General Services Administration
Federal Supply Service
Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address is GSA Advantage!® is: www.GSAAdvantage.gov

INFORMATION TECHNOLOGY (IT) SCHEDULE 70
Contract # GS-35F-315DA
For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov

Base Contract Period: May 18, 2016 - May 17, 2021
Through Modification A733 (effective Apr 1, 2019)

AbleVets LLC
15049 Conference Center Drive Suite 500
Chantilly, Virginia 20151-3818
703-214-1258
www.ablevets.com

Socio-Economic Category: Other Than Small Business

DUNS # 078393180
Special Item No. 132-51: Information Technology (IT) Professional Services
FSC/PSC Class D301 IT AND TELECOM- FACILITY OPERATION AND MAINTENANCE
FSC/PSC Class D302 IT AND TELECOM- SYSTEMS DEVELOPMENT
FSC/PSC Class D306 IT AND TELECOM- SYSTEMS ANALYSIS
FSC/PSC Class D307 IT AND TELECOM- IT STRATEGY AND ARCHITECTURE
FSC/PSC Class D308 IT AND TELECOM- PROGRAMMING
FSC/PSC Class D310 IT AND TELECOM- CYBER SECURITY AND DATA BACKUP
FSC/PSC Class D311 IT AND TELECOM- DATA CONVERSION
FSC/PSC Class D313 IT AND TELECOM- COMPUTER AIDED DESIGN/COMPUTER AIDED MANUFACTURING (CAD/CAM)
FSC/PSC Class D316 IT AND TELECOM- TELECOMMUNICATIONS NETWORK MANAGEMENT
FSC/PSC Class D317 IT AND TELECOM- WEB-BASED SUBSCRIPTION
FSC/PSC Class D399 IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS

Special Item No. 132 56: Health Information Technology Services
FSC/PSC Class D302 IT AND TELECOM- SYSTEMS DEVELOPMENT
FSC/PSC Class D306 IT AND TELECOM- SYSTEMS ANALYSIS
FSC/PSC Class D307 IT AND TELECOM- IT STRATEGY AND ARCHITECTURE
FSC/PSC Class D308 IT AND TELECOM- PROGRAMMING
FSC/PSC Class D310 IT AND TELECOM- CYBER SECURITY AND DATA BACKUP
FSC/PSC Class D311 IT AND TELECOM- DATA CONVERSION
FSC/PSC Class D313 IT AND TELECOM- COMPUTER AIDED DESIGN/COMPUTER AIDED MANUFACTURING (CAD/CAM)
FSC/PSC Class D316 IT AND TELECOM- TELECOMMUNICATIONS NETWORK MANAGEMENT
FSC/PSC Class D317 IT AND TELECOM- WEB-BASED SUBSCRIPTION
FSC/PSC Class D399 IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS

Special Item No. 132 45: Highly Adaptive Cybersecurity Services (HACS) - Subject to Cooperative Purchasing
FSC/PSC Class D301 IT AND TELECOM- FACILITY OPERATION AND MAINTENANCE
FSC/PSC Class D302 IT AND TELECOM- SYSTEMS DEVELOPMENT
FSC/PSC Class D306 IT AND TELECOM- SYSTEMS ANALYSIS
FSC/PSC Class D307 IT AND TELECOM- IT STRATEGY AND ARCHITECTURE
FSC/PSC Class D308 IT AND TELECOM- PROGRAMMING
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FSC/PSC Class D316 IT AND TELECOM- TELECOMMUNICATIONS NETWORK MANAGEMENT
FSC/PSC Class D317 IT AND TELECOM- WEB-BASED SUBSCRIPTION
FSC/PSC Class D399 IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS

Special Item No. 70-500: Order-Level Materials (OLMs)
FSC/PSC Class D399 IT AND TELECOM- OTHER IT AND TELECOMMUNICATIONS

Rev 2, 05/05/2020 2
Contents

SECTION I. CUSTOMER INFORMATION ........................................................................................................ 6

1. AWARDED SIN NUMBERS .................................................................................................................. 6
2. MAXIMUM ORDER ........................................................................................................................... 6
3. MINIMUM ORDER ............................................................................................................................. 6
4. GEOGRAPHIC COVERAGE (DELIVERY AREA) ............................................................................ 6
5. POINT(S) OF PRODUCTION (CITY, COUNTY, AND STATE OR FOREIGN COUNTRY) ..... 6
6. DISCOUNT FROM LIST PRICES OR STATEMENT OF NET PRICE .............................................. 6
7. QUANTITY DISCOUNTS ..................................................................................................................... 7
8. PROMPT PAYMENT TERMS ............................................................................................................... 7
9. GOVERNMENT PURCHASE CARDS ................................................................................................. 7
10. FOREIGN ITEMS ............................................................................................................................. 7
11. DELIVERY ........................................................................................................................................ 7
12. F.O.B. POINT(S) .............................................................................................................................. 7
13. ORDERING ....................................................................................................................................... 7
14. PAYMENT ADDRESS ....................................................................................................................... 7
15. WARRANTY PROVISION .................................................................................................................. 7
16. EXPORT PACKING CHARGES .......................................................................................................... 7
17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE ...... 8
18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR ........................ 8
19. TERMS AND CONDITIONS OF INSTALLATION ........................................................................... 8
20. TERMS AND CONDITIONS OF REPAIR PARTS ........................................................................ 8
21. LIST OF SERVICE AND DISTRIBUTION POINTS ...................................................................... 8
22. LIST OF PARTICIPATING DEALERS ............................................................................................... 8
23. PREVENTIVE MAINTENANCE ......................................................................................................... 8
24. SPECIAL ATTRIBUTES & SECTION 508 ....................................................................................... 8
25. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER .......................................................... 8
26. SYSTEM FOR AWARD MANAGEMENT (SAM) REGISTRATION .................................................. 8
27. Authorized contract negotiator/point of contact ............................................................................ 8
SECTION II. IT PROFESSIONAL SERVICES (SIN 132-51) TERMS & CONDITIONS ............... 9

1. SCOPE .................................................................................................................................. 9
2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000) .......... 9
3. ORDER ................................................................................................................................... 9
4. PERFORMANCE OF SERVICES .......................................................................................... 9
5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989) ..................................................... 10
6. INSPECTION OF SERVICES ............................................................................................... 10
7. RESPONSIBILITIES OF THE CONTRACTOR ..................................................................... 11
8. RESPONSIBILITIES OF THE ORDERING ACTIVITY ....................................................... 11
9. INDEPENDENT CONTRACTOR ......................................................................................... 11
10. ORGANIZATIONAL CONFLICTS OF INTEREST ............................................................. 11
11. INVOICES ........................................................................................................................... 12
12. PAYMENTS ......................................................................................................................... 12
13. RESUMES .......................................................................................................................... 12
14. INCIDENTAL SUPPORT COSTS ........................................................................................ 12
15. APPROVAL OF SUBCONTRACTS .................................................................................. 13
16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING ......................... 13
17. PRICING ............................................................................................................................. 13
18. SUBSTITUTION METHODOLOGIES ............................................................................. 14
19. LABOR CATEGORY DESCRIPTIONS FOR IT PROFESSIONAL SERVICES ............. 14

