provide technical support to the Network Administrators and System Administrators, monitoring and maintaining the current infrastructure, improving system performance, and automating system administration. Performs services to enable all aspects of the network to include maintenance, sustainment of existing networks, and identification/correction of complex internetwork issues.
Minimum Experience & Education: No demonstrated experience is required. A Bachelor’s Degree in a related field. Two (2) years of additional experience may be substituted for a bachelor’s degree.

9. SENIOR NETWORK ENGINEER
Labor Category Description: The network engineer will analyze complex local and wide area network systems, including planning, designing, evaluating, selecting operating systems and protocol suites and configuring communication media with concentrators, bridges and other devices to execute classroom training requirements. The network engineer will work with the government to resolve difficult interoperability problems to maintain and obtain operations across all platforms, file transfers, multimedia, teleconferencing and the like. Provide technical support to the Network Administrators and System Administrators, monitoring and maintaining the current infrastructure, improving system performance, and automating system administration. Performs services to enable all aspects of the network to include maintenance, sustainment of existing networks, and identification/correction of complex internetwork issues. Responsible for designing, planning, implementing, and documenting network solutions.

Minimum Experience & Education: Ten (10) years’ experience with bachelor’s degree is required. Four (4) years of additional experience may be substituted for a bachelor’s degree.

10. PENETRATION TESTER
Labor Category Description: Perform penetration tests on computer systems, networks and applications; Create new testing methods to identify vulnerabilities; Perform physical security assessments of systems, servers and other network devices to identify areas that require physical protection; Pinpoint methods and entry points that attackers may use to exploit vulnerabilities or weaknesses; Search for weaknesses in common software, web applications and proprietary systems; Research, evaluate, document and discuss findings with IT teams and management; Review and provide feedback for information security fixes; Establish improvements for existing security services, including hardware, software, policies and procedures; Identify areas where improvement is needed in security education and awareness for users; Be sensitive to corporate considerations when performing testing (i.e. minimize downtime and loss of employee productivity); Stay updated on the latest malware and security threats

Minimum Experience & Education: Five (5) years of penetration testing experience. A Bachelor’s Degree in a relevant field may be substituted for 4 years of experience.

11. JUNIOR PROGRAM MANAGER
Labor Category Description: Program Manager is responsible for interfacing with the staff, subcontractors, and client organizations and will provide decision and project support and ensure actions taken by individuals and groups are consistent with the mission, vision and goals. Manage the contract deliverables for multiple accounts in various market segments while ensuring customer satisfaction, program profitability, and revenue growth. Direct all peer support groups to successfully deploy and maintain the managed service solutions, foresee and resolve
any challenges for timely delivery of contracted services, escalate issues in a timely manner and seek resolution through cooperation of peer groups. Conduct regular status reviews with senior management and customers to ensure successful implementation and timely resolution of service issues. Manage the business relationship with customers while seeking out new opportunities for growth of the business through discovery of new business opportunities based on customer needs. Leading daily operations, building and maintaining customer relationships, staffing, profitability, and business development for major portion of company business portfolio. Working directly with government clients, contract developers, and executive management to solve complex problems.

Minimum Experience & Education: Five (5) years of program management experience. A Bachelor’s Degree in a relevant field may be substituted for 4 years of experience.

12. SENIOR PROGRAM MANAGER

Labor Category Description: The Senior Program Manager is responsible for managing the end-to-end delivery lifecycle of business projects to deliver business solutions covering requirements gathering, business change management and transition, technical solution design and development, test and acceptance, and implementation and optimization. Manage the contract deliverables for multiple accounts in various market segments while ensuring customer satisfaction, program profitability, and revenue growth. Direct all peer support groups to successfully deploy and maintain the managed service solutions, foresee and resolve any challenges for timely delivery of contracted services, escalate issues in a timely manner and seek resolution through cooperation of peer groups. Conduct regular status reviews with senior management and customers to ensure successful implementation and timely resolution of service issues. Manage the business relationship with customers while seeking out new opportunities for growth of the business through discovery of new business opportunities based on customer needs. Leading daily operations, building and maintaining customer relationships, staffing, profitability, and business development for major portion of company business portfolio. Working directly with government clients, contract developers, and executive management to solve complex problems. Juggles multiple competing projects, makes tradeoffs, and balances the business needs versus technical constraints.

Responsible for proposing solutions to major issues on the project and seek acceptance from project sponsor and steering group. Manages the project to the agreed approach and solution and acts with full accountability for successful project delivery and with full ownership of resources (e.g., performance) within the scope of the project. Proposes changes to the project approach within agreed tolerances impacting timelines and budgets. Leads, supports and motivates project delivery team and embraces diversity. Contributes to defined initiatives to develop the project management practice; owns part of the delivery plan to implement changes/improvements to the project management practice.

