GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List

On line access to contract ordering information, terms and conditions, up to date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu driven database system. The INTERNET address for GSA Advantage!® is: GSAAdvantage.gov.

INFORMATION TECHNOLOGY PRICELIST

<table>
<thead>
<tr>
<th>SCHEDULE CODE</th>
<th>DESCRIPTION</th>
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<tbody>
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<td>33411</td>
<td>Purchasing of New Electronic Equipment</td>
</tr>
<tr>
<td></td>
<td>FSC CLASS 7010 - SYSTEM CONFIGURATION</td>
</tr>
<tr>
<td></td>
<td>FSC CLASS 5815 - TELETYPE AND FACSIMILE EQUIPMENT</td>
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<td>FSC CLASS 7025 - INPUT/OUTPUT AND STORAGE DEVICES</td>
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<td>FSC CLASS 7035 - ADP SUPPORT EQUIPMENT</td>
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<td>511210</td>
<td>Software Licenses</td>
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<td></td>
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</tr>
<tr>
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<td>Electronic Commerce and Subscription Services</td>
</tr>
<tr>
<td></td>
<td>FPDS Code D304 Value Added Network Services (VANs)</td>
</tr>
<tr>
<td>54151S</td>
<td>Information Technology Professional Services</td>
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<tr>
<td></td>
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<td></td>
<td>FPDS Code D302 IT Systems Development Services</td>
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<td>FPDS Code D306 IT Systems Analysis Services</td>
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<tr>
<td></td>
<td>FPDS Code D307 Automated Information Systems Design and Integration Services</td>
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<td>FPDS Code D308 Programming Services</td>
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<td>FPDS Code D310 IT Backup and Security Services</td>
</tr>
<tr>
<td></td>
<td>FPDS Code D311 IT Data Conversion Services</td>
</tr>
<tr>
<td></td>
<td>FPDS Code D316 IT Network Management Services</td>
</tr>
<tr>
<td></td>
<td>FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified</td>
</tr>
<tr>
<td>541611MPS</td>
<td>Managed Print Services</td>
</tr>
<tr>
<td></td>
<td>FSC/PSC Code 3610 Printing, Duplicating, and Bookbinding Equipment</td>
</tr>
<tr>
<td>811212</td>
<td>Maintenance of Equipment, Repair Services and/or Repair/Spare Parts</td>
</tr>
<tr>
<td></td>
<td>FSC/PSC Class J070 - Maintenance and Repair Service</td>
</tr>
<tr>
<td></td>
<td>FSC/PSC Class J058 – Maintenance and Repair of Communication Equipment</td>
</tr>
</tbody>
</table>

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Contract Number: GS-35F-307AA
Contract Period: April 5, 2013 - April 7, 2023 (plus options)
AlphaSix Corporation
21355 Ridgetop Circle #330, Dulles, VA 20166
703-579-6444
www.alphasixcorp.com
Contract Administrator: Jill Williams, 703-579-6479, jill.williams@alphasixcorp.com
Customer Information

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

   Awarded SINs:
   33411 Purchasing of New Electronic Equipment
   511210 Software Licenses
   54151ECOM Electronic Commerce and Subscription Services
   54151S Information Technology Professional Services
   541611MPS Managed Print Services
   811212 Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
   OLM Order-Level Materials

1b. Identification of the lowest priced model number and lowest unit price for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply. See Appendix A.

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item. Please see DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

2. Maximum order.
   $500,000.00
   SIN 541611MPS: $1,000,000.00

3. Minimum order.
   $100.00

4. Geographic coverage (delivery area).
The Geographic Scope of Contract will be domestic and overseas delivery.

5. Point(s) of production (city, county, and State or foreign country).
   Varies by manufacturer. All offered products are TAA compliant.

6. Discount from list prices or statement of net price.
   Discounts vary by manufacturer and product line. Additional discounts may be offered at the delivery order level.

7. Quantity discounts.
   None.

8. Prompt payment terms. Note: Prompt payment terms must be followed by the statement "Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions."
   None.

9a. Notification that Government purchase cards are accepted at or below the micro-purchase threshold.
   Yes, Government purchase cards are accepted.

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold.
   Yes, Government purchase cards are accepted.

10. Foreign items (list items by country of origin).
    Varies by manufacturer and product line. All products offered are TAA compliant.

11a. Time of delivery.
    Most products can be delivered within 30 days. However, manufacturer and distribution availability may impact delivery times; delivery availability will be specified at the Delivery Order level if other than 30 days.

11b. Expedited Delivery.
    Expedited Delivery is available for most products. However, manufacturer and distribution availability may impact expedited delivery availability; delivery availability will be specified at the Delivery Order level.
11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Overnight and 2-day delivery is available for most products. However, manufacturer and distribution availability may impact expedited delivery availability; delivery availability will be specified at the Delivery Order level. Customers may contact AlphaSix for rates for overnight and 2-day delivery.

11d. Urgent Requirements. The Contractor will note in its price list the “Urgent Requirements” clause of its contract and advise agencies that they can also contact the Contractor’s representative to effect a faster delivery. When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. F.O.B. point(s).
Orders are FOB Destination for the 48 contiguous states, Alaska, Hawaii, Washington DC, and the Commonwealth of Puerto Rico.

13a. Ordering address(es).
AlphaSix Corporation
21355 Ridgetop Circle #330
Sterling, VA 20166

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA’s) are found in Federal Acquisition Regulation (FAR) 8.405-3. Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.
  a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
  b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

14. Payment address(es).
AlphaSix Corporation
21355 Ridgetop Circle #330
Sterling, VA 20166

15. Warranty provision.
Manufacturer standard commercial warranties apply to all products.

16. Export packing charges, if applicable.
N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level).
AlphaSix accepts Government purchase cards for as much as the user is approved to spend.

18. Terms and conditions of rental, maintenance, and repair (if applicable).
The respective manufacturer’s standard commercial terms and conditions apply unless otherwise specified at time of order.

19. Terms and conditions of installation (if applicable).
Installation services available are included in the price list in Appendix A.

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable).
Customers having repairs performed under product warranty will not be charged for the repair parts. Repair parts purchased outside of warranty by the customer will be made available as available and compliant with GSA FSS terms and conditions.

20a. Terms and conditions for any other services (if applicable).
Please see TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S)

21. List of service and distribution points (if applicable).
Service and distribution points vary by manufacturer. Customers may contact AlphaSix with specific location inquiries.
22. List of participating dealers (if applicable).
   N/A

23. Preventive maintenance (if applicable).
   Maintenance CLINs are offered on our schedule and fulfilled by the respective manufacturer.

24a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).
   AlphaSix offers products that are EPEAT and/or Energy Star compliant where applicable.

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor’s website or other location.) The EIT standards can be found at: www.Section508.gov/. Section 508 information (VPATs) can be provided for most of the offered products upon request.

