

**GENERAL SERVICES ADMINISTRATION
Federal Supply Service
Authorized Federal Supply Schedule Price List**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*[®], a menu-driven database system. The INTERNET address for GSA *Advantage!*[®] is GSAAdvantage.gov.

SCHEDULE TITLE: Multiple Award Schedule (MAS)

Large Category: Information Technology (Code F)

SPECIAL ITEM: 518210C Cloud Computing and Cloud Related IT Professional Services

FSC/PSC Code DB10

SPECIAL ITEM: 54151HACS Highly Adaptive Cybersecurity Services

FSC/PSC Code DJ01

SPECIAL ITEM: 54151HEAL Health Information Technology Services

FSC/PSC Code DA01

SPECIAL ITEM: 54151S Information Technology Professional Services

FSC/PSC Code DA01

Large Category: Security and Protection (Code J)

SPECIAL ITEM: 541330L Security System Integration, Design, Management, and Life Cycle Support

FSC/PSC Code R408

Large Category: Miscellaneous (Code G)

SPECIAL ITEM: OLM Order-Level Materials (OLM)

CONTRACT NO: GS-35F-327DA

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

Contract Period: June 1, 2021 – May 31, 2026

Option Periods not yet exercised by GSA in accordance with I-FSS-163:

Option Period 2: June 1, 2026 – May 31, 2031

Option Period 3: June 1, 2031 – May 31, 2036



ActioNet, Inc.

2600 Park Tower Drive, Suite 1000, Vienna, VA 22180-7370

703-204-0090 (phone) 703-204-4782 (fax)

Contracts@ActioNet.com

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Price list current through Modification PS-0028 effective January 31, 2022

CONTRACTOR'S ADMINISTRATION SOURCE:

Maricar Rothgeb, Contracts Manager

Phone number: 703-204-0090 x121 Fax number: 703-204-4782

E-Mail: Contracts@ActioNet.com

BUSINESS SIZE: Other than Small

Prices Shown Herein are Net (discount deducted)



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CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)

SIN	SIN DESCRIPTION	Service Description Page	Awarded Price Page
518210C	Cloud Computing and Cloud Related IT Professional Services	9	75
54151HACS	Highly Adaptive Cybersecurity Services	22	81
54151HEAL	Health Information Technology Services	35	84
54151S(s)	Information Technology Professional Services	35	84
541330L	Security System Integration, Design, Management, and Life Cycle Support	59	92
OLM	Order-Level Materials	n/a	n/a

Cooperative Purchasing (RC) and Disaster Recovery Purchasing (STLOC) are available.

1b. LOWEST PRICED ITEM: See Price list

1c. HOURLY RATES: See Price list (included discount and IFF)

2. MAXIMUM ORDER:

SIN 518210C	\$500,000 per order
SIN 54151HACS	\$500,000 per order
SIN 54151HEAL	\$500,000 per order
SIN 54151S	\$500,000 per order
SIN 541330L	\$250,000 per order
SIN OLM	\$200,000 per order

3. MINIMUM ORDER: \$100 or Negotiated at the task order level

4. GEOGRAPHIC SCOPE OF CONTRACT:

The minimum acceptable geographic scope of this contract is the 48 contiguous states and the District of Columbia and to a CONUS port or consolidation point for orders received from overseas activities or give details as negotiated.

5. POINT(S) OF PRODUCTION: N/A for SERVICES

6. DISCOUNT FROM LIST PRICES: Negotiated discount has been applied and the IFF has been added.

7. QUANTITY DISCOUNT(S): NONE.



- 8. **PROMPT PAYMENT TERMS:** Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
- 9. **FOREIGN ITEMS:** N/A
- 10a. **TIME OF DELIVERY:** 30 days or Negotiated at the task order level.
- 10b. **EXPEDITED DELIVERY:** Items available for expedited delivery are noted in this price list or negotiated at the task order level.
- 10c. **OVERNIGHT AND 2-DAY DELIVERY:** Overnight and 2-day delivery are available. Contact the Contractor for rates.
- 10d. **URGENT REQUIRMENTS:** Agencies can contact the Contractor’s representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.
- 11. **FOB POINT:** Destination
- 12a. **ORDERING ADDRESS:**

The following telephone number(s) can be used by ordering agencies to obtain technical and/or ordering assistance:

<u>Technical Information & Ordering Assistance:</u>	
Mr. Jeffrey D. Abish jabish@actionet.com	703-204-0090 x107
Ms. Maricar Bolante Rothgeb contracts@actionet.com	703-204-0090 x121

<u>Ordering/Payment Address and Information:</u>
ActioNet, Inc. 2600 Park Tower Drive, Suite 1000 Vienna, VA 22180-7370
Attn: Jeffrey D. Abish Program Manager jabish@actionet.com Fax Number: 703-204-4782



- 12b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreement (BPA's) are found in Federal Acquisitions Regulation (FAR) 8.405-3.
- 13. **PAYMENT ADDRESS:** See 12a.
- 14. **WARRANTY PROVISION:** Contractor's Standard Commercial Warranty
- 15. **EXPORT PACKING CHARGES:** N/A
- 16. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A
- 17. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A
- 18a. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A
- 18b. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A
- 19. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A
- 20. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A
- 21. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A
- 22a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A
- 22b. **Section 508 Compliance for Electronic and Information Technology (EIT):** If applicable, Section 508 compliance information on the services in this contract are available at the following web site(s): www.actionnet.com The EIT standard can be found at: www.Section508.gov/.
- 23. **DUNS NUMBER:** 011443269
- 24. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Contractor has an Active Registration in the SAM database.

TERMS AND CONDITIONS FOR ALL INFORMATION TECHNOLOGY CONTRACTORS

1. **Organizational Conflicts Of Interest**

a. Definitions.

"Contractor" means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

"Contractor and its affiliates" and "Contractor or its affiliates" refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An "Organizational conflict of interest" exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor's or its affiliates' objectivity in performing contract work.

- #### b.
- To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

2. **Services Performed**

- #### a.
- All services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.
- #### b.
- The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- #### c.
- The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.

- ### 3. **Travel.**
- Any Contractor travel required in the performance of services must comply with the Pub. L. 99-234 and FAR Part 31.205-46, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel.

4. **Warranty**

- #### a.
- Unless otherwise specified in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.
- #### b.
- The Contractor's commercial guarantee/warranty shall be included in the Commercial Supplier Agreement to include Enterprise User License Agreements or Terms of Service (TOS) agreements, if applicable.
- #### c.
- Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

Regulation Number	Regulation Title/Comments
52.222-46	EVALUATION OF COMPENSATION FOR PROFESSIONAL EMPLOYEES (FEB 1993)
52.222-48	EXEMPTION FROM APPLICATION OF THE SERVICE CONTRACT LABOR STANDARDS TO CONTRACTS FOR MAINTENANCE, CALIBRATION, OR REPAIR OF CERTAIN EQUIPMENT CERTIFICATION (MAY 2014)
52.223-19	COMPLIANCE WITH ENVIRONMENTAL MANAGEMENT SYSTEMS (MAY 2011)
52.223-2	AFFIRMATIVE PROCUREMENT OF BIOBASED PRODUCTS UNDER SERVICE AND CONSTRUCTION CONTRACTS (SEP 2013)
52.229-1	STATE AND LOCAL TAXES (APR 1984)
52.222-62	PAID SICK LEAVE UNDER EXECUTIVE ORDER 13706 (JAN 2017)
52.223-13	ACQUISITION OF EPEAT - REGISTERED IMAGING EQUIPMENT (JUN 2014)
52.223-14	ACQUISITION OF EPEAT® - REGISTERED TELEVISIONS (JUN 2014)
52.223-16	ACQUISITION OF EPEAT® - REGISTERED PERSONAL COMPUTER PRODUCTS (OCT 2015)
552.238-115	SPECIAL ORDERING PROCEDURES FOR THE ACQUISITION OF ORDER-LEVEL MATERIALS (MAY 2019)
552.238-107	TRAFFIC RELEASE (SUPPLIES) (MAY 2019)
552.238-73	IDENTIFICATION OF ELECTRONIC OFFICE EQUIPMENT PROVIDING ACCESSIBILITY FOR THE HANDICAPPED (MAY 2019)
552.238-86	DELIVERY SCHEDULE (MAY 2019)
552.238-89	DELIVERIES TO THE U.S. POSTAL SERVICE (MAY 2019)
552.238-90	CHARACTERISTICS OF ELECTRIC CURRENT (MAY 2019)
552.238-91	MARKING AND DOCUMENTATION REQUIREMENTS FOR SHIPPING (MAY 2019)
552.238-92	VENDOR MANAGED INVENTORY (VMI) PROGRAM (MAY 2019)
552.238-93	ORDER ACKNOWLEDGMENT (MAY 2019)
552.238-94	ACCELERATED DELIVERY REQUIREMENTS (MAY 2019)



Allowable Substitutions of Education and Experience Applicable to SINs 518210C, 54151HACS, 54151HEAL, 54151S, and 541330L

The minimum education and experience will be met when the equivalencies in the tables below are considered.

Additional educational achievements in excess of requirements can be substituted for experience requirements:

Required Education	Actual Education	Additional Years of Experience Credited the Employee
MA/MS	Ph.D.	4
BA/BS	Ph.D.	6
BA/BS	MA/MS	2
AA/AS	BA/BS	2

Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided per the approval of the federal agency acquiring the service.

Actual Education	Required Education	Additional Years of Experience Needed for Educational Requirements Equivalency
HS/GED	AA/AS	2
HS/GED	BA/BS	4
HS/GED	MA/MS	6
HS/GED	Ph.D.	No equivalency
AA/AS	BS/BA	2
BA/BS	MA/MS	2
BA/BS	Ph.D.	No equivalency
MA/MS	Ph.D.	4

Service Contract Act

The Service Contract Act (SCA) is applicable to this contract and it includes SCA applicable labor categories. The prices for the identified SCA labor categories are based on the U.S. Department of Labor WD Number identified in the SCA matrix.

The prices offered are based on the preponderance of where work is performed and should the Contractor perform in an area with lower SCA rates, resulting in lower wages being paid, the task order prices will be discounted accordingly.

**SCA Eligible Contract Labor Category	SCA Equivalent Code – Title	WD Number
Administrative Assistant	01020 – Administrative Assistant	2015-5690
Electrician	23160 – Electrician, Maintenance	2015-5690



GSA MAS LABOR CATEGORIES – SIN 518210C

ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
1	Cloud Analyst - Level 1	2 years	Responsible for gathering information from users, defining work problems, designing and testing for cloud based systems, and/or developing procedures to resolve the problems. Review requirements, research issues, perform analyses, compare alternatives, prepare specifications, resolve technical problems, coordinate work with programmers, or orient users to new systems.	Associates
2	Cloud Analyst - Level 2	5 years	Responsible for gathering information from users, defining work problems, designing and testing for cloud based systems, and/or developing procedures to resolve the problems. Review requirements, research issues, perform analyses, compare alternatives, prepare specifications, resolve technical problems, coordinate work with programmers, or orient users to new systems.	Bachelors
3	Cloud Analyst - Level 3	8 years	Responsible for gathering information from users, defining work problems, designing and testing for cloud based systems, and/or developing procedures to resolve the problems. Review requirements, research issues, perform analyses, compare alternatives, prepare specifications, resolve technical problems, coordinate work with programmers, or orient users to new systems.	Bachelors
4	Cloud Architect - Level 1	2 years	Responsible for designing, engineering, building, testing, and deployment of cloud service offerings for new and existing cloud architectures. Participates in high-level enterprise architecture analysis, evaluation, design, integration, documentation, and development. Applies high-level business and technical principles and methods to difficult technical problems to arrive at creative engineering solutions. Some experience architecting, designing, engineering, integrating, deploying, and maintaining cloud solutions and implementing security controls.	Associates
5	Cloud Architect - Level 2	5 years	Responsible for designing, engineering, building, testing, and deployment of cloud service offerings for new and existing cloud architectures. Participates in high-level enterprise architecture analysis, evaluation, design, integration, documentation, and development. Applies high-level business and technical principles and methods to difficult technical problems to arrive at creative engineering solutions. Some experience architecting, designing, engineering, integrating, deploying, and maintaining cloud solutions and implementing security controls.	Bachelors



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
6	Cloud Architect - Level 3	8 years	Responsible for designing, engineering, building, testing, and deployment of cloud service offerings for new and existing cloud architectures. Participates in high-level enterprise architecture analysis, evaluation, design, integration, documentation, and development. Applies high-level business and technical principles and methods to difficult technical problems to arrive at creative engineering solutions. Some experience architecting, designing, engineering, integrating, deploying, and maintaining cloud solutions and implementing security controls.	Bachelors
7	Cloud Business Analyst - Level 1	2 years	Responsibilities for cloud solutions information gathering, developing reports, or documenting analytical studies. Research, analyze, write, manage, or edit content for communications channels and products. Review work products for quality and completeness. Support research, analysis, business process design, requirements gathering, or testing. Support training or change management efforts. Prepare draft sections of deliverables and work products and incorporates review comments into final deliverables. This labor category may be applied to non-technical roles required as part of the overall project.	Associates
8	Cloud Business Analyst - Level 2	5 years	Responsibilities for cloud solutions information gathering, developing reports, or documenting analytical studies. Research, analyze, write, manage, or edit content for communications channels and products. Review work products for quality and completeness. Support research, analysis, business process design, requirements gathering, or testing. Support training or change management efforts. Prepare draft sections of deliverables and work products and incorporates review comments into final deliverables. This labor category may be applied to non-technical roles required as part of the overall project.	Bachelors
9	Cloud Business Analyst - Level 3	8 years	Responsibilities for cloud solutions information gathering, developing reports, or documenting analytical studies. Research, analyze, write, manage, or edit content for communications channels and products. Review work products for quality and completeness. Support research, analysis, business process design, requirements gathering, or testing. Support training or change management efforts. Prepare draft sections of deliverables and work products and incorporates review comments into final deliverables. This labor category may be applied to non-technical roles required as part of the overall project.	Bachelors
10	Cloud Consultant - Level 1	2 years	Consult with customers and stakeholders to understand their objectives, goals, and challenges for cloud utilization. Develop strategy that includes cloud solutions, services, and product offerings to achieve cloud utilization objectives. Create effective business and technical cloud strategies that drive growth and execution. Requires in-depth knowledge of business models across multiple Cloud Service Providers.	Associates



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
11	Cloud Consultant - Level 2	5 years	Consult with customers and stakeholders to understand their objectives, goals, and challenges for cloud utilization. Develop strategy that includes cloud solutions, services, and product offerings to achieve cloud utilization objectives. Create effective business and technical cloud strategies that drive growth and execution. Requires in-depth knowledge of business models across multiple Cloud Service Providers.	Bachelors
12	Cloud Consultant - Level 3	8 years	Consult with customers and stakeholders to understand their objectives, goals, and challenges for cloud utilization. Develop strategy that includes cloud solutions, services, and product offerings to achieve cloud utilization objectives. Create effective business and technical cloud strategies that drive growth and execution. Requires in-depth knowledge of business models across multiple Cloud Service Providers.	Bachelors
13	Cloud Cybersecurity Analyst - Level 1	2 years	Responsibilities for analyzing cloud cyber security requirements, technologies, risks, or issues. Participate in design of solutions, defenses, or mitigation approaches. Research, document, and apply cyber best practices, controls, policies, procedures, and standards. Apply cyber or information privacy approaches to systems, networks, services, devices, tools, communications, policies, or business processes. This labor category may apply to information assurance, certification & accreditation, forensics, information privacy, intrusion detection, policy, incident response, or other cyber security roles.	Associates
14	Cloud Cybersecurity Analyst - Level 2	5 years	Responsibilities for analyzing cloud cyber security requirements, technologies, risks, or issues. Participate in design of solutions, defenses, or mitigation approaches. Research, document, and apply cyber best practices, controls, policies, procedures, and standards. Apply cyber or information privacy approaches to systems, networks, services, devices, tools, communications, policies, or business processes. This labor category may apply to information assurance, certification & accreditation, forensics, information privacy, intrusion detection, policy, incident response, or other cyber security roles.	Bachelors
15	Cloud Cybersecurity Analyst - Level 3	8 years	Responsibilities for analyzing cloud cyber security requirements, technologies, risks, or issues. Participate in design of solutions, defenses, or mitigation approaches. Research, document, and apply cyber best practices, controls, policies, procedures, and standards. Apply cyber or information privacy approaches to systems, networks, services, devices, tools, communications, policies, or business processes. This labor category may apply to information assurance, certification & accreditation, forensics, information privacy, intrusion detection, policy, incident response, or other cyber security roles.	Bachelors
16	Cloud Developer/Programmer - Level 1	2 years	Responsible for cloud solutions and cloud-native applications. Plan, develop, modify, analyze, and/or test software programs, Web sites, mobile applications, or other technologies. Participate in the design, coding, testing, configuration, and/or implementation of software products, tools, or services. Install and maintain software products.	Associates



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
17	Cloud Developer/Programmer - Level 2	5 years	Responsible for cloud solutions and cloud-native applications. Plan, develop, modify, analyze, and/or test software programs, Web sites, mobile applications, or other technologies. Participate in the design, coding, testing, configuration, and/or implementation of software products, tools, or services. Install and maintain software products.	Bachelors
18	Cloud Developer/Programmer - Level 3	8 years	Responsible for cloud solutions and cloud-native applications. Plan, develop, modify, analyze, and/or test software programs, Web sites, mobile applications, or other technologies. Participate in the design, coding, testing, configuration, and/or implementation of software products, tools, or services. Install and maintain software products.	Bachelors
19	Cloud DevSecOps Engineer - Level 1	2 years	Responsible for implementing infrastructure automation using a variety of cloud tools. Implement build and test automation using industry build and test tools and frameworks. Implement containers and container orchestration. Implement cloud security scanning and monitoring tools. Responsible for designing, developing, and implementing IT solutions. Performs requirements analysis, conceptual design, and staged implementation of systems.	Associates
20	Cloud DevSecOps Engineer - Level 2	5 years	Responsible for implementing infrastructure automation using a variety of cloud tools. Implement build and test automation using industry build and test tools and frameworks. Implement containers and container orchestration. Implement cloud security scanning and monitoring tools. Responsible for designing, developing, and implementing IT solutions. Performs requirements analysis, conceptual design, and staged implementation of systems.	Bachelors
21	Cloud DevSecOps Engineer - Level 3	8 years	Responsible for implementing infrastructure automation using a variety of cloud tools. Implement build and test automation using industry build and test tools and frameworks. Implement containers and container orchestration. Implement cloud security scanning and monitoring tools. Responsible for designing, developing, and implementing IT solutions. Performs requirements analysis, conceptual design, and staged implementation of systems.	Bachelors
22	Cloud ICAM (Identity, Credential and Access Management) Engineer 1	2 years	Develop and maintain Identity, Credential & Access Management systems architecture and standards for delivering enterprise-wide Identity, Access, Directory and Authentication Services for employees, vendors and members with the capability to support cloud services of varying types. Participate and support information security policies and relevant compliance requirement activities with respect to cloud deployments. Support the design and engineer enterprise deployment of identity governance and administration tools and products for cloud related projects and programs.	Associates



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
23	Cloud ICAM (Identity, Credential and Access Management) Engineer 2	5 years	Develop and maintain Identity, Credential & Access Management systems architecture and standards for delivering enterprise-wide Identity, Access, Directory and Authentication Services for employees, vendors and members with the capability to support cloud services of varying types. Participate and support information security policies and relevant compliance requirement activities with respect to cloud deployments. Support the design and engineer enterprise deployment of identity governance and administration tools and products for cloud related projects and programs.	Bachelors
24	Cloud ICAM (Identity, Credential and Access Management) Engineer 3	8 years	Develop and maintain Identity, Credential & Access Management systems architecture and standards for delivering enterprise-wide Identity, Access, Directory and Authentication Services for employees, vendors and members with the capability to support cloud services of varying types. Participate and support information security policies and relevant compliance requirement activities with respect to cloud deployments. Support the design and engineer enterprise deployment of identity governance and administration tools and products for cloud related projects and programs.	Bachelors
25	Cloud Information Systems Security Officer - Level 1	5 years	Oversees and manages the development of Cloud Information Security engineering designs and implementation. Identifies security issues and risks, and develop mitigation plans for cloud implementations. Architect, design, implement, support, and evaluate security-focused tools and services. Oversee assessment and mitigation of system security threats/risks throughout the program life cycle; validation of system security requirements definition and analysis and establishing system security designs.	Bachelors
26	Cloud Information Systems Security Officer - Level 2	8 years	Oversees and manages the development of Cloud Information Security engineering designs and implementation. Identifies security issues and risks, and develop mitigation plans for cloud implementations. Architect, design, implement, support, and evaluate security-focused tools and services. Oversee assessment and mitigation of system security threats/risks throughout the program life cycle; validation of system security requirements definition and analysis and establishing system security designs.	Bachelors
27	Cloud Infrastructure Engineer 1	2 years	Drives the stability and sustainability of cloud-based networks, software systems. Integration of innovative ways for scaling and reliable operations. Performs technical planning, system integration, verification and validation, cost and risk, and supportability and effectiveness analyses for total systems. Identify opportunities for improvements within existing frameworks, tools and processes. Responsible for systems functionality, performance, and configurations issues.	Associates



