General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Price List

Multiple Award Schedule (MAS)

Contract Number:
GS-35F-306DA

Contract Period of Performance:
May 11, 2016 through May 10, 2026

Pricelist current through Modification PS-0020,
effective June 24, 2022 (Schedule MAS Refresh 10).

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Small Business

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage! ®, a menu-driven database system. The INTERNET address GSA Advantage! ® is: GSAAdvantage.gov.
MULTIPLE AWARD SCHEDULE PRICELIST

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<th>Description</th>
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<tr>
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<td>Information Technology Professional Services</td>
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</tr>
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</tr>
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</tr>
<tr>
<td>541990TAD</td>
<td>Technical/Application Development Support (TADS)</td>
</tr>
<tr>
<td>541690</td>
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</tr>
</tbody>
</table>

SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY PROFESSIONAL SERVICES (SUBJECT TO COOPERATIVE PURCHASING).

IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records.

- PSC D301 IT Facility Operation and Maintenance
- PSC D302 IT Systems Development Services
- PSC D306 IT Systems Analysis Services
- PSC D307 Automated Information Systems Design and Integration Services
- PSC D308 Programming Services
- PSC D310 IT Backup and Security Services
- PSC D311 IT Data Conversion Services
- PSC D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
- PSC D316 IT Network Management Services
- PSC D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
- PSC D399 Other Information Technology Services, Not Elsewhere Classified

SPECIAL ITEM NUMBER 541519ICAM IDENTITY, CREDENTIALING AND ACCESS MANAGEMENT (SUBJECT TO COOPERATIVE PURCHASING).

Managed service offerings for electronic credentials (assurance levels IAL, AAL, and FAL), identity and access management, authentication, and identity and access management professional services.

- PSC D399 Supports planning, risk assessment, deployment, implementation and integration of Identity and Access Management (IAM) with customer agency applications, both certificate-based and non-certificate-based.

SPECIAL ITEM NUMBER 518210C CLOUD COMPUTING AND CLOUD RELATED IT PROFESSIONAL SERVICES (SUBJECT TO COOPERATIVE PURCHASING).

Includes commercially available cloud computing services such as Infrastructure as a Service (IaaS), Platform as a Service (PaaS), and Software as a Service (SaaS) and emerging cloud computing services. IT professional services that are focused on providing the types of services that support the Government’s adoption of, migration to, or governance/management of cloud computing. Specific cloud related IT professional labor categories and/or fixed-price professional services solutions (e.g., migration services) that support activities associated with assessing cloud solutions, refactoring workloads for cloud solutions, migrating legacy or other systems to cloud solutions, providing management/governance of cloud solutions, DevOps, developing cloud native applications, or other cloud oriented activities are within scope of this SIN.

- PSC DB10 Computing delivered as a service in a public or private cloud environment, such as services for traditional mainframe computers and operations running Windows, Linux, converged infrastructure or UNIX operating systems.
SPECIAL ITEM NUMBER 54151 SOFTWARE MAINTENANCE SERVICES (SUBJECT TO COOPERATIVE PURCHASING).

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, online technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

PSC DA01  Support services for activities involved with application development and support to include analysis, design, development, coding, testing, and release packaging, as well as support of off-the-shelf Business Applications.

SPECIAL ITEM NUMBER 541990TAD TECHNICAL/APPLICATION DEVELOPMENT SUPPORT (TADS).

Includes technical or application development support, such as systems integration and application development.

PSC R499  Other Professional Services

SPECIAL ITEM NUMBER 541690 TECHNICAL AND ENGINEERING SERVICES (NON-IT).

Technical Consulting Services - Services include providing advice and assistance on technical domains and issues (except those covered by the environmental, energy, and IT consulting SINs on this Schedule). Typical associated tasks include, but are not limited to: strategic planning, feasibility analysis, requirements determination, policy interpretation and support, process analysis and/or development, research studies, testing (other than laboratory testing), program analysis, and associated support tasks.

PSC R425  Engineering and Technical Services

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.

Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage®, a menu-driven database system. The INTERNET address GSA Advantage® is: GSAAdvantage.gov. For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.
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EXECUTIVE SUMMARY – INTRODUCTION

OneGlobe, LLC (OneGlobe), provides innovative software engineering, and IT consulting services to federal, state and local governments as well as non-profit and commercial organizations. We excel at IT Modernization, engaging at all levels from strategy through execution. We customize our strategy and approach to fit each customer’s operational environment and budget. The solutions we create include cloud based big data analytics and mission focused enterprise systems. We devote resources to build our company culture of continuous learning by training our personnel on the latest techniques, methodologies, processes, and tools to provide the best results to our customers. OneGlobe LLC is a small business incorporated in the state of Virginia devoted to delivering quality Information Technology solutions and services to our clients on time and on budget.

OneGlobe provides clients with innovative high quality IT solutions and consulting services to meet mission objectives. OneGlobe’s core competencies include Agile Software Development, Cloud Engineering, Data Engineering and Science, and System Integration.

Our agile software development practice is built around a culture that uses modern technologies, delivers efficiency, and creates solutions with forward thinking approaches that work. We use DevSecOps to streamline the development and drive automation for speed, security, and consistency and our processes facilitate high rates of user adoption and satisfaction using UI/UX design approach that brings users and mission to forefront.

Cloud technologies have become a must have in the modernization of systems. Our architecture teams can help outline cloud strategies and plans to build or move even the most complex systems to cloud or hybrid platforms. We specialize in Platform as a Service (PaaS) skills and technologies and have experience navigating the Federal security guidelines for NIST, FISMA and FedRAMP to engineer and create secure systems that streamline the efforts of obtaining authority to operate for systems in the cloud. OneGlobe is an Advanced tier member of the AWS Partner Network and combines AWS skill with the knowledge of the Federal Government compliance requirements.

Data drives decisions, identifies problems or solutions, improves intelligence and allows agencies to take action. The solutions we have created include big data repositories, data analytics and visualization platforms, data streaming solutions, data migrations and more. We create solutions that securely allow organizations to benefit from their data. Leveraging their existing data organizations can help improve the quality of their decisions, reduce risk, and identify governance steps to improve the data they collect moving forward.

Systems integration has become second nature in the work we perform but it is not an afterthought. Systems are of little use when they are stove piped off from the rest of the enterprise, so we identify and plan integration strategies and techniques for legacy and modern environments that pull COTS, GOTS, Open Source, Managed Services or custom solutions together to add value. By integrating them with other systems, minor changes can provide significant improvement to user experience without huge new investments. We integrate Case Management, Identity Management and more.

At OneGlobe, quality is a top priority. We believe providing quality solutions, architecture, products, and methodologies provides the best value to our customers. We implement quality solutions by incorporating quality control techniques into all aspect of IT system and software development and management. Using proven techniques and methodologies, OneGlobe can offer quality services and product development to customers with better results than other IT companies. Our personnel are trained on the best techniques, methodologies, and processes as well as tools that help to provide the best results.

OneGlobe has provided innovative IT support services to many federal departments and agencies including:

- Department of Homeland Security (DHS)
- Federal Emergency Management Agency (FEMA)
- US Citizenship and Immigration Services (USCIS)
- DHS Science and Technology
- US Air Force (USAF)
- Federal Aviation Administration (FAA)
- DHS Intelligence and Analysis (I&A)
• US Treasury
• Department of Defense
• US Intelligence Community

The systems we have supported include mission critical systems such as disaster declaration and disaster management, public alert and warning, satellite mission tasking as well as financial and grants management, immigration process, acquisition process, identity and access management, incident tracking, reporting, data analytics and many more. OneGlobe engineers are capable and ready to understand and deliver your IT service needs.
INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!® online shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage!® and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT:

_Domestic delivery_ is delivery within the forty-eight contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

_Overseas delivery_ is delivery to points outside of the forty-eight contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- ☐ The Geographic Scope of Contract will be domestic and overseas delivery.
- ☐ The Geographic Scope of Contract will be overseas delivery only.
- ☒ The Geographic Scope of Contract will be domestic delivery only.