25. Data Universal Number System (DUNS) number.
   968969514

26. Notification regarding registration in Central Contractor Registration (CCR) database.
   AlphaSix is registered in the System for Award Management (SAM), which has replaced the former CCR database.
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COMPANY BACKGROUND

AlphaSix Corporation (AlphaSix) is an IT services and products contractor specializing in big data solutions, infrastructure, cybersecurity, medical fraud detection, virtualization, and managed print. Located within the Dulles Technology Corridor in Sterling, VA, we cater to the unique needs of government and education organizations. AlphaSix executives and employees have direct experience supporting Federal customers for more than 20 years. The following is a brief description of our core offerings:

- **Infrastructure Services.** Every organization’s IT environment requires planning, maintenance, and upgrades. Of key importance are the architecture, design, and implementation of Enterprise Solutions, such as Data Center server and storage solutions, as well as client solutions such as laptops, desktops, and tablets. AlphaSix has extensive experience with networks and security and is able to not only help our customers design their infrastructures, but also provide the components that comprise the solution.

- **Cyber Security.** Our cyber security team consists of highly skilled, certified IT security experts and engineers. The majority of our staff hold security clearances and have worked in for some of the most highly sensitive Government customers in some of the most secure environments. Our personnel are adept in developing, evaluating, and implementing cyber security policy, conducting risk and vulnerability assessments, and securing and optimizing our nation’s most critical and private IT systems. Skills include digital forensics services, vulnerability and risk assessments, penetration testing, policy development, configuration management, enterprise security architecture design, computer security incident response, operations management, application and software security assurance, insider threat, and counter-intelligence.

- **Virtualization.** Due to the rising costs of managing and maintaining sprawling data centers, virtualization has become the standard, enabling customers to more efficiently manage their servers and storage by creating virtual machines that better utilize their costly hardware. In addition, customers are virtualizing their applications and moving them to the cloud and then accessing them through zero clients in a virtual desktop infrastructure (VDI). AlphaSix has designed and implemented numerous secure VDI installations and can assist our customers as they initiate these efforts.

- **Big Data Solutions.** Big Data is the latest trend in the world of business intelligence wherein customers are attempting to harness the vast amount of data that is being produced at unprecedented levels. For many of our customers in the intelligence and law enforcement fields, this data can be used to pinpoint suspicious activities and help focus their efforts in the right direction. We couple our expertise in database design with new tools, such as Hadoop, to allow our customers to extract, transform, and load their information so they can quickly access and leverage that information.

- **Print Management.** Printing is referred to as the last bastion of cost savings due to many workers claiming to need their own devices for security reasons; these devices are often underutilized and expensive to maintain. AlphaSix offers a secure print solution that allows our customers to remove printers from the desktop, reduce the amount of toner applied to each page, and save millions of dollars.

- **Medical Fraud Detection.** Drug diversion is the movement of any pharmaceutically controlled substance from the legal drug delivery system for illicit use. At present, drug diversion is reaching epidemic proportions in the United States and is a growing concern among Federal, State and Local Governments regulators and investigators as well as health care practitioners. Drug diversion represents a substantial patient safety risk but also a significant legal and liability risk to health care providers. AlphaSix has domain-specific experience delivering innovative solutions to health-related missions from policy to healthcare-related IT initiatives.
INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: SMALL BUSINESS PARTICIPATION

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage™ online shopping service (www.gsaadvantage.gov). The catalogs/pricelists, GSA Advantage™ and the Federal Acquisition Service Home Page (www.gsa.gov/fas) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. GEOGRAPHIC SCOPE OF CONTRACT

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- [ ] The Geographic Scope of Contract will be domestic delivery only.
- [ ] The Geographic Scope of Contract will be overseas delivery only.
- [X] The Geographic Scope of Contract will be domestic and overseas delivery.

2. CONTRACTOR’S ORDERING ADDRESS AND PAYMENT INFORMATION

AlphaSix Corporation
21355 Ridgetop Circle #330
Sterling, VA 20166

Contractor must accept the credit card for payments equal to or less than the micro-purchase for oral or written orders under this contract. The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

Ordering Assistance: 703-579-6444
Pharos Technical Assistance: 877-848-0397
HP Technical Assistance: 800-334-5144
Lenovo Technical Assistance: 800-426-7378
Hyundai Technical Assistance: 800-568-0060
3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279

   Block 9: G. Order/Modification Under Federal Schedule Contract
   Block 16: Data Universal Numbering System (DUNS) Number: 968969514
   Block 30: Type of Contractor: Small Business
   Block 31: Woman-Owned Small Business - No
   Block 37: Contractor’s Taxpayer Identification Number (TIN): 45-2999713
   Block 40: Veteran Owned Small Business (VOSB): No

4a. CAGE Code: 6HX49

4b. Contractor has registered with the System for Award Management (SAM).

5. FOB DESTINATION

Orders are FOB Destination for the 48 contiguous states, Alaska, Hawaii, Washington DC, and the Commonwealth of Puerto Rico.

6. DELIVERY SCHEDULE

   a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below (any exceptions to the below delivery times will be agreed upon at the order level):

<table>
<thead>
<tr>
<th>SPECIAL ITEM NUMBER</th>
<th>DELIVERY TIME (Days ARO)</th>
</tr>
</thead>
<tbody>
<tr>
<td>All</td>
<td>30</td>
</tr>
</tbody>
</table>

   b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. DISCOUNTS

Prices shown are NET Prices; Basic Discounts have been deducted.

   a. Prompt Payment: 0% - 30 days from receipt of invoice or date of acceptance, whichever is later.
   b. Quantity – None.
   c. Dollar Volume:

   Pharos Systems:
   1% discount for Orders over $1M
   3% discount for Orders over $5M
All others:
None.

d. Government Educational Institutions: Government Educational Institutions are offered the same discounts as all other Government customers.

e. Other: None

8. TRADE AGREEMENTS ACT OF 1979, AS AMENDED
All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING

10. SMALL REQUIREMENTS
The minimum dollar of orders to be issued is $ 100__.

11. MAXIMUM ORDER (ALL DOLLAR AMOUNTS ARE EXCLUSIVE OF ANY DISCOUNT FOR PROMPT PAYMENT.)
a. The Maximum Order for the following Special Item Numbers (SINs) is $500,000:
   33411 Purchasing of New Electronic Equipment
   511210 Software Licenses
   54151ECOM Electronic Commerce and Subscription Services
   54151S Information Technology Professional Services
   541611MPS Managed Print Services
   811212 Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
   OLM Order-Level Materials

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS
Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS REQUIREMENTS
Ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):
Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical
Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDs): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDs) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDs should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L’Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301) 975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)

(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub. L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.

(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor’s participation in such order may be restricted in accordance with FAR Part 9.5.

(g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency’s order.

(h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency’s order.

