On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage! ®, a menu-driven database system. The INTERNET address GSA Advantage! ® is: GSAAdvantage.gov

MAS - Multiple Award Schedule
Federal Supply Group: Information Technology – IT Services

Contract number: GS-35F-278BA

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Contract period: April 1, 2019 – March 31, 2024
Ultimate Contract end period: March 31, 2034

Modification Number: PA-0023
Effective Date: 06/19/2019

Storsoft Technology Corp
1910 31st Avenue
Gulfport, MS 39501
(P) 954-436-9292
www.storsoftcorp.com

Business size:
Small Business
SBA Certified Small Disadvantage Business
SBA Certified 8(a) Firm
SBA Certified HUBZone Firm
CUSTOMER INFORMATION:

1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:

<table>
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<th>SIN</th>
<th>Description</th>
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<td>OLM</td>
<td>Order-Level Materials (OLMs)</td>
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1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. NOT APPLICABLE

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility, and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate Not applicable” for this item.

See page 4 for Labor Rates.

2. Maximum Order: $500,000.00 for SIN 54151S and $250,000.00 for SIN OLM

3. Minimum Order: $100.00


5. Point(s) of production: United States, Taiwan, Mexico, South Korea, Japan, Iceland, Singapore, Slovenia, Denmark, Israel, Hungry, France, Great Britain, and Hong Kong

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted).

7. Quantity discounts: .5% for orders $50K+/1% for orders $100K+/1.5% for orders $200K+

8. Prompt payment terms: Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. Foreign items: None

10a. Time of Delivery: 30 days ARO

10b. Expedited Delivery: Contact Contractor

10c. Overnight and 2-day delivery: Contact Contractor

10d. Urgent Requirements: Contact Contractor

11. F.O. B Points(s): Destination
12a. Ordering Address(es):
Storsoft Technology Corp.
Attn: GSA Orders
1910 31st Avenue
Gulfport, MS 39501

12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s), are found in Federal Acquisition Regulation (FAR) 8.405-3.

13. Payment address(es):
Storsoft Technology Corp.
Attn: GSA Orders
1910 31st Avenue
Gulfport, MS 39501

14. Warranty provision.: Standard commercial warranty. Customer should contact contractor for a copy of the warranty.

15. Export Packing Charges (if applicable): As negotiated per standard commercial policies

16. Terms and conditions of rental, maintenance, and repair (if applicable): NOT APPLICABLE

17. Terms and conditions of installation (if applicable): NOT APPLICABLE

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): NOT APPLICABLE

18b. Terms and conditions for any other services (if applicable): NOT APPLICABLE

19. List of service and distribution points (if applicable): NOT APPLICABLE

20. List of participating dealers (if applicable): NOT APPLICABLE

21. Preventive maintenance (if applicable): NOT APPLICABLE

22a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: NOT APPLICABLE

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g., contactor’s website or other location.) The EIT standards can be found at: www.Section508.gov/. NOT APPLICABLE

23. Data Universal Numbering System (DUNS) number: 111414566

24. Notification regarding registration in System for Award Management (SAM) Database: Contractor has an active registration in the SAM database.
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Labor Descriptions

**Job Title: Management**

Management covers program and project management functions. The Program Manager is the most senior of the series and has responsibility for more than one project or has responsibility for a very large project. The Technical Project Manager provides project management functions including technical leadership, quality assurance and decision-oriented recommendations. The Administrative Project Manager covers contracts and situations that require no technical leadership and provides status, progress reporting while providing an administrative connection between onsite contractor staff and a contractor’s home office. The Task Leader tracks task parameters including task status, requirements, and deadlines. Communicates often with project and program managers and coordinates information exchange between all levels of personnel.