SECTION III. HEALTH IT SERVICES (SIN 132-56) TERMS & CONDITIONS ....................... 18

1. SCOPE .................................................................................................................................. 18
2. ORDER ................................................................................................................................... 18
3. PERFORMANCE OF SERVICES .......................................................................................... 19
4. INSPECTION OF SERVICES ............................................................................................... 19
5. RESPONSIBILITIES OF THE CONTRACTOR ..................................................................... 19
6. RESPONSIBILITIES OF THE ORDERING ACTIVITY ....................................................... 19
7. INDEPENDENT CONTRACTOR ......................................................................................... 19
8. ORGANIZATIONAL CONFLICTS OF INTEREST ............................................................. 19
9. INVOICES ........................................................................................................................... 20
10. RESUMES .......................................................................................................................... 20
11. INCIDENTAL SUPPORT COSTS ........................................................................................ 20
12. APPROVAL OF SUBCONTRACTS ................................................................................................................................. 20
13. DESCRIPTION OF HEALTH IT SERVICES AND PRICING ............................................................................................ 20
14. PRICING ........................................................................................................................................................................... 21
15. SUBSTITUTION METHODOLOGIES ................................................................................................................................. 21
16. LABOR CATEGORY DESCRIPTIONS FOR HEALTH IT SERVICES ................................................................................... 22

SECTION IV. HIGHLY ADAPTIVE CYBERSECURITY SERVICES (HACS) TERMS AND CONDITIONS (SIN 132-45) .................................................................................................................................................. 25
  1. SCOPE ................................................................................................................................................................................ 26
  2. ORDER ............................................................................................................................................................................... 26
  3. PERFORMANCE OF SERVICES ........................................................................................................................................... 27
  4. INSPECTION OF SERVICES ............................................................................................................................................... 27
  5. RESPONSIBILITIES OF THE CONTRACTOR ..................................................................................................................... 27
  6. RESPONSIBILITIES OF THE ORDERING ACTIVITY ......................................................................................................... 27
  7. INDEPENDENT CONTRACTOR ........................................................................................................................................ 27
  8. ORGANIZATIONAL CONFLICTS OF INTEREST ............................................................................................................. 27
  9. INVOICES ........................................................................................................................................................................... 28
 10. RESUMES ........................................................................................................................................................................ 28
 11. APPROVAL OF SUBCONTRACTS ................................................................................................................................ 28
 12. DESCRIPTION OF HIGHLY ADAPTIVE CYBERSECURITY SERVICES AND PRICING .................................................. 28
 13. PRICING ........................................................................................................................................................................... 29
 14. SUBSTITUTION METHODOLOGIES ............................................................................................................................... 29
 15. LABOR CATEGORY DESCRIPTIONS FOR HACS (SIN 132-45) .................................................................................... 30

SECTION V. ORDER LEVEL MATERIALS (OLMs) (SIN 70-500) ........................................................................................................ 33
  1. DESCRIPTION OF ORDER LEVEL MATERIALS (OLMs) .............................................................................................. 33
  2. ORDERING ........................................................................................................................................................................ 33
  3. PRICING ............................................................................................................................................................................ 33
  4. OTHER REQUIREMENTS .................................................................................................................................................. 33

SECTION VI. SERVICE CONTRACT ACT ............................................................................................................................. 34
  1. APPLICABILITY OF SCA ................................................................................................................................................. 34
SECTION I. CUSTOMER INFORMATION

1. AWARDED SIN NUMBERS

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

<table>
<thead>
<tr>
<th>SPECIAL ITEM NUMBER (SIN)</th>
<th>Description</th>
<th>Pages</th>
<th>Awarded Price</th>
<th>Pages</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-51</td>
<td>Information Technology Professional Services</td>
<td>13-17</td>
<td>13</td>
<td></td>
</tr>
<tr>
<td>132-56</td>
<td>Health Information Technology Services</td>
<td>20-24</td>
<td>21</td>
<td></td>
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<tr>
<td>132-45</td>
<td>Highly Adaptive Cybersecurity Services (HACS)</td>
<td>28-32</td>
<td>28</td>
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</tr>
<tr>
<td>70-500</td>
<td>Order-Level Materials (OLMs)</td>
<td>33</td>
<td>N/A</td>
<td></td>
</tr>
</tbody>
</table>

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply: NOT APPLICABLE.

1c. Description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services: SEE DESCRIPTION PAGES REFERENCED IN 1a.

2. MAXIMUM ORDER

<table>
<thead>
<tr>
<th>SIN</th>
<th>Maximum Order</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-51 Information Technology Professional Services</td>
<td>$500,000.00</td>
</tr>
<tr>
<td>132-56 Health Information Technology Services</td>
<td>$500,000.00</td>
</tr>
<tr>
<td>132-45 Highly Adaptive Cybersecurity Services (HACS)</td>
<td>$500,000.00</td>
</tr>
<tr>
<td>70-500 Order-Level Materials (OLMs)</td>
<td>$100,000.00</td>
</tr>
</tbody>
</table>

3. MINIMUM ORDER

<table>
<thead>
<tr>
<th>SIN</th>
<th>Minimum Order</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-51 Information Technology Professional Services</td>
<td>$100.00</td>
</tr>
<tr>
<td>132-56 Health Information Technology Services</td>
<td>$100.00</td>
</tr>
<tr>
<td>132-45 Highly Adaptive Cybersecurity Services (HACS)</td>
<td>$100.00</td>
</tr>
<tr>
<td>70-500 Order-Level Materials (OLMs)</td>
<td>N/A</td>
</tr>
</tbody>
</table>

4. GEOGRAPHIC COVERAGE (DELIVERY AREA)

Domestic and Overseas Delivery.

5. POINT(S) OF PRODUCTION (CITY, COUNTY, AND STATE OR FOREIGN COUNTRY)

Chantilly, Fairfax County, Virginia.

6. DISCOUNT FROM LIST PRICES OR STATEMENT OF NET PRICE

Prices shown are NET prices. Basic discounts have been deducted.
7. QUANTITY DISCOUNTS

None

8. PROMPT PAYMENT TERMS

None – Standard terms of Net 30 days apply

9. GOVERNMENT PURCHASE CARDS

9a. Government purchase cards ARE accepted at or below the micro-purchase threshold.
9b. Government purchase cards ARE NOT accepted above the micro-purchase threshold.

10. FOREIGN ITEMS

None

11. DELIVERY

11a. Time of Delivery: Negotiated on an Order basis depending on customer requirements
11b. Expedited Delivery: Customer may contact Contractor for expedited delivery
11c. Overnight and 2-day delivery. Customer may contact the Contractor for rates for overnight delivery
11d. Urgent Requirements: Customer may contact the Contractor to effect a faster delivery

12. F.O.B. POINT(S)

F.O.B. Origin.