(i) Government-Furnished Property: As specified by the agency’s order, the Government may provide property, equipment, materials or resources as necessary.
(j) Availability of Funds: Many Government agencies’ operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government’s obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

(k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES

Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity’s convenience, and (m) Termination for Cause (See 52.212-4)

16. GSA ADVANTAGE!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

(1) Manufacturer;
(2) Manufacturer's Part Number; and
(3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is http://www.gsaadvantage.gov

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, only if-

(1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
(2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
(3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
(4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

(1) Time of delivery/installation quotations for individual orders;
(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

c. The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAS)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 33411.
23. SECTION 508 COMPLIANCE

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes ___X____
No _______

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from ______ dated ______. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item’s interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at http://www.core.gov.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)
TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF NEW ELECTRONIC EQUIPMENT (SPECIAL ITEM NUMBER 33411)

1. MATERIAL AND WORKMANSHIP
   All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER
   Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

   For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT
   FOB DESTINATION. FOB destination for continental US, Alaska, Hawaii, and the Commonwealth of Puerto Rico

4. INSTALLATION AND TECHNICAL SERVICES
   a. INSTALLATION. When the equipment provided under this contract is not normally self-installable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule:

   See price list

   b. INSTALLATION, DEINSTALLATION, REINSTALLATION. The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of $2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds $2,000, then the requirements of the Davis-Bacon Act applies.

   The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstalltion services under SIN 33411.

   c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE
   The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was
discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. **WARRANTY**
   
a. Unless specified otherwise in this contract, the Contractor’s standard commercial warranty as stated in the contract’s commercial pricelist will apply to this contract.
   
b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.
   
c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.
   
d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: N/A – warranty services shall be provided by the respective manufacturer.

7. **PURCHASE PRICE FOR ORDERED EQUIPMENT**
   The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. **RESPONSIBILITIES OF THE CONTRACTOR**
   The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. **TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT**
   When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).
1. SERVICE AREAS
   a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a 50 mile radius of the Contractor’s service points. If any additional charge is to apply because of the greater distance from the Contractor’s service locations, the mileage rate or other distance factor shall be negotiated at the Task Order level.

2. MAINTENANCE ORDER
   a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 811212). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.

   b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lessor period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

   c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.

   d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

   e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

   f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS
   a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.

   b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.
4. **LOSS OR DAMAGE**
When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. **SCOPE**
a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.
b. Equipment placed under maintenance service shall be in good operating condition.
   (1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.
   (2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.
   (3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 811212 (or outside the scope of this contract).

6. **RESPONSIBILITIES OF THE ORDERING ACTIVITY**
a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.
b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.
c. If the Ordering Activity desires a factory authorized/certified service personnel then this should be clearly stated in the task or delivery order.

7. **RESPONSIBILITIES OF THE CONTRACTOR**
a. For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.
b. If the Ordering Activity task or delivery order specifies a factory authorized/certified service personnel then the Contractor is obligated to provide such a factory authorized/certified service personnel for the equipment to be repaired or serviced, unless otherwise agreed to in advance between the Agency and the Contractor.

8. **MAINTENANCE RATE PROVISIONS**
a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.
b. **REGULAR HOURS**
The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.
c. **AFTER HOURS**

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

d. **TRAVEL AND TRANSPORTATION**

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor’s service area, the charge will be negotiated at the Task Order level.

AlphaSix will provide the Government with the manufacturer’s commercial terms, which vary by manufacturer.

e. **QUANTITY DISCOUNTS**

None.

9. **REPAIR SERVICE RATE PROVISIONS**

a. **CHARGES.** Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.

b. **MULTIPLE MACHINES.** When repairs are ordered by an activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. **TRAVEL OR TRANSPORTATION**

(1) **AT THE CONTRACTOR’S SHOP**

(a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.

(b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) **AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)**

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) **AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)**

(a) If repairs are to be made at the ordering activity location, and the location is outside the service area as shown in paragraph 1.a, the repair service and mileage rates negotiated per subparagraphs 1.a and 8.d will apply.

(b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.
d. LABOR RATES

AlphaSix will provide the Government with the manufacturer’s commercial terms, which vary by manufacturer. Any labor rates that may be charged beyond those stated in the price list will be negotiated at the TO level.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist, at a discount of (varies by manufacturer)% from such listed prices.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

a. REPAIR SERVICE

AlphaSix will provide the specific manufacturer’s commercial warranty pertaining to Repair Service and Repair Parts/Spare Parts to the Government. These warranties vary by manufacturer and, in some cases, by specific product.

b. REPAIR PARTS/SPARE PARTS

AlphaSix will provide the specific manufacturer’s commercial warranty pertaining to Repair Service and Repair Parts/Spare Parts to the Government. These warranties vary by manufacturer and, in some cases, by specific product.

12. INVOICES AND PAYMENTS

a. Maintenance Service

(1) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

(2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. Repair Service and Repair Parts/Spare Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.
TERMS AND CONDITIONS APPLICABLE TO SOFTWARE LICENSES
(SPECIAL ITEM NUMBER 511210)

1. INSPECTION/ACCEPTANCE
The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)
The Contractor shall provide all Enterprise User License Agreements upon request.

3. GUARANTEE/WARRANTY
a. Unless specified otherwise in this contract, the Contractor’s standard commercial guarantee/warranty as stated in the contract’s commercial pricelist will apply to this contract.

Commercial guarantee/warranties are based upon Original Equipment Manufacturer (OEM) standards and are stated at time of quote based on the end user requirements.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES
The Contractor, without additional charge to the ordering activity, shall provide a technical support number 877-848-0397 for the purpose of providing user assistance and guidance in the implementation of the software. Pharos Technical Support operating hours are:
Monday through Thursday: 7am - 9pm Eastern Time
Friday: 7am - 5pm Eastern Time

Customers can log an Incident with Pharos Technical Support 24 hours a day.

Email support@pharos.com

Phone:
- from USA, Canada, Caribbean 877-848-0397 (toll free) or 585-939-7099
- from New Zealand 0800-452-556
- from Australia 1800-635-099
- from China N 10800-713-1595
- from China S 10800-1301-557
- from Japan 0066-33-321591
- from Singapore 800-1301-888
- from other countries +1 (585) 939-7099

Incidents logged outside of normal operating hours will receive a response the following business day.
5. SOFTWARE MAINTENANCE

a. Software maintenance as it is defined: (select software maintenance type):

   __X____ 1. Software Maintenance as a Product (SIN 511210)

   Software maintenance as a product includes the publishing of bug/defect fixes via patches and
   updates/upgrades in function and technology to maintain the operability and usability of the
   software product. It may also include other no charge support that are included in the purchase
   price of the product in the commercial marketplace. No charge support includes items such as user
   blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted
   chat rooms, and limited telephone, email and/or web-based general technical support for user’s self
   diagnostics.

   Software maintenance as a product does NOT include the creation, design, implementation,
   integration, etc. of a software package. These examples are considered software maintenance as a
   service.

   Software Maintenance as a product is billed at the time of purchase.