Minimum Experience & Education: Ten (10) years of program management experience with a minimum of 5 years in senior management level position addressing standards and methodology.
13. SENIOR CONSULTANT

**Labor Category Description:** Directly contribute to development and execution of projects and has the ability to introduce innovative ways to improve the overall design, project, or task being performed. Utilize a risk and objective based approach to identify business process opportunities, and work with clients to develop action plans while understanding their challenges. Develop high quality deliverables and conduct client presentations. Support and contribute to practice development initiatives. Develop innovative methodologies, leading practices, tools, and templates. Responsible for preparing and submitting the following deliverables to include Assessment Plans, Test Procedures, Test Data and Scenarios, Test Readiness Review (TRR), and Test Schedules.

**Minimum Experience & Education:** Ten (10) years’ experience with bachelor’s degree is required. Four (4) years of additional experience may be substituted for a bachelor’s degree.

14. SENIOR TECHNICAL EXPERT

**Labor Category Description:** Work with business and technical leads, architects, and product owners to ensure the team's work is aligned with organizational business goals and enterprise-level architectural standards, and that the solution delivered is of the highest quality. Develop and drive collaboration across teams and organizational boundaries (e.g.: communities, forums). Lead, participate in, and influence cross-team and cross product initiatives. Consistently deliver solutions on a regular schedule, provide clear and timely communication regarding upcoming changes, and coordinate with integrated teams to ensure application reliability.

**Minimum Experience & Education:** Ten (10) years’ experience with bachelor’s degree is required. Four (4) years of additional experience may be substituted for a bachelor’s degree.

15. JUNIOR SOFTWARE ENGINEER

**Labor Category Description:** Analyze user requirements to derive software design and performance requirements. Design and code new software or modify existing software to add new features. Debug existing software and correct defects. Integrate existing software into new or modified systems or operating environments. Develop simple data queries for existing or proposed databases or data repositories. Provide recommendations for improving documentation and software development process standards. Develop or implement algorithms to meet or exceed system performance and functional standards. Assist with developing and executing test procedures for software components. Write or review software and system documentation. Develop software solutions by analyzing system performance standards, confer with users or system engineers; analyze systems flow, data usage and work processes; and investigate problem areas. Serve as team lead at the level appropriate to the software development process being used on any particular project. Modify existing software to correct errors, to adapt to new hardware, or to improve its performance. Design, develop and modify software systems, using scientific analysis and mathematical models to predict and measure outcome and consequences of design. Design or implement complex database or data repository interfaces/queries.
**Minimum Experience & Education:** No demonstrated experience is required. A Bachelor’s Degree in a related field. Two (2) years of additional experience may be substituted for a bachelor’s degree.

### 16. INTERMEDIATE SOFTWARE ENGINEER

**Labor Category Description:** Analyze user requirements to derive software design and performance requirements. Design and code new software or modify existing software to add new features. Debug existing software and correct defects. Integrate existing software into new or modified systems or operating environments. Develop simple data queries for existing or proposed databases or data repositories. Provide recommendations for improving documentation and software development process standards. Develop or implement algorithms to meet or exceed system performance and functional standards. Assist with developing and executing test procedures for software components. Write or review software and system documentation. Develop software solutions by analyzing system performance standards, confer with users or system engineers; analyze systems flow, data usage and work processes; and investigate problem areas. Serve as team lead at the level appropriate to the software development process being used on any particular project. Modify existing software to correct errors, to adapt to new hardware, or to improve its performance.

Design, develop and modify software systems, using scientific analysis and mathematical models to predict and measure outcome and consequences of design. Design or implement complex database or data repository interfaces/queries. Oversee one or more software development teams and ensure the work is completed in accordance with the constraints of the software development process being used on any particular project. Design or implement complex algorithms requiring adherence to strict timing, system resource, or interface constraints; Perform quality control on team products. Confer with system engineers and hardware engineers to derive software requirements and to obtain information on project limitations and capabilities, performance requirements and interfaces. Coordinate software system installation and monitor equipment functioning to ensure operational specifications are met. Implement recommendations for improving documentation and software development process standards.

**Minimum Experience & Education:** Five (5) years’ experience as a SWE, in programs and contracts of similar scope, type, and complexity is required. Bachelor’s degree in Computer Science or related discipline from an accredited college or university is required. Two (2) years of additional SWE experience on projects with similar software processes may be substituted for a bachelor's degree.