13. ORDERING

13a. Ordering Address: 15049 Conference Center Drive, Ste. 500, Chantilly, VA 20151-3818
13b. Ordering procedures: Ordering activities shall use the ordering procedures of Federal Acquisition Regulations (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules. FAR 8.405-1 governs ordering procedures for supplies, and services not requiring a statement of work. FAR 8.405-2 ordering procedures govern services requiring a statement of work.

14. PAYMENT ADDRESS

15049 Conference Center Drive
Suite 500
Chantilly, VA 20151-3818

15. WARRANTY PROVISION

Warranty provisions shall be established at time of order.

16. EXPORT PACKING CHARGES

Not Applicable
17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE

   Government purchase cards will not be accepted for payments above the micro-purchase threshold.

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR

   Not Applicable

19. TERMS AND CONDITIONS OF INSTALLATION

   Not Applicable

20. TERMS AND CONDITIONS OF REPAIR PARTS

   Not Applicable

   20a. Terms and conditions for any other services (if applicable) – Not Applicable

21. LIST OF SERVICE AND DISTRIBUTION POINTS

   Not Applicable

22. LIST OF PARTICIPATING DEALERS

   Not Applicable

23. PREVENTIVE MAINTENANCE

   Not Applicable

24. SPECIAL ATTRIBUTES & SECTION 508

   24a. Special attributes such as environmental attributes: Not Applicable.

   24b. Section 508 compliance: Section 508 compliance information (based on EIT standards at www.Section508.gov/) on the supplies and services in this contract is available at the following website address (URL): www.AbleVets.com.

25. DATA UNIVERSAL NUMBER SYSTEM (DUNS) NUMBER

   078393180

26. SYSTEM FOR AWARD MANAGEMENT (SAM) REGISTRATION

   AbleVets LLC is registered in SAM under CAGE Code 6PE96

27. AUTHORIZED CONTRACT NEGOTIATOR/POINT OF CONTACT

   Matthew A. Pavlak, Director of Contracts
   Telephone: 703.214.1258
   Email: matthew.pavlak@ablevets.com
SECTION II. IT PROFESSIONAL SERVICES (SIN 132-51) TERMS & CONDITIONS

Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Note 2: This Schedule SIN is not intended for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

Note 3: Personal Identity Verification (PIV) Credentials and Services. This facilitates trusted physical and electronic access to government facilities and networks using smart card technology. PIV Credentials and Services is a key enabler of identity assurance for access control and protects Federal facilities and information systems from unauthorized access, interception, and tampering.

1. SCOPE

(a) The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.

(b) The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 PERFORMANCE INCENTIVES (APRIL 2000)

(a) Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.

(b) The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.

(c) Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity’s mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

(a) Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
(b) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

(a) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity

(b) The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

(c) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

(d) Any Contractor travel required in the performance of IT must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

1) Cancel the stop-work order; or

2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES


7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

(a) Definitions:

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

(b) To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when
placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements - Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

1) The Offeror;
2) Subcontractors; and/or
3) Divisions, subsidiaries, or affiliates of the Offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.
15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

(a) A description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services has been presented in paragraphs 17-19 below in the same manner as the Contractor sells to its commercial and other ordering activity customers. For hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service has been provided.

(b) Pricing for all IT Professional Services is in accordance with the Contractor’s customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

17. PRICING

(a) Schedule of Prices for IT Professional Services

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category Description</th>
<th>GSA Hourly Rate (No IFF)</th>
<th>GSA Hourly Rate (With IFF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-51</td>
<td>Analyst, Jr</td>
<td>$115.32</td>
<td>$116.19</td>
</tr>
<tr>
<td>132-51</td>
<td>Help Desk</td>
<td>$62.37</td>
<td>$62.84</td>
</tr>
<tr>
<td>132-51</td>
<td>Subject Matter Expert, Sr</td>
<td>$291.02</td>
<td>$293.22</td>
</tr>
<tr>
<td>132-51</td>
<td>Developer, Sr</td>
<td>$207.84</td>
<td>$209.41</td>
</tr>
<tr>
<td>132-51</td>
<td>Developer, Staff</td>
<td>$156.71</td>
<td>$157.89</td>
</tr>
<tr>
<td>132-51</td>
<td>Tester, Senior</td>
<td>$145.92</td>
<td>$147.02</td>
</tr>
<tr>
<td>132-51</td>
<td>Tester, Staff</td>
<td>$131.39</td>
<td>$132.38</td>
</tr>
</tbody>
</table>

(b) Rate Assumptions:

1) On Site/Off Site Rates: Rates are the same for on or off-site work performance.

2) Escalation/Price Adjustments: Rates are valid for the full period covered by this Contract unless modified in accordance with clause 552.216-70 Economic Price Adjustment – Multiple Award Schedule Contracts.
18. SUBSTITUTION METHODOLOGIES

(a) Education Substitutions for Labor Categories:

<table>
<thead>
<tr>
<th>Education Level</th>
<th>Description</th>
</tr>
</thead>
</table>
| Bachelor’s Degree | A.A. and 2 years additional work experience in the specified field in the delivery/task order.  
No degree and 4 years additional work experience in the specified field in the delivery/task order. |
| Master’s Degree | Bachelor’s Degree and 2 years additional work experience in the specified field in the delivery/task order.  
A.A. and 4 years additional work experience in the specified field in the delivery/task order.  
No Degree and 6 years additional work experience in the specified field in the delivery/task order. |