2. CONTRACTOR’S ORDERING ADDRESS AND PAYMENT INFORMATION:

OneGlobe LLC
10740 Parkridge Boulevard, Suite 510, Reston, VA 20191
(703) 476-2597
http://www.oneglobeit.com

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

(703) 476-2597
3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:

   Block 9: G. Order/Modification Under Federal Schedule Contract
   Block 16: Data Universal Numbering System (DUNS) Number: 190887815
   Block 30: Type of Contractor:
   ☑ Small Business
   ☐ Large Business
   ☐ Other Nonprofit Organization
   ☐ Foreign Contractor

   Block 31: Woman-Owned Small Business: No
   Block 37: Contractor’s Taxpayer Identification Number (TIN): 20-3314913
   Block 40: Veteran Owned Small Business (VOSB): No

4a. CAGE Code: 4EWF3

4b. OneGlobe has registered with the Central Contractor Registration Database.

5. FOB DESTINATION

6. DELIVERY SCHEDULE

(a) TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<table>
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<tr>
<th>SPECIAL ITEM NUMBER</th>
<th>DELIVERY TIME (Days ARO)</th>
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<td>541690</td>
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</tr>
</tbody>
</table>

(b) URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within three workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the
agreed upon accelerated delivery period shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

(a) Prompt Payment: 1% - NET 15 days from receipt of invoice or date of acceptance, whichever is later.

(b) Quantity: None

(c) Dollar Volume: 1% - $1 Million - $5,999,999.99

1.5% - Off Orders $6,000,000.00 +

(d) Other Special Discounts (i.e., Government Education Discounts, etc.): 3 to 8% Basic Discount depending on service.

8. TRADE AGREEMENTS ACT OF 1979, as amended:
All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING
N/A

10. SMALL REQUIREMENTS:
The minimum dollar of orders to be issued is $100.00

11. MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)

(a) The Maximum Order for the following Special Item Numbers (SINs) is $500,000:

- Special Item Number 54151S – Information Technology Professional Services
- Special Item Number 541519ICAM – Identity, Credentialing and Access Management (ICAM)
- Special Item Number 518210C – Cloud Computing and Cloud Related IT Professional Services
- Special Item Number 54151 – Software Maintenance Services

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS
Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

(a) FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

(b) FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS:
Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific
products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDs), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 **FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):** Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable 'FIPS Publication.' Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 **FEDERAL TELECOMMUNICATION STANDARDS (FED-STDs):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDs) should not be acquired unless a waiver has been granted in accordance with the applicable 'FED-STD.' Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDs should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. **CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)**

(a) **Security Clearances:** The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) **Travel:** The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub.L. 99-234 and FAR Part 31 and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.

(c) **Certifications, Licenses and Accreditations:** As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) **Insurance:** As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) **Personnel:** The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
(f) **Organizational Conflicts of Interest:** Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor’s participation in such order may be restricted in accordance with FAR Part 9.5.

(g) **Documentation/Standards:** The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency’s order.

(h) **Data/Deliverable Requirements:** Any required data/deliverables at the ordering level will be as specified or negotiated in the agency’s order.

(i) **Government-Furnished Property:** As specified by the agency’s order, the Government may provide property, equipment, materials, or resources, as necessary.

(j) **Availability of Funds:** Many Government agencies’ operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government’s obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

(k) **Overtime:** For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. **CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:**

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity’s convenience, and (m) Termination for Cause (See 52.212-4)

16. **GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors’ schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

1. Manufacturer;
2. Manufacturer’s Part Number; and
3. Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.gsaadvantage.gov

17. **PURCHASE OF OPEN MARKET ITEMS**

**NOTE:** Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if**-
(1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19).

(2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable.

(3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and

(4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

(a) For the purpose of this contract, commitments, warranties, and representations include, in addition to those agreed to for the entire schedule contract:

(1) Time of delivery/installation quotations for individual orders;

(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

(b) The above is not intended to encompass items not currently covered by the GSA Schedule contract.

(c) The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance, and repair of equipment in areas listed in the pricelist outside the forty-eight contiguous states and the District of Columbia, except as indicated below:

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).
21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee, and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act apply.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

23. SECTION 508 COMPLIANCE

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes ☒
No ☐

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL):  www.oneglobeit.com

The EIT standard can be found at:  www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _______ dated _______. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.
25. **INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government’s interest shall not be effective—

1. For such period as the laws of the State in which this contract is to be performed prescribe; or

2. Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors’ proofs of required insurance and shall make copies available to the Contracting Officer upon request.

26. **SOFTWARE INTEROPERABILITY.**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.

27. **ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324).

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SIN 54151S) AND IDENTITY, CREDENTIALING AND ACCESS MANAGEMENT (SIN 541519ICAM)**

1. **SCOPE**

(a) The prices, terms and conditions stated under Special Item Number 54151C Information Technology Professional Services apply exclusively to IT/ICAM Professional Services within the scope of this Information Technology Schedule.

(b) The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. **PERFORMANCE INCENTIVES I-FSS-60 PERFORMANCE INCENTIVES (APRIL 2000)**

(a) Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

(b) The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
(c) Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

(a) Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made, and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

(b) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

(a) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

(b) The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

(c) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

(d) Any Contractor travel required in the performance of IT/ICAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor’s cost properly allocable to, the performance of any part of this contract; and
(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES


7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/ICAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/ICAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

(a) Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.
To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries, and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/ICAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general, and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

   (1) The offeror;

   (2) Subcontractors; and/or

   (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.
16. DESCRIPTION OF IT/ICAM PROFESSIONAL SERVICES AND PRICING

(a) OneGlobe will offer the following Labor Categories under the Special Item Numbers 54151S - Information Technology Professional Services and 541519ICAM - Identity, Credentialing and Access Management (ICAM), 518210C - Cloud Computing and Cloud Related IT Professional Services and 54151 - Software Maintenance Services.

LABOR POSITION DETAIL

Position: Agile Coach I
Educational and Experience Requirements: BS, BA/8 yrs exp
Details: Work with project teams to analyze current systems and processes and design a strategy for the adoption of agile best practices. Performs Agile coaching including Scrum, Kanban, Scrum Master and Requirements Analysis.

Position: Cloud Engineer I
Educational and Experience Requirements: HS/2 yrs exp
Details: Collaborate with engineering and development teams to evaluate and identify optimal cloud solutions. Educate teams on the implementation of new cloud technologies and initiatives. Design, develop and deploy modular cloud-based systems. Develop and maintain cloud solutions in accordance with best practices. Interact with clients, provide cloud support, and make recommendations based on client needs. Supports Amazon Web Services (AWS), Azure or other cloud environments, DevSecOps, Cloud Computing, Automation.

Position: Cloud Engineer II
Educational and Experience Requirements: BS, BA/5 yrs exp
Details: Collaborate with engineering and development teams to evaluate and identify optimal cloud solutions. Educate teams on the implementation of new cloud technologies and initiatives. Design, develop and deploy modular cloud-based systems. Develop and maintain cloud solutions in accordance with best practices. Interact with clients, provide cloud support, and make recommendations based on client needs. Supports Amazon Web Services (AWS), Azure or other cloud environments, DevSecOps, Cloud Computing, Automation.