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
28	Cloud Infrastructure Engineer 2	5 years	Drives the stability and sustainability of cloud-based networks, software systems. Integration of innovative ways for scaling and reliable operations. Performs technical planning, system integration, verification and validation, cost and risk, and supportability and effectiveness analyses for total systems. Identify opportunities for improvements within existing frameworks, tools and processes. Responsible for systems functionality, performance, and configurations issues.	Bachelors
29	Cloud Infrastructure Engineer 3	8 years	Drives the stability and sustainability of cloud-based networks, software systems. Integration of innovative ways for scaling and reliable operations. Performs technical planning, system integration, verification and validation, cost and risk, and supportability and effectiveness analyses for total systems. Identify opportunities for improvements within existing frameworks, tools and processes. Responsible for systems functionality, performance, and configurations issues.	Bachelors
30	Cloud Managed Services Architect 1	2 years	Responsibilities for cloud solutions providing in-depth knowledge of a specific technical area, tools, or trends. Serves in a variety of technical roles throughout the cloud managed services development lifecycle or operational support with specialty in the area of developing and maintaining the managed services architecture. Provides business, technical, data, or enterprise architecture consulting and implementation. Advise the project team or client on the application, impact, risks, or benefits of technologies. May work directly with technologies, tools, or systems to solve complex problems or achieve client goals.	Associates
31	Cloud Managed Services Architect 2	5 years	Responsibilities for cloud solutions providing in-depth knowledge of a specific technical area, tools, or trends. Serves in a variety of technical roles throughout the cloud managed services development lifecycle or operational support with specialty in the area of developing and maintaining the managed services architecture. Provides business, technical, data, or enterprise architecture consulting and implementation. Advise the project team or client on the application, impact, risks, or benefits of technologies. May work directly with technologies, tools, or systems to solve complex problems or achieve client goals.	Bachelors
32	Cloud Managed Services Architect 3	8 years	Responsibilities for cloud solutions providing in-depth knowledge of a specific technical area, tools, or trends. Serves in a variety of technical roles throughout the cloud managed services development lifecycle or operational support with specialty in the area of developing and maintaining the managed services architecture. Provides business, technical, data, or enterprise architecture consulting and implementation. Advise the project team or client on the application, impact, risks, or benefits of technologies. May work directly with technologies, tools, or systems to solve complex problems or achieve client goals.	Bachelors



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
33	Cloud Managed Services Consultant 1	2 years	Responsibilities include providing overarching requirements, design and consulting services for managed service offerings relate to cloud systems. Serves in a variety of advisory roles throughout the development lifecycle or operational support with specialty in the area of developing and maintaining the cloud managed services model. Provide business, technical, data, or architecture consulting and implementation related to managed cloud services. Advise the project team or client on the application, impact, risks, or benefits of technologies.	Associates
34	Cloud Managed Services Consultant 2	5 years	Responsibilities include providing overarching requirements, design and consulting services for managed service offerings relate to cloud systems. Serves in a variety of advisory roles throughout the development lifecycle or operational support with specialty in the area of developing and maintaining the cloud managed services model. Provide business, technical, data, or architecture consulting and implementation related to managed cloud services. Advise the project team or client on the application, impact, risks, or benefits of technologies.	Bachelors
35	Cloud Managed Services Consultant 3	8 years	Responsibilities include providing overarching requirements, design and consulting services for managed service offerings relate to cloud systems. Serves in a variety of advisory roles throughout the development lifecycle or operational support with specialty in the area of developing and maintaining the cloud managed services model. Provide business, technical, data, or architecture consulting and implementation related to managed cloud services. Advise the project team or client on the application, impact, risks, or benefits of technologies.	Bachelors
36	Cloud Managed Services Engineer 1	2 years	Designs, implements, troubleshoots, analyzes and maintains the Cloud IT Infrastructure of internal and external customer environments; including connectivity and network utilization, managed services administration and virtualization. Identifies, researches, and resolves technical problems.	Associates
37	Cloud Managed Services Engineer 2	5 years	Designs, implements, troubleshoots, analyzes and maintains the Cloud IT Infrastructure of internal and external customer environments; including connectivity and network utilization, managed services administration and virtualization. Identifies, researches, and resolves technical problems.	Bachelors
38	Cloud Managed Services Engineer 3	8 years	Designs, implements, troubleshoots, analyzes and maintains the Cloud IT Infrastructure of internal and external customer environments; including connectivity and network utilization, managed services administration and virtualization. Identifies, researches, and resolves technical problems.	Bachelors



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
39	Cloud Migration Engineer 1	2 years	Utilizes trends and metrics to identify the best system for migration to enterprise cloud hosting environments. Identifies requirements and develops solutions related to aspects such as systems functionality, performance, and configurations issues. Performs functional analysis, timeline analysis, detail trade studies, requirements allocation and interface definition studies for hardware and software specifications to justify proposed solution prior to implementation and ensure that the requisite standards are met, post-implementation.	Associates
40	Cloud Migration Engineer 2	5 years	Utilizes trends and metrics to identify the best system for migration to enterprise cloud hosting environments. Identifies requirements and develops solutions related to aspects such as systems functionality, performance, and configurations issues. Performs functional analysis, timeline analysis, detail trade studies, requirements allocation and interface definition studies for hardware and software specifications to justify proposed solution prior to implementation and ensure that the requisite standards are met, post-implementation.	Bachelors
41	Cloud Migration Engineer 3	8 years	Utilizes trends and metrics to identify the best system for migration to enterprise cloud hosting environments. Identifies requirements and develops solutions related to aspects such as systems functionality, performance, and configurations issues. Performs functional analysis, timeline analysis, detail trade studies, requirements allocation and interface definition studies for hardware and software specifications to justify proposed solution prior to implementation and ensure that the requisite standards are met, post-implementation.	Bachelors
42	Cloud Network Engineer - Level 1	2 years	Responsible for cloud solutions planning, design, installation, maintaining, and/or monitoring networks. Evaluate hardware and software suitable for networks. Design, test, and implement interface programs. Develop security procedures. Manage network performance. Recommend changes in methods or procedures.	Associates
43	Cloud Network Engineer - Level 2	5 years	Responsible for cloud solutions planning, design, installation, maintaining, and/or monitoring networks. Evaluate hardware and software suitable for networks. Design, test, and implement interface programs. Develop security procedures. Manage network performance. Recommend changes in methods or procedures.	Bachelors
44	Cloud Network Engineer - Level 3	8 years	Responsible for cloud solutions planning, design, installation, maintaining, and/or monitoring networks. Evaluate hardware and software suitable for networks. Design, test, and implement interface programs. Develop security procedures. Manage network performance. Recommend changes in methods or procedures.	Bachelors



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
45	Cloud Platform Engineer 1	2 years	Responsibilities include defining requirements; providing task management, technical guidance, and direction; installing hardware and software upgrades; scheduling and performing hardware/software installations and upgrades, and maintaining them in accordance with established policies and procedures; performing system testing, operations, administration, and maintenance; identifying system performance risks/problems and developing and presenting solutions. Provision and maintain cloud computing resources for associated cloud platforms. Installs, configures, and maintains operating systems. Analyzes and resolves problems associated with the operating systems' servers, hardware, applications, and software. Detects, diagnoses, and reports related problems. Possesses familiarity with varied concepts, standard best business practices, and procedures.	Associates
46	Cloud Platform Engineer 2	5 years	Responsibilities include defining requirements; providing task management, technical guidance, and direction; installing hardware and software upgrades; scheduling and performing hardware/software installations and upgrades, and maintaining them in accordance with established policies and procedures; performing system testing, operations, administration, and maintenance; identifying system performance risks/problems and developing and presenting solutions. Provision and maintain cloud computing resources for associated cloud platforms. Installs, configures, and maintains operating systems. Analyzes and resolves problems associated with the operating systems' servers, hardware, applications, and software. Detects, diagnoses, and reports related problems. Possesses familiarity with varied concepts, standard best business practices, and procedures.	Bachelors
47	Cloud Platform Engineer 3	8 years	Responsibilities include defining requirements; providing task management, technical guidance, and direction; installing hardware and software upgrades; scheduling and performing hardware/software installations and upgrades, and maintaining them in accordance with established policies and procedures; performing system testing, operations, administration, and maintenance; identifying system performance risks/problems and developing and presenting solutions. Provision and maintain cloud computing resources for associated cloud platforms. Installs, configures, and maintains operating systems. Analyzes and resolves problems associated with the operating systems' servers, hardware, applications, and software. Detects, diagnoses, and reports related problems. Possesses familiarity with varied concepts, standard best business practices, and procedures.	Bachelors



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
48	Cloud Program Manager - Level 1	5 years	Provides leadership and direction in migrating legacy applications to cloud platforms in a FedRAMP environment. Determines operating approach and ensures the philosophy is translated into action. Provides top management with technical information and recommendations on cloud solutions. Manages budget for equipment and manpower acquisition. Work with technical team to implement Continuous Integration and Continuous Delivery and Continuous Deployment tools, automated testing, Cloud, microservices and container-based environments.	Bachelors
49	Cloud Program Manager - Level 2	8 years	Provides leadership and direction in migrating legacy applications to cloud platforms in a FedRAMP environment. Determines operating approach and ensures the philosophy is translated into action. Provides top management with technical information and recommendations on cloud solutions. Manages budget for equipment and manpower acquisition. Work with technical team to implement Continuous Integration and Continuous Delivery and Continuous Deployment tools, automated testing, Cloud, microservices and container-based environments.	Bachelors
50	Cloud Project Manager - Level 1	5 years	Responsible for cloud solutions leadership including organizing, overseeing, tracking, and/or coordinating tasks. Coordinates projects through systems development life cycles, if applicable. May support Agile development, including Product Manager roles. Ensure conformance with work requirements and applies policies, procedures, and project goals and objectives. Review work products for quality and completeness. Track and report metrics for schedule, resources, quality, and cost.	Bachelors
51	Cloud Project Manager - Level 2	8 years	Responsible for cloud solutions leadership including organizing, overseeing, tracking, and/or coordinating tasks. Coordinates projects through systems development life cycles, if applicable. May support Agile development, including Product Manager roles. Ensure conformance with work requirements and applies policies, procedures, and project goals and objectives. Review work products for quality and completeness. Track and report metrics for schedule, resources, quality, and cost.	Bachelors
52	Cloud Quality Assurance Engineer - Level 1	2 years	Provides quality oversight of the technical and functional activities of multiple tasks. Develops, implements, monitors, and reports on the Cloud Quality Assurance Plan. Works to ensure the quality of service and performance, and service level requirements of the contract and the Quality Assurance Surveillance Plan, are met. Works with client and external counterparts with regard to quality audits and reviews. Develop and identify tools to improve and optimize the quality, develop test frameworks, develop testing infrastructure, lead and coach Quality team on building cloud testing strategies and improve test effectiveness.	Associates



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
53	Cloud Quality Assurance Engineer - Level 2	5 years	Provides quality oversight of the technical and functional activities of multiple tasks. Develops, implements, monitors, and reports on the Cloud Quality Assurance Plan. Works to ensure the quality of service and performance, and service level requirements of the contract and the Quality Assurance Surveillance Plan, are met. Works with client and external counterparts with regard to quality audits and reviews. Develop and identify tools to improve and optimize the quality, develop test frameworks, develop testing infrastructure, lead and coach Quality team on building cloud testing strategies and improve test effectiveness.	Bachelors
54	Cloud Quality Assurance Engineer - Level 3	8 years	Provides quality oversight of the technical and functional activities of multiple tasks. Develops, implements, monitors, and reports on the Cloud Quality Assurance Plan. Works to ensure the quality of service and performance, and service level requirements of the contract and the Quality Assurance Surveillance Plan, are met. Works with client and external counterparts with regard to quality audits and reviews. Develop and identify tools to improve and optimize the quality, develop test frameworks, develop testing infrastructure, lead and coach Quality team on building cloud testing strategies and improve test effectiveness.	Bachelors
55	Cloud SME - Level 1	5 years	Serves as subject matter expert in a functional, technical, scientific, academic, regulatory, operations, government mission, or other specialty area. Provides in-depth technical and/or management knowledge and analysis of specialized Cloud based systems, software, hardware, protocols, processes, networks—voice, video, and data—applications, security, testing, and customer support. May advise the project team or client organization in specific areas of Cloud expertise. Participate as needed across project phases. Apply principles, methods, and knowledge towards the project approach, deliverables, reports, representations, or quality control. This labor category may be applied to non-technical roles required as part of the overall project.	Bachelors
56	Cloud SME - Level 2	8 years	Serves as subject matter expert in a functional, technical, scientific, academic, regulatory, operations, government mission, or other specialty area. Provides in-depth technical and/or management knowledge and analysis of specialized Cloud based systems, software, hardware, protocols, processes, networks—voice, video, and data—applications, security, testing, and customer support. May advise the project team or client organization in specific areas of Cloud expertise. Participate as needed across project phases. Apply principles, methods, and knowledge towards the project approach, deliverables, reports, representations, or quality control. This labor category may be applied to non-technical roles required as part of the overall project.	Bachelors



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
57	Cloud Software Engineer 1	2 years	Responsibilities for cloud solutions providing system development, planning, research, architecture, system conversion, maintenance, implementation support, installation, configuration, and/or code integration services. Provides support for structured software engineering methods and automated application development software.	Associates
58	Cloud Software Engineer 2	5 years	Responsibilities for cloud solutions providing system development, planning, research, architecture, system conversion, maintenance, implementation support, installation, configuration, and/or code integration services. Provides support for structured software engineering methods and automated application development software.	Bachelors
59	Cloud Software Engineer 3	8 years	Responsibilities for cloud solutions providing system development, planning, research, architecture, system conversion, maintenance, implementation support, installation, configuration, and/or code integration services. Provides support for structured software engineering methods and automated application development software.	Bachelors
60	Cloud System Engineer - Level 1	2 years	Responsibilities include ensuring systems are compliant with standards for Cloud system architectures, reference models, and profiles of standards as they apply to the implementation and specification of information management solutions on the Cloud platform, across the application program interface, and the external environment/software application. Evaluates and recommends Cloud services and methodologies that can be acquired to provide interoperable, portable, and scalable Cloud solutions. Performs analysis, specification, development, integration, and acquisition of Cloud services for information management applications.	Associates
61	Cloud System Engineer - Level 2	5 years	Responsibilities include ensuring systems are compliant with standards for Cloud system architectures, reference models, and profiles of standards as they apply to the implementation and specification of information management solutions on the Cloud platform, across the application program interface, and the external environment/software application. Evaluates and recommends Cloud services and methodologies that can be acquired to provide interoperable, portable, and scalable Cloud solutions. Performs analysis, specification, development, integration, and acquisition of Cloud services for information management applications.	Bachelors
62	Cloud System Engineer - Level 3	8 years	Responsibilities include ensuring systems are compliant with standards for Cloud system architectures, reference models, and profiles of standards as they apply to the implementation and specification of information management solutions on the Cloud platform, across the application program interface, and the external environment/software application. Evaluates and recommends Cloud services and methodologies that can be acquired to provide interoperable, portable, and scalable Cloud solutions. Performs analysis, specification, development, integration, and acquisition of Cloud services for information management applications.	Bachelors



ITEM NO.	518210C LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
63	Cloud Technical Writer - Level 1	2 years	Responsible for cloud solution technical writing services. Creates or edits user manuals, system content, user support information, system documentation, stakeholder communications, presentations, studies, analyses, and/or reports.	Associates
64	Cloud Technical Writer - Level 2	5 years	Responsible for cloud solution technical writing services. Creates or edits user manuals, system content, user support information, system documentation, stakeholder communications, presentations, studies, analyses, and/or reports.	Bachelors
65	Cloud Technical Writer - Level 3	8 years	Responsible for cloud solution technical writing services. Creates or edits user manuals, system content, user support information, system documentation, stakeholder communications, presentations, studies, analyses, and/or reports.	Bachelors



GSA MAS LABOR CATEGORIES – SIN 54151HACS

ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
1	Cybersecurity Engineer 1	0 years	Participate in special projects or investigations into specific technology or solution issues and research and piloting of new technologies. Serve as a point of contact for engineering efforts while assisting in maintaining compliance with the customer's policies and guidelines. Duties may include: <ul style="list-style-type: none"> • Provides administrative support to enterprise security devices • Provides support of various applications and implement security standards • Assist with configuration, validate secure complex systems, and test security products and systems to detect security weakness. 	Bachelors
2	Cybersecurity Engineer 2	3 years	Participate in special projects or investigations into specific technology or solution issues and research and piloting of new technologies. Serve as a point of contact for engineering efforts and while assisting in maintaining compliance with the customer's policies and guidelines. Duties may include: <ul style="list-style-type: none"> • Assist with assessing, designing, developing, and recommending integrated security system solutions that ensure proprietary and confidential data and systems are protected • Provide assistance with technical engineering services for the support of integrated security systems and solutions • Interface with the client in the strategic design process to translate security and business requirements into technical designs • Assist with configuration, validate secure complex systems, and test security products and systems to detect security weakness 	Bachelors
3	Cybersecurity Engineer 3	7 years	Participate in special projects or investigations into specific technology or solution issues and research and piloting of new technologies. Serve as a point of contact for engineering efforts while maintaining compliance with the customer's policies and guidelines. Duties may include: <ul style="list-style-type: none"> • Configure and maintain policies • Maintain documentation for exceptions to standards • Provides timely and adequate response to threats/alerts • Assess security events to drive to a resolution • Provides timely and sufficient response to security incidents and assessment services • Promotes security awareness 	Bachelors



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
4	Cybersecurity Engineer 4	10 years	<p>Participate in special projects or investigations into specific technology or solution issues and research and piloting of new technologies. Serve as a point of contact for engineering efforts and maintain compliance with the customer's policies and guidelines. Duties may include:</p> <ul style="list-style-type: none"> • Lead team of security engineers, manage large scale deployment, assessment, and O&M projects • Validates and verifies system security requirements definitions and analysis and establishes system security designs • Designs, develops, implements and/or integrates IA and security systems and system components including those for networking, computing, and enclave environments • Builds IA into systems deployed to operational environments 	Bachelors
5	Cybersecurity Program Manager	12 years	<p>Demonstrates overall accountability for Cyber programs. May be responsible for product delivery and financial management of client engagements. A Cybersecurity Program Managers performs independent quality assurance reviews of program performance and deliverables to ensure that contractual obligations are being met. Cybersecurity Program Managers are also recognized experts in the areas of cyber process and the protection of technical architecture. They lend thought leadership to engagement teams in developing creative solutions to client problems.</p>	Bachelors
6	Cybersecurity Project Manager	10 years	<p>Manages, plans and coordinates activities of cyber projects. This individual reviews project proposal or plan to determine schedule, funding limitations, procedures for accomplishing projects, staffing requirements and allotment of available resources to various phases of projects. Establishes work plans and coordinates staffing for each phase of project and arranges for recruitment or assignment of project personnel. Identifies functional and cross-functional requirements and resources required for each task.</p>	Bachelors



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
7	Cybersecurity SME 1	8 years	<p>May respond to crisis or urgent situations to mitigate immediate and potential threats. Approaches may include the use information and threat intelligence specifically focused on a proximate incident to identify undiscovered attacks. Investigates and analyzes all relevant response activities. Identifies and assesses the capabilities and activities of cyber criminals or foreign intelligence entities; design and administer procedures in the organization that sustains the security of the organization’s data and access to its technology and communications systems. Duties may include:</p> <ul style="list-style-type: none"> • Uses current hashing algorithms to validate forensic images; diagrams networks and images servers to support digital forensics operations • Utilizes a variety of industry standard tools and techniques to collect a system’s current state data and catalog, document, extract, collect, and preserve information • Uses dynamic analysis to identify network intrusions and network monitoring tools to capture realtime traffic spawned by any running malicious code; identifies internet activity that is triggered by malware; identifies network/host-based characteristics and assists in drafting recommendations to detect and prevent malware infections in the future • Monitor and assess complex security devices for patterns and anomalies (IDS, DLP), tag events for Tier 1 monitoring • Pinpoints location of compromised systems and devices. • Correlates events from the various components in the IT security infrastructure and identifies attacks and breaches 	Bachelors
8	Cybersecurity SME 2	10 years	<p>May respond to crisis or urgent situations to mitigate immediate and potential threats. Approaches may include the use information and threat intelligence specifically focused on a proximate incident to identify undiscovered attacks. Investigates and analyzes all relevant response activities. Identifies and assesses the capabilities and activities of cyber criminals or foreign intelligence entities; design and administer procedures in the organization that sustains the security of the organization’s data and access to its technology and communications systems. Duties may include:</p> <ul style="list-style-type: none"> • Identifies, deters, monitors, and investigates computer and network intrusions • Provide computer forensic support to high technology investigations in the form of evidence seizure, computer forensic analysis, and data recovery • Monitor and assess complex security devices for patterns and anomalies from raw events (DNS, DHCP, AD, SE logs), tag events for Tier 1 & 2 monitoring • Conduct malware analysis in outof-band environment (static and dynamic), including complex malware 	Bachelors



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
9	Cybersecurity SME 3	12 years	<p>May respond to crisis or urgent situations to mitigate immediate and potential threats. Approaches may include the use information and threat intelligence specifically focused on a proximate incident to identify undiscovered attacks. Investigates and analyzes all relevant response activities. Identifies and assesses the capabilities and activities of cyber criminals or foreign intelligence entities; design and administer procedures in the organization that sustains the security of the organization’s data and access to its technology and communications systems. Duties may include:</p> <ul style="list-style-type: none"> • Lead Cyber Hunt team, provides oversight and be responsible for event investigation and tracking activities • Identifies, deters, monitors, and investigates computer and network intrusions • Provide computer forensic support to high technology investigations in the form of evidence seizure, computer forensic analysis, and data recovery • Monitor and assess complex security devices for patterns and anomalies from raw events (DNS, DHCP, AD, SE logs), tag events for Tier 1 & 2 monitoring Conduct malware analysis in out-of-band environment (static and dynamic), including complex malware 	Bachelors
10	Cybersecurity Specialist 1	0 years	<p>Identify and resolve highly complex issues to prevent cyber attacks on information systems and to keep computer information systems secure from interruption of service, intellectual property theft, network viruses, data mining, financial theft, and theft of sensitive customer data, allowing business to continue as normal. This is accomplished through the systematic implementation of a cyber framework and process. Designs, installs, and manages security mechanisms that protect networks and information systems against hackers, breaches, viruses, and spyware. This individual responds to incidents, investigates violations, and recommends enhancements to plug potential security gaps. Level 1 performs more routine aspects of the position and is supervised by higher levels.</p>	Bachelors
11	Cybersecurity Specialist 2	3 years	<p>Identify and resolve highly complex issues to prevent cyber attacks on information systems and to keep computer information systems secure from interruption of service, intellectual property theft, network viruses, data mining, financial theft, and theft of sensitive customer data, allowing business to continue as normal. This is accomplished through the systematic implementation of a cyber framework and process. Designs, installs, and manages security mechanisms that protect networks and information systems against hackers, breaches, viruses, and spyware. This individual responds to incidents, investigates violations, and recommends enhancements to plug potential security gaps. Level 2 performs more varied and difficult tasks compared to Level 1, yet has less autonomy than Level 3.</p>	Bachelors