19. LABOR CATEGORY DESCRIPTIONS FOR IT PROFESSIONAL SERVICES

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Description</th>
<th>Min. Education</th>
</tr>
</thead>
</table>
| Analyst, Junior | **Minimum General Experience:** Two (2) or more years experience in analytic activities. Examples include planning, programming, and budgeting practices and procedures, procurement systems, Cost Proposal Evaluations; Cost Accounting Techniques; Data Collection and Analysis; Development of Cost Estimates; Accounting System Design; Contract Acquisition and Modification Requests, and/or Work Statement Development and Review.  
**Functional Responsibility:** Analyzes user needs to determine functional requirements for business and/or systems. Performs analysis to identify required tasks and their interrelationships. Performs systems analysis for business and information management systems. Performs testing duties to validate requirements are met. Supports the business needs of the solution being implemented. May perform other duties as assigned. | Bachelor’s Degree  
OR  
Equivalent combination of education & experience |
| Help Desk | **Minimum General Experience:** No experience is required for this position however demonstration of responsible and effective interpersonal communication skills is favorable.  
**Functional Responsibility:** A Help Desk Technician is able to respond to end user request for assistance using existing manuals and scripted responses. Must be able to effectively interact with customers and be able to refer ongoing issues to the appropriate engineering support team. | High School Degree |
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| Subject Matter Expert, Senior | **Minimum General Experience:** Ten (10) years experience, or more, providing the overall direction of client engagements and providing leadership to project teams in support of the subject matter for which services will be performed in addressing stated customer requirements. Examples include communicating with client executive management to address critical issues and providing guidance to projects.  
**Functional Responsibility:** Expert in multiple defined disciplines. Defines the problems and analyzes and develops plans and requirements in the subject matter area for moderately complex to complex systems. Prepares and submits recommendations for implementation of programs and systems specifications in the following specialties: information systems architecture, networking; telecommunications, automation, communications protocols, risk management/electronic analysis, software, lifecycle management, and software development methodologies. Provides, technical, managerial, and administrative direction for problem definition, analysis, requirements development, and implementation for complex to extremely complex systems in the subject matter area. May be asked to function in a supervisory role. Ability to manage senior stakeholders at the client and within the project sponsor team. Ability to review and approve documentation. May perform other duties, as assigned. | Bachelor's degree in engineering or related scientific or technical discipline OR Equivalent combination of education & experience |
| Developer, Senior | **Minimum General Experience:** Five (5) years experience, or more. Demonstrated ability to manage independently or to manage a team involved in the designs, modification, operations and maintenance, development and implementation of software systems and applications.  
**Functional Responsibility:** Understands the strategic vision of the client and the program. Ability to complete all aspects of the product development lifecycle (requirements, design, architecture, coding, testing and implementation) including a wide range of solutions in support of requirements for information technology projects. Ability to assess architecture and infrastructure to design and troubleshoot complex integrated systems. Ability to design, develop and implement production ready systems in an iterative environment. Responsible for understanding and gathering intelligence to define client scope and objectives for every area of the program, develops or modifies processes to solve complex problems for computer systems and business and electronic interfaces to achieve desired results through the use of innovative technologies. Develops and applies engineering and design methods, theories, and research techniques in the investigation and solution of complex and advanced system requirements, hardware/software interfaces and applications, and solutions. Possesses and applies expertise in one or more professional or technical specialty areas on multiple complex work assignments. Assignments are broad, requiring originality and innovation in determining how to accomplish tasks. Operates with appreciable latitude in developing methodology and preparing solutions to problems. Will have supervisory role. Interacts and reports to client project management staff on a regular basis. | Bachelor's Degree in Computer Science, Engineering, or Information Technology OR Equivalent combination of education & experience |
<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Description</th>
<th>Min. Education</th>
</tr>
</thead>
</table>
| **Developer, Staff** | **Minimum General Experience:** Two (2) years experience or more, in Software Development Lifecycle (SDLC) activities. Demonstrated knowledge in one or more professional or technical specialty areas on work assignments. Experience applying engineering and design methods, theories, and research techniques in the investigation and solution of system requirements, hardware/software interfaces and applications, and solutions.  
**Functional Responsibility:** Ability to assist in the modification, design, development, operations and maintenance and implementation of software systems and applications. Able to work in many aspects of the product development lifecycle including a wide range of solutions in support of requirements for IT projects. Interface with clients to define client scope and objectives for project areas. Applies engineering and design methods, theories, and research techniques in the solution of system requirements, hardware/software interfaces, applications, and solutions. Participates in design, development, engineering, and architecture support. | Bachelor's Degree in Computer Science, Engineering, or Information Technology OR Equivalent combination of education & experience |
| **Tester, Senior** | **Minimum General Experience:** Five (5) years experience, or more, with SDLC test activities. A Senior Tester must have experience working with developers, end users and organizations to create test plans and test scripts. Experience in creating reports, configuring necessary hardware, and operating environments as needed to complete assigned testing. Must have comprehensive technical expertise on IT products, operating systems, software, hardware, systems and networks and specialized environments. Must have experience in writing or assisting in the development of test plans and test procedures.  
**Functional Responsibility:** An Integration Tester must oversee all test events and be able to manage multiple test events defining and staffing these test events with appropriate resources. Must coordinate with developers and functional end users to create test plans and test scripts. Coordinate with test sites and other team participants to plan test events. Approves test reports. Monitors and updates bug reports as needed including bug report closure. Must have experience with configuring necessary hardware and operating environments as needed to complete assigned testing. Must have technical expertise on specific products, operating systems and specialized environments. Must have experience in writing or assisting in the development of test plans and test procedures. Must manage the defect database under the guidance of senior QA engineers. | Bachelor's Degree in Computer Science, Engineering, Information Technology OR Equivalent combination of education & experience |
<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Description</th>
<th>Min. Education</th>
</tr>
</thead>
</table>
| Tester, Staff  | **Minimum General Experience:** Two (2) years experience, or more, with SDLC test activities. Must have experience in the coordination and management of test events in accordance with approved test plans, procedures and scripts. Must have knowledge and skills to ensure that test environments are set up accurately.  
**Functional Responsibility:** A Tester must conduct system tests in accordance with specific written test scripts. Must be able to document both successful and unsuccessful results. Must be able to test hardware, software and networks. | Bachelor’s Degree in Computer Science, Engineering, or IT OR Equivalent combination of education & experience |
SECTION III. HEALTH IT SERVICES (SIN 132-56) TERMS & CONDITIONS

Note 1: This SIN is limited to professional Health IT Services only. Any non-professional labor categories must be procured only under SIN 132-100. All non-professional labor categories must be incidental to, and used solely to support Health IT services, and cannot be purchased separately. Software and hardware products are out of scope.

Note 2: Labor categories under the Special Item Number 132-51 Information Technology Professional Services may remain under SIN 132-51 unless the labor categories are specific to the Health IT SIN.

Services offered through this Health IT SIN shall be in accordance with the following laws and standards when applicable to the specific task orders, including but not limited to:

– Health Information Technology for Economic and Clinical Health Act of 2009 (HITECH)
– The Health Insurance Portability and Accountability Act of 1996 (HIPAA)
– National Institute of Standards and Technology (NIST) Federal Information Processing Standards (FIPS) and Special Publications
– Federal Information Security Management Act (FISMA) of 2002

1. SCOPE

(a) The labor categories, prices, terms and conditions stated under Special Item Number 132-56 Health Information Technology Services apply exclusively to Health IT Services within the scope of this Information Technology Schedule.

(b) This SIN is limited to Health IT Services only. Software and hardware products are out of scope. Hardware and software can be acquired through different Special Item Numbers on IT Schedule 70 (e.g. 132-32, 132-33, 132-8).

(c) This SIN provides ordering activities with access to Health IT services

(d) Health IT Services provided under this SIN shall comply with all Healthcare certifications and industry standards as applicable at the task order level.

(e) The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. ORDER

(a) Agencies may use written orders, Electronic Data Interchange (EDI) orders, Blanket Purchase Agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003)
Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

(b) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

3. PERFORMANCE OF SERVICES

(a) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.

(b) The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

(c) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

(d) Any Contractor travel required in the performance of Health IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor’s travel.

4. INSPECTION OF SERVICES


5. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Health IT Services.