Minimum Education:
- Program Manager (required degree + 15 relevant years)
- Technical Project Manager (required degree + 10 relevant years)
- Administrative Project Manager (required degree + 10 relevant years)
- Task Leader (required degree + 6 relevant years)
- Project Control Analyst (required degree + 2 relevant years)

Functional Responsibilities:
1. In the project management categories, the educational requirement is identical to the nonsupport series in the functional area.
2. The Project Control Analyst experience must be relevant to project control. The experience must be similar or identical to the following: project schedule, project plan, critical path and dependency analysis, resource allocation, baseline management, status monitoring, and related project management activities.
3. For the Program Manager, and Technical Project Manager categories, Project Management Professional (PMP) or equivalent project or program management certification is required.
4. For the Task Leader two of the six years must have been in a lead role.

**Scientist/Engineer/Systems Analyst**

Minimum/General Experience: Engineering, math, and/or computer science degrees are required.

Minimum Education:
- Senior Ph.D. (required degree + 10 relevant years)
- Senior II (required degree + 15 relevant years)
- Senior Certification (required degree + certification + 10 relevant years)
- Senior (required degree + 8 relevant years)
- Intermediate II (required degree + 5 relevant years)
- Intermediate I (required degree + 3 relevant years)
- Associate (required degree + 1 relevant year)
Functional Responsibilities:
1. This series covers engineers, professional licensed engineers, scientists, and NAS systems analysts.
2. The series is intended to provide services in support of NAS systems rather than business-oriented IT systems.
3. The series is also intended to provide engineering service in support of Air Transportation Support activities for operational locations including facility maintenance, modification, and remediation as well as various levels of equipment repair. R&D support service resources may be specified from this labor category series.
4. Logistic support elements that require engineering would normally be staffed within this laborcategories series.

**Computer Scientist/Systems Analyst**

Minimum/General Experience: Engineering, math, and/or computer science degrees are required. For Human Factors Analysts: Psychology and related Human Factor specialized degrees are acceptable.

Minimum Education:
Senior Ph.D. (required degree + 10 relevant years) Senior II (required degree + 15 relevant years) Senior Certification (required degree + certification + 10 relevant years) Senior (required degree + 8 relevant years) Intermediate II (required degree + 5 relevant years) Intermediate I (required degree + 3 relevant years) Associate (required degree + 1 relevant year)

Functional Responsibilities:
1. This series provides computer engineering and computer systems analysis under ES computer science and software engineering under CSD and CSS. The major difference between the domains is typically the real time, safety critical, safety of flight orientation of the ES domain and the administrative systems domain of CSD and CSS. These domains are related within the FAA and do overlap.
2. A computer scientist working in ES domains primarily focus on physical multiple sensor and communications systems, real time, and safety of flight while the software engineer working in CSS would focus on database related workflow or administrative system.

**Information Technology Analyst**

Minimum/General Experience: Information systems, business systems, management information systems, IT Management, other IT degrees are required. Engineering, math, and computer science degrees are acceptable substitute degrees. For Human Factors Analysts: Psychology and related Human Factor specialized degrees are acceptable.

Minimum Education:
Senior Ph.D. (required degree + 10 relevant years) Senior II (required degree + 15 relevant years) Senior Certification (required degree + certification + 10 relevant years) Senior (required degree + 8 relevant years) Intermediate II (required degree + 5 relevant years) Intermediate (required degree + 3 relevant years) Associate (required degree + 1 relevant year)
Functional Responsibilities:
1. This series provides information technology services in facilities planning, operations and support.
2. Storage systems analysis, design/test, and administration.
3. Server system analysis, design/test, and administration.
4. Database analysis, design/test, administration.
5. Website analysis, design/test, and administration.
6. Web application analysis, design/test, and administration.
7. LAN analysis, design/test, and administration.
8. User support planning, operations, and administration.
9. Related IT systems functions.

**System Security/Information Assurance Analyst**

Minimum/General Experience: Educational requirement is identical to the primary non-support series in the functional area.
In the System Security/Information Assurance Analyst labor categories for the Senior and Senior with Certification Levels, any combination of degree, certification and relevant experience will be considered if the relevant experience requirement is satisfied.