Position: Cloud Engineer III
Educational and Experience Requirements: BS, BA/8 yrs exp
Details: Collaborate with engineering and development teams to evaluate and identify optimal cloud solutions. Educate teams on the implementation of new cloud technologies and initiatives. Design, develop and deploy modular cloud-based systems. Develop and maintain cloud solutions in accordance with best practices. Interact with clients, provide cloud support, and make recommendations based on client needs. Supports Amazon Web Services (AWS), Azure or other cloud environments, DevSecOps, Cloud Computing, Automation.

Position: Cloud Engineer IV
Educational and Experience Requirements: BS, BA/10 yrs exp
Details: Collaborate with engineering and development teams to evaluate and identify optimal cloud solutions. Educate teams on the implementation of new cloud technologies and initiatives. Design, develop and deploy modular cloud-based systems. Develop and maintain cloud solutions in accordance with best practices. Interact with clients, provide cloud support, and make recommendations based on client needs. Supports Amazon Web Services (AWS), Azure or other cloud environments DevSecOps, Cloud Computing, Automation.

Position: Data Analyst I
Educational and Experience Requirements: BS, BA/1 yrs exp
Details: Interprets data, analyze results using statistical techniques and provide ongoing reports of findings. Develop and implement data collection systems and other strategies that optimize statistical efficiency and data quality. Leverage multiple data sources as needed to include in analysis. Identify, analyze, and interpret trends or patterns in complex data sets. Work closely with management to prioritize business and information needs. Supports Data Analysis, Data Visualization, Tableau, PowerBI, Business Intelligence. Commensurate experience and education.
Position: **Data Analyst II**  
*Educational and Experience Requirements: BS, BA/5 yrs exp*  
*Details:* Interprets data, analyze results using statistical techniques and provide ongoing reports of findings. Develop and implement data collection systems and other strategies that optimize statistical efficiency and data quality. Leverage multiple data sources as needed to include in analysis. Identify, analyze, and interpret trends or patterns in complex data sets. Work closely with management to prioritize business and information needs. Supports Data Analysis, Data Visualization, Tableau, PowerBI, Business Intelligence. Commensurate experience and education.

Position: **Data Analyst III**  
*Educational and Experience Requirements: BS, BA/6 yrs exp*  
*Details:* Interprets data, analyze results using statistical techniques and provide ongoing reports of findings. Develop and implement data collection systems and other strategies that optimize statistical efficiency and data quality. Leverage multiple data sources as needed to include in analysis. Identify, analyze, and interpret trends or patterns in complex data sets. Work closely with management to prioritize business and information needs. Supports Data Analysis, Data Visualization, Tableau, PowerBI, Business Intelligence. Commensurate experience and education.

Position: **Data Analyst IV**  
*Educational and Experience Requirements: BS, BA/8 yrs exp*  
*Details:* Interprets data, analyze results using statistical techniques and provide ongoing reports of findings. Develop and implement data collection systems and other strategies that optimize statistical efficiency and data quality. Leverage multiple data sources as needed to include in analysis. Identify, analyze, and interpret trends or patterns in complex data sets. Work closely with management to prioritize business and information needs. Supports Data Analysis, Data Visualization, Tableau, PowerBI, Business Intelligence. Commensurate experience and education.

Position: **Data Architect I**  
*Educational and Experience Requirements: BS, BA/8 yrs exp*  
*Details:* Analyzes and studies complex requirements to determine database structural requirements. Develops database solutions by designing proposed system and defining database physical structure and functional capabilities, security, back-up, and recovery specifications. Optimizes database performance by identifying and resolving production and application development problems, calculating optimum values for parameters. Continually optimizes database structure based on system and client needs. Performs Data Architecture, Data Modeling, Data Engineering, and Data Migration.

Position: **Data Architect II**  
*Educational and Experience Requirements: BS, BA/10 yrs exp*  
*Details:* Analyzes and studies complex requirements to determine database structural requirements. Develops database solutions by designing proposed system and defining database physical structure and functional capabilities, security, back-up, and recovery specifications. Optimizes database performance by identifying and resolving production and application development problems, calculating optimum values for parameters. Continually optimizes database structure based on system and client needs. Performs Data Architecture, Data Modeling, Data Engineering, and Data Migration.

Position: **Data Engineer I**  
*Educational and Experience Requirements: BS, BA/4 yrs exp*  
*Details:* Analyzes data sets to find trends in data sets and developing algorithms to help make raw data more useful, Collects data from a variety of sources, and transforms data into target formats. Create and maintain optimal data pipeline architecture, assemble large, complex data sets that meet functional / non-functional business requirements, identify, design, and implement internal process improvements, optimizes data delivery, re-designing infrastructure for greater scalability. Performs data Streaming in cloud or on-premises, Data Engineering, Data Science, Data Integration, Big Data Analytics, Data streaming.
Position: **Data Engineer II**  
**Educational and Experience Requirements:** BS, BA/6 yrs exp  
**Details:** Analyzes data sets to find trends in data sets and developing algorithms to help make raw data more useful, collects data from a variety of sources, and transforms data into target formats. Create and maintain optimal data pipeline architecture, assemble large, complex data sets that meet functional / non-functional business requirements, identify, design, and implement internal process improvements, optimizes data delivery, re-designing infrastructure for greater scalability. Performs data Streaming in cloud or on-premises, Data Engineering, Data Science, Data Integration, Big Data Analytics, Data streaming.

Position: **Data Engineer III**  
**Educational and Experience Requirements:** BS, BA/8 yrs exp  
**Details:** Analyzes data sets to find trends in data sets and developing algorithms to help make raw data more useful, collects data from a variety of sources, and transforms data into target formats. Create and maintain optimal data pipeline architecture, assemble large, complex data sets that meet functional / non-functional business requirements, identify, design, and implement internal process improvements, optimizes data delivery, re-designing infrastructure for greater scalability. Performs data Streaming in cloud or on-premises, Data Engineering, Data Science, Data Integration, Big Data Analytics, Data streaming.

Position: **Data Engineer IV**  
**Educational and Experience Requirements:** BS, BA/10 yrs exp  
**Details:** Analyzes data sets to find trends in data sets and developing algorithms to help make raw data more useful, collects data from a variety of sources, and transforms data into target formats. Create and maintain optimal data pipeline architecture, assemble large, complex data sets that meet functional / non-functional business requirements, identify, design, and implement internal process improvements, optimizes data delivery, re-designing infrastructure for greater scalability. Performs data Streaming in cloud or on-premises, Data Engineering, Data Science, Data Integration, Big Data Analytics, Data streaming.

Position: **Data Scientist I**  
**Educational and Experience Requirements:** BS, BA/6 yrs exp  
**Details:** Develop and create data models, collects data through means such as analyzing business results or by setting up and managing new studies, analyzes large amounts of information to discover trends and patterns, builds predictive models and machine-learning algorithms, uses artificial intelligence technologies as needed, presents information using data visualization techniques and collaborates with engineering and product development teams. Performs Artificial Intelligence, Machine Learning, Data Science, Deep Learning, Data Analysis.

Position: **Data Scientist II**  
**Educational and Experience Requirements:** BS, BA/8 yrs exp  
**Details:** Develop and create data models, collects data through means such as analyzing business results or by setting up and managing new studies, analyzes large amounts of information to discover trends and patterns, builds predictive models and machine-learning algorithms, uses artificial intelligence technologies as needed, presents information using data visualization techniques and collaborates with engineering and product development teams. Performs Artificial Intelligence, Machine Learning, Data Science, Deep Learning, Data Analysis.