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
12	Cybersecurity Specialist 3	7 years	Identify and resolve highly complex issues to prevent cyber attacks on information systems and to keep computer information systems secure from interruption of service, intellectual property theft, network viruses, data mining, financial theft, and theft of sensitive customer data, allowing business to continue as normal. This is accomplished through the systematic implementation of a cyber framework and process. Designs, installs, and manages security mechanisms that protect networks and information systems against hackers, breaches, viruses, and spyware. This individual responds to incidents, investigates violations, and recommends enhancements to plug potential security gaps. Level 3 is competent in subject matter and concepts and generally considered a specialist in area of assignment. May lead individuals assisting in the work.	Bachelors
13	Cybersecurity Task Lead	7 years	Apply their broad management skills and specialized functional and technical expertise to guide cyber engineering and process teams in delivering client solutions or to manage the day-to-day operations of cyber projects. Monitors quality across multiple projects. This individual establishes and maintains financial and technical reports to show progress of projects to management and customers, organizes and assigns responsibilities to subordinates, and oversees the assigned tasks.	Bachelors
14	Incident Detection/Response Analyst 1	0 years	<p>Contributes to generating response to crisis or urgent situations to mitigate immediate or potential threats. Uses mitigation, preparedness, and response and recovery approaches, as needed, to maximize survival of life, preservation of property, and information security.</p> <p>Duties may include:</p> <ul style="list-style-type: none"> • Handle and respond to cyber security incidents through coordination with stakeholders such as internal IT entities, security leadership, legal affairs, internal affairs, law enforcement, and privacy offices • Intake incident reporting, conduct ticket updates, and notify stakeholders of cyber security incidents and forensic investigations in relation to computer security incidents and escalate when necessary as well as coordinate response to computer security incidents • Recommend a course of action on each incident and creates, manages, and records all actions taken and serve as initial POC for Events of Interest reported both internally and externally • Establishes alarm/incident escalation process and tracks, follows-up, and resolves incidents • Initiates and maintains contact with affected parties during incident response lifecycle. <p>Investigates potential incidents/intrusions</p>	Bachelors



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
15	Incident Detection/Response Analyst 2	2 years	<p>Contributes to generating responses to crisis or urgent situations to mitigate immediate and / or potential threats. Uses mitigation, preparedness, and response and recovery approaches, as needed, to maximize survival of life, preservation of property, and information security. Duties may include:</p> <ul style="list-style-type: none">• Provides oversight for incident data flow and response, content, and remediation, and partners with other incident response centers in maintaining an understanding of threats, vulnerabilities, and exploits that could impact networks and assets• Performs real-time proactive event investigation on various security enforcement systems, such as SIEM, Anti-virus, Internet content filtering/reporting, malcode prevention, Firewalls, IDS & IPS, Web security, antispam, etc.• Performs the role of Incident Coordinator for IT Security events requiring focused response, containment, investigation, and remediation• Performs forensic analysis on hosts supporting investigations• Conducts malware analysis in outof-band environment (static and dynamic), including complex malware	Bachelors



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
16	Incident Detection/Response Analyst 3	5 years	<p>Contributes to generating responses to crisis or urgent situations to mitigate immediate and / or potential threats. Uses mitigation, preparedness, and response and recovery approaches, as needed, to maximize survival of life, preservation of property, and information security. Duties may include:</p> <ul style="list-style-type: none"> • Lead shifts and functional IR teams, provides oversight for incident data flow and response, content, and remediation, and partners with other incident response centers in maintaining an understanding of threats, vulnerabilities, and exploits that could impact networks and assets • Performs real-time proactive event investigation on various security enforcement systems, such as SIEM, Anti-virus, Internet content filtering/reporting, malcode prevention, Firewalls, IDS & IPS, Web security, antispam, etc. • Performs the role of Incident Coordinator for IT Security events requiring focused response, containment, investigation, and remediation • Performs forensic analysis on hosts supporting investigations • Conducts malware analysis in outof-band environment (static and dynamic), including complex malware • Coordinate response action to identifies threats and incidents • Analyze operational anomalies, network behavior and performs mitigation actions derived from cyber threat monitoring and anomaly analysis, and actively monitors the networks for cybersecurity threats and vulnerabilities • Provide oversight and perform quality assurance on Incident Closures • Assist with knowledge management - Standard Operating Procedures and procedural support data 	Bachelors



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
17	Incident Detection/Response Analyst 4	8 years	<p>Contributes to generating responses to crisis or urgent situations to mitigate immediate and / or potential threats. Uses mitigation, preparedness, and response and recovery approaches, as needed, to maximize survival of life, preservation of property, and information security. Duties may include:</p> <ul style="list-style-type: none"> • Lead one or more functional security teams (Incident response, forensics, cyber intelligence etc.) • Support the development of staff schedules and staffing forecasts for approval • Ensure shift members follow the appropriate incident escalation and reporting procedures • Provides support promptly and efficiently through front-line telephone and email communications • Ingest, triage, prioritize, assign, track, document, and manage incidents and results • Provide technical support in response to computer security incidents Correlate, map, and fuse any and all incident information for the development and distribution of cyber alerts and notices, or other products as Required • Document technical details of current or potential intruder threats consistent with environment • Coordinate, communicate, share information, and work closely with organizational stakeholders • Responsible for knowledge management of operational procedures and support documentation 	Bachelors
18	Risk and Vulnerability Threat Analyst 1	0 years	<p>Participate in conduct of controls and security assessments to assess risk of exposure of proprietary data through weaknesses in platforms, access procedures, or forms of access to the organization's systems and the data contained in them. Duties may include:</p> <ul style="list-style-type: none"> • Provides technical support on post event network security logs and trend analysis • Uncovers security and compliance violations • Associates and correlates IP address related events with specific systems or devices in the IT infrastructure • Support development and analysis of system and security documentation Maintain documentation for exceptions to standards 	Bachelors



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
19	Risk and Vulnerability Threat Analyst 2	4 years	<p>Participates in the conduct of controls and security assessments to assess risk of exposure of proprietary data through weaknesses in platforms, access procedures, or forms of access to the organization's systems and the data contained in them. Duties may include:</p> <ul style="list-style-type: none"> • Develop, document and execute containment strategies • Document and brief the business on remediation options and execute the plan with stakeholders • Produce final report and recommendation • Coordinate efforts of, and provide timely updates to, multiple business units during response • Performing in-depth analysis in support of incident response operations • Develop requirements for technical capabilities for cyber incident management • Investigate major breaches of security and recommending appropriate control improvements • Work with infrastructure and application support teams to drive closure of follow up actions identified through incident and problem management • Performs Security Control Assessments on systems to validate the results of risk assessments and ensure controls in the security plan are present and operating correctly on the system; provides thorough report of the risks to the system and its data • Develop and analyze system and security documentation 	Bachelors
20	Risk and Vulnerability Threat Analyst 3	7 years	<p>Participates in the conduct of controls and security assessments to assess risk of exposure of proprietary data through weaknesses in platforms, access procedures, or forms of access to the organization's systems and the data contained in them. Duties may include:</p> <ul style="list-style-type: none"> • Support engineering design teams by assessing network and system security design features and making recommendations concerning overall security accreditation readiness and compliance and best practices • Support interoperability assessment teams and present written analysis and conclusions in all phases of analysis • Develop and analyze system and security documentation • Follow up with site administrators for status on non-compliant platforms and maintain any necessary exception documentation • Maintain documentation for exceptions to standards • Participate in Security Control Assessments on systems to validate the results of risk assessments and ensure controls in the security plan are present and operating correctly on the system; provides thorough report of the risks to the system and its data • Evaluate system findings, develop PO&AMs, and briefed stakeholders on key findings, recommendations, risk, and impact 	Bachelors



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
21	Risk and Vulnerability Threat Analyst 4	10 years	Participate in the conduct of controls and security assessments to assess risk of exposure of proprietary data through weaknesses in platforms, access procedures, or forms of access to the organization's systems and the data contained in them. Duties may include: <ul style="list-style-type: none"> • Ability to actively lead and manage project update briefings, working sessions and stakeholder meetings • Apply strong analytical/assessment to security systems and enterprise architecture (e.g., conducting gap analyses, risk assessments) • Participates in Security Control Assessments on systems to validate the results of risk assessments and ensure controls in the security plan are present and operating correctly on the system; provides thorough report of the risks to the system and its data • Evaluate system findings, develop PO&AMs, and briefed stakeholders on key findings, recommendations, risk, and impact 	Bachelors
22	Security Operations Center (SOC) Analyst 1	0 years	Provide cyber threat analysis and reporting to support SOC and Program's situational awareness. Actively monitor security threats and risks, Track investigation results and report on findings. Duties may include: <ul style="list-style-type: none"> • Support Security Operations Center and monitors security tools to review and analyze pre-defined events indicative of incidents and provide first tier response to security incidents. • Follow standard operating procedures for detecting, classifying, and reporting incidents under the supervision of Tier 2 and Tier 3 staff. • Managing cases within incident management systems. 	Associates
23	Security Operations Center (SOC) Analyst 2	2 years	Provide cyber threat analysis and reporting to support SOC and Program's situational awareness. Actively monitor security threats and risks. Track investigation results and report on findings. Duties may include: <ul style="list-style-type: none"> • Support Security Operations Center and monitors security tools to review and analyze pre-defined events indicative of incidents and provides first tier response to security incidents • Monitor network traffic for security events and perform triage analysis to identify security incidents • Respond to computer security incidents by collecting, analyzing, preserving digital evidence and ensure that incidents are recorded and tracked in accordance with SOC requirements • Work closely with the other teams to assess risk and provide recommendations for improving our security posture • Recommend content to detect security events • Managing cases within incident management systems • Perform network Forensics and deep packet analysis Identify countermeasures to detect and prevent security incidents 	Associates



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
24	Security Operations Center (SOC) Analyst 3	5 years	<p>Support Tier 2 operations by monitoring alerts during critical and high volume events. Conduct more in-depth analyses of security incidents to identify incidents of compromise. Perform intrusion scope and root cause analyses and assist with intrusion remediation, strategy development, and implementation. Duties may include:</p> <ul style="list-style-type: none"> • Recommend effective process changes to enhance defense and response procedures • Use SOC monitoring devices to review and analyze pre-defined events indicative of incidents, create and recommend content to detect security events • Conduct malware analysis in outof-band environment (static and dynamic), including complex malware Vet IOCs and intelligence vetting and disposition, assess feed viability • Perform network Forensics and deep packet analysis Identify countermeasures to detect and prevent security incidents • Support knowledge management and developing procedures and policies for initial stand up of a security operations center (SOC) 	Associates
25	Security Operations Center (SOC) Analyst 4	8 years	<p>Provide cyber threat analysis and reporting to support SOC and Program’s situational awareness. Actively monitor security threats and risks, provide in-depth incident analysis, evaluate security incidents, and will provide proactive threat research. Track investigation results and report on findings. Duties may include:</p> <ul style="list-style-type: none"> • Lead multiple functional security teams, provide management and leadership of security operations center (SOC) • Use knowledge of regulatory compliance directives to include various monitoring and reporting requirements, industry best practice, implement optimal workflows and procedures • Manage and ensure the timely response and investigations of security events and incidents by the security operations center • Create and maintain schedules to ensure coverage by operations support personnel • Coordinate with threat operations and threat intelligence specialists to resolve high or critical severity level incidents • Responsible for knowledge management and developing procedures and policies for initial stand up of a security operations center (SOC) 	Bachelors
26	Vulnerability Assessment Analyst and Penetration Tester 1	0 years	<p>Contributes to technical vulnerability assessments of applications and infrastructure, vulnerability research, and generation of assessment reports. Duties may include:</p> <ul style="list-style-type: none"> • Executes tests by following the steps and procedures listed in a test plan and documents results in a standardized format that is appropriate for future analyses • Assists in the coordination of technical tests, network scans, and/or vulnerability scans that support the evaluation of information safeguard effectiveness • Conduct reconnaissance data gathering and vulnerability research • Assists in the creation of risk and vulnerability reporting 	Associates



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
27	Vulnerability Assessment Analyst and Penetration Tester 2	3 years	Contributes to technical vulnerability assessments of applications and infrastructure, vulnerability research, and generation of assessment reports. Duties may include: <ul style="list-style-type: none"> • Supports development of and follows general test and evaluation plans to compare current and proposed technologies; assesses test results to determine whether they match requirements specification • Assists in the coordination of technical tests, network scans, and/or vulnerability scans that support the evaluation of information safeguard effectiveness • Conduct reconnaissance, target assessment, data gathering and vulnerability research • Leverages COTS tools to conduct vulnerability assessments, analyzes results, identifies exploitable vulnerabilities, and verifies vulnerabilities • Prepares report documents by tailoring technical information and creates benchmark or security authorization reports; outlines key findings related to speed, risks, results and reliability, and recommends acceptance or rejection of technology for applied use 	Associates
28	Vulnerability Assessment Analyst and Penetration Tester 3	5 years	Contributes to technical vulnerability assessments of applications and infrastructure, vulnerability research, and generation of assessment reports. Duties may include: <ul style="list-style-type: none"> • Contributes to the selection of appropriate technical tests, network or vulnerability scan tools, and/or pen testing tools based on review of requirements and purpose; lists all steps involved for executing selected test(s) and coaches others in the use of advanced research, development, or scan tools and the analysis of comparative findings between proposed and current technologies • Coordinates or leads teams to conducts ethical tests, network scans, and/or vulnerability scans that support the evaluation of information safeguard effectiveness • Conduct reconnaissance, target assessment, target selection, and vulnerability research Using COTS tools, conduct or leads teams to conduct vulnerability assessments, analyzes results, identifies exploitable vulnerabilities, and verifies vulnerabilities through manual assessment • Prepares and reviews assessment documents, validates and communicates key findings to stakeholders 	Bachelors



ITEM NO.	54151HACS LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
29	Vulnerability Assessment Analyst and Penetration Tester 4	8 years	<p>Contributes to technical vulnerability assessments of applications and infrastructure, vulnerability research, and generation of assessment reports. Duties may include:</p> <ul style="list-style-type: none">• May devise and / or select appropriate technical tests, network or vulnerability scan tools, and/or pen testing tools based on review of requirements and purpose; lists all steps involved for executing selected test(s) and coaches others in the use of advanced research, development, or scan tools and the analysis of comparative findings between proposed and current technologies• Coordinates or leads teams to conducts ethical tests, network scans, and/or vulnerability scans that support the evaluation of information safeguard effectiveness• Conduct reconnaissance, target assessment, target selection, and vulnerability research• Creates custom tools and exploits to penetrate various levels of controls including network, operating system, and physical Using COTS or custom tools, conduct or leads teams to conduct vulnerability assessments, analyzes results, identifies exploitable vulnerabilities, and verifies vulnerabilities through manual assessment• Prepares and reviews assessment documents, validates and communicates key findings to stakeholders	Bachelors



GSA MAS LABOR CATEGORIES – SINs 54151HEAL and 54151S

ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
1	HIT Administrative Assistant / Administrative Assistant	1 year	One year of experience in general office practices. Proficiency with word processing, spreadsheets, database, and other office software. Conducts a variety of clerical and other administrative tasks for IT and/or IT Health. Types correspondence and other documents and forms as directed. Maintains project files both manually and electronically. Maintains the calendar for the office staff. Plans and coordinates project meetings as directed. Makes travel arrangements for staff. Attends project meetings, recording meeting minutes and action items. Assists in the development of project reports and briefing, including writing initial drafts for review from notes and verbal direction and providing graphical representation of project status. Prepares budget, cost, and other spreadsheets. Provides word processing support as needed for data conversion, records or data management, and nontechnical documentation.	Associates
2	HIT Administrative Assistant, Senior / Administrative Assistant, Senior	3 years	Three years of experience in general office practices. Proficiency with word processing, spreadsheets, database, and other office software for IT and/or IT Health. Conducts a variety of clerical and other administrative tasks. Types correspondence and other documents and forms as directed. Maintains project files both manually and electronically. Maintains the calendar for the office staff. Plans and coordinates project meetings as directed. Makes travel arrangements for staff. Attends project meetings, recording meeting minutes and action items. Assists in the development of project reports and briefing, including writing initial drafts for review from notes and verbal direction and providing graphical representation of project status. Prepares budget, cost, and other spreadsheets. Provides word processing support as needed for data conversion, records or data management, and non-technical documentation. May supervise the activities of other administrative personnel.	Associates
3	HIT Application Developer, Junior / Application Developer, Junior	1 year	One year of technical experience designing, implementing and maintaining software applications. Must have background in one or more of the following: database analysis, administration, design and development, client-server architectures, Web-enabled applications and graphics design to include Health IT. Participates in all phases of the software development life cycle including the design, development, integration, testing and implementation phases. Performs quality assurance and technical review activities. Assists in the resolution of end-user software problems. Works with management and end-user groups to identify requirements for future product enhancements. Develops technical documentation, end-user documentation and training materials.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
4	HIT Application Developer / Application Developer	3 years	Three years of technical experience designing, implementing and maintaining software applications. Must have background in one or more of the following: database analysis, administration, design and development, client-server architectures, Web-enabled applications and graphics design to include Health IT.. Participates in all phases of the software development life cycle including the design, development, integration, testing and implementation phases. Performs quality assurance and technical review activities. Assists in the resolution of end-user software problems. Works with management and end-user groups to identify requirements for future product enhancements. Develops technical documentation, end-user documentation and training materials.	Bachelors
5	HIT Application Developer, Senior / Application Developer, Senior	5 years	Five years of technical experience designing, implementing and maintaining software applications. Must have background in one or more of the following: database analysis, administration, design and development, client-server architectures, Web-enabled applications and graphics design to include Health IT. Participates in all phases of the software development life cycle including the design, development, integration, testing and implementation phases. Performs quality assurance and technical review activities. Assists in the resolution of end-user software problems. Works with management and end-user groups to identify requirements for future product enhancements. Develops technical documentation, end-user documentation and training materials. Senior level developers may be used to direct the activities of other developers.	Bachelors
6	HIT Biostatistician / Biostatistician	2 years	Two years of technical experience in a related field Specialize in the application of statistics and/or computer technology to biological studies applying the use of statistical software packages such as SAS, BMDP, SPSS, or PL/1.	Bachelors
7	HIT Business Analyst - Level I / Business Analyst - Level I	2 years	2 years of experience in a relevant field. Provide expertise in business process and system analysis, design, improvement, and implementation efforts and in translating business process needs into technical requirements. Provide expertise in change management and training support. Provide organizational and strategic planning for a wide variety of technical and functional environments. Provide expertise in, but not limited to, Configuration Management, Strategic Planning, Knowledge Management, Business Analysis and Technical Analysis.	Associates



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
8	HIT Business Analyst - Level II / Business Analyst - Level II	3 years	3 years of experience in a relevant field. Assist in applying common best practices for the industry to the customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting application software packages. Assess the operational and functional baseline of an organization and its organizational components, and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, Finance, Supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Support the development of functional area strategies for enhanced IT.	Bachelors
9	HIT Business Analyst - Level III / Business Analyst - Level III	5 years	5 years of experience in a relevant field. Assist in applying common best practices for the industry to the customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting application software packages. Assess the operational and functional baseline of an organization and its organizational components, and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, Finance, Supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generate functional area strategies for enhanced IT operations in a cross-functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations coordinating the resolution of highly complex problems and tasks.	Bachelors
10	HIT Business Process Reengineering Specialist - Level I / Business Process Reengineering Specialist - Level I	1 year	1 year of experience in a relevant field. Apply process improvement, reengineering methodologies, and internet-related methodologies and principles to conduct process modernization projects. Assist senior staff with effective transitioning of existing organizations or project teams in accomplishing the organization's goals or project activities and objectives through improved use of internet and other automated processes. Support activity and data modeling, development of modern business methods, identification of best practices, and creating and assessing performance measurements. Provide group facilitation, interviewing, training, and additional forms of knowledge transfer.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
11	HIT Business Process Reengineering Specialist - Level II / Business Process Reengineering Specialist - Level II	3 years	3 years of experience in a relevant field. Apply process improvement, reengineering methodologies, and internet-related methodologies and principles to conduct process modernization projects. Responsible for transitioning of existing organizations or project teams in accomplishing the organization's goals or project activities and objectives through improved use of internet and other automated processes. Support activity and data modeling, development of modern business methods, identification of best practices, and creating and assessing performance measurements. Provide group facilitation, interviewing, training, and additional forms of knowledge transfer. May provide daily supervision and direction to other contractor business reengineering specialists and web architects.	Bachelors
12	HIT Business Process Reengineering Specialist - Level III / Business Process Reengineering Specialist - Level III	5 years	5 years of experience in a relevant field. Manage use of process improvement, reengineering methodologies, and internet-related methodologies and principles to conduct process modernization projects. Responsible for transitioning of existing organizations or project teams in accomplishing the organization's goals or project activities and objectives through improved use of internet and other automated processes. Support activity and data modeling, development of modern business methods, identification of best practices, and creating and assessing performance measurements. Provide group facilitation, interviewing, training, and additional forms of knowledge transfer. Key coordinator between customers and multiple project teams to ensure enterprise-wide integration of reengineering efforts and application of best practice including e-business practices. May provide daily supervision and direction to other contractor business reengineering specialists and web architects. Commensurate education and experience.	Bachelors
13	HIT Chief Information Security Officer / Chief Information Security Officer	10 years	10 years of experience in a relevant field. Responsible for determining enterprise information security standards. Develop and implements information security standards and procedures. Provide tactical information security advice and examining the ramifications of new technologies. Ensure that all information systems are functional and secure.	Bachelors
14	HIT Communications Specialist / Communications Specialist	3 years	3 years of experience in a relevant field. Analyze network characteristics (e.g., traffic, connect time, transmission speeds, packet sizes, and throughput) and recommend procurement, removals, and modifications to network components. Design and optimize network topologies and site configurations. Plan installations, transitions, and cutovers of network components and capabilities. Coordinate requirements with users and suppliers. Training and/or certification concentration would include ITIL and/or PMI or similar training.	Bachelors