7. INDEPENDENT CONTRACTOR

All Health IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

8. ORGANIZATIONAL CONFLICTS OF INTEREST

(a) Definitions:

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or
corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

(b) To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

9. **INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for Health IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

10. **RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

11. **INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

12. **APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity’s Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

13. **DESCRIPTION OF HEALTH IT SERVICES AND PRICING**

(a) A description of each type of IT Service offered under Special Item Numbers 132-56 Health IT Services has been presented in the same manner as the Contractor sells to its commercial and other ordering activity customers in paragraphs 14 – 16 below. For hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the services has been provided.
(b) Pricing for all IT Professional Services is in accordance with the Contractor’s customary commercial practices, e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

14. PRICING

(a) Schedule of Prices for Health IT SINs

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category Description</th>
<th>GSA Hourly Rate (No IFF)</th>
<th>GSA Hourly Rate (With IFF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-56</td>
<td>Analyst, Jr</td>
<td>$115.32</td>
<td>$116.19</td>
</tr>
<tr>
<td>132-56</td>
<td>Help Desk</td>
<td>$62.37</td>
<td>$62.84</td>
</tr>
<tr>
<td>132-56</td>
<td>Subject Matter Expert, Sr</td>
<td>$291.02</td>
<td>$293.22</td>
</tr>
<tr>
<td>132-56</td>
<td>Developer, Sr</td>
<td>$207.84</td>
<td>$209.41</td>
</tr>
<tr>
<td>132-56</td>
<td>Developer, Staff</td>
<td>$156.71</td>
<td>$157.89</td>
</tr>
<tr>
<td>132-56</td>
<td>Tester, Senior</td>
<td>$145.92</td>
<td>$147.02</td>
</tr>
<tr>
<td>132-56</td>
<td>Tester, Staff</td>
<td>$131.39</td>
<td>$132.38</td>
</tr>
</tbody>
</table>

(b) Rate Assumptions

1) On Site/Off Site Rates: Rates are the same for on or off-site work performance.

2) Escalation/Price Adjustments: Rates are valid for the full period covered by this Contract unless modified in accordance with clause 552.216-70 Economic Price Adjustment – Multiple Award Schedule Contracts.

15. SUBSTITUTION METHODOLOGIES

(a) Education Substitutions for Labor Categories:

<table>
<thead>
<tr>
<th>Degree</th>
<th>Substitution Methodology</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bachelor’s Degree</td>
<td>A.A. and 2 years additional work experience in the specified field in the delivery/task order</td>
</tr>
<tr>
<td></td>
<td>No degree and 4 years additional work experience in the specified field in the delivery/task order</td>
</tr>
<tr>
<td>Master’s Degree</td>
<td>Bachelor’s Degree and 2 years additional work experience in the specified field in the delivery/task order.</td>
</tr>
<tr>
<td></td>
<td>A.A. and 4 years additional work experience in the specified field in the delivery/task order.</td>
</tr>
<tr>
<td></td>
<td>No Degree and 6 years additional work experience in the specified field in the delivery/task order</td>
</tr>
</tbody>
</table>
## 16. LABOR CATEGORY DESCRIPTIONS FOR HEALTH IT SERVICES

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Description</th>
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| **Analyst, Junior** | **Minimum General Experience:** Two (2) or more years experience in analytic activities. Examples include planning, programming, and budgeting practices and procedures, procurement systems, Cost Proposal Evaluations; Cost Accounting Techniques; Data Collection and Analysis; Development of Cost Estimates; Accounting System Design; Contract Acquisition and Modification Requests, and/or Work Statement Development and Review.  
**Functional Responsibility:** Analyzes user needs to determine functional requirements for business and/or systems. Performs analysis to identify required tasks and their interrelationships. Performs systems analysis for business and information management systems. Performs testing duties to validate requirements are met. Supports the business needs of the solution being implemented. May perform other duties as assigned. | Bachelor’s Degree  
OR  
Equivalent combination of education & experience |
| **Help Desk** | **Minimum General Experience:** No experience is required for this position however demonstration of responsible and effective interpersonal communication skills is favorable.  
**Functional Responsibility:** A Help Desk Technician is able to respond to end user request for assistance using existing manuals and scripted responses. Must be able to effectively interact with customers and be able to refer ongoing issues to the appropriate engineering support team. | High School Degree |
| **Subject Matter Expert, Senior** | **Minimum General Experience:** Ten (10) years experience, or more, providing the overall direction of client engagements and providing leadership to project teams in support of the subject matter for which services will be performed in addressing stated customer requirements. Examples include communicating with client executive management to address critical issues and providing guidance to projects.  
**Functional Responsibility:** Expert in multiple defined disciplines. Defines the problems and analyzes and develops plans and requirements in the subject matter area for moderately complex to complex systems. Prepares and submits recommendations for implementation of programs and systems specifications in the following specialties: information systems architecture, networking; telecommunications, automation, communications protocols, risk management/electronic analysis, software, lifecycle management, and software development methodologies.  
Provides, technical, managerial, and administrative direction for problem definition, analysis, requirements development, and implementation for complex to extremely complex systems in the subject matter area. May be asked to function in a supervisory role. Ability to manage senior stakeholders at the client and within the project sponsor team. Ability to review and approve documentation. May perform other duties, as assigned. | Bachelor’s degree in engineering or related scientific or technical discipline  
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<tbody>
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<td>Developer, Senior</td>
<td><strong>Minimum General Experience:</strong> Five (5) years experience, or more. Demonstrated ability to manage independently or to manage a team involved in the designs, modification, operations and maintenance, development and implementation of software systems and applications. <strong>Functional Responsibility:</strong> Understands the strategic vision of the client and the program. Ability to complete all aspects of the product development lifecycle (requirements, design, architecture, coding, testing and implementation) including a wide range of solutions in support of requirements for information technology projects. Ability to assess architecture and infrastructure to design and troubleshoot complex integrated systems. Ability to design, develop and implement production ready systems in an iterative environment. Responsible for understanding and gathering intelligence to define client scope and objectives for every area of the program, develops or modifies processes to solve complex problems for computer systems and business and electronic interfaces to achieve desired results through the use of innovative technologies. Develops and applies engineering and design methods, theories, research techniques in the investigation and solution of complex and advanced system requirements, hardware/software interfaces and applications, and solutions. Possesses and applies expertise in professional or technical specialty areas on multiple complex work assignments. Assignments are broad, requiring originality and innovation in determining how to accomplish tasks. Operates with appreciable latitude in developing methodology and preparing solutions to problems. Will have supervisory role. Interacts and reports to client project management staff on a regular basis.</td>
<td>Bachelor’s Degree in Computer Science, Engineering, or Information Technology OR Equivalent combination of education &amp; experience.</td>
</tr>
<tr>
<td>Developer, Staff</td>
<td><strong>Minimum General Experience:</strong> Two (2) years experience or more, in Software Development Lifecycle (SDLC) activities. Demonstrated knowledge in one or more professional or technical specialty areas on work assignments. Experience applying engineering and design methods, theories, research techniques in the investigation and solution of system requirements, hardware/software interfaces and applications, and solutions. <strong>Functional Responsibility:</strong> Ability to assist in the modification, design, development, operations and maintenance and implementation of software systems and applications. Able to work in many aspects of the product development lifecycle including a wide range of solutions in support of requirements for IT projects. Interface with clients to define client scope and objectives for project areas. Applies engineering and design methods, theories, research techniques in the solution of system requirements, hardware/software interfaces, applications, and solutions. Participates in design, development, engineering, and architecture support.</td>
<td>Bachelor’s Degree in Computer Science, Engineering, or Information Technology OR Equivalent combination of education &amp; experience</td>
</tr>
<tr>
<td>Labor Category</td>
<td>Description</td>
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</tr>
<tr>
<td>---------------</td>
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</table>
| Tester, Senior | **Minimum General Experience:** Five (5) years experience, or more, with SDLC test activities. A Senior Tester must have experience working with developers, end users and organizations to create test plans and test scripts. Experience in creating reports, configuring necessary hardware, and operating environments as needed to complete assigned testing. Must have comprehensive technical expertise on IT products, operating systems, software, hardware, systems and networks and specialized environments. Must have experience in writing or assisting in the development of test plans and test procedures.  
**Functional Responsibility:** An Integration Tester must oversee all test events and be able to manage multiple test events defining and staffing these test events with appropriate resources. Must coordinate with developers and functional end users to create test plans and test scripts. Coordinate with test sites and other team participants to plan test events. Approves test reports. Monitors and updates bug reports as needed including bug report closure. Must have experience with configuring necessary hardware and operating environments as needed to complete assigned testing. Must have technical expertise on specific products, operating systems and specialized environments. Must have experience in writing or assisting in the development of test plans and test procedures. Must manage the defect database under the guidance of senior QA engineers. | Bachelor’s Degree in Computer Science, Engineering, Information Technology OR Equivalent combination of education & experience |
| Tester, Staff  | **Minimum General Experience:** Two (2) years experience, or more, with SDLC test activities. Must have experience in the coordination and management of test events in accordance with approved test plans, procedures and scripts. Must have knowledge and skills to ensure that test environments are set up accurately.  
**Functional Responsibility:** A Tester must conduct system tests in accordance with specific written test scripts. Must be able to document both successful and unsuccessful results. Must be able to test hardware, software and networks. | Bachelor’s Degree in Computer Science, Engineering, or IT OR Equivalent combination of education & experience |
SECTION IV. HIGHLY ADAPTIVE CYBERSECURITY SERVICES (HACS) TERMS AND CONDITIONS (SIN 132-45)