Position: **Data Scientist III**  
**Educational and Experience Requirements:** BS, BA/10 yrs exp  
**Details:** Develop and create data models, collects data through means such as analyzing business results or by setting up and managing new studies, analyzes large amounts of information to discover trends and patterns, builds predictive models and machine-learning algorithms, uses artificial intelligence technologies as needed, presents information using data visualization techniques and collaborates with engineering and product development teams. Performs Artificial Intelligence, Machine Learning, Data Science, Deep Learning, Data Analysis.
Position: **Data Scientist IV**  
Educational and Experience Requirements: BS, BA/12 yrs exp  
Details: Develop and create data models, collects data through means such as analyzing business results or by setting up and managing new studies, analyzes large amounts of information to discover trends and patterns, builds predictive models and machine-learning algorithms, uses artificial intelligence technologies as needed, presents information using data visualization techniques and collaborates with engineering and product development teams. Performs Artificial Intelligence, Machine Learning, Data Science, Deep Learning, Data Analysis.

Position: **Database Specialist I**  
Educational and Experience Requirements: HS  
Details: Supports the design, implementation, and maintenance of moderately complex databases. Includes maintenance of database dictionaries and integration of systems through database design. Works on most phases of database administration. Develops SQL, PL/SQL and database objects such as Schemas, Tables, Triggers, Packages, Procedures and Queries. Test and implement changes or new database designs. Performs Databases, Database Administration, AWS RDS, Database Developer, Data Migration. Commensurate experience and education.

Position: **Database Specialist II**  
Educational and Experience Requirements: BS, BA/3 yrs exp  
Details: Supports the design, implementation, and maintenance of moderately complex databases. Includes maintenance of database dictionaries and integration of systems through database design. Works on most phases of database administration. Develops SQL, PL/SQL and database objects such as Schemas, Tables, Triggers, Packages, Procedures and Queries. Test and implement changes or new database designs. Performs Databases, Database Administration, AWS RDS, Database Developer, Data Migration. Commensurate experience and education.

Position: **Database Specialist III**  
Educational and Experience Requirements: BS, BA/5 yrs exp  
Details: Supports the design, implementation, and maintenance of moderately complex databases. Includes maintenance of database dictionaries and integration of systems through database design. Works on most phases of database administration. Develops SQL, PL/SQL and database objects such as Schemas, Tables, Triggers, Packages, Procedures and Queries. Test and implement changes or new database designs. Performs Databases, Database Administration, AWS RDS, Database Developer, Data Migration. Commensurate experience and education.

Position: **Database Specialist IV**  
Educational and Experience Requirements: BS, BA/8 yrs exp  
Details: Supports the design, implementation, and maintenance of moderately complex databases. Includes maintenance of database dictionaries and integration of systems through database design. Works on most phases of database administration. Develops SQL, PL/SQL and database objects such as Schemas, Tables, Triggers, Packages, Procedures and Queries. Test and implement changes or new database designs. Performs Databases, Database Administration, AWS RDS, Database Developer, Data Migration. Commensurate experience and education.

Position: **Database Specialist V**  
Educational and Experience Requirements: BS, BA/10 yrs exp  
Details: Supports the design, implementation, and maintenance of moderately complex databases. Includes maintenance of database dictionaries and integration of systems through database design. Works on most phases of database administration. Develops SQL, PL/SQL and database objects such as Schemas, Tables, Triggers, Packages, Procedures and Queries. Test and implement changes or new database designs. Performs Databases, Database Administration, AWS RDS, Database Developer, Data Migration. Commensurate experience and education.
Position: **DevSecOps Engineer I**  
Educational and Experience Requirements: BS, BA/4 yrs exp  
Details: Performs development and procedures to automate processes, focusing on continuous integration and continuous deployment. Offers guidance on cloud strategy, cloud infrastructure and automation frameworks for deploying, managing, and monitoring multi-tenant SaaS applications running in cloud environments. Maintains environment for configuration management of applications and services, ensuring security and operational requirements (reliability, availability, scalability, performance, capacity etc.) are met and improved. Ensure monitoring coverage for applications and proactively monitor and manage the health of applications/systems; responsible and accountable for driving the root cause and ensuring all issues are addressed and resolved in a timely fashion. Performs complex technical work to accomplish tasks and projects within a defined time frame. Installs, upgrades, configures, repairs and monitors high-availability 24/7 application services, third-party appliances, and applications. Perform troubleshooting of applications and infrastructure issues. Commensurate experience and education.

Position: **DevSecOps Engineer II**  
Educational and Experience Requirements: BS, BA/6 yrs exp  
Details: Performs development and procedures to automate processes, focusing on continuous integration and continuous deployment. Offers guidance on cloud strategy, cloud infrastructure and automation frameworks for deploying, managing, and monitoring multi-tenant SaaS applications running in cloud environments. Maintains environment for configuration management of applications and services, ensuring security and operational requirements (reliability, availability, scalability, performance, capacity etc.) are met and improved. Performs Development Security Operations, Automation, AWS, Continuous Integration Continuous Deployment (CI/CD), or Continuous Integration Continuous Delivery (CI/CD). Perform troubleshooting of applications and infrastructure issues. Commensurate experience and education.

Position: **DevSecOps Engineer III**  
Educational and Experience Requirements: BS, BA/7 yrs exp  
Details: Performs development and procedures to automate processes, focusing on continuous integration and continuous deployment. Offers guidance on cloud strategy, cloud infrastructure and automation frameworks for deploying, managing, and monitoring multi-tenant SaaS applications running in cloud environments. Maintains environment for configuration management of applications and services, ensuring security and operational requirements (reliability, availability, scalability, performance, capacity etc.) are met and improved. Performs Development Security Operations, Automation, AWS, Continuous Integration Continuous Deployment (CI/CD), or Continuous Integration Continuous Delivery (CI/CD). Perform troubleshooting of applications and infrastructure issues. Commensurate experience and education.

Position: **DevSecOps Engineer IV**  
Educational and Experience Requirements: BS, BA/8 yrs exp  
Details: Performs development and procedures to automate processes, focusing on continuous integration and continuous deployment. Offers guidance on cloud strategy, cloud infrastructure and automation frameworks for deploying, managing, and monitoring multi-tenant SaaS applications running in cloud environments. Maintains environment for configuration management of applications and services, ensuring security and operational requirements (reliability, availability, scalability, performance, capacity etc.) are met and improved. Performs Development Security Operations, Automation, AWS, Continuous Integration Continuous Deployment (CI/CD), or Continuous Integration Continuous Delivery (CI/CD). Perform troubleshooting of applications and infrastructure issues. Commensurate experience and education.

Position: **DevSecOps Engineer V**  
Educational and Experience Requirements: BS, BA/10 yrs exp  
Details: Performs development and procedures to automate processes, focusing on continuous integration and continuous deployment. Offers guidance on cloud strategy, cloud infrastructure and automation frameworks for deploying, managing, and monitoring multi-tenant SaaS applications running in cloud environments. Maintains environment for configuration management of applications and services, ensuring security and operational
requirements (reliability, availability, scalability, performance, capacity etc.) are met and improved. Performs Development Security Operations, Automation, AWS, Continuous Integration Continuous Deployment (CI/CD), or Continuous Integration Continuous Delivery (CI/CD). Perform troubleshooting of applications and infrastructure issues. Commensurate experience and education.

Position: **Functional Analyst I**
Educational and Experience Requirements: BS, BA/1 yrs exp

Position: **Functional Analyst II**
Educational and Experience Requirements: BS, BA/3 yrs exp

Position: **Functional Analyst III**
Educational and Experience Requirements: BS, BA/7 yrs exp

Position: **Functional Analyst IV**
Educational and Experience Requirements: BS, BA/8 yrs exp

Position: **Help Desk Analyst I**
Educational and Experience Requirements: HS
Details: Helps to resolve technical issues end users encounter, or coordinates interaction between those users those with more intensive IT support, when needed. Gathers, interprets, and uses complex data to develop actionable steps that will help computer operators. Performs Technical Support, Troubleshooting, User Support, ServiceNow, Remedy.