Minimum Education:
Senior Ph.D. (required degree + 10 relevant years) Senior II (required degree + 15 relevant years) Senior Certification (required degree + certification + 10 relevant years) Senior (required degree + 8 relevant years) Intermediate II (required degree + 5 relevant years) Intermediate I (required degree + 3 relevant years) Associate (required degree + 1 relevant year)

Functional Responsibilities:
1. The security series provides NAS systems security engineering under ES and IT systems security in compliance with the NIST standards under CSD and CSS.
2. Covers all security related specialty engineering functions under engineering services and all information assurance functions under computer systems development and computer systems support.

**Technical Writer**

Minimum/General Experience: The educational requirement is identical to the primary non-support series in the functional area.

Minimum Education:
Senior Ph.D. (required degree + 10 relevant years) Senior II (required degree + 15 relevant years) Senior Certification (required degree + certification + 10 relevant years) Senior (required degree + 8 relevant years) Intermediate II (required degree + 5 relevant years) Intermediate I (required degree + 3 relevant years) Associate (required degree + 1 relevant year)

Functional Responsibilities:
1. This series provides support to read and analyze highly technical materials and to create presentations of that information. This may be specifications, drawings, user manuals, presentations, reports, or training documents.

2. Primarily intended for use on NAS systems under ES, on IT systems under CSD and in the Documentation and Training FA.

**Writer/Editor**

Minimum/General Experience: Education, English, journalism, history, political science, or equivalent degrees are required. In the Writer/Editor categories for the Senior and Senior with Certification Levels, any combination of degree, certification and relevant experience will be considered if the relevant experience requirement is satisfied.

Minimum Education:
Senior Ph.D. (required degree + 10 relevant years)
Senior II (required degree + 15 relevant years)
Senior Certification (required degree + certification + 10 relevant years)
Senior (required degree + 8 relevant years) Intermediate II (required degree + 5 relevant years)
Intermediate I (required degree + 3 relevant years) Associate (required degree + 1 relevant year)

Functional Responsibilities:
1. This series is to provide non-technical writing support.
2. The writer may prepare documents as part of Business operations, or as part of D&T.
3. The editor is focused on the same areas as the writer and can be applied in each area.
4. This category includes the creation of content for web pages.

**Acquisition/Procurement/Contract/Analyst**

Minimum/General Experience: A 4-year course of study leading to a bachelor's degree with a major in any field that included or was supplemented by; at least 24 semester hours in any combination of the following fields: accounting, business, finance, law, contracts, purchasing, economics, industrial management, marketing, quantitative methods, or organization and management is required.

Minimum Education:
Senior Ph.D. (required degree + 10 relevant years)
Senior II (required degree + 15 relevant years)
Senior Certification (required degree + certification + 10 relevant years)
Senior (required degree + 8 relevant years)
Intermediate II (required degree + 5 relevant years) Intermediate I (required degree + 3 relevant years) Associate (required degree + 1 relevant year)

Functional Responsibilities:
1. This series provides expertise ranging from senior level certified acquisition experts advising the implementation and management of major acquisitions, to more administrative processing of routine contractual actions.
2. This series is unique in that it primarily resides in BAM but requires insight and knowledge of all other functional areas.
Business/Financial/Management/Analyst

Minimum/General Experience: A 4-year course of study leading to a bachelor's degree with a major in any field that included or was supplemented by; at least 24 semester hours in any combination of the following fields: accounting, business, finance, law, contracts, purchasing, economics, industrial management, marketing, quantitative methods, or organization and management is required.

Minimum Education:
Senior Ph.D. (required degree + 10 relevant years)
Senior II (required degree + 15 relevant years)
Senior Certification (required degree + certification + 10 relevant years)
Senior (required degree + 8 relevant years)
Intermediate II (required degree + 5 relevant years)
Intermediate I (required degree + 3 relevant years)
Associate (required degree + 1 relevant year)

Functional Responsibilities:
1. The business/financial/management/analyst series is focused on the coordination, accounting, planning, and administration functions.
2. The management analyst provides business management functions such as budgeting, financial analysis and planning and control of funding and allocation of funding.
3. These functions include business process analysis to describe and create defined business and operations controls and processes.

Training/Training Material Specialist

Minimum/General Experience: Training Material Specialist labor categories, education, English, journalism, history, or political science degrees are required. In the Trainer/Training Material Specialist labor categories for the Senior and Senior with Certification Levels, any combination of degree, certification and relevant experience will be considered if the relevant experience requirement is satisfied.