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15	HIT Computer Specialist, Junior / Computer Specialist, Junior	0 years	Entry level. Performs daily user support for hardware and software issues over the telephone and in person. Responds to user trouble tickets based on established service level agreements. Able to use common helpdesk software applications to track all aspects of trouble tickets, including histories and problem resolution information. Assists users with installation and configuration issues relating to supported software applications and standard hardware configurations as well as general network access to include Health IT.	Associates
16	HIT Computer Specialist / Computer Specialist	1 year	One year of technical experience with microcomputers, DOS and Windows operating systems, office application suites (including word processors, spreadsheets, presentation applications and databases) and client-server applications to include Health IT. Performs daily user support for hardware and software issues over the telephone and in person. Responds to user trouble tickets based on established service level agreements. Able to use common helpdesk software applications to track all aspects of trouble tickets, including histories and problem resolution information. Assists users with installation and configuration issues relating to supported software applications and standard hardware configurations as well as general network access.	Associates
17	HIT Computer Specialist, Senior / Computer Specialist, Senior	3 years	Three years of technical experience with microcomputers, DOS and Windows operating systems, office application suites (including word processors, spreadsheets, presentation applications and databases) and client-server applications to include Health IT. Performs daily user support for hardware and software issues over the telephone and in person. Responds to user trouble tickets based on established service level agreements. Able to use common helpdesk software applications to track all aspects of trouble tickets, including histories and problem resolution information. Assists users with installation and configuration issues relating to supported software applications and standard hardware configurations as well as general network access. Senior level specialists may be used to direct the activities of other specialists and handle escalated trouble tickets.	Associates
18	HIT Computer Systems Analyst - Level I / Computer Systems Analyst - Level I	3 years	3 years of experience in a relevant field. Analyze information requirements. Evaluate analytically and systematically problems of workflow, organization, and planning and assists Senior Computer Systems Analyst and Computer Systems Analyst develop appropriate corrective action. Help develop plans for automated Senior Computer Systems Analyst or a Computer Systems Analyst, coordinate closely with programmers to ensure proper implementation of program and system specifications. Develop, in conjunction with functional users, system alternative solutions. Training and/or certification concentration would include ITIL, CompTIA and/or PMI or similar training.	Associates



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
19	HIT Computer Systems Analyst - Level II / Computer Systems Analyst - Level II	3 years	3 years of experience in a relevant field. Analyze and develop computer software possessing a wide range of capabilities, including numerous engineering, business, and records management functions. Develop plans for automated information systems from project inception to conclusion. Analyze user interfaces, maintain hardware and software performance tuning, analyze workload and computer usage, maintain interfaces with outside systems, analyze downtimes, and analyze proposed system modifications, upgrades and new COTS. Analyze the problem and the information to be processed. Define the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinate closely with programmers to ensure proper implementation of program and system specifications. Develop, in conjunction with functional users, system alternative solutions.	Bachelors
20	HIT Computer Systems Analyst - Level III / Computer Systems Analyst - Level III	5 years	5 years of experience in a relevant field. Provide technical and administrative direction for personnel performing software development tasks, including the review of work products for correctness, adherence to the design concept and to user standards, and for progress in accordance with schedules. Coordinate with the Project and/or Program Manager to ensure problem solution and user satisfaction. Make recommendations, if needed, for approval of major systems installations. Prepare milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives. Provide daily supervision and direction to support staff.	Bachelors
21	HIT Computer Trainer, Junior / Computer Trainer, Junior	1 year	One year of technical experience in providing instruction on commercial off- the-shelf applications (COTS), operating systems and customized software at the introductory, intermediate and advanced levels in IT and/or Health IT. Must have strong oral and written communications skills. Requires extensive knowledge of the major office suite applications (i.e. word processing, spreadsheet, presentation and database applications) used in Government IT environments. Should have a strong knowledge of the major desktop and network operating systems currently deployed in both the Government and Commercial sectors. Organizes, prepares and develops materials for training sessions. Coordinates the resources needed for training including facilities, equipment and access to the necessary software. Training sessions will be conducted for end user groups of various sizes and levels of knowledge.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
22	HIT Computer Trainer / Computer Trainer	3 years	Three years of technical experience in providing instruction on commercial off- the-shelf applications (COTS), operating systems and customized software at the introductory, intermediate and advanced levels IT and Health IT. Must have strong oral and written communications skills. Requires extensive knowledge of the major office suite applications (i.e. word processing, spreadsheet, presentation and database applications) used in Government IT environments. Should have a strong knowledge of the major desktop and network operating systems currently deployed in both the Government and Commercial sectors. Organizes, prepares and develops materials for training sessions. Coordinates the resources needed for training including facilities, equipment and access to the necessary software. Training sessions will be conducted for end user groups of various sizes and levels of knowledge.	Bachelors
23	HIT Computer Trainer, Senior / Computer Trainer, Senior	5 years	Five years of technical experience in providing instruction on commercial off- the-shelf applications (COTS), operating systems and customized software at the introductory, intermediate and advanced levels in IT and Health IT. Must have strong oral and written communications skills. Requires extensive knowledge of the major office suite applications (i.e. word processing, spreadsheet, presentation and database applications) used in Government IT environments. Should have a strong knowledge of the major desktop and network operating systems currently deployed in both the Government and Commercial sectors. Organizes, prepares and develops materials for training sessions. Coordinates the resources needed for training including facilities, equipment and access to the necessary software. Training sessions will be conducted for end user groups of various sizes and levels of knowledge. Larger projects requiring customized training programs may require planning and supervision of other trainers.	Bachelors
24	HIT Configuration Management Specialist / Configuration Management Specialist	3 years	3 years of experience in a relevant field. Provide configuration management planning. Describe provisions for configuration identification, change control, configuration status accounting, and configuration audits. Regulate the change process so that only approved and validated changes are incorporated into product documents and related software.	Bachelors
25	HIT Data Modeler / Data Modeler	3 years	3 years of experience in a relevant field. Develop and implement advanced data management systems designed, or redesigned, to utilize new technology. Develop, code, test, and maintain database programs. Manages the flow of information between departments through the use of relational databases. Develop, code, test, and maintain database programs. Maintains data integrity by working to eliminate redundancy. Stays informed of the ways the organization uses its data. Knowledge of healthcare data and data formats, collaboration with multiple delivery teams ensure consistency and adherence to healthcare and industry standards.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
26	HIT Database Administrator, Junior / Database Administrator, Junior	1 year	One year of technical experience in developing and administering database management systems and/or enterprise data warehouses for IT and/or IT Health.. Experience should include: creating databases and table spaces; creating and maintaining instances and schemas; evaluating logical data models and creating physical models; developing and conducting procedures for database backups and restores; developing and documenting standard operating procedures for all DBA activities; writing, testing, implementing, and documenting stored procedures and triggers; designing, implementing and maintaining database security procedures.	Bachelors
27	HIT Database Administrator / Database Administrator	3 years	Three years of technical experience in developing and administering database management systems and/or enterprise data warehouses. Must have significant technical experience designing logical data models, implementing physical schema, and implementing and maintaining databases. Experience should include: creating databases and table spaces; creating and maintaining instances and schemas; evaluating logical data models and creating physical models; developing and conducting procedures for database backups and restores; developing and documenting standard operating procedures for all DBA activities; writing, testing, implementing, and documenting stored procedures and triggers; designing, implementing and maintaining database security procedures for IT and/or IT Health.	Bachelors
28	HIT Database Administrator, Senior / Database Administrator, Senior	5 years	Five years of technical experience in developing and administering database management systems and/or enterprise data warehouses. Must have significant technical experience designing logical data models, implementing physical schema, and implementing and maintaining databases. Experience should include participation in all phases of the database development life cycle, including the data model design, physical schema implementation, application development, integration, testing, production operation, performance tuning, quality assurance, technical review, and assisting in the resolution of end-user problems for IT and/or IT Health. Must have demonstrated expertise and experience in designing and implementing security features for SQL and Oracle databases and for protecting data confidentiality in database management systems.	Bachelors
29	HIT Database Management Specialist - Level I / Database Management Specialist - Level I	3 years	3 years of experience in a relevant field. Provide administrative support specifically dedicated to the requirements of the project team. Perform data entry, queries data research and reports generation activities. Knowledge of relational database environment. Training and/or certification concentration would include ITIL, SQL, Oracle or similar training.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
30	HIT Database Management Specialist - Level II / Database Management Specialist - Level II	3 years	3 years of experience in a relevant field. Provide highly technical expertise in the use of DBMS. Evaluate and recommend available DBMS products to support validated user requirements. Define file organization, indexing methods, and security procedures for specific user applications. Test and assist in the implementation of changes or new database designs. Monitor database usage and statistics. Knowledge of relational database environment.	Bachelors
31	HIT Database Management Specialist - Level III / Database Management Specialist - Level III	8 years	8 years of experience in a relevant field. Manage the development of data base projects. Plan and budget staff and data base resources. When necessary, reallocate resources to maximize benefits. Prepare and deliver presentations on DBMS concepts. Provide daily supervision and direction to support staff. Extensive knowledge of relational database environment.	Bachelors
32	HIT E-Mail Administrator / E-Mail Administrator	2 years	Two years of technical experience in the design, testing, administration, configuration, implementation and maintenance of Electronic Mail Systems. Experience providing MS Exchange, Lotus cc:Mail/Notes, Novell GroupWise or UNIX E-Mail support. Experience should include configuring, monitoring and maintaining current and recent versions of MS Exchange Server, Lotus Notes and Novell GroupWise. Must have a good working knowledge of network communication protocols for IT and/or IT Health.	Bachelors
33	HIT E-Mail Administrator, Senior / E-Mail Administrator, Senior	4 years	Four years of technical experience in the design, testing, administration, configuration, implementation and maintenance of Electronic Mail Systems. Experience providing MS Exchange, Lotus cc:Mail/Notes, Novell GroupWise or UNIX E-Mail support. Experience should include configuring, monitoring and maintaining current and recent versions of MS Exchange Server, Lotus Notes and Novell GroupWise. Other duties may include any of the following: setup and administration of SMTP email for various E-Mail systems; using MS Outlook to administer Public Folders and troubleshoot and resolve client side e-mail problems; Simple Sync software and Exchange server registry settings to adjust post office connectivity; administration of NT Gateway Services. Must be able to provide support for network and communication protocols relating to email and LAN/WAN connectivity, including TCP/IP, SMTP, LDAP for IT and/or IT Health.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
34	HIT Enterprise Resource Planning (ERP) Specialist / Enterprise Resource Planning (ERP) Specialist	3 years	3 years of experience in a relevant field. Adapt functional business requirements and processes to technical solutions based upon comprehensive enterprise application solution sets. Enterprise resource planning and management processes, include but are not limited to: knowledge management, investment analysis, data warehousing, ecommerce, return on investment analysis, human resource analysis, material management and logistics, supply chain management, procurement, ordering, manufacturing, decision support, and information dissemination.	Bachelors
35	HIT Functional Analyst - Level I / Functional Analyst - Level I	3 years	3 years of experience in a relevant field. Analyze user needs to determine functional and cross-functional requirements. Perform functional allocation to identify required tasks and their interrelationships. Identify resources required for each task. Training and/or certification concentration would include ITIL, SixSigma, ISTQB Testing and/or PMI or similar training.	Bachelors
36	HIT Functional Analyst - Level II / Functional Analyst - Level II	4 years	4 years of experience in a relevant field. Analyze user needs to determine functional and cross-functional requirements. Perform functional allocation to identify required tasks and their interrelationships. Identify resources required for each task. Provide daily supervision and direction to support staff.	Bachelors
37	HIT Geographic Information System (GIS) Specialist / Geographic Information System (GIS) Specialist	2 years	2 years of experience in a relevant field. Develop, maintain and update Geographic Information System (GIS) databases; obtain data from city, state, federal and private sources; receive and review maps, land parcel records and engineering documents. Identify pertinent GIS information and convert data into proper GIS formats. Ensure accuracy and completeness; enter data into databases; and update essential GIS layers and databases. Create a variety of maps and GIS related documents. Provide expertise in GIS hardware and software products. Provide technical support to GIS users. Certificates/experience include: GIS Certificate program, familiarity with Adobe Photoshop, Microsoft PowerPoint, web-based content, and other design software. Proficiency in ESRI GIS software (ArcGIS) and AutoCAD.	Bachelors
38	HIT Graphical User Interface Designer / Graphical User Interface Designer	2 years	2 years of experience in a relevant field. Provide specialized expertise in the design and layout of graphical user interfaces, particularly, screen layouts and functionality for client-server applications (e.g. Microsoft Windows presentation screens). Conduct studies, testing and evaluation of screen prototypes for functionality, ease of use, efficiency, and accuracy. Proficiency in Adobe Creative Suites especially Photoshop, Illustrator and After Effects with experience in digital design and animation.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
39	HIT Help Desk Manager / Help Desk Manager	3 years	3 years of experience in a relevant field. Provide daily supervision and direction to staff who are responsible for phone and in-person support to users in the areas of e-mail, directories, computer operating systems, desktop applications for all types of computer systems, and applications developed or deployed under this contract. Serve as the first point of contact for troubleshooting hardware/software, all types of computer systems (PC and Mac), and printer problems.	Bachelors
40	HIT Help Desk Specialist / Help Desk Specialist	2 years	2 years of experience in a relevant field. Provide phone, email, web, and in- person support to users in the areas of email, directories, computer operating systems, desktop applications for all types of computer systems, and applications developed or deployed under this contract. Serve as the first point of contact for troubleshooting hardware/software, all types of computer systems (PC and Mac), and printer problems. Training and/or certification concentration would include ITIL, HDI and/or CompTIA or similar training.	Associates
41	HIT Informatic Specialist/Bioinformatician / Informatic Specialist/Bioinformatician	3 years	3 years of experience in a relevant field. Provide high level expertise in the application of technology to areas of interest to government health organizations including Medical Informatics or Public Health Informatics; statistics, bio-statistics, mathematics; specific tools and data resources relevant to the federal health mission including SAS, Epi Info, etc.; applying sound quantitative data and methods to support deployment of resources for massive public health surveillance, prevention and intervention campaigns and related health activities. Provide expertise across a wide variety of IT areas as applied to public health, including information retrieval technology, decision science, web technology, data mining, expert systems, networking, public health science, and education. Provide expertise in the integration of a variety of heterogeneous public health information systems and databases the sharing and dissemination of public health information; in the interaction of information security technology and the requirements for privacy and confidentiality of public health data; in the application of the HIPAA regulations to the use of information technology in public health; in new areas of interest to public health including the information available from managed care organizations; with national and/or international standards development activities such as HL7, X12, W3C; and in the application of advanced scientific visualization technology to public health science and practice.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
42	HIT Information Engineer - Level I / Information Engineer - Level I	3 years	3 years of experience in a relevant field. Apply business process improvement practices to re-engineer methodologies/principles and business process modernization projects. Apply, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assist in establishing standards for information systems procedures. Develop and apply organization-wide information models for use in designing and building integrated, shared software and database management systems and data warehouses. Construct sound, logical business improvement opportunities consistent with corporate Information Management guiding principles, cost savings, and open system architecture objectives. Training and/or certification concentration would include ITIL, Professional Engineering and/or CompTIA or similar training.	Bachelors
43	HIT Information Engineer - Level II / Information Engineer - Level II	3 years	3 years of experience in a relevant field. Apply an enterprise-wide set of disciplines for the planning, analysis, design and construction of information systems on an enterprise-wide basis or across a major sector of the enterprise. Develop analytical and computational techniques and methodology for problem solutions. Perform enterprise wide strategic systems planning, business information planning, business and analysis. Perform process and data modeling in support of the planning and analysis efforts using both manual and automated tools; such as Integrated Computer-Aided Software Engineering tools. Apply reverse engineering and re-engineering disciplines to develop migration strategic and planning documents. Provide technical guidance in software engineering techniques and automated support tools. Provide daily supervision and direction to staff.	Bachelors
44	HIT Information Systems Training Specialist / Information Systems Training Specialist	4 years	4 years of experience in a relevant field. Provide support for coordinating, developing, and delivering computer-related training to the user community. Provide second level support and coordinate training with help desks. Provide standards, services, and guidance on IT related training programs that are designed to enable government agency personnel to use information technologies and systems more productively. Services include the development, delivery, and/or coordination of training courses and materials that address specific agency needs. Possess thorough knowledge of appropriate hardware and software (ex. - PCs, Microsoft (MS) Windows, MS Office, and applications such as from SAP and Peoplesoft). Understand computer functions and related technical terminology and how they are applied in everyday business situations. Possess exceptional interpersonal skills and superior oral and written communication skills. Training and/or certification concentration would include ITIL, Vendor Specific and/or CompTIA or similar training.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
45	HIT IT Security Engineer, Junior / IT Security Engineer, Junior	1 year	One year of experience in a cyber-security program covering information resources and activities. General experience with network operations and security. Able to read and interpret logs from anti virus software, intrusion detection software, and server operating system logs for IT and/or IT Health.	Bachelors
46	HIT IT Security Engineer / IT Security Engineer	3 years	Three years of experience in developing, maintaining, and enforcing a cyber-security program covering information resources and activities. Experience should include performing research on system vulnerabilities, assisting developers in the design of secure applications, conducting system penetration studies, acquiring and implementing computer security incident response tools, monitoring networks to detect intrusions, briefing management and security personnel on the incidents, and using automated tools to perform network monitoring, intrusion detection, and reaction to incidents for IT and/or IT Health. Experience should also include security hardware/software integration as well as a strong background in network security design or development.	Bachelors
47	HIT IT Security Engineer, Senior / IT Security Engineer, Senior	5 years	Five years of experience in developing, maintaining, and enforcing a cyber-security program covering information resources and activities for IT and/or IT Health. Experience should include independent assessment overview of the implementation of the policy and procedures associated with the enterprise system software, security on Windows and UNIX/Linux servers, and the analysis of security vulnerabilities identifying recommendations for the remedy of the particular environment. Experience in developing and implementing policies, standards and guidelines covering data security, disaster recovery, continuity of operations, and contingency planning.	Bachelors
48	HIT Network Administrator / Network Administrator	4 years	4 years of experience in a relevant field. Support the installation, implementation, troubleshooting, and maintenance of agency wide-area networks (WANs) and local-area networks (LANs). Assist in designing and managing the WAN infrastructure and any processes related to the WAN. Provide Production Support of the Network, including: day-to-day operations, monitoring and problem resolution client Networks. Provide second level problem identification, diagnosis and resolution of problems. Support the dispatch of circuit and hardware vendors involved in the resolution process. Support the escalation and communication of status to agency management and internal customers. A working knowledge is desirable in various software systems and architectures, communications protocols: and network hardware devices. Training and/or certification concentration would include ITIL, Vendor Specific (Cisco etc.) and/or CompTIA or similar training.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
49	HIT Network Engineer, Junior / Network Engineer, Junior	1 year	One year of technical experience in the administration, configuration and maintenance of Local Area Networks and Wide Area Networks to include Health IT. Performs duties associated with the design, testing and implementation of Local Area Networks and Wide Area Networks. Provides technical support related to LAN/WAN activities and end user needs. Evaluates new technology and makes recommendations for implementation. Analyzes requirements for system upgrades and implementations including hardware/software resources, logistics and planning issues, testing and training.	Bachelors
50	HIT Network Engineer / Network Engineer	4 years	Four years of technical experience in the design, testing, administration, configuration, implementation and maintenance of Local Area Networks and Wide Area Networks to include Health IT. Performs duties associated with the design, testing and implementation of Local Area Networks and Wide Area Networks. Provides technical support related to LAN/WAN activities and end user needs. Must be experienced in the design and integration of multiple network operating systems, protocols and topologies. Develops standardized procedures for LAN/WAN operation and associated documentation. Evaluates new technology and makes recommendations for implementation. Analyzes requirements for system upgrades and implementations including hardware/software resources, logistics and planning issues, testing and training.	Bachelors
51	HIT Network Engineer, Senior / Network Engineer, Senior	6 years	Six years of technical experience in the design, testing, administration, configuration, implementation and maintenance of Local Area Networks and Wide Area Networks to include Health IT . Holds a current Microsoft Certified Systems Engineer (MCSE), Certified Novell Engineer (CNE) or Cisco certification. Performs duties associated with the design, testing and implementation of Local Area Networks and Wide Area Networks. Provides technical support related to LAN/WAN activities and end user needs. Must be experienced in the design and integration of multiple network operating systems, protocols and topologies. Develops standardized procedures for LAN/WAN operation and associated documentation. Evaluates new technology and makes recommendations for implementation. Analyzes requirements for system upgrades and implementations including hardware/software resources, logistics and planning issues, testing and training. Experienced engineers may be used for planning and to direct the activities of other engineers and technicians.	Bachelors
52	HIT Network Installation Technician - Level I / Network Installation Technician - Level I	1 year	1 year of experience in a relevant field. Conduct site surveys. Assess and document current site network configuration and user requirements. Design and optimize network topologies. Follow engineering plans and site installation Technical Design Packages. Develop installation schedules. Work with network installation team. Assist in the preparation of drawing and documenting configuration changes at each site. Prepare site installation and test reports. Training and/or certification concentration would include ITIL, Vendor Specific (Cisco, BCSI etc.) and/or CompTIA or similar training.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
53	HIT Network Installation Technician - Level II / Network Installation Technician - Level II	3 years	3 years of experience in a relevant field. Organize and direct network installations on site surveys. Assess and document current site network configuration and user requirements. Design and optimize network topologies. Direct and lead preparation of engineering plans and site installation Technical Design Packages. Develop installation schedules. Mobilize network installation team. Direct and lead preparation of drawings documenting configuration changes at each site. Prepare site installation and test reports. Coordinate post installation operations and maintenance support.	Bachelors
54	HIT Network Support Technician / Network Support Technician	1 year	1 year of experience in a relevant field. Provide support to monitor, install and perform maintenance on personal computers, laptop computers, software, and networks. Provide support in responding to system user requests for assistance. Provide support for on-the-spot diagnostic evaluations, implementation of corrections, and training users in proper operation of systems and programs. Provide support to: install and provide basic support for approved PC software; perform upgrades to all computer platforms, train office staff on computers, maintain logs and inventory of equipment repairs, assist in administering all computer platforms as directed and assist in resolving any operations problems. Support the agency LAN Administrator with server maintenance and administration. Require general knowledge of network products including, but not limited to, Novell, CISCO, and UNIX. Training and/or certification concentration would include ITIL, Vendor Specific (Cisco, BCSI etc.) and/or CompTIA or similar training.	Bachelors
55	HIT Operations Manager / Operations Manager	3 years	3 years of experience in a relevant field. Manage computer operations. Ensure production schedules are met. Ensures computer system resources are used effectively. Coordinate the resolution of production-related problems. Ensure proper relationships are established between customers, teaming partners, and vendors to facilitate the delivery of information technology services. Provide users with computer output. Supervise staff operations.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
56	HIT Principal Architect / Principal Architect	8 years	8 years of experience in a relevant field. Analyze, plan, design, and implement structural framework to align IT strategy, plans, and systems with the mission, goals, structure, and processes required. Establish system information requirements using analysis of the information engineer(s) in the development of enterprise-wide or large-scale information systems. Design architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensure these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and ISO reference models, and profiles of standards - such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model - as they apply to the implementation and specification of information management solution of the application platform, across the Application Program Interface (API), and the external environment/software application. Ensure that the common operating environment is compliant with the Agency enterprise architecture and applicable reference models. Evaluate analytically and systematically problems of workflows, organization, and planning and develop appropriate corrective action.	Bachelors
57	HIT Program Manager / Program Manager	8 years	8 years of experience in a relevant field. Demonstrated experience and ability to direct multiple Health IT systems development life cycle (SLDC) efforts such as design, development, integration, testing, training, deployment, operation and/or maintenance of electronic health records (ERI), clinical systems, organizational infrastructure for research, clinical or office environments. The program manager is typically responsible for organizing, directing, and managing all aspects of contract operational support functions involving multiple complex and inter-related project tasks that often require managing teams of contractor personnel at multiple locations. Provide overall direction of program activities. Manage and maintain contractor interface with the senior levels of the customer's organization. Consult with customer and contractor personnel to formulate and review task plans and deliverables, ensuring conformance with program and project task schedules and costs and contractual obligations. Establish and maintain technical and financial reports to show progress of projects to management and customers, organize and assign responsibilities to subordinates, oversee the successful completion of all assigned tasks, and assume the initiative and provide support to marketing personnel in identifying and acquiring potential business.	Bachelors
58	HIT Project Leader / Project Leader	3 years	3 years of experience in a relevant field. Consult in a specific functional area of project. Support the development of work plans to fulfill government requirements. Support formulation of milestone schedules or other documented plans.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
59	HIT Project Manager / Project Manager	4 years	Combination of four years of information technology or IT Health experience, including one year of recent experience in a management or supervisory capacity, plus one year of experience in the functional area of the project to be managed. Assists with the maintenance, planning and execution of project schedules as well as the preparation and delivery of status reports to the customer. Point of contact for the customer. Interacts with project staff and the customer to help coordinate activities. May serve as technical lead for the project.	Bachelors
60	HIT Project Manager, Senior / Project Manager, Senior	8 years	Combination of eight years of information technology or IT Health experience, including three years recent experience in a management or supervisory capacity, plus three years of experience in the functional area of the project to be managed. Responsible for planning and executing a project. Prepares and maintains the project schedule and budget. Prepares and delivers status reports to the customer. Primary point contact for the customer. Oversees all work and takes corrective action as necessary to ensure project success. Manages staffing, budget, prioritization, and other personnel matters. May serve as technical lead for the project.	Bachelors
61	HIT Quality Assurance Analyst / Quality Assurance Analyst	3 years	3 years of experience in a relevant field. Provide technical and administrative direction for personnel performing software development tasks, including the review of work products for correctness, adherence to the design concept and to user standards, review of program documentation to assure government standards/requirements are adhered to, and for progress in accordance with schedules. Coordinate with the Project Manager and/or Quality Assurance Manager to ensure that problems are solved to the user's satisfaction. Make recommendations, if needed, for approval of major systems installations. Prepare milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives. Training and/or certification concentration would include ITIL, SixSigma, PMI, ISO or similar training.	Associates
62	HIT Quality Assurance Manager / Quality Assurance Manager	6 years	6 years of experience in a relevant field. Establish and maintain a process for evaluating software and associated documentation. Determine the resources required for quality control. Maintain the level of quality throughout the software life cycle. Conduct formal and informal reviews at pre-determined points throughout the development life cycle. Provide daily supervision and direction to support staff.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
63	HIT Quality Assurance Specialist / Quality Assurance Specialist	3 years	3 years of experience in a relevant field. Develop and implement quality control methodologies to ensure compliance with quality assurance standards, guidelines, and procedures in a large computer-based organization. Develop and define major and minor characteristics of quality including quality metrics and scoring parameters and determines requisite quality control resources for an actual task order. Establish and maintain a process for evaluating hardware, software, and associated documentation and/or assist in the evaluation. Conduct and/or participate in formal and informal reviews at pre-determined points throughout the development life cycle.	Bachelors
64	HIT Scientific Data Analyst / Scientific Data Analyst	1 year	1 year of experience in a relevant field. Provide high level expertise in applicable public health disciplines to collect, abstract, code, analyze, or interpret scientific data contained within information systems and databases related to public health. technical assistance and support to public health surveillance, research, and program activities. Analyst is expected to conduct data quality assessment, linkage, analysis, and reporting in addition to design, develop, implement, and disseminate patient safety research and studies. Additionally, responds to data requests as needed. Work in research teams that include public health professionals in healthcare and public health systems. Use a variety of research methods, including literature reviews, data cleaning, secondary data analysis using SAS, and GIS software. Participate in projects related to patient safety/public health. Training and/or certification concentration would include public health analysis or similar training.	Bachelors
65	HIT Section 508 Specialist / Section 508 Specialist	2 years	Two years of experience providing Section 508 support. Provides expert consultative and program support for Section 508 issues relating to electronic and information technology (EIT) as prescribed by the Rehabilitation Act. Support may include training and remediation of existing EIT or IT Health.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
66	HIT Subject Matter Expert - Level I / Subject Matter Expert - Level I	2 years	2 years of experience in a relevant field. Provide technical knowledge and analysis of highly specialized applications and operational environment, high-level functional systems analysis, design, integration, documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Apply principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions. Assist other senior consultants with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking; telecommunications, automation; communications protocols, risk management/electronic analysis, software; lifecycle management, software development methodologies, and modeling and simulation. Commensurate experience in IT and in new and related older technology that directly relates to the required area of expertise. Training and/or certification concentration would include ITIL, Vendor Specific (Cisco, BCSI etc.) or similar training.	Bachelors
67	HIT Subject Matter Expert / Subject Matter Expert	5 years	Five years of specialized experience in a functional area of expertise. Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the information technologists or IT Health identify the best technological solution to technical issues.	Bachelors
68	HIT Subject Matter Expert, Senior / Subject Matter Expert, Senior	8 years	Eight years of specialized experience in a functional area of expertise. Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the information technologists or IT Health to identify the best technological solution to technical issues. May supervise the activities of other subject matter experts or technical personnel.	Masters
69	HIT System Administrator - Level I / System Administrator - Level I	2 years	2 years of experience in a relevant field. Assist with the daily activities of configuration and operation of systems which may be mainframe, mini, or client/server based. Assist with the optimizing of system operation and resource utilization, and perform system capacity analysis and planning. Provide assistance to users in accessing and using business systems. Commensurate experience and education. Training and/or certification concentration would include ITIL, Vendor Specific (Unix, Microsoft etc.) and/or CompTIA or similar training.	Bachelors
70	HIT System Administrator - Level II / System Administrator - Level II	3 years	3 years of experience in a relevant field. Perform the daily activities of configuration and operation of systems which may be mainframe, mini, or client/server based. Perform the optimizing of system operation and resource utilization, and perform system capacity analysis and planning. Provide assistance to users in accessing and using business systems.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
71	HIT System Administrator - Level III / System Administrator - Level III	5 years	5 years of experience in a relevant field. Supervise and manage the daily activities of configuration and operation of systems which may be mainframe, mini, or client/server based. Plan and monitor the optimizing of system operation and resource utilization, and perform systems capacity analysis and planning. Plan and monitor assistance to users in accessing and using business systems. Commensurate experience and education.	Bachelors
72	HIT System Operator / System Operator	1 year	1 year of experience in a relevant field. Monitor and support computer processing. Coordinate input, output, and file media. Distribute output and controls computer operation that may be mainframe, mini, or client/server based. Training and/or certification concentration would include ITIL, CompTIA or similar training.	Associates
73	HIT System Programmer / System Programmer	2 years	2 years of experience in a relevant field. Create and/or maintain operating systems, communications software, data base packages, compilers, assemblers, and utility programs. Modify existing software as well as create special-purpose software to ensure efficiency and integrity between systems and applications. Training and/or certification concentration would include ITIL, CompTIA, Vendor Specific (PERL, C++, Unix etc.) or similar training.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
74	HIT Systems Architect - Level I / Systems Architect - Level I	4 years	4 years of experience in a relevant field. Establish system information requirements using analysis of the information engineer(s) in the development of enterprise-wide or large-scale information systems. Design architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensure these systems are compatible and in compliance with the standards for open systems architectures, the Open Systems Interconnection (OSI) and ISO reference models, and profiles of standards - such as Institute of Electrical and Electronic Engineers (IEEE) Open Systems Environment (OSE) reference model - as they apply to the implementation and specification of information management solution of the application platform, across the Application Program Interface (API), and the external environment/software application. Ensure that the common operating environment is compliant with the Agency enterprise architecture and applicable reference models. Evaluate analytically and systematically problems of workflows, organization, and planning and develop appropriate corrective action. Provide daily supervision and direction to staff. Training and/or certification concentration would include ITIL, Vendor Specific (Unix, Microsoft etc.) and/or IEEE or similar training.	Bachelors
75	HIT Systems Architect - Level II / Systems Architect - Level II	8 years	8 years of experience in a relevant field. Establish system information requirements using analysis of the information engineer(s) in the development of enterprise-wide or large-scale information systems. Design architecture to include the software, hardware, and communications to support the total requirements as well as provide for present and future cross-functional requirements and interfaces. Ensure these systems are compatible and in compliance with the standards for open systems architectures, the OSI and ISO reference models, and profiles of standards - such as IEEE OSE reference model - as they apply to the implementation and specification of information management solution of the application platform, across the API, and the external environment/software application. Ensure that the common operating environment is compliant with the Agency enterprise architecture and applicable reference models. Evaluate analytically and systematically problems of workflows, organization, and planning and develop appropriate corrective action. Provide daily supervision and direction to staff.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
76	HIT Systems Engineer - Level I / Systems Engineer - Level I	1 year	1 year of experience in a relevant field. Perform additions and changes to network hardware and operating systems, and attached devices; include investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-to-day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems using knowledge of hardware and software installation and maintenance in a PC/LAN_WAN environment. Maintain network infrastructure standards including network communication protocols such as TCP Transport Control Protocol/Internet Protocol (TCP/IP). Training and/or certification concentration would include ITIL, CompTIA, Vendor Specific (Unix, Cisco, Microsoft etc.) and/or IEEE or similar training.	Associates
77	HIT Systems Engineer - Level II / Systems Engineer - Level II	5 years	5 years of experience in a relevant field. Coordinate and/or perform additions and changes to network hardware and operating systems, and attached devices; includes investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-to-day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Troubleshoot at the physical level of the network, working with network measurement hardware and software, as well as physical checking and testing of hardware devices at the logical level working with communication protocols. Maintain network infrastructure standards including network communication protocols such as TCP/IP. Provide technical consultation, training and support to IT staff as designated by the government.	Bachelors
78	HIT Systems Engineer - Level III / Systems Engineer - Level III	8 years	8 years of experience in a relevant field. Perform additions and changes to network hardware and operating systems, and attached devices; include investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-to-day operations on network hardware and operating systems, including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems using knowledge of hardware and software installation and maintenance in a PC/LAN_WAN environment. Maintain network infrastructure standards including network communication protocols such as TCP Transport Control Protocol/Internet Protocol (TCP/IP).	Bachelors
79	HIT Technical Writer, Junior / Technical Writer, Junior	1 year	One year of experience in writing, editing, and preparing business or technical documentation. Responsible for documentation development and preparation throughout the production cycle that can include: technical writing/editing, editorial consultation, copy design/editing, proofreading, or overall documentation review for IT and/or IT Health. Checks documents for spelling, grammar, organization, consistency, and content. Ensures that documents follow the appropriate style guide.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
80	HIT Technical Writer / Technical Writer	3 years	Three years of experience in writing, editing, and preparing business or technical documentation. Responsible for documentation design, development, and preparation throughout the production cycle that can include: technical writing/editing, editorial consultation, copy design/editing, proofreading, or overall documentation review. Works with management, technical personnel, authors, and subject matter experts to define documentation content, guidelines, specifications, and development schedules. Prepares required documentation in an appropriate format. Adheres to required configuration management or quality assurance standards in IT or IT Heath. Analyzes the data and user requirements to ensure that documentation is clear, concise, and valid. Ensures that documents follow the appropriate style guide. May be responsible for any activity in the production cycle through document delivery and maintenance. Coordinates or supervises resources during the production cycle.	Bachelors
81	HIT Technical Writer, Senior / Technical Writer, Senior	5 years	Five years of experience in writing, editing, and preparing business or technical documentation. Responsible for supervising and/or performing documentation design, development, and preparation throughout the production cycle that can include: technical writing/editing, editorial consultation, copy design/editing, proofreading, or overall documentation review. Works with all levels of management, technical personnel, authors, and subject matter experts to define documentation content, guidelines, specifications, and development schedules. Prepares required documentation in an appropriate format. Reviews and analyzes the data and user requirements to ensure that documentation is clear, concise, and valid. Confirms the adequacy of material submitted for publication or final product quality. Ensures that documents follow the appropriate style guide and may develop project-specific style guide supplements. Can manage or supervise production cycle activities through document delivery and maintenance. Supports configuration management and quality assurance standards in IT or IT Heath.	Bachelors
82	HIT Test Engineer / Test Engineer	3 years	3 years of experience in a relevant field. Evaluate, recommend, and implement automated test tools and strategies. Design, implement, and conduct test and evaluation procedures to ensure system requirements are met. Develop, maintain, and upgrade automated test scripts and architectures for application products. Write, implement, and report status for system test cases for testing. Analyze test cases and provide regular progress reports. Serve as subject matter specialist providing testing know-how for the support of user requirements of complex to highly complex software/hardware applications. Direct and/or participate in all phases of risk management assessments and software/hardware development with emphasis on analysis of user requirements, test design and test tools selection.	Bachelors