   _________ 2. Software Maintenance as a Service

   Software maintenance as a service creates, designs, implements, and/or integrates customized
   changes to software that solve one or more problems and is not included with the price of the
   software. Software maintenance as a service includes person-to-person communications regardless
   of the medium used to communicate: telephone support, on-line technical support, customized
   support, and/or technical expertise which are charged commercially. Software maintenance as a
   service is billed in arrears in accordance with 31 U.S.C. 3324.

   Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after
   the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT
   PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

6. PERIODS OF TERM LICENSES AND MAINTENANCE

a. The Contractor shall honor orders for periods for the duration of the contract period or a lessor period of
   time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days
   written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or
   maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the
   contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or
   maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be
   continued during any remainder of the contract period.
d. Cross-Year Funding Within Contract Period. Where an ordering activity’s specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

7. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to _________% of all term license payments during the period that the software was under a term license within the ordering activity.

8. TERM LICENSE CESSATION

a. After a software product has been on a continuous term license for a period of _________ * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 132-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

9. UTILIZATION LIMITATIONS

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

   (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

   (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take
appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

10. SOFTWARE CONVERSIONS
Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license, the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license, conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

11. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY
The schedule pricelist includes a description of each software product.

12. RIGHT-TO-COPY PRICING
The Contractor shall insert the discounted pricing for right-to-copy licenses.
**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S)**

****NOTE: All non-professional labor categories must be incidental to, and used solely to support professional services, and cannot be purchased separately.****

1. **SCOPE**
   a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
   b. The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. **PERFORMANCE INCENTIVES 1-FSS-60 PERFORMANCE INCENTIVES (APRIL 2000)**
   a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
   b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
   c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. **ORDER**
   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. **PERFORMANCE OF SERVICES**
   a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
   b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
   c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
   d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.
5. **STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

1. Cancel the stop-work order; or
2. Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

1. The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
2. The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. **INSPECTION OF SERVICES**


7. **RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. **RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. **INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.
10. **ORGANIZATIONAL CONFLICTS OF INTEREST**
   
a. **Definitions.**

   “Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

   “Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

   An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. **To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts.** Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. **INVOICES**

   The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. **PAYMENTS**

   For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007)  Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

   (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

   (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

      (1) The offeror;

      (2) Subcontractors; and/or

      (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. **RESUMES**

   Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.
14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Number 54151S IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education. See Appendix A for hourly rates for each labor category.

The labor category definitions included herein describe the functional responsibilities, education, and experience requirements for each labor category. These requirements are a guide to the types of experience and education typical of personnel in each labor category.

Education and experience may be substituted for each other. Each year of relevant experience may be substituted for one year of education, and vice versa. In addition, certifications, professional licenses, and vocational technical training may be substituted for experience or education with the approval of the ordering activity. Contracting Officer (CO) or Contracting Officer Representative (COR) acceptance of submitted candidates shall be deemed approval of such substitutions.

Further, both parties recognize that, on occasion, there may be a need to waive the requirements in order to use the best individual for the task. Therefore, waivers to the education/experience requirements may be granted by either the task order CO or COR. If such a waiver is included in our proposal, award of a contract shall be deemed a grant of the waiver. If there is no proposal, such as in the case of replacing a contractor employee during the course of a previously awarded contract, CO or COR acceptance of submitted candidate shall be deemed approval of such waiver.

<table>
<thead>
<tr>
<th>Labor Category Title: Subject Matter Expert II</th>
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<tbody>
<tr>
<td><strong>Functional Responsibility:</strong></td>
</tr>
<tr>
<td>• Serves as subject matter expert, possessing in-depth knowledge of a particular technology or area, such as computer science, information management, engineering, etc. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions.</td>
</tr>
<tr>
<td><strong>Minimum General Experience:</strong></td>
</tr>
<tr>
<td>• Must have 8 years of relevant experience in the IT field.</td>
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<tr>
<td><strong>Minimum Education:</strong> M.A. or M.S. degree</td>
</tr>
</tbody>
</table>
Labor Category Title: Senior Information Technology Consultant

Functional Responsibility:
- Acts as a recognized technical expert. Functions as the highest-level individual contributor in at least one technical area. Utilizes expertise in business management practices, industry requirements and information technology disciplines to develop technical and/or business solutions to client problems. Has a high level of diverse technical and industry experience related to a specific skill set. Typically has specialization in a particular technology or business application. Maintains awareness of technological developments and industry trends. Will typically define the end user problems then analyze and develop plans and/or requirements for the technical solution. Coordinates and manages the preparation of analysis, evaluations, and recommendations for proper implementation of programs and systems specifications in the following specialties: information systems architecture; networking; telecommunications; automation; communications; risk management; software; life-cycle management; software development methodologies.

Minimum General Experience:
- Must have 10 years of experience in the IT field.

Minimum Education: B.A. or B.S. degree

Labor Category Title: Senior Application Developer

Functional Responsibility:
- Must be able to translate applications requirements into client or web-based solutions using available technology. Must be able to apply new and emerging technologies to the software development process when necessary

Minimum/General Experience:
- Must have 3 years of computer experience in at least two of the following disciplines: system analysis, system programming, application programming, application security analysis, error correction, etc.

Minimum Education: B.A. or B.S.

Labor Category Title: Enterprise Architect

Functional Responsibility:
- Acts as a recognized technical expert. Utilizes expertise in business management practices, industry requirements and information technology disciplines to develop technical and/or business solutions to client problems. Has a high level of diverse technical and industry experience related to a specific skill set. Typically has specialization in a particular technology or business application. Maintains awareness of technological developments and industry trends. Develops architectural products and deliverables for the various business groups. Advises on the selection of technology purchases with regards to requirements, specifications and options. Advises of feasibility of potential future projects to management.

Minimum/General Experience:
- 7 years of equivalent experience in a related field.

Minimum Education: B.A. or B.S.

Labor Category Title: Senior Systems Engineer

Functional Responsibility:
- Analyzes information requirements. Evaluates problems in work flow, organization, planning and various systems. Develops appropriate corrective action or executes pre-defined action plans. Provides daily supervision and direction to staff when required.

Minimum/General Experience:
- Must have 6 years of experience in system engineering.

Minimum Education: B.A. or B.S.

Labor Category Title: Intermediate Big Data Engineer

Functional Responsibility:
- Develops, maintains, tests, and evaluates big data solutions. May also be involved in the design of big data solutions. Knowledgeable about Hadoop based technologies such as MapReduce, Hive MongoDB, Cassandra, etc., as well as data warehousing solutions and the latest (NoSQL) database technologies. Experience includes system design, development and testing.
### Minimum General Experience:
- Must have 8 years of relevant experience

### Minimum Education:
- M.A. or M.S. degree in Information Technology or related field

### Labor Category Title: Intermediate Systems Engineer

#### Functional Responsibility:
- Provides analysis related to the design, development, and integration of hardware, software, man-machine interfaces and all system level requirements to provide an integrated IT solution. Assists in the development of integrated system test requirement, strategies, devices and systems. Supports overall system level requirement development and system testing.