### 17. SENIOR SOFTWARE ENGINEER

**Labor Category Description:** Analyze user requirements to derive software design and performance requirements. Design and code new software or modify existing software to add new features. Debug existing software and correct defects. Integrate existing software into new or modified systems or operating environments. Develop simple data queries for existing or proposed databases or data repositories. Provide recommendations for improving documentation and software development process standards. Develop or implement algorithms to meet or
exceed system performance and functional standards. Assist with developing and executing test procedures for software components. Write or review software and system documentation. Develop software solutions by analyzing system performance standards, confer with users or system engineers; analyze systems flow, data usage and work processes; and investigate problem areas. Serve as team lead at the level appropriate to the software development process being used on any particular project. Modify existing software to correct errors, to adapt to new hardware, or to improve its performance.

Design, develop and modify software systems, using scientific analysis and mathematical models to predict and measure outcome and consequences of design. Design or implement complex database or data repository interfaces/queries. Oversee one or more software development teams and ensure the work is completed in accordance with the constraints of the software development process being used on any particular project. Design or implement complex algorithms requiring adherence to strict timing, system resource, or interface constraints; Perform quality control on team products. Confer with system engineers and hardware engineers to derive software requirements and to obtain information on project limitations and capabilities, performance requirements and interfaces. Coordinate software system installation and monitor equipment functioning to ensure operational specifications are met. Implement recommendations for improving documentation and software development process standards.

Minimum Experience & Education: Ten (10) years’ experience with bachelor’s degree is required. Four (4) years of additional experience may be substituted for a bachelor’s degree.

18. SENIOR SOFTWARE DEVELOPER

Labor Category Description: The Software Developer is responsible for developing, creating, maintaining, and writing/coding new (or modifying existing) computer applications, software, or specialized utility programs. Analyze information to determine, recommend, and plan the development of a new application or modification of an existing application. Analyze user needs and software requirements for determining feasibility of design within time and cost constraints. Apply coding and testing standards, apply security-testing tools. Modify and maintain existing software to correct errors, to adapt it to new hardware, or to upgrade interfaces and improve performance. Apply cybersecurity functions (e.g., encryption, access control, and identity management) to reduce exploitation opportunities.

Minimum Experience & Education: Ten (10) years’ experience with bachelor’s degree is required. Four (4) years of additional experience may be substituted for a bachelor’s degree.

19. JUNIOR SYSTEMS ADMINISTRATOR

Labor Category Description: Provides support for implementation, troubleshooting and maintenance of Information Technology (IT) systems. Manages IT system infrastructure and any processes related to these systems. Provides support to IT systems including day-to-day operations, monitoring and problem resolution for all of the client/server/storage/network devices, mobile devices, etc. Provides Tier 1 (Help Desk) and Tier 2 (Escalation) problem identification, diagnosis, and resolution of problems. Provides support for the escalation and
communication of status to agency management and internal customers. Provides support for the dispatch system, and hardware problems and remains involved in the resolution process. Configures and manages UNIX and Windows operating systems and installs/loads operating system software, troubleshoots, maintains integrity and configures network components along with implementing operating systems enhancements to improve reliability and performance.

Minimum Experience & Education: No demonstrated experience is required. A Bachelor’s Degree in a related field. Two (2) years of additional experience may be substituted for a bachelor’s degree.

20. SENIOR SYSTEMS ADMINISTRATOR
Labor Category Description: Provides support for implementation, troubleshooting and maintenance of Information Technology (IT) systems. Manages IT systems including day-to-day operations, monitoring and problem resolution for all of the client/server/storage/network devices, mobile devices, etc. Provides Tier 1 (Help Desk) and Tier 2 (Escalation) problem identification, diagnosis and resolution of problems. Provides support for the escalation and communication of status to agency management and internal customers. Provides support for the dispatch system and hardware problems and remains involved in the resolution process. Configures and manages UNIX and Windows operating systems and installs/loads operating system software, troubleshoots, maintains integrity and configures network components along with implementing operating systems enhancements to improve reliability and performance.

Minimum Experience & Education: Ten (10) years’ experience with bachelor’s degree is required. Four (4) years of additional experience may be substituted for a bachelor’s degree.

21. JUNIOR SYSTEMS ENGINEER
Labor Category Description: Analyzes user’s requirements, concept of operations documents, and high-level system architectures to develop system requirements specifications. Analyzes system requirements and leads design and development activities. Guides users in formulating requirements, advises alternative approaches, and conducts feasibility studies. Provides technical leadership for the integration of requirements, design, and technology. Incorporates new plans, designs and systems into ongoing operations. Develops technical documentation. Develops system Architecture and system design documentation. Guide’s system development and implementation planning through assessment or preparation of system engineering management plans and system integration and test plans. Interacts with the Government regarding Systems Engineering technical considerations and for associated problems, issues, or conflicts. Ultimate responsibility for the technical integrity of work performed and deliverables associated with the Systems Engineering area of responsibility. Communicates with other program personnel, government overseers, and senior executives.