Position: **Junior Tester I**
Educational and Experience Requirements: BS, BA
Details: Design, implement, and conduct test and evaluation procedures to ensure system requirements are met. Maintain, and upgrade automated or manual test scripts. Write, implement, and report status for system testing. Analyze test cases and provide regular progress reports. Commensurate experience and education. Performs Test Engineering, Manual Testing, Automated Testing, Test Results, Tests.

Position: **Network Engineer I**
Educational and Experience Requirements: HS
Details: Maintaining computer networks including VPNs, routers and other virtual or physical infrastructure, installs and configures network equipment, creates firewalls and updates virus protection software and data security systems to keep data and communications protected, Monitors computer systems to improve network performance for all systems, troubleshoots, resolves, and communicates networking issues to other employees and management. Performs Networking, Network Engineer, Network Configuration, Network Monitoring, Cloud Networking.
Position: **Network Engineer II**  
**Educational and Experience Requirements:** HS/4 yrs exp  
**Details:** Maintaining computer networks including VPNs, routers and other virtual or physical infrastructure, installs and configures network equipment, creates firewalls and updates virus protection software and data security systems to keep data and communications protected, Monitors computer systems to improve network performance for all systems, troubleshoots, resolves, and communicates networking issues to other employees and management. Performs Networking, Network Engineer, Network Configuration, Network Monitoring, Cloud Networking.

Position: **Network Engineer III**  
**Educational and Experience Requirements:** BS, BA/7 yrs exp  
**Details:** Maintaining computer networks including VPNs, routers and other virtual or physical infrastructure, installs and configures network equipment, creates firewalls and updates virus protection software and data security systems to keep data and communications protected, Monitors computer systems to improve network performance for all systems, troubleshoots, resolves, and communicates networking issues to other employees and management. Performs Networking, Network Engineer, Network Configuration, Network Monitoring, Cloud Networking.

Position: **Program Manager I**  
**Educational and Experience Requirements:** BS, BA/8 yrs exp  
**Details:** Takes leadership of all aspects of a program. Multiple Task Orders, Plans, schedules, documents, reports, tracks progress of and provides status accounting and technical management of projects to ensure work scope, schedules and budgets are defined and maintained. Manages small programs/proposals. Capable of managing multiple projects simultaneously. Program Management, Program Evaluation, Strategy, Task Order Management, Project Management.

Position: **Program Manager II**  
**Educational and Experience Requirements:** BS, BA/12 yrs exp  
**Details:** Takes leadership of all aspects of a program. Multiple Task Orders, Plans, schedules, documents, reports, tracks progress of and provides status accounting and technical management of projects to ensure work scope, schedules and budgets are defined and maintained. Manages small programs/proposals. Capable of managing multiple projects simultaneously. Program Management, Program Evaluation, Strategy, Task Order Management, Project Management.

Position: **Project Manager I**  
**Educational and Experience Requirements:** BS, BA/6 yrs exp  
**Details:** Provides Project Management, plans, schedules, documents, reports, tracks progress of and provides status accounting and technical management of projects to ensure work scope, schedules and budgets are defined and maintained. Able to provide technical guidance when needed. Manages small programs/proposals. Commensurate experience and education. Task Management, Planning, MS Project, Communications, PMP.

Position: **Project Manager II**  
**Educational and Experience Requirements:** BS, BA/10 yrs exp  
**Details:** Provides Project Management, plans, schedules, documents, reports, tracks progress of and provides status accounting and technical management of projects to ensure work scope, schedules and budgets are defined and maintained. Able to provide technical guidance when needed. Manages small programs/proposals. Commensurate experience and education. Task Management, Planning, MS Project, Communications, PMP.

Position: **Project Manager III**  
**Educational and Experience Requirements:** BS, BA/12 yrs exp  
**Details:** Provides Project Management, plans, schedules, documents, reports, tracks progress of and provides status accounting and technical management of projects to ensure work scope, schedules and budgets are defined and maintained. Able to provide technical guidance when needed. Manages small programs/proposals. Commensurate experience and education. Task Management, Planning, MS Project, Communications, PMP.
Position: **Scrum Master I**  
Educational and Experience Requirements: BS, BA/6 yrs exp  
Details: Experienced Agile and Continuous Delivery practitioner. leverages agile development practices including task estimation, test automation, deployment automation and Continuous Integration to improve overall execution speed and product quality. Orchestrates the management of technology scope and risks. Works to ensure technical expectations of deliverables are met through Agile processes and supports the continuous improvement of those processes. Ability to deliver agile software solutions using best practices such as Test-Driven Development (TDD) or Adaptable Software Design. Maintains schedules and conducts task level meetings with assigned technical staff to gain insight into the state of individual release and sprint plans, schedules, deliverables, milestones, project risks and mitigation. Develops SCRUM reports and artifacts to include User Stories, Velocity Charts, Burn-down Charts, Sprint Retrospective notes etc. Complies with implementation of baseline contractual plans and tools for configuration management, systems development methodologies, quality assurance, testing and technical writing.

Position: **Security Engineer I**  
Educational and Experience Requirements: BS, BA/5 yrs exp  
Details: Develop, execute and track the performance of security measures to protect information and network infrastructure and computer systems. Design computer security strategy and engineer comprehensive cybersecurity architecture. Identify, define and document system security requirements and recommend solutions to management. Configure, troubleshoot and maintain security infrastructure software and hardware. Monitor systems for irregular behavior and set up preventive measures. Performs Cloud Security, Network Security, AWS, Network Engineering, DevSecOps. Educate and train staff on information system security best practices.

Position: **Security Engineer II**  
Educational and Experience Requirements: BS, BA/8 yrs exp  
Details: Develop, execute and track the performance of security measures to protect information and network infrastructure and computer systems. Design computer security strategy and engineer comprehensive cybersecurity architecture. Identify, define and document system security requirements and recommend solutions to management. Configure, troubleshoot and maintain security infrastructure software and hardware. Monitor systems for irregular behavior and set up preventive measures. Performs Cloud Security, Network Security, AWS, Network Engineering, DevSecOps. Educate and train staff on information system security best practices.

Position: **Security Engineer III**  
Educational and Experience Requirements: BS, BA/10 yrs exp  
Details: Develop, execute and track the performance of security measures to protect information and network infrastructure and computer systems. Design computer security strategy and engineer comprehensive cybersecurity architecture. Identify, define and document system security requirements and recommend solutions to management. Configure, troubleshoot and maintain security infrastructure software and hardware. Monitor systems for irregular behavior and set up preventive measures. Performs Cloud Security, Network Security, AWS, Network Engineering, DevSecOps. Educate and train staff on information system security best practices.

Position: **Software Engineer I**  
Educational and Experience Requirements: BS, BA  
Details: Designs and develops software components. Uses modern practices like to design modern systems. Agile Software Development practices are used to develop systems. Analyzes and studies complex system requirements. Designs and writes software and subsystems and manages their implementation. Uses Microservices, cloud, security, Java, .NET, JavaScript, Python, R, or other language required for the system. We use an automation first approach to deliver software to users. Software Engineering, Java, AWS, microservices, DevSecOps. Reviews other’s work and provides guidance. Commensurate experience and education.
Position: **Software Engineer II**
Educational and Experience Requirements: BS, BA/3 yrs exp
Details: Designs and develops software components. Uses modern practices like to design modern systems. Agile Software Development practices are used to develop systems. Analyzes and studies complex system requirements. Designs and writes software and subsystems and manages their implementation. Uses Microservices, cloud, security, Java, .NET, JavaScript, Python, R, or other language required for the system. We use an automation first approach to deliver software to users. Software Engineering, Java, AWS, microservices, DevSecOps. Reviews other’s work and provides guidance. Commensurate experience and education.