### Minimum General Experience:
- Must have 5 years of relevant experience

### Minimum Education:
- B.A. or B.S. degree in Information Technology or related field

### Labor Category Title: Software Engineer

#### Functional Responsibility:
- Review and analyze system specifications. Prepare programming specifications. Analyze existing systems and subsystems for reusability and/or needed changes. Prepares design plans and written analyses, test scripts, enhancements and documentation.

### Minimum General Experience:
- 3 years of experience as a software engineer.
- 2 years of experience designing and troubleshooting software and architecture.

### Minimum Education:
- B.A. or B.S. degree

### Labor Category Title: Project Manager

#### Functional Responsibility:
- Performs the day-to-day management of assigned projects including all communications between Prime, Sub-Contractor(s) and Customer primary point(s) of contact. Organizes, directs, and coordinates the planning and production of all activities associated with the project(s). Demonstrates good writing and oral communication skills.

### Minimum General Experience:
- 5 years of IT or telecommunications experience
- 2 years of IT software management experience.

### Minimum Education:
- B.A. or B.S. degree

### Labor Category Title: Systems Engineer

#### Functional Responsibility:
- Analyzes information requirements. Evaluates problems in work flow, organization, planning and various systems. Develops appropriate corrective action or executes pre-defined action plans.

### Minimum/General Experience:
- Must have 4 years of experience in system engineering.

### Minimum Education:
- B.A. or B.S.

### Labor Category Title: Testing Specialist or Test Engineer

#### Functional Responsibility:
- Must be capable of designing and executing IT software tests and evaluating results to ensure compliance with applicable regulations. Must be able to prepare test scripts and all required test documentation. Must be able to design and prepare all needed test data. Analyzes internal security within systems. Reviews test results and evaluates for conformance to design. Must be able to test and evaluate individual and complete infrastructure solutions in both a physical and virtual infrastructure.

### Minimum/General Experience:
- Must have 4 years of experience in computer software development or Infrastructure System components & Systems

### Minimum Education:
- B.A. or B.S.
<table>
<thead>
<tr>
<th>Labor Category Title: Engineer</th>
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<tbody>
<tr>
<td><strong>Functional Responsibility:</strong></td>
</tr>
<tr>
<td>• Provides analysis related to the design, development, and implementation of IT products and/or services. Develops test strategies, devices, and systems. Performs stress and performance tests on a variety of systems.</td>
</tr>
<tr>
<td><strong>Minimum/General Experience:</strong></td>
</tr>
<tr>
<td>• Must have 4 years of relevant experience</td>
</tr>
<tr>
<td><strong>Minimum Education:</strong> B.A. or B.S. in Information Technology or related field</td>
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<tr>
<th>Labor Category Title: Technical Writer</th>
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<tbody>
<tr>
<td><strong>Functional Responsibility:</strong></td>
</tr>
<tr>
<td>• Assists in collecting and organizing information for preparation of user manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user manuals, special reports, and any other customer deliverables and documents. Will typically must demonstrate the ability to work independently or under only general direction.</td>
</tr>
<tr>
<td><strong>Minimum/General Experience:</strong></td>
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<tr>
<td>• A minimum of 5 years of experience in this area.</td>
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<tr>
<td><strong>Minimum Education:</strong> Associate's degree in related field.</td>
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<tr>
<th>Labor Category Title: Quality Assurance Specialist</th>
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<tr>
<td><strong>Functional Responsibility:</strong></td>
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<tr>
<td>• Performs quality control for documentation such as formal policies, processes and procedures, analytical reports, and documentation supporting development projects. Responsible for ensuring documentation adheres to established templates and guidelines and is created and finalized in a professional manner. Responsible for working closely with others to ensure final documentation is technically correct.</td>
</tr>
<tr>
<td><strong>Minimum/General Experience:</strong></td>
</tr>
<tr>
<td>• A minimum of 4 years of experience in this area.</td>
</tr>
<tr>
<td><strong>Minimum Education:</strong> B.A. or B.S. degree</td>
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<table>
<thead>
<tr>
<th>Labor Category Title: Junior IT Specialist</th>
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<tbody>
<tr>
<td><strong>Functional Responsibility:</strong></td>
</tr>
<tr>
<td>• Under general technical supervision, performs operational activities in a computing, network, or enclave environment. Performs routine IT administrative tasks in accordance with applicable instructions and pre-established guidelines. Assists with the installing, day to day technical supporting, testing, and troubleshooting of systems in accordance with established policy, procedures, test plans, and guidance.</td>
</tr>
<tr>
<td><strong>Minimum/General Experience:</strong></td>
</tr>
<tr>
<td>• A minimum of 2 years of experience</td>
</tr>
<tr>
<td><strong>Minimum Education:</strong> B.A. or B.S. degree</td>
</tr>
</tbody>
</table>
1. **SCOPE**

541611MPS Includes equipment and services required to manage imaging output (e.g. printing, scanning, copying, and fax devices) in a system that monitors and reports equipment status, needs and usage trends on regular basis. AlphaSix offers Managed Print solutions that are not specific to any one manufacturer. We can provide services to Federal customers with one or multiple locations and can meet a wide range of printing needs.

2. **ORDER**

   a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering MPS solutions under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period. The purchase order shall specify the availability of funds and the period for which funds are available.

   b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

   c. MPS solutions must be quoted by AlphaSix and include a Statement of Work (SOW) or Performance Work Statement (PWS) specific to each customer’s environment and solution.

3. **DESCRIPTION OF SERVICES**

   a. The services provided by AlphaSix include the following:

<table>
<thead>
<tr>
<th>Monthly Base Rate</th>
<th>Overage Click Fee</th>
<th>Setup and Installation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Warranty support</td>
<td>Price per page per month exceeding the number of pages included in the Monthly Base Rate*</td>
<td>Unpacking and assembly (if needed)</td>
</tr>
<tr>
<td>Consumable supplies management and replenishment (excluding paper and staples)</td>
<td></td>
<td>Installation and configuration of networked devices</td>
</tr>
<tr>
<td>Device monitoring</td>
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</tr>
</tbody>
</table>

   

   * The number of pages included in the Monthly Base Rate will be detailed at the Task Order level depending on the specific equipment models.

   Monthly Base Rate: This covers the Ordering Agency’s monthly cost for the services, products, and maintenance provided hereunder up to the total number of pages per month included, which shall be specified in the SOW/PWS for each order. One-time items are billed separately.

   Overage Click Fee: Agencies are entitled to print the total number of pages reflected in the Monthly Base Rate each month as defined in the SOW/PWS. Usage in excess of the applicable allowance(s) in any month is subject to an additional charge equal to the number of additional pages multiplied by the applicable Overage Click Fee. Actual usage will be measured monthly by output data from the applicable MPS solution monitoring software.

   b. Unless otherwise specified in an order SOW/PWS, services shall be provided during normal business hours of 8am-5pm local time, excluding weekends and Federal holidays.

   c. AlphaSix provides professional services on an hourly basis for customers whose MPS solutions may require additional planning, engineering, development, etc. Pricing for all services is in accordance with AlphaSix’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education. See Appendix A for hourly rates for each labor category.