ITEM NO.	54151HEAL / 54151S LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
83	HIT Training Manager / Training Manager	4 years	4 years of experience in a relevant field. Provide leadership and management for training tasks that are being performed by the contractor. Prepare training documents and services that are required to support training requirements drawing input from the researchers, test engineers, systems analysts, training specialists, logisticians, and the government and applying customer training policies. Supervise the activity of the Training Specialist(s). Maintain contact with the customer to insure that the training meets their needs.	Bachelors



GSA MAS LABOR CATEGORIES – SIN 541330L

ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
1	Administrative Assistant **	0 years	<p>0-3 years of experience in a related field.</p> <p>Administrative support duties range from clerical reporting to accounting activities that relate to receivables, invoicing, and payables activities directly related to projects. Duties may also include submitting financial reports, arranging travel, receiving and dispatching all correspondence, and maintaining program and project managers’ schedules and calendars. High school diploma or a level of experience that commensurate with the rigors of a diploma.</p>	High school
2	Bench Technician	3 years	<p>3-5 years of experience in a related field.</p> <p>The Bench Technician repairs, maintains, assembles and tests electronic equipment. He or she possess the technical knowledge and experience to solve complex problems: test and troubleshoot the equipment, read schematics and maintenance manuals, solder and unsolder components (if needed), and research parts availability and costs. This technician also includes the ability to determine if outside or factory support is required in order to make timely repairs.</p> <p>High school diploma or a level of experience that commensurate with the rigors of a diploma.</p>	High school
3	CAD Specialist	3 years	<p>3-5 years of experience in a related field.</p> <p>CAD Specialists prepares engineering drawings manually and on computer aided design (CAD) software, which may involve limited design, to establish complete and accurate data necessary in building and renovation of facilities. Prepares detailed drawings of building alterations and additions including plans, sections, and elevations. Gathers supporting data and prepares detailed maps of institutional property which show dimensions and specifications of building, water lines, sewers, drains, and related information. Makes pictorial and isometric drawings for reports; plots charts and curves from data. Prepares detailed layout, assembly, and working drawings; files and indexes drawings. Participates in making field surveys, determining locations and elevations for drawings. Performs related work as required.</p> <p>High school diploma, technical training or a level of experience that commensurate with the rigors of a diploma.</p>	High school

ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
4	Electrician **	3 years	<p>This position requires a minimum of three (3) years of experience. Experience may include repairing, installing, replacing and testing electrical circuits, equipment, and appliances. Uses hand tools and testing instruments. Inspects and tests electrical equipment, lighting, signal, communication, and power circuits. Isolates defects in wiring, switches, motors and other electrical equipment using testing instruments. Replaces faulty switches, sockets and other elements of electrical systems. Dismantles electrical machinery and replaces defective electrical or mechanical parts. Mounts motors, transformers and lighting fixtures into position and complete circuits according to diagram specifications. Applies electrical skills in the analysis, testing of systems, subsystems, or components. Evaluates and recommends solutions for moderately complex situations. Most hold an electrician's license. Trade School or an additional two (2) years of experience over and above the minimum/general requirement can be substituted with an Associates degree. An additional four (4) years experience can be substituted over and above the minimum/general requirement without a degree. This additional experience must be gained from a combination of education, training, or certification (technical diploma) that provides the requisite knowledge, skills, and abilities.</p>	Trade school and Electrician's license
5	Electrician, Master	5 years	<p>This position requires a minimum of five (5) years of experience. Experience may include repairing, installing, replacing and testing electrical circuits, equipment, and appliances. Uses hand tools and testing instruments. Inspects and tests electrical equipment, lighting, signal, communication, and power circuits. Isolates defects in wiring, switches, motors and other electrical equipment using testing instruments. Replaces faulty switches, sockets and other elements of electrical systems. Dismantles electrical machinery and replaces defective electrical or mechanical parts. Mounts motors, transformers and lighting fixtures into position and complete circuits according to diagram specifications. Applies electrical skills in the analysis, testing of systems, subsystems, or components. Evaluates and recommends solutions on very complex situations. May supervise lower level electricians. Most hold an electrician's license. Trade School or an additional two (2) years of experience over and above the minimum/general requirement can be substituted with an Associate's degree. An additional four (4) years experience can be substituted over and above the minimum/general requirement without a degree. This additional experience must be gained from a combination of education, training, or certification (technical diploma) that provides the requisite knowledge, skills, and abilities.</p>	Trade school and Electrician's license



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
6	Engineer, Senior	5 years	<p>5-8 years of experience in a related field.</p> <p>Responsible for the overall scope of an integrated security solution. The SE will implement the protocols required for the integration of multiple security disciplines to include infrastructure, connectivity, hardware and software. The SE is responsible for the overall selection of manufacturer and equipment required to implement the design solution. The SE develops requirements and specifications, and serves as overall solution analyst, responsible for planning coordinating and controlling engineering operations. The SE also is responsible for testing and validating system performance.</p> <p>Bachelor's degree or a level of experience that commensurate with the rigors of an advanced degree.</p>	Bachelors
7	Engineering Technician	3 years	<p>3-10 years of experience in a related field.</p> <p>Aid in the design, develop, test, manufacture, and repair electrical and electronic equipment. Electronic engineering technicians generally work under the supervision of Senior Field Engineer and Project Managers. Technicians perform a wide variety of different tasks, depending on the needs of the project. Technicians monitor control units to make sure that the electronic solution and systems are operating efficiently. He or she tests and inspects equipment to verify that it meets the required specifications.</p> <p>They use their knowledge of electrical engineering technology to diagnose electrical problems. They may make repairs themselves or direct other electrical workers to do them. They consult with engineers and offer advice on power and connectivity. They may plan, direct, and record tests done on electrical equipment, or recommend changes in equipment that is not operating efficiently. Engineering technicians perform a variety of tasks to assist the engineers, such as assembling and testing experimental electrical and electronic parts or making changes in parts according to an engineer's instructions. They also prepare wiring diagrams, layout drawings, or engineering specifications for new equipment. Once a design for new equipment has been perfected, electrical and electronic engineering technicians may direct the crew of workers who produce or install it.</p> <p>High school diploma, technical training or a level of experience that commensurate with the rigors of a diploma.</p>	High school



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
8	Field Engineer, Senior	3 years	<p>3-5 years of experience in a related field.</p> <p>Assist in supervising field employees assigned to a particular installation. He or she also assists in evaluation and solution of potential field problems, referring them to Senior Engineers or Project Managers. Field Engineers provide technical engineering information and interpretation of blue prints, plans, detail sheets, and specifications for contractors. This position finds solutions to conflicts in design drawings and specifications by conferring with the engineering team, then coordinates agreed upon solutions with the various sub-trades. He or she is also responsible for reporting accurate quantities for labor cost reports and accurately monitoring material ledgers to determine if quantities remaining in the estimate are sufficient to complete the project in the field. As a member of the Project Site Team, the Sr. Field Engineer coordinates inspections with consultants and authorities as required by the contract, inspects for conformance to design drawings, assists Project Managers by enforcing quality control and expediting subcontractors, reviews shop drawings for conformance with the contract, and ensures information is communicated to engineers and project managers. The Senior Field Engineer's input is critical to the development of the final as-build drawings.</p> <p>Bachelor's degree or a level of experience that commensurate with the rigors of an advanced degree.</p>	Bachelors
9	Help Desk Technician	1 year	<p>1-5 years of experience in a related field.</p> <p>Serve outside customers and assists with a variety of functions related to computers and software. When customers experience technical difficulties, they contact help desk technicians to answer questions and/or diagnose technical problems. Technicians provide step-by-step solutions to the caller. When computer hardware needs repair, technicians pick up the computer or arrange for its transportation. If it cannot be fixed internally, the technician arranges for repair from an outside service and ensures that the hardware is delivered. Technicians keep records of callers, the problem experienced, and the resolution. If a problem is not immediately fixed, the help desk technician follows up with additional instructions or information.</p> <p>High school diploma or a level of experience that commensurate with the rigors of a diploma.</p>	High school