Position: **Software Engineer III**
Educational and Experience Requirements: BS, BA/4 yrs exp
Details: Designs and develops software components. Uses modern practices like to design modern systems. Agile Software Development practices are used to develop systems. Analyzes and studies complex system requirements. Designs and writes software and subsystems and manages their implementation. Uses Microservices, cloud, security, Java, .NET, JavaScript, Python, R, or other language required for the system. We use an automation first approach to deliver software to users. Software Engineering, Java, AWS, microservices, DevSecOps. Reviews other’s work and provides guidance. Commensurate experience and education.

Position: **Software Engineer IV**
Educational and Experience Requirements: BS, BA/5 yrs exp
Details: Designs and develops software components. Uses modern practices like to design modern systems. Agile Software Development practices are used to develop systems. Analyzes and studies complex system requirements. Designs and writes software and subsystems and manages their implementation. Uses Microservices, cloud, security, Java, .NET, JavaScript, Python, R, or other language required for the system. We use an automation first approach to deliver software to users. Software Engineering, Java, AWS, microservices, DevSecOps. Reviews other’s work and provides guidance. Commensurate experience and education.

Position: **Software Engineer V**
Educational and Experience Requirements: BS, BA/8 yrs exp
Details: Designs and develops software components. Uses modern practices like to design modern systems. Agile Software Development practices are used to develop systems. Analyzes and studies complex system requirements. Designs and writes software and subsystems and manages their implementation. Uses Microservices, cloud, security, Java, .NET, JavaScript, Python, R, or other language required for the system. We use an automation first approach to deliver software to users. Software Engineering, Java, AWS, microservices, DevSecOps. Reviews other’s work and provides guidance. Commensurate experience and education.

Position: **Software Engineer VI**
Educational and Experience Requirements: BS, BA/10 yrs exp
Details: Designs and develops software components. Uses modern practices like to design modern systems. Agile Software Development practices are used to develop systems. Analyzes and studies complex system requirements. Designs and writes software and subsystems and manages their implementation. Uses Microservices, cloud, security, Java, .NET, JavaScript, Python, R, or other language required for the system. We use an automation first approach to deliver software to users. Software Engineering, Java, AWS, microservices, DevSecOps. Reviews other’s work and provides guidance. Commensurate experience and education.

Position: **Software Programmer I**
Educational and Experience Requirements: HS
Details: Designs and develops software components. Uses modern practices like to design modern systems. Agile Software Development practices are used to develop systems. Analyzes and studies complex system requirements. Designs and writes software and subsystems and manages their implementation. Uses Microservices, cloud, security, Java, .NET, JavaScript, Python, R, or other language required for the system. We use an automation first approach to deliver software to users. Software Engineering, Java, AWS, microservices, DevSecOps. Commensurate experience and education.
Position: **Solution Architect**

Educational and Experience Requirements: BS, BA/8 yrs exp

Details: Analyzes and studies complex system requirements. Defines the strategic direction of the system architecture and design. Leads development efforts. Has a complete understanding of current practices and provides management with technical advice for the system development. Performs Solution Architecture, Cloud Computing, Amazon Web Services (AWS), DevSecOps, and Technical Leadership. Develops prototypes as needed. Reviews other’s work and provides guidance. Commensurate experience and education.

Position: **Solution Architect II**

Educational and Experience Requirements: BS, BA/10 yrs exp

Details: Analyzes and studies complex system requirements. Defines the strategic direction of the system architecture and design. Leads development efforts. Has a complete understanding of current practices and provides management with technical advice for the system development. Performs Solution Architecture, Cloud Computing, Amazon Web Services (AWS), DevSecOps, and Technical Leadership. Develops prototypes as needed. Reviews other’s work and provides guidance. Commensurate experience and education.

Position: **Solution Architect III**

Educational and Experience Requirements: BS, BA/10 yrs exp

Details: Analyzes and studies complex system requirements. Defines the strategic direction of the system architecture and design. Leads development efforts. Has a complete understanding of current practices and provides management with technical advice for the system development. Performs Solution Architecture, Cloud Computing, Amazon Web Services (AWS), DevSecOps, and Technical Leadership. Develops prototypes as needed. Reviews other’s work and provides guidance. Commensurate experience and education.

Position: **Solution Architect IV**

Educational and Experience Requirements: BS, BA/12 yrs exp

Details: Analyzes and studies complex system requirements. Defines the strategic direction of the system architecture and design. Leads development efforts. Has a complete understanding of current practices and provides management with technical advice for the system development. Performs Solution Architecture, Cloud Computing, Amazon Web Services (AWS), DevSecOps, and Technical Leadership. Develops prototypes as needed. Reviews other’s work and provides guidance. Commensurate experience and education.

Position: **Subject Matter Expert I**

Educational and Experience Requirements: BS, BA/5 yrs exp

Details: Subject Matter Expert technologist. Provides clients with technical expertise for a project or program. Able to manage technology projects or lead technology solutioning. Provides highly technical and specialized guidance and solutions to complex IT problems; performs elaborate analyses and studies. Evaluates, recommends, and executes new technologies and updates existing infrastructure to ensure optimal performance and efficiency. Develops IT strategies to ensure the systems meet existing and future requirements based on needs and regulations. Works in a variety of environments and has excellent verbal and non-verbal communication skills. Works effectively and independently.

Position: **Subject Matter Expert II**

Educational and Experience Requirements: BS, BA/6 yrs exp

Details: Subject Matter Expert technologist. Provides clients with technical expertise for a project or program. Able to manage technology projects or lead technology solutioning. Provides highly technical and specialized guidance and solutions to complex IT problems; performs elaborate analyses and studies. Evaluates, recommends, and executes new technologies and updates existing infrastructure to ensure optimal performance and efficiency. Develops IT strategies to ensure the systems meet existing and future requirements based on needs and regulations. Works in a variety of environments and has excellent verbal and non-verbal communication skills. Works effectively and independently.
Position: **Subject Matter Expert III**  
Educational and Experience Requirements: BS, BA/10 yrs exp  
Details: Subject Matter Expert technologist. Provides clients with technical expertise for a project or program. Able to manage technology projects or lead technology solutioning. Provides highly technical and specialized guidance and solutions to complex IT problems; performs elaborate analyses and studies. Evaluates, recommends, and executes new technologies and updates existing infrastructure to ensure optimal performance and efficiency. Develops IT strategies to ensure the systems meet existing and future requirements based on needs and regulations. Works in a variety of environments and has excellent verbal and non-verbal communication skills. Works effectively and independently.

Position: **Subject Matter Expert IV**  
Educational and Experience Requirements: BS, BA/12 yrs exp  
Details: Subject Matter Expert technologist. Provides clients with technical expertise for a project or program. Able to manage technology projects or lead technology solutioning. Provides highly technical and specialized guidance and solutions to complex IT problems; performs elaborate analyses and studies. Evaluates, recommends, and executes new technologies and updates existing infrastructure to ensure optimal performance and efficiency. Develops IT strategies to ensure the systems meet existing and future requirements based on needs and regulations. Works in a variety of environments and has excellent verbal and non-verbal communication skills. Works effectively and independently.

Position: **System Administrator I**  
Educational and Experience Requirements: HS  
Details: Conducts or participates in the research, design and development of systems software, software applications and/or tools for new programs and subprograms as well as enhancements, modifications and corrections to existing software. Plans for and decides on solutions for new system development, modernization, and refactoring. Oversees system solutions and development. Stays current on new technology trends and mechanisms to bring them to the solutions. Codes, tests, integrate and documents software solutions. Commensurate experience and education.