Minimum Education:
Senior Ph.D. (required degree + 10 relevant years)
Senior II (required degree + 15 relevant years)
Senior Certification (required degree + certification + 10 relevant years)
Senior (required degree + 8 relevant years)
Intermediate II (required degree + 5 relevant years)
Intermediate I (required degree + 3 relevant years)
Associate (required degree + 1 relevant year)

Functional Responsibilities:
1. The training and documentation series appear as primary only in D&T.
2. These are specialist in creating and delivering training documentation.
3. These are specialist in education, in teaching, and in creating structured lesson plans and formal training programs.
4. These are not the technical experts who generate the more technical portion of the documents. They are covered in ES and CSD.
**Technical Support**

Minimum/General Experience: For ES, technical support means technicians to support the engineering efforts. These may be test technicians, installation technicians, support technicians, etc. In CSD, technical support is help desk, computer installation, copier support, telephone support, etc. In equipment maintenance, the technical support is an equipment repair technician and includes depot through field repairs.

Minimum Education:
Level IV (HS + 10 relevant years) Level III (HS + 6 relevant years) Level II (HS + 3 relevant years) Level I (HS + 0 relevant year)

Functional Responsibilities: Technical support varies widely. In ATS, technical support includes everything from modification of facilities, to testing sites, remediation of sites, and similar technician activity. In BAM, technical support includes graphical artist specialists. In CSD, technical support includes graphical design.

**Administrative Support**

Minimum/General Experience:
This series is office oriented, clerical, coordinating, in an administrative role.

Minimum Education:
Level IV (HS + 10 relevant years) Level III (HS + 6 relevant years) Level II (HS + 3 relevant years) Level I (HS + 0 relevant year)

Functional Responsibilities: telephone answering, desk staffing, copying, data entry, regular cyclical report generation, distribution, pre-defined task execution. BAM is the only one functional area that supplies administrative support.

**Project Manager**

Minimum General Experience: 4 years

Minimum Education: Bachelor’s Degree

Functional Responsibility: Responsible for the coordination and completion of projects within the information technology department. Oversees all aspects of projects. Sets deadlines, assigns responsibilities, and monitors and summarizes progress of project. Builds and maintains working relationships with team members, vendors, and other departments involved in the projects. Prepares reports for upper management regarding status of project. May require a bachelor's degree and 4-6 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures. Relies on limited experience and judgment to plan and accomplish goals. Performs a variety of tasks. Leads and directs the work of others. A wide degree of creativity and latitude is expected. Typically reports to a manager or head of a
unit/department.

**Installation Technician II (Intermediate)**

Minimum General Experience: 4 years

Minimum Education: Bachelor’s Degree

Functional Responsibility: Installs, maintains, tests, troubleshoots, and repairs switches, cables, and other telecommunications equipment in the field to ensure optimum network usage and quality.

**Installation Technician III (Senior)**

Minimum General Experience: 6 years

Minimum Education: Bachelor’s Degree

Functional Responsibility: Installs, maintains, tests, troubleshoots, and repairs switches, cables, and other telecommunications equipment in the field to ensure optimum network usage and quality.

**Programmer II (Intermediate)**

Minimum General Experience: 6 years

Minimal Education: Bachelor’s Degree

Functional Responsibility: Devises or modifies procedures to solve complex problems considering computer equipment capacity and limitations, operating time, and form of desired results. Designs, codes, tests, debugs, and documents.

**Design Engineer**

Minimum General Experience: 5 years

Minimum Education: Bachelor’s Degree

Functional Responsibility: Designs new products and makes improvements to existing products. May evaluate products, parts, or processes for cost efficiency and reliability and ensure project completion. Works with other members of the engineering staff to ensure that production is completed in a timely manner. Requires a bachelor's degree in area of specialty and 4-6 years of experience in the field or in a related area. Familiar with a variety of the field's concepts, practices, and procedures.