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
10	Installation Technician I	0 years	<p>0 - 3 years of experience in a related field.</p> <p>Maintain and support operational security/facility management electronic systems with supervision. Installs, maintains, and operates electronic security equipment. Implements system testing and preventive maintenance programs. Performs routine technical security integration functions related to the support of the development of security engineering activities such as set-up, operation, maintenance, modification, circuit testing, calibration, trouble shooting, and repair of electronic or electro-mechanical systems, experimental design circuitry, prototype models, or specialized test equipment. Works from the following: schematics, logic diagrams, written and verbal descriptions, layouts, and plans. Both installation and maintenance technicians are responsible for providing end user training. Technicians may be responsible for conduit, cable and fiber optic infrastructure removal and installation. Performs testing, troubleshooting, aligning, and adjusting of complete electronic and computer systems, equipment, or components. Has experience in performing field installation, troubleshooting, repair, and on-site operation and maintenance of electronic, electro-mechanical, and/or mechanical systems, subsystems, and components, along with associated software and data/communication networks. Works independently to install, operate, maintain, troubleshoot and/or repair highly complex mechanical, electronic, or integrated systems. Applies working technical knowledge to perform routine or complex tasks in troubleshooting and repairing equipment, and performing such activities as taking test measurements, performing test/calibration procedures, observing results, and recording information for evaluation. Possesses technical knowledge and experience to solve complex problems and train end users.</p> <p>High school diploma, technical training or a level of experience that commensurate with the rigors of a diploma.</p>	High school



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
11	Installation Technician II	3 years	<p>3 – 5 years of experience in a related field.</p> <p>Maintain and support operational security/facility management electronic systems with supervision. Installs, maintains, and operates electronic security equipment. Implements system testing and preventive maintenance programs. Performs routine technical security integration functions related to the support of the development of security engineering activities such as set-up, operation, maintenance, modification, circuit testing, calibration, trouble shooting, and repair of electronic or electro-mechanical systems, experimental design circuitry, prototype models, or specialized test equipment. Works from the following: schematics, logic diagrams, written and verbal descriptions, layouts, and plans. Both installation and maintenance technicians are responsible for providing end user training. Technicians may be responsible for conduit, cable and fiber optic infrastructure removal and installation. Performs testing, troubleshooting, aligning, and adjusting of complete electronic and computer systems, equipment, or components. Has experience in performing field installation, troubleshooting, repair, and on-site operation and maintenance of electronic, electro-mechanical, and/or mechanical systems, subsystems, and components, along with associated software and data/communication networks. Works independently to install, operate, maintain, troubleshoot and/or repair highly complex mechanical, electronic, or integrated systems. Applies working technical knowledge to perform routine or complex tasks in troubleshooting and repairing equipment, and performing such activities as taking test measurements, performing test/calibration procedures, observing results, and recording information for evaluation. Possesses technical knowledge and experience to solve complex problems and train end users.</p> <p>High school diploma, technical training or a level of experience that commensurate with the rigors of a diploma.</p>	High school



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
12	Installation Technician III	5 years	<p>5 - 10 years of experience in a related field.</p> <p>Maintain and support operational security/facility management electronic systems with supervision. Installs, maintains, and operates electronic security equipment. Implements system testing and preventive maintenance programs. Performs routine technical security integration functions related to the support of the development of security engineering activities such as set-up, operation, maintenance, modification, circuit testing, calibration, trouble shooting, and repair of electronic or electro-mechanical systems, experimental design circuitry, prototype models, or specialized test equipment. Works from the following: schematics, logic diagrams, written and verbal descriptions, layouts, and plans. Both installation and maintenance technicians are responsible for providing end user training. Technicians may be responsible for conduit, cable and fiber optic infrastructure removal and installation. Performs testing, troubleshooting, aligning, and adjusting of complete electronic and computer systems, equipment, or components. Has experience in performing field installation, troubleshooting, repair, and on-site operation and maintenance of electronic, electro-mechanical, and/or mechanical systems, subsystems, and components, along with associated software and data/communication networks. Works independently to install, operate, maintain, troubleshoot and/or repair highly complex mechanical, electronic, or integrated systems. Applies working technical knowledge to perform routine or complex tasks in troubleshooting and repairing equipment, and performing such activities as taking test measurements, performing test/calibration procedures, observing results, and recording information for evaluation. Possesses technical knowledge and experience to solve complex problems and train end users.</p> <p>High school diploma, technical training or a level of experience that commensurate with the rigors of a diploma.</p>	High school



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
13	Installation Technician IV	10 years	<p>10 + years of experience in a related field.</p> <p>Maintain and support operational security/facility management electronic systems with supervision. Installs, maintains, and operates electronic security equipment. Implements system testing and preventive maintenance programs. Performs routine technical security integration functions related to the support of the development of security engineering activities such as set-up, operation, maintenance, modification, circuit testing, calibration, trouble shooting, and repair of electronic or electro-mechanical systems, experimental design circuitry, prototype models, or specialized test equipment. Works from the following: schematics, logic diagrams, written and verbal descriptions, layouts, and plans. Both installation and maintenance technicians are responsible for providing end user training. Technicians may be responsible for conduit, cable and fiber optic infrastructure removal and installation. Performs testing, troubleshooting, aligning, and adjusting of complete electronic and computer systems, equipment, or components. Has experience in performing field installation, troubleshooting, repair, and on-site operation and maintenance of electronic, electro-mechanical, and/or mechanical systems, subsystems, and components, along with associated software and data/communication networks. Works independently to install, operate, maintain, troubleshoot and/or repair highly complex mechanical, electronic, or integrated systems. Applies working technical knowledge to perform routine or complex tasks in troubleshooting and repairing equipment, and performing such activities as taking test measurements, performing test/calibration procedures, observing results, and recording information for evaluation. Possesses technical knowledge and experience to solve complex problems and train end users.</p> <p>High school diploma, technical training or a level of experience that commensurate with the rigors of a diploma.</p>	High school



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
14	Logistics Manager	3 years	<p>3-5 years of experience in a related field.</p> <p>Directs and coordinates program activities designed to provide subcontractors, management, and customers with logistics technology that ensures effective and economical support needed for manufacturing or servicing of products, systems, or equipment: Analyzes contractual commitments, customer specifications, design changes, and other data to plan and develop logistic program activities from conceptual stage through life-cycle of product. Develops and implements program activities, coordinates efforts of subcontractors, production departments, and field service personnel, and resolves problems in area of logistics to ensure meeting of contractual commitments. Develops and initiates preparation of handbooks, bulletins, and information systems to provide and supply logistics support. Compiles data on standardization and interchangeability of parts to expedite logistics activities. Determines logistic support sequences and time phasing, problems arising from location of operational area, and other factors, such as environmental and human factors affecting personnel.</p> <p>Bachelor's degree or a level of experience that commensurate with the rigors of an advanced degree.</p>	Bachelors
15	Maintenance Coordinator	3 years	<p>3-5 years of experience in a related field.</p> <p>Responsible for monitoring the maintenance schedule for all service agreement contracts and coordinating service calls for all time and material projects. He or she interacts with Project Managers, coordinates technician schedules, and is responsible for coordinating equipment procurement with the Purchasing and Material Coordinator.</p> <p>High school diploma or a level of experience that commensurate with the rigors of a diploma.</p>	High school



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
16	Maintenance Technician I	3 years	<p>3 -5 years of experience in a related field.</p> <p>Maintain and support operational security/facility management electronic systems with supervision. Installs, maintains, and operates electronic security equipment. Implements system testing and preventive maintenance programs. Performs routine technical security integration functions related to the support of the development of security engineering activities such as set-up, operation, maintenance, modification, circuit testing, calibration, trouble shooting, and repair of electronic or electro-mechanical systems, experimental design circuitry, prototype models, or specialized test equipment. Works from the following: schematics, logic diagrams, written and verbal descriptions, layouts, and plans. Both installation and maintenance technicians are responsible for providing end user training. Technicians may be responsible for conduit, cable and fiber optic infrastructure removal and installation. Performs testing, troubleshooting, aligning, and adjusting of complete electronic and computer systems, equipment, or components. Has experience in performing field installation, troubleshooting, repair, and on-site operation and maintenance of electronic, electro-mechanical, and/or mechanical systems, subsystems, and components, along with associated software and data/communication networks. Works independently to install, operate, maintain, troubleshoot and/or repair highly complex mechanical, electronic, or integrated systems. Applies working technical knowledge to perform routine or complex tasks in troubleshooting and repairing equipment, and performing such activities as taking test measurements, performing test/calibration procedures, observing results, and recording information for evaluation. Possesses technical knowledge and experience to solve complex problems and train end users.</p> <p>High school diploma, technical training or a level of experience that commensurate with the rigors of a diploma.</p>	High school



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
17	Maintenance Technician II	6 years	<p>6 - 10 years of experience in a related field.</p> <p>Maintain and support operational security/facility management electronic systems with supervision. Installs, maintains, and operates electronic security equipment. Implements system testing and preventive maintenance programs. Performs routine technical security integration functions related to the support of the development of security engineering activities such as set-up, operation, maintenance, modification, circuit testing, calibration, trouble shooting, and repair of electronic or electro-mechanical systems, experimental design circuitry, prototype models, or specialized test equipment. Works from the following: schematics, logic diagrams, written and verbal descriptions, layouts, and plans. Both installation and maintenance technicians are responsible for providing end user training. Technicians may be responsible for conduit, cable and fiber optic infrastructure removal and installation. Performs testing, troubleshooting, aligning, and adjusting of complete electronic and computer systems, equipment, or components. Has experience in performing field installation, troubleshooting, repair, and on-site operation and maintenance of electronic, electro-mechanical, and/or mechanical systems, subsystems, and components, along with associated software and data/communication networks. Works independently to install, operate, maintain, troubleshoot and/or repair highly complex mechanical, electronic, or integrated systems. Applies working technical knowledge to perform routine or complex tasks in troubleshooting and repairing equipment, and performing such activities as taking test measurements, performing test/calibration procedures, observing results, and recording information for evaluation. Possesses technical knowledge and experience to solve complex problems and train end users.</p> <p>High school diploma, technical training or a level of experience that commensurate with the rigors of a diploma.</p>	High school



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
18	Program Manager	5 years	<p>Minimum Experience: 5-8 years of experience in a security-related field of information technology experience, including three years recent experience in a project management capacity, plus three years of experience in the functional area of the program to be managed.</p> <p>Performs duties associated with the design, testing and implementation of Local Area Networks and Wide Area Networks. Provides technical support related to LAN/WAN activities and end user needs. Must be experienced in the design and integration of multiple network operating systems, protocols and topologies. Develops standardized procedures for LAN/WAN operation and associated documentation. Evaluates new technology and makes recommendations for implementation. Analyzes requirements for system upgrades and implementations including hardware/software resources, logistics and planning issues, testing and training.</p> <p>Bachelor's Degree or a level of experience that commensurate with the rigors of an advanced degree.</p>	Bachelors
19	Program Manager, Senior	8 years	<p>Combination of eight years of information technology experience, including three years recent experience in a program management capacity, plus three years of experience in the functional area of the program managed.</p> <p>Serves as the primary point of contact with the client and are responsible for program planning, risk management, business development, new and emergent technology procurement, overall systems management, and staff supervision. He or she manages assigned contracts to ensure that implementation and prescribed activities are carried out in accordance with specified objectives: plans and develops methods and procedures for implementing program, directs and coordinates program activities, and exercises control over personnel responsible for specific functions or phases of program. Selects and assigns personnel according to knowledge and experience.</p> <p>Outlines program objectives and individual responsibilities for tasks and phases associated with the contract. Directs and coordinates personally, or through subordinate managerial personnel, activities concerned with implementation and carrying out objectives of program/contract. Reviews reports and records of activities to ensure progress is being accomplished toward specified program objective/deliverables and modifies or changes methodology as required to redirect activities and attain objectives. Prepares program reports and controls expenditures in accordance with contract budget allocations.</p> <p>Master's Degree or a level of experience that commensurate with the rigors of an advanced degree.</p>	Masters



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
20	Project Manager	3 years	<p>Minimum Experience: 3 -5 years of experience in a related field</p> <p>Serves as the main liaison with the customer. He or she works with engineering and technical personnel. Plans, directs, and coordinates activities of staff involved in developing procedures, equipment, and techniques to solve problems. Schedules and assigns duties to engineering and technical staff based on evaluation of their knowledge of specific disciplines. Confers with project engineers to formulate installation plan, coordinate project activities, and establish reporting procedures. Prepares project feasibility and progress reports. Coordinates activities of personnel conducting successive phases of problem analysis, solution proposals, and testing. Reviews technical aspects of project to assist staff and assess productivity. Reviews project operations to ensure coordination of efforts and timely submission of reports. Analyzes reports to evaluate program effectiveness and budgetary needs. Approves expenditures necessary for completion of project. Coordinates planning, testing, and operating phases to complete project.</p> <p>Associates Degree or level of experience that commensurate with the rigors of a diploma.</p>	Associates
21	Project Manager, Senior	5 years	<p>Minimum Experience: 5-10 years of management experience.</p> <p>Serves as the main liaison with the customer. He or she works with engineering and technical personnel. Plans, directs, and coordinates activities of staff involved in developing procedures, equipment, and techniques to solve problems. Schedules and assigns duties to engineering and technical staff based on evaluation of their knowledge of specific disciplines. Confers with project engineers to formulate installation plan, coordinate project activities, and establish reporting procedures. Prepares project feasibility and progress reports. Coordinates activities of personnel conducting successive phases of problem analysis, solution proposals, and testing. Reviews technical aspects of project to assist staff and assess productivity. Reviews project operations to ensure coordination of efforts and timely submission of reports. Analyzes reports to evaluate program effectiveness and budgetary needs. Approves expenditures necessary for completion of project. Coordinates planning, testing, and operating phases to complete project.</p> <p>Minimum Education Experience: Bachelor's Degree or a level of experience that commensurate with the rigors of a diploma.</p>	Bachelors



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
22	Purchasing and Materials Coordinator	3 years	<p>3-5 years of experience in a related field.</p> <p>Directs and coordinates activities of personnel engaged in purchasing and distributing equipment. Prepares instructions regarding purchasing systems and procedures. Consults catalogs and interviews suppliers to obtain prices and specifications. Prepares and issues purchase orders and change notices to Purchasing Agents. Analyzes market and delivery conditions to determine present and future material availability. Searches inventory records or warehouse to determine if material on hand is in sufficient quantity. Reviews purchase order claims and contracts for conformance to company policy. Compiles information and records to prepare purchase orders for procurement of material for industrial firm, governmental agency, or other establishment. Verifies nomenclature and specifications of purchase requests. Creates purchase orders and sends copy to supplier and department originating request. Compiles records of items purchased or transferred between departments, prices, deliveries, and inventories. Confers with suppliers concerning late deliveries. Arranges for proper disposal of surplus materials.</p> <p>Bachelor's degree or a level of experience that commensurate with the rigors of an advanced degree.</p>	Bachelors
23	Subject Matter Expert	5 years	<p>5-8 years of experience in a subject-related field.</p> <p>Provides subject matter consulting services that support the client's ongoing security initiatives. Consultants provide a thorough working knowledge of subject matter in developing and analyzing vulnerability & risk assessment reports, generating statements of work for recommended measures and countermeasures, creating independent government cost estimates, conducting pre-bid walk-throughs with contractors, providing contractor negotiation support, acting as a communication liaison between Contract Officer's Technical Representative (COTR) & Project Managers, facilitating audits, generating project test plans, and commissioning documents.</p> <p>Bachelor's Degree or a level of experience that commensurate with the rigors of an advanced degree.</p>	Bachelors



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
24	Systems Design Engineer	5 years	<p>Experience: 5-8 years of experience in a related field.</p> <p>Responsible for processing conceptual security solutions and applying them to a technical design plan and layout. The SDE is responsible for assuring that specifications of equipment and software will meet the conceptual requirements accounting for the intended or existing infrastructure and connectivity available, ensuring that a product will work with proposed devices, by testing theoretical designs evaluating whether they will perform consistently in specified operating environments.</p> <p>The SDE performs mission needs analysis, operational requirements analysis, specification review, design analysis, simulation and staging, material engineering, system reliability, maintainability, security, configuration management, software development and subsystem support. The SDE is the senior programmer responsible for the overall software configuration and hardware integration. He or she supports senior field engineers, and maintenance technicians.</p> <p>Bachelor's degree or a level of experience that commensurate with the rigors of an advanced degree.</p>	Bachelors



ITEM NO.	541330L LABOR CATEGORY	MINIMUM EXPERIENCE	FUNCTIONAL RESPONSIBILITY	MINIMUM EDUCATION
25	Technician	0 years	<p>0 - 3 years of experience in a related field.</p> <p>Maintain and support operational security/facility management electronic systems with supervision. Installs, maintains, and operates electronic security equipment. Implements system testing and preventive maintenance programs. Performs routine technical security integration functions related to the support of the development of security engineering activities such as set-up, operation, maintenance, modification, circuit testing, calibration, trouble shooting, and repair of electronic or electro-mechanical systems, experimental design circuitry, prototype models, or specialized test equipment. Works from the following: schematics, logic diagrams, written and verbal descriptions, layouts, and plans. Both installation and maintenance technicians are responsible for providing end user training. Technicians may be responsible for conduit, cable and fiber optic infrastructure removal and installation. Performs testing, troubleshooting, aligning, and adjusting of complete electronic and computer systems, equipment, or components. Has experience in performing field installation, troubleshooting, repair, and on-site operation and maintenance of electronic, electro-mechanical, and/or mechanical systems, subsystems, and components, along with associated software and data/communication networks. Works independently to install, operate, maintain, troubleshoot and/or repair highly complex mechanical, electronic, or integrated systems. Applies working technical knowledge to perform routine or complex tasks in troubleshooting and repairing equipment, and performing such activities as taking test measurements, performing test/calibration procedures, observing results, and recording information for evaluation. Possesses technical knowledge and experience to solve complex problems and train end users.</p> <p>High school diploma, technical training or a level of experience that commensurate with the rigors of a diploma.</p>	High school



GSA MAS PRICE LIST – SIN 518210C

518210C Labor Category	Site	YEAR 6	YEAR 7	YEAR 8	YEAR 9	YEAR 10
		06/01/2021 - 05/31/2022	06/01/2022 - 05/31/2023	06/01/2023 - 05/31/2024	06/01/2024 - 05/31/2025	06/01/2025 - 05/31/2026
		HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Cloud Analyst - Level 1	Contractor Facility	\$79.44	\$80.87	\$82.33	\$83.81	\$85.32
	Customer Facility	\$76.21	\$77.58	\$78.98	\$80.40	\$81.85
Cloud Analyst - Level 2	Contractor Facility	\$111.10	\$113.10	\$115.14	\$117.21	\$119.32
	Customer Facility	\$106.59	\$108.50	\$110.46	\$112.45	\$114.47
Cloud Analyst - Level 3	Contractor Facility	\$149.90	\$152.60	\$155.34	\$158.14	\$160.99
	Customer Facility	\$143.80	\$146.39	\$149.03	\$151.71	\$154.44
Cloud Architect - Level 1	Contractor Facility	\$111.13	\$113.13	\$115.17	\$117.24	\$119.35
	Customer Facility	\$106.62	\$108.54	\$110.49	\$112.48	\$114.50
Cloud Architect - Level 2	Contractor Facility	\$158.88	\$161.74	\$164.65	\$167.61	\$170.63
	Customer Facility	\$152.42	\$155.16	\$157.95	\$160.80	\$163.69
Cloud Architect - Level 3	Contractor Facility	\$215.15	\$219.02	\$222.96	\$226.97	\$231.06
	Customer Facility	\$206.40	\$210.12	\$213.90	\$217.75	\$221.67
Cloud Business Analyst - Level 1	Contractor Facility	\$75.83	\$77.19	\$78.58	\$79.99	\$81.43
	Customer Facility	\$72.74	\$74.05	\$75.39	\$76.74	\$78.12
Cloud Business Analyst - Level 2	Contractor Facility	\$105.70	\$107.60	\$109.54	\$111.51	\$113.52
	Customer Facility	\$101.40	\$103.22	\$105.08	\$106.97	\$108.90
Cloud Business Analyst - Level 3	Contractor Facility	\$141.22	\$143.77	\$146.35	\$148.99	\$151.67
	Customer Facility	\$135.48	\$137.92	\$140.40	\$142.93	\$145.50
Cloud Consultant - Level 1	Contractor Facility	\$88.26	\$89.85	\$91.46	\$93.11	\$94.79
	Customer Facility	\$84.67	\$86.20	\$87.75	\$89.33	\$90.94



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
518210C Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Cloud Consultant - Level 2	Contractor Facility	\$123.32	\$125.54	\$127.80	\$130.10	\$132.44
	Customer Facility	\$118.30	\$120.43	\$122.60	\$124.81	\$127.05
Cloud Consultant - Level 3	Contractor Facility	\$167.37	\$170.38	\$173.45	\$176.57	\$179.75
	Customer Facility	\$160.57	\$163.46	\$166.40	\$169.40	\$172.45
Cloud Cybersecurity Analyst - Level 1	Contractor Facility	\$96.90	\$98.65	\$100.42	\$102.23	\$104.07
	Customer Facility	\$92.96	\$94.64	\$96.34	\$98.08	\$99.84
Cloud Cybersecurity Analyst - Level 2	Contractor Facility	\$135.04	\$137.47	\$139.94	\$142.46	\$145.03
	Customer Facility	\$129.55	\$131.88	\$134.25	\$136.67	\$139.13
Cloud Cybersecurity Analyst - Level 3	Contractor Facility	\$182.52	\$185.81	\$189.15	\$192.56	\$196.02
	Customer Facility	\$175.11	\$178.26	\$181.47	\$184.73	\$188.06
Cloud Developer/Programmer - Level 1	Contractor Facility	\$71.39	\$72.68	\$73.99	\$75.32	\$76.67
	Customer Facility	\$68.49	\$69.72	\$70.98	\$72.26	\$73.56
Cloud Developer/Programmer - Level 2	Contractor Facility	\$101.38	\$103.20	\$105.06	\$106.95	\$108.88
	Customer Facility	\$97.26	\$99.01	\$100.79	\$102.60	\$104.45
Cloud Developer/Programmer - Level 3	Contractor Facility	\$132.13	\$134.50	\$136.93	\$139.39	\$141.90
	Customer Facility	\$126.76	\$129.04	\$131.36	\$133.73	\$136.13
Cloud DevSecOps Engineer - Level 1	Contractor Facility	\$123.53	\$125.76	\$128.02	\$130.32	\$132.67
	Customer Facility	\$118.51	\$120.65	\$122.82	\$125.03	\$127.28
Cloud DevSecOps Engineer - Level 2	Contractor Facility	\$149.75	\$152.44	\$155.19	\$157.98	\$160.82
	Customer Facility	\$143.66	\$146.25	\$148.88	\$151.56	\$154.29
Cloud DevSecOps Engineer - Level 3	Contractor Facility	\$202.60	\$206.25	\$209.96	\$213.74	\$217.59
	Customer Facility	\$194.37	\$197.87	\$201.43	\$205.06	\$208.75