Position: **System Administrator II**  
Educational and Experience Requirements: HS/1 yrs exp  
Details: Conducts or participates in the research, design and development of systems software, software applications and/or tools for new programs and subprograms as well as enhancements, modifications and corrections to existing software. Plans for and decided on solutions for new system development, modernization, and refactoring. Oversees system solutions and development. Stays current on new technology trends and mechanisms to bring them to the solutions. Codes, tests, integrate and documents software solutions. Commensurate experience and education.

Position: **System Administrator III**  
Educational and Experience Requirements: HS/3 yrs exp  
Details: Conducts or participates in the research, design and development of systems software, software applications and/or tools for new programs and subprograms as well as enhancements, modifications and corrections to existing software. Plans for and decided on solutions for new system development, modernization, and refactoring. Oversees system solutions and development. Stays current on new technology trends and mechanisms to bring them to the solutions. Codes, tests, integrate and documents software solutions. Commensurate experience and education.

Position: **System Administrator IV**  
Educational and Experience Requirements: BS, BA/8 yrs exp  
Details: Conducts or participates in the research, design and development of systems software, software applications and/or tools for new programs and subprograms as well as enhancements, modifications and corrections to existing software. Plans for and decided on solutions for new system development, modernization, and refactoring. Oversees system solutions and development. Stays current on new technology trends and mechanisms to bring them to the solutions. Codes, tests, integrate and documents software solutions. Commensurate experience and education.
Position: **Technical Lead I**  
**Educational and Experience Requirements:** BS, BA/7 yrs exp  
**Details:** Provides technical leadership, conducts or participates in the research, design and development of systems software, software applications and/or tools for new programs and subprograms as well as enhancements, modifications and corrections to existing software. Plans for and decided on solutions for new system development, modernization, and refactoring. Oversees system solutions and development. Stays current on new technology trends and mechanisms to bring them to the solutions. Codes, tests, integrate and documents software solutions. Performs Agile, Software Development, Tech Lead, Code Review, Scrum Master. Commensurate experience and education.

Position: **Technical Lead II**  
**Educational and Experience Requirements:** BS, BA/8 yrs exp  
**Details:** Provides technical leadership, conducts or participates in the research, design and development of systems software, software applications and/or tools for new programs and subprograms as well as enhancements, modifications and corrections to existing software. Plans for and decided on solutions for new system development, modernization, and refactoring. Oversees system solutions and development. Stays current on new technology trends and mechanisms to bring them to the solutions. Codes, tests, integrate and documents software solutions. Performs Agile, Software Development, Tech Lead, Code Review, Scrum Master. Commensurate experience and education.

Position: **Technical Lead III**  
**Educational and Experience Requirements:** BS, BA/10 yrs exp  
**Details:** Provides technical leadership, conducts or participates in the research, design and development of systems software, software applications and/or tools for new programs and subprograms as well as enhancements, modifications and corrections to existing software. Plans for and decided on solutions for new system development, modernization, and refactoring. Oversees system solutions and development. Stays current on new technology trends and mechanisms to bring them to the solutions. Codes, tests, integrate and documents software solutions. Performs Agile, Software Development, Tech Lead, Code Review, Scrum Master. Commensurate experience and education.

Position: **Technical Lead IV**  
**Educational and Experience Requirements:** BS, BA/12 yrs exp  
**Details:** Provides technical leadership, conducts or participates in the research, design and development of systems software, software applications and/or tools for new programs and subprograms as well as enhancements, modifications and corrections to existing software. Plans for and decided on solutions for new system development, modernization, and refactoring. Oversees system solutions and development. Stays current on new technology trends and mechanisms to bring them to the solutions. Codes, tests, integrate and documents software solutions. Performs Agile, Software Development, Tech Lead, Code Review, Scrum Master. Commensurate experience and education.

Position: **Test Automation Engineer I**  
**Educational and Experience Requirements:** BS, BA/1 yrs exp  
**Details:** Design, implement, and conduct test and evaluation procedures to ensure system requirements are met. Develop, maintain, and upgrade automated test scripts and architectures for application products. Analyze test cases and provide regular progress reports. Provide testing know-how for the support of user requirements of complex software/hardware applications. Participate in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements. Performs Test Automation, DevSecOps, Test Script, Performance Testing, Test Driven development. Commensurate experience and education.

Position: **Test Automation Engineer II**  
**Educational and Experience Requirements:** BS, BA/3 yrs exp  
**Details:** Design, implement, and conduct test and evaluation procedures to ensure system requirements are met. Develop, maintain, and upgrade automated test scripts and architectures for application products. Analyze test cases and provide regular progress reports. Provide testing know-how for the support of user requirements of complex software/hardware applications. Participate in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements. Performs Test Automation, DevSecOps, Test Script, Performance Testing, Test Driven development. Commensurate experience and education.
Position: **Test Automation Engineer III**  
Educational and Experience Requirements: BS, BA/6 yrs exp  
Details: Design, implement, and conduct test and evaluation procedures to ensure system requirements are met. Develop, maintain, and upgrade automated test scripts and architectures for application products. Analyze test cases and provide regular progress reports. Provide testing know-how for the support of user requirements of complex software/hardware applications. Participate in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements. Performs Test Automation, DevSecOps, Test Script, Performance Testing, Test Driven development. Commensurate experience and education.

Position: **Test Automation Engineer IV**  
Educational and Experience Requirements: BS, BA/8 yrs exp  
Details: Design, implement, and conduct test and evaluation procedures to ensure system requirements are met. Develop, maintain, and upgrade automated test scripts and architectures for application products. Analyze test cases and provide regular progress reports. Provide testing know-how for the support of user requirements of complex software/hardware applications. Participate in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements. Performs Test Automation, DevSecOps, Test Script, Performance Testing, Test Driven development. Commensurate experience and education.

Position: **User Experience Designer I**  
Educational and Experience Requirements: BS, BA/2 yrs exp  
Details: Understands user requirements to create an optimal user experience. Identifies target user groups and conduct interviews or other types of inquiry to help understand user needs. Ensures the creation and implementation of customized experiences for the digital user. Produce high-quality solutions through flow diagrams, graphic designs, storyboards and site maps. Provide guidance on the implementation of UX research techniques and testing activities to assess user behavior. Performs User Experience Design, UI/UX, Usability Testing, User Research, User Interface Design.

Position: **User Experience Designer II**  
Educational and Experience Requirements: BS, BA/6 yrs exp  
Details: Understands user requirements to create an optimal user experience. Identifies target user groups and conduct interviews or other types of inquiry to help understand user needs. Ensures the creation and implementation of customized experiences for the digital user. Produce high-quality solutions through flow diagrams, graphic designs, storyboards and site maps. Provide guidance on the implementation of UX research techniques and testing activities to assess user behavior. Performs User Experience Design, UI/UX, Usability Testing, User Research, User Interface Design.

Position: **User Experience Designer III**  
Educational and Experience Requirements: BS, BA/8 yrs exp  
Details: Understands user requirements to create an optimal user experience. Identifies target user groups and conduct interviews or other types of inquiry to help understand user needs. Ensures the creation and implementation of customized experiences for the digital user. Produce high-quality solutions through flow diagrams, graphic designs, storyboards and site maps. Provide guidance on the implementation of UX research techniques and testing activities to assess user behavior. Performs User Experience Design, UI/UX, Usability Testing, User Research, User Interface Design.