**Allowable Substitutions:**
1. A Master's degree in an appropriate discipline will be considered equivalent to two (2) years of relevant experience. A doctoral or Ph.D. degree in an appropriate discipline will be considered equivalent to four (4) years of relevant experience.

2. Eight (8) years for non-IT Analyst Series, and six (6) years for the IT Analyst Series, of relevant experience over and above the minimum experience requirements for the position will be considered equivalent to a Bachelor’s degree.

3. Four (4) years for non-IT Analyst Series, and three (3) years for the IT Analyst Series, of relevant experience over and above the minimum experience requirements for the position will be considered equivalent to an Associate’s degree.

4. Six (6) years for non-IT Analyst Series, and five (5) years for the IT Analyst Series, of relevant experience over and above the minimum experience requirements for the position will be considered equivalent to a Bachelor’s degree, when combined with relevant, non-introductory and non-survey training totaling 60 Continuing Education Credits (CEU). Ten learning program activity hours is equivalent to 1 CEU. The CEU must be accredited by IACET or equivalent.

5. Three (3) years for non-IT Analyst Series, and two (2) year for the IT Analyst Series, of relevant experience over and above the minimum experience requirements for the position will be considered equivalent to an Associate’s degree, when combined with relevant, non-introductory and non-survey training totaling 40 Continuing Education Credits (CEU). Ten program activity hours is equivalent to 1 CEU.

6. Five (5) years for non IT Analyst Series, and four (4) years for the IT Analyst Series, of relevant experience over and above the minimum experience requirements for the position will be considered equivalent to a Bachelor’s degree, when combined with a relevant certification equivalent to Project Management Professional (PMP), Information Technology Infrastructure Library (ITIL) Expert, Information Technology Infrastructure Library (ITIL) Master, Certified Information Systems Security professional (CISSP), Cisco Certified Architect (CCA), Cisco Certified Internetwork Expert (CCIE), Cisco Certified Network Professional (CCNP), Microsoft Certified Architect (MCA), Microsoft Certified Master (MCM), Microsoft Certified IT Professional (MCITP), Microsoft Certified Professional Developer (MCPD), MCSD, Certified Professional Contract Manager (CPCM), or Certified Professional Logician (CPL).

7. Two (2) years for non IT Analyst Series, and one (1) year for the IT Analyst Series, of relevant experience over and above the minimum experience requirements for the position will be considered equivalent to an Associate’s degree, when combined with a relevant certification equivalent to Project Management Professional (PMP), Information Technology Infrastructure Library (ITIL) Expert, Information Technology Infrastructure Library (ITIL) Master, Certified Information Systems Security professional (CISSP), Cisco Certified Architect (CCA), Cisco Certified Internetwork Expert (CCIE), Cisco Certified Network Professional (CCNP), Microsoft Certified Architect (MCA), Microsoft Certified Master (MCM), Microsoft Certified IT Professional (MCITP), Microsoft Certified Professional Developer (MCPD), MCSD, Certified Professional Contract Manager (CPCM), or Certified Professional Logician (CPL).

8. In the support labor categories, an appropriate Bachelors’ degree will be considered equivalent to two (2) years of general experience. In the support labor categories, an appropriate Associate’s degree will be considered equivalent to one (1) year of general experience.
9. An accredited bachelor’s or Master’s degree not listed or not considered equivalent will be counted as one (1) year of relevant experience; an accredited Ph.D. degree not listed or not considered equivalent will be counted as (2) two years of relevant experience.

10. Relevant experience is experience directly reflecting the work, task or project being evaluated. The nature of the activities, analyses and work products must be very similar or identical to those of the intended project. For Senior labor categories the relevant experience must be progressively complex.

11. General experience is any experience.

12. There is no education substitution for Ph.D. categories.

13. Certification is official recognition of professional level expertise. Certification is official recognition by a trade association, industry organization, an industry or trade governance organization, an educational institution, a government agency or department, or a large corporation with a market dominant product. Certification denotes an advanced level of specific expertise commensurate with advanced educational degrees. Certification may result from work experience, education, training, or a combination of these.

14. Relevant training is training that directly adds knowledge and skills that support the activities, analyses, and work products of the intended project.