Note 1: Non-professional labor categories must be incidental to, and used solely to support Highly Adaptive Cybersecurity Services, and cannot be purchased separately. Further, non-professional labor categories shall be offered under SIN 132 100 only.

Note 2: Labor categories under the Special Item Number 132-51 Information Technology Professional Services may remain under SIN 132-51 unless the labor categories are specific to the Highly Adaptive Cybersecurity Services SINs.

Vendor suitability for offering services through the Highly Adaptive Cybersecurity Services (HACS) SINs must be in accordance with the following laws and standards when applicable to the specific task orders, including but not limited to:

- Federal Acquisition Regulation (FAR) Part 52.204-21
- OMB Memorandum M-06-19 - Reporting Incidents Involving Personally Identifiable Information and Incorporating the Cost for Security in Agency Information Technology Investments
- OMB Memorandum M -07-16 - Safeguarding Against and Responding to the Breach of Personally Identifiable Information
- OMB Memorandum M-16-03 - Fiscal Year 2015-2016 Guidance on Federal Information Security and Privacy Management Requirements
- OMB Memorandum M-16-04 – Cybersecurity Implementation Plan (CSIP) for Federal Civilian Government
- The Cybersecurity National Action Plan (CNAP)
- NIST SP 800-14 - Generally Accepted Principles and Practices for Securing Information Technology Systems
- NIST SP 800-27A - Engineering Principles for Information Technology Security (A Baseline for Achieving Security)
- NIST SP 800-30 - Guide for Conducting Risk Assessments
- NIST SP 800-35 - Guide to Information Technology Security Services
- NIST SP 800-44 - Guidelines on Securing Public Web Servers
- NIST SP 800-48 - Guide to Securing Legacy IEEE 802.11 Wireless Networks
- NIST SP 800-53 – Security and Privacy Controls for Federal Information Systems and Organizations
- NIST SP 800-61 - Computer Security Incident Handling Guide
- NIST SP 800-64 - Security Considerations in the System Development Life Cycle
- NIST SP 800-82 - Guide to Industrial Control Systems (ICS) Security
1. SCOPE

(a) The labor categories, prices, terms and conditions stated under Special Item Number 132-56 Health Information Technology Services apply exclusively to Health IT Services within the scope of this Information Technology Schedule.

(b) Services under these SINs are limited to Highly Adaptive Cybersecurity Services only. Software and hardware products are under different Special Item Numbers on IT Schedule 70 (e.g. 132-32, 132-33, 132-8), and may be quoted along with services to provide a total solution.

(c) These SINs provide ordering activities with access to Highly Adaptive Cybersecurity services only.

(d) Highly Adaptive Cybersecurity Services provided under these SINs shall comply with all Cybersecurity certifications and industry standards as applicable pertaining to the type of services as specified by ordering agency.

(e) The Contractor shall provide services at the Contractor’s facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. ORDER

(a) Agencies may use written orders, Electronic Data Interchange (EDI) orders, Blanket Purchase Agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

(b) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.
3. PERFORMANCE OF SERVICES

(a) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity. All Contracts will be fully funded.

(b) The Contractor agrees to render services during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

(c) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

(d) Any Contractor travel required in the performance of Highly Adaptive Cybersecurity Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor’s travel.

4. INSPECTION OF SERVICES


5. RESPONSIBILITIES OF THE CONTRACTOR

(a) The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (MAY 2014) Rights in Data – General, may apply.

(b) The Contractor shall comply with contract clause (52.204-21) to the Federal Acquisition Regulation (FAR) for the basic safeguarding of contractor information systems that process, store, or transmit Federal data received by the contract in performance of the contract. This includes contract documents and all information generated in the performance of the contract.

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to the ordering activity’s security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Highly Adaptive Cybersecurity Services.

7. INDEPENDENT CONTRACTOR

All Highly Adaptive Cybersecurity Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

8. ORGANIZATIONAL CONFLICTS OF INTEREST

(a) Definitions:

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or
corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief
executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and
consultants and any joint venture involving the Contractor, any entity into or with which the
Contractor subsequently merges or affiliates, or any other successor or assignee of the
Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed
under a proposed ordering activity contract, without some restriction on ordering activities by
the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the
Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing
contract work.