Minimum Experience & Education: No demonstrated experience is required. A Bachelor’s Degree in a related field. Two (2) years of additional experience may be substituted for a bachelor’s degree.
22. SENIOR SYSTEMS ENGINEER

**Labor Category Description:** Analyzes user’s requirements, concept of operations documents, and high-level system architectures to develop system requirements specifications. Analyzes system requirements and leads design and development activities. Guides users in formulating requirements, advises alternative approaches, and conducts feasibility studies. Provides technical leadership for the integration of requirements, design, and technology. Incorporates new plans, designs and systems into ongoing operations. Develops technical documentation. Develops system architecture and system design documentation. Guide system development and implementation planning through assessment or preparation of system engineering management plans and system integration and test plans. Interacts with the Government regarding Systems Engineering technical considerations and for associated problems, issues, or conflicts. Ultimate responsibility for the technical integrity of work performed and deliverables associated with the Systems Engineering area of responsibility. Communicates with other program personnel, government overseers, and senior executives.

**Minimum Experience & Education:** Ten (10) years’ experience with bachelor’s degree is required. Four (4) years of additional experience may be substituted for a bachelor’s degree.

23. TECHNICAL WRITER

**Labor Category Description:** Responsible for the preparation, review, revision, and maintenance of technical documents including software and systems engineering, system operations, testing, and user documentation. Writes and edits technical documentation for all of the project’s hardware and software to include installation, configuration, and how-to documentation. Creates code documentation for software; produces implementation guides and end-user guides for capabilities; provides field data definition and data flow documentation and formats technical publications from pamphlets, technical drawings and consultations with technical personnel and other available resources.

**Minimum Experience & Education:** Five (5) years’ experience with bachelor’s degree is required. Five (5) years of additional TW experience may be substituted for a bachelor’s degree.

24. TEST ENGINEER

**Labor Category Description:** Complete understanding and wide application of technical principles, theories, and concepts. Working under only general direction, provides technical solutions to a wide range of difficult problems. Independently determines and develops approach to solutions. Works to test products prior to their official launch to identify potential problems and ensure quality. Collaborates with various departments from network engineers, support and operations to ensure a plan is in motion to provide a seamless product launch. Seeks to balance various aspects of the project, from safety to design.

**Minimum Experience & Education:** Five (5) years’ experience with bachelor’s degree is required. Five (5) years of additional TE experience may be substituted for a bachelor’s degree.
## GSA PRICES

### SERVICES PROPOSED

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<td>$133.42</td>
</tr>
</tbody>
</table>
USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS

PREAMBLE

C2 Technology Solutions, Inc. is committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

• To actively seek and partner with small businesses.
• To identify, qualify, mentor, and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.
• To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.
• To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small businesses to supply products and services to our company.
• To ensure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.
• To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.
• To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Name: Courtney Currie
Title: President / CEO
Email: ccurrie@c2techsol.com
Phone: 410-794-6792
BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) __________________________.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

<table>
<thead>
<tr>
<th>Ordering Activity</th>
<th>Date</th>
<th>Contractor</th>
<th>Date</th>
</tr>
</thead>
</table>
BLANKET PURCHASE AGREEMENT

BPA NUMBER____________

(CUSTOMER NAME)

Pursuant to GSA Federal Supply Schedule Contract Number(s)____________, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

<table>
<thead>
<tr>
<th>MODEL NUMBER/PART NUMBER</th>
<th>*SPECIAL BPA DISCOUNT/PRICE</th>
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<tr>
<td>________________________</td>
<td>___________________________</td>
</tr>
<tr>
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(2) Delivery:

<table>
<thead>
<tr>
<th>DESTINATION</th>
<th>DELIVERY SCHEDULES / DATES</th>
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<tbody>
<tr>
<td>____________</td>
<td>__________________________</td>
</tr>
<tr>
<td>____________</td>
<td>__________________________</td>
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</tbody>
</table>

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be______________.

(4) This BPA does not obligate any funds.

(5) This BPA expires on_______________ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA

<table>
<thead>
<tr>
<th>OFFICE</th>
<th>POINT OF CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>______</td>
<td>_______________</td>
</tr>
<tr>
<td>______</td>
<td>_______________</td>
</tr>
</tbody>
</table>

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:
   a) Name of Contractor
   b) Contract Number
   c) BPA Number
   d) Model Number or National Stock Number (NSN)
   e) Purchase Order Number
   f) Date of Purchase
   g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be
shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

h) Date of Shipment

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor’s invoice, the provisions of this BPA will take precedence.

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BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to an ordering activity requirement.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors. Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customer’s needs, or –
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.