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
518210C Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Cloud ICAM (Identity, Credential and Access Management) Engineer 1	Contractor Facility	\$104.15	\$106.02	\$107.93	\$109.87	\$111.85
	Customer Facility	\$99.92	\$101.71	\$103.55	\$105.41	\$107.31
Cloud ICAM (Identity, Credential and Access Management) Engineer 2	Contractor Facility	\$145.63	\$148.25	\$150.92	\$153.63	\$156.40
	Customer Facility	\$139.70	\$142.22	\$144.78	\$147.38	\$150.04
Cloud ICAM (Identity, Credential and Access Management) Engineer 3	Contractor Facility	\$201.72	\$205.35	\$209.04	\$212.81	\$216.64
	Customer Facility	\$193.51	\$197.00	\$200.54	\$204.15	\$207.83
Cloud Information Systems Security Officer - Level 1	Contractor Facility	\$167.37	\$170.38	\$173.45	\$176.57	\$179.75
	Customer Facility	\$160.57	\$163.46	\$166.40	\$169.40	\$172.45
Cloud Information Systems Security Officer - Level 2	Contractor Facility	\$233.66	\$237.87	\$242.15	\$246.51	\$250.95
	Customer Facility	\$224.16	\$228.20	\$232.31	\$236.49	\$240.74
Cloud Infrastructure Engineer 1	Contractor Facility	\$119.21	\$121.36	\$123.54	\$125.76	\$128.03
	Customer Facility	\$114.36	\$116.42	\$118.52	\$120.65	\$122.82
Cloud Infrastructure Engineer 2	Contractor Facility	\$164.72	\$167.68	\$170.70	\$173.78	\$176.90
	Customer Facility	\$158.02	\$160.86	\$163.76	\$166.71	\$169.71
Cloud Infrastructure Engineer 3	Contractor Facility	\$219.77	\$223.73	\$227.75	\$231.85	\$236.03
	Customer Facility	\$210.83	\$214.63	\$218.49	\$222.43	\$226.43
Cloud Managed Services Architect 1	Contractor Facility	\$123.44	\$125.66	\$127.93	\$130.23	\$132.57
	Customer Facility	\$118.42	\$120.56	\$122.73	\$124.93	\$127.18
Cloud Managed Services Architect 2	Contractor Facility	\$175.64	\$178.80	\$182.02	\$185.30	\$188.63
	Customer Facility	\$168.50	\$171.53	\$174.62	\$177.76	\$180.96
Cloud Managed Services Architect 3	Contractor Facility	\$229.48	\$233.61	\$237.82	\$242.10	\$246.46
	Customer Facility	\$220.15	\$224.12	\$228.15	\$232.26	\$236.44



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
518210C Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Cloud Managed Services Consultant 1	Contractor Facility	\$77.77	\$79.17	\$80.60	\$82.05	\$83.52
	Customer Facility	\$74.61	\$75.95	\$77.32	\$78.71	\$80.13
Cloud Managed Services Consultant 2	Contractor Facility	\$110.22	\$112.21	\$114.23	\$116.28	\$118.38
	Customer Facility	\$105.74	\$107.64	\$109.58	\$111.55	\$113.56
Cloud Managed Services Consultant 3	Contractor Facility	\$145.34	\$147.95	\$150.61	\$153.33	\$156.09
	Customer Facility	\$139.43	\$141.94	\$144.50	\$147.10	\$149.74
Cloud Managed Services Engineer 1	Contractor Facility	\$116.51	\$118.61	\$120.74	\$122.92	\$125.13
	Customer Facility	\$111.77	\$113.79	\$115.83	\$117.92	\$120.04
Cloud Managed Services Engineer 2	Contractor Facility	\$163.12	\$166.05	\$169.04	\$172.09	\$175.18
	Customer Facility	\$156.49	\$159.31	\$162.17	\$165.09	\$168.06
Cloud Managed Services Engineer 3	Contractor Facility	\$219.81	\$223.77	\$227.80	\$231.90	\$236.07
	Customer Facility	\$210.87	\$214.67	\$218.53	\$222.47	\$226.47
Cloud Migration Engineer 1	Contractor Facility	\$111.72	\$113.74	\$115.78	\$117.87	\$119.99
	Customer Facility	\$107.18	\$109.11	\$111.07	\$113.07	\$115.11
Cloud Migration Engineer 2	Contractor Facility	\$149.09	\$151.78	\$154.51	\$157.29	\$160.12
	Customer Facility	\$143.03	\$145.60	\$148.22	\$150.89	\$153.61
Cloud Migration Engineer 3	Contractor Facility	\$203.01	\$206.66	\$210.38	\$214.17	\$218.02
	Customer Facility	\$194.75	\$198.26	\$201.83	\$205.46	\$209.16
Cloud Network Engineer - Level 1	Contractor Facility	\$121.10	\$123.28	\$125.50	\$127.76	\$130.06
	Customer Facility	\$116.18	\$118.27	\$120.40	\$122.56	\$124.77
Cloud Network Engineer - Level 2	Contractor Facility	\$147.56	\$150.22	\$152.92	\$155.67	\$158.48
	Customer Facility	\$141.57	\$144.12	\$146.71	\$149.35	\$152.04



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
518210C Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Cloud Network Engineer - Level 3	Contractor Facility	\$198.20	\$201.77	\$205.40	\$209.10	\$212.86
	Customer Facility	\$190.14	\$193.56	\$197.05	\$200.59	\$204.20
Cloud Platform Engineer 1	Contractor Facility	\$114.63	\$116.69	\$118.79	\$120.93	\$123.10
	Customer Facility	\$109.96	\$111.94	\$113.96	\$116.01	\$118.09
Cloud Platform Engineer 2	Contractor Facility	\$160.48	\$163.37	\$166.31	\$169.30	\$172.35
	Customer Facility	\$153.95	\$156.72	\$159.54	\$162.41	\$165.34
Cloud Platform Engineer 3	Contractor Facility	\$216.91	\$220.81	\$224.79	\$228.83	\$232.95
	Customer Facility	\$208.09	\$211.84	\$215.65	\$219.53	\$223.49
Cloud Program Manager - Level 1	Contractor Facility	\$156.81	\$159.63	\$162.51	\$165.43	\$168.41
	Customer Facility	\$150.43	\$153.14	\$155.90	\$158.70	\$161.56
Cloud Program Manager - Level 2	Contractor Facility	\$211.41	\$215.21	\$219.09	\$223.03	\$227.05
	Customer Facility	\$202.81	\$206.46	\$210.18	\$213.96	\$217.82
Cloud Project Manager - Level 1	Contractor Facility	\$110.33	\$112.32	\$114.34	\$116.40	\$118.49
	Customer Facility	\$105.85	\$107.76	\$109.70	\$111.67	\$113.68
Cloud Project Manager - Level 2	Contractor Facility	\$149.75	\$152.44	\$155.19	\$157.98	\$160.82
	Customer Facility	\$143.66	\$146.25	\$148.88	\$151.56	\$154.29
Cloud Quality Assurance Engineer - Level 1	Contractor Facility	\$70.47	\$71.73	\$73.03	\$74.34	\$75.68
	Customer Facility	\$67.60	\$68.82	\$70.06	\$71.32	\$72.61
Cloud Quality Assurance Engineer - Level 2	Contractor Facility	\$98.76	\$100.54	\$102.34	\$104.19	\$106.06
	Customer Facility	\$94.75	\$96.45	\$98.19	\$99.96	\$101.76
Cloud Quality Assurance Engineer - Level 3	Contractor Facility	\$132.39	\$134.77	\$137.20	\$139.67	\$142.18
	Customer Facility	\$127.01	\$129.29	\$131.62	\$133.99	\$136.40



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
518210C Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Cloud SME - Level 1	Contractor Facility	\$149.09	\$151.78	\$154.51	\$157.29	\$160.12
	Customer Facility	\$143.03	\$145.60	\$148.22	\$150.89	\$153.61
Cloud SME - Level 2	Contractor Facility	\$202.80	\$206.45	\$210.17	\$213.95	\$217.81
	Customer Facility	\$194.56	\$198.06	\$201.63	\$205.26	\$208.95
Cloud Software Engineer 1	Contractor Facility	\$90.29	\$91.92	\$93.57	\$95.26	\$96.97
	Customer Facility	\$86.63	\$88.19	\$89.77	\$91.39	\$93.03
Cloud Software Engineer 2	Contractor Facility	\$127.73	\$130.03	\$132.37	\$134.76	\$137.18
	Customer Facility	\$122.54	\$124.75	\$127.00	\$129.28	\$131.61
Cloud Software Engineer 3	Contractor Facility	\$173.88	\$177.01	\$180.19	\$183.44	\$186.74
	Customer Facility	\$166.81	\$169.81	\$172.86	\$175.98	\$179.14
Cloud System Engineer - Level 1	Contractor Facility	\$87.89	\$89.47	\$91.08	\$92.72	\$94.39
	Customer Facility	\$84.31	\$85.83	\$87.37	\$88.94	\$90.55
Cloud System Engineer - Level 2	Contractor Facility	\$121.32	\$123.50	\$125.72	\$127.99	\$130.29
	Customer Facility	\$116.39	\$118.48	\$120.62	\$122.79	\$125.00
Cloud System Engineer - Level 3	Contractor Facility	\$163.49	\$166.43	\$169.43	\$172.48	\$175.58
	Customer Facility	\$156.84	\$159.66	\$162.54	\$165.46	\$168.44
Cloud Technical Writer - Level 1	Contractor Facility	\$67.20	\$68.41	\$69.64	\$70.90	\$72.17
	Customer Facility	\$64.47	\$65.63	\$66.81	\$68.02	\$69.24
Cloud Technical Writer - Level 2	Contractor Facility	\$93.77	\$95.46	\$97.18	\$98.93	\$100.71
	Customer Facility	\$89.96	\$91.58	\$93.23	\$94.91	\$96.62
Cloud Technical Writer - Level 3	Contractor Facility	\$126.09	\$128.36	\$130.67	\$133.02	\$135.42
	Customer Facility	\$120.96	\$123.14	\$125.36	\$127.61	\$129.91



GSA MAS PRICE LIST – SIN 54151HACS

		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HACS Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Cybersecurity Engineer 1	Contractor Facility	\$76.65	\$78.03	\$79.44	\$80.87	\$82.32
	Customer Facility	\$71.34	\$72.62	\$73.93	\$75.26	\$76.62
Cybersecurity Engineer 2	Contractor Facility	\$99.19	\$100.98	\$102.79	\$104.64	\$106.53
	Customer Facility	\$92.32	\$93.99	\$95.68	\$97.40	\$99.15
Cybersecurity Engineer 3	Contractor Facility	\$117.23	\$119.34	\$121.48	\$123.67	\$125.90
	Customer Facility	\$109.11	\$111.07	\$113.07	\$115.11	\$117.18
Cybersecurity Engineer 4	Contractor Facility	\$144.28	\$146.88	\$149.52	\$152.22	\$154.96
	Customer Facility	\$134.29	\$136.71	\$139.17	\$141.67	\$144.22
Cybersecurity Program Manager	Contractor Facility	\$225.44	\$229.50	\$233.63	\$237.83	\$242.11
	Customer Facility	\$209.83	\$213.60	\$217.45	\$221.36	\$225.35
Cybersecurity Project Manager	Contractor Facility	\$207.40	\$211.14	\$214.94	\$218.81	\$222.74
	Customer Facility	\$193.04	\$196.51	\$200.05	\$203.65	\$207.32
Cybersecurity SME 1	Contractor Facility	\$171.33	\$174.42	\$177.56	\$180.75	\$184.01
	Customer Facility	\$159.47	\$162.34	\$165.26	\$168.23	\$171.26
Cybersecurity SME 2	Contractor Facility	\$207.40	\$211.14	\$214.94	\$218.81	\$222.74
	Customer Facility	\$193.04	\$196.51	\$200.05	\$203.65	\$207.32
Cybersecurity SME 3	Contractor Facility	\$243.47	\$247.86	\$252.32	\$256.86	\$261.48
	Customer Facility	\$226.61	\$230.69	\$234.84	\$239.07	\$243.37
Cybersecurity Specialist 1	Contractor Facility	\$72.14	\$73.44	\$74.76	\$76.11	\$77.48
	Customer Facility	\$67.14	\$68.35	\$69.58	\$70.84	\$72.11



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HACS Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Cybersecurity Specialist 2	Contractor Facility	\$85.68	\$87.22	\$88.79	\$90.39	\$92.01
	Customer Facility	\$79.73	\$81.17	\$82.63	\$84.12	\$85.63
Cybersecurity Specialist 3	Contractor Facility	\$108.21	\$110.16	\$112.14	\$114.16	\$116.22
	Customer Facility	\$100.72	\$102.53	\$104.37	\$106.25	\$108.17
Cybersecurity Task Lead	Contractor Facility	\$157.82	\$160.66	\$163.55	\$166.49	\$169.49
	Customer Facility	\$146.88	\$149.52	\$152.21	\$154.95	\$157.74
Incident Detection/Response Analyst 1	Contractor Facility	\$63.12	\$64.26	\$65.41	\$66.59	\$67.79
	Customer Facility	\$58.75	\$59.81	\$60.89	\$61.98	\$63.10
Incident Detection/Response Analyst 2	Contractor Facility	\$76.65	\$78.03	\$79.44	\$80.87	\$82.32
	Customer Facility	\$71.34	\$72.62	\$73.93	\$75.26	\$76.62
Incident Detection/Response Analyst 3	Contractor Facility	\$94.69	\$96.39	\$98.13	\$99.89	\$101.69
	Customer Facility	\$88.13	\$89.71	\$91.33	\$92.97	\$94.65
Incident Detection/Response Analyst 4	Contractor Facility	\$121.75	\$123.94	\$126.17	\$128.44	\$130.75
	Customer Facility	\$113.31	\$115.35	\$117.42	\$119.54	\$121.69
Risk and Vulnerability Threat Analyst 1	Contractor Facility	\$79.35	\$80.78	\$82.23	\$83.71	\$85.22
	Customer Facility	\$73.87	\$75.20	\$76.55	\$77.93	\$79.33
Risk and Vulnerability Threat Analyst 2	Contractor Facility	\$99.19	\$100.98	\$102.79	\$104.64	\$106.53
	Customer Facility	\$92.32	\$93.99	\$95.68	\$97.40	\$99.15
Risk and Vulnerability Threat Analyst 3	Contractor Facility	\$130.76	\$133.11	\$135.51	\$137.95	\$140.43
	Customer Facility	\$121.70	\$123.89	\$126.12	\$128.39	\$130.70
Risk and Vulnerability Threat Analyst 4	Contractor Facility	\$171.33	\$174.42	\$177.56	\$180.75	\$184.01
	Customer Facility	\$159.47	\$162.34	\$165.26	\$168.23	\$171.26



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HACS Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Security Operations Center (SOC) Analyst 1	Contractor Facility	\$72.14	\$73.44	\$74.76	\$76.11	\$77.48
	Customer Facility	\$67.14	\$68.35	\$69.58	\$70.84	\$72.11
Security Operations Center (SOC) Analyst 2	Contractor Facility	\$90.18	\$91.80	\$93.45	\$95.14	\$96.85
	Customer Facility	\$83.93	\$85.44	\$86.98	\$88.54	\$90.14
Security Operations Center (SOC) Analyst 3	Contractor Facility	\$108.21	\$110.16	\$112.14	\$114.16	\$116.22
	Customer Facility	\$100.72	\$102.53	\$104.37	\$106.25	\$108.17
Security Operations Center (SOC) Analyst 4	Contractor Facility	\$130.76	\$133.11	\$135.51	\$137.95	\$140.43
	Customer Facility	\$121.70	\$123.89	\$126.12	\$128.39	\$130.70
Vulnerability Assessment Analyst and Penetration Tester 1	Contractor Facility	\$90.18	\$91.80	\$93.45	\$95.14	\$96.85
	Customer Facility	\$83.93	\$85.44	\$86.98	\$88.54	\$90.14
Vulnerability Assessment Analyst and Penetration Tester 2	Contractor Facility	\$112.72	\$114.75	\$116.82	\$118.92	\$121.06
	Customer Facility	\$104.91	\$106.80	\$108.72	\$110.68	\$112.67
Vulnerability Assessment Analyst and Penetration Tester 3	Contractor Facility	\$153.30	\$156.06	\$158.87	\$161.72	\$164.64
	Customer Facility	\$142.68	\$145.25	\$147.86	\$150.53	\$153.24
Vulnerability Assessment Analyst and Penetration Tester 4	Contractor Facility	\$180.35	\$183.60	\$186.91	\$190.27	\$193.70
	Customer Facility	\$167.86	\$170.88	\$173.96	\$177.09	\$180.28



GSA MAS PRICE LIST – SINS 54151HEAL and 54151S

		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HEAL and 54151S Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
HIT Administrative Assistant Administrative Assistant	Contractor Facility	\$63.21	\$64.35	\$65.51	\$66.69	\$67.89
	Customer Facility	\$55.48	\$56.48	\$57.50	\$58.53	\$59.59
HIT Administrative Assistant, Senior Administrative Assistant, Senior	Contractor Facility	\$82.60	\$84.08	\$85.60	\$87.14	\$88.70
	Customer Facility	\$72.26	\$73.56	\$74.89	\$76.23	\$77.61
HIT Application Developer, Junior Application Developer, Junior	Contractor Facility	\$107.09	\$109.02	\$110.98	\$112.98	\$115.01
	Customer Facility	\$92.90	\$94.57	\$96.27	\$98.00	\$99.77
HIT Application Developer Application Developer	Contractor Facility	\$123.88	\$126.11	\$128.38	\$130.69	\$133.04
	Customer Facility	\$107.09	\$109.02	\$110.98	\$112.98	\$115.01
HIT Application Developer, Senior Application Developer, Senior	Contractor Facility	\$143.23	\$145.81	\$148.43	\$151.10	\$153.82
	Customer Facility	\$123.88	\$126.11	\$128.38	\$130.69	\$133.04
HIT Biostatistician Biostatistician	Contractor Facility	\$93.43	\$95.11	\$96.82	\$98.56	\$100.34
	Customer Facility	\$79.48	\$80.91	\$82.36	\$83.84	\$85.35
HIT Business Analyst - Level I Business Analyst - Level I	Contractor Facility	\$83.80	\$85.31	\$86.84	\$88.40	\$90.00
	Customer Facility	\$71.27	\$72.55	\$73.86	\$75.19	\$76.54
HIT Business Analyst - Level II Business Analyst - Level II	Contractor Facility	\$102.32	\$104.16	\$106.03	\$107.94	\$109.89
	Customer Facility	\$87.03	\$88.60	\$90.20	\$91.82	\$93.47
HIT Business Analyst - Level III Business Analyst - Level III	Contractor Facility	\$125.71	\$127.98	\$130.28	\$132.62	\$135.01
	Customer Facility	\$106.93	\$108.85	\$110.81	\$112.81	\$114.84
HIT Business Process Reengineering Specialist - Level I Business Process Reengineering Specialist - Level I	Contractor Facility	\$93.19	\$94.87	\$96.58	\$98.31	\$100.08
	Customer Facility	\$79.26	\$80.69	\$82.14	\$83.62	\$85.12



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HEAL and 54151S Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
HIT Business Process Reengineering Specialist - Level II Business Process Reengineering Specialist - Level II	Contractor Facility	\$114.96	\$117.03	\$119.13	\$121.28	\$123.46
	Customer Facility	\$97.77	\$99.53	\$101.32	\$103.14	\$105.00
HIT Business Process Reengineering Specialist - Level III Business Process Reengineering Specialist - Level III	Contractor Facility	\$140.01	\$142.53	\$145.10	\$147.71	\$150.37
	Customer Facility	\$119.09	\$121.23	\$123.41	\$125.63	\$127.89
HIT Chief Information Security Officer Chief Information Security Officer	Contractor Facility	\$255.33	\$259.92	\$264.60	\$269.36	\$274.21
	Customer Facility	\$217.16	\$221.07	\$225.05	\$229.10	\$233.22
HIT Communications Specialist Communications Specialist	Contractor Facility	\$85.28	\$86.82	\$88.38	\$89.97	\$91.59
	Customer Facility	\$72.53	\$73.84	\$75.17	\$76.52	\$77.90
HIT Computer Specialist, Junior Computer Specialist, Junior	Contractor Facility	\$63.21	\$64.35	\$65.51	\$66.69	\$67.89
	Customer Facility	\$55.48	\$56.48	\$57.50	\$58.53	\$59.59
HIT Computer Specialist Computer Specialist	Contractor Facility	\$94.18	\$95.88	\$97.60	\$99.36	\$101.15
	Customer Facility	\$82.60	\$84.08	\$85.60	\$87.14	\$88.70
HIT Computer Specialist, Senior Computer Specialist, Senior	Contractor Facility	\$123.88	\$126.11	\$128.38	\$130.69	\$133.04
	Customer Facility	\$107.09	\$109.02	\$110.98	\$112.98	\$115.01
HIT Computer Systems Analyst - Level I Computer Systems Analyst - Level I	Contractor Facility	\$81.10	\$82.56	\$84.05	\$85.56	\$87.10
	Customer Facility	\$68.98	\$70.22	\$71.48	\$72.77	\$74.08
HIT Computer Systems Analyst - Level II Computer Systems Analyst - Level II	Contractor Facility	\$91.64	\$93.29	\$94.97	\$96.68	\$98.42
	Customer Facility	\$77.94	\$79.34	\$80.77	\$82.22	\$83.70
HIT Computer Systems Analyst - Level III Computer Systems Analyst - Level III	Contractor Facility	\$115.28	\$117.36	\$119.47	\$121.62	\$123.81
	Customer Facility	\$98.06	\$99.82	\$101.62	\$103.45	\$105.31
HIT Computer Trainer, Junior Computer Trainer, Junior	Contractor Facility	\$98.07	\$99.83	\$101.63	\$103.46	\$105.32
	Customer Facility	\$85.16	\$86.69	\$88.25	\$89.84	\$91.46