(b) To avoid an organizational or financial conflict of interest and to avoid prejudicing the best
interests of the ordering activity, ordering activities may place restrictions on the Contractors,
its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when
placing orders against schedule contracts. Such restrictions shall be consistent with FAR
9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest
that might otherwise exist in situations related to individual orders placed against the schedule
contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

9. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for Highly Adaptive
Cybersecurity Services. Progress payments may be authorized by the ordering activity on
individual orders if appropriate. Progress payments shall be based upon completion of defined
milestones or interim products. Invoices shall be submitted monthly for recurring services
performed during the preceding month.

10. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon
request.

11. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity’s
Contracting Officer, written consent before placing any subcontract for furnishing any of the
work called for in a task order.

12. DESCRIPTION OF HIGHLY ADAPTIVE CYBERSECURITY SERVICES AND PRICING

(a) A description of each type of Highly Adaptive Cybersecurity Service offered under Special
below and is presented in the same manner as the Contractor sells to its commercial and
other ordering activity customers. For hourly rates, a description of all corresponding
commercial job titles (labor categories) for those individuals who will perform the services
have been provided

(b) Pricing for all Highly Adaptive Cybersecurity Services under this Schedule is in accordance
with the Contractor’s customary commercial practices; e.g., hourly rates, minimum general
experience and minimum education.
13. PRICING

(a) Schedule of Prices: SIN 132-45 Highly Adaptive Cybersecurity Services (HACS) (*Subject to Cooperative Purchasing*)

<table>
<thead>
<tr>
<th>SIN</th>
<th>Labor Category Description</th>
<th>GSA Hourly Rate (No IFF)</th>
<th>GSA Hourly Rate (With IFF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>132-45</td>
<td>Analyst, Jr</td>
<td>$115.32</td>
<td>$116.19</td>
</tr>
<tr>
<td>132-45</td>
<td>Developer, Sr</td>
<td>$207.84</td>
<td>$209.41</td>
</tr>
<tr>
<td>132-45</td>
<td>Developer, Staff</td>
<td>$156.71</td>
<td>$157.89</td>
</tr>
<tr>
<td>132-45</td>
<td>Subject Matter Expert, Sr</td>
<td>$291.02</td>
<td>$293.22</td>
</tr>
<tr>
<td>132-45</td>
<td>Tester, Senior</td>
<td>$145.92</td>
<td>$147.02</td>
</tr>
<tr>
<td>132-45</td>
<td>Tester, Staff</td>
<td>$131.39</td>
<td>$132.38</td>
</tr>
</tbody>
</table>

(b) Rate Assumptions

1) On Site/Off Site Rates: Rates are the same for on or off-site work performance.

2) Escalation/Price Adjustments: Rates are valid for the full period covered by this Contract unless modified in accordance with clause 552.216-70 Economic Price Adjustment – Multiple Award Schedule Contracts.

14. SUBSTITUTION METHODOLOGIES

(a) Education Substitutions for Labor Categories:

<table>
<thead>
<tr>
<th>Degree</th>
<th>Substitution Methodology</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bachelor’s Degree</td>
<td>1) A.A. and 2 years additional work experience in the specified field in the delivery/task order</td>
</tr>
<tr>
<td></td>
<td>2) No degree and 4 years additional work experience in the specified field in the delivery/task order</td>
</tr>
<tr>
<td>Master’s Degree</td>
<td>1) Bachelor’s Degree and 2 years additional work experience in the specified field in the delivery/task order.</td>
</tr>
<tr>
<td></td>
<td>2) A.A. and 4 years additional work experience in the specified field in the delivery/task order.</td>
</tr>
<tr>
<td></td>
<td>3) No Degree and 6 years additional work experience in the specified field in the delivery/task order.</td>
</tr>
</tbody>
</table>
### 15. LABOR CATEGORY DESCRIPTIONS FOR HACS (SIN 132-45)