   The labor category definitions included herein describe the functional responsibilities, education, and experience requirements for each labor category. These requirements are a guide to the types of experience and education typical of personnel in each labor category.
Education and experience may be substituted for each other. Each year of relevant experience may be substituted for one year of education, and vice versa. In addition, certifications, professional licenses, and vocational technical training may be substituted for experience or education with the approval of the ordering activity. Contracting Officer (CO) or Contracting Officer Representative (COR) acceptance of submitted candidates shall be deemed approval of such substitutions.

Further, both parties recognize that, on occasion, there may be a need to waive the requirements in order to use the best individual for the task. Therefore, waivers to the education/experience requirements may be granted by either the task order CO or COR. If such a waiver is included in our proposal, award of a contract shall be deemed a grant of the waiver. If there is no proposal, such as in the case of replacing a contractor employee during the course of a previously awarded contract, CO or COR acceptance of submitted candidate shall be deemed approval of such waiver.

**Labor Category Title: Subject Matter Expert II**

**Functional Responsibility:**
- Serves as subject matter expert, possessing in-depth knowledge of a particular technology or area, such as computer science, information management, engineering, etc. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions.

**Minimum General Experience:**
- Must have 8 years of relevant experience in the IT field.

**Minimum Education:**
- M.A. or M.S. degree

**Labor Category Title: Senior Information Technology Consultant**

**Functional Responsibility:**
- Acts as a recognized technical expert. Functions as the highest-level individual contributor in at least one technical area. Utilizes expertise in business management practices, industry requirements and information technology disciplines to develop technical and/or business solutions to client problems. Has a high level of diverse technical and industry experience related to a specific skill set. Typically has specialization in a particular technology or business application. Maintains awareness of technological developments and industry trends. Will typically define the end user problems then analyze and develop plans and/or requirements for the technical solution. Coordinates and manages the preparation of analysis, evaluations, and recommendations for proper implementation of programs and systems specifications in the following specialties: information systems architecture; networking; telecommunications; automation; communications; risk management; software; life-cycle management; software development methodologies.

**Minimum General Experience:**
- Must have 10 years of experience in the IT field.

**Minimum Education:**
- B.A. or B.S. degree

**Labor Category Title: Senior Application Developer**

**Functional Responsibility:**
- Must be able to translate applications requirements into client or web-based solutions using available technology. Must be able to apply new and emerging technologies to the software development process when necessary.

**Minimum/General Experience:**
- Must have 3 years of computer experience in at least two of the following disciplines: system analysis, system programming, application programming, application security analysis, error correction, etc.

**Minimum Education:**
- B.A. or B.S.
Labor Category Title: Enterprise Architect

Functional Responsibility:
- Acts as a recognized technical expert. Utilizes expertise in business management practices, industry requirements and information technology disciplines to develop technical and/or business solutions to client problems. Has a high level of diverse technical and industry experience related to a specific skill set. Typically has specialization in a particular technology or business application. Maintains awareness of technological developments and industry trends. Develops architectural products and deliverables for the various business groups. Advises on the selection of technology purchases with regards to requirements, specifications and options. Advises of feasibility of potential future projects to management.

Minimum/General Experience:
- 7 years of equivalent experience in a related field.

Minimum Education: B.A. or B.S.

Labor Category Title: Senior Systems Engineer

Functional Responsibility:
- Analyzes information requirements. Evaluates problems in work flow, organization, planning and various systems. Develops appropriate corrective action or executes pre-defined action plans. Provides daily supervision and direction to staff when required.

Minimum/General Experience:
- Must have 6 years of experience in system engineering.

Minimum Education: B.A. or B.S.

Labor Category Title: Intermediate Systems Engineer

Functional Responsibility:
- Provides analysis related to the design, development, and integration of hardware, software, man-machine interfaces and all system level requirements to provide an integrated IT solution. Assists in the development of integrated system test requirement, strategies, devices and systems. Supports overall system level requirement development and system testing.

Minimum General Experience:
- Must have 5 years of relevant experience

Minimum Education: B.A. or B.S. degree in Information Technology or related field

Labor Category Title: Software Engineer

Functional Responsibility:
- Review and analyze system specifications. Prepare programming specifications. Analyze existing systems and subsystems for reusability and/or needed changes. Prepares design plans and written analyses, test scripts, enhancements and documentation.

Minimum General Experience:
- 3 years of experience as a software engineer.
- 2 years of experience designing and troubleshooting software and architecture.

Minimum Education: B.A. or B.S. degree

Labor Category Title: Project Manager

Functional Responsibility:
- Performs the day-to-day management of assigned projects including all communications between Prime, Sub-Contractor(s) and Customer primary point(s) of contact. Organizes, directs, and coordinates the planning and production of all activities associated with the project(s). Demonstrates good writing and oral communication skills.

Minimum General Experience:
- 5 years of IT or telecommunications experience
- 2 years of IT software management experience.

Minimum Education: B.A. or B.S. degree
<table>
<thead>
<tr>
<th>Labor Category Title: Systems Engineer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Functional Responsibility:</strong></td>
</tr>
<tr>
<td>• Analyzes information requirements. Evaluates problems in work flow, organization, planning and various systems. Develops appropriate corrective action or executes pre-defined action plans.</td>
</tr>
<tr>
<td><strong>Minimum/General Experience:</strong></td>
</tr>
<tr>
<td>• Must have 4 years of experience in system engineering.</td>
</tr>
<tr>
<td><strong>Minimum Education:</strong> B.A. or B.S.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Labor Category Title: Testing Specialist or Test Engineer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Functional Responsibility:</strong></td>
</tr>
<tr>
<td>• Must be capable of designing and executing IT software tests and evaluating results to ensure compliance with applicable regulations. Must be able to prepare test scripts and all required test documentation. Must be able to design and prepare all needed test data. Analyzes internal security within systems. Reviews test results and evaluates for conformance to design. Must be able to test and evaluate individual and complete infrastructure solutions in both a physical and virtual infrastructure.</td>
</tr>
<tr>
<td><strong>Minimum/General Experience:</strong></td>
</tr>
<tr>
<td>• Must have 4 years of experience in computer software development or Infrastructure System components &amp; Systems</td>
</tr>
<tr>
<td><strong>Minimum Education:</strong> B.A. or B.S.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Labor Category Title: Engineer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Functional Responsibility:</strong></td>
</tr>
<tr>
<td>• Provides analysis related to the design, development, and implementation of IT products and/or services. Develops test strategies, devices, and systems. Performs stress and performance tests on a variety of systems.</td>
</tr>
<tr>
<td><strong>Minimum/General Experience:</strong></td>
</tr>
<tr>
<td>• Must have 4 years of relevant experience</td>
</tr>
<tr>
<td><strong>Minimum Education:</strong> B.A. or B.S. in Information Technology or related field</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Labor Category Title: Technical Writer</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Functional Responsibility:</strong></td>
</tr>
<tr>
<td>• Assists in collecting and organizing information for preparation of user manuals, training materials, installation guides, proposals, and reports. Edits functional descriptions, system specifications, user manuals, special reports, and any other customer deliverables and documents. Will typically Must demonstrate the ability to work independently or under only general direction.</td>
</tr>
<tr>
<td><strong>Minimum/General Experience:</strong></td>
</tr>
<tr>
<td>• A minimum of 5 years of experience in this area.</td>
</tr>
<tr>
<td><strong>Minimum Education:</strong> Associate's degree in related field.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Labor Category Title: Quality Assurance Specialist</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Functional Responsibility:</strong></td>
</tr>
<tr>
<td>• Performs quality control for documentation such as formal policies, processes and procedures, analytical reports, and documentation supporting development projects. Responsible for ensuring documentation adheres to established templates and guidelines and is created and finalized in a professional manner. Responsible for working closely with others to ensure final documentation is technically correct.</td>
</tr>
<tr>
<td><strong>Minimum/General Experience:</strong></td>
</tr>
<tr>
<td>• A minimum of 4 years of experience in this area.</td>
</tr>
<tr>
<td><strong>Minimum Education:</strong> B.A. or B.S. degree</td>
</tr>
</tbody>
</table>