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HEAL and 54151S Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
HIT Computer Trainer Computer Trainer	Contractor Facility	\$134.19	\$136.61	\$139.06	\$141.57	\$144.12
	Customer Facility	\$116.13	\$118.22	\$120.35	\$122.51	\$124.72
HIT Computer Trainer, Senior Computer Trainer, Senior	Contractor Facility	\$181.94	\$185.21	\$188.55	\$191.94	\$195.39
	Customer Facility	\$158.69	\$161.55	\$164.46	\$167.42	\$170.43
HIT Configuration Management Specialist Configuration Management Specialist	Contractor Facility	\$92.29	\$93.95	\$95.64	\$97.36	\$99.12
	Customer Facility	\$78.49	\$79.90	\$81.34	\$82.81	\$84.30
HIT Data Modeler Data Modeler	Contractor Facility	\$139.58	\$142.09	\$144.65	\$147.26	\$149.91
	Customer Facility	\$125.62	\$127.88	\$130.18	\$132.53	\$134.91
HIT Database Administrator, Junior Database Administrator, Junior	Contractor Facility	\$103.22	\$105.08	\$106.97	\$108.90	\$110.86
	Customer Facility	\$90.31	\$91.94	\$93.59	\$95.28	\$96.99
HIT Database Administrator Database Administrator	Contractor Facility	\$119.99	\$122.15	\$124.35	\$126.58	\$128.86
	Customer Facility	\$104.52	\$106.41	\$108.32	\$110.27	\$112.26
HIT Database Administrator, Senior Database Administrator, Senior	Contractor Facility	\$140.63	\$143.17	\$145.74	\$148.37	\$151.04
	Customer Facility	\$122.57	\$124.78	\$127.03	\$129.31	\$131.64
HIT Database Management Specialist - Level I Database Management Specialist - Level I	Contractor Facility	\$94.91	\$96.62	\$98.36	\$100.13	\$101.93
	Customer Facility	\$80.73	\$82.18	\$83.66	\$85.16	\$86.70
HIT Database Management Specialist - Level II Database Management Specialist - Level II	Contractor Facility	\$115.31	\$117.38	\$119.49	\$121.64	\$123.83
	Customer Facility	\$98.07	\$99.83	\$101.63	\$103.46	\$105.32
HIT Database Management Specialist - Level III Database Management Specialist - Level III	Contractor Facility	\$137.50	\$139.98	\$142.50	\$145.06	\$147.67
	Customer Facility	\$116.95	\$119.06	\$121.20	\$123.38	\$125.61
HIT E-Mail Administrator E-Mail Administrator	Contractor Facility	\$112.26	\$114.28	\$116.34	\$118.43	\$120.56
	Customer Facility	\$96.79	\$98.53	\$100.30	\$102.11	\$103.95



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HEAL and 54151S Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
HIT E-Mail Administrator, Senior E-Mail Administrator, Senior	Contractor Facility	\$134.19	\$136.61	\$139.06	\$141.57	\$144.12
	Customer Facility	\$116.13	\$118.22	\$120.35	\$122.51	\$124.72
HIT Enterprise Resource Planning (ERP) Specialist Enterprise Resource Planning (ERP) Specialist	Contractor Facility	\$124.07	\$126.31	\$128.58	\$130.89	\$133.25
	Customer Facility	\$105.51	\$107.41	\$109.35	\$111.31	\$113.32
HIT Functional Analyst - Level I Functional Analyst - Level I	Contractor Facility	\$108.41	\$110.36	\$112.35	\$114.37	\$116.43
	Customer Facility	\$92.21	\$93.87	\$95.56	\$97.28	\$99.03
HIT Functional Analyst - Level II Functional Analyst - Level II	Contractor Facility	\$134.80	\$137.22	\$139.69	\$142.21	\$144.77
	Customer Facility	\$114.65	\$116.71	\$118.81	\$120.95	\$123.13
HIT Geographic Information System (GIS) Specialist Geographic Information System (GIS) Specialist	Contractor Facility	\$92.15	\$93.80	\$95.49	\$97.21	\$98.96
	Customer Facility	\$78.38	\$79.79	\$81.23	\$82.69	\$84.18
HIT Graphical User Interface Designer Graphical User Interface Designer	Contractor Facility	\$86.06	\$87.61	\$89.19	\$90.79	\$92.43
	Customer Facility	\$73.21	\$74.52	\$75.87	\$77.23	\$78.62
HIT Help Desk Manager Help Desk Manager	Contractor Facility	\$118.75	\$120.88	\$123.06	\$125.28	\$127.53
	Customer Facility	\$101.00	\$102.81	\$104.66	\$106.55	\$108.47
HIT Help Desk Specialist Help Desk Specialist	Contractor Facility	\$76.33	\$77.70	\$79.10	\$80.53	\$81.98
	Customer Facility	\$65.08	\$66.26	\$67.45	\$68.66	\$69.90
HIT Informatic Specialist/Bioinformatician Informatic Specialist/Bioinformatician	Contractor Facility	\$134.80	\$137.22	\$139.69	\$142.21	\$144.77
	Customer Facility	\$114.65	\$116.71	\$118.81	\$120.95	\$123.13
HIT Information Engineer - Level I Information Engineer - Level I	Contractor Facility	\$85.49	\$87.03	\$88.59	\$90.19	\$91.81
	Customer Facility	\$72.70	\$74.01	\$75.35	\$76.70	\$78.08
HIT Information Engineer - Level II Information Engineer - Level II	Contractor Facility	\$103.83	\$105.70	\$107.60	\$109.54	\$111.51
	Customer Facility	\$88.32	\$89.90	\$91.52	\$93.17	\$94.85



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HEAL and 54151S Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
HIT Information Systems Training Specialist	Contractor Facility	\$86.70	\$88.26	\$89.85	\$91.46	\$93.11
	Customer Facility	\$73.74	\$75.07	\$76.42	\$77.79	\$79.19
HIT IT Security Engineer, Junior	Contractor Facility	\$119.99	\$122.15	\$124.35	\$126.58	\$128.86
	Customer Facility	\$104.52	\$106.41	\$108.32	\$110.27	\$112.26
HIT IT Security Engineer	Contractor Facility	\$148.38	\$151.05	\$153.77	\$156.54	\$159.36
	Customer Facility	\$129.04	\$131.36	\$133.73	\$136.13	\$138.58
HIT IT Security Engineer, Senior	Contractor Facility	\$185.79	\$189.14	\$192.54	\$196.01	\$199.54
	Customer Facility	\$161.30	\$164.20	\$167.16	\$170.17	\$173.23
HIT Network Administrator	Contractor Facility	\$86.58	\$88.14	\$89.73	\$91.34	\$92.99
	Customer Facility	\$73.65	\$74.97	\$76.32	\$77.70	\$79.09
HIT Network Engineer, Junior	Contractor Facility	\$119.99	\$122.15	\$124.35	\$126.58	\$128.86
	Customer Facility	\$104.52	\$106.41	\$108.32	\$110.27	\$112.26
HIT Network Engineer	Contractor Facility	\$148.38	\$151.05	\$153.77	\$156.54	\$159.36
	Customer Facility	\$129.04	\$131.36	\$133.73	\$136.13	\$138.58
HIT Network Engineer, Senior	Contractor Facility	\$194.85	\$198.35	\$201.92	\$205.56	\$209.26
	Customer Facility	\$169.03	\$172.07	\$175.17	\$178.32	\$181.53
HIT Network Installation Technician - Level I	Contractor Facility	\$70.25	\$71.51	\$72.80	\$74.11	\$75.44
	Customer Facility	\$59.77	\$60.84	\$61.94	\$63.05	\$64.19
HIT Network Installation Technician - Level II	Contractor Facility	\$79.80	\$81.24	\$82.70	\$84.19	\$85.71
	Customer Facility	\$67.87	\$69.09	\$70.34	\$71.60	\$72.89
HIT Network Support Technician	Contractor Facility	\$66.01	\$67.19	\$68.40	\$69.63	\$70.89
	Customer Facility	\$56.14	\$57.15	\$58.18	\$59.23	\$60.29



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HEAL and 54151S Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
HIT Operations Manager Operations Manager	Contractor Facility	\$131.20	\$133.56	\$135.97	\$138.42	\$140.91
	Customer Facility	\$111.60	\$113.61	\$115.65	\$117.73	\$119.85
HIT Principal Architect Principal Architect	Contractor Facility	\$212.19	\$216.01	\$219.90	\$223.86	\$227.89
	Customer Facility	\$190.99	\$194.43	\$197.93	\$201.49	\$205.12
HIT Program Manager Program Manager	Contractor Facility	\$207.50	\$211.24	\$215.04	\$218.91	\$222.85
	Customer Facility	\$186.75	\$190.11	\$193.53	\$197.02	\$200.56
HIT Project Leader Project Leader	Contractor Facility	\$130.38	\$132.73	\$135.12	\$137.55	\$140.03
	Customer Facility	\$110.91	\$112.91	\$114.94	\$117.01	\$119.12
HIT Project Manager Project Manager	Contractor Facility	\$145.81	\$148.43	\$151.10	\$153.82	\$156.59
	Customer Facility	\$127.76	\$130.06	\$132.40	\$134.78	\$137.21
HIT Project Manager, Senior Project Manager, Senior	Contractor Facility	\$196.13	\$199.66	\$203.25	\$206.91	\$210.64
	Customer Facility	\$170.32	\$173.39	\$176.51	\$179.68	\$182.92
HIT Quality Assurance Analyst Quality Assurance Analyst	Contractor Facility	\$83.96	\$85.47	\$87.01	\$88.58	\$90.17
	Customer Facility	\$71.42	\$72.71	\$74.02	\$75.35	\$76.71
HIT Quality Assurance Manager Quality Assurance Manager	Contractor Facility	\$121.92	\$124.12	\$126.35	\$128.63	\$130.94
	Customer Facility	\$103.71	\$105.58	\$107.48	\$109.41	\$111.38
HIT Quality Assurance Specialist Quality Assurance Specialist	Contractor Facility	\$99.70	\$101.49	\$103.32	\$105.18	\$107.07
	Customer Facility	\$84.79	\$86.32	\$87.87	\$89.45	\$91.06
HIT Scientific Data Analyst Scientific Data Analyst	Contractor Facility	\$91.80	\$93.45	\$95.13	\$96.84	\$98.59
	Customer Facility	\$78.08	\$79.49	\$80.92	\$82.38	\$83.86
HIT Section 508 Specialist Section 508 Specialist	Contractor Facility	\$125.16	\$127.41	\$129.71	\$132.04	\$134.42
	Customer Facility	\$109.69	\$111.66	\$113.67	\$115.72	\$117.80



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HEAL and 54151S Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
HIT Subject Matter Expert - Level I Subject Matter Expert - Level I	Contractor Facility	\$139.26	\$141.77	\$144.32	\$146.92	\$149.56
	Customer Facility	\$118.46	\$120.59	\$122.76	\$124.97	\$127.22
HIT Subject Matter Expert Subject Matter Expert	Contractor Facility	\$185.79	\$189.14	\$192.54	\$196.01	\$199.54
	Customer Facility	\$161.30	\$164.20	\$167.16	\$170.17	\$173.23
HIT Subject Matter Expert, Senior Subject Matter Expert, Senior	Contractor Facility	\$225.82	\$229.88	\$234.02	\$238.23	\$242.52
	Customer Facility	\$196.13	\$199.66	\$203.25	\$206.91	\$210.64
HIT System Administrator - Level I System Administrator - Level I	Contractor Facility	\$84.01	\$85.53	\$87.06	\$88.63	\$90.23
	Customer Facility	\$71.47	\$72.75	\$74.06	\$75.39	\$76.75
HIT System Administrator - Level II System Administrator - Level II	Contractor Facility	\$99.73	\$101.52	\$103.35	\$105.21	\$107.10
	Customer Facility	\$84.82	\$86.35	\$87.90	\$89.49	\$91.10
HIT System Administrator - Level III System Administrator - Level III	Contractor Facility	\$128.52	\$130.83	\$133.19	\$135.58	\$138.03
	Customer Facility	\$109.31	\$111.28	\$113.28	\$115.32	\$117.40
HIT System Operator System Operator	Contractor Facility	\$50.40	\$51.30	\$52.23	\$53.17	\$54.12
	Customer Facility	\$42.87	\$43.64	\$44.42	\$45.22	\$46.04
HIT System Programmer System Programmer	Contractor Facility	\$103.07	\$104.92	\$106.81	\$108.73	\$110.69
	Customer Facility	\$87.66	\$89.24	\$90.84	\$92.48	\$94.14
HIT Systems Architect - Level I Systems Architect - Level I	Contractor Facility	\$121.89	\$124.09	\$126.32	\$128.59	\$130.91
	Customer Facility	\$103.69	\$105.56	\$107.46	\$109.39	\$111.36
HIT Systems Architect - Level II Systems Architect - Level II	Contractor Facility	\$153.02	\$155.77	\$158.58	\$161.43	\$164.34
	Customer Facility	\$124.93	\$127.18	\$129.47	\$131.80	\$134.17
HIT Systems Engineer - Level I Systems Engineer - Level I	Contractor Facility	\$85.49	\$87.03	\$88.59	\$90.19	\$91.81
	Customer Facility	\$72.70	\$74.01	\$75.35	\$76.70	\$78.08



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
54151HEAL and 54151S Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
HIT Systems Engineer - Level II Systems Engineer - Level II	Contractor Facility	\$103.83	\$105.70	\$107.60	\$109.54	\$111.51
	Customer Facility	\$88.32	\$89.90	\$91.52	\$93.17	\$94.85
HIT Systems Engineer - Level III Systems Engineer - Level III	Contractor Facility	\$134.14	\$136.56	\$139.01	\$141.52	\$144.06
	Customer Facility	\$114.10	\$116.15	\$118.24	\$120.37	\$122.54
HIT Technical Writer, Junior Technical Writer, Junior	Contractor Facility	\$91.60	\$93.25	\$94.93	\$96.64	\$98.38
	Customer Facility	\$78.70	\$80.11	\$81.55	\$83.02	\$84.52
HIT Technical Writer Technical Writer	Contractor Facility	\$108.38	\$110.33	\$112.32	\$114.34	\$116.40
	Customer Facility	\$94.18	\$95.88	\$97.60	\$99.36	\$101.15
HIT Technical Writer, Senior Technical Writer, Senior	Contractor Facility	\$127.76	\$130.06	\$132.40	\$134.78	\$137.21
	Customer Facility	\$110.96	\$112.95	\$114.99	\$117.06	\$119.16
HIT Test Engineer Test Engineer	Contractor Facility	\$99.54	\$101.33	\$103.16	\$105.01	\$106.90
	Customer Facility	\$84.65	\$86.17	\$87.72	\$89.30	\$90.91
HIT Training Manager Training Manager	Contractor Facility	\$112.25	\$114.27	\$116.33	\$118.42	\$120.56
	Customer Facility	\$95.49	\$97.20	\$98.95	\$100.73	\$102.55



GSA MAS PRICE LIST – SIN 541330L

		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
541330L Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Administrative Assistant **	Contractor Facility	\$63.02	\$64.66	\$66.34	\$68.06	\$69.83
	Customer Facility	\$55.32	\$56.76	\$58.24	\$59.75	\$61.31
Bench Technician	Contractor Facility	\$79.87	\$81.95	\$84.08	\$86.26	\$88.51
	Customer Facility	\$69.45	\$71.26	\$73.11	\$75.01	\$76.96
CAD Specialist	Contractor Facility	\$94.71	\$97.18	\$99.70	\$102.29	\$104.95
	Customer Facility	\$82.36	\$84.50	\$86.70	\$88.95	\$91.26
Electrician **	Contractor Facility	\$94.56	\$97.02	\$99.54	\$102.13	\$104.78
	Customer Facility	\$81.62	\$83.74	\$85.91	\$88.15	\$90.44
Electrician, Master	Contractor Facility	\$109.92	\$112.78	\$115.71	\$118.72	\$121.81
	Customer Facility	\$94.89	\$97.35	\$99.88	\$102.48	\$105.15
Engineer, Senior	Contractor Facility	\$182.44	\$187.19	\$192.05	\$197.05	\$202.17
	Customer Facility	\$158.65	\$162.77	\$167.01	\$171.35	\$175.80
Engineering Technician	Contractor Facility	\$94.60	\$97.06	\$99.58	\$102.17	\$104.83
	Customer Facility	\$83.58	\$85.76	\$87.99	\$90.27	\$92.62
Field Engineer, Senior	Contractor Facility	\$174.27	\$178.81	\$183.45	\$188.22	\$193.12
	Customer Facility	\$151.54	\$155.48	\$159.52	\$163.67	\$167.93
Help Desk Technician	Contractor Facility	\$62.17	\$63.79	\$65.45	\$67.15	\$68.89
	Customer Facility	\$54.06	\$55.47	\$56.91	\$58.39	\$59.91
Installation Technician I	Contractor Facility	\$78.90	\$80.95	\$83.05	\$85.21	\$87.43
	Customer Facility	\$68.61	\$70.40	\$72.23	\$74.11	\$76.03



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
541330L Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Installation Technician II	Contractor Facility	\$97.03	\$99.55	\$102.14	\$104.79	\$107.52
	Customer Facility	\$84.38	\$86.58	\$88.83	\$91.14	\$93.51
Installation Technician III	Contractor Facility	\$114.68	\$117.66	\$120.72	\$123.86	\$127.08
	Customer Facility	\$99.72	\$102.31	\$104.97	\$107.70	\$110.50
Installation Technician IV	Contractor Facility	\$130.59	\$133.99	\$137.47	\$141.05	\$144.71
	Customer Facility	\$113.60	\$116.55	\$119.58	\$122.69	\$125.88
Logistics Manager	Contractor Facility	\$100.93	\$103.56	\$106.25	\$109.01	\$111.85
	Customer Facility	\$87.77	\$90.05	\$92.39	\$94.79	\$97.26
Maintenance Coordinator	Contractor Facility	\$112.24	\$115.16	\$118.15	\$121.22	\$124.37
	Customer Facility	\$97.61	\$100.14	\$102.75	\$105.42	\$108.16
Maintenance Technician I	Contractor Facility	\$100.34	\$102.94	\$105.62	\$108.37	\$111.19
	Customer Facility	\$87.25	\$89.52	\$91.84	\$94.23	\$96.68
Maintenance Technician I After Hours	Contractor Facility	\$150.75	\$154.67	\$158.69	\$162.82	\$167.05
	Customer Facility	\$131.08	\$134.49	\$137.99	\$141.58	\$145.26
Maintenance Technician I Holiday Hours	Contractor Facility	\$200.68	\$205.90	\$211.25	\$216.75	\$222.38
	Customer Facility	\$174.50	\$179.03	\$183.69	\$188.46	\$193.36
Maintenance Technician II	Contractor Facility	\$130.59	\$133.99	\$137.47	\$141.05	\$144.71
	Customer Facility	\$113.59	\$116.54	\$119.57	\$122.68	\$125.87
Maintenance Technician II After Hours	Contractor Facility	\$195.90	\$200.99	\$206.22	\$211.58	\$217.08
	Customer Facility	\$170.33	\$174.76	\$179.30	\$183.96	\$188.75
Maintenance Technician II Holiday Hours	Contractor Facility	\$261.19	\$267.99	\$274.95	\$282.10	\$289.44
	Customer Facility	\$227.13	\$233.03	\$239.09	\$245.31	\$251.69



		YEAR 6 06/01/2021 - 05/31/2022	YEAR 7 06/01/2022 - 05/31/2023	YEAR 8 06/01/2023 - 05/31/2024	YEAR 9 06/01/2024 - 05/31/2025	YEAR 10 06/01/2025 - 05/31/2026
541330L Labor Category	Site	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)	HOURLY RATE OFFERED TO GSA (INCLUDING IFF)
Program Manager	Contractor Facility	\$206.65	\$212.02	\$217.54	\$223.19	\$229.00
	Customer Facility	\$188.53	\$193.43	\$198.46	\$203.62	\$208.91
Program Manager, Senior	Contractor Facility	\$318.95	\$327.24	\$335.75	\$344.48	\$353.43
	Customer Facility	\$277.27	\$284.48	\$291.88	\$299.47	\$307.25
Project Manager	Contractor Facility	\$145.38	\$149.16	\$153.04	\$157.01	\$161.10
	Customer Facility	\$127.37	\$130.68	\$134.08	\$137.57	\$141.14
Project Manager, Senior	Contractor Facility	\$195.53	\$200.62	\$205.83	\$211.18	\$216.67
	Customer Facility	\$169.82	\$174.23	\$178.76	\$183.41	\$188.18
Purchasing and Materials Coordinator	Contractor Facility	\$95.61	\$98.10	\$100.65	\$103.26	\$105.95
	Customer Facility	\$83.15	\$85.31	\$87.53	\$89.80	\$92.14
Subject Matter Expert	Contractor Facility	\$185.24	\$190.06	\$195.00	\$200.07	\$205.27
	Customer Facility	\$160.82	\$165.00	\$169.29	\$173.69	\$178.21
Systems Design Engineer	Contractor Facility	\$132.42	\$135.87	\$139.40	\$143.02	\$146.74
	Customer Facility	\$115.15	\$118.14	\$121.22	\$124.37	\$127.60
Technician	Contractor Facility	\$75.82	\$77.79	\$79.81	\$81.89	\$84.02
	Customer Facility	\$65.94	\$67.66	\$69.42	\$71.22	\$73.07