<table>
<thead>
<tr>
<th>Labor Category</th>
<th>Description</th>
<th>Min. Education</th>
</tr>
</thead>
<tbody>
<tr>
<td>Analyst, Junior</td>
<td><strong>Minimum General Experience:</strong> Two (2) or more years experience in analytic activities. Examples include planning, programming, and budgeting practices and procedures, procurement systems, Cost Proposal Evaluations; Cost Accounting Techniques; Data Collection and Analysis; Development of Cost Estimates; Accounting System Design; Contract Acquisition and Modification Requests, and/or Work Statement Development and Review. <strong>Functional Responsibility:</strong> Analyzes user needs to determine functional requirements for business and/or systems. Performs analysis to identify required tasks and their interrelationships. Performs systems analysis for business and information management systems. Performs testing duties to validate requirements are met. Supports the business needs of the solution being implemented. May perform other duties as assigned.</td>
<td>Bachelor’s Degree OR Equivalent combination of education &amp; experience</td>
</tr>
<tr>
<td>Help Desk</td>
<td><strong>Minimum General Experience:</strong> No experience is required for this position however demonstration of responsible and effective interpersonal communication skills is favorable. <strong>Functional Responsibility:</strong> A Help Desk Technician is able to respond to end user request for assistance using existing manuals and scripted responses. Must be able to effectively interact with customers and be able to refer ongoing issues to the appropriate engineering support team.</td>
<td>High School Degree</td>
</tr>
<tr>
<td>Subject Matter Expert, Senior</td>
<td><strong>Minimum General Experience:</strong> Ten (10) years experience, or more, providing the overall direction of client engagements and providing leadership to project teams in support of the subject matter for which services will be performed in addressing stated customer requirements. Examples include communicating with client executive management to address critical issues and providing guidance to projects. <strong>Functional Responsibility:</strong> Expert in multiple defined disciplines. Defines the problems and analyzes and develops plans and requirements in the subject matter area for moderately complex to complex systems. Prepares and submits recommendations for implementation of programs and systems specifications in the following specialties: information systems architecture, networking; telecommunications , automation, communications protocols, risk management/electronic analysis, software , lifecycle management, and software development methodologies , Provides, technical, managerial, and administrative direction for problem definition, analysis, requirements development, and implementation for complex to extremely complex systems in the subject matter area. May be asked to function in a supervisory role. Ability to manage senior stakeholders at the client and within the project sponsor team. Ability to review and approve documentation. May perform other duties, as assigned.</td>
<td>Bachelor’s degree in engineering or related scientific or technical discipline OR Equivalent combination of education &amp; experience</td>
</tr>
<tr>
<td>Labor Category</td>
<td>Description</td>
<td>Min. Education</td>
</tr>
<tr>
<td>----------------</td>
<td>-------------</td>
<td>---------------</td>
</tr>
<tr>
<td>Developer, Senior</td>
<td><strong>Minimum General Experience:</strong> Five (5) years experience, or more. Demonstrated ability to manage independently or to manage a team involved in the designs, modification, operations and maintenance, development and implementation of software systems and applications. <strong>Functional Responsibility:</strong> Understands the strategic vision of the client and the program. Ability to complete all aspects of the product development lifecycle (requirements, design, architecture, coding, testing and implementation) including a wide range of solutions in support of requirements for information technology projects. Ability to assess architecture and infrastructure to design and troubleshoot complex integrated systems. Ability to design, develop and implement production ready systems in an iterative environment. Responsible for understanding and gathering intelligence to define client scope and objectives for every area of the program, develops or modifies processes to solve complex problems for computer systems and business and electronic interfaces to achieve desired results through the use of innovative technologies. Develops and applies engineering and design methods, theories, and research techniques in the investigation and solution of complex and advanced system requirements, hardware/software interfaces and applications, and solutions. Possesses and applies expertise in one or more professional or technical specialty areas on multiple complex work assignments. Assignments are broad, requiring originality and innovation in determining how to accomplish tasks. Operates with appreciable latitude in developing methodology and preparing solutions to problems. Will have supervisory role. Interacts and reports to client project management staff on a regular basis.</td>
<td>Bachelor's Degree in Computer Science, Engineering, or Information Technology OR Equivalent combination of education &amp; experience</td>
</tr>
<tr>
<td>Developer, Staff</td>
<td><strong>Minimum General Experience:</strong> Two (2) years experience or more, in Software Development Lifecycle (SDLC) activities. Demonstrated knowledge in one or more professional or technical specialty areas on work assignments. Experience applying engineering and design methods, theories, and research techniques in the investigation and solution of system requirements, hardware/software interfaces and applications, and solutions. <strong>Functional Responsibility:</strong> Ability to assist in the modification, design, development, operations and maintenance and implementation of software systems and applications. Able to work in many aspects of the product development lifecycle including a wide range of solutions in support of requirements for IT projects. Interface with clients to define client scope and objectives for project areas. Applies engineering and design methods, theories, and research techniques in the solution of system requirements, hardware/software interfaces, applications, and solutions. Participates in design, development, engineering, and architecture support.</td>
<td>Bachelor’s Degree in Computer Science, Engineering, or Information Technology OR Equivalent combination of education &amp; experience</td>
</tr>
<tr>
<td>Labor Category</td>
<td>Description</td>
<td>Min. Education</td>
</tr>
<tr>
<td>---------------</td>
<td>-------------</td>
<td>---------------</td>
</tr>
</tbody>
</table>
| Tester, Senior | **Minimum General Experience:** Five (5) years experience, or more, with SDLC test activities. A Senior Tester must have experience working with developers, end users and organizations to create test plans and test scripts. Experience in creating reports, configuring necessary hardware, and operating environments as needed to complete assigned testing. Must have comprehensive technical expertise on IT products, operating systems, software, hardware, systems and networks and specialized environments. Must have experience in writing or assisting in the development of test plans and test procedures.  
**Functional Responsibility:** An Integration Tester must oversee all test events and be able to manage multiple test events defining and staffing these test events with appropriate resources. Must coordinate with developers and functional end users to create test plans and test scripts. Coordinate with test sites and other team participants to plan test events. Approves test reports. Monitors and updates bug reports as needed including bug report closure. Must have experience with configuring necessary hardware and operating environments as needed to complete assigned testing. Must have technical expertise on specific products, operating systems and specialized environments. Must have experience in writing or assisting in the development of test plans and test procedures. Must manage the defect database under the guidance of senior QA engineers. | Bachelor’s Degree in Computer Science, Engineering, Information Technology OR Equivalent combination of education & experience |
| Tester, Staff | **Minimum General Experience:** Two (2) years experience, or more, with SDLC test activities. Must have experience in the coordination and management of test events in accordance with approved test plans, procedures and scripts. Must have knowledge and skills to ensure that test environments are set up accurately.  
**Functional Responsibility:** A Tester must conduct system tests in accordance with specific written test scripts. Must be able to document both successful and unsuccessful results. Must be able to test hardware, software and networks. | Bachelor’s Degree in Computer Science, Engineering, or IT OR Equivalent combination of education & experience |
SECTION V. ORDER LEVEL MATERIALS (OLMs) (SIN 70-500)

1. DESCRIPTION OF ORDER LEVEL MATERIALS (OLMs)

Order-Level Materials (OLMs) are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Federal Supply Schedule (FSS) contract or FSS Blanket purchase agreement (BPA). OLMs are not defined, priced, or awarded at the FSS contract level. They are unknown before a task or delivery order is placed against the FSS contract or FSS BPA.

(a) OLMs include direct materials, subcontracts for supplies and incidental services for which there is not a labor category specified in the FSS contract, other direct costs (Separate from those under the ODC SINs), and indirect costs;

2. ORDERING

(a) OLMs are only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor Hour (LH) Contract Line Item Number (CLIN) and are subject to a Not to Exceed (NTE) ceiling price;

(b) OLMs are purchased under the authority of the FSS program and are not “open market” items.

(c) OLMs are not ancillary supplies/services or other direct costs (ODCs).

(d) OLMs are authorized for use in direct support of another awarded SIN (e.g., 132-51, 132-56, 132-45)

3. PRICING

(a) OLMs are to include the Industrial Funding Fee (IFF); and

(b) The cumulative value of OLMs in an individual task or delivery order cannot exceed 33.33% of the total Order value.

4. OTHER REQUIREMENTS

- OLMs are defined and priced at the ordering activity level in accordance with GSAR Clause 552.238-82, Special Ordering Procedures for the Acquisition of Order-Level Materials (Jan 2018);

- SIN 70-500 (OLMs) is exempt from the Commercial Sales Practices disclosure statement, and the following clauses:
  1) 552.216-70, Economic Price Adjustment – FSS Multiple Award Schedule Contract
  2) I-FSS-969, Economic Price Adjustment – FSS Multiple Award Schedule
  3) 552.238-71, Submission and Distribution of Authorized FSS Schedule Pricelists
  4) 552.238-75, Price Reductions
  5) SIN 70-500 is subject to any transactional data reporting (TDR) requirement in effect under the FSS contract
SECTION VI. SERVICE CONTRACT ACT

1. APPLICABILITY OF SCA

AbleVets acknowledges that the Service Contract Act (SCA) is applicable to this contract. All the labor categories offered under this Schedule qualify for exemption as bona fide executive, administrative or professional employees under the FLSA (29 C.F.R. Part 541). AbleVets agrees that, should any future services offered under this Schedule be determined to qualify as SCA labor categories, then this schedule shall be amended as follows:

(a) SCA labor categories shall be identified with a **

(b) SCA Matrix shall be inserted into this Schedule in the following format:

<table>
<thead>
<tr>
<th>SCA Eligible Contract Labor Category</th>
<th>SCA Equivalent Code Title</th>
<th>WD Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>TBD</td>
<td>TBD</td>
<td>TBD</td>
</tr>
</tbody>
</table>

(c) The following language shall be incorporated into this GSA Schedule:

“The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the indicated (**) SCA labor categories are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e. nationwide).”