**Labor Category Title: Junior IT Specialist**

**Functional Responsibility:**
- Under general technical supervision, performs operational activities in a computing, network, or enclave environment. Performs routine IT administrative tasks in accordance with applicable instructions and pre-established guidelines. Assists with the installing, day to day technical supporting, testing, and troubleshooting of systems in accordance with established policy, procedures, test plans, and guidance.

**Minimum/General Experience:**
- A minimum of 2 years of experience

**Minimum Education:** B.A. or B.S. degree

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4. **TERMINATION**

In the event of early termination permitted by this Agreement, Contractor shall be entitled to an early termination fee, or a “Cancellation Ceiling Charge” for devices covered under this agreement in accordance with FAR 52.212-4 paragraph (l) Termination for the Government’s Convenience. The Cancellation Ceiling Charge is a limit on the amount that a Contractor may claim from the Ordering Agency on the termination for convenience of a service term or failure to renew prior to the end of the term. The Ordering Agency and Contractor shall establish a Cancellation Ceiling amount. The Contracting Officer shall insert the Cancellation Ceiling Charge for amount of the first year in the order and modify it for successive years upon availability of funds. In accordance with the bona fide needs rule, all termination charges must reasonably represent the value the Ordering Agency received for the work performed at cancellation based upon the shorter term. No termination cost will be associated with the expiration of the term. Upon Termination of this Agreement, Contractor will remove the Monitoring Software from the Agency’s network, and the services shall be terminated.

Return of Equipment: The Ordering Agency is required to provide serial numbers and exact location of equipment for pick up. Upon receipt of such notice, Contractor shall remove the equipment within thirty (30) days or a mutually agreed date and time. The Ordering Agency is responsible for removal charges. Unless otherwise specified in the SOW/PWS, removal charges will be administered outside the scope of the contract. The equipment shall be in the same condition as when delivered, except for ordinary wear and tear. The contractor shall conduct a timely inspection of the returned products and within thirty (30) days of the return, assert a claim if the condition of the equipment exceeds normal wear and tear.
TERMS AND CONDITIONS APPLICABLE TO ELECTRONIC COMMERCE AND SUBSCRIPTION SERVICES (SPECIAL ITEM NUMBER 54151ECOM)

1. SCOPE
The prices, terms and conditions stated under Special Item Number 54151ECOM Electronic Commerce (EC) Services apply exclusively to EC Services within the scope of this Information Technology Schedule.

2. ELECTRONIC COMMERCE CAPACITY AND COVERAGE
The Ordering Activity shall specify the capacity and coverage required as part of the initial requirement.

3. INFORMATION ASSURANCE
a. The Ordering Activity is responsible for ensuring to the maximum extent practicable that each requirement issued is in compliance with the Federal Information Security Management Act (FISMA)

b. The Ordering Activity shall assign an impact level (per Federal Information Processing Standards Publication 199 & 200 (FIPS 199, “Standards for Security Categorization of Federal Information and Information Systems”) (FIPS 200, “Minimum Security Requirements for Federal Information and Information Systems”) prior to issuing the initial statement of work. Evaluations shall consider the extent to which each proposed service accommodates the necessary security controls based upon the assigned impact level. The Contractor awarded SIN 54151ECOM is capable of meeting at least the minimum security requirements assigned against a low-impact information system (per FIPS 200).

c. The Ordering Activity reserves the right to independently evaluate, audit, and verify the FISMA compliance for any proposed or awarded Electronic Commerce services. All FISMA certification, accreditation, and evaluation activities are the responsibility of the ordering activity.

4. DELIVERY SCHEDULE.
The Ordering Activity shall specify the delivery schedule as part of the initial requirement. The Delivery Schedule options are found in Information for Ordering Activities Applicable to All Special Item Numbers, paragraph 6. Delivery Schedule.

5. INTEROPERABILITY.
When an Ordering Activity requires interoperability, this requirement shall be included as part of the initial requirement. Interfaces may be identified as interoperable on the basis of participation in a sponsored program acceptable to the Ordering Activity. Any such access or interoperability with teleports/gateways and provisioning of enterprise service access will be defined in the individual requirement.

6. ORDER
a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering electronic services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all electronic services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

7. PERFORMANCE OF ELECTRONIC SERVICES
The Contractor shall provide electronic services on the date agreed to by the Contractor and the ordering activity.

8. RESPONSIBILITIES OF THE CONTRACTOR
The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

9. RIGHTS IN DATA
The Contractor shall comply FAR 52.227-14 RIGHTS IN DATA – GENERAL and with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

10. ACCEPTANCE TESTING
If requested by the ordering activity the Contractor shall provide acceptance test plans and procedures for ordering activity approval. The Contractor shall perform acceptance testing of the systems for ordering activity approval in accordance with the approved test procedures.

11. WARRANTY
The Contractor shall provide a warranty covering each Contractor-provided electronic commerce service. The minimum duration of the warranty shall be the duration of the manufacturer’s commercial warranty.

The warranty shall commence upon the later of the following:

a. Activation of the user’s service
b. Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within five working days of notification of the defect. Warranty service shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible but not later than ten (10) working days after notification.

12. MANAGEMENT AND OPERATIONS PRICING
The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

13. TRAINING
The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system.

14. MONTHLY REPORTS
In accordance with commercial practices, the Contractor may furnish the ordering activity/user with a monthly summary ordering activity report.
15. ELECTRONIC COMMERCE SERVICE PLAN

(a) Describe the electronic service plan and eligibility requirements.

CloudShape VDI Managed Desktop includes software Licenses and server hardware for backend VDI processing; deployment on-going support, maintenance, and system management.

(b) Describe charges, if any, for additional usage guidelines.