(b) Pricing for all services shall be in accordance with the Contractor’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

<table>
<thead>
<tr>
<th><strong>Service Position</strong></th>
<th><strong>Education &amp; Experience</strong></th>
<th><strong>GSA Rate w/ IFF (per hour)</strong></th>
</tr>
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<td>Service Position</td>
<td>Education &amp; Experience</td>
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</tr>
<tr>
<td>Technical Lead II</td>
<td>BS, BA / 8 yrs exp</td>
<td>$165.17</td>
</tr>
<tr>
<td>Technical Lead III</td>
<td>BS, BA / 10 yrs exp</td>
<td>$171.35</td>
</tr>
<tr>
<td>Technical Lead IV</td>
<td>BS, BA / 12 yrs exp</td>
<td>$195.47</td>
</tr>
<tr>
<td>Test Automation Engineer I</td>
<td>BS, BA / 1 yrs exp</td>
<td>$85.19</td>
</tr>
<tr>
<td>Test Automation Engineer II</td>
<td>BS, BA / 3 yrs exp</td>
<td>$102.62</td>
</tr>
<tr>
<td>Test Automation Engineer III</td>
<td>BS, BA / 6 yrs exp</td>
<td>$113.37</td>
</tr>
<tr>
<td>Test Automation Engineer IV</td>
<td>BS, BA / 8 yrs exp</td>
<td>$120.21</td>
</tr>
<tr>
<td>User Experience Designer I</td>
<td>BS, BA / 2 yrs exp</td>
<td>$113.37</td>
</tr>
<tr>
<td>User Experience Designer II</td>
<td>BS, BA / 6 yrs exp</td>
<td>$135.18</td>
</tr>
<tr>
<td>User Experience Designer III</td>
<td>BS, BA / 8 yrs exp</td>
<td>$148.32</td>
</tr>
</tbody>
</table>
TERMS AND CONDITIONS APPLICABLE TO CLOUD COMPUTING AND CLOUD RELATED IT PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 518210C)

NOTE: ****Labor categories under Special Item Number 54151S “Information Technology Professional Services” may remain under SIN 54151S, unless they are specific to the Cloud Computing Products and IT Professional Services SIN 518210C. Labor specific to Cloud Computing should be positioned by Contractors under SIN 518210C in order for Contractors to have the opportunity to bid on requests for quotes that are generated exclusively under the Cloud SIN. Offerors may offer Cloud IT Professional Services exclusively; it is not a requirement to also offer Cloud Services (i.e., IaaS).

1. SCOPE OF 518210C CLOUD RELATED IT PROFESSIONAL SERVICES
   a) The labor categories, prices, terms and conditions stated under Special Item Numbers 518210C Cloud Services and Related IT Professional Services apply exclusively to this SIN within the scope of this Information Technology Schedule. It is anticipated that the relevant IT Professional Services for this SIN (518210C) are related to the following: assessing cloud solutions, preparing for cloud solutions, refactoring legacy solutions for cloud migration, migrating legacy or other systems to cloud solutions, DevOps, developing new cloud-based applications and providing management/governance for cloud solutions. Contractors may propose other types of relevant professional services as long as they are specifically designed to work within and/or support the types of cloud product services described in SIN 518210C.
   b) Cloud Related IT Professional Services provided under this SIN shall comply with all certifications and industry standards as applicable pertaining to the type of services as specified by ordering agency.
   c) The Contractor shall provide Cloud Related IT Professional Services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. ORDER
   a) Agencies may use written orders, Electronic Data Interchange (EDI) orders, Blanket Purchase Agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The order shall specify the availability of funds and the period for which funds are available.
   b) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

3. PERFORMANCE OF SERVICES
   a) The Contractor shall commence performance of Cloud Related IT Professional Services on the date agreed to by the Contractor and the ordering activity.
   b) The Contractor agrees to render Cloud Related IT Professional Services during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Cloud Related IT Professional Services shall be completed in a good and workmanlike manner.
   d) Any Contractor travel required in the performance of Cloud Related IT Professional Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed.
Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor’s travel.

4. **INSPECTION OF SERVICES**


5. **RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (MAY 2014) Rights in Data – General, may apply.

The Contractor shall comply with contract clause (52.204-21) to the Federal Acquisition Regulation (FAR) for the basic safeguarding of contractor information systems that process, store, or transmit Federal data received by the contract in performance of the contract. This includes contract documents and all information generated in the performance of the contract.

6. **RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to the ordering activity’s security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Cloud Computing IT Professional Services.

7. **INDEPENDENT CONTRACTOR**

All Cloud Computing IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

8. **ORGANIZATIONAL CONFLICTS OF INTEREST**

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest.
that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

9.  **INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for Cloud Computing IT Professional Services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring IT Professional Services performed during the preceding month.

10.  **PAYMENTS**

The ordering activity shall pay the Contractor upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. Payments shall be made in accordance with:

For orders that are NOT time-and-materials/labor hours (fixed price applicable).


As prescribed in 16.601(f)(3), insert the following provision:

(1) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(2) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by

   i The offeror;

   ii Subcontractors; and/or

   iii Divisions, subsidiaries, or affiliates of the offeror under a common control.

11.  **RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

12.  **APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

13.  **DESCRIPTION OF CLOUD COMPUTING LABOR HOURS AND PRICING**

The labor category descriptions start on page 17 and the approved GSA rates start on page 29.
TERMS AND CONDITIONS APPLICABLE TO SOFTWARE MAINTENANCE SERVICES (SPECIAL ITEM NUMBER 54151)

Software maintenance services creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance services includes person-to-person communications regardless of the medium used to communicate: telephone support, online technical support, customized support, and/or technical expertise which are charged commercially.

NAICS CODES:

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
<th>Business Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>541511</td>
<td>Custom Computer Programming Services</td>
<td>$30 million</td>
</tr>
<tr>
<td>541512</td>
<td>Computer Systems Design Services</td>
<td>$30 million</td>
</tr>
</tbody>
</table>
USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAM

PREAMBLE

OneGlobe, LLC provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To ensure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Bobby Peterson, OneGlobe LLC, Phone (703) 850-0062, Fax (703) 651-5534, bobby.peterson@oneglobeit.com
BLANKET PURCHASE AGREEMENT (Suggested Format)

BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) ____________________.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

_________________________________________  _______________________________________
Ordering Activity          Date               Contractor                Date
BPA NUMBER_____________

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s)____________, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

<table>
<thead>
<tr>
<th>MODEL NUMBER/PART NUMBER</th>
<th>*SPECIAL BPA DISCOUNT/PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>________________________</td>
<td>__________________________</td>
</tr>
<tr>
<td>________________________</td>
<td>__________________________</td>
</tr>
<tr>
<td>________________________</td>
<td>__________________________</td>
</tr>
</tbody>
</table>

(2) Delivery:

<table>
<thead>
<tr>
<th>DESTINATION</th>
<th>DELIVERY SCHEDULES / DATES</th>
</tr>
</thead>
<tbody>
<tr>
<td>______________</td>
<td>________________________</td>
</tr>
<tr>
<td>______________</td>
<td>________________________</td>
</tr>
<tr>
<td>______________</td>
<td>________________________</td>
</tr>
</tbody>
</table>

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be ________________________.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _______________ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

<table>
<thead>
<tr>
<th>OFFICE</th>
<th>POINT OF CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>____________</td>
<td>__________________</td>
</tr>
<tr>
<td>____________</td>
<td>__________________</td>
</tr>
<tr>
<td>____________</td>
<td>__________________</td>
</tr>
</tbody>
</table>

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;
(b) Contract Number;
(c) BPA Number;
(d) Model Number or National Stock Number (NSN);
(e) Purchase Order Number;
(f) Date of Purchase;
(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor’s invoice, the provisions of this BPA will take precedence.

******************************************************************************
BASIC GUIDELINES FOR USING
“CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers’ needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.