N/A

(c) Describe corporate volume discounts and eligibility requirements, if any.

N/A
USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAMS

PREAMBLE

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact

Mark Hughes
703-579-1883 (phone)
mark.hughes@alphasixcorp.com
(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and AlphaSix Corporation enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) ________________.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

_________________________  _______________________
Ordering Activity            Date                             Contractor            Date
Pursuant to GSA Federal Supply Schedule Contract Number(s) ____________, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

<table>
<thead>
<tr>
<th>MODEL NUMBER/PART NUMBER</th>
<th>*SPECIAL BPA DISCOUNT/PRICE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(2) Delivery:

<table>
<thead>
<tr>
<th>DESTINATION</th>
<th>DELIVERY SCHEDULES / DATES</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _______________________.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _________________ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

<table>
<thead>
<tr>
<th>OFFICE</th>
<th>POINT OF CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

   (a) Name of Contractor;
   (b) Contract Number;
   (c) BPA Number;
   (d) Model Number or National Stock Number (NSN);
   (e) Purchase Order Number;
(f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor’s invoice, the provisions of this BPA will take precedence.
BASIC GUIDELINES FOR USING
“CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.
## APPENDIX A: PRICE LIST

### HOURLY PROFESSIONAL SERVICES

<table>
<thead>
<tr>
<th>SIN</th>
<th>Contract Year:</th>
<th>Labor Category</th>
<th>2018-19 Year 6</th>
<th>2019-20 Year 7</th>
<th>2020-21 Year 8</th>
<th>2021-22 Year 9</th>
<th>2022-23 Year 10</th>
<th>2023-24 Year 11</th>
<th>2024-25 Year 12</th>
<th>2025-26 Year 13</th>
<th>2026-27 Year 14</th>
<th>2027-28 Year 15</th>
<th>2028-29 Year 16</th>
<th>2029-30 Year 17</th>
<th>2030-31 Year 18</th>
<th>2031-32 Year 19</th>
<th>2032-33 Year 20</th>
</tr>
</thead>
<tbody>
<tr>
<td>54151S</td>
<td></td>
<td>Junior IT Specialist</td>
<td>$66.77</td>
<td>$68.11</td>
<td>$69.47</td>
<td>$70.86</td>
<td>$72.28</td>
<td>$73.72</td>
<td>$75.20</td>
<td>$76.70</td>
<td>$78.24</td>
<td>$79.80</td>
<td>$81.40</td>
<td>$83.02</td>
<td>$84.68</td>
<td>$86.38</td>
<td>$88.11</td>
</tr>
<tr>
<td>54151S</td>
<td></td>
<td>Quality Control Specialist</td>
<td>$69.13</td>
<td>$70.51</td>
<td>$71.92</td>
<td>$73.36</td>
<td>$74.83</td>
<td>$76.32</td>
<td>$77.85</td>
<td>$79.41</td>
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<td>$84.27</td>
<td>$85.95</td>
<td>$87.67</td>
<td>$89.42</td>
<td>$91.21</td>
</tr>
<tr>
<td>541611MPS</td>
<td></td>
<td>Intermediate Systems Engineer</td>
<td>$157.88</td>
<td>$161.04</td>
<td>$164.26</td>
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<td>$170.89</td>
<td>$174.31</td>
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<td>$184.98</td>
<td>$188.68</td>
<td>$192.45</td>
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<td>$204.23</td>
<td>$208.32</td>
</tr>
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<td>541611MPS</td>
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<td>Subject Matter Expert II</td>
<td>$367.93</td>
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<td>$431.09</td>
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<td>$448.51</td>
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<td>$466.63</td>
<td>$475.96</td>
<td>$485.48</td>
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<tr>
<td>54151S</td>
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<td>Intermediate Big Data Engineer</td>
<td>$163.53</td>
<td>$166.80</td>
<td>$170.13</td>
<td>$173.54</td>
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<td>$184.16</td>
<td>$187.84</td>
<td>$191.60</td>
<td>$195.43</td>
<td>$199.34</td>
<td>$203.32</td>
<td>$207.39</td>
<td>$211.54</td>
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<tr>
<td>54151S</td>
<td></td>
<td>Engineer</td>
<td>$109.02</td>
<td>$111.20</td>
<td>$113.42</td>
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<tr>
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<td>Senior Information Technology Consultant</td>
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<td>$226.84</td>
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<td>$260.57</td>
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</tr>
<tr>
<td>54151S</td>
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<td>Senior Application Developer</td>
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<td>$194.60</td>
<td>$198.49</td>
<td>$202.46</td>
<td>$206.51</td>
<td>$210.64</td>
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<td>Software Engineer</td>
<td>$163.53</td>
<td>$166.80</td>
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<td>$177.01</td>
<td>$180.55</td>
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<td>$203.32</td>
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<tr>
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<td>Project Manager</td>
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<td>$139.00</td>
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<td>$150.46</td>
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</tr>
<tr>
<td>54151S</td>
<td></td>
<td>Testing Specialist or Test Engineer</td>
<td>$125.37</td>
<td>$127.88</td>
<td>$130.44</td>
<td>$133.04</td>
<td>$135.70</td>
<td>$138.42</td>
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<td>$159.00</td>
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<td>$165.42</td>
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<tr>
<td>541611MPS</td>
<td></td>
<td>Enterprise Architect</td>
<td>$190.78</td>
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<td>SR25 - PS60 Annual Support &amp; Maintenance New - 1 year</td>
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<td>SR25 - PS60 Annual Support &amp; Maintenance New - 2 Years</td>
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<td>SR25 - PS60 Annual Support &amp; Maintenance New - 3 Years</td>
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<td>Omega copier cable for Canon devices</td>
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<tr>
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<td>Pharos Systems</td>
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<td>Pharos Systems</td>
<td>OMG-CC-KM</td>
<td>Omega copier cable for Konica Minolta and BizHub devices</td>
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<td>Off-The-Glass Site License Fee for Public Library Pop. 1,500,001 - 2,000,000</td>
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<td>Off-The-Glass Site License Fee for Public Library Pop 3,000,001 - 4,000,000</td>
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<td>SU-BASE</td>
<td>SignUp Base License (includes 10 CALs)</td>
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<td>SignUp SIP1/SIP2 Compliant Authentication Gateway For use in the Public Library Market.</td>
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<td>Uniprint Blackboard Billing Gateway</td>
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<td>Uniprint CBORD CS Gold Billing Gateway</td>
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<td>UP-BGW-CC</td>
<td>Uniprint Credit Card Billing Gateway (works with UP 9 and higher)</td>
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<td>IMFP Uniprint - Canon Software License (per device)</td>
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<td>IMFP Uniprint - Konica Minolta Software License (per device)</td>
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<td>Part Number</td>
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<td>Uniprint Site License Fee for Public Library Pop. 100,001 - 250,000</td>
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<td>Uniprint Site License Fee for Public Library Pop. 1,500,001 - 2,000,000</td>
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